



Social Services Agency

February 2019 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 387,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



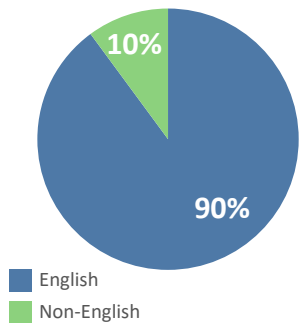
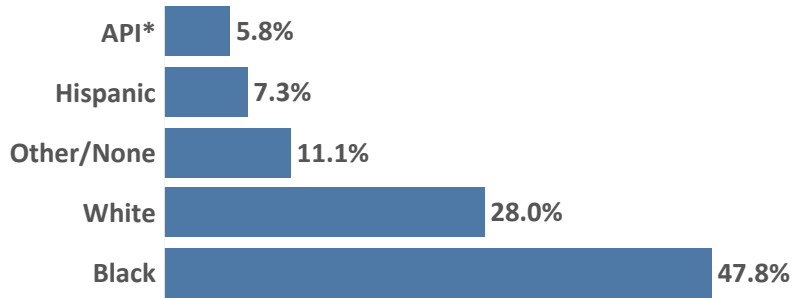
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in January 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload

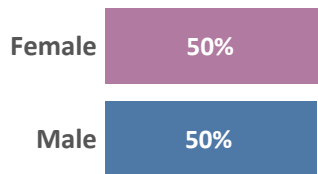
Child Welfare Caseload			% Difference
2018	January	2.0K	-8.6%
2019	January	1.8K	

Ethnicity and Language

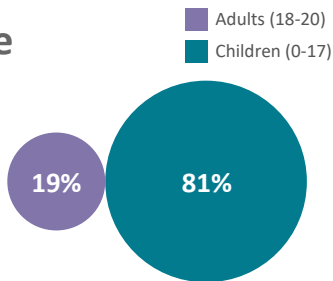


Language Breakdown		
English		92.3%
Non-English	Spanish	6.1%
	Other	0.9%
	Chinese	0.3%
	Vietnamese	0.1%
	Farsi	0.1%
	Other Asian	0.1%

Gender

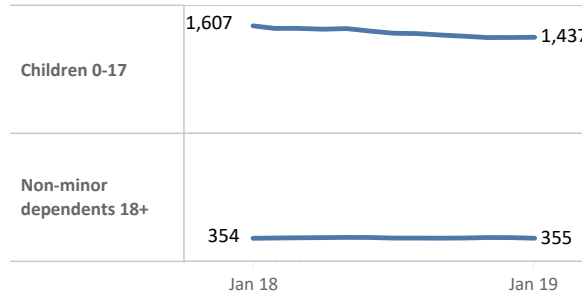


Age

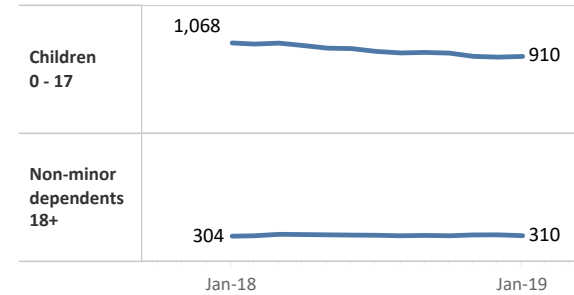


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

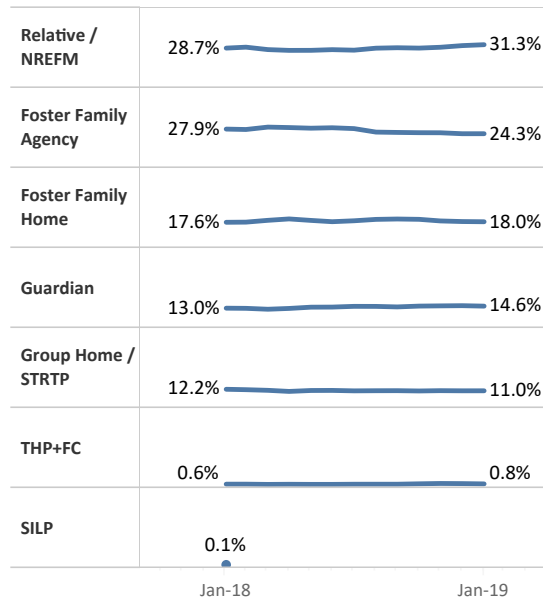
Child Welfare Children and Non-Minor Dependent Youth in Cases



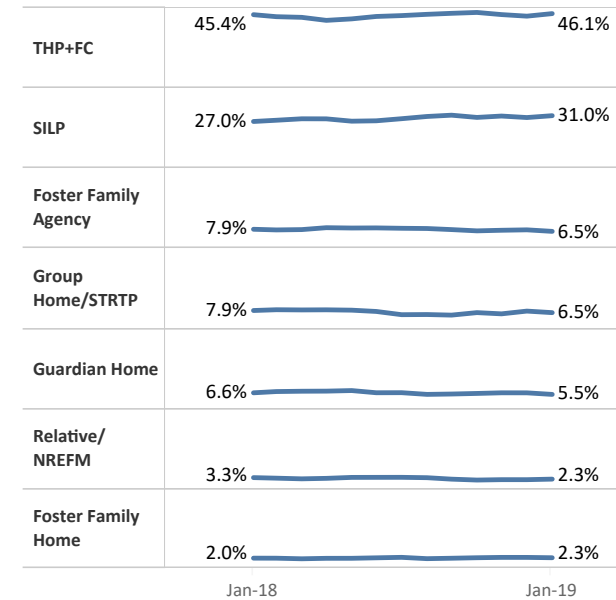
Child Welfare Children and Non-Minor Dependents Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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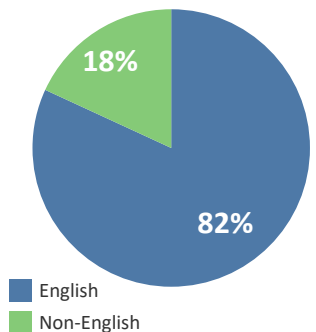
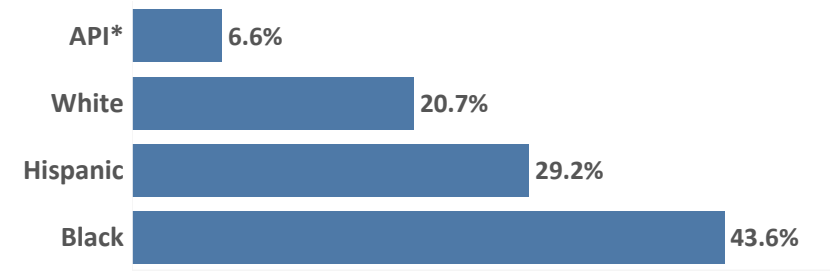
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

