

ALAMEDA COUNTY  
**Social Services Agency**

December 2017 MONTHLY REPORT



**Our Mission**

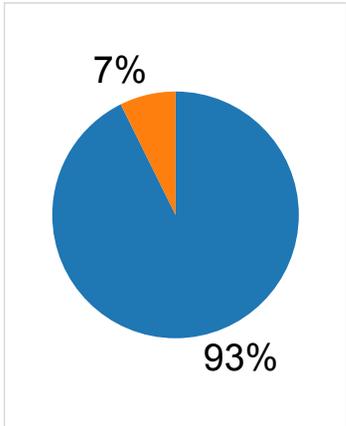
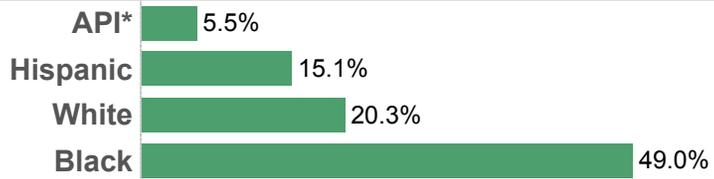
To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling over 401,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

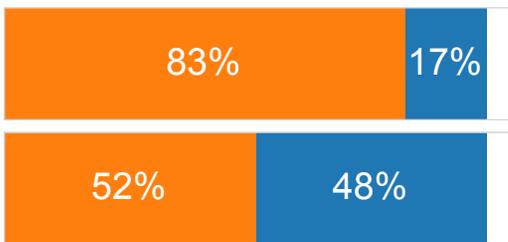
## Ethnicity and Language



English	English	92.7%
	Non-English	
Non-English	Spanish	5.9%
	Other/None	1.0%
	Other Asian	0.2%
	Chinese	0.1%
	Farsi	0.1%
	Cambodian	0.0%
	Vietnamese	0.0%

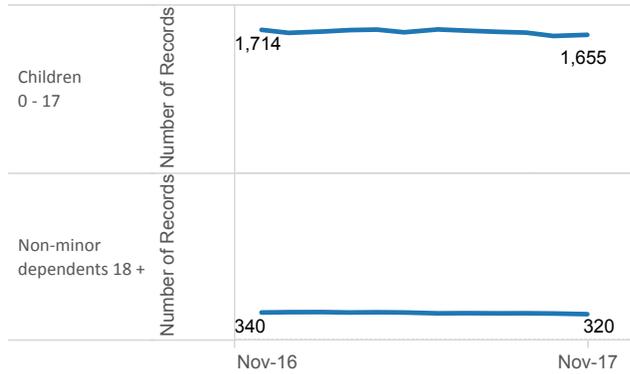
English  
Non-English

## Age and Gender

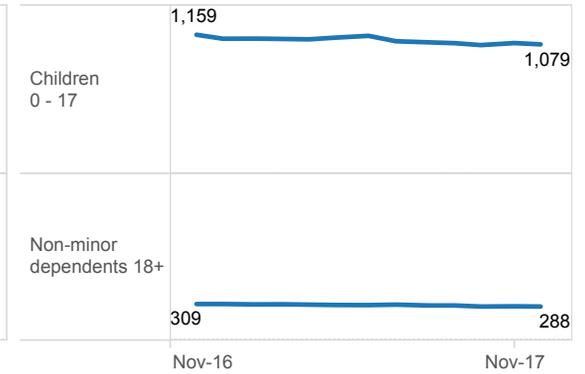


Adults (18-64)  
Children (0-17)  
Males  
Females

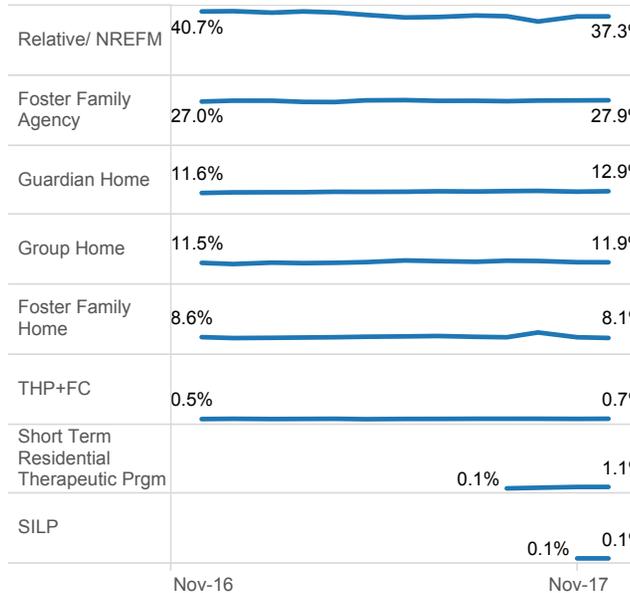
Child Welfare Children and Non-Minor Dependent Youth in Cases



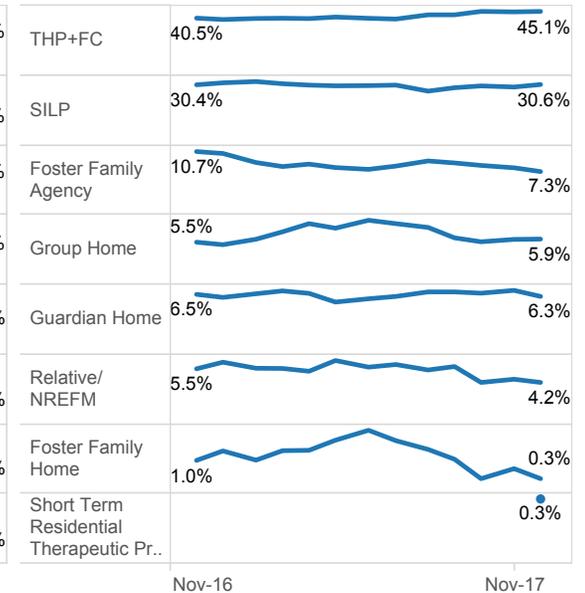
Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type

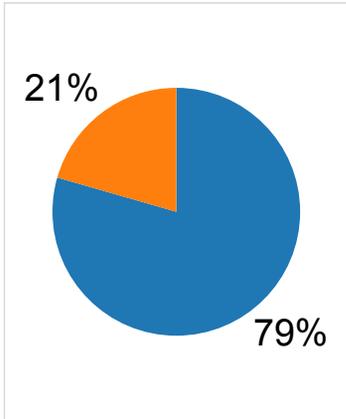
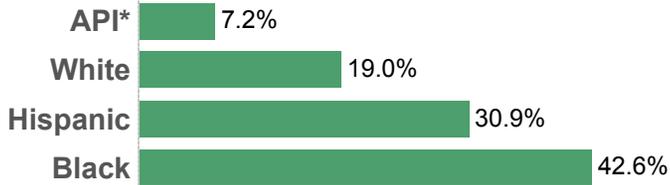


AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment and employment support services to eligible adults with children.

