

ALAMEDA COUNTY

# Social Services Agency

April 2017 MONTHLY REPORT



## Our Mission

To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling over 406,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

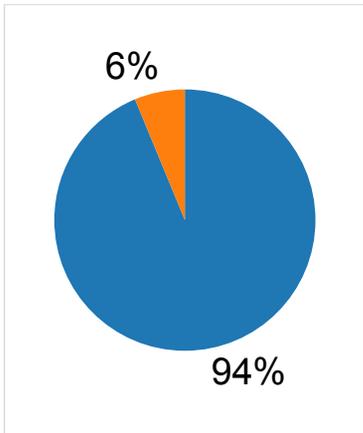
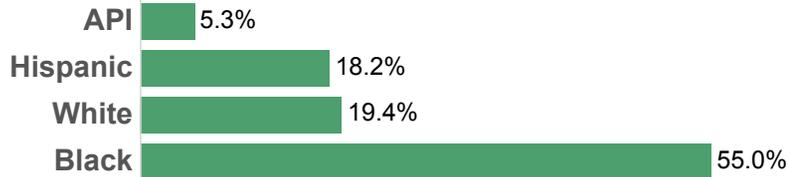


All demographic and AAA service delivery units speaks to efforts made in March 2017 unless otherwise specified. Data in this report represents estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% of similarly published reports.



Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

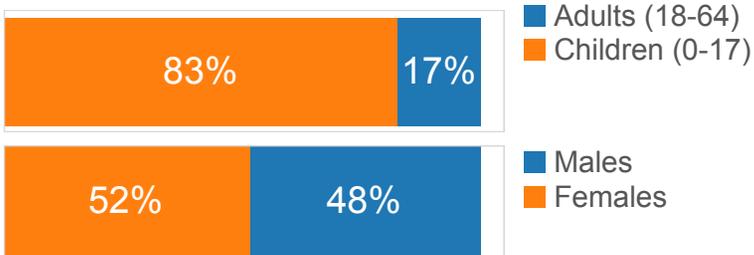
## Ethnicity and Language



Language	Percentage
English	93.8%
Spanish	4.8%
Other/None	1.0%
Other Asian	0.3%
Chinese	0.1%
Farsi	0.1%
Cambodian	0.0%
Vietnamese	0.0%

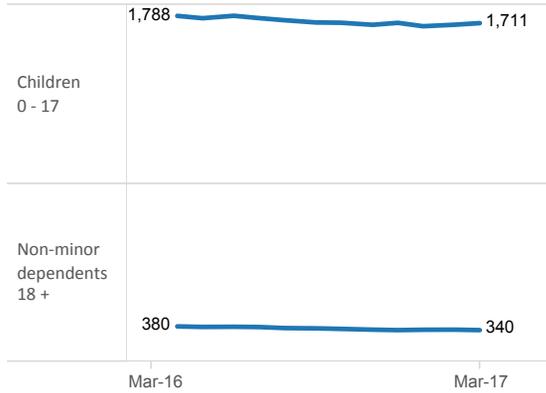
English  
Non-English

## Age and Gender

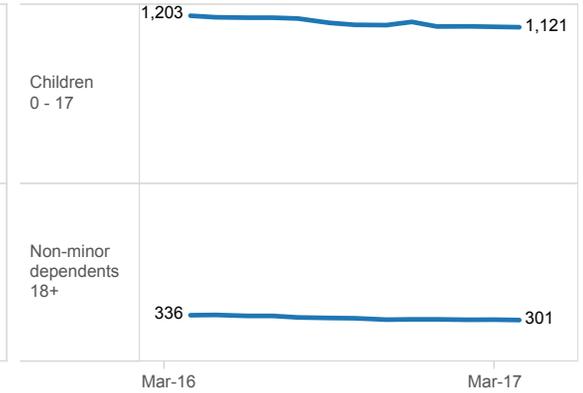


Definition of terms appear on the last page \*\*Asian /Pacific Islander  
\*\*\* Item is other than previously listed or was not recorded in the data

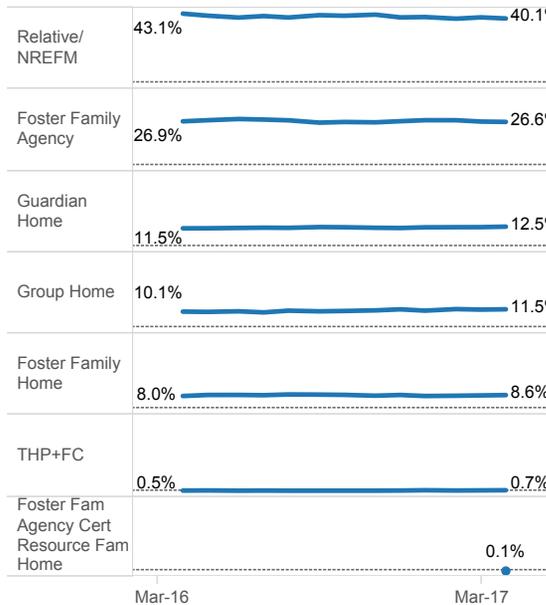
## Child Welfare Children and Non-Minor Dependent Youth in Cases



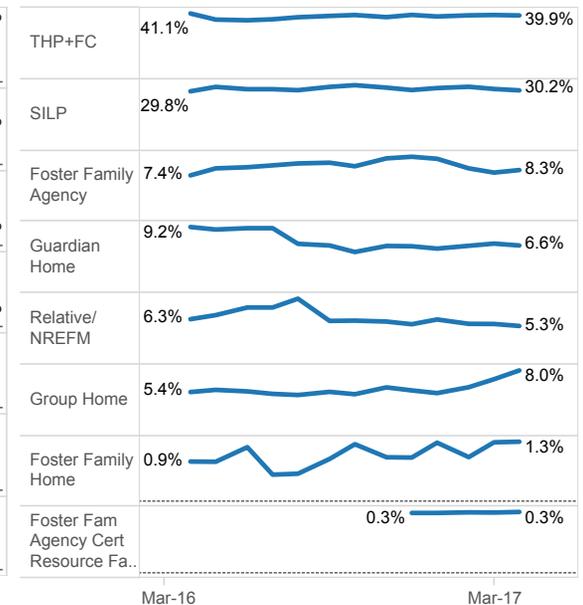
## Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



## Child Welfare Children 0 - 17 in Placement by Placement Type

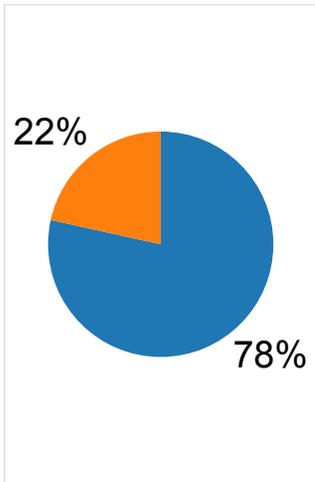
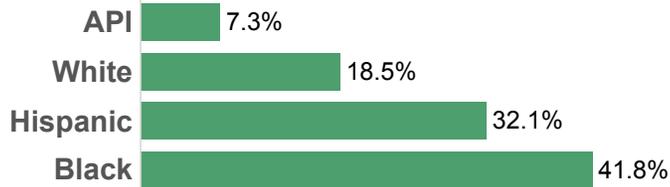


## AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment and employment support services to eligible adults with children.

