



Social Services Agency

November 2018 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 391,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



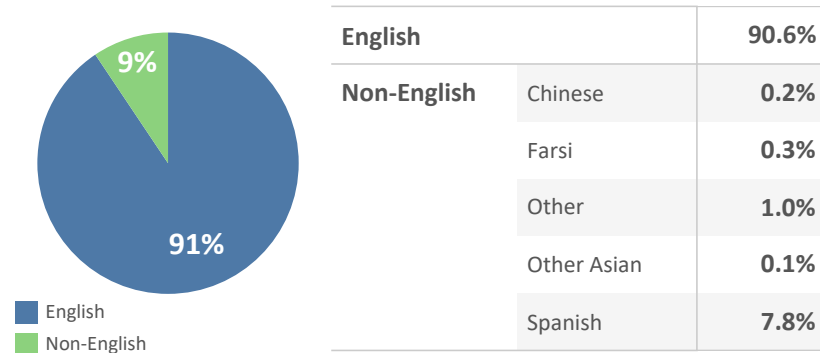
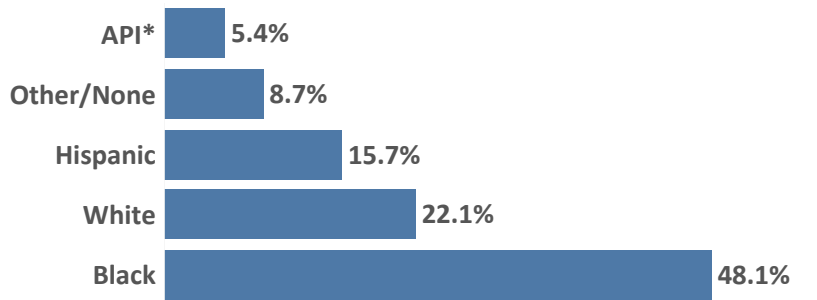
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in October 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

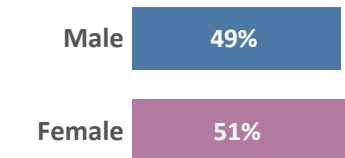
Child Welfare Caseload

			% Difference
2017	October	2.0K	-8.9%
2018	October	1.8K	

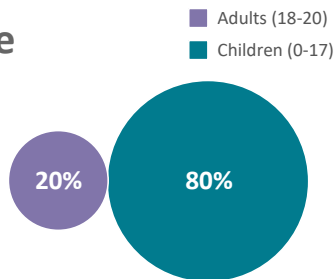
Ethnicity and Language



Gender

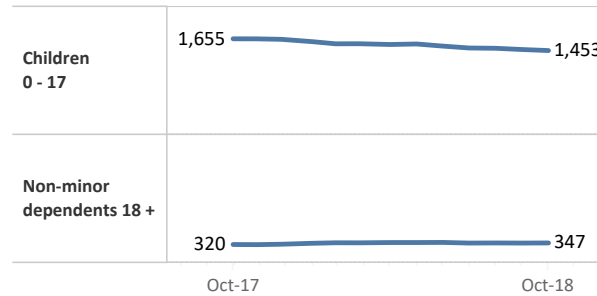


Age

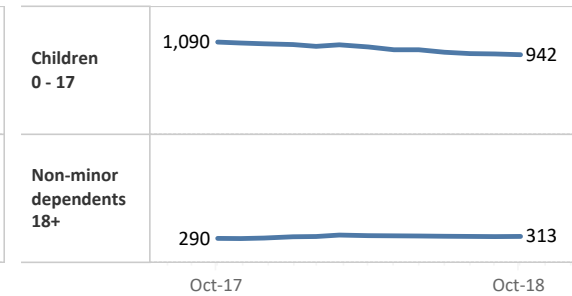


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

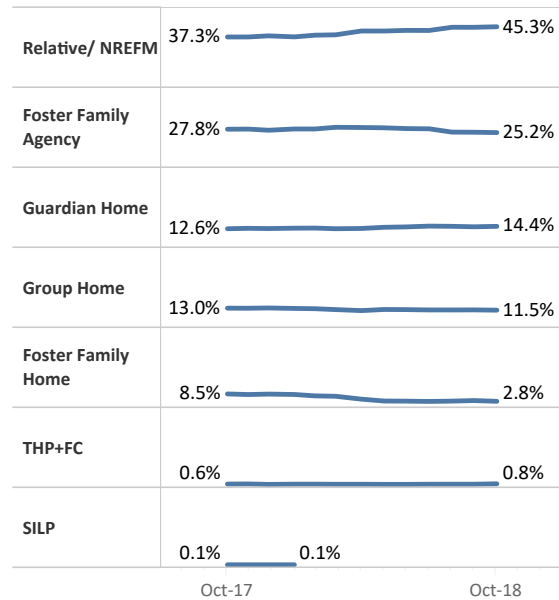
Child Welfare Children and Non-Minor Dependent Youth in Cases



