

Social Services Agency

February 2021 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 432,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



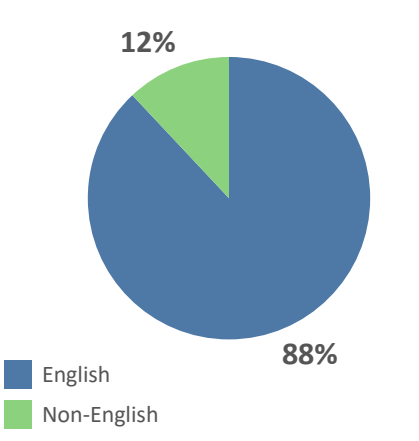
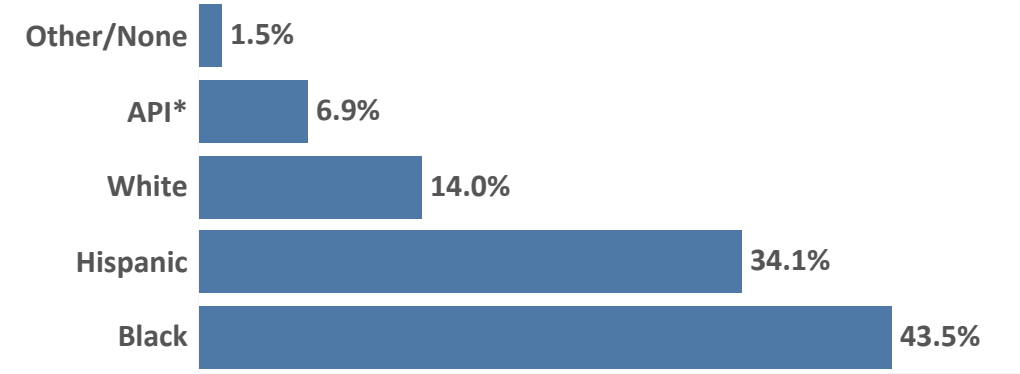
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in January 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

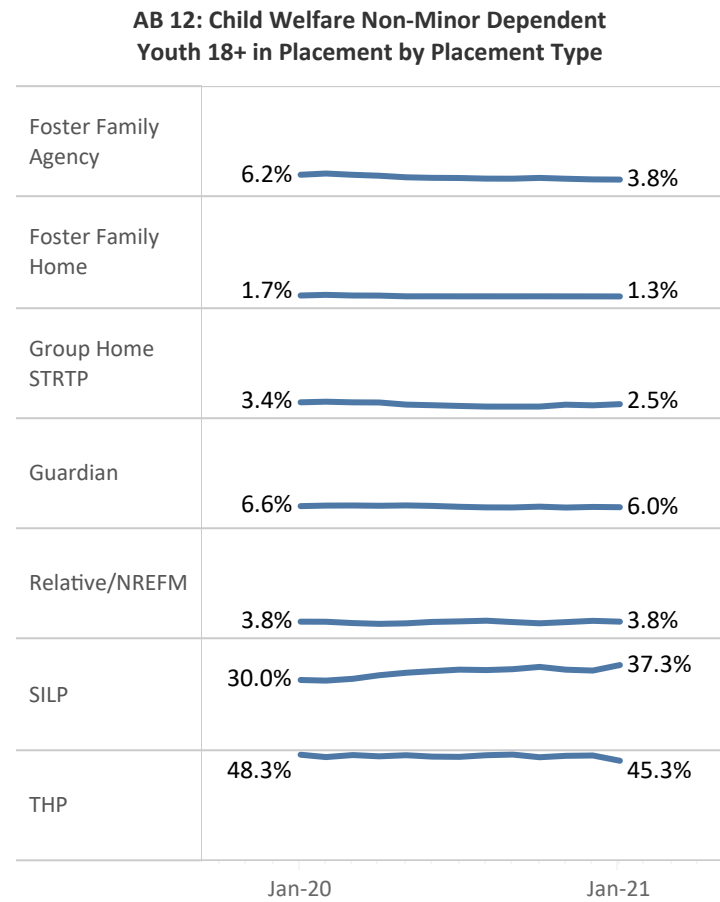
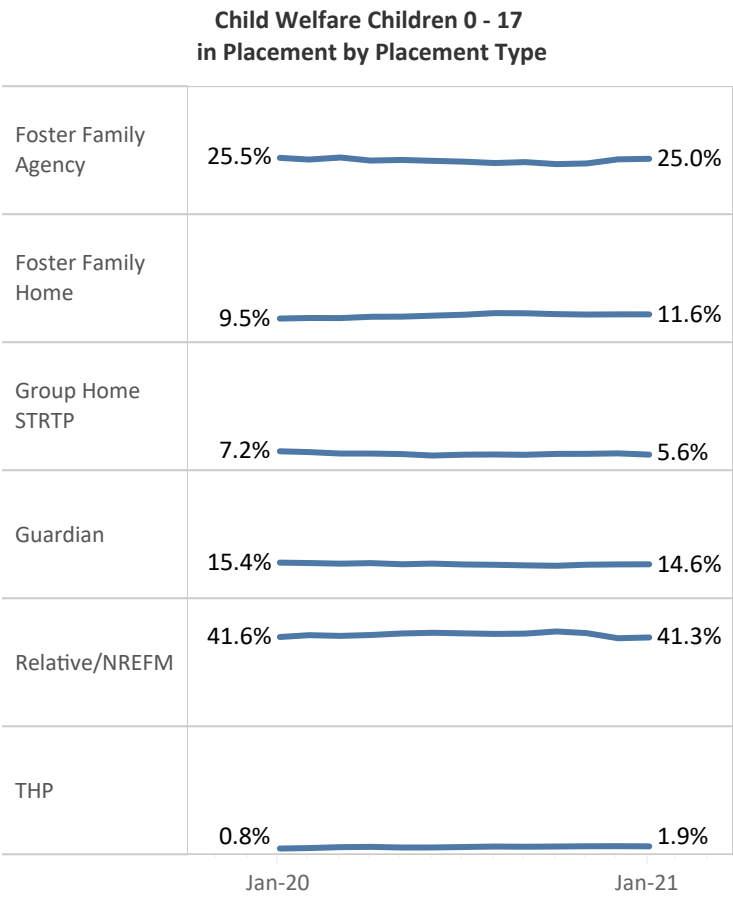
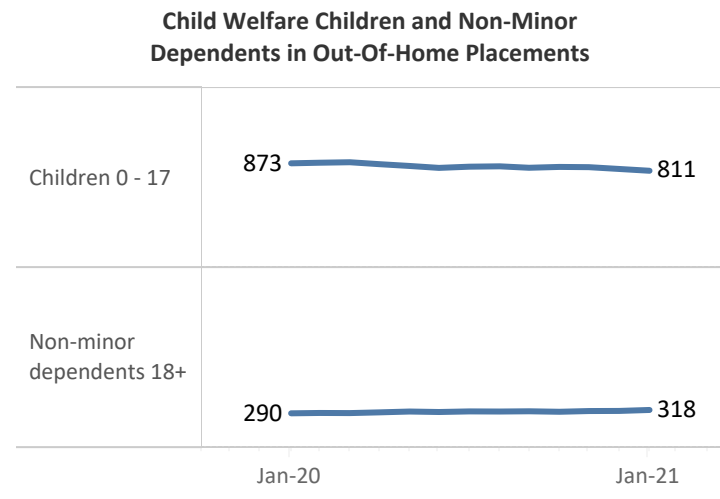
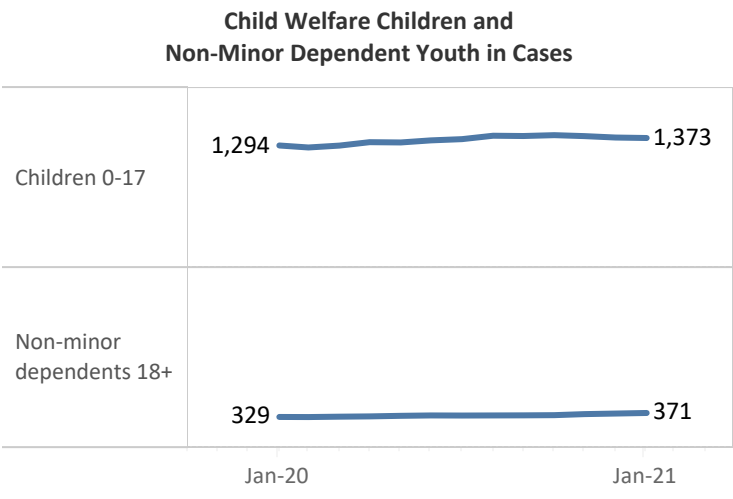
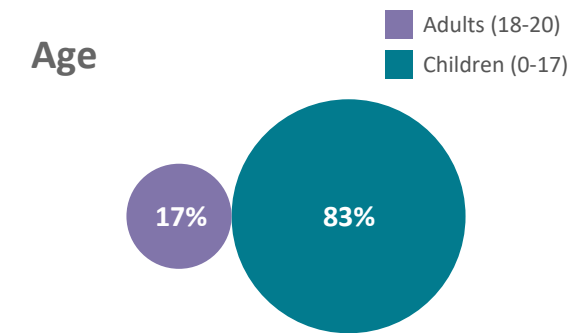
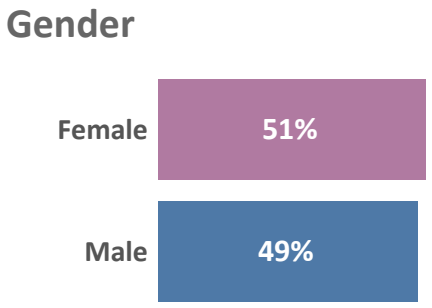
Child Welfare Caseload			% Difference
2020	January	1,623	
2021	January	1,744	7.5%