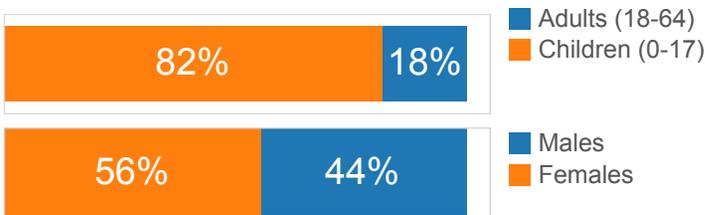
## Ethnicity and Language



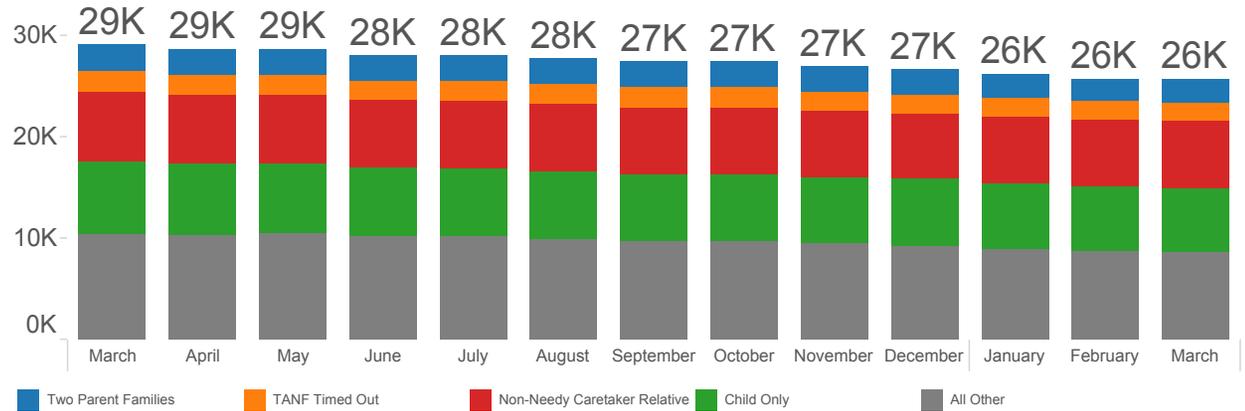
Language	Percentage
English	78.5%
Spanish	16.0%
Other/None	3.2%
Farsi	0.8%
Vietnamese	0.7%
Chinese	0.6%
Other Asian	0.2%
Cambodian	0.1%

English  
Non-English

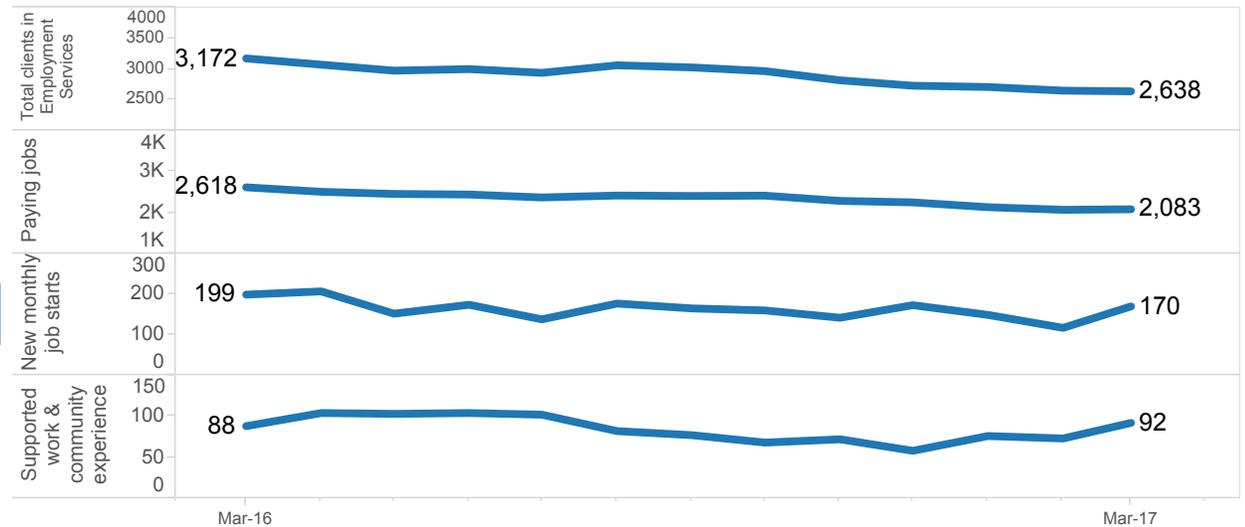
## Age and Gender



## CalWORKs Individuals by Case Type



## WELFARE TO WORK Individuals



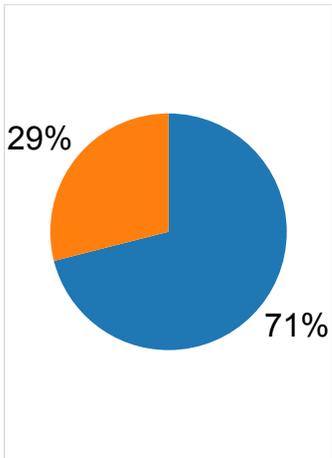
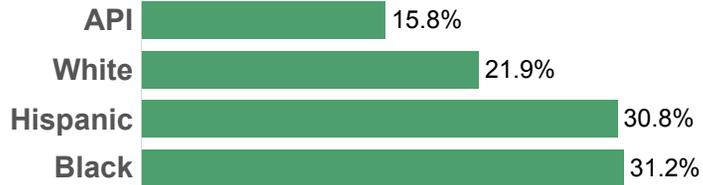
CalWORKs Caseload	2016	March	14,088
	2017	March	12,262

Percent Change  
**-14.9%**

Definition of terms appear on the last page \*\*Asian /Pacific Islander  
\*\*\* Item is other than previously listed or was not recorded in the data

CalFresh (formerly known as Food Stamps) is California's version of the Federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

