

ALAMEDA COUNTY

Social Services Agency

March 2018 MONTHLY REPORT



Our Mission

To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 397,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



Responsibility - Respect - Integrity - Customer Service - Initiative

All demographic and AAA service delivery units speak to efforts made in February 2018 unless otherwise specified. Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

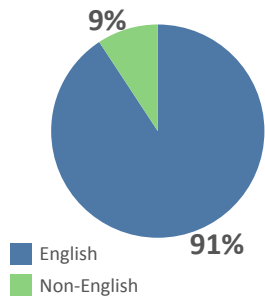
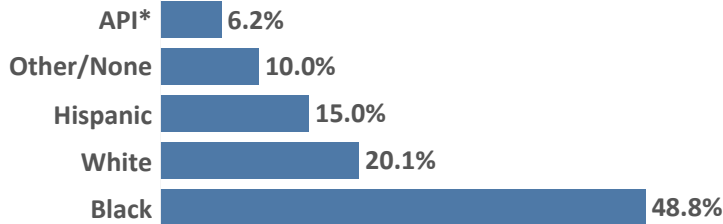
Child Welfare Caseload

| | | |
|------|----------|-------|
| 2017 | February | 2,070 |
| 2018 | February | 1,927 |

% Difference

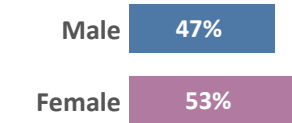
-6.9%

Ethnicity and Language

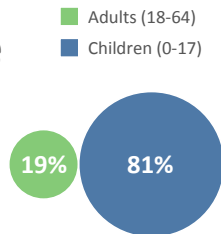


| | | |
|-------------|-------------|-------|
| English | English | 90.8% |
| Non-English | Chinese | 0.4% |
| | Farsi | 0.1% |
| | Korean | 0.1% |
| | Other | 0.8% |
| | Other Asian | 0.3% |
| | Spanish | 7.4% |
| | Vietnamese | 0.2% |

Gender

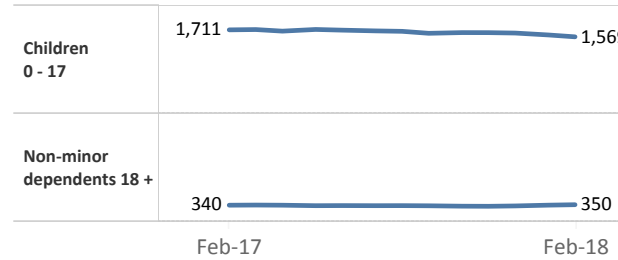


Age

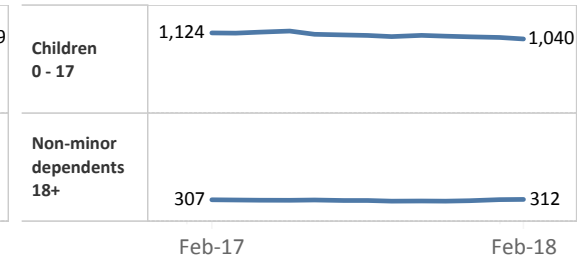


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

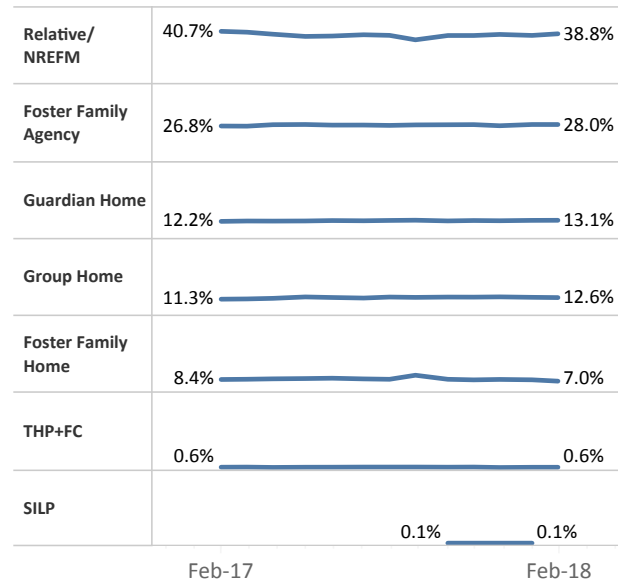
Child Welfare Children and Non-Minor Dependent Youth in Cases



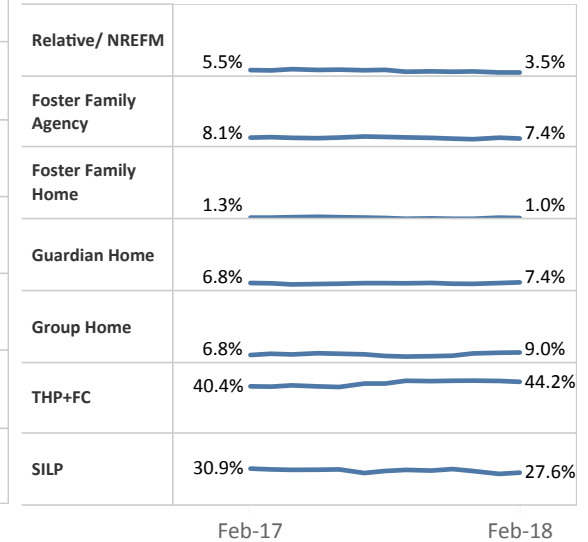
Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

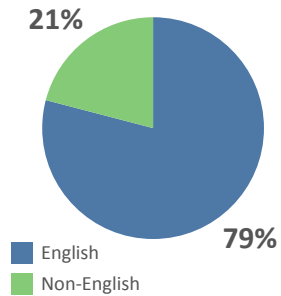
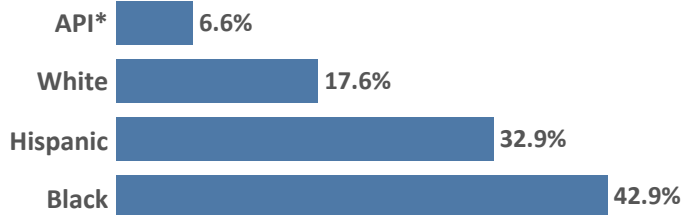