## Ethnicity and Language



English	English	79.5%
	Non-English	
Non-English	Spanish	15.1%
	Other/None	3.2%
	Farsi	0.8%
	Vietnamese	0.6%
	Chinese	0.5%
	Other Asian	0.2%
	Cambodian	0.1%

English  
Non-English

## Age and Gender



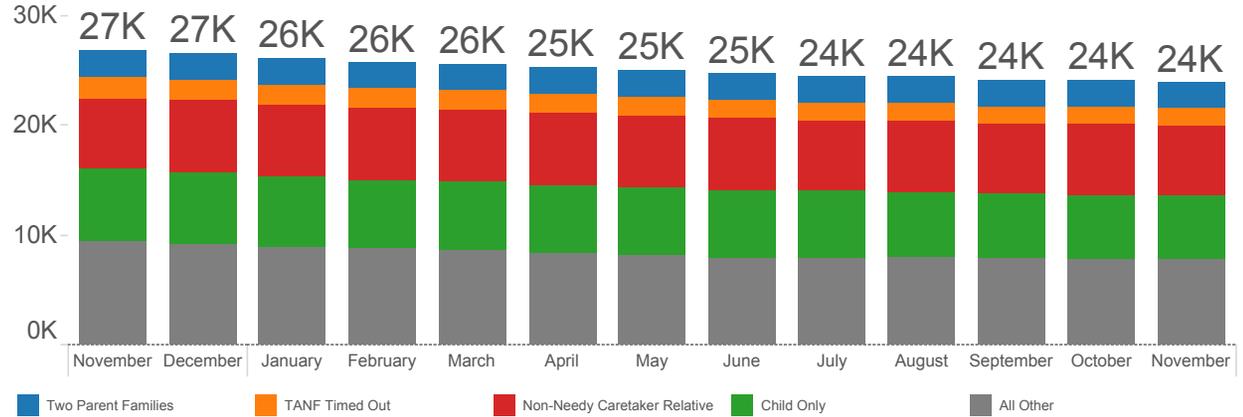
Adults (18-64)  
Children (0-17)



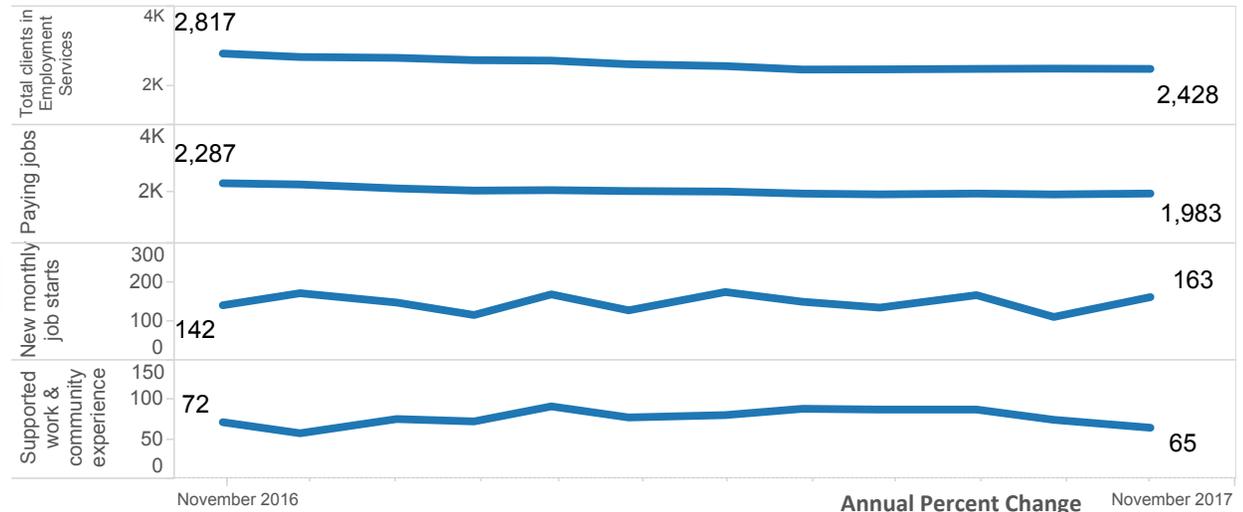
Males  
Females

Definitions of terms appear on the last page  
\*Asian /Pacific Islander

## CalWORKs Individuals by Case Type



## Welfare to Work Individuals



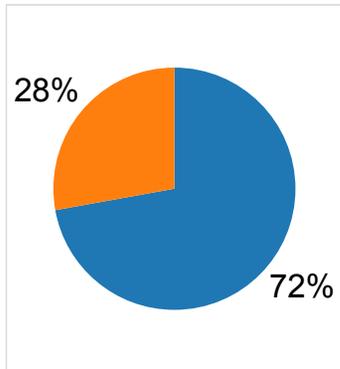
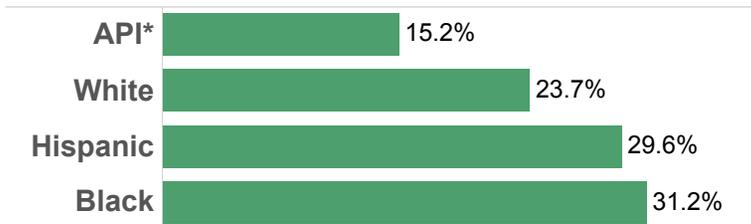
CalWORKs Caseload	2016	November	12,840
	2017	November	11,384

Annual Percent Change November 2017

-11.34%

CalFresh (formerly known as Food Stamps) is California's version of the Federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

