

Social Services Agency

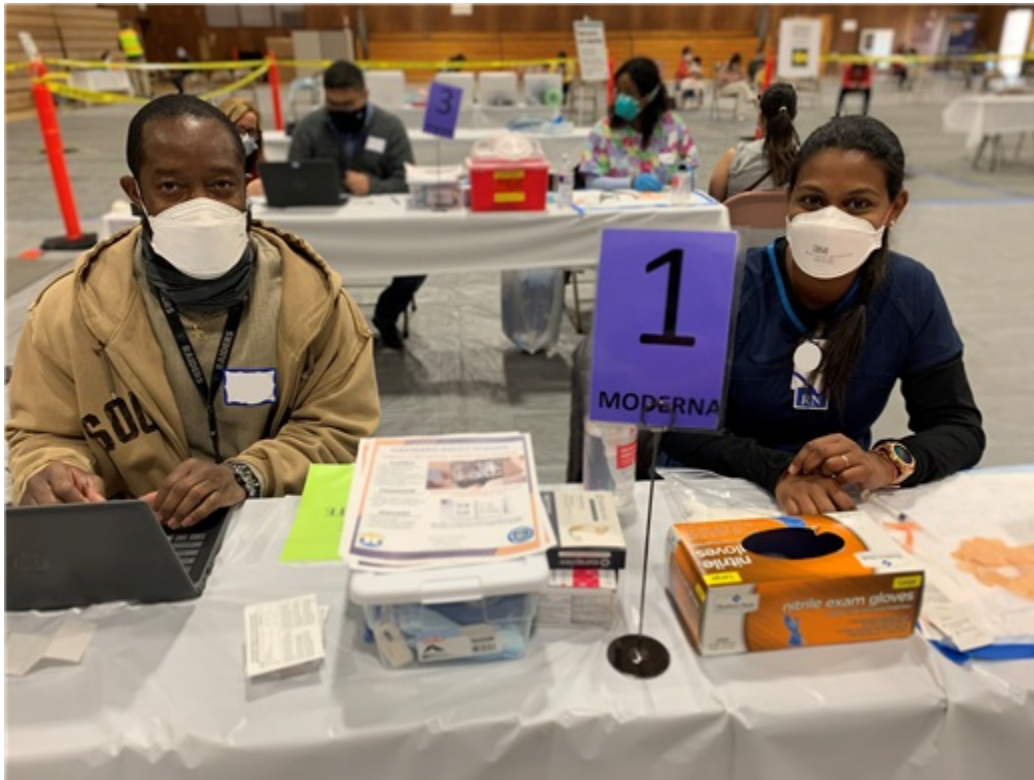
April 2021 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 442,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



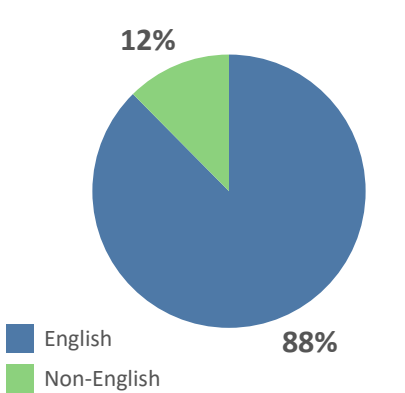
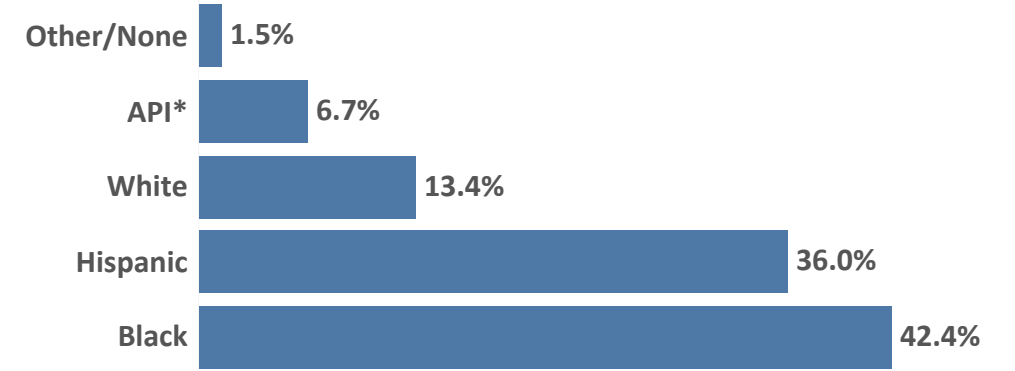
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in March 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

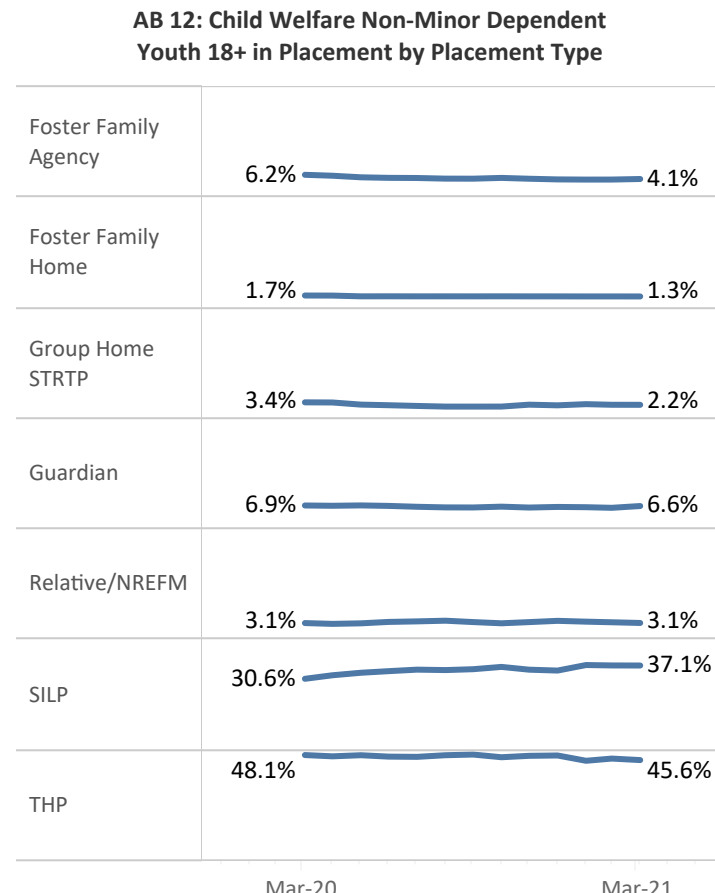
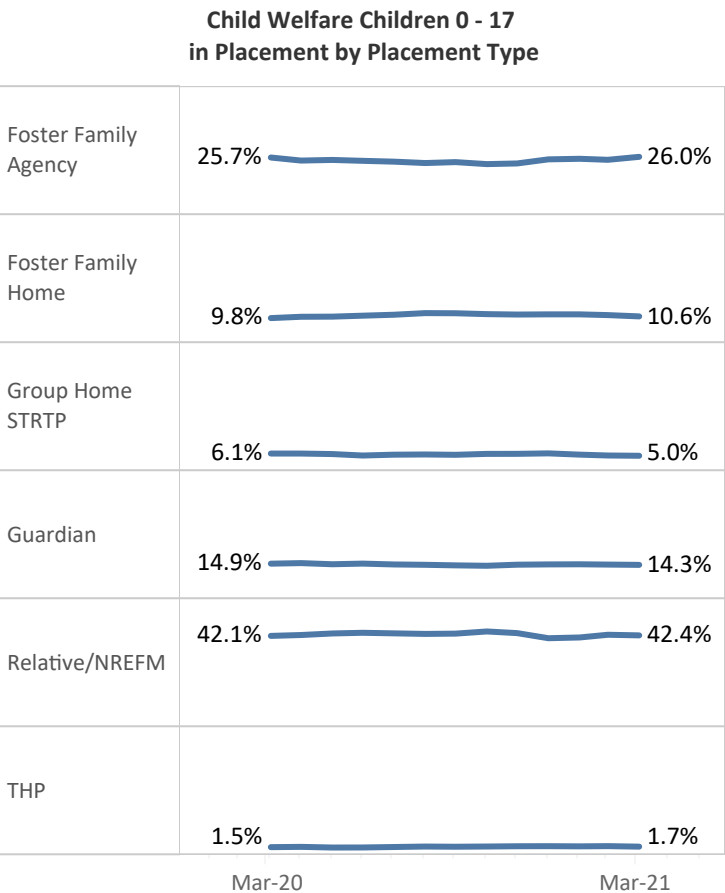
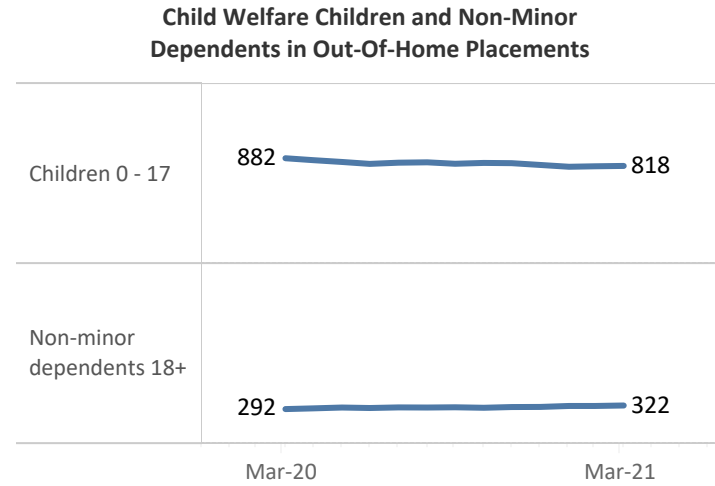
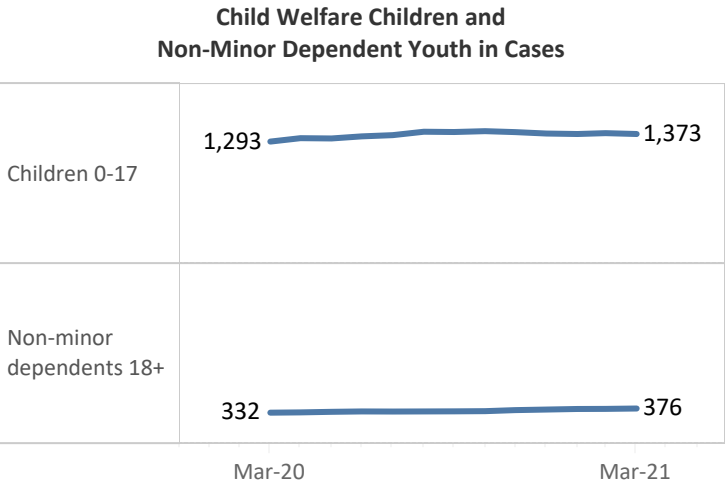
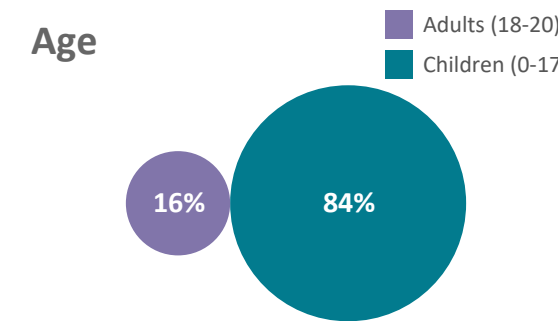
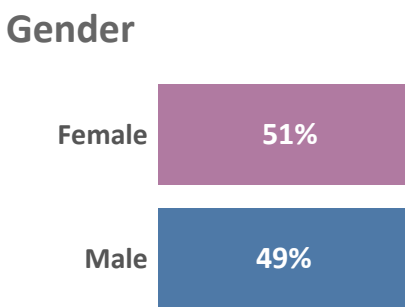
| Child Welfare Caseload | | | % Difference |
|------------------------|-------|-------|--------------|
| 2020 | March | 1,625 | |
| 2021 | March | 1,749 | 7.6% |

