

Social Services Agency

September 2019 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 395,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

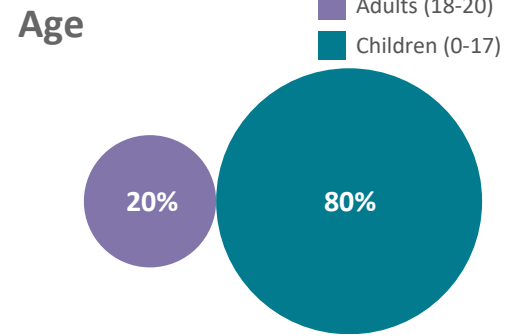
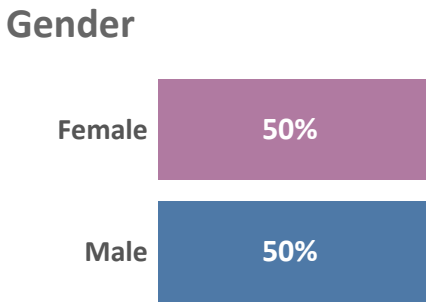
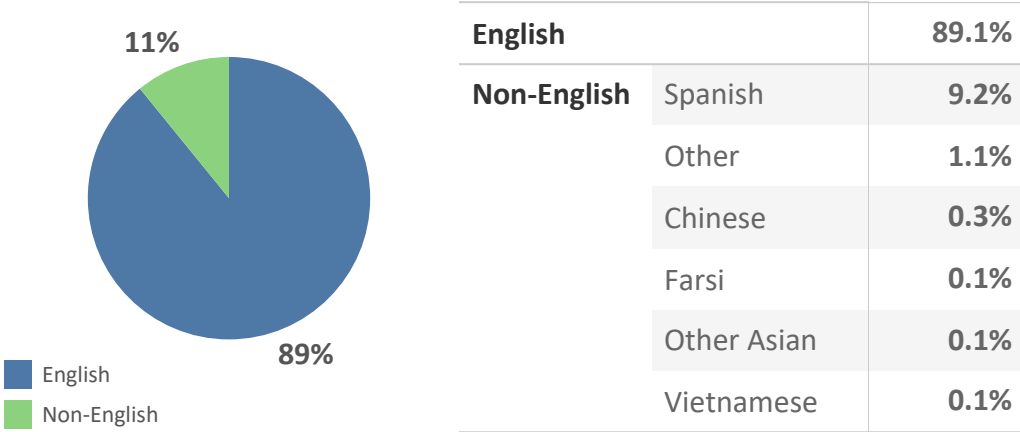
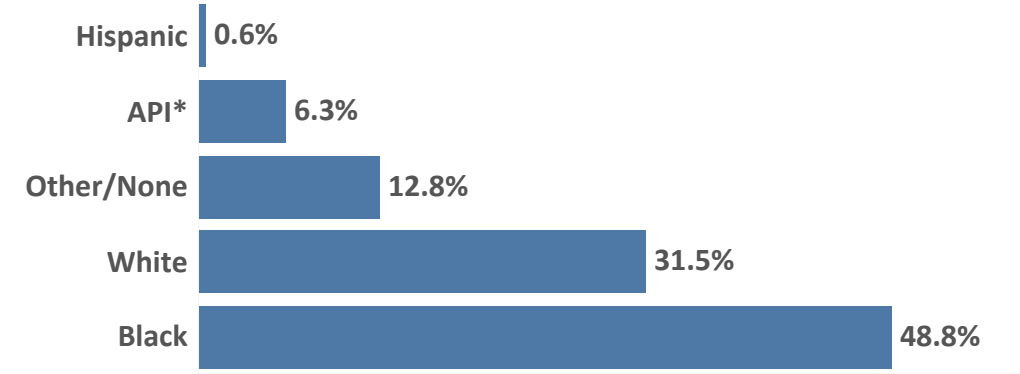


Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in August 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

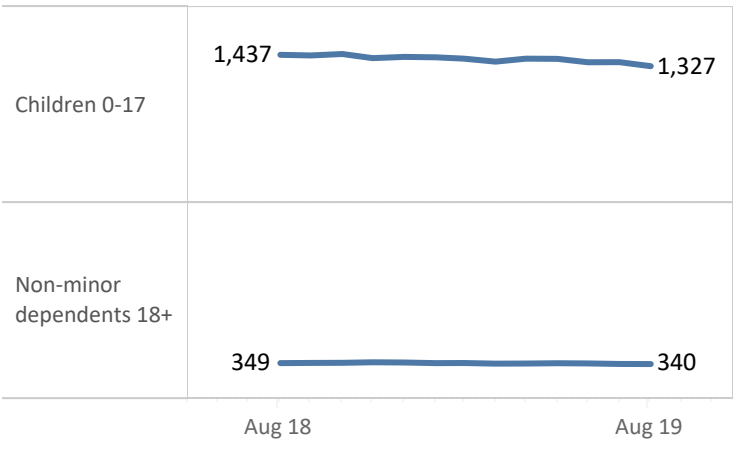
Child Welfare Caseload			% Difference
2018	August	1.8K	-6.7%
2019	August	1.7K	

Ethnicity and Language

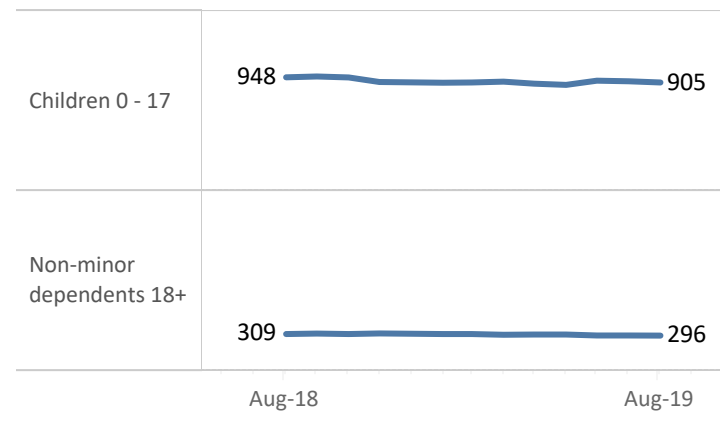


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

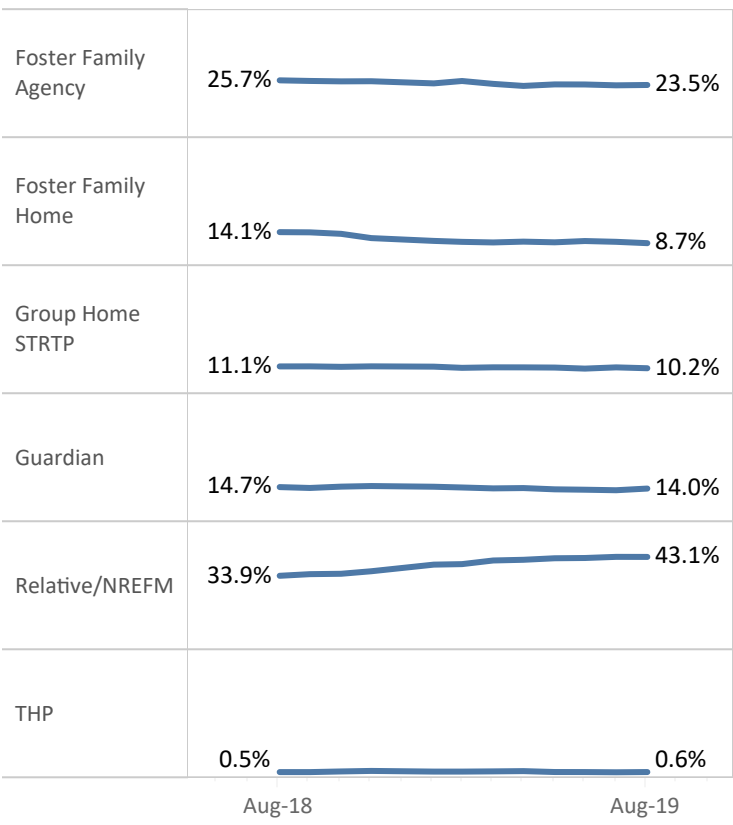
Child Welfare Children and Non-Minor Dependent Youth in Cases



