



Alameda County Social Services Agency

Respect | Integrity | Customer Service | Responsibility | Initiative



OUR MISSION

To promote the economic and social well-being of individuals, families, neighborhoods, and communities.



This report provides a summary of Child Welfare Services, CalWORKs, CalFresh, Medi-Cal, General Assistance, Adult Protective Services, In-Home Supportive Services, Area Agency on Aging, and Child Care programs by persons and cases per month.

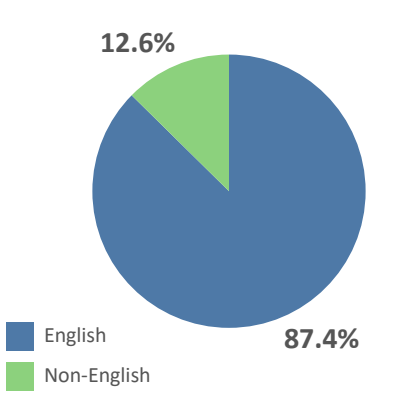
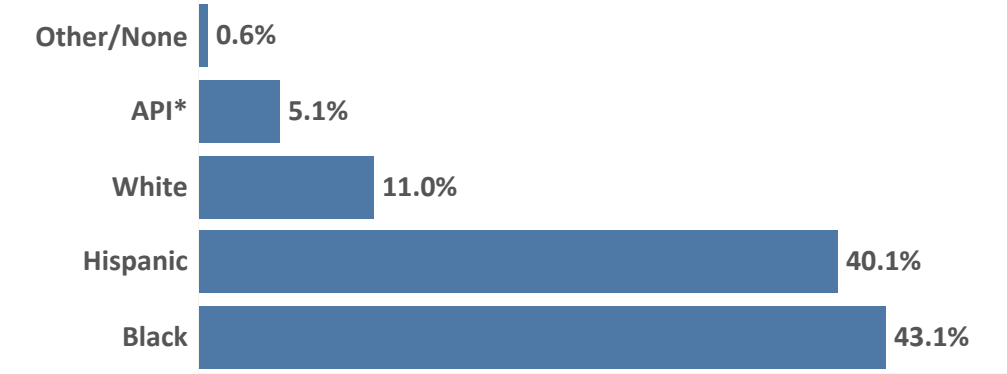
Our agency serves one in three Alameda County residents, totaling to approximately 523,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community. The data represent estimates of service delivery units and summary counts in April 2023 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.



Child Welfare Caseload			% Difference
2022	April	1,537	
2023	April	1,420	-4.5%

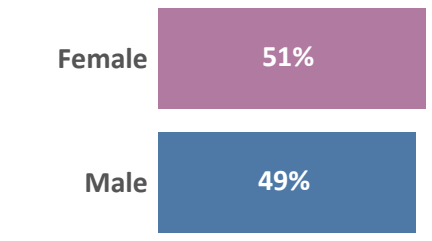
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language

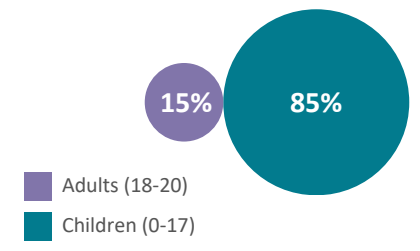


English			87.4%
Non-English	Spanish	10.7%	
	Other	1.1%	
	Chinese	0.5%	
	Farsi	0.1%	
	Vietnamese	0.1%	
	Other Asian	0.1%	

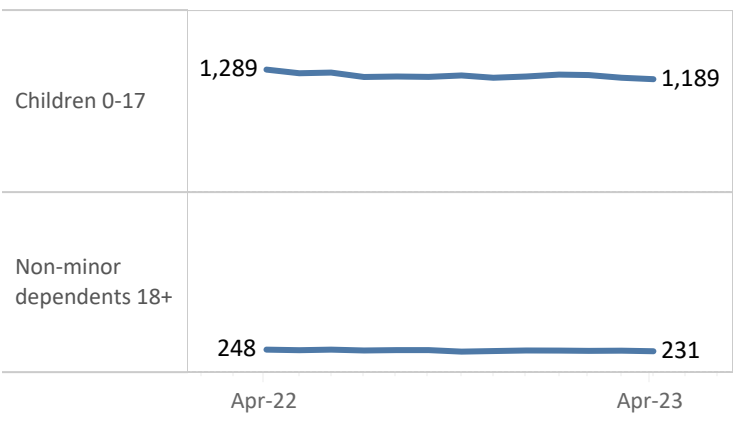
Gender



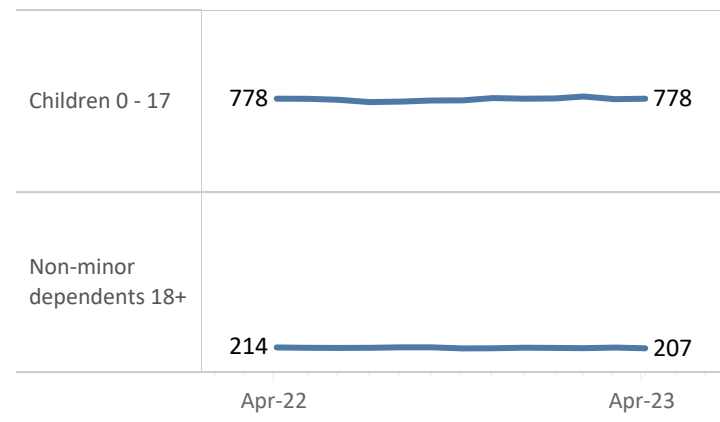
Age



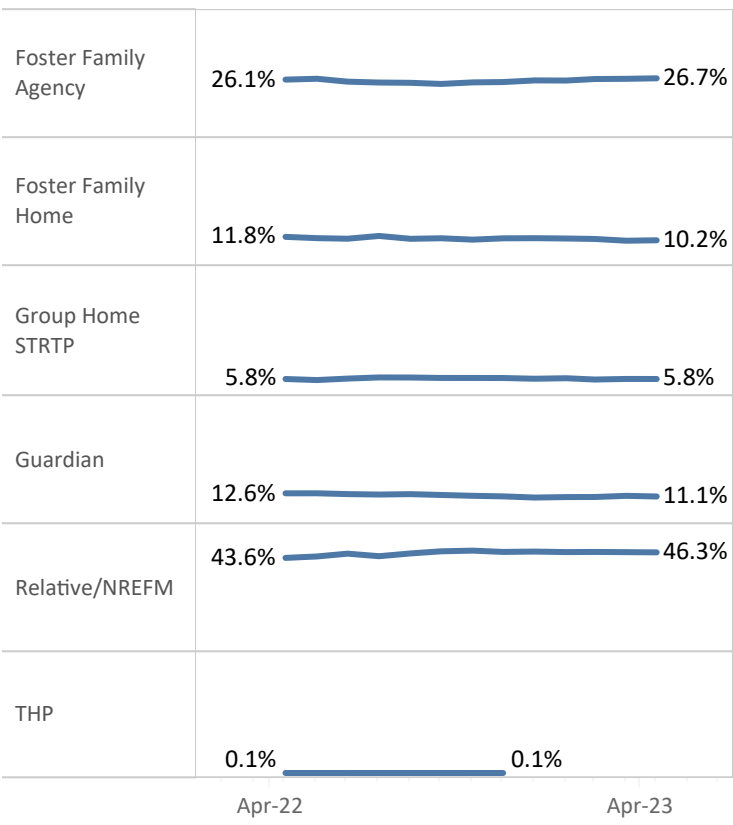
Child Welfare Children and Non-Minor Dependent Youth in Cases



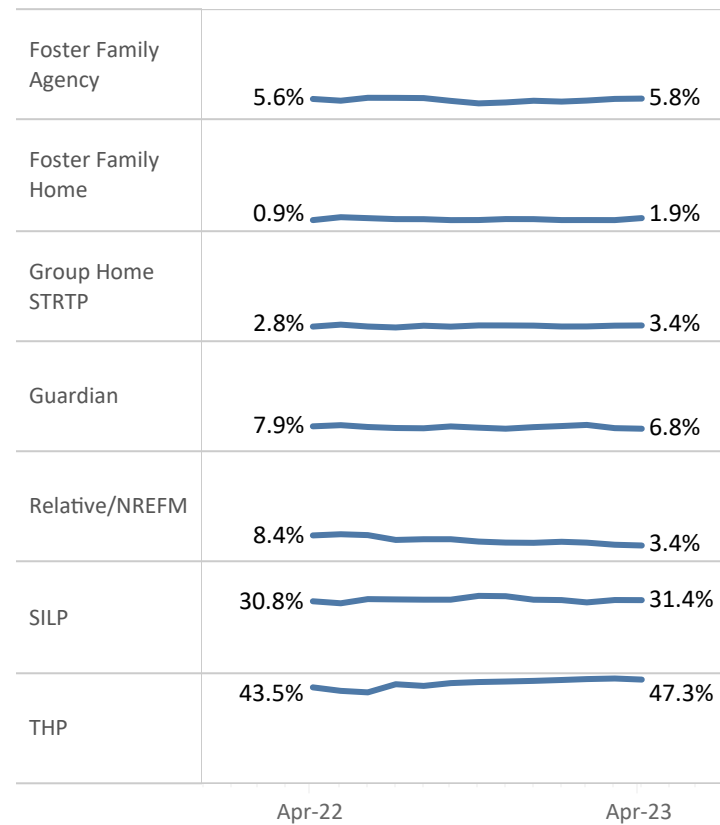
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

