



Social Services Agency

December 2018 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 389,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

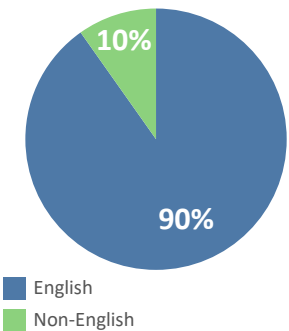
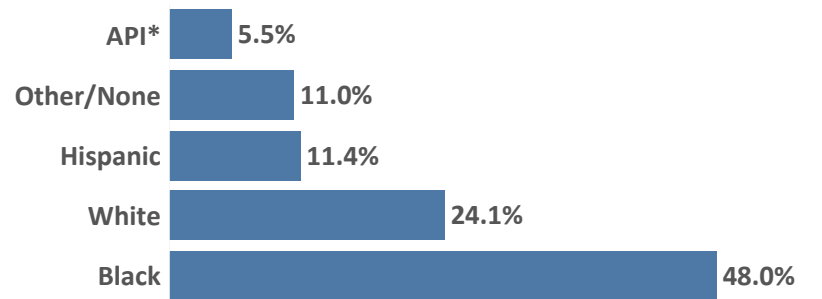


Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in November 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload

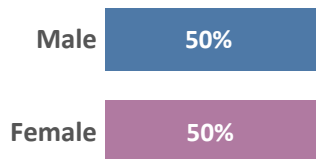
Child Welfare Caseload			% Difference
2017	November	2.0K	-9.6%
2018	November	1.8K	

Ethnicity and Language

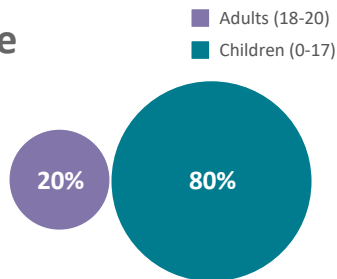


Language		
English		90.2%
Non-English	Spanish	8.3%
	Other	0.8%
	Farsi	0.3%
	Chinese	0.2%
	Other Asian	0.1%

Gender

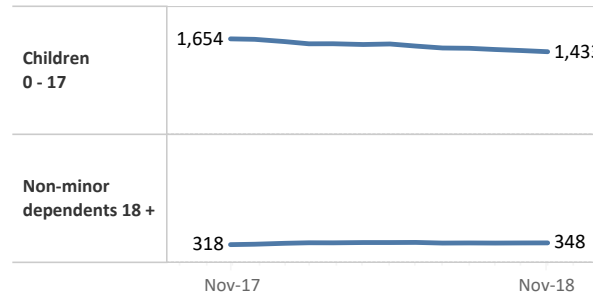


Age

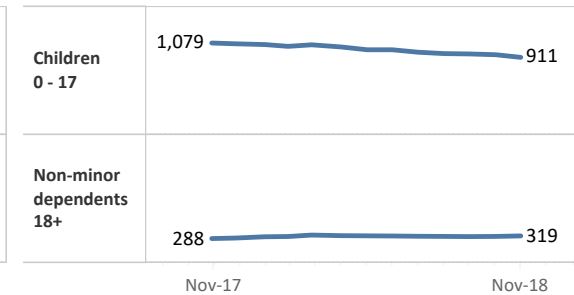


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

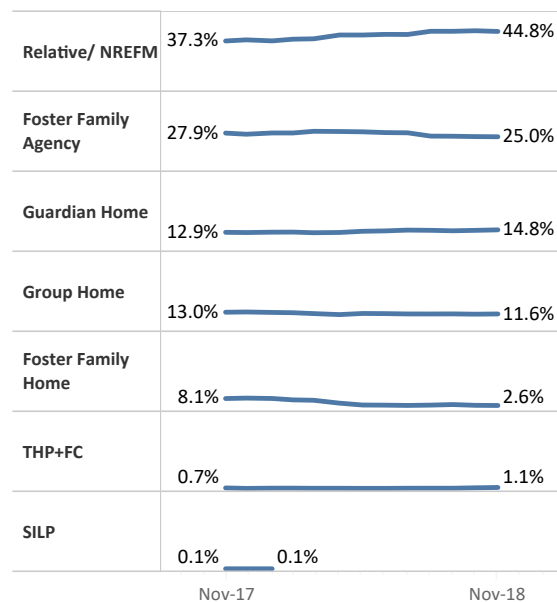
Child Welfare Children and Non-Minor Dependent Youth in Cases



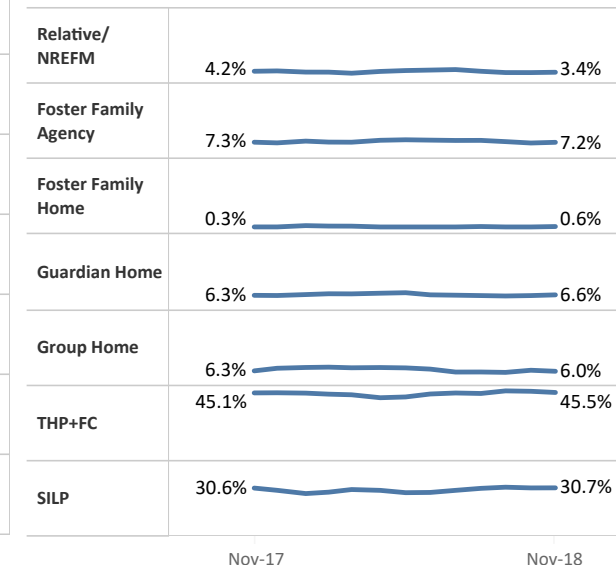
Child Welfare Children and Non-Minor Dependents Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