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CalWORKs Caseload

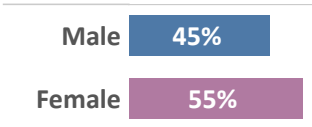
| CalWORKs Caseload | | | % Difference |
|-------------------|----------|-----|--------------|
| 2017 | February | 12K | -11.1% |
| 2018 | February | 11K | |

Ethnicity and Language

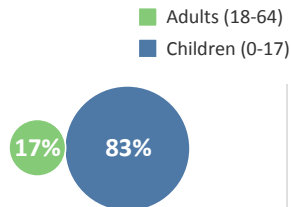


| Language | Percentage |
|-------------|------------|
| English | 79.0% |
| Non-English | |
| Spanish | 16.4% |
| Other | 2.6% |
| Farsi | 0.8% |
| Chinese | 0.4% |
| Vietnamese | 0.5% |
| Other Asian | 0.1% |
| Cambodian | 0.1% |

Gender

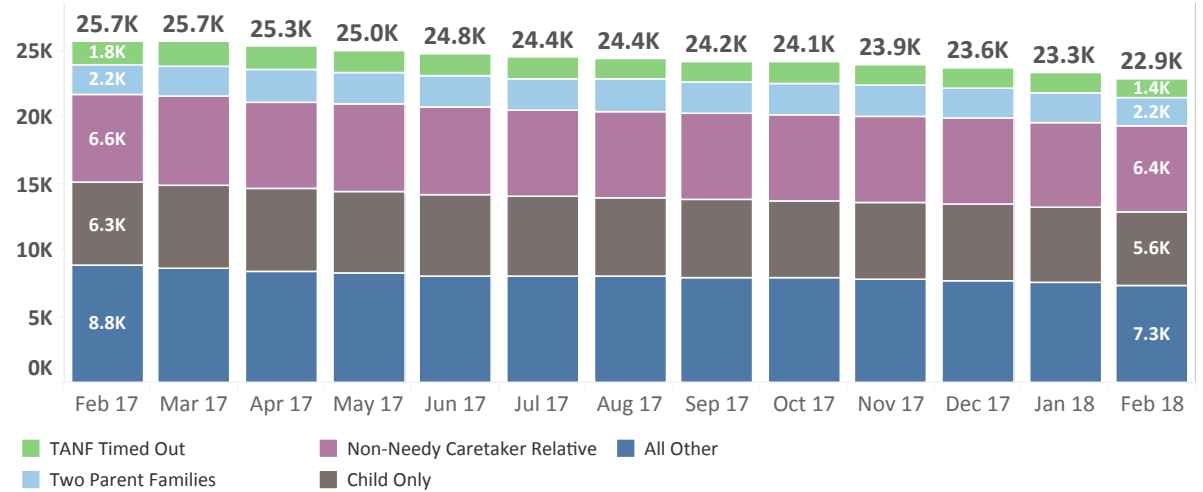


Age

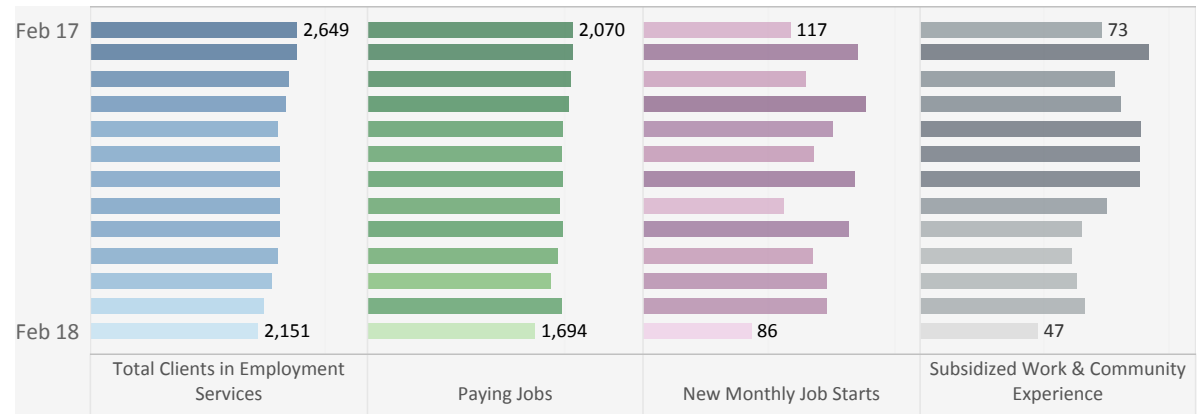


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

CalFresh Caseload

| | | |
|------|----------|-----|
| 2017 | February | 58K |
| 2018 | February | 56K |

% Difference

-3.6%

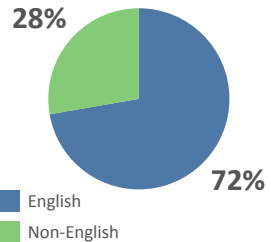
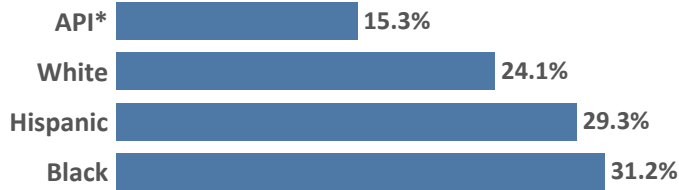
NA-CalFresh Caseload

| | | |
|------|----------|-----|
| 2017 | February | 53K |
| 2018 | February | 51K |

% Difference

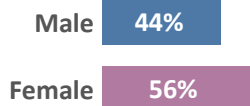
-3.6%

Ethnicity and Language

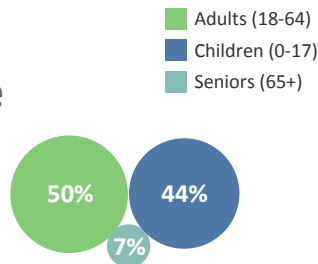


| | | |
|-------------|-------------|-------|
| English | English | 72.3% |
| Non-English | Spanish | 16.7% |
| | Other | 2.8% |
| | Farsi | 0.7% |
| | Chinese | 4.5% |
| | Vietnamese | 2.3% |
| | Other Asian | 0.6% |
| | Cambodian | 0.2% |

