#### **ALAMEDA COUNTY**

# **Social Services Agency**





#### **Our Mission**

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 501,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

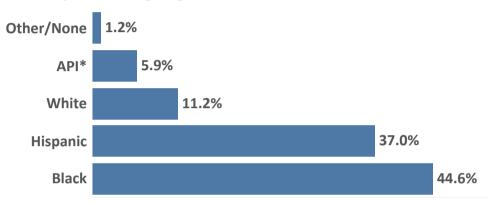


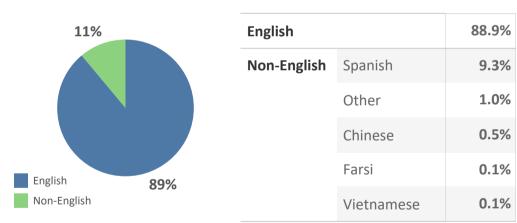


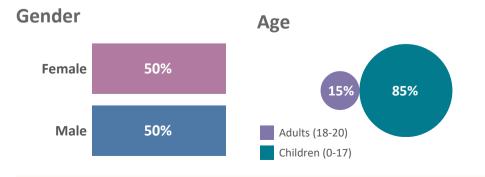
Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in October 2022 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.



## **Ethnicity and Language**

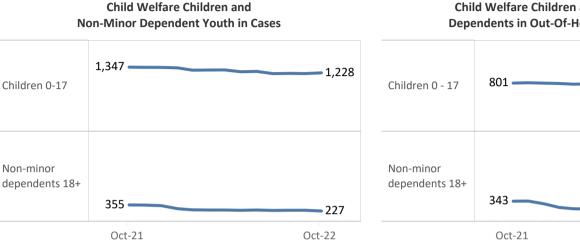




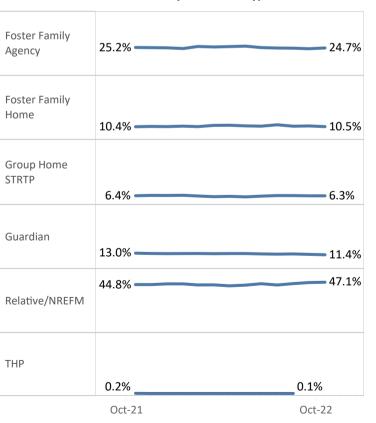


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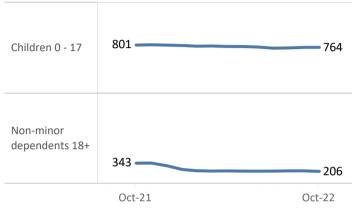
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.



Child Welfare Children 0 - 17 in Placement by Placement Type



Child Welfare Children and Non-Minor **Dependents in Out-Of-Home Placements** 



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

Foster Family Agency	2.9%	3.4%
Foster Family Home	1.2%	1.0%
Group Home STRTP	2.3%	3.4%
Guardian	5.0%	7.3%
Relative/NREFM	4.7%	5.3%
SILP	41.1%	33.5%
THP	42.9%	46.1%
	Oct-21	Oct-22

