

# Social Services Agency

November 2020 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 422,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



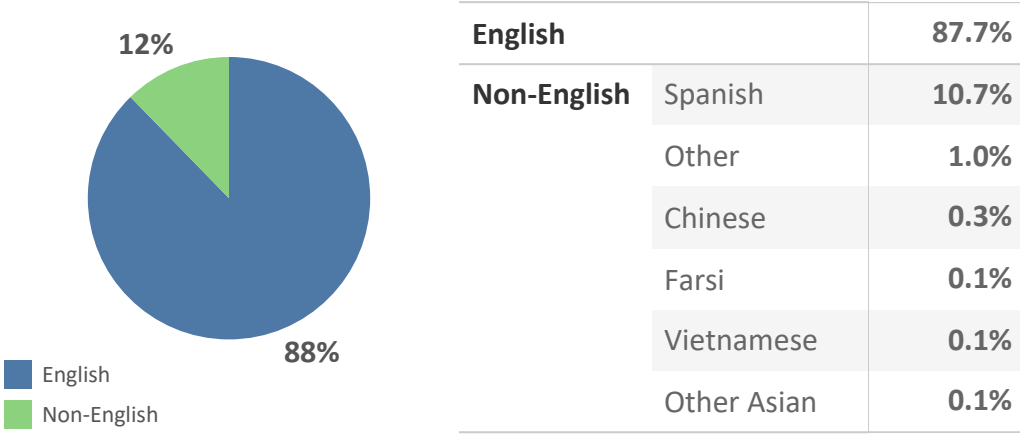
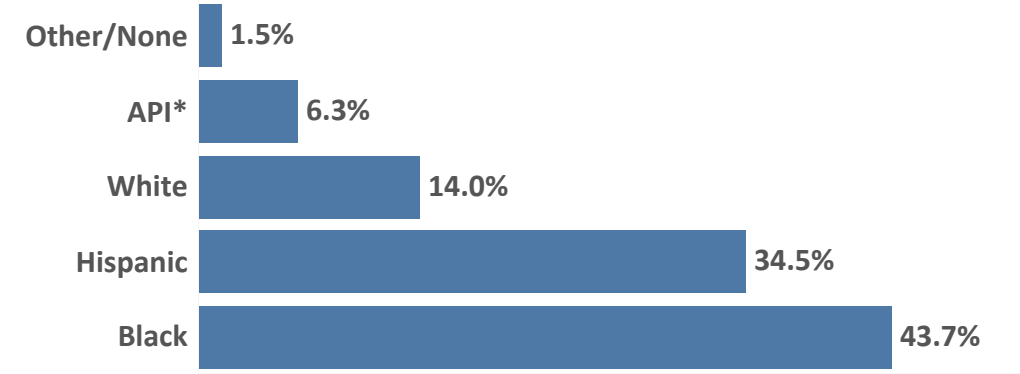
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in October 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

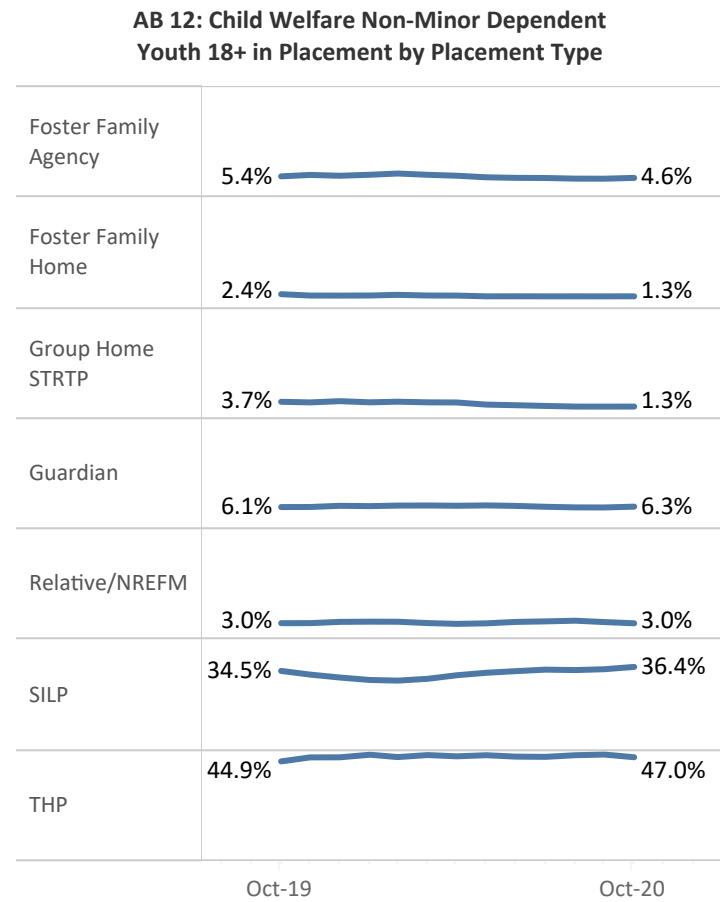
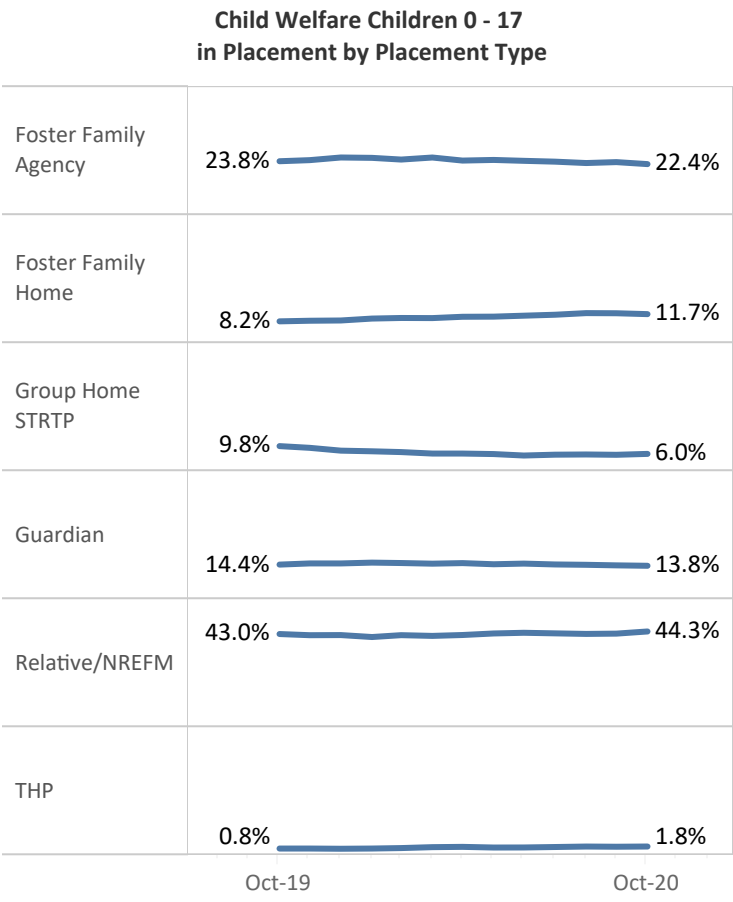
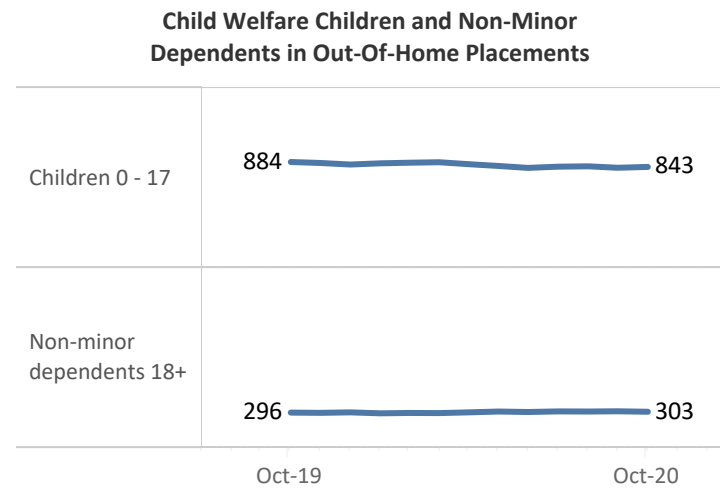
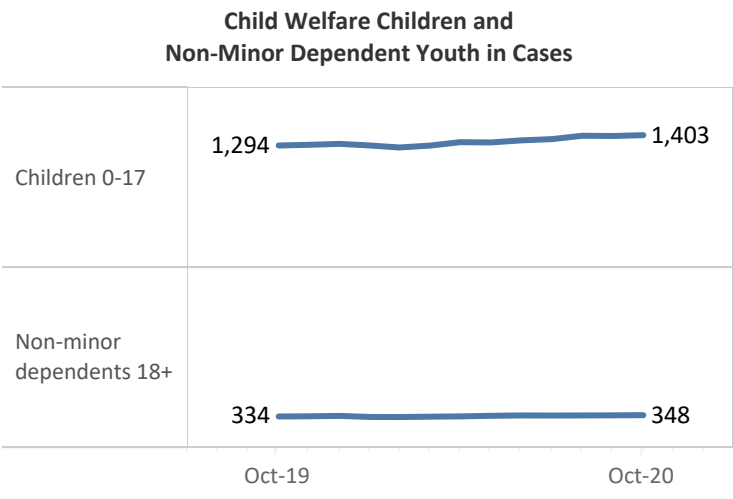
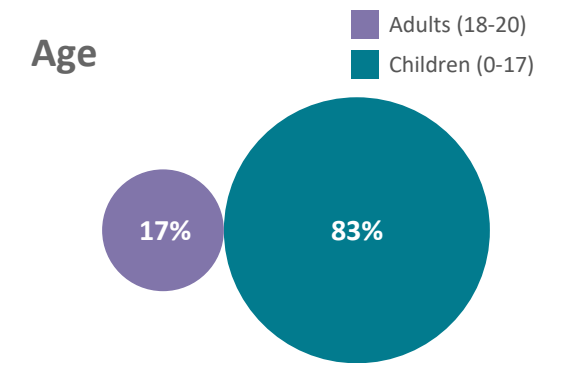
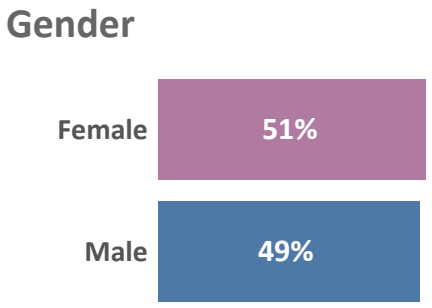
Child Welfare Caseload			% Difference
2019	October	1,628	7.6%
2020	October	1,751	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