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



| English | | 87.6% |
|-------------|--|-------|
| Non-English | | |
| Spanish | | 10.7% |
| Other | | 1.0% |
| Chinese | | 0.5% |
| Farsi | | 0.1% |
| Vietnamese | | 0.1% |
| Other Asian | | 0.1% |

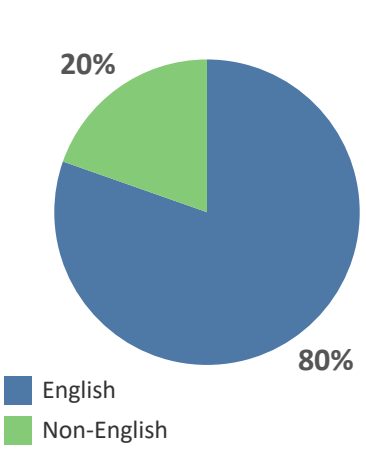
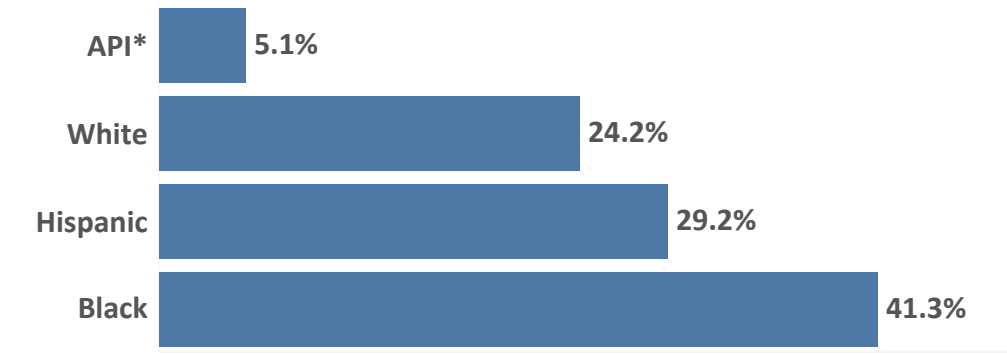


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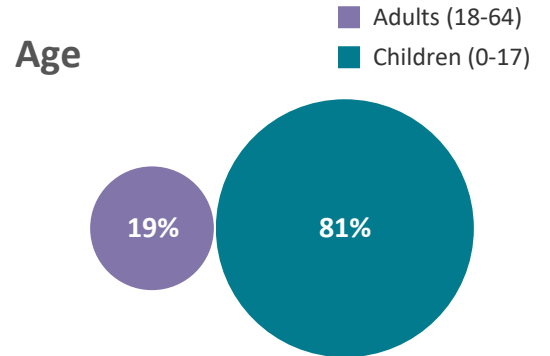
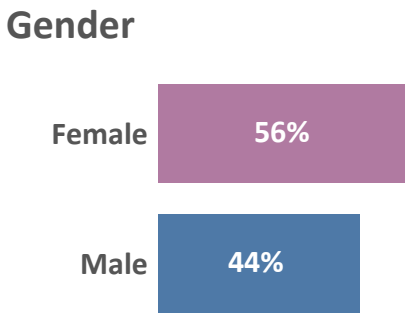
| CalWORKs Caseload | | | % Difference |
|-------------------|-------|-------|--------------|
| 2020 | March | 8,826 | |
| 2021 | March | 7,248 | -17.9% |