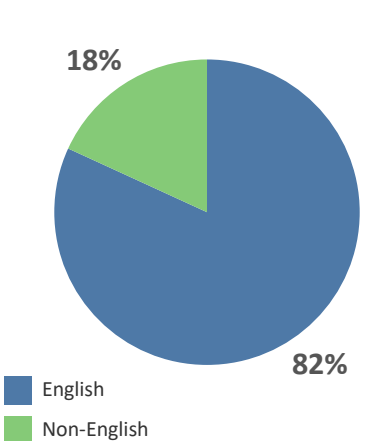
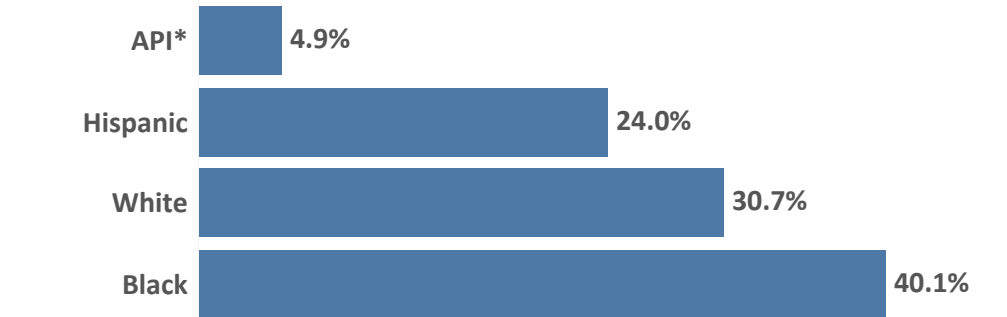
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

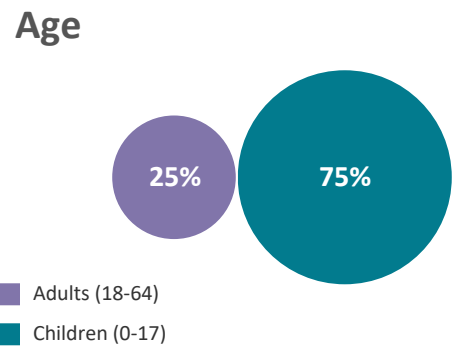
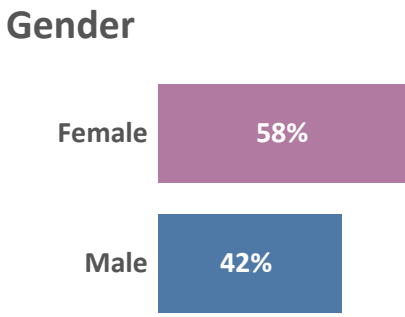
CalWORKs Caseload			% Difference
2022	April	7,604	
2023	April	7,938	+4.4%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

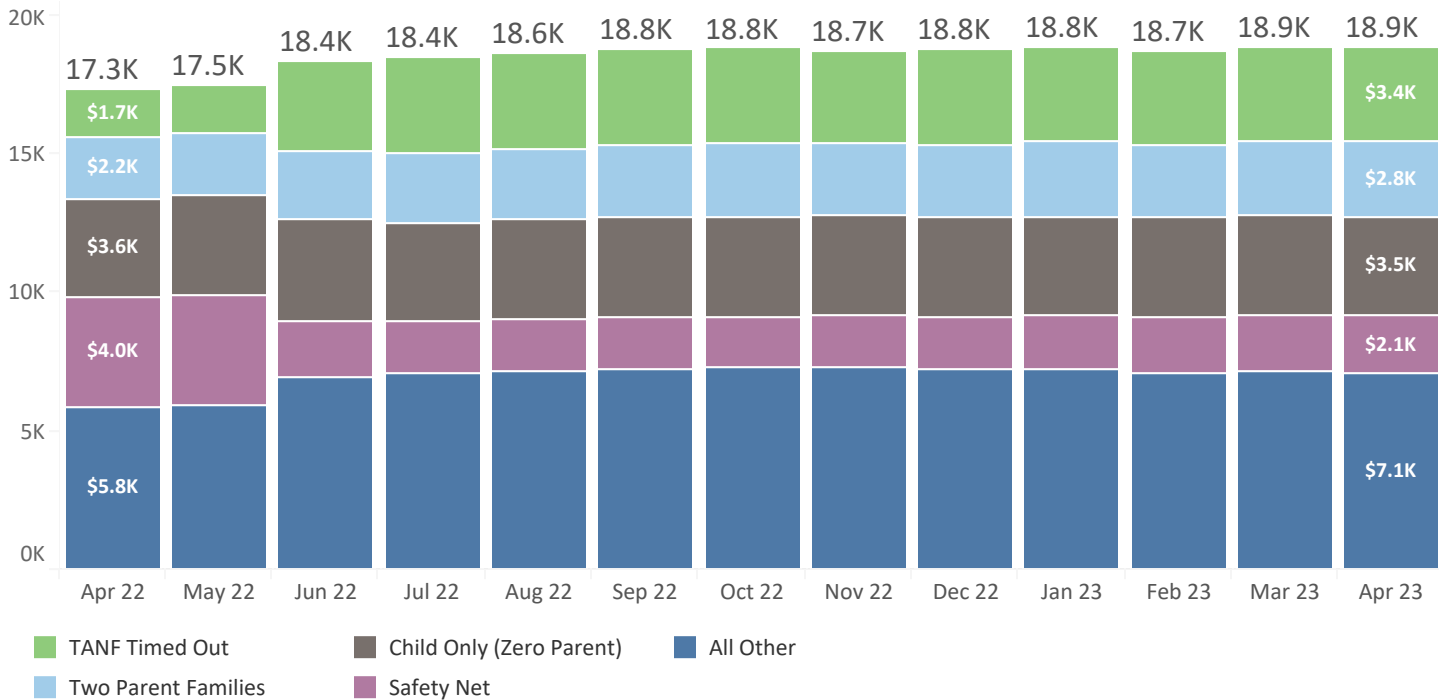
Ethnicity and Language



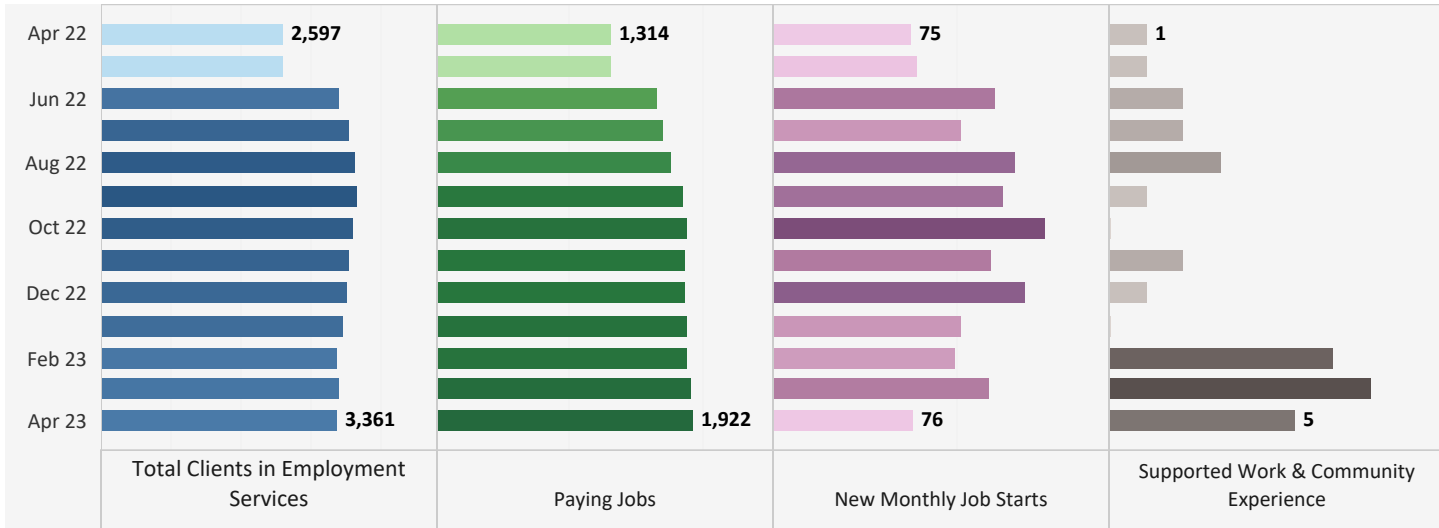
English			81.8%
Non-English	Spanish		11.5%
	Other		3.5%
	Farsi		2.5%
	Chinese		0.3%
	Other Asian		0.2%
	Vietnamese		0.2%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

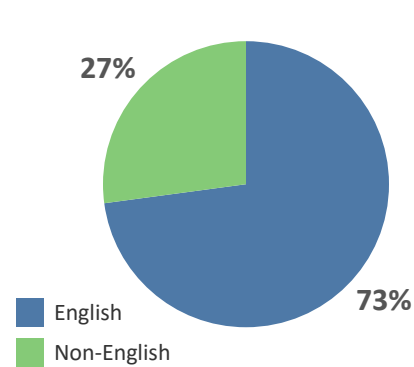
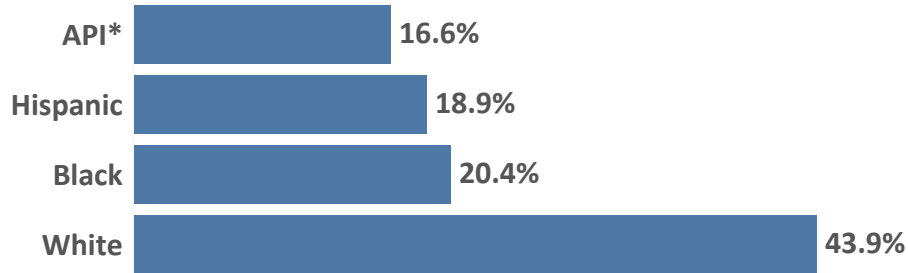
CalFresh Caseload

Year	Month	Caseload	% Difference
2022	April	88.0K	
2023	April	99.5K	+13.1%

NA CalFresh Caseload

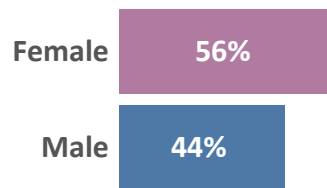
Year	Month	Caseload	% Difference
2022	April	84.1K	
2023	April	94.6K	+12.5%

