

ALAMEDA COUNTY

Social Services Agency

October 2017 MONTHLY REPORT



Our Mission

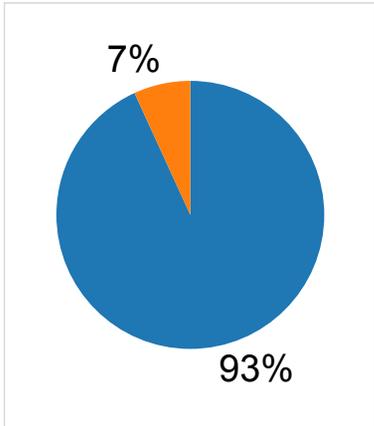
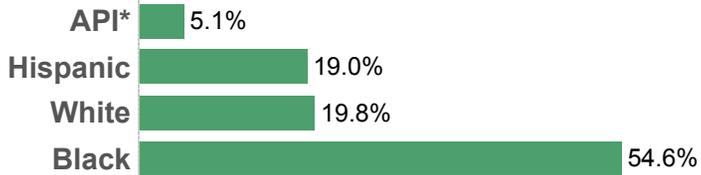
To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling over 407,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

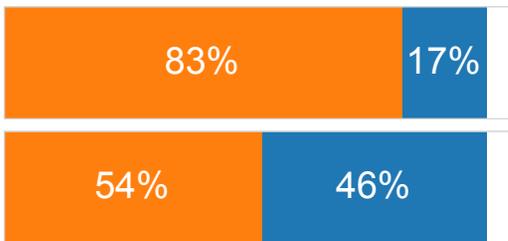
Ethnicity and Language



| | | |
|-------------|-------------|-------|
| English | English | 93.2% |
| | Non-English | |
| Non-English | Spanish | 5.4% |
| | Other/None | 0.9% |
| | Other Asian | 0.3% |
| | Chinese | 0.1% |
| | Farsi | 0.1% |
| | Cambodian | 0.0% |
| | Vietnamese | 0.0% |

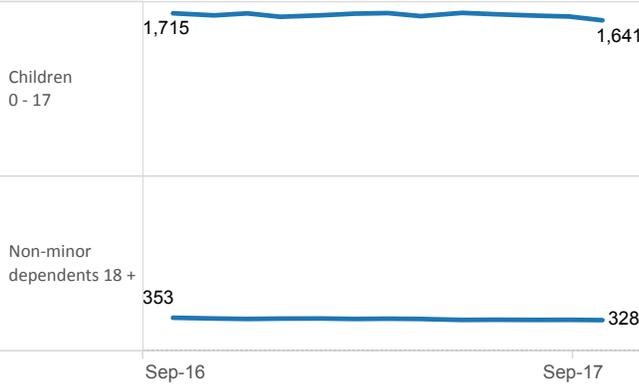
■ English
■ Non-English

Age and Gender

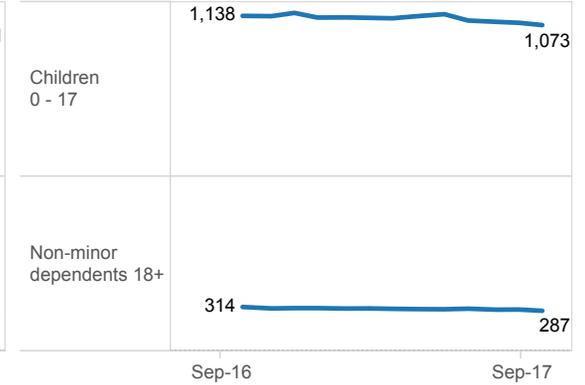


■ Adults (18-64)
■ Children (0-17)
■ Males
■ Females

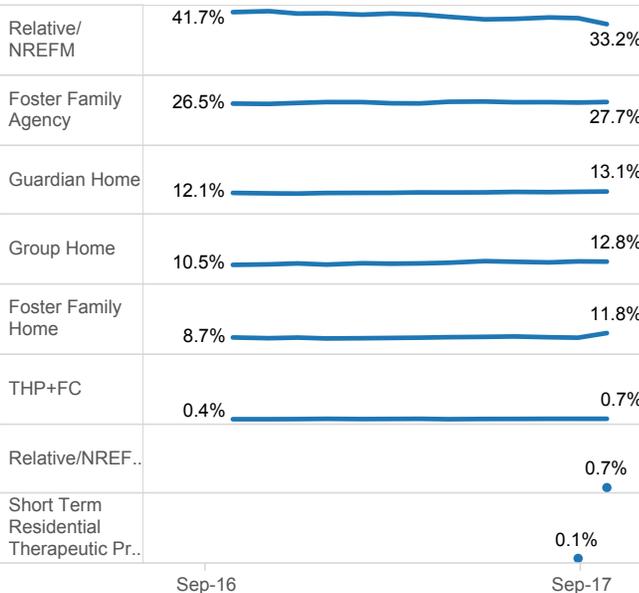
Child Welfare Children and Non-Minor Dependent Youth in Cases



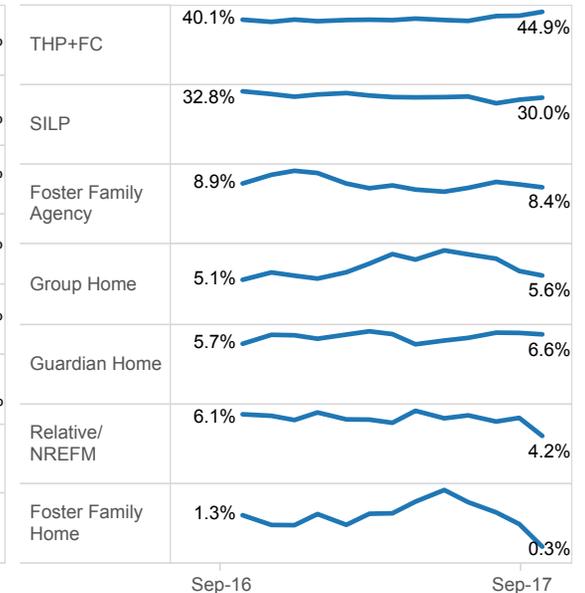
Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type

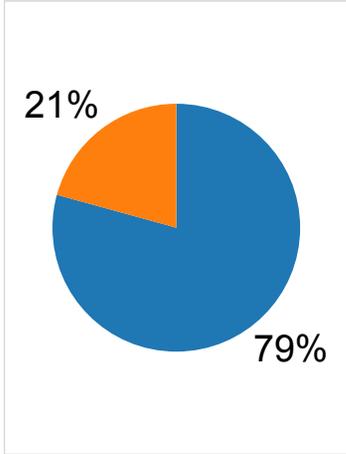
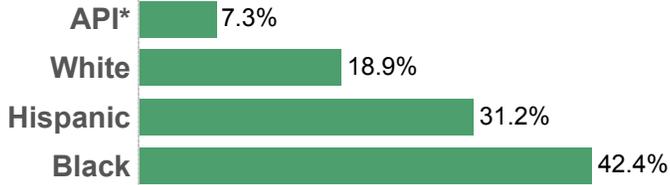


AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment and employment support services to eligible adults with children.