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



English		88.0%
Non-English		
Spanish		10.1%
Other		1.1%
Chinese		0.5%
Farsi		0.1%
Vietnamese		0.1%
Other Asian		0.1%



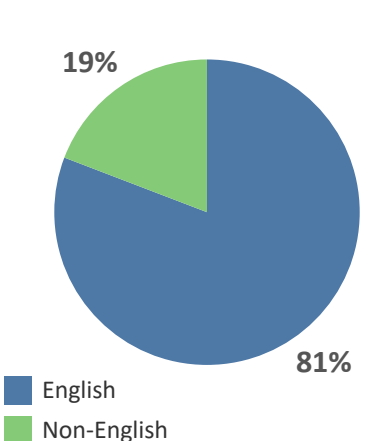
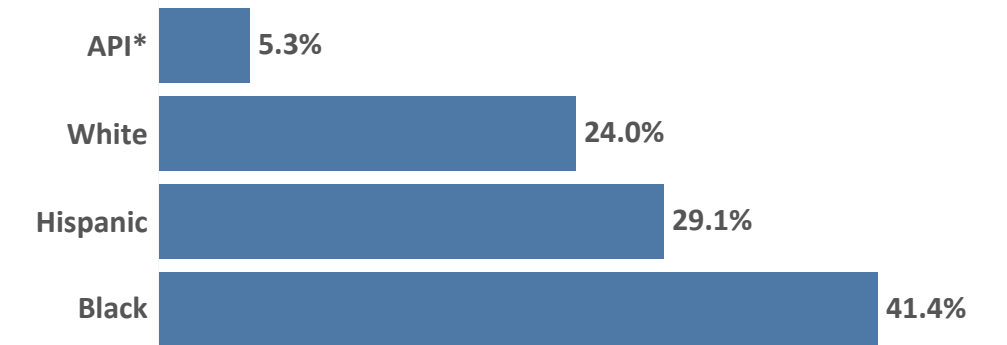
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

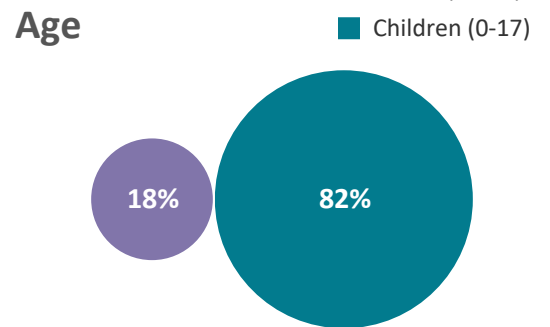
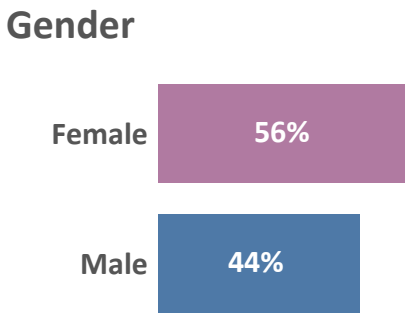
CalWORKs Caseload			% Difference
2020	January	8,911	
2021	January	7,358	-17.4%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

