

# Home Health, Home Care & Hospice Agencies

Alameda County Social Services Agency – Dept. of Adult and Aging Services  
Area Agency on Aging  
Senior Information & Assistance Program  
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[http://alamedasocialservices.org/public/services/elders\\_and\\_disabled\\_adults/aaa\\_senior\\_ia.cfm](http://alamedasocialservices.org/public/services/elders_and_disabled_adults/aaa_senior_ia.cfm)



The Alameda County Area Agency on Aging, Senior Information and Assistance, program provides this listing of home health care, home care, and hospice agencies as a courtesy. It is a guide to be used for informational purposes only and does not imply an endorsement of the agencies listed. Please note this list contains agencies that are certified to provide care authorized by Medicare as well as agencies that are not certified for Medicare reimbursement.

## **Home Health Care and Home Care Agencies**

Home health and home care agencies support individuals wanting to remain independent at home, but who may need temporary or long-term assistance to do so. Candidates are generally homebound individuals recovering from strokes, heart attacks, or debilitating injuries. Recipients of care may be terminally ill, patients with chronic diseases such as arthritis or diabetes, or someone who has recently been discharged from a hospital or skilled nursing facility.

**Home Health Care Agencies** offer in-home medical care provided by licensed medical professionals. These services include, but are not limited to, skilled nursing, physical therapy, speech therapy, pain management, and wound care.

**Home Care Agencies** offer non-medical personal care assistance, such as light housekeeping, bathing & dressing assistance, meal preparation, shopping, transportation, caregiver respite, and even some agencies provide 24-hour live-in or overnight care.

Medicare certified agencies provide care to patients who meet specific Medicare criteria. In general, to qualify for Medicare or Medi-Cal covered home care benefits you must be homebound, in need of skilled nursing care, or in need of physical or speech therapy services that will lead to rehabilitation. Services must be ordered and regularly reviewed by a physician, and a Medicare certified agency must provide all services.

Members of local hospitals and health plans should check with their insurers to see if they provide or cover home care services. For example, Kaiser Hospital provides home care services to Kaiser patients. Eligible veterans may qualify for income assistance to provide home care or Aid and Attendance from the Veterans Administration (contact Alameda County Veterans Services for more information, 510-577-1926).

## **Home Health Care and Home Care Agencies (continued)**

Here are some questions you might consider asking in choosing a service:

1. Length of time in business – can they offer references from current recipients?
2. Are the staff employees, or independent contractors?
3. Are employees bonded and covered by Worker’s Compensation?
4. Does the agency have liability insurance?
5. Does the agency conduct a home visit to assess the needs?

## **In-Home Supportive Services and Public Authority Registries**

Individuals who are on or eligible for Medi-Cal may qualify for home care assistance through the In-Home Supportive Services program (IHSS) of Alameda County. Residents of Alameda County can call 510-577-1800 to see if they meet the income and disability requirements and to apply for IHSS.

Public Authority is a consumer advisory agency for IHSS consumers and homecare workers. Public Authority provides a registry that helps IHSS consumers find and hire screened homecare workers. Also, people whose income may be above the Medi-Cal limit, who may not qualify for IHSS, can contact private pay registries operated by local community agencies (costs may be as low as \$12-\$15/hr.). Contact information for the IHSS and private pay registries are as follows:

### **Registry Services**

Registry Name	Registry Type	Phone	Office Location
Public Authority for IHSS	IHSS (only)	510-577-1980	Oakland
Center for Independent Living (CIL)	Private Pay	510-841-4776	Berkeley
Community Resources for Independent Living (CRIL)	Private Pay	510-881-5743	Hayward

## **Hospice Agencies**

Hospice agencies provide care and support for the terminally ill and their families. Services are available in the patient's home, and in some cases are offered in hospitals or other care facilities. Typically hospice services include the care of a skilled nurse under a physician's guidance, care training for family members, homemaking services, and bereavement support for family and friends. Hospice care is primarily covered by Medicare, and also Medi-Cal and private insurance.