CalWORKs Caseload			% Difference
2018	January	11.2K	-14.9%
2019	January	9.5K	

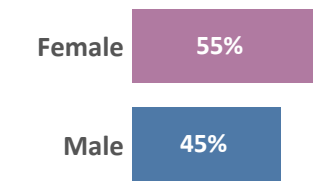
The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

Ethnicity and Language

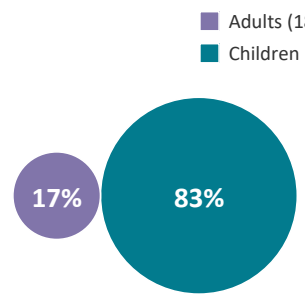


English		81.9%
Non-English	Spanish	13.4%
	Other	2.7%
	Farsi	0.8%
	Vietnamese	0.5%
	Chinese	0.4%
	Other Asian	0.2%
	Cambodian	0.1%

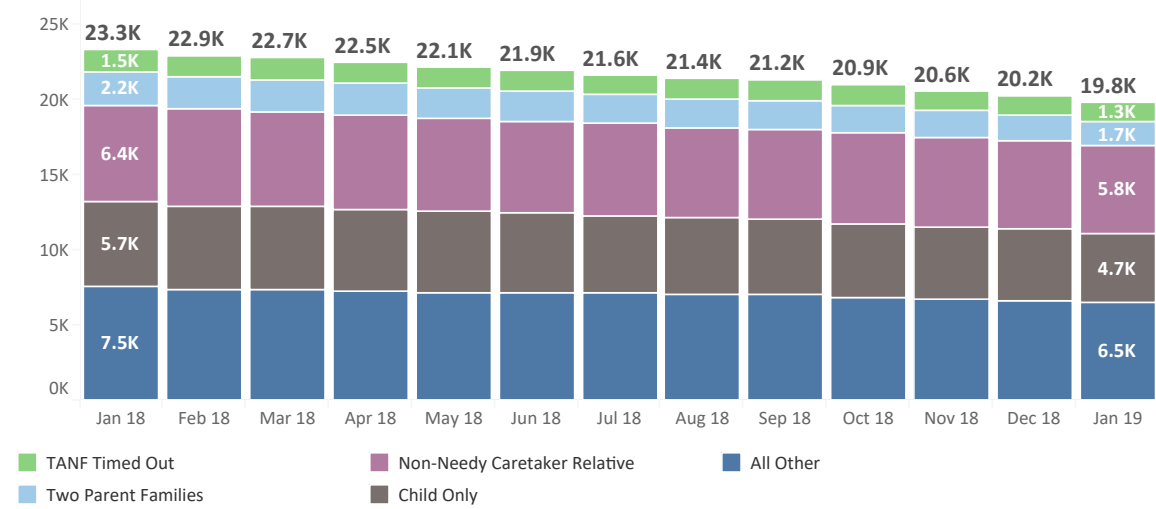
Gender



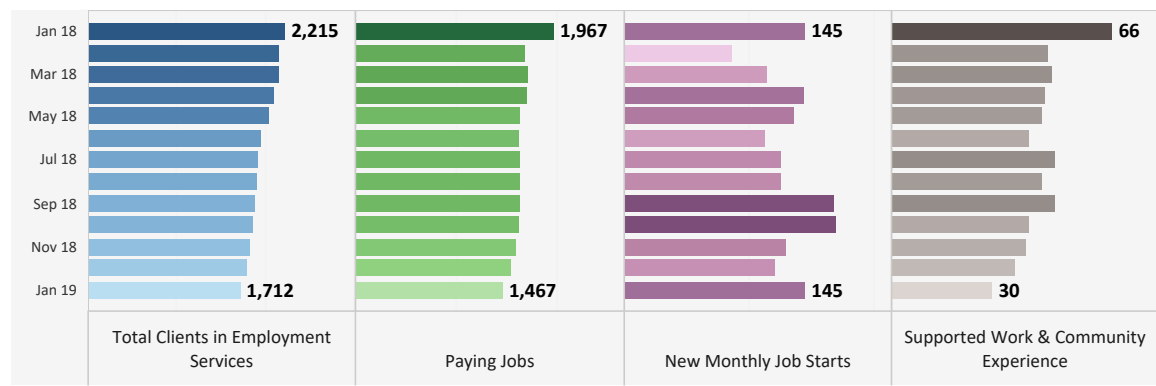
Age



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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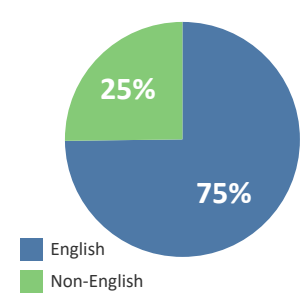
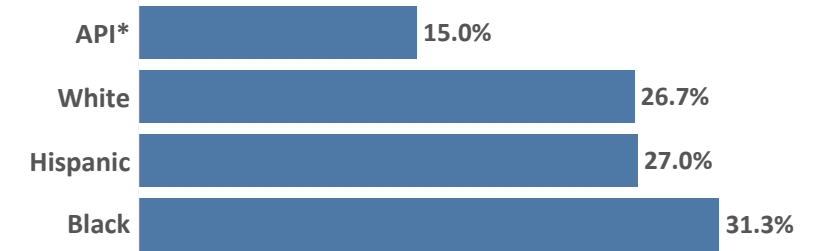
CalFresh caseload

