



Social Services Agency

June 2019 MONTHLY REPORT

Our Mission
 To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 386,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

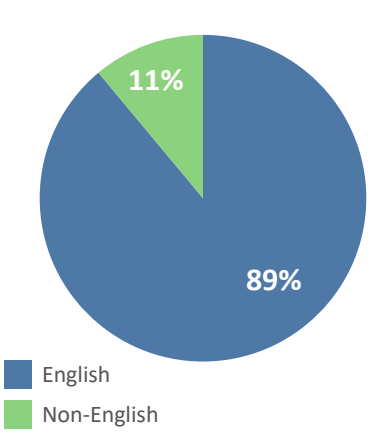
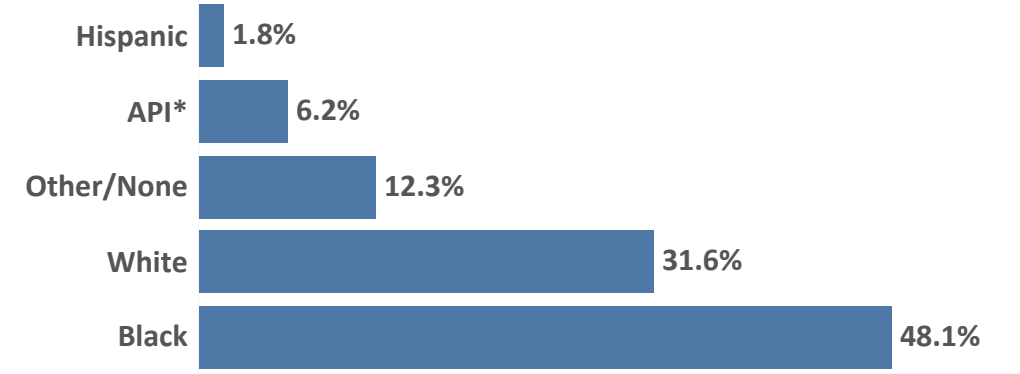


Respect - Integrity - Customer Service - Initiative - Responsibility

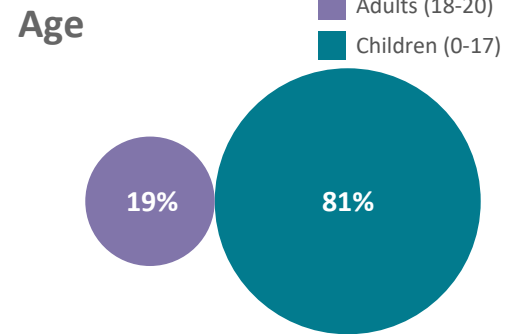
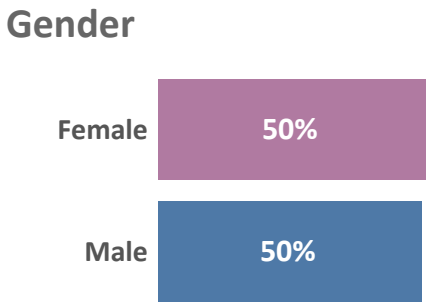
Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in May 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2018	May	1.9K	-7.3%
2019	May	1.7K	

Ethnicity and Language

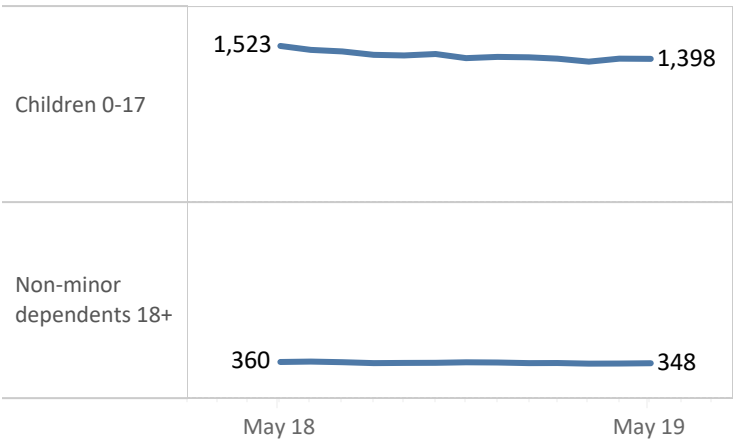


English		88.9%
Non-English	Spanish	9.2%
	Other	1.2%
	Chinese	0.1%
	Vietnamese	0.2%
	Farsi	0.2%
	Other Asian	0.1%

