

Social Services Agency

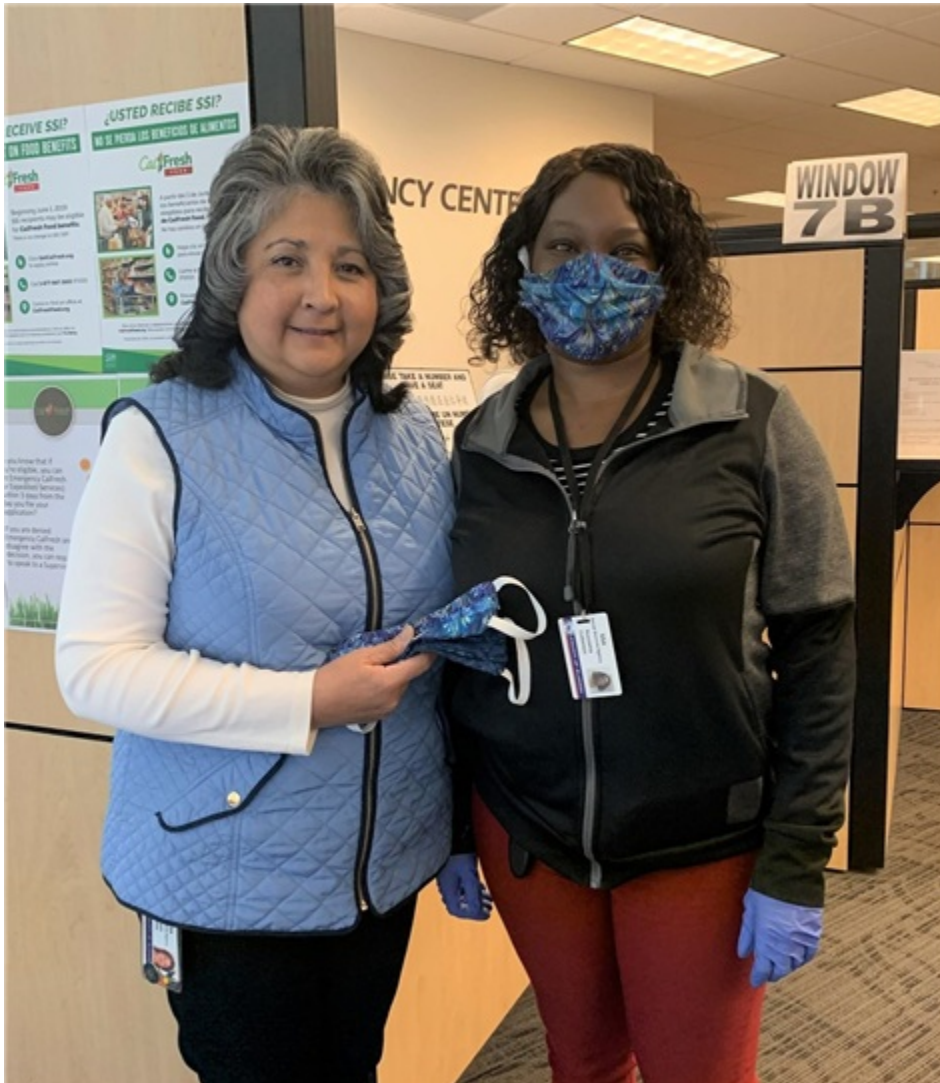
April 2020 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 379,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



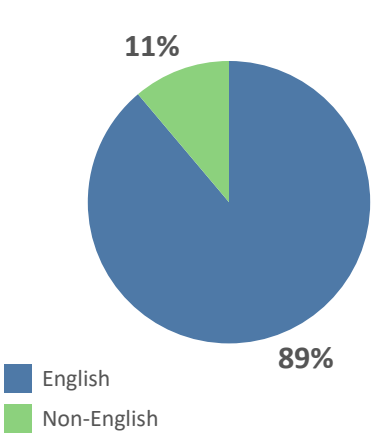
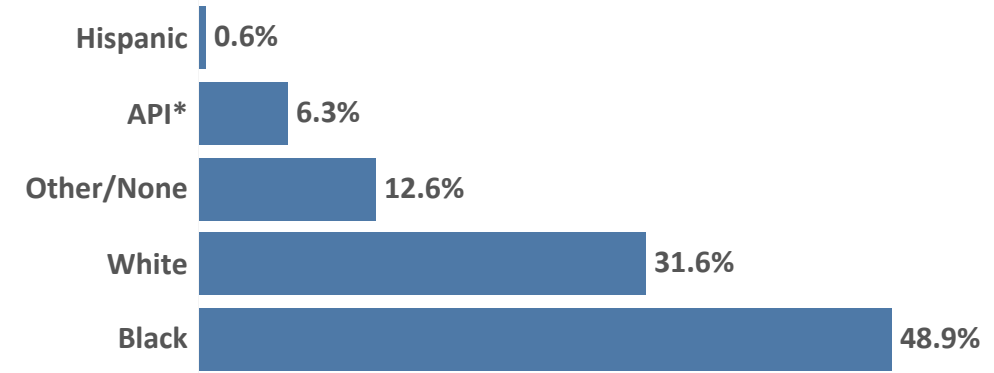
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in March 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

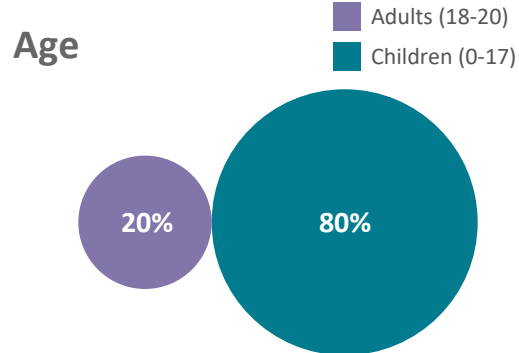
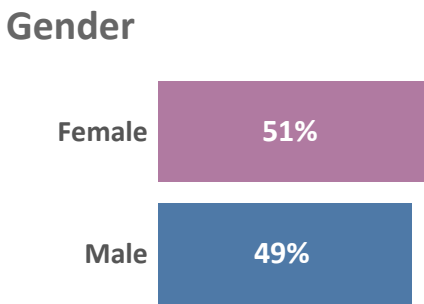
Child Welfare Caseload			% Difference
2019	March	1.7K	-5.2%
2020	March	1.6K	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

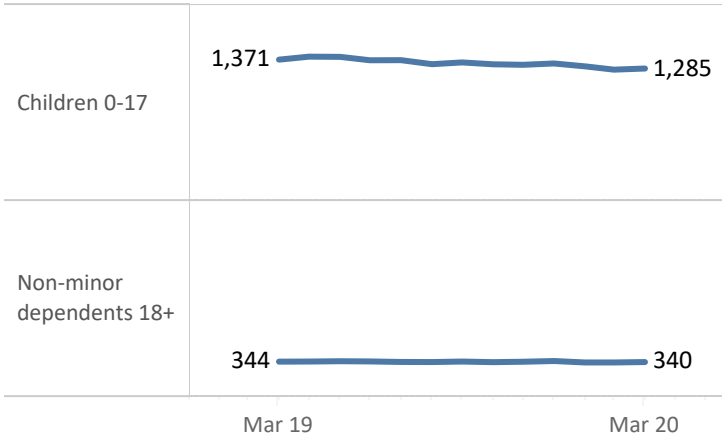
Ethnicity and Language



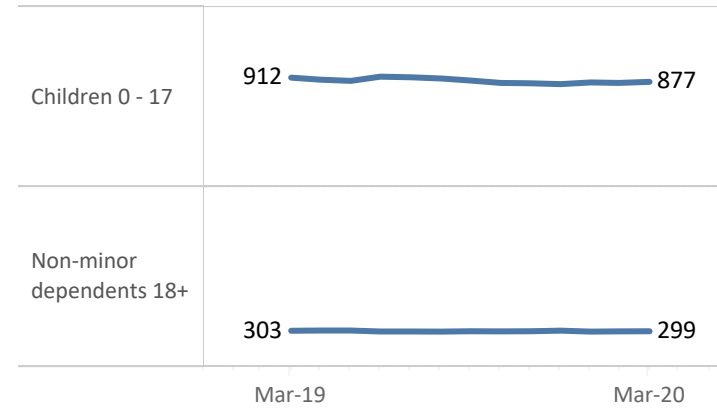
English		88.9%
Non-English	Spanish	9.5%
	Other	1.2%
	Chinese	0.2%
	Farsi	0.1%
	Other Asian	0.1%
	Vietnamese	0.1%