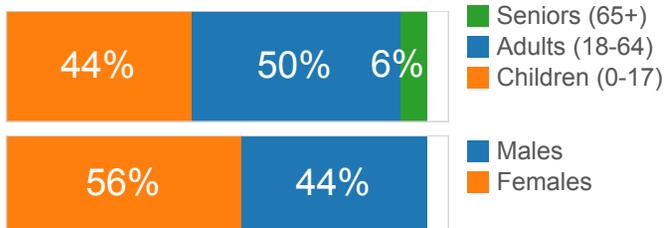
## Ethnicity and Language



English  
Non-English

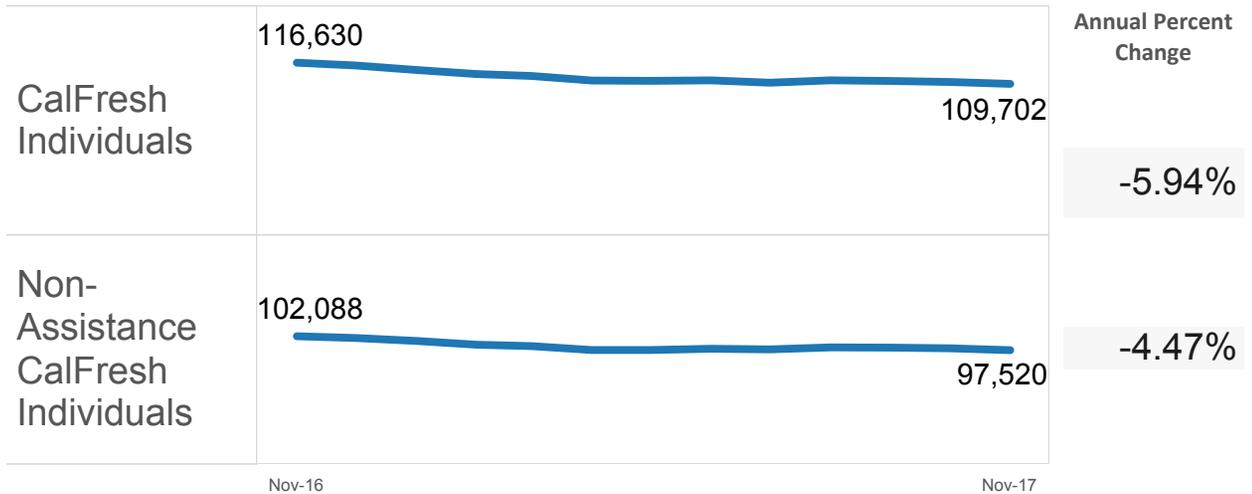
English	English	72.2%
Non-English	Spanish	16.8%
	Chinese	4.4%
	Other/None	2.8%
	Vietnamese	2.3%
	Farsi	0.6%
	Other Asian	0.6%
	Cambodian	0.1%

## Age and Gender

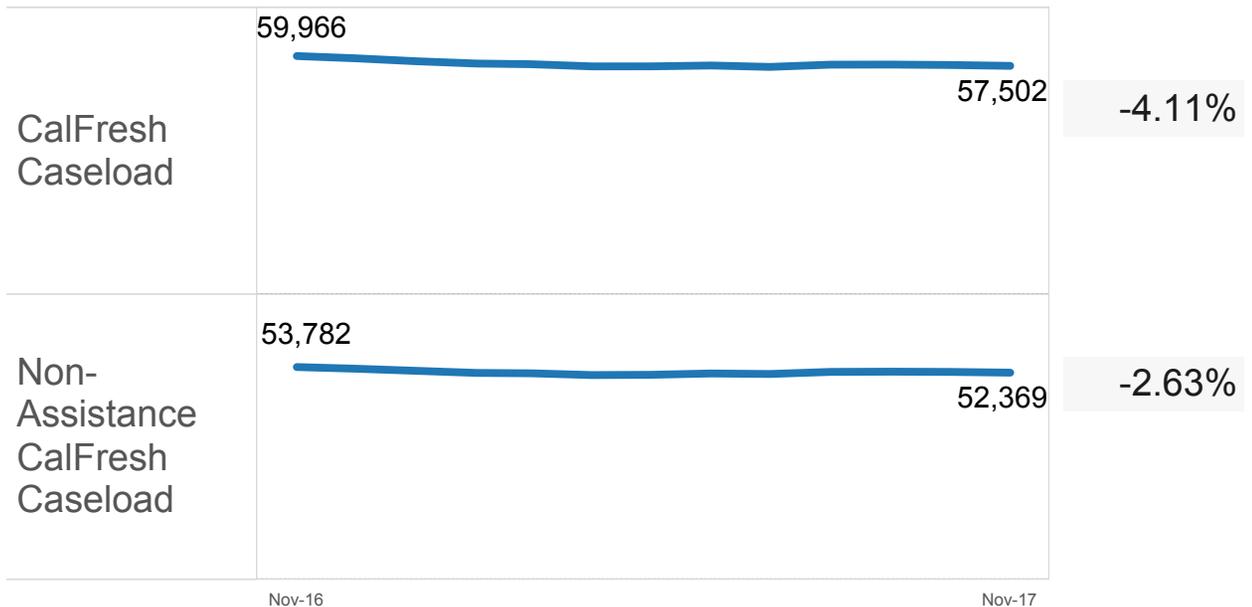


Definitions of terms appear on the last page  
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## Individuals

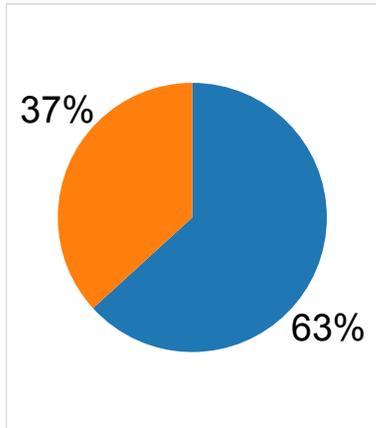
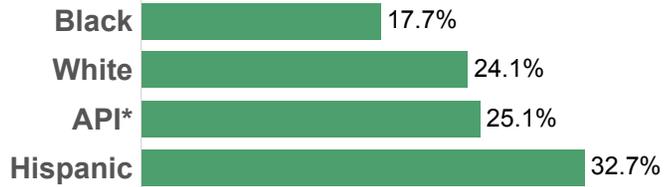