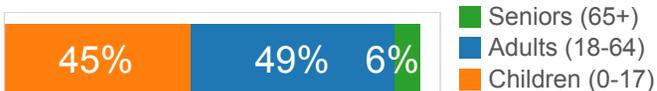
## Ethnicity and Language



English  
Non-English

English	English	71.1%
Non-English	Spanish	17.7%
	Chinese	4.6%
	Other/None	2.8%
	Vietnamese	2.4%
	Farsi	0.7%
	Other Asian	0.6%
	Cambodian	0.2%

## Age and Gender

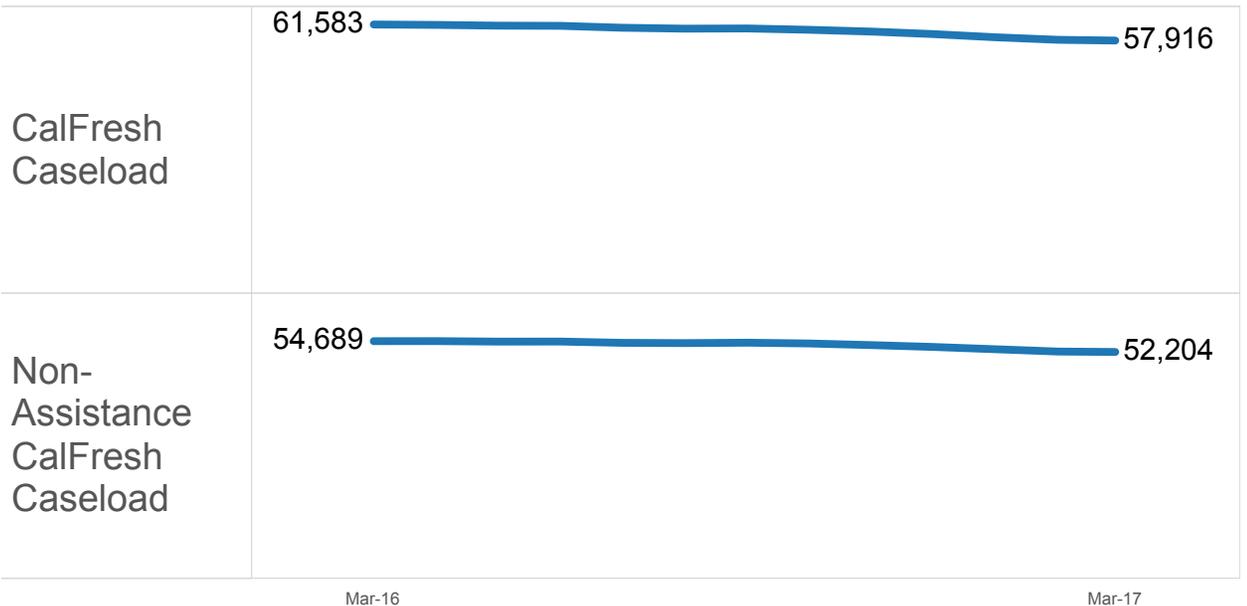


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## Individuals

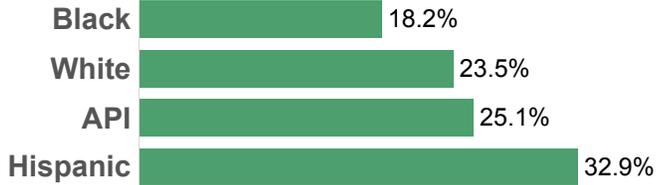


## Caseload

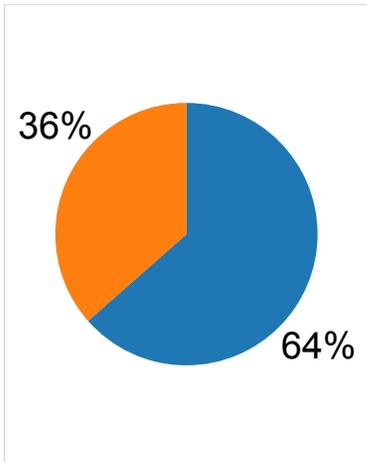


Medi-Cal (MC) provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

## Ethnicity and Language

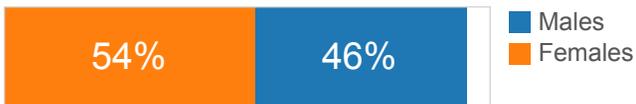
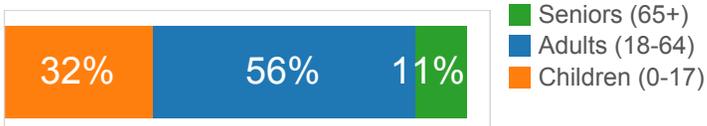


English	English	63.5%
	Non-English	
Non-English	Spanish	21.7%
	Chinese	8.0%
	Other/None	2.8%
	Vietnamese	2.3%
	Other Asian	1.1%
	Farsi	0.5%
	Cambodian	0.1%



