



# Social Services Agency

August 2018 MONTHLY REPORT

## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 391,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



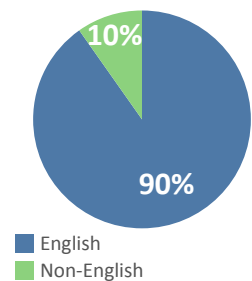
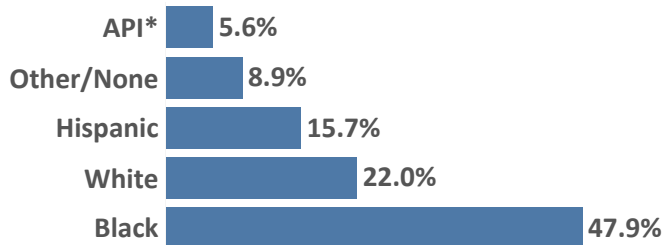
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in July 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

### Child Welfare Caseload

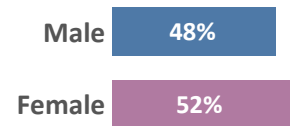
Child Welfare Caseload			% Difference
2017	July	2.0K	-9.2%
2018	July	1.9K	

### Ethnicity and Language

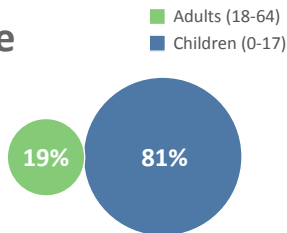


Language	Percentage	
English	90.2%	
Non-English	Chinese	0.4%
	Farsi	0.2%
	Other	0.8%
	Other Asian	0.1%
	Spanish	8.3%

### Gender

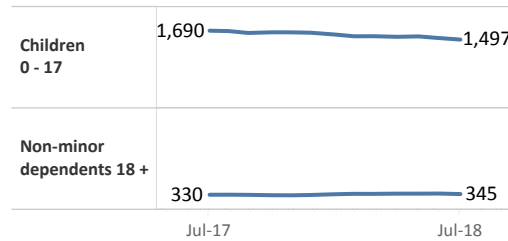


### Age

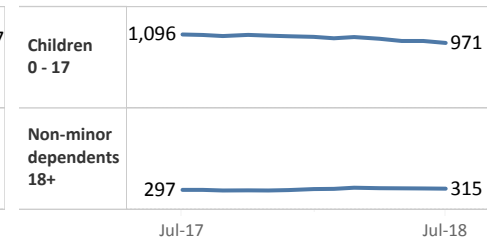


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

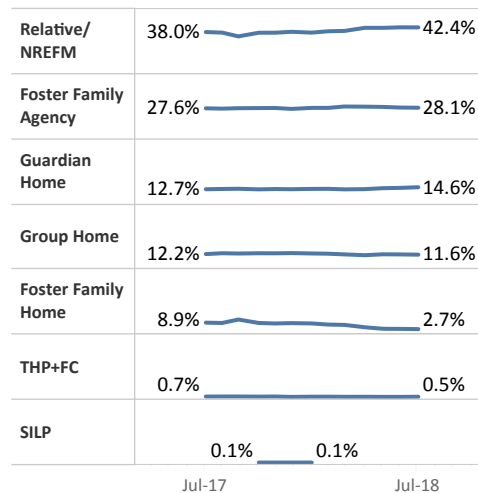
### Child Welfare Children and Non-Minor Dependent Youth in Cases



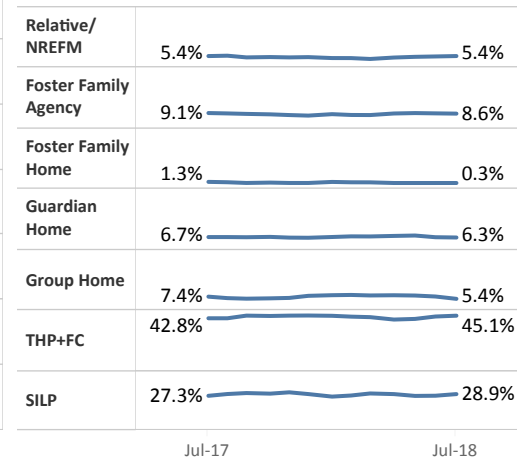
### Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



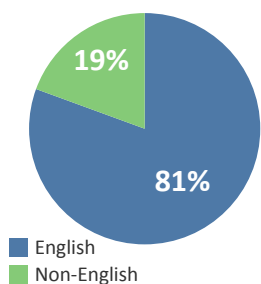
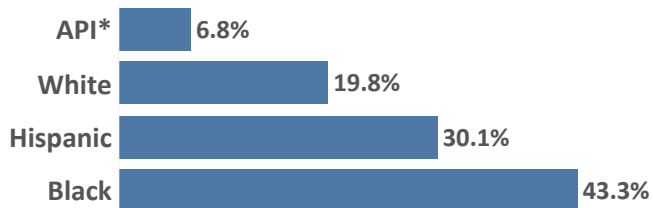
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