		% Difference
2018	January	56.3K
2019	January	52.9K
		-6.1%

NA CalFresh Caseload

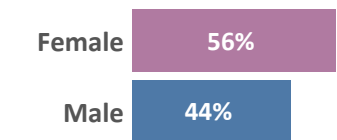
		% Difference
2018	January	50.4K
2019	January	47.7K
		-5.4%

Ethnicity and Language

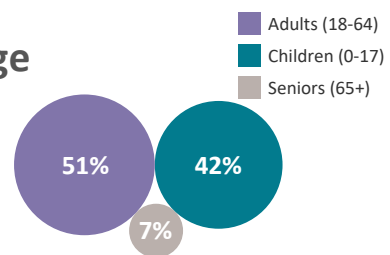


English		74.8%
Non-English		
Spanish	14.6%	
Chinese	3.6%	
Other	2.7%	
Vietnamese	2.2%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

Gender

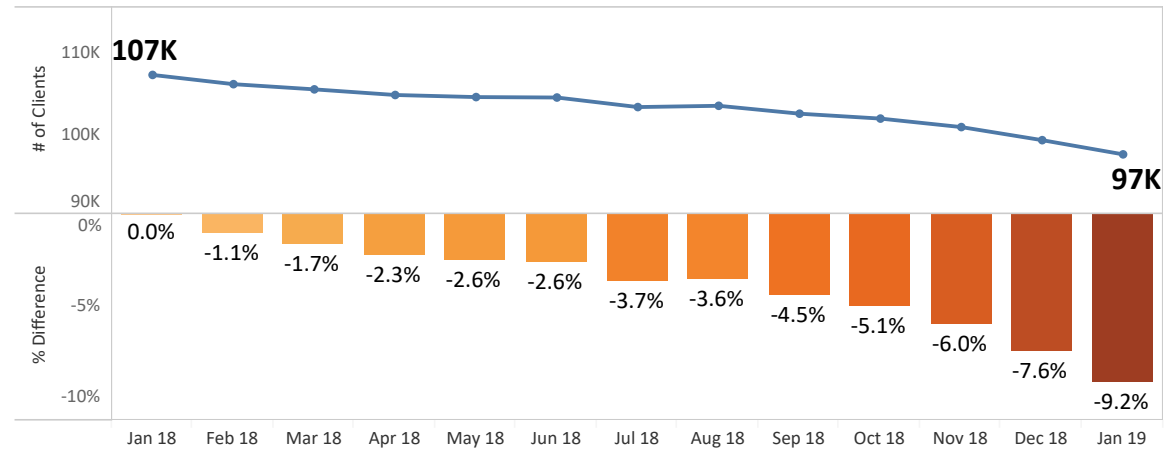


Age

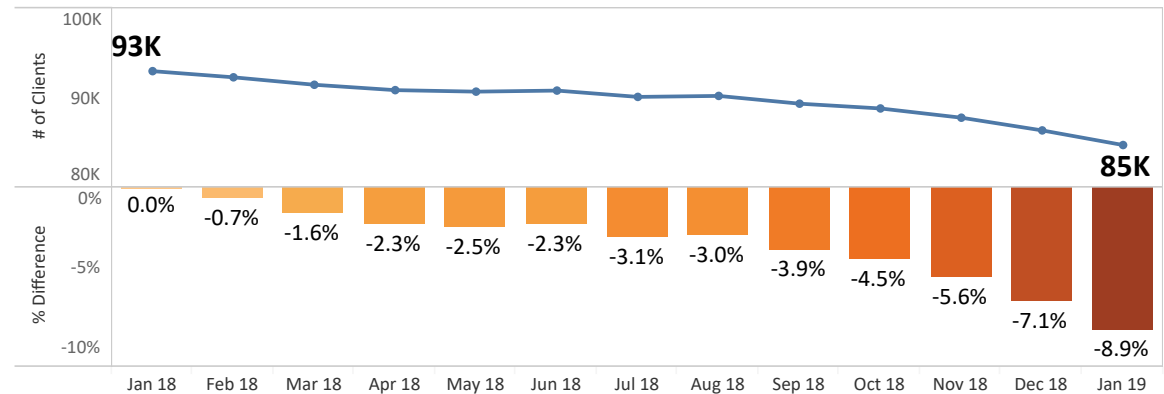


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



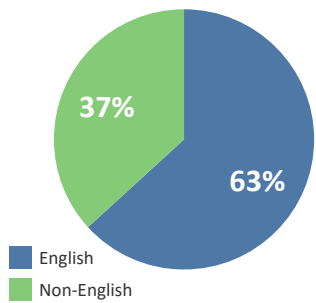
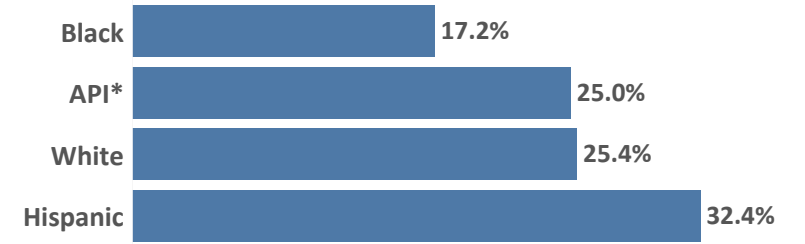
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload		% Difference
2018	January	205.4K
2019	January	201.1K
		-2.1%