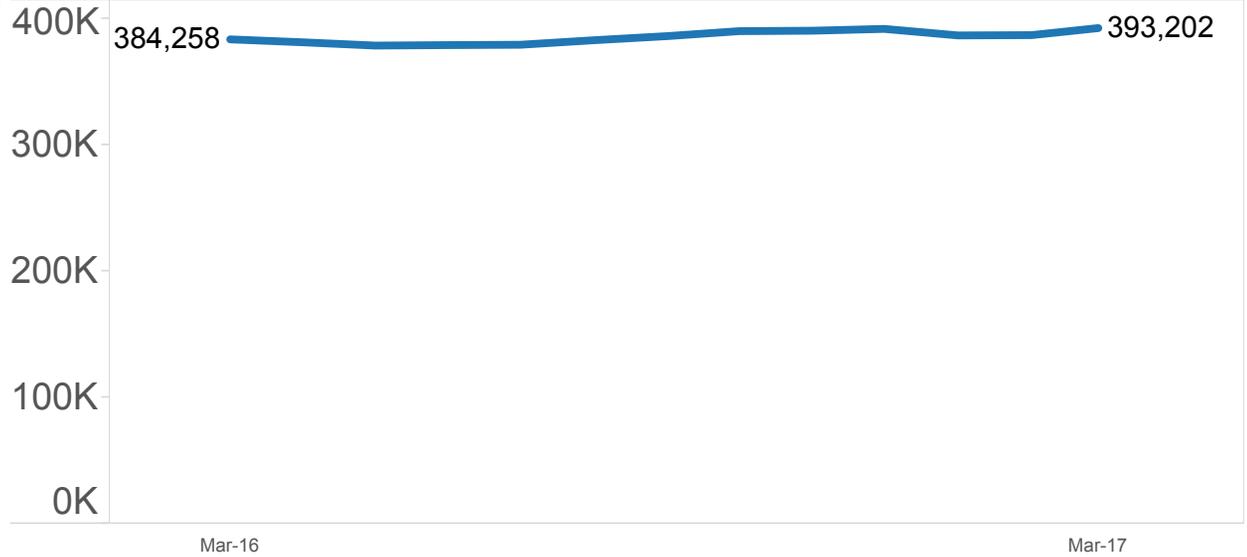
■ English  
■ Non-English

## Age and Gender

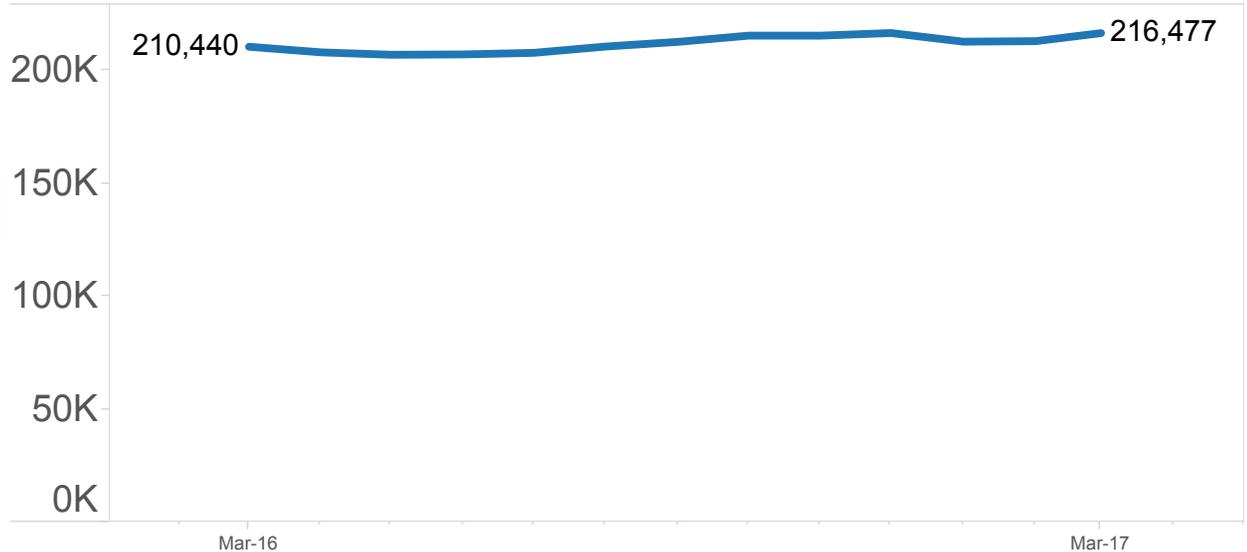


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## Individuals



## Caseload

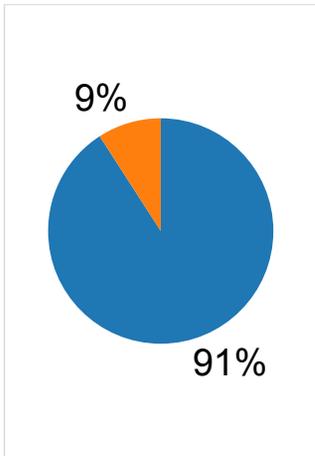
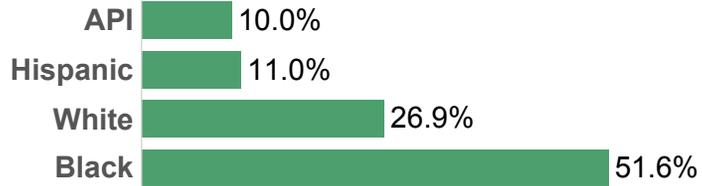


# General Assistance

April 2017

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

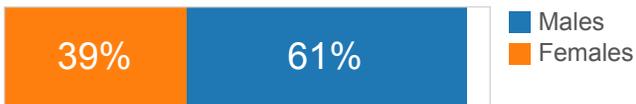
## Ethnicity and Language



English	English	90.9%
	Non-English	
Non-English	Chinese	3.6%
	Spanish	2.1%
	Other/None	1.8%
	Vietnamese	0.7%
	Other Asian	0.5%
	Farsi	0.3%
	Cambodian	0.2%