Gender



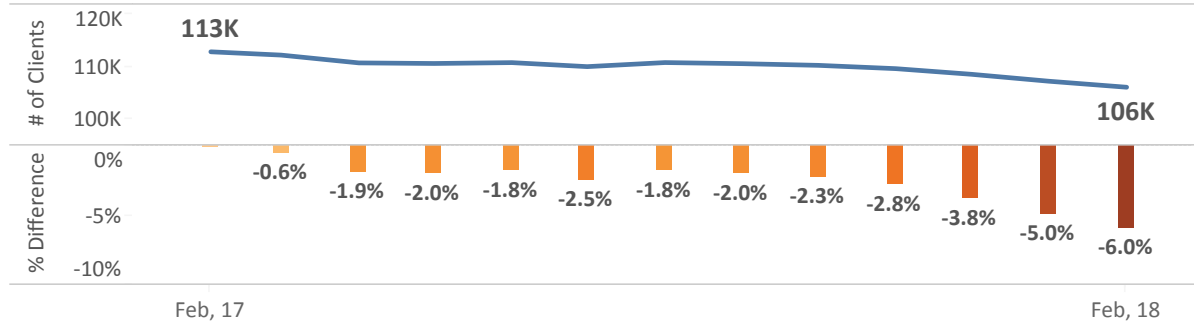
Age



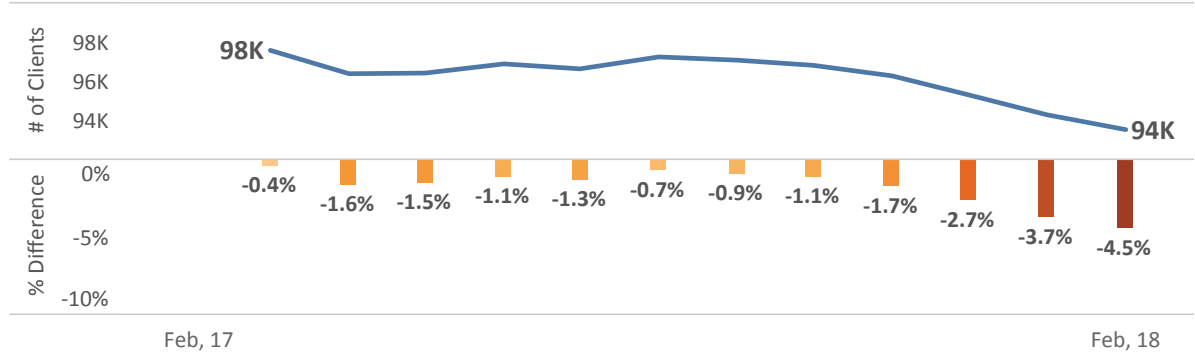
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

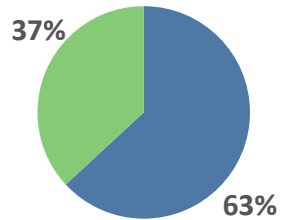
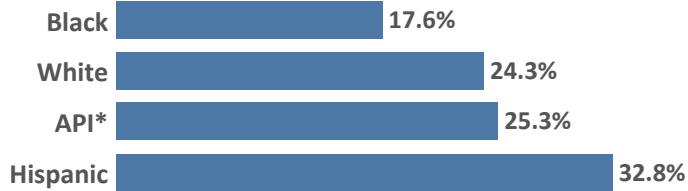
Medi-Cal Caseload

| | | |
|------|----------|------|
| 2017 | February | 209K |
| 2018 | February | 205K |

% Difference

-1.7%

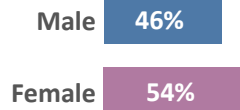
Ethnicity and Language



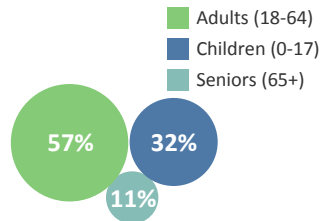
English
Non-English

| | | |
|-------------|-------------|-------|
| English | English | 63.1% |
| Non-English | Spanish | 21.9% |
| | Other | 2.8% |
| | Farsi | 0.5% |
| | Chinese | 8.2% |
| | Vietnamese | 2.4% |
| | Other Asian | 1.1% |
| | Cambodian | 0.2% |