Definitions of terms appear on the last page \*Asian/Pacific Islander

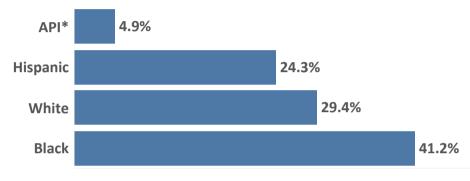
Page 1

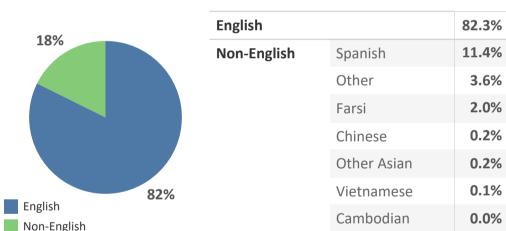
CalWORKs Caseload % Difference

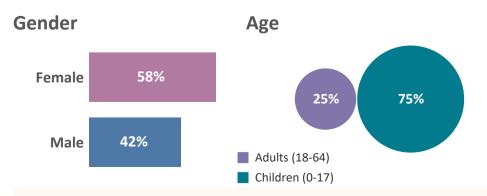
2021 October 7,197

2022 October 7,902 +9.8%

## **Ethnicity and Language**

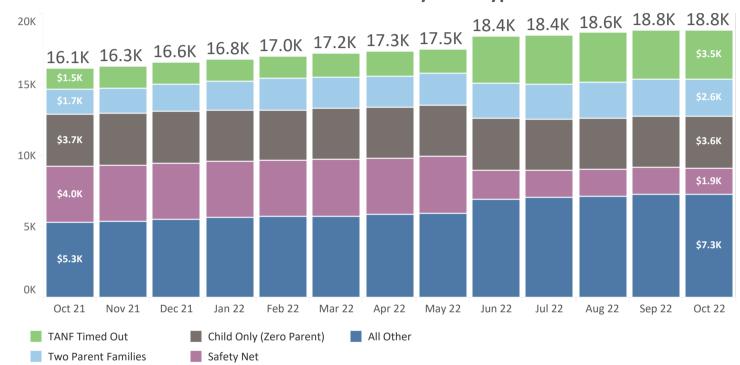




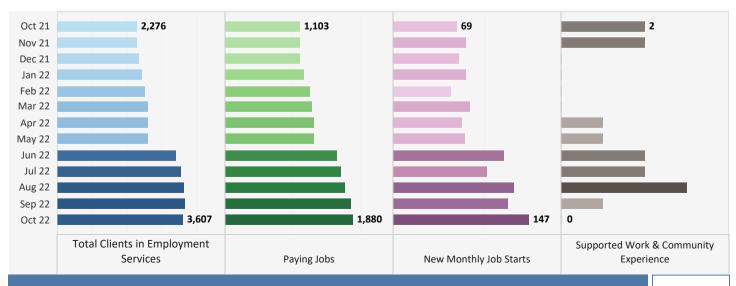


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

### **CalWORKs Individuals by Case Type**



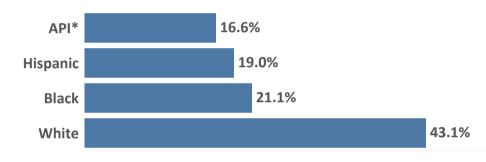
#### Welfare to Work Individuals

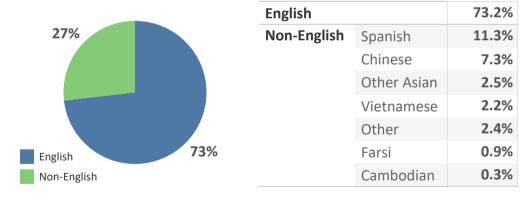


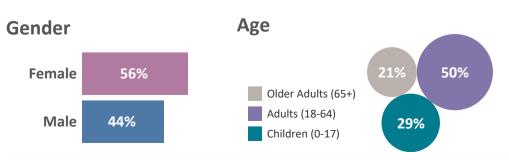
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**CalFresh Caseload** % Difference October 85.1K 2021 October 95.2K +11.8% 2022 **NA CalFresh Caseload** % Difference 81.5K 2021 October 2022 October 90.3K +10.8%