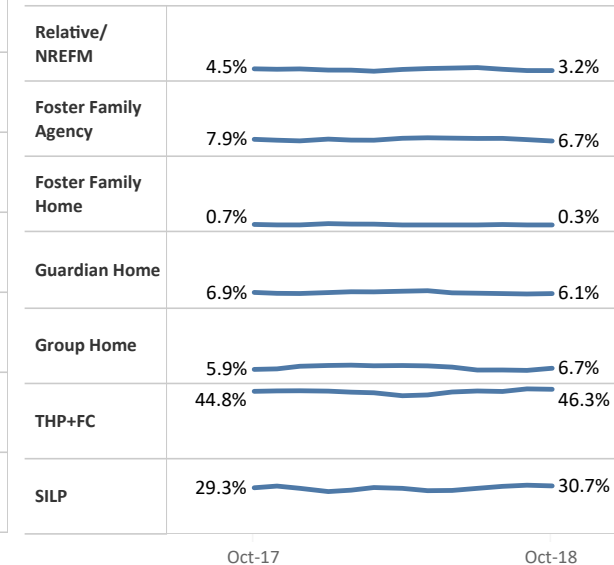
Child Welfare Children and Non-Minor Dependents Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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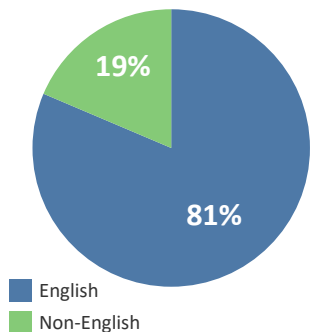
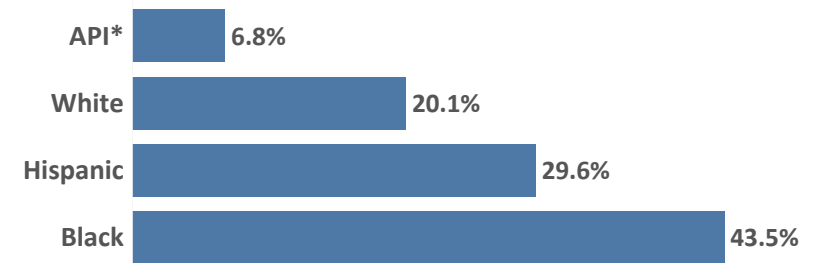
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

CalWORKs Caseload			% Difference
2017	October	11.6K	-12.9%
2018	October	10.1K	

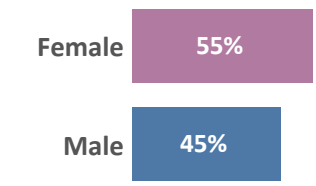
The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

Ethnicity and Language

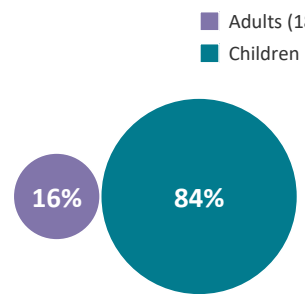


Language Breakdown		
English		81.4%
Non-English		
Spanish		13.8%
Other		2.7%
Farsi		0.7%
Vietnamese		0.6%
Chinese		0.3%
Other Asian		0.3%
Cambodian		0.1%

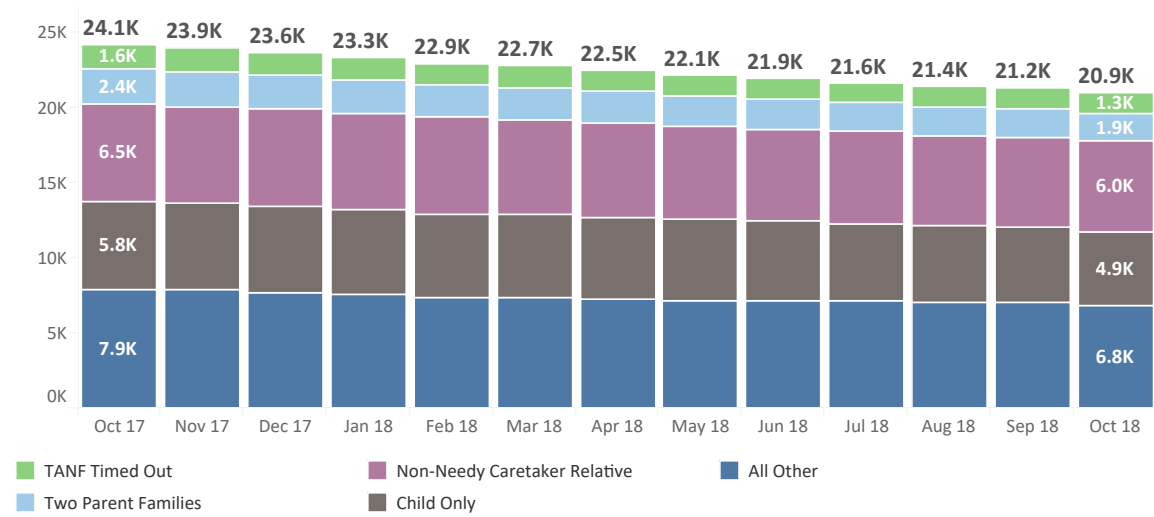
Gender



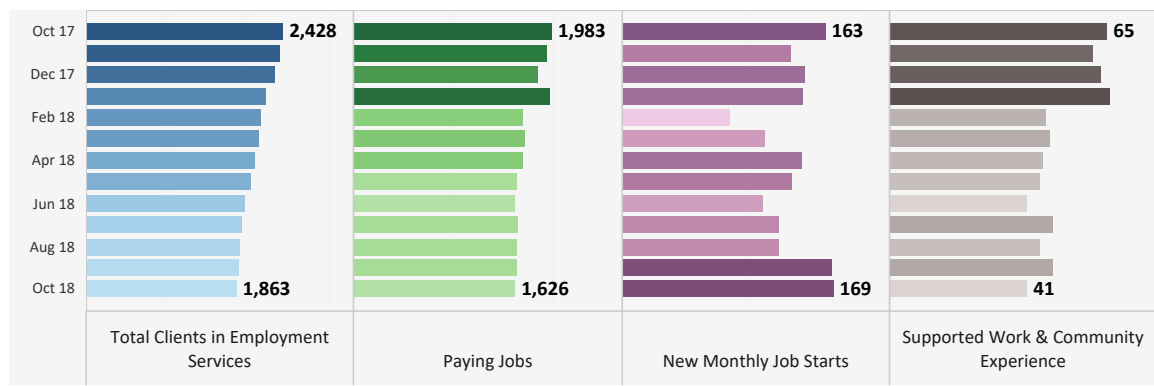
Age



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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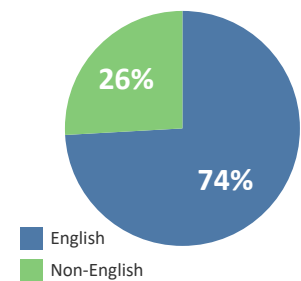
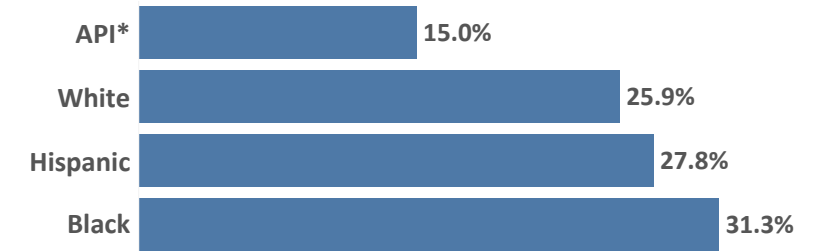
CalFRESH Caseload