### **Hospice Care Providers**

<b>Agency</b>	<b>Phone Number</b>	<b>Website</b>	<b>Office Location</b>
AccentCare	800-734-1604	<a href="http://accentcare.com">http://accentcare.com</a>	San Ramon
Amara Hospice	510-573-4824	<a href="http://www.amarahc.com">www.amarahc.com</a>	Fremont
American Home Health Care	925-240-6300	<a href="http://www.ahhhcare.com">www.ahhhcare.com</a>	Brentwood
Angels Hospice, LLC	510-727-9000	<a href="http://www.angelshospice.org">www.angelshospice.org</a>	Hayward
Asian Network Pacific Home Care & Hospice	510-268-1118	<a href="http://www.anphc.com">www.anphc.com</a>	Oakland
Back Home Senior Care	510-864-1373	<a href="http://backhomeseniorcare.com">http://backhomeseniorcare.com</a>	Alameda
Blize Healthcare*	855-552-5493	<a href="http://www.blizecare.com">www.blizecare.com</a>	Albany
Crossroads Home Health Care & Hospice	510-638-8033	<a href="http://crhospice.com">http://crhospice.com</a>	Oakland
Gentiva Hospice	866-929-2282	<a href="http://www.gentiva.com">www.gentiva.com</a>	Emeryville
Guardian Home and Health Care & Hospice	510-742-8700	<a href="http://guardianhha.com">http://guardianhha.com</a>	Fremont
Hope Hospice	925-719-7287	<a href="http://www.hopehospice.com">www.hopehospice.com</a>	Dublin
Hospice of the East Bay	925-887-5678	<a href="http://www.hospiceeastbay.org">www.hospiceeastbay.org</a>	Pleasant Hill
Kindred at Home ( <i>formerly Professional Healthcare at Home</i> )	866-929-2282	<a href="http://www.kindredathome.com">www.kindredathome.com</a>	Emeryville
Odyssey Hospice (Kindred at Home affiliate)	925-737-0203	<a href="http://www.gentiva.com">www.gentiva.com</a>	Pleasanton
Pathways Home Health, Hospice & Private Duty	510-632-4390	<a href="http://www.pathwayshealth.org">www.pathwayshealth.org</a>	Oakland
Sutter Care at Home	510-450-8596	<a href="http://www.suttercareathome.org">www.suttercareathome.org</a>	Oakland
VITAS Innovative Hospice Care	855-371-1132	<a href="http://www.vitas.com">www.vitas.com</a>	Walnut Creek

## **Hospice Education and Advocacy**

Getting the Most Out of Life, an Alameda County Hospice Project, provides information on advance care planning to increase the utilization of hospice care. For more information about the Project and hospice services in the county, call 510-667-7415. The non-profit agency Comfort Homesake provides education, training, and advocacy about end-of-life care and hospice services. For more information about their consultation services, call 510-839-6120.

## Home Health and Home Care Providers

<u>Agency</u>	<u>Phone Number</u>	<u>Website</u>	<u>Office Location</u>	<u>Home Care</u>	<u>Home Health</u>
24Hr Home Care	925-322-8627	www.24hrcares.com	Walnut Creek	✓	
A & M Family Home Care Agency	510-623-7584	www.amfamilycares.com	Fremont	✓	
AAA Caregivers	510-250-0848	www.aaacaregivers.net	San Leandro	✓	
AccentCare*	800-734-1604	http://accentcare.com	San Ramon	✓	✓
Accredited Caregiver Specialist	650-307-3890	www.accreditedcaregivers.com	Millbrae	✓	
Acti-Kare	510-429-6778	www.fremont.actikare.com	Fremont	✓	
Addus HealthCare*	925-671-4110	www.addus.com	Walnut Creek	✓	✓
ADG Referral Services (referral registry)	925-262-4200	www.adgreferralservices.com	Walnut Creek	✓	
Affordable Home Care Agency (referral registry)	800-517-0757	http://affordablehomecareagency.com	Walnut Creek	✓	
Always Best Care	925-210-0323	www.alwaysbestcare-eastbay.com	Lafayette	✓	
Amedisys Home Health Care*	510-732-0730	www.amedisys.com	Hayward		✓
American Home Health Care*	510-574-0390	www.ahhhcare.com	Fremont		✓
Amity Home Health Care	510-785-9088	www.amityhhc.com	Hayward		✓
ApexCare	877-916-9111	www.apexcare.com	San Leandro	✓	
Arcadia Home Care & Staffing	510-597-1071	www.eastbayarcadia.com	Emeryville	✓	
Asian American Home Health*	510-835-3268	www.aahhomehealth.com	Oakland		✓
Asian Network Pacific Home Care & Hospice*	510-268-1118	www.anphc.com	Oakland		✓
Back Home Senior Care	510-864-1373	http://backhomeseniorcare.com	Alameda	✓	
Bay Area Caregivers	510-818-0008	www.bayareacaregivers.com	Fremont	✓	
Beacon Home Care	888-973-7749	www.beaconhomecare.com	Albany/ Fremont	✓	
Best Home Care	510-782-9141	www.besthomecareinc.com	Hayward	✓	
Blize Healthcare*	800-343-2549	www.blizecare.com	Albany		✓
BrightStar Care	866-618-7827	www.brightstarcare.com	Dublin/ Moraga	✓	✓
Care In Touch Home Health Agency*	510-651-8500	www.careintouchhomehealth.com	Fremont		✓
Care2Care Homecare Services	510-648-7374	www.care2care.net	Fremont	✓	
CareFocus Companion Services	925-609-8157	www.carefocuscompanion.com	Concord	✓	
CareLinx (provider registry)	866-991-3655	www.carelinx.com	San Francisco	✓	
Christel's Home Care Agency	510-528-3970	www.christelshomecare.com	Berkeley	✓	
ComForcare Senior Services	510-538-2273	www.comforcare.com	Castro Valley	✓	
Comfort Keepers	800-477-3145	www.comfortkeepers.com	Multiple Offices	✓	✓
Community Care Services	510-923-9790	www.communitycareservicesinc.com	Oakland	✓	✓