### **Ethnicity and Language**

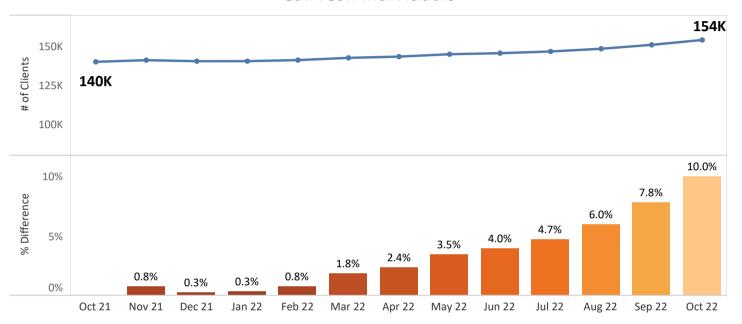




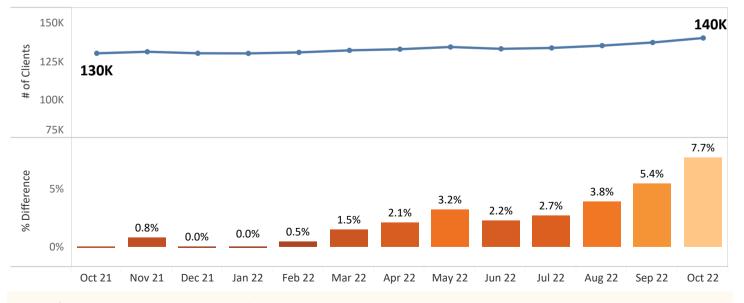


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

#### **CalFresh Individuals**

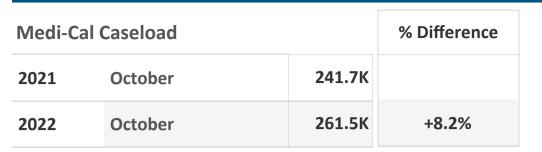


## Non-Assistance (NA) CalFresh Individuals



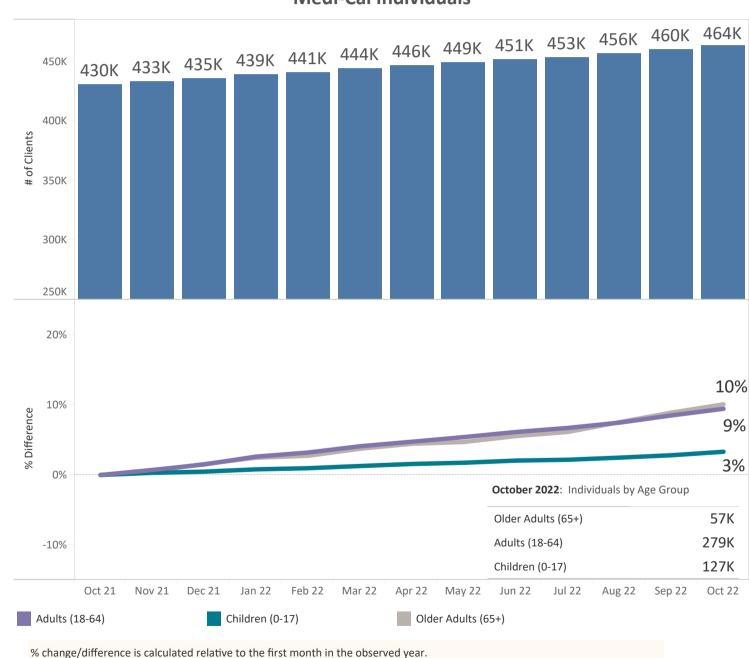
% change/difference is calculated relative to the first month in the observed year.

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Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

#### Medi-Cal Individuals

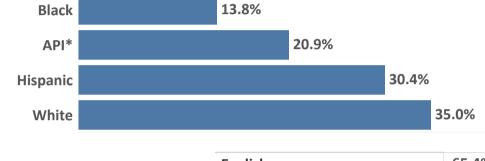


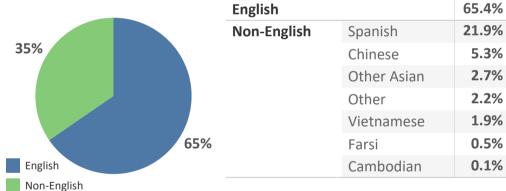


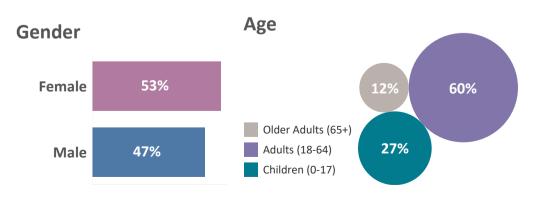
percents shown here correspond to Medi-Cal clients enrolled by SSA.

