

ALAMEDA COUNTY

# Social Services Agency

April 2018 MONTHLY REPORT



## Our Mission

To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 397,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



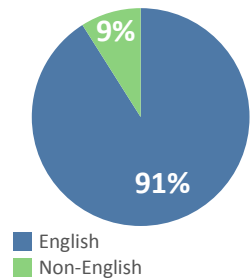
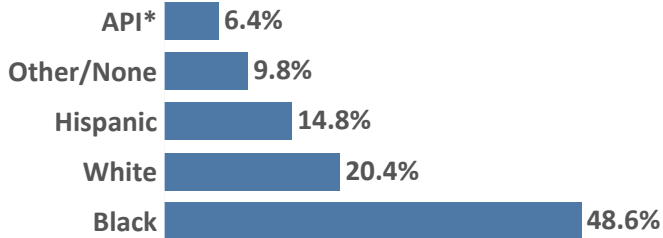
Responsibility - Respect - Integrity - Customer Service - Initiative

All the service delivery units speak to efforts made in March 2018 unless otherwise specified. Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

### Child Welfare Caseload

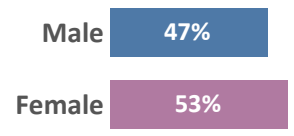
Child Welfare Caseload			% Difference
2017	March	2.1K	-6.9%
2018	March	1.9K	

### Ethnicity and Language

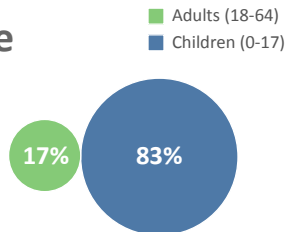


Language		
English		91.0%
Non-English	Chinese	0.3%
	Farsi	0.1%
	Other	0.8%
	Other Asian	0.2%
	Spanish	7.4%
	Vietnamese	0.2%

### Gender



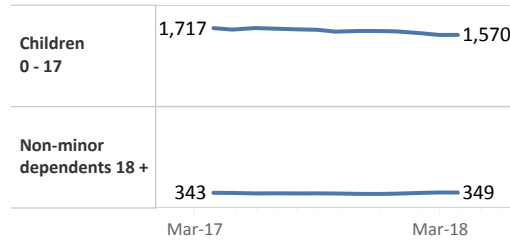
### Age



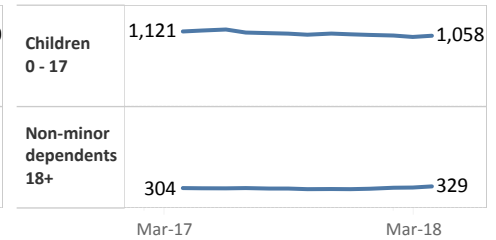
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

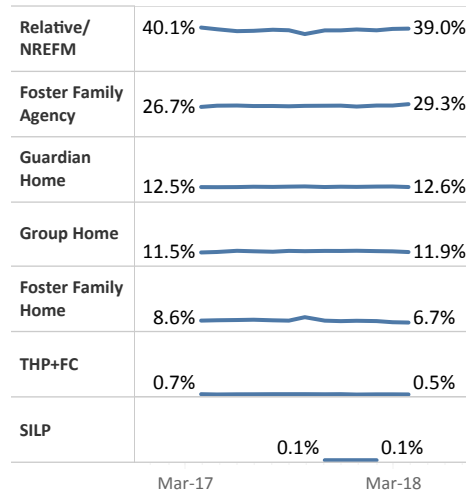
### Child Welfare Children and Non-Minor Dependent Youth in Cases



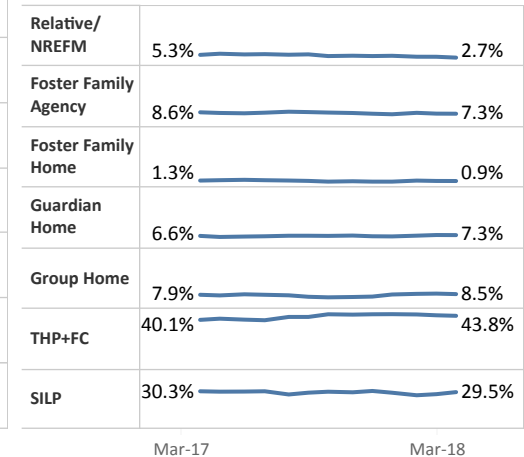
### Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

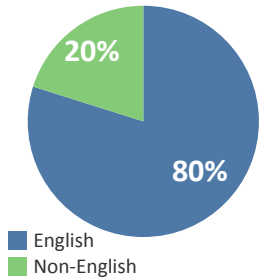
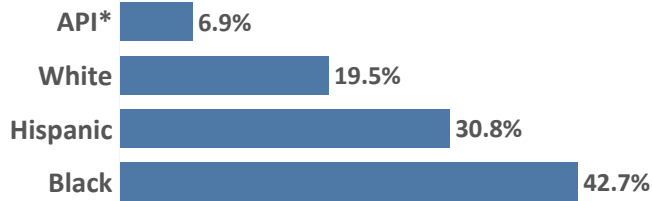