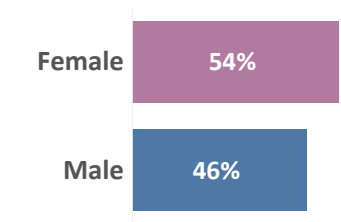
Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Ethnicity and Language

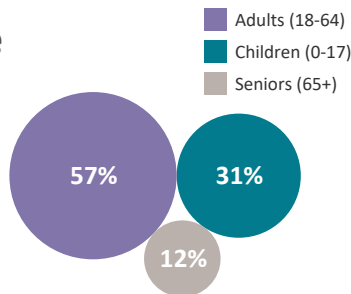


English		63.2%
Non-English		
Spanish		21.8%
Chinese		6.3%
Other Asian		3.0%
Other		2.7%
Vietnamese		2.4%
Farsi		0.5%
Cambodian		0.2%

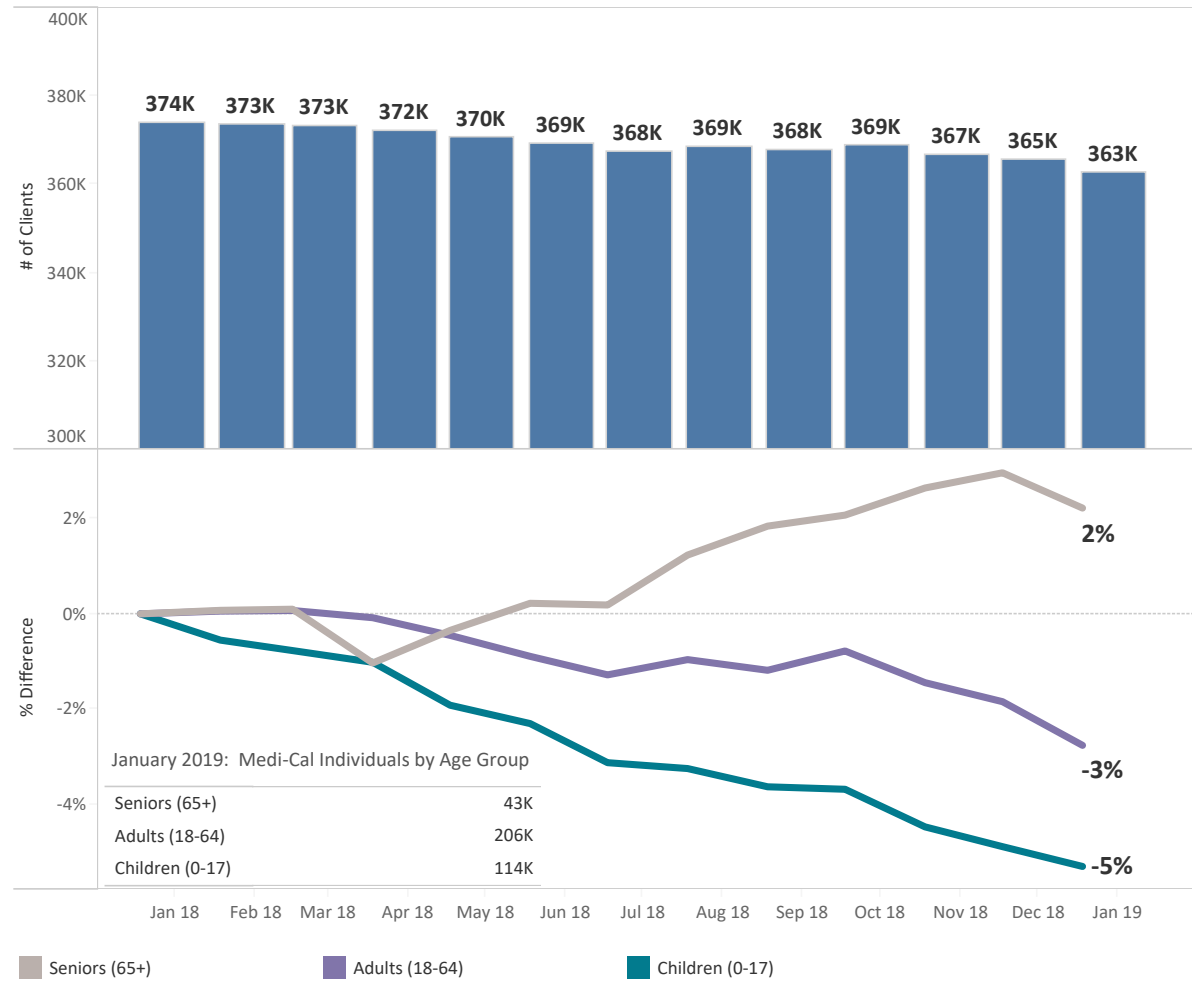
Gender



Age



Medi-Cal Individuals



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% change/difference is calculated relative to the first month in the observed year.

