

ALAMEDA COUNTY

Social Services Agency

September 2017 MONTHLY REPORT



Our Mission

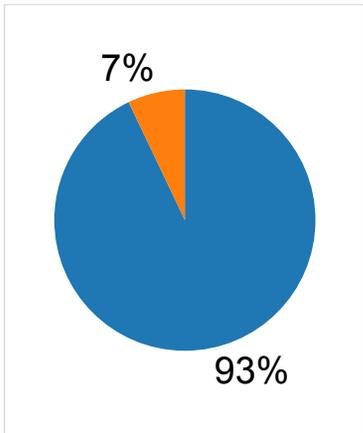
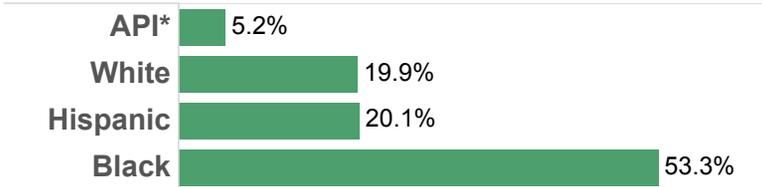
To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling over 409,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

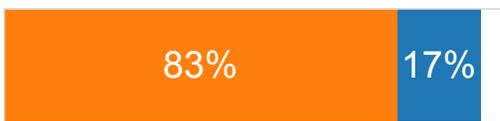
Ethnicity and Language



Language	Percentage
English	92.9%
Spanish	5.6%
Other/None	0.9%
Other Asian	0.3%
Chinese	0.1%
Farsi	0.1%
Cambodian	0.0%
Vietnamese	0.0%

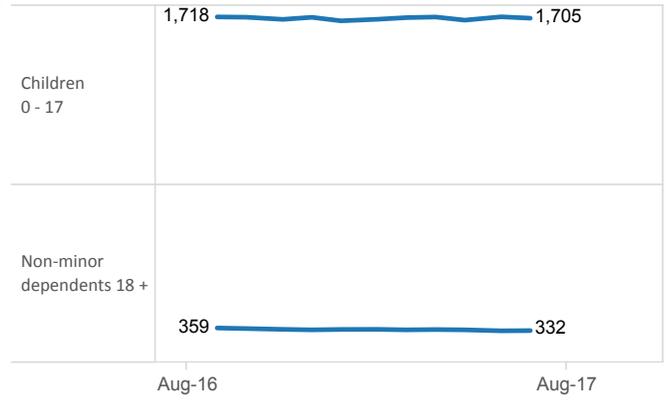
English
Non-English

Age and Gender

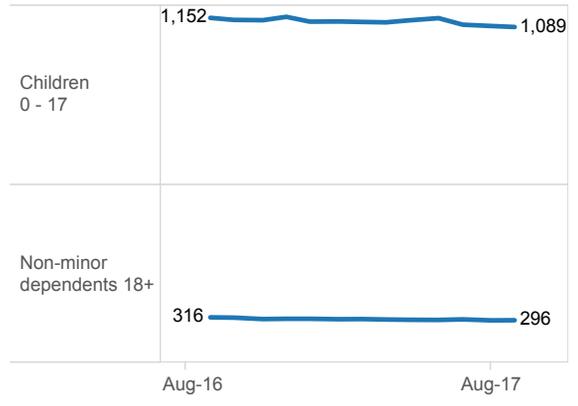


Adults (18-64)
Children (0-17)
Males
Females

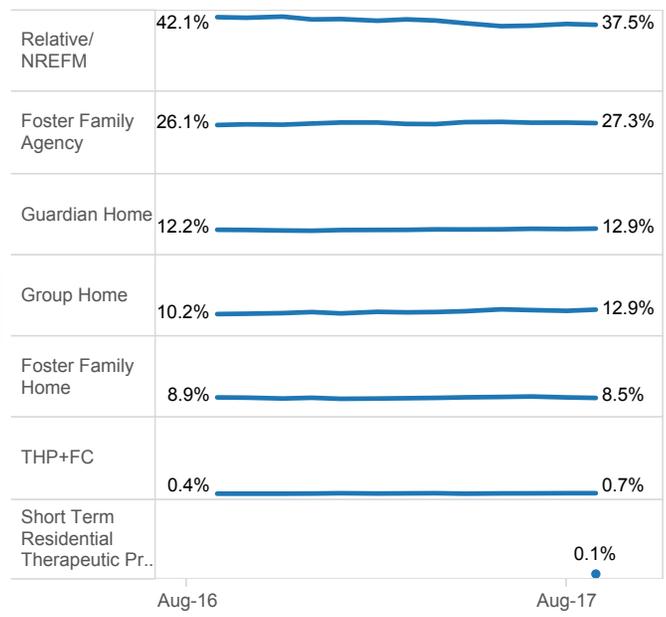
Child Welfare Children and Non-Minor Dependent Youth in Cases



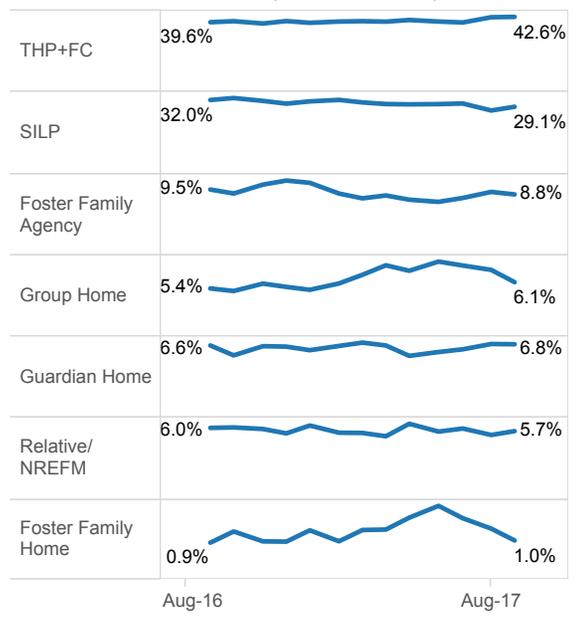
Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



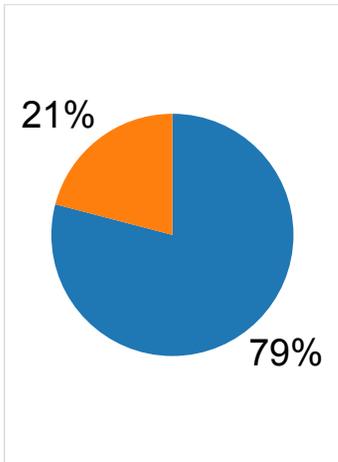
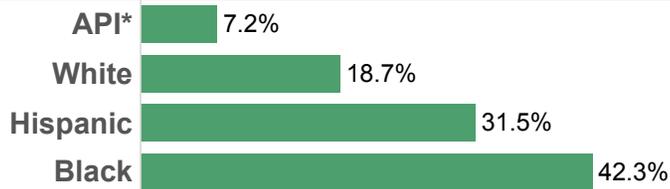
AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



Definition of terms appear on the last page
*Asian /Pacific Islander

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment and employment support services to eligible adults with children.