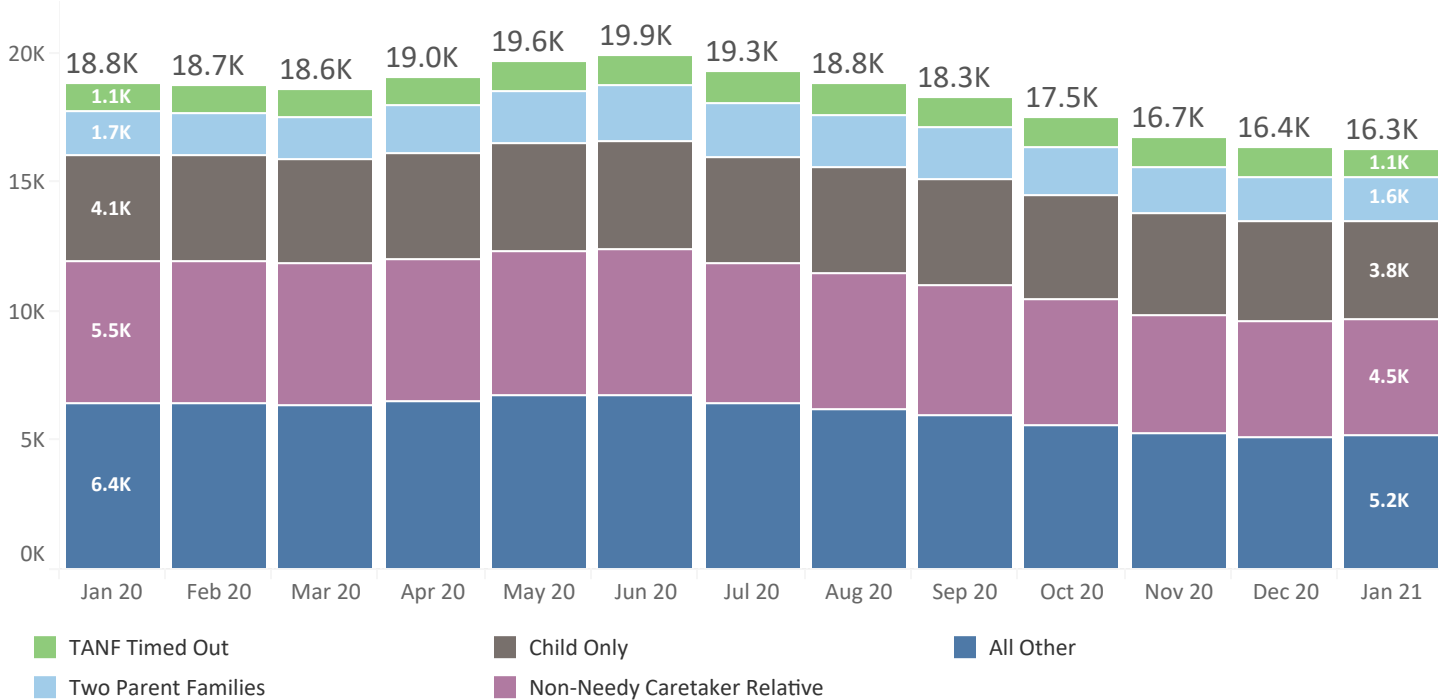
Ethnicity and Language



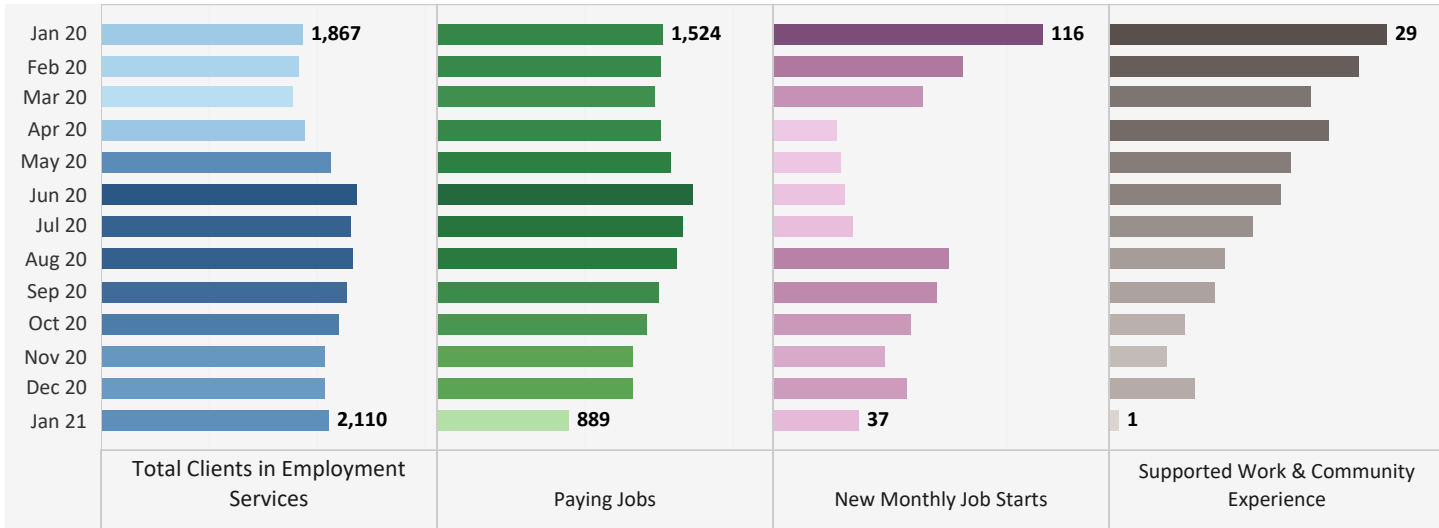
English			80.8%
Non-English	Spanish	14.4%	
	Other	3.0%	
	Farsi	0.9%	
	Vietnamese	0.3%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Cambodian	0.1%	



CalWORKs Individuals by Case Type



Welfare to Work Individuals



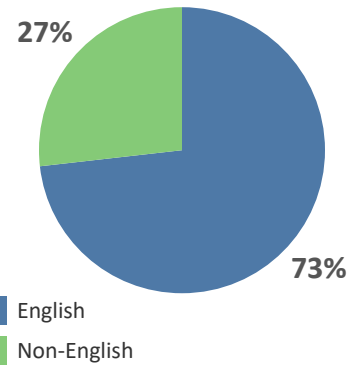
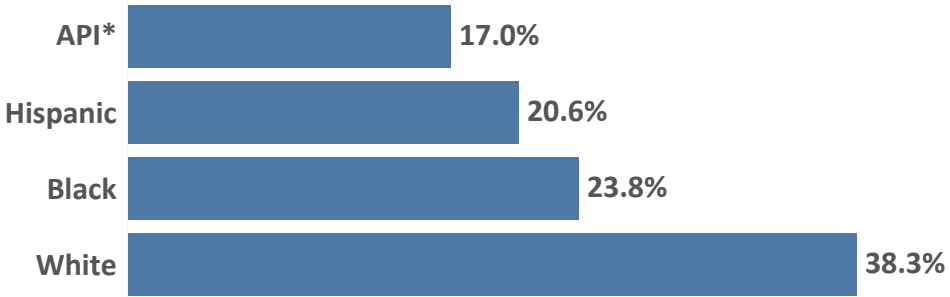
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

CalFresh Caseload		% Difference
2020	January	65.7K
2021	January	77.1K
		+17.5%

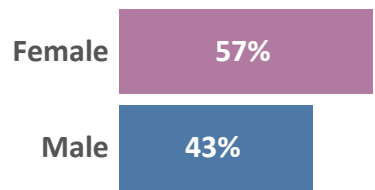
NA CalFresh Caseload		% Difference
2020	January	61.2K
2021	January	73.3K
		+19.8%

Ethnicity and Language

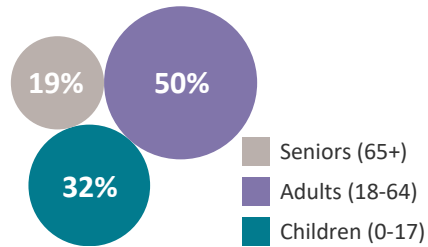


English		73.2%
Non-English		
Spanish	12.0%	
Chinese	6.7%	
Vietnamese	2.5%	
Other	2.4%	
Other Asian	2.3%	
Farsi	0.7%	
Cambodian	0.3%	