Definitions of terms appear on the last page  
\*Asian/Pacific Islander

### CalWORKs Caseload

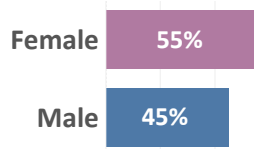
			% Difference
2017	March	12.3K	-11.5%
2018	March	10.9K	

### Ethnicity and Language

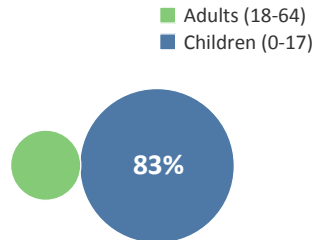


English		79.9%
Non-English		
Spanish		14.9%
Other		3.1%
Farsi		0.9%
Vietnamese		0.5%
Chinese		0.5%
Other Asian		0.2%
Cambodian		0.1%

### Gender



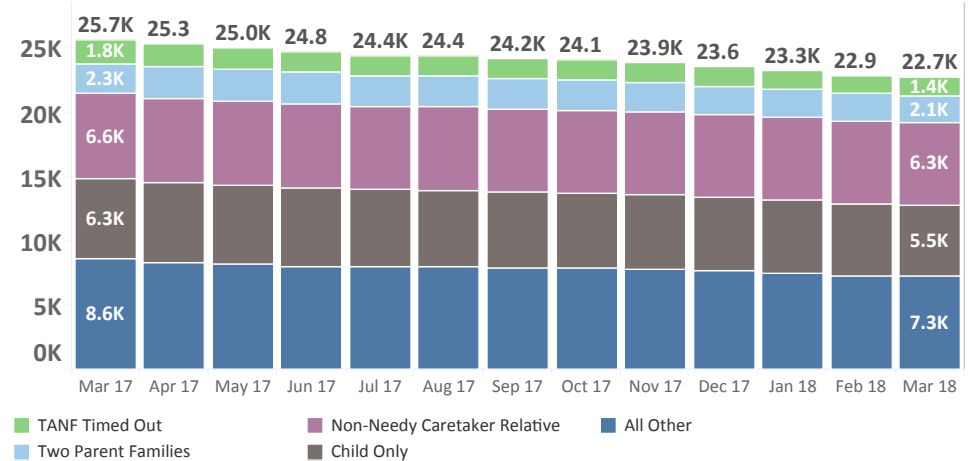
### Age



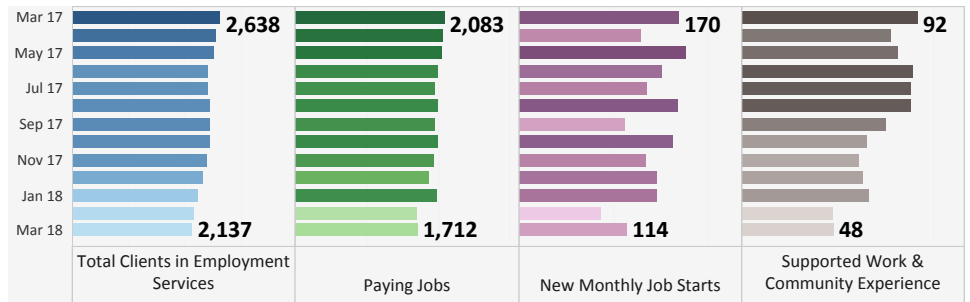
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The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children.

### CalWORKs Individuals by Case Type



### Welfare to Work Individuals

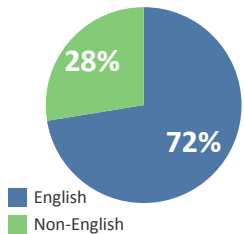
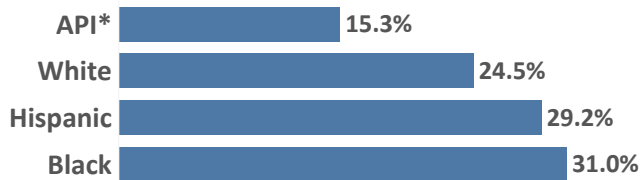


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CalFRESH Caseload			% Difference
2017	March	57.9K	-3.6%
2018	March	55.8K	

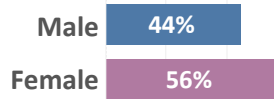
NA-CalFRESH Caseload			% Difference
2017	March	51.2K	-2.3%
2018	March	50.0K	

### Ethnicity and Language

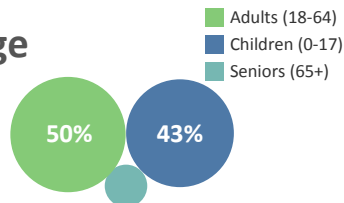


English			72.5%
Non-English			
Spanish		16.5%	
Chinese		4.5%	
Other		2.8%	
Vietnamese		2.3%	
Farsi		0.6%	
Other Asian		0.6%	
Cambodian		0.1%	

