

Social Services Agency

March 2023 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 517,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



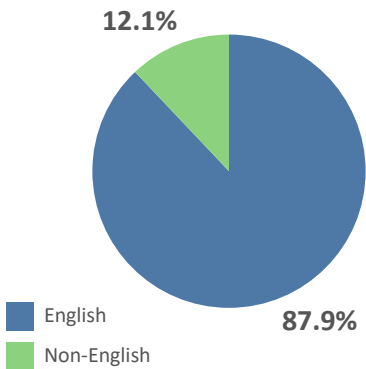
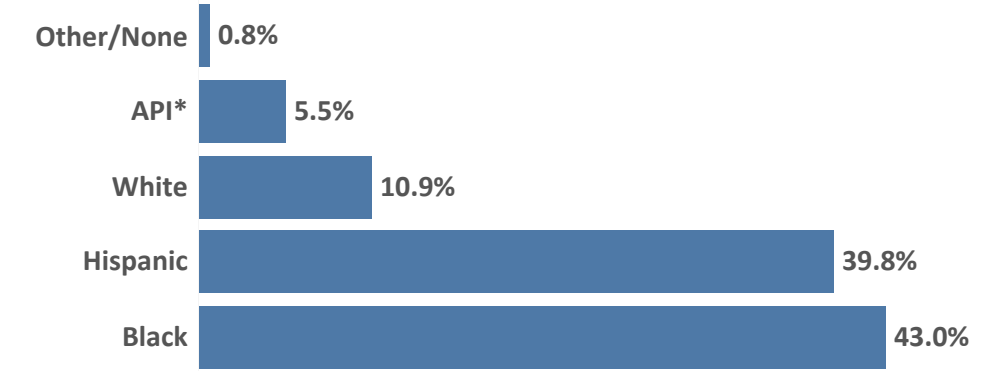
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in February 2023 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2022	February	1,536	
2023	February	1,467	-4.5%

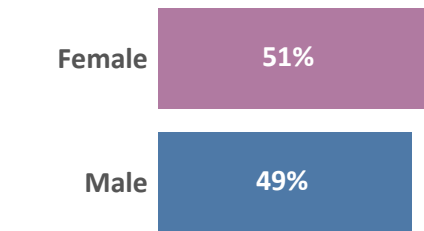
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language

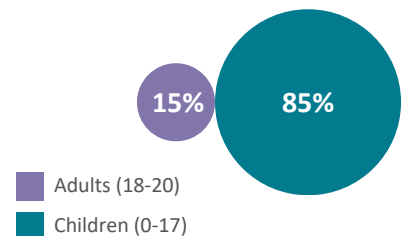


English			87.9%
Non-English	Spanish		10.6%
	Other		0.7%
	Chinese		0.5%
	Farsi		0.1%
	Vietnamese		0.1%

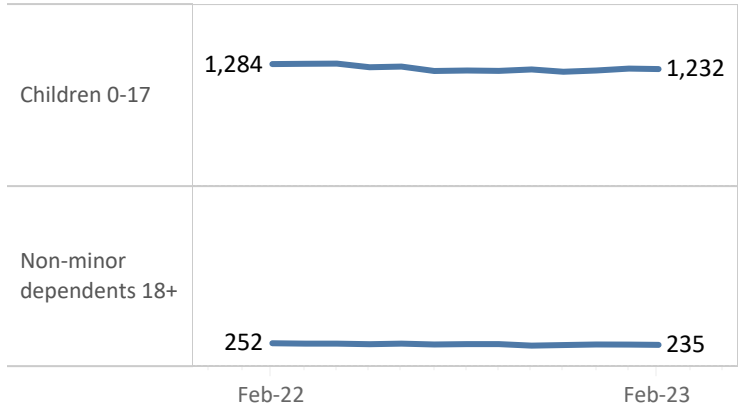
Gender



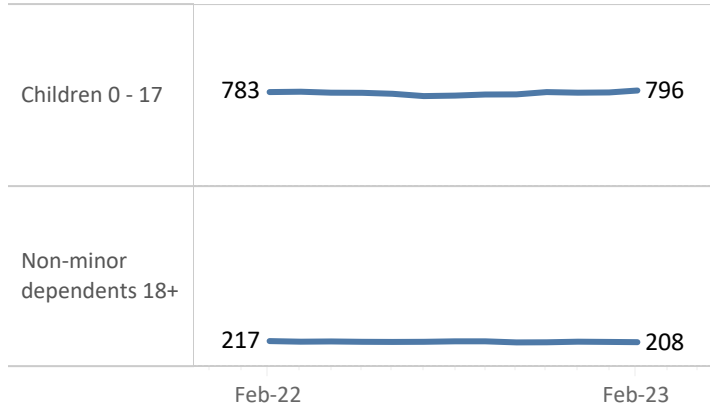
Age



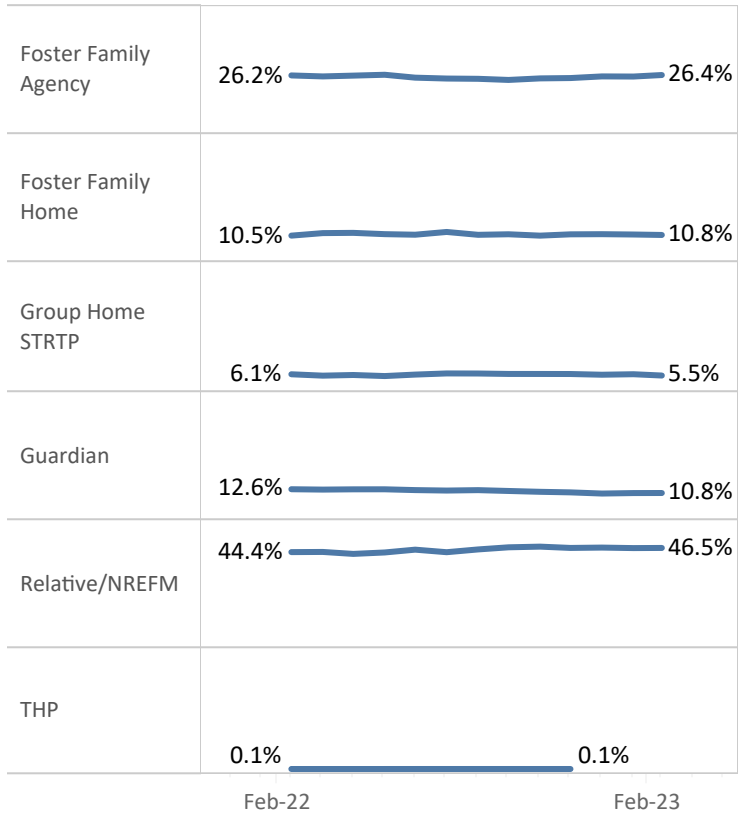
Child Welfare Children and Non-Minor Dependent Youth in Cases



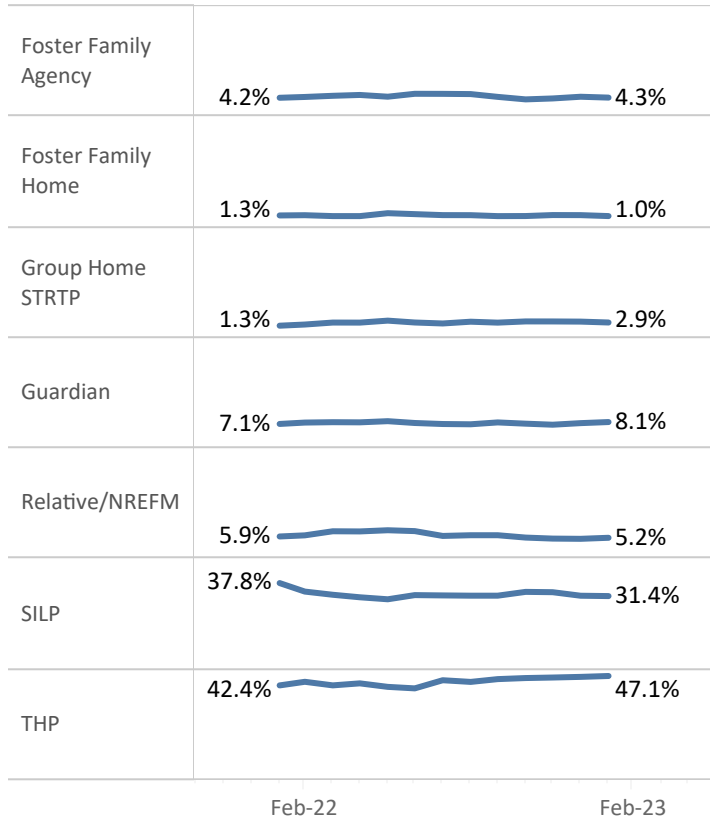
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



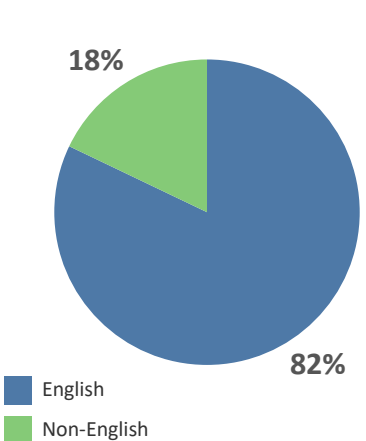
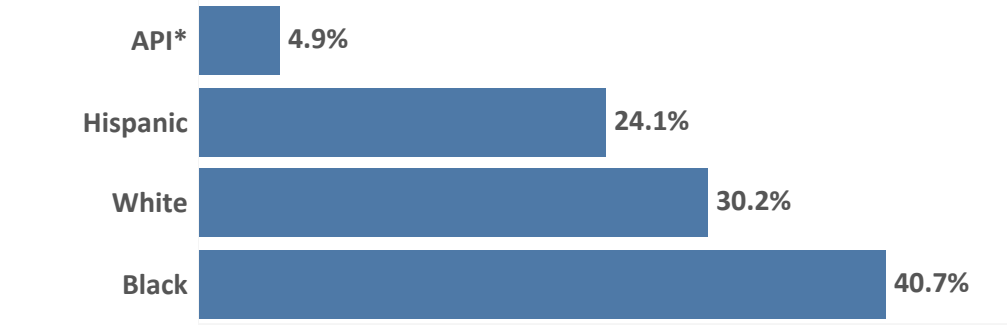
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Definitions of terms appear on the last page
*Asian/Pacific Islander