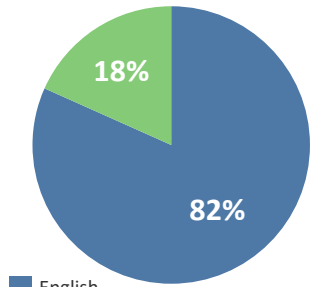
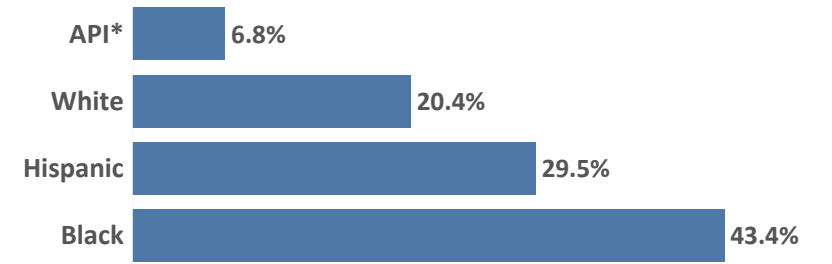


CalWORKs Caseload

CalWORKs Caseload			% Difference
2017	November	11.5K	-13.7%
2018	November	9.9K	

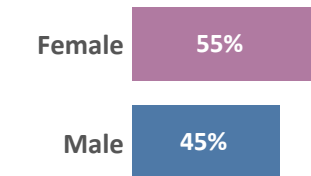
The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

Ethnicity and Language

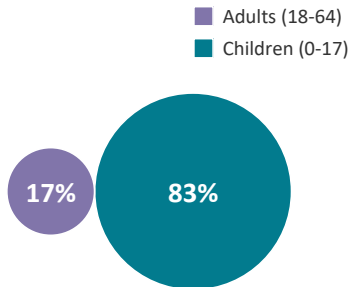


English		81.7%
Non-English	Spanish	13.6%
	Other	2.7%
	Farsi	0.7%
	Vietnamese	0.6%
	Chinese	0.4%
	Other Asian	0.3%
	Cambodian	0.1%

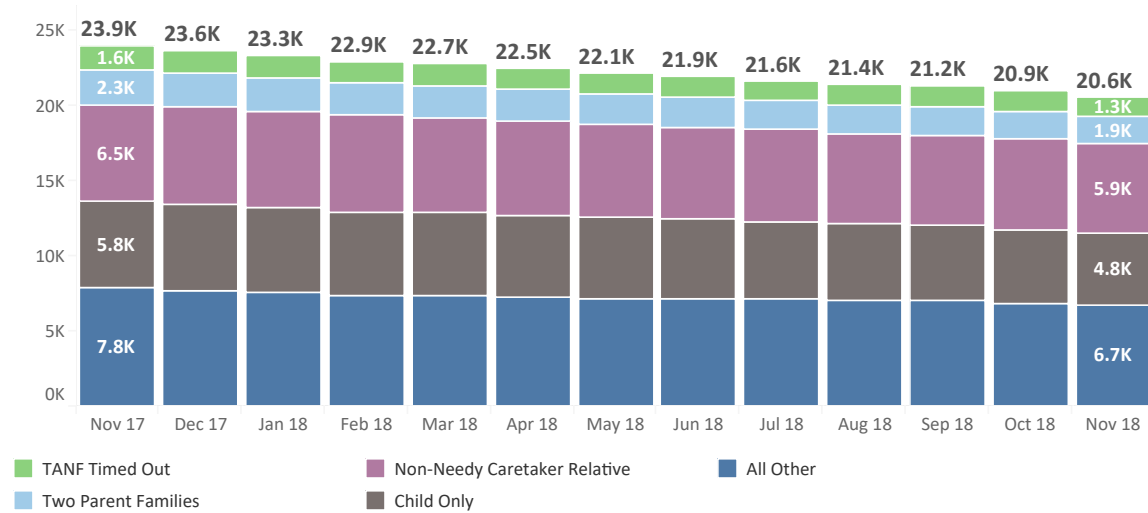
Gender



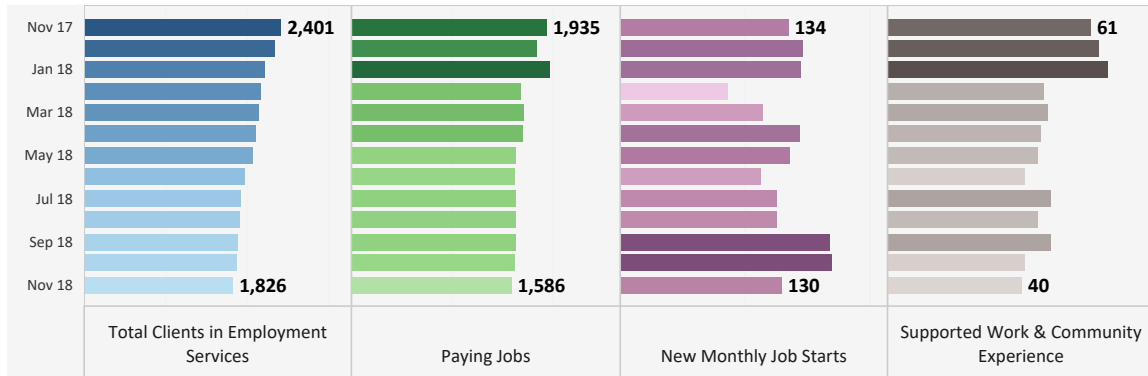
Age



CalWORKs Individuals by Case Type



Welfare to Work Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

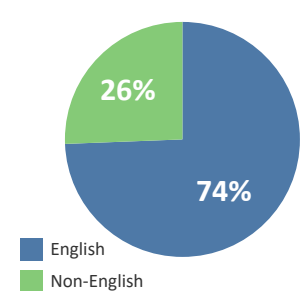
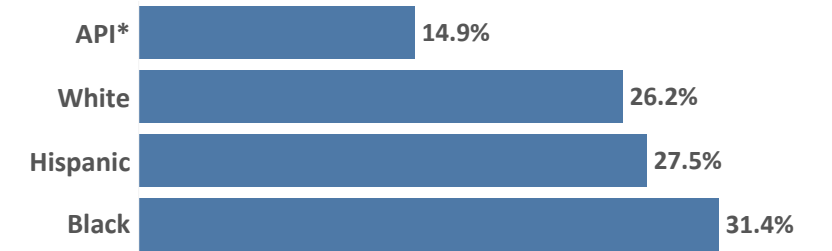
CalFRESH Caseload