## Caseload



Medi-Cal (MC) provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

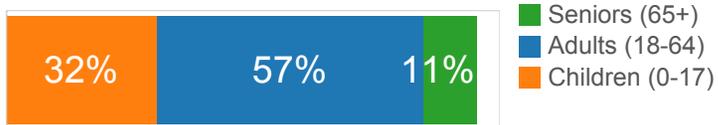
## Ethnicity and Language



■ English  
■ Non-English

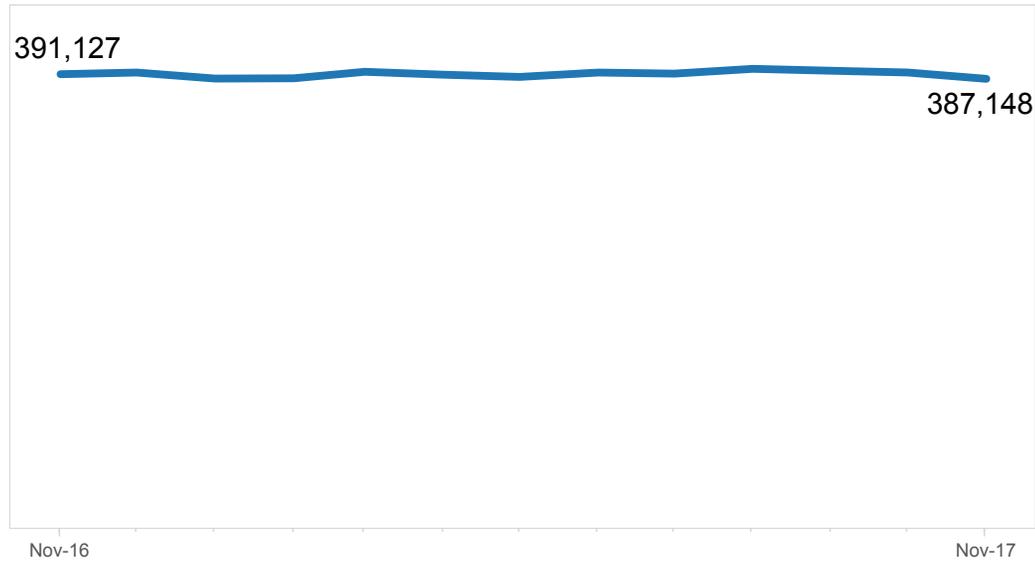
English	English	63.2%
	Non-English	
Non-English	Spanish	21.8%
	Chinese	8.1%
	Other/None	2.8%
	Vietnamese	2.4%
	Other Asian	1.1%
	Farsi	0.5%
	Cambodian	0.2%

## Age and Gender



Definitions of terms appear on the last page  
\*Asian /Pacific Islander

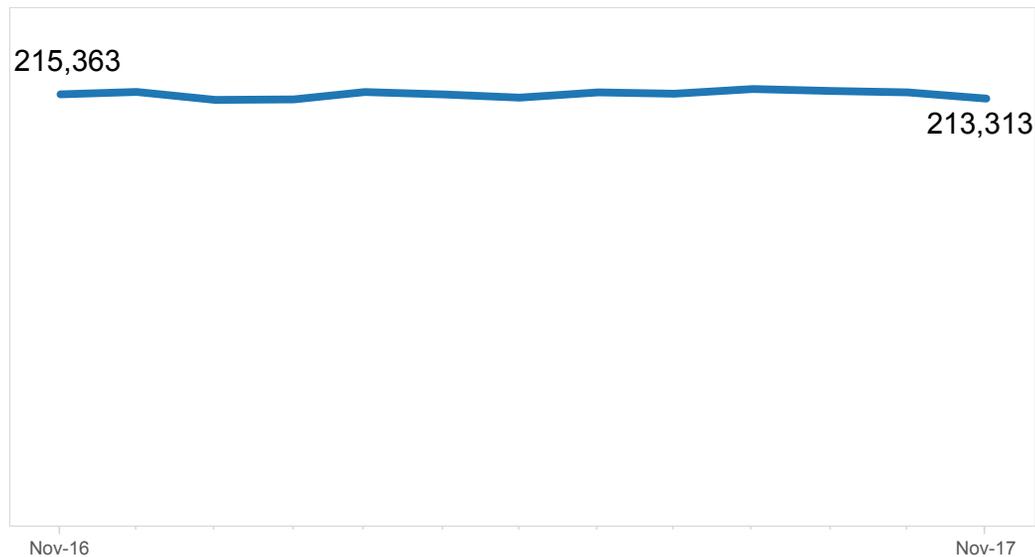
## Individuals



Annual Percent Change

-1.02%

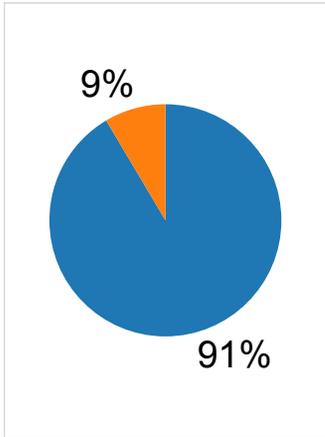
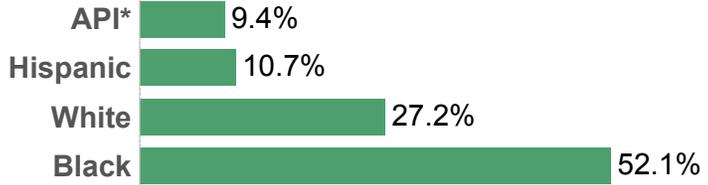
## Caseload



-0.95%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

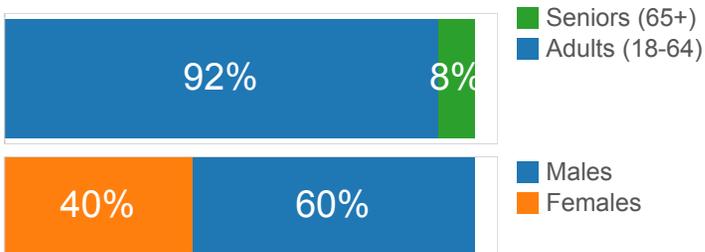
## Ethnicity and Language



<b>English</b>	English	91.5%
<b>Non-English</b>	Chinese	3.2%
	Other/None	1.8%
	Spanish	1.8%
	Vietnamese	0.7%
	Other Asian	0.6%
	Farsi	0.3%
	Cambodian	0.2%