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

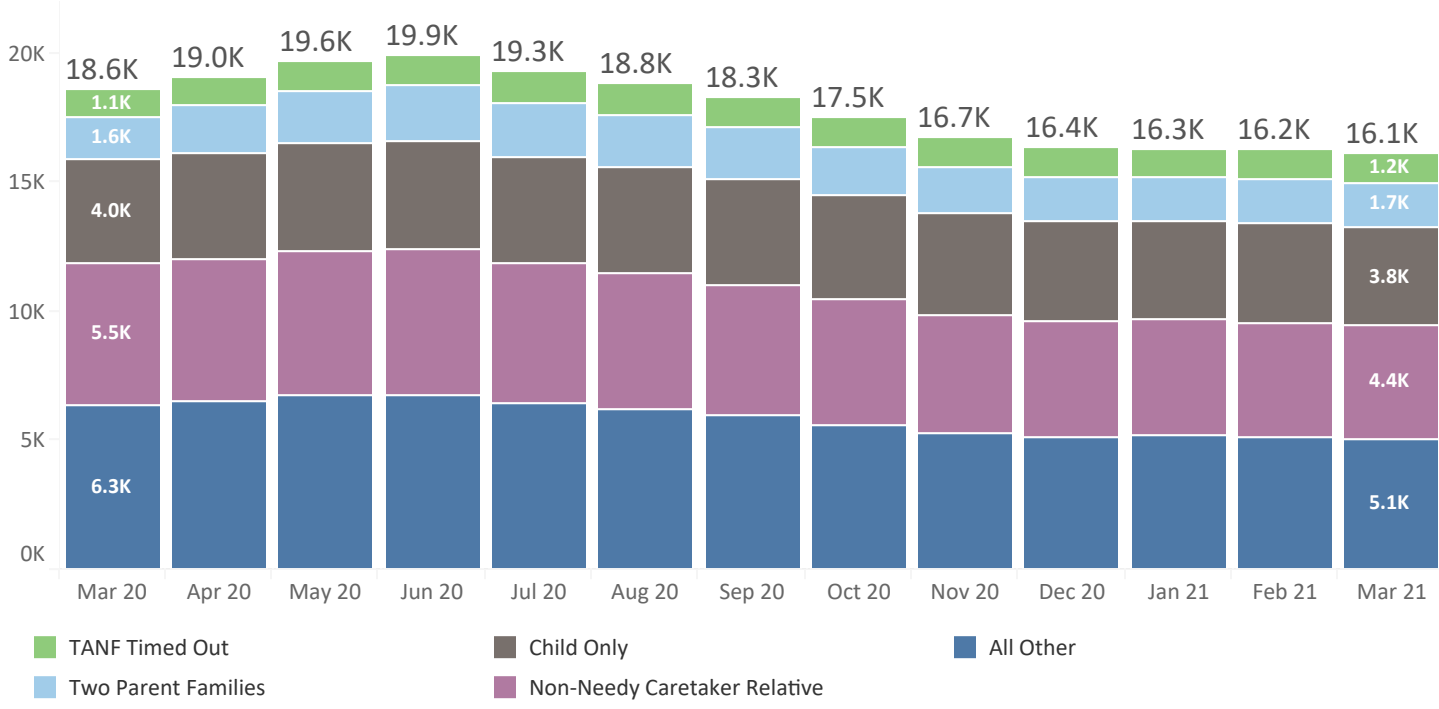
Ethnicity and Language



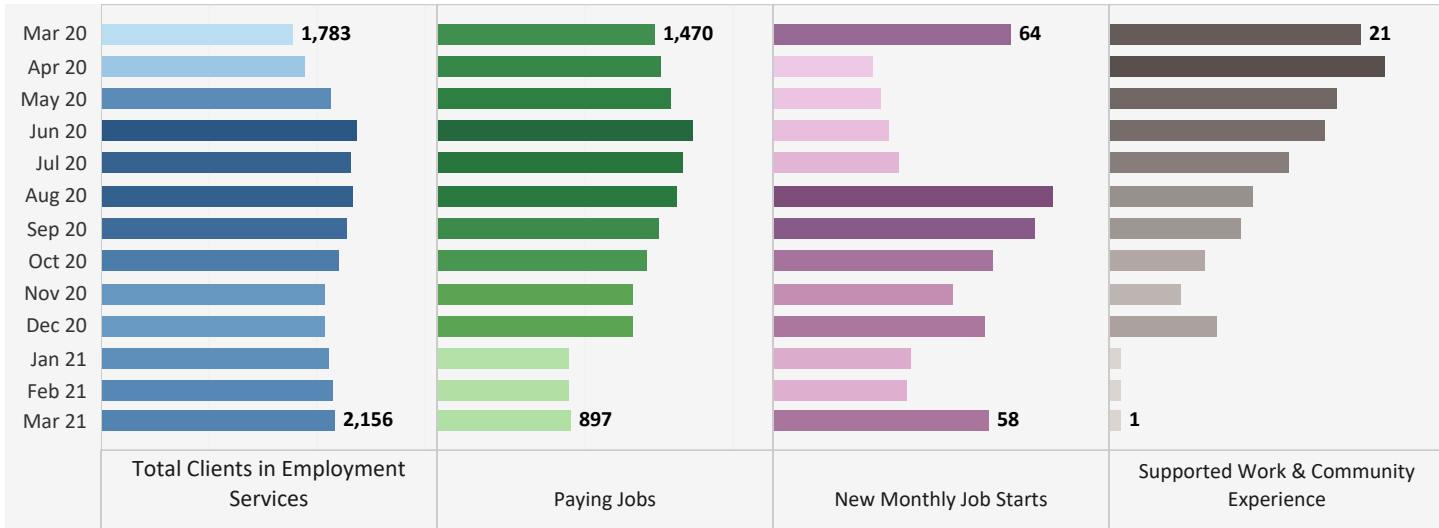
| English | | | 80.4% |
|-------------|-------------|-------|-------|
| Non-English | Spanish | 14.9% | |
| | Other | 3.0% | |
| | Farsi | 0.9% | |
| | Vietnamese | 0.3% | |
| | Chinese | 0.2% | |
| | Other Asian | 0.2% | |
| | Cambodian | 0.1% | |



CalWORKs Individuals by Case Type



Welfare to Work Individuals



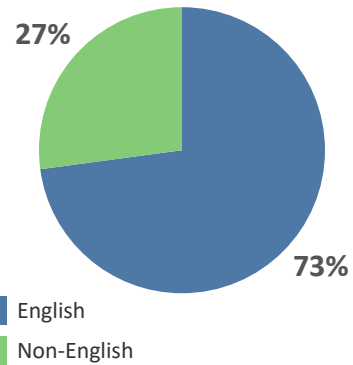
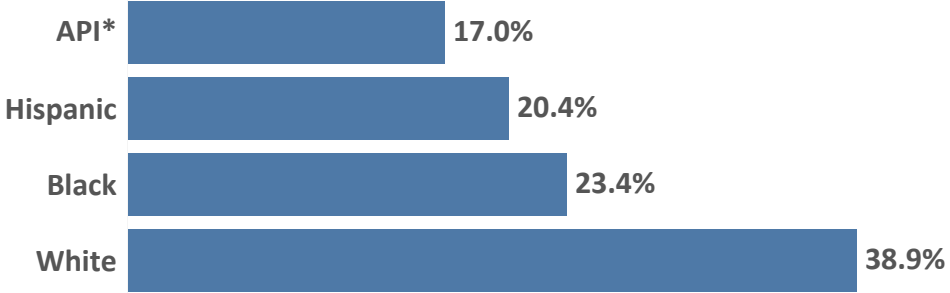
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Definitions of terms appear on the last page
*Asian/Pacific Islander

| CalFresh Caseload | | % Difference |
|-------------------|-------|---------------|
| 2020 | March | 66.5K |
| 2021 | March | 79.6K |
| | | +19.7% |

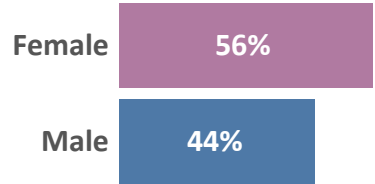
| NA CalFresh Caseload | | % Difference |
|----------------------|-------|---------------|
| 2020 | March | 62.2K |
| 2021 | March | 75.8K |
| | | +21.9% |

Ethnicity and Language

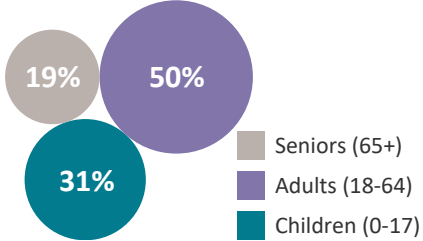


| English | | 72.9% |
|-------------|-------------|-------|
| Non-English | Spanish | 12.0% |
| | Chinese | 6.8% |
| | Vietnamese | 2.5% |
| | Other | 2.4% |
| | Other Asian | 2.3% |
| | Farsi | 0.7% |
| | Cambodian | 0.3% |