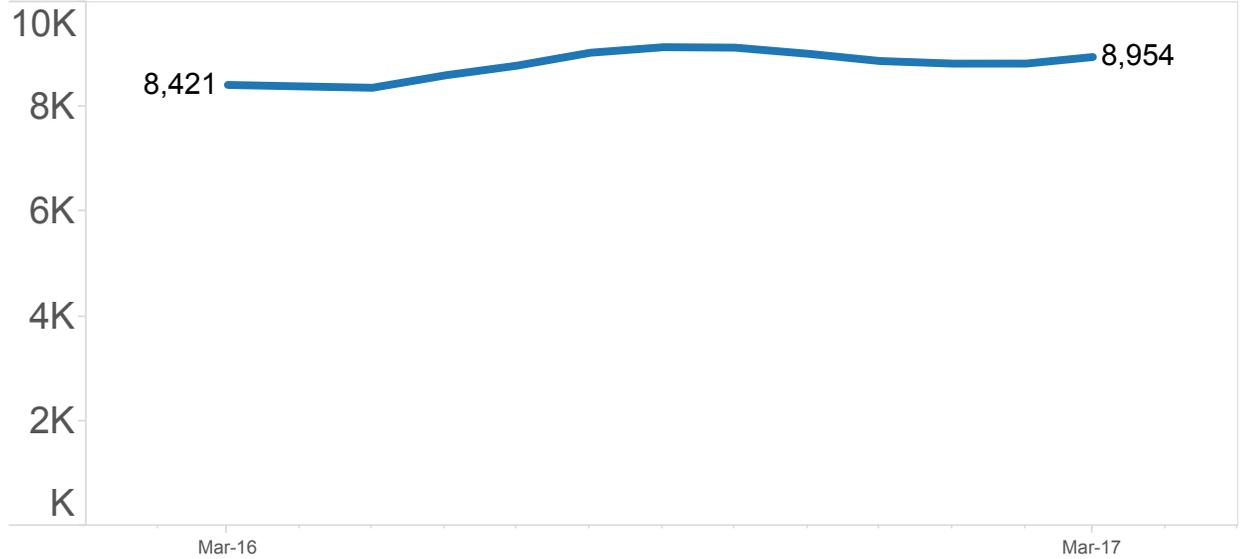
English  
Non-English

## Age and Gender

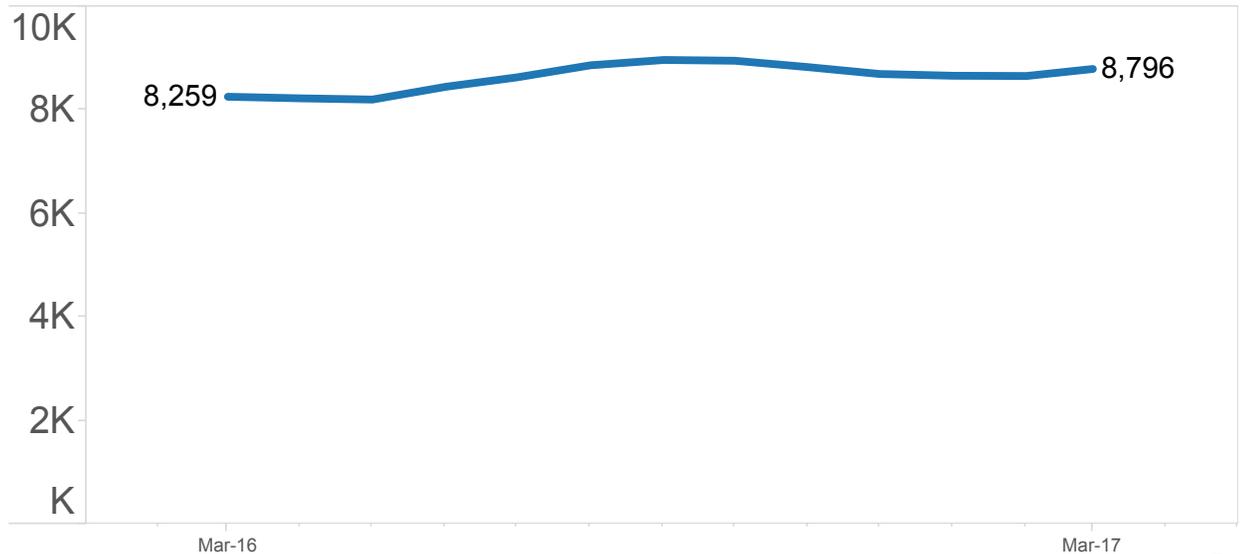


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## Individuals



## Caseload

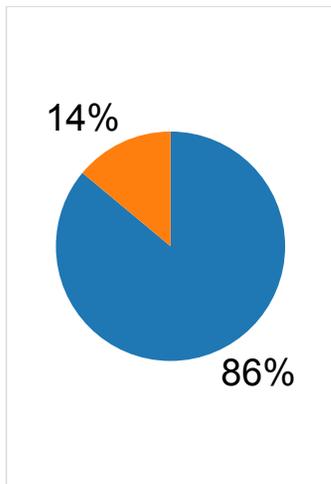
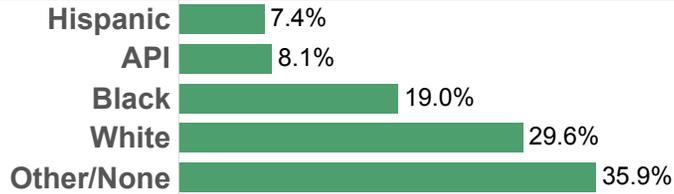


# Adult Protective Services

April 2017

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

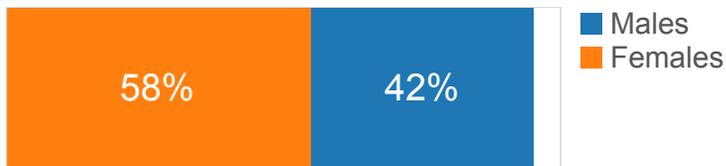
## Ethnicity and Language



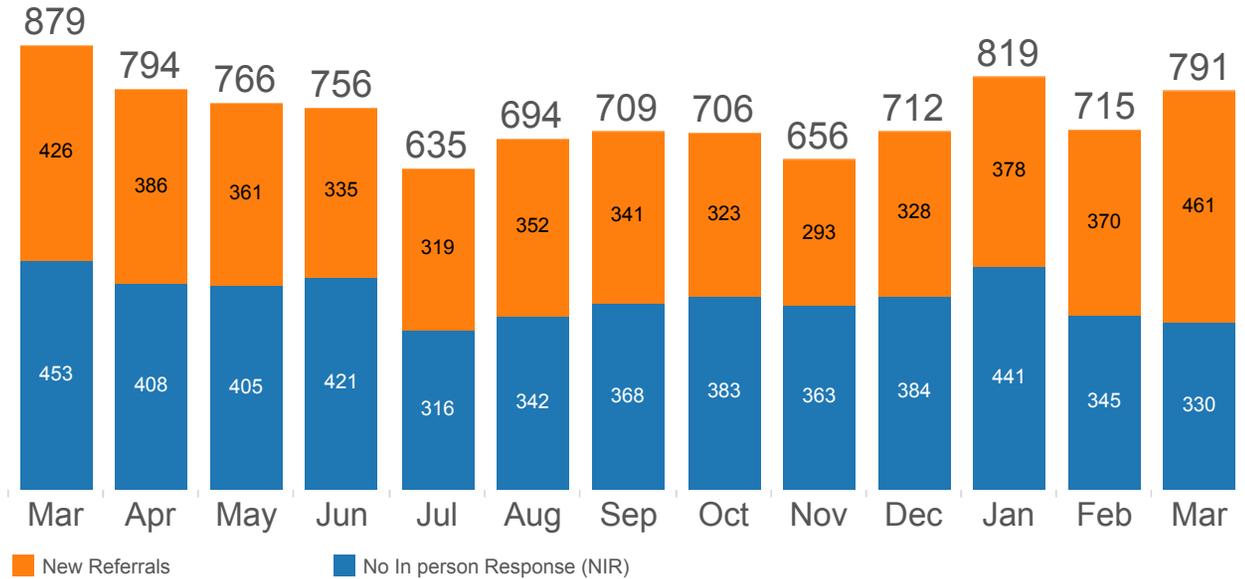
English	English	86.1%
	Other/None	8.5%
Non-English	Spanish	3.5%
	Chinese	1.3%
	Other Asian	0.4%
	Farsi	0.2%
	Cambodian	0.0%
	Vietnamese	0.0%

