

Social Services Agency

July 2020 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 407,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



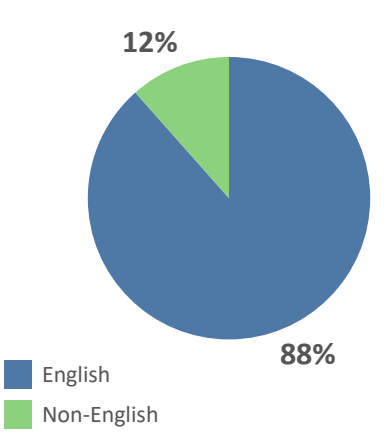
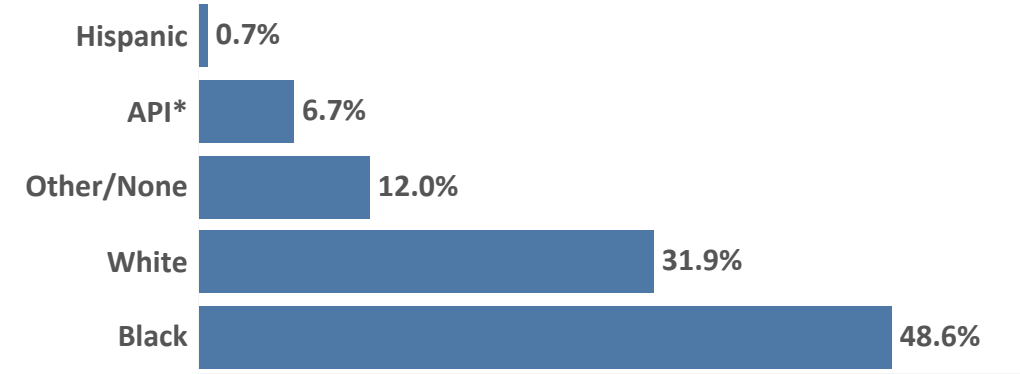
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in June 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

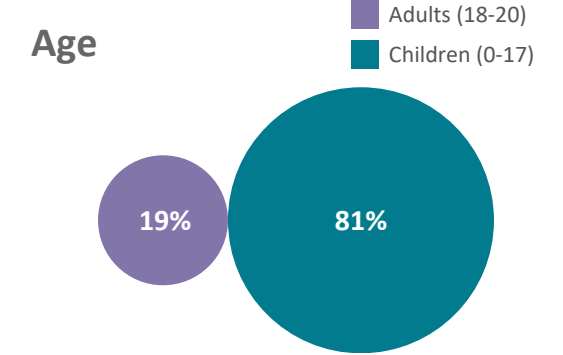
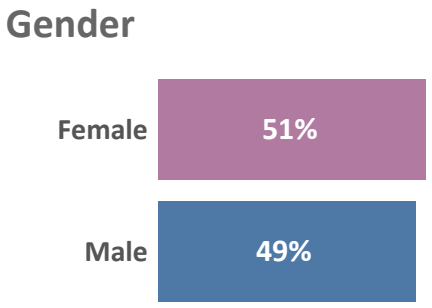
Child Welfare Caseload			% Difference
2019	June	1,711	-1.2%
2020	June	1,691	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

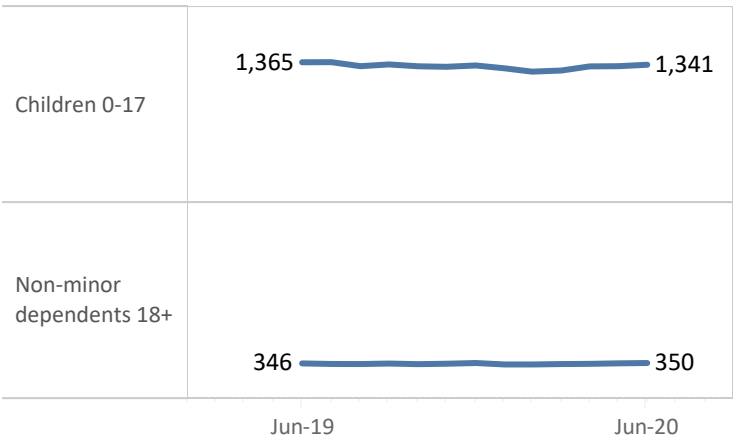
Ethnicity and Language



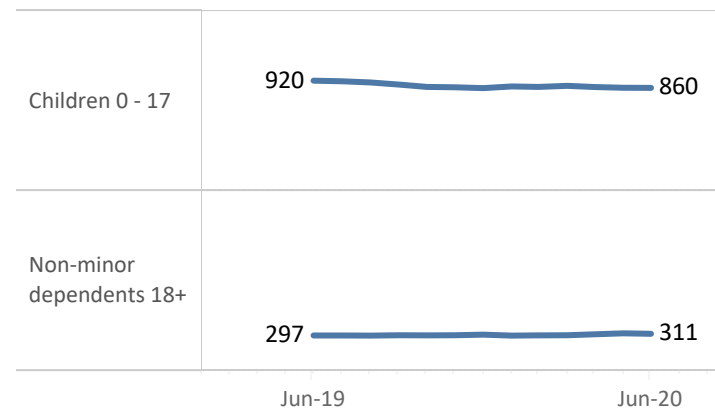
English		88.5%
Non-English	Spanish	9.7%
	Other	1.4%
	Chinese	0.2%
	Farsi	0.1%
	Other Asian	0.1%
	Vietnamese	0.1%



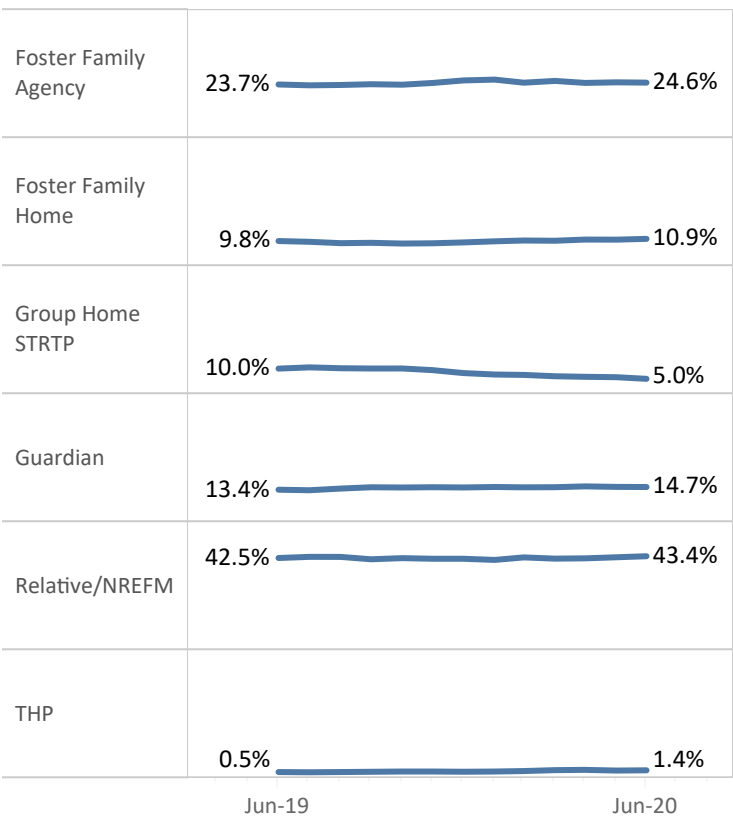
Child Welfare Children and Non-Minor Dependent Youth in Cases



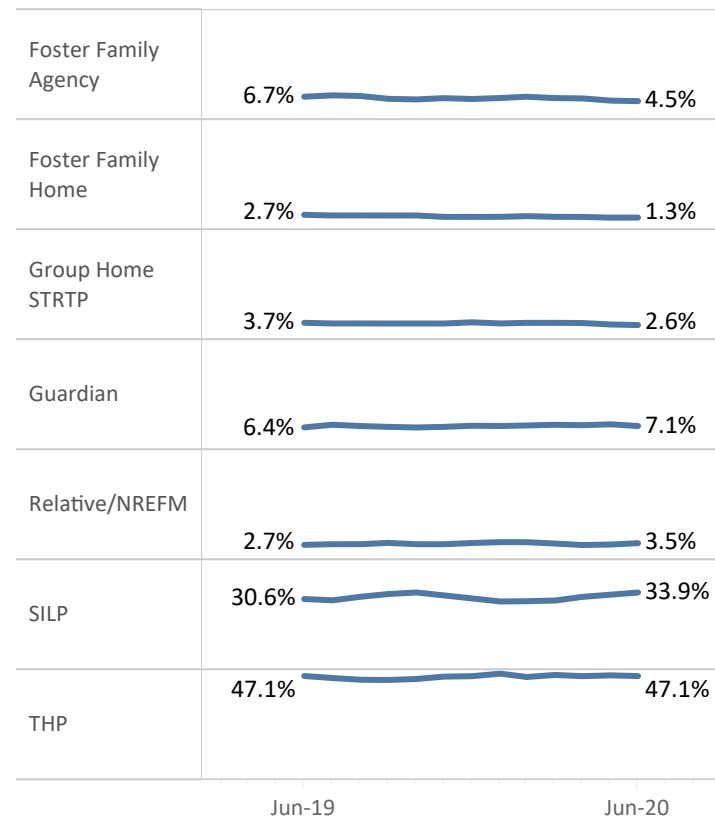
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