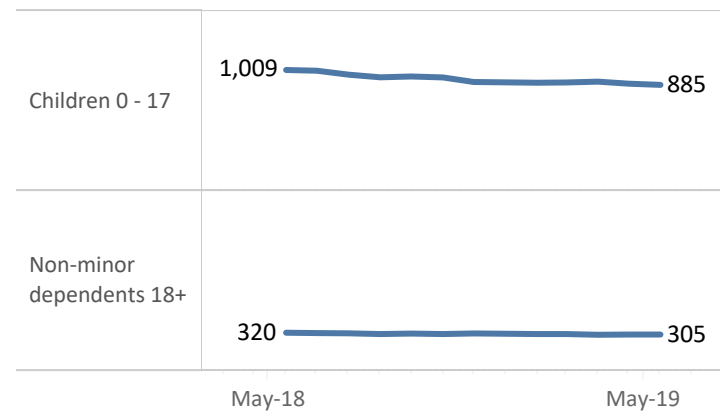


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

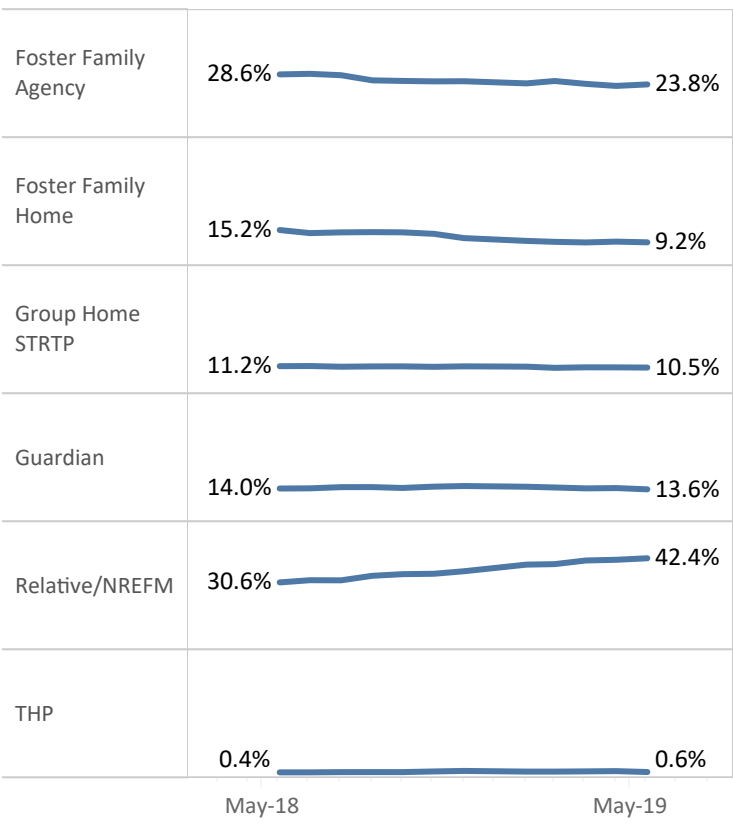
Child Welfare Children and Non-Minor Dependent Youth in Cases