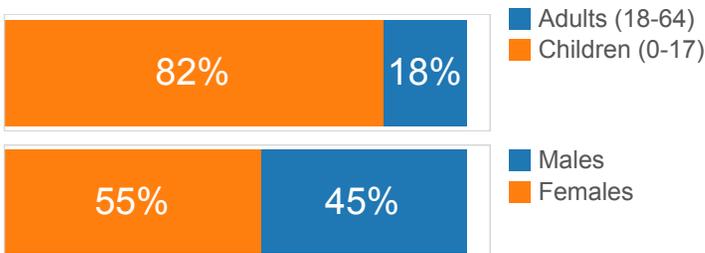
Ethnicity and Language



English	English	79.1%
Non-English	Spanish	15.4%
	Other/None	3.3%
	Farsi	0.8%
	Chinese	0.6%
	Vietnamese	0.6%
	Other Asian	0.2%
	Cambodian	0.1%

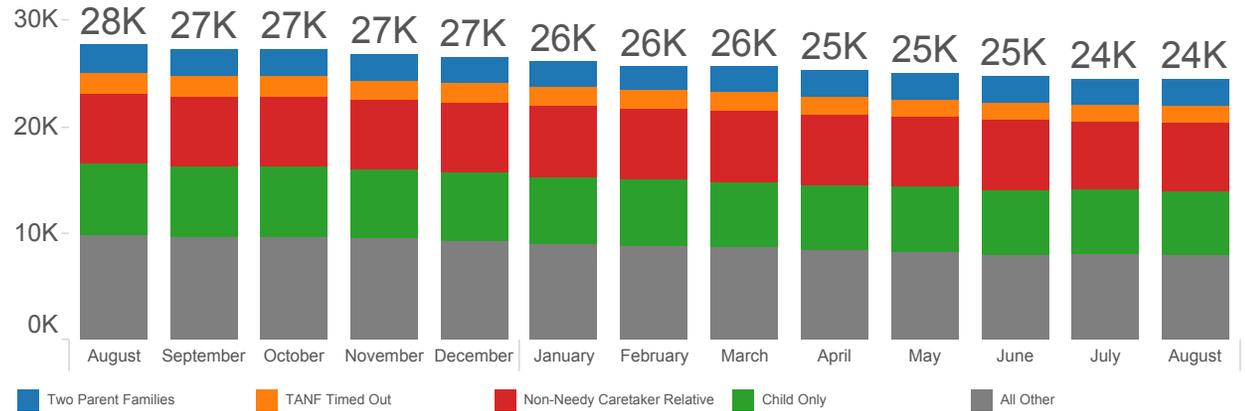
English
Non-English

Age and Gender

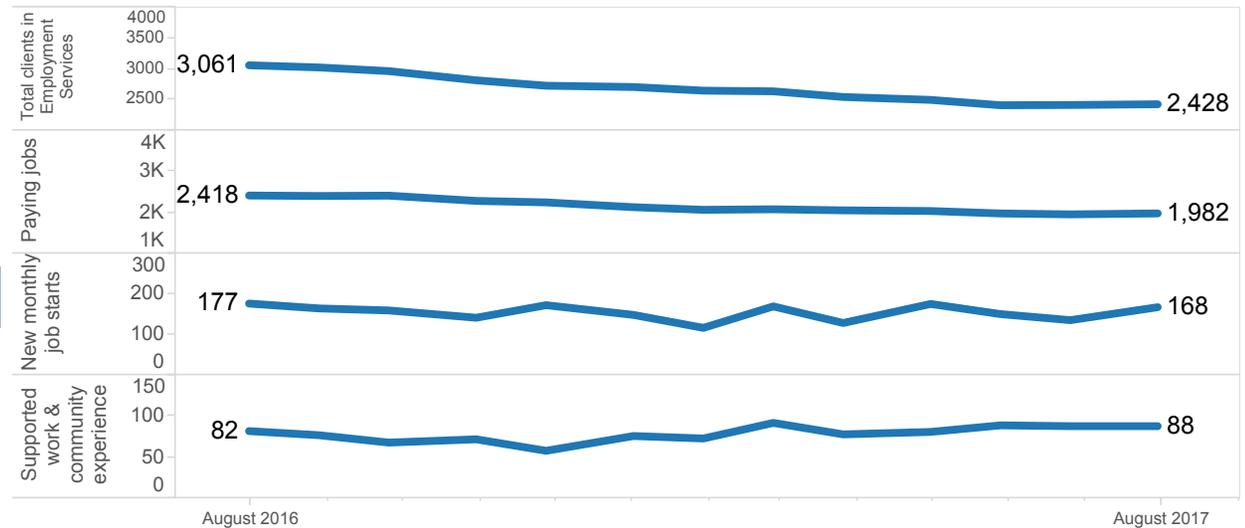


Definition of terms appear on the last page
*Asian /Pacific Islander

CalWORKs Individuals by Case Type



Welfare to Work Individuals



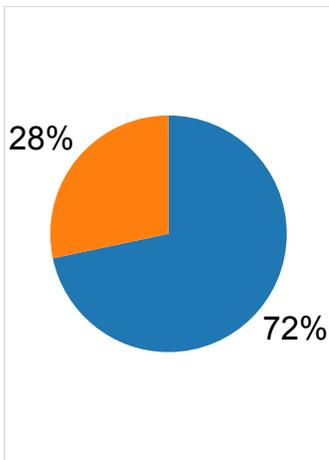
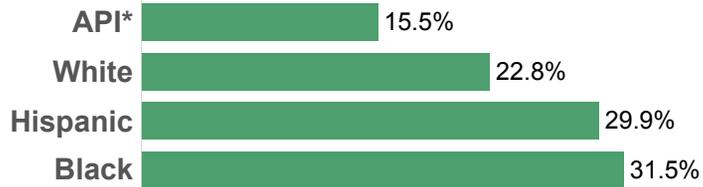
CalWORKs Caseload	2016	13,326
	August 2017	11,682