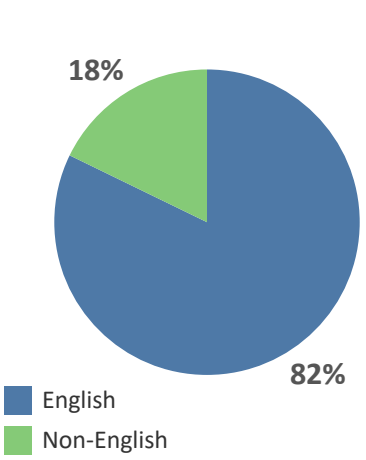
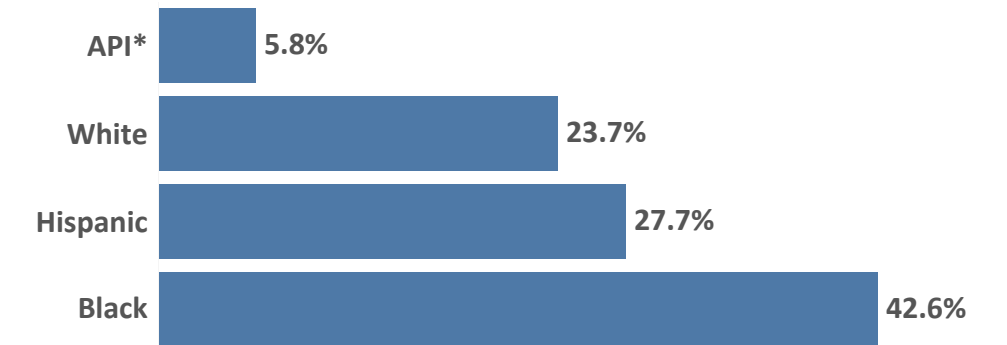
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

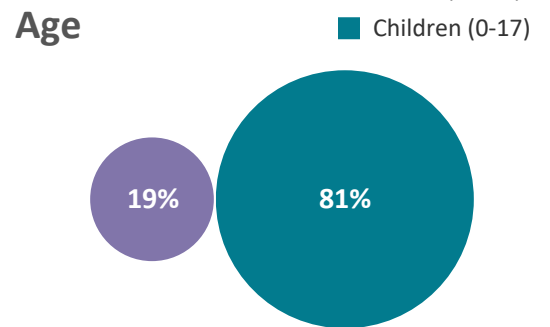
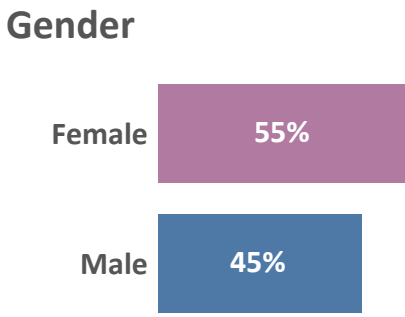
CalWORKs Caseload			% Difference
2019	June	9,131	1.5%
2020	June	9,270	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