Ethnicity and Language

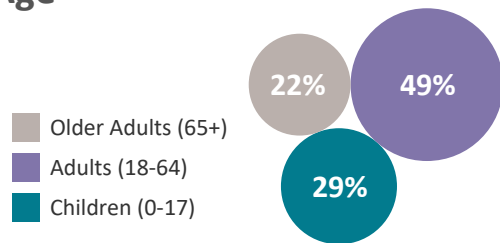


Language	Percentage
English	72.9%
Non-English	
Spanish	11.6%
Chinese	7.3%
Other Asian	2.5%
Other	2.4%
Vietnamese	2.2%
Farsi	0.9%
Cambodian	0.3%

Gender

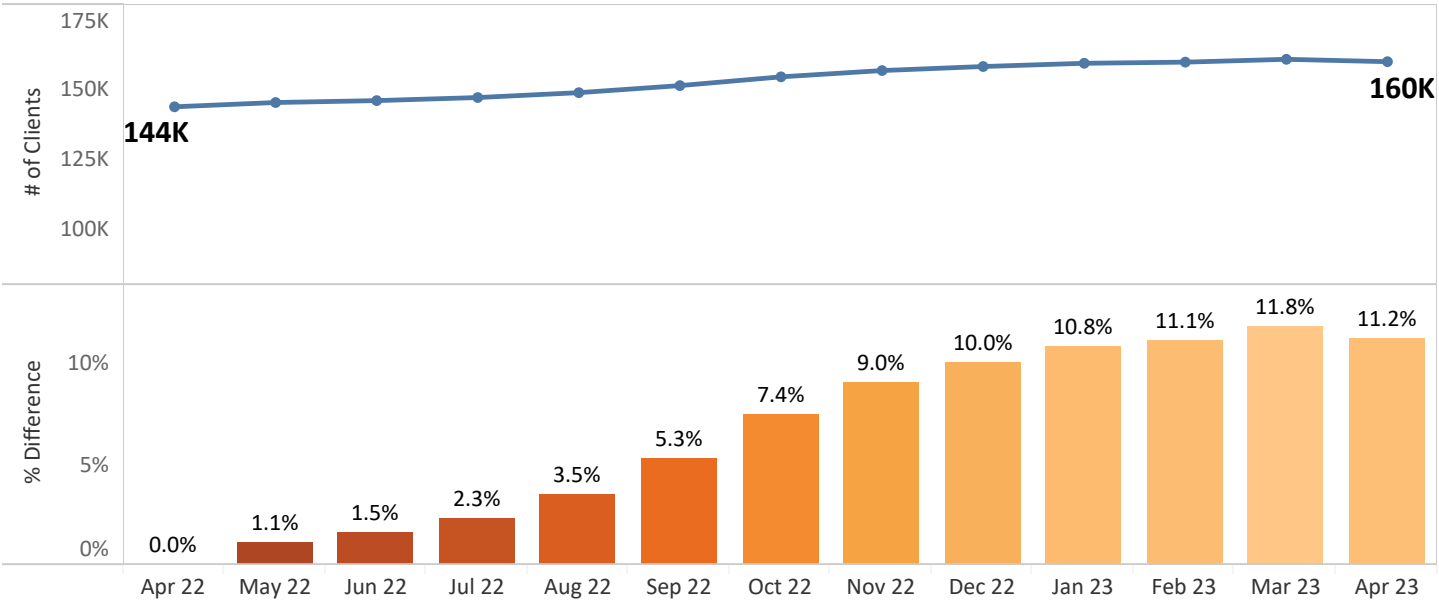


Age

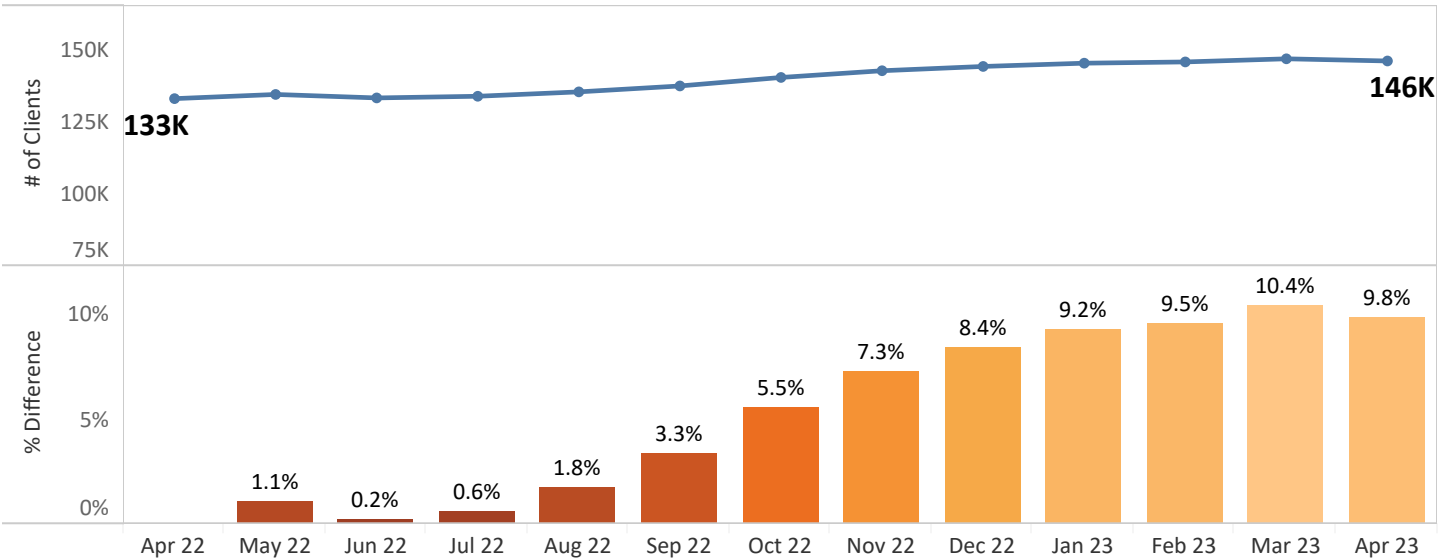


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



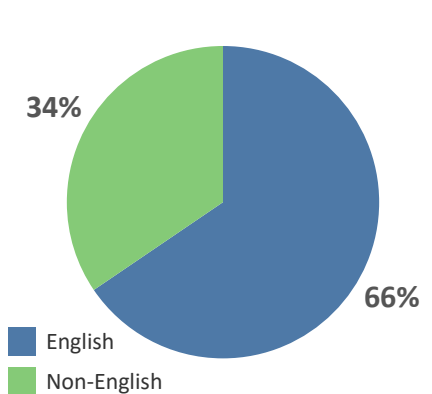
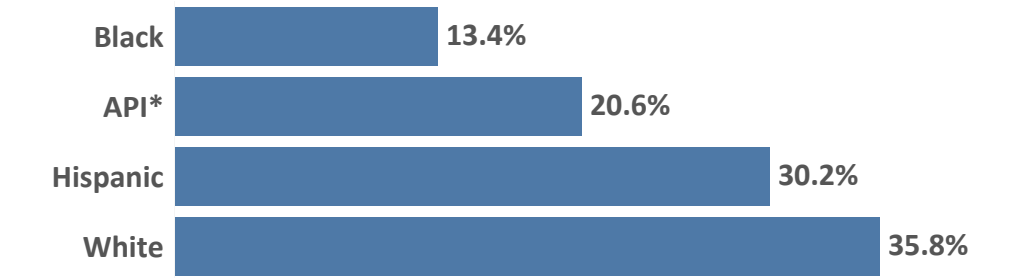
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

		% Difference
2022	April	251.5K
2023	April	274.8K
		+9.3%

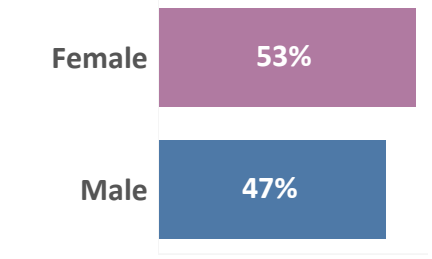
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

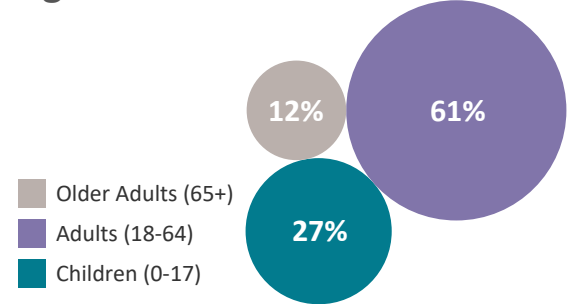


English		65.5%
Non-English	Spanish	22.0%
	Chinese	5.2%
	Other Asian	2.7%
	Other	2.2%
	Vietnamese	1.8%
	Farsi	0.5%
	Cambodian	0.1%

