



Social Services Agency

May 2019 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 386,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

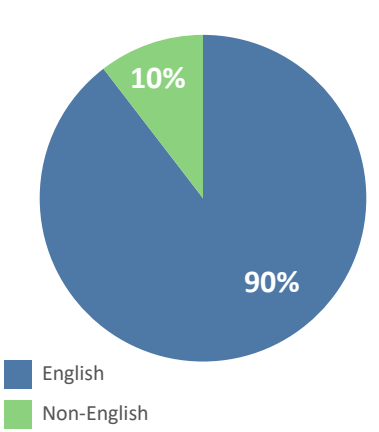
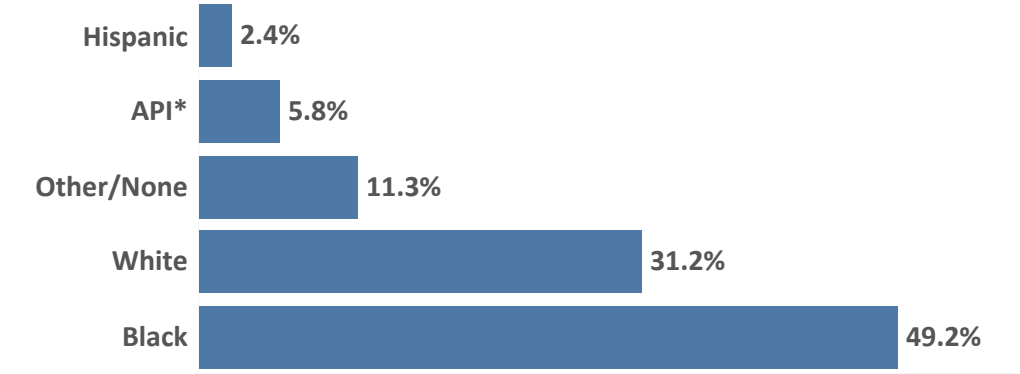


Respect - Integrity - Customer Service - Initiative - Responsibility

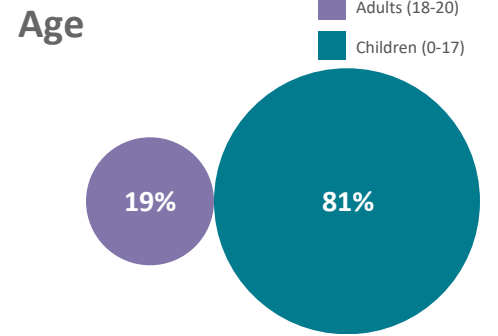
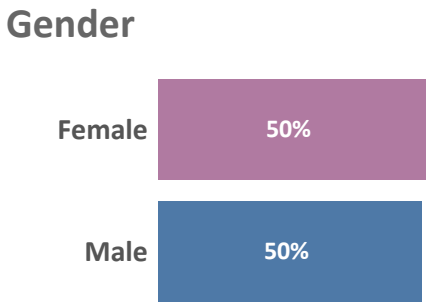
Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in April 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2018	April	1.9K	-6.6%
2019	April	1.7K	

Ethnicity and Language

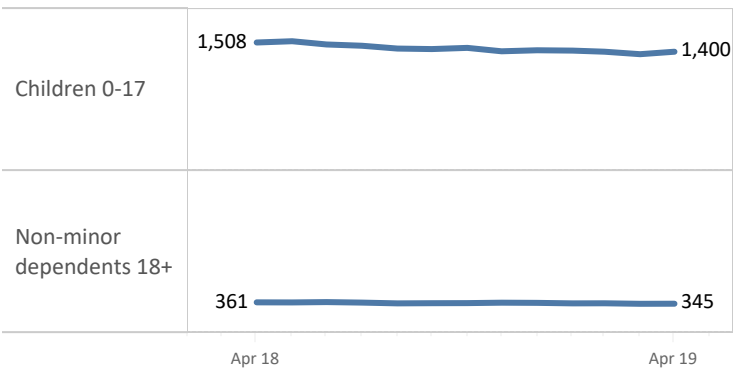


English		89.6%
Non-English	Spanish	8.8%
	Other	1.0%
	Chinese	0.2%
	Vietnamese	0.1%
	Farsi	0.2%
	Other Asian	0.1%

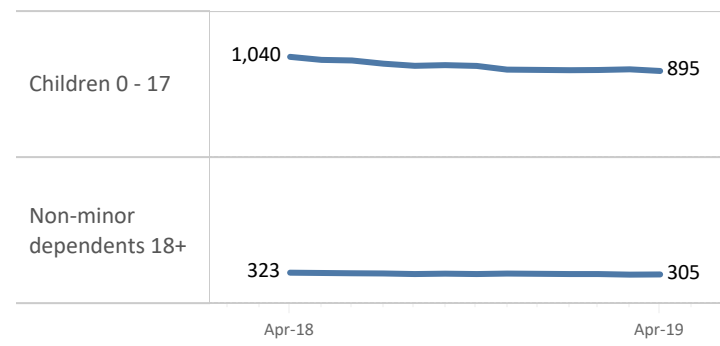


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

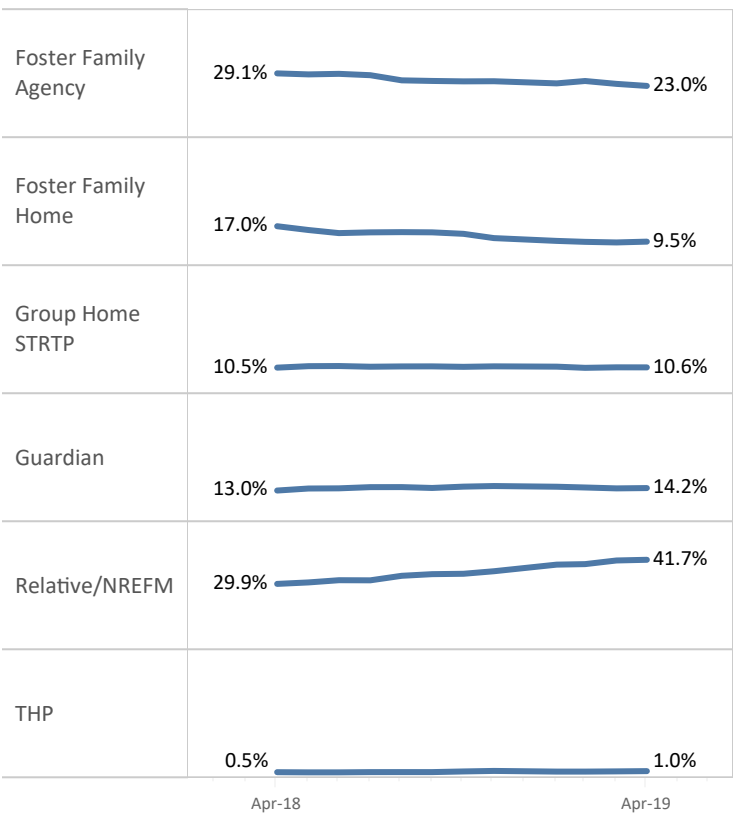
Child Welfare Children and Non-Minor Dependent Youth in Cases



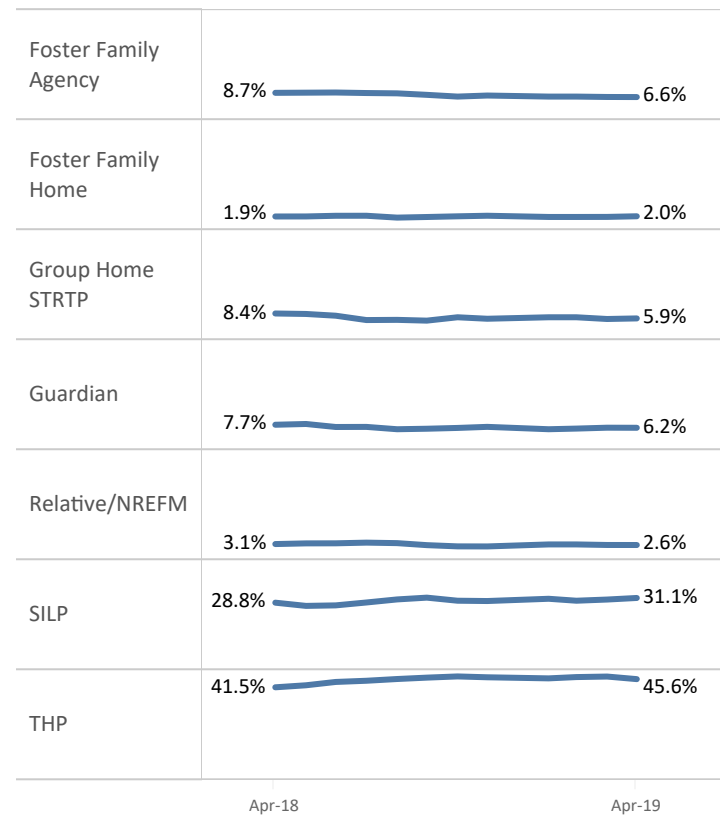
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