Gender

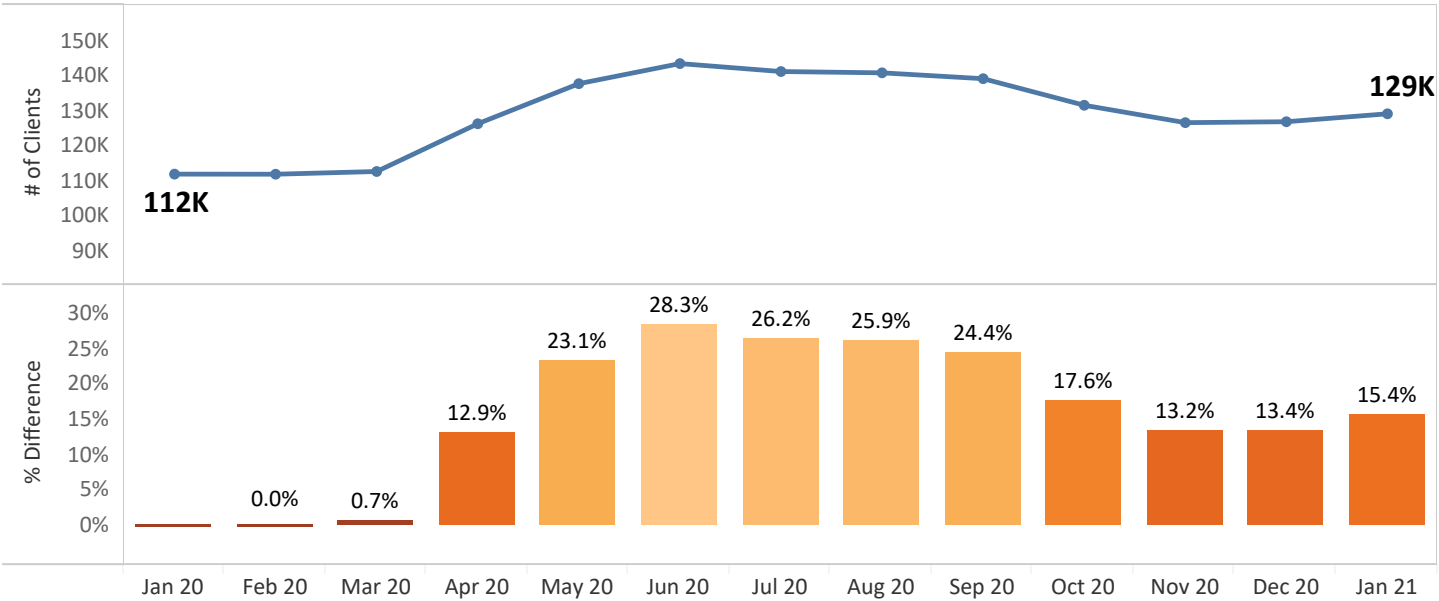


Age

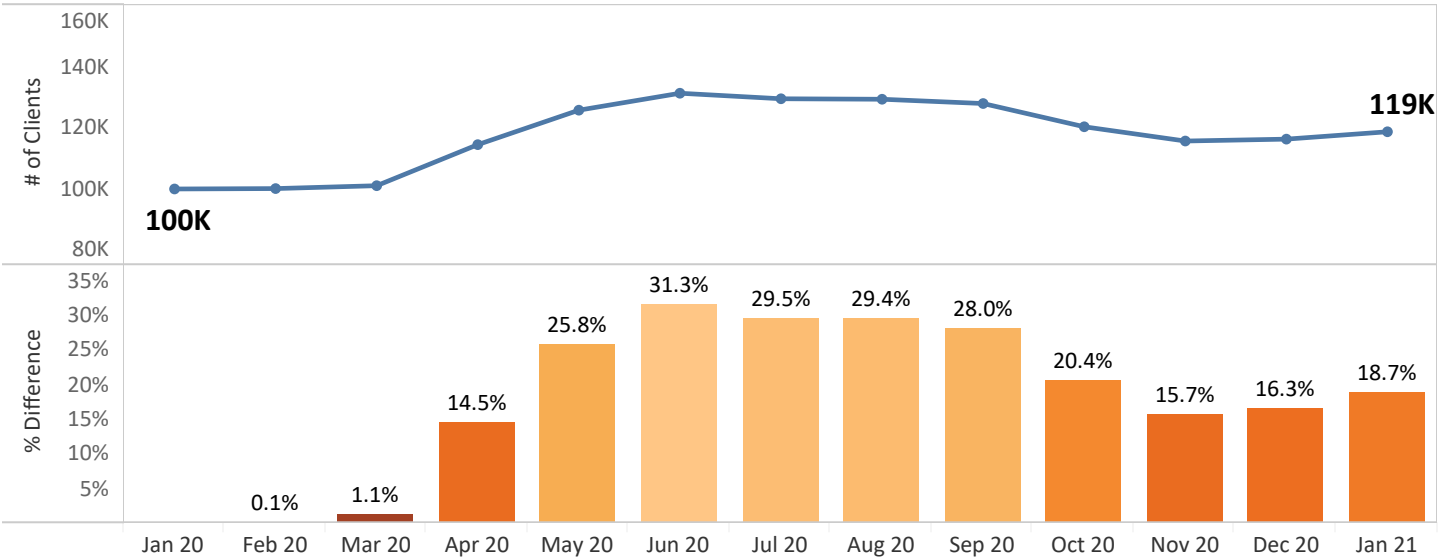


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



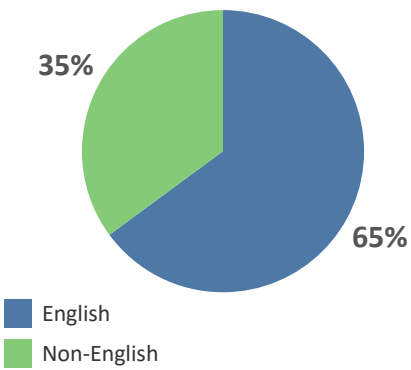
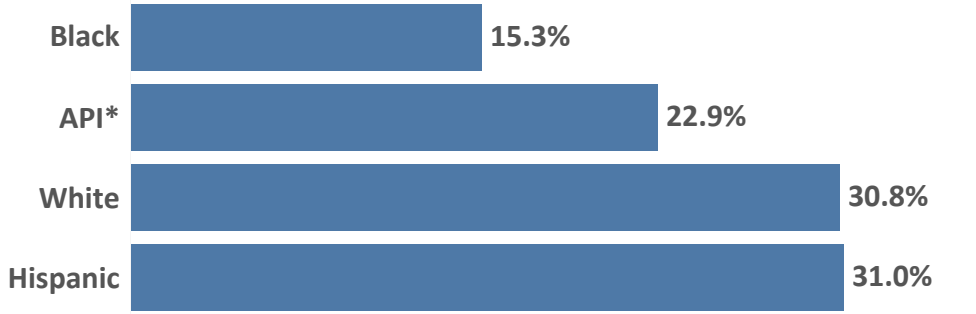
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2020	January	196.6K	
2021	January	225.2K	14.5%

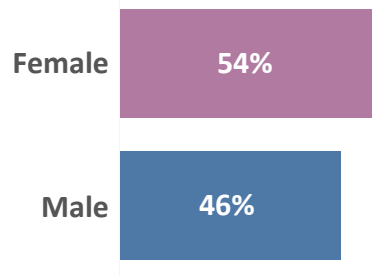
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

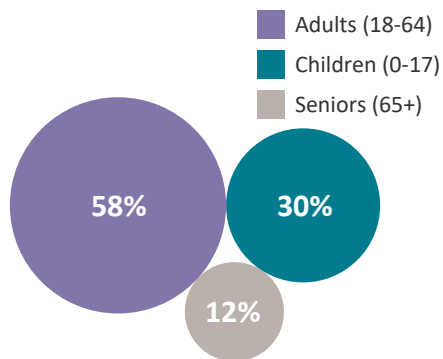


English			64.9%
Non-English	Spanish	21.4%	
	Chinese	5.8%	
	Other Asian	2.8%	
	Other	2.3%	
	Vietnamese	2.2%	
	Farsi	0.4%	
	Cambodian	0.1%	