### Ethnicity and Language



English		87.7%
Non-English	Spanish	10.7%
	Other	1.0%
	Chinese	0.3%
	Farsi	0.1%
	Vietnamese	0.1%
	Other Asian	0.1%



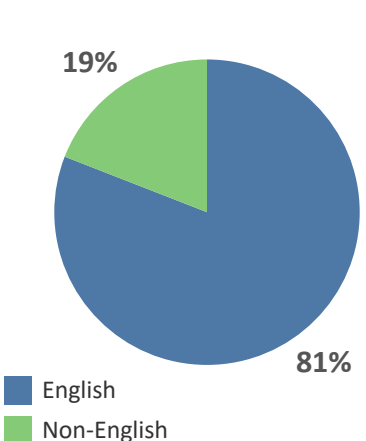
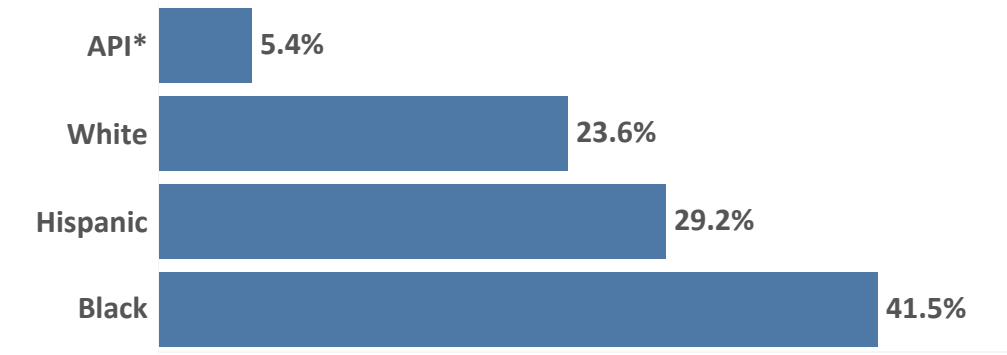
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

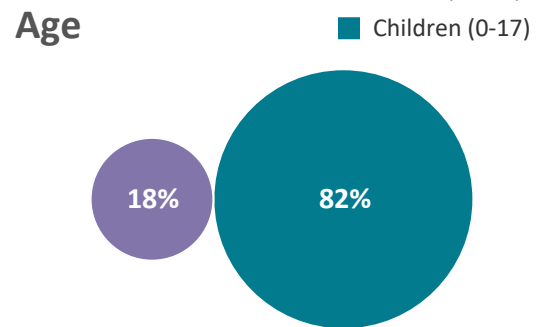
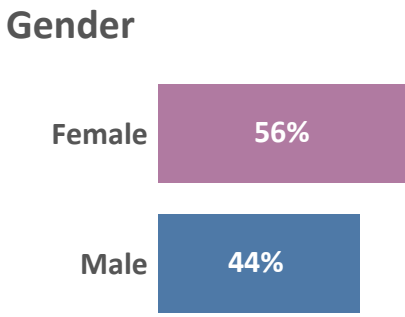
CalWORKs Caseload			% Difference
2019	October	9,099	<b>-11.8%</b>
2020	October	8,023	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