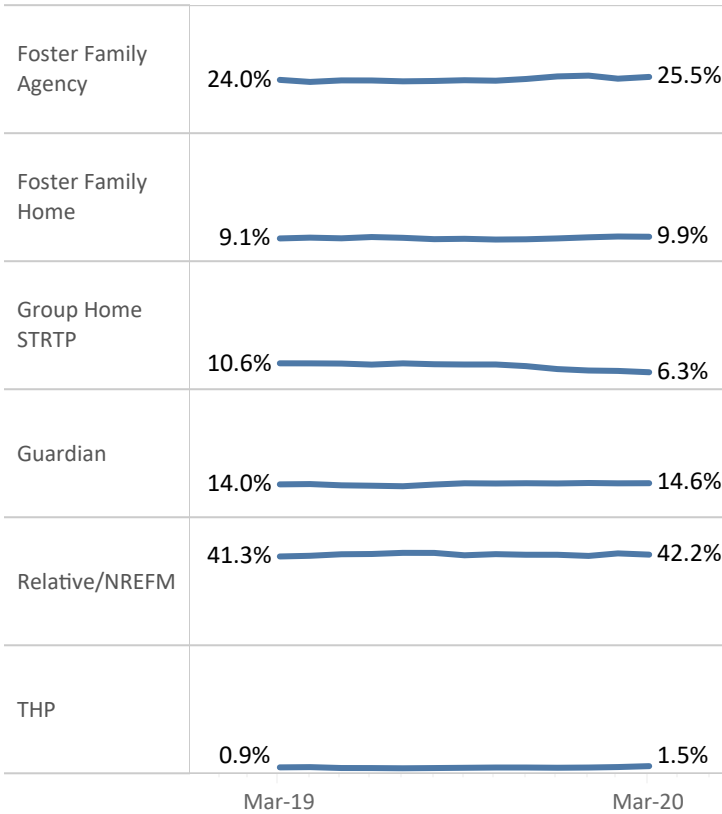
Child Welfare Children and Non-Minor Dependent Youth in Cases



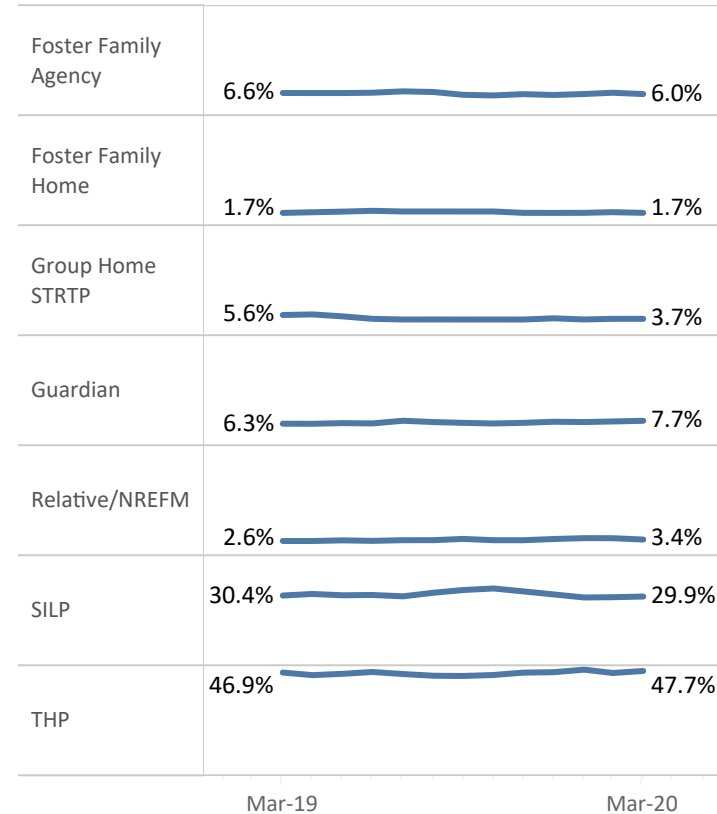
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



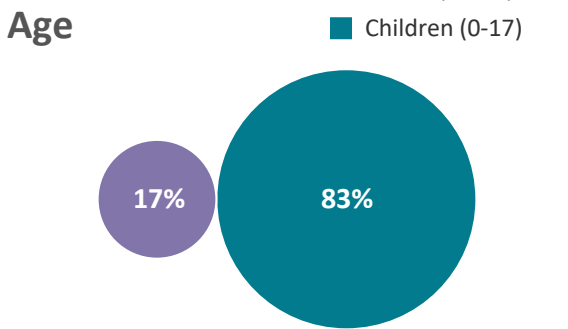
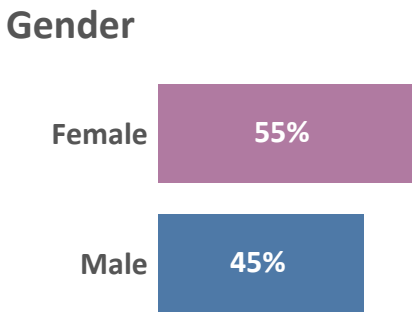
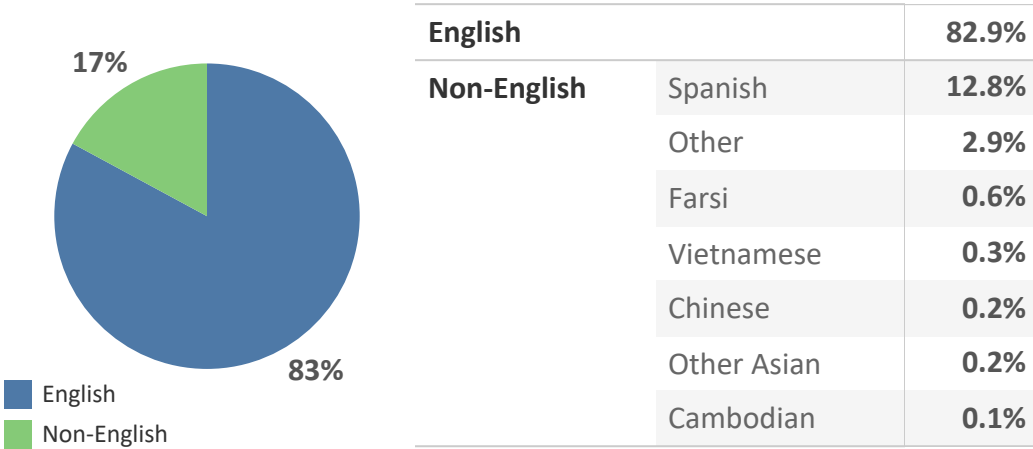
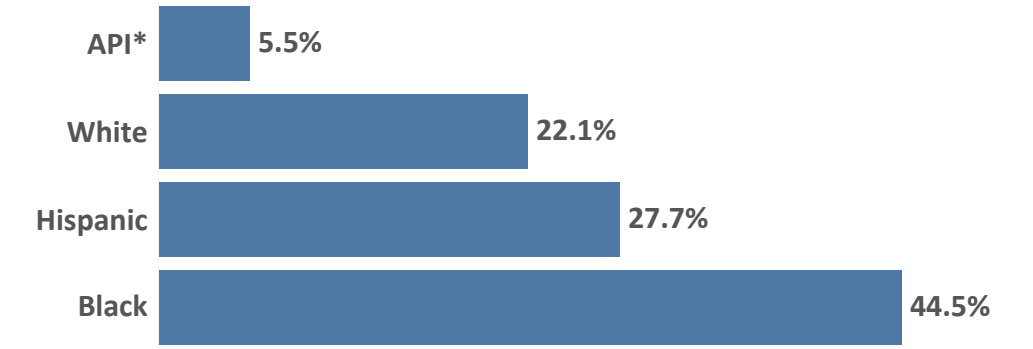
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Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