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<u>Agency</u>	<u>Phone Number</u>	<u>Website</u>	<u>Office Location</u>	<u>Home Care</u>	<u>Home Health</u>
Compass Care Services	925-551-3227	www.compasscares.com	Dublin	✓	
Crossroads Home Health Care & Hospice	510-638-8033	http://crhospice.com	Oakland	✓	✓
CSS Home Care & Senior Services	510-255-2495	www.csshomecare.com	Oakland	✓	
CVH Care Home Health*	877-284-2638	www.cvhcare.com	San Ramon	✓	✓
Divine Home Care	510-244-4344	http://divinehomecareca.com	San Leandro	✓	
Eldercare Services	925-937-2018	http://eldercareanswers.com	Walnut Creek	✓	
First Light Home Care	866-985-4031	www.firstlighthomecare.com	Walnut Creek/ San Ramon	✓	
From the Heart Home Care	925-803-0663	www.fromthehearthomecare.com	Pleasanton	✓	
Genuine & Personal	510-285-6484	www.gpinhomecare.com	Oakland	✓	
GoldCoast Homecare, Inc.	925-400-7408	www.gcoasthomecare.com	Walnut Creek	✓	
Golden Angels Home Health Care*	510-683-4600	www.goldenangelshhc.com	Fremont		✓
Golden Independence Home Care	510-881-7815	www.goldenindependencehomecare.com	Castro Valley	✓	
Golden Pacific Home Health*	510-373-2799	www.goldenpacifichomehealth.com	Alameda	✓	✓
Golden State Senior Services* (provider registry)	510-526-8883	www.goldenstateseniorservices.com	Berkeley	✓	
Guardian Home and Health Care & Hospice*	510-742-8700	http://guardianhha.com	Fremont		✓
Hands That Care Home Health	510-780-0759		Hayward	✓	
Healthflex Home Health Services*	510-533-1900	http://healthflexhhs.com	Oakland		✓
Holistic Care at Home*	510-530-5000	www.holisticcareathome.com	Oakland		✓
Home Care Assistance	510-763-1576	www.homecareassistance.com	Oakland	✓	
Home Companion Plus	925-789-0248	www.homecompanionplus.com	Dublin	✓	
Home Instead Senior Care	888-383-3539	www.homeinstead.com	San Leandro/ Fremont	✓	
HomeAide Home Care	510-247-1200	www.homeaidehomecare.com	Hayward	✓	
Horizon Home Health Care*	925-258-9101	http://hhhcs.com	Orinda		✓
Jamsee Home Care Services	510-505-9530	www.jamseehomecare.com	Newark	✓	
Joy in Home Care	510-388-4831	www.joyinhomecare.com	Alameda	✓	✓
Kindred at Home (formerly Professional Healthcare at Home)	510-450-0535	www.kindredathome.com	Emeryville	✓	
Kindred at Home (formerly Professional Healthcare at Home)	510-450-0422	www.kindredathome.com	Emeryville		✓
LifeGuard Home Health*	925-271-0221	http://lifeguardhomehealth.com	Pleasanton		✓
LivHOME	925-296-0406	www.livhome-walnutcreek.com	Walnut Creek	✓	
Managed Care at Home*	510-739-1992	www.managedcareathome.com	Milpitas		✓