Annual Percent Change

-12.34%

CalFresh (formerly known as Food Stamps) is California's version of the Federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

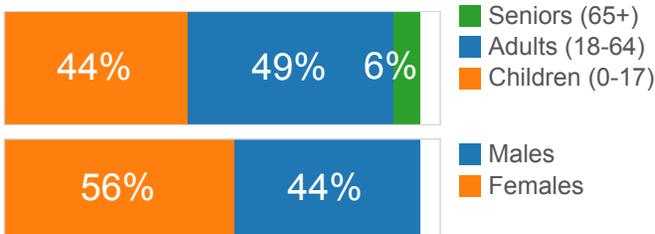
Ethnicity and Language



English
Non-English

English	English	71.7%
Non-English	Spanish	17.2%
	Chinese	4.5%
	Other/None	2.9%
	Vietnamese	2.4%
	Farsi	0.6%
	Other Asian	0.6%
	Cambodian	0.1%

Age and Gender

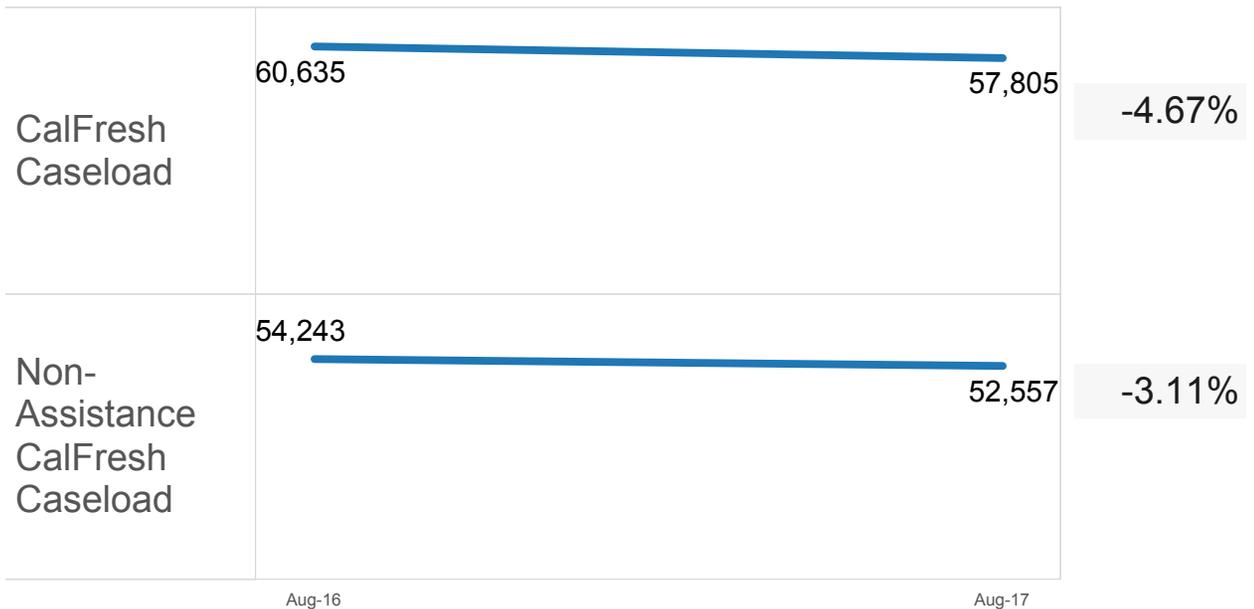


Definition of terms appear on the last page
*Asian /Pacific Islander

Individuals

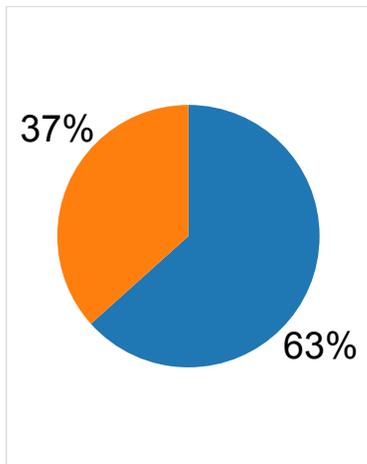
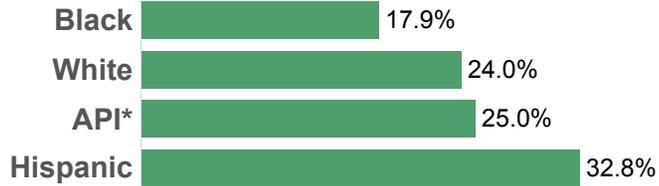


Caseload



Medi-Cal (MC) provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

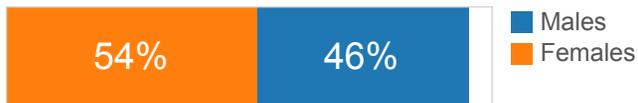
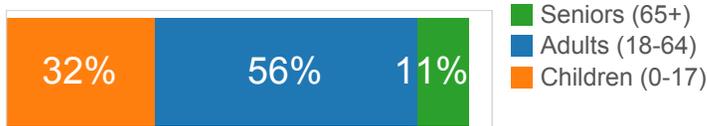
Ethnicity and Language