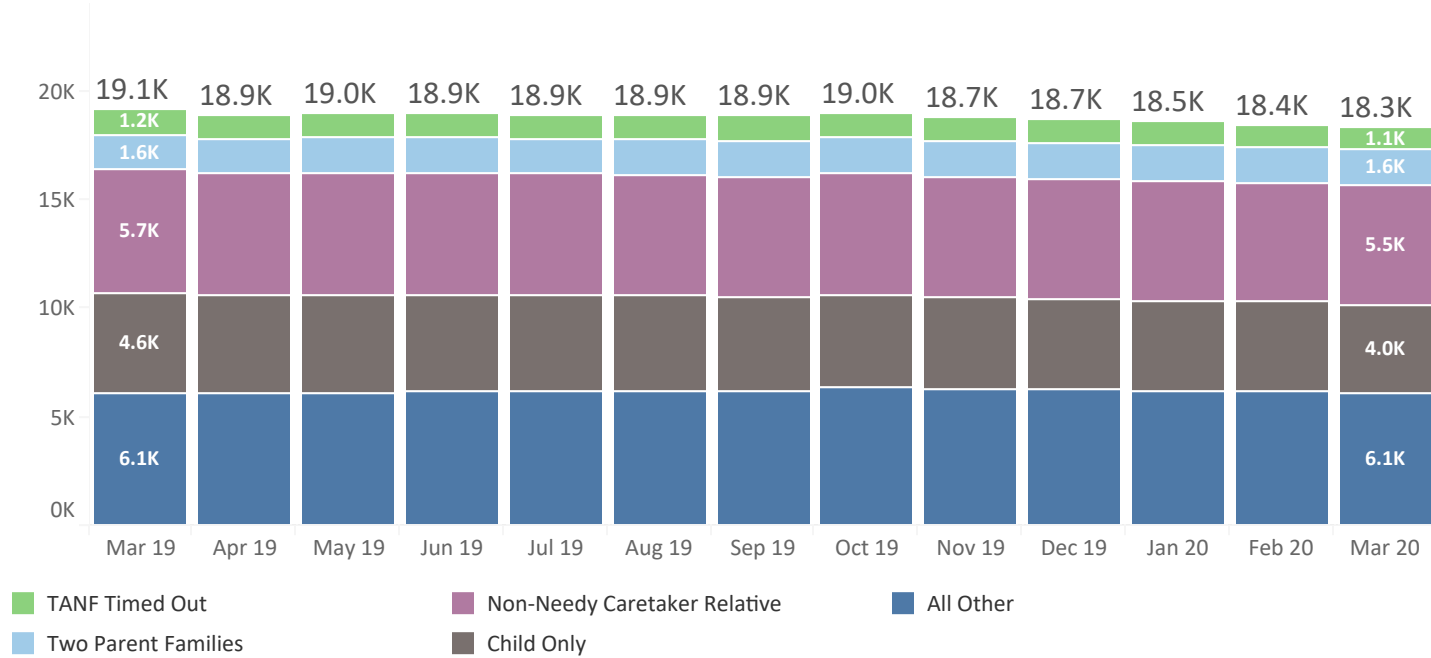
CalWORKs Caseload			% Difference
2019	March	9.2K	-4.3%
2020	March	8.8K	

Ethnicity and Language

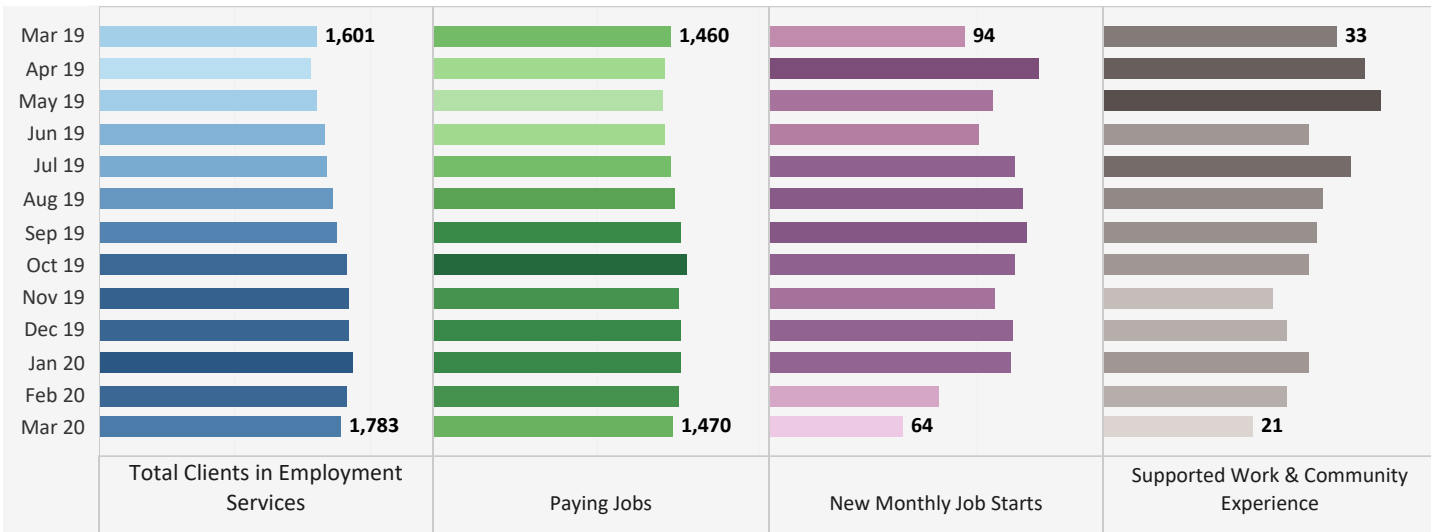


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



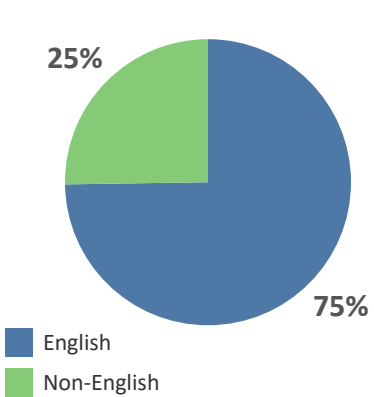
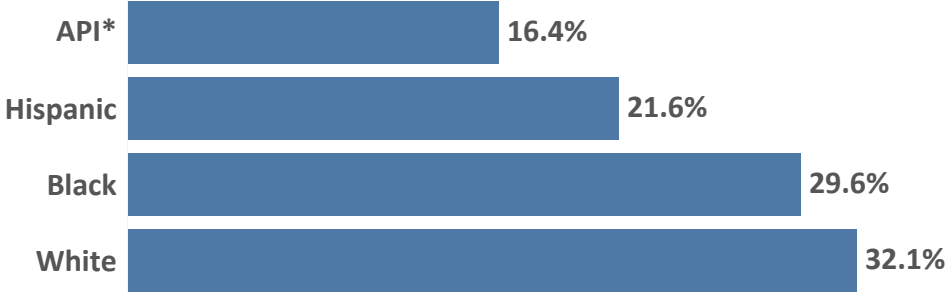
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CalFresh Caseload		% Difference
2019	March	51.6K
2020	March	66.5K
		+28.9%

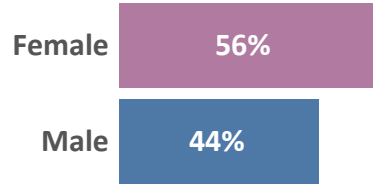
NA CalFresh Caseload		% Difference
2019	March	46.8K
2020	March	62.2K
		+33.0%

Ethnicity and Language

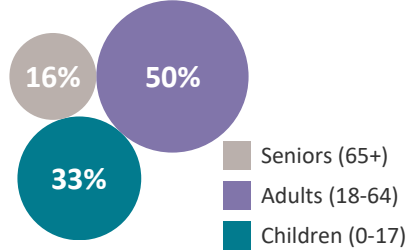


English		74.8%
Non-English		
Spanish	11.5%	
Chinese	5.9%	
Other	2.6%	
Vietnamese	2.3%	
Other Asian	2.1%	
Farsi	0.7%	
Cambodian	0.3%	