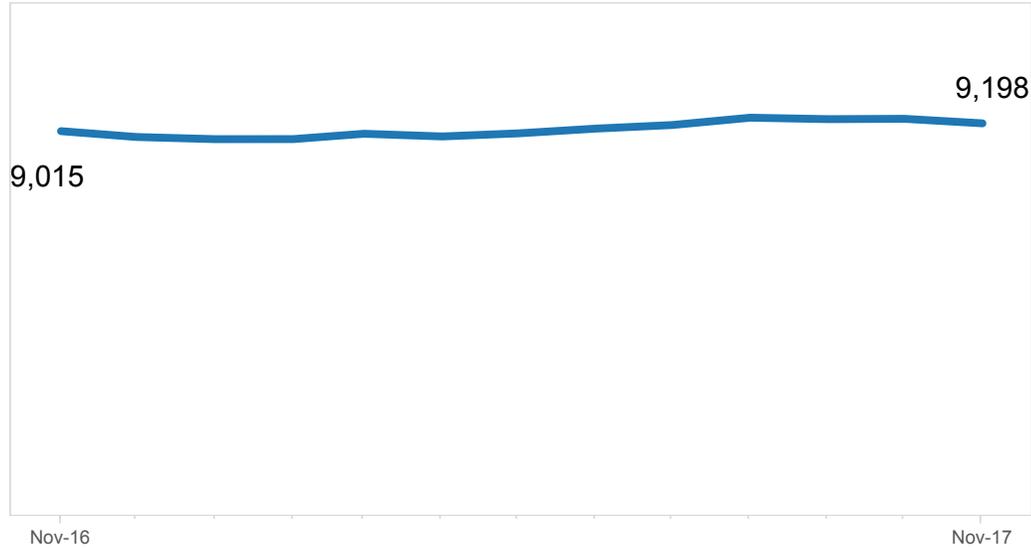
English  
Non-English

## Age and Gender



Definitions of terms appear on the last page  
\*Asian /Pacific Islander

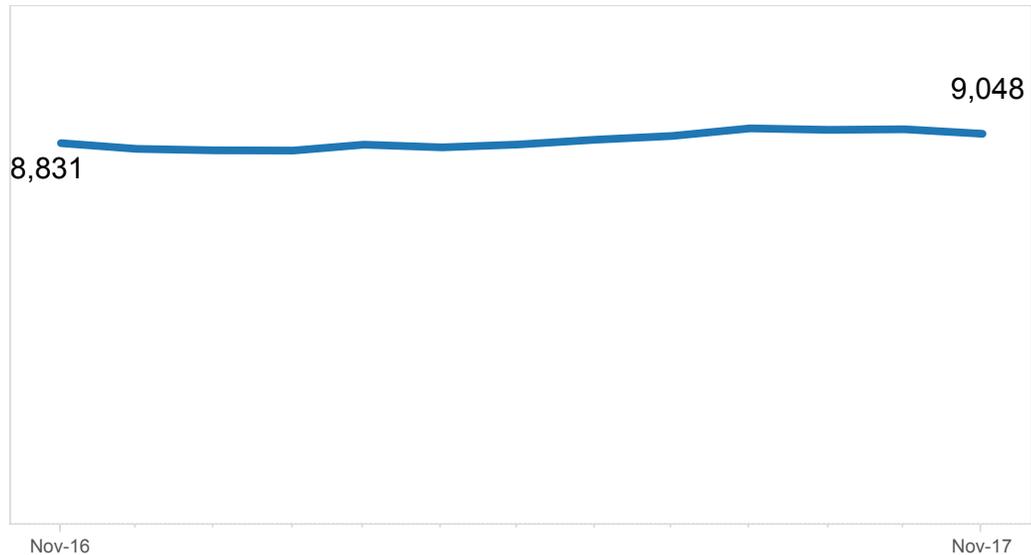
## Individuals



Annual Percent Change

2.03%

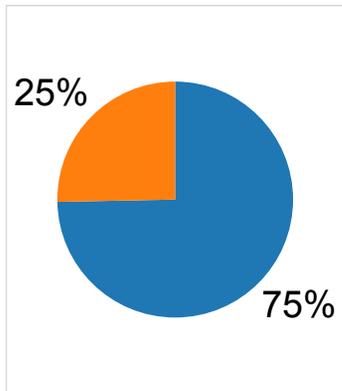
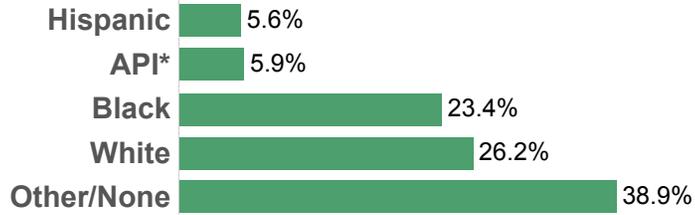
## Caseload



2.46%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

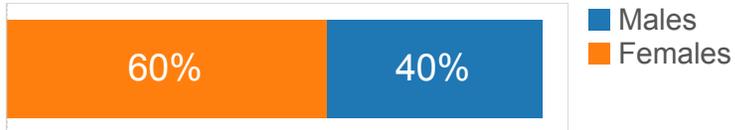
## Ethnicity and Language



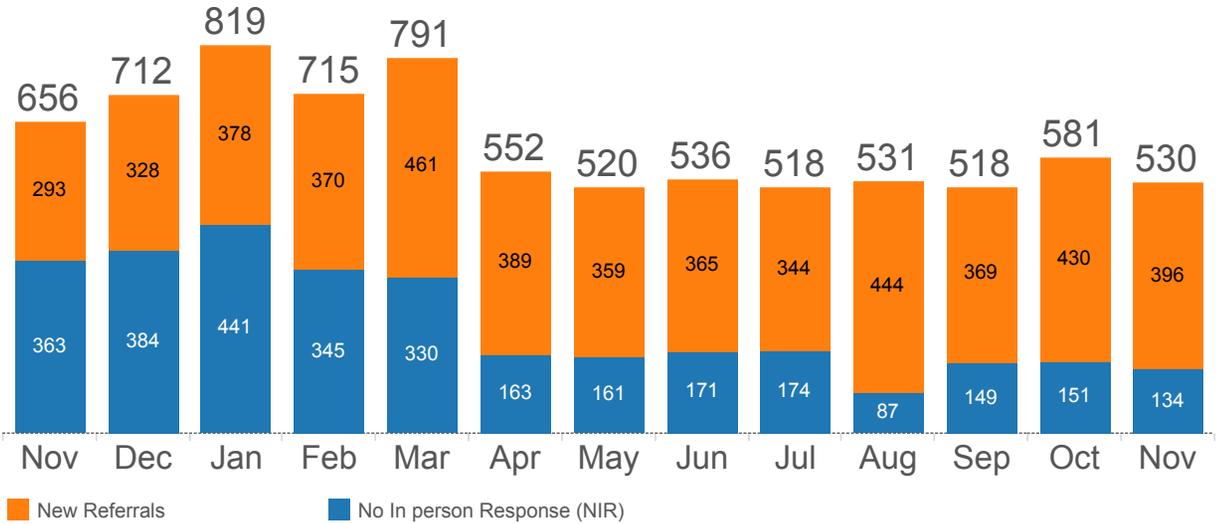
English	English	74.7%
	Other/None	20.5%
Non-English	Spanish	2.5%
	Chinese	1.5%
	Other Asian	0.6%
	Farsi	0.3%
	Cambodian	0.0%
	Vietnamese	0.0%