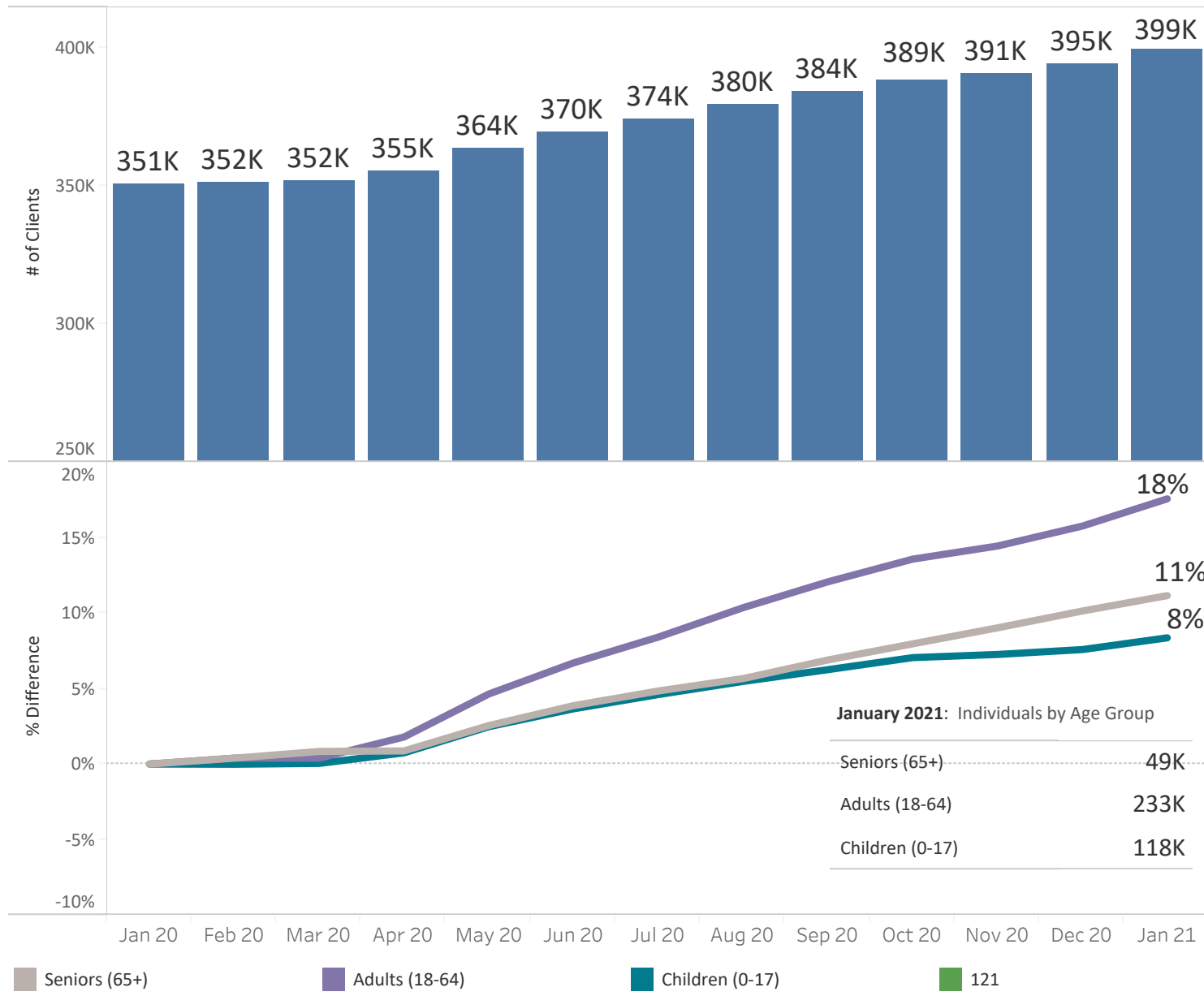
Gender



Age



Medi-Cal Individuals



January 2021: Individuals by Age Group

Seniors (65+)	49K
Adults (18-64)	233K
Children (0-17)	118K

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

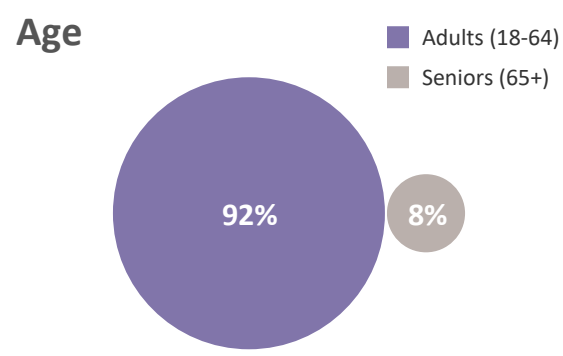
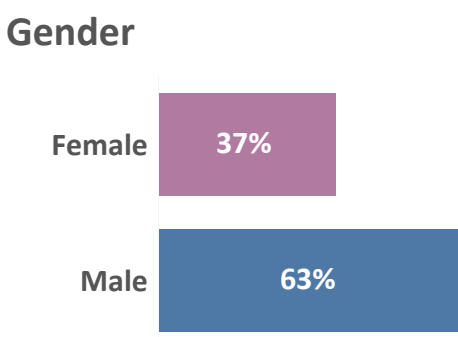
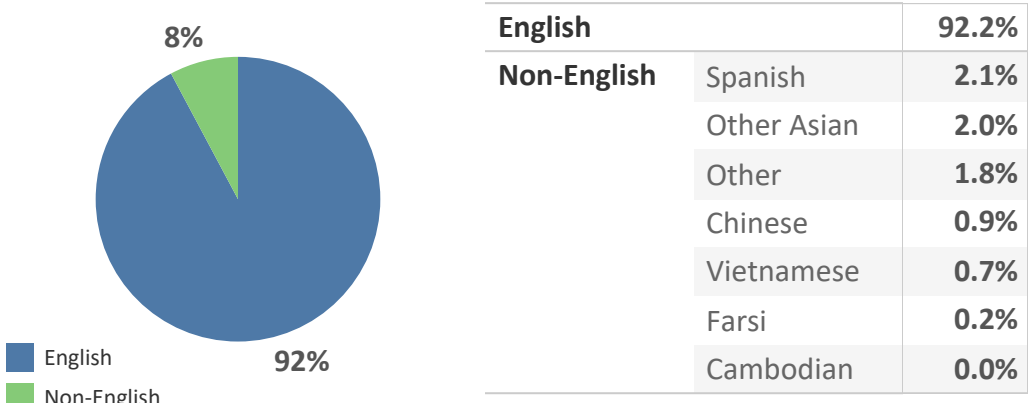
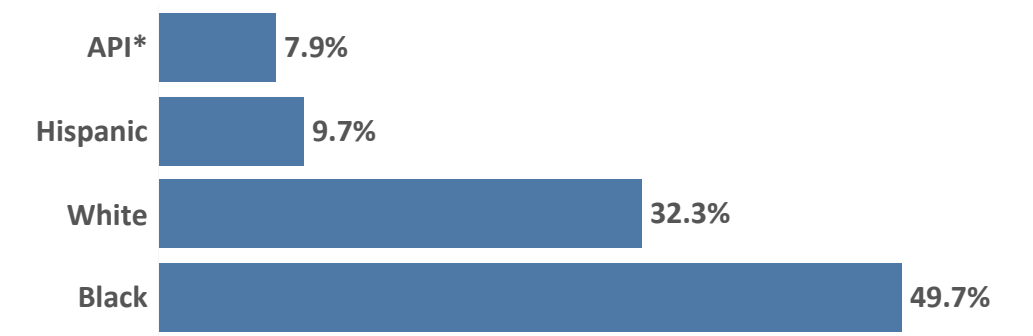
% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page
*Asian/Pacific Islander

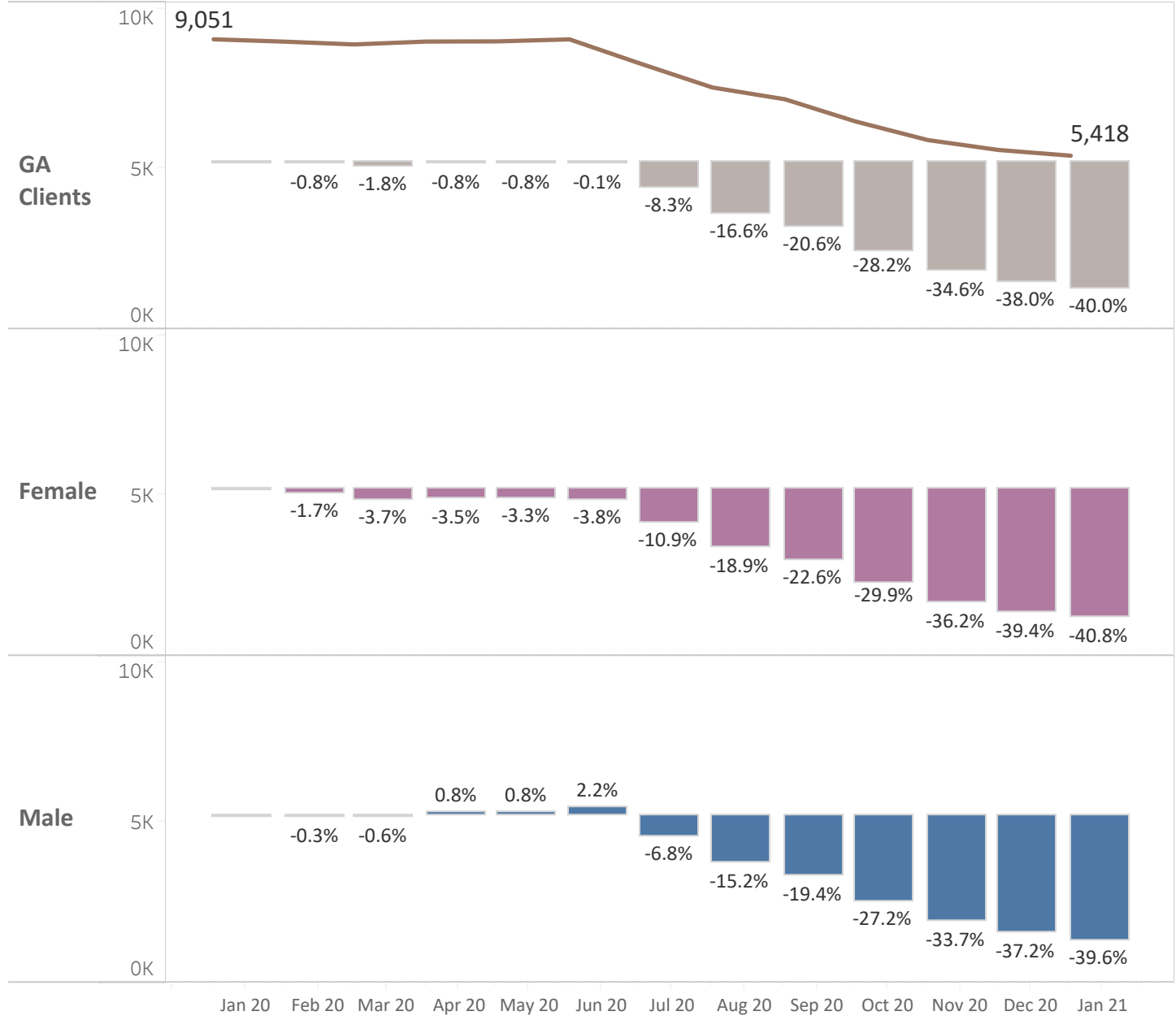
GA Caseload			% Difference
2020	January	8,943	
2021	January	5,342	-40.3%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language



General Assistance Individuals



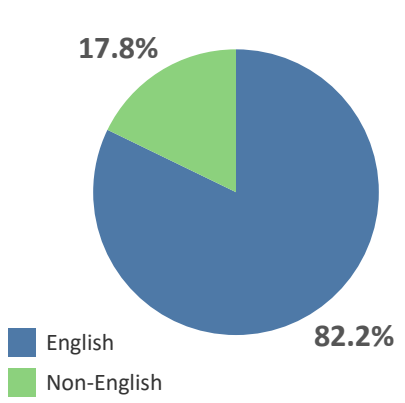
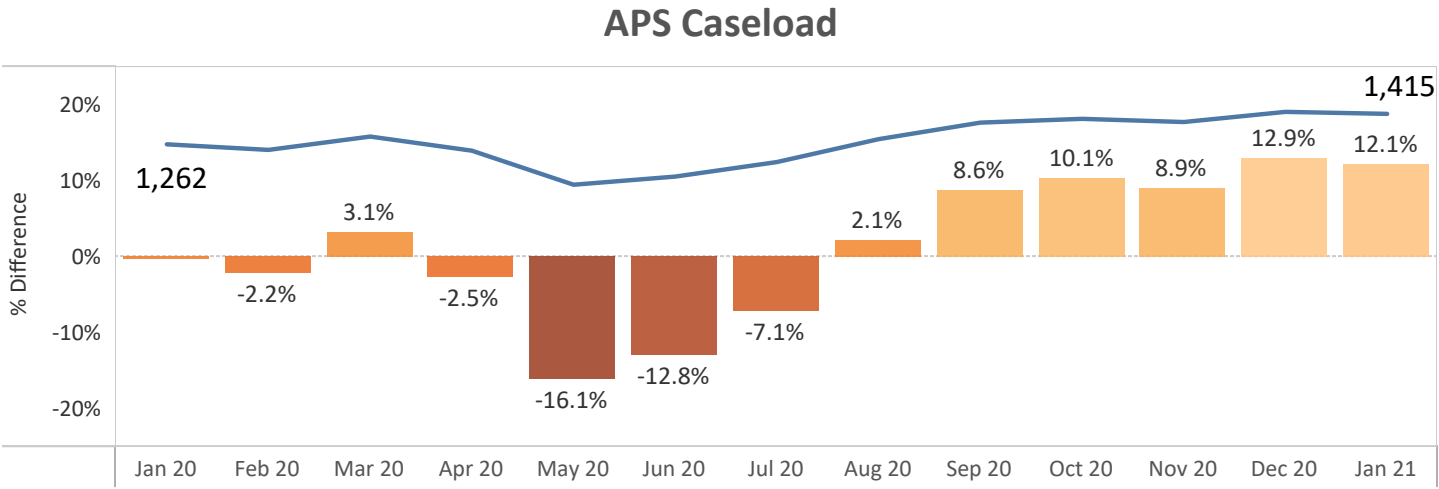
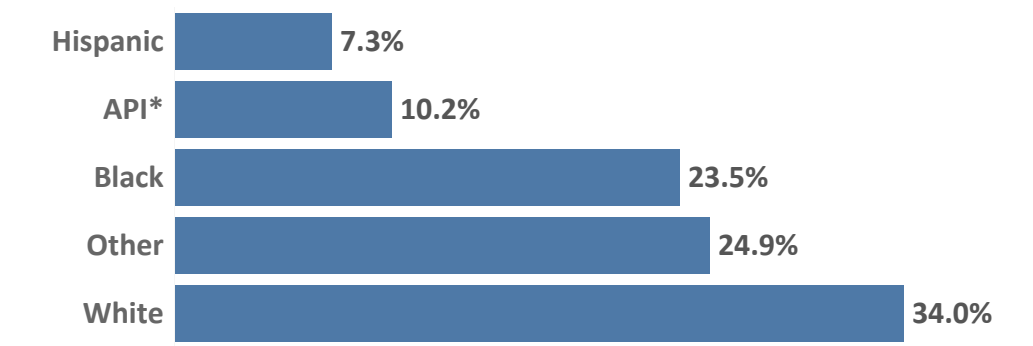
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