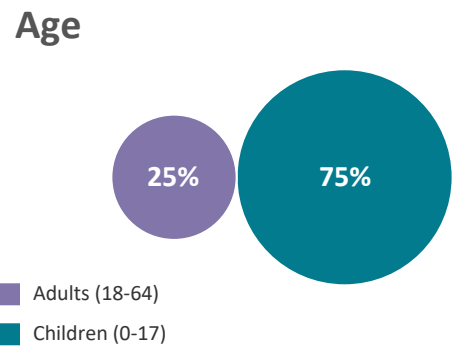
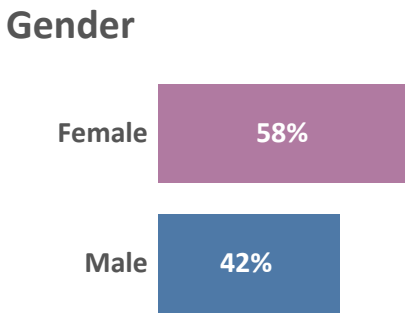
CalWORKs Caseload

		% Difference
2022	February	7,507
2023	February	7,854
		+4.6%

Ethnicity and Language

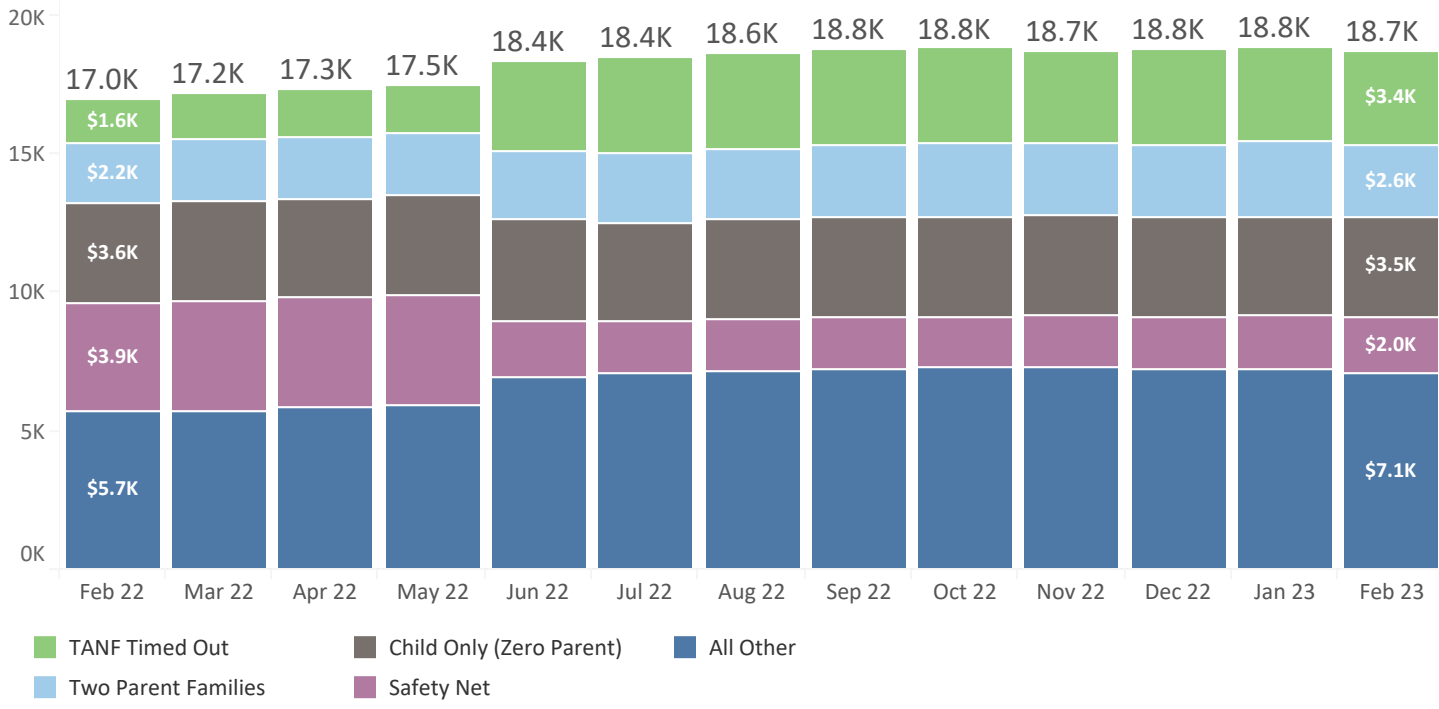


English		82.1%
Non-English	Spanish	11.5%
	Other	3.5%
	Farsi	2.2%
	Chinese	0.3%
	Other Asian	0.2%
	Vietnamese	0.2%

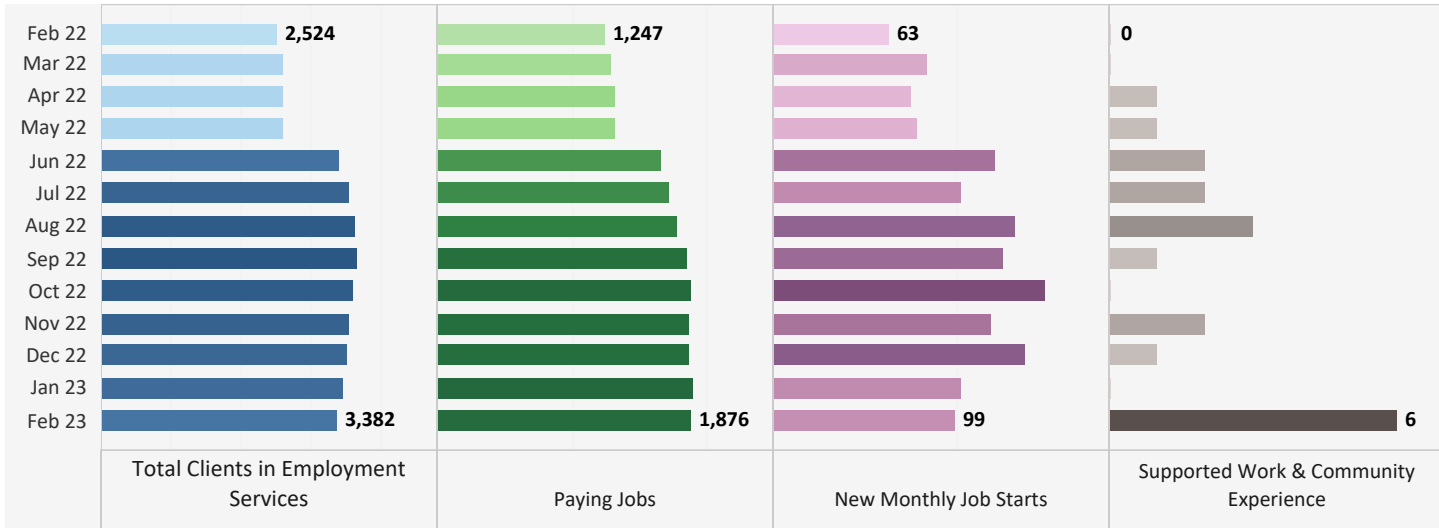


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



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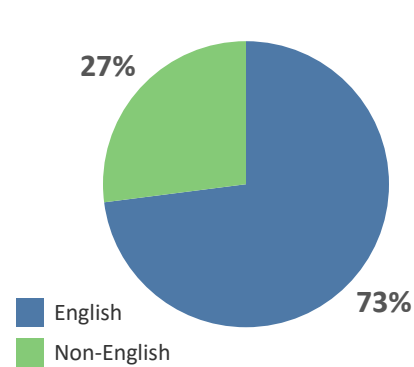
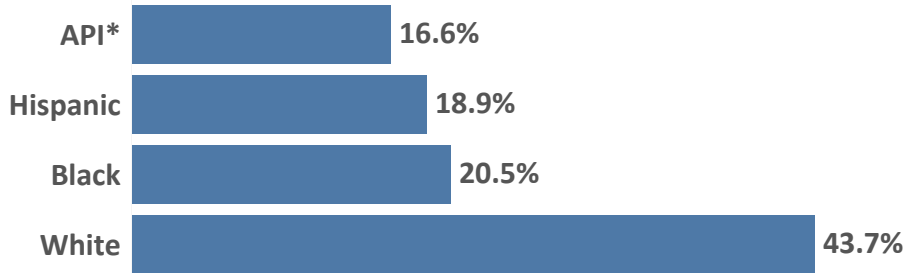
CalFresh Caseload

Year	Month	Caseload	% Difference
2022	February	86.6K	
2023	February	99.3K	+14.7%

NA CalFresh Caseload

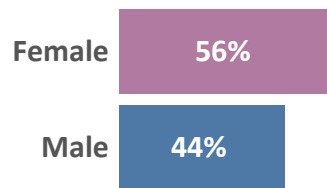
Year	Month	Caseload	% Difference
2022	February	82.8K	
2023	February	94.4K	+14.0%