		% Difference
2017	November	57.5K
2018	November	54.3K
		-5.5%

Non-Assistance CalFRESH Caseload

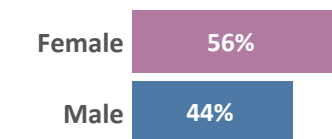
		% Difference
2017	November	51.4K
2018	November	49.0K
		-4.8%

Ethnicity and Language

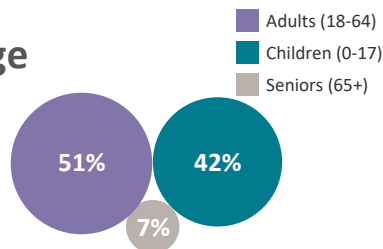


English		74.4%
Non-English		
Spanish	15.0%	
Chinese	3.6%	
Other	2.7%	
Vietnamese	2.1%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

Gender

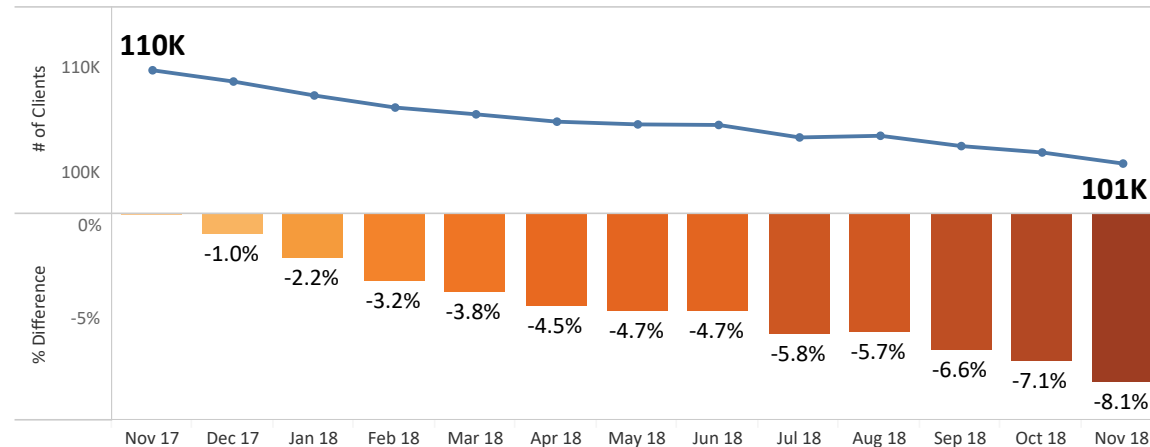


Age

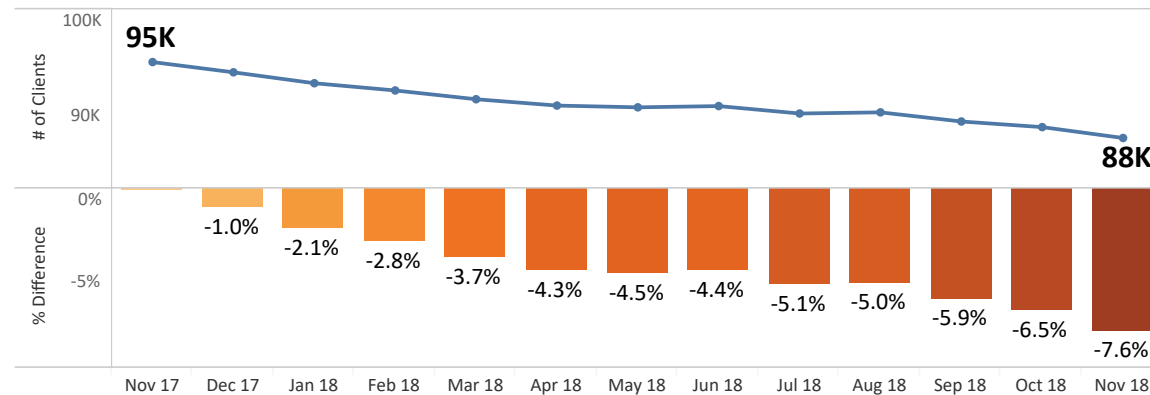


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals

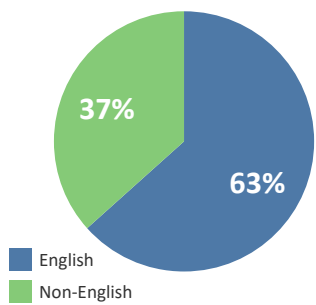
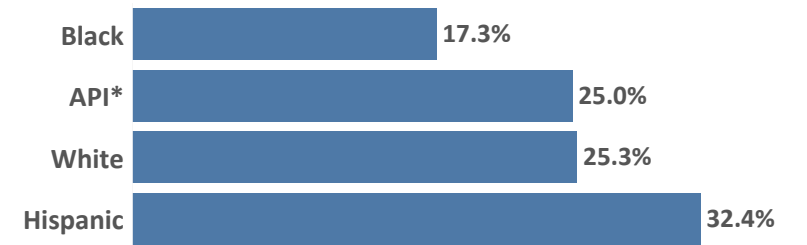


% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

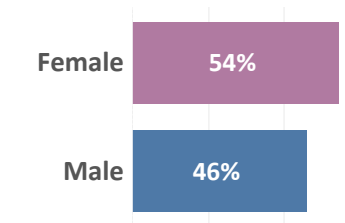
Medi-Cal Caseload		% Difference
2017	November	208.6K
2018	November	203.9K
		-2.2%