Gender

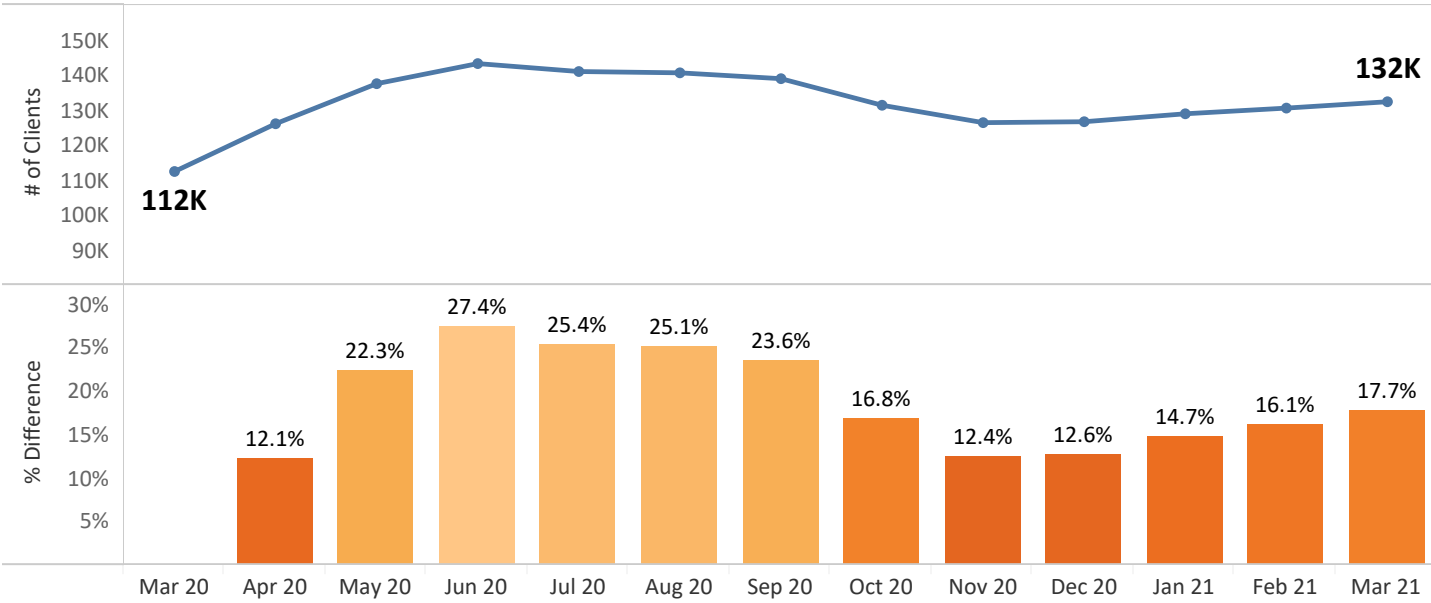


Age

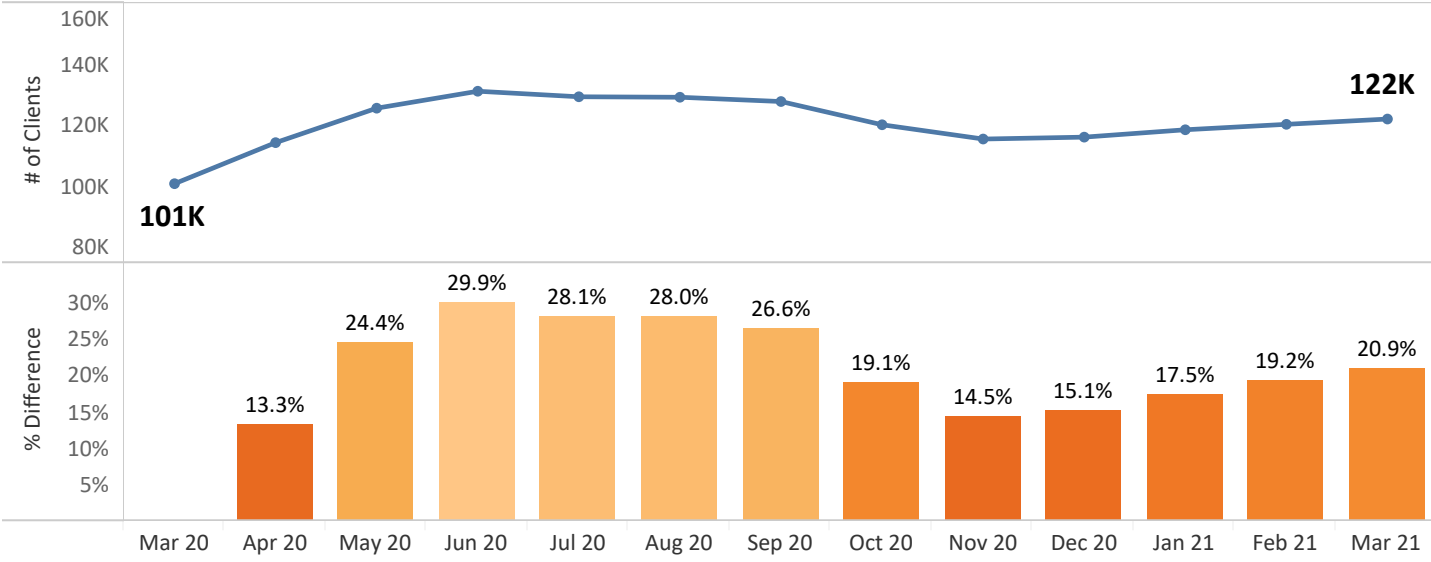


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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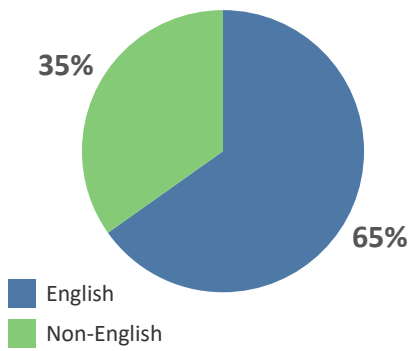
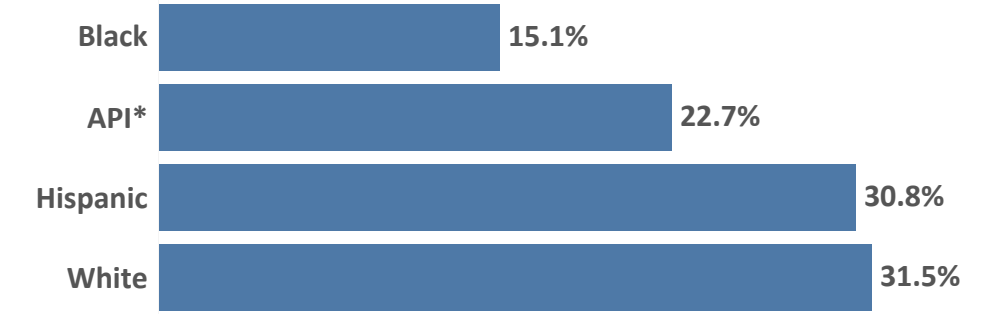
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*Asian/Pacific Islander

Medi-Cal Caseload

| Medi-Cal Caseload | | | % Difference |
|-------------------|-------|--------|--------------|
| 2020 | March | 197.6K | |
| 2021 | March | 231.2K | 17.0% |

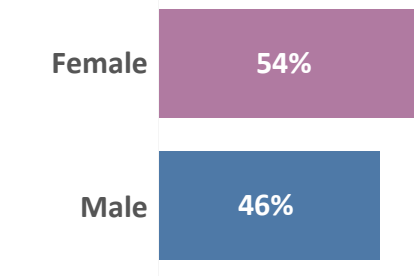
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

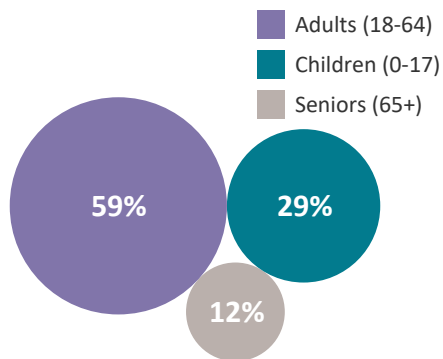


| English | | | 65.2% |
|-------------|-------------|-------|-------|
| Non-English | Spanish | 21.3% | |
| | Chinese | 5.7% | |
| | Other Asian | 2.8% | |
| | Other | 2.3% | |
| | Vietnamese | 2.1% | |
| | Farsi | 0.4% | |
| | Cambodian | 0.1% | |