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Manos Home Care	510-336-2900	www.manoshomecare.com	Oakland	✓	
Maxim Healthcare Services	925-356-0344	maximhomecare.com	Concord		✓
Meridian Home Health*	510-793-9255	www.meridiancarehomehealth.com	Newark	✓	✓
Noble Hospice and Home Health*	510-683-9100	http://noblehomecare.org	Fremont		✓
Nurse Next Door Home Care Services	925-278-6300	www.nursenextdoor.com	Berkeley/ Walnut Creek	✓	
Nursing Resources*	510-745-7878	http://bayareanursing.com	Fremont		✓
Pathways Home Health, Hospice & Private Duty*	510-632-4390	www.pathwayshealth.org	Oakland		✓
Premier Healthcare Services*	510-568-2201	www.premier-homehealth.com	Oakland		✓
PrimeLiving Home Health*	510-770-9810	http://primelivinghomehealth.com	Fremont		✓
Professional Home Care Associates	510-608-3700	www.prohomecare.com	Fremont		✓
Professional Home Care Associates	925-243-1385	www.prohomecare.com	Livermore		✓
ResCare Home Care Services*	510-403-9413	www.rescare.com	San Leandro	✓	✓
ResCare Home Care Services*	510-403-9412	www.rescare.com	Oakland	✓	✓
Right at Home	510-690-9612	www.rightathome.net	Castro Valley	✓	
Senior Alternatives	510-482-3379	www.bayareaseniorcare.com	Oakland	✓	
Senior Desires	510-789-8444	www.seniordesires.com	Fremont	✓	
Senior Helpers	510-524-6700	www.seniorhelpers.com	Berkeley	✓	
Senior Pro Services	510-357-2222	http://seniorproservices.com	San Leandro	✓	
St. Claire's Home Health Care*	510-887-4400	http://stclaireshomehealth.com	Hayward		✓
Sunshine Home Health Care*	925-469-1000	http://sshealthcare.com	Pleasanton		✓
Sutter Care at Home	510-536-3377	www.suttercareathome.org	Oakland	✓	
Sutter Care at Home*	510-618-5200	www.suttercareathome.org	Oakland		✓
Synergy HomeCare (North & Central County)	510-924-8529	www.synergyhomecare.com	Alameda	✓	
Synergy HomeCare (South & East County)	510-797-7200	www.synergyhomecare.com	Fremont	✓	
Tender Heart Home Care (referral agency)	925-838-4444	www.atenderheart.com	San Ramon	✓	
Vision Home Health*	510-795-1632	www.visionhomehealthcare.net	Newark		✓
Visiting Angels	510-284-0000	www.visitingangels.com	Fremont	✓	
Visiting Angels	925-443-1000	www.visitingangels.com	Livermore	✓	
Visiting Angels	925-552-6500	www.visitingangels.com	San Ramon	✓	
Vista Rehab Home Health Agency*	925-605-7355	www.vistarehabhomehealth.com	Pleasanton		✓
Warm Springs Home Health*	510-490-9588	www.warmspringshealth.com	Fremont		✓
We Care Homecare and Hospice*	510-651-2100		Fremont		✓

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**NOTE:** Persons wishing to file complaints against home health care agencies may call the State Department of Health Facilities Licensing Unit at 800-554-0352. In addition the California Association for Health Services at Home is a resource for those wishing to obtain general information about home care services, 916-641-5795, [www.caahsa.org](http://www.caahsa.org). There is also a search tool called "Compare Home Health Agencies" on the website [www.medicare.gov](http://www.medicare.gov) which can be used to find information about Medicare-certified agencies.

*Every effort is made to keep this information current. The Alameda County Area Agency on Aging assumes no responsibility for errors or omissions in compiling this information.*