Gender



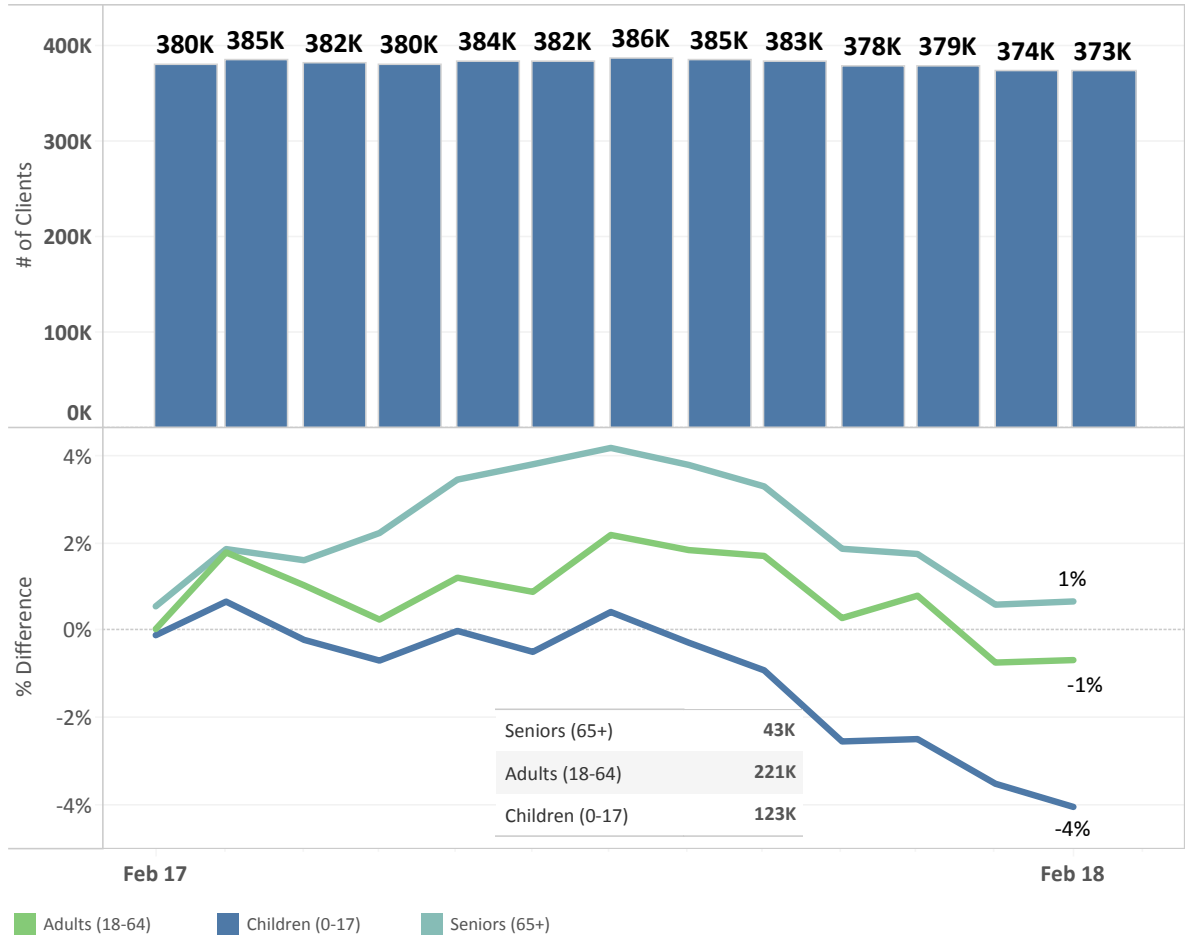
Age



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Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



% change/difference is calculated relative to the first month in the observed year.

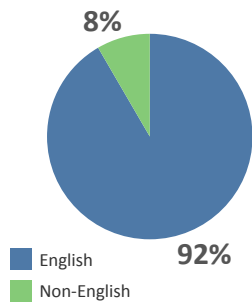
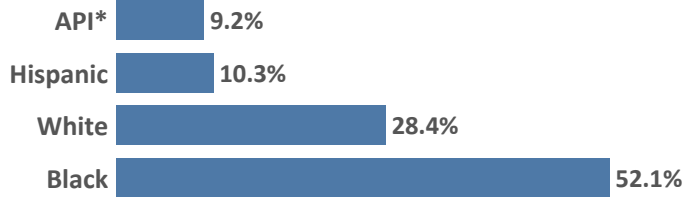
General Assistance

March 2018

GA Caseload

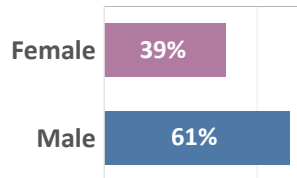
| GA Caseload | | | % Difference |
|-------------|----------|-------|--------------|
| 2017 | February | 8,651 | 3.2% |
| 2018 | February | 8,932 | |

Ethnicity and Language

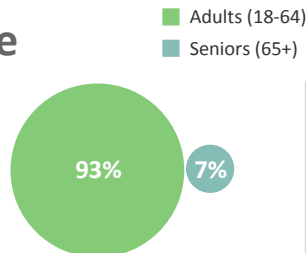


| Language | Percentage |
|-------------|------------|
| English | 91.6% |
| Non-English | |
| Spanish | 1.7% |
| Other | 1.9% |
| Farsi | 0.3% |
| Chinese | 3.0% |
| Vietnamese | 0.8% |
| Other Asian | 0.6% |
| Cambodian | 0.2% |