■ English  
■ Non- English

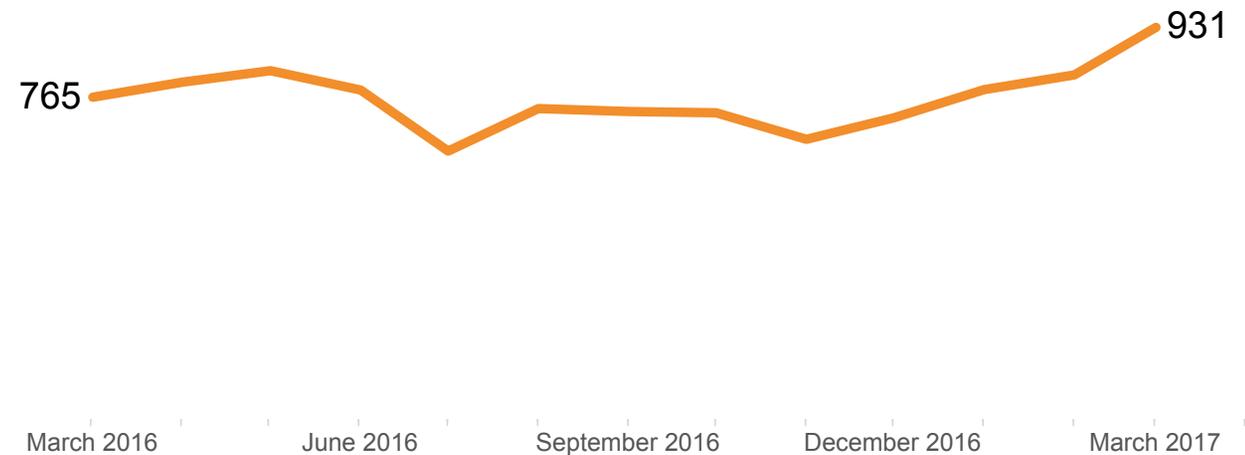
## Gender\*



## APS Referrals



## APS Cases



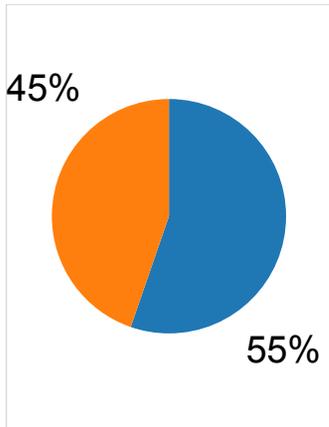
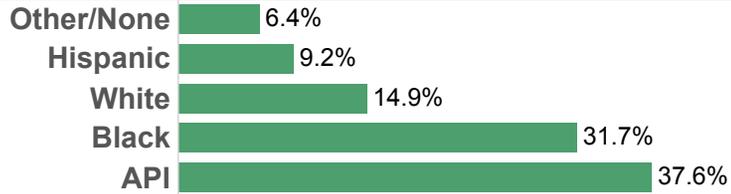
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# In-Home Supportive Services

April 2017

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## Ethnicity and Language



English	English	55.3%
	Non-English	
Non-English	Chinese	19.0%
	Other/None	7.0%
	Spanish	5.9%
	Farsi	4.3%
	Other Asian	3.8%
	Vietnamese	3.8%
	Cambodian	1.0%