Ethnicity and Language

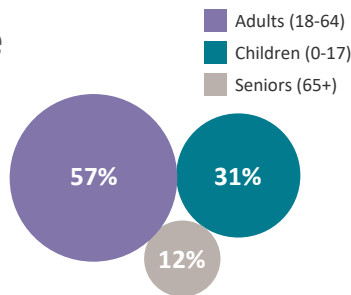


English		63.4%
Non-English		
Spanish	21.7%	
Chinese	6.3%	
Other Asian	3.0%	
Other	2.7%	
Vietnamese	2.4%	
Farsi	0.5%	
Cambodian	0.2%	

Gender

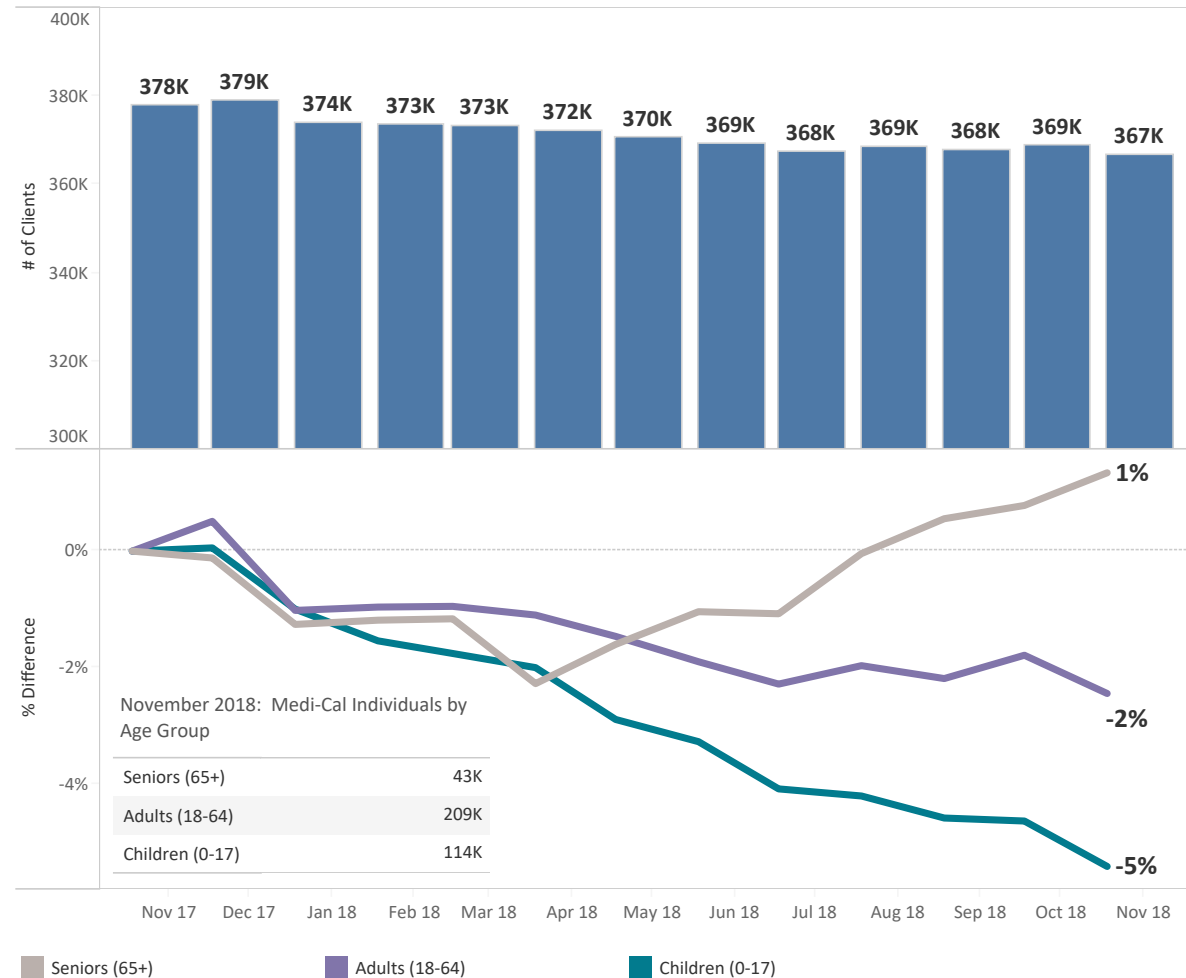


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

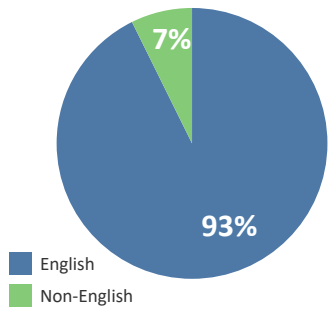
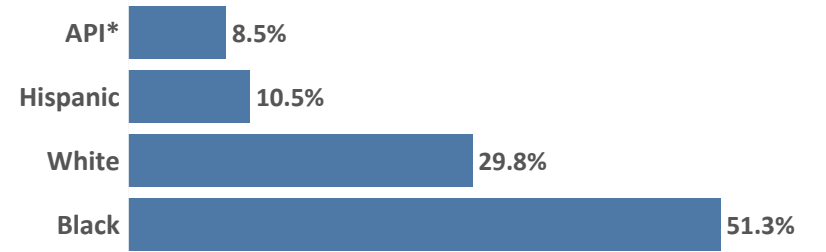
% change/difference is calculated relative to the first month in the observed year.