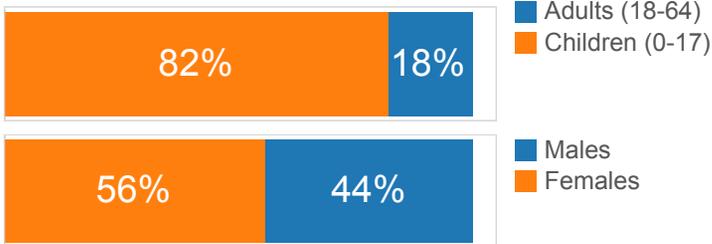
Ethnicity and Language



| Language | Percentage |
|-------------|------------|
| English | 79.3% |
| Non-English | |
| Spanish | 15.3% |
| Other/None | 3.2% |
| Farsi | 0.8% |
| Vietnamese | 0.6% |
| Chinese | 0.6% |
| Other Asian | 0.2% |
| Cambodian | 0.1% |

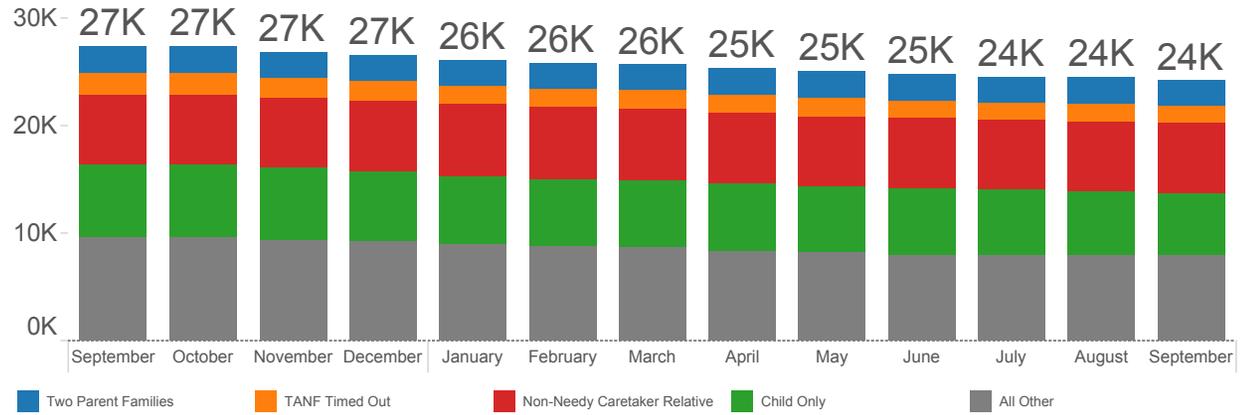
English
Non-English

Age and Gender

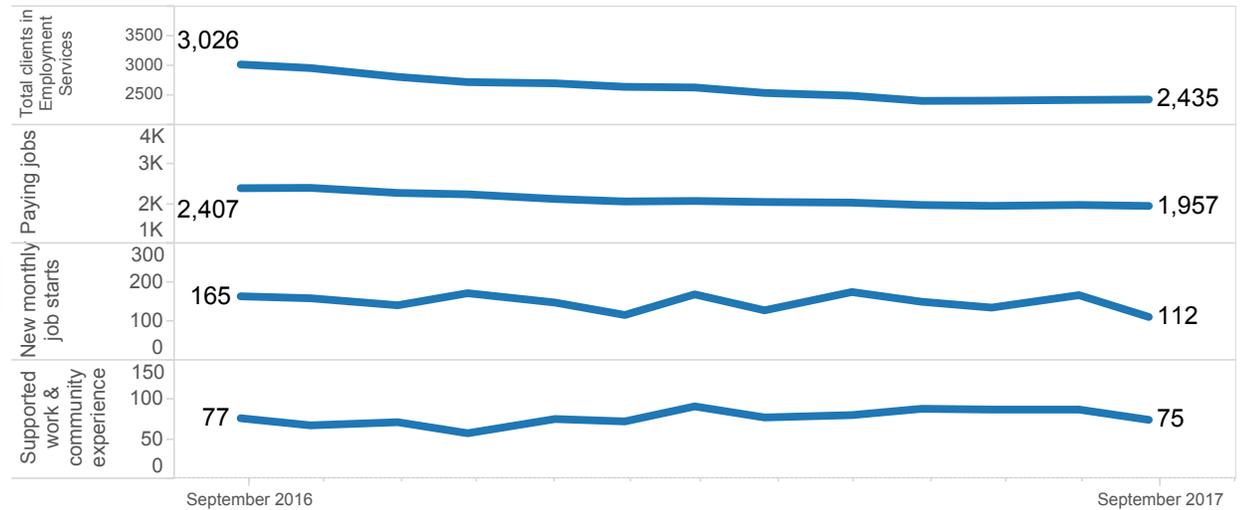


Definition of terms appear on the last page
*Asian /Pacific Islander

CalWORKs Individuals by Case Type



Welfare to Work Individuals



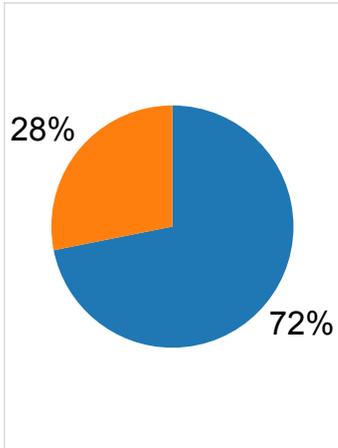
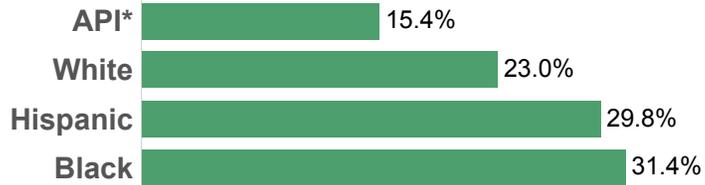
| CalWORKs Caseload | 2016 | 2017 |
|-------------------|--------|--------|
| September | 13,199 | 11,541 |