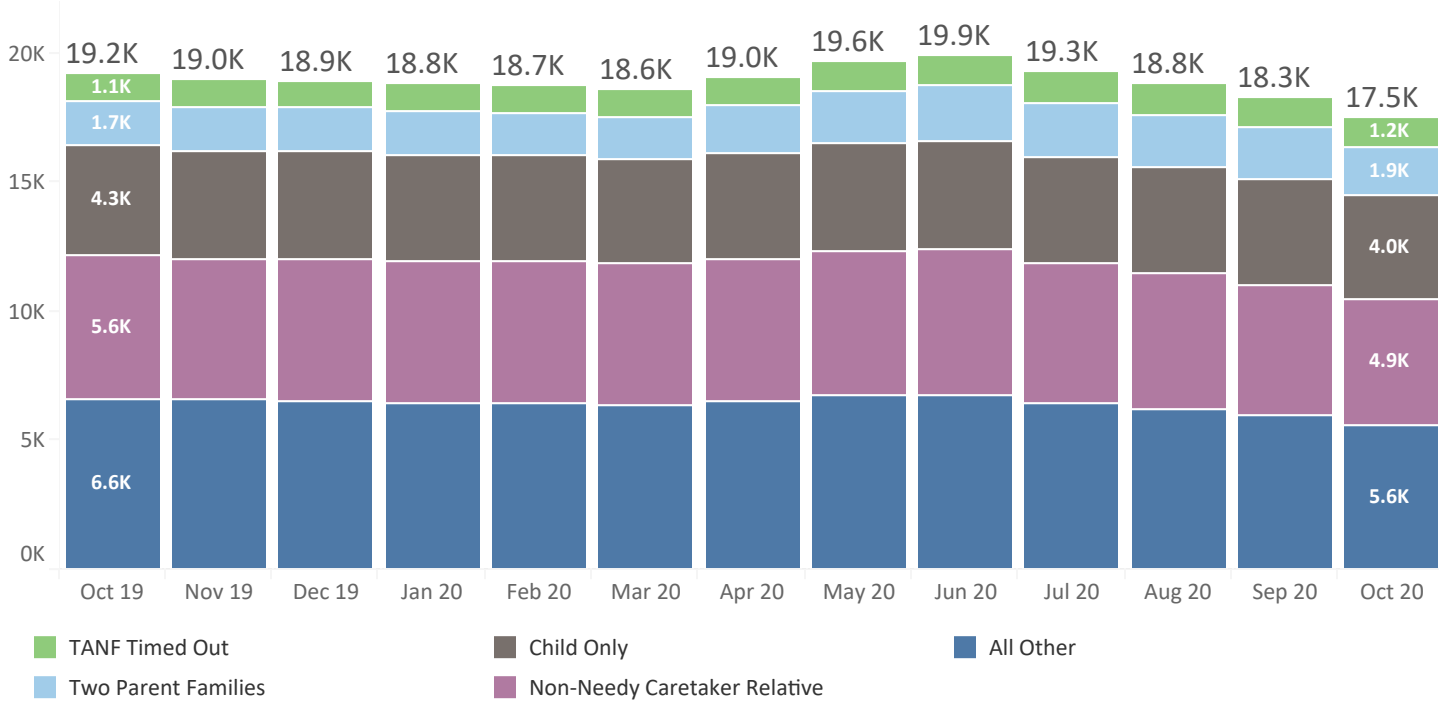
### Ethnicity and Language



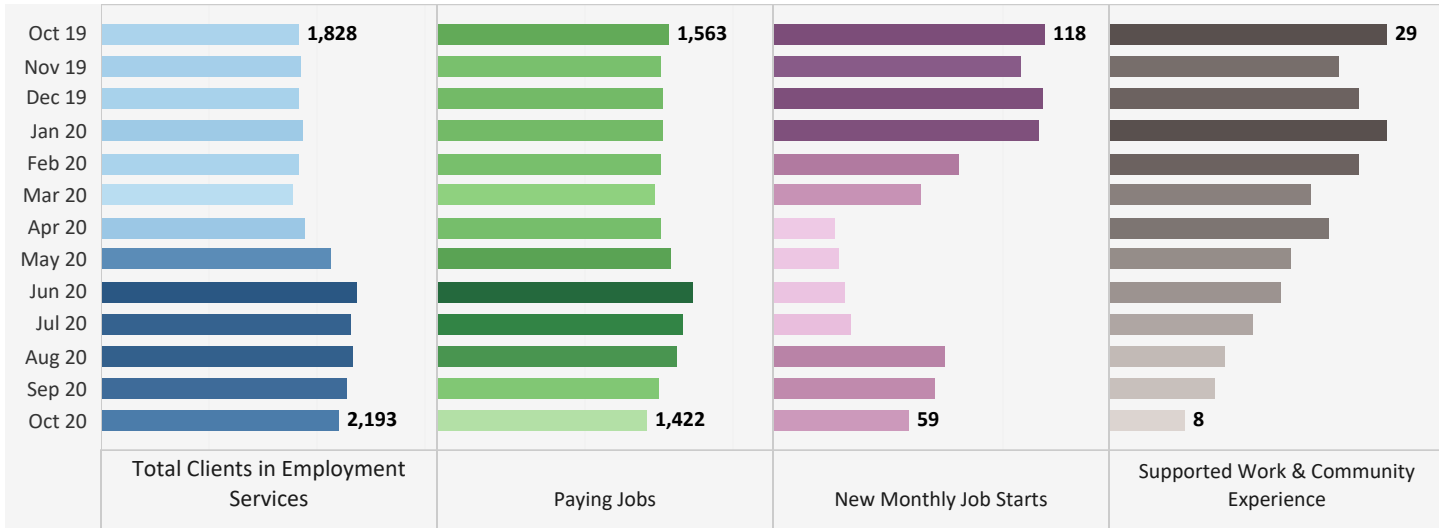
English			80.9%
Non-English	Spanish	14.1%	
	Other	3.3%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Other Asian	0.2%	
	Chinese	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



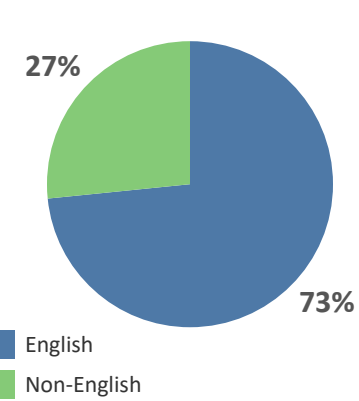
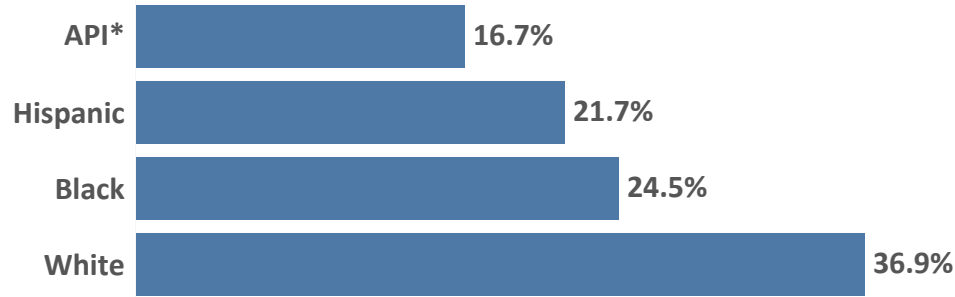
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CalFresh Caseload			% Difference
2019	October	65.1K	+19.8%
2020	October	78.0K	

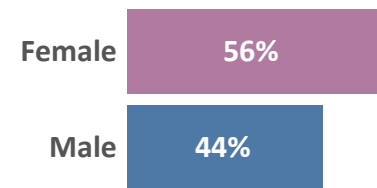
NA CalFresh Caseload			% Difference
2019	October	60.4K	+22.2%
2020	October	73.8K	

### Ethnicity and Language

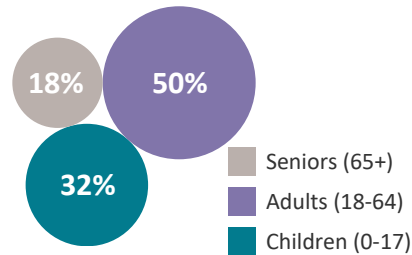


English		73.4%
Non-English	Spanish	12.4%
	Chinese	6.3%
	Other	2.4%
	Vietnamese	2.4%
	Other Asian	2.1%
	Farsi	0.7%
	Cambodian	0.3%