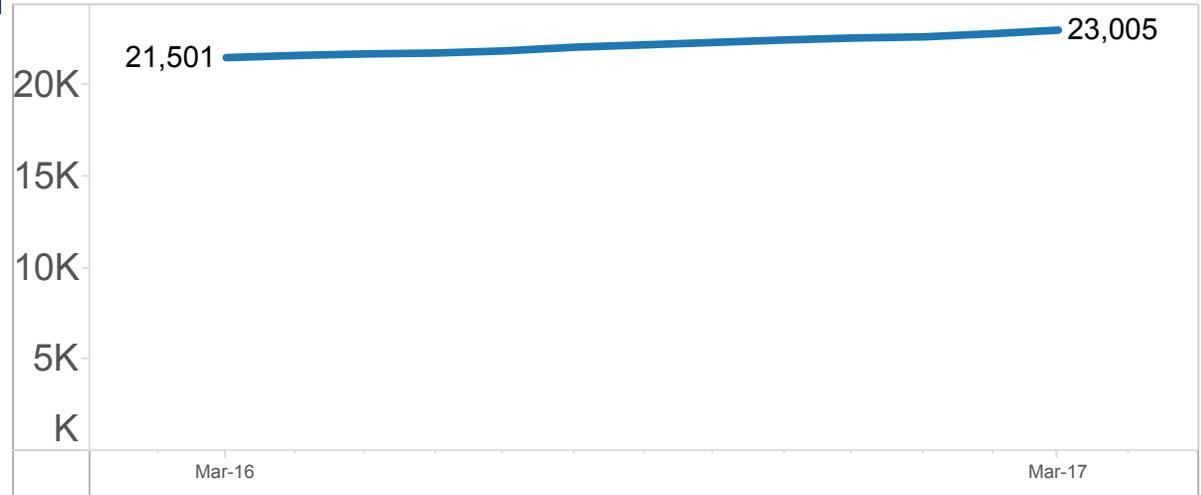
English  
Non-English

## Age and Gender

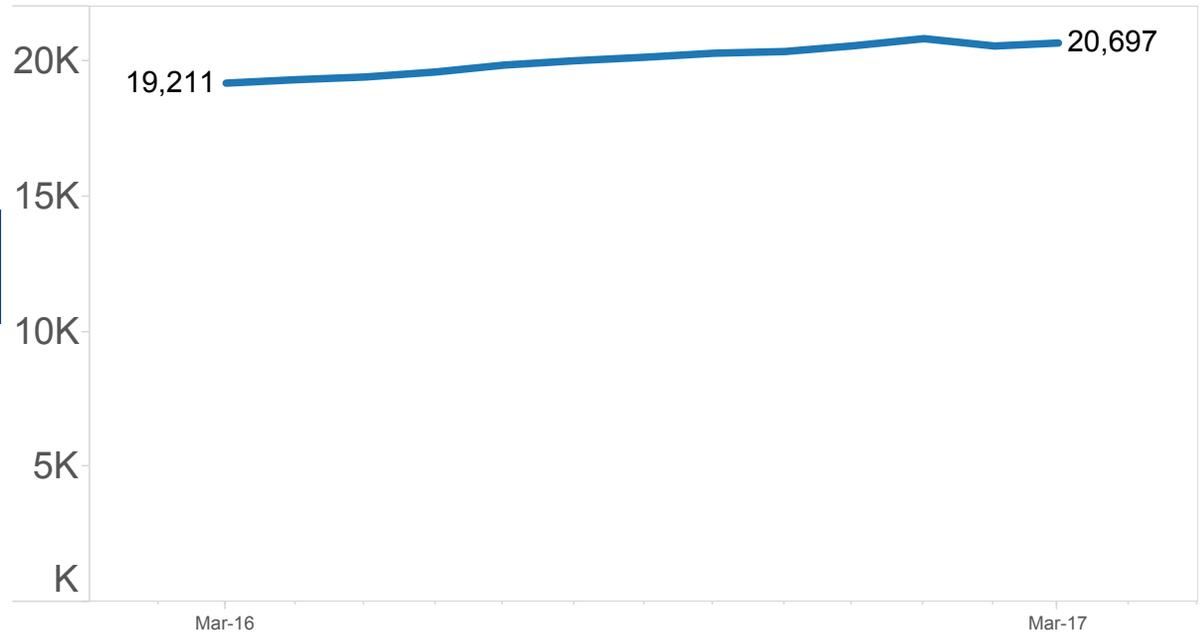


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## Individuals



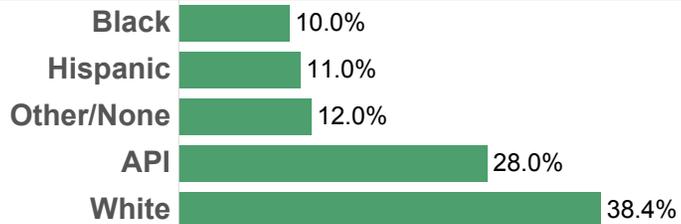
## Providers



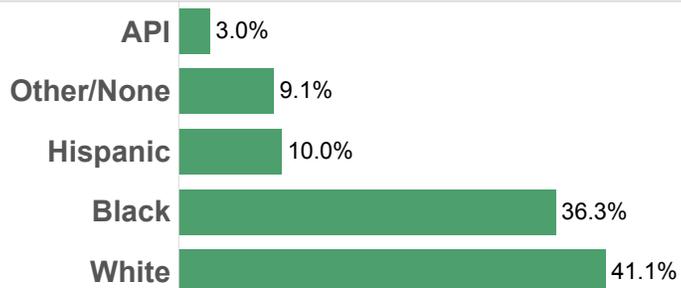
The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Ethnicity and Language

### Congregate Meals



### Home Delivered



## Gender

### Congregate Meals



### Home Delivered



■ Females ■ Males

Definition of terms appear on the last page \*\*Asian /Pacific Islander  
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## Access to Nutritious Food

Congregate and Home Delivered Meals provide meals to Alameda County Seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: **4,518**



Total Meals Served: **59,676**



# Demographics by Program - Individuals

April 2017

	Medi-Cal		CalFresh		CalWORKs		IHSS		General Assistance		Child Welfare		APS			
<b>Total Persons</b>	<b>393,202</b>		<b>112,298</b>		<b>25,890</b>		<b>23,005</b>		<b>8,954</b>		<b>2,075</b>		<b>1,428</b>		<b>459</b>	
											All Cases	In Care	New Cases			
Seniors (65+)	43,608	11%	6,603	5.9%	10	0.04%	13,154	57%	706	7.9%	-	-	-	379	82.6%	
Senior Males	17,493	4.4%	2,744	2.4%	6	0.02%	3,981	17.3%	275	3.1%	-	-	-	150	32.6%	
Senior Females	26,115	6.6%	3,859	3.4%	4	0.02%	9,173	39.9%	431	4.8%	-	-	-	230	50.0%	
Adults (18-64)	221,913	56%	55,054	49%	4,755	18%	9,035	39%	8,247	92%	358	17%	302	21%	80	17.4%
Adult Males	97,410	24.8%	21,855	19%	970	3.7%	3,939	17%	5,151	58%	136	6.6%	110	7.7%	44	9.6%
Adult Females	124,503	31.7%	33,199	30%	3,785	14.6%	5,096	22%	3,096	35%	222	10.7%	192	13.4%	36	7.8%
Children (0-18)	127,681	32%	50,641	45%	21,125	82%	816	4%	1	0.01%	1,717	83%	1,126	79%	0	0.0%
Child Males	64,924	16.5%	25,446	22.7%	10,511	40.6%	552	2.4%	1	0.0%	867	41.8%	576	40.4%	0	0%
Child Females	62,757	16.0%	25,195	22.4%	10,614	41.0%	264	1.1%	0	0.00%	850	41.0%	549	38.5%	0	0%
<b>Ethnicity</b>																
API	98,668	25.1%	17,694	15.8%	1,895	7.3%	8,645	37.6%	897	10.0%	110	5.3%	90	6.3%	37	8.1%
Black	71,514	18.2%	34,985	31.2%	10,830	41.8%	7,287	31.7%	4,624	51.6%	1,141	55.0%	710	49.7%	87	19.0%
Hispanic	129,182	32.9%	34,622	30.8%	8,322	32.1%	2,106	9.2%	984	11.0%	378	18.2%	323	22.7%	34	7.4%
Native American	1,072	0.3%	413	0.4%	65	0.3%	56	0.2%	42	0.5%	38	1.8%	23	1.6%	0	0.0%
White	92,388	23.5%	24,576	21.9%	4,777	18.5%	3,431	14.9%	2,406	26.9%	403	19.4%	279	19.6%	136	29.6%
Other/None	378	0.1%	8	0.01%	1	0.004%	1,480	6.4%	1	0.01%	6	0.28%	3	0.2%	165	35.9%
<b>Language</b>																
English	249,753	63.5%	79,794	71.1%	20,314	78.5%	12,724	55.3%	8,138	90.9%	1,946	93.8%	1,308	91.6%	395	86.1%
Non-English	143,449	36.5%	7,494	28.9%	5,576	21.5%	10,281	44.7%	816	9.1%	129	6.2%	120	8.4%	64	13.9%
Cambodian	576	0.1%	40	0.2%	37	0.1%	232	1.0%	14	0.2%	0	0%	0	0.0%	0	0.0%
Chinese	31,409	8.0%	1,197	4.6%	162	0.6%	4,375	19%	325	3.6%	1	0.1%	4	0.3%	6	1.3%
Farsi	1,915	0.5%	175	0.7%	199	0.8%	989	4.3%	24	0.3%	1	0.1%	2	0.1%	1	0.2%
Spanish	85,174	21.7%	4,581	17.7%	4,137	16.0%	1,347	5.9%	184	2.1%	100	4.8%	89	6.3%	16	3.5%
Vietnamese	9,106	2.3%	619	2.4%	170	0.7%	865	3.8%	65	0.7%	0	0.0%	2	0.1%	0	0.0%
Other Asian	4,421	1.1%	151	0.6%	42	0.2%	869	3.8%	47	0.5%	6	0.3%	3	0.2%	2	0.4%
Other/None	10,848	2.8%	731	2.8%	829	3.2%	1,604	7.0%	157	1.8%	20	1.0%	20	1.4%	39	8.5%