Gender

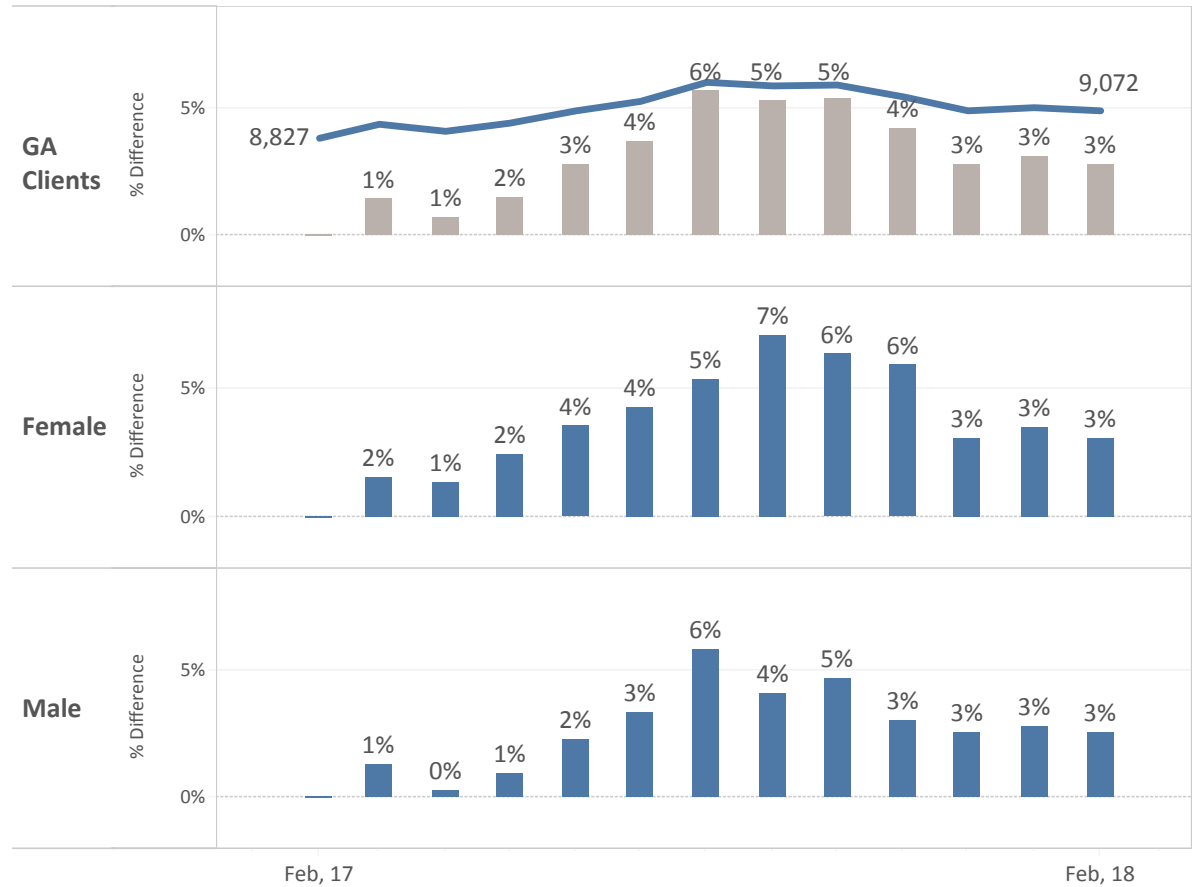


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

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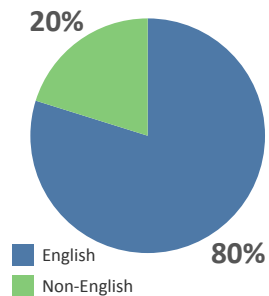
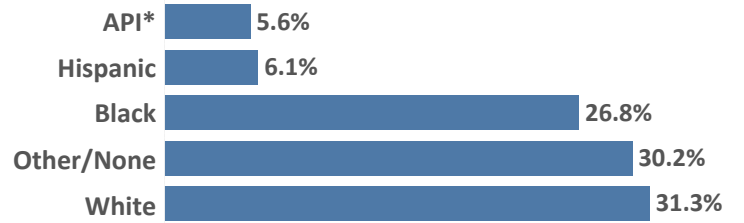
Adult Protective Services

March 2018

APS Caseload

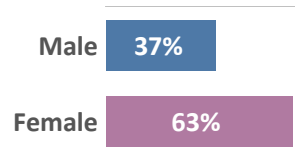
| APS Caseload | | | % Difference |
|--------------|----------|-----|--------------|
| 2017 | February | 783 | 26.4% |
| 2018 | February | 990 | |

Ethnicity and Language

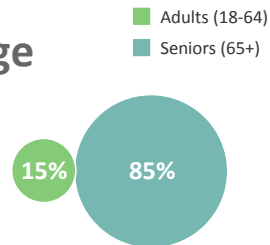


| | | |
|-------------|-------------|-------|
| English | English | 79.8% |
| Non-English | Other/None | 12.5% |
| | Spanish | 2.4% |
| | Chinese | 2.7% |
| | Other Asian | 1.3% |
| | Vietnamese | 0.5% |
| | Farsi | 0.5% |