Gender

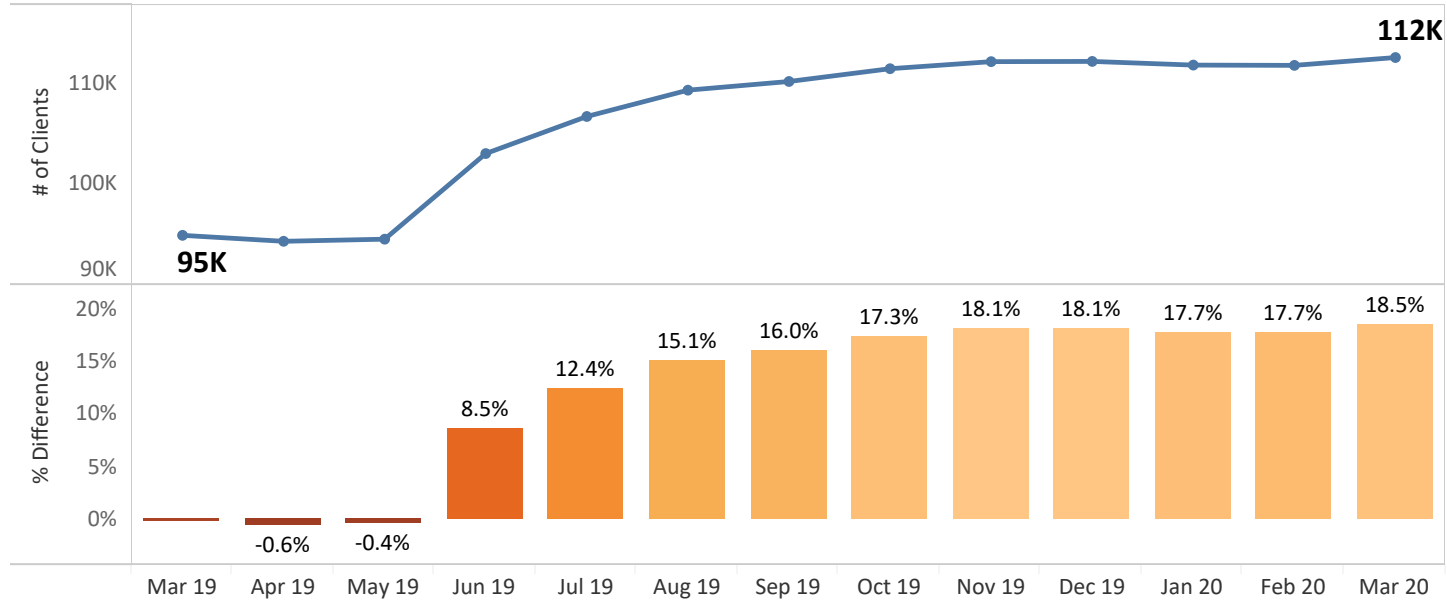


Age

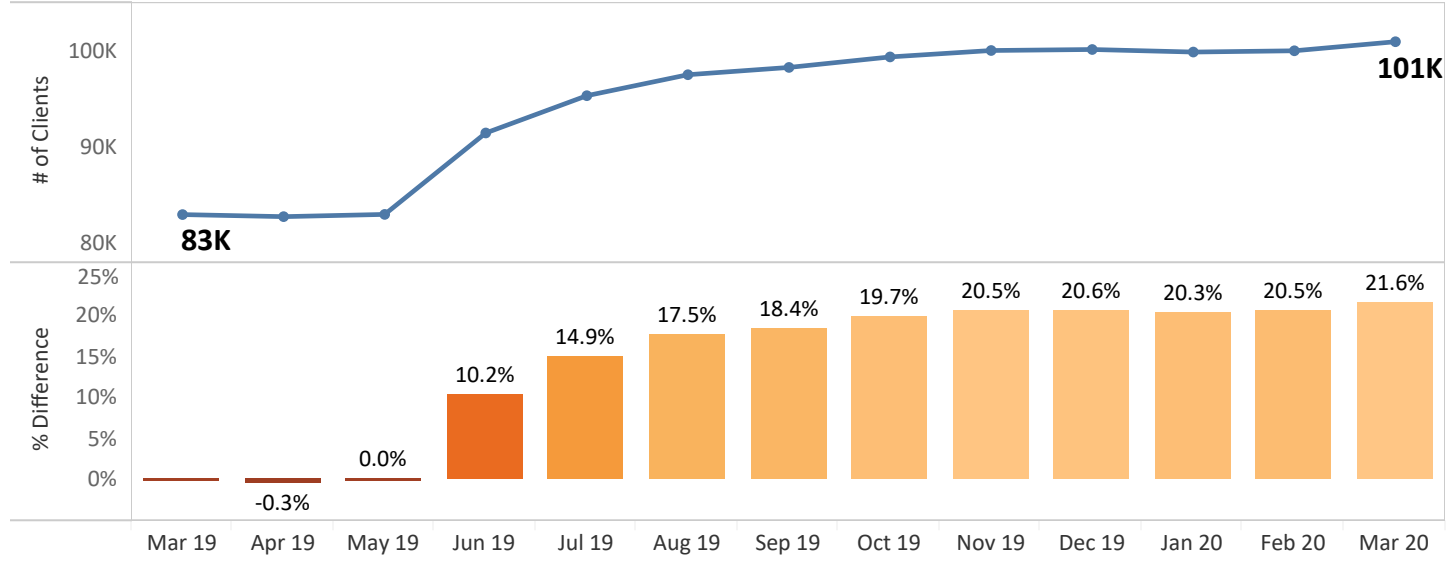


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



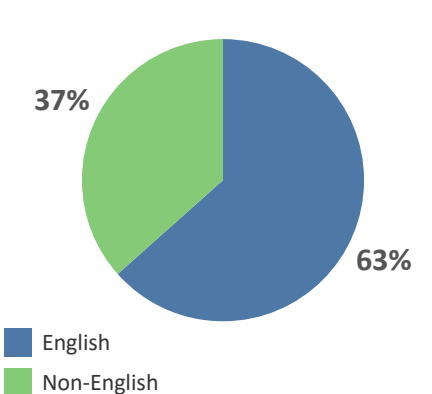
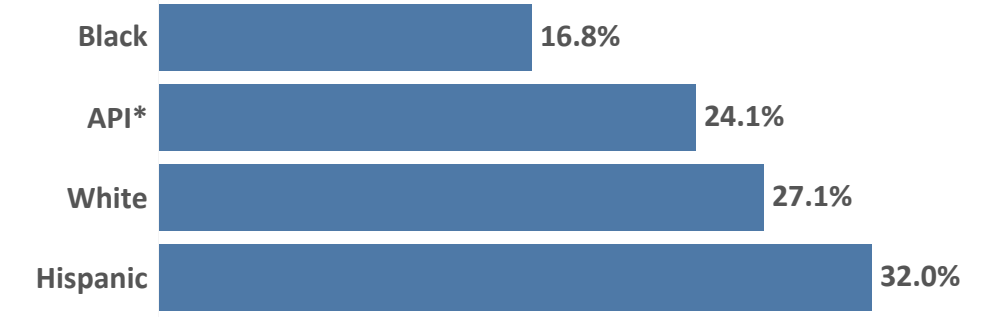
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	March	201.8K	-2.1%
2020	March	197.6K	

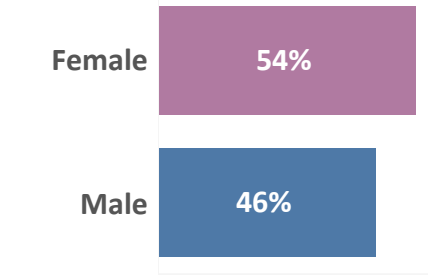
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

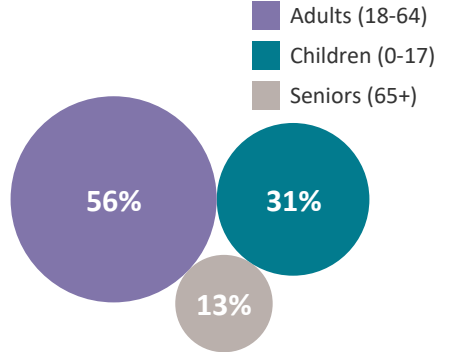


English			63.4%
Non-English	Spanish	21.7%	
	Chinese	6.3%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.1%	