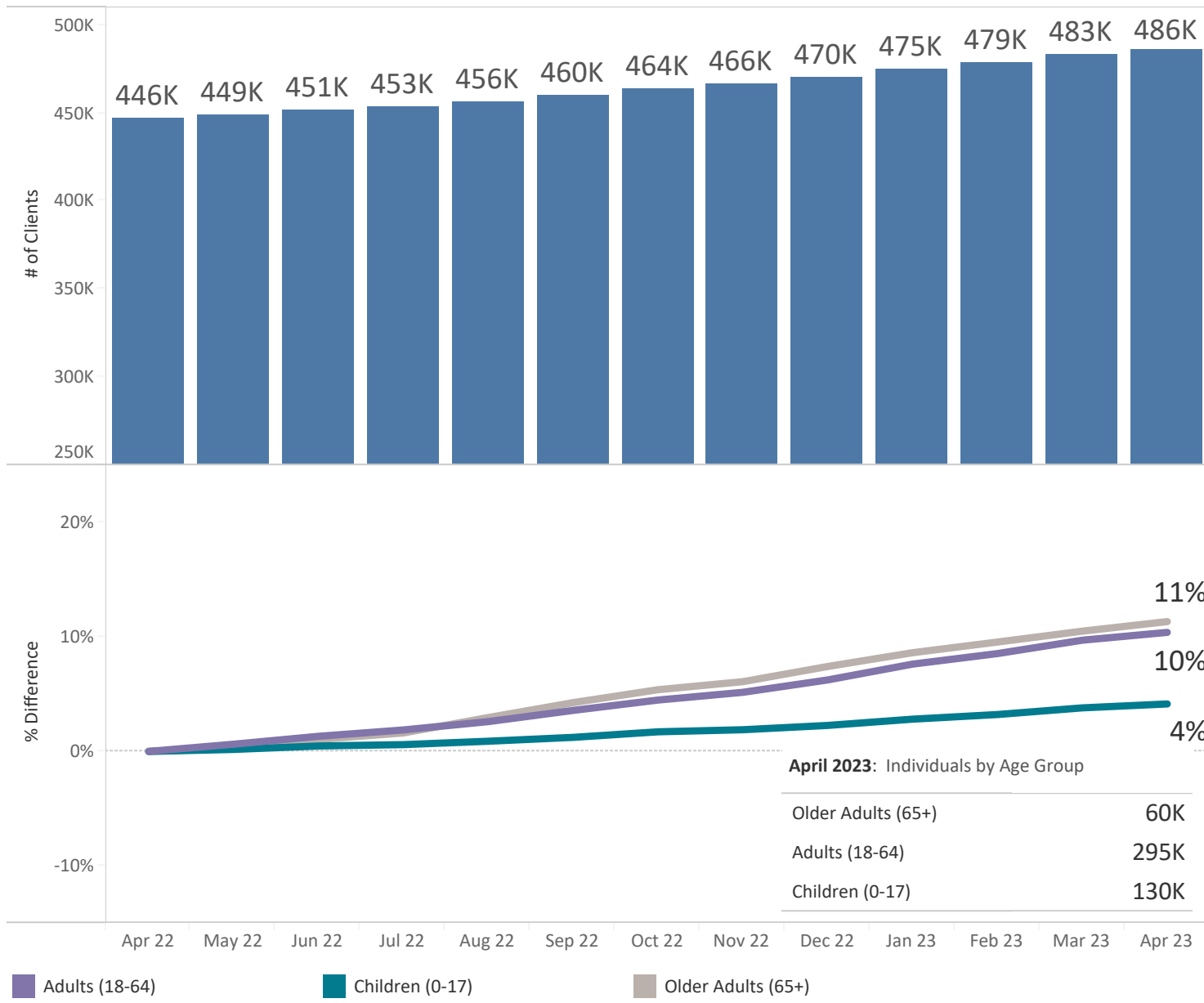
Gender



Age



Medi-Cal Individuals



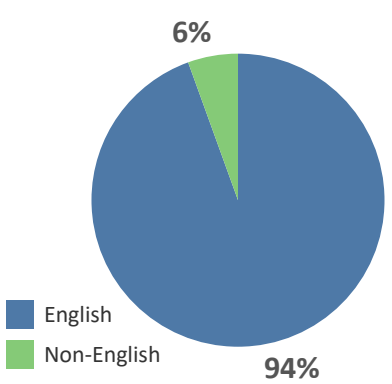
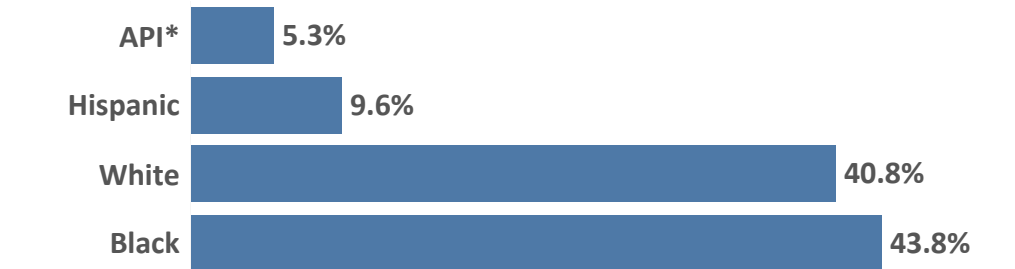
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

% change/difference is calculated relative to the first month in the observed year.

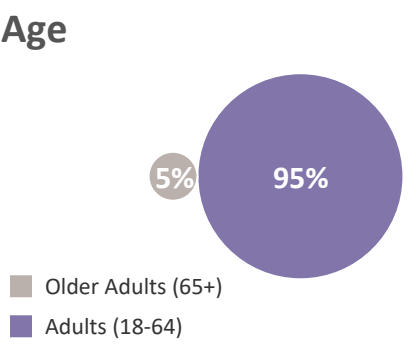
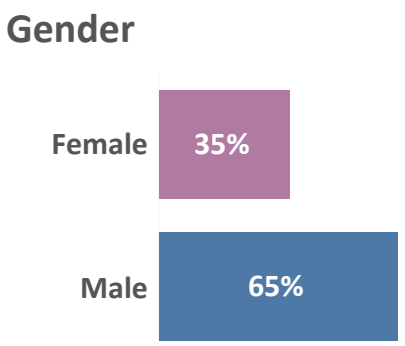
GA Caseload			% Difference
2022	April	6,138	
2023	April	6,929	+12.9%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

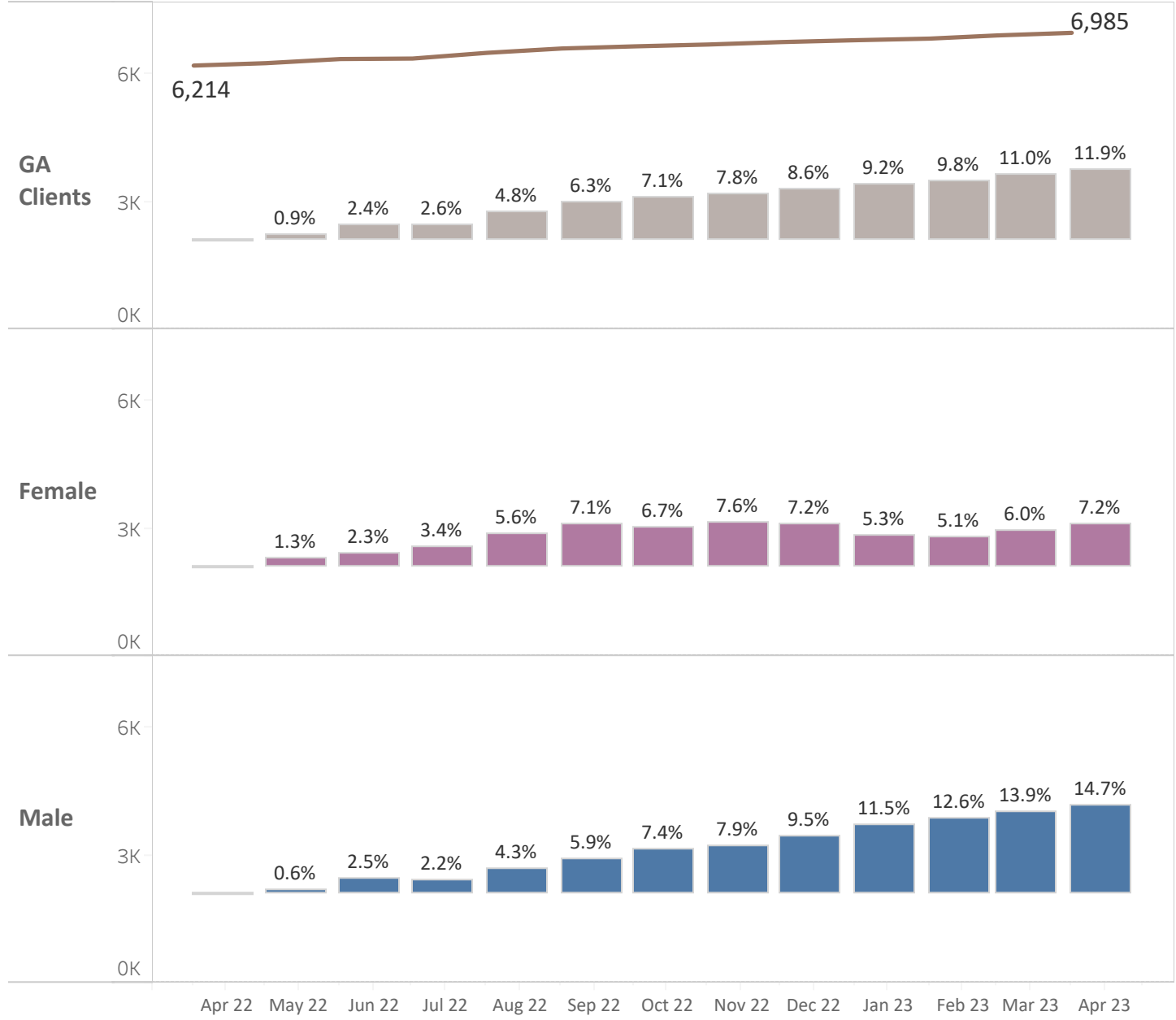
Ethnicity and Language



English			94.5%
Non-English			
Spanish			1.8%
Other Asian			1.3%
Other			1.2%
Vietnamese			0.6%
Chinese			0.5%
Farsi			0.2%
Cambodian			0.1%