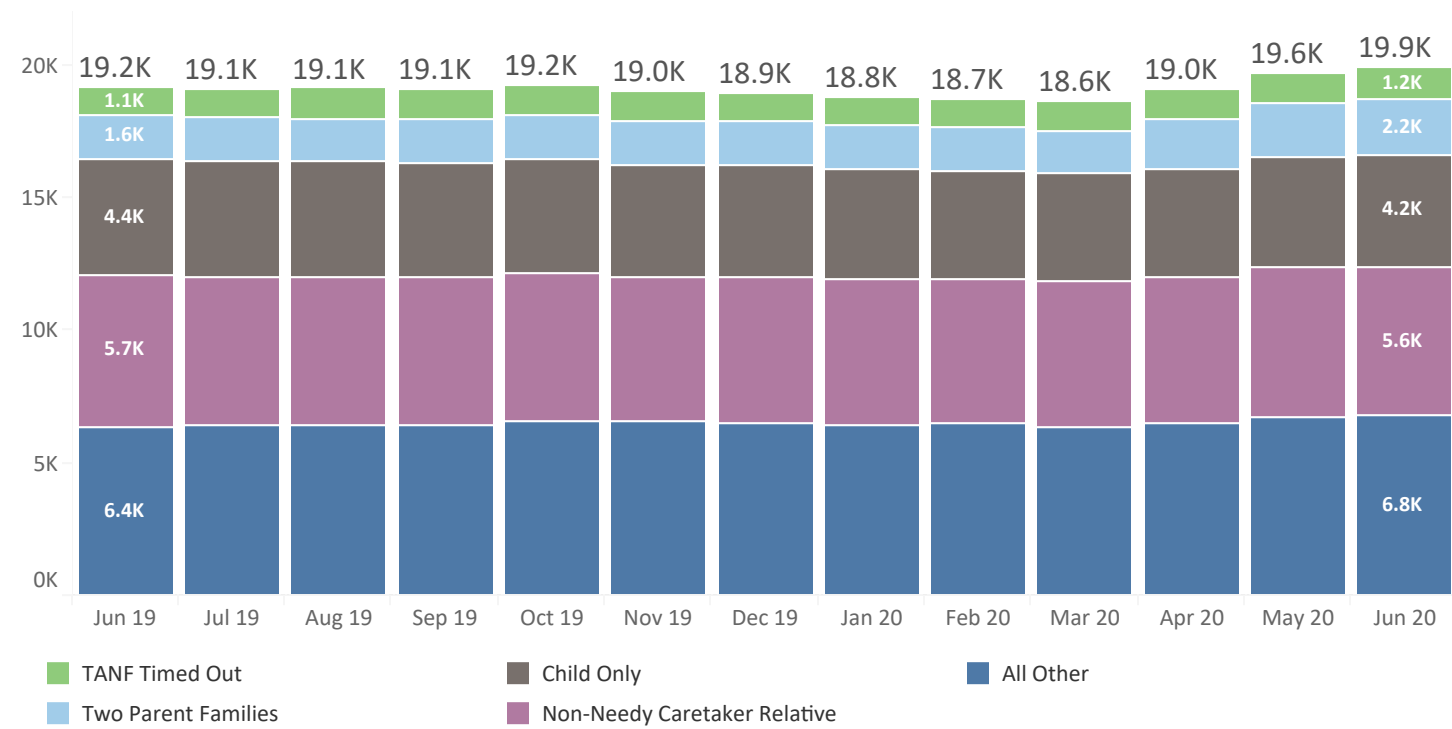
Ethnicity and Language



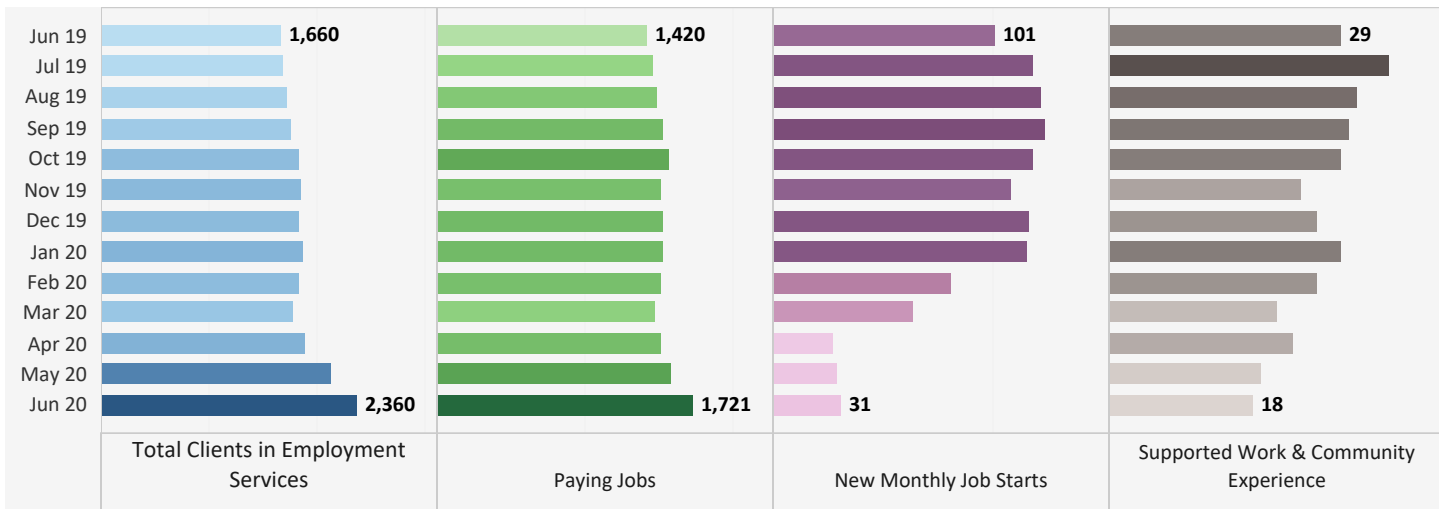
English			82.2%
Non-English	Spanish	13.0%	
	Other	3.1%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Cambodian	0.1%	



CalWORKs Individuals by Case Type



Welfare to Work Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

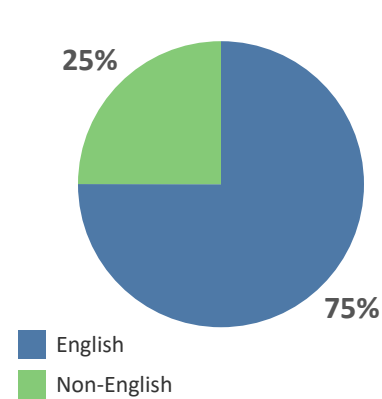
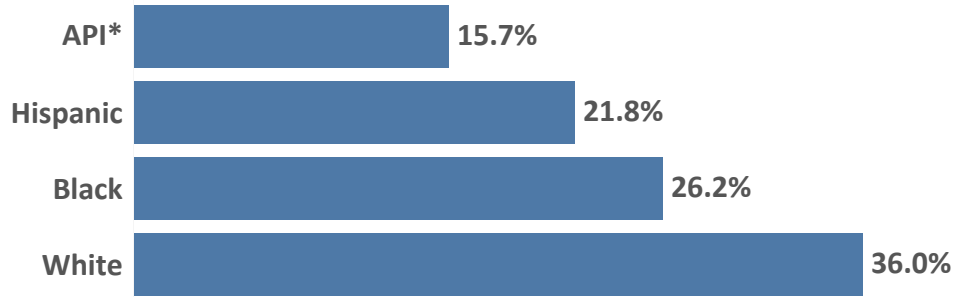
CalFresh Caseload

		% Difference
2019	June	58.9K
2020	June	85.2K
		+44.6%

NA CalFresh Caseload

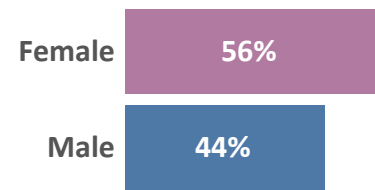
		% Difference
2019	June	54.2K
2020	June	80.7K
		+48.9%

Ethnicity and Language

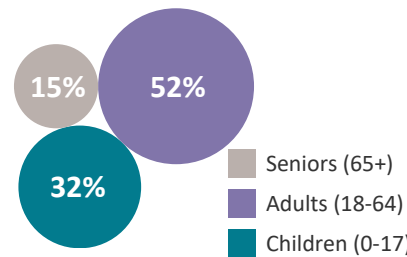


English		75.0%
Non-English	Spanish	12.0%
	Chinese	5.6%
	Other	2.4%
	Vietnamese	2.1%
	Other Asian	1.9%
	Farsi	0.7%
	Cambodian	0.2%