Annual Percent Change

-12.56%

CalFresh (formerly known as Food Stamps) is California's version of the Federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

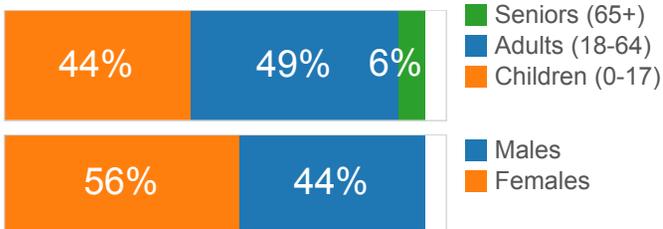
Ethnicity and Language



English
Non-English

| | | |
|-------------|-------------|-------|
| English | English | 71.9% |
| Non-English | Spanish | 17.0% |
| | Chinese | 4.5% |
| | Other/None | 2.9% |
| | Vietnamese | 2.4% |
| | Farsi | 0.6% |
| | Other Asian | 0.6% |
| | Cambodian | 0.1% |

Age and Gender

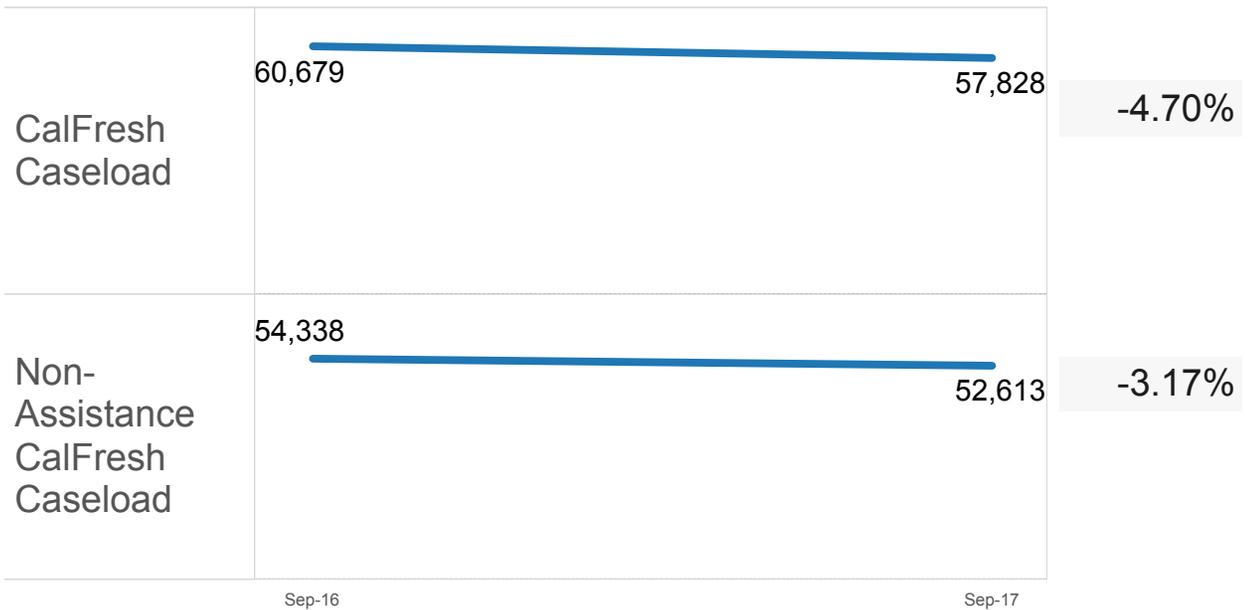


Definition of terms appear on the last page
*Asian /Pacific Islander

Individuals

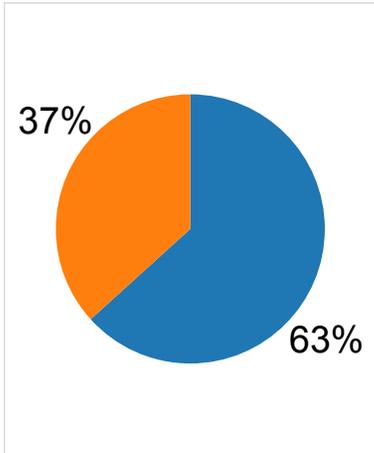


Caseload



Medi-Cal (MC) provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

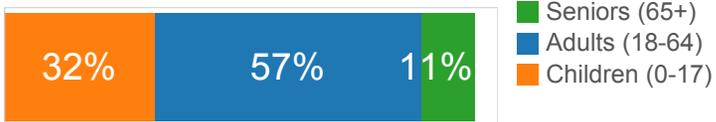
Ethnicity and Language



English
Non-English

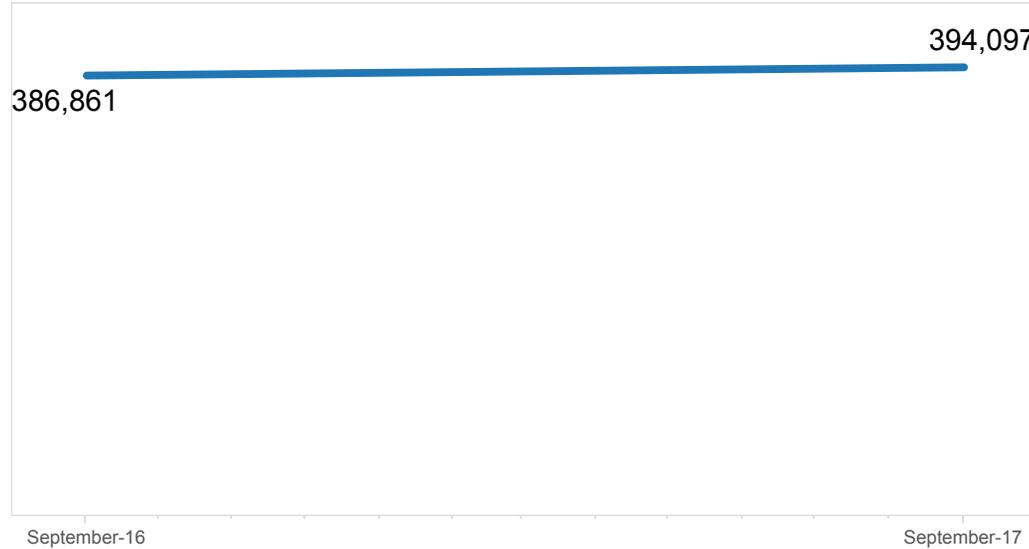
| | | |
|-------------|-------------|-------|
| English | English | 63.3% |
| | Non-English | |
| Non-English | Spanish | 21.8% |
| | Chinese | 8.1% |
| | Other/None | 2.8% |
| | Vietnamese | 2.3% |
| | Other Asian | 1.1% |
| | Farsi | 0.5% |
| | Cambodian | 0.1% |

