



Social Services Agency

October 2018 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 391,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



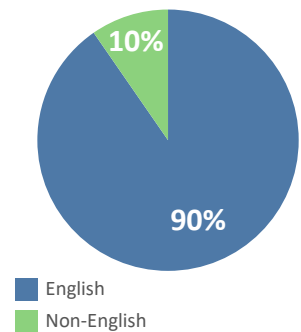
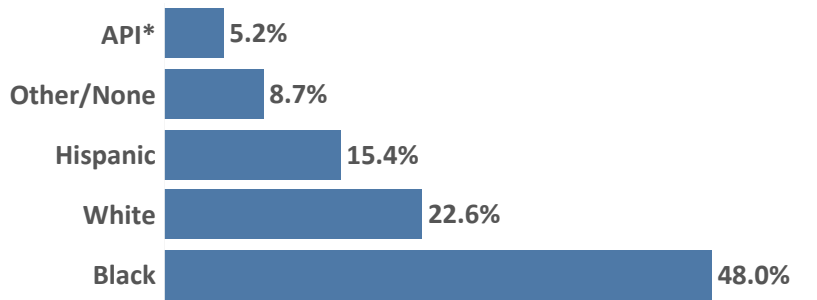
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in September 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload

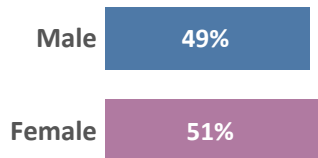
			% Difference
2017	September	2.0K	-10.0%
2018	September	1.8K	

Ethnicity and Language

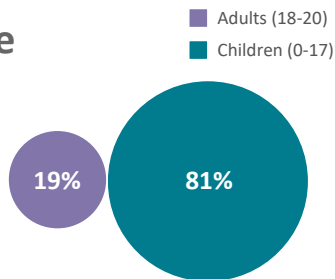


English		90.4%
Non-English	Chinese	0.2%
	Farsi	0.3%
	Other	0.9%
	Other Asian	0.1%
	Spanish	8.1%

Gender

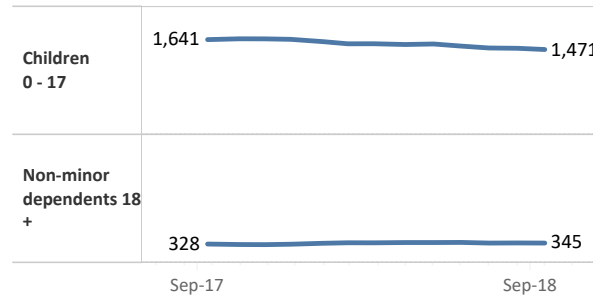


Age

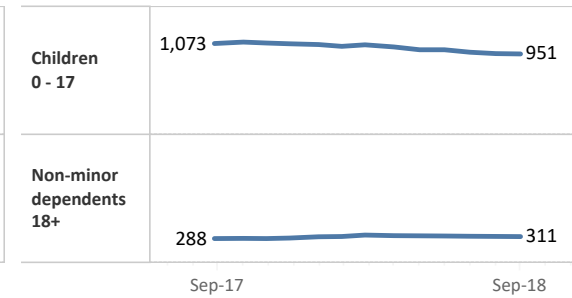


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

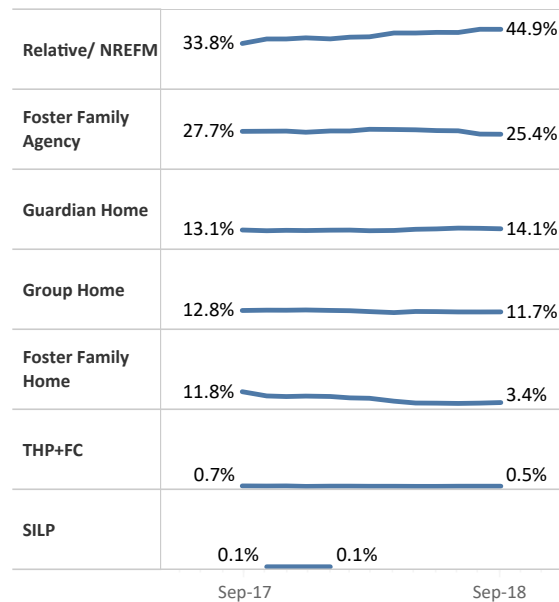
Child Welfare Children and Non-Minor Dependent Youth in Cases



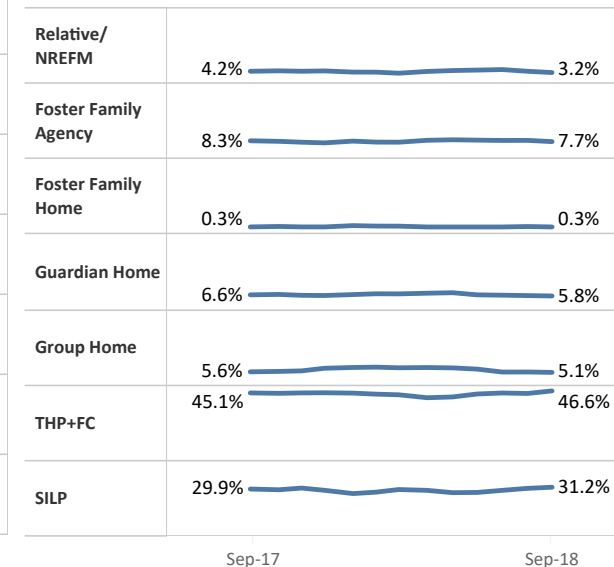
Child Welfare Children and Non-Minor Dependents Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