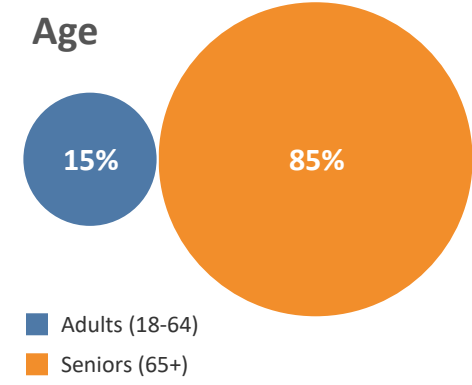
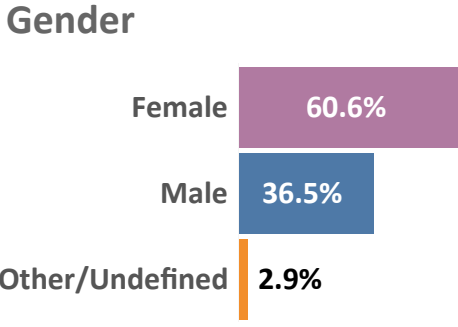
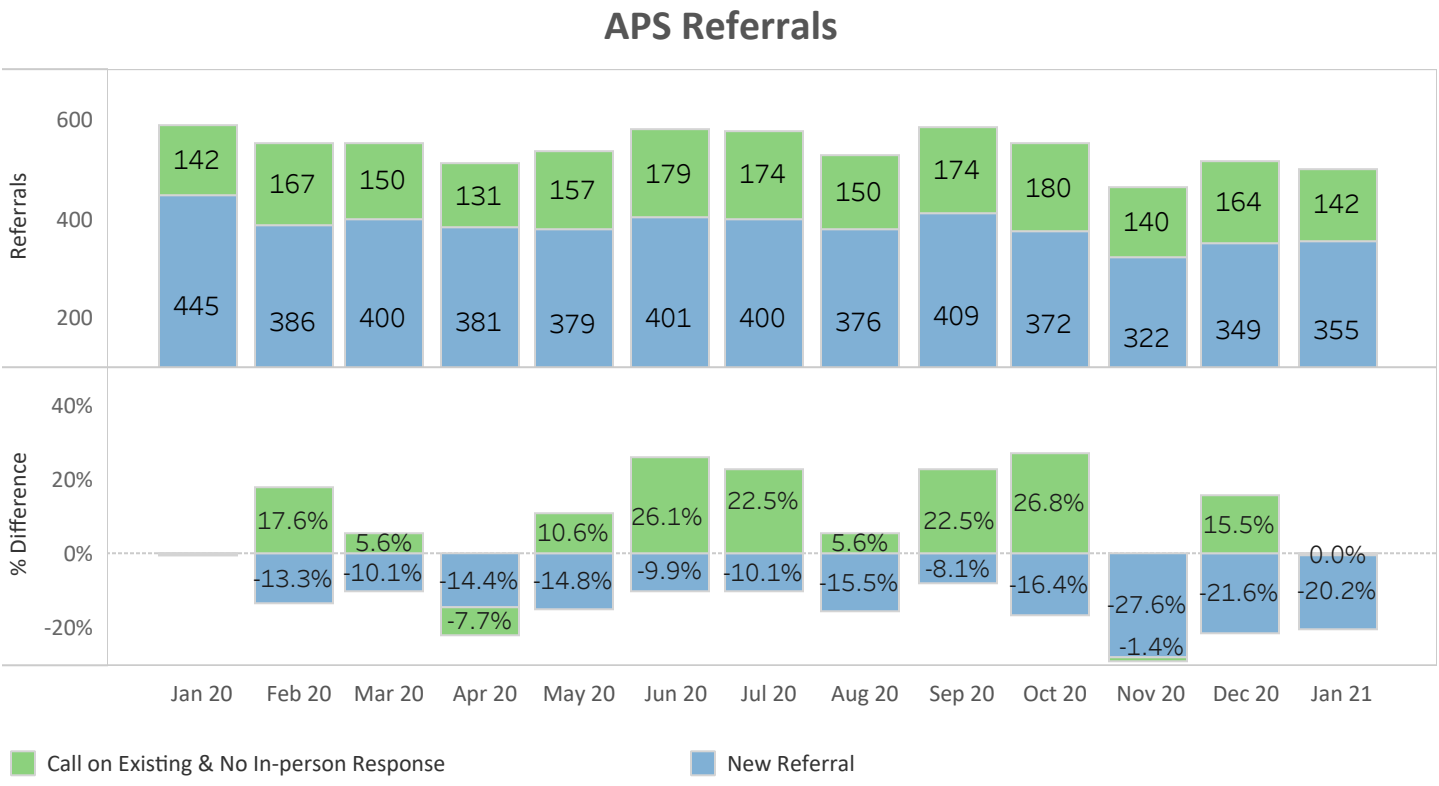
APS Caseload			% Difference
2020	January	1,262	
2021	January	1,415	12.1%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



English		82.2%
Non-English	Other	10.7%
	Spanish	3.0%
	Chinese	2.3%
	Other Asian	1.0%
	Vietnamese	0.4%
	Farsi	0.4%



% change/difference is calculated relative to the first month in the observed year.

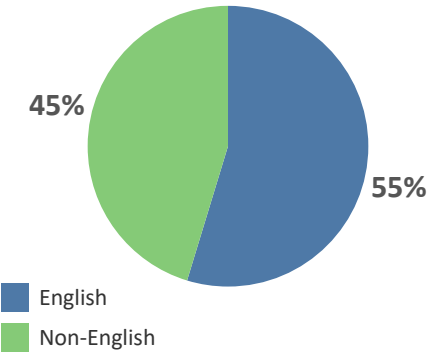
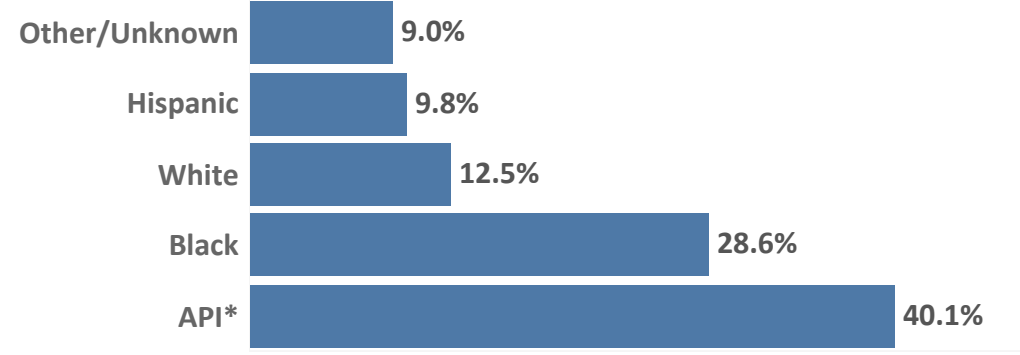
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