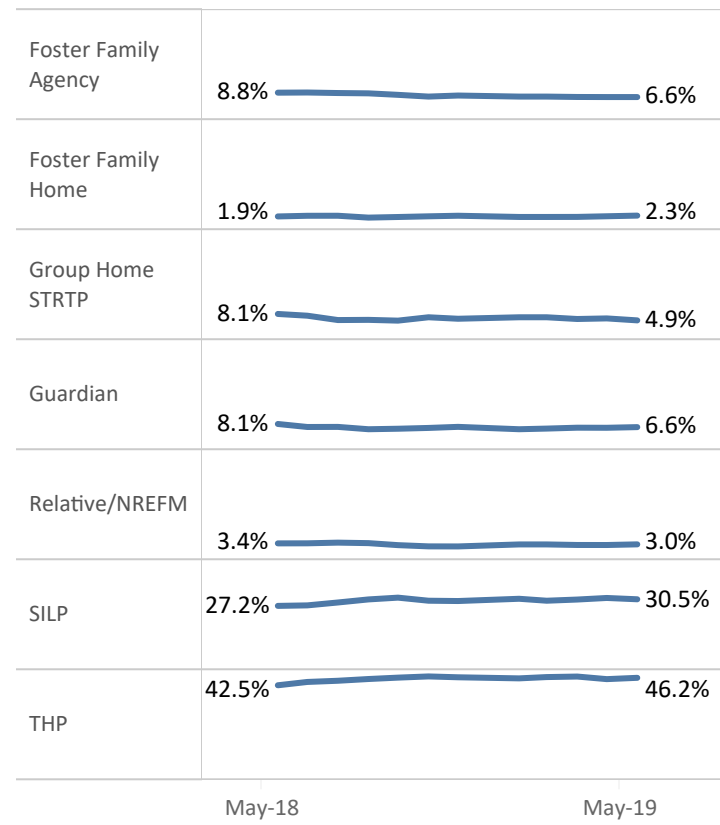
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



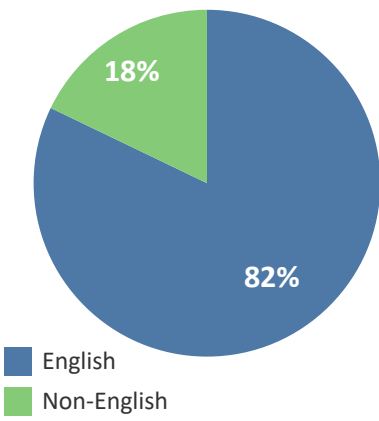
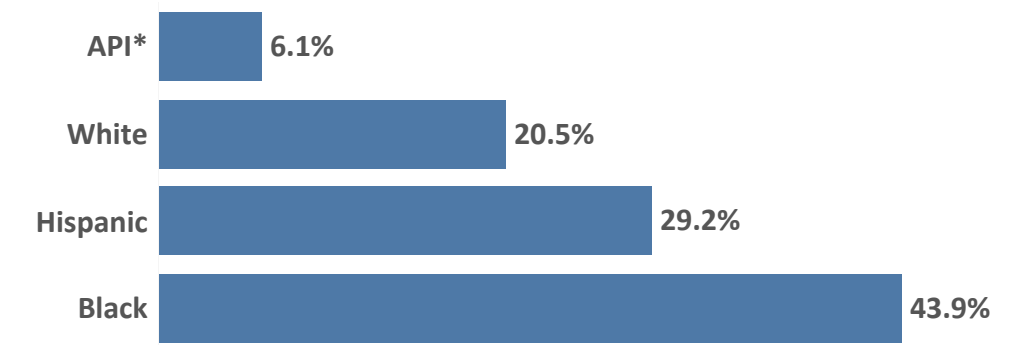
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Definitions of terms appear on the last page
*Asian/Pacific Islander

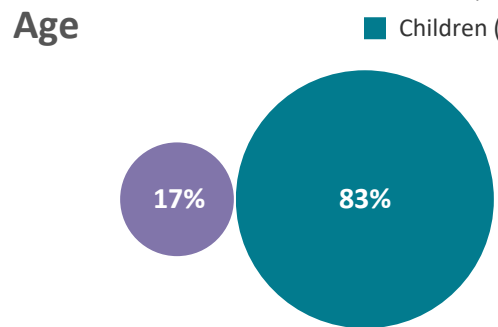
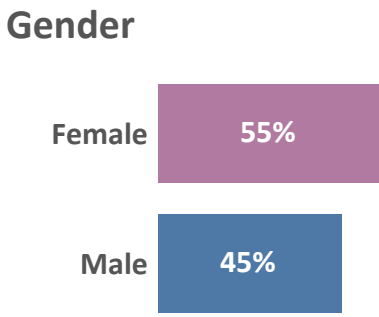
CalWORKs Caseload