### CalWORKs Caseload

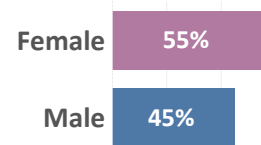
		% Difference	
2017	July	11.8K	-11.7%
2018	July	10.4K	

### Ethnicity and Language

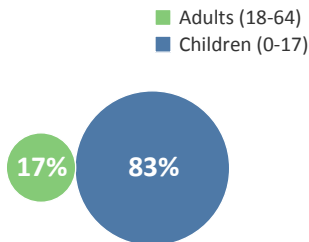


English		80.6%
Non-English	Spanish	14.5%
	Other	3.0%
	Farsi	0.7%
	Vietnamese	0.5%
	Chinese	0.4%
	Other Asian	0.3%
	Cambodian	0.1%

### Gender

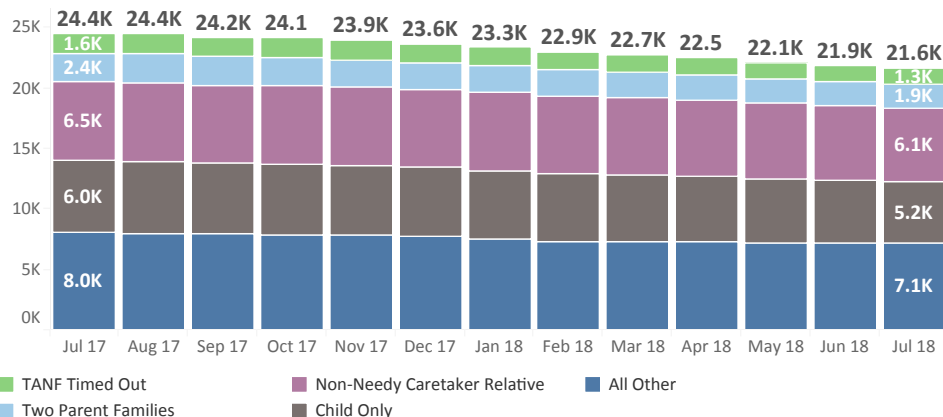


### Age

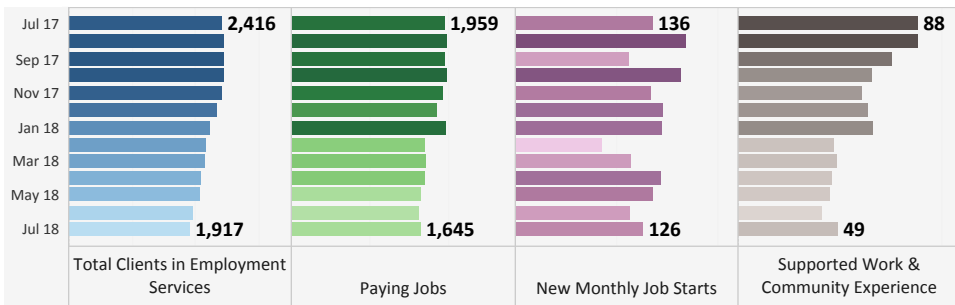


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



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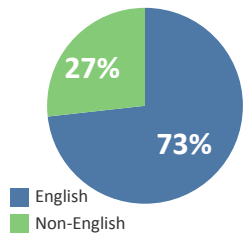
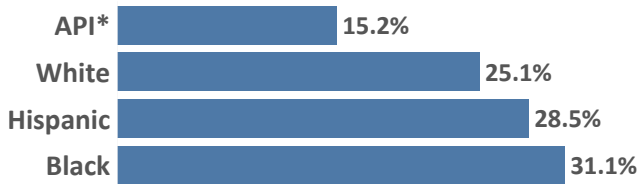
### CalFRESH Caseload

		% Difference
2017	July	57.2K
2018	July	54.9K
		-4.0%

### NA-CalFRESH Caseload

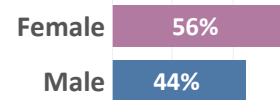
		% Difference
2017	July	51.1K
2018	July	49.5K
		-3.1%

### Ethnicity and Language

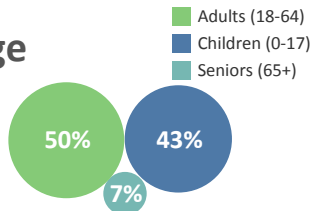


English		73.3%
Non-English		
Spanish	15.9%	
Chinese	3.7%	
Other	2.8%	
Vietnamese	2.2%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

