### **ALAMEDA COUNTY**

# **Social Services Agency**





### **Our Mission**

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 395,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

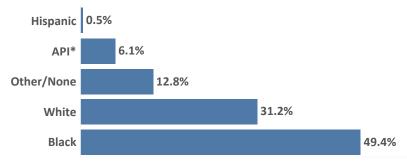


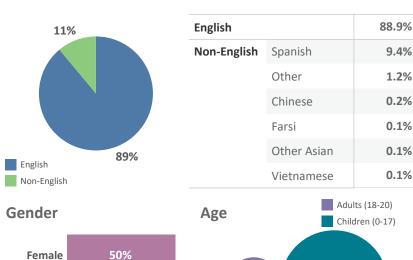


Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in September 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.



## **Ethnicity and Language**





20%

80%

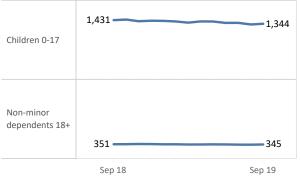
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50%

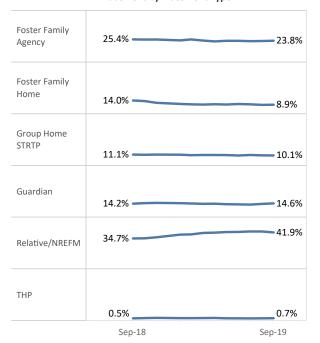
Male

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

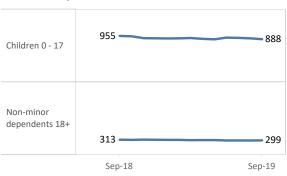
# Child Welfare Children and Non-Minor Dependent Youth in Cases



Child Welfare Children 0 - 17 in Placement by Placement Type



Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

Foster Family Agency	7.7%	5.7%
Foster Family Home	1.6%	2.3%
Group Home STRTP	4.8%	3.3%
Guardian	5.8%	6.7%
Relative/NREFM	2.6%	3.7%
SILP	31.3%	33.1%
THP	46.3%	45.2%
	Sep-18	Sep-19

Definitions of terms appear on the last page \*Asian/Pacific Islander

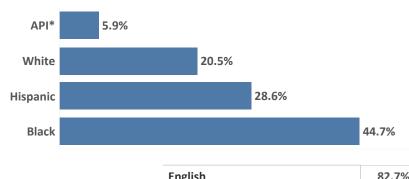
CalWORKs Caseload % Difference

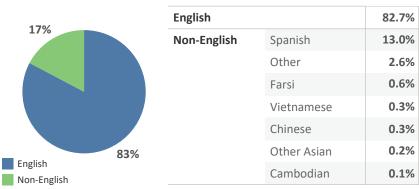
2018 September 10.2K

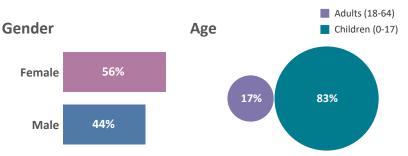
2019 September 9.1K

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

## **Ethnicity and Language**

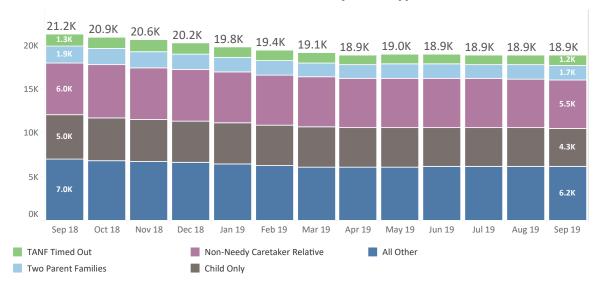




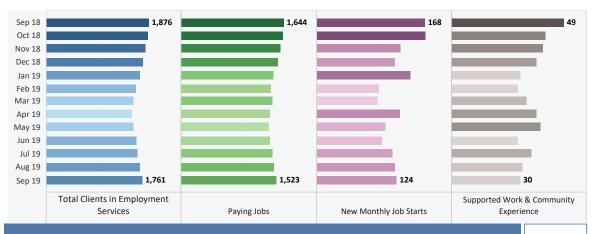


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## **CalWORKs Individuals by Case Type**