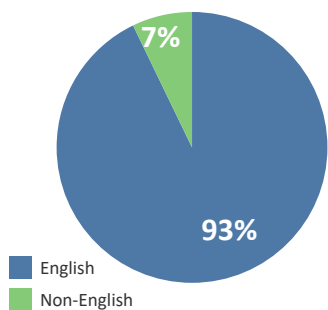
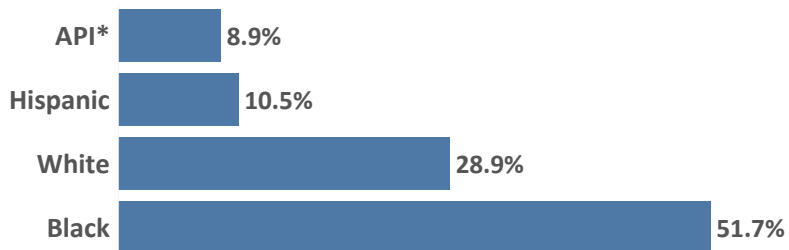
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GA Caseload

GA Caseload		% Difference
2018	January	9.0K
2019	January	8.9K

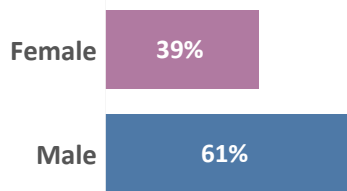
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language

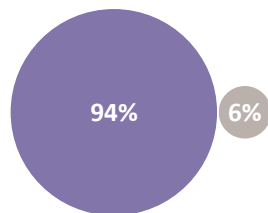


English		92.8%
Non-English	Other Asian	1.9%
	Other	1.7%
	Spanish	1.5%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

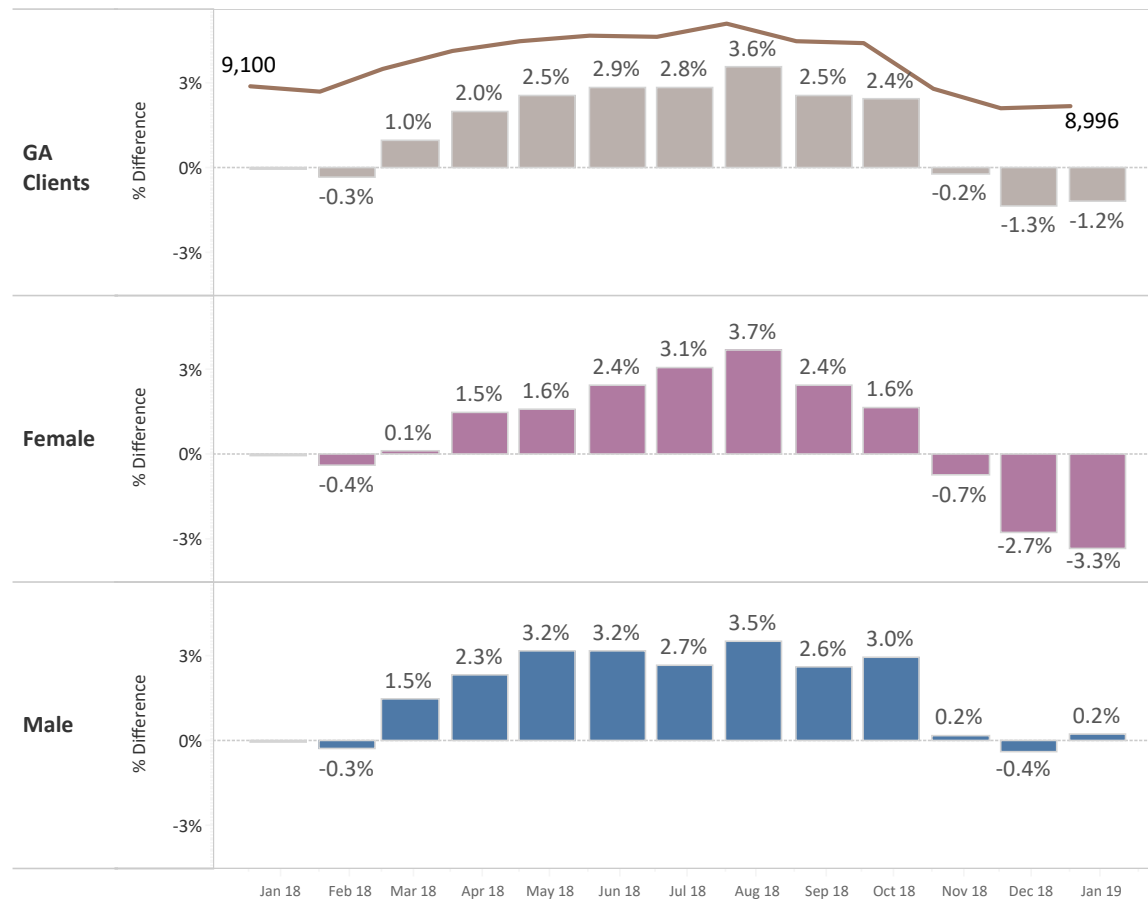
Gender



Age



General Assistance Individuals



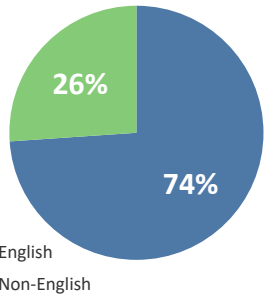
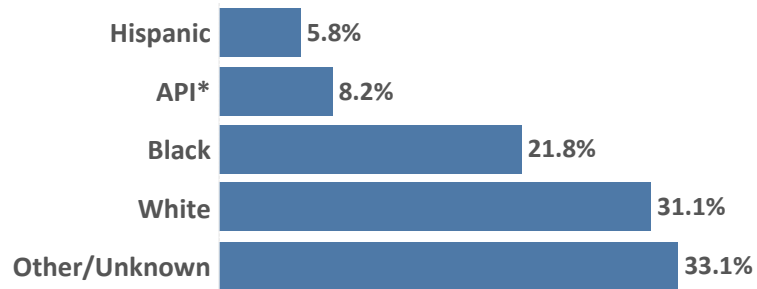
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APS Caseload

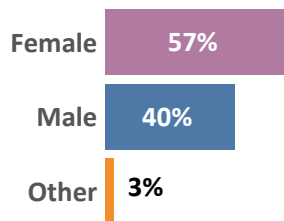
APS Caseload		% Difference
2018	January	970
2019	January	1,182
		+21.9%