### Gender



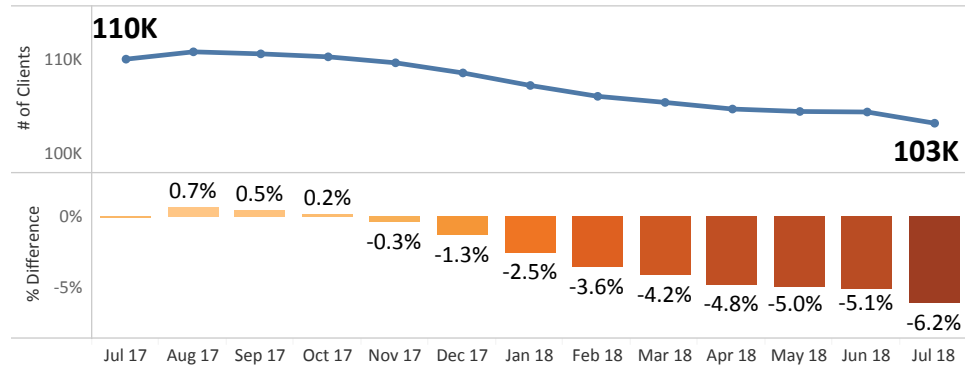
### Age



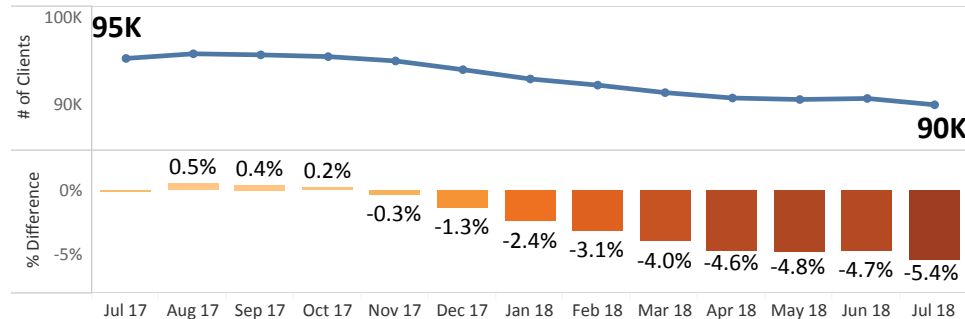
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page.

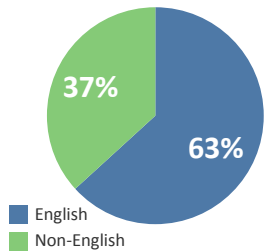
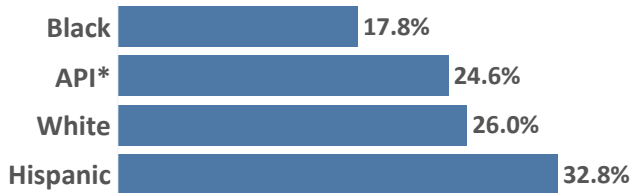
\*Asian/Pacific Islander

### Medi-Cal Caseload

		% Difference	
2017	July	211.1K	-3.8%
2018	July	203.0K	

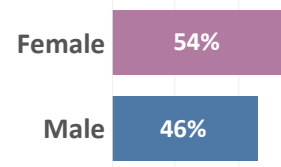
Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

### Ethnicity and Language

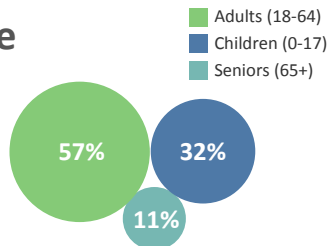


English		63.2%
Non-English	Spanish	21.7%
	Chinese	6.3%
	Other Asian	3.1%
	Other	2.7%
	Vietnamese	2.4%
	Farsi	0.5%
	Cambodian	0.2%