### Gender



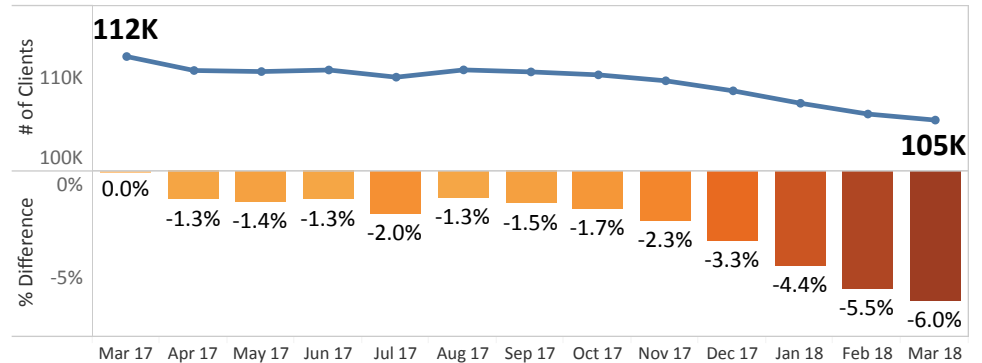
### Age



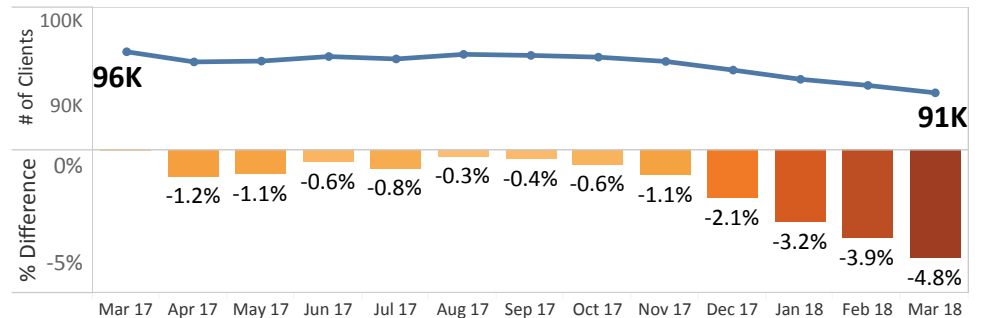
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

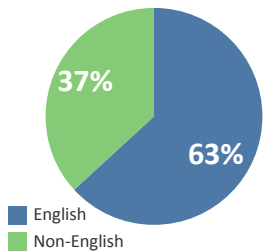
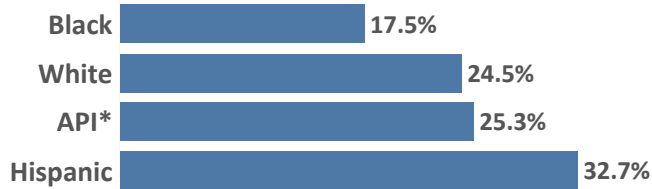
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### Medi-Cal Caseload

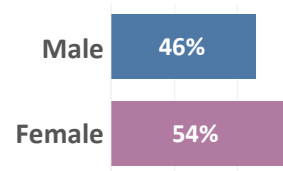
			% Difference
2017	March	212.3K	-3.4%
2018	March	205.2K	

### Ethnicity and Language

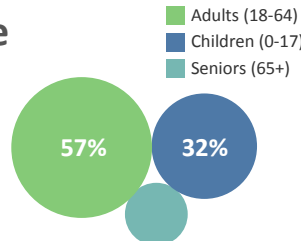


English			63.2%
Non-English	Spanish	21.8%	
	Chinese	8.2%	
	Other	2.7%	
	Vietnamese	2.4%	
	Other Asian	1.1%	
	Farsi	0.5%	
	Cambodian	0.2%	