Ethnicity and Language

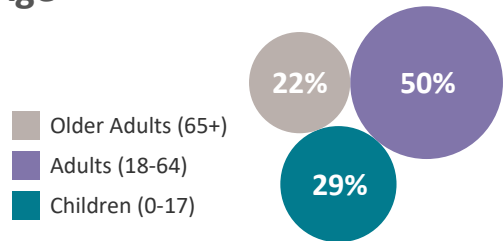


Language	Percentage
English	73.0%
Non-English	
Spanish	11.5%
Chinese	7.3%
Other Asian	2.5%
Other	2.4%
Vietnamese	2.2%
Farsi	0.9%
Cambodian	0.3%

Gender

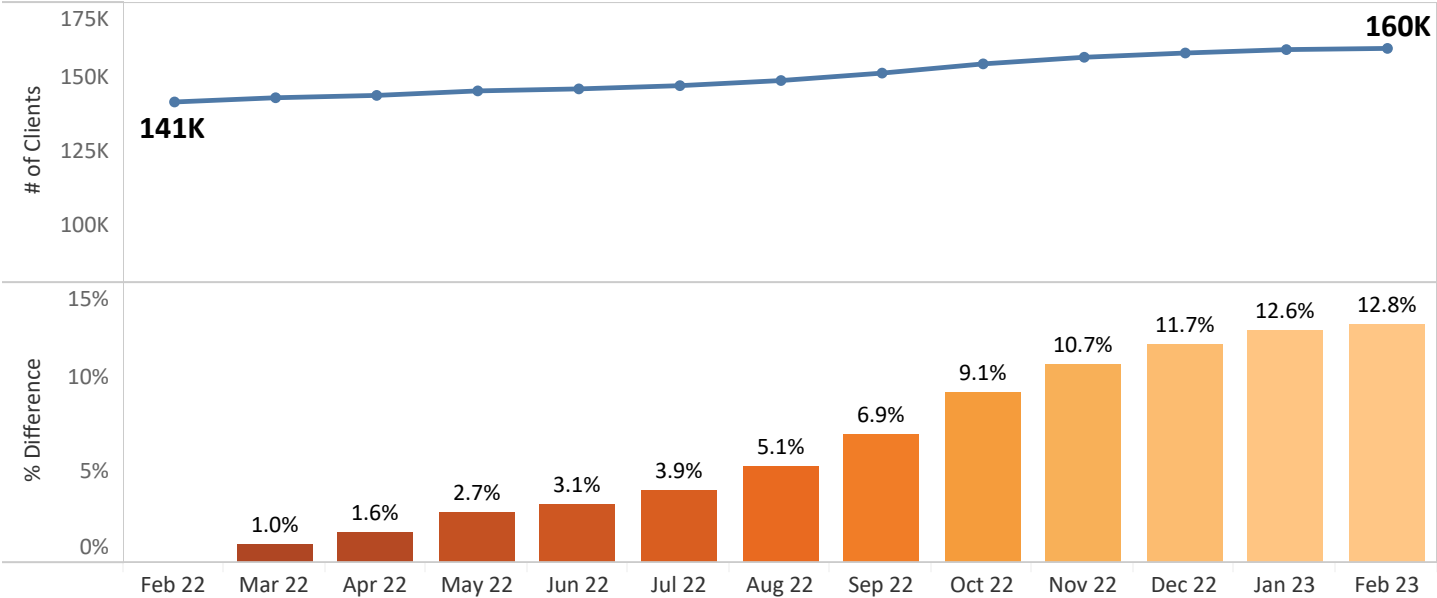


Age

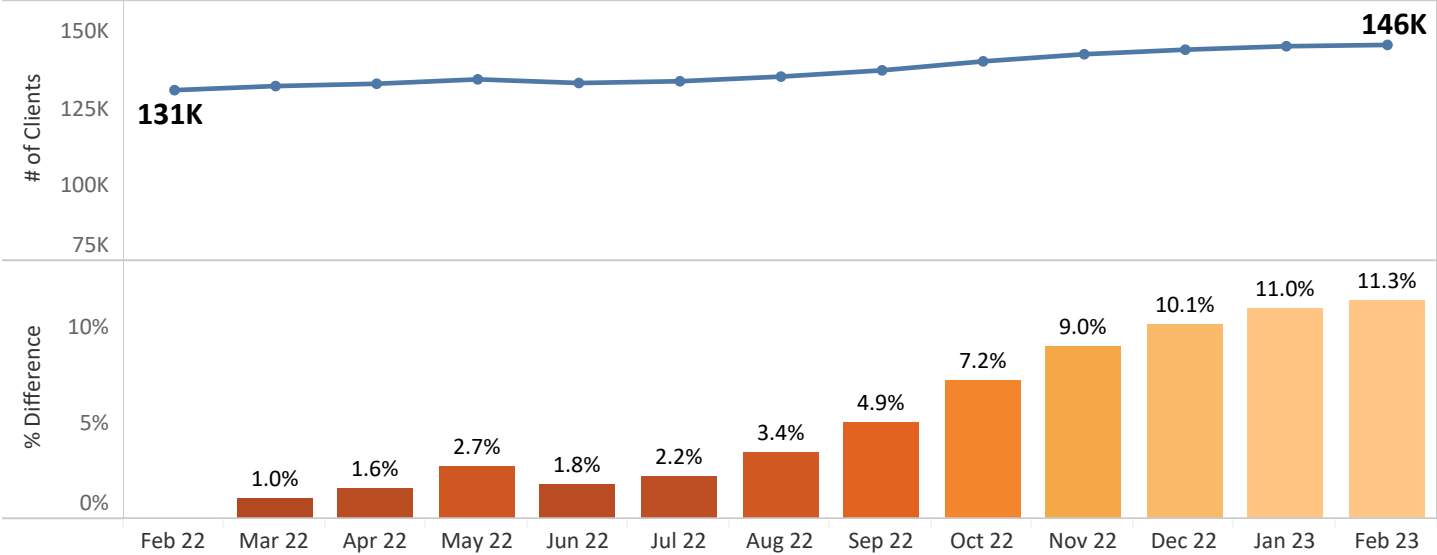


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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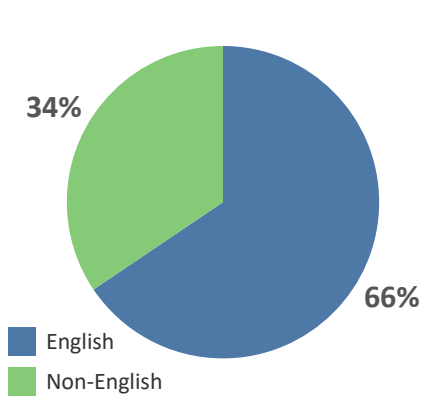
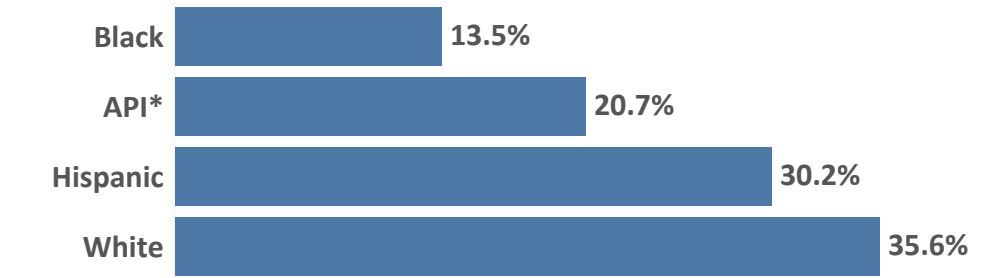
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Medi-Cal Caseload

		% Difference
2022	February	248.1K
2023	February	270.7K
		+9.1%

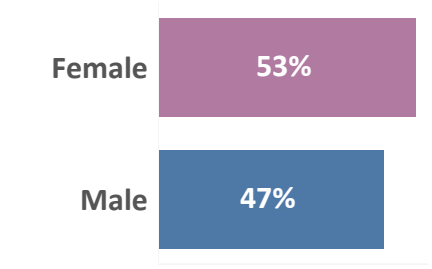
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

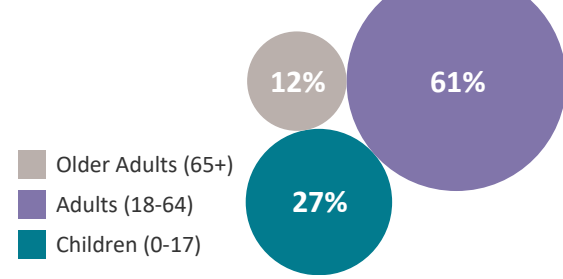


English		65.6%
Non-English	Spanish	21.9%
	Chinese	5.2%
	Other Asian	2.7%
	Other	2.2%
	Vietnamese	1.8%
	Farsi	0.5%
	Cambodian	0.1%