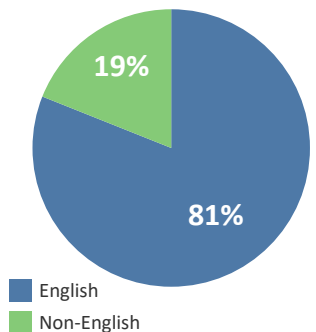
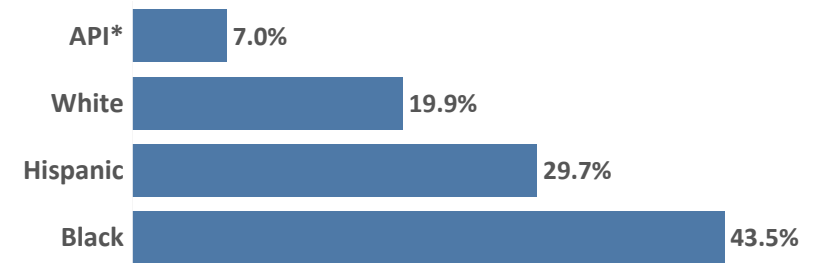


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CalWORKs Caseload

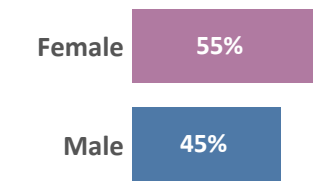
CalWORKs Caseload			% Difference
2017	September	11.6K	-11.9%
2018	September	10.2K	

Ethnicity and Language

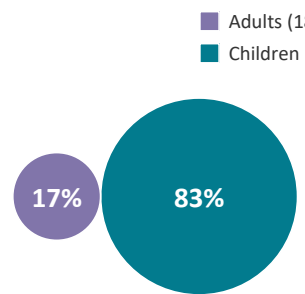


Language Breakdown		
English		81.1%
Non-English		
Spanish		14.1%
Other		2.8%
Farsi		0.7%
Vietnamese		0.6%
Chinese		0.4%
Other Asian		0.3%
Cambodian		0.1%

Gender

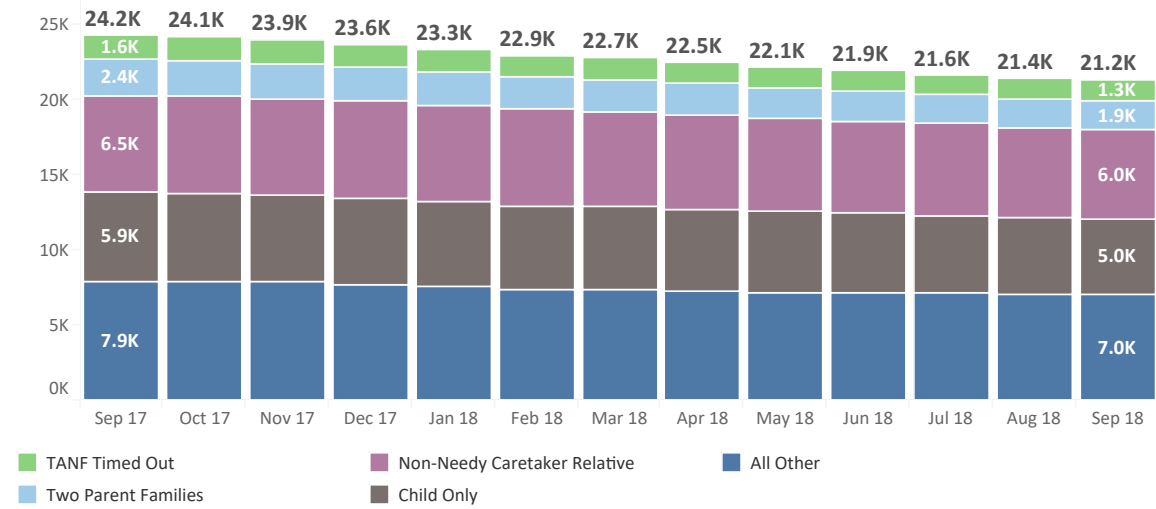


Age

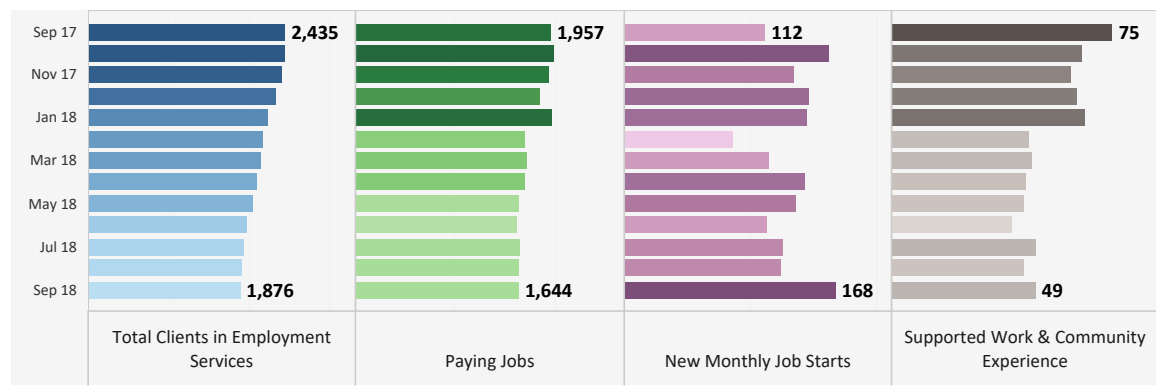


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

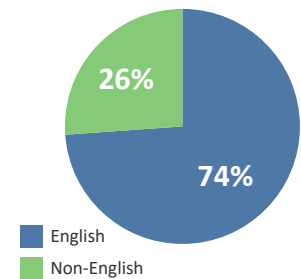
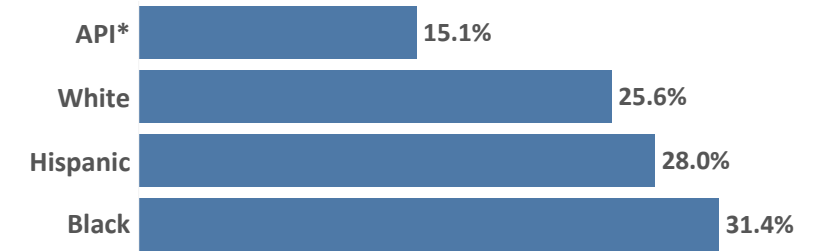
CalFRESH Caseload