Ethnicity and Language

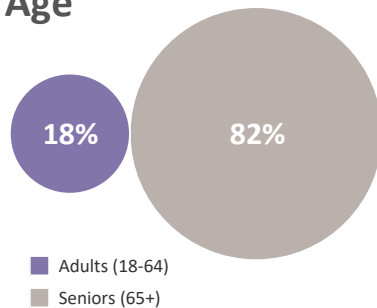


English		73.9%
Non-English	Other/Unknown	17.9%
	Spanish	3.5%
	Chinese	3.1%
	Other Asian	1.6%

Gender

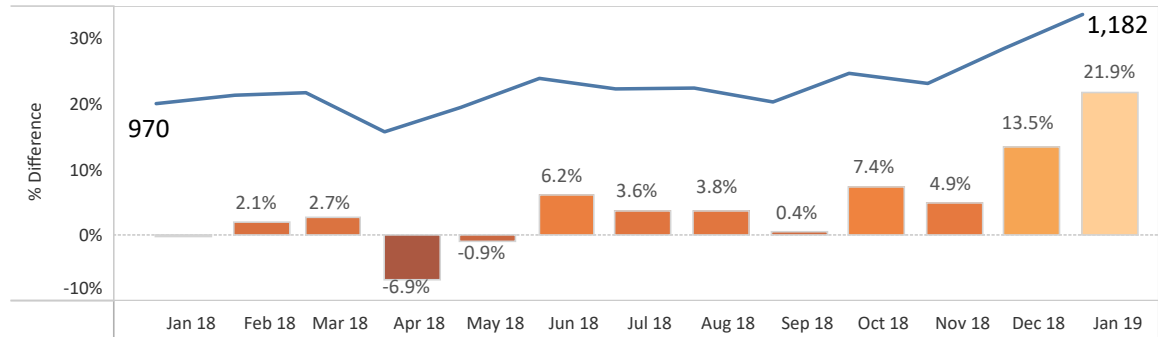


Age

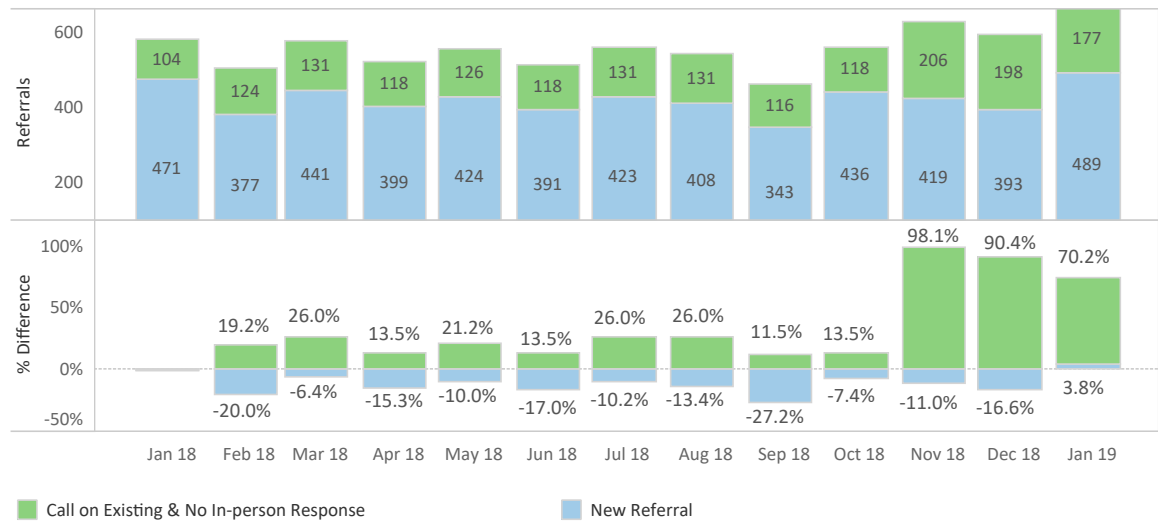


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

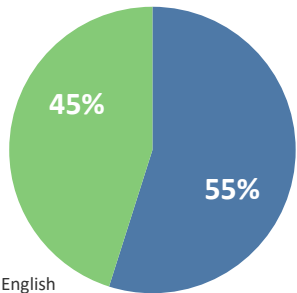
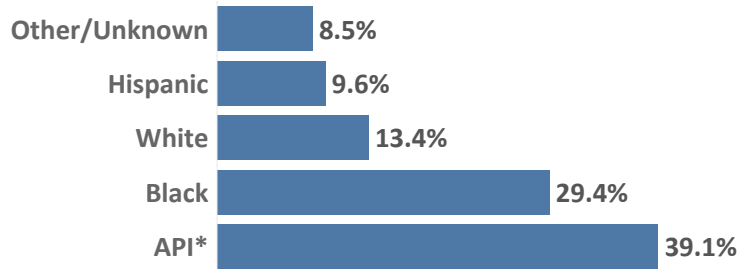
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IHSS Caseload

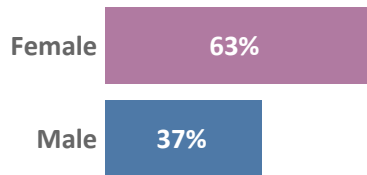
IHSS Caseload			% Difference
2018	January	23.9K	+2.2%
2019	January	24.5K	

Ethnicity and Language

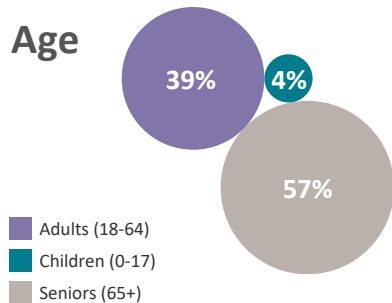


Language Breakdown		
English		54.9%
Non-English	Chinese	19.1%
	Other/None	6.5%
	Spanish	6.1%
	Other Asian	4.3%
	Farsi	4.1%
	Vietnamese	3.9%
	Cambodian	1.0%