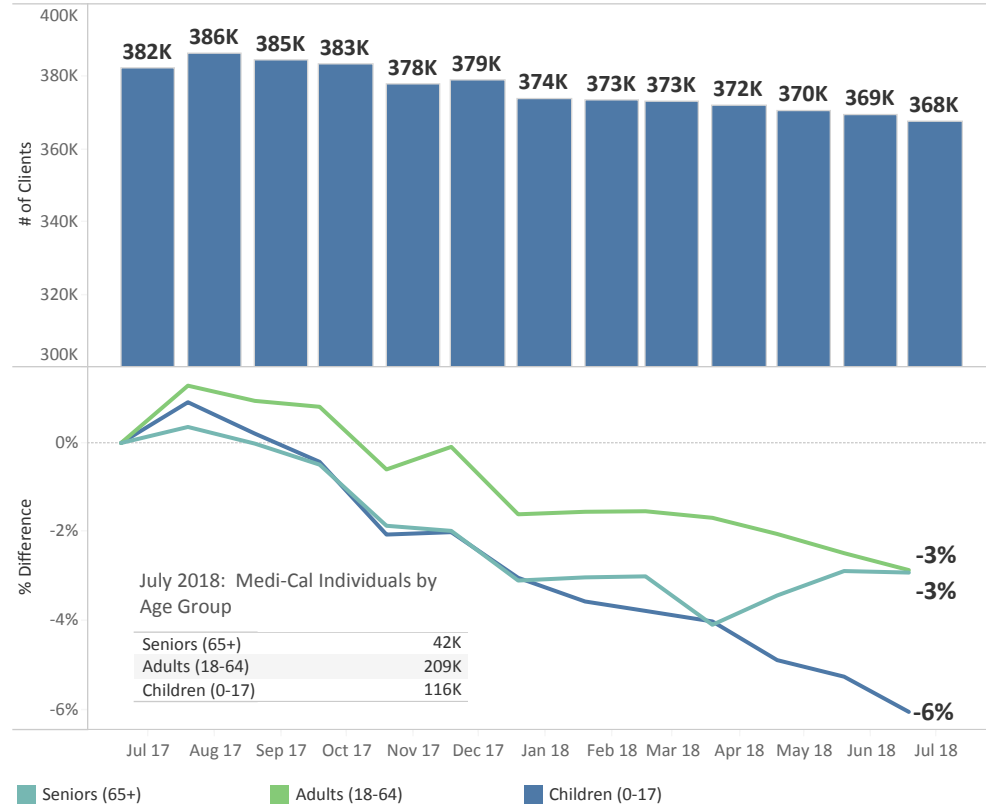
### Gender



### Age



### Medi-Cal Individuals



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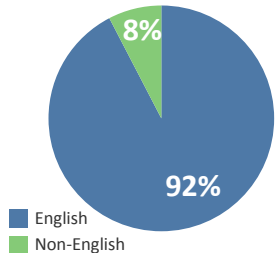
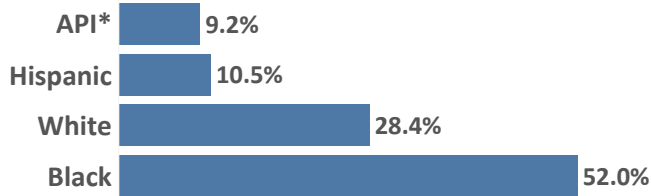
% change/difference is calculated relative to the first month in the observed year.

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### GA Caseload

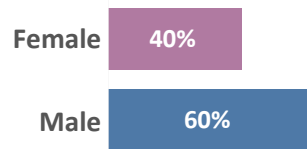
		% Difference	
2017	July	9.0K	+2.6%
2018	July	9.2K	

### Ethnicity and Language

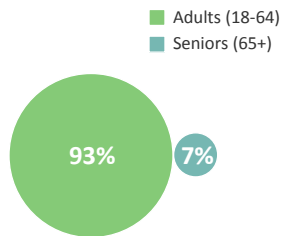


English		92.4%
Non-English	Other Asian	2.1%
	Other	1.8%
	Spanish	1.7%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