Year	Month	Caseload	% Difference
2017	September	57.8K	-5.1%
2018	September	54.8K	

Non-Assistance CalFRESH Caseload

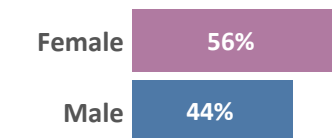
Year	Month	Caseload	% Difference
2017	September	51.6K	-4.2%
2018	September	49.4K	

Ethnicity and Language

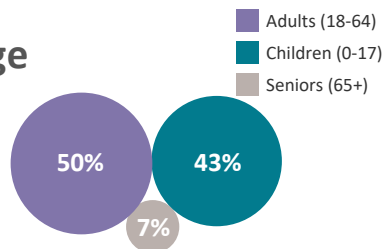


Language	Percentage
English	73.9%
Non-English	
Spanish	15.4%
Chinese	3.7%
Other	2.7%
Vietnamese	2.2%
Other Asian	1.4%
Farsi	0.6%
Cambodian	0.1%

Gender

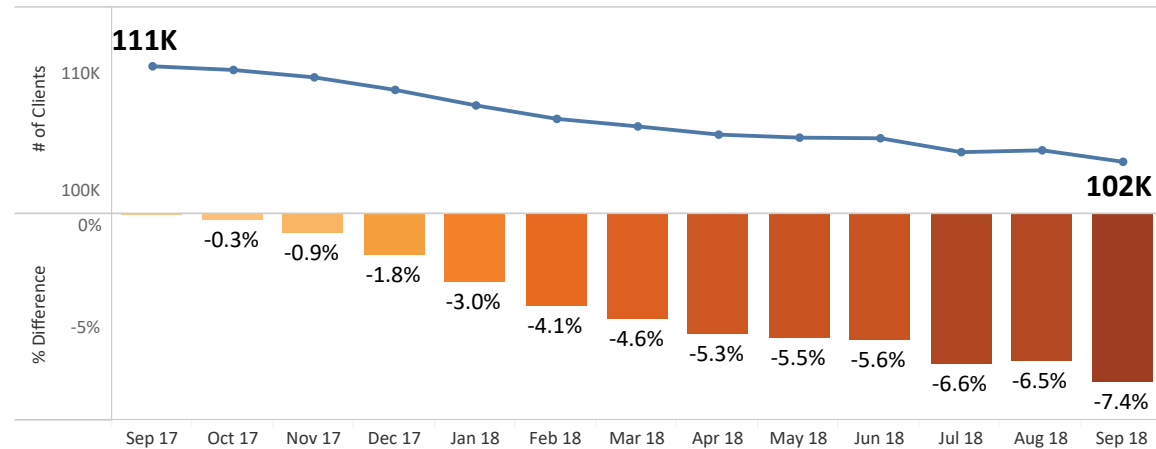


Age

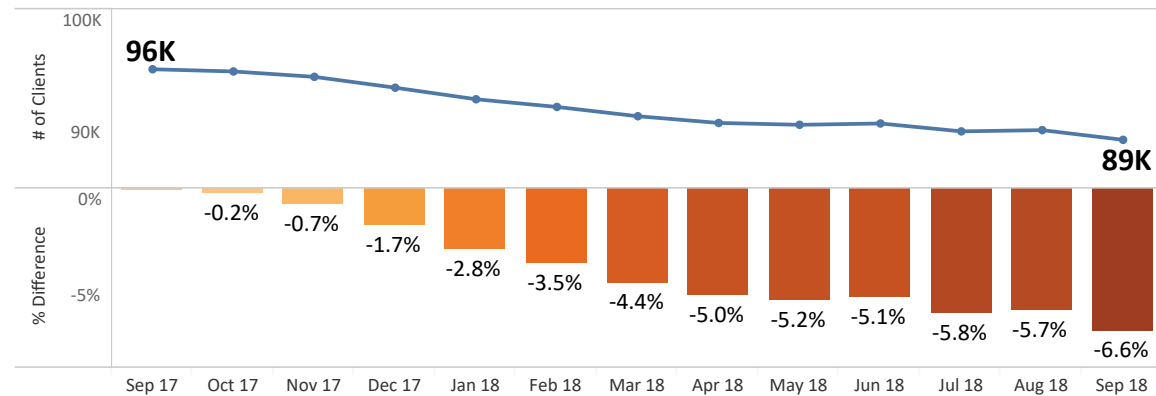


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

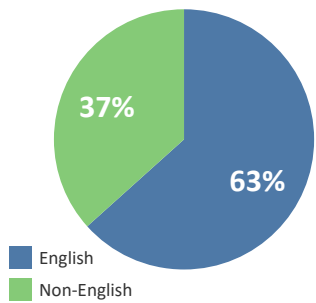
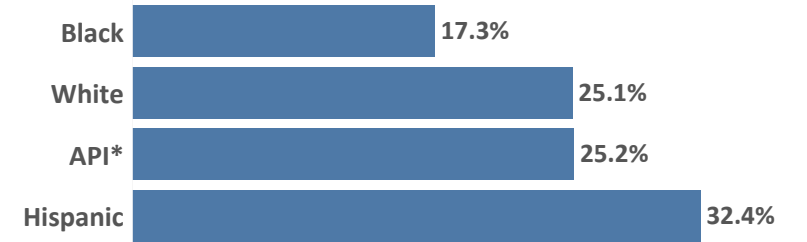
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Medi-Cal Caseload