### Gender



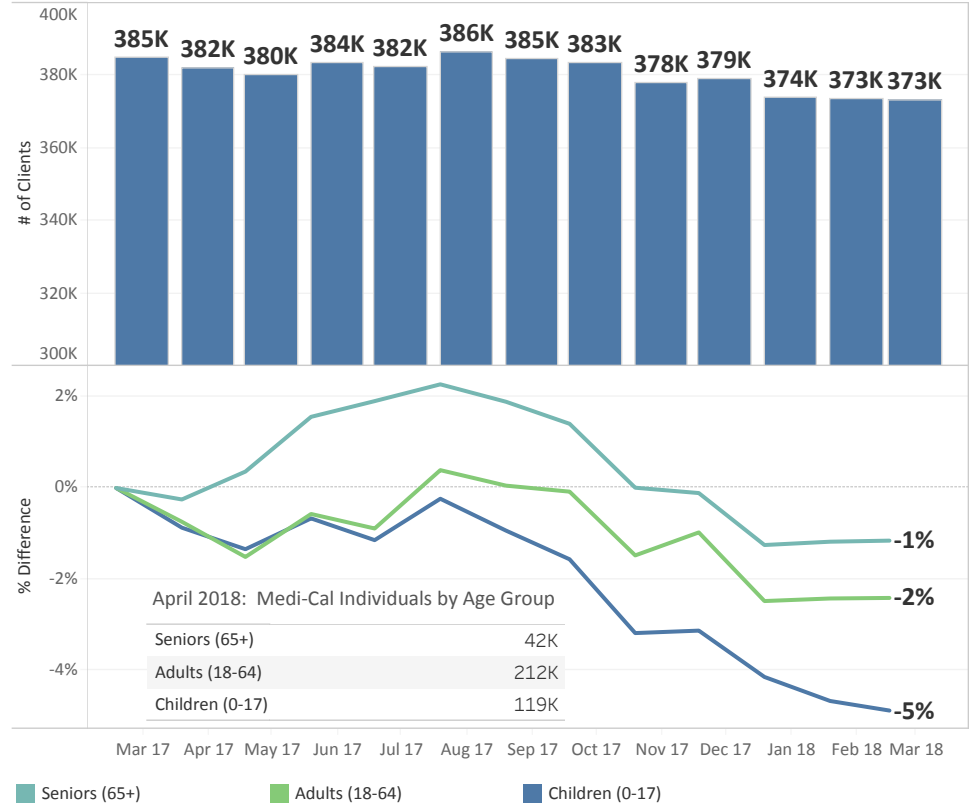
### Age



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Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

### Medi-Cal Individuals



% change/difference is calculated relative to the first month in the observed year.

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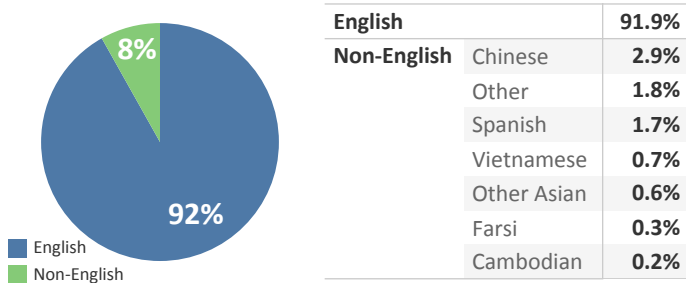
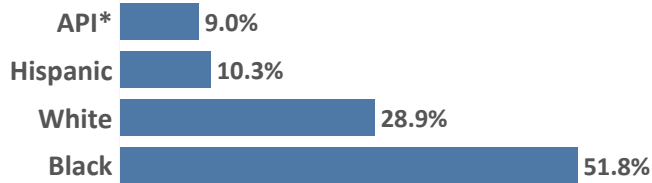
# General Assistance

April 2018

## GA Caseload

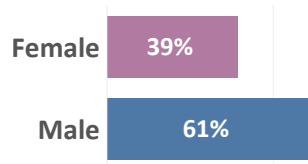
GA Caseload			% Difference
2017	March	8.8K	+3.1%
2018	March	9.1K	

## Ethnicity and Language

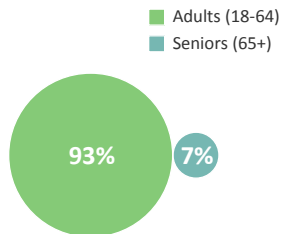


English		91.9%
Non-English		
Chinese	2.9%	
Other	1.8%	
Spanish	1.7%	
Vietnamese	0.7%	
Other Asian	0.6%	
Farsi	0.3%	
Cambodian	0.2%	