### Gender

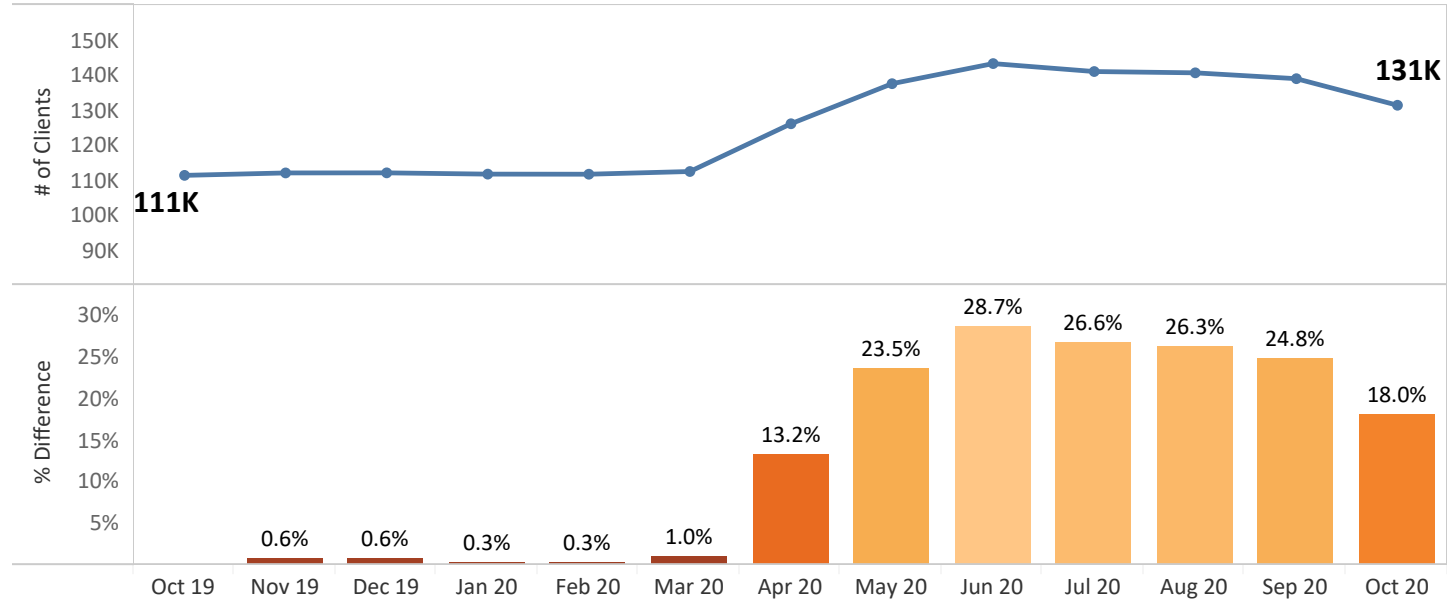


### Age

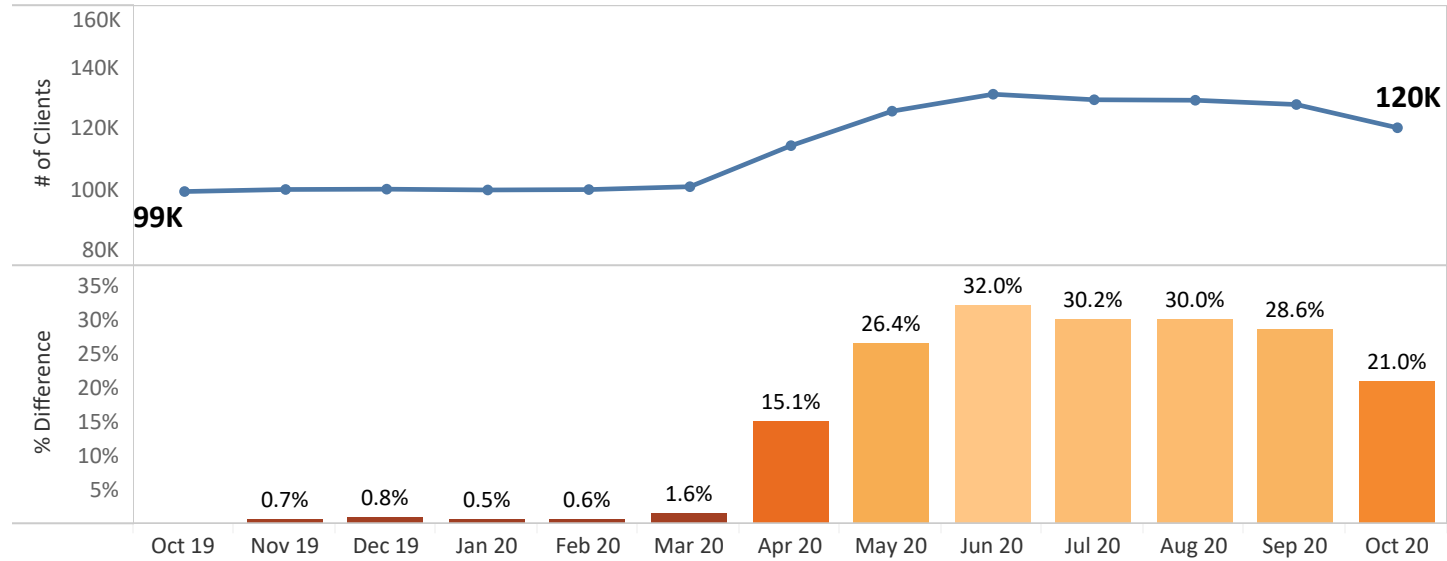


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



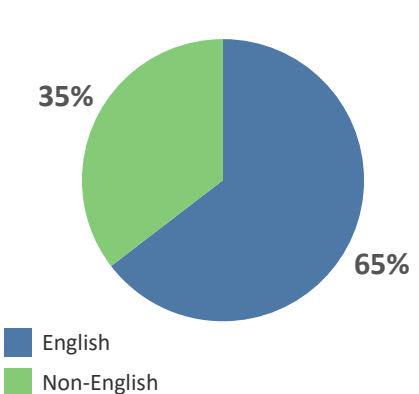
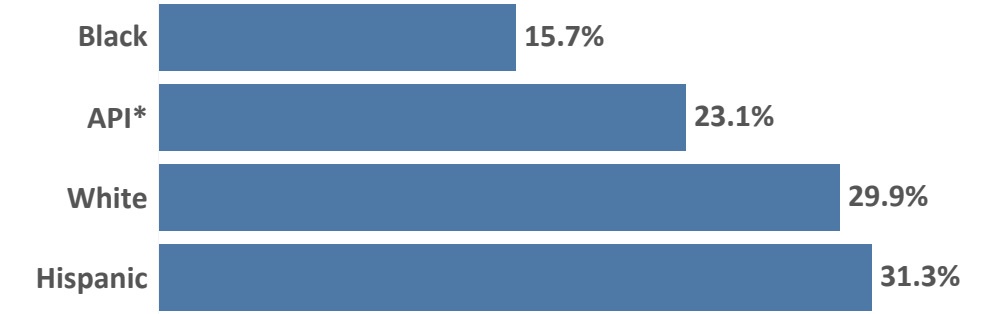
% change/difference is calculated relative to the first month in the observed year.

### Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	October	202.3K	8.3%
2020	October	219.0K	

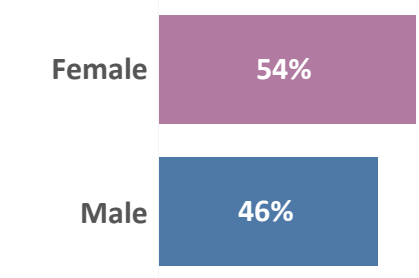
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

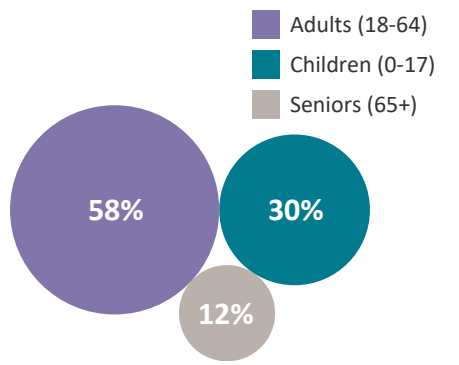


English			64.6%
Non-English	Spanish	21.5%	
	Chinese	5.9%	
	Other Asian	2.9%	
	Other	2.4%	
	Vietnamese	2.2%	
	Farsi	0.4%	
	Cambodian	0.1%	