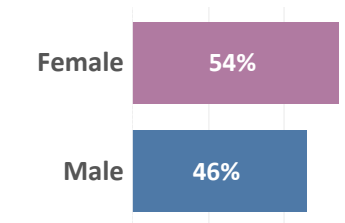
Medi-Cal Caseload		% Difference
2017	September	212.3K
2018	September	203.9K
		-4.0%

Ethnicity and Language

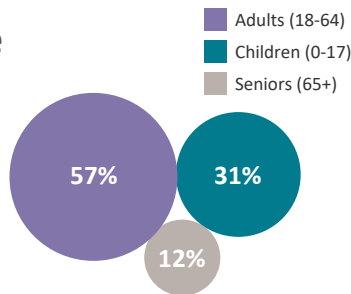


English		63.4%
Non-English		
Spanish	21.7%	
Chinese	6.3%	
Other Asian	3.0%	
Other	2.7%	
Vietnamese	2.4%	
Farsi	0.5%	
Cambodian	0.2%	

Gender

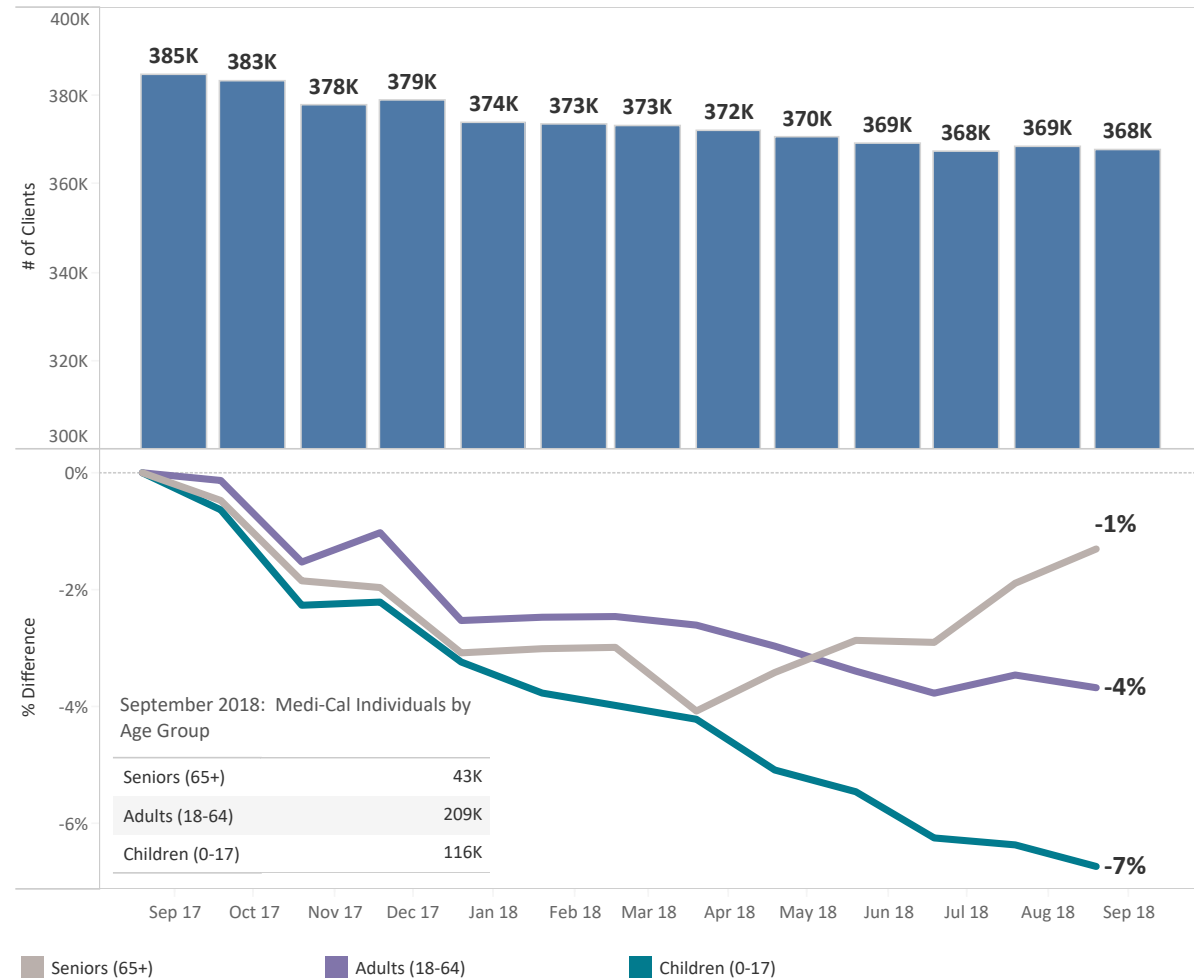


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



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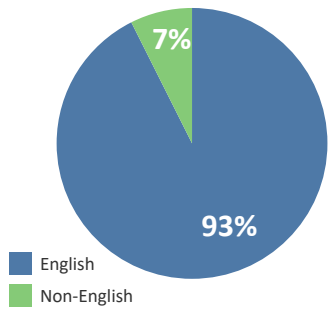
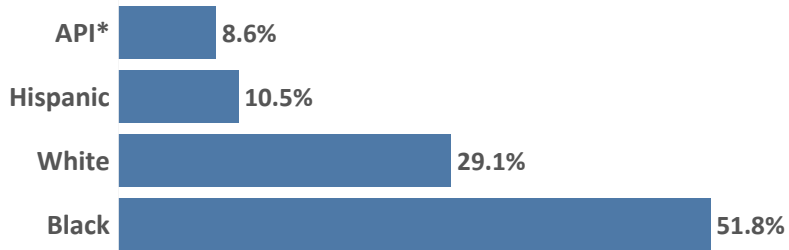
% change/difference is calculated relative to the first month in the observed year.