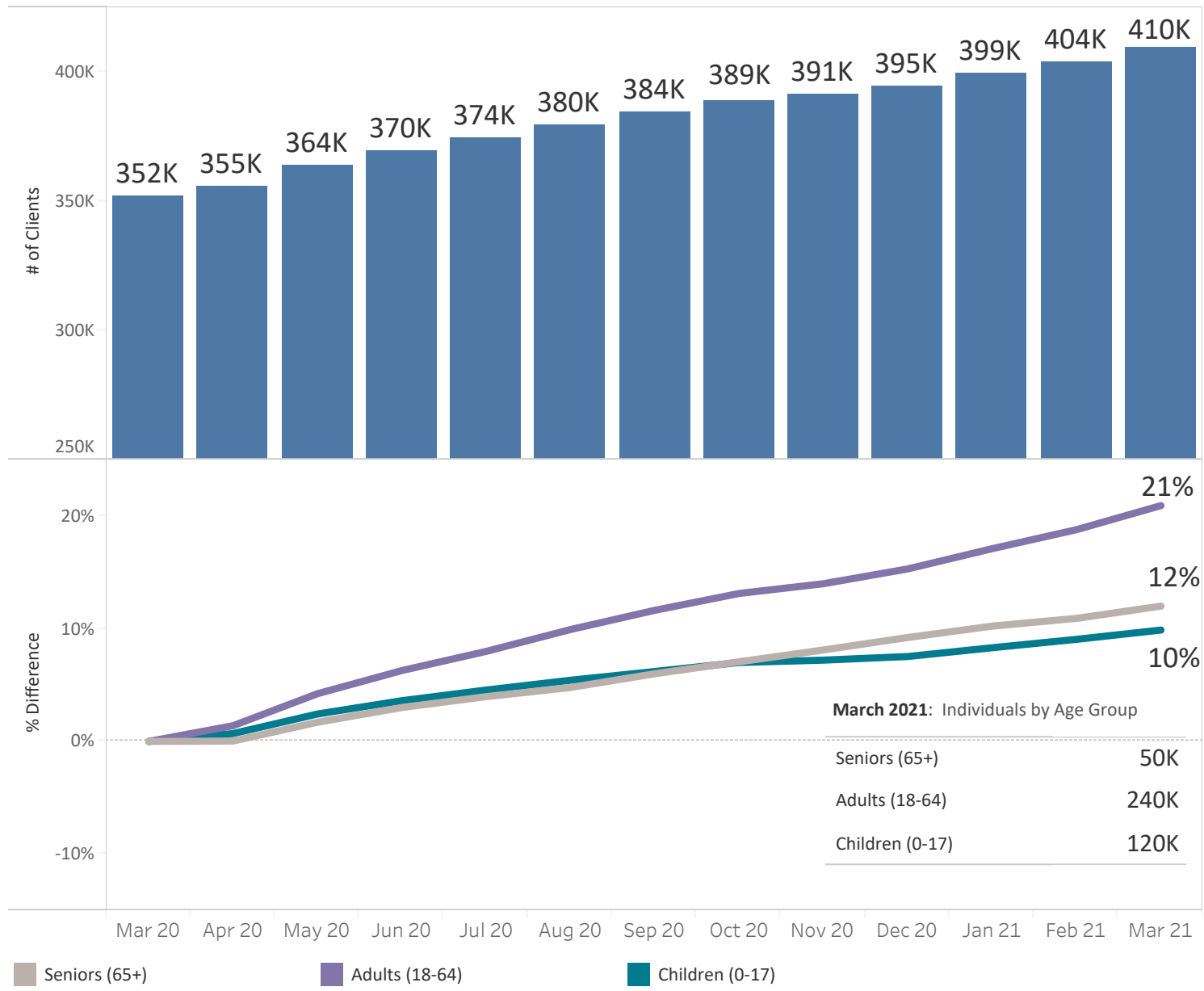
Gender



Age



Medi-Cal Individuals



March 2021: Individuals by Age Group

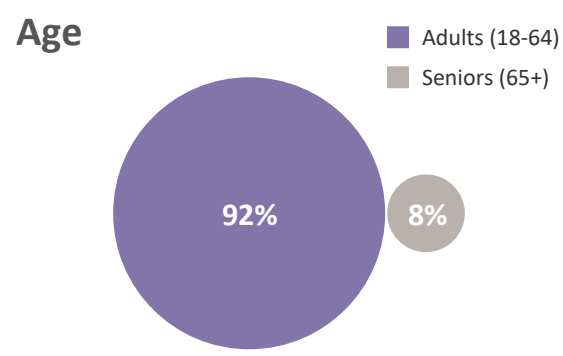
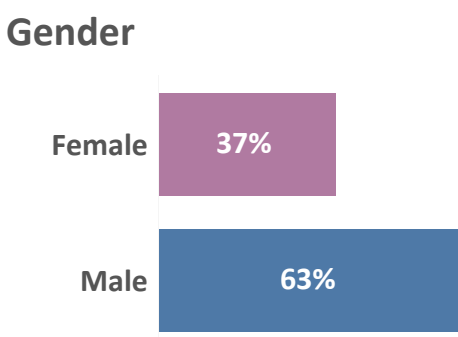
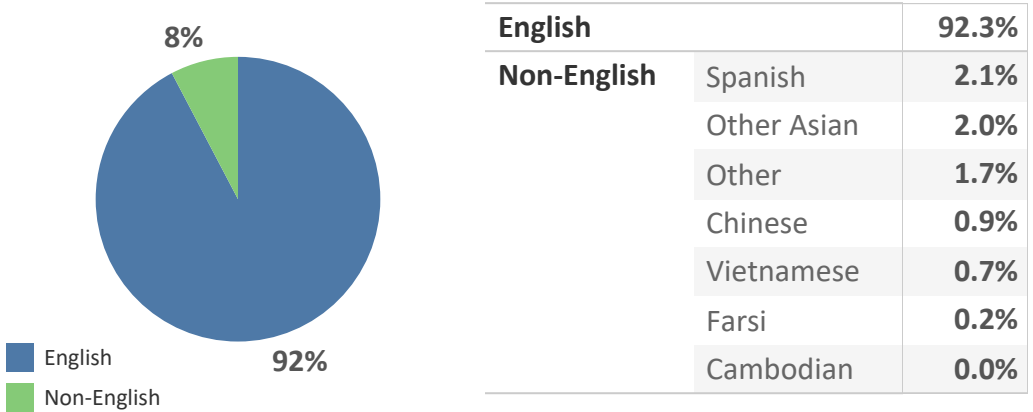
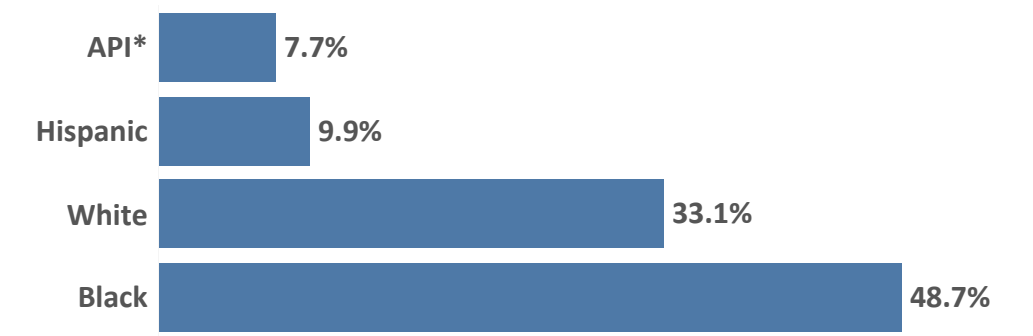
| | |
|-----------------|------|
| Seniors (65+) | 50K |
| Adults (18-64) | 240K |
| Children (0-17) | 120K |

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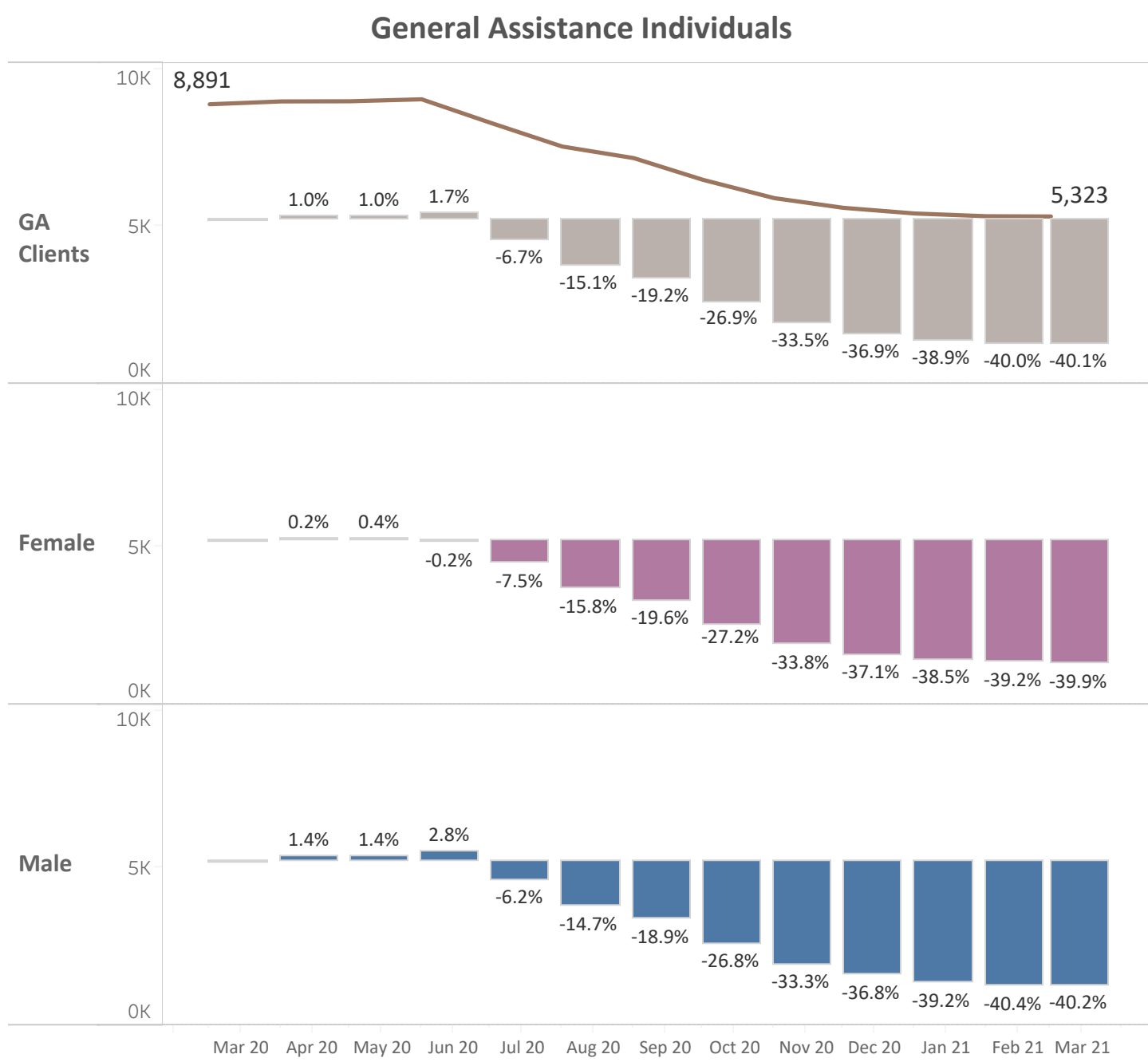
% change/difference is calculated relative to the first month in the observed year.

| GA Caseload | | | % Difference |
|-------------|-------|-------|--------------|
| 2020 | March | 8,783 | |
| 2021 | March | 5,252 | -40.2% |

Ethnicity and Language



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.