Definitions of terms appear on the last page \*Asian/Pacific Islander

# Ethnicity and Language





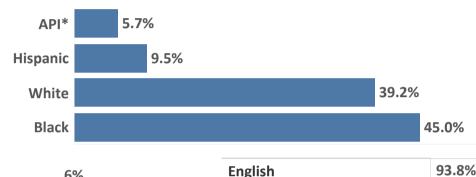


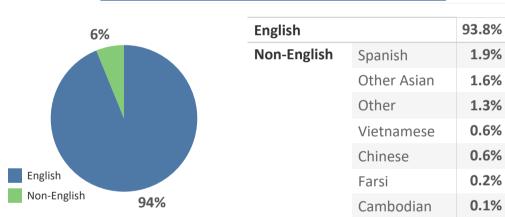
 GA Caseload
 % Difference

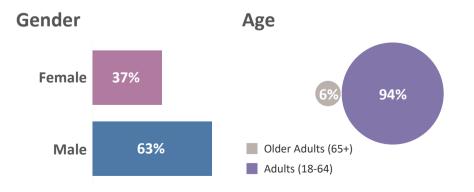
 2021
 October
 5,600

 2022
 October
 6,592
 +17.7%

# **Ethnicity and Language**

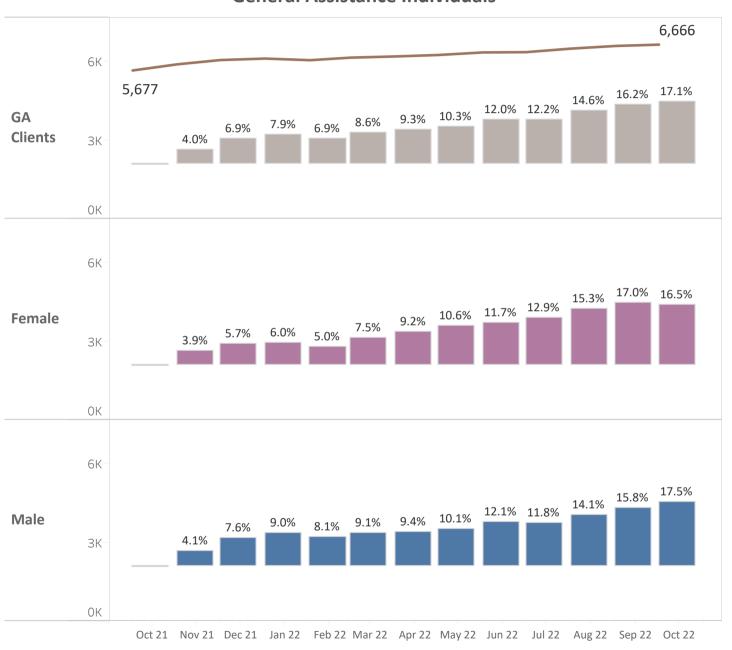






General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

#### **General Assistance Individuals**



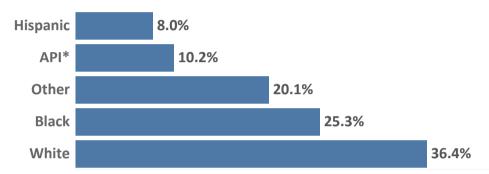
% change/difference is calculated relative to the first month in the observed year.

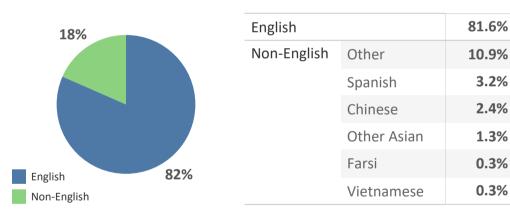
Definitions of terms appear on the last page \*Asian/Pacific Islander

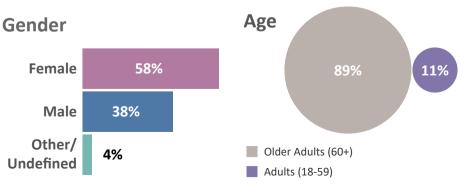
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# **Ethnicity and Language**



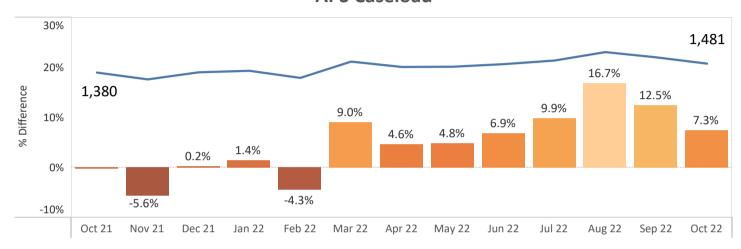




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Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

#### **APS Caseload**



### **APS Referrals**



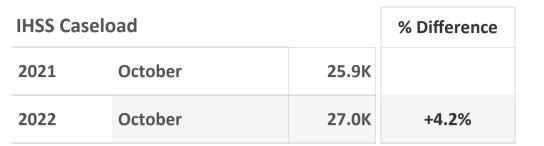
% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page

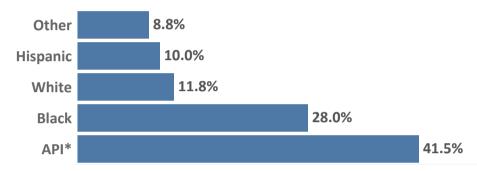
\*Asian/Pacific Islander

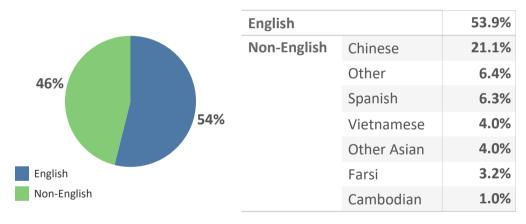
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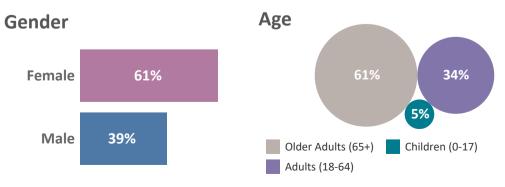
# **In-Home Supportive Services**