		% Difference
2017	October	57.7K
2018	October	54.7K

Non-Assistance CalFRESH Caseload

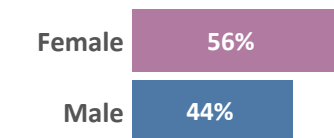
		% Difference
2017	October	51.6K
2018	October	49.4K

Ethnicity and Language

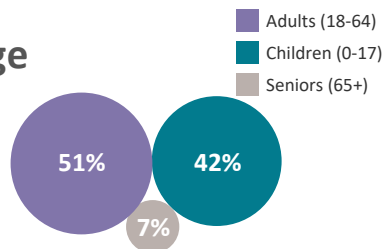


English		74.1%
Non-English		
Spanish	15.2%	
Chinese	3.6%	
Other	2.7%	
Vietnamese	2.1%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

Gender

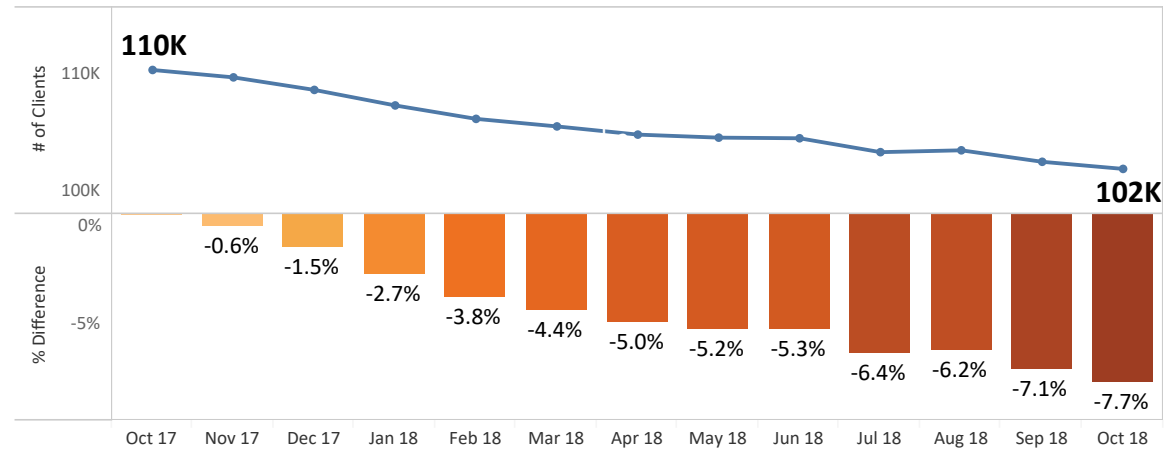


Age

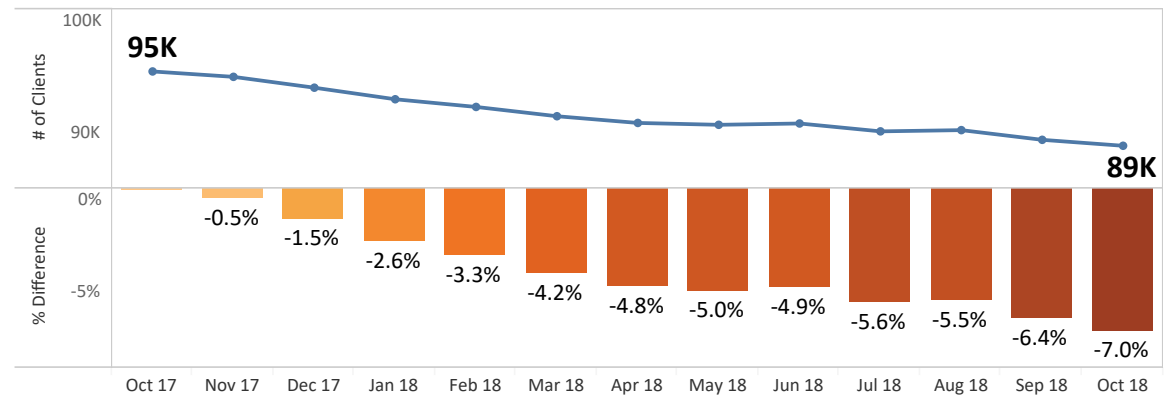


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals

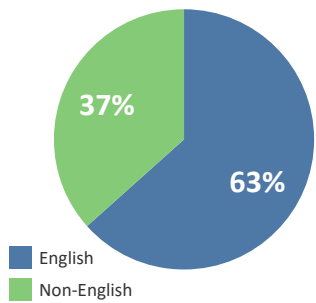
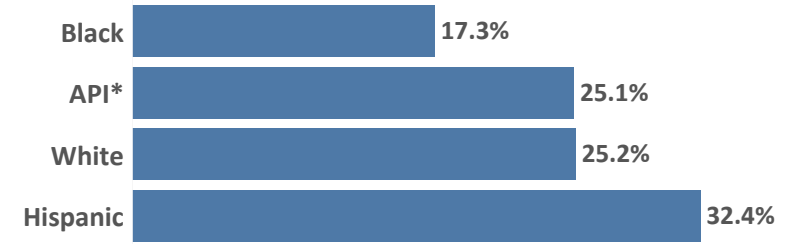


% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

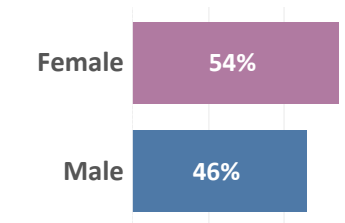
Medi-Cal Caseload		% Difference
2017	October	211.6K
2018	October	204.6K
		-3.3%

Ethnicity and Language

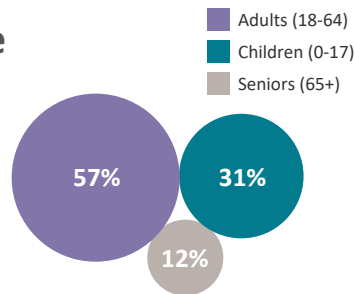


English		63.4%
Non-English		
Spanish	21.6%	
Chinese	6.3%	
Other Asian	3.0%	
Other	2.7%	
Vietnamese	2.4%	
Farsi	0.5%	
Cambodian	0.2%	

Gender

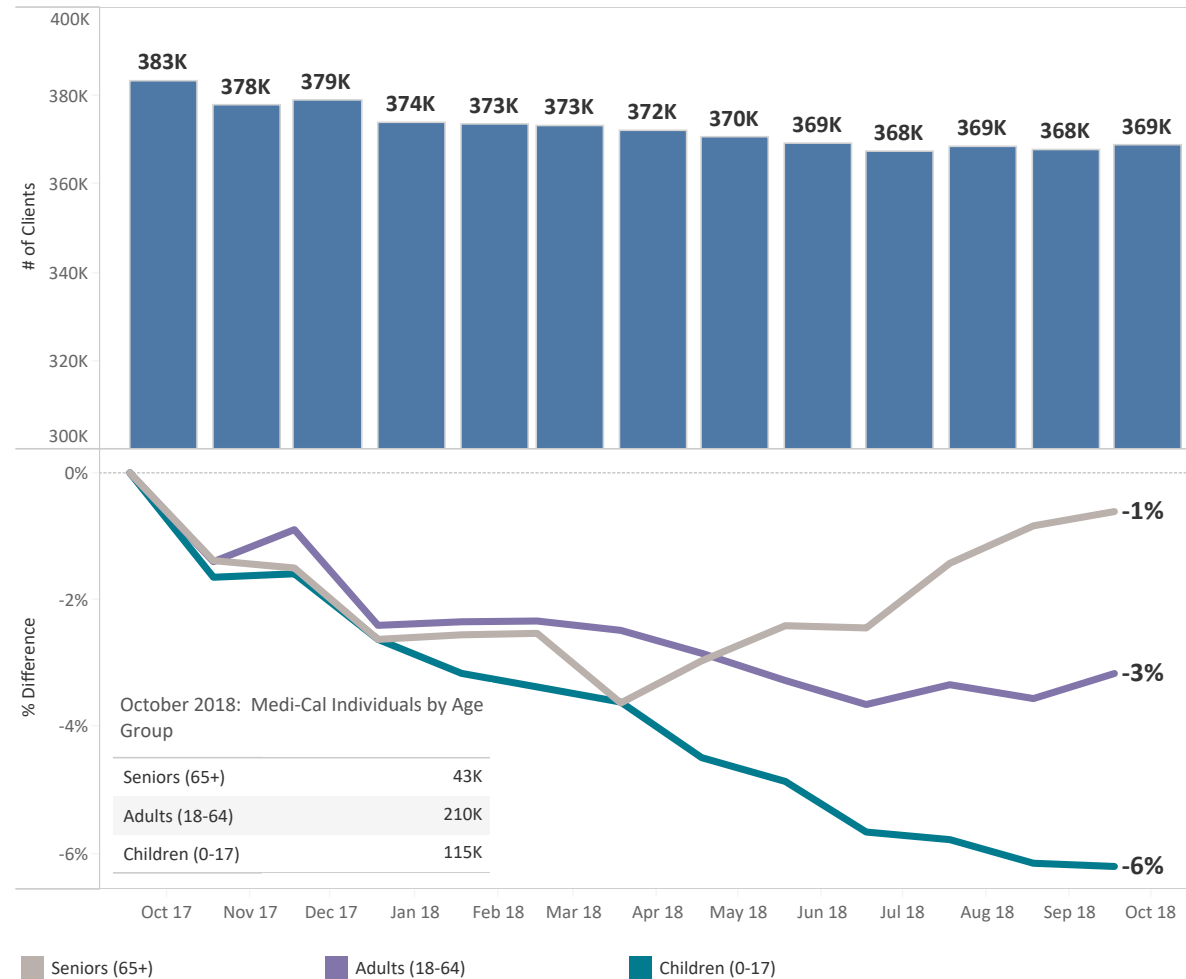


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



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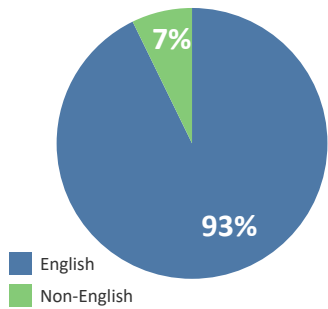
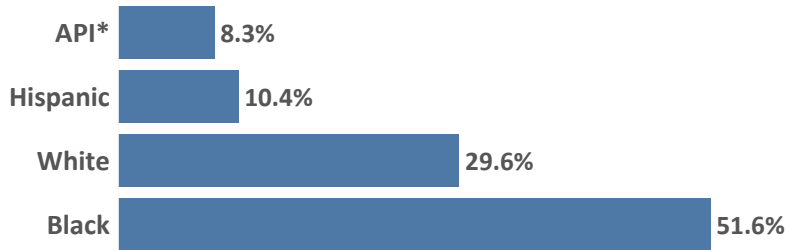
% change/difference is calculated relative to the first month in the observed year.