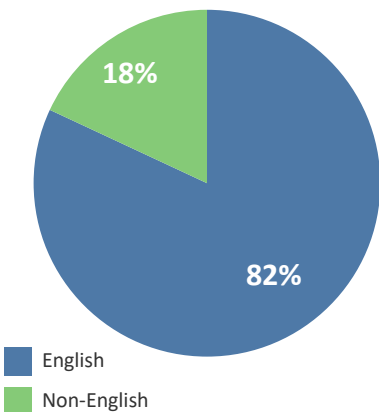
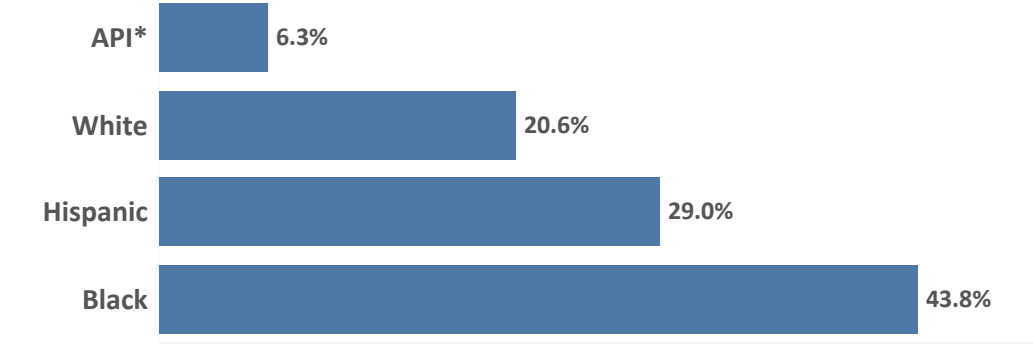
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Definitions of terms appear on the last page
*Asian/Pacific Islander

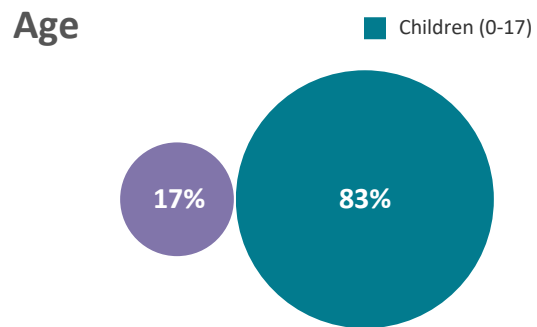
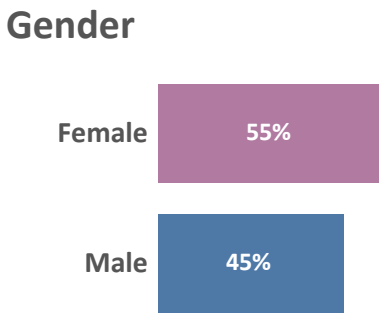
CalWORKs Caseload

CalWORKs Caseload		% Difference
2018	April	10.8K
2019	April	9.1K
		-15.6%

Ethnicity and Language

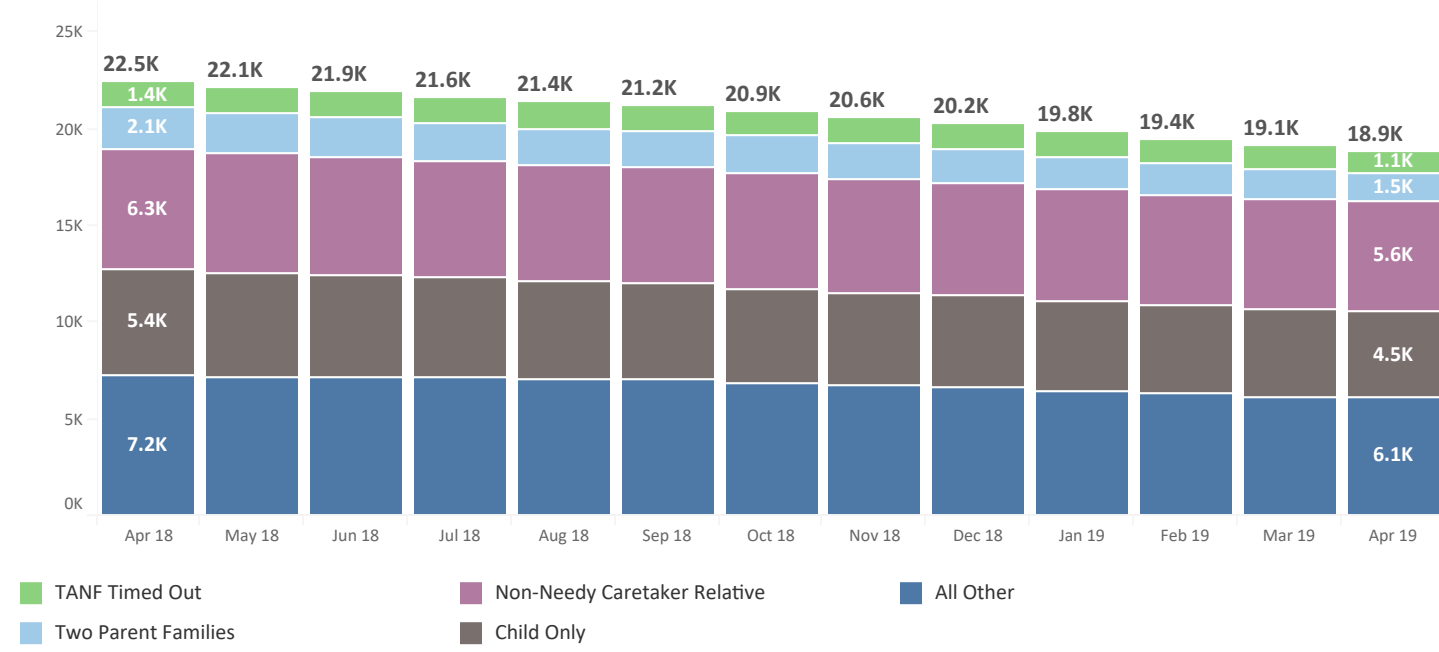


English		81.8%
Non-English	Spanish	13.5%
	Other	2.8%
	Farsi	0.7%
	Vietnamese	0.5%
	Chinese	0.4%
	Other Asian	0.2%
	Cambodian	0.1%