# **Ethnicity and Language**



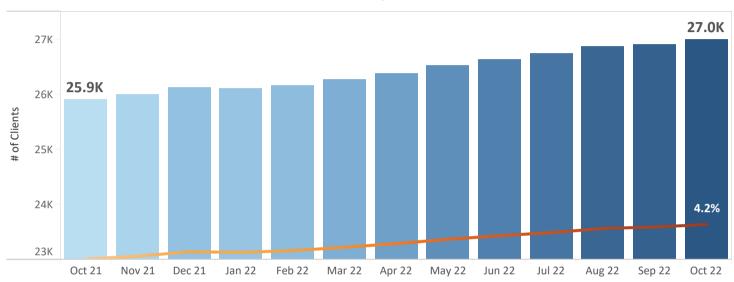




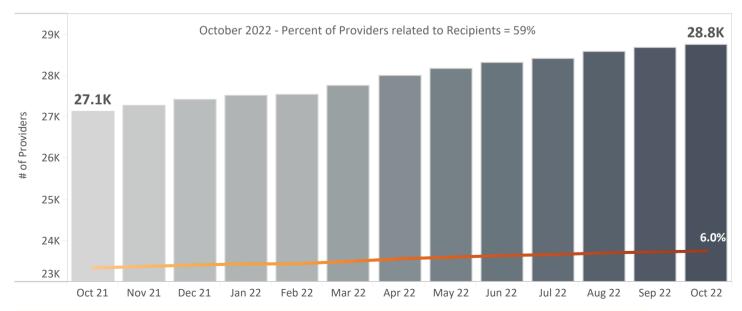
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IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## **IHSS Recipients**



### **IHSS Providers**

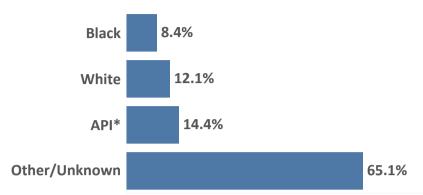


% change/difference is calculated relative to the first month in the observed year.

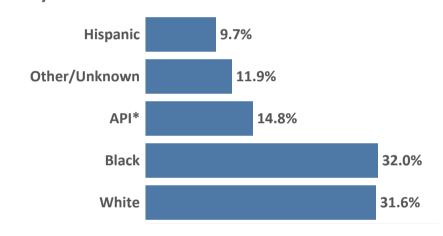
Definitions of terms appear on the last page \*Asian/Pacific Islander

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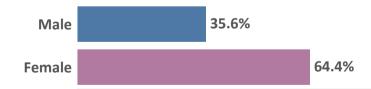
## **Ethnicity - Congregate Meals**



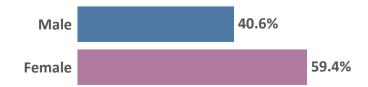
## **Ethnicity - Home Delivered Meals**



#### **Gender - Congregate Meals**



#### **Gender - Home Delivered Meals**



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

#### **Access to Nutritious Food**

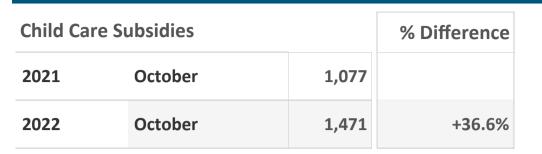
Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

# Total Individuals Served: 17,365



## Total Meals Served: 86,173





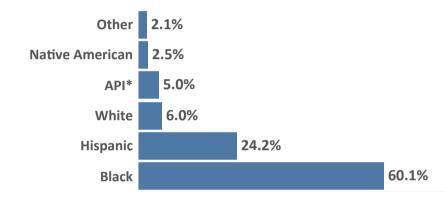
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

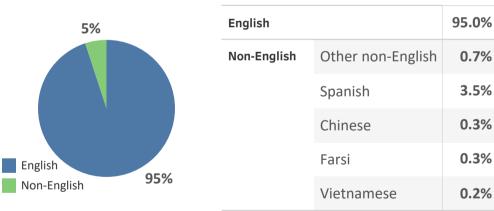
**1,471**Children October 2022

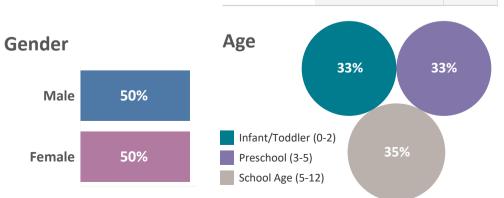
80% CalWORKs Stage 1 17%
California Alternative
Payment Program (CAPP)