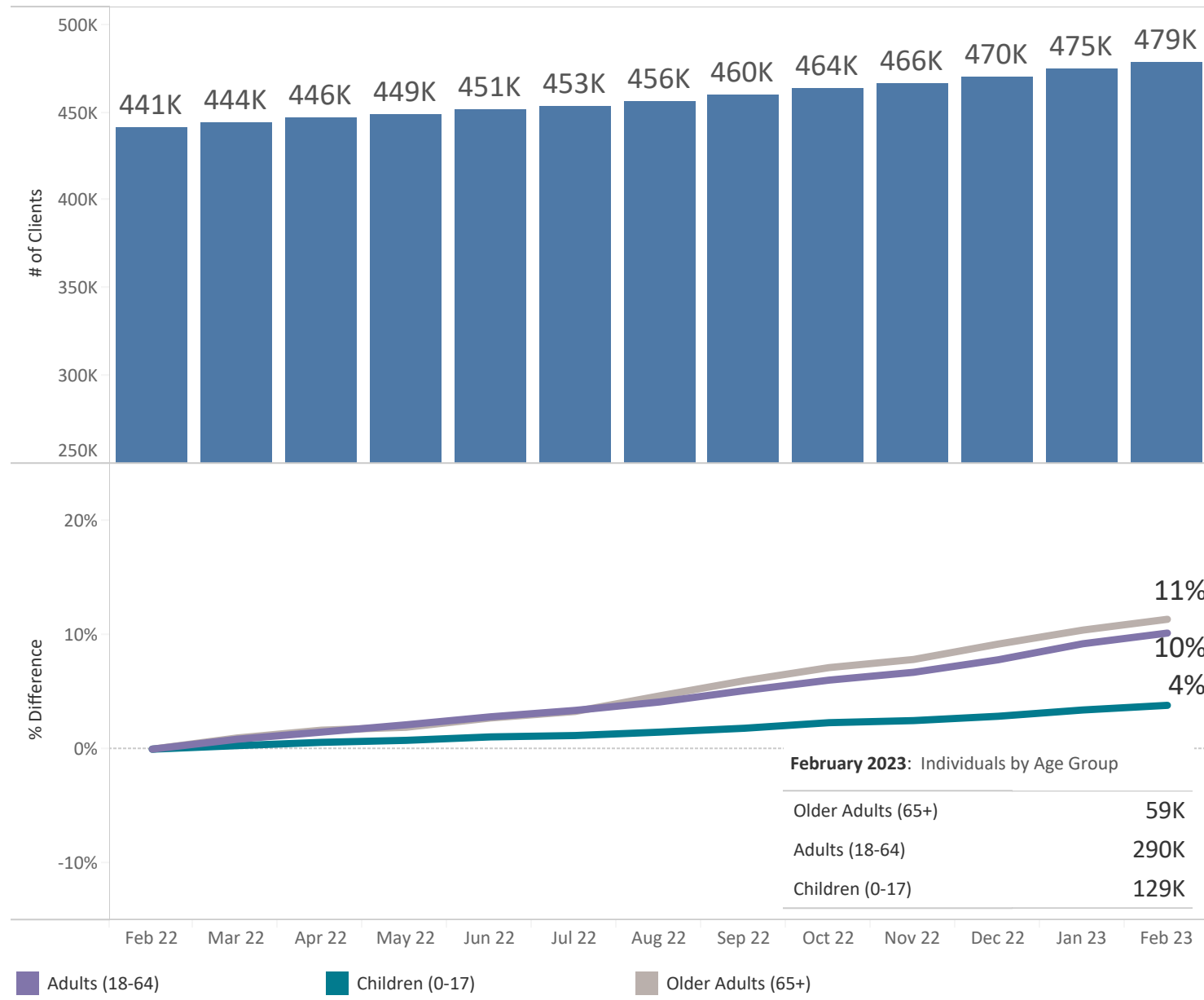
Gender



Age



Medi-Cal Individuals



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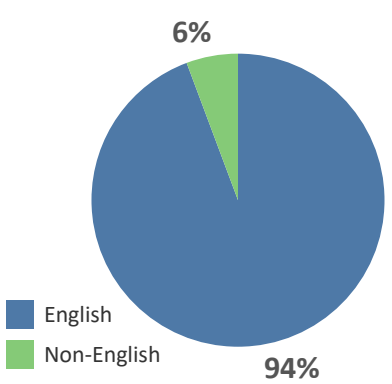
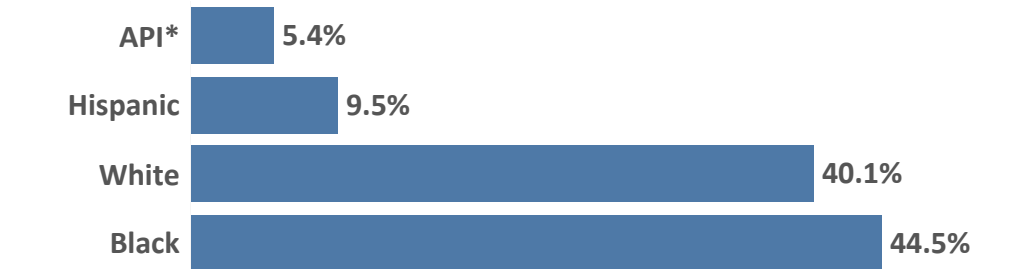
% change/difference is calculated relative to the first month in the observed year.

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GA Caseload		% Difference
2022	February	5,990
2023	February	6,792
		+13.4%

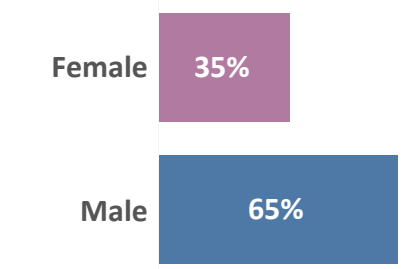
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language

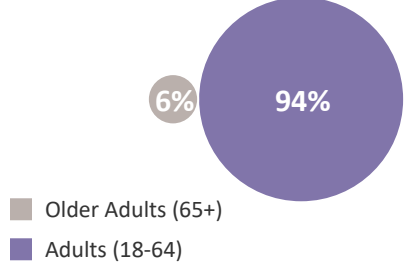


English		94.3%
Non-English		
Spanish		1.8%
Other Asian		1.4%
Other		1.2%
Vietnamese		0.6%
Chinese		0.5%
Farsi		0.2%
Cambodian		0.1%