# Individuals by Program and City of Residence

April 2017

Location	Individuals*		Medi-Cal		CalFresh		CalWORKs		IHSS		General Assistance		Child Welfare			
	City Population	% of County	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop	Clients	% of Pop		
<b>North County</b>	<b>646,269</b>	<b>40.5%</b>	<b>195,216</b>	<b>12.2%</b>	<b>187,477</b>	<b>11.8%</b>	<b>64,007</b>	<b>4.0%</b>	<b>15,623</b>	<b>1.0%</b>	<b>12,818</b>	<b>0.80%</b>	<b>6,053</b>	<b>0.4%</b>	<b>655</b>	<b>0.041%</b>
Oakland	410,603	25.750%	158,937	9.967%	152,659	9.574%	55,338	3.470%	14,023	0.879%	10,490	0.658%	5,327	0.334%	551	0.0346%
Berkeley	118,780	7.449%	15,679	0.983%	14,815	0.929%	3,940	0.247%	703	0.044%	1,245	0.078%	481	0.030%	53	0.0033%
Alameda	76,638	4.806%	14,360	0.901%	13,978	0.877%	3,420	0.214%	638	0.040%	818	0.051%	165	0.010%	34	0.0021%
Albany	18,565	1.164%	3,056	0.192%	2,967	0.186%	528	0.033%	126	0.008%	81	0.005%	15	0.001%	6	0.0004%
Piedmont	11,113	0.697%	539	0.034%	524	0.033%	75	0.005%	1	0.0001%	0	0.0000%	6	0.0004%	4	0.0003%
Emeryville	10,570	0.663%	2,645	0.166%	2,535	0.159%	707	0.044%	133	0.008%	184	0.012%	59	0.004%	7	0.0004%
<b>Tri-City</b>	<b>343,499</b>	<b>21.5%</b>	<b>62,595</b>	<b>3.9%</b>	<b>61,048</b>	<b>3.8%</b>	<b>12,638</b>	<b>0.8%</b>	<b>2,479</b>	<b>0.2%</b>	<b>4,004</b>	<b>0.25%</b>	<b>752</b>	<b>0.0%</b>	<b>168</b>	<b>0.0105%</b>
Fremont	226,551	14.208%	35,295	2.213%	34,413	2.158%	6,985	0.438%	1,332	0.084%	2,282	0.143%	499	0.031%	105	0.0066%
Union City	72,744	4.562%	17,412	1.092%	16,996	1.066%	3,582	0.225%	706	0.044%	1,183	0.074%	146	0.009%	36	0.0023%
Newark	44,204	2.772%	9,888	0.620%	9,639	0.605%	2,071	0.130%	442	0.028%	539	0.034%	107	0.007%	27	0.0017%
<b>Central County</b>	<b>326,170</b>	<b>20.5%</b>	<b>115,358</b>	<b>7.2%</b>	<b>111,897</b>	<b>7.0%</b>	<b>29,477</b>	<b>1.8%</b>	<b>6,420</b>	<b>0.4%</b>	<b>5,037</b>	<b>0.32%</b>	<b>1,797</b>	<b>0.1%</b>	<b>354</b>	<b>0.0222%</b>
Hayward	152,889	9.588%	63,959	4.011%	61,911	3.883%	17,181	1.077%	3,959	0.248%	2,594	0.163%	1,204	0.075%	202	0.0127%
San Leandro	88,441	5.546%	34,176	2.143%	33,178	2.081%	8,622	0.541%	1,772	0.111%	1,636	0.103%	417	0.026%	90	0.0056%
Castro Valley	61,388	3.850%	9,595	0.602%	9,358	0.587%	1,938	0.122%	364	0.023%	443	0.028%	96	0.006%	34	0.0021%
San Lorenzo	23,452	1.471%	7,628	0.478%	7,450	0.467%	1,737	0.109%	326	0.020%	364	0.023%	80	0.005%	28	0.0018%
<b>Tri-Valley</b>	<b>216,684</b>	<b>13.6%</b>	<b>24,835</b>	<b>1.6%</b>	<b>24,255</b>	<b>1.5%</b>	<b>5,008</b>	<b>0.3%</b>	<b>1,035</b>	<b>0.06%</b>	<b>1,022</b>	<b>0.06%</b>	<b>274</b>	<b>0.0%</b>	<b>73</b>	<b>0.0046%</b>
Livermore	85,990	5.393%	12,722	0.798%	12,373	0.776%	3,029	0.190%	653	0.041%	388	0.024%	173	0.011%	48	0.0030%
Pleasanton	74,850	4.694%	6,353	0.398%	6,239	0.391%	930	0.058%	173	0.011%	271	0.017%	48	0.003%	9	0.0006%
Dublin	55,844	3.502%	5,760	0.361%	5,643	0.354%	1,049	0.066%	208	0.013%	363	0.023%	53	0.003%	16	0.0010%
<b>Other</b>	<b>61,947</b>	<b>3.9%</b>	<b>8,673</b>	<b>0.544%</b>	<b>8,538</b>	<b>0.535%</b>	<b>1,170</b>	<b>0.073%</b>	<b>333</b>	<b>0.021%</b>	<b>84</b>	<b>0.005%</b>	<b>78</b>	<b>0.005%</b>	<b>825</b>	<b>0.052%</b>
<b>% of County</b>	<b>1,594,569</b>	<b>100.0%</b>	<b>406,757</b>	<b>25.5%</b>	<b>393,202</b>	<b>24.7%</b>	<b>112,298</b>	<b>7.0%</b>	<b>25,890</b>	<b>1.6%</b>	<b>23,005</b>	<b>1.4%</b>	<b>8,954</b>	<b>0.56%</b>	<b>2,075</b>	<b>0.13%</b>

Source: California Department of Finance, Demographic Research Unit, California State Census Data, City/County Population Estimates 2015; Alameda County Social Services Agency, CALWIN Data Extract MR0009E, Geographic Information and Census Tract Extract

\* These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging, or add up to the total of all seven programs because individuals may be enrolled in several programs.

## Definition and Terms

Revised 8/4/16

<b><u>Child Welfare</u></b>	
<i>Placement Definitions</i>	
Transitional Housing Program for Non-Minor Dependents in extended foster care	Transitional Housing Program for Non-Minor Dependents in extended foster care
SILP	Supervised Independent Living Placement
Guardian Home	Placement with court appointed legal guardian
Relative/NREFM	Relative / Non Relative Extended Family Member
Group Home	24-Hour staffed residential and/or treatment facility for foster youth
Foster Family Agency	An agency that provides foster homes through a network of providers they supervise; licensed through Community Care Licensing
Foster Family Home	County sponsored foster care home
<b><u>CalWORKs</u></b>	
Two Parent Families	Families with children living in the home with two non-disabled, natural or adoptive parents
Non-Needy Caretaker	Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.
TANF Timed-Out	Families with children living in the home whose parents are ineligible for receiving assistance because an adult head-of-household or spouse of a head-of-household has received Federal TANF assistance for a total of 48 cumulative months
Child Only	Families with children living in the home whose parents are ineligible for receiving assistance
Total clients in Welfare to Work	All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.
Supported work & community experience	Includes public or private sector employment, under the close supervision of the activity provider, that helps provide basic job skills, and can help lead to eventual unsubsidized employment.
Paying jobs	Includes unsubsidized and subsidized self-employment, public and private sector jobs
<b><u>CalFresh</u></b>	
Non Assistance CalFresh Individuals	Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program
All CalFresh Individuals	All clients receiving CalFresh
Non Assistance CalFresh Caseloads	A CalFresh case in which none or less than all household members receives public assistance (e.g. cash benefit through CalWORKs).
All CalFresh Caseloads	All cases receiveing CalFresh