IHSS Caseload

IHSS Caseload			% Difference
2020	January	24.8K	
2021	January	25.2K	1.4%

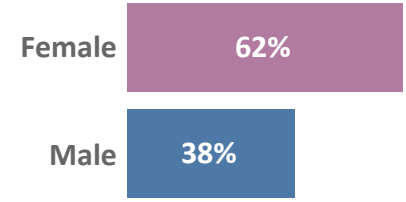
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

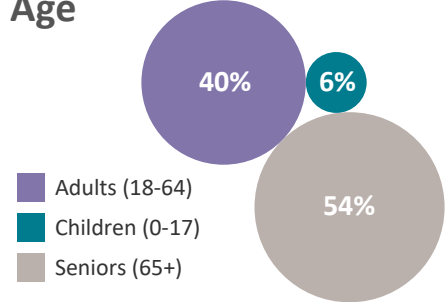


Language Breakdown		
English		54.7%
Non-English	Chinese	19.9%
	Other	6.4%
	Spanish	6.2%
	Vietnamese	4.1%
	Other Asian	4.0%
	Farsi	3.7%
	Cambodian	1.0%

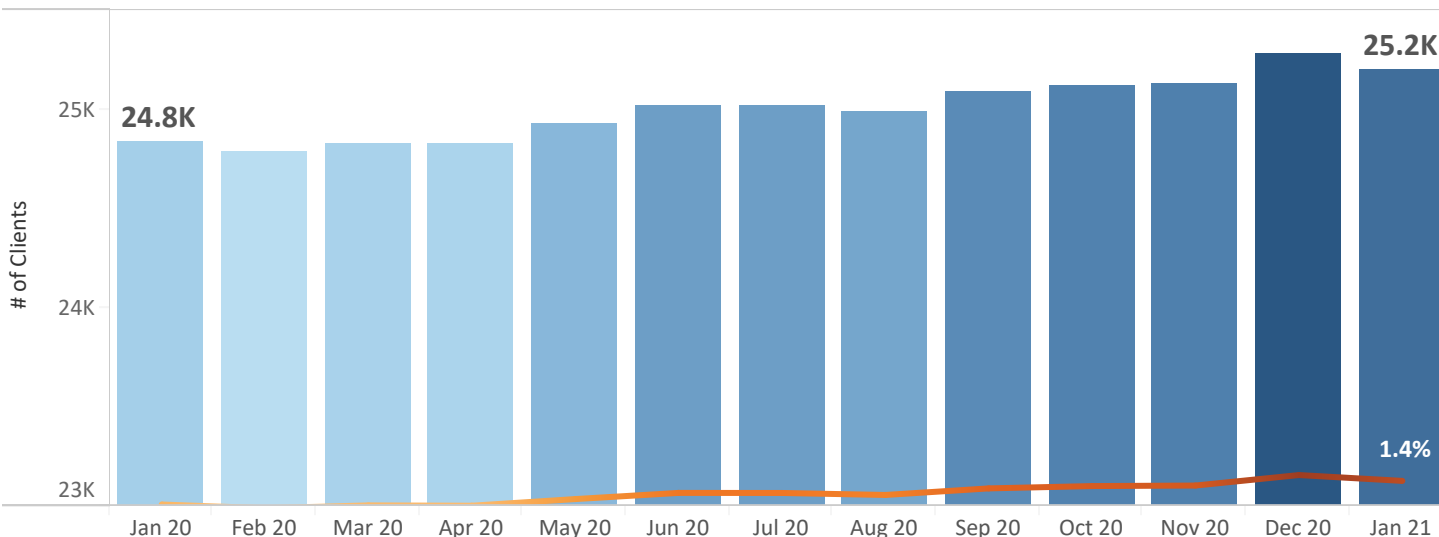
Gender



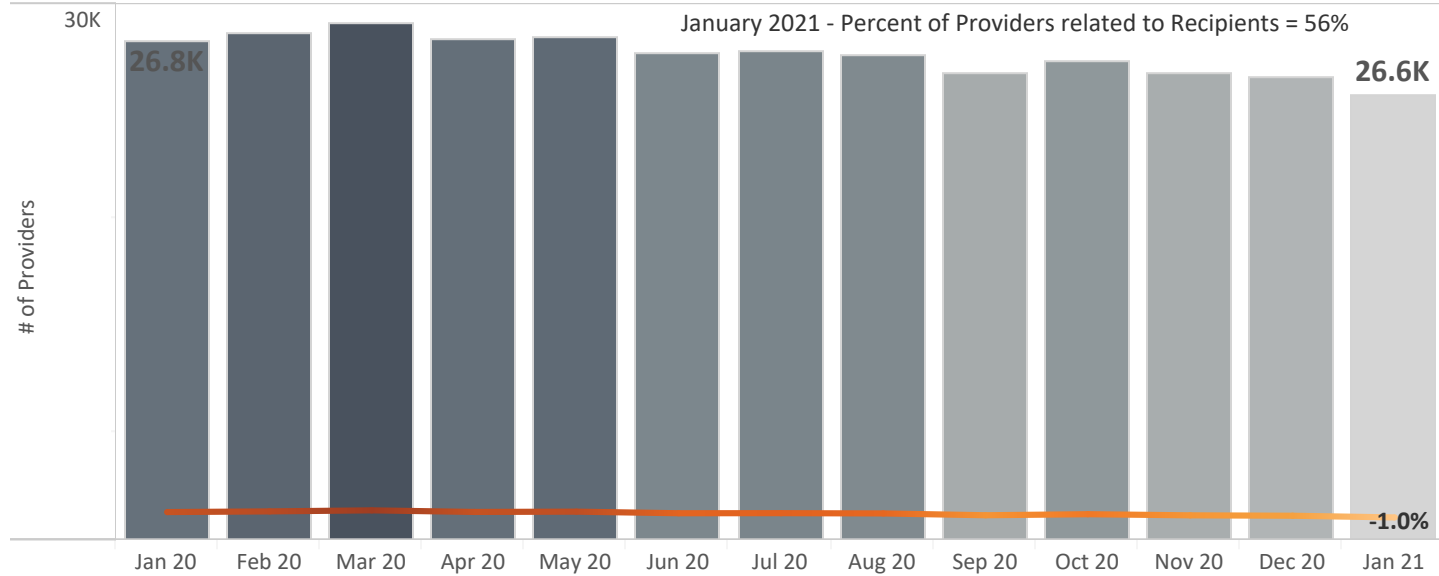
Age



IHSS Recipients



IHSS Providers

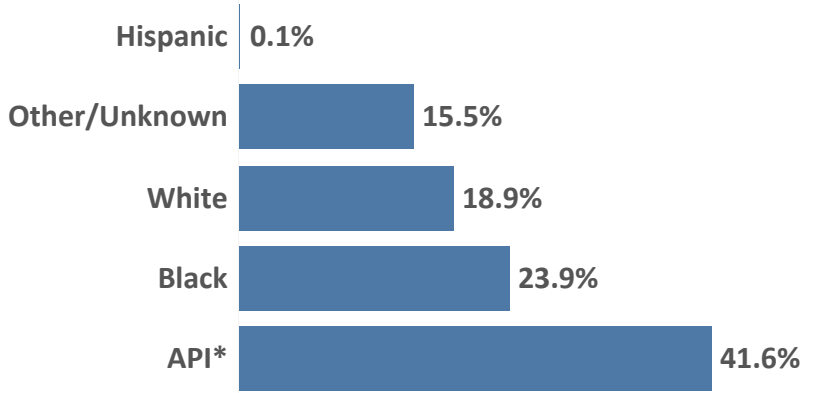


% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Ethnicity - Congregate Meals

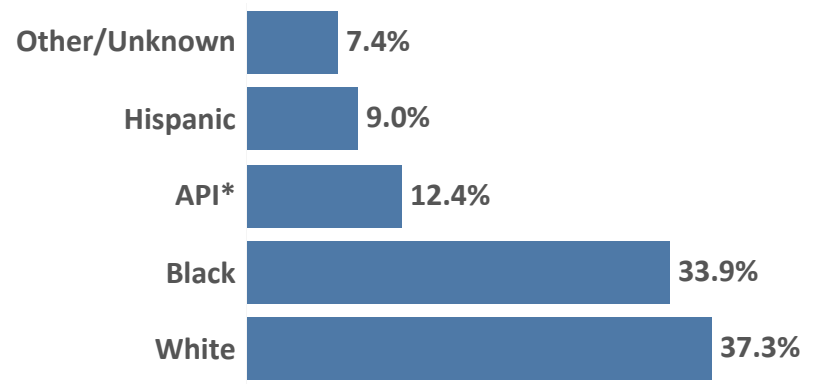


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

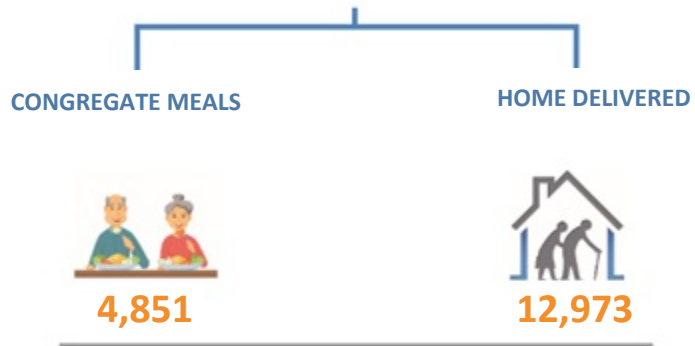
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