### Gender

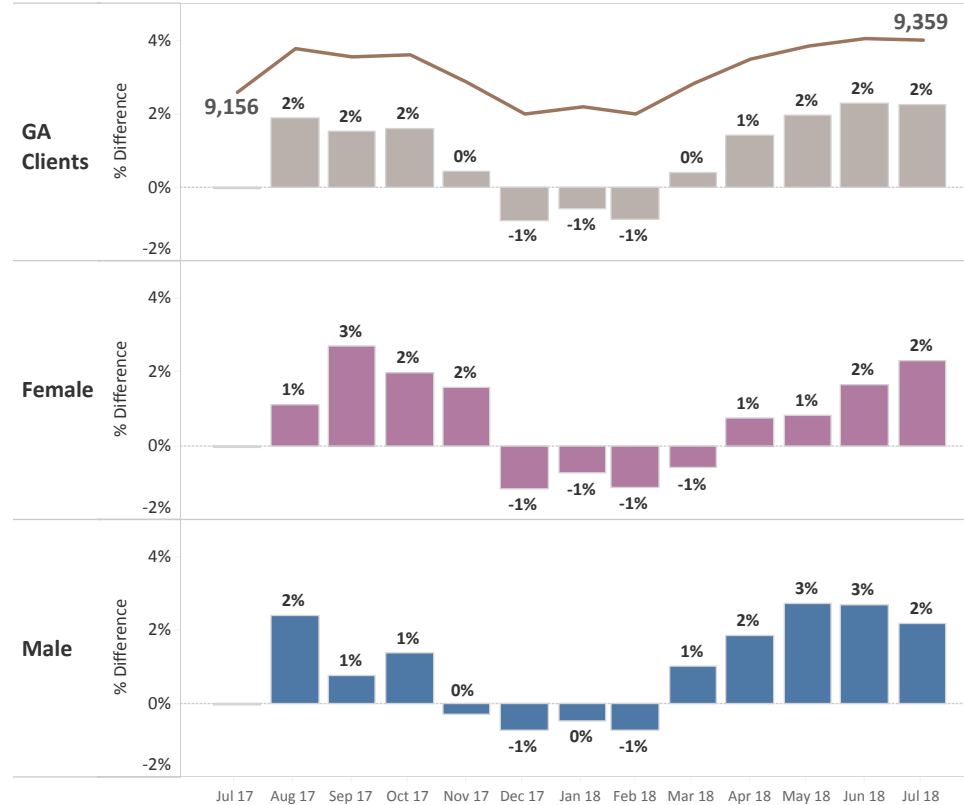


### Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

### General Assistance Individuals



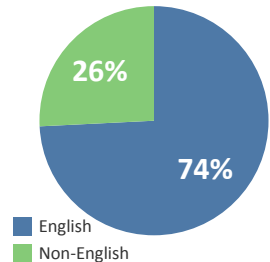
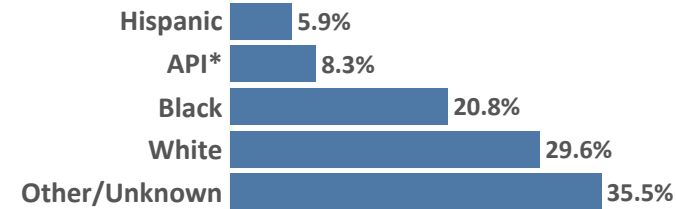
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### APS Caseload

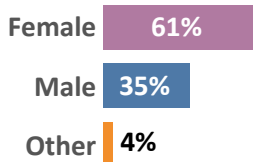
APS Caseload			% Difference
2017	July	864	+16.3%
2018	July	1,005	

### Ethnicity and Language

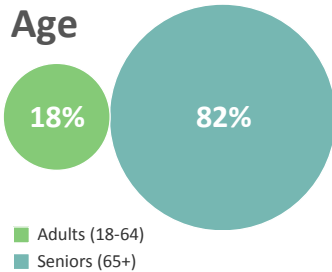


Language	Percentage
English	74.2%
Non-English	
Other/Unknown	18.2%
Chinese	4.0%
Spanish	1.7%
Other Asian	0.9%
Vietnamese	0.7%
Arabic	0.2%

### Gender



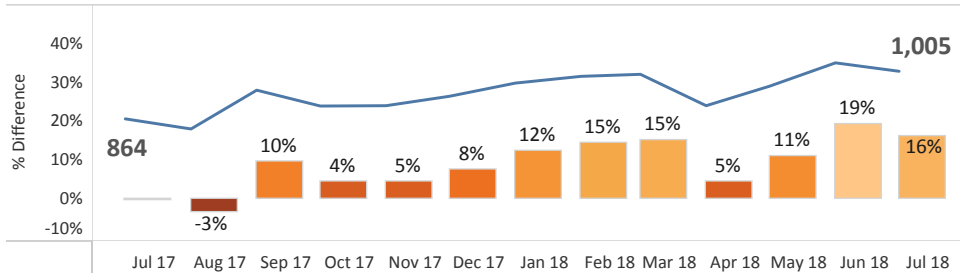
### Age



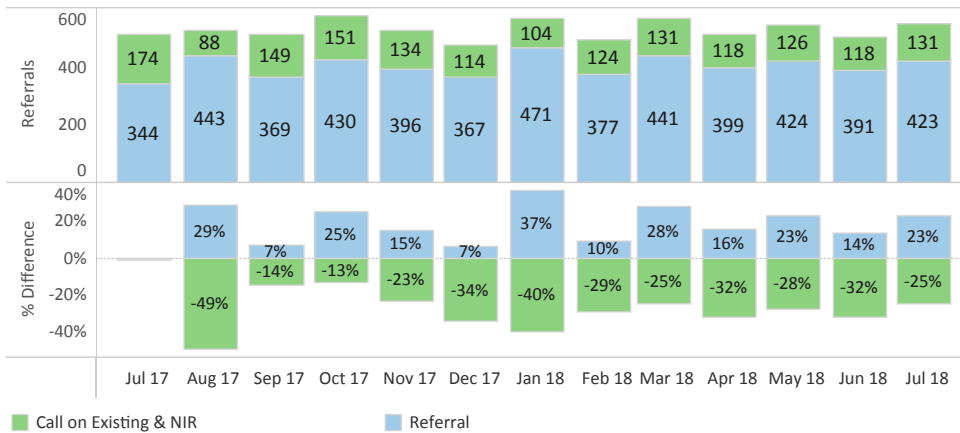
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Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