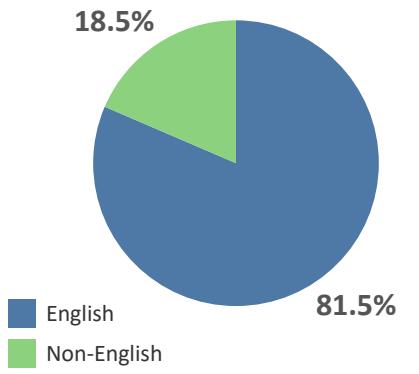
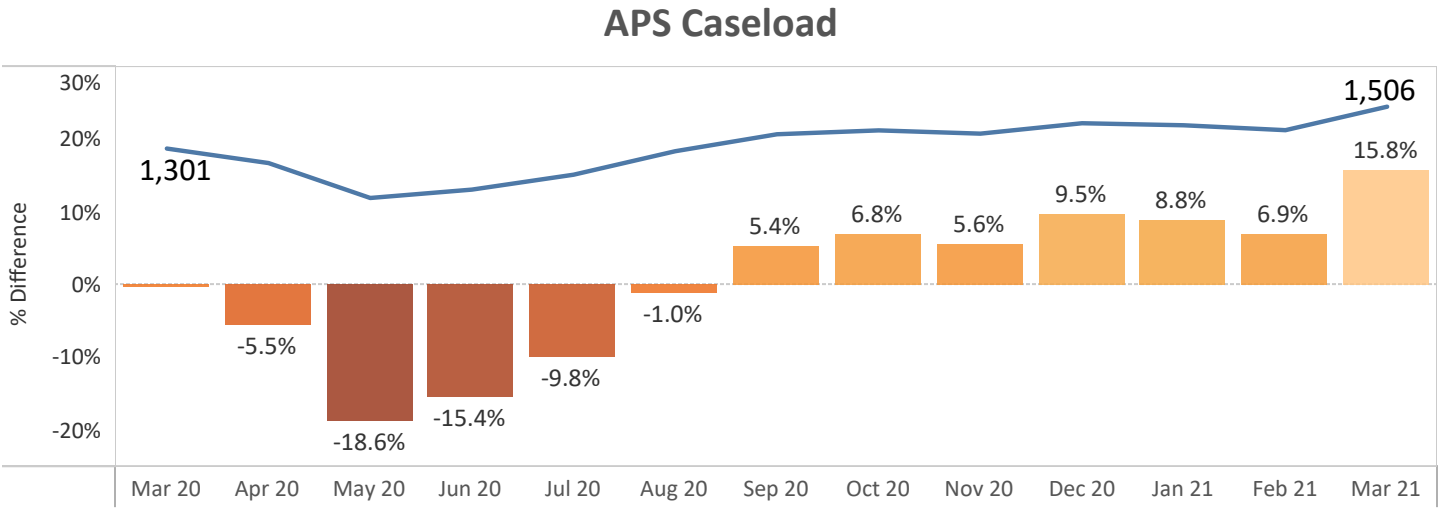
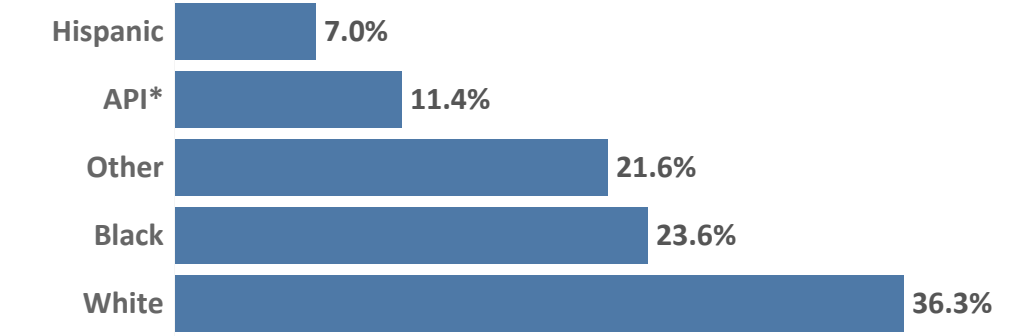
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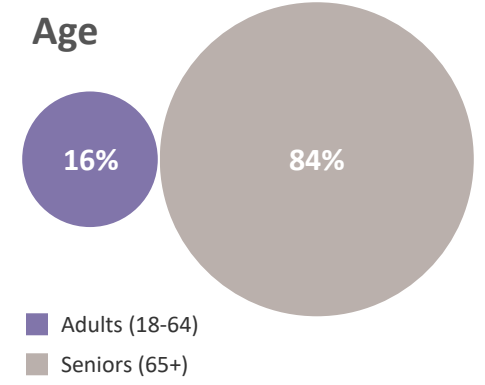
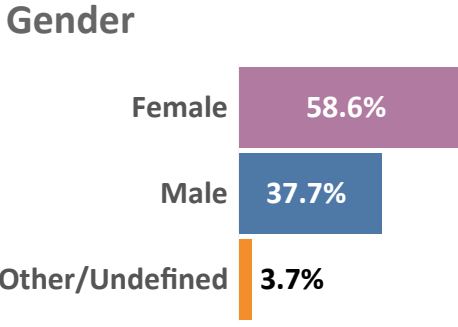
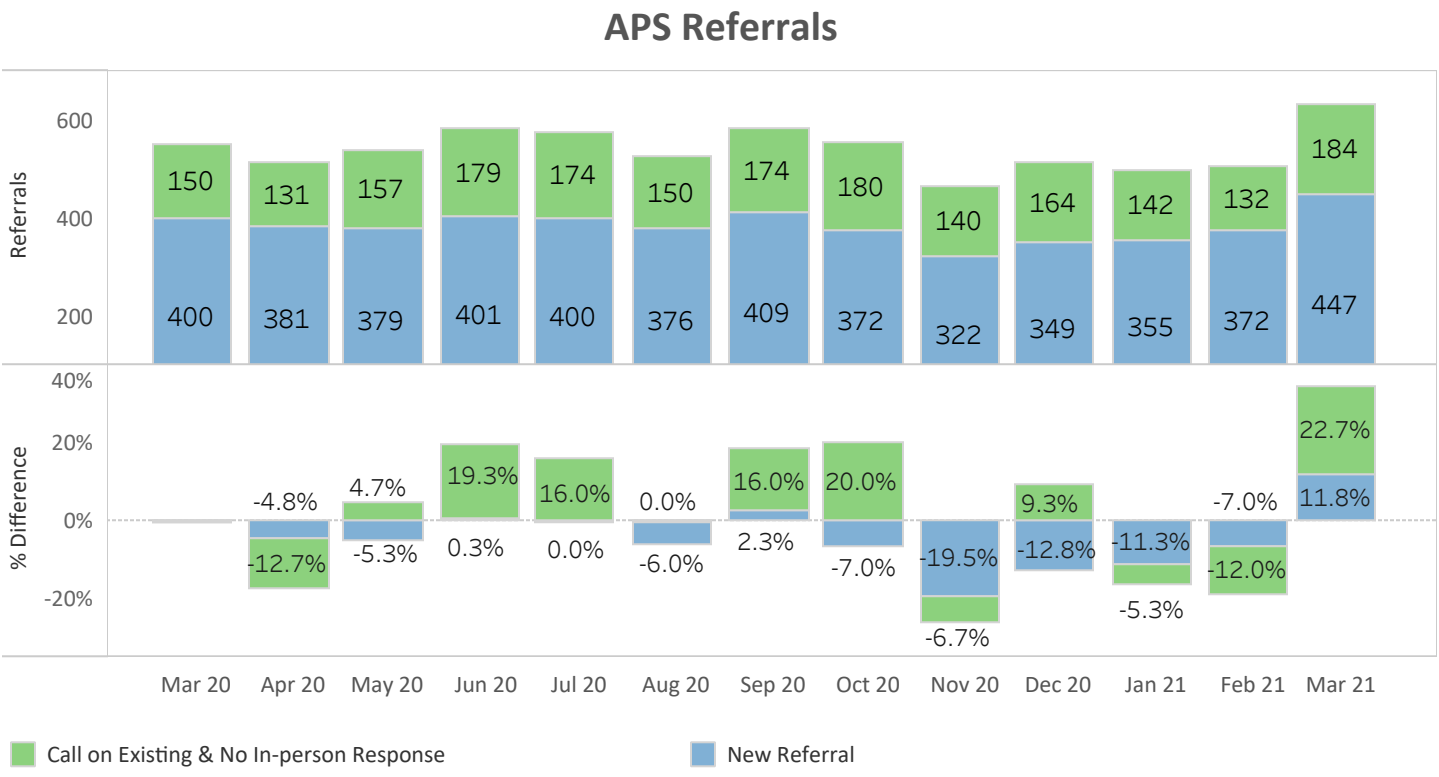
| APS Caseload | | | % Difference |
|--------------|-------|-------|--------------|
| 2020 | March | 1,301 | |
| 2021 | March | 1,506 | 15.8% |

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



| Language | Percentage |
|-------------|------------|
| English | 81.5% |
| Non-English | |
| Other | 11.1% |
| Spanish | 2.9% |
| Chinese | 2.8% |
| Other Asian | 1.0% |
| Vietnamese | 0.5% |
| Farsi | 0.3% |



% change/difference is calculated relative to the first month in the observed year.

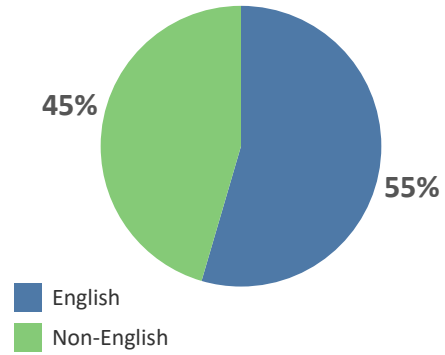
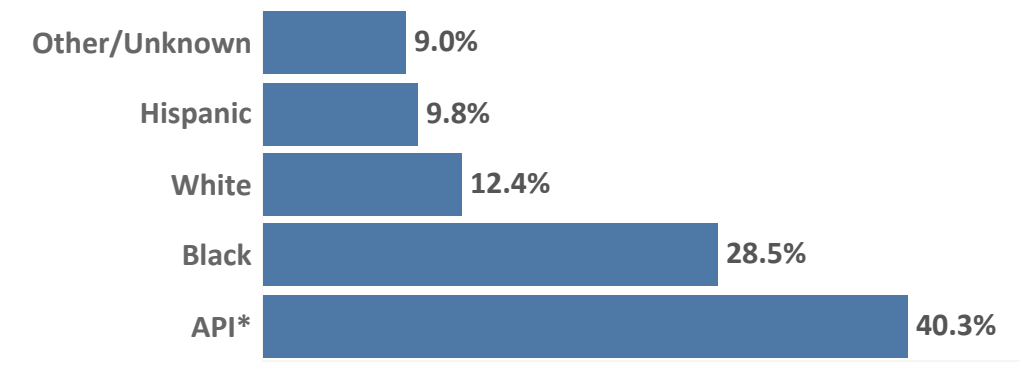
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IHSS Caseload

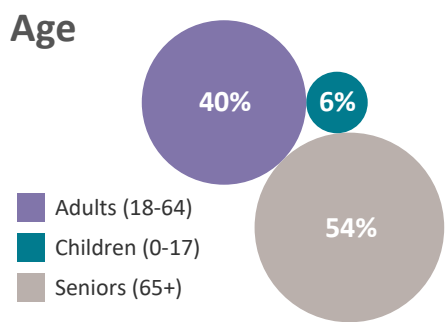
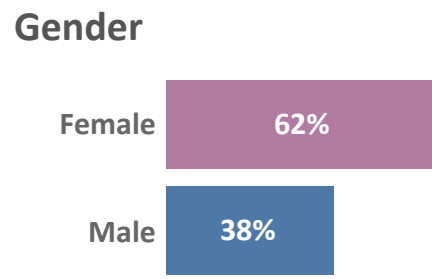
| IHSS Caseload | | | % Difference |
|---------------|-------|-------|--------------|
| 2020 | March | 24.8K | |
| 2021 | March | 25.3K | 2.1% |