■ English  
■ Non- English

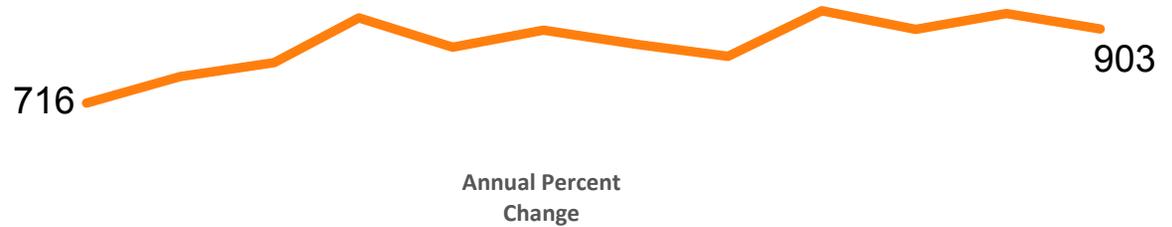
## Gender



## APS Referrals



## APS Cases



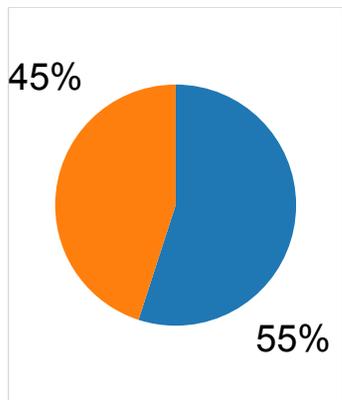
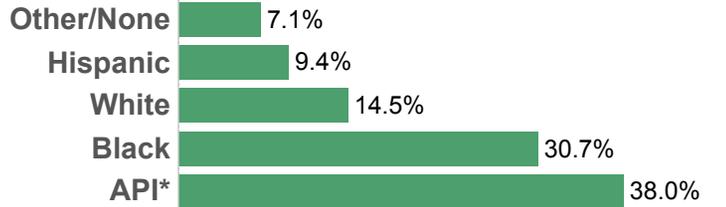
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# In-Home Supportive Services

December 2017

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities rather than placing them in more restrictive and expensive institutional care settings.

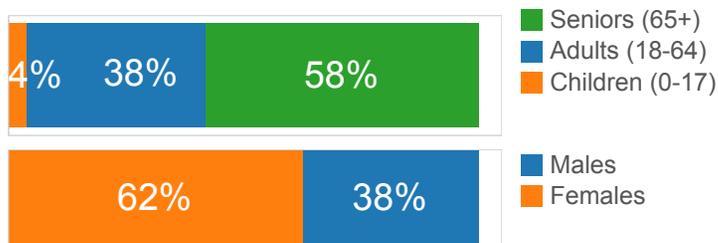
## Ethnicity and Language



English  
Non-English

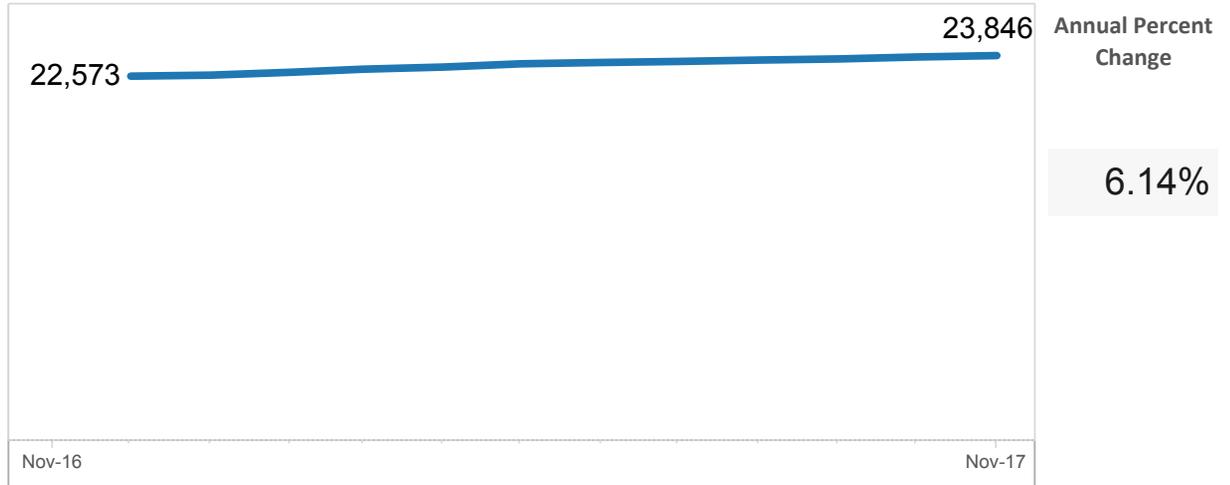
English	English	55.0%
	Non-English	
Non-English	Chinese	19.4%
	Other/None	6.9%
	Spanish	6.1%
	Farsi	4.2%
	Vietnamese	3.8%
	Other Asian	3.7%
	Cambodian	1.0%