CalWORKs Caseload			% Difference
2018	May	10.6K	-13.8%
2019	May	9.2K	

Ethnicity and Language

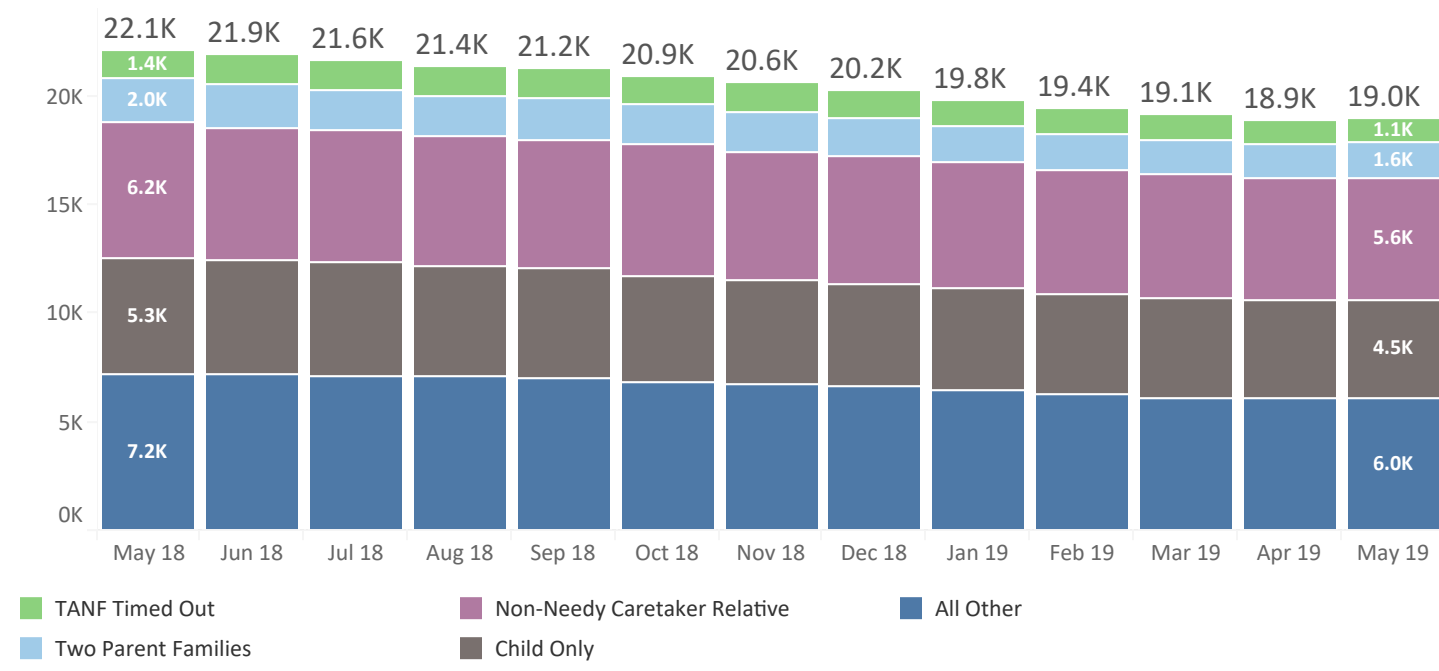


English			82.1%
Non-English	Spanish		13.4%
	Other		2.6%
	Farsi		0.7%
	Vietnamese		0.5%
	Chinese		0.3%
	Other Asian		0.2%
	Cambodian		0.1%