Gender

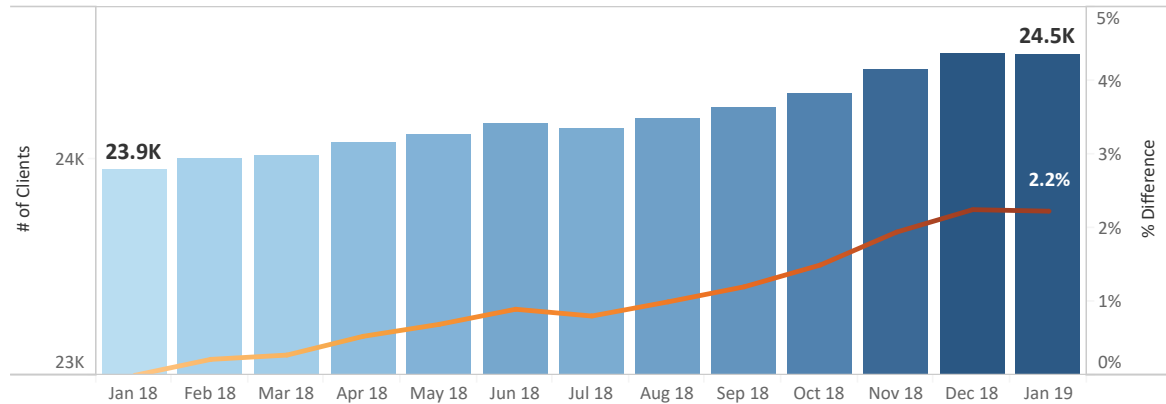


Age

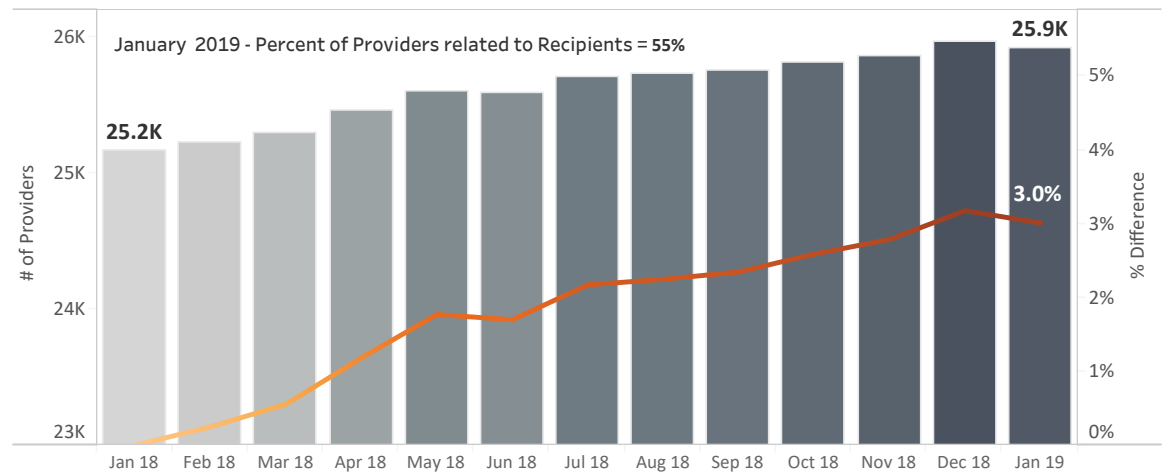


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



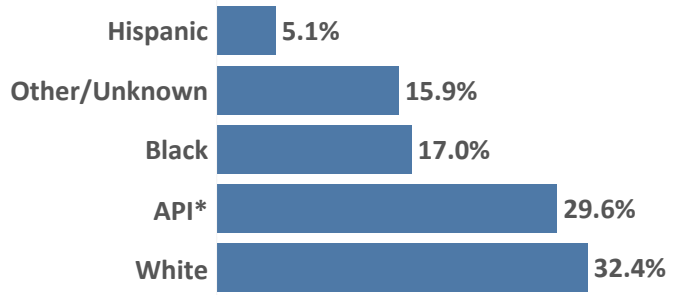
IHSS Providers



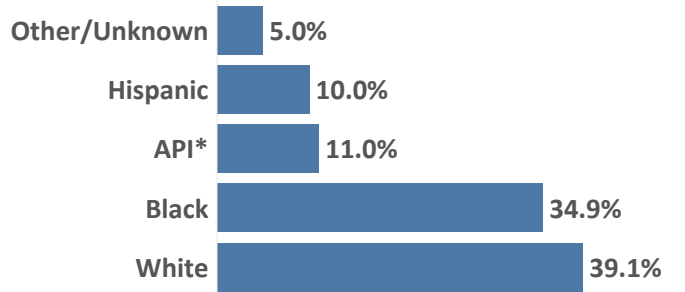
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Ethnicity - Congregate Meals



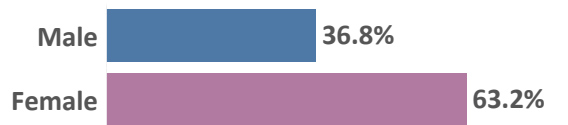
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 3,770