Gender

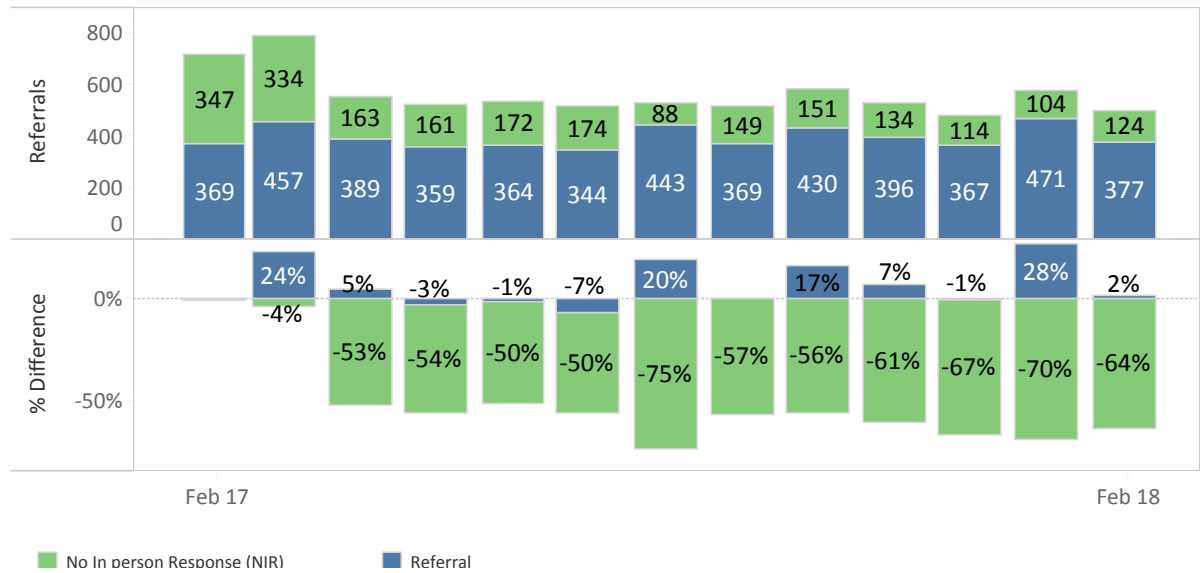


Age

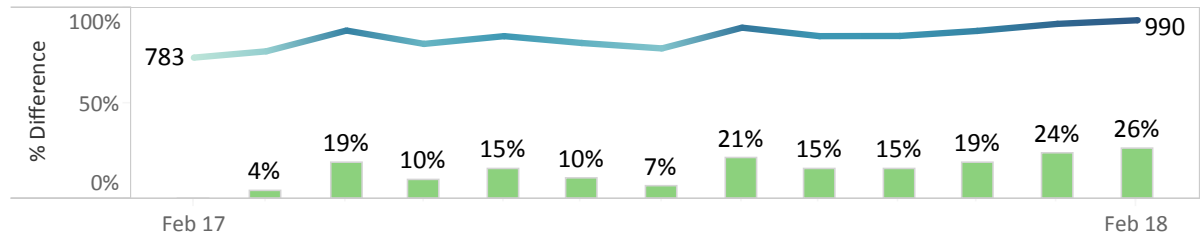


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

APS Referrals



APS Caseload



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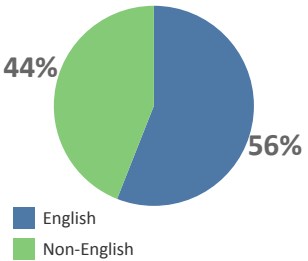
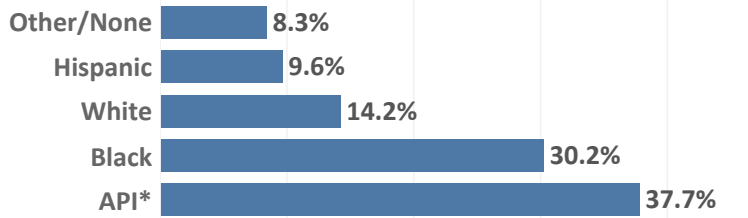
In-Home Supportive Services

March 2018

IHSS Caseload

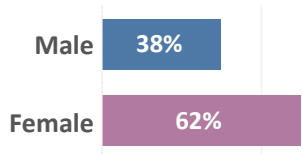
| IHSS Caseload | | % Difference |
|---------------|----------|--------------|
| 2017 | February | 23K |
| 2018 | February | 24K |
| | | 5.2% |

Ethnicity and Language

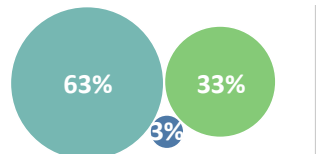


| Language | Percentage |
|-------------|------------|
| English | 55.5% |
| Non-English | 44.5% |
| Chinese | 19.0% |
| Other/None | 6.9% |
| Spanish | 6.2% |
| Farsi | 4.1% |
| Other Asian | 3.7% |
| Vietnamese | 3.7% |
| Cambodian | 1.0% |

Gender

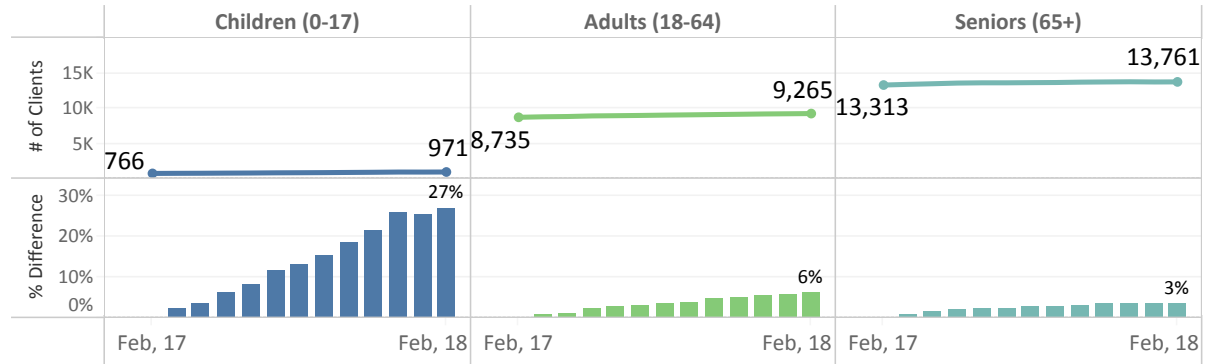


Age

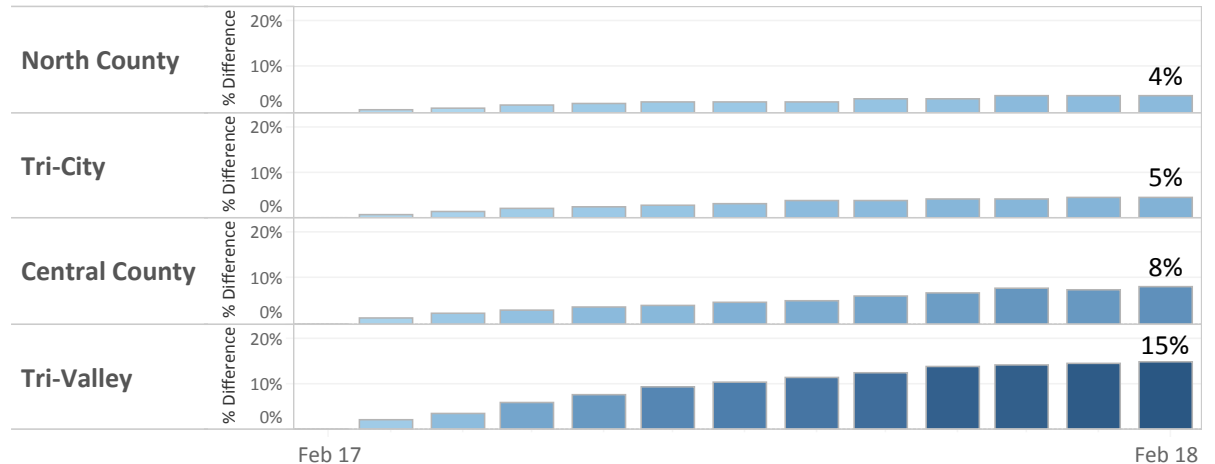


IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Individuals



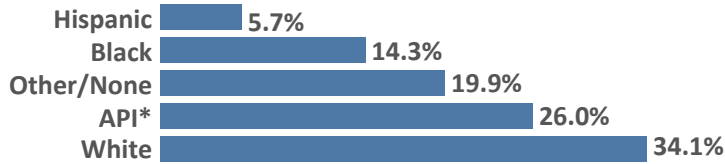
Annual Percent Difference by Location



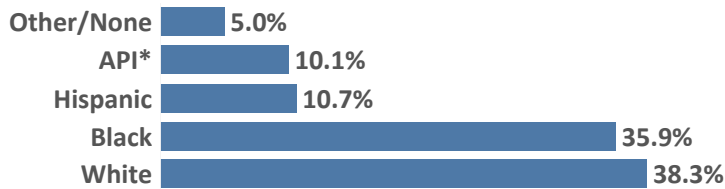
% change/difference is calculated relative to the first month in the observed year.