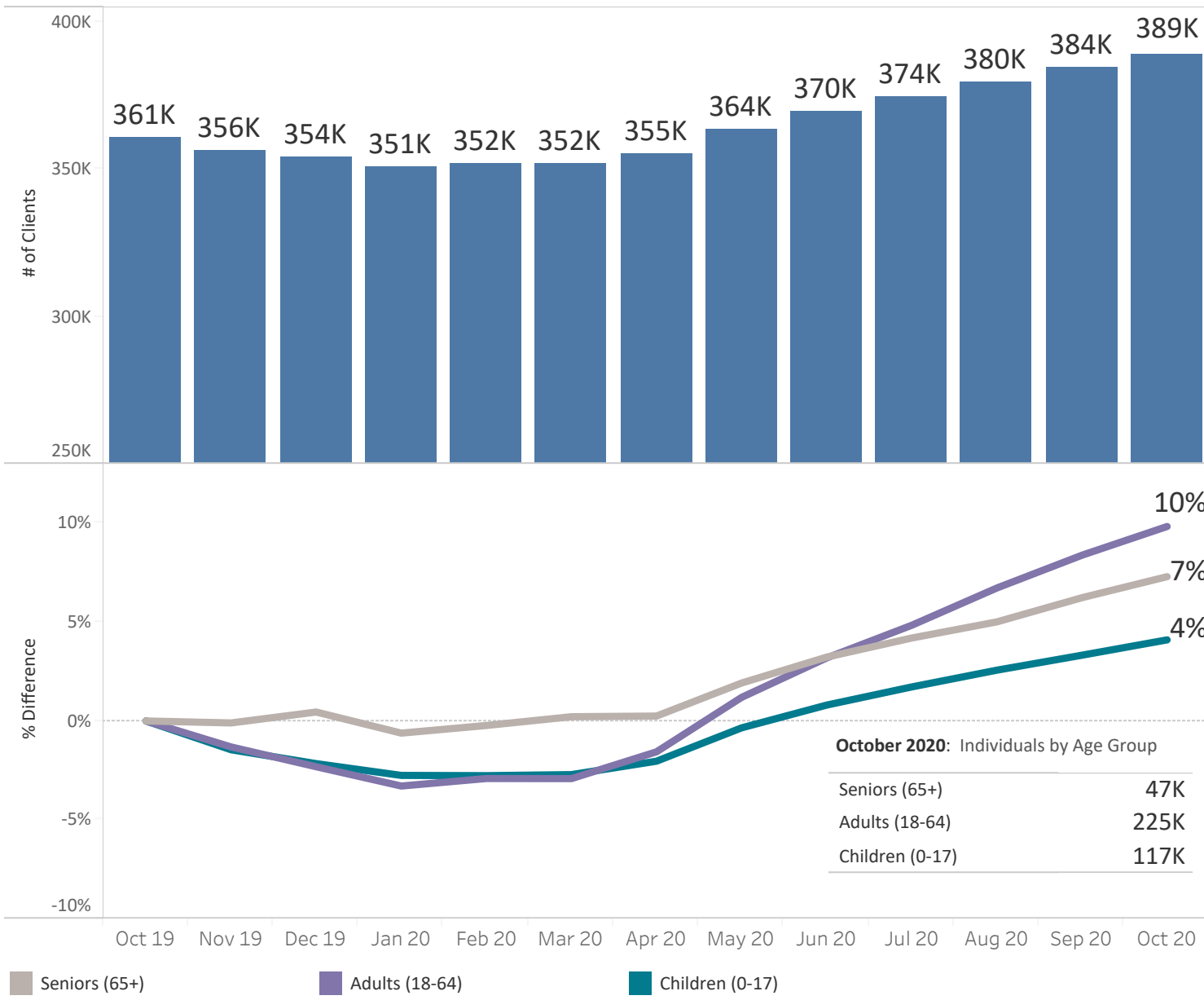
### Gender



### Age



### Medi-Cal Individuals



**October 2020: Individuals by Age Group**

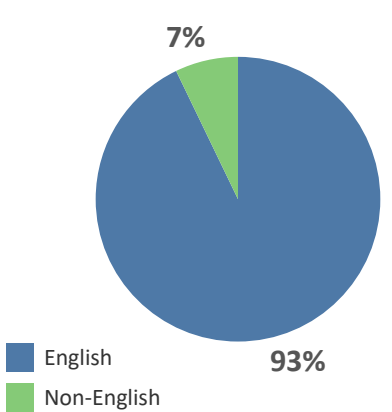
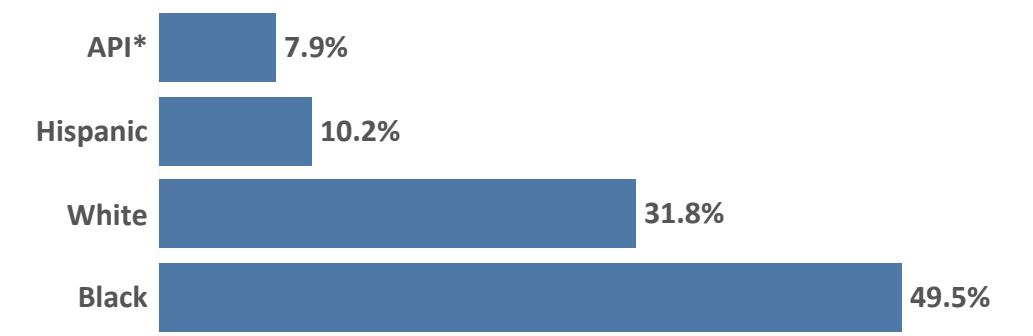
Seniors (65+)	47K
Adults (18-64)	225K
Children (0-17)	117K

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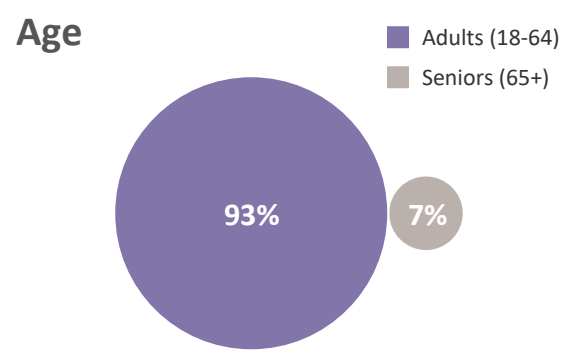
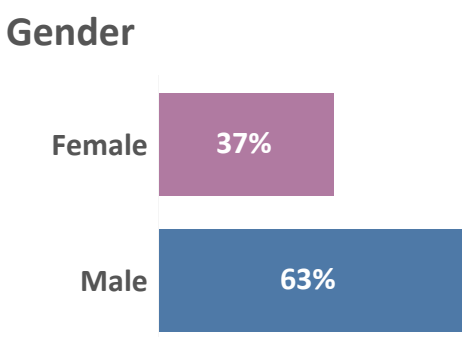
% change/difference is calculated relative to the first month in the observed year.

GA Caseload			% Difference
2019	October	9,149	-30.0%
2020	October	6,403	

### Ethnicity and Language

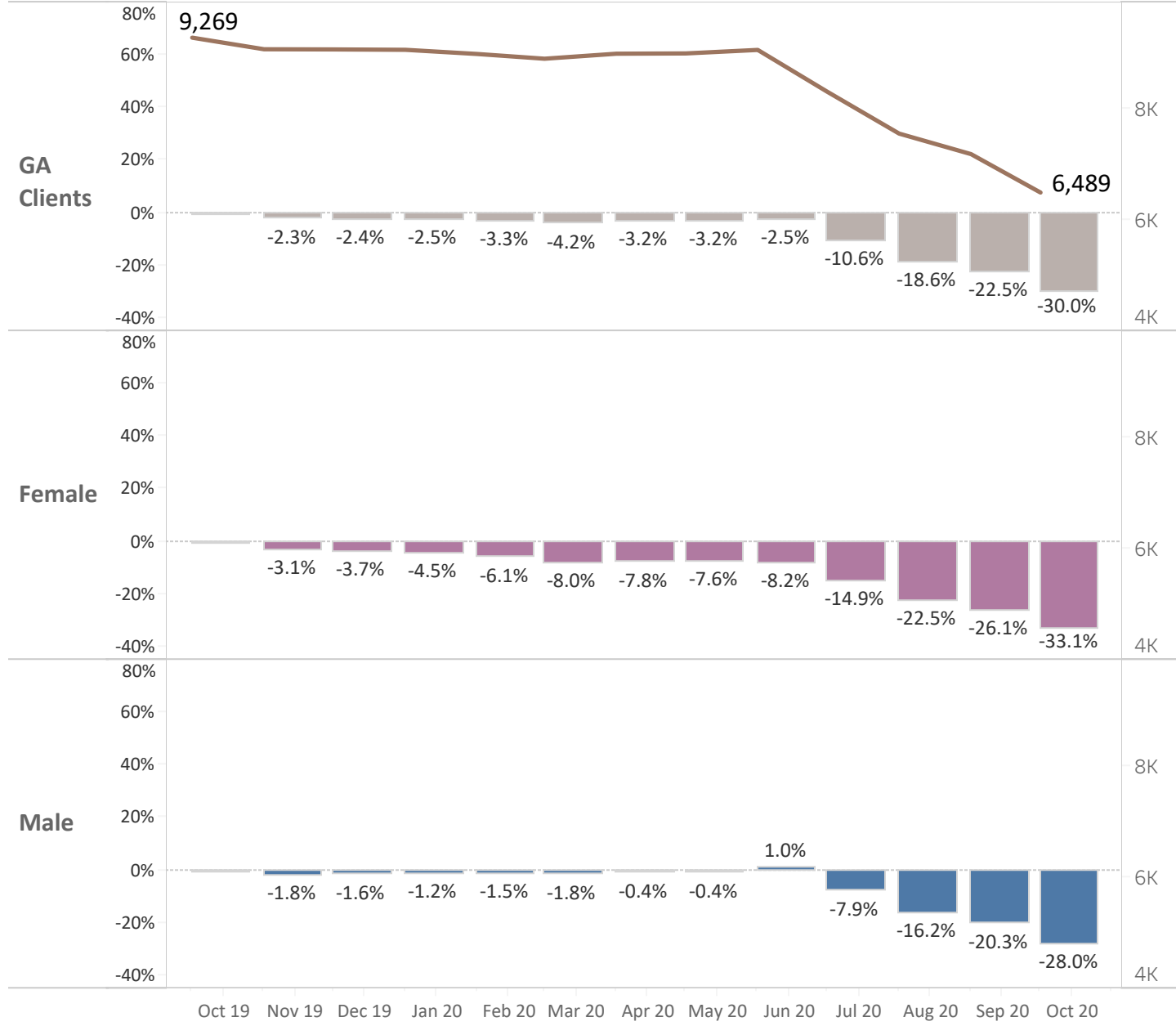


English		92.8%
Non-English	Other Asian	1.8%
	Other	1.7%
	Spanish	1.9%
	Chinese	0.8%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.0%