General Assistance Individuals



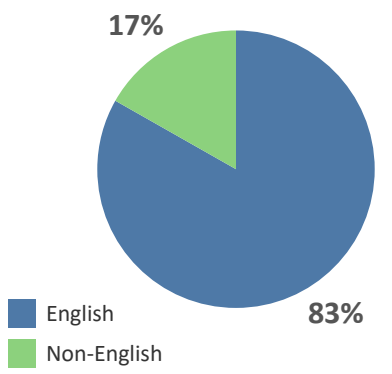
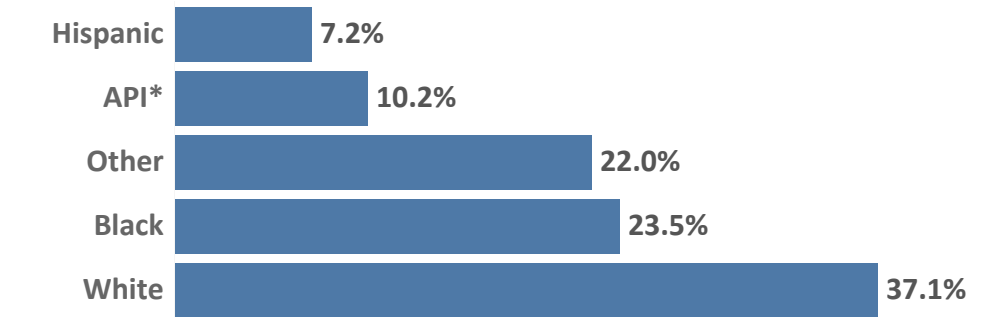
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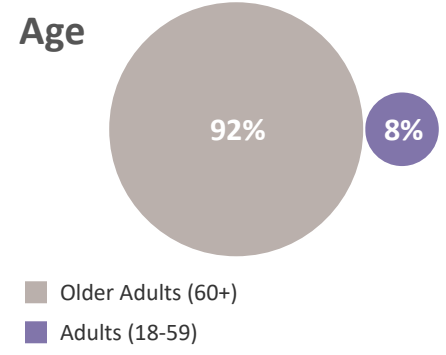
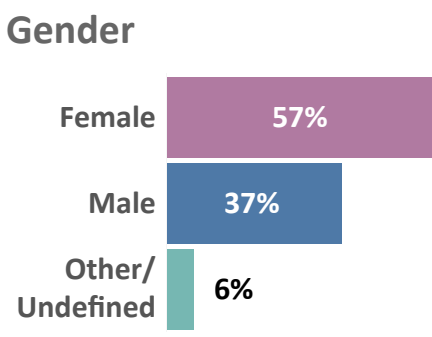
APS Caseload

APS Caseload		% Difference
2022	April	1,443
2023	April	1,770
		+22.7%

Ethnicity and Language

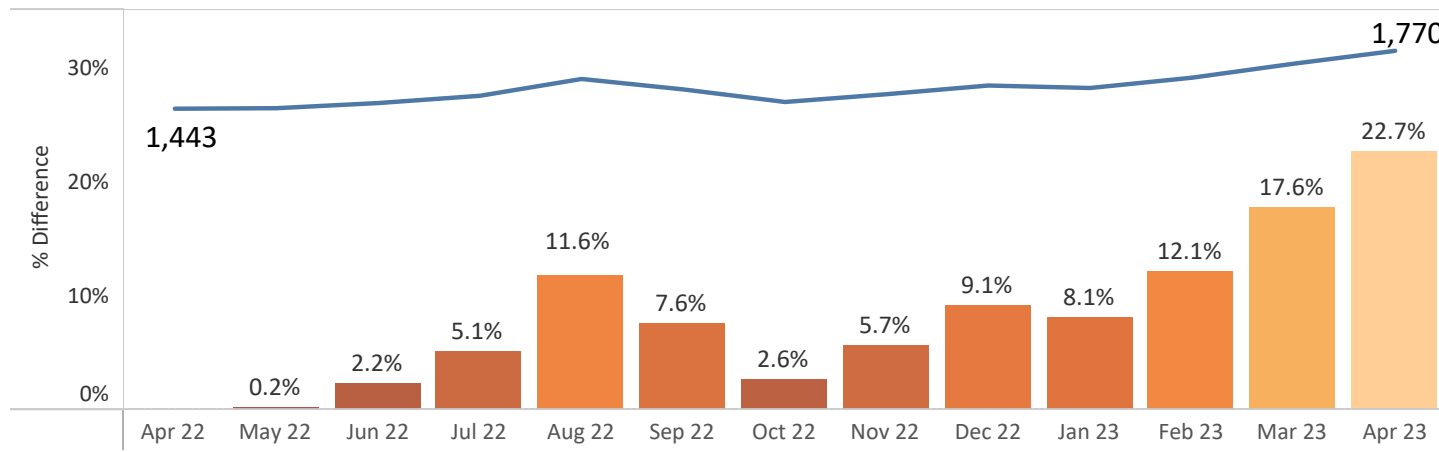


English		83.2%
Non-English	Other	9.3%
	Spanish	3.0%
	Chinese	2.5%
	Other Asian	1.2%
	Farsi	0.3%
	Vietnamese	0.3%

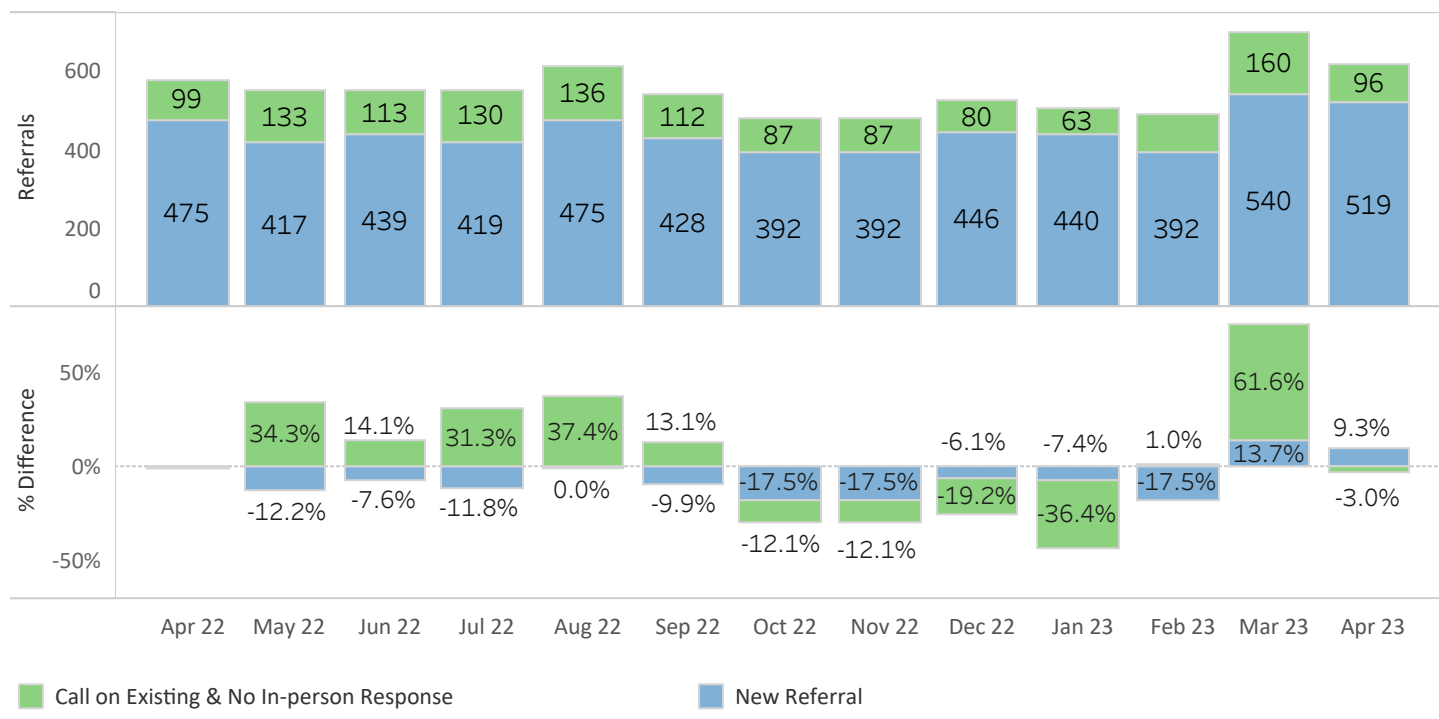


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



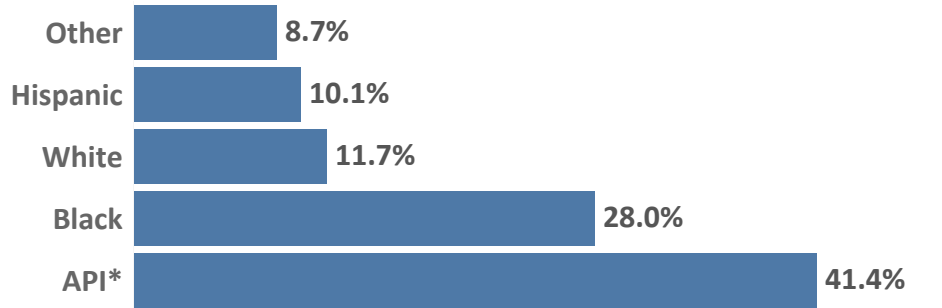
% change/difference is calculated relative to the first month in the observed year.