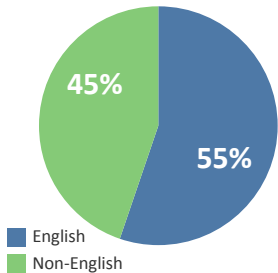
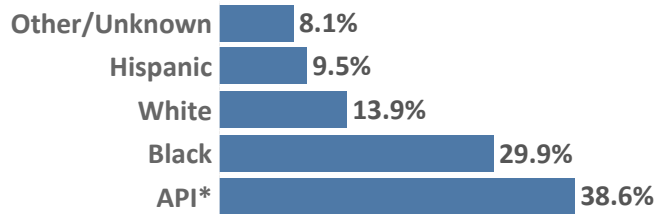
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## IHSS Caseload

IHSS Caseload			% Difference
2017	July	23.5K	+2.8%
2018	July	24.1K	

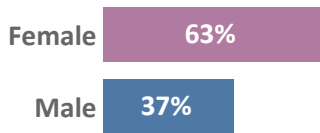
IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## Ethnicity and Language

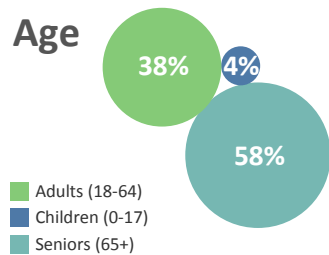


Language Breakdown		
English		55.2%
Non-English	Chinese	18.9%
	Other/None	6.6%
	Spanish	6.1%
	Other Asian	4.2%
	Farsi	4.1%
	Vietnamese	3.8%
	Cambodian	1.0%

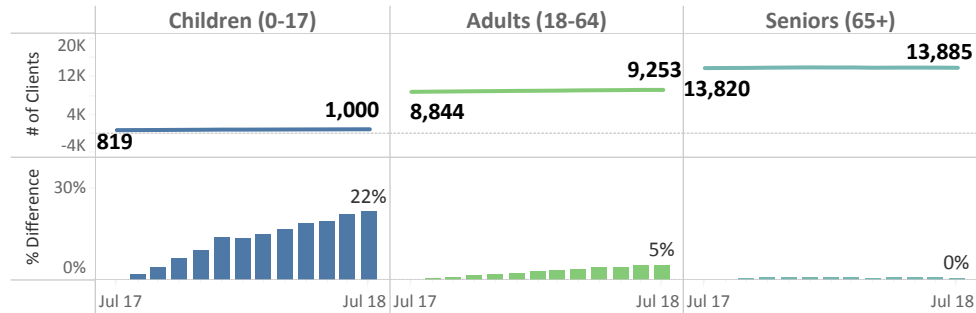
## Gender



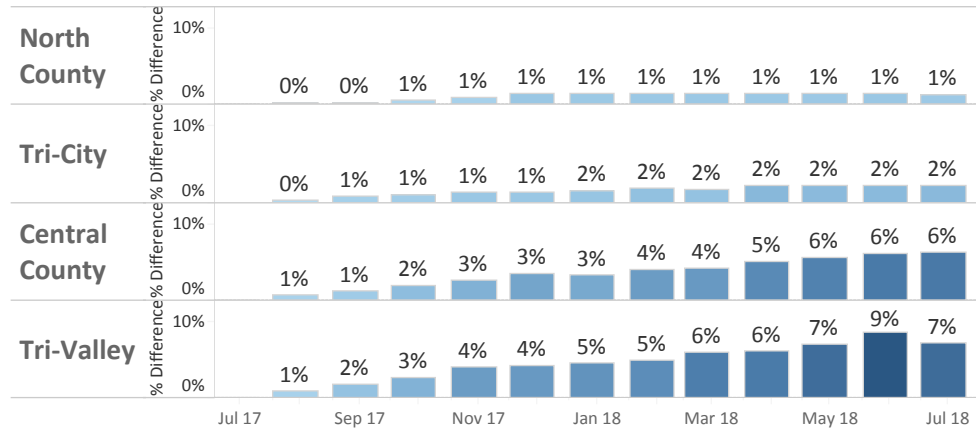
## Age



## IHSS Individuals



## Annual Percent Difference by Location

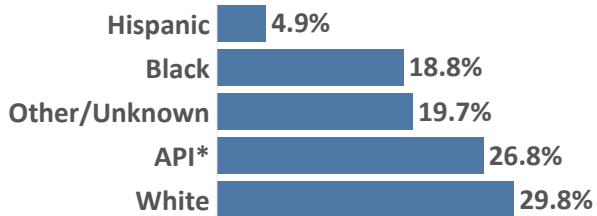


% change/difference is calculated relative to the first month in the observed year.