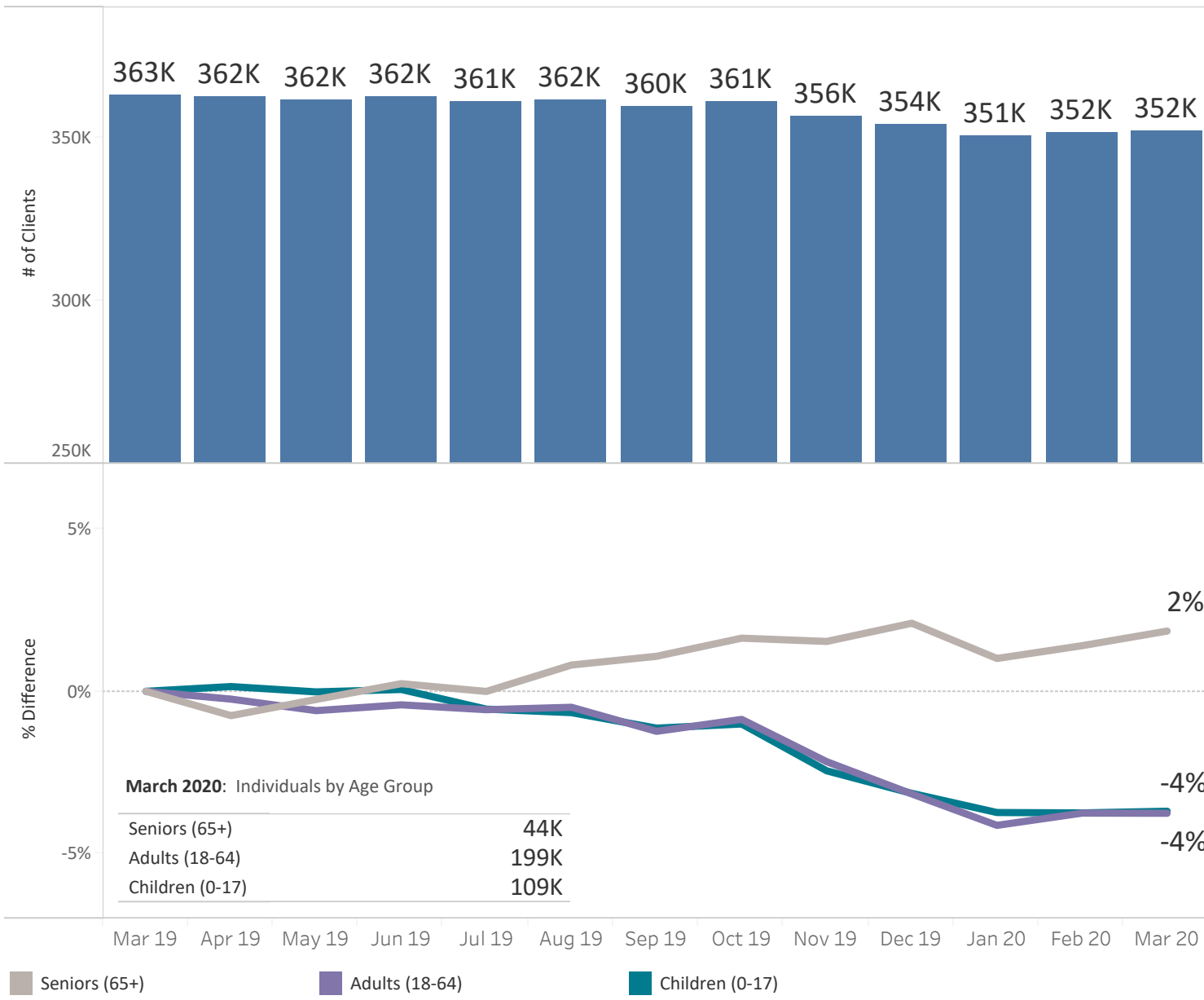
Gender



Age



Medi-Cal Individuals



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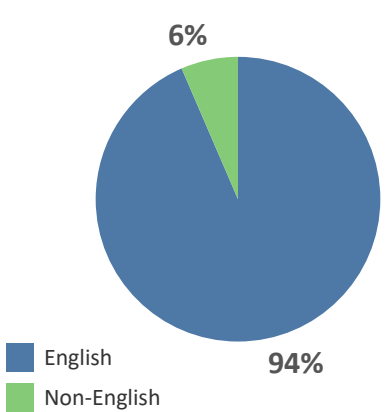
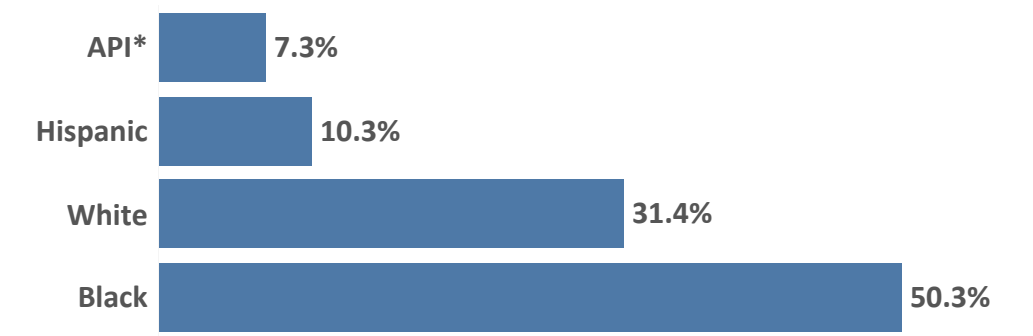
% change/difference is calculated relative to the first month in the observed year.

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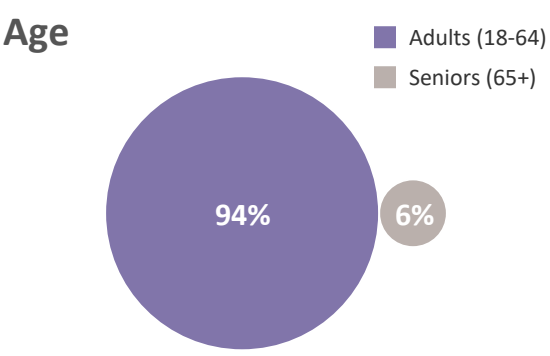
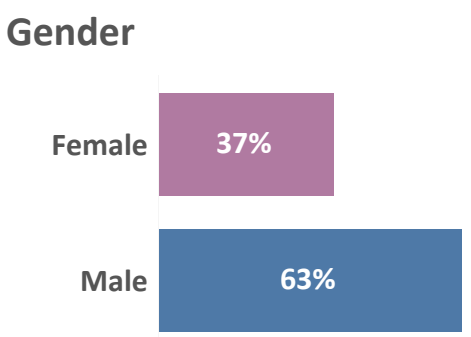
GA Caseload			% Difference
2019	March	8.8K	+0.7%
2020	March	8.8K	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

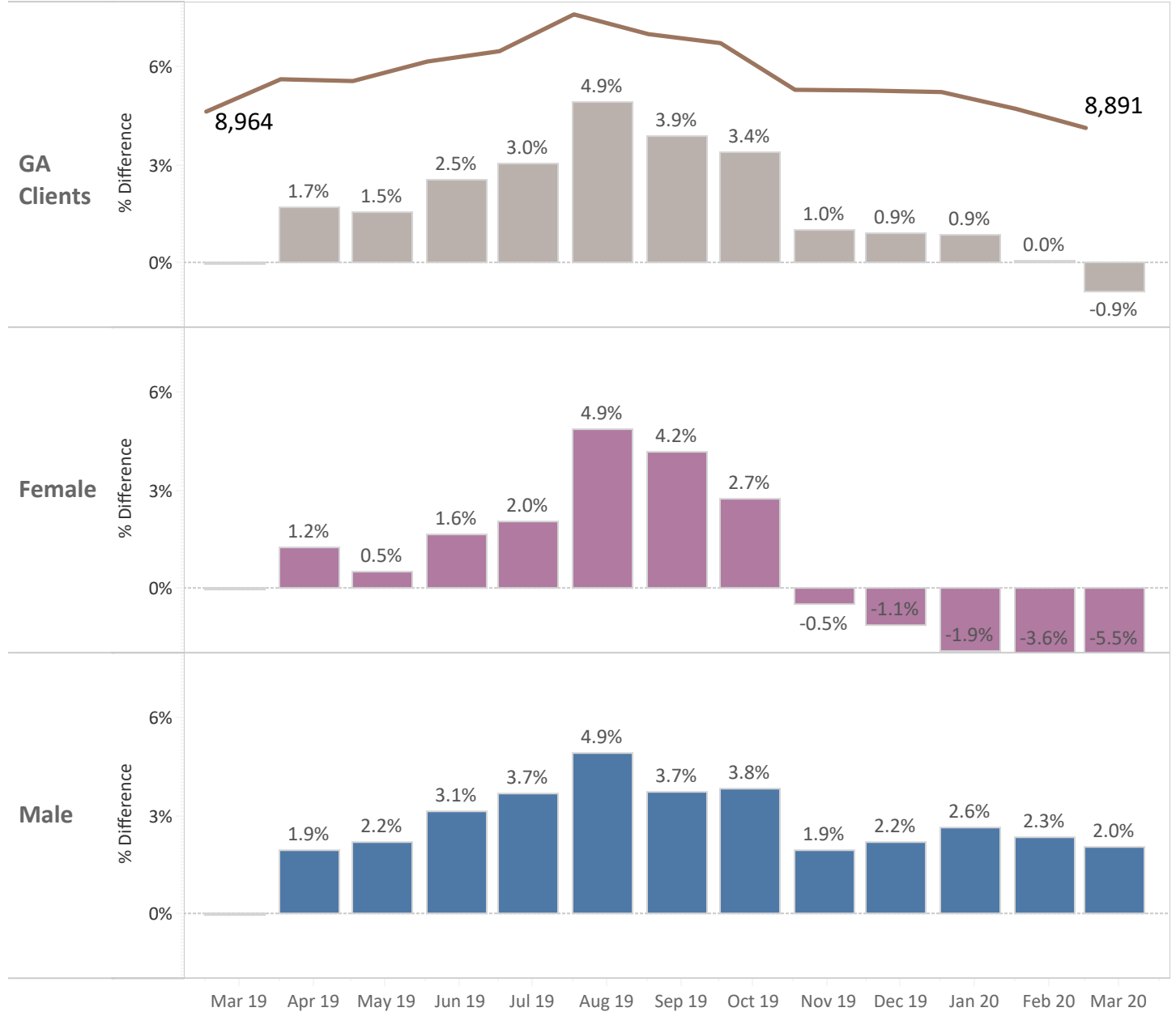
Ethnicity and Language



English		93.5%
Non-English	Other Asian	1.5%
	Other	1.6%
	Spanish	1.7%
	Chinese	0.8%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%