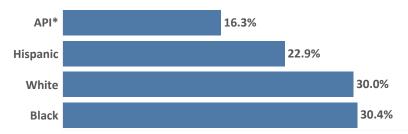
### Welfare to Work Individuals

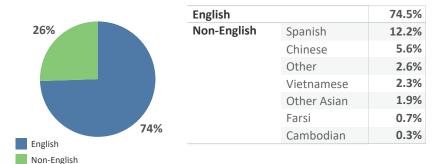


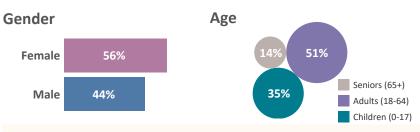
Definitions of terms appear on the last page \*Asian/Pacific Islander

% Difference **CalFresh Caseload** September 54.8K 2018 +17.0% 2019 September 64.1K **NA CalFresh Caseload** % Difference 2018 September 49.4K +20.2% September 2019 59.4K

# **Ethnicity and Language**



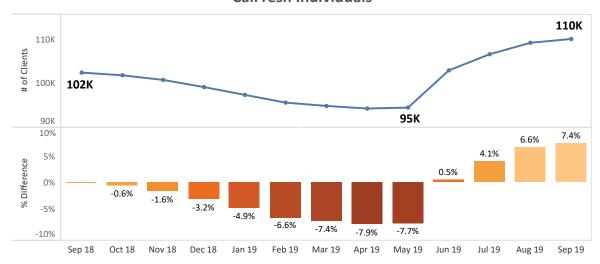




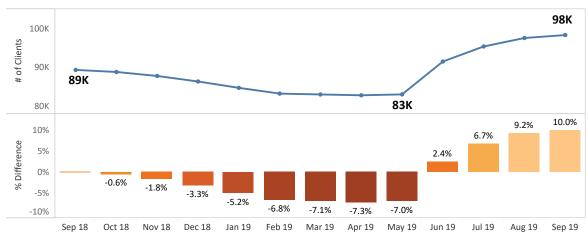
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### **CalFresh Individuals**



# Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page. \*Asian/Pacific Islander

**Ethnicity and Language** 

**Black** 

API\*

White

Hispanic

37%

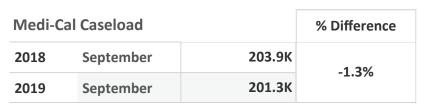
English

Non-English

Gender

**Female** 

Male



**English** 

Age

63%

54%

46%

percents shown here correspond to Medi-Cal clients enrolled by SSA.

Non-English

16.9%

24.5%

Spanish

Chinese

Other

Farsi

57%

Other Asian

Vietnamese

Cambodian

26.3%

32.3%

63.1%

21.9%

6.3%

3.0%

2.7%

2.4%

0.5%

0.1%

Adults (18-64)

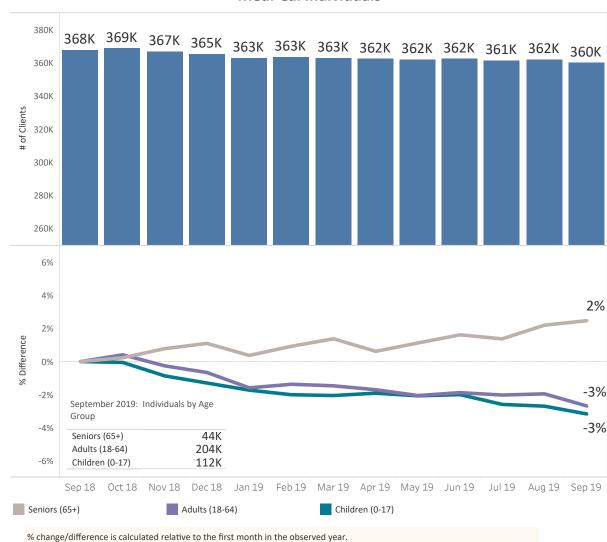
Seniors (65+)

31%

Children (0-17)

Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.