Age and Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

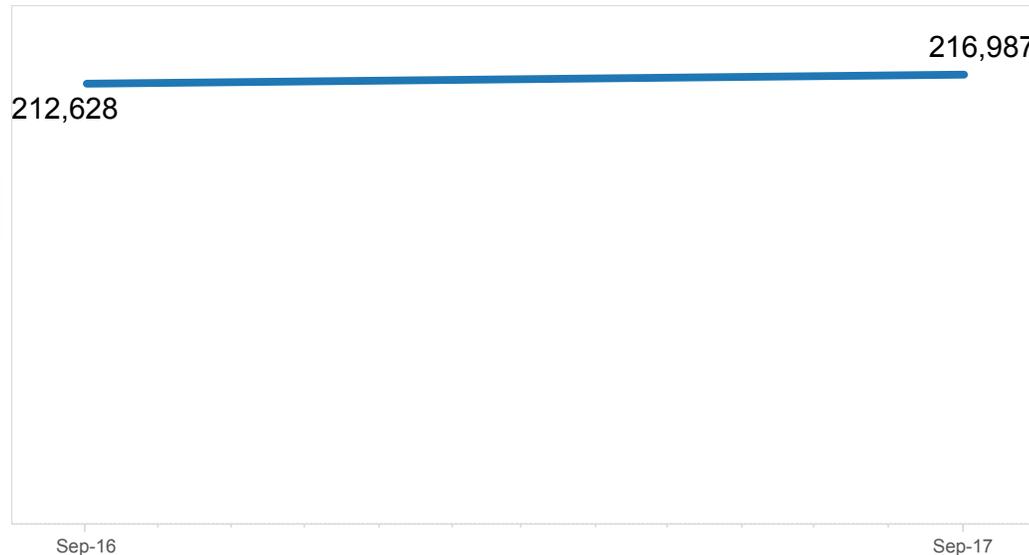
Individuals



Annual Percent Change

1.87%

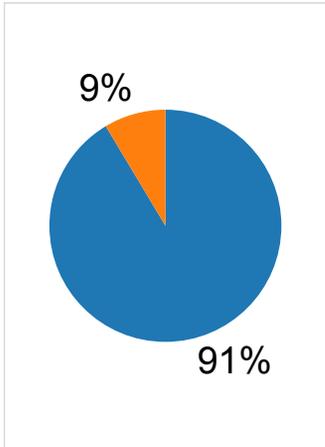
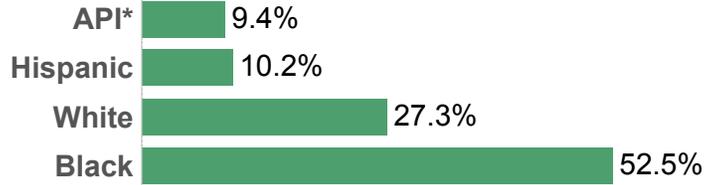
Caseload



2.05%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

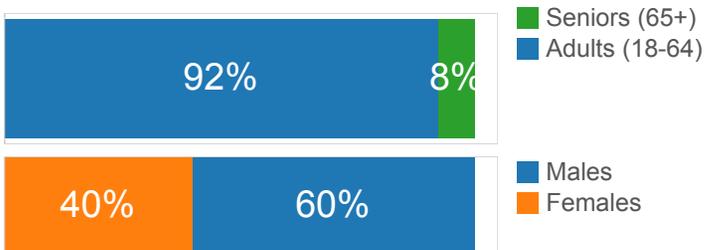
Ethnicity and Language



| | | |
|-------------|-------------|-------|
| English | English | 91.4% |
| | Non-English | |
| Non-English | Chinese | 3.2% |
| | Other/None | 1.9% |
| | Spanish | 1.8% |
| | Vietnamese | 0.7% |
| | Other Asian | 0.5% |
| | Farsi | 0.3% |
| | Cambodian | 0.1% |