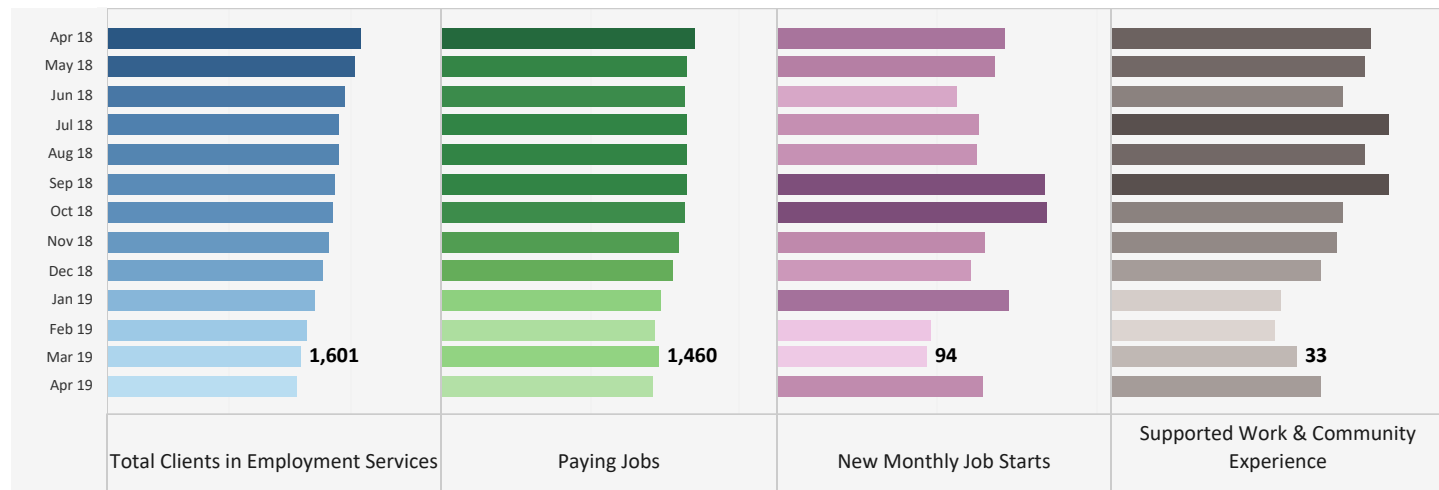


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



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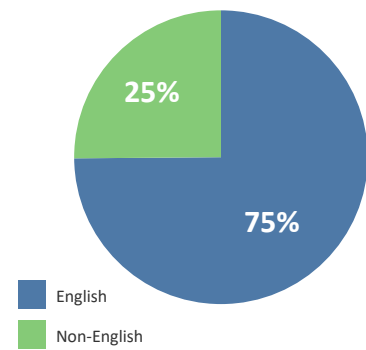
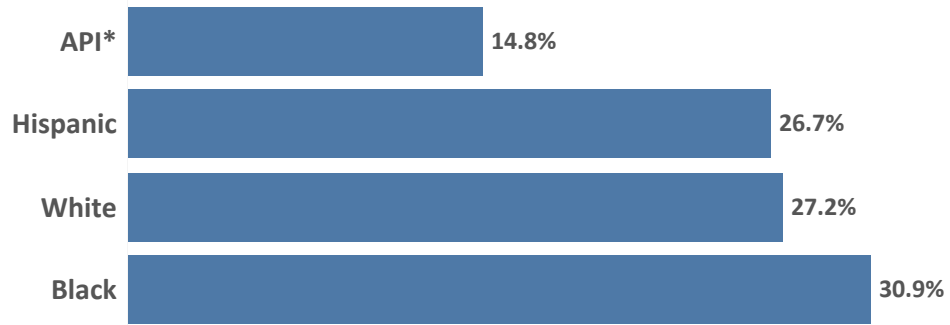
CalFresh Caseload

		% Difference
2018	April	55.5K
2019	April	51.5K
		-7.2%

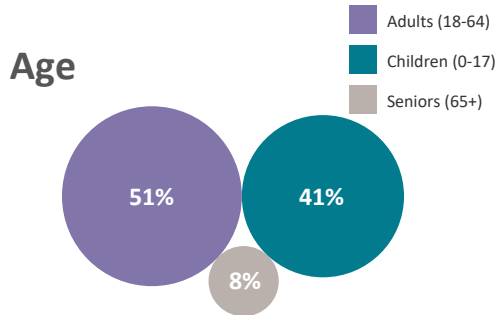
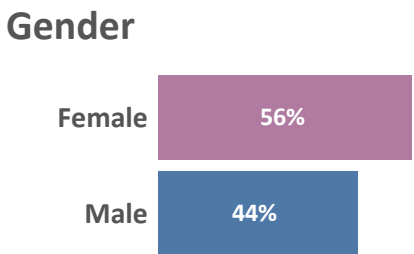
NA CalFresh Caseload

		% Difference
2018	April	49.8K
2019	April	46.8K
		-6.0%

Ethnicity and Language

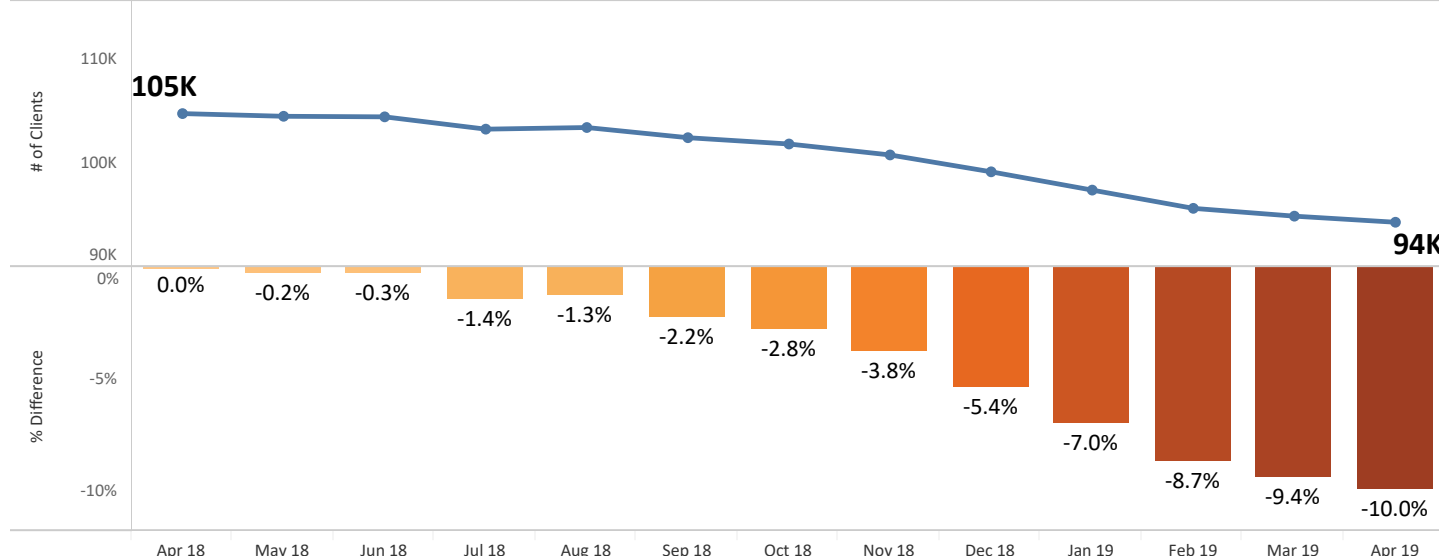


English		74.9%
Non-English		
Spanish	14.5%	
Other	2.7%	
Chinese	3.6%	
Vietnamese	2.2%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