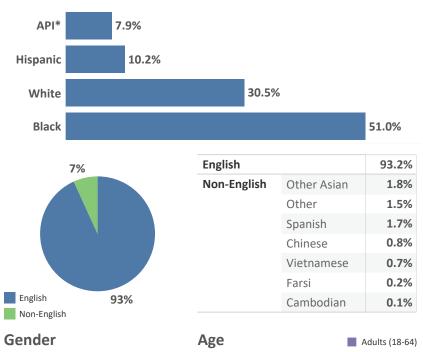




Definitions of terms appear on the last page
\*Asian/Pacific Islander

GA Case	eload	% Difference	
2018	September	9.2K	-0.2%
2019	September	9.2K	-0.2/6

# **Ethnicity and Language**



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39%

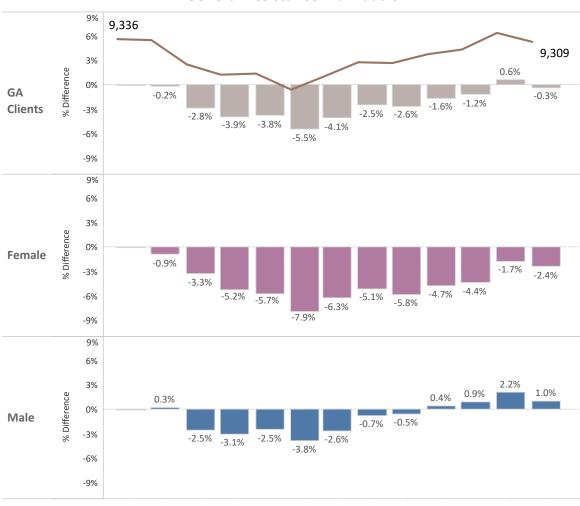
61%

Female

Male

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

### **General Assistance Individuals**



Sep 18 Oct 18 Nov 18 Dec 18 Jan 19 Feb 19 Mar 19 Apr 19 May 19 Jun 19 Jul 19 Aug 19 Sep 19

% change/difference is calculated relative to the first month in the observed year.

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Seniors (65+)

94%

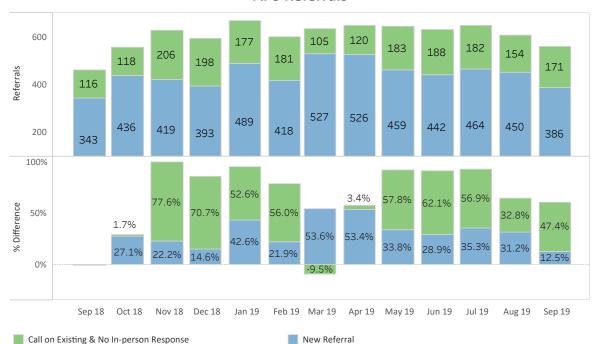


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### **APS Caseload**



### **APS Referrals**

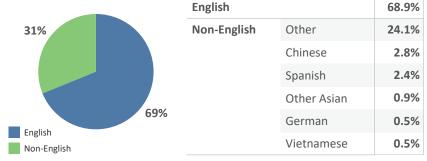


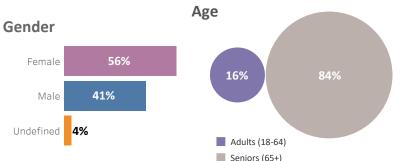
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Page 6

# **Ethnicity and Language** Hispanic 1.9% API\* 8.0% **Black** 16.5% 33.5% White Other/Unknown 39.2%





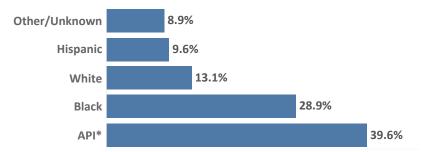
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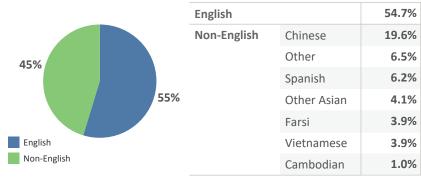
# **In-Home Supportive Services**