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GA Caseload

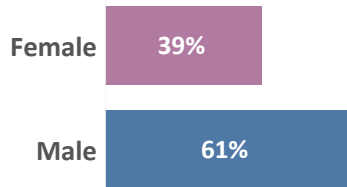
GA Caseload		% Difference
2017	October	9.1K
2018	October	9.2K
		+0.7%

Ethnicity and Language

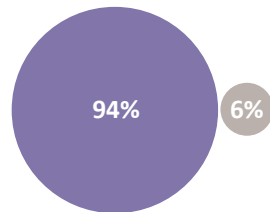


English		92.8%
Non-English	Other Asian	2.0%
	Other	1.6%
	Spanish	1.6%
	Chinese	1.0%
	Vietnamese	0.6%
	Farsi	0.3%
	Cambodian	0.1%

Gender

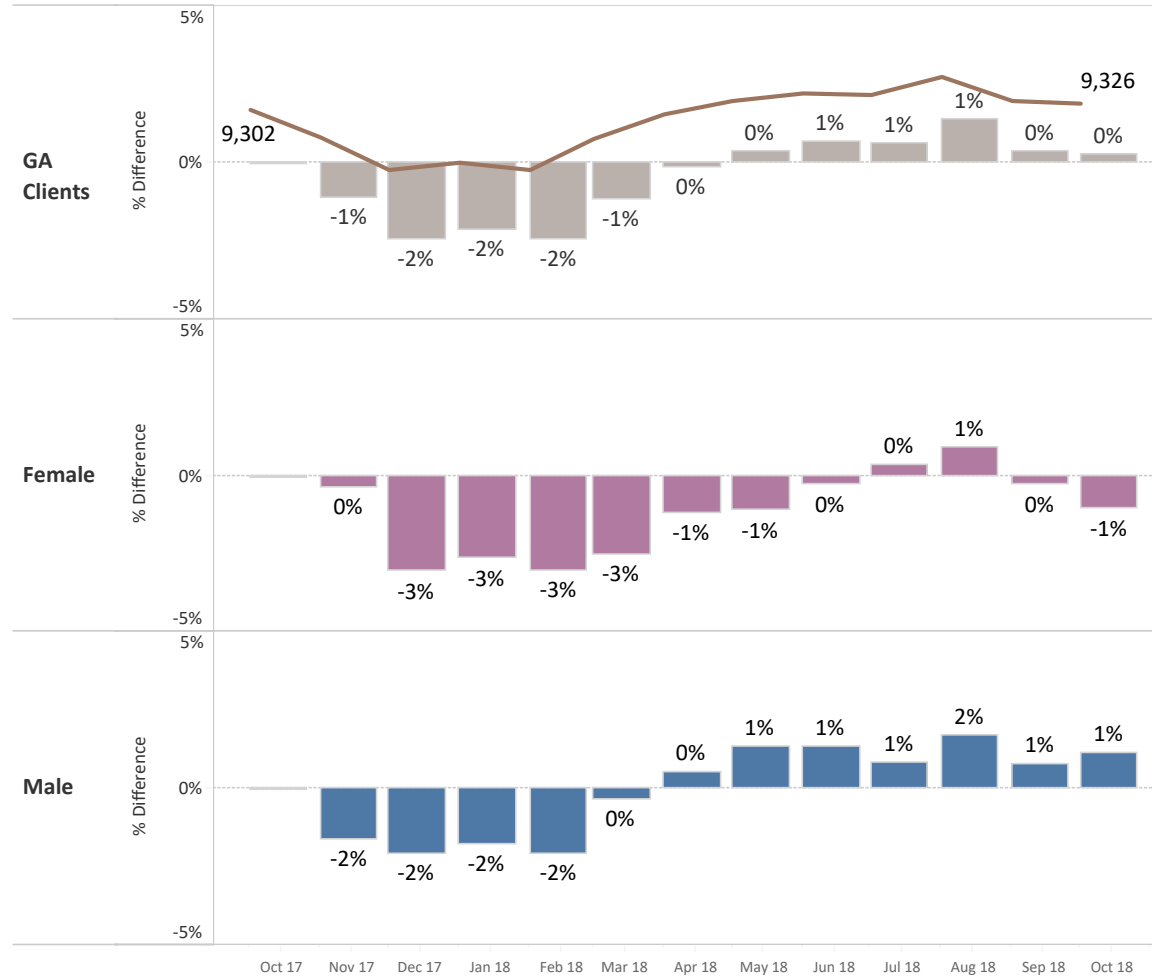


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



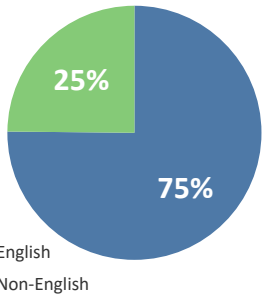
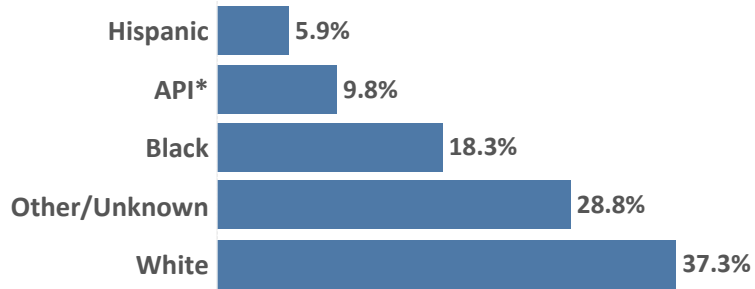
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APS Caseload

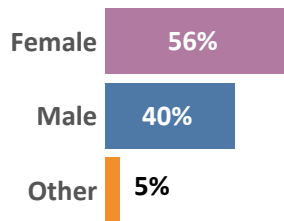
APS Caseload			% Difference
2017	October	902	+15.5%
2018	October	1,042	