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GA Caseload

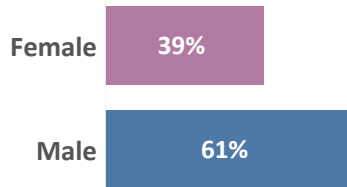
GA Caseload		% Difference
2017	September	9.1K
2018	September	9.2K
		+0.9%

Ethnicity and Language

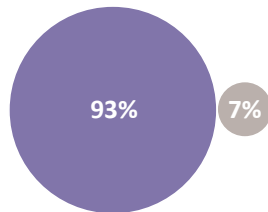


English		92.6%
Non-English	Other Asian	2.0%
	Spanish	1.6%
	Other	1.6%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.2%

Gender

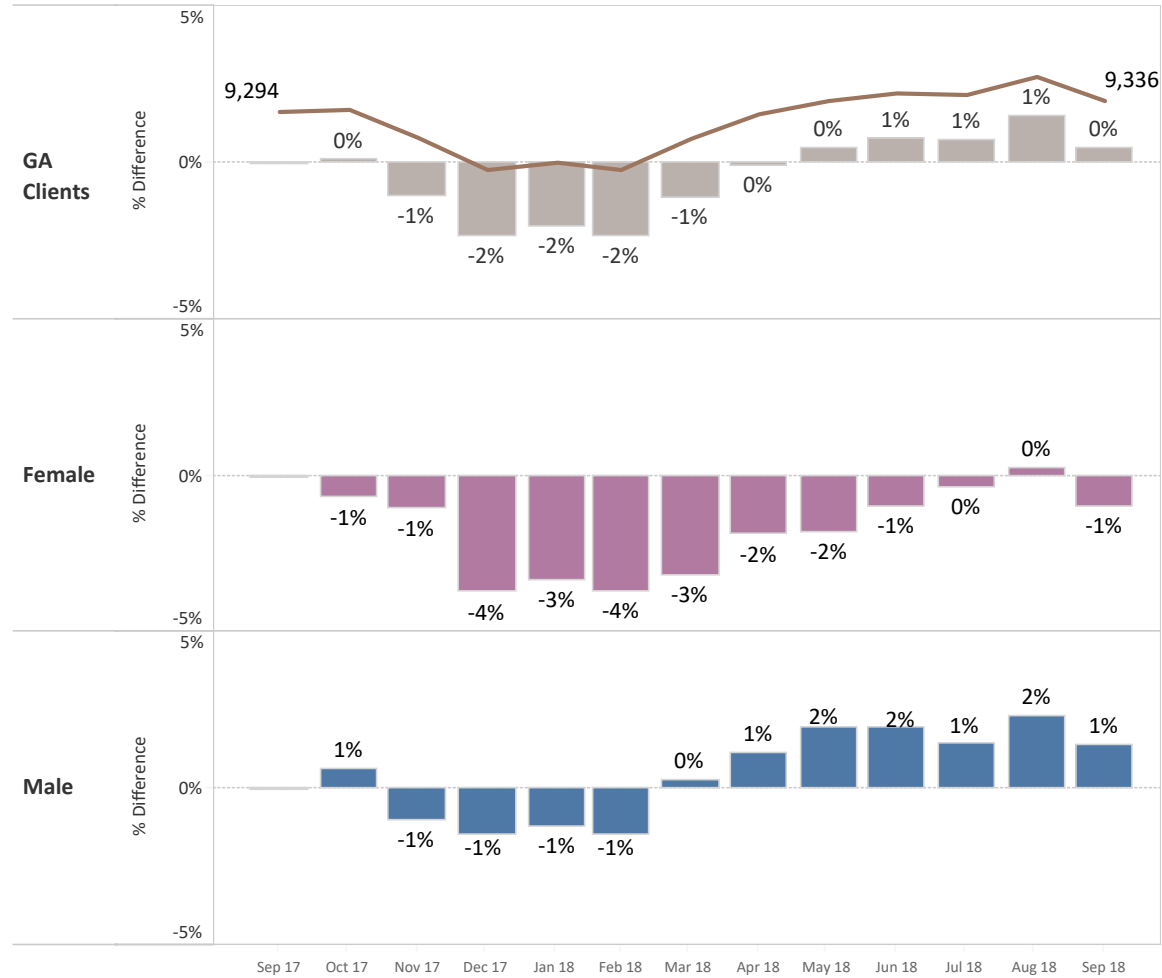


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

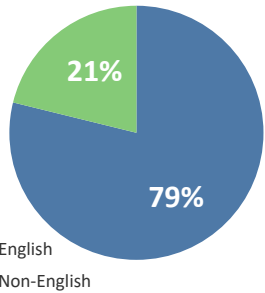
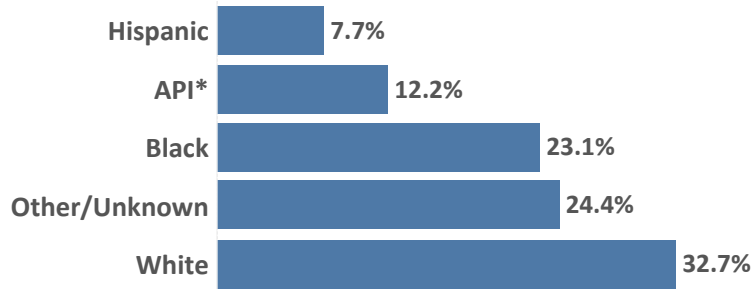
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APS Caseload

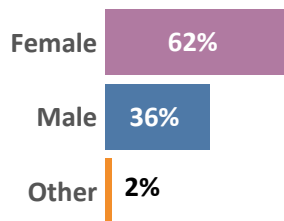
APS Caseload			% Difference
Year	Month	Caseload	
2017	September	949	+2.6%
2018	September	974	