## Gender

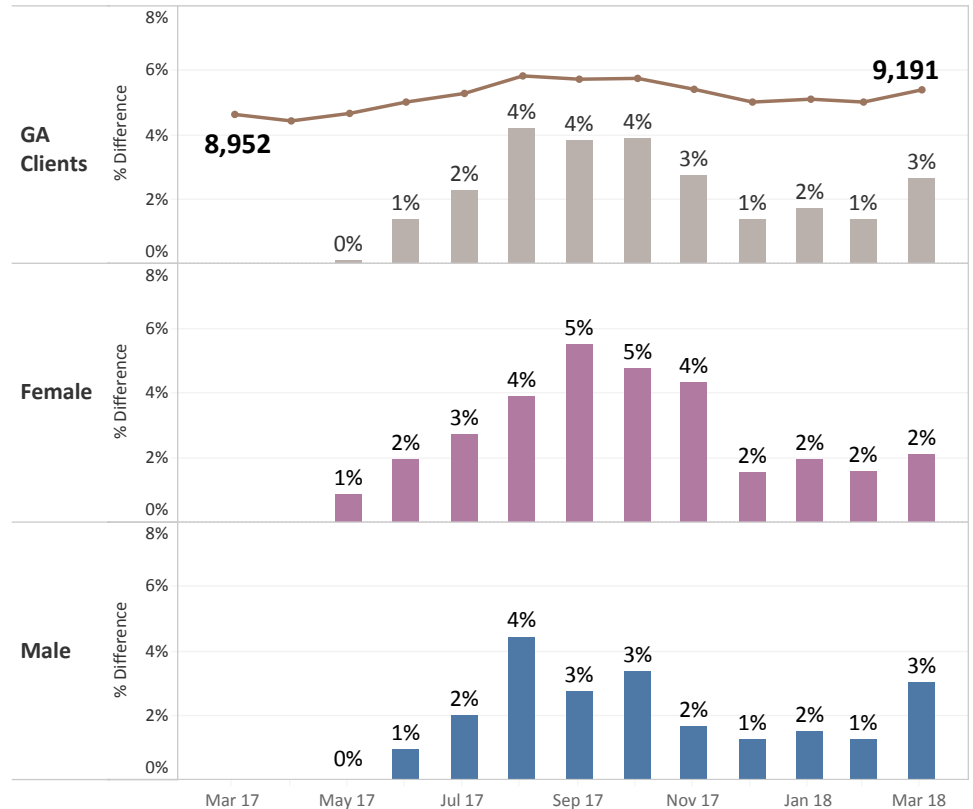


## Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

## General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

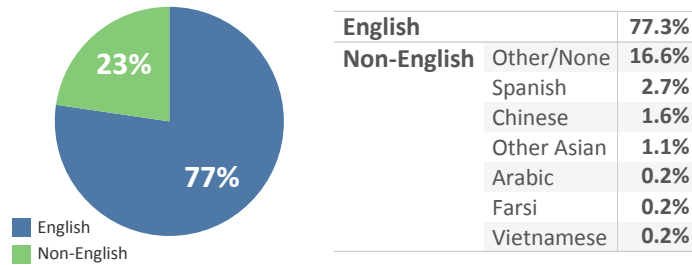
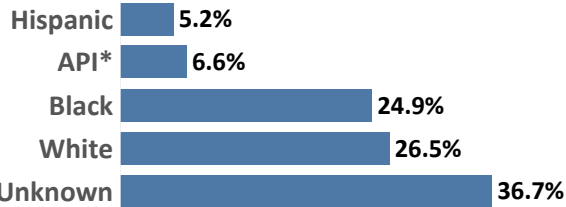
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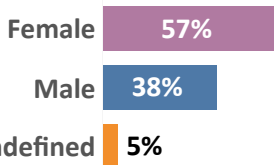
### APS Caseload

APS Caseload			% Difference
2017	March	818	+21.8%
2018	March	996	

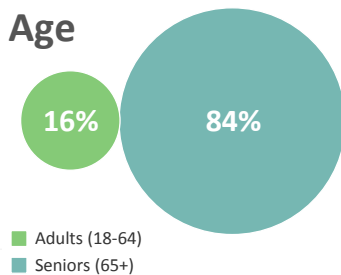
### Ethnicity and Language



### Gender



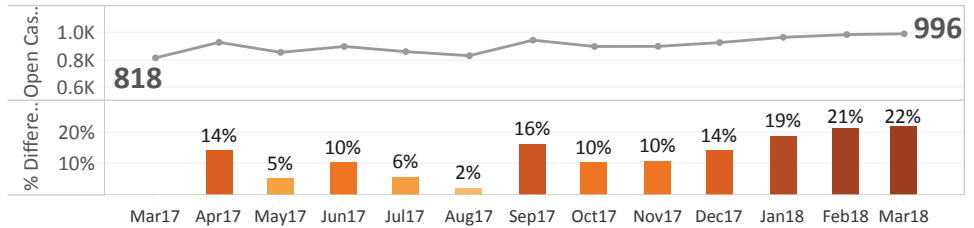
### Age



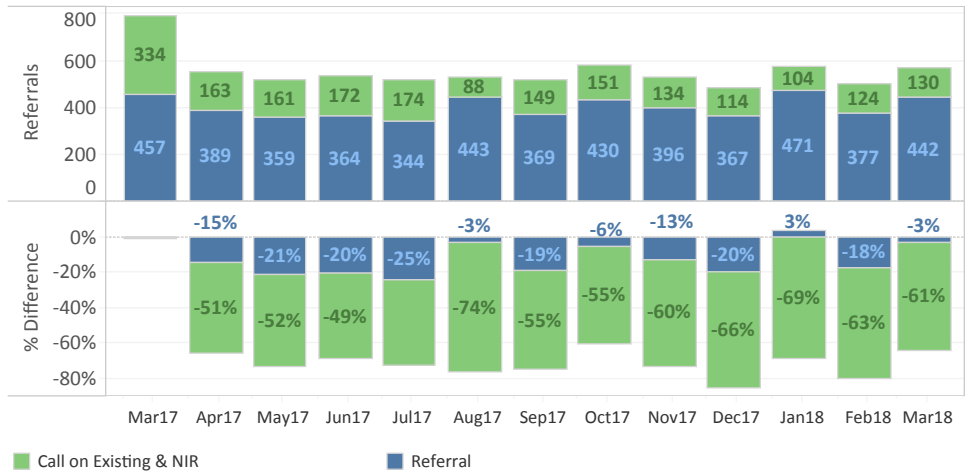
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Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