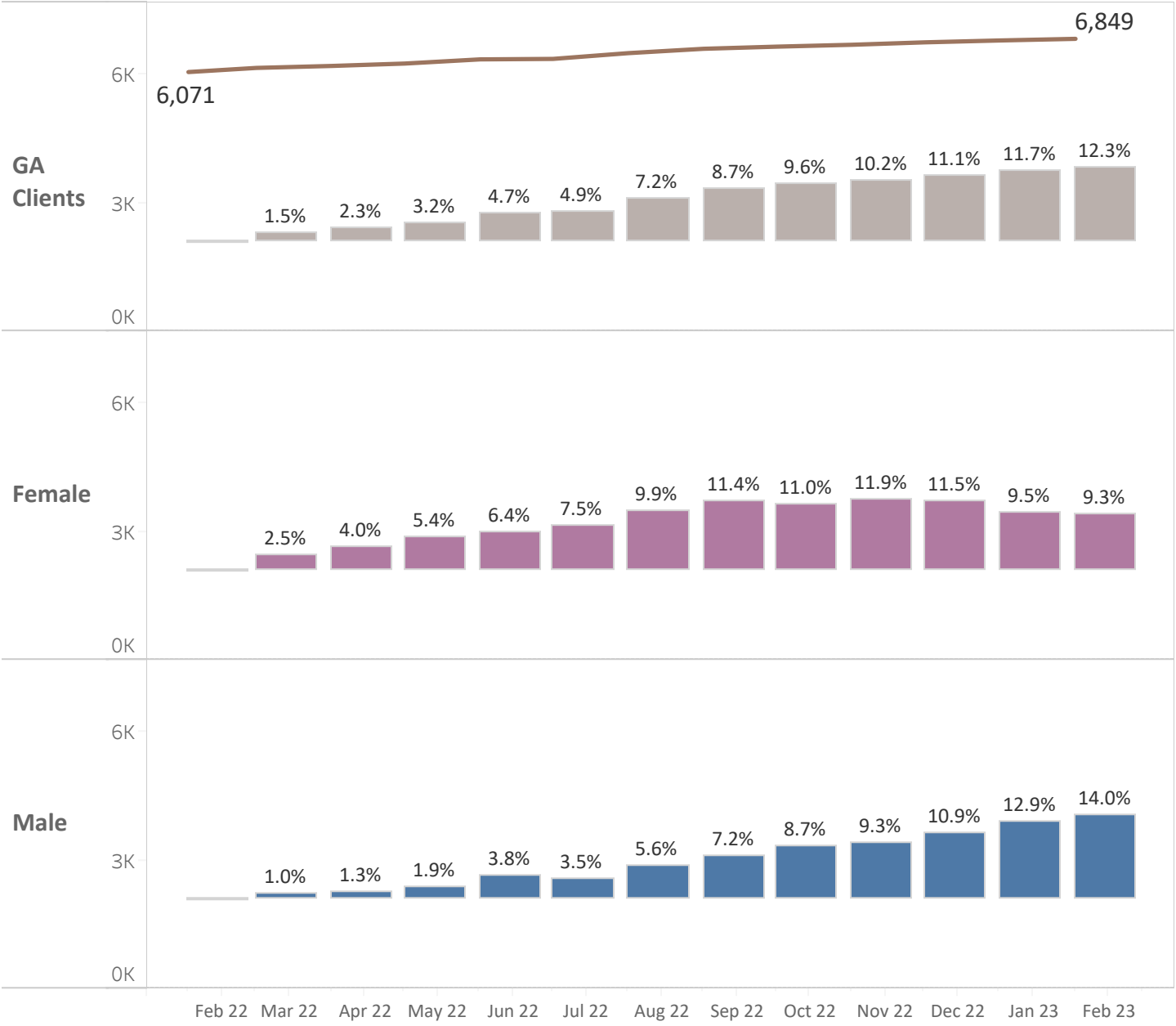
Gender



Age



General Assistance Individuals



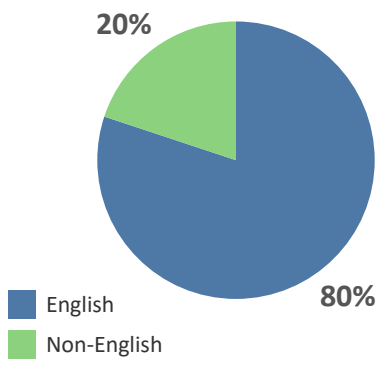
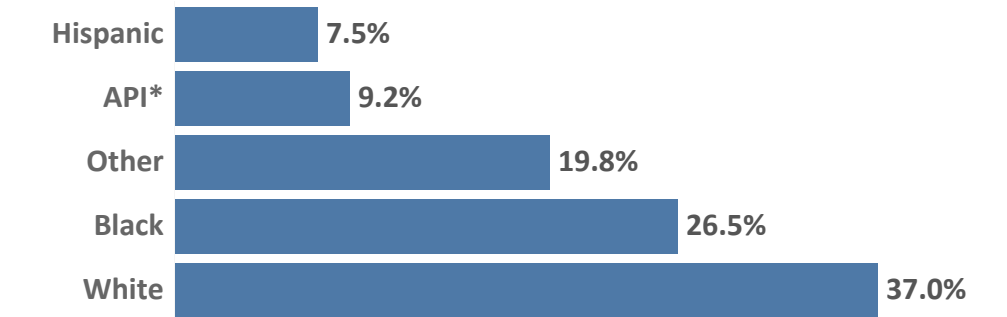
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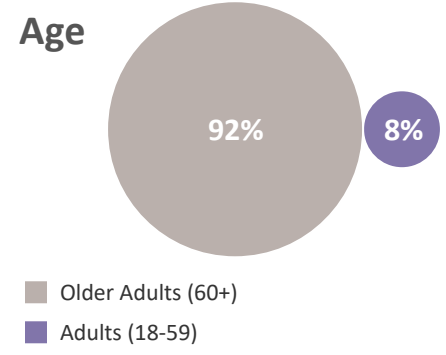
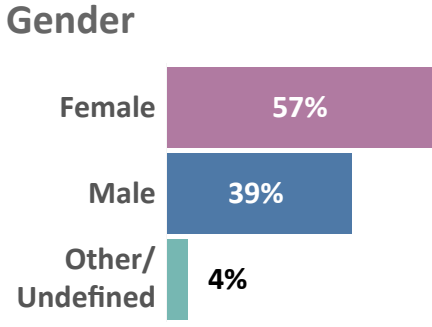
APS Caseload

APS Caseload			% Difference
2022	February	1,320	
2023	February	1,618	+22.6%

Ethnicity and Language

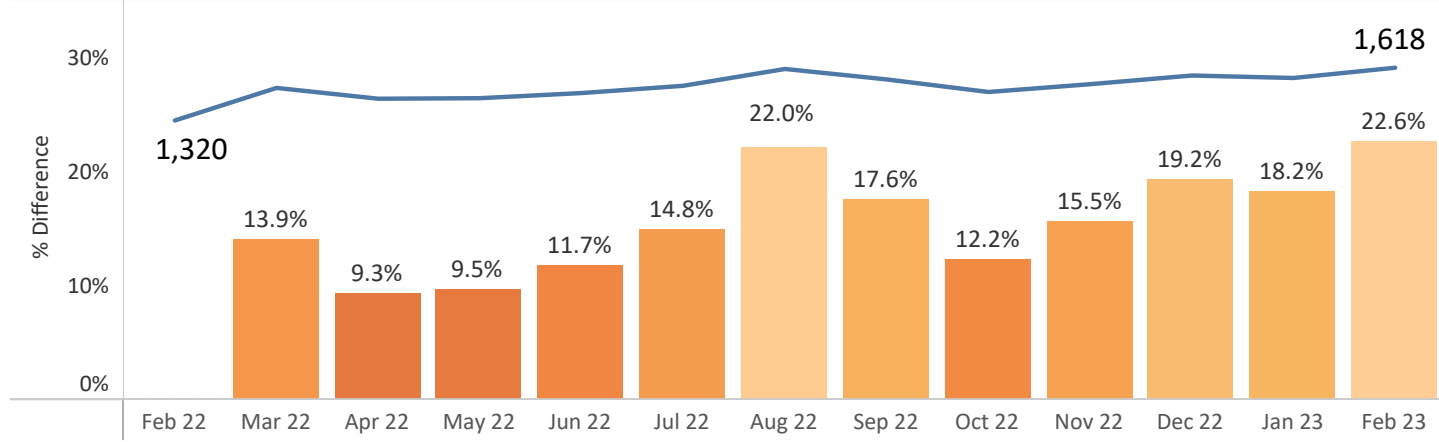


English		80.1%
Non-English	Other	11.9%
	Spanish	3.6%
	Chinese	2.3%
	Other Asian	1.5%
	Farsi	0.2%
	Vietnamese	0.4%