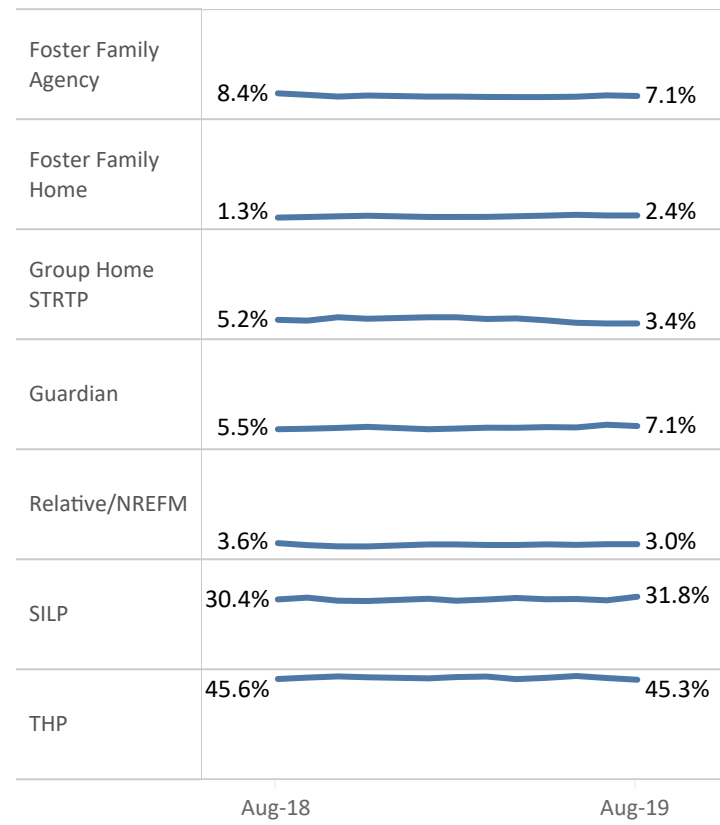
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



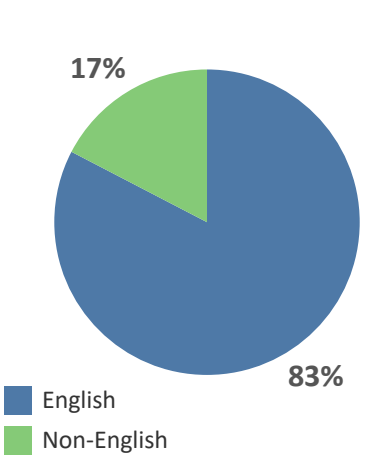
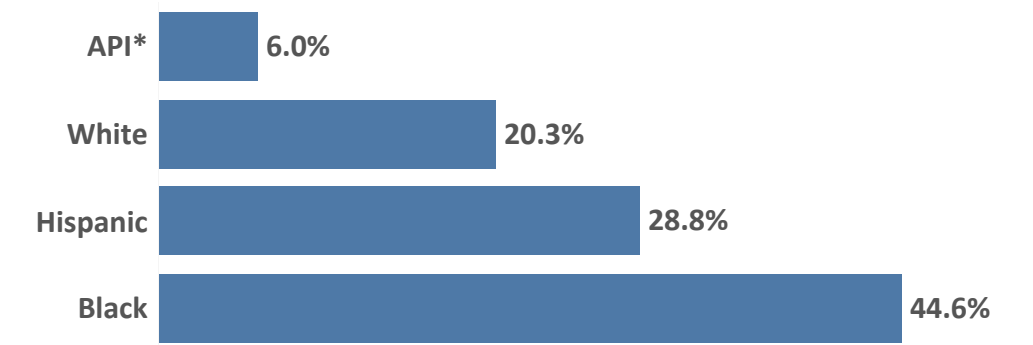
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

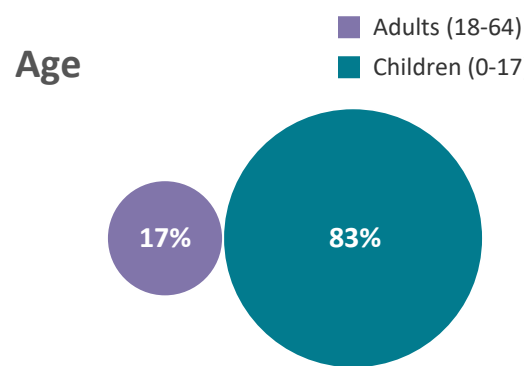
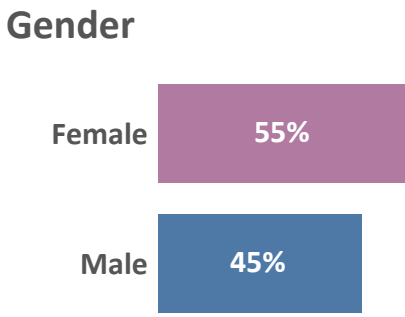
CalWORKs Caseload			% Difference
2018	August	10.3K	-12.1%
2019	August	9.1K	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