General Assistance Individuals



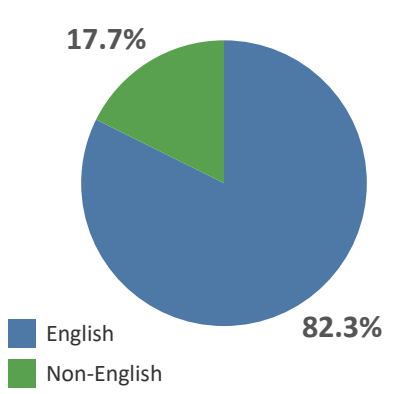
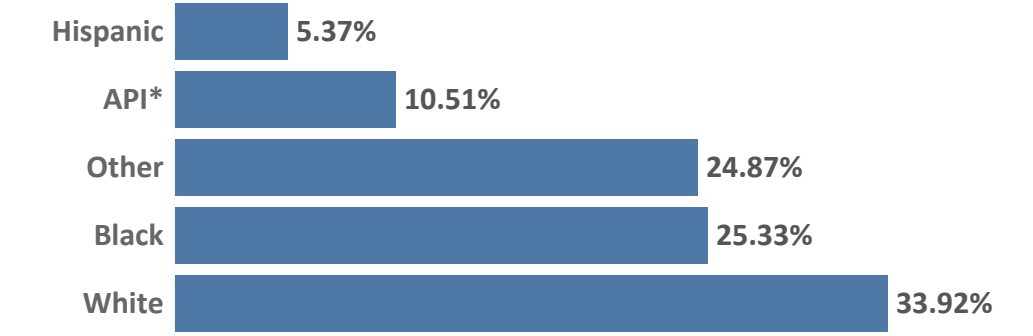
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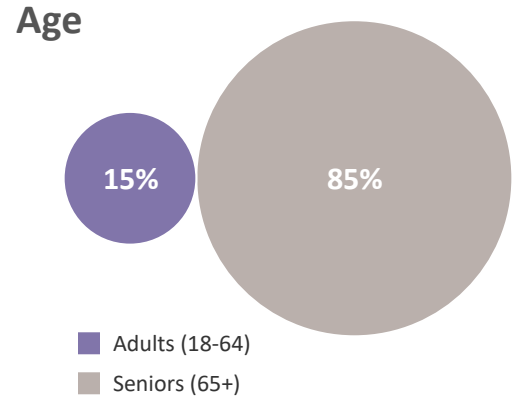
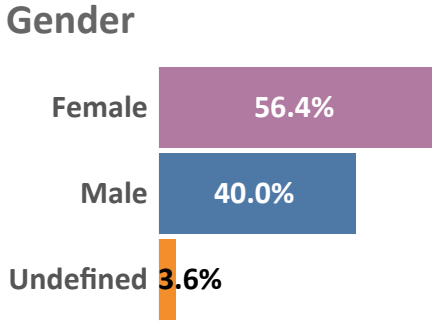
APS Caseload			% Difference
2019	March	1,230	+5.8%
2020	March	1,301	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

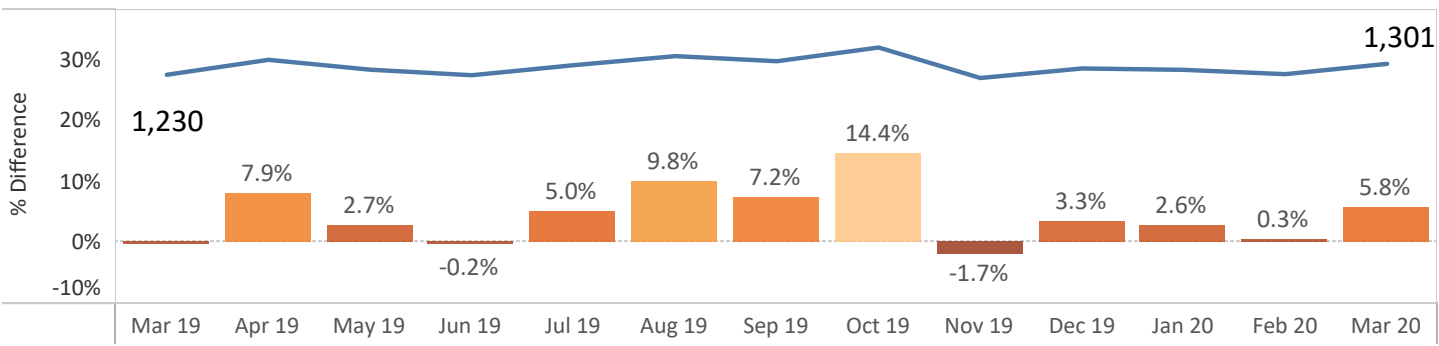
Ethnicity and Language



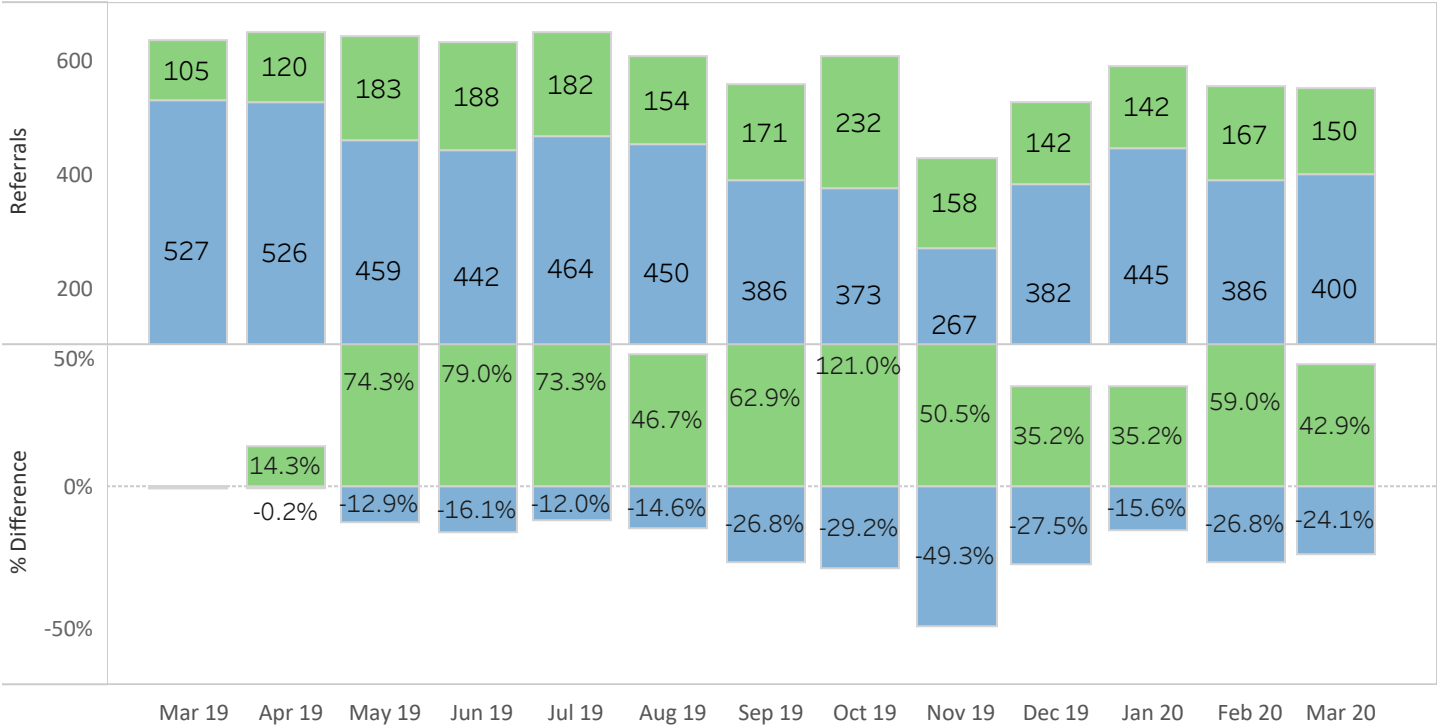
English		82.3%
Non-English	Undefined	9.6%
	Spanish	2.4%
	Chinese	2.0%
	Other Asian	1.8%
	Other	1.0%
	Farsi	0.5%
	Vietnamese	0.4%
	Cambodian	0.1%



APS Caseload



APS Referrals



Legend: Call on Existing & No In-person Response (Green), New Referral (Blue)

% change/difference is calculated relative to the first month in the observed year.