Total Meals Served: 60,571



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

February 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		362,665	100.0%	97,421	100.0%	20,029	100.0%	8,996	100.0%	24,479	100.0%	257	100.0%	1,219	100.0%	1,792	100.0%
Seniors (65+)	Female	25,703	7.1%	4,329	4.4%	2	0.0%	372	4.1%	9,629	39.3%	120	46.7%	0	0.0%	0	0.0%
	Male	17,391	4.8%	2,937	3.0%	7	0.0%	198	2.2%	4,329	17.7%	85	33.1%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	5	1.9%	0	0.0%	0	0.0%
Adults (18-64)	Female	114,642	31.6%	29,828	30.6%	2,646	13.2%	3,105	34.5%	5,345	21.8%	26	10.1%	240	19.7%	222	12.4%
	Male	91,411	25.2%	19,594	20.1%	664	3.3%	5,321	59.1%	4,101	16.8%	19	7.4%	143	11.7%	133	7.4%
	Undefined	8	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.8%	0	0.0%	0	0.0%
Children (0-17)	Female	55,756	15.4%	20,429	21.0%	8,372	41.8%	0	0.0%	344	1.4%	0	0.0%	385	31.6%	679	37.9%
	Male	57,750	15.9%	20,303	20.8%	8,338	41.6%	0	0.0%	731	3.0%	0	0.0%	451	37.0%	755	42.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	0.2%

Ethnicity	362,665	100.0%	97,421	100.0%	20,029	100.0%	8,996	100.0%	24,479	100.0%	257	100.0%	1,220	100.0%	1,792	100.0%
API*	90,307	24.9%	14,538	14.9%	1,318	6.6%	747	8.3%	9,574	39.1%	21	8.2%	59	4.8%	102	5.7%
Black	62,219	17.2%	30,392	31.2%	8,700	43.4%	4,569	50.8%	7,202	29.4%	56	21.8%	618	50.7%	848	47.3%
Hispanic	117,248	32.3%	26,171	26.9%	5,824	29.1%	935	10.4%	2,348	9.6%	15	5.8%	77	6.3%	130	7.3%
Native American	954	0.3%	386	0.4%	60	0.3%	62	0.7%	68	0.3%	0	0.0%	14	1.1%	22	1.2%
White	91,734	25.3%	25,929	26.6%	4,127	20.6%	2,682	29.8%	3,285	13.4%	80	31.1%	329	27.0%	496	27.7%
Other	203	0.1%	5	0.0%	0	0.0%	1	0.0%	2,002	8.2%	85	33.1%	123	10.1%	194	10.8%

Language	362,665	100.0%	97,421	100.0%	20,029	100.0%	8,996	100.0%	24,479	100.0%	257	100.0%	1,220	100.0%	1,792	100.0%
English	229,165	63.2%	72,877	74.8%	16,401	81.9%	8,351	92.8%	13,439	54.9%	190	73.9%	1,111	91.1%	1,611	89.9%
Cambodian	559	0.2%	135	0.1%	26	0.1%	13	0.1%	250	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,906	8.2%	4,292	4.4%	87	0.4%	212	2.4%	4,687	19.1%	8	3.1%	1	0.1%	6	0.3%
Farsi	1,692	0.5%	575	0.6%	159	0.8%	24	0.3%	997	4.1%	0	0.0%	2	0.2%	4	0.2%
Other	9,688	2.7%	2,640	2.7%	546	2.7%	149	1.7%	1,603	6.5%	46	17.9%	10	0.8%	15	0.8%
Other Asian	3,963	1.1%	566	0.6%	28	0.1%	44	0.5%	1,050	4.3%	4	1.6%	2	0.2%	2	0.1%
Spanish	78,965	21.8%	14,198	14.6%	2,680	13.4%	137	1.5%	1,505	6.1%	9	3.5%	94	7.7%	154	8.6%
Vietnamese	8,727	2.4%	2,138	2.2%	102	0.5%	66	0.7%	948	3.9%	0	0.0%	0	0.0%	0	0.0%

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*Asian/Pacific Islander

Individuals by Program and City of Residence

February 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		362,655	100.0%	97,421	100.0%	20,029	100.0%	8,996	100.0%	24,479	100.0%	1,745	100.0%
North County	Alameda	13,073	3.6%	3,056	3.1%	520	2.6%	182	2.0%	906	3.7%	37	2.1%
	Albany	2,740	0.8%	537	0.6%	95	0.5%	9	0.1%	68	0.3%	3	0.2%
	Berkeley	13,830	3.8%	4,803	4.9%	539	2.7%	465	5.2%	1,264	5.2%	34	1.9%
	Emeryville	2,298	0.6%	589	0.6%	101	0.5%	50	0.6%	191	0.8%	7	0.4%
	Oakland	142,725	39.4%	48,166	49.4%	10,963	54.7%	5,615	62.4%	10,899	44.5%	441	25.3%
	Piedmont	500	0.1%	50	0.1%	6	0.0%	6	0.1%	38	0.2%	4	0.2%
Tri-City	Fremont	30,808	8.5%	5,993	6.2%	978	4.9%	436	4.8%	2,445	10.0%	73	4.2%
	Newark	8,672	2.4%	1,620	1.7%	321	1.6%	93	1.0%	584	2.4%	13	0.7%
	Union City	15,180	4.2%	2,880	3.0%	532	2.7%	133	1.5%	1,195	4.9%	24	1.4%
Central County	Castro Valley	8,487	2.3%	1,698	1.7%	301	1.5%	100	1.1%	488	2.0%	37	2.1%
	Hayward	55,816	15.4%	13,447	13.8%	2,825	14.1%	1,120	12.4%	2,942	12.0%	167	9.6%
	San Leandro	30,796	8.5%	7,441	7.6%	1,433	7.2%	347	3.9%	1,778	7.3%	80	4.6%
	San Lorenzo	6,904	1.9%	1,509	1.5%	251	1.3%	75	0.8%	409	1.7%	24	1.4%
Tri-Valley	Dublin	5,498	1.5%	1,074	1.1%	216	1.1%	43	0.5%	425	1.7%	14	0.8%
	Livermore	11,059	3.0%	2,372	2.4%	432	2.2%	156	1.7%	437	1.8%	33	1.9%
	Pleasanton	5,702	1.6%	799	0.8%	143	0.7%	52	0.6%	350	1.4%	14	0.8%
Other	Other	8,567	2.4%	1,387	1.4%	373	1.9%	114	1.3%	60	0.2%	740	42.4%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and do not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.