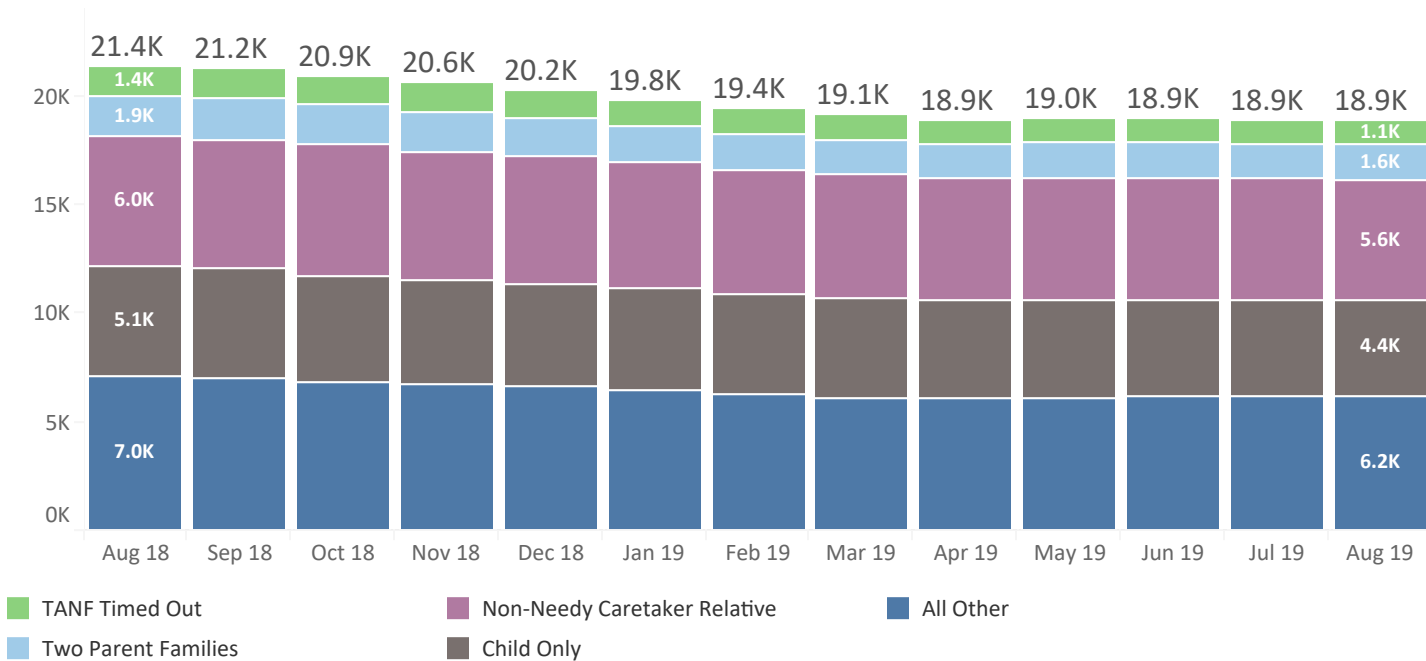
Ethnicity and Language



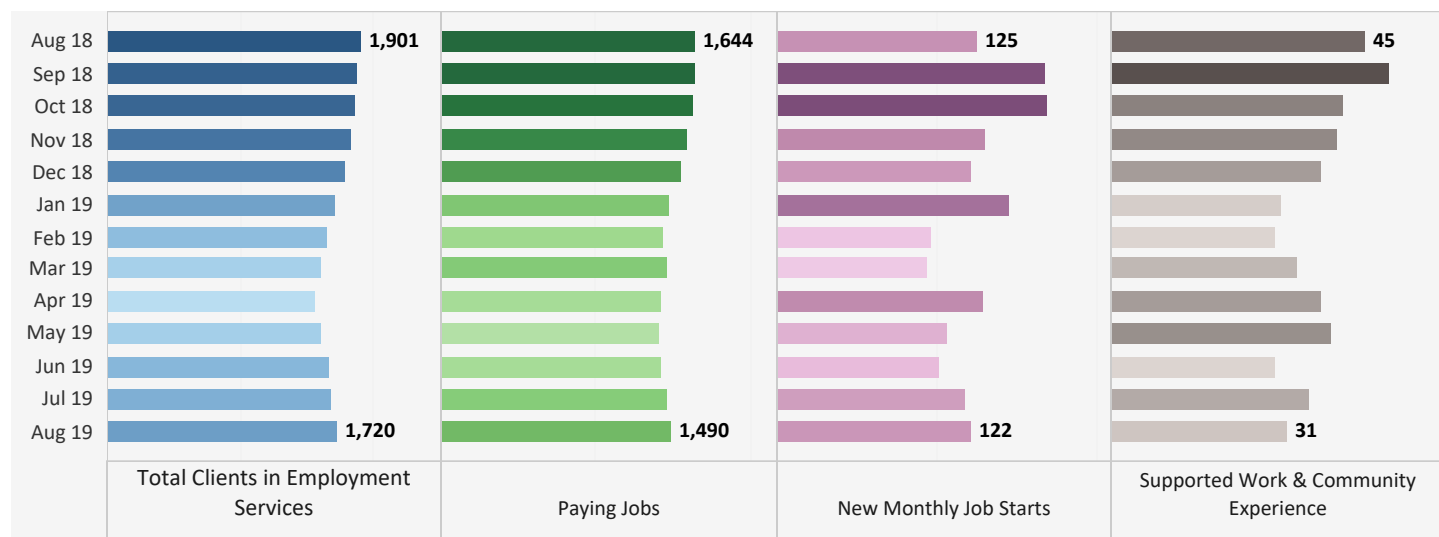
English		82.6%
Non-English	Spanish	13.2%
	Other	2.6%
	Farsi	0.6%
	Vietnamese	0.4%
	Chinese	0.3%
	Other Asian	0.2%
	Cambodian	0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



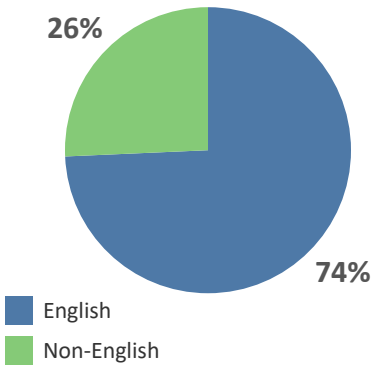
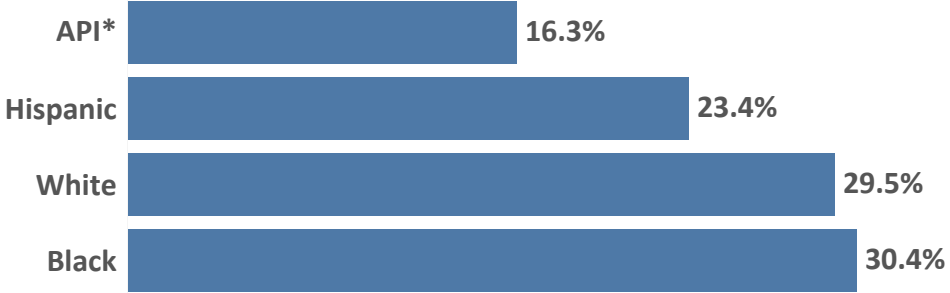
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

CalFresh Caseload			% Difference
2018	August	55.2K	+14.7%
2019	August	63.3K	

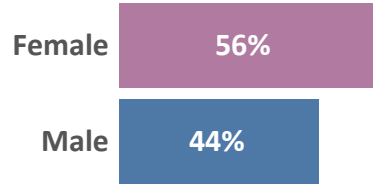
NA CalFresh Caseload			% Difference
2018	August	49.7K	+17.7%
2019	August	58.6K	

Ethnicity and Language

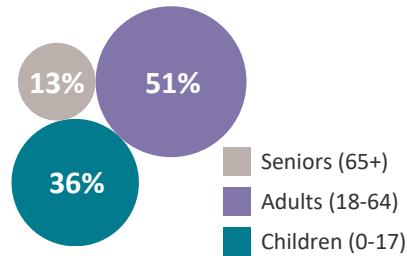


English		74.3%
Non-English	Spanish	12.5%
	Chinese	5.5%
	Other	2.6%
	Vietnamese	2.3%
	Other Asian	1.8%
	Farsi	0.7%
	Cambodian	0.3%