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

### General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

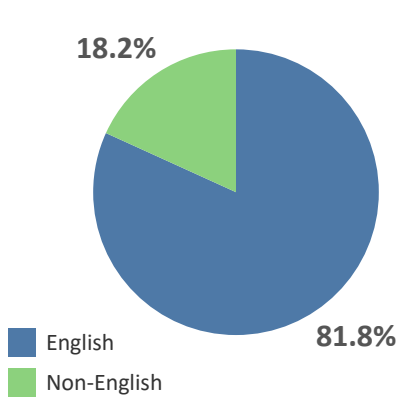
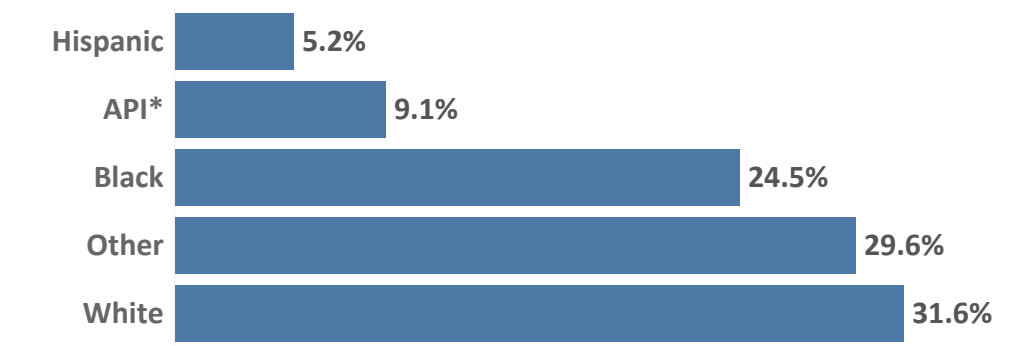
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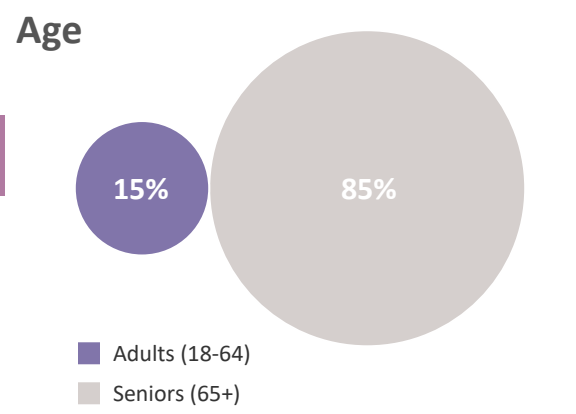
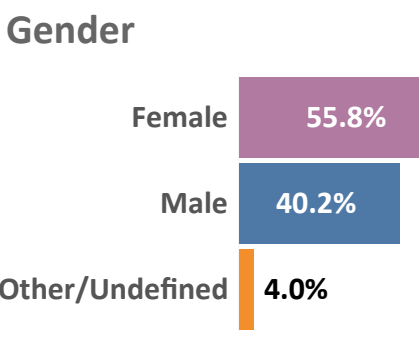
APS Caseload			% Difference
2019	October	1,407	-1.2%
2020	October	1,390	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

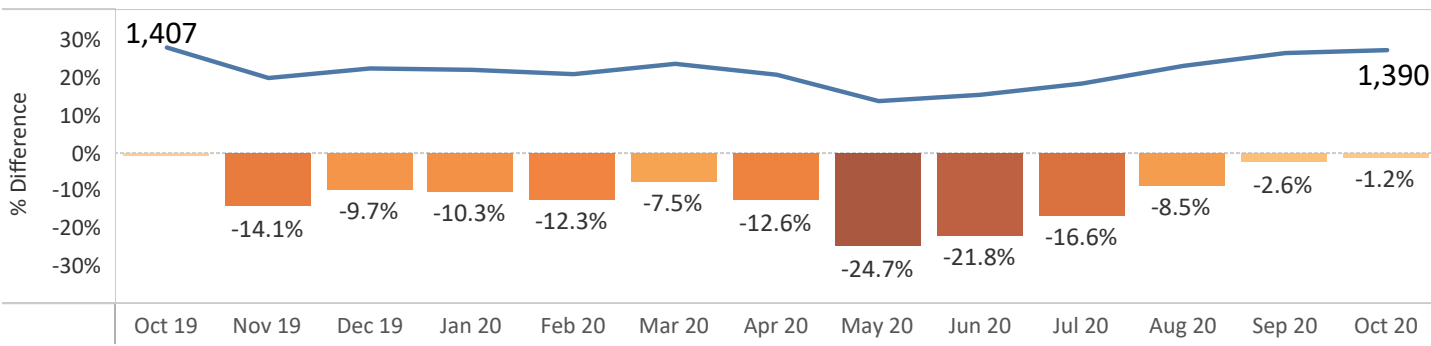
### Ethnicity and Language



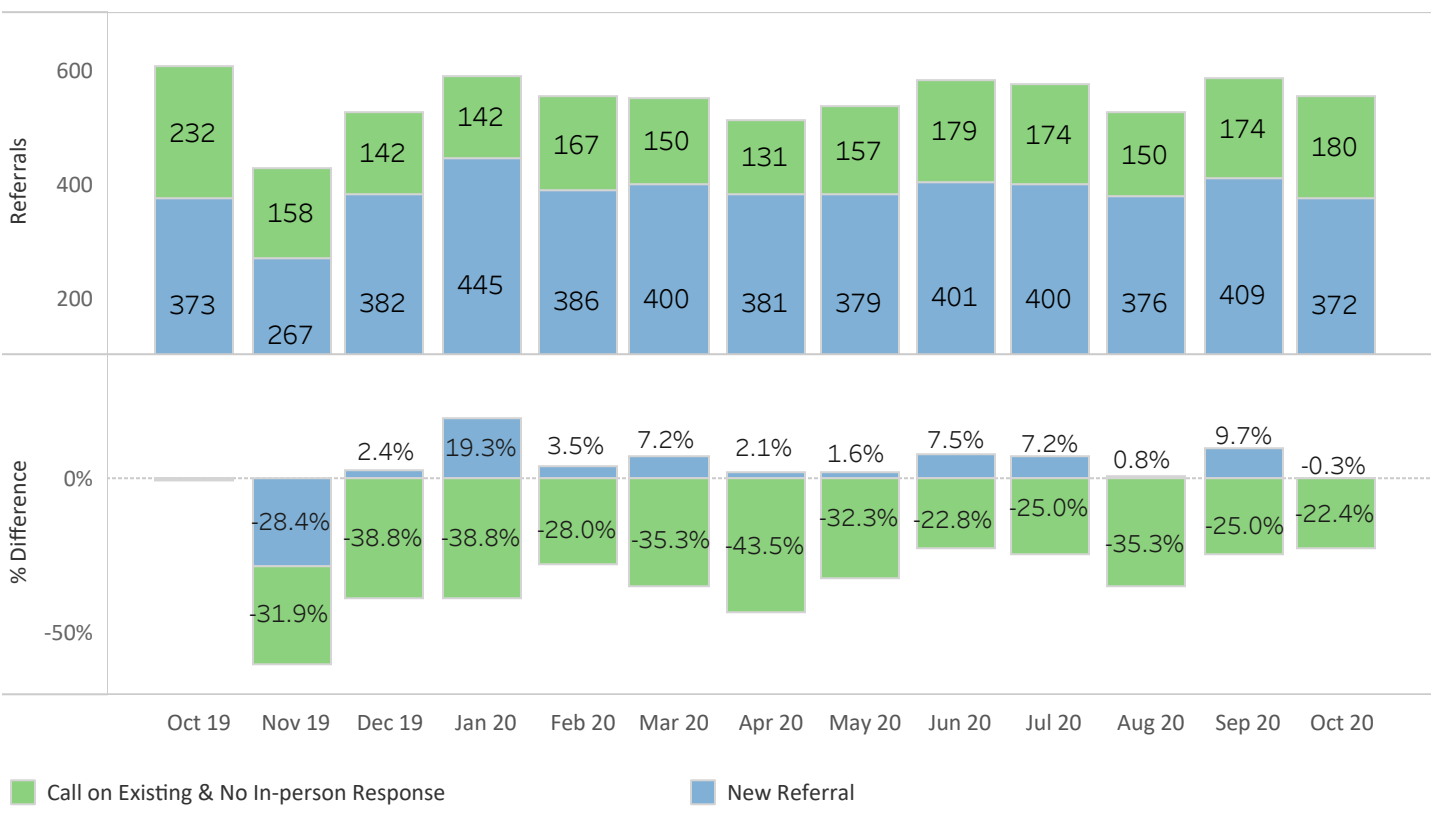
English		81.8%
Non-English	Other	11.4%
	Spanish	2.9%
	Chinese	2.1%
	Other Asian	1.2%
	Farsi	0.4%
	Vietnamese	0.2%



### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

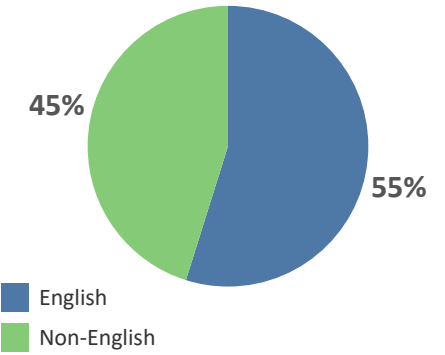
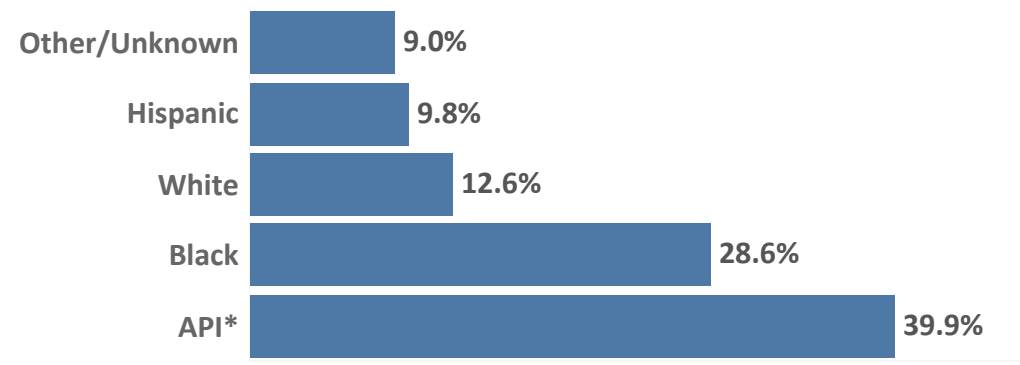
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IHSS Caseload			% Difference
2019	October	24.8K	+1.5%
2020	October	25.1K	