Gender

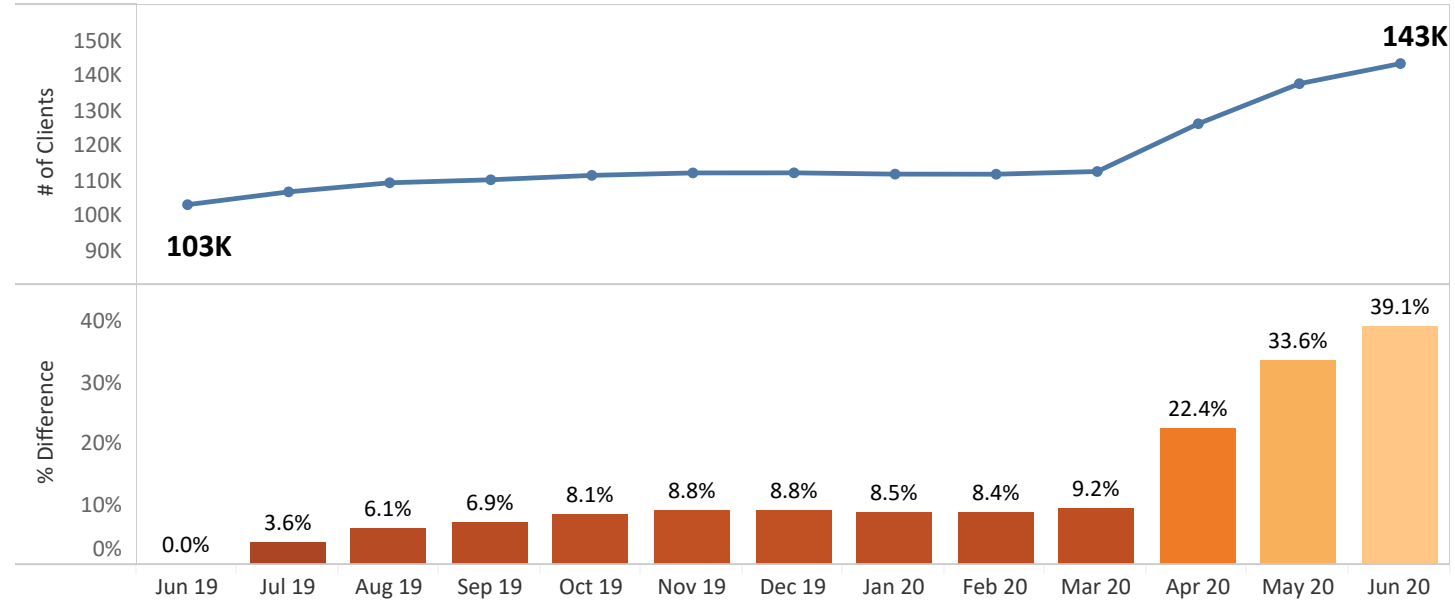


Age

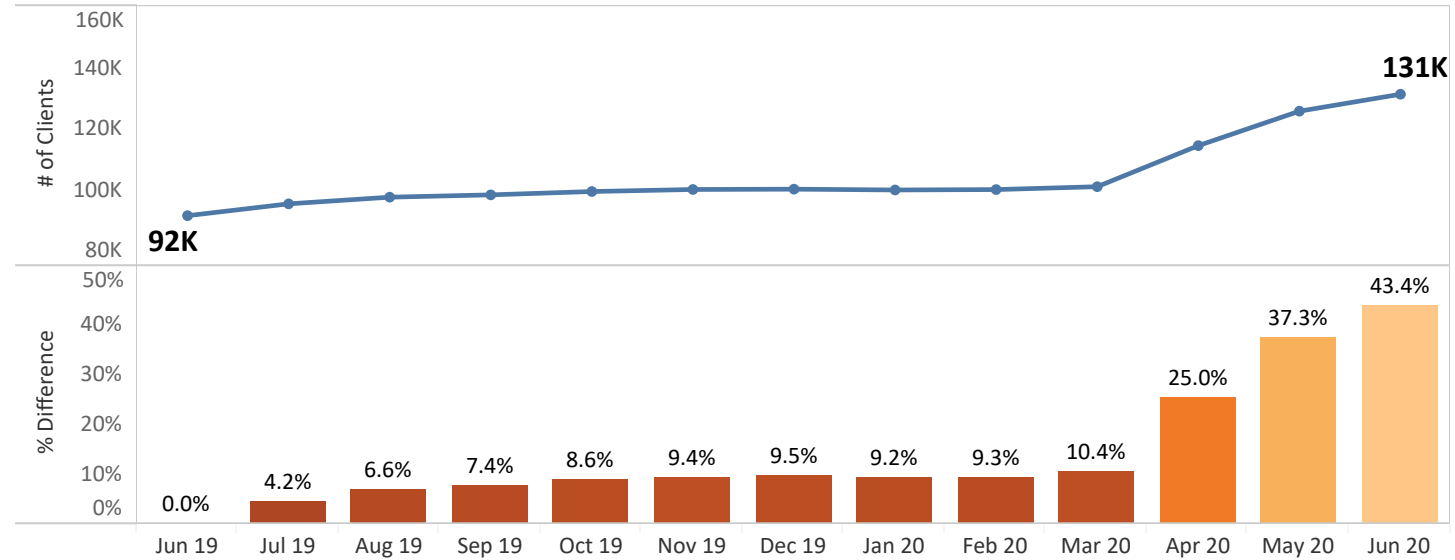


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



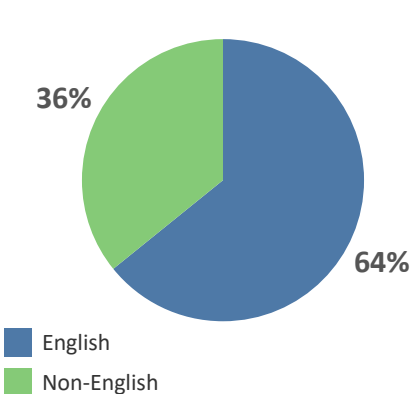
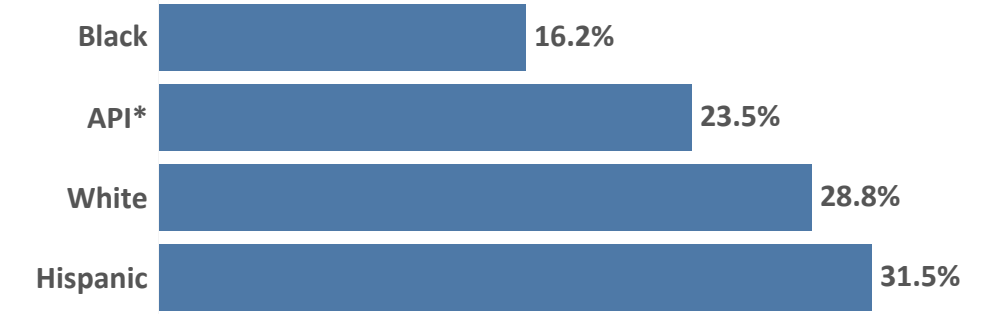
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	June	201.7K	3.1%
2020	June	208.1K	

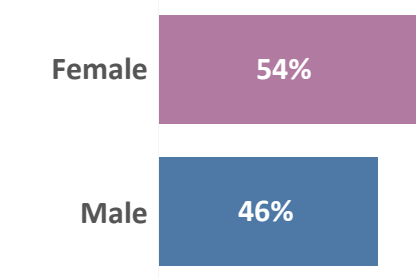
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

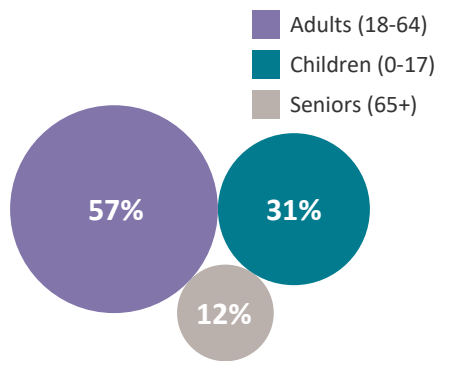


English			64.2%
Non-English	Spanish	21.5%	
	Chinese	6.1%	
	Other Asian	2.9%	
	Other	2.5%	
	Vietnamese	2.3%	
	Farsi	0.4%	
	Cambodian	0.1%	