Gender

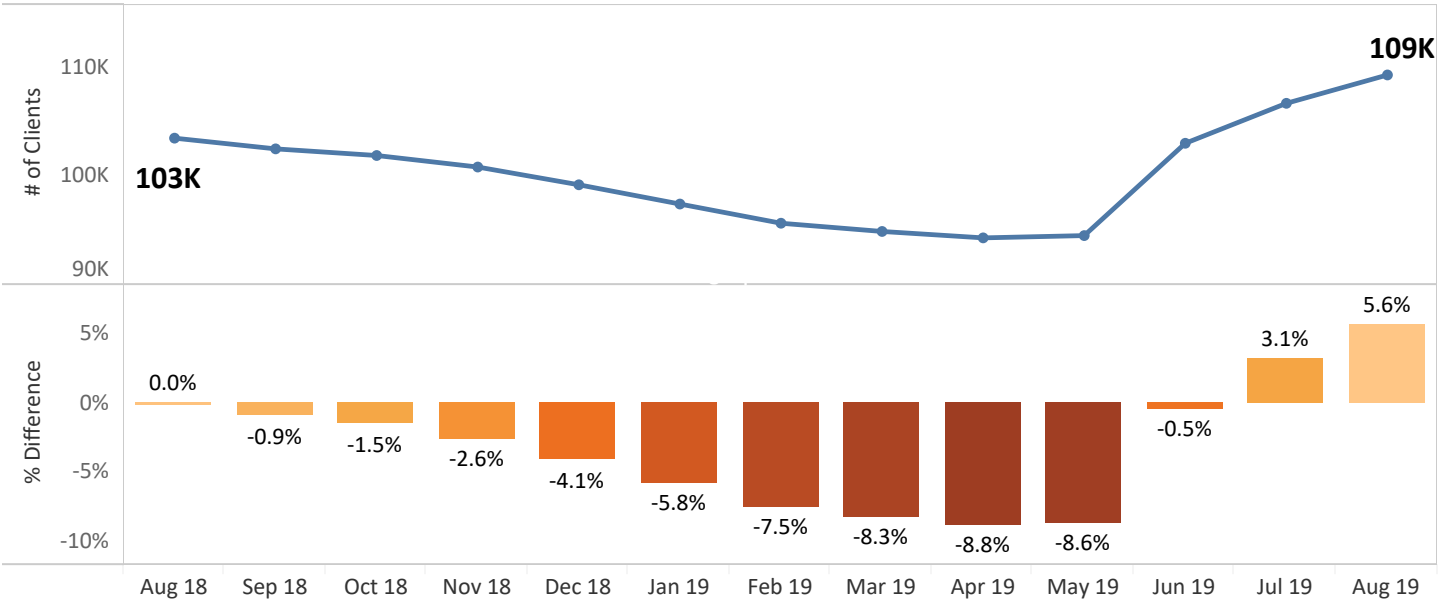


Age

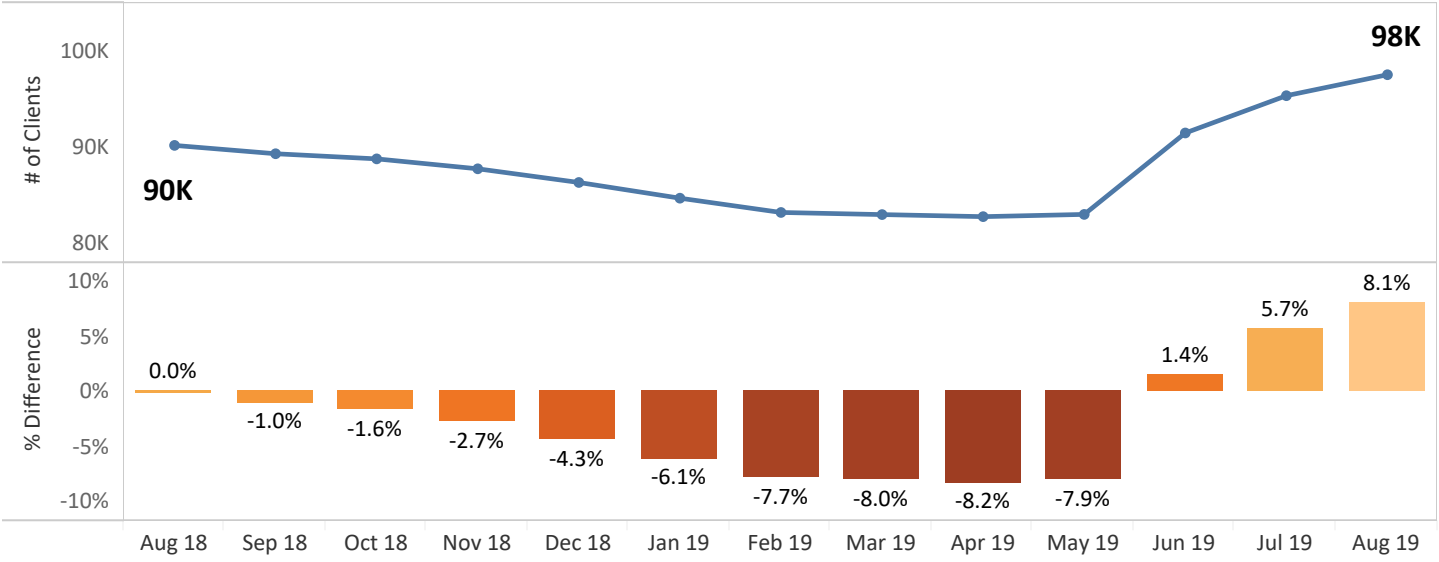


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

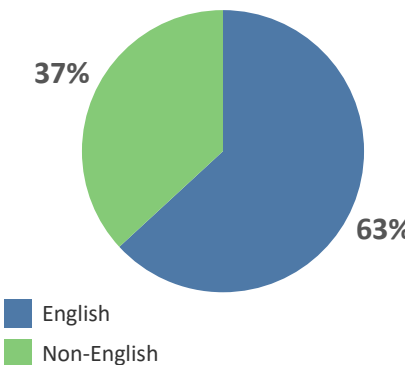
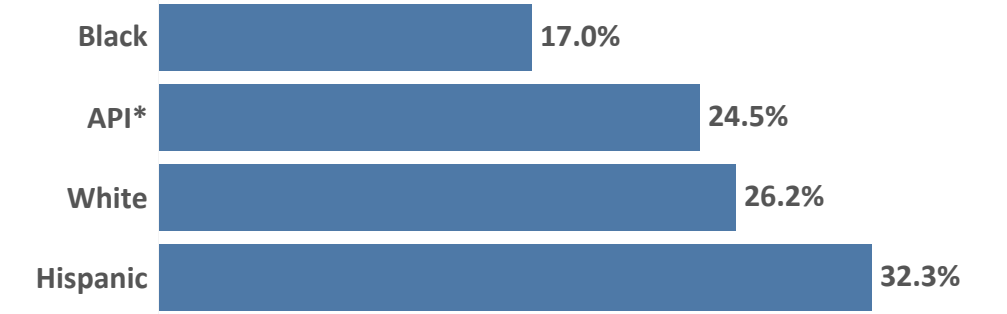
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page.
*Asian/Pacific Islander

Medi-Cal Caseload

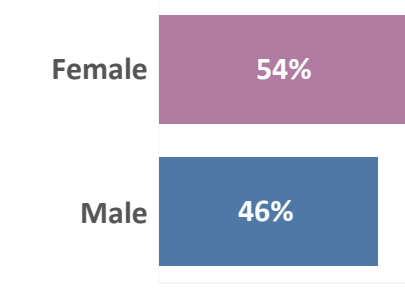
Medi-Cal Caseload			% Difference
2018	August	204.0K	-1.0%
2019	August	202.0K	

Ethnicity and Language

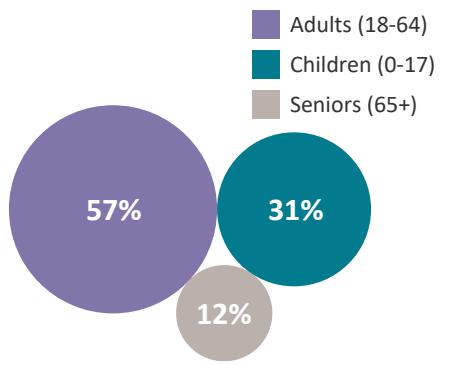


Language Breakdown		
English		63.1%
Non-English	Spanish	21.9%
	Chinese	6.3%
	Other Asian	3.0%
	Other	2.7%
	Vietnamese	2.4%
	Farsi	0.5%
	Cambodian	0.2%