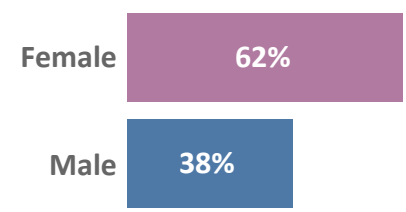
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

### Ethnicity and Language

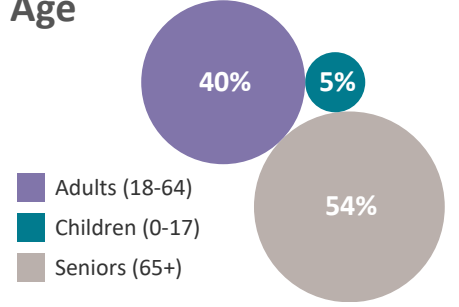


English		54.9%
Non-English		
Chinese	19.7%	
Other	6.4%	
Spanish	6.3%	
Vietnamese	4.0%	
Other Asian	4.0%	
Farsi	3.8%	
Cambodian	1.0%	

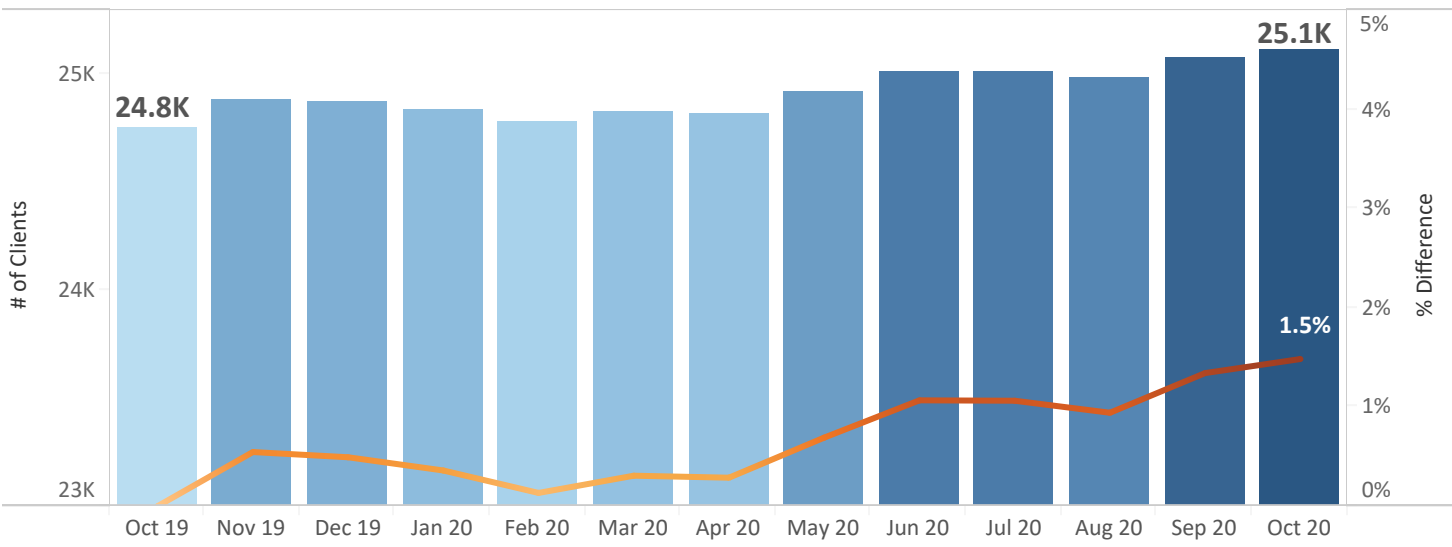
### Gender



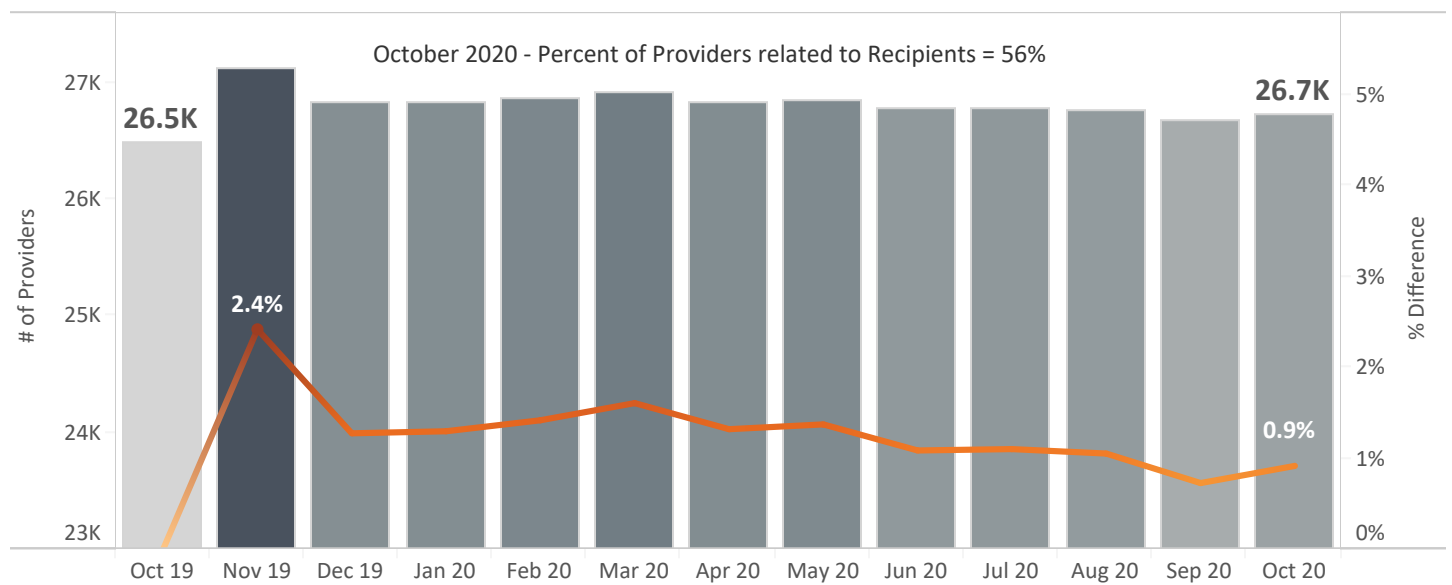
### Age



### IHSS Recipients



### IHSS Providers

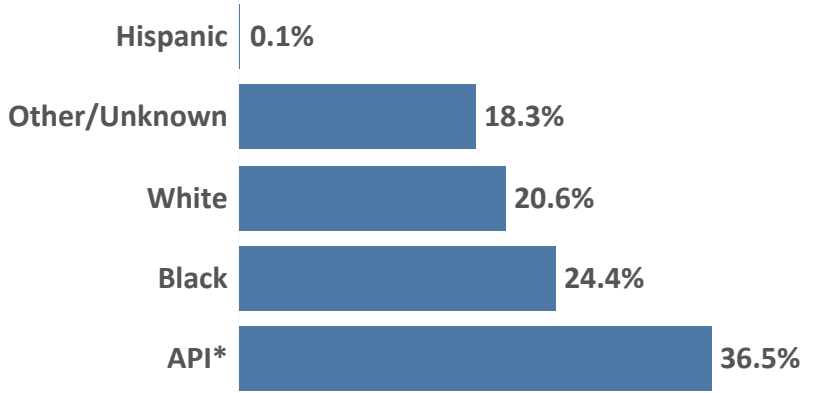


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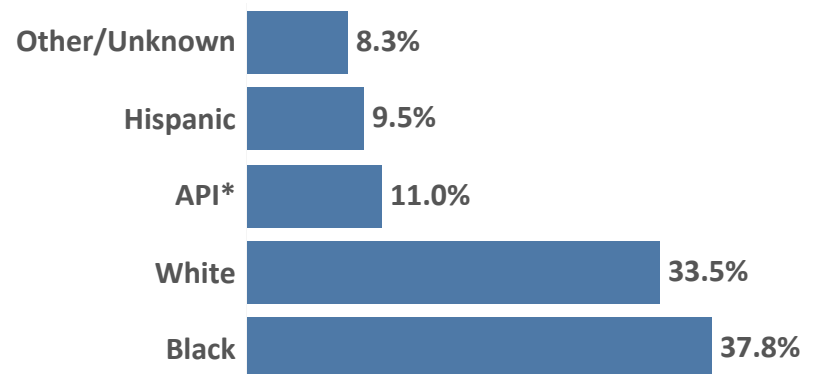
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### Ethnicity - Congregate Meals