Ethnicity and Language

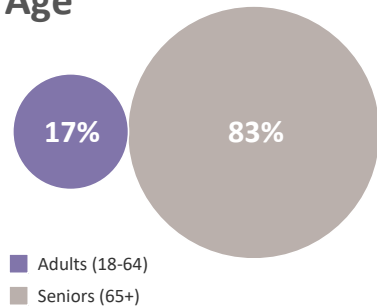


Language		
English		78.8%
Non-English	Other/Unknown	9.0%
	Spanish	5.8%
	Chinese	4.5%
	Other Asian	1.3%
	Vietnamese	0.6%

Gender

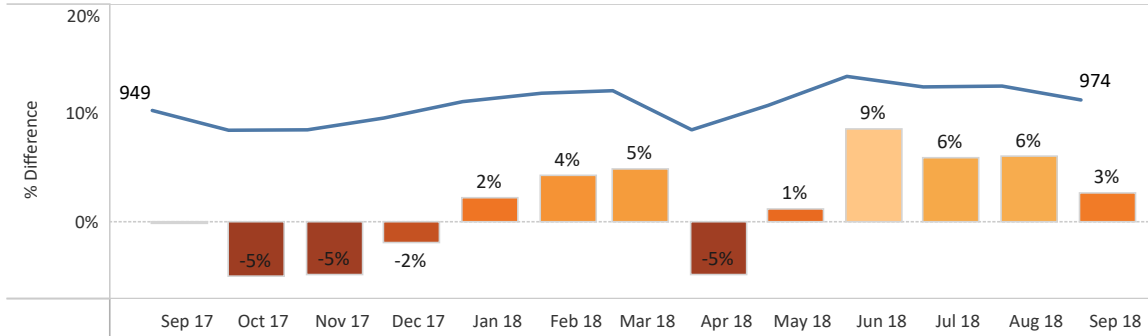


Age

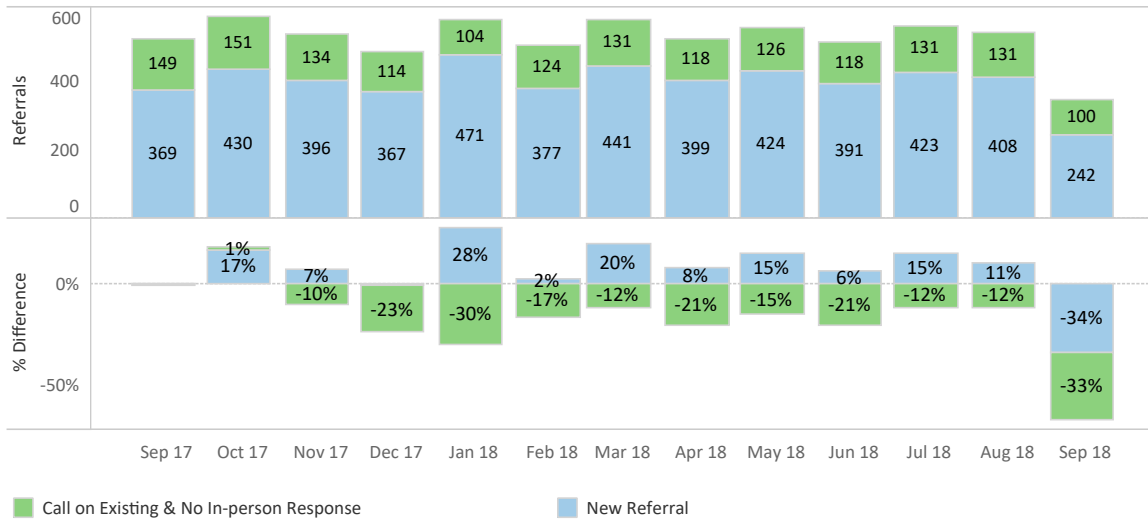


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



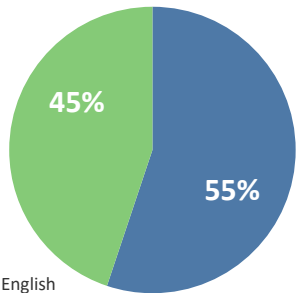
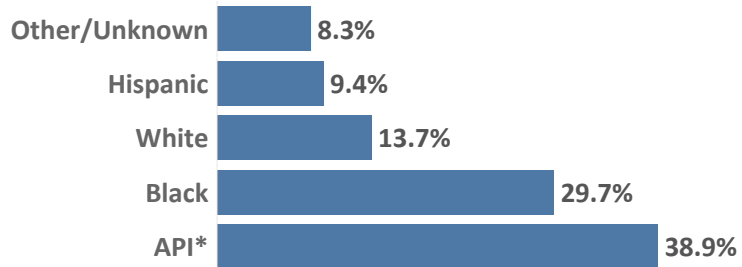
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IHSS Caseload

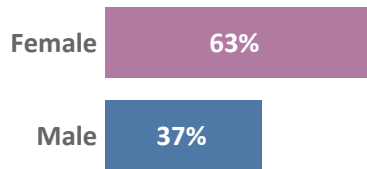
IHSS Caseload			% Difference
2017	September	23.6K	+2.5%
2018	September	24.2K	

Ethnicity and Language

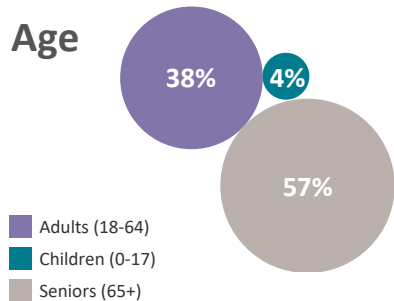


Language Breakdown		
English		55.1%
Non-English	Chinese	19.0%
	Other/None	6.5%
	Spanish	6.0%
	Other Asian	4.2%
	Farsi	4.2%
	Vietnamese	3.9%
	Cambodian	1.0%