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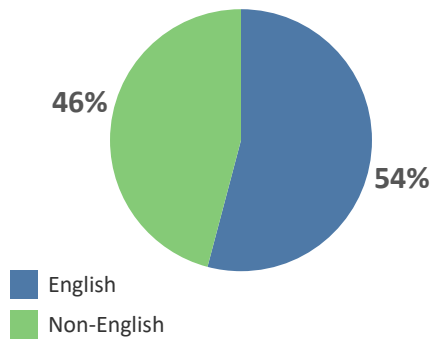
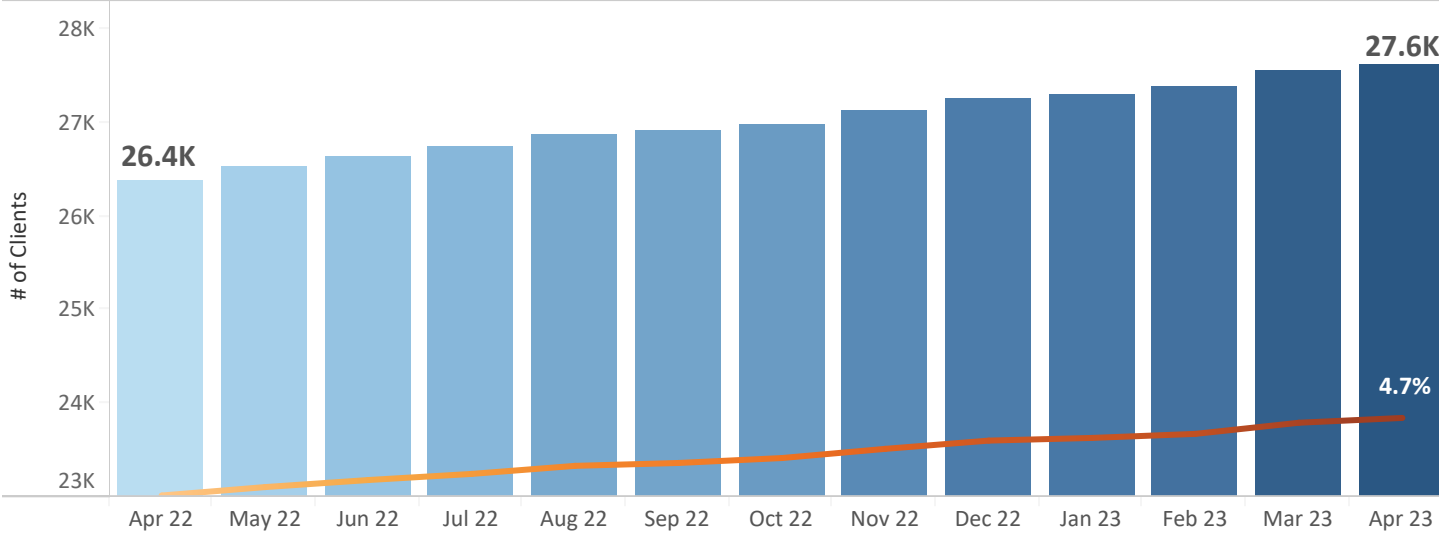
IHSS Caseload			% Difference
2022	April	26.4K	
2023	April	27.6K	+4.7%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

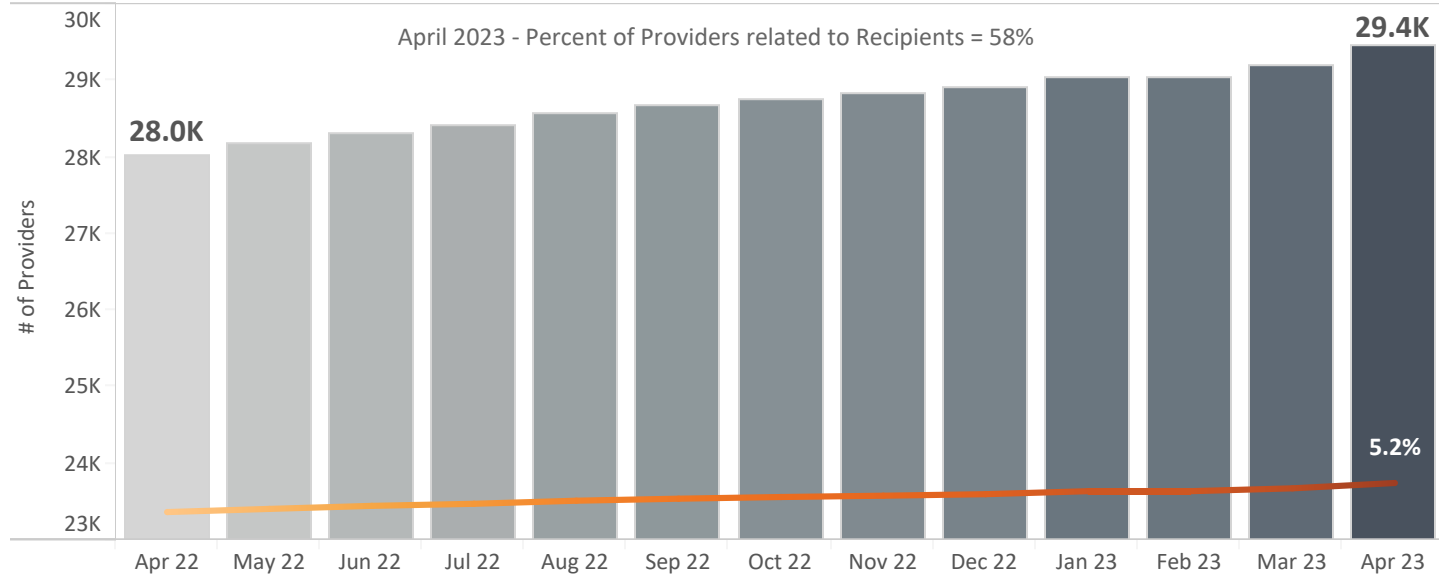


IHSS Recipients

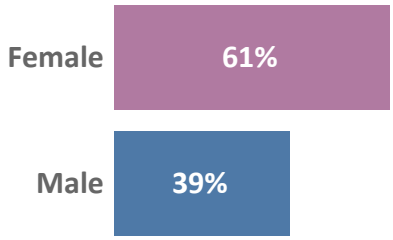


English		54.1%
Non-English	Chinese	21.4%
	Other	6.2%
	Spanish	6.4%
	Vietnamese	4.0%
	Other Asian	3.8%
	Farsi	3.1%
	Cambodian	1.0%

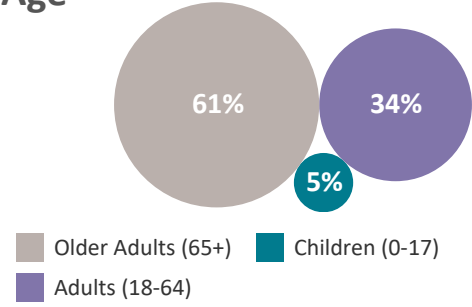
IHSS Providers



Gender



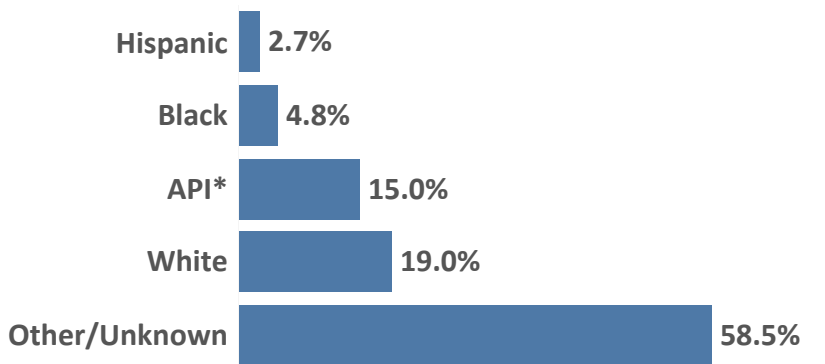
Age



% change/difference is calculated relative to the first month in the observed year.

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Ethnicity - Congregate Meals

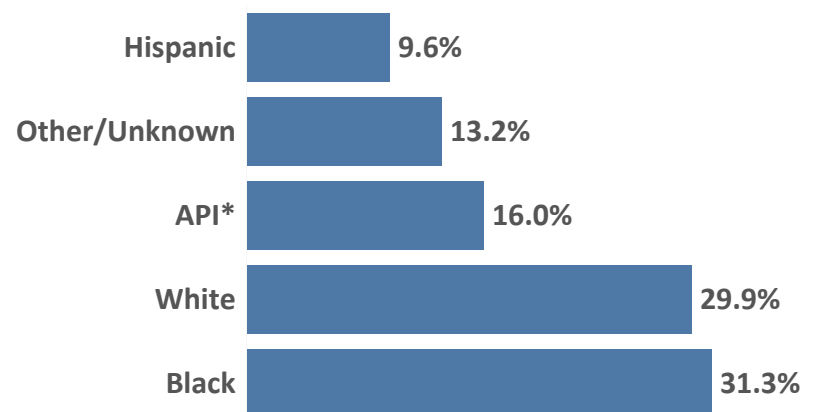


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

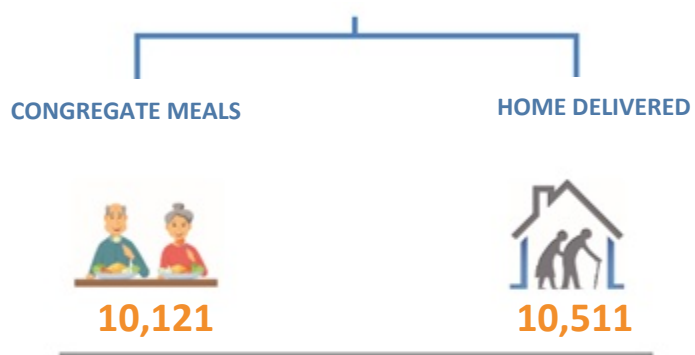
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