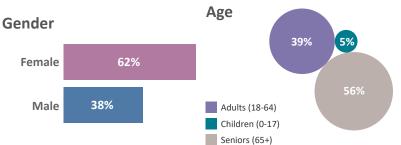


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

# **Ethnicity and Language**

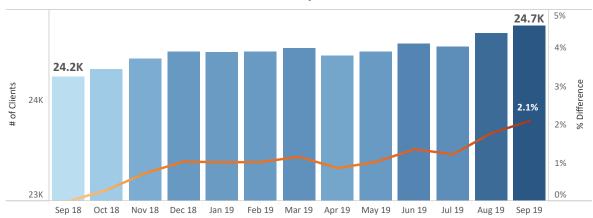




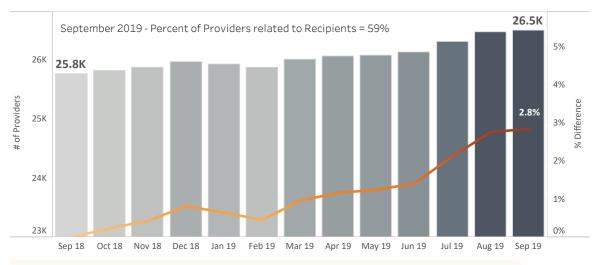


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## **IHSS Recipients**



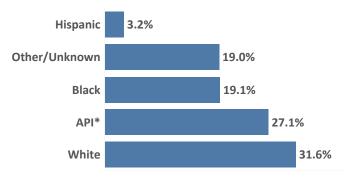
### **IHSS Providers**



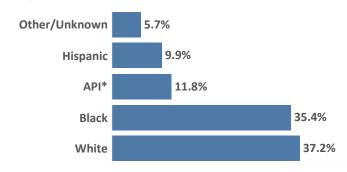
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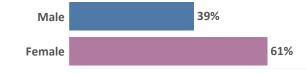
# **Ethnicity - Congregate Meals**



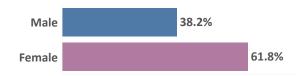
### **Ethnicity - Home Delivered Meals**



## **Gender - Congregate Meals**



## **Gender - Home Delivered Meals**



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

### **Access to Nutritious Food**

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

# Total Individuals Served: 4,226



# Total Meals Served: 58,900



Definitions of terms appear on the last page \*Asian/Pacific Islander

		Medi	-Cal	CalFr	esh	CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		359,619	100.0%	110,092	100.0%	19,092	100.0%	9,309	100.0%	24,741	100.0%	212	100.0%	1,187	100.0%	1,689	100.0%
Seniors (65+)	Female	26,248	7.3%	9,203	8.4%	1	0.0%	360	3.9%	9,574	38.7%	106	50.0%	0	0.0%	0	0.0%
	Male	17,747	4.9%	6,071	5.5%	5	0.0%	203	2.2%	4,306	17.4%	67	31.6%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	5	2.4%	0	0.0%	0	0.0%
	Female	112,729	31.3%	33,059	30.0%	2,571	13.5%	3,236	34.8%	5,509	22.3%	12	5.7%	197	16.6%	212	12.6%
Adults (18-64)	Male	91,039	25.3%	22,756	20.7%	627	3.3%	5,510	59.2%	4,185	16.9%	19	9.0%	119	10.0%	133	7.9%
	Undefined	5	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	3	1.4%	0	0.0%	0	0.0%
	Female	54,913	15.3%	19,394	17.6%	8,026	42.0%	0	0.0%	378	1.5%	0	0.0%	394	33.2%	637	37.7%
Children (0-17)	Male	56,934	15.8%	19,607	17.8%	7,862	41.2%	0	0.0%	789	3.2%	0	0.0%	477	40.2%	705	41.7%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Ethnicity		359,619	100.0%	110,092	100.0%	19,092	100.0%	9,309	100.0%	24,741	100.0%	100.0% 212 100.0% 1,187 100.0%		1,689	100.0%		
API*		87,717	24.4%	17,959	16.3%	1,129	5.9%	735	7.9%	9,805	39.6%	17	8.0%	% 72 6.1%		97	5.7%
Black		60,553	16.8%	33,492	30.4%	8,538	44.7%	4,746	51.0%	7,144	28.9%	35	16.5%	611	51.5%	819	48.5%
Hispanic		115,876	32.2%	25,248	22.9%	5,456	28.6%	948	10.2%	2,368	9.6%	4	1.9%	3	0.3%	7	0.4%
Native America	an	884	0.2%	335	0.3%	56	0.3%	43	0.5%	59	0.2%	6	2.8%	13	1.1%	23	1.4%
White		94,393	26.2%	33,049	30.0%	3,913	20.5%	2,835	30.5%	3,232	13.1%	71	33.5%	348	29.3%	506	30.0%
Other		196	0.1%	9	0.0%	0	0.0%	2	0.0%	2,133	8.6%	79	37.3%	140	11.8%	237	14.0%
Language		359,619	100.0%	110,092	100.0%	19,092	100.0%	9,309	100.0%	24,741	100.0%	212	100.0%	1,187	100.0%	1,689	100.0%
English		227,068	63.1%	81,999	74.5%	15,792	82.7%	8,676	93.2%	13,543	54.7%	146	68.9%	1,063	89.6%	1,502	88.9%
Cambodian		537	0.1%	286	0.3%	21	0.1%	10	0.1%	250	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese		29,622	8.2%	7,474	6.8%	76	0.4%	199	2.1%	4,855	19.6%	6	2.8%	1	0.1%	4	0.2%
Farsi		1,680	0.5%	772	0.7%	119	0.6%	17	0.2%	966	3.9%	0	0.0%	2	0.2%	2	0.1%
Other		9,580	2.7%	2,882	2.6%	505	2.6%	143	1.5%	1,603	6.5%	52	24.5%	14	1.2%	20	1.2%
Other Asian		3,763	1.0%	794	0.7%	25	0.1%	43	0.5%	1,018	4.1%	2	0.9%	2	0.2%	2	0.1%
Spanish		78,791	21.9%	13,392	12.2%	2,488	13.0%	154	1.7%	1,533	6.2%	5	2.4%	104	8.8%	158	9.4%
Vietnamese		8,578	2.4%	2,493	2.3%	66	0.3%	67	0.7%	973	3.9%	1	0.5%	1	0.1%	1	0.1%