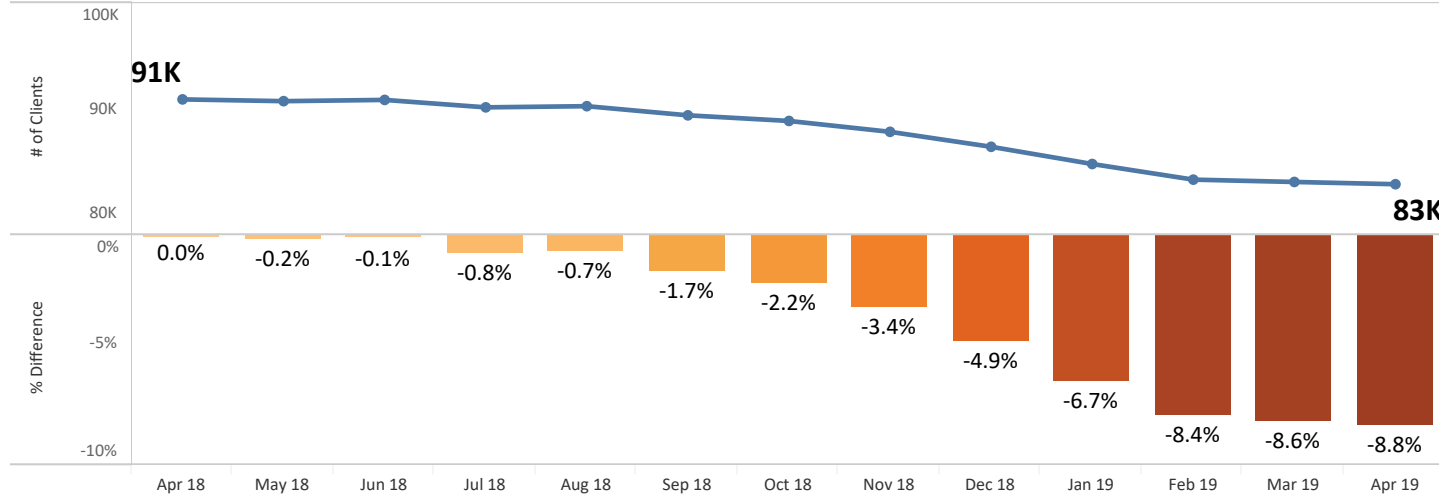


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



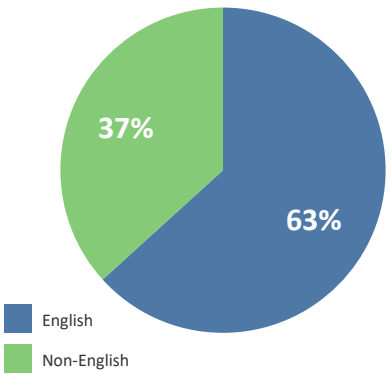
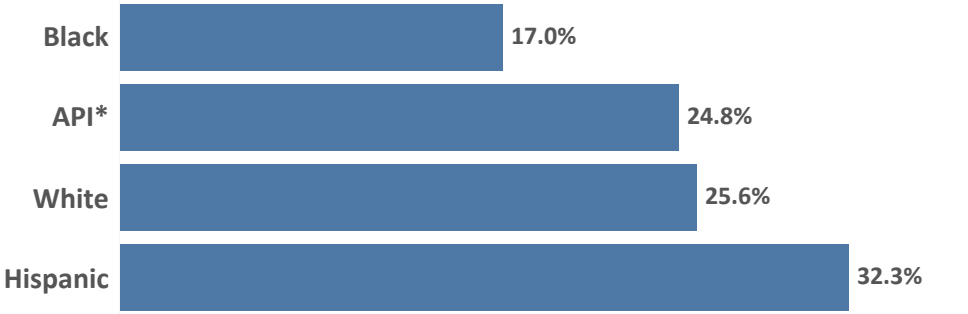
% change/difference is calculated relative to the first month in the observed year.

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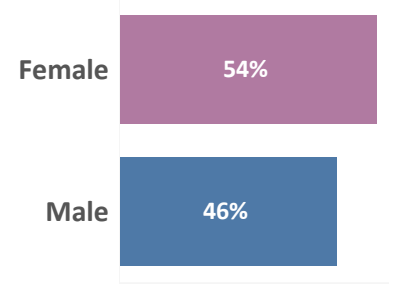
Medi-Cal Caseload			% Difference
2018	April	204.8K	-1.6%
2019	April	201.6K	

Ethnicity and Language

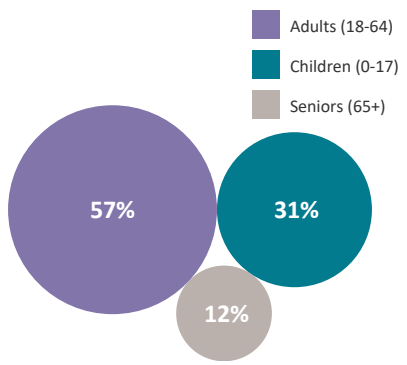


English			63.3%
Non-English	Spanish	21.8%	
	Chinese	6.3%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.2%	

Gender

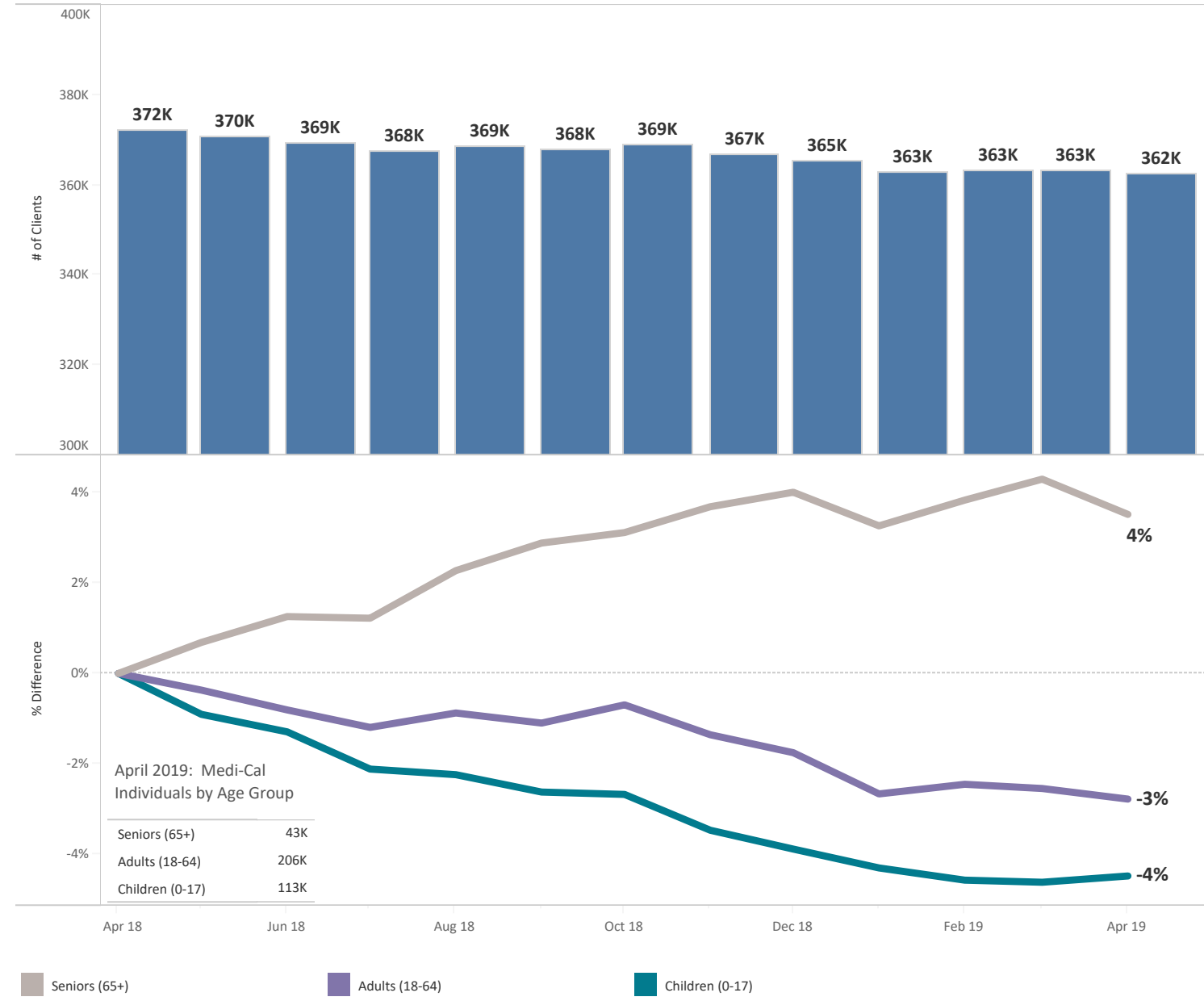


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



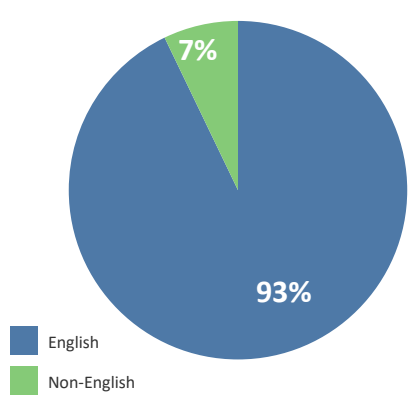
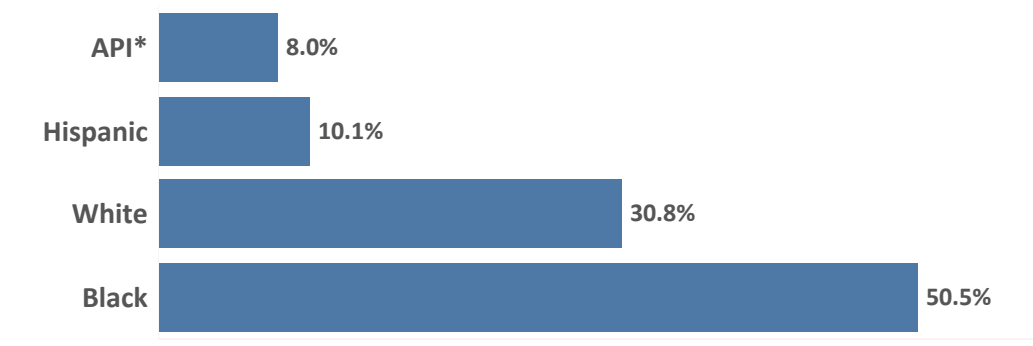
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GA Caseload		% Difference
2018	April	9.1K
2019	April	9.0K
		-1.8%