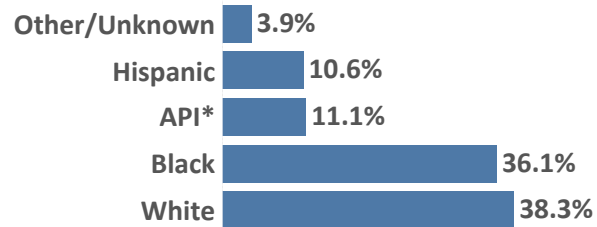
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## Ethnicity - Congregate Meals



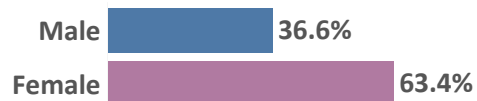
## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals

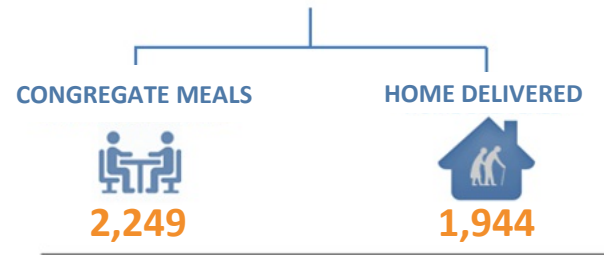


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

**Total Individuals Served: 4,193**



**Total Meals Served: 61,610**



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# Demographics by Program - Individuals

August 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
<b>Total Persons</b>		367,531	100.0%	103,293	100.0%	21,883	100.0%	9,359	100.0%	24,138	100.0%	423	100.0%	1,854	100.0%	1,286	100.0%
<b>Seniors (65+)</b>	Female	25,188	6.9%	4,286	4.1%	3	0.0%	403	4.3%	9,584	39.7%	213	50.4%	0	0.0%	0	0.0%
	Male	17,054	4.6%	2,953	2.9%	11	0.1%	227	2.4%	4,301	17.8%	118	27.9%	0	0.0%	0	0.0%
	Undefined	0	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	15	3.5%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	116,579	31.7%	31,275	30.3%	2,936	13.4%	3,302	35.3%	5,209	21.6%	45	10.6%	219	11.8%	230	17.9%
	Male	92,594	25.2%	20,466	19.8%	729	3.3%	5,427	58.0%	4,044	16.8%	29	6.9%	138	7.4%	135	10.5%
	Undefined	9	0.0%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	3	0.7%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	57,216	15.6%	22,137	21.4%	9,131	41.7%	0	0.0%	317	1.3%	0	0.0%	747	40.3%	435	33.8%
	Male	58,888	16.0%	22,171	21.5%	9,073	41.5%	0	0.0%	683	2.8%	0	0.0%	749	40.4%	486	37.8%
	Undefined	3	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%
<b>Ethnicity</b>		367,531	100.0%	103,293	100.0%	21,883	100.0%	9,359	100.0%	24,138	100.0%	423	100.0%	1,854	100.0%	1,286	100.0%
<b>API*</b>		92,389	25.1%	15,687	15.2%	1,492	6.8%	809	8.6%	9,322	38.6%	35	8.3%	103	5.6%	58	4.5%
<b>Black</b>		63,555	17.3%	31,986	31.0%	9,447	43.2%	4,813	51.4%	7,211	29.9%	88	20.8%	887	47.8%	665	51.7%
<b>Hispanic</b>		119,291	32.5%	29,385	28.4%	6,570	30.0%	981	10.5%	2,302	9.5%	25	5.9%	290	15.6%	138	10.7%
<b>Native American</b>		946	0.3%	343	0.3%	63	0.3%	56	0.6%	66	0.3%	1	0.2%	27	1.5%	18	1.4%
<b>White</b>		91,130	24.8%	25,882	25.1%	4,311	19.7%	2,698	28.8%	3,345	13.9%	125	29.6%	407	22.0%	299	23.3%
<b>Other</b>		220	0.1%	10	0.0%	0	0.0%	2	0.0%	1,892	7.8%	149	35.2%	140	7.6%	108	8.4%
<b>Language</b>		367,531	100.0%	103,293	100.0%	21,883	100.0%	9,359	100.0%	24,138	100.0%	423	100.0%	1,854	100.0%	1,286	100.0%
<b>English</b>		232,317	63.2%	75,660	73.2%	17,632	80.6%	8,647	92.4%	13,331	55.2%	314	74.2%	1,673	90.2%	1,182	91.9%
<b>Cambodian</b>		580	0.2%	148	0.1%	27	0.1%	14	0.1%	247	1.0%	0	0.0%	0	0.0%	0	0.0%
<b>Chinese</b>		29,963	8.2%	4,593	4.4%	96	0.4%	239	2.6%	4,563	18.9%	17	4.0%	7	0.4%	2	0.2%
<b>Farsi</b>		1,755	0.5%	626	0.6%	160	0.7%	27	0.3%	1,001	4.1%	0	0.0%	3	0.2%	3	0.2%
<b>Other</b>		9,937	2.7%	2,850	2.8%	646	3.0%	163	1.7%	1,595	6.6%	78	18.4%	15	0.8%	14	1.1%
<b>Other Asian</b>		4,341	1.2%	661	0.6%	44	0.2%	49	0.5%	1,018	4.2%	4	0.9%	2	0.1%	2	0.2%
<b>Spanish</b>		79,985	21.8%	16,467	15.9%	3,165	14.5%	156	1.7%	1,461	6.1%	7	1.7%	154	8.3%	83	6.5%
<b>Vietnamese</b>		8,653	2.4%	2,288	2.2%	113	0.5%	64	0.7%	922	3.8%	3	0.7%	0	0.0%	0	0.0%