GA Caseload

GA Caseload		% Difference
2017	November	9.0K
2018	November	9.0K
		-0.7%

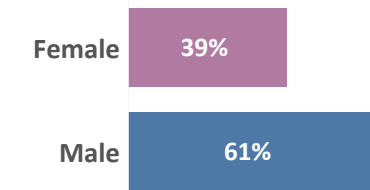
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language

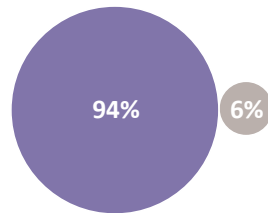


English		92.7%
Non-English	Other Asian	1.9%
	Other	1.7%
	Spanish	1.6%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

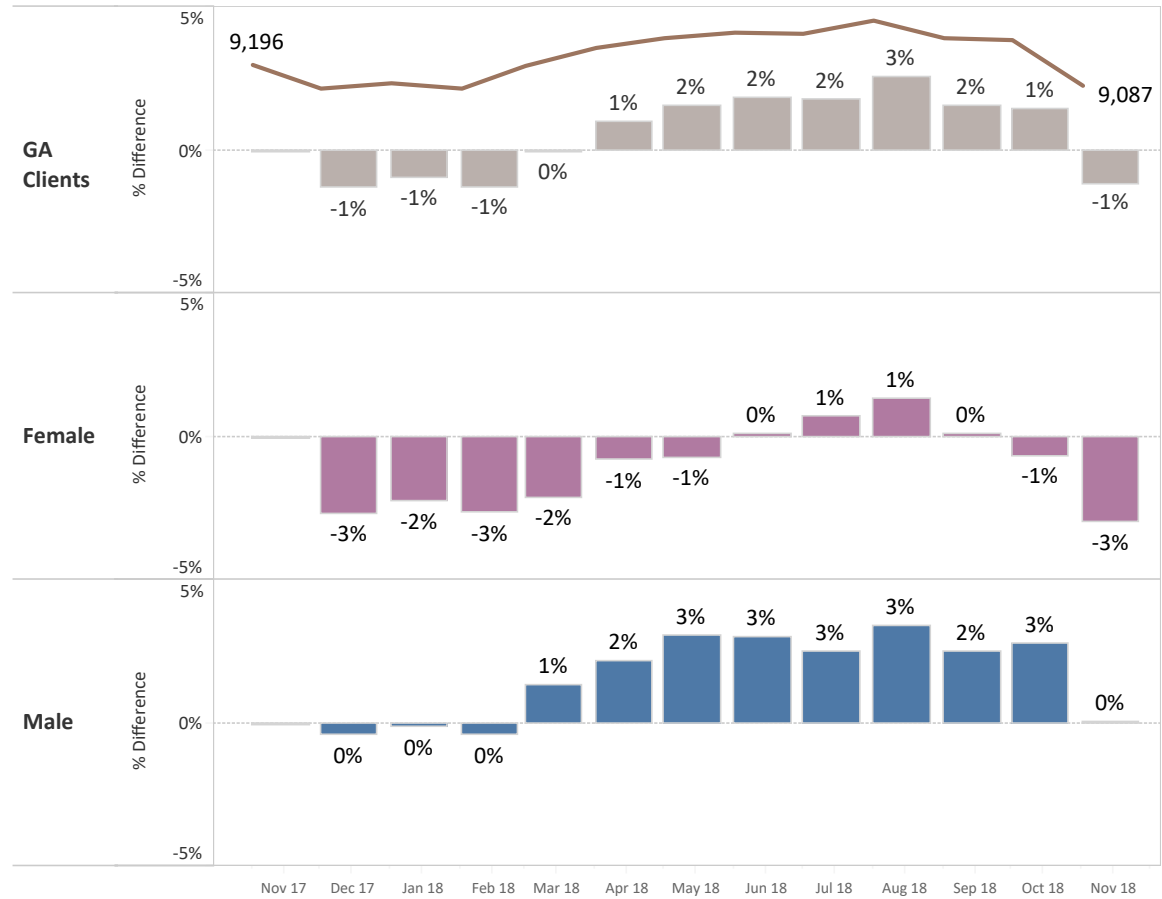
Gender



Age



General Assistance Individuals



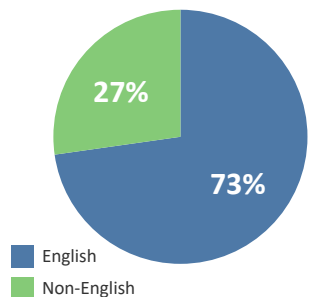
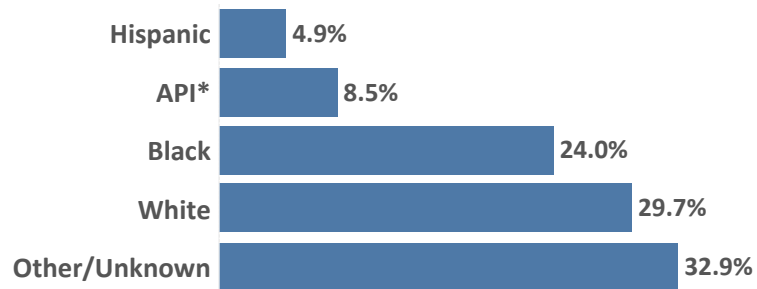
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

APS Caseload

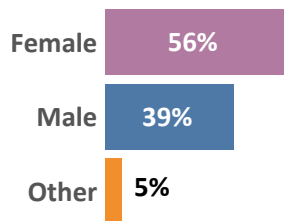
APS Caseload			% Difference
2017	November	903	+12.7%
2018	November	1,018	

Ethnicity and Language

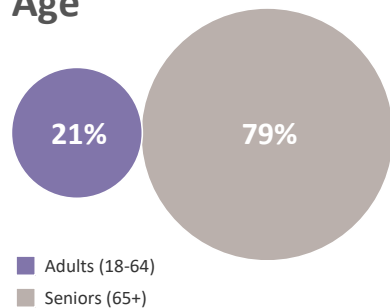


English			72.8%
Non-English	Other/Unknown	19.9%	
	Chinese	2.8%	
	Spanish	1.6%	
	Farsi	0.8%	
	Other Asian	0.8%	
	Other Chinese	0.8%	
	Cambodian	0.4%	