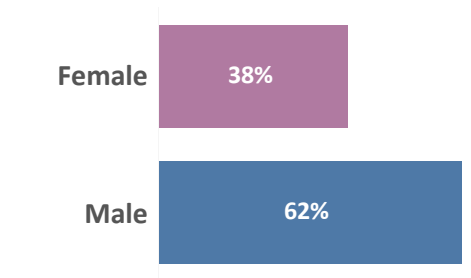
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language

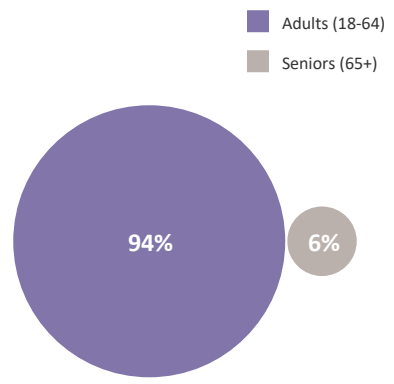


English		92.9%
Non-English	Other Asian	1.8%
	Other	1.6%
	Spanish	1.6%
	Chinese	0.9%
	Vietnamese	0.8%
	Farsi	0.2%
	Cambodian	0.1%

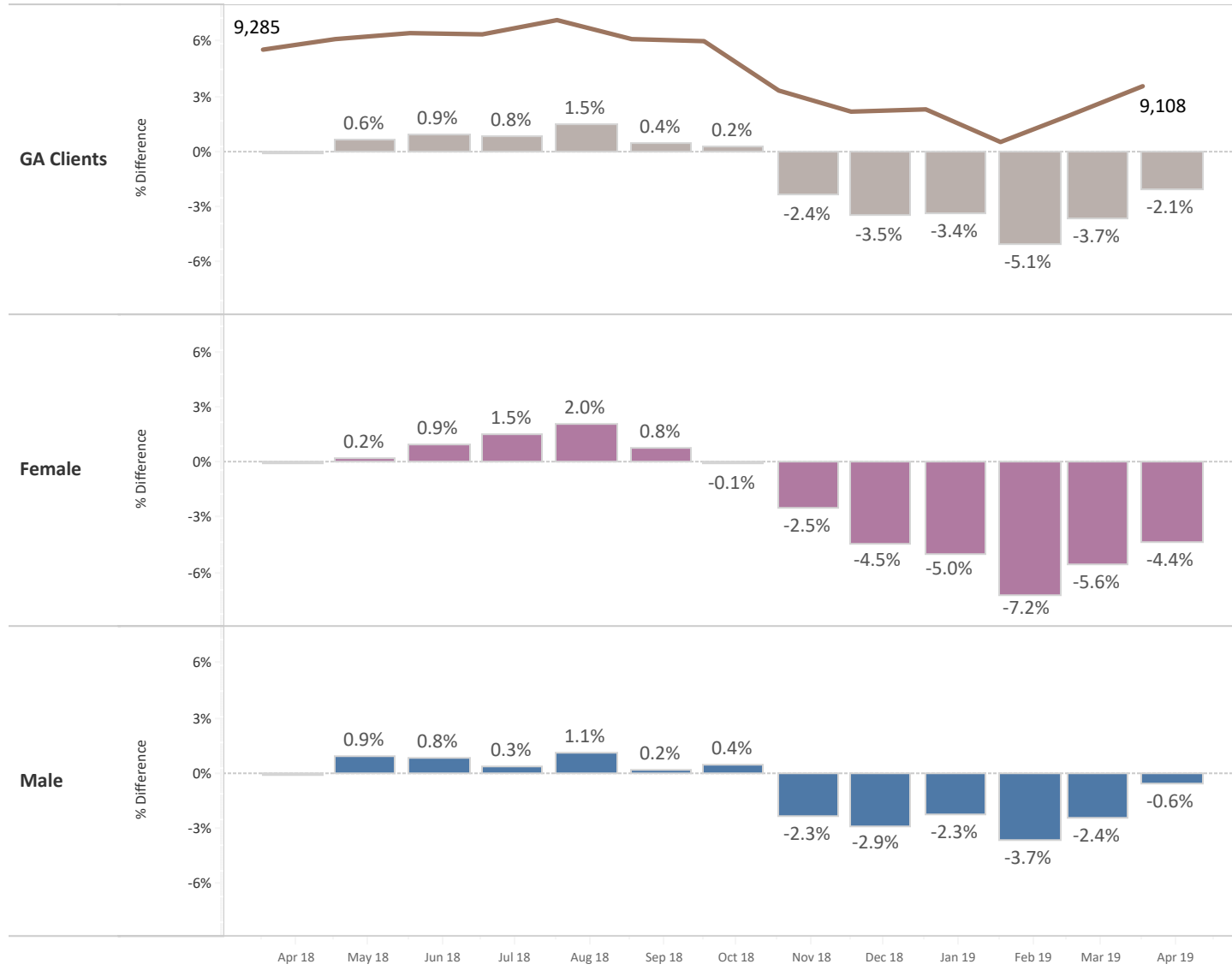
Gender



Age



General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

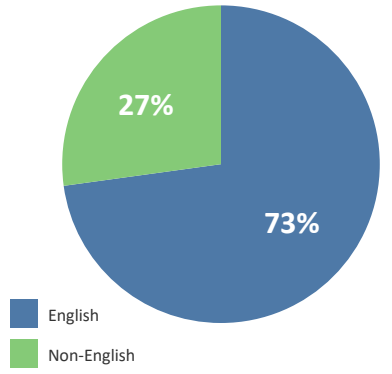
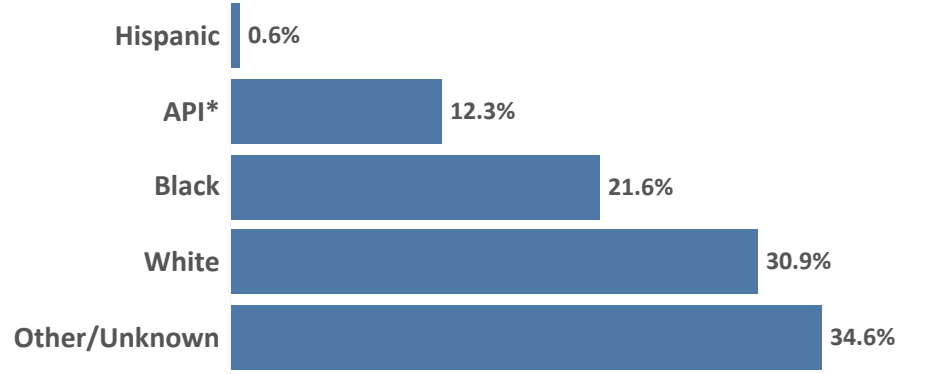
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APS Caseload			% Difference
2018	April	903	+47.0%
2019	April	1,327	

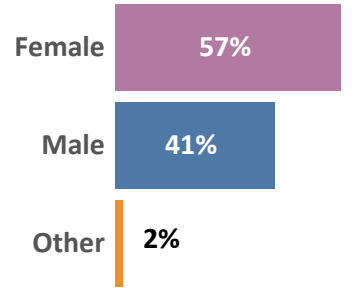
Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language