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# In-Home Supportive Services

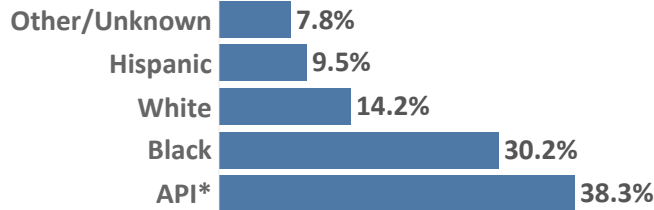
April 2018

## IHSS Caseload

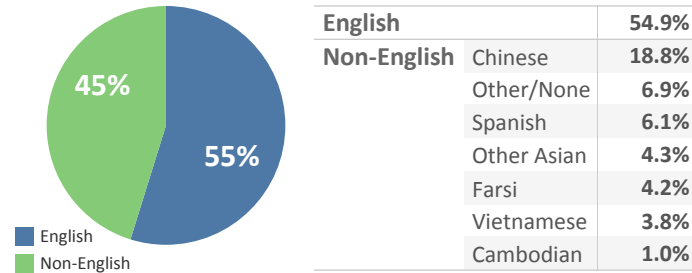
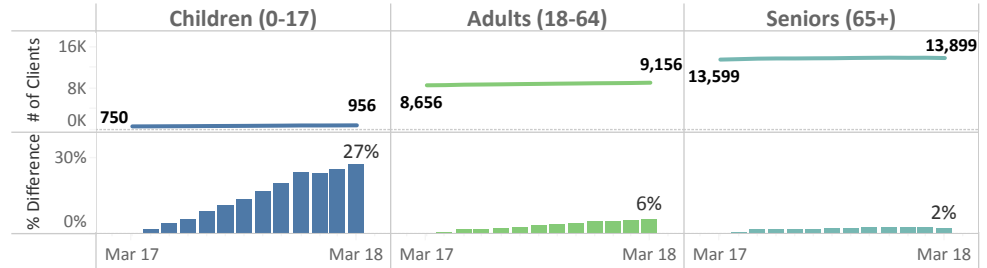
IHSS Caseload			% Difference
2017	March	23.0K	+4.4%
2018	March	24.0K	

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

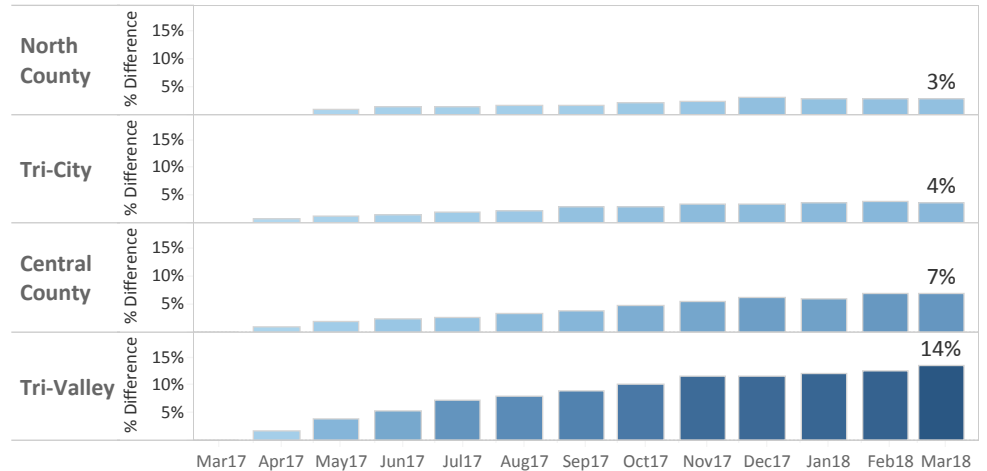
## Ethnicity and Language



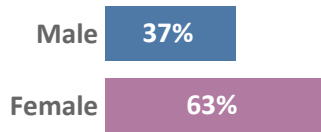
## IHSS Individuals



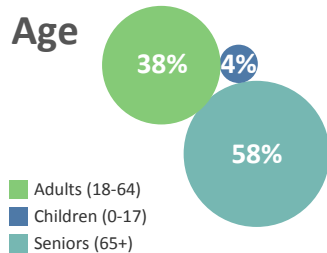
## Annual Percent Difference by Location