Gender

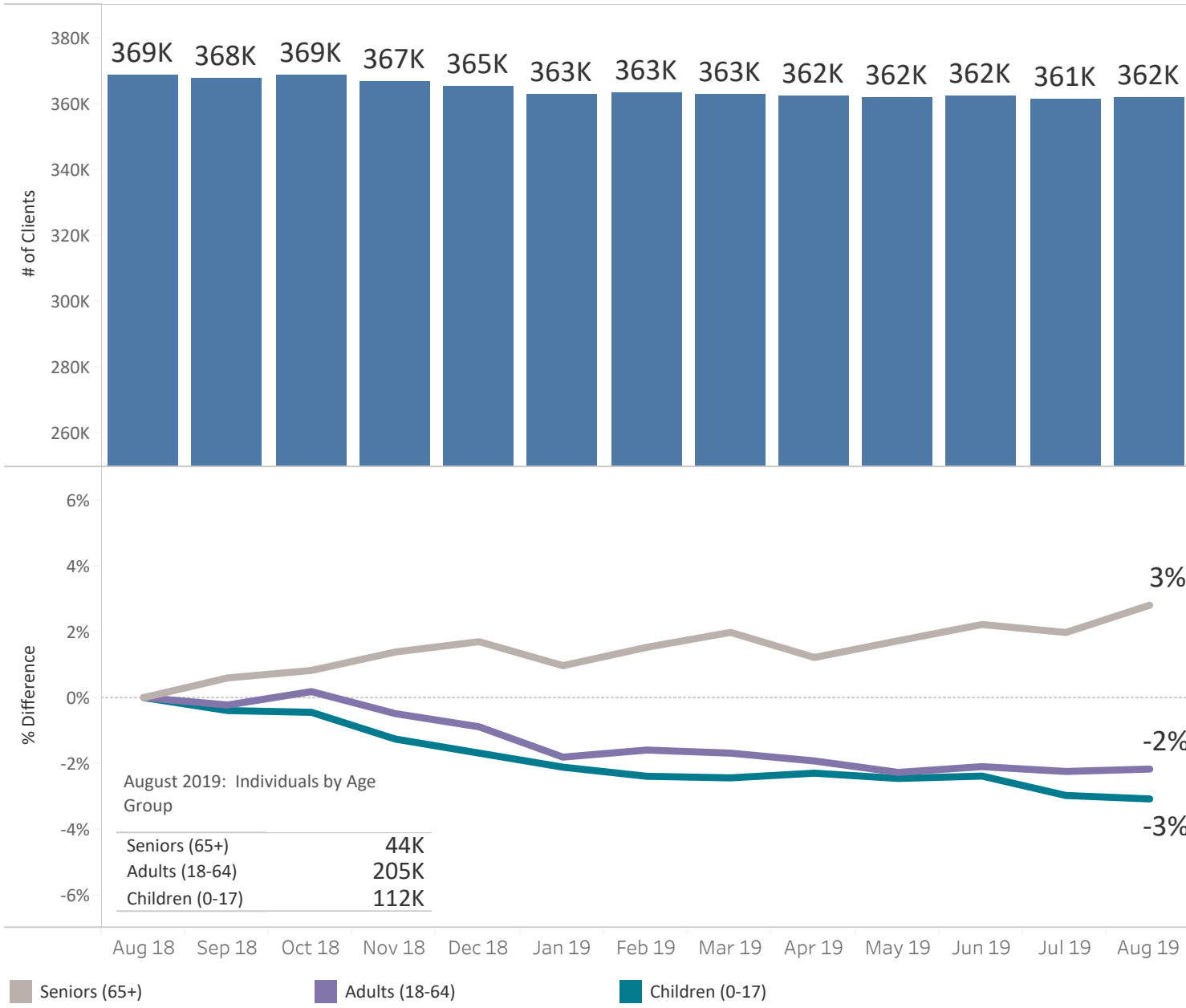


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



August 2019: Individuals by Age Group

Seniors (65+)	44K
Adults (18-64)	205K
Children (0-17)	112K

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

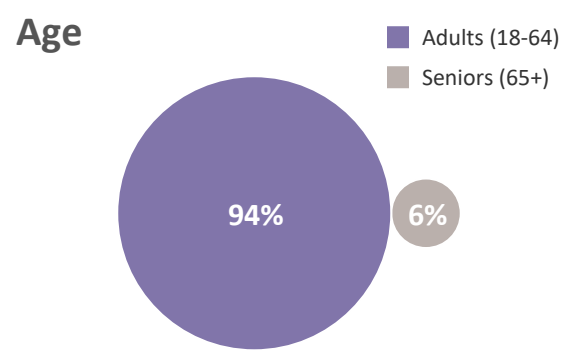
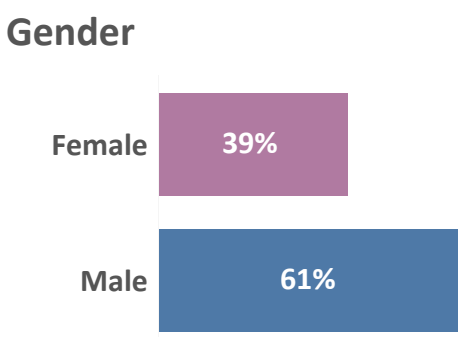
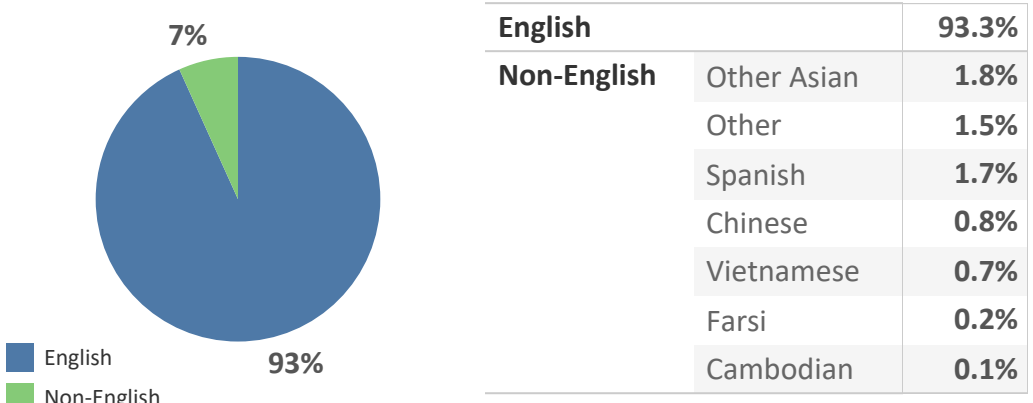
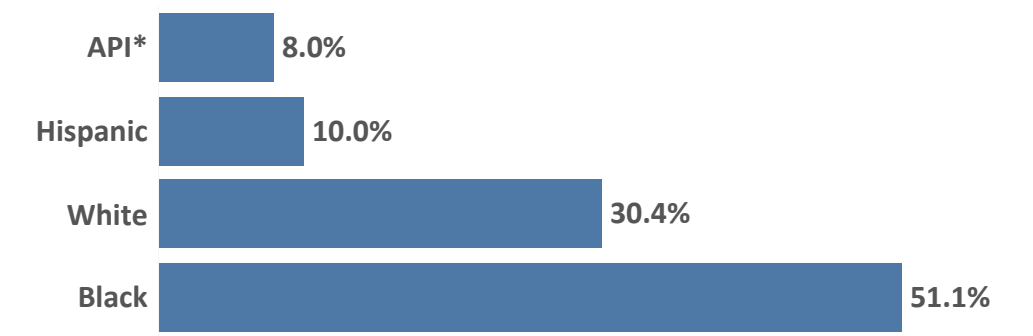
% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page
*Asian/Pacific Islander

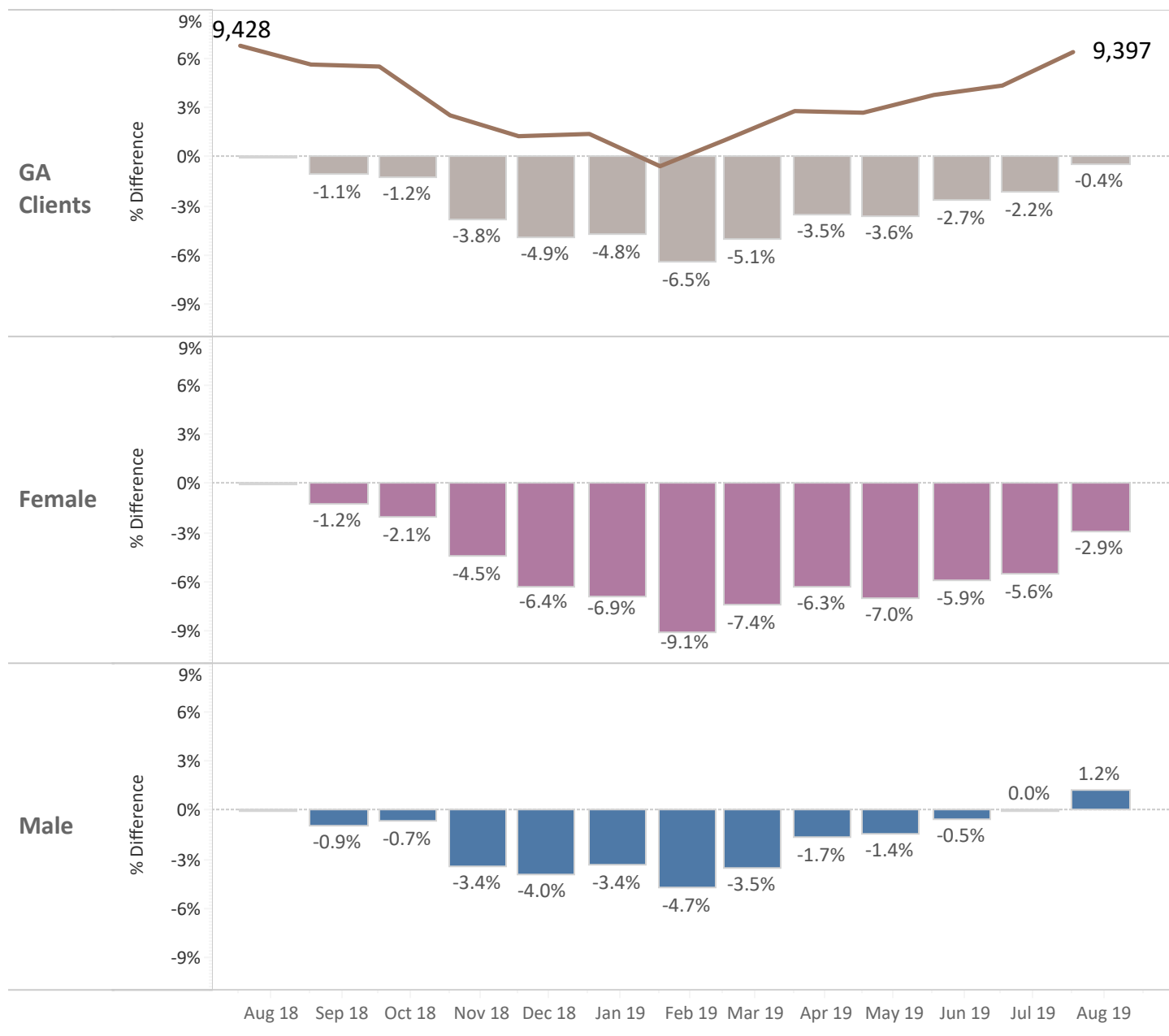
GA Caseload			% Difference
2018	August	9.3K	-0.3%
2019	August	9.3K	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language



General Assistance Individuals



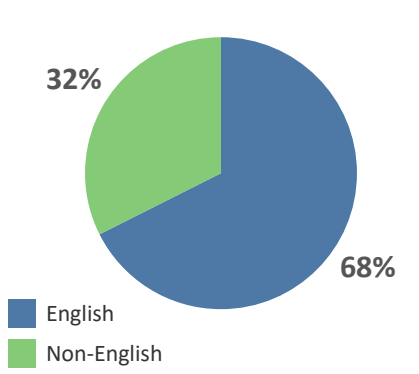
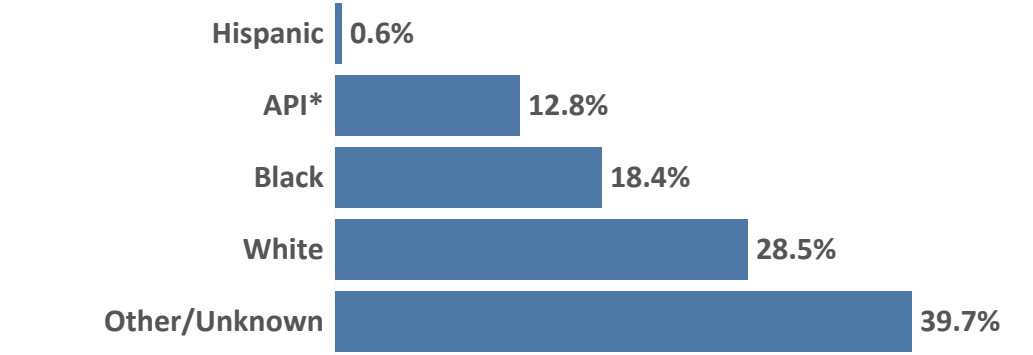
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