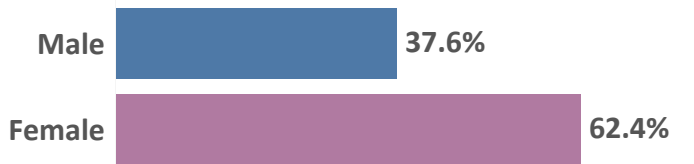
Ethnicity - Home Delivered Meals



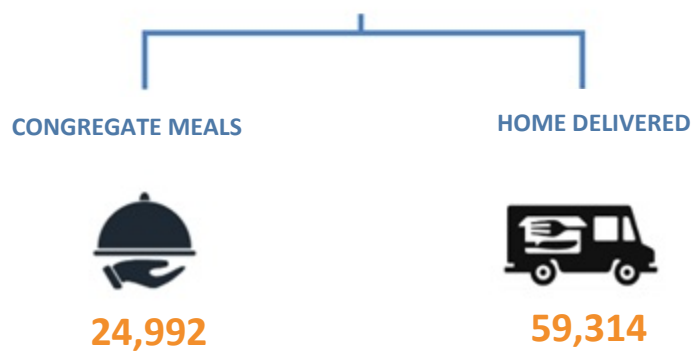
Total Individuals Served: 20,632



Gender - Congregate Meals



Total Meals Served: 84,306



Gender - Home Delivered Meals



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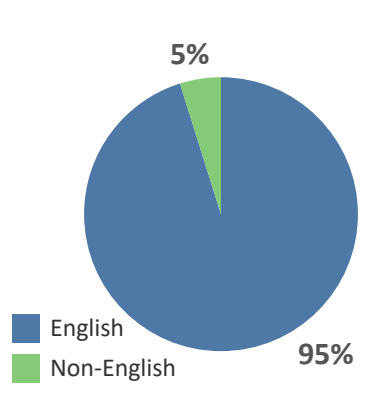
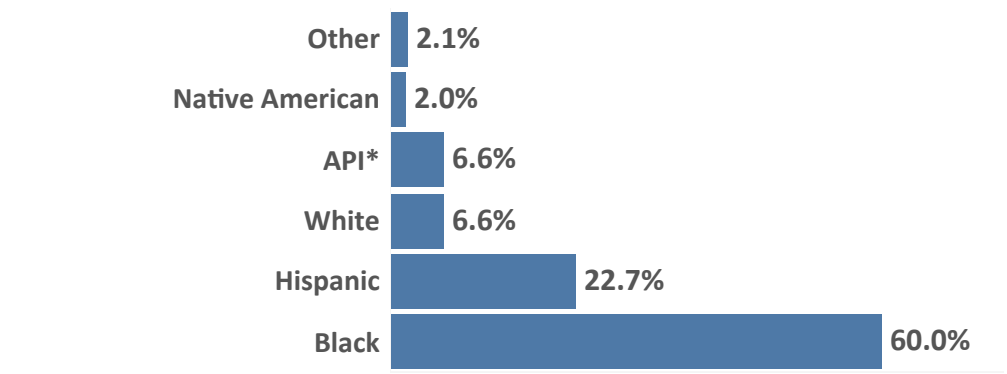
Definitions of terms appear on the last page
*Asian/Pacific Islander

Child Care Subsidies			% Difference
2022	April	1,253	
2023	April	1,636	+30.6%

Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

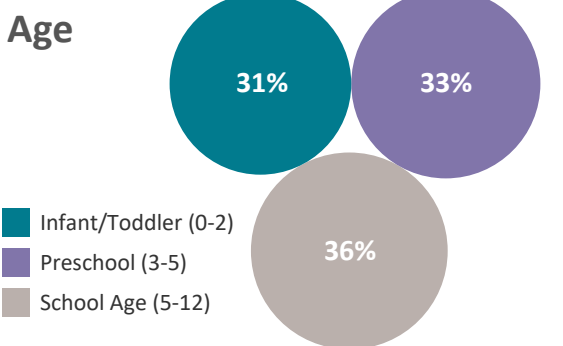
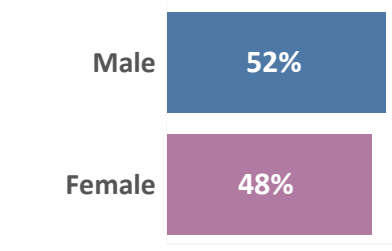
<p>1,636</p> <p>Children April 2023</p>	<p>80%</p> <p>CalWORKs Stage 1</p>	<p>17%</p> <p>California Alternative Payment Program (CAPP)</p>	<p>3%</p> <p>Foster Care Child Care Allowance Program (FCCCAP)</p>
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Ethnicity and Language

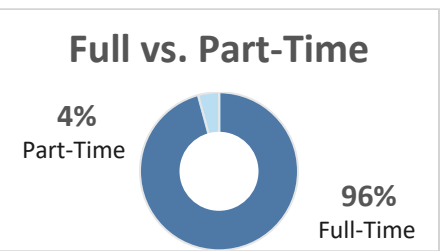
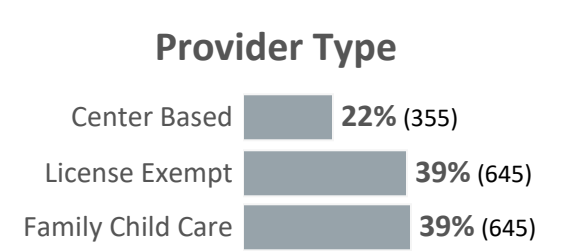
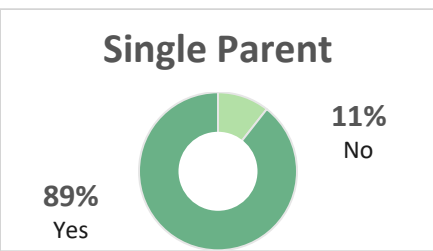
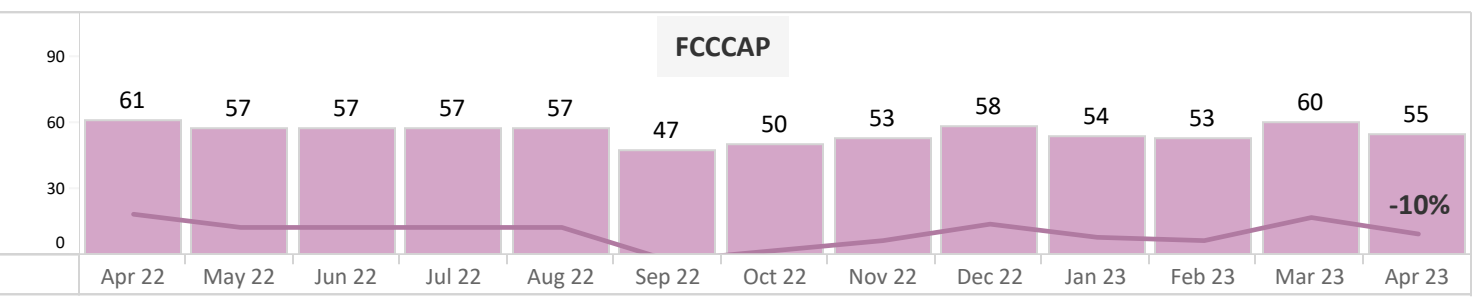
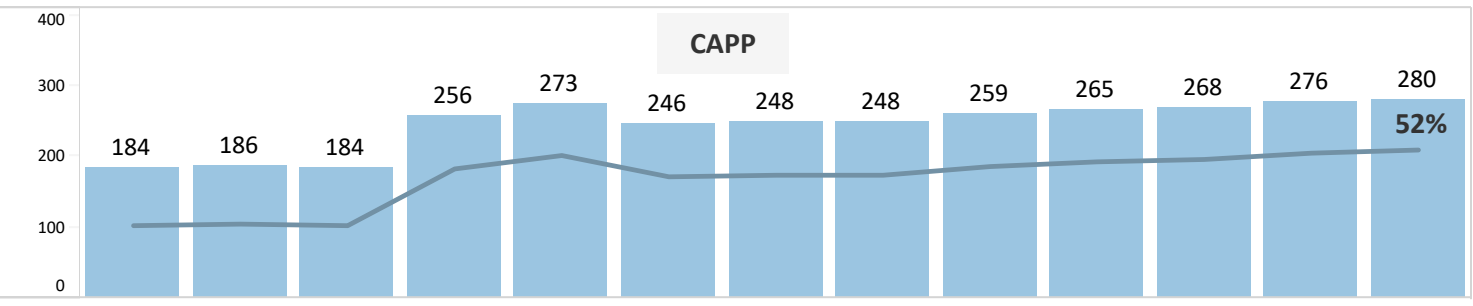
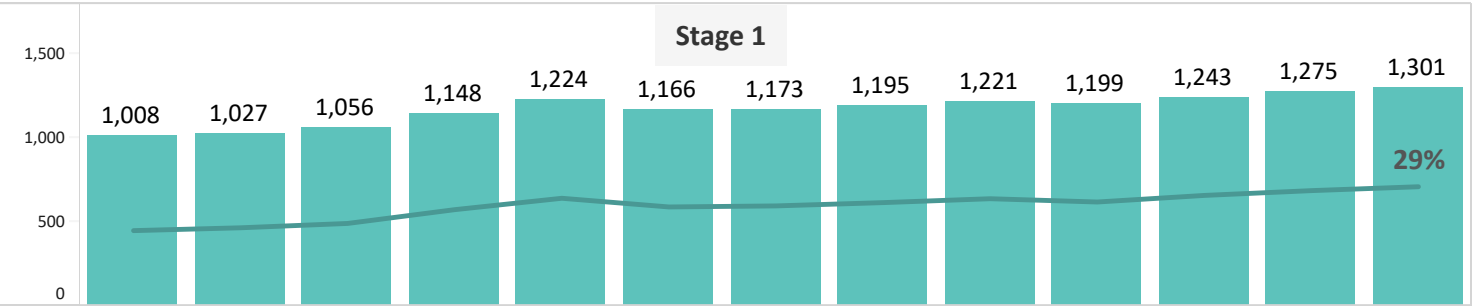


English	95.2%
Non-English	
Spanish	3.1%
Other non-English	0.6%
Farsi	0.6%
Chinese	0.4%
Farsi (Persian)	0.2%
Vietnamese	0.1%