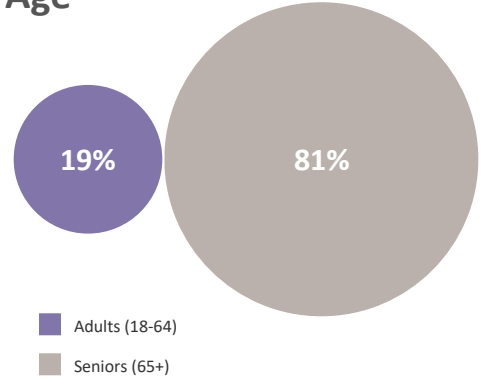


Language		
English		72.8%
Non-English	Other	19.1%
	Chinese	3.7%
	Other Asian	2.5%
	Spanish	1.2%
	Russian	0.6%

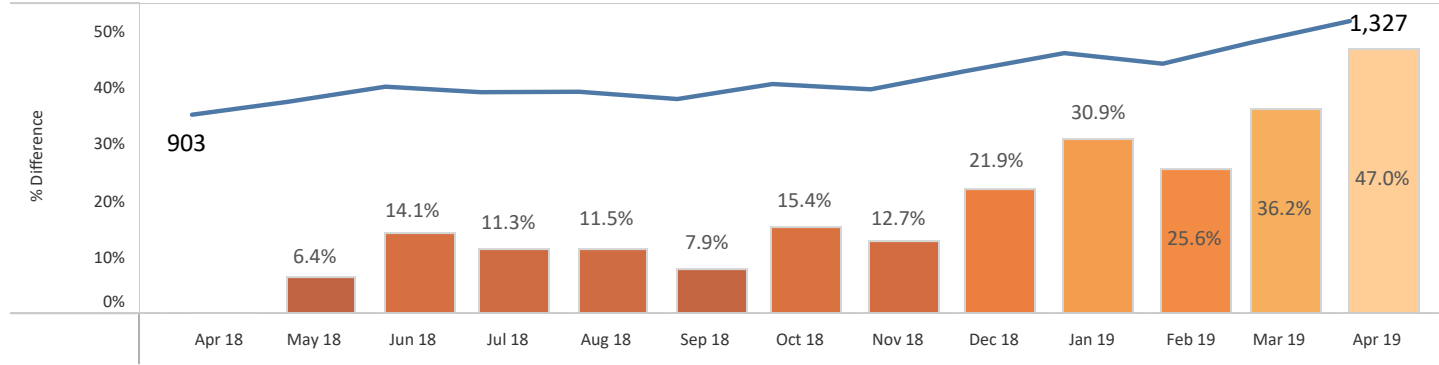
Gender



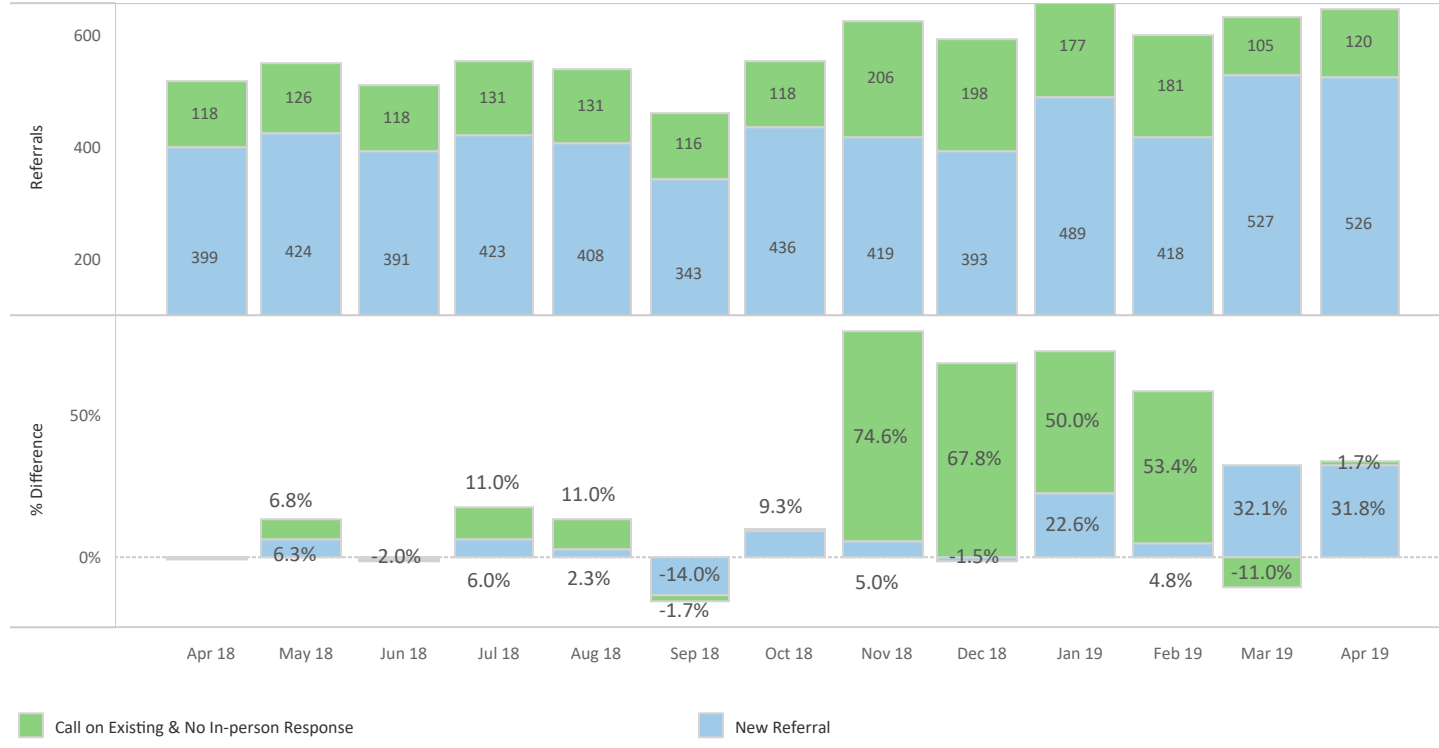
Age



APS Caseload



APS Referrals



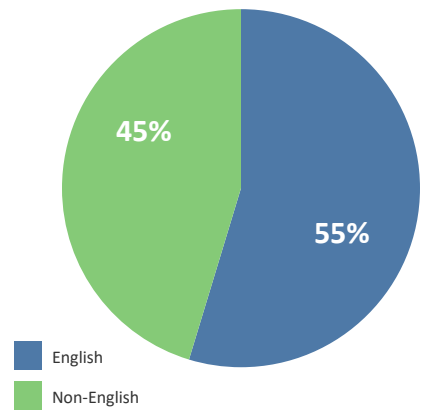
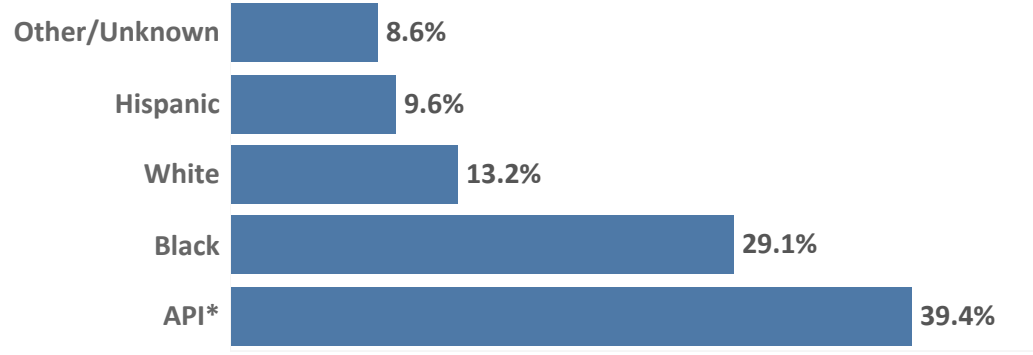
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IHSS Caseload

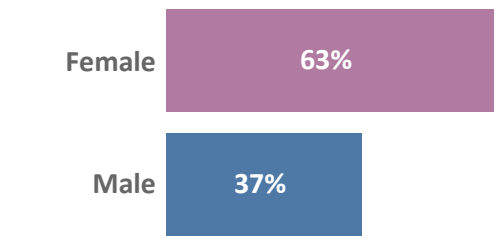
IHSS Caseload			% Difference
2018	April	24.1K	+1.5%
2019	April	24.4K	