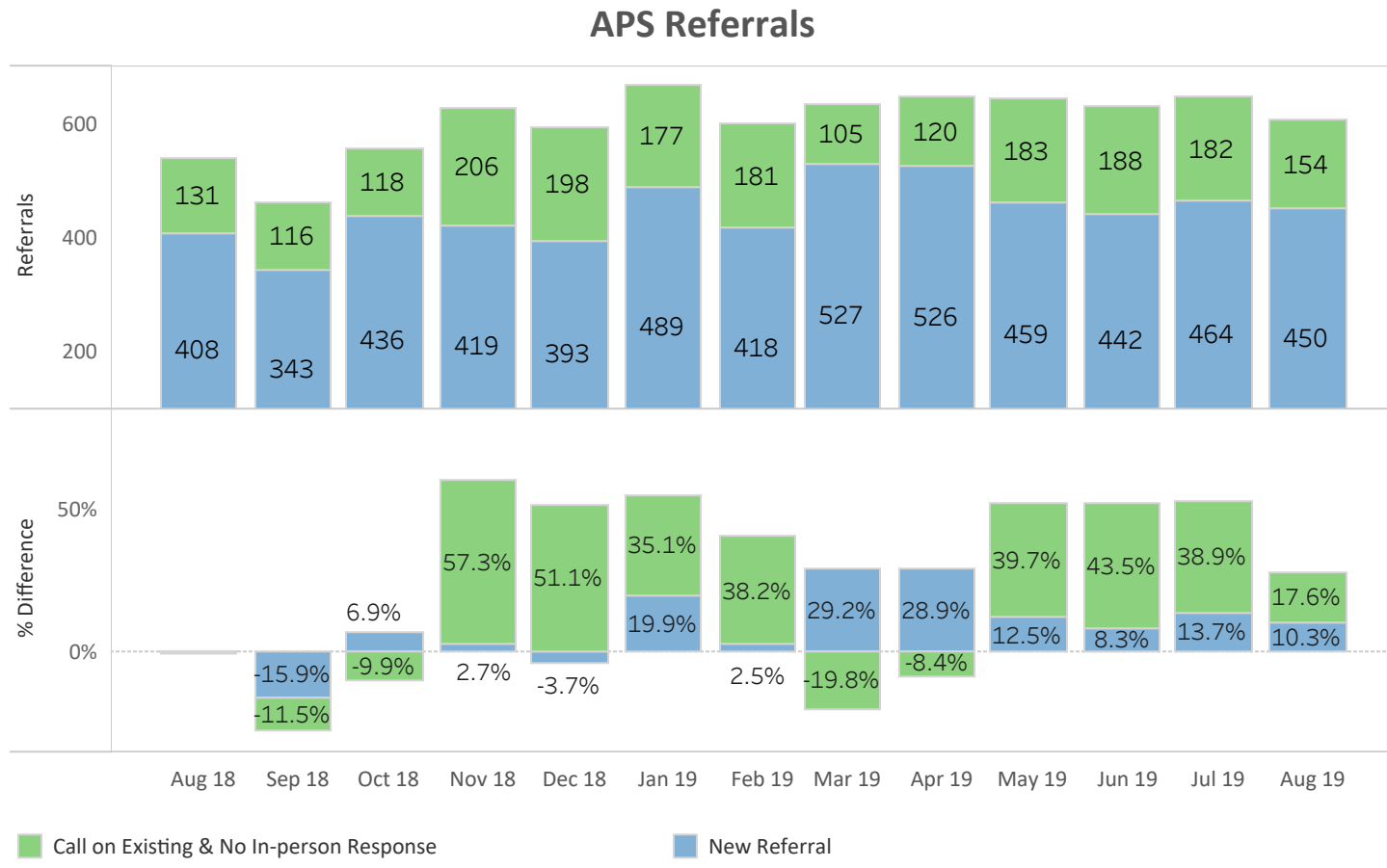
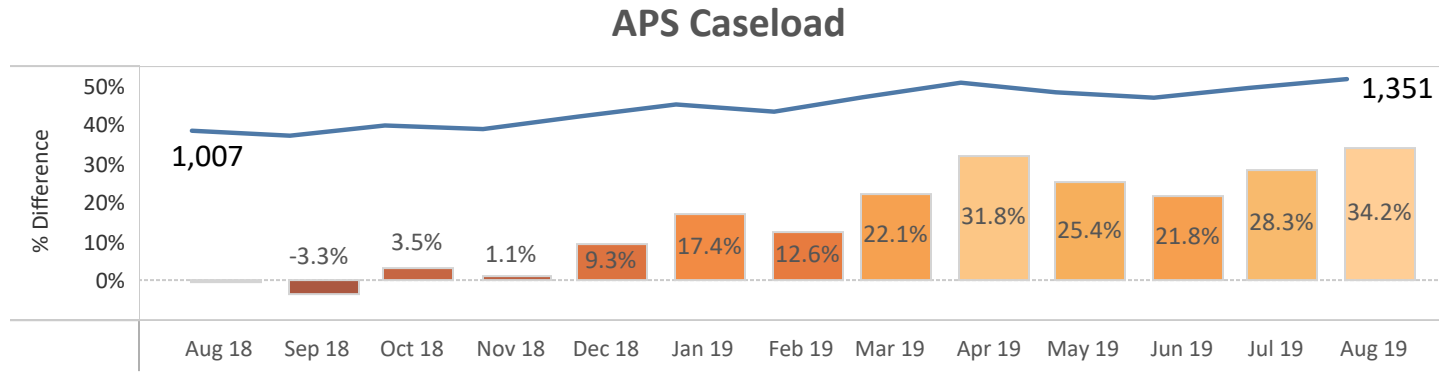
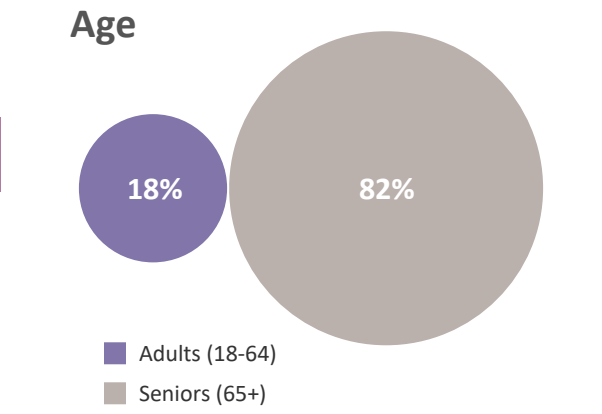
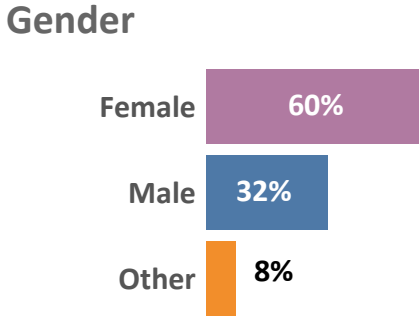
APS Caseload			% Difference
2018	August	1,007	+34.2%
2019	August	1,351	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



Language		
English		67.6%
Non-English	Undefined	21.2%
	Chinese	4.5%
	Other	2.2%
	Other Asian	1.7%
	Spanish	1.7%
	Farsi	1.1%



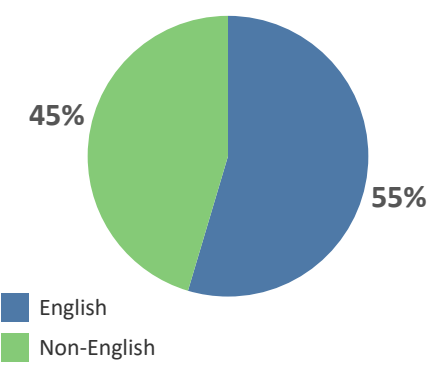
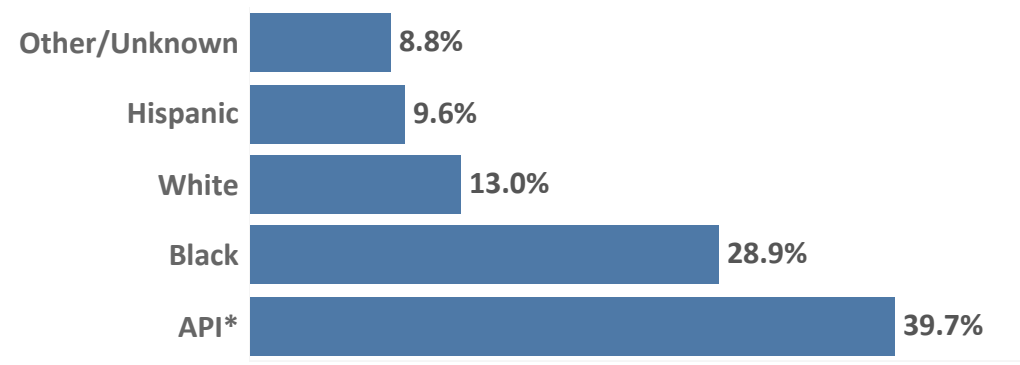
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