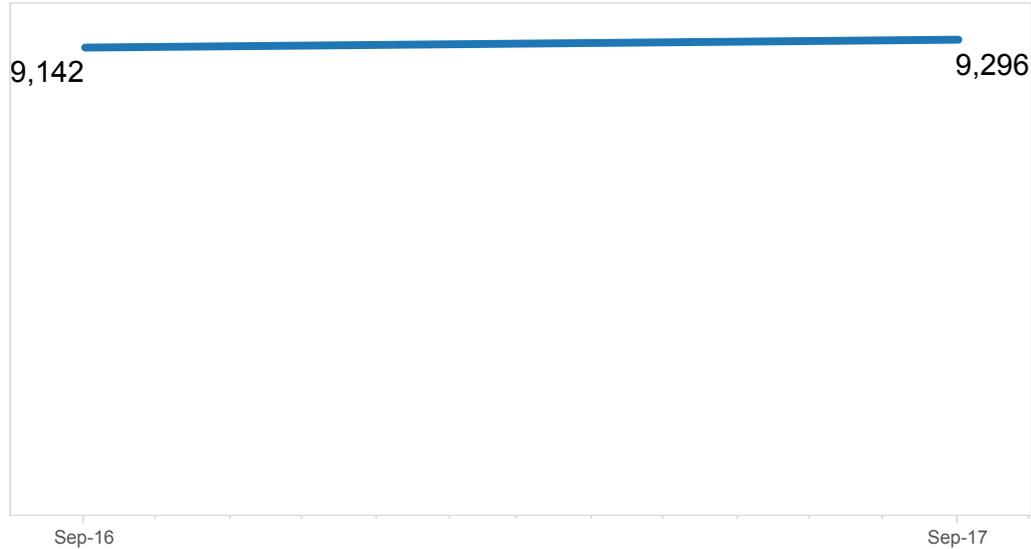
■ English
■ Non-English

Age and Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

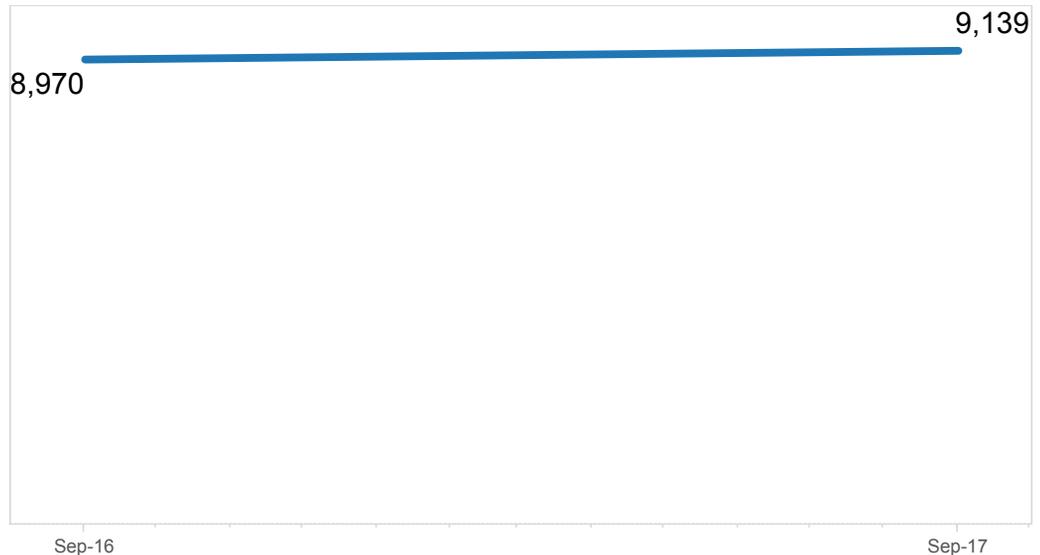
Individuals



Annual Percent Change

1.68%

Caseload



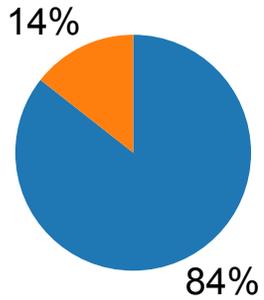
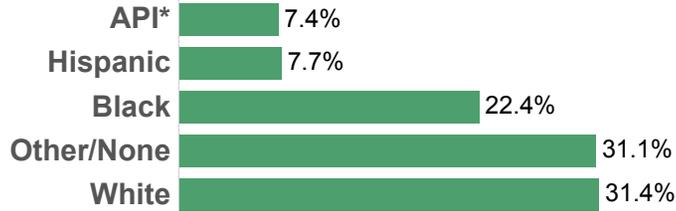
1.88%

Adult Protective Services

October 2017

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



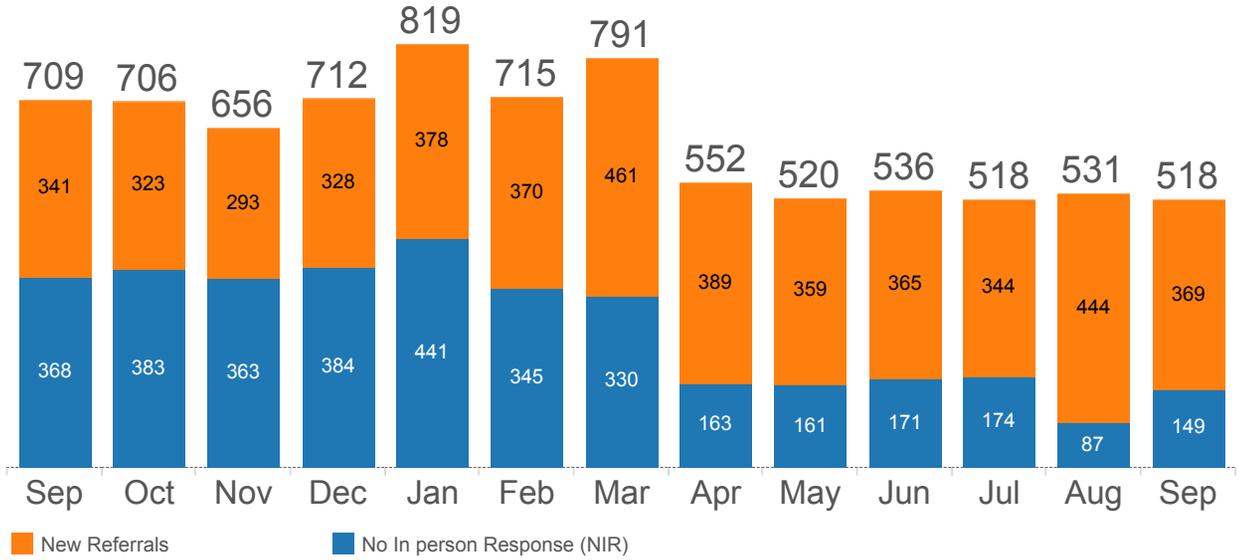
| | | | |
|-------------|-------------|-------|--|
| English | English | 84.0% | |
| | Other/None | 6.0% | |
| Non-English | Spanish | 4.3% | |
| | Chinese | 3.0% | |
| | Other Asian | 0.6% | |
| | Farsi | 0.3% | |
| | Cambodian | 0.0% | |
| | Vietnamese | 0.0% | |
| | | | |
| | | | |

■ English
■ Non-English

Gender



APS Referrals



APS Cases



Annual Percent Change

23.39%

Sep-16

Sep-17

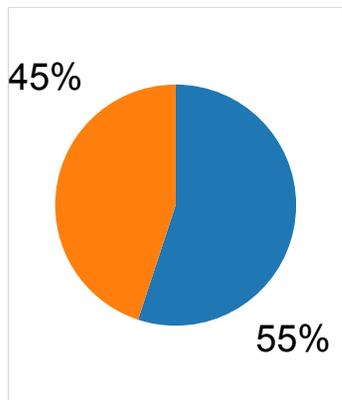
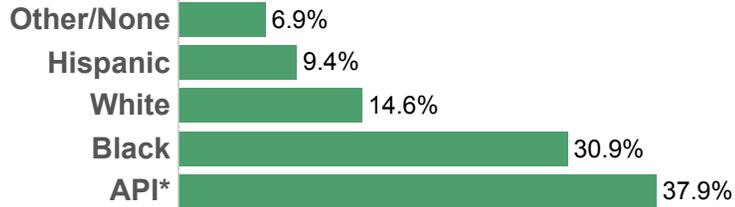
Definition of terms appear on the last page
*Asian /Pacific Islander