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

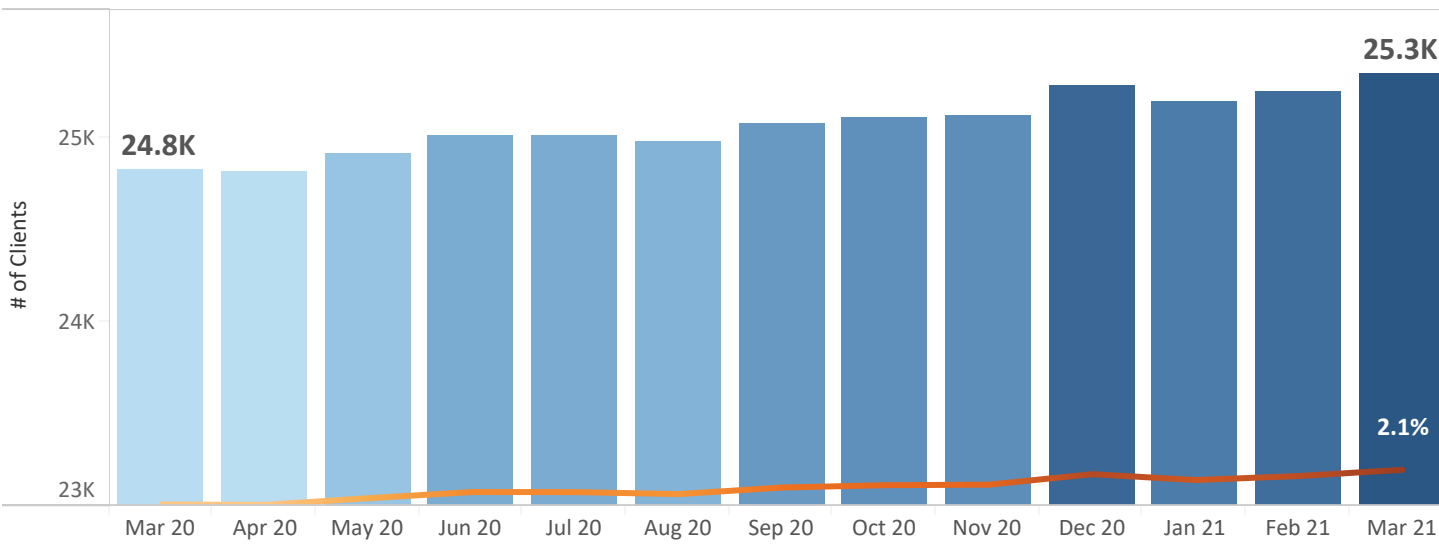
Ethnicity and Language



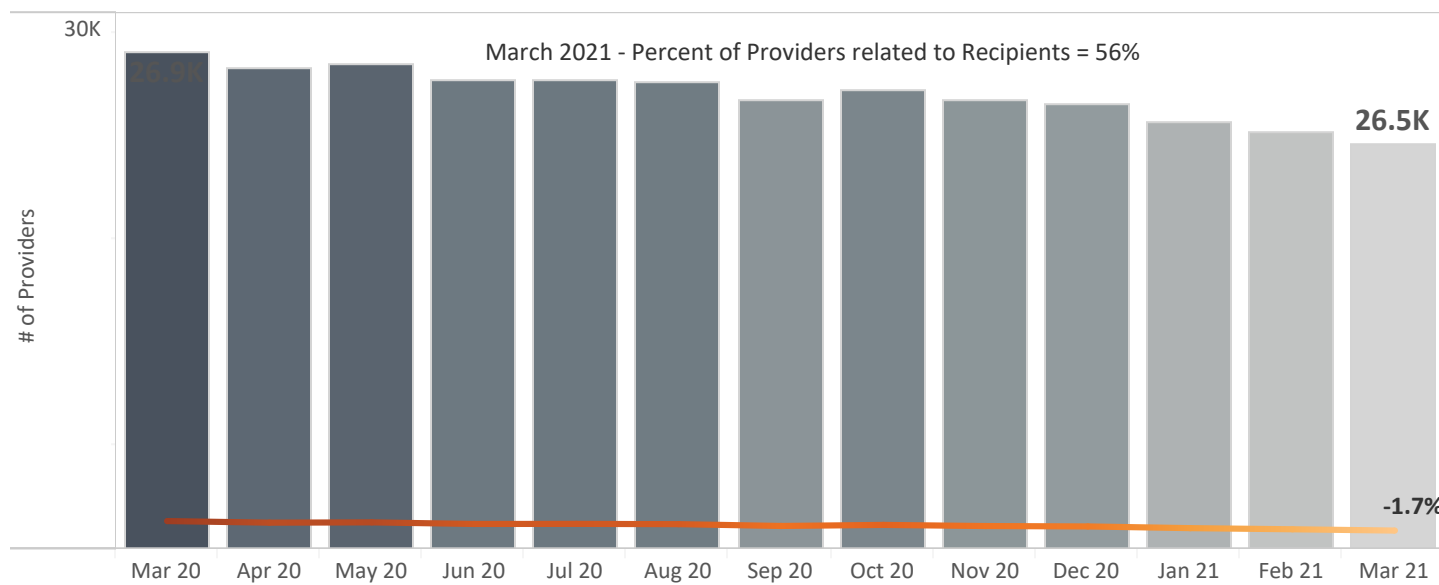
| Language Breakdown | | |
|--------------------|-------------|-------|
| English | | 54.5% |
| Non-English | Chinese | 20.0% |
| | Other | 6.4% |
| | Spanish | 6.2% |
| | Vietnamese | 4.1% |
| | Other Asian | 4.0% |
| | Farsi | 3.7% |
| | Cambodian | 1.0% |



IHSS Recipients



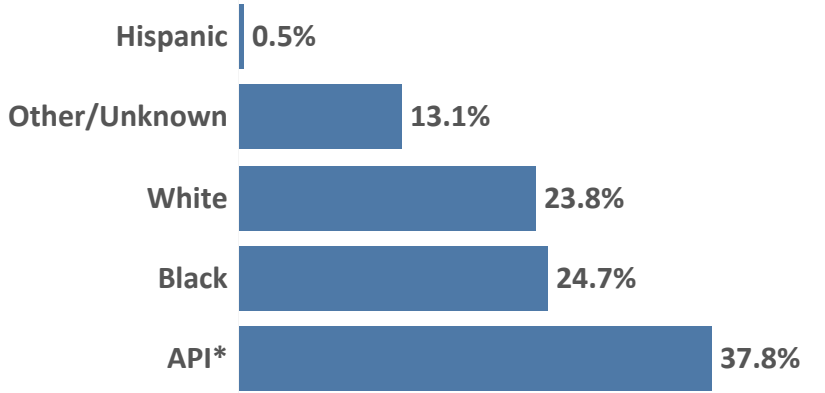
IHSS Providers



% change/difference is calculated relative to the first month in the observed year.

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Ethnicity - Congregate Meals

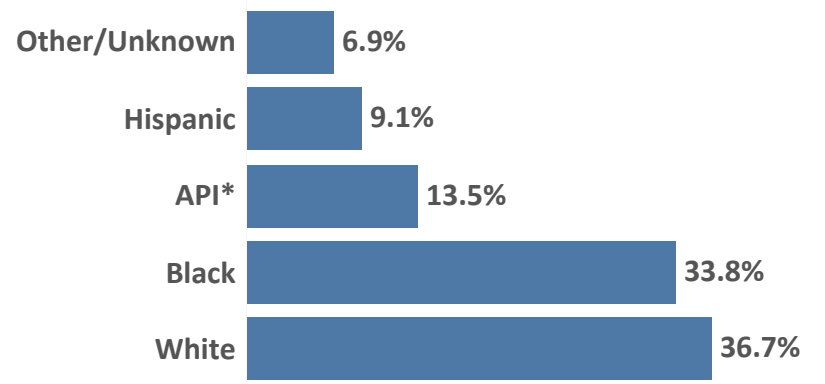


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

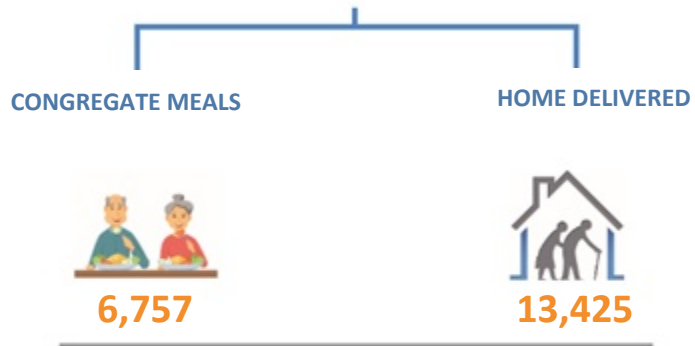
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

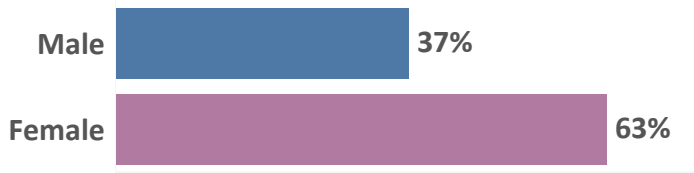
Ethnicity - Home Delivered Meals



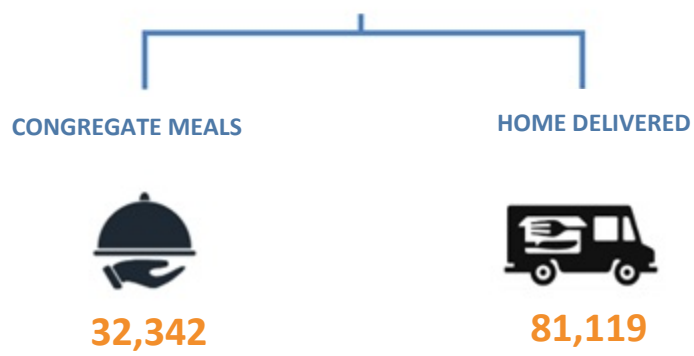
Total Individuals Served: 20,182



Gender - Congregate Meals



Total Meals Served: 113,461



Gender - Home Delivered Meals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