## Gender



## Age



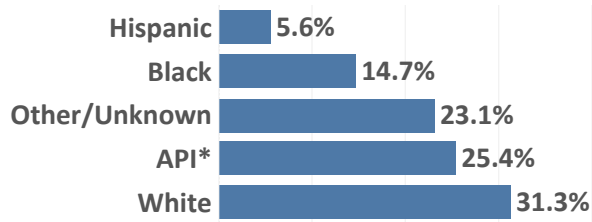
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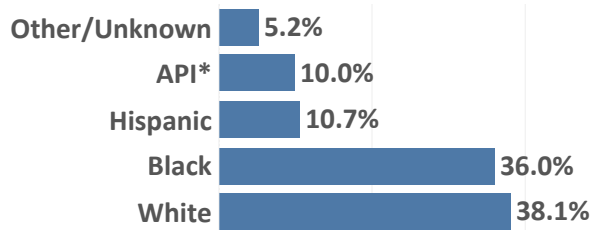
Definitions of terms appear on the last page  
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## Ethnicity - Congregate Meals



## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

**Total Individuals Served: 5,055**



**Total Meals Served: 59,067**



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# Demographics by Program - Individuals

April 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
<b>Total Persons</b>		373,151	100.0%	105,491	100.0%	22,974	100.0%	9,191	100.0%	24,011	100.0%	424	100.0%	1,931	100.0%	1,388	100.0%
<b>Seniors (65+)</b>	Female	25,132	6.7%	4,224	4.0%	4	0.0%	422	4.6%	9,593	40.0%	207	48.8%	0	0.0%	0	0.0%
	Male	17,073	4.6%	2,917	2.8%	11	0.0%	246	2.7%	4,306	17.9%	128	30.2%	0	0.0%	0	0.0%
	Undefined	0	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	19	4.5%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	118,337	31.7%	31,662	30.0%	3,121	13.6%	3,179	34.6%	5,148	21.4%	35	8.3%	217	11.2%	263	18.9%
	Male	93,685	25.1%	20,814	19.7%	802	3.5%	5,343	58.1%	4,008	16.7%	30	7.1%	144	7.5%	154	11.1%
	Undefined	10	0.0%	9	0.0%	0	0.0%	1	0.0%	0	0.0%	4	0.9%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	58,460	15.7%	22,904	21.7%	9,561	41.6%	0	0.0%	307	1.3%	1	0.2%	806	41.7%	481	34.7%
	Male	60,452	16.2%	22,960	21.8%	9,475	41.2%	0	0.0%	649	2.7%	0	0.0%	764	39.6%	490	35.3%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Ethnicity</b>		373,151	100.0%	105,491	100.0%	22,974	100.0%	9,191	100.0%	24,011	100.0%	424	100.0%	1,931	100.0%	1,388	100.0%
<b>API*</b>		94,122	25.2%	16,082	15.2%	1,575	6.9%	821	8.9%	9,202	38.3%	27	6.4%	123	6.4%	67	4.8%
<b>Black</b>		65,016	17.4%	32,560	30.9%	9,792	42.6%	4,734	51.5%	7,257	30.2%	105	24.8%	937	48.5%	728	52.4%
<b>Hispanic</b>		121,760	32.6%	30,721	29.1%	7,069	30.8%	945	10.3%	2,280	9.5%	22	5.2%	286	14.8%	150	10.8%
<b>Native American</b>		953	0.3%	352	0.3%	59	0.3%	48	0.5%	66	0.3%	1	0.2%	26	1.3%	20	1.4%
<b>White</b>		91,063	24.4%	25,769	24.4%	4,479	19.5%	2,642	28.7%	3,404	14.2%	110	25.9%	394	20.4%	289	20.8%
<b>Other</b>		237	0.1%	7	0.0%	0	0.0%	1	0.0%	1,802	7.5%	159	37.5%	165	8.5%	134	9.7%
<b>Language</b>		373,151	100.0%	105,491	100.0%	22,974	100.0%	9,191	100.0%	24,011	100.0%	424	100.0%	1,931	100.0%	1,388	100.0%
<b>English</b>		235,625	63.1%	76,429	72.5%	18,346	79.9%	8,444	91.9%	13,192	54.9%	325	76.7%	1,758	91.0%	1,281	92.3%
<b>Cambodian</b>		595	0.2%	157	0.1%	29	0.1%	14	0.2%	243	1.0%	0	0.0%	0	0.0%	0	0.0%
<b>Chinese</b>		30,294	8.1%	4,694	4.4%	112	0.5%	267	2.9%	4,520	18.8%	6	1.4%	6	0.3%	2	0.1%
<b>Farsi</b>		1,778	0.5%	679	0.6%	197	0.9%	24	0.3%	1,008	4.2%	1	0.2%	2	0.1%	1	0.1%
<b>Other</b>		10,188	2.7%	2,925	2.8%	706	3.1%	166	1.8%	1,646	6.9%	74	17.5%	15	0.8%	12	0.9%
<b>Other Asian</b>		4,471	1.2%	709	0.7%	46	0.2%	56	0.6%	1,037	4.3%	5	1.2%	4	0.2%	2	0.1%
<b>Spanish</b>		81,392	21.8%	17,465	16.6%	3,414	14.9%	152	1.7%	1,455	6.1%	12	2.8%	143	7.4%	90	6.5%
<b>Vietnamese</b>		8,808	2.4%	2,433	2.3%	124	0.5%	68	0.7%	910	3.8%	1	0.2%	3	0.2%	0	0.0%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