3%
Foster Care Child Care
Allowance Program (FCCCAP)

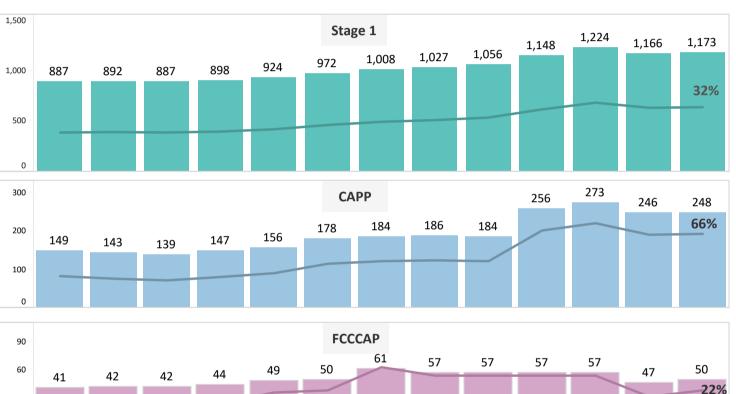
## **Ethnicity and Language**







### **Child Care Individuals**

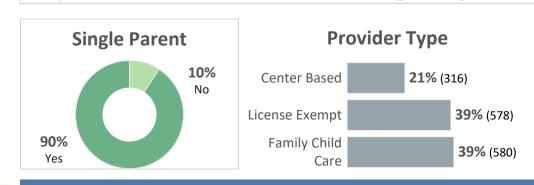


Apr 22

May 22

Jun 22

Jul 22



Jan 22

Feb 22

Mar 22



Sep 22

Aug 22

Nov 21

Oct 21

Dec 21

Medi-Cal			0 15						11.16		APS**						
		Medi	-Cal	CalFı	resh	CalW	ORKS	General A	ssistance	IHSS		APS.		Child Welfare		Child Care	
Grand Total		463,531	100.0%	154,370	100.0%	18,802	100.0%	6,666	100.0%	26,984	100.0%	1,481	100.0%	1,455	100.0%	1,471	100.0%
Older Adults	Female	33,312	7.2%	19,630	12.7%	2	0.0%	244	3.7%	9,459	35.1%	760	51.3%	0	0.0%	240	16.3%
(65+)	Male	23,818	5.1%	13,132	8.5%	10	0.1%	167	2.5%	4,431	16.4%	494	33.4%	0	0.0%	271	18.4%
	Undefined	5	0.0%	3	0.0%	0	0.0%	0	0.0%	0	0.0%	57	3.8%	0	0.0%	0	0.0%
Adults (18-64)	Female	151,236	32.6%	44,914	29.1%	3,788	20.1%	2,206	33.1%	6,476	24.0%	94	6.3%	122	8.4%	260	17.7%
(18-04)	Male	128,157	27.6%	31,591	20.5%	905	4.8%	4,049	60.7%	4,781	17.7%	70	4.7%	105	7.2%	220	15.0%
	Undefined	14	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	6	0.4%	0	0.0%	0	0.0%
Children	Female	62,255	13.4%	22,180	14.4%	7,085	37.7%	0	0.0%	602	2.2%	0	0.0%	606	41.6%	235	16.0%
(0-17)	Male	64,731	14.0%	22,912	14.8%	7,011	37.3%	0	0.0%	1,235	4.6%	0	0.0%	621	42.7%	245	16.7%
	Undefined	3	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%
<b>Grand Tota</b>	<b>Grand Total</b>		100.0%	154,370	100.0%	18,802	100.0%	6,666	100.0%	26,984	100.0%	1,481	100.0%	1,455	100.0%	1,471	100.0%
API*		96,717	20.9%	25,694	16.6%	925	4.9%	382	5.7%	11,185	41.5%	151	10.2%	86	5.9%	71	4.8%
Black	Black		13.7%	32,576	21.1%	7,738	41.2%	3,001	45.0%	7,544	28.0%	375	25.3%	646	44.4%	890	60.5%
Hispanic		140,368	30.3%	29,257	19.0%	4,577	24.3%	634	9.5%	2,709	10.0%	119	8.0%	536	36.8%	353	24.0%
Native Ameri	ican	987	0.2%	365	0.2%	43	0.2%	33	0.5%	75	0.3%	9	0.6%	10	0.7%	38	2.6%
Other		155	0.0%	12	0.0%	0	0.0%	0	0.0%	2,295	8.5%	288	19.4%	15	1.0%	31	2.1%
White		161,713	34.9%	66,466	43.1%	5,519	29.4%	2,616	39.2%	3,176	11.8%	539	36.4%	162	11.1%	88	6.0%
Language		463,531	100.0%	154,370	100.0%	18,802	100.0%	6,666	100.0%	26,984	100.0%	1,481	100.0%	1,455	100.0%	1,471	100.0%
English		303,231	65.4%	112,999	73.2%	15,480	82.3%	6,256	93.8%	14,529	53.8%	1,208	81.6%	1,293	88.9%	1,397	95.0%
Cambodian		524	0.1%	421	0.3%	8	0.0%	5	0.1%	265	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese		33,336	7.2%	13,665	8.9%	64	0.3%	116	1.7%	5,688	21.1%	35	2.4%	8	0.5%	4	0.3%
Farsi		2,207	0.5%	1,367	0.9%	384	2.0%	10	0.2%	864	3.2%	4	0.3%	2	0.1%	4	0.3%
Other	Other		2.2%	3,629	2.4%	681	3.6%	86	1.3%	1,764	6.5%	162	10.9%	11	0.8%	11	0.7%
Other Asian		3,997	0.9%	1,333	0.9%	12	0.1%	29	0.4%	1,087	4.0%	19	1.3%	4	0.3%	0	0.0%
Spanish		101,360	21.9%	17,513	11.3%	2,147	11.4%	126	1.9%	1,701	6.3%	48	3.2%	136	9.3%	52	3.5%
Vietnamese		8,665	1.9%	3,443	2.2%	26	0.1%	38	0.6%	1,086	4.0%	5	0.3%	1	0.1%	3	0.2%