## Age and Gender

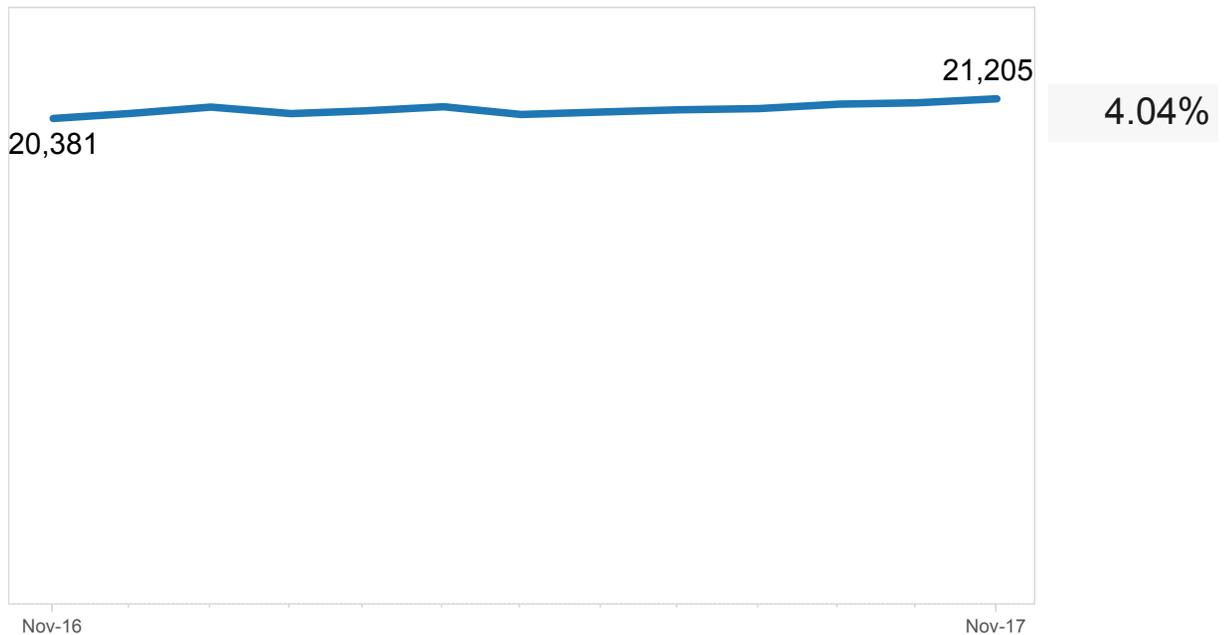


Definitions of terms appear on the last page  
\*Asian /Pacific Islander

## Individuals



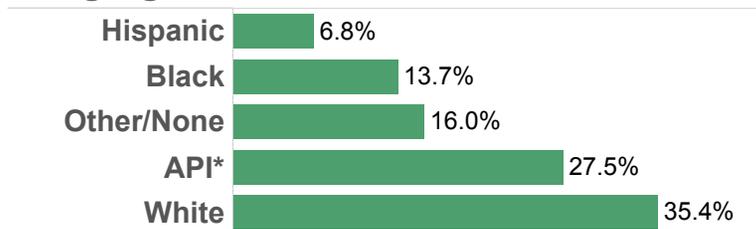
## Providers



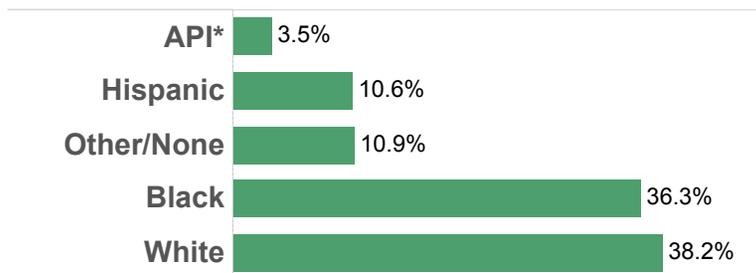
The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Ethnicity and Language

### Congregate Meals



### Home Delivered



## Gender

### Congregate Meals



### Home Delivered



■ Females ■ Males

Definitions of terms appear on the last page  
\*Asian /Pacific Islander

## Access to Nutritious Food

Congregate and Home Delivered Meals provide meals to Alameda County Seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: **4,384**



Total Meals Served: **57,264**



# Demographics by Program - Individuals

December 2017

	Medi-Cal		CalF resh		CalWORKs		IHSS		General Assistance		Child Welfare				APS	
<b>Total Persons</b>	<u>387,148</u>		<u>109,702</u>		<u>24,157</u>		<u>23,846</u>		<u>9,198</u>		<u>1,989</u> All Cases		<u>1,367</u> In Care		<u>396</u> New Cases	
Seniors (65+)	43,759	11%	7,052	6.4%	16	0.07%	13,783	58%	695	7.6%	-	-	-	-	336	84.8%
Senior Males	17,677	4.6%	2,904	2.6%	11	0.05%	4,291	18.0%	258	2.8%	-	-	-	-	132	33.3%
Senior Females	26,082	6.7%	4,148	3.8%	5	0.02%	9,492	39.8%	437	4.8%	-	-	-	-	204	51.5%
Adults (18-64)	219,356	57%	54,320	50%	4,246	18%	9,136	38%	8,502	92%	335	17%	288	21%	60	15.2%
Adult Males	96,752	25.0%	21,381	19%	852	3.5%	4,023	17%	5,261	57%	130	7%	105	8%	27	6.8%
Adult Females	122,604	31.7%	32,939	30%	3,393	14.0%	5,113	21%	3,241	35%	205	10%	183	13%	33	8.3%
Children (0-18)	124,033	32%	48,330	44%	19,895	82%	927	4%	1	0.01%	1,654	83.16%	1,079	78.93%	0	0.0%
Child Males	63,034	16.3%	24,156	22.0%	9,887	40.9%	630	2.6%	0	0.0%	818	41.1%	537	39.3%	0	0%
Child Females	60,999	15.8%	24,174	22.0%	10,009	41.4%	297	1.2%	1	0.01%	836	42.03%	542	39.65%	0	0%
<b>Ethnicity</b>																
API	97,088	25.1%	16,706	15.2%	1,729	7.2%	9,052	38.0%	864	9.4%	110	5.5%	65	4.8%	23	5.9%
Black	68,631	17.7%	34,204	31.2%	10,292	42.6%	7,320	30.7%	4,796	52.1%	974	49.0%	739	54.1%	93	23.4%
Hispanic	126,787	32.7%	32,426	29.6%	7,473	30.9%	2,252	9.4%	980	10.7%	300	15.1%	119	8.7%	22	5.6%
Native American	1,029	0.3%	405	0.4%	63	0.3%	67	0.3%	53	0.6%	28	1.4%	18	1.3%	0	0.0%
White	93,330	24.1%	25,954	23.7%	4,600	19.0%	3,468	14.5%	2,504	27.2%	403	20.3%	286	20.9%	104	26.2%
Other/None	284	0.1%	7	0.01%	0	0.000%	1,687	7.1%	1	0.01%	174	8.7%	140	10.2%	154	38.9%
<b>Language</b>																
English	244,723	63.2%	79,173	72.2%	19,195	79.5%	13,113	55.0%	8,414	91.5%	1,843	92.7%	1,233	90.2%	296	74.7%
Non-English	142,425	36.8%	6,723	27.8%	4,962	20.5%	10,733	45.0%	784	8.5%	146	7.3%	134	9.8%	100	25.3%
Cambodian	584	0.2%	35	0.1%	31	0.1%	237	1.0%	14	0.2%	0	0.0%	0	0.0%	0	0.0%
Chinese	31,315	8.1%	1,075	4.4%	129	0.5%	4,619	19%	290	3.2%	3	0.1%	3	0.2%	6	1.52%
Farsi	1,843	0.5%	154	0.6%	193	0.8%	1,002	4.2%	28	0.3%	1	0.1%	2	0.2%	1	0.25%
Spanish	84,549	21.8%	4,067	16.8%	3,654	15.1%	1,445	6.1%	161	1.8%	116	5.9%	106	7.7%	10	2.53%
Vietnamese	9,153	2.4%	557	2.3%	133	0.6%	903	3.8%	68	0.7%	0	0.0%	2	0.2%	0	0.00%
Other Asian	4,288	1.1%	149	0.6%	44	0.2%	884	3.7%	53	0.6%	4	0.2%	3	0.2%	2	0.58%
Other/None	10,692	2.8%	686	2.8%	778	3.2%	1,643	6.9%	170	1.8%	20	1.0%	19	1.4%	81	20.45%