Ethnicity and Language

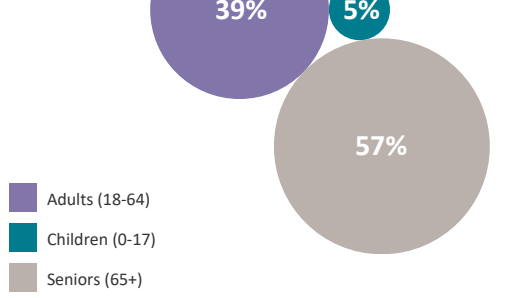


Language Breakdown		
English		54.7%
Non-English	Chinese	19.4%
	Other	6.6%
	Spanish	6.2%
	Other Asian	4.2%
	Farsi	4.0%
	Vietnamese	3.9%
	Cambodian	1.0%

Gender

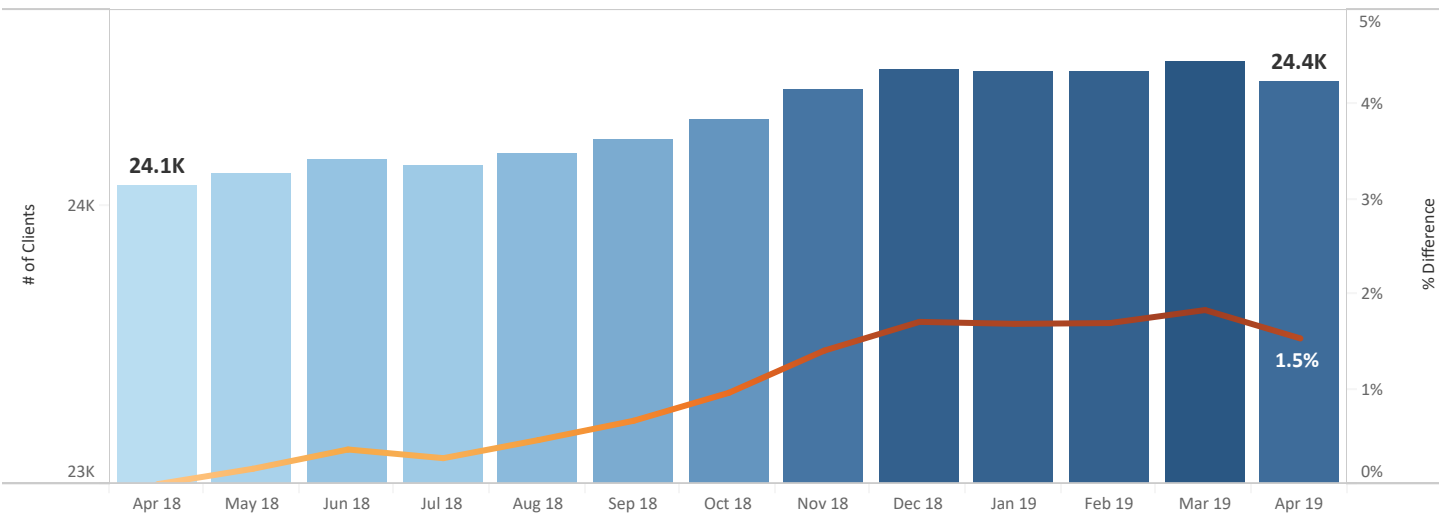


Age

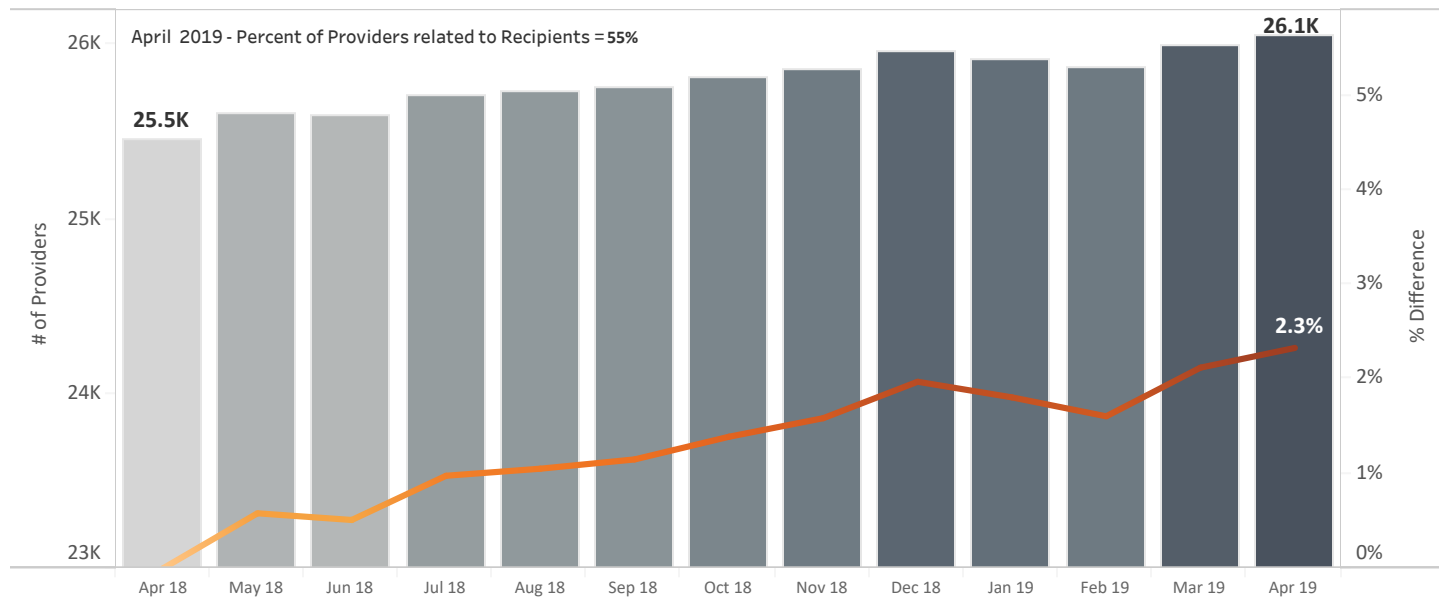


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



IHSS Providers

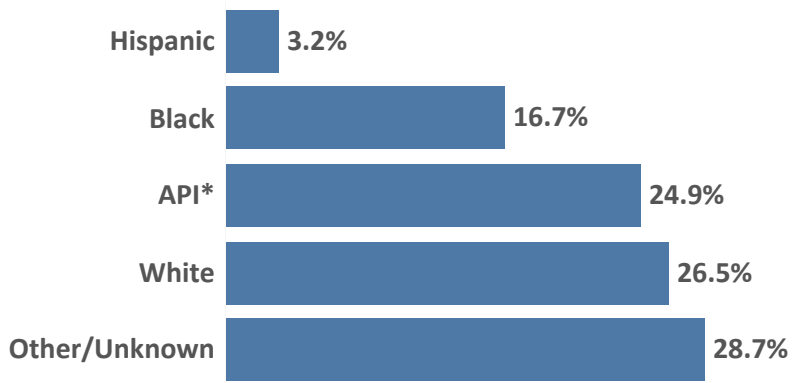


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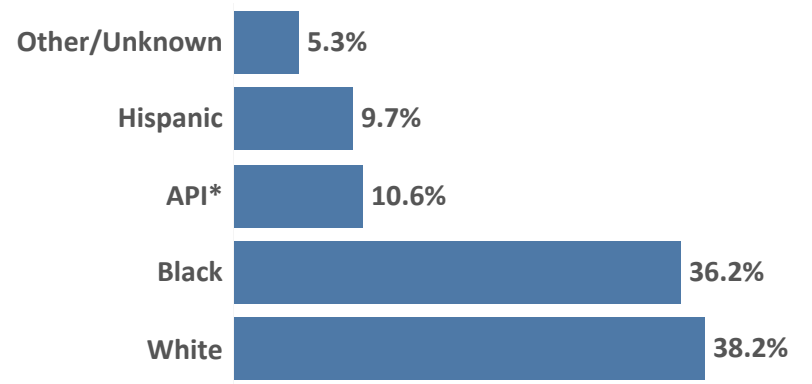
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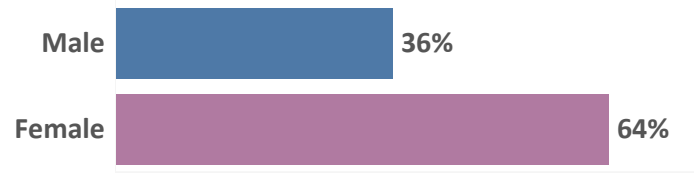
Ethnicity - Congregate Meals