In-Home Supportive Services

October 2017

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language



English
Non-English

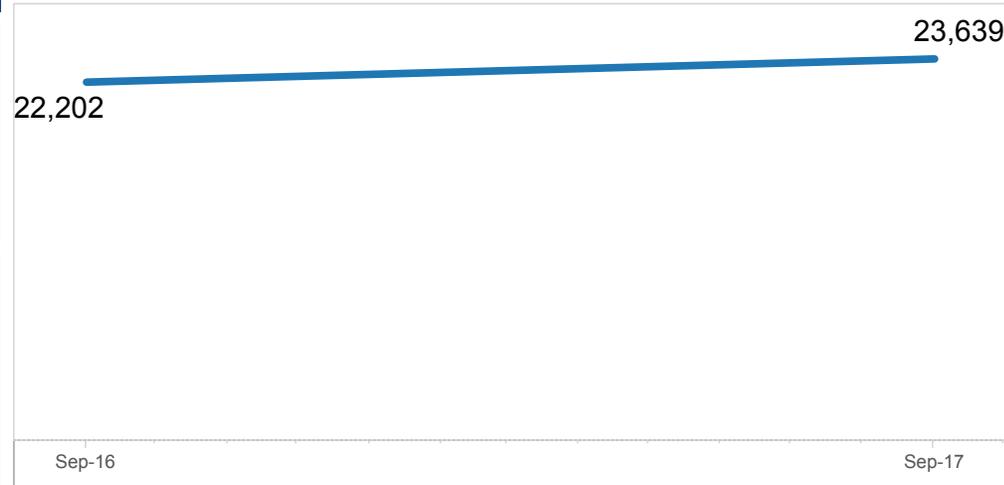
| | | |
|-------------|-------------|-------|
| English | English | 55.1% |
| | Non-English | |
| Non-English | Chinese | 19.3% |
| | Other/None | 6.9% |
| | Spanish | 6.0% |
| | Farsi | 4.2% |
| | Vietnamese | 3.8% |
| | Other Asian | 3.7% |
| | Cambodian | 1.0% |

Age and Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

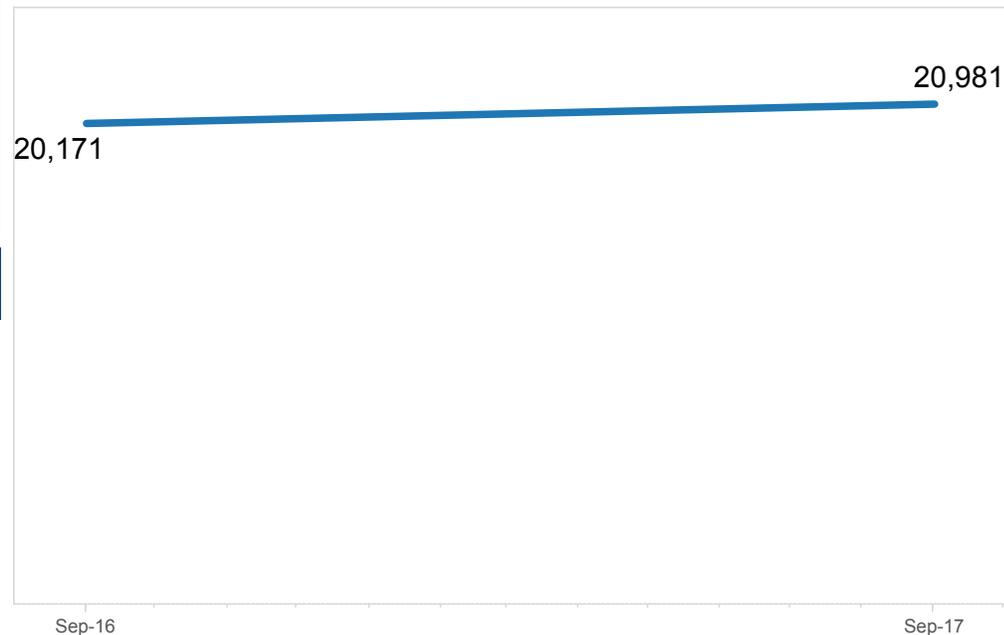
Individuals



Annual Percent Change

6.47%

Providers

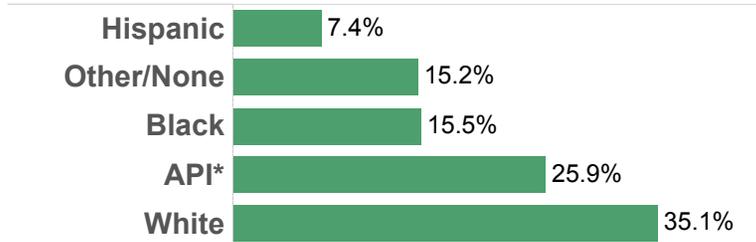


4.02%

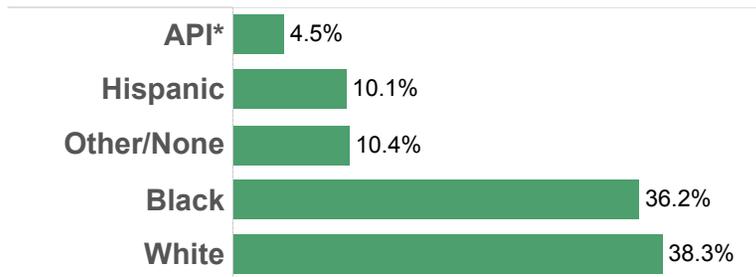
The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Ethnicity and Language

Congregate Meals



Home Delivered



Gender

Congregate Meals



Home Delivered



■ Females ■ Males

Definition of terms appear on the last page
*Asian /Pacific Islander

Access to Nutritious Food

Congregate and Home Delivered Meals provide meals to Alameda County Seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: **4,563**