English
Non-English

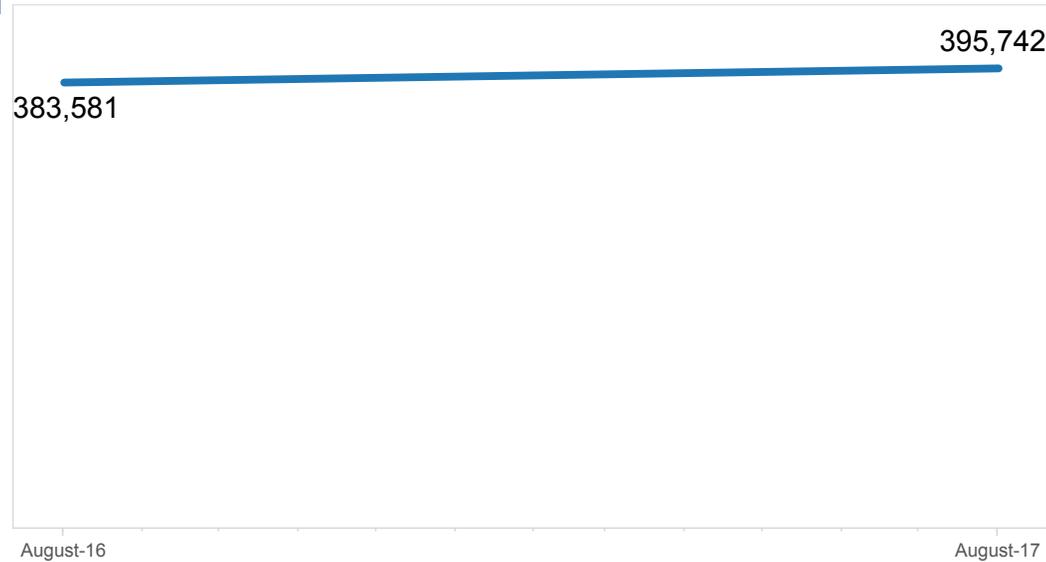
English	English	63.4%
	Non-English	
Non-English	Spanish	21.8%
	Chinese	8.0%
	Other/None	2.8%
	Vietnamese	2.3%
	Other Asian	1.1%
	Farsi	0.5%
	Cambodian	0.2%

Age and Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

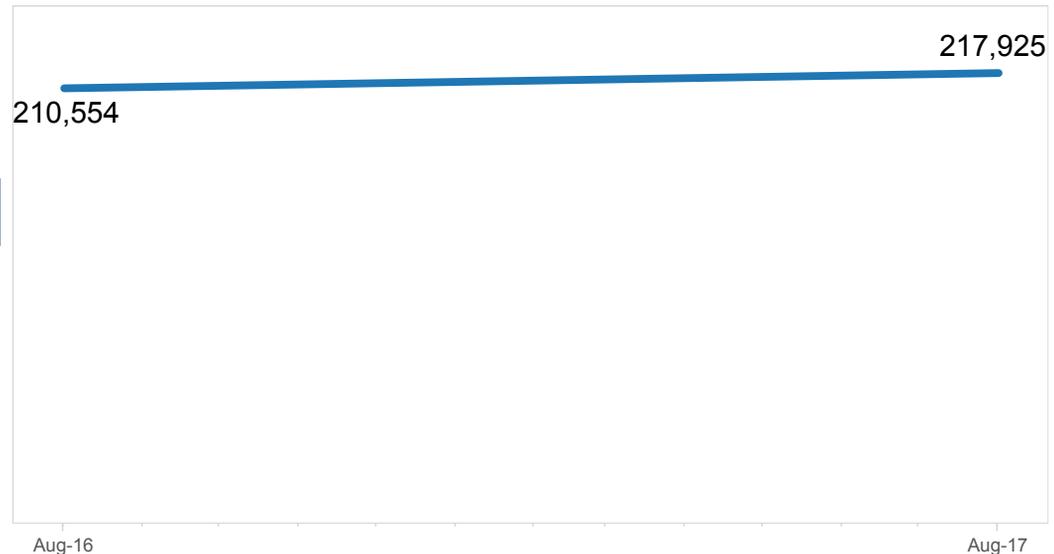
Individuals



Annual Percent Change

3.17%

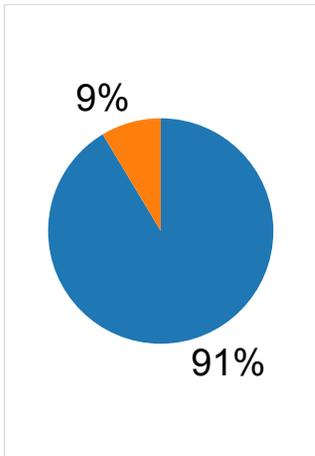
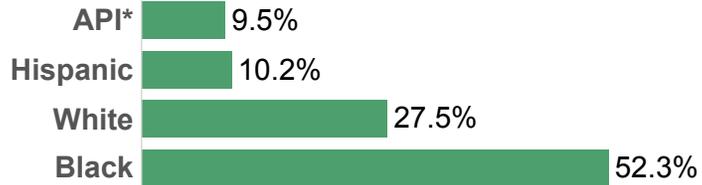
Caseload