Ethnicity and Language

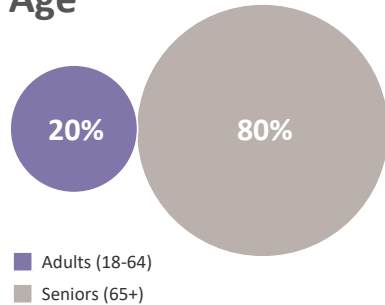


English		75.2%
Non-English	Other/Unknown	16.3%
	Chinese	3.3%
	Spanish	2.0%
	Armenian	0.7%
	Farsi	0.7%
	Other Asian	0.7%
	Russian	0.7%
	Samoan	0.7%

Gender

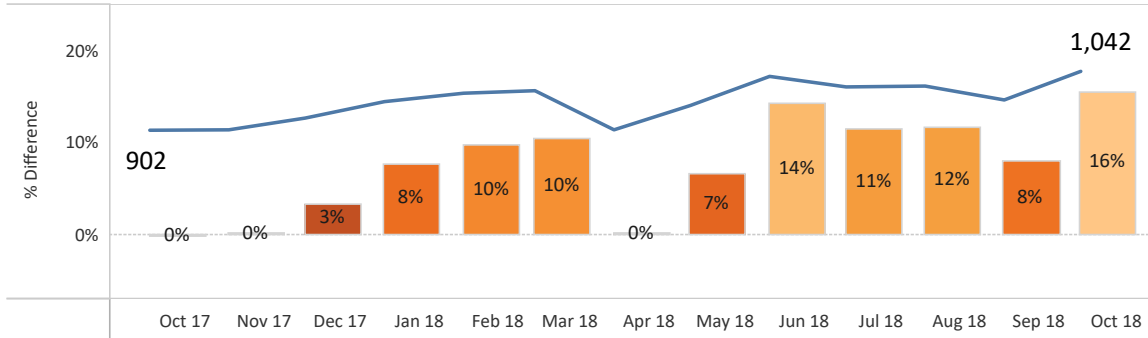


Age

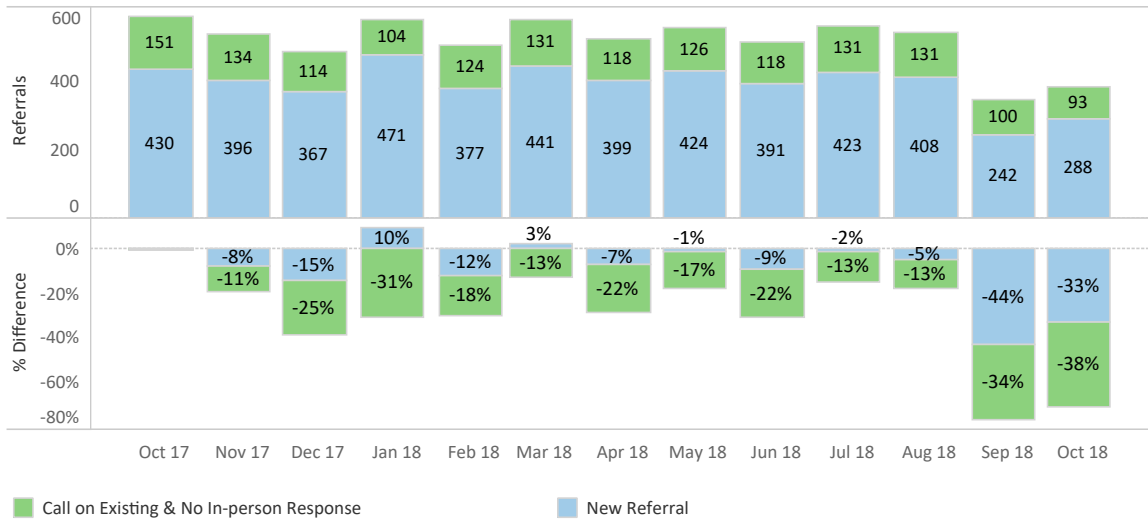


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

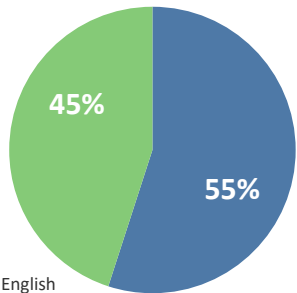
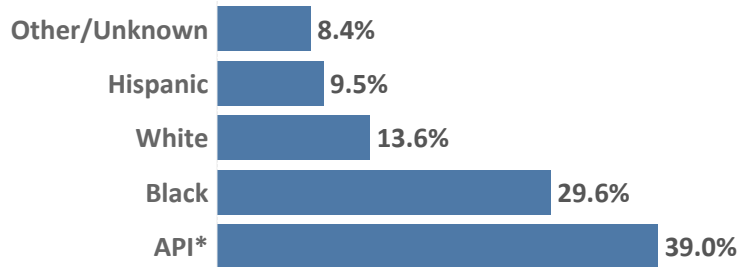
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IHSS Caseload

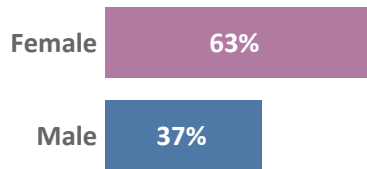
IHSS Caseload			% Difference
Year	Month	Caseload	
2017	October	23.8K	+2.3%
2018	October	24.3K	

Ethnicity and Language

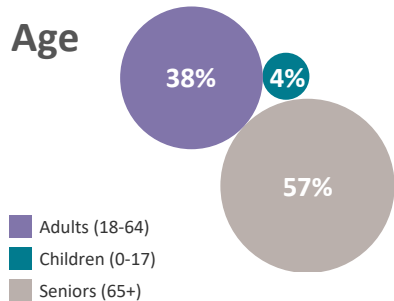


Language Breakdown		
English		55.0%
Non-English	Chinese	19.1%
	Other/None	6.5%
	Spanish	6.1%
	Other Asian	4.3%
	Farsi	4.1%
	Vietnamese	3.9%
	Cambodian	1.0%