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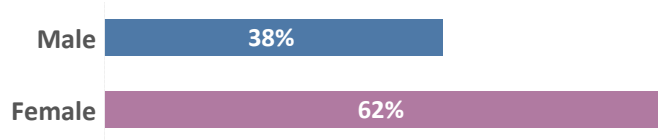
Ethnicity - Congregate Meals



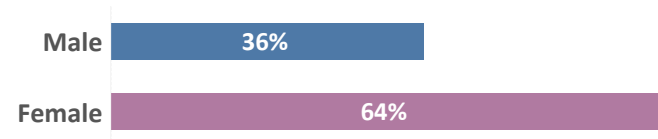
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,196



Total Meals Served: 53,628



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Demographic by Program - Individuals

March 2018

| | Medi-Cal | | CalFresh | | CalWORKs | | General Assistance | | IHSS | | APS (New Cases) | | Child Welfare (All Cases) | | Child Welfare (Placement) | | |
|----------------------|----------------|---------------|----------------|---------------|---------------|---------------|--------------------|---------------|---------------|---------------|-----------------|---------------|---------------------------|---------------|---------------------------|---------------|-------|
| Total Persons | 373,377 | 100.0% | 106,136 | 100.0% | 23,153 | 100.0% | 9,072 | 100.0% | 23,997 | 100.0% | 376 | 100.0% | 1,927 | 100.0% | 1,353 | 100.0% | |
| Seniors (65+) | Female | 25,129 | 6.7% | 4,225 | 4.0% | 4 | 0.0% | 431 | 4.8% | 9,490 | 39.5% | 187 | 49.7% | | | | |
| | Male | 17,066 | 4.6% | 2,904 | 2.7% | 9 | 0.0% | 246 | 2.7% | 4,271 | 17.8% | 95 | 25.3% | | | | |
| Adults (18-64) | Female | 118,279 | 31.7% | 31,782 | 29.9% | 3,109 | 13.4% | 3,147 | 34.7% | 5,229 | 21.8% | 26 | 6.9% | 218 | 11.3% | 261 | 19.3% |
| | Male | 93,717 | 25.1% | 20,823 | 19.6% | 819 | 3.5% | 5,247 | 57.8% | 4,036 | 16.8% | 25 | 6.6% | 140 | 7.3% | 145 | 10.7% |
| Children (0-17) | Female | 58,649 | 15.7% | 23,164 | 21.8% | 9,673 | 41.8% | | | 311 | 1.3% | | | 805 | 41.8% | 468 | 34.6% |
| | Male | 60,525 | 16.2% | 23,227 | 21.9% | 9,539 | 41.2% | | | 660 | 2.8% | | | 764 | 39.6% | 477 | 35.3% |
| Ethnicity | 373,377 | 100.0% | 106,136 | 100.0% | 23,153 | 100.0% | 9,072 | 100.0% | 23,997 | 100.0% | 376 | 100.0% | 1,924 | 100.0% | 1,353 | 100.0% | |
| API* | 94,012 | 25.2% | 16,219 | 15.3% | 1,613 | 7.0% | 829 | 9.1% | 9,157 | 38.2% | 21 | 5.6% | 119 | 6.2% | 65 | 4.8% | |
| Black | 65,443 | 17.5% | 33,003 | 31.1% | 9,860 | 42.6% | 4,703 | 51.8% | 7,293 | 30.4% | 101 | 26.8% | 939 | 48.8% | 717 | 53.0% | |
| Hispanic | 122,124 | 32.7% | 31,009 | 29.2% | 7,104 | 30.7% | 932 | 10.3% | 2,277 | 9.5% | 23 | 6.1% | 288 | 15.0% | 140 | 10.3% | |
| Native American | 949 | 0.3% | 371 | 0.3% | 63 | 0.3% | 45 | 0.5% | 67 | 0.3% | | | 28 | 1.5% | 21 | 1.6% | |
| White | 90,610 | 24.3% | 25,527 | 24.1% | 4,513 | 19.5% | 2,561 | 28.2% | 3,417 | 14.2% | 117 | 31.3% | 386 | 20.1% | 276 | 20.4% | |
| Other | 239 | 0.1% | 7 | 0.0% | | | 2 | 0.0% | 1,786 | 7.4% | 114 | 30.2% | 164 | 8.5% | 134 | 9.9% | |
| Language | 373,377 | 100.0% | 106,136 | 100.0% | 23,153 | 100.0% | 9,072 | 100.0% | 23,997 | 100.0% | 376 | 100.0% | 1,927 | 100.0% | 1,353 | 100.0% | |
| English | 235,536 | 63.1% | 76,698 | 72.3% | 18,480 | 79.8% | 8,312 | 91.6% | 13,201 | 55.0% | 300 | 79.8% | 1,749 | 90.8% | 1,249 | 92.3% | |
| Cambodian | 594 | 0.2% | 161 | 0.2% | 29 | 0.1% | 15 | 0.2% | 240 | 1.0% | | | | | | | |
| Chinese | 30,461 | 8.2% | 4,809 | 4.5% | 113 | 0.5% | 272 | 3.0% | 4,651 | 19.4% | 10 | 2.7% | 7 | 0.4% | 2 | 0.1% | |
| Farsi | 1,808 | 0.5% | 691 | 0.7% | 204 | 0.9% | 27 | 0.3% | 1,002 | 4.2% | 2 | 0.5% | 2 | 0.1% | 1 | 0.1% | |
| Other | 10,426 | 2.8% | 2,981 | 2.8% | 721 | 3.1% | 175 | 1.9% | 888 | 3.7% | 48 | 12.8% | 16 | 0.8% | 13 | 1.0% | |
| Other Asian | 4,045 | 1.1% | 640 | 0.6% | 32 | 0.1% | 50 | 0.6% | 1,464 | 6.1% | 5 | 1.3% | 7 | 0.4% | 3 | 0.2% | |
| Spanish | 81,663 | 21.9% | 17,705 | 16.7% | 3,444 | 14.9% | 150 | 1.7% | 908 | 3.8% | 9 | 2.4% | 143 | 7.4% | 84 | 6.2% | |
| Vietnamese | 8,844 | 2.4% | 2,451 | 2.3% | 130 | 0.6% | 71 | 0.8% | 1,643 | 6.8% | 2 | 0.5% | 3 | 0.2% | 1 | 0.1% | |