3.50%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

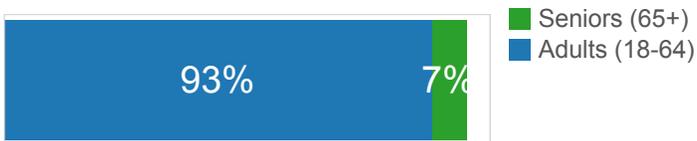
Ethnicity and Language



English
Non-English

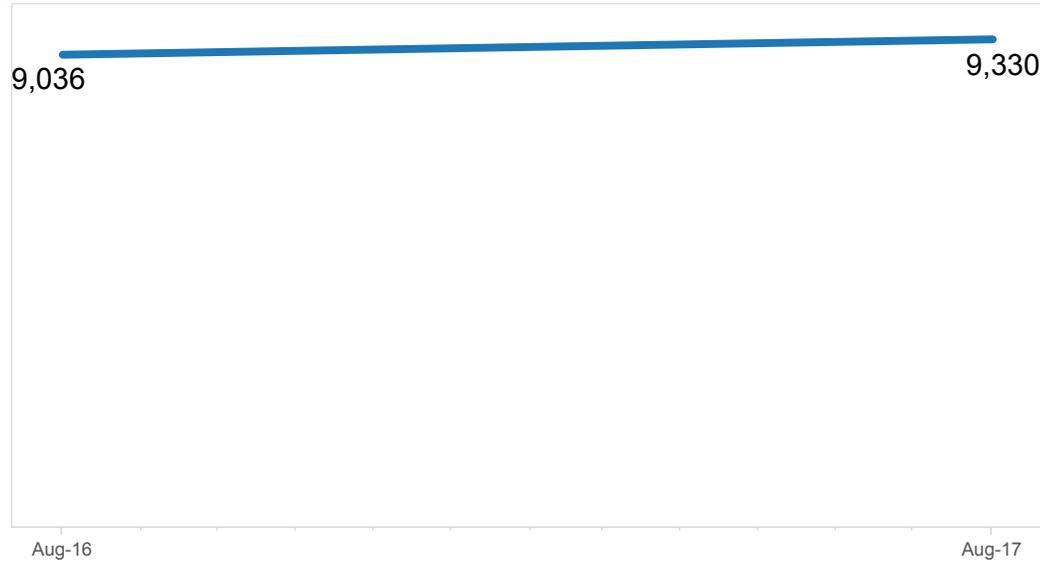
English	English	91.4%
	Non-English	
Non-English	Chinese	3.2%
	Other/None	1.9%
	Spanish	1.8%
	Vietnamese	0.7%
	Other Asian	0.6%
	Farsi	0.3%
	Cambodian	0.2%

Age and Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

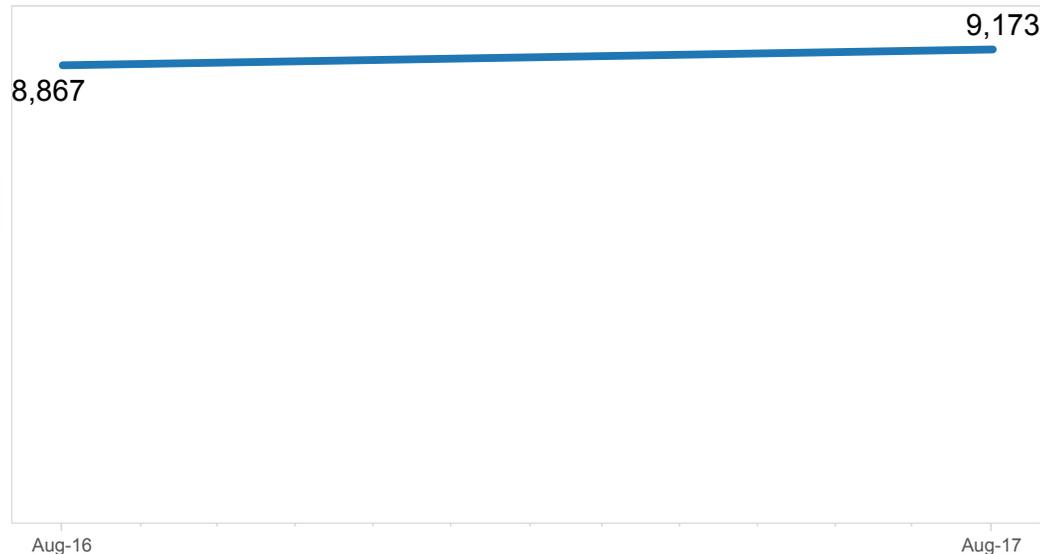
Individuals



Annual Percent Change

3.25%

Caseload



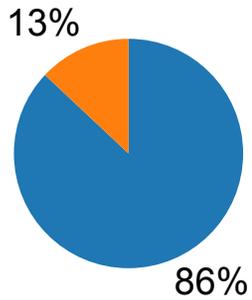
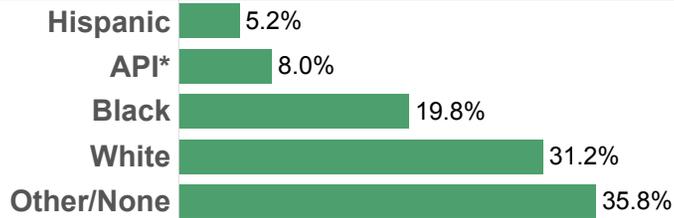
3.45%

Adult Protective Services

September 2017

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



English	English	85.7%
Non-English	Other/None	8.8%
	Spanish	2.0%
	Chinese	1.1%
	Other Asian	0.6%
	Farsi	0.2%
	Cambodian	0.0%
	Vietnamese	0.0%