Gender

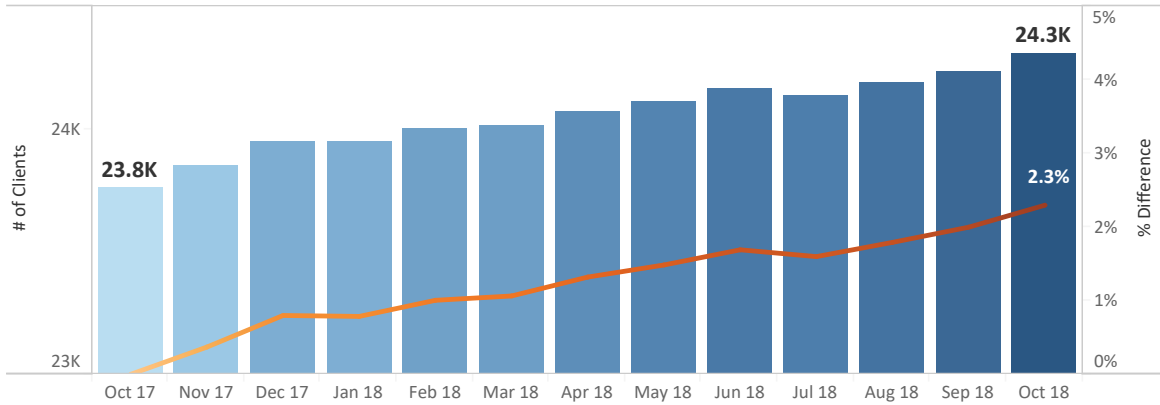


Age

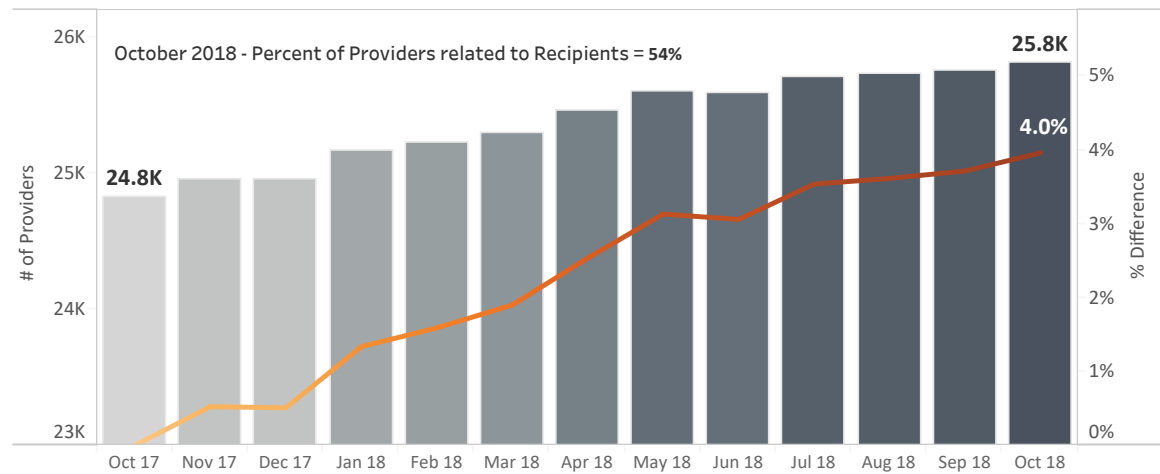


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



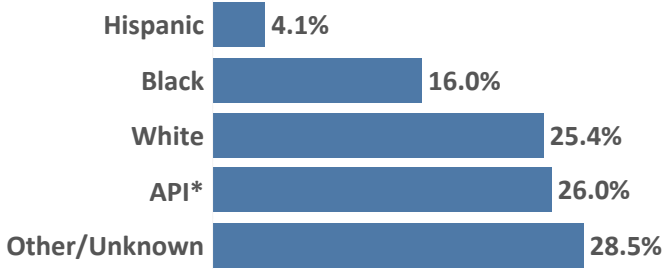
IHSS Providers



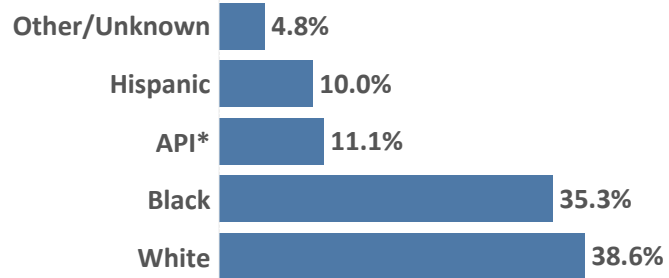
% change/difference is calculated relative to the first month in the observed year.

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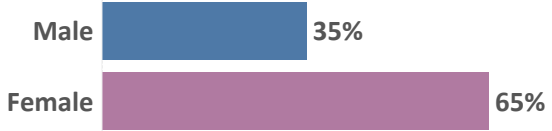
Ethnicity - Congregate Meals



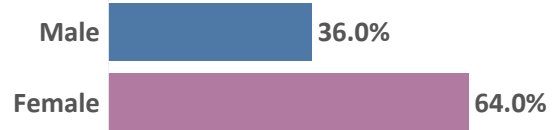
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,383



Total Meals Served: 64,862



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Demographics by Program - Individuals