Total Meals Served: **64,858**



Demographics by Program - Individuals

October 2017

| | Medi-Cal | | CalFresh | | CalWORKs | | IHSS | | General Assistance | | Child Welfare | | | | APS | |
|----------------------|----------------|-------|----------------|-------|---------------|--------|---------------|-------|--------------------|-------|---------------------------|-------|-------------------------|-------|-------------------------|-------|
| Total Persons | <u>394,097</u> | | <u>110,654</u> | | <u>24,451</u> | | <u>23,639</u> | | <u>9,296</u> | | <u>1,987</u> All Cases | | <u>1,360</u> In Care | | <u>369</u> New Cases | |
| Seniors (65+) | 44,565 | 11% | 7,014 | 6.3% | 14 | 0.06% | 13,633 | 58% | 700 | 7.5% | - | - | - | - | 308 | 83.5% |
| Senior Males | 17,984 | 4.6% | 2,897 | 2.6% | 10 | 0.04% | 4,229 | 17.9% | 266 | 2.9% | - | - | - | - | 131 | 35.5% |
| Senior Females | 26,581 | 6.7% | 4,117 | 3.7% | 4 | 0.02% | 9,404 | 39.8% | 434 | 4.7% | - | - | - | - | 177 | 48.0% |
| Adults (18-64) | 222,672 | 57% | 54,691 | 49% | 4,343 | 18% | 9,114 | 39% | 8,596 | 92% | 346 | 17% | 287 | 21% | 61 | 16.5% |
| Adult Males | 98,137 | 24.9% | 21,598 | 20% | 854 | 3.5% | 3,994 | 17% | 5,310 | 57% | 130 | 6.5% | 109 | 8.0% | 27 | 7.3% |
| Adult Females | 124,535 | 31.6% | 33,093 | 30% | 3,489 | 14.3% | 5,120 | 22% | 3,286 | 35% | 216 | 10.9% | 178 | 13.1% | 34 | 9.2% |
| Children (0-18) | 126,859 | 32% | 48,948 | 44% | 20,094 | 82% | 892 | 4% | 0 | 0.00% | 1,641 | 83% | 1,073 | 79% | 0 | 0.0% |
| Child Males | 64,489 | 16.4% | 24,492 | 22.1% | 9,969 | 40.8% | 609 | 2.6% | 0 | 0.0% | 793 | 39.9% | 537 | 39.5% | 0 | 0% |
| Child Females | 62,370 | 15.8% | 24,457 | 22.1% | 10,125 | 41.4% | 283 | 1.2% | 0 | 0.00% | 848 | 42.7% | 536 | 39.4% | 0 | 0% |
| Ethnicity | | | | | | | | | | | | | | | | |
| API | 98,898 | 25.1% | 17,072 | 15.4% | 1,775 | 7.3% | 8,957 | 37.9% | 875 | 9.4% | 102 | 5.1% | 81 | 5.9% | 27 | 7.4% |
| Black | 70,130 | 17.8% | 34,732 | 31.4% | 10,365 | 42.4% | 7,313 | 30.9% | 4,878 | 52.5% | 1,084 | 54.6% | 674 | 49.6% | 83 | 22.4% |
| Hispanic | 129,203 | 32.8% | 32,942 | 29.8% | 7,637 | 31.2% | 2,219 | 9.4% | 951 | 10.2% | 377 | 19.0% | 317 | 23.3% | 28 | 7.7% |
| Native American | 1,051 | 0.3% | 410 | 0.4% | 64 | 0.3% | 62 | 0.3% | 50 | 0.5% | 23 | 1.2% | 20 | 1.5% | 0 | 0.0% |
| White | 94,493 | 24.0% | 25,491 | 23.0% | 4,610 | 18.9% | 3,455 | 14.6% | 2,541 | 27.3% | 393 | 19.8% | 261 | 19.2% | 116 | 31.4% |
| Other/None | 323 | 0.1% | 7 | 0.01% | 0 | 0.000% | 1,633 | 6.9% | 1 | 0.01% | 7 | 0.37% | 7 | 0.5% | 115 | 31.1% |
| Language | | | | | | | | | | | | | | | | |
| English | 249,418 | 63.3% | 79,545 | 71.9% | 19,383 | 79.3% | 13,017 | 55.1% | 8,498 | 91.4% | 1,851 | 93.2% | 1,240 | 91.1% | 310 | 84.0% |
| Non-English | 144,679 | 36.7% | 6,874 | 28.1% | 5,068 | 20.7% | 10,622 | 44.9% | 798 | 8.6% | 136 | 6.8% | 120 | 8.9% | 52 | 14.1% |
| Cambodian | 589 | 0.1% | 35 | 0.1% | 32 | 0.1% | 237 | 1.0% | 13 | 0.1% | 0 | 0% | 0 | 0.0% | 0 | 0.0% |
| Chinese | 31,798 | 8.1% | 1,096 | 4.5% | 141 | 0.6% | 4,566 | 19% | 302 | 3.2% | 3 | 0.1% | 3 | 0.2% | 11 | 2.98% |
| Farsi | 1,875 | 0.5% | 154 | 0.6% | 189 | 0.8% | 996 | 4.2% | 27 | 0.3% | 1 | 0.1% | 2 | 0.2% | 1 | 0.27% |
| Spanish | 86,010 | 21.8% | 4,163 | 17.0% | 3,731 | 15.3% | 1,424 | 6.0% | 164 | 1.8% | 108 | 5.4% | 96 | 7.0% | 16 | 4.34% |
| Vietnamese | 9,165 | 2.3% | 577 | 2.4% | 142 | 0.6% | 893 | 3.8% | 67 | 0.7% | 0 | 0.0% | 2 | 0.2% | 0 | 0.00% |
| Other Asian | 4,393 | 1.1% | 152 | 0.6% | 41 | 0.2% | 885 | 3.7% | 50 | 0.5% | 6 | 0.3% | 3 | 0.2% | 2 | 0.58% |
| Other/None | 10,848 | 2.8% | 697 | 2.9% | 792 | 3.2% | 1,621 | 6.9% | 175 | 1.9% | 18 | 0.9% | 15 | 1.1% | 22 | 5.96% |