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Definitions of terms appear on the last page

<sup>\*</sup>Asian/Pacific Islander

<sup>\*\*</sup> as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

# Individuals by Program and City of Residence

	Medi-		Medi-Cal		Cal Fresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Care
Total Persons		463,531	100.0%	154,370	100.0%	18,802	100.0%	6,666	100.0%	26,984	100.0%	1,481	100.0%	1,455	100.0%	1,471	100.0%
North County	Alameda	16,163	3.5%	5,620	3.6%	627	3.3%	127	1.9%	1,077	4.0%	74	5.0%	50	3.4%	28	1.9%
	Albany	3,358	0.7%	701	0.5%	79	0.4%	10	0.2%	76	0.3%	16	1.1%	5	0.3%	7	0.5%
	Berkeley	17,579	3.8%	9,834	6.4%	471	2.5%	379	5.7%	1,268	4.7%	141	9.5%	42	2.9%	38	2.6%
	Emeryville	2,617	0.6%	1,003	0.6%	113	0.6%	42	0.6%	244	0.9%	23	1.6%	7	0.5%	29	2.0%
	Oakland	172,729	37.3%	69,370	44.9%	9,802	52.1%	4,035	60.5%	11,630	43.1%	537	36.3%	454	31.2%	739	50.2%
	Piedmont	532	0.1%	102	0.1%	5	0.0%	3	0.0%	32	0.1%	6	0.4%	1	0.1%	0	0.0%
Tri-City	Fremont	41,209	8.9%	10,830	7.0%	1,190	6.3%	359	5.4%	2,655	9.8%	116	7.8%	44	3.0%	77	5.2%
	Newark	10,789	2.3%	2,669	1.7%	258	1.4%	67	1.0%	658	2.4%	31	2.1%	14	1.0%	8	0.5%
	Union City	18,377	4.0%	5,036	3.3%	510	2.7%	107	1.6%	1,282	4.8%	50	3.4%	22	1.5%	44	3.0%
Central	Castro Valley	11,078	2.4%	2,865	1.9%	223	1.2%	84	1.3%	574	2.1%	64	4.3%	27	1.9%	17	1.2%
County	Hayward	70,514	15.2%	19,636	12.7%	2,521	13.4%	722	10.8%	3,144	11.7%	173	11.7%	126	8.7%	221	15.0%
	San Leandro	40,398	8.7%	12,878	8.3%	1,288	6.9%	309	4.6%	2,201	8.2%	98	6.6%	90	6.2%	134	9.1%
	San Lorenzo	10,812	2.3%	3,114	2.0%	317	1.7%	89	1.3%	478	1.8%	20	1.4%	19	1.3%	20	1.4%
Tri-Valley	Dublin	8,567	1.8%	2,214	1.4%	195	1.0%	41	0.6%	585	2.2%	22	1.5%	20	1.4%	17	1.2%
	Livermore	14,982	3.2%	3,756	2.4%	426	2.3%	159	2.4%	543	2.0%	56	3.8%	44	3.0%	56	3.8%
	Pleasanton	8,439	1.8%	1,850	1.2%	188	1.0%	35	0.5%	452	1.7%	44	3.0%	13	0.9%	13	0.9%
Other	Other	15,388	3.3%	2,892	1.9%	589	3.1%	98	1.5%	85	0.3%	10	0.7%	477	32.8%	23	1.6%