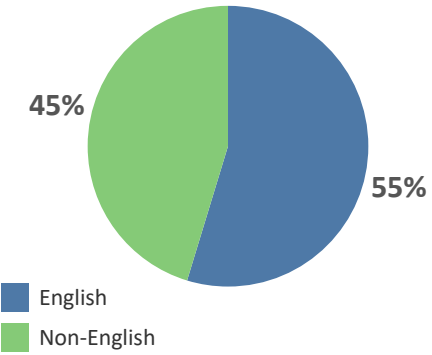
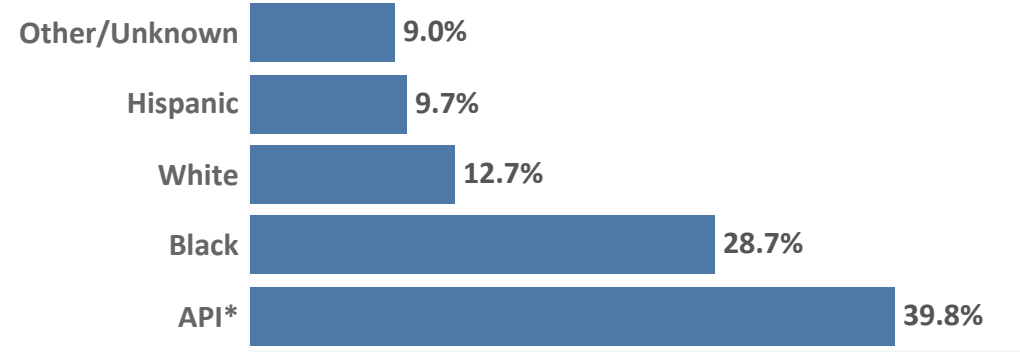
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IHSS Caseload			% Difference
2019	March	24.5K	+1.3%
2020	March	24.8K	

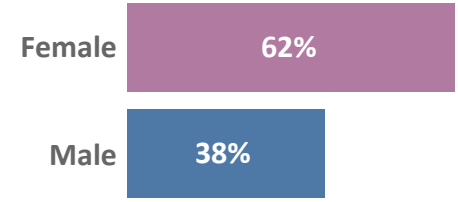
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

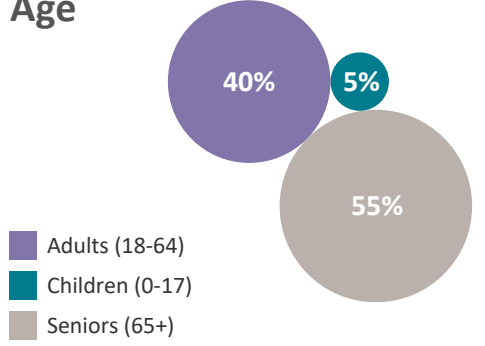


English		54.7%
Non-English		
Chinese	19.9%	
Other	6.4%	
Spanish	6.3%	
Vietnamese	4.0%	
Other Asian	3.9%	
Farsi	3.9%	
Cambodian	1.0%	

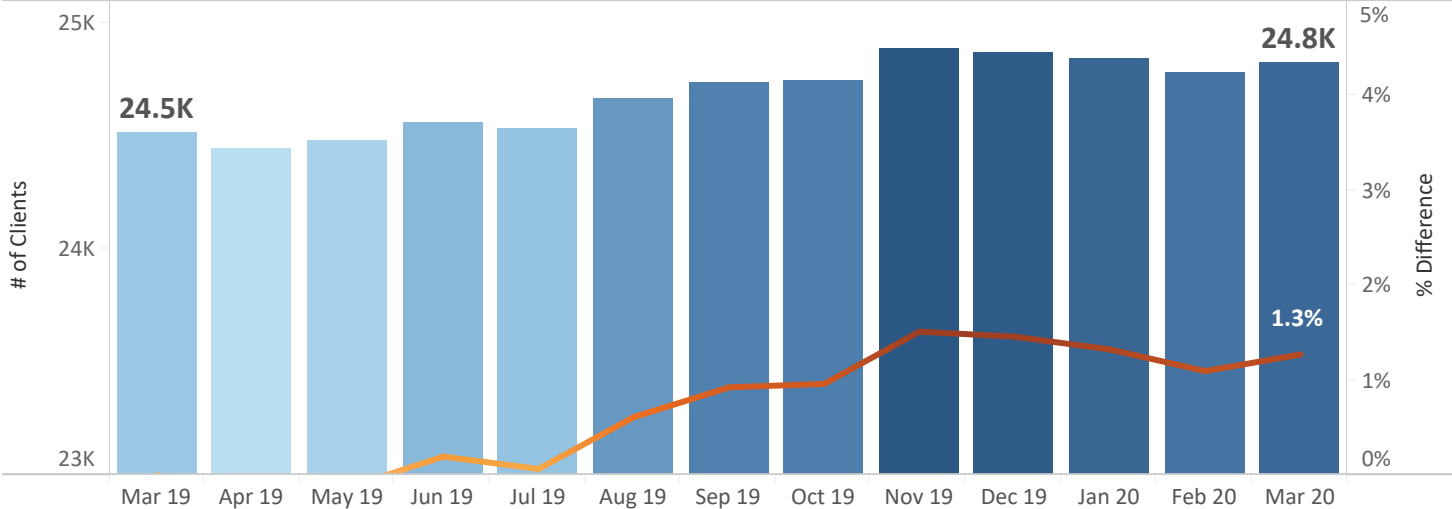
Gender



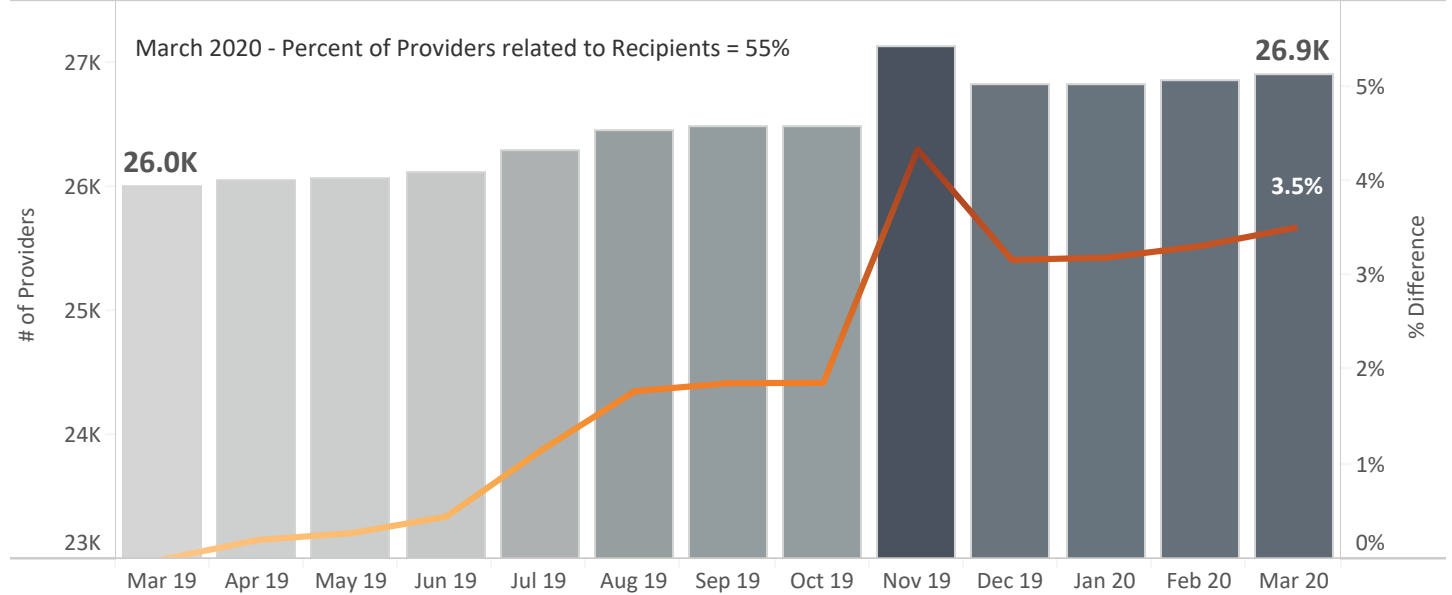
Age



IHSS Recipients



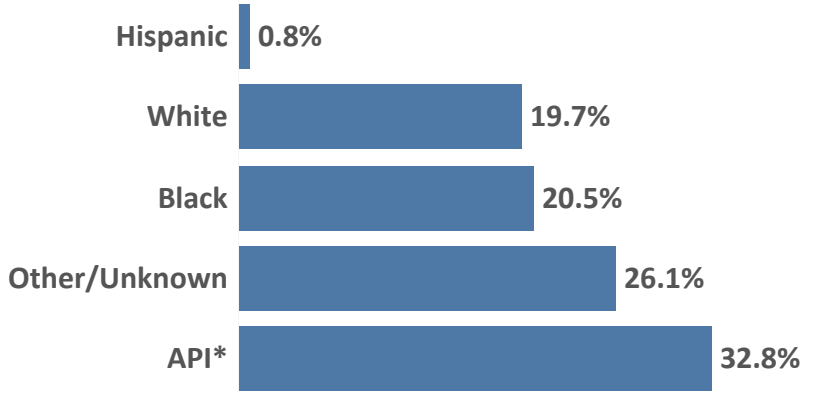
IHSS Providers



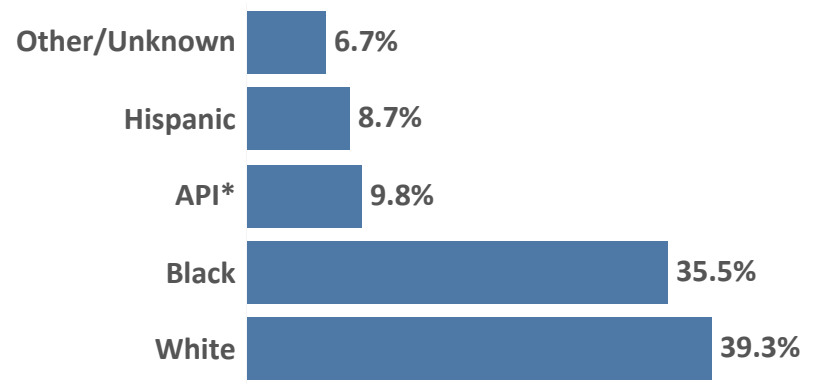
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Ethnicity - Congregate Meals