Gender

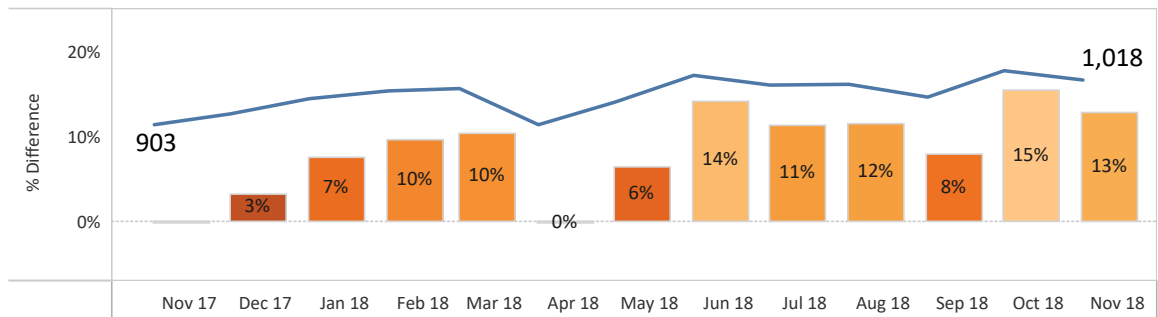


Age

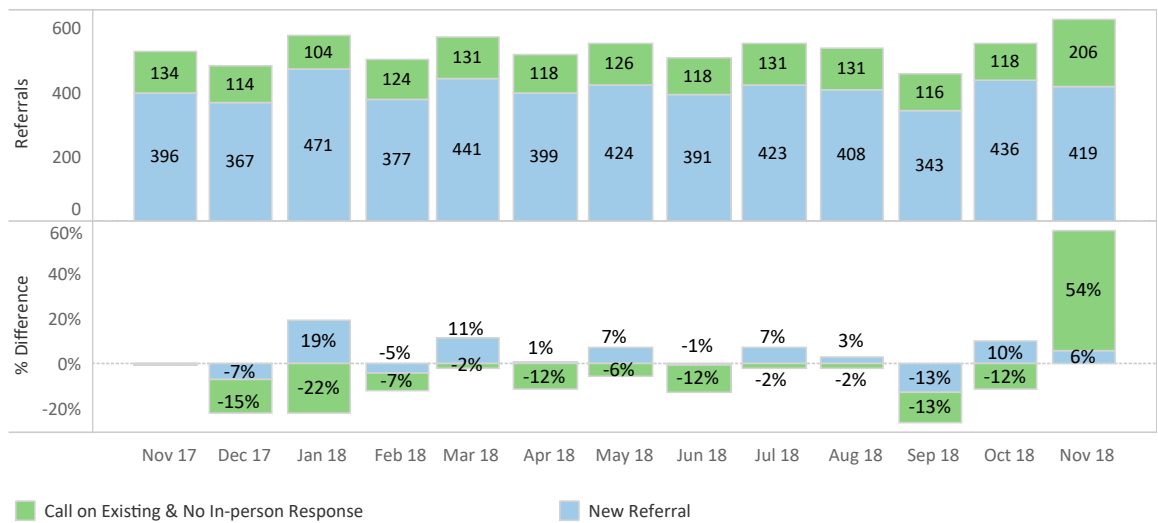


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

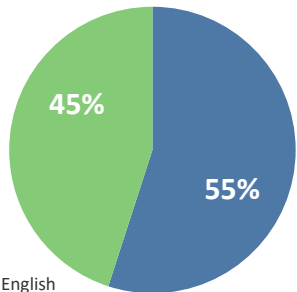
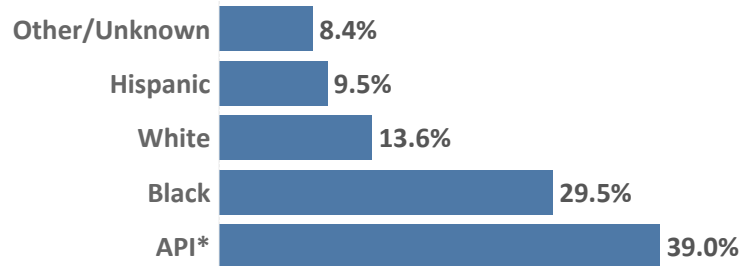
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

IHSS Caseload

IHSS Caseload			% Difference
2017	November	23.8K	+2.4%
2018	November	24.4K	

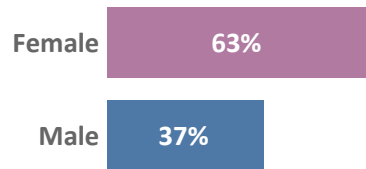
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

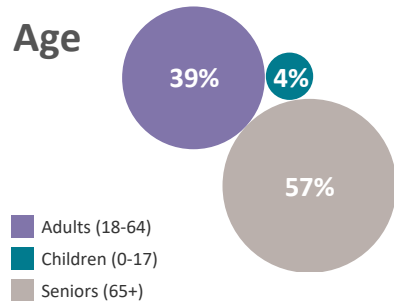


English			55.0%
Non-English	Chinese	19.1%	
	Other/None	6.5%	
	Spanish	6.1%	
	Other Asian	4.3%	
	Farsi	4.1%	
	Vietnamese	3.9%	
	Cambodian	1.0%	