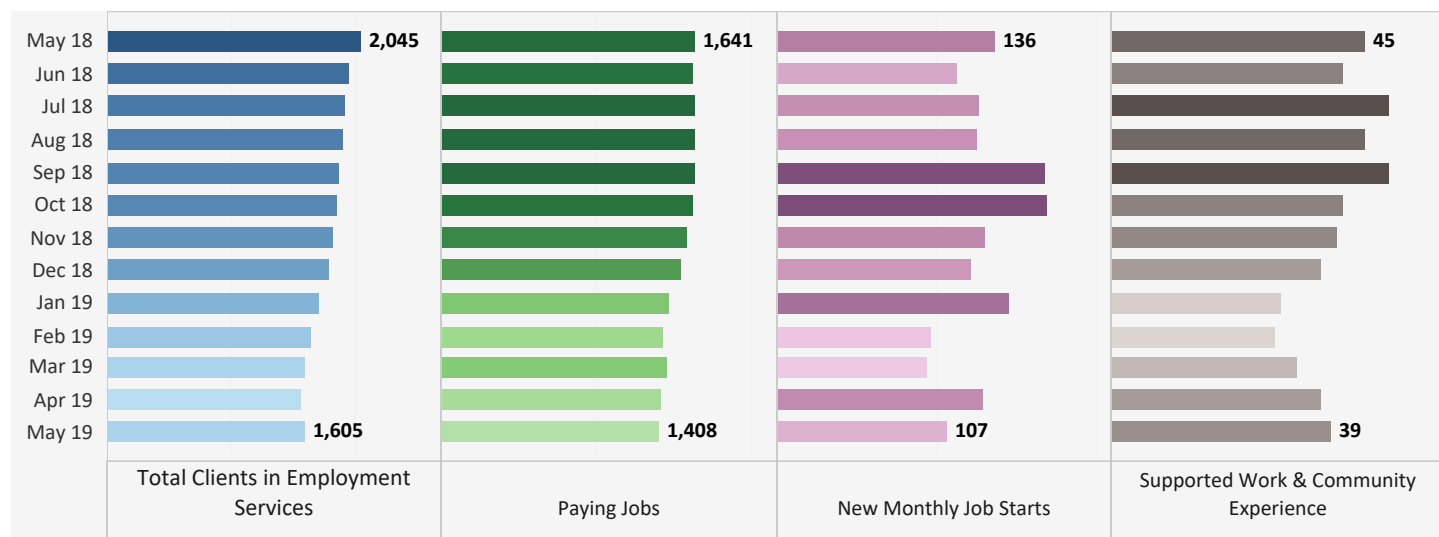


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



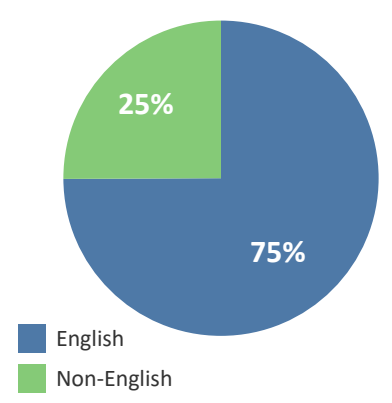
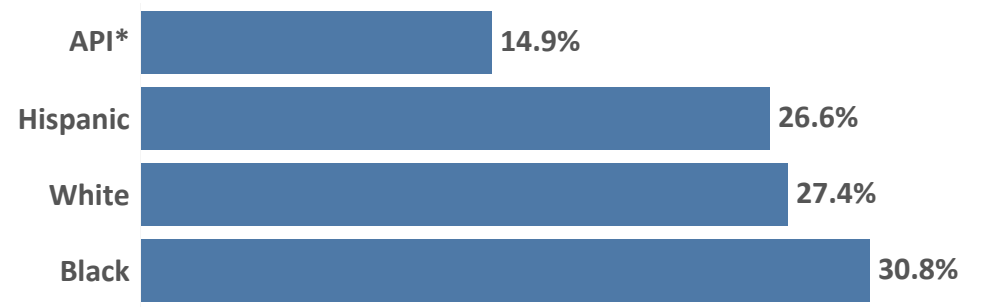
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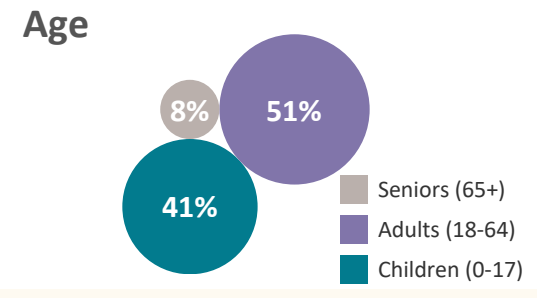
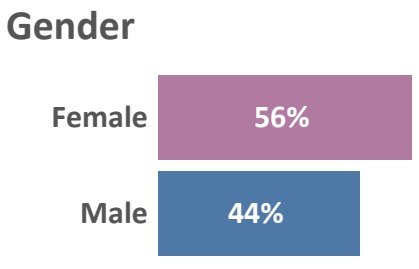
CalFresh Caseload			% Difference
2018	May	55.6K	-7.0%
2019	May	51.7K	