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Individuals by Program and City of Residence

March 2018

| | | Medi-Cal | | CalFresh | | CalWORKs | | General Assista.. | | IHSS | | Child Welfare | |
|----------------------|---------------|----------------|---------------|----------------|---------------|---------------|---------------|-------------------|---------------|---------------|---------------|---------------|---------------|
| | | # of Clients | % of Clients | # of Clients | % of Clients | # of Clients | % of Clients | # of Clients | % of Clients | # of Clients | % of Clients | # of Clients | % of Clients |
| North County | Alameda | 13,557 | 3.6% | 3,308 | 3.1% | 621 | 2.7% | 169 | 1.9% | 866 | 3.6% | 35 | 1.8% |
| | Albany | 2,859 | 0.8% | 512 | 0.5% | 127 | 0.5% | 12 | 0.1% | 71 | 0.3% | 4 | 0.2% |
| | Berkeley | 14,341 | 3.8% | 4,348 | 4.1% | 658 | 2.8% | 482 | 5.3% | 1,256 | 5.2% | 37 | 1.9% |
| | Emeryville | 2,330 | 0.6% | 588 | 0.6% | 106 | 0.5% | 49 | 0.5% | 188 | 0.8% | 7 | 0.4% |
| | Oakland | 146,213 | 39.2% | 52,550 | 49.5% | 12,496 | 54.0% | 5,664 | 62.4% | 10,814 | 45.1% | 493 | 25.6% |
| | Piedmont | 457 | 0.1% | 58 | 0.1% | 5 | 0.0% | 5 | 0.1% | 38 | 0.2% | 4 | 0.2% |
| | Total | 179,735 | 48.1% | 61,363 | 57.8% | 14,013 | 60.5% | 6,381 | 70.3% | 13,233 | 55.1% | 580 | 30.1% |
| Tri-City | Fremont | 32,196 | 8.6% | 6,456 | 6.1% | 1,230 | 5.3% | 453 | 5.0% | 2,376 | 9.9% | 59 | 3.1% |
| | Newark | 9,137 | 2.4% | 1,905 | 1.8% | 342 | 1.5% | 86 | 0.9% | 571 | 2.4% | 25 | 1.3% |
| | Union City | 15,861 | 4.2% | 3,252 | 3.1% | 645 | 2.8% | 124 | 1.4% | 1,208 | 5.0% | 32 | 1.7% |
| | Total | 57,186 | 15.3% | 11,613 | 10.9% | 2,217 | 9.6% | 663 | 7.3% | 4,155 | 17.3% | 116 | 6.0% |
| Central County | Castro Valley | 8,842 | 2.4% | 1,837 | 1.7% | 322 | 1.4% | 94 | 1.0% | 457 | 1.9% | 43 | 2.2% |
| | Hayward | 57,776 | 15.5% | 15,478 | 14.6% | 3,390 | 14.6% | 1,158 | 12.8% | 2,782 | 11.6% | 198 | 10.3% |
| | San Leandro | 31,564 | 8.5% | 8,224 | 7.7% | 1,597 | 6.9% | 344 | 3.8% | 1,729 | 7.2% | 85 | 4.4% |
| | San Lorenzo | 7,036 | 1.9% | 1,646 | 1.6% | 258 | 1.1% | 93 | 1.0% | 410 | 1.7% | 26 | 1.3% |
| | Total | 105,195 | 28.2% | 27,183 | 25.6% | 5,567 | 24.0% | 1,689 | 18.6% | 5,378 | 22.4% | 352 | 18.3% |
| Tri-Valley | Dublin | 5,504 | 1.5% | 1,090 | 1.0% | 220 | 1.0% | 51 | 0.6% | 394 | 1.6% | 15 | 0.8% |
| | Livermore | 11,570 | 3.1% | 2,726 | 2.6% | 587 | 2.5% | 151 | 1.7% | 428 | 1.8% | 63 | 3.3% |
| | Pleasanton | 5,891 | 1.6% | 943 | 0.9% | 176 | 0.8% | 53 | 0.6% | 326 | 1.4% | 11 | 0.6% |
| | Total | 22,963 | 6.2% | 4,759 | 4.5% | 983 | 4.2% | 255 | 2.8% | 1,148 | 4.8% | 89 | 4.6% |
| Other | Other | 8,425 | 2.3% | 1,223 | 1.2% | 373 | 1.6% | 84 | 0.9% | 81 | 0.3% | 790 | 41.0% |
| | Total | 8,425 | 2.3% | 1,223 | 1.2% | 373 | 1.6% | 84 | 0.9% | 83 | 0.3% | 790 | 41.0% |
| Total Persons | | 373,377 | 100.0% | 106,136 | 100.0% | 23,153 | 100.0% | 9,072 | 100.0% | 23,997 | 100.0% | 1,927 | 100.0% |

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

Child Welfare

Transitional Housing Program for Non-Minor Dependents in extended foster care.

Transitional Housing Program for Non-Minor Dependents in extended foster care.

SILP

Supervised Independent Living Placement

Guardian Home

Placement with court appointed legal guardian

Relative/NREFM

Relative/Non-Relative Extended Family Member

Group Home

24-Hour staff residential and /or treatment facility for foster youth

Foster Family Home

County sponsored foster care home

CalWORKs

Two Parent Families

Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker

Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

TANF Timed-Out

Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only

Families with children living in home whose parents are ineligible receive assistance.

Total Clients in Welfare to Work

All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience

Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs

Includes unsubsidized and subsidized self-employment, public and private sector jobs.

CalFresh

Non Assistance CalFresh Individuals

Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals

All clients receiving CalFresh.

Non Assistance CalFresh Caseloads

Household members received public assistance (e.g. case benefit through CalWORKs).

All CalFresh Caseloads

All cases receiving CalFresh.