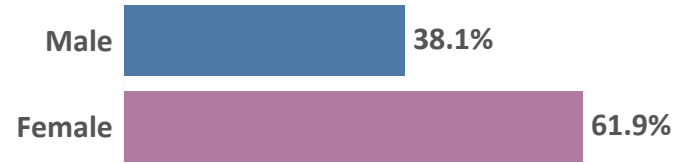
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

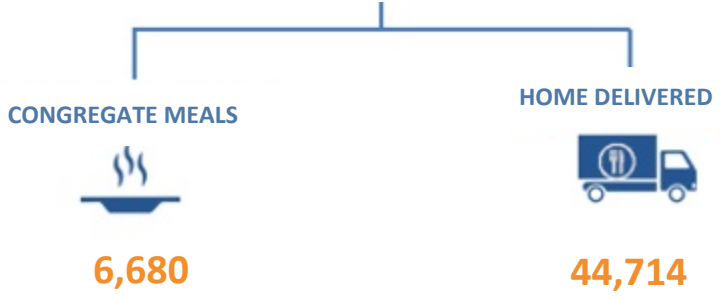
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 3,163



Total Meals Served: 51,394



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Demographics by Program - Individuals

April 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		351,860	100.0%	112,456	100.0%	18,577	100.0%	8,891	100.0%	24,826	100.0%	1,301	100.0%	1,176	100.0%	1,625	100.0%
Seniors (65+)	Female	26,504	7.5%	11,108	9.9%	1	0.0%	326	3.7%	9,474	38.2%	644	49.5%	0	0.0%	0	0.0%
	Male	17,829	5.1%	7,310	6.5%	5	0.0%	187	2.1%	4,272	17.2%	417	32.1%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	44	3.4%	0	0.0%	0	0.0%
Adults (18-64)	Female	109,943	31.2%	33,260	29.6%	2,516	13.5%	2,939	33.1%	5,605	22.6%	91	7.0%	186	15.8%	208	12.8%
	Male	88,621	25.2%	23,360	20.8%	688	3.7%	5,439	61.2%	4,209	17.0%	102	7.8%	113	9.6%	132	8.1%
	Undefined	5	0.0%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	3	0.2%	0	0.0%	0	0.0%
Children (0-17)	Female	53,600	15.2%	18,525	16.5%	7,712	41.5%	0	0.0%	409	1.6%	0	0.0%	409	34.8%	625	38.5%
	Male	55,353	15.7%	18,888	16.8%	7,655	41.2%	0	0.0%	857	3.5%	0	0.0%	468	39.8%	658	40.5%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	351,860	100.0%	112,456	100.0%	18,577	100.0%	8,891	100.0%	24,826	100.0%	1,303	100.0%	1,176	100.0%	1,625	100.0%
API*	84,628	24.1%	18,387	16.4%	1,020	5.5%	652	7.3%	9,877	39.8%	137	10.5%	72	6.1%	101	6.2%
Black	58,838	16.7%	33,332	29.6%	8,266	44.5%	4,473	50.3%	7,132	28.7%	330	25.3%	602	51.2%	783	48.2%
Hispanic	112,223	31.9%	24,301	21.6%	5,138	27.7%	920	10.3%	2,420	9.7%	70	5.4%	8	0.7%	9	0.6%
Native American	850	0.2%	343	0.3%	40	0.2%	48	0.5%	64	0.3%	2	0.2%	9	0.8%	16	1.0%
White	95,156	27.0%	36,084	32.1%	4,113	22.1%	2,796	31.4%	3,164	12.7%	442	33.9%	343	29.2%	507	31.2%
Other	165	0.0%	9	0.0%	0	0.0%	2	0.0%	2,169	8.7%	322	24.7%	142	12.1%	209	12.9%

Language	351,860	100.0%	112,456	100.0%	18,577	100.0%	8,891	100.0%	24,826	100.0%	1,301	100.0%	1,176	100.0%	1,625	100.0%
English	223,156	63.4%	84,077	74.8%	15,398	82.9%	8,316	93.5%	13,583	54.7%	1,073	82.5%	1,049	89.2%	1,444	88.9%
Cambodian	516	0.1%	297	0.3%	13	0.1%	8	0.1%	243	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	29,143	8.3%	8,044	7.2%	60	0.3%	167	1.9%	4,941	19.9%	26	2.0%	2	0.2%	4	0.2%
Farsi	1,623	0.5%	809	0.7%	118	0.6%	15	0.2%	964	3.9%	6	0.5%	2	0.2%	2	0.1%
Other	9,083	2.6%	2,877	2.6%	536	2.9%	142	1.6%	1,581	6.4%	136	10.5%	15	1.3%	18	1.1%
Other Asian	3,576	1.0%	869	0.8%	19	0.1%	35	0.4%	968	3.9%	23	1.8%	2	0.2%	2	0.1%
Spanish	76,419	21.7%	12,932	11.5%	2,371	12.8%	150	1.7%	1,565	6.3%	31	2.4%	105	8.9%	154	9.5%
Vietnamese	8,344	2.4%	2,551	2.3%	62	0.3%	58	0.7%	981	4.0%	5	0.4%	1	0.1%	1	0.1%

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Individuals by Program and City of Residence

April 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare		APS	
Total Persons		351,860	100.0%	112,456	100.0%	18,577	100.0%	8,891	100.0%	24,826	100.0%	1,625	100.0%	1,301	100.0%
North County	Alameda	12,468	3.5%	3,494	3.1%	455	2.4%	158	1.8%	931	3.8%	38	2.3%	48	3.7%
	Albany	2,539	0.7%	575	0.5%	101	0.5%	15	0.2%	68	0.3%	3	0.2%	11	0.8%
	Berkeley	13,049	3.7%	6,148	5.5%	510	2.7%	446	5.0%	1,266	5.1%	26	1.6%	125	9.6%
	Emeryville	2,184	0.6%	787	0.7%	95	0.5%	65	0.7%	202	0.8%	6	0.4%	9	0.7%
	Oakland	138,221	39.3%	56,016	49.8%	10,161	54.7%	5,516	62.0%	10,971	44.2%	411	25.3%	499	38.4%
	Piedmont	414	0.1%	56	0.0%	2	0.0%	3	0.0%	36	0.1%	3	0.2%	8	0.6%
Tri-City	Fremont	29,784	8.5%	6,873	6.1%	923	5.0%	457	5.1%	2,443	9.8%	61	3.8%	73	5.6%
	Newark	8,121	2.3%	1,954	1.7%	319	1.7%	79	0.9%	605	2.4%	20	1.2%	27	2.1%
	Union City	14,486	4.1%	3,389	3.0%	541	2.9%	135	1.5%	1,227	4.9%	36	2.2%	49	3.8%
Central County	Castro Valley	8,474	2.4%	1,887	1.7%	245	1.3%	116	1.3%	503	2.0%	34	2.1%	49	3.8%
	Hayward	54,479	15.5%	14,701	13.1%	2,616	14.1%	1,124	12.6%	2,925	11.8%	165	10.2%	170	13.1%
	San Leandro	30,282	8.6%	8,484	7.5%	1,283	6.9%	350	3.9%	1,853	7.5%	105	6.5%	103	7.9%
	San Lorenzo	6,909	2.0%	1,699	1.5%	231	1.2%	74	0.8%	429	1.7%	32	2.0%	24	1.8%
Tri-Valley	Dublin	5,671	1.6%	1,335	1.2%	190	1.0%	46	0.5%	463	1.9%	16	1.0%	16	1.2%
	Livermore	10,628	3.0%	2,518	2.2%	431	2.3%	168	1.9%	461	1.9%	37	2.3%	56	4.3%
	Pleasanton	5,668	1.6%	1,134	1.0%	145	0.8%	42	0.5%	375	1.5%	14	0.9%	29	2.2%
Other	Other	8,483	2.4%	1,406	1.3%	329	1.8%	97	1.1%	68	0.3%	618	38.0%	5	0.4%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.