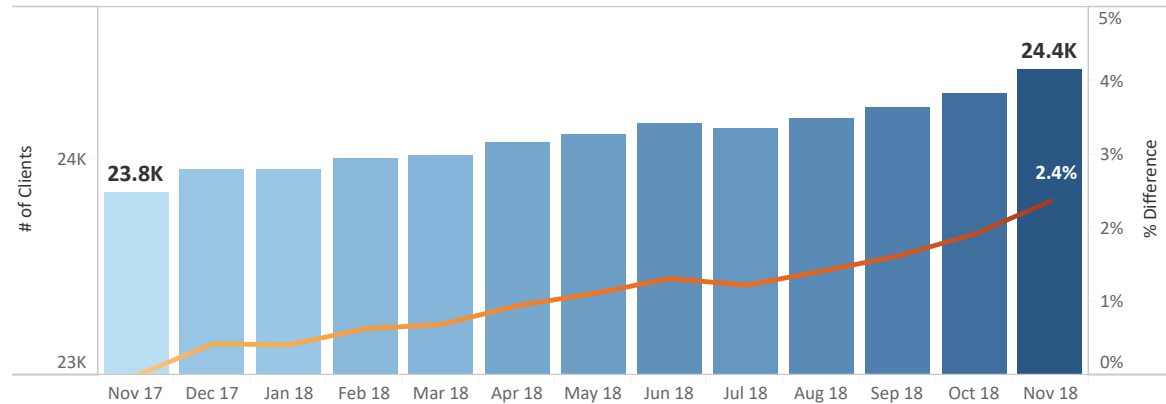
Gender



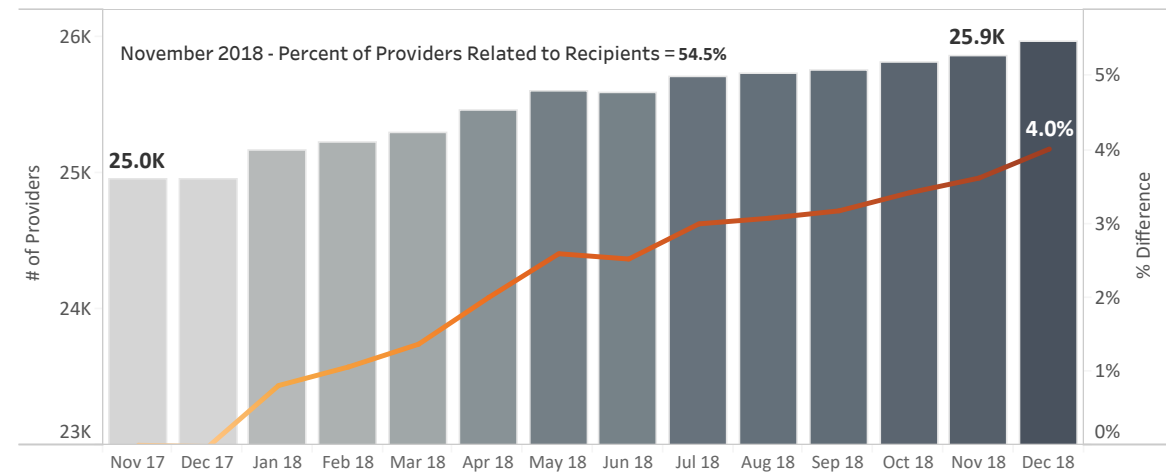
Age



IHSS Recipients



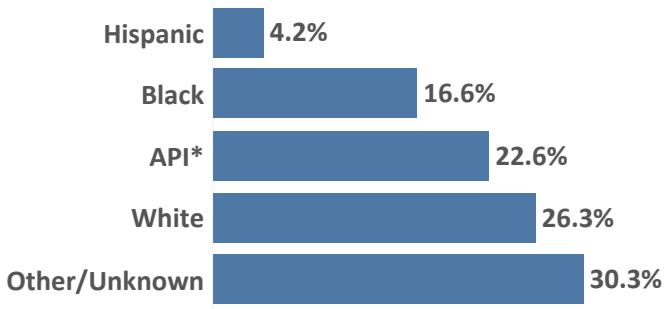
IHSS Providers



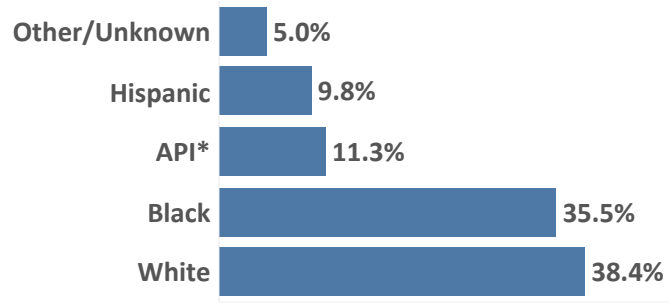
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

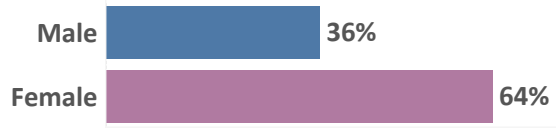
Ethnicity - Congregate Meals



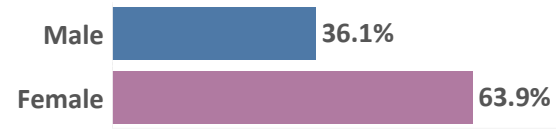
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,422