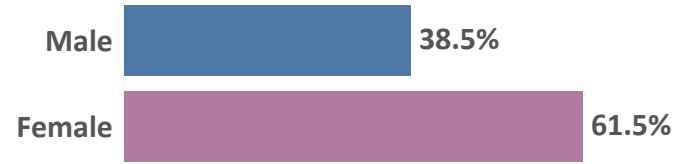
### Ethnicity - Home Delivered Meals



### Gender - Congregate Meals



### Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

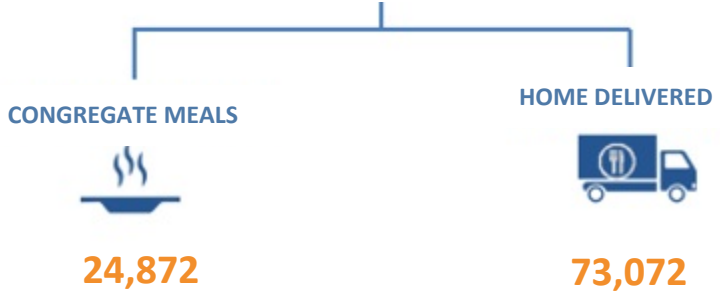
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

### Total Individuals Served: 17,744



### Total Meals Served: 97,944



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# Demographics by Program - Individuals

November 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		388,699	100.0%	131,382	100.0%	17,506	100.0%	6,489	100.0%	25,117	100.0%	1,390	100.0%	1,146	100.0%	1,751	100.0%
<b>Seniors (65+)</b>	Female	28,153	7.2%	13,890	10.6%	1	0.0%	282	4.3%	9,451	37.6%	671	48.3%	0	0.0%	0	0.0%
	Male	19,313	5.0%	9,117	6.9%	8	0.0%	176	2.7%	4,218	16.8%	455	32.7%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	51	3.7%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	123,746	31.8%	39,162	29.8%	2,504	14.3%	2,090	32.2%	5,773	23.0%	104	7.5%	181	15.8%	204	11.7%
	Male	100,890	26.0%	26,878	20.5%	686	3.9%	3,941	60.7%	4,319	17.2%	104	7.5%	122	10.6%	144	8.2%
	Undefined	8	0.0%	6	0.0%	0	0.0%	0	0.0%	0	0.0%	5	0.4%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	57,331	14.7%	20,926	15.9%	7,239	41.4%	0	0.0%	436	1.7%	0	0.0%	397	34.6%	683	39.0%
	Male	59,255	15.2%	21,403	16.3%	7,068	40.4%	0	0.0%	920	3.7%	0	0.0%	446	38.9%	718	41.0%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	388,699	100.0%	131,382	100.0%	17,506	100.0%	6,489	100.0%	25,117	100.0%	1,390	100.0%	1,146	100.0%	1,751	100.0%
API*	89,653	23.1%	21,880	16.7%	951	5.4%	513	7.9%	10,031	39.9%	127	9.1%	64	5.6%	110	6.3%
Black	60,685	15.6%	32,195	24.5%	7,261	41.5%	3,215	49.5%	7,179	28.6%	341	24.5%	548	47.8%	762	43.5%
Hispanic	121,386	31.2%	28,525	21.7%	5,114	29.2%	661	10.2%	2,471	9.8%	72	5.2%	364	31.8%	602	34.4%
Native American	905	0.2%	325	0.2%	42	0.2%	36	0.6%	64	0.3%	4	0.3%	6	0.5%	12	0.7%
White	115,898	29.8%	48,449	36.9%	4,138	23.6%	2,062	31.8%	3,171	12.6%	439	31.6%	153	13.4%	245	14.0%
Other	172	0.0%	8	0.0%	0	0.0%	2	0.0%	2,201	8.8%	407	29.3%	11	1.0%	20	1.1%

<b>Language</b>	388,699	100.0%	131,382	100.0%	17,506	100.0%	6,489	100.0%	25,117	100.0%	1,390	100.0%	1,146	100.0%	1,751	100.0%
English	251,098	64.6%	96,439	73.4%	14,167	80.9%	6,025	92.8%	13,778	54.9%	1,137	81.8%	1,031	90.0%	1,536	87.7%
Cambodian	516	0.1%	355	0.3%	16	0.1%	3	0.0%	249	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	30,367	7.8%	10,052	7.7%	65	0.4%	137	2.1%	4,943	19.7%	29	2.1%	4	0.3%	6	0.3%
Farsi	1,629	0.4%	923	0.7%	148	0.8%	10	0.2%	945	3.8%	5	0.4%	2	0.2%	2	0.1%
Other	9,288	2.4%	3,164	2.4%	571	3.3%	113	1.7%	1,615	6.4%	158	11.4%	8	0.7%	16	0.9%
Other Asian	3,769	1.0%	1,031	0.8%	15	0.1%	30	0.5%	1,001	4.0%	16	1.2%	2	0.2%	2	0.1%
Spanish	83,501	21.5%	16,318	12.4%	2,467	14.1%	123	1.9%	1,574	6.3%	41	2.9%	98	8.6%	188	10.7%
Vietnamese	8,531	2.2%	3,100	2.4%	57	0.3%	48	0.7%	1,012	4.0%	3	0.2%	1	0.1%	1	0.1%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

November 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
<b>Total Persons</b>		388,699	100.0%	131,382	100.0%	17,506	100.0%	6,489	100.0%	25,117	100.0%	1,390	100.0%	1,746	100.0%
<b>North County</b>	Alameda	13,600	3.5%	4,535	3.5%	454	2.6%	116	1.8%	951	3.8%	52	3.7%	52	3.0%
	Albany	2,770	0.7%	632	0.5%	89	0.5%	10	0.2%	72	0.3%	13	0.9%	5	0.3%
	Berkeley	14,435	3.7%	6,653	5.1%	487	2.8%	331	5.1%	1,246	5.0%	135	9.7%	41	2.3%
	Emeryville	2,525	0.6%	1,115	0.8%	130	0.7%	58	0.9%	213	0.8%	8	0.6%	8	0.5%
	Oakland	149,061	38.3%	62,657	47.7%	9,370	53.5%	4,002	61.7%	11,001	43.8%	497	35.8%	571	32.7%
	Piedmont	503	0.1%	97	0.1%	2	0.0%	5	0.1%	35	0.1%	11	0.8%		
<b>Tri-City</b>	Fremont	33,232	8.5%	8,362	6.4%	840	4.8%	317	4.9%	2,483	9.9%	126	9.1%	83	4.8%
	Newark	9,178	2.4%	2,366	1.8%	298	1.7%	75	1.2%	621	2.5%	23	1.7%	27	1.5%
	Union City	16,021	4.1%	4,154	3.2%	471	2.7%	91	1.4%	1,247	5.0%	41	2.9%	24	1.4%
<b>Central County</b>	Castro Valley	9,686	2.5%	2,445	1.9%	247	1.4%	83	1.3%	529	2.1%	43	3.1%	25	1.4%
	Hayward	60,457	15.6%	17,427	13.3%	2,501	14.3%	818	12.6%	2,972	11.8%	172	12.4%	161	9.2%
	San Leandro	33,554	8.6%	10,624	8.1%	1,240	7.1%	274	4.2%	1,900	7.6%	99	7.1%	71	4.1%
	San Lorenzo	7,706	2.0%	2,194	1.7%	242	1.4%	59	0.9%	438	1.7%	25	1.8%	26	1.5%
<b>Tri-Valley</b>	Dublin	6,527	1.7%	1,617	1.2%	201	1.1%	31	0.5%	495	2.0%	23	1.7%	13	0.7%
	Livermore	12,245	3.2%	3,089	2.4%	419	2.4%	117	1.8%	461	1.8%	66	4.7%	31	1.8%
	Pleasanton	6,588	1.7%	1,488	1.1%	155	0.9%	36	0.6%	395	1.6%	43	3.1%	22	1.3%
<b>Other</b>	Other	10,611	2.7%	1,927	1.5%	360	2.1%	66	1.0%	58	0.2%	13	0.9%	586	33.6%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Therapeutic Program.