IHSS Caseload			% Difference
2018	August	24.2K	+2.0%
2019	August	24.7K	

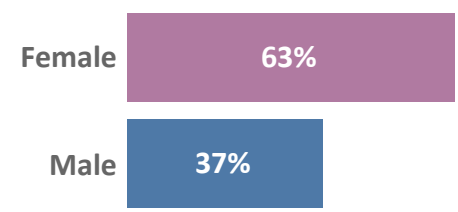
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

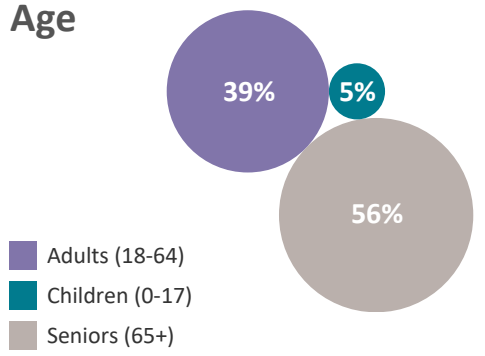


English			54.6%
Non-English			
	Chinese		19.6%
	Other		6.5%
	Spanish		6.2%
	Other Asian		4.1%
	Farsi		3.9%
	Vietnamese		3.9%
	Cambodian		1.0%

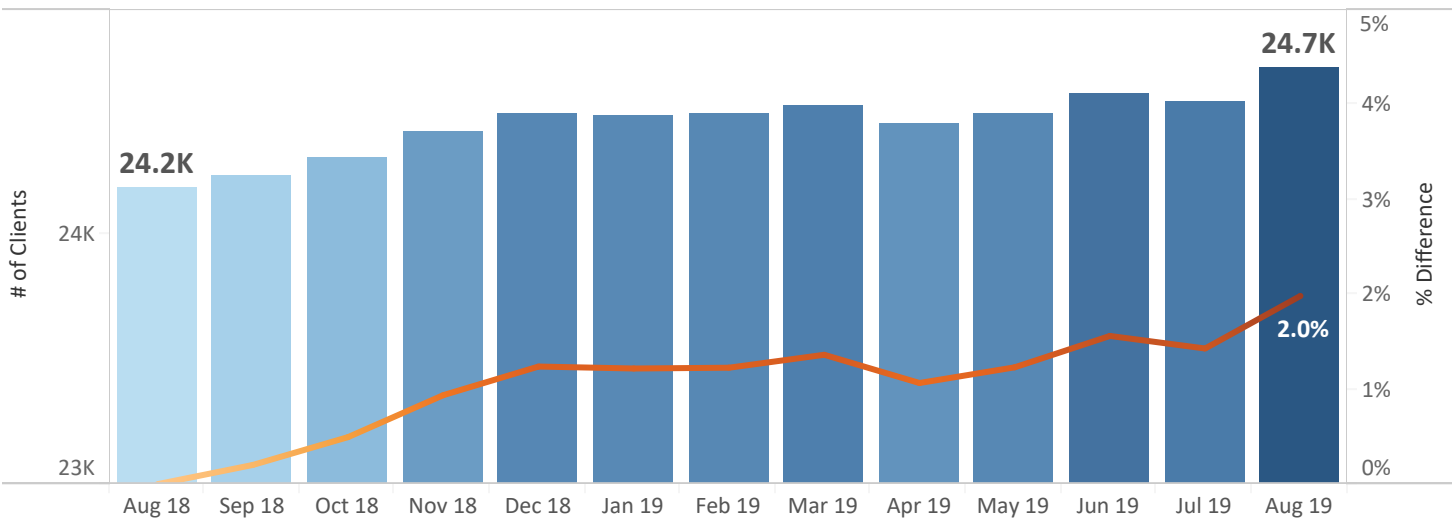
Gender



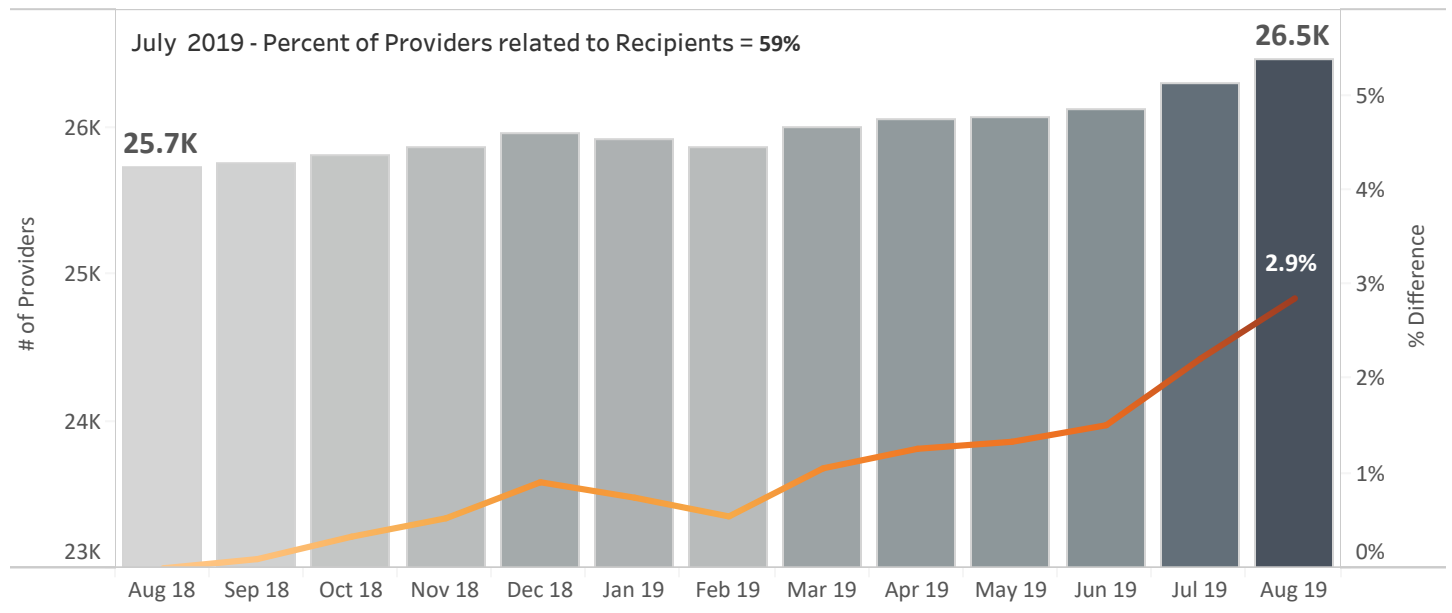
Age



IHSS Recipients



IHSS Providers

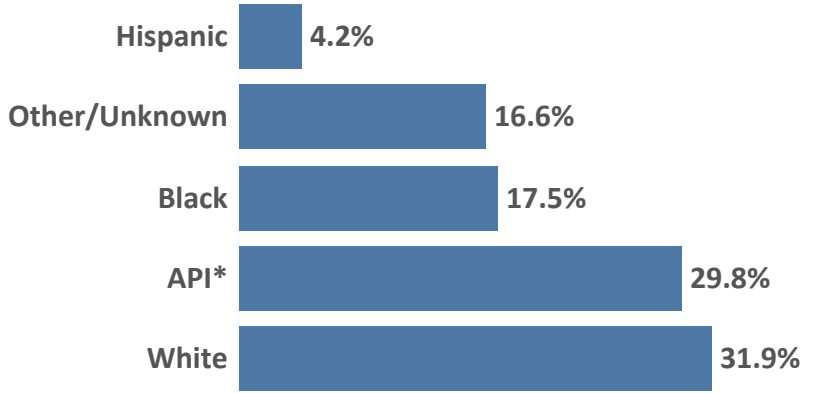


% change/difference is calculated relative to the first month in the observed year.