Total Meals Served: 60,785



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

December 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
Total Persons		366,609	100.0%	100,808	100.0%	20,792	100.0%	9,087	100.0%	24,411	100.0%	246	100.0%	1,811	100.0%	1,254	100.0%
Seniors (65+)	Female	25,817	7.0%	4,345	4.3%	2	0.0%	378	4.2%	9,628	39.4%	108	43.9%	0	0.0%	0	0.0%
	Male	17,456	4.8%	2,926	2.9%	9	0.0%	203	2.2%	4,345	17.8%	78	31.7%	0	0.0%	0	0.0%
	Undefined	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	8	3.3%	0	0.0%	0	0.0%
Adults (18-64)	Female	116,125	31.7%	30,783	30.5%	2,765	13.3%	3,191	35.1%	5,324	21.8%	29	11.8%	221	12.2%	216	17.2%
	Male	92,704	25.3%	20,218	20.1%	676	3.3%	5,314	58.5%	4,080	16.7%	19	7.7%	137	7.6%	121	9.6%
	Undefined	8	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	4	1.6%	0	0.0%	0	0.0%
Children (0-17)	Female	56,261	15.3%	21,278	21.1%	8,685	41.8%	0	0.0%	331	1.4%	0	0.0%	699	38.6%	426	34.0%
	Male	58,236	15.9%	21,256	21.1%	8,655	41.6%	1	0.0%	703	2.9%	0	0.0%	753	41.6%	491	39.2%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	366,609	100.0%	100,808	100.0%	20,792	100.0%	9,087	100.0%	24,411	100.0%	246	100.0%	1,811	100.0%	1,255	100.0%
API*	91,478	25.0%	14,997	14.9%	1,407	6.8%	764	8.4%	9,527	39.0%	21	8.5%	97	5.4%	59	4.7%
Black	63,200	17.2%	31,498	31.2%	8,990	43.2%	4,629	50.9%	7,196	29.5%	59	24.0%	870	48.0%	648	51.6%
Hispanic	118,264	32.3%	27,600	27.4%	6,107	29.4%	946	10.4%	2,330	9.5%	12	4.9%	283	15.6%	149	11.9%
Native American	948	0.3%	378	0.4%	67	0.3%	55	0.6%	67	0.3%	0	0.0%	26	1.4%	14	1.1%
White	92,504	25.2%	26,331	26.1%	4,221	20.3%	2,692	29.6%	3,308	13.6%	73	29.7%	400	22.1%	284	22.6%
Other	215	0.1%	4	0.0%	0	0.0%	1	0.0%	1,983	8.1%	81	32.9%	135	7.5%	101	8.0%

Language	366,609	100.0%	100,808	100.0%	20,792	100.0%	9,087	100.0%	24,411	100.0%	246	100.0%	1,811	100.0%	1,255	100.0%
English	232,257	63.4%	74,997	74.4%	16,985	81.7%	8,424	92.7%	13,426	55.0%	179	72.8%	1,641	90.6%	1,153	91.9%
Cambodian	561	0.2%	138	0.1%	27	0.1%	13	0.1%	247	1.0%	1	0.4%	0	0.0%	0	0.0%
Chinese	30,071	8.2%	4,431	4.4%	98	0.5%	218	2.4%	4,661	19.1%	9	3.7%	4	0.2%	2	0.2%
Farsi	1,729	0.5%	597	0.6%	138	0.7%	27	0.3%	1,004	4.1%	2	0.8%	5	0.3%	4	0.3%
Other	9,716	2.7%	2,736	2.7%	556	2.7%	152	1.7%	1,590	6.5%	49	19.9%	18	1.0%	12	1.0%
Other Asian	4,051	1.1%	587	0.6%	33	0.2%	48	0.5%	1,047	4.3%	2	0.8%	2	0.1%	2	0.2%
Spanish	79,504	21.7%	15,164	15.0%	2,836	13.6%	141	1.6%	1,493	6.1%	4	1.6%	141	7.8%	82	6.5%
Vietnamese	8,720	2.4%	2,158	2.1%	119	0.6%	64	0.7%	943	3.9%	0	0.0%	0	0.0%	0	0.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

December 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		366,609	100.0%	100,808	100.0%	20,792	100.0%	9,087	100.0%	24,411	100.0%	1,785	100.0%
North County	Alameda	13,196	3.6%	3,110	3.1%	530	2.5%	188	2.1%	885	3.6%	36	2.0%
	Albany	2,772	0.8%	563	0.6%	102	0.5%	10	0.1%	74	0.3%	3	0.2%
	Berkeley	14,105	3.8%	4,781	4.7%	538	2.6%	459	5.1%	1,258	5.2%	33	1.8%
	Emeryville	2,356	0.6%	617	0.6%	103	0.5%	57	0.6%	190	0.8%	5	0.3%
	Oakland	144,066	39.3%	49,836	49.4%	11,330	54.5%	5,666	62.4%	10,896	44.6%	478	26.8%
	Piedmont	492	0.1%	54	0.1%	9	0.0%	6	0.1%	39	0.2%	6	0.3%
Tri-City	Fremont	31,210	8.5%	6,187	6.1%	1,041	5.0%	446	4.9%	2,445	10.0%	80	4.5%
	Newark	8,834	2.4%	1,686	1.7%	329	1.6%	83	0.9%	589	2.4%	18	1.0%
	Union City	15,402	4.2%	3,005	3.0%	552	2.7%	133	1.5%	1,208	4.9%	31	1.7%
Central County	Castro Valley	8,623	2.4%	1,772	1.8%	321	1.5%	93	1.0%	491	2.0%	32	1.8%
	Hayward	56,261	15.3%	14,011	13.9%	2,969	14.3%	1,159	12.8%	2,921	12.0%	171	9.6%
	San Leandro	31,219	8.5%	7,770	7.7%	1,526	7.3%	346	3.8%	1,771	7.3%	92	5.2%
	San Lorenzo	7,069	1.9%	1,599	1.6%	249	1.2%	79	0.9%	408	1.7%	27	1.5%
Tri-Valley	Dublin	5,557	1.5%	1,092	1.1%	211	1.0%	39	0.4%	412	1.7%	13	0.7%
	Livermore	11,212	3.1%	2,491	2.5%	453	2.2%	174	1.9%	436	1.8%	35	2.0%
	Pleasanton	5,804	1.6%	864	0.9%	156	0.8%	55	0.6%	342	1.4%	18	1.0%
Other	Other	8,431	2.3%	1,370	1.4%	373	1.8%	94	1.0%	46	0.2%	707	39.6%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized self-employment, public and private sector jobs.

CalFresh

Non Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and do not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.