Gender



Child Care Individuals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

May 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
Grand Total		485,606	100.0%	159,782	100.0%	18,861	100.0%	6,985	100.0%	27,626	100.0%	1,770	100.0%	1,420	100.0%	1,636	100.0%
Older Adults (65+)	Female	35,076	7.2%	21,002	13.1%	4	0.0%	211	3.0%	9,518	34.5%	940	53.1%	0	0.0%	274	16.7%
	Male	25,278	5.2%	14,132	8.8%	15	0.1%	161	2.3%	4,483	16.2%	588	33.2%	0	0.0%	316	19.3%
	Undefined	7	0.0%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	100	5.6%	0	0.0%	0	0.0%
Adults (18-64)	Female	159,153	32.8%	45,970	28.8%	3,790	20.1%	2,259	32.3%	6,702	24.3%	75	4.2%	130	9.2%	282	17.2%
	Male	136,053	28.0%	33,037	20.7%	969	5.1%	4,354	62.3%	4,969	18.0%	65	3.7%	101	7.1%	262	16.0%
	Undefined	11	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%	0	0.0%
Children (0-17)	Female	63,666	13.1%	22,500	14.1%	7,113	37.7%	0	0.0%	636	2.3%	0	0.0%	594	41.8%	231	14.1%
	Male	66,360	13.7%	23,129	14.5%	6,970	37.0%	0	0.0%	1,318	4.8%	0	0.0%	594	41.8%	271	16.6%
	Undefined	2	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Grand Total	485,606	100.0%	159,782	100.0%	18,861	100.0%	6,985	100.0%	27,626	100.0%	1,770	100.0%	1,420	100.0%	1,636	100.0%
API*	99,841	20.6%	26,530	16.6%	927	4.9%	371	5.3%	11,445	41.4%	180	10.2%	72	5.1%	105	6.4%
Black	64,910	13.4%	32,571	20.4%	7,570	40.1%	3,057	43.8%	7,737	28.0%	416	23.5%	611	43.0%	983	60.1%
Hispanic	146,333	30.1%	30,161	18.9%	4,522	24.0%	670	9.6%	2,804	10.1%	128	7.2%	568	40.0%	370	22.6%
Native American	1,008	0.2%	341	0.2%	44	0.2%	35	0.5%	77	0.3%	13	0.7%	3	0.2%	34	2.1%
Other	165	0.0%	14	0.0%	1	0.0%	0	0.0%	2,318	8.4%	377	21.3%	10	0.7%	36	2.2%
White	173,349	35.7%	70,165	43.9%	5,797	30.7%	2,852	40.8%	3,245	11.7%	656	37.1%	156	11.0%	108	6.6%

Language	485,606	100.0%	159,782	100.0%	18,861	100.0%	6,985	100.0%	27,626	100.0%	1,770	100.0%	1,420	100.0%	1,636	100.0%
English	318,125	65.5%	116,459	72.9%	15,436	81.8%	6,600	94.5%	14,923	54.0%	1,473	83.2%	1,241	87.4%	1,557	95.2%
Cambodian	524	0.1%	413	0.3%	7	0.0%	6	0.1%	272	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	33,993	7.0%	14,203	8.9%	79	0.4%	92	1.3%	5,898	21.3%	45	2.5%	7	0.5%	6	0.4%
Farsi	2,367	0.5%	1,493	0.9%	464	2.5%	13	0.2%	852	3.1%	6	0.3%	2	0.1%	12	0.7%
Other	10,795	2.2%	3,855	2.4%	660	3.5%	81	1.2%	1,767	6.4%	165	9.3%	15	1.1%	9	0.6%
Other Asian	4,022	0.8%	1,376	0.9%	14	0.1%	28	0.4%	1,052	3.8%	21	1.2%	2	0.1%	0	0.0%
Spanish	106,988	22.0%	18,500	11.6%	2,171	11.5%	126	1.8%	1,761	6.4%	53	3.0%	152	10.7%	50	3.1%
Vietnamese	8,792	1.8%	3,483	2.2%	30	0.2%	39	0.6%	1,101	4.0%	6	0.3%	1	0.1%	2	0.1%

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Definitions of terms appear on the last page
 * Asian/Pacific Islander
 ** as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

Individuals by Program and City of Residence

May 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		485,606	100.0%	159,782	100.0%	18,861	100.0%	6,985	100.0%	27,626	100.0%	1,770	100.0%	1,420	100.0%	1,636	100.0%
North County	Alameda	17,014	3.5%	6,019	3.8%	681	3.6%	155	2.2%	1,134	4.1%	95	5.4%	32	2.3%	42	2.6%
	Albany	3,555	0.7%	727	0.5%	72	0.4%	11	0.2%	84	0.3%	16	0.9%	4	0.3%	2	0.1%
	Berkeley	18,582	3.8%	10,237	6.4%	459	2.4%	411	5.9%	1,294	4.7%	204	11.5%	41	2.9%	53	3.2%
	Emeryville	2,785	0.6%	1,067	0.7%	129	0.7%	49	0.7%	245	0.9%	35	2.0%	2	0.1%	28	1.7%
	Oakland	179,641	37.0%	70,977	44.4%	9,769	51.8%	4,225	60.5%	11,860	42.9%	598	33.8%	458	32.3%	807	49.3%
	Piedmont	574	0.1%	129	0.1%	2	0.0%	2	0.0%	31	0.1%	4	0.2%	1	0.1%		
Tri-City	Fremont	43,800	9.0%	11,477	7.2%	1,287	6.8%	371	5.3%	2,707	9.8%	126	7.1%	52	3.7%	87	5.3%
	Newark	11,365	2.3%	2,798	1.8%	245	1.3%	60	0.9%	673	2.4%	25	1.4%	11	0.8%	22	1.3%
	Union City	19,243	4.0%	5,327	3.3%	501	2.7%	107	1.5%	1,321	4.8%	52	2.9%	25	1.8%	45	2.8%
Central County	Castro Valley	11,725	2.4%	2,990	1.9%	256	1.4%	86	1.2%	590	2.1%	71	4.0%	26	1.8%	26	1.6%
	Hayward	74,099	15.3%	20,400	12.8%	2,532	13.4%	767	11.0%	3,216	11.6%	212	12.0%	105	7.4%	234	14.3%
	San Leandro	42,049	8.7%	13,294	8.3%	1,281	6.8%	327	4.7%	2,274	8.2%	143	8.1%	88	6.2%	124	7.6%
	San Lorenzo	11,251	2.3%	3,256	2.0%	308	1.6%	98	1.4%	492	1.8%	26	1.5%	16	1.1%	20	1.2%
Tri-Valley	Dublin	9,071	1.9%	2,340	1.5%	216	1.1%	40	0.6%	598	2.2%	24	1.4%	20	1.4%	24	1.5%
	Livermore	15,667	3.2%	3,884	2.4%	440	2.3%	141	2.0%	578	2.1%	59	3.3%	37	2.6%	69	4.2%
	Pleasanton	9,023	1.9%	1,892	1.2%	172	0.9%	37	0.5%	461	1.7%	51	2.9%	13	0.9%	22	1.3%
Other	Other	16,162	3.3%	2,968	1.9%	511	2.7%	98	1.4%	68	0.2%	29	1.6%	489	34.4%	31	1.9%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

Cases by Program and City of Residence

May 2023

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Cases		274,844	100.0%	99,463	100.0%	7,938	100.0%	6,929	100.0%	27,626	100.0%	1,770	100.0%	1,420	100.0%	1,636	100.0%
North County	Alameda	9,813	3.6%	3,631	3.7%	254	3.2%	154	2.2%	1,134	4.1%	95	5.4%	32	2.3%	42	2.6%
	Albany	1,947	0.7%	436	0.4%	24	0.3%	11	0.2%	84	0.3%	16	0.9%	4	0.3%	2	0.1%
	Berkeley	13,438	4.9%	8,756	8.8%	206	2.6%	411	5.9%	1,294	4.7%	204	11.5%	41	2.9%	53	3.2%
	Emeryville	1,820	0.7%	751	0.8%	52	0.7%	49	0.7%	245	0.9%	35	2.0%	2	0.1%	28	1.7%
	Oakland	101,935	37.1%	44,412	44.7%	4,272	53.8%	4,207	60.7%	11,860	42.9%	598	33.8%	458	32.3%	807	49.3%
	Piedmont	401	0.1%	95	0.1%	1	0.0%	2	0.0%	31	0.1%	4	0.2%	1	0.1%		
Tri-City	Fremont	24,393	8.9%	6,616	6.7%	481	6.1%	363	5.2%	2,707	9.8%	126	7.1%	52	3.7%	87	5.3%
	Newark	6,143	2.2%	1,672	1.7%	107	1.3%	59	0.9%	673	2.4%	25	1.4%	11	0.8%	22	1.3%
	Union City	10,610	3.9%	3,054	3.1%	196	2.5%	105	1.5%	1,321	4.8%	52	2.9%	25	1.8%	45	2.8%
Central County	Castro Valley	6,533	2.4%	1,808	1.8%	110	1.4%	85	1.2%	590	2.1%	71	4.0%	26	1.8%	26	1.6%
	Hayward	39,160	14.2%	11,887	12.0%	1,032	13.0%	757	10.9%	3,216	11.6%	212	12.0%	105	7.4%	234	14.3%
	San Leandro	22,399	8.1%	7,720	7.8%	533	6.7%	327	4.7%	2,274	8.2%	143	8.1%	88	6.2%	124	7.6%
	San Lorenzo	5,994	2.2%	1,919	1.9%	141	1.8%	97	1.4%	492	1.8%	26	1.5%	16	1.1%	20	1.2%
Tri-Valley	Dublin	5,145	1.9%	1,312	1.3%	80	1.0%	36	0.5%	598	2.2%	24	1.4%	20	1.4%	24	1.5%
	Livermore	8,620	3.1%	2,233	2.2%	185	2.3%	134	1.9%	578	2.1%	59	3.3%	37	2.6%	69	4.2%
	Pleasanton	5,286	1.9%	1,199	1.2%	71	0.9%	35	0.5%	461	1.7%	51	2.9%	13	0.9%	22	1.3%
Other	Other	11,207	4.1%	1,962	2.0%	193	2.4%	97	1.4%	68	0.2%	29	1.6%	489	34.4%	31	1.9%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Total cases in Medi-Cal, CalFresh, CalWORKs, and General Assistance programs represent the total number of families aided while total cases in IHSS, APS, Child Welfare, and Child Care represent total number of individuals aided as a case in these programs account for an individual.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Safety Net: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only (Zero Parent): Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

Center-Based Program (also known as "Child Care Center" or "Day Care Center"): Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.