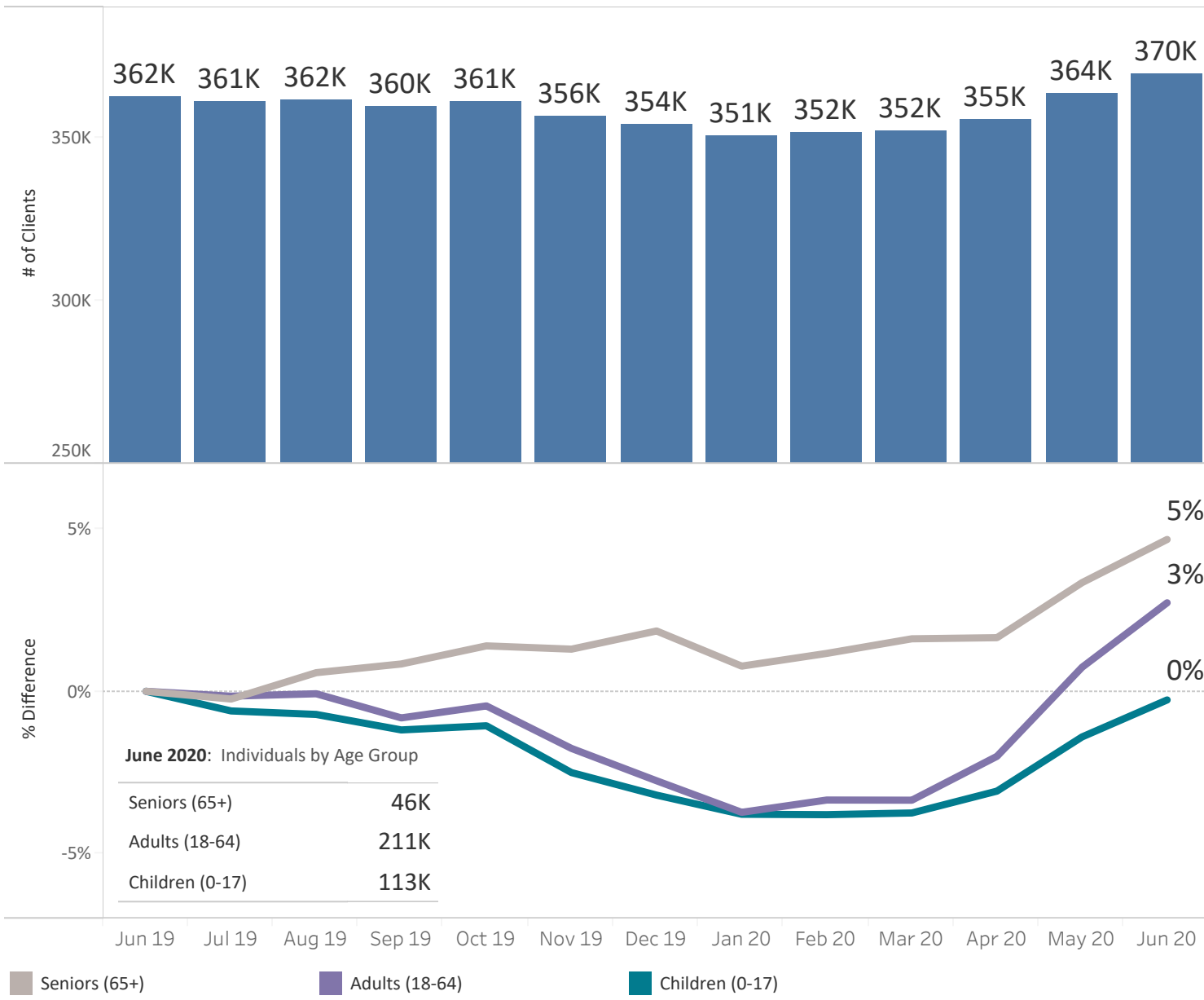
Gender



Age



Medi-Cal Individuals



June 2020: Individuals by Age Group

Seniors (65+)	46K
Adults (18-64)	211K
Children (0-17)	113K

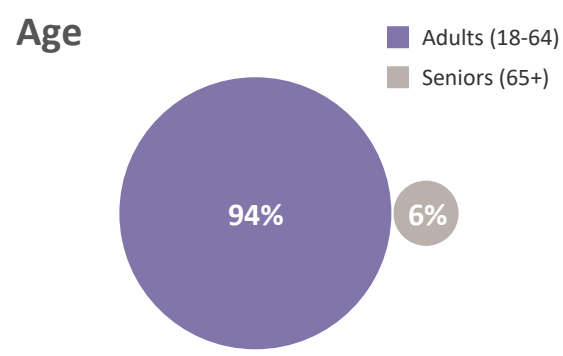
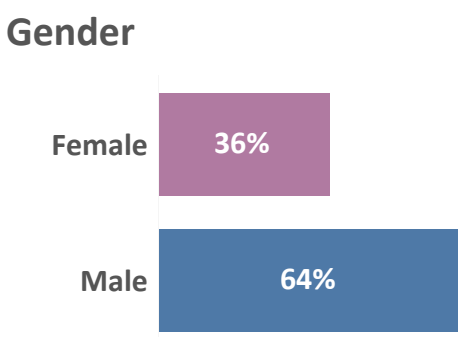
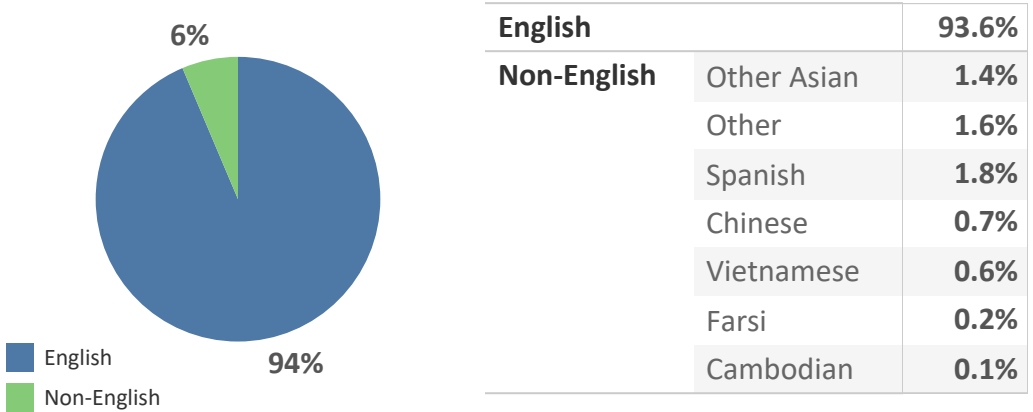
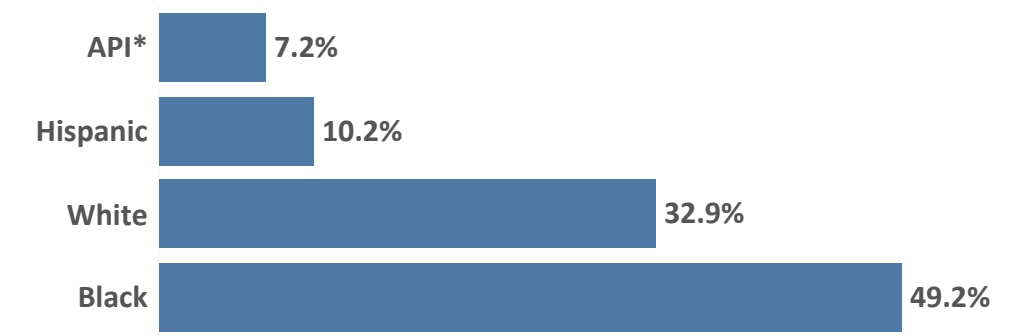
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

% change/difference is calculated relative to the first month in the observed year.

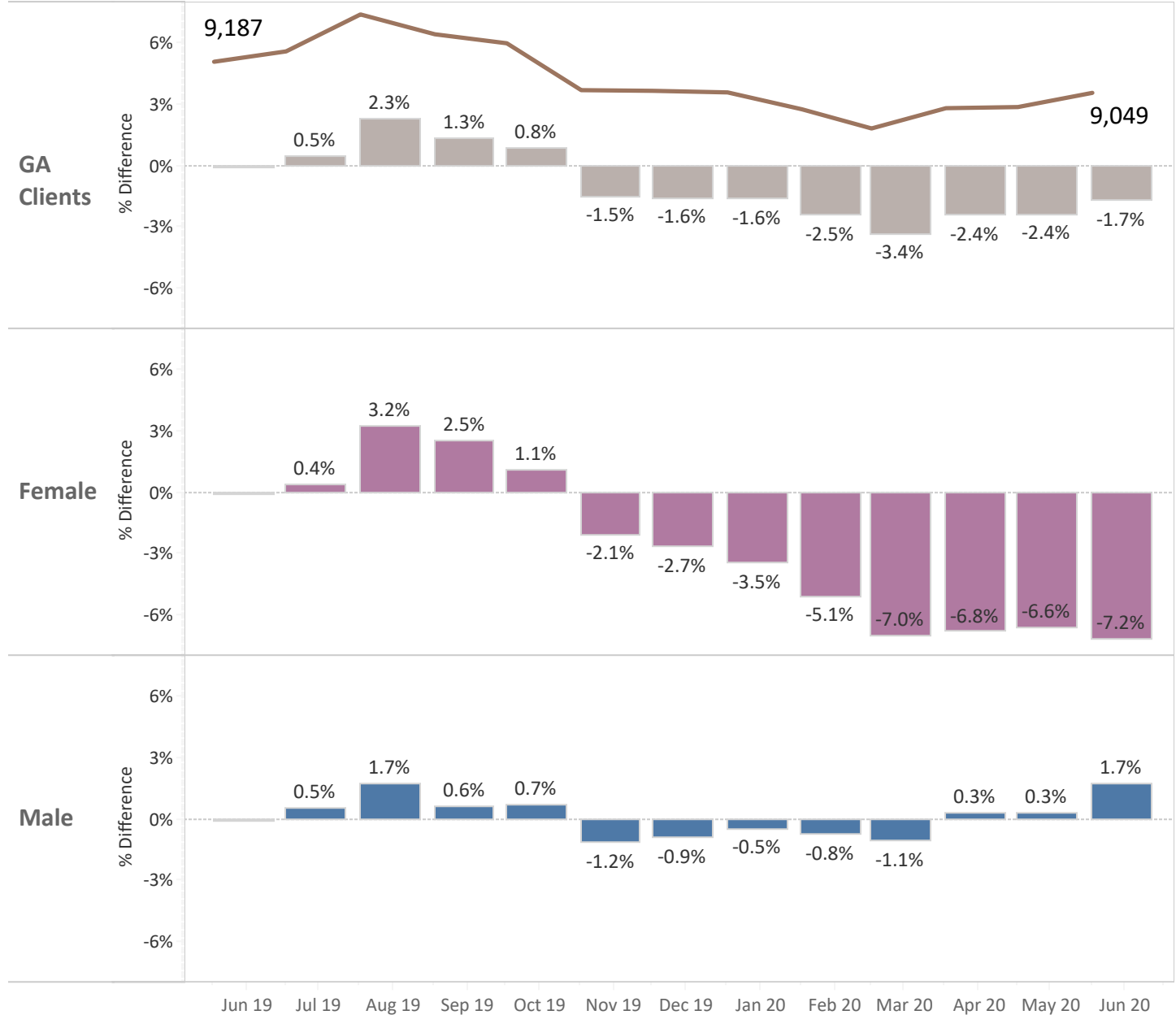
GA Caseload			% Difference
2019	June	9,062	-1.3%
2020	June	8,946	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language



General Assistance Individuals



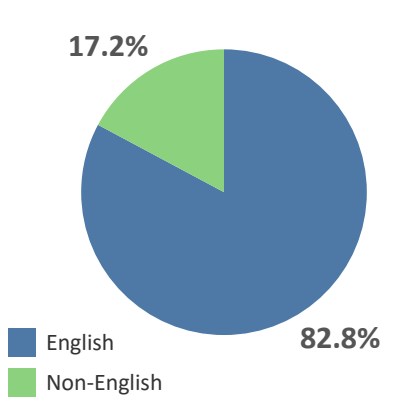
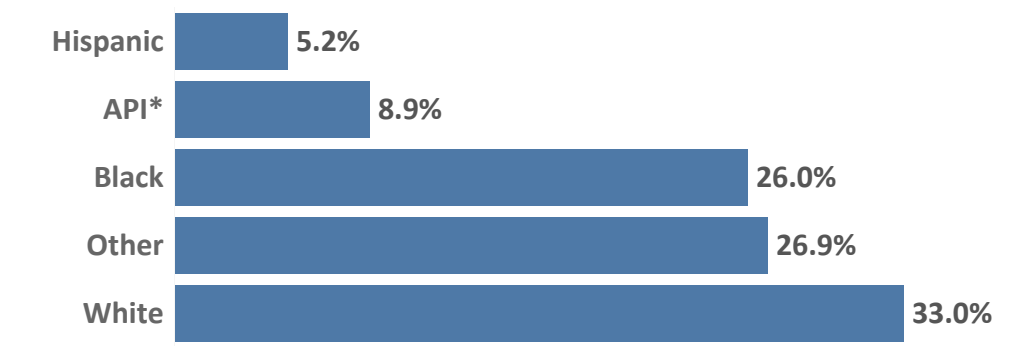
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