# Cases by Program and City of Residence

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Cases		261,537	100.0%	95,205	100.0%	7,902	100.0%	6,592	100.0%	26,984	100.0%	1,481	100.0%	1,455	100.0%	1,471	100.0%
North County	Alameda	9,321	3.6%	3,361	3.5%	246	3.1%	126	1.9%	1,077	4.0%	74	5.0%	50	3.4%	28	1.9%
	Albany	1,835	0.7%	423	0.4%	24	0.3%	10	0.2%	76	0.3%	16	1.1%	5	0.3%	7	0.5%
	Berkeley	12,688	4.9%	8,425	8.8%	209	2.6%	379	5.7%	1,268	4.7%	141	9.5%	42	2.9%	38	2.6%
	Emeryville	1,718	0.7%	693	0.7%	49	0.6%	42	0.6%	244	0.9%	23	1.6%	7	0.5%	29	2.0%
	Oakland	97,581	37.3%	42,845	45.0%	4,278	54.1%	4,015	60.9%	11,630	43.1%	537	36.3%	454	31.2%	739	50.2%
	Piedmont	375	0.1%	73	0.1%	2	0.0%	3	0.0%	32	0.1%	6	0.4%	1	0.1%	0	0.0%
Tri-City	Fremont	22,957	8.8%	6,230	6.5%	445	5.6%	345	5.2%	2,655	9.8%	116	7.8%	44	3.0%	77	5.2%
	Newark	5,821	2.2%	1,594	1.7%	111	1.4%	64	1.0%	658	2.4%	31	2.1%	14	1.0%	8	0.5%
	Union City	10,134	3.9%	2,878	3.0%	199	2.5%	104	1.6%	1,282	4.8%	50	3.4%	22	1.5%	44	3.0%
Central County	Castro Valley	5,949	2.3%	1,675	1.8%	95	1.2%	78	1.2%	574	2.1%	64	4.3%	27	1.9%	17	1.2%
	Hayward	37,087	14.2%	11,318	11.9%	1,015	12.8%	710	10.8%	3,144	11.7%	173	11.7%	126	8.7%	221	15.0%
	San Leandro	21,491	8.2%	7,374	7.7%	540	6.8%	308	4.7%	2,201	8.2%	98	6.6%	90	6.2%	134	9.1%
	San Lorenzo	5,551	2.1%	1,779	1.9%	131	1.7%	82	1.2%	478	1.8%	20	1.4%	19	1.3%	20	1.4%
Tri-Valley	Dublin	4,811	1.8%	1,232	1.3%	68	0.9%	39	0.6%	585	2.2%	22	1.5%	20	1.4%	17	1.2%
	Livermore	8,057	3.1%	2,111	2.2%	173	2.2%	147	2.2%	543	2.0%	56	3.8%	44	3.0%	56	3.8%
	Pleasanton	4,873	1.9%	1,141	1.2%	73	0.9%	33	0.5%	452	1.7%	44	3.0%	13	0.9%	13	0.9%
Other	Other	11,288	4.3%	2,053	2.2%	244	3.1%	107	1.6%	85	0.3%	10	0.7%	477	32.8%	23	1.6%

# **Definition of Terms**

#### **CalWORKs**

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Safety Net:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only (Zero Parent):** Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

#### **CalFresh**

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

#### **Child Welfare**

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

**STRTP**: Short Term Residential Therapeutic Program.

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

#### **Child Care**

**CalWORKs Stage One:** Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

**California Alternative Payment Program (CAPP):** Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

**Foster Care Child Care Allowance Program (FCCCAP):** Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

**Single Parent**: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

**Licensed Family Child Care (FCC):** A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

Center-Based Program (also known as "Child Care Center" or "Day Care Center"): Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

**License-Exempt:** Child care providers who can operate legally without a license.