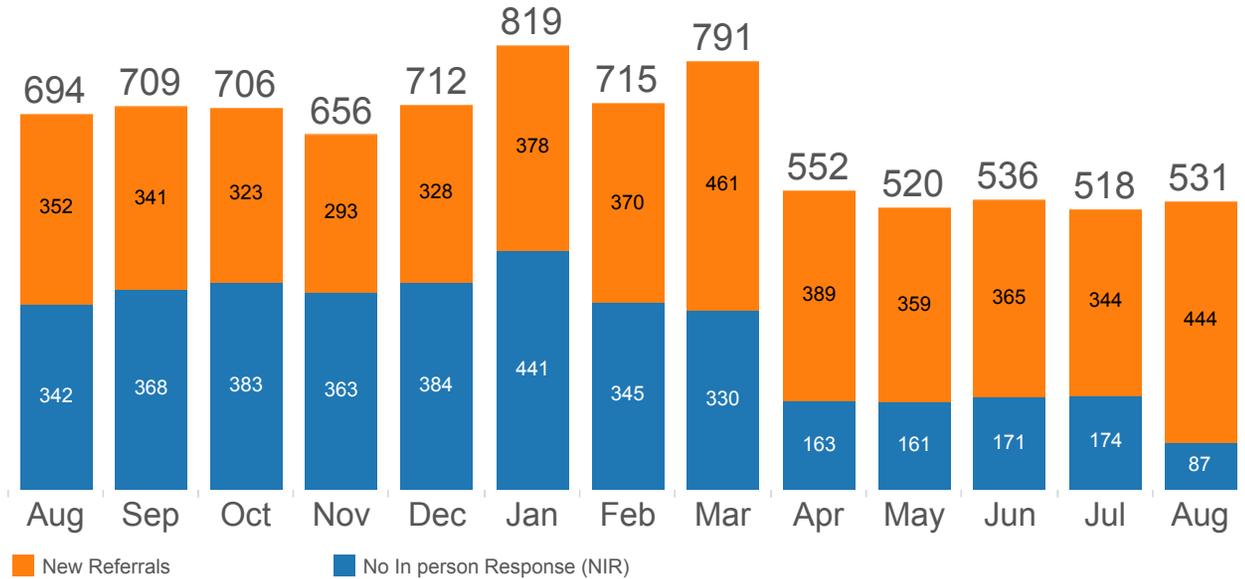
■ English
■ Non-English

Gender



Definition of terms appear on the last page
*Asian /Pacific Islander

APS Referrals



APS Cases



Annual Percent Change

28.59%

Aug-16

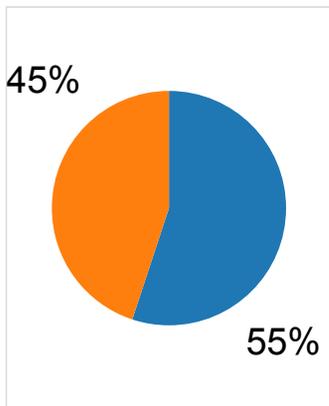
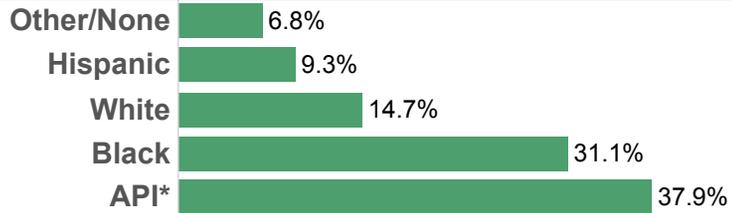
Aug-17

In-Home Supportive Services

September 2017

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

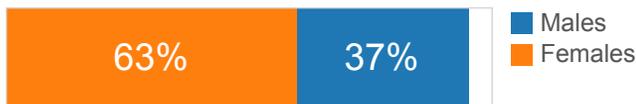
Ethnicity and Language



English
Non-English

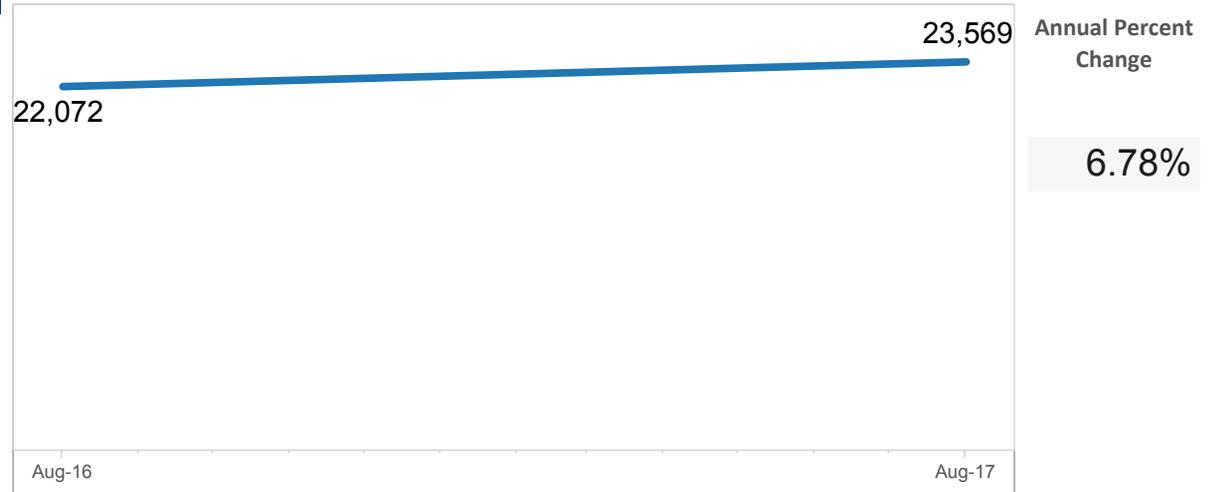
English	English	55.1%
	Non-English	
Non-English	Chinese	19.3%
	Other/None	6.8%
	Spanish	6.0%
	Farsi	4.2%
	Other Asian	3.8%
	Vietnamese	3.8%
	Cambodian	1.0%

Age and Gender

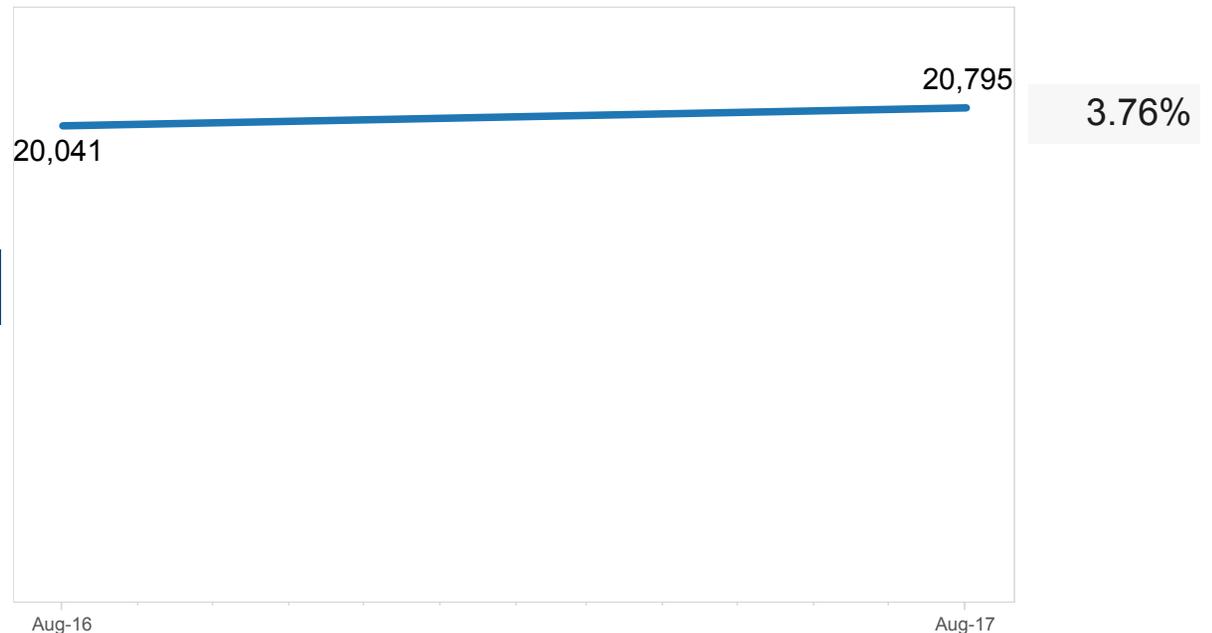


Definition of terms appear on the last page
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Individuals