April 2021

| | | Medi-Cal | | CalFresh | | CalWORKs | | General Assistance | | IHSS | | APS | | Child Welfare (Placement) | | Child Welfare (All Cases) | |
|------------------------|-----------|----------|--------|----------|--------|----------|--------|--------------------|--------|--------|--------|-------|--------|---------------------------|--------|---------------------------|--------|
| Total Persons | | 409,514 | 100.0% | 132,386 | 100.0% | 16,083 | 100.0% | 5,323 | 100.0% | 25,349 | 100.0% | 1,506 | 100.0% | 1,140 | 100.0% | 1,749 | 100.0% |
| Seniors (65+) | Female | 29,331 | 7.2% | 15,192 | 11.5% | 1 | 0.0% | 252 | 4.7% | 9,436 | 37.2% | 774 | 51.4% | 0 | 0.0% | 0 | 0.0% |
| | Male | 20,330 | 5.0% | 9,894 | 7.5% | 3 | 0.0% | 163 | 3.1% | 4,214 | 16.6% | 450 | 29.9% | 0 | 0.0% | 0 | 0.0% |
| | Undefined | 2 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 42 | 2.8% | 0 | 0.0% | 0 | 0.0% |
| Adults (18-64) | Female | 131,517 | 32.1% | 39,035 | 29.5% | 2,372 | 14.7% | 1,708 | 32.1% | 5,877 | 23.2% | 121 | 8.0% | 194 | 17.0% | 218 | 12.5% |
| | Male | 108,599 | 26.5% | 26,978 | 20.4% | 675 | 4.2% | 3,200 | 60.1% | 4,386 | 17.3% | 118 | 7.8% | 129 | 11.3% | 158 | 9.0% |
| | Undefined | 11 | 0.0% | 5 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 1 | 0.1% | 0 | 0.0% | 0 | 0.0% |
| Children (0-17) | Female | 58,871 | 14.4% | 20,449 | 15.4% | 6,564 | 40.8% | 0 | 0.0% | 467 | 1.8% | 0 | 0.0% | 396 | 34.7% | 673 | 38.5% |
| | Male | 60,852 | 14.9% | 20,833 | 15.7% | 6,468 | 40.2% | 0 | 0.0% | 969 | 3.8% | 0 | 0.0% | 421 | 36.9% | 698 | 39.9% |
| | Undefined | 1 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 2 | 0.1% |

| Ethnicity | 409,514 | 100.0% | 132,386 | 100.0% | 16,083 | 100.0% | 5,323 | 100.0% | 25,349 | 100.0% | 1,506 | 100.0% | 1,140 | 100.0% | 1,749 | 100.0% |
|------------------|---------|--------|---------|--------|--------|--------|-------|--------|--------|--------|-------|--------|-------|--------|-------|--------|
| API* | 92,606 | 22.6% | 22,513 | 17.0% | 816 | 5.1% | 412 | 7.7% | 10,215 | 40.3% | 171 | 11.4% | 67 | 5.9% | 117 | 6.7% |
| Black | 61,524 | 15.0% | 31,008 | 23.4% | 6,637 | 41.3% | 2,592 | 48.7% | 7,227 | 28.5% | 356 | 23.6% | 522 | 45.8% | 738 | 42.2% |
| Hispanic | 125,749 | 30.7% | 27,038 | 20.4% | 4,699 | 29.2% | 529 | 9.9% | 2,480 | 9.8% | 106 | 7.0% | 376 | 33.0% | 627 | 35.8% |
| Native American | 916 | 0.2% | 301 | 0.2% | 33 | 0.2% | 26 | 0.5% | 69 | 0.3% | 5 | 0.3% | 6 | 0.5% | 12 | 0.7% |
| White | 128,543 | 31.4% | 51,517 | 38.9% | 3,898 | 24.2% | 1,762 | 33.1% | 3,153 | 12.4% | 547 | 36.3% | 155 | 13.6% | 233 | 13.3% |
| Other | 176 | 0.0% | 9 | 0.0% | 0 | 0.0% | 2 | 0.0% | 2,205 | 8.7% | 321 | 21.3% | 14 | 1.2% | 22 | 1.3% |

| Language | 409,514 | 100.0% | 132,386 | 100.0% | 16,083 | 100.0% | 5,323 | 100.0% | 25,349 | 100.0% | 1,506 | 100.0% | 1,140 | 100.0% | 1,749 | 100.0% |
|-----------------|---------|--------|---------|--------|--------|--------|-------|--------|--------|--------|-------|--------|-------|--------|-------|--------|
| English | 267,003 | 65.2% | 96,501 | 72.9% | 12,929 | 80.4% | 4,914 | 92.3% | 13,826 | 54.5% | 1,227 | 81.5% | 1,020 | 89.5% | 1,532 | 87.6% |
| Cambodian | 526 | 0.1% | 375 | 0.3% | 15 | 0.1% | 2 | 0.0% | 254 | 1.0% | 1 | 0.1% | 0 | 0.0% | 0 | 0.0% |
| Chinese | 31,230 | 7.6% | 11,001 | 8.3% | 54 | 0.3% | 128 | 2.4% | 5,076 | 20.0% | 42 | 2.8% | 2 | 0.2% | 8 | 0.5% |
| Farsi | 1,665 | 0.4% | 969 | 0.7% | 145 | 0.9% | 10 | 0.2% | 933 | 3.7% | 4 | 0.3% | 2 | 0.2% | 2 | 0.1% |
| Other | 9,431 | 2.3% | 3,175 | 2.4% | 481 | 3.0% | 90 | 1.7% | 1,632 | 6.4% | 167 | 11.1% | 10 | 0.9% | 16 | 0.9% |
| Other Asian | 3,841 | 0.9% | 1,092 | 0.8% | 13 | 0.1% | 28 | 0.5% | 1,024 | 4.0% | 14 | 0.9% | 1 | 0.1% | 2 | 0.1% |
| Spanish | 87,170 | 21.3% | 15,919 | 12.0% | 2,403 | 14.9% | 112 | 2.1% | 1,575 | 6.2% | 44 | 2.9% | 104 | 9.1% | 188 | 10.7% |
| Vietnamese | 8,648 | 2.1% | 3,354 | 2.5% | 43 | 0.3% | 39 | 0.7% | 1,029 | 4.1% | 7 | 0.5% | 1 | 0.1% | 1 | 0.1% |

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

April 2021

| | | Medi-Cal | | CalFresh | | CalWORKs | | General Assistance | | IHSS | | APS | | Child Welfare | |
|-----------------------|---------------|----------|--------|----------|--------|----------|--------|--------------------|--------|--------|--------|-------|--------|---------------|--------|
| Total Persons | | 409,514 | 100.0% | 132,386 | 100.0% | 16,083 | 100.0% | 5,323 | 100.0% | 25,349 | 100.0% | 1,506 | 100.0% | 1,749 | 100.0% |
| North County | Alameda | 14,326 | 3.5% | 4,742 | 3.6% | 425 | 2.6% | 106 | 2.0% | 973 | 3.8% | 77 | 5.1% | 42 | 2.4% |
| | Albany | 2,981 | 0.7% | 626 | 0.5% | 81 | 0.5% | 9 | 0.2% | 74 | 0.3% | 11 | 0.7% | 5 | 0.3% |
| | Berkeley | 15,338 | 3.7% | 6,795 | 5.1% | 438 | 2.7% | 294 | 5.5% | 1,234 | 4.9% | 127 | 8.4% | 49 | 2.8% |
| | Emeryville | 2,733 | 0.7% | 1,133 | 0.9% | 115 | 0.7% | 52 | 1.0% | 217 | 0.9% | 21 | 1.4% | 9 | 0.5% |
| | Oakland | 155,054 | 37.9% | 62,881 | 47.5% | 8,861 | 55.1% | 3,254 | 61.1% | 11,046 | 43.6% | 558 | 37.1% | 656 | 37.5% |
| | Piedmont | 565 | 0.1% | 114 | 0.1% | 0 | 0.0% | 4 | 0.1% | 37 | 0.1% | 7 | 0.5% | 0 | 0.0% |
| Tri-City | Fremont | 35,342 | 8.6% | 8,729 | 6.6% | 762 | 4.7% | 240 | 4.5% | 2,489 | 9.8% | 119 | 7.9% | 83 | 4.7% |
| | Newark | 9,611 | 2.3% | 2,245 | 1.7% | 203 | 1.3% | 60 | 1.1% | 633 | 2.5% | 26 | 1.7% | 28 | 1.6% |
| | Union City | 16,785 | 4.1% | 4,252 | 3.2% | 422 | 2.6% | 92 | 1.7% | 1,256 | 5.0% | 42 | 2.8% | 39 | 2.2% |
| Central County | Castro Valley | 10,322 | 2.5% | 2,366 | 1.8% | 211 | 1.3% | 57 | 1.1% | 535 | 2.1% | 47 | 3.1% | 29 | 1.7% |
| | Hayward | 63,401 | 15.5% | 16,922 | 12.8% | 2,219 | 13.8% | 618 | 11.6% | 3,020 | 11.9% | 183 | 12.2% | 181 | 10.3% |
| | San Leandro | 35,589 | 8.7% | 10,978 | 8.3% | 1,159 | 7.2% | 246 | 4.6% | 1,942 | 7.7% | 102 | 6.8% | 90 | 5.1% |
| | San Lorenzo | 8,322 | 2.0% | 2,270 | 1.7% | 207 | 1.3% | 50 | 0.9% | 443 | 1.7% | 30 | 2.0% | 23 | 1.3% |
| Tri-Valley | Dublin | 7,077 | 1.7% | 1,755 | 1.3% | 155 | 1.0% | 32 | 0.6% | 501 | 2.0% | 22 | 1.5% | 22 | 1.3% |
| | Livermore | 13,010 | 3.2% | 3,162 | 2.4% | 383 | 2.4% | 111 | 2.1% | 465 | 1.8% | 59 | 3.9% | 29 | 1.7% |
| | Pleasanton | 7,121 | 1.7% | 1,534 | 1.2% | 132 | 0.8% | 27 | 0.5% | 416 | 1.6% | 54 | 3.6% | 20 | 1.1% |
| Other | Other | 11,937 | 2.9% | 1,882 | 1.4% | 310 | 1.9% | 71 | 1.3% | 68 | 0.3% | 21 | 1.4% | 444 | 25.4% |

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.