November 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
Total Persons		368,715	100.0%	101,863	100.0%	21,188	100.0%	9,326	100.0%	24,304	100.0%	153	100.0%	1,811	100.0%	1,254	100.0%
Seniors (65+)	Female	25,680	7.0%	4,342	4.3%	2	0.0%	388	4.2%	9,601	39.5%	68	44.4%	0	0.0%	0	0.0%
	Male	17,354	4.7%	2,914	2.9%	9	0.0%	212	2.3%	4,337	17.8%	47	30.7%	0	0.0%	0	0.0%
	Undefined	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	7	4.6%	0	0.0%	0	0.0%
Adults (18-64)	Female	116,943	31.7%	31,087	30.5%	2,777	13.1%	3,267	35.0%	5,287	21.8%	17	11.1%	221	12.2%	216	17.2%
	Male	93,289	25.3%	20,381	20.0%	677	3.2%	5,459	58.5%	4,064	16.7%	14	9.2%	137	7.6%	121	9.6%
	Undefined	8	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Children (0-17)	Female	56,741	15.4%	21,595	21.2%	8,885	41.9%	0	0.0%	325	1.3%	0	0.0%	699	38.6%	426	34.0%
	Male	58,698	15.9%	21,542	21.1%	8,838	41.7%	0	0.0%	690	2.8%	0	0.0%	753	41.6%	491	39.2%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	368,715	100.0%	101,863	100.0%	21,188	100.0%	9,326	100.0%	24,304	100.0%	153	100.0%	1,811	100.0%	1,254	100.0%
API*	92,324	25.0%	15,216	14.9%	1,443	6.8%	770	8.3%	9,478	39.0%	15	9.8%	97	5.4%	59	4.7%
Black	63,455	17.2%	31,748	31.2%	9,187	43.4%	4,786	51.3%	7,187	29.6%	28	18.3%	870	48.0%	648	51.7%
Hispanic	119,020	32.3%	28,199	27.7%	6,257	29.5%	967	10.4%	2,304	9.5%	9	5.9%	283	15.6%	149	11.9%
Native American	945	0.3%	369	0.4%	65	0.3%	55	0.6%	64	0.3%	1	0.7%	26	1.4%	14	1.1%
White	92,750	25.2%	26,327	25.8%	4,236	20.0%	2,747	29.5%	3,296	13.6%	57	37.3%	400	22.1%	284	22.6%
Other	221	0.1%	4	0.0%	0	0.0%	1	0.0%	1,975	8.1%	43	28.1%	135	7.5%	100	8.0%

Language	368,715	100.0%	101,863	100.0%	21,188	100.0%	9,326	100.0%	24,304	100.0%	153	100.0%	1,811	100.0%	1,254	100.0%
English	233,651	63.4%	75,508	74.1%	17,247	81.4%	8,653	92.8%	13,366	55.0%	115	75.2%	1,641	90.6%	1,152	91.9%
Cambodian	573	0.2%	141	0.1%	27	0.1%	12	0.1%	247	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	30,180	8.2%	4,534	4.5%	91	0.4%	224	2.4%	4,643	19.1%	5	3.3%	4	0.2%	2	0.2%
Farsi	1,736	0.5%	611	0.6%	154	0.7%	27	0.3%	1,003	4.1%	1	0.7%	5	0.3%	4	0.3%
Other	9,884	2.7%	2,785	2.7%	581	2.7%	152	1.6%	1,591	6.5%	27	17.6%	18	1.0%	12	1.0%
Other Asian	4,097	1.1%	594	0.6%	35	0.2%	49	0.5%	1,035	4.3%	2	1.3%	2	0.1%	2	0.2%
Spanish	79,886	21.7%	15,504	15.2%	2,935	13.9%	149	1.6%	1,478	6.1%	3	2.0%	141	7.8%	82	6.5%
Vietnamese	8,708	2.4%	2,186	2.1%	118	0.6%	60	0.6%	941	3.9%	0	0.0%	0	0.0%	0	0.0%

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Definitions of terms appear on the last page
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Individuals by Program and City of Residence

November 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		368,715	100.0%	101,863	100.0%	21,188	100.0%	9,326	100.0%	24,304	100.0%	1,802	100.0%
North County	Alameda	13,240	3.6%	3,152	3.1%	521	2.5%	181	1.9%	877	3.6%	37	2.1%
	Albany	2,789	0.8%	570	0.6%	95	0.4%	11	0.1%	74	0.3%	3	0.2%
	Berkeley	14,189	3.8%	4,723	4.6%	540	2.5%	471	5.1%	1,264	5.2%	27	1.5%
	Emeryville	2,380	0.6%	617	0.6%	118	0.6%	54	0.6%	190	0.8%	6	0.3%
	Oakland	144,503	39.2%	50,374	49.5%	11,498	54.3%	5,817	62.4%	10,840	44.6%	509	28.2%
	Piedmont	502	0.1%	59	0.1%	8	0.0%	7	0.1%	40	0.2%	6	0.3%
Tri-City	Fremont	31,525	8.5%	6,201	6.1%	1,068	5.0%	448	4.8%	2,419	10.0%	76	4.2%
	Newark	8,892	2.4%	1,700	1.7%	342	1.6%	79	0.8%	588	2.4%	21	1.2%
	Union City	15,527	4.2%	3,013	3.0%	549	2.6%	133	1.4%	1,202	4.9%	28	1.6%
Central County	Castro Valley	8,671	2.4%	1,817	1.8%	321	1.5%	90	1.0%	493	2.0%	31	1.7%
	Hayward	56,542	15.3%	14,256	14.0%	3,095	14.6%	1,196	12.8%	2,897	11.9%	171	9.5%
	San Leandro	31,230	8.5%	7,856	7.7%	1,519	7.2%	369	4.0%	1,766	7.3%	89	4.9%
	San Lorenzo	7,067	1.9%	1,605	1.6%	245	1.2%	85	0.9%	404	1.7%	27	1.5%
Tri-Valley	Dublin	5,599	1.5%	1,103	1.1%	221	1.0%	40	0.4%	411	1.7%	10	0.6%
	Livermore	11,334	3.1%	2,466	2.4%	453	2.1%	182	2.0%	434	1.8%	34	1.9%
	Pleasanton	5,879	1.6%	870	0.9%	162	0.8%	56	0.6%	336	1.4%	18	1.0%
Other	Other	8,846	2.4%	1,481	1.5%	433	2.0%	107	1.1%	69	0.3%	709	39.3%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized self-employment, public and private sector jobs.

CalFresh

Non Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and will not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.