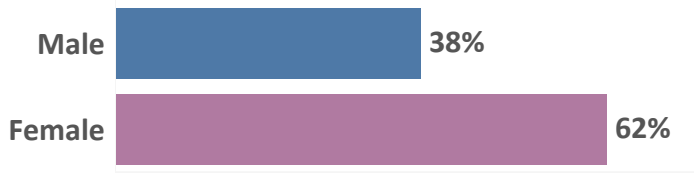
Ethnicity - Home Delivered Meals



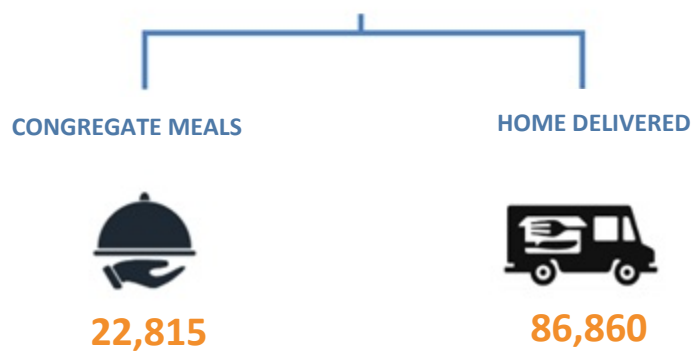
Total Individuals Served: 17,824



Gender - Congregate Meals



Total Meals Served: 109,675



Gender - Home Delivered Meals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

February 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		399,427	100.0%	128,945	100.0%	16,269	100.0%	5,418	100.0%	25,195	100.0%	1,415	100.0%	1,129	100.0%	1,744	100.0%
Seniors (65+)	Female	28,912	7.2%	14,483	11.2%	1	0.0%	256	4.7%	9,400	37.3%	749	52.9%	0	0.0%	0	0.0%
	Male	19,962	5.0%	9,404	7.3%	5	0.0%	171	3.2%	4,213	16.7%	410	29.0%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	37	2.6%	0	0.0%	0	0.0%
Adults (18-64)	Female	127,686	32.0%	38,356	29.7%	2,363	14.5%	1,747	32.2%	5,849	23.2%	108	7.6%	188	16.7%	212	12.2%
	Male	104,842	26.2%	26,028	20.2%	638	3.9%	3,244	59.9%	4,339	17.2%	107	7.6%	130	11.5%	159	9.1%
	Undefined	9	0.0%	6	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.3%	0	0.0%	0	0.0%
Children (0-17)	Female	57,977	14.5%	20,103	15.6%	6,676	41.0%	0	0.0%	450	1.8%	0	0.0%	385	34.1%	672	38.5%
	Male	60,035	15.0%	20,565	15.9%	6,586	40.5%	0	0.0%	944	3.7%	0	0.0%	426	37.7%	699	40.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	399,427	100.0%	128,945	100.0%	16,269	100.0%	5,418	100.0%	25,195	100.0%	1,415	100.0%	1,129	100.0%	1,744	100.0%
API*	91,224	22.8%	21,934	17.0%	861	5.3%	430	7.9%	10,108	40.1%	144	10.2%	64	5.7%	119	6.8%
Black	60,842	15.2%	30,686	23.8%	6,730	41.4%	2,692	49.7%	7,202	28.6%	333	23.5%	525	46.5%	755	43.3%
Hispanic	123,447	30.9%	26,579	20.6%	4,729	29.1%	526	9.7%	2,471	9.8%	104	7.3%	368	32.6%	593	34.0%
Native American	895	0.2%	316	0.2%	39	0.2%	20	0.4%	65	0.3%	5	0.4%	6	0.5%	12	0.7%
White	122,848	30.8%	49,420	38.3%	3,910	24.0%	1,748	32.3%	3,158	12.5%	481	34.0%	153	13.6%	244	14.0%
Other	171	0.0%	10	0.0%	0	0.0%	2	0.0%	2,191	8.7%	348	24.6%	13	1.2%	21	1.2%

Language	399,427	100.0%	128,945	100.0%	16,269	100.0%	5,418	100.0%	25,195	100.0%	1,415	100.0%	1,129	100.0%	1,744	100.0%
English	259,239	64.9%	94,422	73.2%	13,150	80.8%	4,996	92.2%	13,784	54.7%	1,163	82.2%	1,010	89.5%	1,535	88.0%
Cambodian	525	0.1%	364	0.3%	15	0.1%	2	0.0%	253	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	30,890	7.7%	10,444	8.1%	61	0.4%	131	2.4%	5,007	19.9%	32	2.3%	1	0.1%	8	0.5%
Farsi	1,653	0.4%	918	0.7%	141	0.9%	10	0.2%	932	3.7%	6	0.4%	2	0.2%	2	0.1%
Other	9,347	2.3%	3,097	2.4%	493	3.0%	99	1.8%	1,613	6.4%	152	10.7%	12	1.1%	19	1.1%
Other Asian	3,823	1.0%	1,043	0.8%	18	0.1%	28	0.5%	1,011	4.0%	13	0.9%	1	0.1%	2	0.1%
Spanish	85,324	21.4%	15,416	12.0%	2,344	14.4%	112	2.1%	1,567	6.2%	43	3.0%	102	9.0%	177	10.1%
Vietnamese	8,626	2.2%	3,241	2.5%	47	0.3%	40	0.7%	1,028	4.1%	5	0.4%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

February 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
Total Persons		399,427	100.0%	128,945	100.0%	16,269	100.0%	5,418	100.0%	25,195	100.0%	1,415	100.0%	1,732	100.0%
North County	Alameda	14,008	3.5%	4,562	3.5%	441	2.7%	98	1.8%	965	3.8%	63	4.5%	45	2.6%
	Albany	2,848	0.7%	629	0.5%	81	0.5%	11	0.2%	72	0.3%	13	0.9%	5	0.3%
	Berkeley	14,852	3.7%	6,544	5.1%	451	2.8%	298	5.5%	1,240	4.9%	114	8.1%	48	2.8%
	Emeryville	2,643	0.7%	1,112	0.9%	134	0.8%	53	1.0%	214	0.8%	13	0.9%	7	0.4%
	Oakland	152,017	38.1%	61,340	47.6%	8,871	54.5%	3,296	60.8%	11,016	43.7%	517	36.5%	659	38.0%
	Piedmont	519	0.1%	105	0.1%	2	0.0%	4	0.1%	36	0.1%	9	0.6%	0	0.0%
Tri-City	Fremont	34,215	8.6%	8,291	6.4%	772	4.7%	240	4.4%	2,470	9.8%	118	8.3%	75	4.3%
	Newark	9,472	2.4%	2,265	1.8%	230	1.4%	64	1.2%	624	2.5%	30	2.1%	32	1.8%
	Union City	16,424	4.1%	4,125	3.2%	425	2.6%	84	1.6%	1,264	5.0%	47	3.3%	35	2.0%
Central County	Castro Valley	10,064	2.5%	2,379	1.8%	221	1.4%	65	1.2%	535	2.1%	52	3.7%	35	2.0%
	Hayward	62,024	15.5%	16,726	13.0%	2,259	13.9%	669	12.3%	2,976	11.8%	192	13.6%	179	10.3%
	San Leandro	34,672	8.7%	10,699	8.3%	1,184	7.3%	256	4.7%	1,900	7.5%	96	6.8%	90	5.2%
	San Lorenzo	8,046	2.0%	2,189	1.7%	215	1.3%	52	1.0%	441	1.8%	21	1.5%	23	1.3%
Tri-Valley	Dublin	6,811	1.7%	1,681	1.3%	167	1.0%	28	0.5%	500	2.0%	22	1.6%	18	1.0%
	Livermore	12,703	3.2%	3,123	2.4%	415	2.6%	104	1.9%	471	1.9%	51	3.6%	26	1.5%
	Pleasanton	6,853	1.7%	1,511	1.2%	125	0.8%	32	0.6%	408	1.6%	45	3.2%	21	1.2%
Other	Other	11,256	2.8%	1,664	1.3%	276	1.7%	64	1.2%	63	0.3%	12	0.8%	434	25.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.