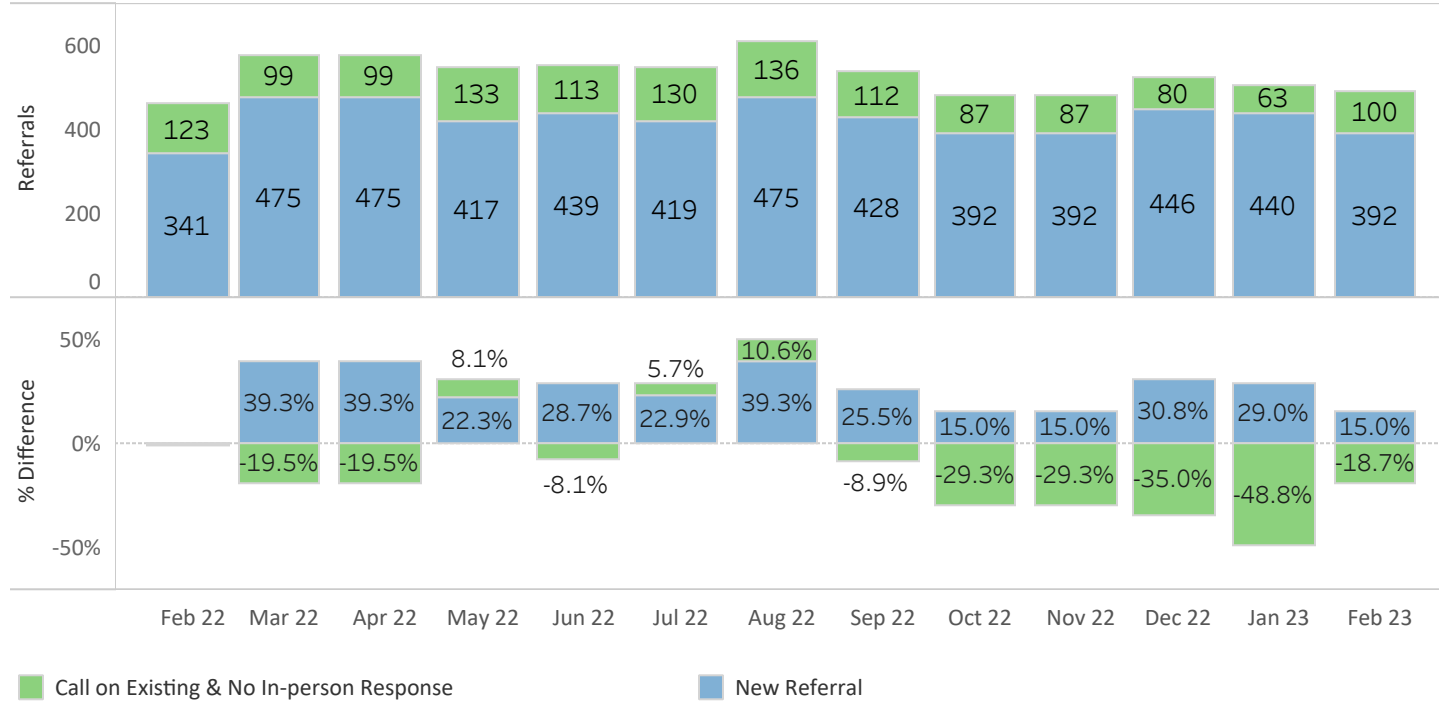


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

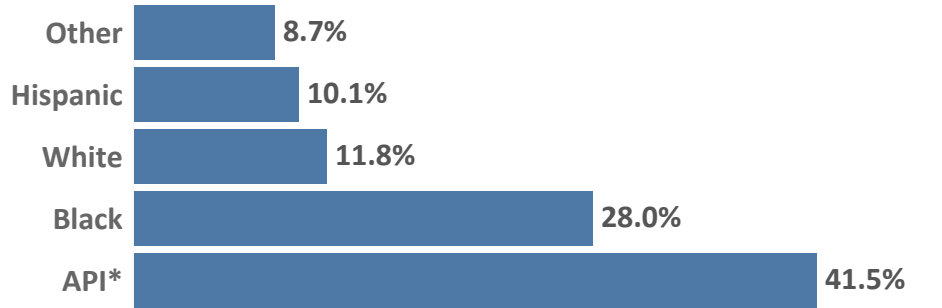
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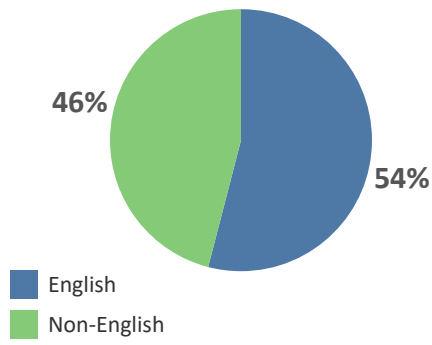
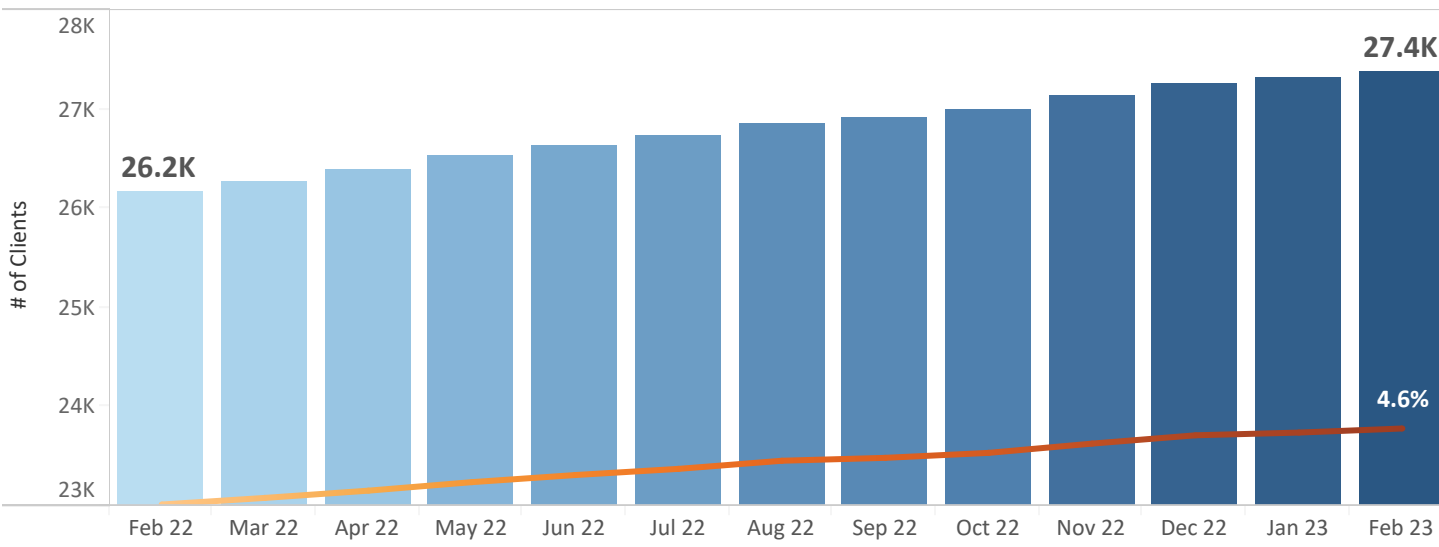
IHSS Caseload			% Difference
2022	February	26.2K	
2023	February	27.4K	+4.6%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

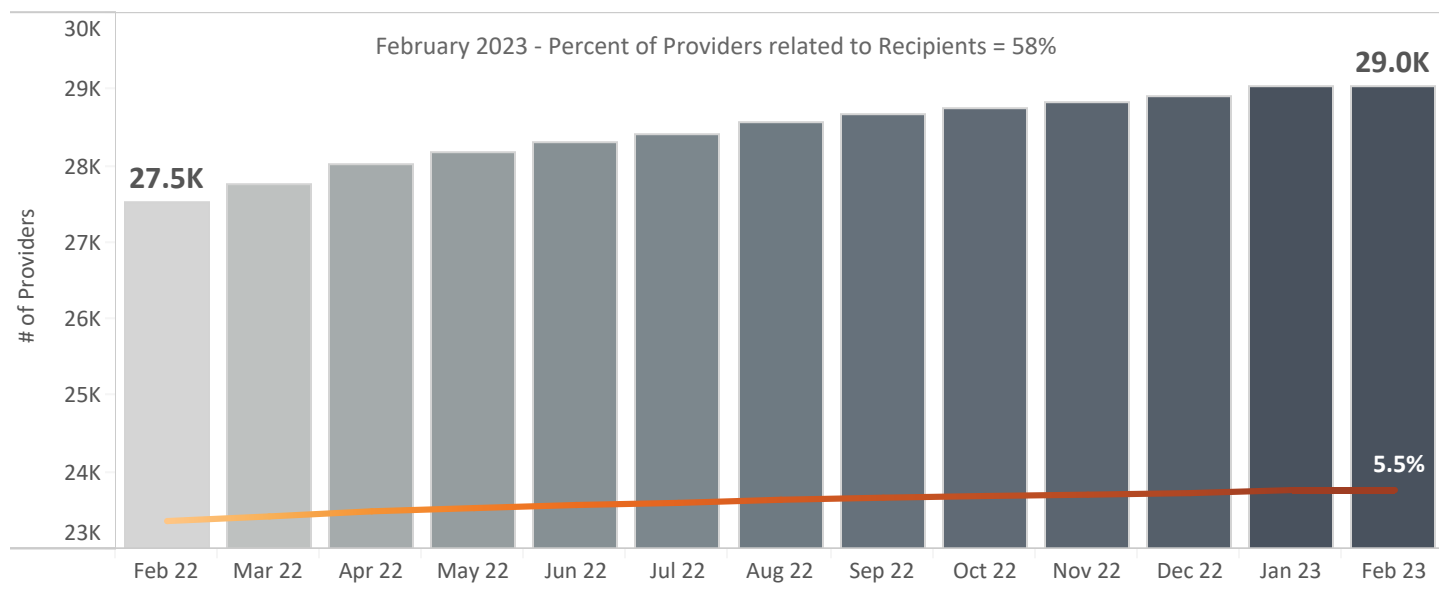


IHSS Recipients

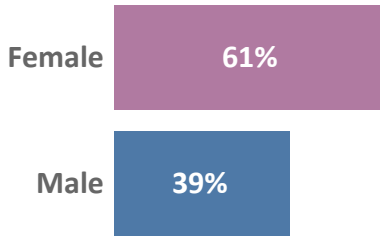


English		54.0%
Non-English	Chinese	21.2%
	Other	6.3%
	Spanish	6.3%
	Vietnamese	4.0%
	Other Asian	4.0%
	Farsi	3.2%
	Cambodian	1.0%

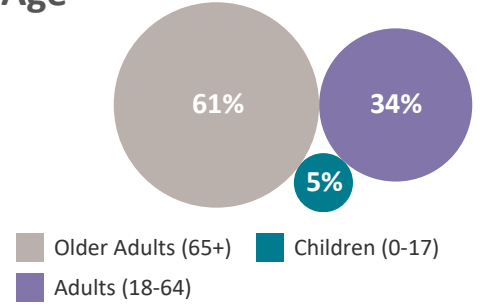
IHSS Providers



Gender



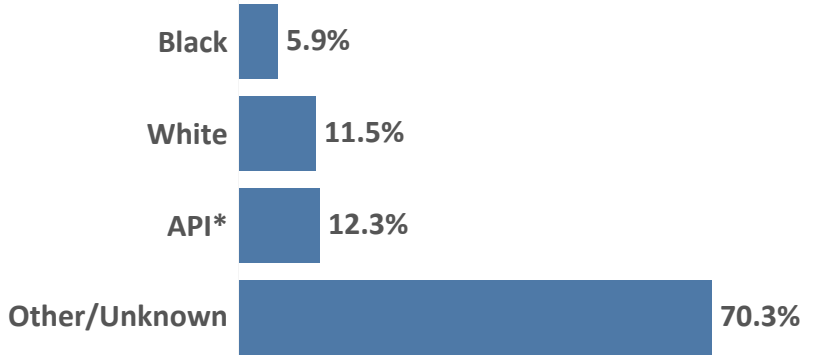
Age



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Ethnicity - Congregate Meals

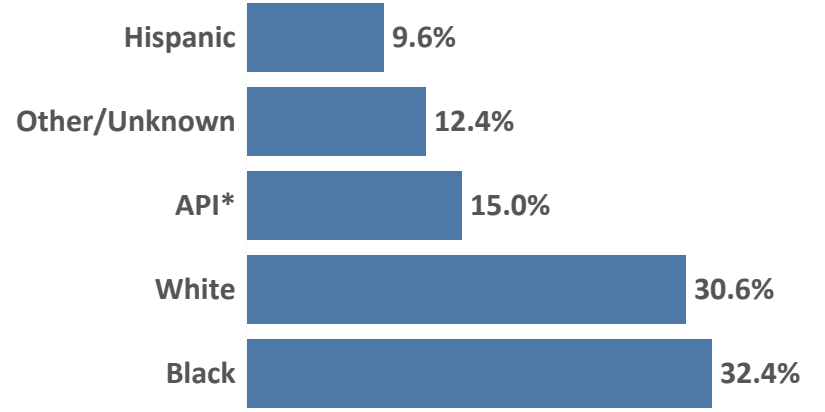


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

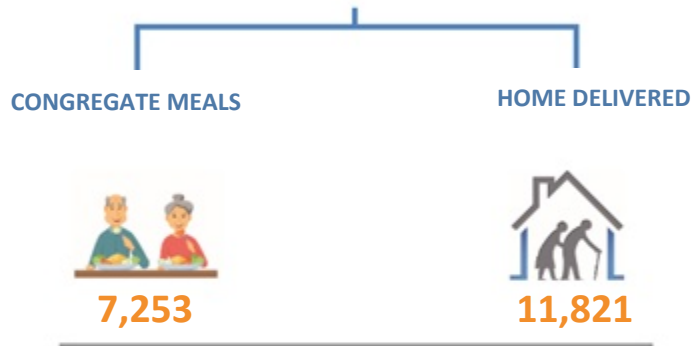
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