Gender

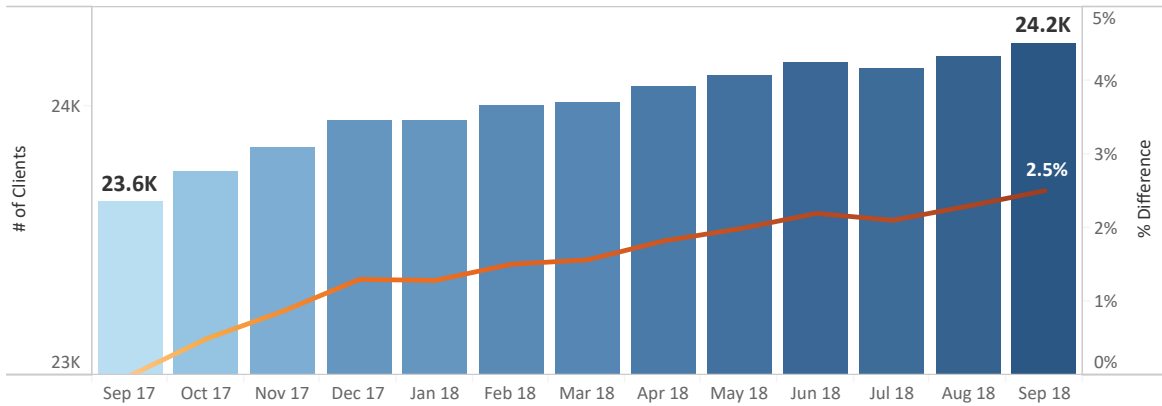


Age

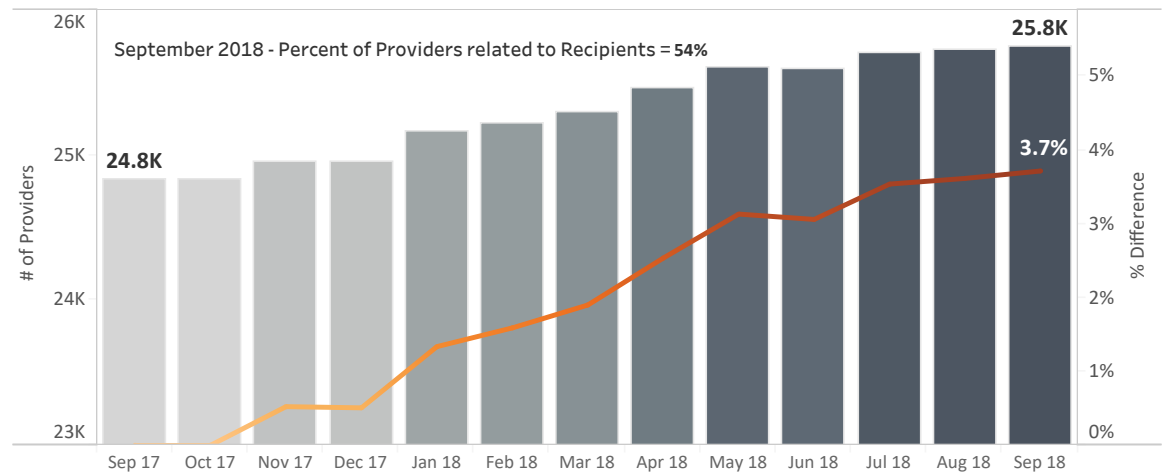


IHSS provides homeware for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



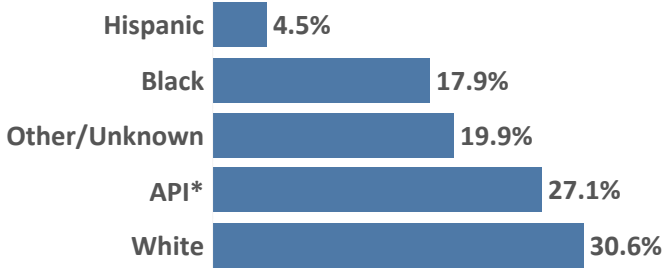
IHSS Providers



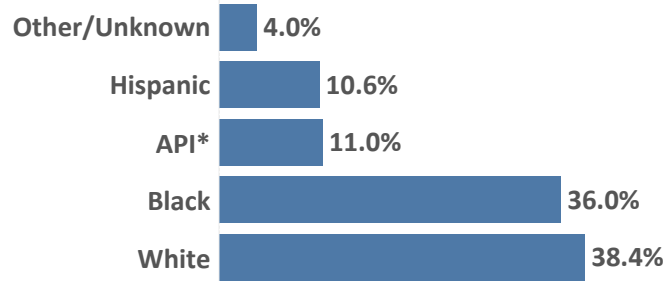
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Ethnicity - Congregate Meals



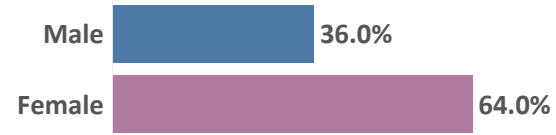
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,071



Total Meals Served: 57,291



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Demographics by Program - Individuals