# Individuals by Program and City of Residence

December 2017

Location	City Population 2016 Estimate	% of County	Individuals*		Medi-Cal		CalFresh		CalWORKs		IHSS		General Assistance		Child Welfare	
			Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop
<b>North County</b>	<b>662,863</b>	<b>40.2%</b>	<b>194,605</b>	<b>11.8%</b>	<b>186,238</b>	<b>11.3%</b>	<b>63,301</b>	<b>3.8%</b>	<b>14,609</b>	<b>0.9%</b>	<b>13,122</b>	<b>0.80%</b>	<b>6,379</b>	<b>0.4%</b>	<b>621</b>	<b>0.038%</b>
Oakland	420,005	25.490%	157,820	9.578%	151,320	9.184%	54,335	3.298%	13,090	0.794%	10,749	0.652%	5,652	0.343%	523	0.032%
Berkeley	121,240	7.358%	16,281	0.988%	15,032	0.912%	4,321	0.262%	633	0.038%	1,253	0.076%	480	0.029%	47	0.003%
Alameda	78,906	4.789%	14,339	0.870%	13,927	0.845%	3,419	0.208%	630	0.038%	857	0.052%	172	0.010%	37	0.002%
Albany	19,688	1.195%	3,079	0.187%	2,986	0.181%	514	0.031%	136	0.008%	74	0.004%	15	0.001%	4	0.000%
Piedmont	11,353	0.689%	513	0.031%	499	0.030%	68	0.004%	1	0.0001%	0	0.0%	7	0.0004%	2	0.000%
Emeryville	11,671	0.708%	2,573	0.156%	2,474	0.150%	644	0.039%	120	0.007%	189	0.011%	63	0.003%	8	0.000%
<b>Tri-City</b>	<b>354,268</b>	<b>21.5%</b>	<b>60,843</b>	<b>3.7%</b>	<b>59,300</b>	<b>3.6%</b>	<b>12,137</b>	<b>0.7%</b>	<b>2,314</b>	<b>0.1%</b>	<b>4,141</b>	<b>0.25%</b>	<b>720</b>	<b>0.0%</b>	<b>133</b>	<b>0.0081%</b>
Fremont	233,136	14.149%	34,256	2.079%	33,383	2.026%	6,696	0.406%	1,279	0.078%	2,365	0.144%	477	0.029%	71	0.004%
Union City	75,322	4.571%	16,977	1.030%	16,547	1.004%	3,427	0.208%	653	0.040%	1,216	0.074%	148	0.009%	40	0.002%
Newark	45,810	2.780%	9,610	0.583%	9,370	0.568%	2,013	0.122%	381	0.023%	560	0.034%	95	0.006%	22	0.001%
<b>Central County</b>	<b>334,242</b>	<b>20.3%</b>	<b>112,884</b>	<b>6.9%</b>	<b>109,363</b>	<b>6.6%</b>	<b>27,944</b>	<b>1.7%</b>	<b>5,830</b>	<b>0.4%</b>	<b>5,311</b>	<b>0.32%</b>	<b>1,741</b>	<b>0.1%</b>	<b>403</b>	<b>0.0245%</b>
Hayward	158,937	9.646%	62,041	3.766%	60,011	3.642%	16,014	0.972%	3,565	0.216%	2,753	0.167%	1,158	0.070%	218	0.013%
San Leandro	90,465	5.490%	33,718	2.046%	32,765	1.988%	8,279	0.502%	1,647	0.100%	1,714	0.104%	393	0.024%	98	0.006%
Castro Valley	61,388	3.726%	9,453	0.574%	9,156	0.556%	1,894	0.115%	328	0.020%	455	0.028%	92	0.006%	47	0.003%
San Lorenzo	23,452	1.423%	7,672	0.466%	7,431	0.451%	1,758	0.107%	289	0.018%	389	0.024%	98	0.006%	40	0.002%
<b>Tri-Valley</b>	<b>230,968</b>	<b>14.0%</b>	<b>24,408</b>	<b>1.5%</b>	<b>23,768</b>	<b>1.4%</b>	<b>4,923</b>	<b>0.3%</b>	<b>997</b>	<b>0.06%</b>	<b>1,139</b>	<b>0.07%</b>	<b>271</b>	<b>0.0%</b>	<b>78</b>	<b>0.0047%</b>
Livermore	89,115	5.408%	12,421	0.754%	12,081	0.733%	2,829	0.172%	579	0.035%	424	0.026%	169	0.010%	56	0.003%
Pleasanton	82,270	4.993%	6,189	0.376%	6,036	0.366%	969	0.058%	183	0.011%	316	0.019%	51	0.003%	11	0.001%
Dublin	59,583	3.616%	5,798	0.352%	5,651	0.343%	1,135	0.069%	234	0.014%	389	0.024%	51	0.003%	11	0.001%
<b>Other</b>	<b>65,363</b>	<b>4.0%</b>	<b>8,731</b>	<b>0.530%</b>	<b>8,510</b>	<b>0.516%</b>	<b>1,400</b>	<b>0.085%</b>	<b>407</b>	<b>0.025%</b>	<b>93</b>	<b>0.006%</b>	<b>88</b>	<b>0.005%</b>	<b>754</b>	<b>0.046%</b>
<b>% of County</b>	<b>1,647,704</b>	<b>100.0%</b>	<b>401,533</b>	<b>24.4%</b>	<b>387,148</b>	<b>23.5%</b>	<b>109,702</b>	<b>6.7%</b>	<b>24,157</b>	<b>1.5%</b>	<b>23,846</b>	<b>1.4%</b>	<b>9,198</b>	<b>0.56%</b>	<b>1,989</b>	<b>0.12%</b>

Source: United States Census Bureau, City/County Population Estimates 2016; Alameda County Social Services Agency, CALWIN Data Extract MR0009E, Geographic Information and Census Tract Extract

\*These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging, or add up to the total of all seven programs because individuals may be enrolled in several programs.

## Definition and Terms

Revised 08/18/2017

<b>Child Welfare</b>	
<b>Placement Definitions</b>	
Transitional Housing Program for Non-Minor Dependents in extended foster care	Transitional Housing Program for Non-Minor Dependents in extended foster care
SILP	Supervised Independent Living Placement
Guardian Home	Placement with court appointed legal guardian
Relative /NREFM	Relative/Non Relative Extended Family Member
Group Home	24-Hour staff residential and/or treatment facility for foster youth
Foster Family Agency	An agency that provides foster homes through a network of providers they supervise; licensed through Community Care Licensing
Foster Family Home	County sponsored foster care home
<b>CalWORKs</b>	
Two Parent Families	Families with children living in the home with two non-disabled, natural or adoptive parents
Non-needy Caretaker	Families with Children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance
TANF Timed-Out	Families with children living in the home whose parents are ineligible for receiving assistance because an adult head-of-household or spouse of a head-of-household has received Federal TANF assistance for a total of 48 cumulative months
Child Only	Families with children living in the home whose parents are ineligible for receiving assistance
Total clients in Welfare to Work	All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.
Supported work & community experience	Includes public or private sector employment, under the close supervision of the activity provider, that helps provide basic job skills, and can help lead to eventual unsubsidized employment.
Paying jobs	Includes unsubsidized and subsidized self-employment, public and private sector jobs
<b>CalFresh</b>	
Non Assistance CalFresh Individuals	Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program
All CalFresh Individuals	All clients receiving CalFresh
Non Assistance CalFresh Caseloads	A CalFresh case in which no or less than all household members receive public assistance (e.g. cash benefit through CalWORKs).
All CalFresh Caseloads	All cases receiving CalFresh