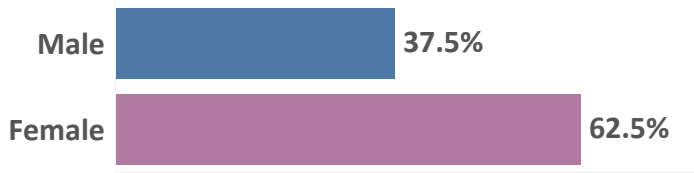
Ethnicity - Home Delivered Meals



Total Individuals Served: 19,074



Gender - Congregate Meals



Total Meals Served: 89,964



Gender - Home Delivered Meals



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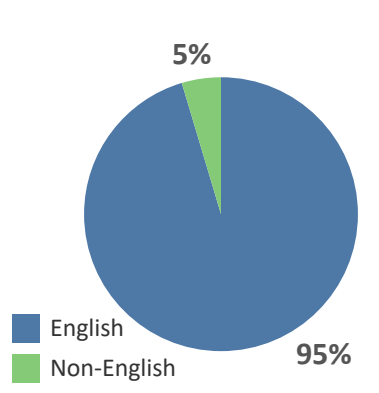
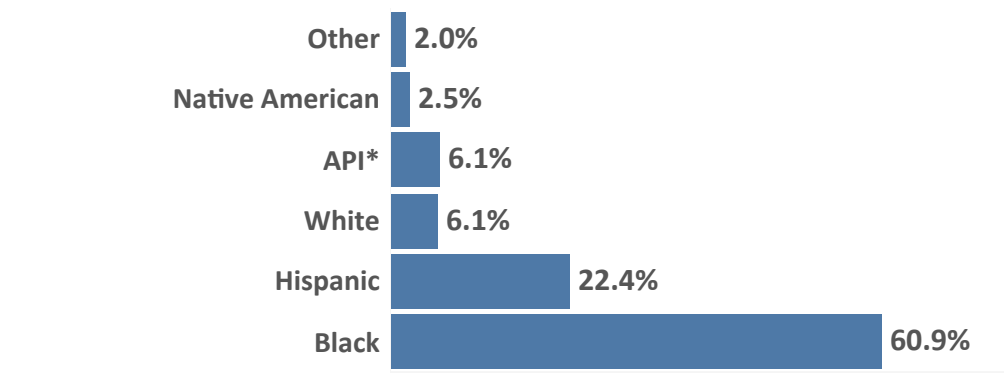
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Child Care Subsidies			% Difference
2022	February	1,129	
2023	February	1,564	+38.5%

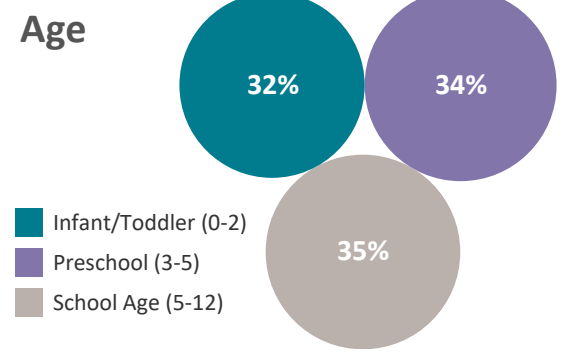
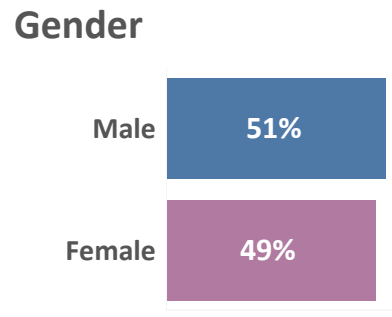
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

<h3>1,564</h3> <p>Children February 2023</p>	<h3>80%</h3> <p>CalWORKs Stage 1</p>	<h3>17%</h3> <p>California Alternative Payment Program (CAPP)</p>	<h3>3%</h3> <p>Foster Care Child Care Allowance Program (FCCCAP)</p>
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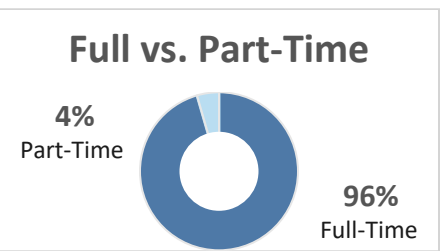
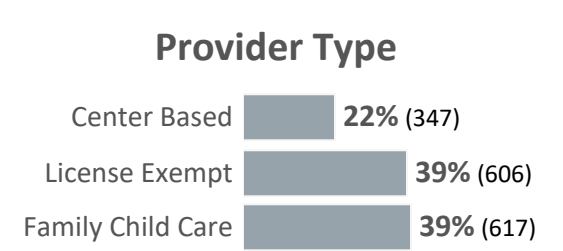
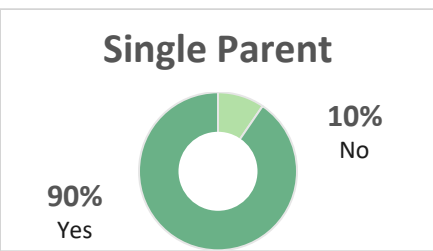
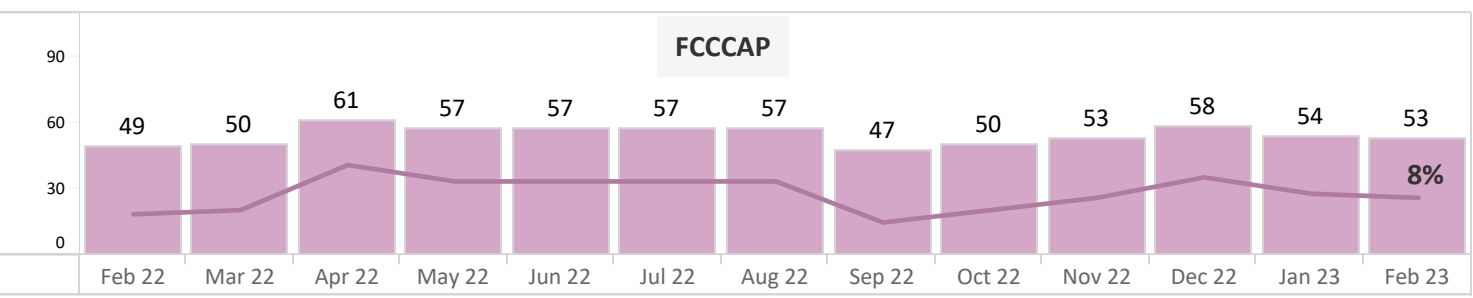
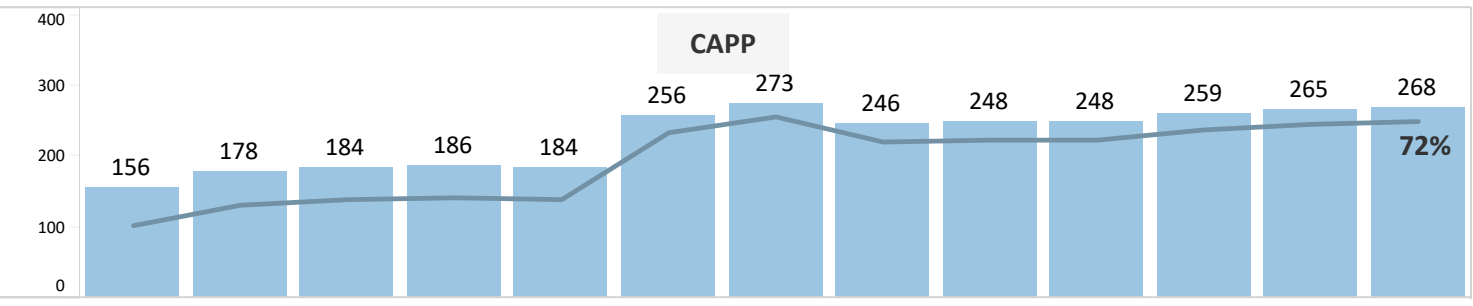
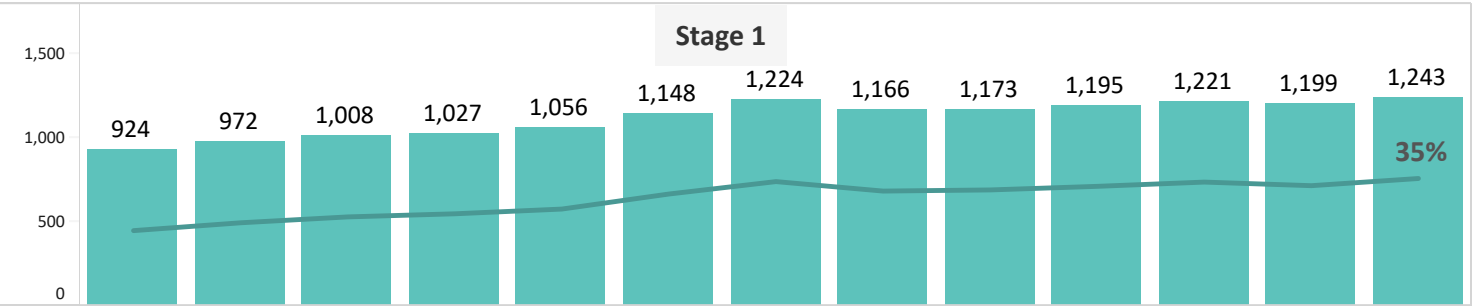
Ethnicity and Language



English	95.4%
Non-English	
Spanish	3.0%
Other non-English	0.6%
Chinese	0.4%
Farsi	0.3%
Farsi (Persian)	0.2%
Vietnamese	0.1%



Child Care Individuals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

March 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
Grand Total		478,536	100.0%	159,621	100.0%	18,685	100.0%	6,849	100.0%	27,371	100.0%	1,618	100.0%	1,467	100.0%	1,564	100.0%
Older Adults (65+)	Female	34,535	7.2%	20,750	13.0%	3	0.0%	224	3.3%	9,509	34.7%	848	52.4%	0	0.0%	252	16.1%
	Male	24,851	5.2%	13,974	8.8%	11	0.1%	161	2.4%	4,478	16.4%	566	35.0%	0	0.0%	292	18.7%
	Undefined	7	0.0%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	67	4.1%	0	0.0%	0	0.0%
Adults (18-64)	Female	156,723	32.8%	46,180	28.9%	3,769	20.2%	2,196	32.1%	6,614	24.2%	74	4.6%	130	8.9%	273	17.5%
	Male	133,534	27.9%	32,925	20.6%	928	5.0%	4,268	62.3%	4,862	17.8%	59	3.6%	105	7.2%	255	16.3%
	Undefined	11	0.0%	8	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.2%	0	0.0%	1	0.1%
Children (0-17)	Female	63,166	13.2%	22,547	14.1%	7,084	37.9%	0	0.0%	618	2.3%	0	0.0%	623	42.5%	236	15.1%
	Male	65,707	13.7%	23,232	14.6%	6,889	36.9%	0	0.0%	1,290	4.7%	0	0.0%	608	41.4%	254	16.2%
	Undefined	2	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	1	0.1%