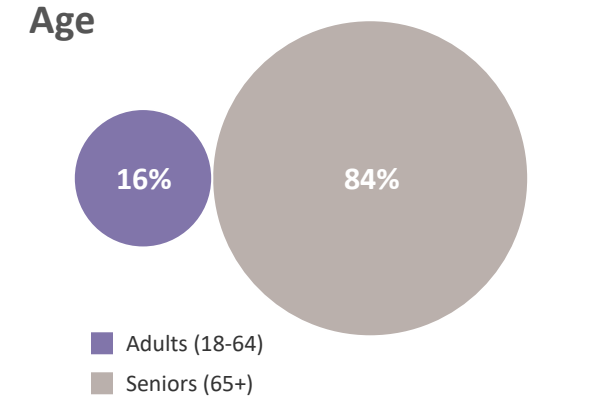
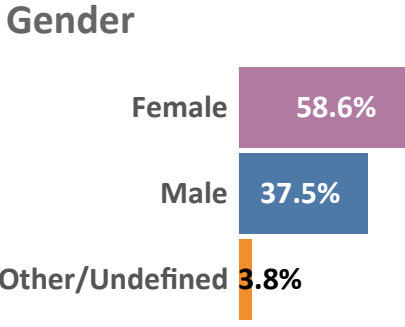
APS Caseload			% Difference
2019	June	1,227	-10.4%
2020	June	1,100	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

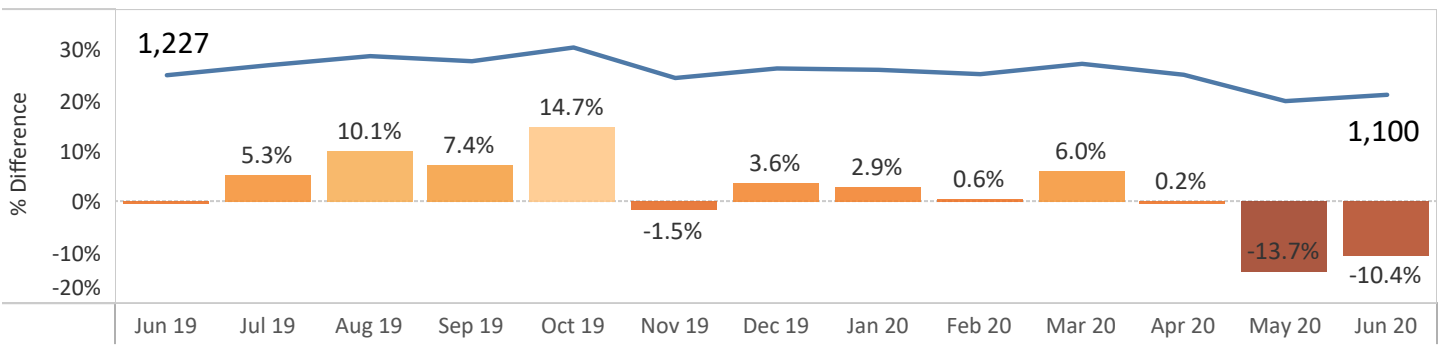
Ethnicity and Language



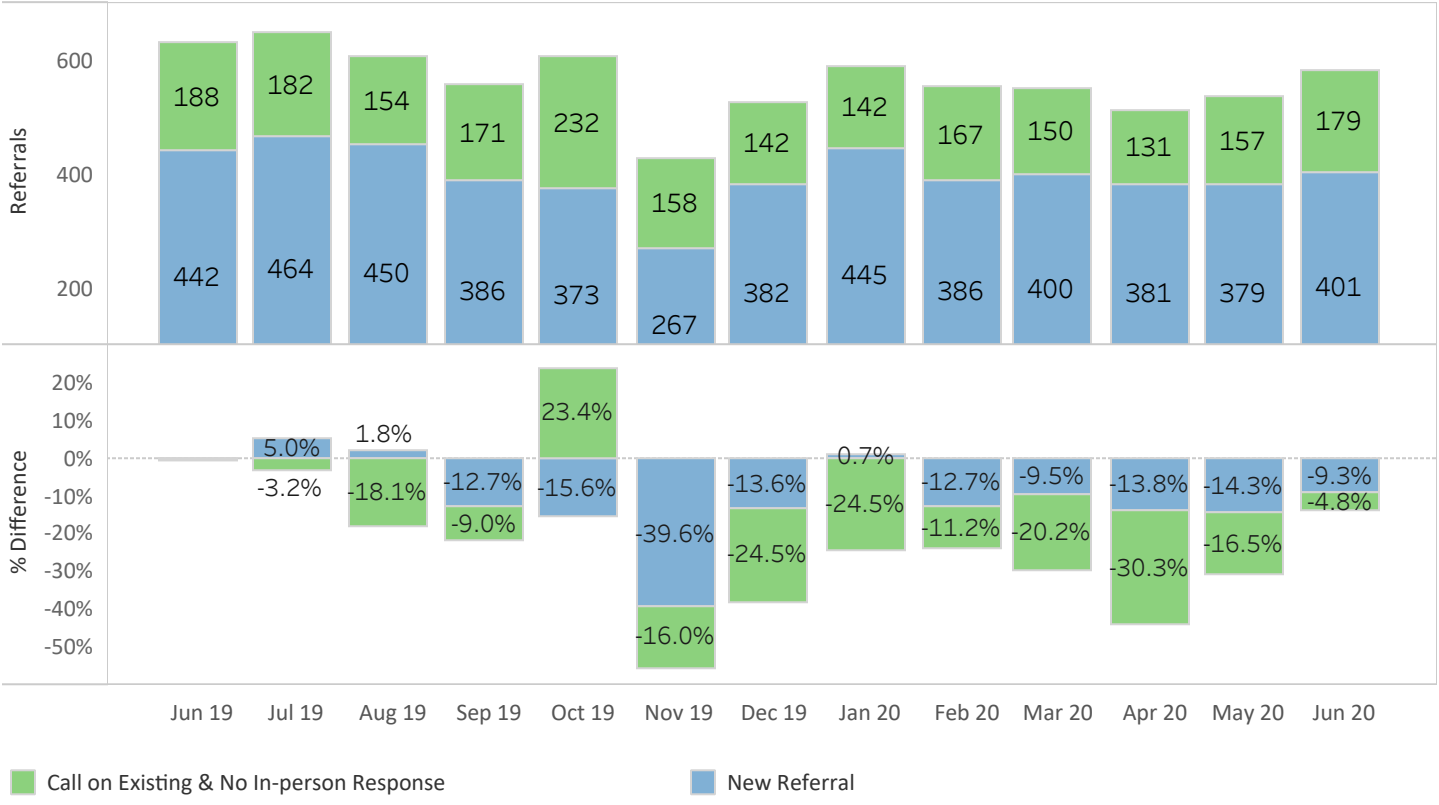
English	82.8%
Non-Engli.. Spanish	2.9%
Chinese	1.3%
Other Asian	0.7%
Other	11.6%
Farsi	0.2%
Vietnamese	0.5%



APS Caseload



APS Referrals



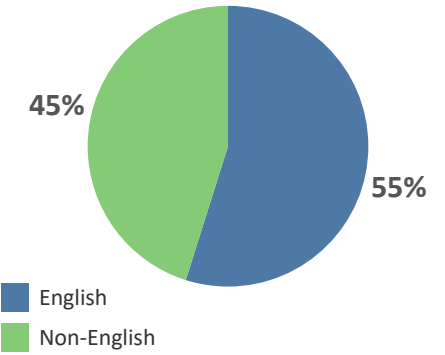
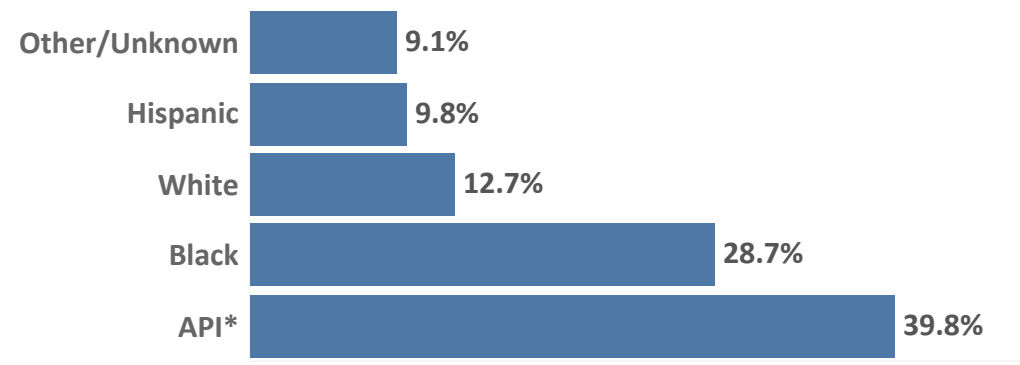
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