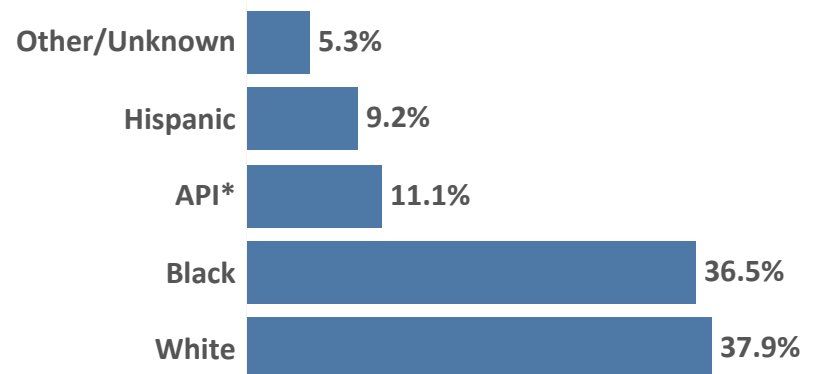
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Ethnicity - Congregate Meals



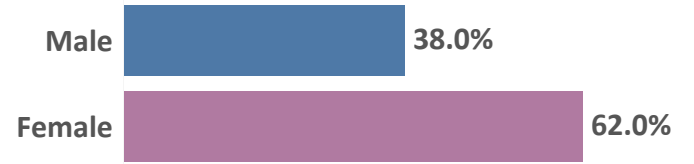
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

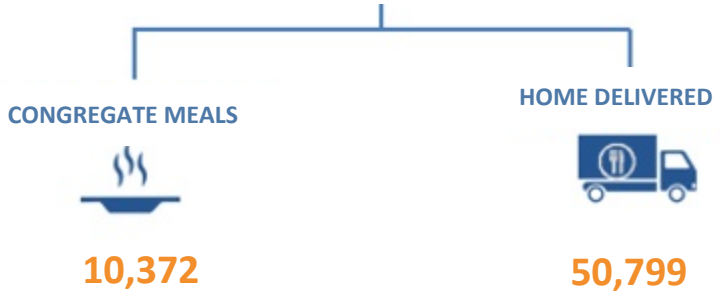
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 3,880



Total Meals Served: 61,171



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
 *Asian/Pacific Islander

Demographics by Program - Individuals

September 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		361,569	100.0%	109,235	100.0%	19,097	100.0%	9,397	100.0%	24,664	100.0%	179	100.0%	1,201	100.0%	1,667	100.0%
Seniors (65+)	Female	26,188	7.2%	8,824	8.1%	2	0.0%	364	3.9%	9,561	38.8%	86	48.0%	0	0.0%	0	0.0%
	Male	17,690	4.9%	5,805	5.3%	4	0.0%	204	2.2%	4,291	17.4%	47	26.3%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	13	7.3%	0	0.0%	0	0.0%
Adults (18-64)	Female	113,623	31.4%	32,618	29.9%	2,548	13.3%	3,254	34.6%	5,480	22.2%	21	11.7%	201	16.7%	206	12.4%
	Male	91,671	25.4%	22,604	20.7%	627	3.3%	5,574	59.3%	4,176	16.9%	11	6.1%	122	10.2%	134	8.0%
	Undefined	6	0.0%	3	0.0%	1	0.0%	1	0.0%	0	0.0%	1	0.6%	0	0.0%	0	0.0%
Children (0-17)	Female	55,263	15.3%	19,635	18.0%	8,044	42.1%	0	0.0%	376	1.5%	0	0.0%	396	33.0%	625	37.5%
	Male	57,124	15.8%	19,746	18.1%	7,871	41.2%	0	0.0%	780	3.2%	0	0.0%	482	40.1%	701	42.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%

Ethnicity	361,569	100.0%	109,235	100.0%	19,097	100.0%	9,397	100.0%	24,664	100.0%	179	100.0%	1,201	100.0%	1,667	100.0%
API*	88,391	24.4%	17,751	16.3%	1,149	6.0%	749	8.0%	9,784	39.7%	22	12.3%	70	5.8%	102	6.1%
Black	61,137	16.9%	33,257	30.4%	8,509	44.6%	4,802	51.1%	7,133	28.9%	33	18.4%	613	51.0%	797	47.8%
Hispanic	116,589	32.2%	25,613	23.4%	5,509	28.8%	943	10.0%	2,372	9.6%	1	0.6%	8	0.7%	9	0.5%
Native American	878	0.2%	340	0.3%	59	0.3%	44	0.5%	57	0.2%	0	0.0%	13	1.1%	25	1.5%
White	94,371	26.1%	32,266	29.5%	3,871	20.3%	2,857	30.4%	3,214	13.0%	51	28.5%	352	29.3%	514	30.8%
Other	203	0.1%	8	0.0%	0	0.0%	2	0.0%	2,104	8.5%	72	40.2%	145	12.1%	220	13.2%

Language	361,569	100.0%	109,235	100.0%	19,097	100.0%	9,397	100.0%	24,664	100.0%	179	100.0%	1,201	100.0%	1,667	100.0%
English	228,320	63.1%	81,170	74.3%	15,779	82.6%	8,764	93.3%	13,470	54.6%	121	67.6%	1,079	89.8%	1,486	89.1%
Cambodian	543	0.2%	279	0.3%	22	0.1%	10	0.1%	252	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,719	8.2%	7,297	6.7%	75	0.4%	197	2.1%	4,845	19.6%	8	4.5%	0	0.0%	5	0.3%
Farsi	1,691	0.5%	754	0.7%	117	0.6%	17	0.2%	970	3.9%	2	1.1%	1	0.1%	2	0.1%
Other	9,637	2.7%	2,836	2.6%	500	2.6%	142	1.5%	1,607	6.5%	42	23.5%	14	1.2%	18	1.1%
Other Asian	3,810	1.1%	774	0.7%	24	0.1%	43	0.5%	1,023	4.1%	3	1.7%	2	0.2%	2	0.1%
Spanish	79,220	21.9%	13,660	12.5%	2,512	13.2%	158	1.7%	1,527	6.2%	3	1.7%	104	8.7%	153	9.2%
Vietnamese	8,629	2.4%	2,465	2.3%	68	0.4%	66	0.7%	970	3.9%	0	0.0%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

September 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		361,569	100.0%	109,235	100.0%	19,097	100.0%	9,397	100.0%	24,664	100.0%	1,659	100.0%
North County	Alameda	12,882	3.6%	3,381	3.1%	472	2.5%	157	1.7%	927	3.8%	32	1.9%
	Albany	2,621	0.7%	507	0.5%	83	0.4%	13	0.1%	64	0.3%	3	0.2%
	Berkeley	13,636	3.8%	5,270	4.8%	531	2.8%	467	5.0%	1,253	5.1%	19	1.1%
	Emeryville	2,258	0.6%	712	0.7%	81	0.4%	62	0.7%	193	0.8%	9	0.5%
	Oakland	142,456	39.4%	54,844	50.2%	10,381	54.4%	5,775	61.5%	10,908	44.2%	423	25.5%
	Piedmont	424	0.1%	49	0.0%	0	0.0%	6	0.1%	39	0.2%	4	0.2%
Tri-City	Fremont	30,720	8.5%	6,499	5.9%	873	4.6%	491	5.2%	2,459	10.0%	71	4.3%
	Newark	8,477	2.3%	1,832	1.7%	310	1.6%	94	1.0%	603	2.4%	20	1.2%
	Union City	15,034	4.2%	3,313	3.0%	544	2.8%	160	1.7%	1,218	4.9%	27	1.6%
Central County	Castro Valley	8,551	2.4%	1,813	1.7%	288	1.5%	107	1.1%	494	2.0%	38	2.3%
	Hayward	55,310	15.3%	14,718	13.5%	2,696	14.1%	1,212	12.9%	2,943	11.9%	162	9.8%
	San Leandro	30,888	8.5%	8,101	7.4%	1,358	7.1%	386	4.1%	1,812	7.3%	105	6.3%
	San Lorenzo	6,878	1.9%	1,615	1.5%	251	1.3%	79	0.8%	411	1.7%	38	2.3%
Tri-Valley	Dublin	5,647	1.6%	1,260	1.2%	178	0.9%	48	0.5%	447	1.8%	8	0.5%
	Livermore	10,932	3.0%	2,532	2.3%	448	2.3%	191	2.0%	449	1.8%	29	1.7%
	Pleasanton	5,746	1.6%	1,021	0.9%	157	0.8%	45	0.5%	370	1.5%	13	0.8%
Other	Other	9,109	2.5%	1,768	1.6%	446	2.3%	104	1.1%	74	0.3%	658	39.7%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.