Grand Total	478,536	100.0%	159,621	100.0%	18,685	100.0%	6,849	100.0%	27,371	100.0%	1,618	100.0%	1,467	100.0%	1,564	100.0%
API*	98,928	20.7%	26,531	16.6%	911	4.9%	368	5.4%	11,371	41.5%	149	9.2%	81	5.5%	92	5.9%
Black	64,463	13.5%	32,731	20.5%	7,598	40.7%	3,048	44.5%	7,651	28.0%	428	26.5%	629	42.9%	956	61.1%
Hispanic	143,958	30.1%	30,203	18.9%	4,502	24.1%	652	9.5%	2,754	10.1%	122	7.5%	582	39.7%	352	22.5%
Native American	1,019	0.2%	360	0.2%	39	0.2%	33	0.5%	77	0.3%	8	0.5%	5	0.3%	40	2.6%
Other	156	0.0%	12	0.0%	0	0.0%	0	0.0%	2,296	8.4%	312	19.3%	10	0.7%	29	1.9%
White	170,012	35.5%	69,784	43.7%	5,635	30.2%	2,748	40.1%	3,222	11.8%	599	37.0%	160	10.9%	95	6.1%

Language	478,536	100.0%	159,621	100.0%	18,685	100.0%	6,849	100.0%	27,371	100.0%	1,618	100.0%	1,467	100.0%	1,564	100.0%
English	313,720	65.6%	116,504	73.0%	15,341	82.1%	6,459	94.3%	14,763	53.9%	1,296	80.1%	1,290	87.9%	1,492	95.4%
Cambodian	524	0.1%	413	0.3%	7	0.0%	4	0.1%	271	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	33,885	7.1%	14,224	8.9%	67	0.4%	97	1.4%	5,806	21.2%	37	2.3%	8	0.5%	6	0.4%
Farsi	2,310	0.5%	1,455	0.9%	417	2.2%	13	0.2%	862	3.1%	3	0.2%	2	0.1%	8	0.5%
Other	10,565	2.2%	3,781	2.4%	655	3.5%	84	1.2%	1,761	6.4%	193	11.9%	9	0.6%	6	0.4%
Other Asian	4,022	0.8%	1,378	0.9%	13	0.1%	33	0.5%	1,086	4.0%	23	1.4%	1	0.1%	3	0.2%
Spanish	104,784	21.9%	18,397	11.5%	2,156	11.5%	121	1.8%	1,724	6.3%	59	3.6%	156	10.6%	47	3.0%
Vietnamese	8,726	1.8%	3,469	2.2%	29	0.2%	38	0.6%	1,098	4.0%	6	0.4%	1	0.1%	2	0.1%

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Definitions of terms appear on the last page

* Asian/Pacific Islander

** as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

Individuals by Program and City of Residence

March 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		478,536	100.0%	159,621	100.0%	18,685	100.0%	6,849	100.0%	27,371	100.0%	1,618	100.0%	1,467	100.0%	1,564	100.0%
North County	Alameda	16,784	3.5%	5,947	3.7%	657	3.5%	149	2.2%	1,127	4.1%	86	5.3%	34	2.3%	47	3.0%
	Albany	3,519	0.7%	737	0.5%	76	0.4%	11	0.2%	82	0.3%	14	0.9%	4	0.3%	4	0.3%
	Berkeley	18,362	3.8%	10,464	6.6%	461	2.5%	412	6.0%	1,289	4.7%	155	9.6%	42	2.9%	50	3.2%
	Emeryville	2,749	0.6%	1,059	0.7%	134	0.7%	49	0.7%	251	0.9%	23	1.4%	3	0.2%	29	1.9%
	Oakland	177,512	37.1%	71,144	44.6%	9,832	52.6%	4,119	60.1%	11,774	43.0%	578	35.7%	473	32.2%	768	49.1%
	Piedmont	559	0.1%	127	0.1%	2	0.0%	2	0.0%	30	0.1%	12	0.7%	1	0.1%	0	0.0%
Tri-City	Fremont	42,902	9.0%	11,437	7.2%	1,265	6.8%	381	5.6%	2,670	9.8%	116	7.2%	53	3.6%	90	5.8%
	Newark	11,205	2.3%	2,791	1.7%	267	1.4%	67	1.0%	667	2.4%	27	1.7%	11	0.7%	19	1.2%
	Union City	18,987	4.0%	5,208	3.3%	491	2.6%	98	1.4%	1,311	4.8%	44	2.7%	28	1.9%	41	2.6%
Central County	Castro Valley	11,558	2.4%	2,955	1.9%	247	1.3%	78	1.1%	580	2.1%	52	3.2%	28	1.9%	23	1.5%
	Hayward	72,837	15.2%	20,289	12.7%	2,458	13.2%	751	11.0%	3,178	11.6%	204	12.6%	119	8.1%	224	14.3%
	San Leandro	41,592	8.7%	13,275	8.3%	1,238	6.6%	328	4.8%	2,233	8.2%	142	8.8%	85	5.8%	127	8.1%
	San Lorenzo	11,156	2.3%	3,289	2.1%	313	1.7%	87	1.3%	494	1.8%	23	1.4%	17	1.2%	20	1.3%
Tri-Valley	Dublin	8,933	1.9%	2,315	1.5%	200	1.1%	38	0.6%	600	2.2%	26	1.6%	20	1.4%	20	1.3%
	Livermore	15,421	3.2%	3,844	2.4%	416	2.2%	134	2.0%	559	2.0%	60	3.7%	43	2.9%	58	3.7%
	Pleasanton	8,806	1.8%	1,924	1.2%	176	0.9%	38	0.6%	461	1.7%	44	2.7%	13	0.9%	20	1.3%
Other	Other	15,654	3.3%	2,816	1.8%	452	2.4%	107	1.6%	65	0.2%	12	0.7%	493	33.6%	24	1.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

Cases by Program and City of Residence

March 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Cases		270,690	100.0%	99,335	100.0%	7,854	100.0%	6,792	100.0%	27,371	100.0%	1,618	100.0%	1,467	100.0%	1,564	100.0%
North County	Alameda	9,678	3.6%	3,592	3.6%	252	3.2%	148	2.2%	1,127	4.1%	86	5.3%	34	2.3%	47	3.0%
	Albany	1,931	0.7%	442	0.4%	25	0.3%	11	0.2%	82	0.3%	14	0.9%	4	0.3%	4	0.3%
	Berkeley	13,285	4.9%	8,988	9.0%	202	2.6%	412	6.1%	1,289	4.7%	155	9.6%	42	2.9%	50	3.2%
	Emeryville	1,798	0.7%	731	0.7%	52	0.7%	49	0.7%	251	0.9%	23	1.4%	3	0.2%	29	1.9%
	Oakland	100,531	37.1%	44,408	44.7%	4,265	54.3%	4,103	60.4%	11,774	43.0%	578	35.7%	473	32.2%	768	49.1%
	Piedmont	395	0.1%	96	0.1%	1	0.0%	2	0.0%	30	0.1%	12	0.7%	1	0.1%	0	0.0%
Tri-City	Fremont	23,922	8.8%	6,600	6.6%	477	6.1%	369	5.4%	2,670	9.8%	116	7.2%	53	3.6%	90	5.8%
	Newark	6,069	2.2%	1,671	1.7%	115	1.5%	66	1.0%	667	2.4%	27	1.7%	11	0.7%	19	1.2%
	Union City	10,462	3.9%	2,990	3.0%	193	2.5%	95	1.4%	1,311	4.8%	44	2.7%	28	1.9%	41	2.6%
Central County	Castro Valley	6,424	2.4%	1,792	1.8%	103	1.3%	78	1.1%	580	2.1%	52	3.2%	28	1.9%	23	1.5%
	Hayward	38,485	14.2%	11,808	11.9%	1,014	12.9%	739	10.9%	3,178	11.6%	204	12.6%	119	8.1%	224	14.3%
	San Leandro	22,130	8.2%	7,711	7.8%	520	6.6%	328	4.8%	2,233	8.2%	142	8.8%	85	5.8%	127	8.1%
	San Lorenzo	5,934	2.2%	1,927	1.9%	142	1.8%	86	1.3%	494	1.8%	23	1.4%	17	1.2%	20	1.3%
Tri-Valley	Dublin	5,058	1.9%	1,294	1.3%	74	0.9%	36	0.5%	600	2.2%	26	1.6%	20	1.4%	20	1.3%
	Livermore	8,486	3.1%	2,188	2.2%	176	2.2%	128	1.9%	559	2.0%	60	3.7%	43	2.9%	58	3.7%
	Pleasanton	5,163	1.9%	1,206	1.2%	73	0.9%	36	0.5%	461	1.7%	44	2.7%	13	0.9%	20	1.3%
Other	Other	10,939	4.0%	1,891	1.9%	170	2.2%	106	1.6%	65	0.2%	12	0.7%	493	33.6%	24	1.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Total cases in Medi-Cal, CalFresh, CalWORKs, and General Assistance programs represent the total number of families aided while total cases in IHSS, APS, Child Welfare, and Child Care represent total number of individuals aided as a case in these programs account for an individual.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Safety Net: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only (Zero Parent): Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

Center-Based Program (also known as "Child Care Center" or "Day Care Center"): Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.