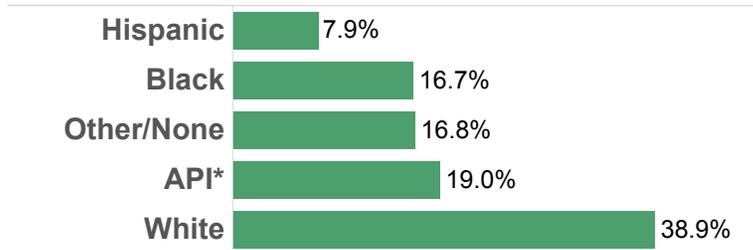
Providers



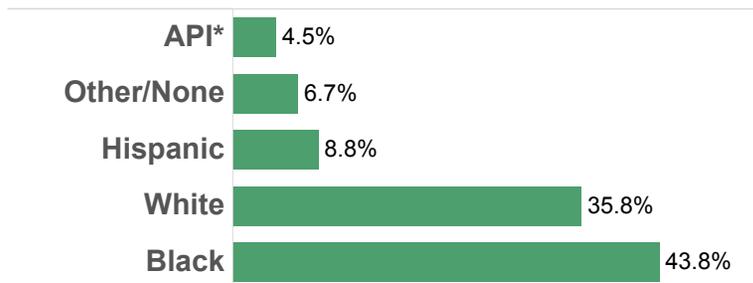
The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Ethnicity and Language

Congregate Meals



Home Delivered



Gender

Congregate Meals



Home Delivered



■ Females ■ Males

Definition of terms appear on the last page
*Asian /Pacific Islander

Access to Nutritious Food

Congregate and Home Delivered Meals provide meals to Alameda County Seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: **4,104**



Total Meals Served: **56,740**



Demographics by Program - Individuals

September 2017

	Medi-Cal		CalF resh		CalWORKs		IHSS		General Assistance		Child Welfare				APS	
Total Persons	<u>395,742</u>		<u>110,865</u>		<u>24,705</u>		<u>23,569</u>		<u>9,330</u>		<u>2,030</u> All Cases		<u>1,385</u> In Care		<u>442</u> New Cases	
Seniors (65+)	44,712	11%	6,905	6.2%	13	0.05%	13,580	58%	699	7.5%	-	-	-	-	327	73.9%
Senior Males	18,046	4.6%	2,851	2.6%	9	0.04%	4,188	17.8%	264	2.8%	-	-	-	-	106	24.0%
Senior Females	26,666	6.7%	4,054	3.7%	4	0.02%	9,392	39.8%	435	4.7%	-	-	-	-	220	49.9%
Adults (18-64)	223,333	56%	54,746	49%	4,384	18%	9,108	39%	8,631	93%	349	17%	296	21%	74	16.8%
Adult Males	98,292	24.8%	21,697	20%	885	3.6%	3,970	17%	5,404	58%	135	6.7%	115	8.3%	31	7.0%
Adult Females	125,041	31.6%	33,049	30%	3,499	14.2%	5,138	22%	3,226	35%	214	10.5%	181	13.1%	43	9.8%
Children (0-18)	127,697	32%	49,214	44%	20,308	82%	881	4%	0	0.00%	1,681	83%	1,089	79%	0	0.0%
Child Males	64,948	16.4%	24,640	22.2%	10,108	40.9%	602	2.6%	0	0.0%	824	40.6%	545	39.4%	0	0%
Child Females	62,749	15.9%	24,575	22.2%	10,202	41.3%	279	1.2%	0	0.00%	857	42.2%	544	39.3%	0	0%
Ethnicity																
API	99,055	25.0%	17,129	15.5%	1,780	7.2%	8,921	37.9%	884	9.5%	106	5.2%	79	5.7%	35	8.0%
Black	70,672	17.9%	34,890	31.5%	10,460	42.3%	7,328	31.1%	4,878	52.3%	1,082	53.3%	681	49.2%	88	19.8%
Hispanic	129,837	32.8%	33,146	29.9%	7,774	31.5%	2,200	9.3%	951	10.2%	409	20.1%	336	24.3%	23	5.2%
Native American	1,054	0.3%	407	0.4%	65	0.3%	64	0.3%	49	0.5%	25	1.2%	22	1.6%	0	0.0%
White	94,792	24.0%	25,286	22.8%	4,626	18.7%	3,459	14.7%	2,568	27.5%	403	19.9%	262	18.9%	138	31.2%
Other/None	332	0.1%	7	0.01%	0	0.000%	1,597	6.8%	0	0.00%	6	0.29%	5	0.3%	158	35.8%
Language																
English	250,760	63.4%	79,486	71.7%	19,534	79.1%	12,981	55.1%	8,527	91.4%	1,886	92.9%	1,262	91.1%	379	85.7%
Non-English	144,982	36.6%	6,992	28.3%	5,171	20.9%	10,588	44.9%	803	8.6%	144	7.1%	123	8.9%	57	12.8%
Cambodian	595	0.2%	36	0.1%	32	0.1%	238	1.0%	14	0.2%	0	0%	0	0.0%	0	0.0%
Chinese	31,699	8.0%	1,113	4.5%	146	0.6%	4,554	19%	299	3.2%	3	0.1%	3	0.2%	5	1.13%
Farsi	1,898	0.5%	160	0.6%	188	0.8%	994	4.2%	26	0.3%	1	0.1%	1	0.1%	1	0.23%
Spanish	86,302	21.8%	4,242	17.2%	3,816	15.4%	1,417	6.0%	168	1.8%	114	5.6%	99	7.1%	9	2.04%
Vietnamese	9,171	2.3%	583	2.4%	142	0.6%	887	3.8%	68	0.7%	0	0.0%	2	0.1%	0	0.00%
Other Asian	4,380	1.1%	147	0.6%	38	0.2%	892	3.8%	52	0.6%	6	0.3%	3	0.2%	3	0.58%
Other/None	10,937	2.8%	710	2.9%	809	3.3%	1,606	6.8%	176	1.9%	19	0.9%	15	1.1%	39	8.82%