October 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
Total Persons		367,825	100.0%	102,470	100.0%	21,497	100.0%	9,336	100.0%	24,233	100.0%	156	100.0%	1,827	100.0%	1,261	100.0%
Seniors (65+)	Female	25,591	7.0%	4,341	4.2%	4	0.0%	394	4.2%	9,583	39.5%	81	51.9%	0	0.0%	0	0.0%
	Male	17,346	4.7%	2,933	2.9%	10	0.0%	226	2.4%	4,327	17.9%	46	29.5%	0	0.0%	0	0.0%
	Undefined	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	1.3%	0	0.0%	0	0.0%
Adults (18-64)	Female	116,521	31.7%	31,136	30.4%	2,845	13.2%	3,288	35.2%	5,256	21.7%	16	10.3%	222	12.2%	220	17.4%
	Male	92,856	25.2%	20,440	19.9%	716	3.3%	5,428	58.1%	4,060	16.8%	10	6.4%	134	7.3%	125	9.9%
	Undefined	8	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.6%	0	0.0%	0	0.0%
Children (0-17)	Female	56,865	15.5%	21,856	21.3%	8,983	41.8%	0	0.0%	321	1.3%	0	0.0%	713	39.0%	426	33.8%
	Male	58,636	15.9%	21,762	21.2%	8,939	41.6%	0	0.0%	686	2.8%	0	0.0%	757	41.4%	490	38.9%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	367,825	100.0%	102,470	100.0%	21,497	100.0%	9,336	100.0%	24,233	100.0%	156	100.0%	1,827	100.0%	1,261	100.0%
API*	92,336	25.1%	15,395	15.0%	1,495	7.0%	794	8.5%	9,427	38.9%	19	12.2%	95	5.2%	57	4.5%
Black	63,397	17.2%	32,034	31.3%	9,319	43.4%	4,812	51.5%	7,202	29.7%	36	23.1%	876	47.9%	646	51.2%
Hispanic	118,922	32.3%	28,568	27.9%	6,359	29.6%	974	10.4%	2,290	9.4%	12	7.7%	281	15.4%	141	11.2%
Native American	935	0.3%	363	0.4%	64	0.3%	54	0.6%	65	0.3%			26	1.4%	14	1.1%
White	92,012	25.0%	26,101	25.5%	4,260	19.8%	2,701	28.9%	3,314	13.7%	51	32.7%	413	22.6%	302	23.9%
Other	223	0.1%	9	0.0%	0	0.0%	1	0.0%	1,935	8.0%	38	24.4%	136	7.4%	101	8.0%

Language	367,825	100.0%	102,470	100.0%	21,497	100.0%	9,336	100.0%	24,233	100.0%	156	100.0%	1,827	100.0%	1,261	100.0%
English	232,944	63.3%	75,693	73.9%	17,424	81.1%	8,647	92.6%	13,364	55.1%	123	78.8%	1,651	90.4%	1,156	91.7%
Cambodian	567	0.2%	143	0.1%	29	0.1%	15	0.2%	247	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	30,142	8.2%	4,599	4.5%	95	0.4%	239	2.6%	4,615	19.0%	7	4.5%	4	0.2%	2	0.2%
Farsi	1,740	0.5%	592	0.6%	149	0.7%	26	0.3%	1,009	4.2%	0	0.0%	5	0.3%	4	0.3%
Other	9,879	2.7%	2,788	2.7%	602	2.8%	146	1.6%	1,576	6.5%	14	9.0%	17	0.9%	12	1.0%
Other Asian	4,107	1.1%	597	0.6%	35	0.2%	47	0.5%	1,025	4.2%	2	1.3%	2	0.1%	2	0.2%
Spanish	79,744	21.7%	15,821	15.4%	3,040	14.1%	153	1.6%	1,460	6.0%	9	5.8%	148	8.1%	85	6.7%
Vietnamese	8,702	2.4%	2,237	2.2%	123	0.6%	63	0.7%	937	3.9%	1	0.6%	0	0.0%	0	0.0%

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Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

October 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		367,825	100.0%	102,470	100.0%	21,497	100.0%	9,336	100.0%	24,233	100.0%	1,822	100.0%
North County	Alameda	13,269	3.6%	3,209	3.1%	537	2.5%	186	2.0%	882	3.6%	45	2.5%
	Albany	2,742	0.7%	547	0.5%	92	0.4%	12	0.1%	72	0.3%	3	0.2%
	Berkeley	14,203	3.9%	4,563	4.5%	518	2.4%	479	5.1%	1,265	5.2%	33	1.8%
	Emeryville	2,366	0.6%	635	0.6%	122	0.6%	57	0.6%	195	0.8%	6	0.3%
	Oakland	143,828	39.1%	50,822	49.6%	11,770	54.8%	5,797	62.1%	10,805	44.6%	509	27.9%
	Piedmont	488	0.1%	63	0.1%	8	0.0%	8	0.1%	40	0.2%	5	0.3%
Tri-City	Fremont	31,672	8.6%	6,256	6.1%	1,038	4.8%	468	5.0%	2,424	10.0%	61	3.3%
	Newark	8,935	2.4%	1,802	1.8%	352	1.6%	81	0.9%	589	2.4%	20	1.1%
	Union City	15,457	4.2%	2,950	2.9%	567	2.6%	131	1.4%	1,201	5.0%	30	1.6%
Central County	Castro Valley	8,629	2.3%	1,820	1.8%	323	1.5%	88	0.9%	490	2.0%	34	1.9%
	Hayward	56,632	15.4%	14,341	14.0%	3,115	14.5%	1,193	12.8%	2,867	11.8%	175	9.6%
	San Leandro	31,048	8.4%	7,855	7.7%	1,543	7.2%	368	3.9%	1,750	7.2%	80	4.4%
	San Lorenzo	7,015	1.9%	1,606	1.6%	258	1.2%	86	0.9%	394	1.6%	25	1.4%
Tri-Valley	Dublin	5,604	1.5%	1,114	1.1%	227	1.1%	46	0.5%	414	1.7%	13	0.7%
	Livermore	11,293	3.1%	2,464	2.4%	456	2.1%	185	2.0%	443	1.8%	36	2.0%
	Pleasanton	5,859	1.6%	884	0.9%	150	0.7%	56	0.6%	330	1.4%	21	1.2%
Other	Other	8,785	2.4%	1,539	1.5%	421	2.0%	95	1.0%	72	0.3%	726	39.8%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized self-employment, public and private sector jobs.

CalFresh

Non Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and will not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement

Guardian Home: Placement with court appointed legal guardian

Relative/NREFM: Relative/Non-Relative Extended Family Member

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth

Foster Family Home: County licensed foster care home

Foster Family Agency Home: Foster home certified by a Foster Family Agency.