April 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
<b>North County</b>	Alameda	13,567	3.6%	3,292	3.1%	600	2.6%	171	1.9%	870	3.6%	34	1.8%
	Albany	2,855	0.8%	506	0.5%	124	0.5%	14	0.2%	70	0.3%	4	0.2%
	Berkeley	14,293	3.8%	4,371	4.1%	651	2.8%	478	5.2%	1,256	5.2%	42	2.2%
	Emeryville	2,306	0.6%	579	0.5%	100	0.4%	51	0.6%	188	0.8%	10	0.5%
	Oakland	145,534	39.0%	52,178	49.5%	12,406	54.0%	5,750	62.6%	10,805	45.0%	501	26.2%
	Piedmont	454	0.1%	61	0.1%	7	0.0%	5	0.1%	41	0.2%	4	0.2%
	<b>Total</b>	178,996	48.0%	60,986	57.8%	13,886	60.4%	6,469	70.4%	13,230	55.1%	595	31.1%
<b>Tri-City</b>	Fremont	32,345	8.7%	6,481	6.1%	1,200	5.2%	472	5.1%	2,377	9.9%	64	3.3%
	Newark	9,105	2.4%	1,873	1.8%	339	1.5%	85	0.9%	573	2.4%	23	1.2%
	Union City	15,844	4.2%	3,195	3.0%	632	2.8%	120	1.3%	1,202	5.0%	32	1.7%
	<b>Total</b>	57,288	15.4%	11,549	10.9%	2,171	9.4%	677	7.4%	4,152	17.3%	119	6.2%
<b>Central County</b>	Castro Valley	8,835	2.4%	1,820	1.7%	326	1.4%	100	1.1%	454	1.9%	40	2.1%
	Hayward	57,966	15.5%	15,391	14.6%	3,384	14.7%	1,164	12.7%	2,804	11.7%	186	9.7%
	San Leandro	31,393	8.4%	8,094	7.7%	1,581	6.9%	346	3.8%	1,724	7.2%	99	5.2%
	San Lorenzo	6,998	1.9%	1,631	1.5%	262	1.1%	91	1.0%	406	1.7%	27	1.4%
	<b>Total</b>	105,177	28.2%	26,934	25.5%	5,553	24.2%	1,701	18.5%	5,388	22.4%	352	18.4%
<b>Tri-Valley</b>	Dublin	5,586	1.5%	1,149	1.1%	203	0.9%	48	0.5%	396	1.6%	15	0.8%
	Livermore	11,611	3.1%	2,691	2.6%	589	2.6%	155	1.7%	438	1.8%	59	3.1%
	Pleasanton	5,898	1.6%	935	0.9%	163	0.7%	56	0.6%	325	1.4%	17	0.9%
	<b>Total</b>	23,095	6.2%	4,775	4.5%	955	4.2%	259	2.8%	1,159	4.8%	91	4.8%
<b>Other</b>	Other	8,685	2.3%	1,255	1.2%	409	1.8%	85	0.9%	82	0.3%	755	39.5%
	<b>Total</b>	8,685	2.3%	1,255	1.2%	409	1.8%	85	0.9%	82	0.3%	755	39.5%
<b>Total Persons</b>		373,151	100.0%	105,491	100.0%	22,974	100.0%	9,191	100.0%	24,011	100.0%	1,912	100.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

## Child Welfare

Transitional Housing Program for Non-Minor Dependents in extended foster care	Transitional Housing Program for Non-Minor Dependents in extended foster care.
SILP	Supervised Independent Living Placement
Guardian Home	Placement with court appointed legal guardian
Relative/NREFM	Relative/Non-Relative Extended Family Member
Group Home	24-Hour staff residential and/or treatment facility for foster youth
Foster Family Home	County sponsored foster care home

## CalWORKs

Two Parent Families	Families with children living in the home with two non-disabled, natural or adoptive parents.
Non-Needy Caretaker	Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.
TANF Timed-Out	Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.
Child-Only	Families with children living in home whose parents are ineligible to receive assistance.
Total Clients in Welfare to Work	All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.
Subsidized Work and Community Experience	Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.
Paying Jobs	Includes unsubsidized and subsidized self-employment, public and private sector jobs.

## CalFresh

Non Assistance CalFresh Individuals	Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.
All CalFresh Individuals	All clients receiving CalFresh.
Non Assistance CalFresh Caseloads	Household members received public assistance (e.g. case benefit through CalWORKs).
All CalFresh Caseloads	All cases receiving CalFresh.