Individuals by Program and City of Residence

October 2017

| Location | City Population 2016 Estimate | % of County | Individuals* | | Medi-Cal | | CalF resh | | CalWORKs | | IHSS | | General Assistance | | Child Welfare | |
|-----------------------|----------------------------------|----------------|----------------|---------------|----------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|--------------------|---------------|---------------|----------------|
| | | | Clients | % of Pop | Clients | % of Pop | Clients | % of Pop | Clients | % of Pop | Clients | % of Pop | Clients | % of Pop | Clients | % of Pop |
| North County | 662,863 | 40.2% | 196,816 | 11.9% | 188,910 | 11.5% | 63,259 | 3.8% | 14,705 | 0.9% | 13,039 | 0.79% | 6,457 | 0.4% | 610 | 0.037% |
| Oakland | 420,005 | 25.490% | 159,968 | 9.709% | 153,620 | 9.323% | 54,564 | 3.312% | 13,189 | 0.800% | 10,671 | 0.648% | 5,719 | 0.347% | 516 | 0.031% |
| Berkeley | 121,240 | 7.358% | 16,064 | 0.975% | 15,088 | 0.916% | 4,088 | 0.248% | 647 | 0.039% | 1,255 | 0.076% | 485 | 0.029% | 44 | 0.003% |
| Alameda | 78,906 | 4.789% | 14,507 | 0.880% | 14,121 | 0.857% | 3,391 | 0.206% | 618 | 0.038% | 857 | 0.052% | 173 | 0.010% | 28 | 0.002% |
| Albany | 19,688 | 1.195% | 3,131 | 0.190% | 3,046 | 0.185% | 490 | 0.030% | 132 | 0.008% | 69 | 0.004% | 13 | 0.001% | 6 | 0.000% |
| Piedmont | 11,353 | 0.689% | 522 | 0.032% | 510 | 0.031% | 69 | 0.004% | 1 | 0.0001% | 0 | 0.0% | 8 | 0.0005% | 7 | 0.000% |
| Emeryville | 11,671 | 0.708% | 2,624 | 0.159% | 2,526 | 0.153% | 658 | 0.040% | 119 | 0.007% | 186 | 0.011% | 59 | 0.004% | 9 | 0.001% |
| Tri-City | 354,268 | 21.5% | 62,123 | 3.8% | 60,624 | 3.7% | 12,278 | 0.7% | 2,329 | 0.1% | 4,120 | 0.25% | 691 | 0.0% | 128 | 0.0078% |
| Fremont | 233,136 | 14.149% | 35,070 | 2.128% | 34,203 | 2.076% | 6,808 | 0.413% | 1,266 | 0.077% | 2,354 | 0.143% | 466 | 0.028% | 77 | 0.005% |
| Union City | 75,322 | 4.571% | 17,220 | 1.045% | 16,815 | 1.021% | 3,454 | 0.210% | 649 | 0.039% | 1,222 | 0.074% | 135 | 0.008% | 29 | 0.002% |
| Newark | 45,810 | 2.780% | 9,833 | 0.597% | 9,606 | 0.583% | 2,017 | 0.122% | 414 | 0.025% | 543 | 0.033% | 90 | 0.005% | 22 | 0.001% |
| Central County | 334,242 | 20.3% | 115,097 | 7.0% | 111,568 | 6.8% | 28,581 | 1.7% | 5,945 | 0.4% | 5,232 | 0.32% | 1,779 | 0.1% | 391 | 0.0237% |
| Hayward | 158,937 | 9.646% | 63,462 | 3.852% | 61,379 | 3.725% | 16,477 | 1.000% | 3,676 | 0.223% | 2,735 | 0.166% | 1,176 | 0.071% | 218 | 0.013% |
| San Leandro | 90,465 | 5.490% | 34,236 | 2.078% | 33,296 | 2.021% | 8,475 | 0.514% | 1,651 | 0.100% | 1,678 | 0.102% | 427 | 0.026% | 94 | 0.006% |
| Castro Valley | 61,388 | 3.726% | 9,694 | 0.588% | 9,418 | 0.572% | 1,861 | 0.113% | 319 | 0.019% | 439 | 0.027% | 87 | 0.005% | 40 | 0.002% |
| San Lorenzo | 23,452 | 1.423% | 7,705 | 0.468% | 7,475 | 0.454% | 1,768 | 0.107% | 299 | 0.018% | 380 | 0.023% | 89 | 0.005% | 39 | 0.002% |
| Tri-Valley | 230,968 | 14.0% | 24,697 | 1.5% | 24,091 | 1.5% | 5,001 | 0.3% | 1,021 | 0.06% | 1,114 | 0.07% | 275 | 0.0% | 66 | 0.0040% |
| Livermore | 89,115 | 5.408% | 12,575 | 0.763% | 12,245 | 0.743% | 2,890 | 0.175% | 586 | 0.036% | 414 | 0.025% | 171 | 0.010% | 46 | 0.003% |
| Pleasanton | 82,270 | 4.993% | 6,284 | 0.381% | 6,140 | 0.373% | 964 | 0.059% | 173 | 0.011% | 309 | 0.019% | 49 | 0.003% | 7 | 0.000% |
| Dublin | 59,583 | 3.616% | 5,838 | 0.354% | 5,706 | 0.346% | 1,146 | 0.070% | 231 | 0.016% | 391 | 0.024% | 55 | 0.003% | 13 | 0.001% |
| Other | 65,363 | 4.0% | 9,079 | 0.551% | 8,921 | 0.541% | 1,537 | 0.093% | 452 | 0.027% | 94 | 0.006% | 96 | 0.006% | 788 | 0.048% |
| % of County | 1,647,704 | 100.0% | 407,887 | 24.8% | 394,097 | 23.9% | 110,654 | 6.7% | 24,451 | 1.5% | 23,639 | 1.4% | 9,296 | 0.56% | 1,983 | 0.12% |

Source: Source: United States Census Bureau, City/County Population Estimates 2016; Alameda County Social Services Agency, CALWIN Data Extract MR0009E, Geographic Information and Census Tract Extract

*These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging, or add up to the total of all seven programs because individuals may be enrolled in several programs.

Definition and Terms

Revised 08/18/2017

| Child Welfare | |
|---|---|
| Placement Definitions | |
| Transitional Housing Program for Non-Minor Dependents in extended foster care | Transitional Housing Program for Non-Minor Dependents in extended foster care |
| SILP | Supervised Independent Living Placement |
| Guardian Home | Placement with court appointed legal guardian |
| Relative /NREFM | Relative/Non Relative Extended Family Member |
| Group Home | 24-Hour staff residential and/or treatment facility for foster youth |
| Foster Family Agency | An agency that provides foster homes through a network of providers they supervise; licensed through Community Care Licensing |
| Foster Family Home | County sponsored foster care home |
| CalWORKs | |
| Two Parent Families | Families with children living in the home with two non-disabled, natural or adoptive parents |
| Non-needy Caretaker | Families with Children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance |
| TANF Timed-Out | Families with children living in the home whose parents are ineligible for receiving assistance because an adult head-of-household or spouse of a head-of-household has received Federal TANF assistance for a total of 48 cumulative months |
| Child Only | Families with children living in the home whose parents are ineligible for receiving assistance |
| Total clients in Welfare to Work | All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction. |
| Supported work & community experience | Includes public or private sector employment, under the close supervision of the activity provider, that helps provide basic job skills, and can help lead to eventual unsubsidized employment. |
| Paying jobs | Includes unsubsidized and subsidized self-employment, public and private sector jobs |
| CalFresh | |
| Non Assistance CalFresh Individuals | Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program |
| All CalFresh Individuals | All clients receiving CalFresh |
| Non Assistance CalFresh Caseloads | A CalFresh case in which no or less than all household members receive public assistance (e.g. cash benefit through CalWORKs). |
| All CalFresh Caseloads | All cases receiving CalFresh |