IHSS Caseload			% Difference
2019	June	24.6K	+1.8%
2020	June	25.0K	

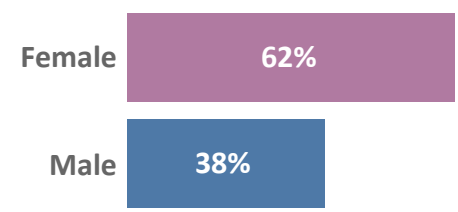
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

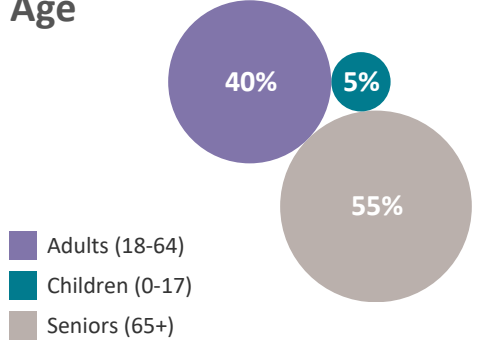


English		54.9%
Non-English		
Chinese	19.7%	
Other	6.4%	
Spanish	6.3%	
Vietnamese	4.0%	
Other Asian	3.9%	
Farsi	3.8%	
Cambodian	1.0%	

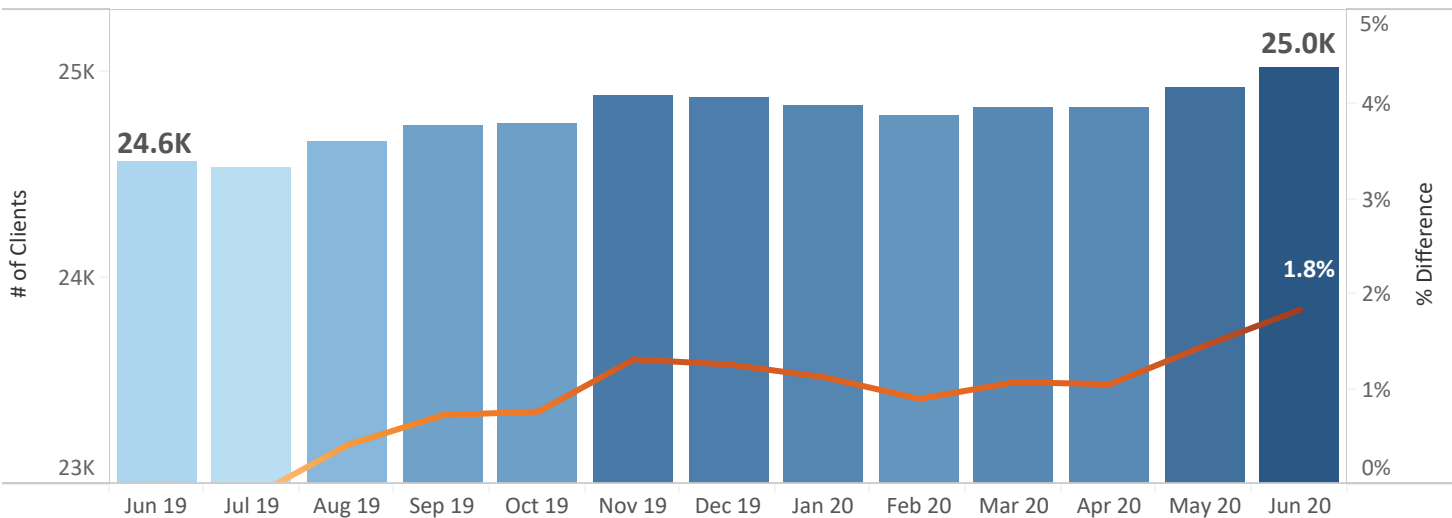
Gender



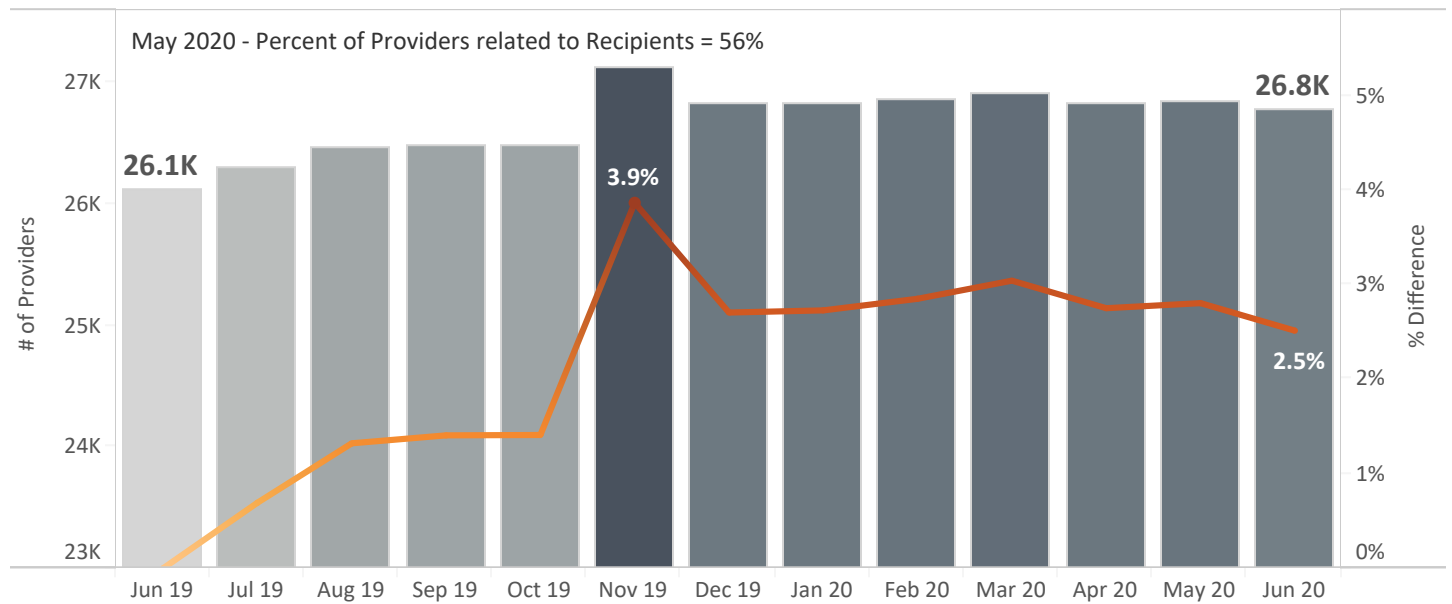
Age



IHSS Recipients



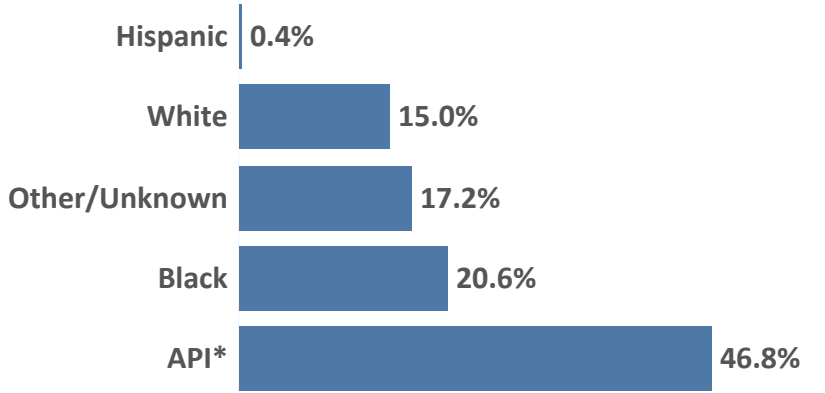
IHSS Providers



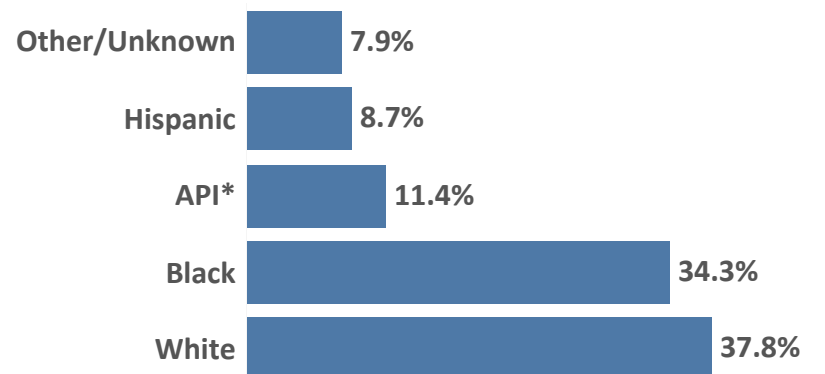
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Ethnicity - Congregate Meals