Individuals by Program and City of Residence

September 2017

Location	City Population 2016 Estimate	% of County	Individuals*		Medi-Cal		CalF resh		CalWORKs		IHSS		General Assistance		Child Welfare	
			Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop
North County	662,863	40.2%	197,215	12.0%	189,446	11.5%	63,434	3.8%	14,876	0.9%	13,026	0.79%	6,472	0.4%	481	0.029%
Oakland	420,005	25.480%	160,381	9.734%	154,088	9.352%	54,780	3.325%	13,387	0.812%	10,670	0.648%	5,726	0.348%	407	0.025%
Berkeley	121,240	7.358%	15,980	0.970%	15,100	0.916%	4,005	0.243%	640	0.039%	1,251	0.076%	484	0.030%	34	0.002%
Alameda	78,908	4.789%	14,545	0.883%	14,155	0.859%	3,414	0.207%	586	0.036%	854	0.052%	171	0.010%	28	0.002%
Albany	19,688	1.195%	3,148	0.191%	3,055	0.185%	487	0.030%	124	0.008%	69	0.004%	12	0.001%	3	0.000%
Piedmont	11,353	0.689%	535	0.032%	524	0.032%	71	0.004%	1	0.0001%	0	0.0%	7	0.0004%	3	0.000%
Emeryville	11,671	0.708%	2,626	0.159%	2,524	0.153%	676	0.041%	128	0.008%	182	0.011%	62	0.004%	6	0.000%
Tri-City	354,268	21.5%	62,435	3.8%	60,941	3.7%	12,340	0.7%	2,358	0.1%	4,095	0.25%	709	0.0%	99	0.0060%
Fremont	233,136	14.149%	35,151	2.133%	34,302	2.082%	6,817	0.414%	1,259	0.076%	2,322	0.141%	472	0.029%	59	0.004%
Union City	75,322	4.571%	17,394	1.056%	16,990	1.031%	3,485	0.212%	674	0.041%	1,230	0.075%	137	0.008%	22	0.001%
Newark	45,810	2.780%	9,890	0.600%	9,649	0.586%	2,037	0.124%	425	0.026%	543	0.033%	100	0.006%	18	0.001%
Central County	334,242	20.3%	115,867	7.0%	112,413	6.8%	28,623	1.7%	6,029	0.4%	5,208	0.32%	1,793	0.1%	330	0.0200%
Hayward	158,937	9.646%	63,899	3.878%	61,896	3.757%	16,496	1.001%	3,726	0.226%	2,714	0.165%	1,191	0.072%	186	0.011%
San Leandro	90,465	5.490%	34,368	2.088%	33,457	2.031%	8,512	0.517%	1,673	0.102%	1,680	0.102%	425	0.026%	81	0.005%
Castro Valley	61,388	3.726%	9,801	0.595%	9,512	0.577%	1,855	0.113%	327	0.020%	437	0.027%	92	0.006%	31	0.002%
San Lorenzo	23,452	1.423%	7,769	0.472%	7,548	0.458%	1,761	0.107%	303	0.018%	377	0.023%	85	0.005%	32	0.002%
Tri-Valley	230,968	14.0%	24,787	1.5%	24,190	1.5%	4,977	0.3%	1,026	0.06%	1,104	0.07%	268	0.0%	53	0.0032%
Livermore	89,115	5.408%	12,594	0.764%	12,274	0.745%	2,887	0.175%	582	0.036%	407	0.025%	166	0.010%	36	0.002%
Pleasanton	82,270	4.993%	6,331	0.384%	6,191	0.376%	965	0.059%	183	0.011%	309	0.019%	47	0.003%	5	0.000%
Dublin	59,583	3.616%	5,862	0.356%	5,725	0.347%	1,125	0.068%	250	0.015%	388	0.024%	55	0.003%	12	0.001%
Other	65,363	4.0%	8,898	0.540%	8,763	0.532%	1,494	0.091%	417	0.025%	94	0.006%	90	0.005%	1,077	0.065%
% of County	1,647,704	100.0%	409,284	24.8%	395,742	24.0%	110,865	6.7%	24,705	1.5%	23,569	1.4%	9,330	0.57%	2,040	0.12%

Source: Source: United States Census Bureau, City/County Population Estimates 2016; Alameda County Social Services Agency, CALWIN Data Extract MR0009E, Geographic Information and Census Tract Extract

* These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging, or add up to the total of all seven programs because individuals may be enrolled in several programs.

Definition and Terms

Revised 08/18/2017

Child Welfare	
Placement Definitions	
Transitional Housing Program for Non-Minor Dependents in extended foster care	Transitional Housing Program for Non-Minor Dependents in extended foster care
SILP	Supervised Independent Living Placement
Guardian Home	Placement with court appointed legal guardian
Relative /NREFM	Relative/Non Relative Extended Family Member
Group Home	24-Hour staff residential and/or treatment facility for foster youth
Foster Family Agency	An agency that provides foster homes through a network of providers they supervise; licensed through Community Care Licensing
Foster Family Home	County sponsored foster care home
CalWORKs	
Two Parent Families	Families with children living in the home with two non-disabled, natural or adoptive parents
Non-needy Caretaker	Families with Children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance
TANF Timed-Out	Families with children living in the home whose parents are ineligible for receiving assistance because an adult head-of-household or spouse of a head-of-household has received Federal TANF assistance for a total of 48 cumulative months
Child Only	Families with children living in the home whose parents are ineligible for receiving assistance
Total clients in Welfare to Work	All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.
Supported work & community experience	Includes public or private sector employment, under the close supervision of the activity provider, that helps provide basic job skills, and can help lead to eventual unsubsidized employment.
Paying jobs	Includes unsubsidized and subsidized self-employment, public and private sector jobs
CalFresh	
Non Assistance CalFresh Individuals	Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program
All CalFresh Individuals	All clients receiving CalFresh
Non Assistance CalFresh Caseloads	A CalFresh case in which no or less than all household members receive public assistance (e.g. cash benefit through CalWORKs).
All CalFresh Caseloads	All cases receiving CalFresh