		Med	Medi-Cal CalFresh		esh	CalW(	ORKs	General <i>I</i>	Assistance	IHSS		Child Welfare		
Total Persons		359,619	100.0%	110,092	100.0%	19,092	100.0%	9,309	100.0%	24,741	100.0%	1,664	100.0%	
North County	Alameda	12,847	3.6%	3,410	3.1%	471	2.5%	163	1.8%	930	3.8%	31	1.9%	
	Albany	2,614	0.7%	547	0.5%	89	0.5%	12	0.1%	65	0.3%	3	0.2%	
	Berkeley	13,580	3.8%	5,716	5.2%	524	2.7%	456	4.9%	1,260	5.1%	26	1.6%	
	Emeryville	2,224	0.6%	725	0.7%	73	0.4%	57	0.6%	196	0.8%	9	0.5%	
	Oakland	141,665	39.4%	55,024	50.0%	10,399	54.5%	5,718	61.4%	10,934	44.2%	439	26.4%	
	Piedmont	419	0.1%	53	0.0%	0	0.0%	5	0.1%	40	0.2%	4	0.2%	
Tri-City	Fremont	30,584	8.5%	6,527	5.9%	893	4.7%	480	5.2%	2,471	10.0%	72	4.3%	
	Newark	8,427	2.3%	1,882	1.7%	322	1.7%	85	0.9%	601	2.4%	20	1.2%	
	Union City	14,943	4.2%	3,346	3.0%	562	2.9%	162	1.7%	1,230	5.0%	24	1.4%	
Central	Castro Valley	8,454	2.4%	1,841	1.7%	269	1.4%	107	1.1%	493	2.0%	37	2.2%	
County	Hayward	55,153	15.3%	14,721	13.4%	2,697	14.1%	1,214	13.0%	2,943	11.9%	153	9.2%	
	San Leandro	30,700	8.5%	8,186	7.4%	1,341	7.0%	385	4.1%	1,818	7.3%	108	6.5%	
	San Lorenzo	6,892	1.9%	1,610	1.5%	227	1.2%	78	0.8%	415	1.7%	32	1.9%	
Tri-Valley	Dublin	5,629	1.6%	1,278	1.2%	175	0.9%	45	0.5%	452	1.8%	9	0.5%	
	Livermore	10,734	3.0%	2,445	2.2%	418	2.2%	188	2.0%	455	1.8%	34	2.0%	
	Pleasanton	5,736	1.6%	1,021	0.9%	153	0.8%	49	0.5%	366	1.5%	15	0.9%	
Other	Other	9,018	2.5%	1,760	1.6%	479	2.5%	105	1.1%	72	0.3%	648	38.9%	

# **Definition of Terms**

### **CalWORKs**

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

### **CalFresh**

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

### **Child Welfare**

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

**STRTP**: Short Term Residential Treatment Program.