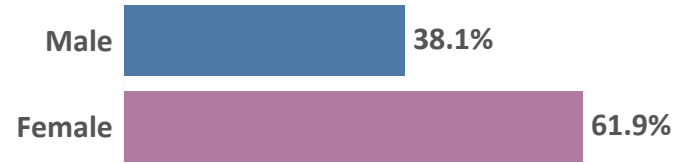
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

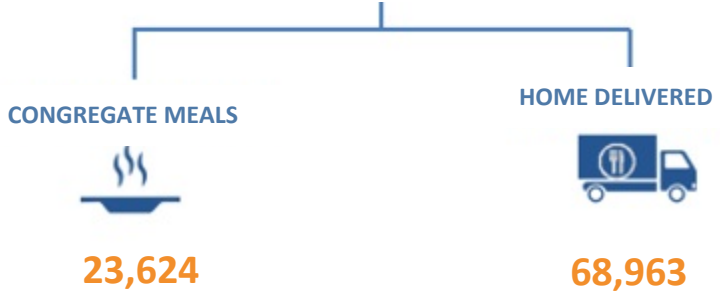
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 16,630



Total Meals Served: 92,687



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
 *Asian/Pacific Islander

Demographics by Program - Individuals

July 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		369,616	100.0%	143,285	100.0%	19,908	100.0%	9,049	100.0%	25,014	100.0%	1,100	100.0%	1,171	100.0%	1,691	100.0%
Seniors (65+)	Female	27,195	7.4%	13,161	9.2%	1	0.0%	323	3.6%	9,496	38.0%	559	50.8%	0	0.0%	0	0.0%
	Male	18,472	5.0%	8,689	6.1%	7	0.0%	191	2.1%	4,249	17.0%	325	29.5%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	38	3.5%	0	0.0%	0	0.0%
Adults (18-64)	Female	116,616	31.6%	43,722	30.5%	2,906	14.6%	2,938	32.5%	5,695	22.8%	88	8.0%	185	15.8%	209	12.4%
	Male	94,431	25.5%	31,253	21.8%	863	4.3%	5,597	61.9%	4,257	17.0%	88	8.0%	126	10.8%	141	8.3%
	Undefined	6	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.2%	0	0.0%	0	0.0%
Children (0-17)	Female	55,521	15.0%	23,013	16.1%	8,138	40.9%	0	0.0%	423	1.7%	0	0.0%	395	33.7%	653	38.6%
	Male	57,370	15.5%	23,441	16.4%	7,993	40.1%	0	0.0%	894	3.6%	0	0.0%	465	39.7%	686	40.6%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	369,616	100.0%	143,285	100.0%	19,908	100.0%	9,049	100.0%	25,014	100.0%	1,100	100.0%	1,171	100.0%	1,691	100.0%
API*	86,764	23.5%	22,436	15.7%	1,145	5.8%	649	7.2%	9,945	39.8%	98	8.9%	71	6.1%	111	6.6%
Black	59,626	16.1%	37,541	26.2%	8,481	42.6%	4,448	49.2%	7,186	28.7%	286	26.0%	593	50.6%	808	47.8%
Hispanic	116,014	31.4%	31,265	21.8%	5,524	27.7%	926	10.2%	2,448	9.8%	57	5.2%	5	0.4%	12	0.7%
Native American	870	0.2%	393	0.3%	45	0.2%	48	0.5%	64	0.3%	2	0.2%	14	1.2%	15	0.9%
White	106,171	28.7%	51,640	36.0%	4,713	23.7%	2,976	32.9%	3,168	12.7%	363	33.0%	357	30.5%	531	31.4%
Other	171	0.0%	10	0.0%	0	0.0%	2	0.0%	2,203	8.8%	294	26.7%	131	11.2%	214	12.7%

Language	369,616	100.0%	143,285	100.0%	19,908	100.0%	9,049	100.0%	25,014	100.0%	1,100	100.0%	1,171	100.0%	1,691	100.0%
English	237,243	64.2%	107,497	75.0%	16,367	82.2%	8,473	93.6%	13,723	54.9%	911	82.8%	1,042	89.0%	1,496	88.5%
Cambodian	511	0.1%	350	0.2%	15	0.1%	7	0.1%	249	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	29,670	8.0%	9,665	6.7%	81	0.4%	158	1.7%	4,939	19.7%	14	1.3%	3	0.3%	3	0.2%
Farsi	1,605	0.4%	979	0.7%	154	0.8%	14	0.2%	955	3.8%	2	0.2%	2	0.2%	2	0.1%
Other	9,155	2.5%	3,396	2.4%	608	3.1%	145	1.6%	1,595	6.4%	128	11.6%	17	1.5%	23	1.4%
Other Asian	3,656	1.0%	1,068	0.7%	20	0.1%	34	0.4%	984	3.9%	7	0.6%	2	0.2%	2	0.1%
Spanish	79,350	21.5%	17,250	12.0%	2,595	13.0%	161	1.8%	1,571	6.3%	32	2.9%	104	8.9%	164	9.7%
Vietnamese	8,426	2.3%	3,080	2.1%	68	0.3%	57	0.6%	998	4.0%	5	0.5%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

July 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
Total Persons		369,616	100.0%	143,285	100.0%	19,908	100.0%	9,049	100.0%	25,014	100.0%	1,100	100.0%	1,695	100.0%
North County	Alameda	13,003	3.5%	4,816	3.4%	498	2.5%	157	1.7%	929	3.7%	42	3.8%	40	2.4%
	Albany	2,633	0.7%	721	0.5%	102	0.5%	15	0.2%	70	0.3%	11	1.0%	5	0.3%
	Berkeley	13,741	3.7%	7,542	5.3%	540	2.7%	449	5.0%	1,267	5.1%	94	8.5%	35	2.1%
	Emeryville	2,381	0.6%	1,108	0.8%	132	0.7%	70	0.8%	213	0.9%	4	0.4%	7	0.4%
	Oakland	143,827	38.9%	69,449	48.5%	10,628	53.4%	5,630	62.2%	11,024	44.1%	412	37.5%	447	26.4%
	Piedmont	472	0.1%	103	0.1%	2	0.0%	5	0.1%	34	0.1%	6	0.5%	3	0.2%
Tri-City	Fremont	31,484	8.5%	8,964	6.3%	1,028	5.2%	436	4.8%	2,470	9.9%	77	7.0%	65	3.8%
	Newark	8,676	2.3%	2,535	1.8%	361	1.8%	81	0.9%	610	2.4%	15	1.4%	20	1.2%
	Union City	15,223	4.1%	4,299	3.0%	562	2.8%	142	1.6%	1,245	5.0%	41	3.7%	21	1.2%
Central County	Castro Valley	9,023	2.4%	2,558	1.8%	265	1.3%	118	1.3%	515	2.1%	38	3.5%	33	1.9%
	Hayward	57,368	15.5%	18,936	13.2%	2,786	14.0%	1,176	13.0%	2,942	11.8%	138	12.5%	176	10.4%
	San Leandro	31,666	8.6%	11,355	7.9%	1,453	7.3%	359	4.0%	1,889	7.6%	96	8.7%	96	5.7%
	San Lorenzo	7,272	2.0%	2,303	1.6%	274	1.4%	76	0.8%	433	1.7%	23	2.1%	38	2.2%
Tri-Valley	Dublin	6,091	1.6%	1,784	1.2%	235	1.2%	43	0.5%	475	1.9%	14	1.3%	21	1.2%
	Livermore	11,520	3.1%	3,375	2.4%	487	2.4%	165	1.8%	461	1.8%	48	4.4%	33	1.9%
	Pleasanton	6,171	1.7%	1,558	1.1%	182	0.9%	42	0.5%	382	1.5%	30	2.7%	17	1.0%
Other	Other	9,065	2.5%	1,879	1.3%	373	1.9%	85	0.9%	55	0.2%	11	1.0%	638	37.6%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.