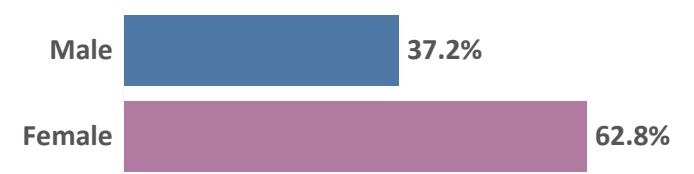
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

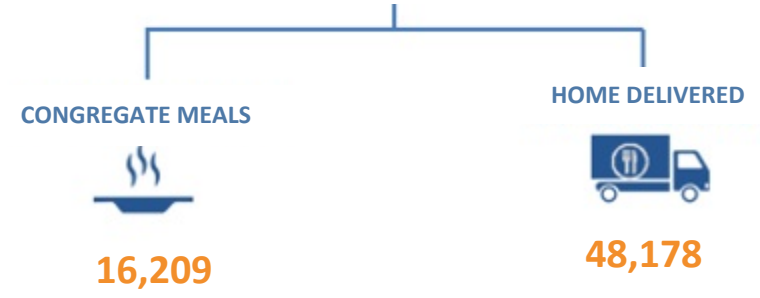
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,513



Total Meals Served: 64,387



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Demographics by Program - Individuals

May 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		362,317	100.0%	94,324	100.0%	19,079	100.0%	9,108	100.0%	24,442	100.0%	162	100.0%	1,200	100.0%	1,745	100.0%
Seniors (65+)	Female	25,772	7.1%	4,349	4.6%	2	0.0%	371	4.1%	9,547	39.1%	77	47.5%	0	0.0%	0	0.0%
	Male	17,428	4.8%	2,966	3.1%	5	0.0%	210	2.3%	4,298	17.6%	53	32.7%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	1.2%	0	0.0%	0	0.0%
Adults (18-64)	Female	114,245	31.5%	28,735	30.5%	2,505	13.1%	3,122	34.3%	5,381	22.0%	16	9.9%	222	18.5%	212	12.1%
	Male	91,568	25.3%	19,254	20.4%	649	3.4%	5,405	59.3%	4,107	16.8%	13	8.0%	140	11.7%	133	7.6%
	Undefined	5	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.6%	0	0.0%	0	0.0%
Children (0-17)	Female	55,678	15.4%	19,548	20.7%	7,997	41.9%	0	0.0%	352	1.4%	0	0.0%	382	31.8%	668	38.3%
	Male	57,617	15.9%	19,472	20.6%	7,921	41.5%	0	0.0%	757	3.1%	0	0.0%	456	38.0%	731	41.9%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%

Ethnicity	362,317	100.0%	94,324	100.0%	19,079	100.0%	9,108	100.0%	24,442	100.0%	162	100.0%	1,200	100.0%	1,745	100.0%
API*	89,840	24.8%	13,959	14.8%	1,205	6.3%	732	8.0%	9,640	39.4%	20	12.3%	59	4.9%	100	5.7%
Black	61,640	17.0%	29,138	30.9%	8,361	43.8%	4,598	50.5%	7,119	29.1%	35	21.6%	612	51.0%	847	48.5%
Hispanic	117,039	32.3%	25,208	26.7%	5,529	29.0%	920	10.1%	2,350	9.6%	1	0.6%	26	2.2%	42	2.4%
Native American	933	0.3%	358	0.4%	55	0.3%	51	0.6%	64	0.3%	0	0.0%	13	1.1%	20	1.1%
White	92,667	25.6%	25,655	27.2%	3,929	20.6%	2,805	30.8%	3,236	13.2%	50	30.9%	356	29.7%	538	30.8%
Other	198	0.1%	6	0.0%	0	0.0%	2	0.0%	2,033	8.3%	56	34.6%	134	11.2%	198	11.3%

Language	362,317	100.0%	94,324	100.0%	19,079	100.0%	9,108	100.0%	24,442	100.0%	162	100.0%	1,200	100.0%	1,745	100.0%
English	229,272	63.3%	70,641	74.9%	15,637	82.0%	8,459	92.9%	13,370	54.7%	118	72.8%	1,084	90.3%	1,563	89.6%
Cambodian	550	0.2%	129	0.1%	23	0.1%	10	0.1%	253	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,756	8.2%	4,145	4.4%	86	0.5%	207	2.3%	4,735	19.4%	7	4.3%	0	0.0%	3	0.2%
Farsi	1,692	0.5%	575	0.6%	136	0.7%	18	0.2%	974	4.0%	0	0.0%	2	0.2%	4	0.2%
Other	9,586	2.6%	2,583	2.7%	522	2.7%	148	1.6%	1,606	6.6%	32	19.8%	14	1.2%	18	1.0%
Other Asian	3,915	1.1%	562	0.6%	22	0.1%	43	0.5%	1,034	4.2%	3	1.9%	2	0.2%	2	0.1%
Spanish	78,887	21.8%	13,661	14.5%	2,560	13.4%	150	1.6%	1,512	6.2%	2	1.2%	98	8.2%	154	8.8%
Vietnamese	8,659	2.4%	2,028	2.2%	93	0.5%	73	0.8%	958	3.9%	0	0.0%	0	0.0%	1	0.1%

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Individuals by Program and City of Residence

May 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		362,317	100.0%	94,324	100.0%	19,079	100.0%	9,108	100.0%	24,442	100.0%	1,745	100.0%
North County	Alameda	13,055	3.6%	2,915	3.1%	527	2.8%	165	1.8%	936	3.8%	43	2.5%
	Albany	2,710	0.7%	522	0.6%	95	0.5%	9	0.1%	65	0.3%	3	0.2%
	Berkeley	13,840	3.8%	4,624	4.9%	529	2.8%	461	5.1%	1,250	5.1%	31	1.8%
	Emeryville	2,255	0.6%	566	0.6%	88	0.5%	48	0.5%	182	0.7%	6	0.3%
	Oakland	142,692	39.4%	46,516	49.3%	10,386	54.4%	5,714	62.7%	10,847	44.4%	440	25.2%
	Piedmont	451	0.1%	42	0.0%	2	0.0%	4	0.0%	38	0.2%	4	0.2%
Tri-City	Fremont	30,798	8.5%	5,732	6.1%	933	4.9%	439	4.8%	2,455	10.0%	81	4.6%
	Newark	8,510	2.3%	1,562	1.7%	302	1.6%	91	1.0%	587	2.4%	10	0.6%
	Union City	15,173	4.2%	2,891	3.1%	569	3.0%	147	1.6%	1,198	4.9%	30	1.7%
Central County	Castro Valley	8,601	2.4%	1,735	1.8%	298	1.6%	110	1.2%	493	2.0%	42	2.4%
	Hayward	55,460	15.3%	13,126	13.9%	2,664	14.0%	1,130	12.4%	2,933	12.0%	181	10.4%
	San Leandro	30,964	8.5%	7,160	7.6%	1,350	7.1%	357	3.9%	1,784	7.3%	94	5.4%
	San Lorenzo	6,867	1.9%	1,399	1.5%	230	1.2%	75	0.8%	405	1.7%	28	1.6%
Tri-Valley	Dublin	5,645	1.6%	1,081	1.1%	188	1.0%	42	0.5%	431	1.8%	14	0.8%
	Livermore	10,940	3.0%	2,304	2.4%	440	2.3%	166	1.8%	439	1.8%	44	2.5%
	Pleasanton	5,783	1.6%	794	0.8%	146	0.8%	53	0.6%	349	1.4%	12	0.7%
Other	Other	8,573	2.4%	1,355	1.4%	332	1.7%	97	1.1%	50	0.2%	682	39.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and does not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.