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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

# Individuals by Program and City of Residence

August 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
<b>Total Persons</b>		367,531	100.0%	103,293	100.0%	21,883	100.0%	9,359	100.0%	24,138	100.0%	1,842	100.0%
<b>North County</b>	Alameda	13,339	3.6%	3,285	3.2%	555	2.5%	193	2.1%	878	3.6%	41	2.2%
	Albany	2,779	0.8%	527	0.5%	103	0.5%	16	0.2%	73	0.3%	3	0.2%
	Berkeley	14,109	3.8%	4,361	4.2%	538	2.5%	476	5.1%	1,265	5.2%	34	1.8%
	Emeryville	2,331	0.6%	608	0.6%	115	0.5%	57	0.6%	192	0.8%	8	0.4%
	Oakland	143,595	39.1%	51,168	49.5%	11,967	54.7%	5,806	62.0%	10,774	44.6%	497	27.0%
	Piedmont	474	0.1%	59	0.1%	8	0.0%	7	0.1%	40	0.2%	5	0.3%
<b>Tri-City</b>	Fremont	31,650	8.6%	6,378	6.2%	1,105	5.0%	467	5.0%	2,394	9.9%	64	3.5%
	Newark	8,916	2.4%	1,769	1.7%	349	1.6%	92	1.0%	586	2.4%	19	1.0%
	Union City	15,568	4.2%	3,083	3.0%	583	2.7%	130	1.4%	1,192	4.9%	26	1.4%
<b>Central County</b>	Castro Valley	8,703	2.4%	1,823	1.8%	314	1.4%	85	0.9%	476	2.0%	38	2.1%
	Hayward	56,884	15.5%	14,808	14.3%	3,201	14.6%	1,168	12.5%	2,866	11.9%	200	10.9%
	San Leandro	30,885	8.4%	7,897	7.6%	1,563	7.1%	380	4.1%	1,750	7.2%	92	5.0%
	San Lorenzo	6,891	1.9%	1,598	1.5%	247	1.1%	96	1.0%	400	1.7%	29	1.6%
<b>Tri-Valley</b>	Dublin	5,594	1.5%	1,129	1.1%	214	1.0%	51	0.5%	405	1.7%	11	0.6%
	Livermore	11,308	3.1%	2,530	2.4%	485	2.2%	173	1.8%	440	1.8%	44	2.4%
	Pleasanton	5,831	1.6%	908	0.9%	153	0.7%	55	0.6%	327	1.4%	15	0.8%
<b>Other</b>	Other	8,674	2.4%	1,362	1.3%	383	1.8%	107	1.1%	80	0.3%	716	38.9%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

**Child-Only:** Families with children living in home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized self-employment, public and private sector jobs.

## CalFresh

**Non Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non Assistance CalFresh Caseloads:** Cases where the household receives CalFresh only and will not receive CalWORKs or General Assistance.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**Transitional Housing Program for Non-Minor Dependents in extended foster care:** Transitional Housing Program for Non-Minor Dependents in extended foster care.

**SILP:** Supervised Independent Living Placement

**Guardian Home:** Placement with court appointed legal guardian

**Relative/NREFM:** Relative/Non-Relative Extended Family Member

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth

**Foster Family Home:** County licensed foster care home

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.