NA CalFresh Caseload			% Difference
2018	May	49.9K	-5.9%
2019	May	47.0K	

Ethnicity and Language

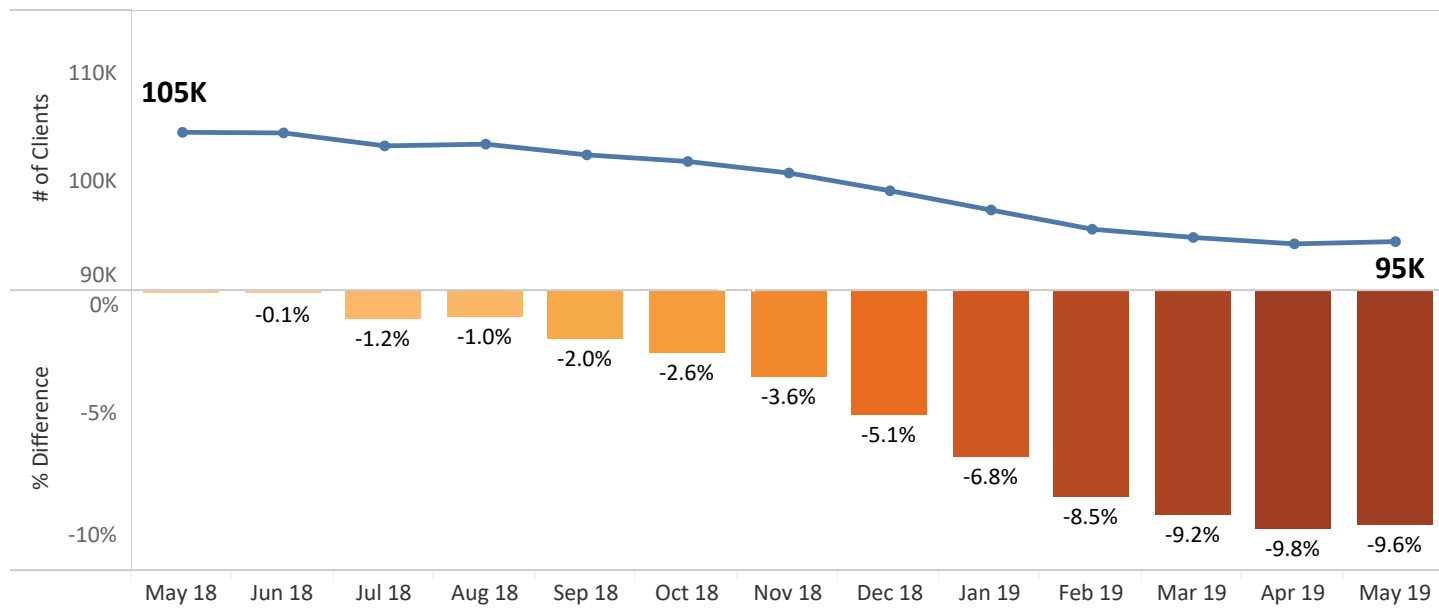


English		74.9%
Non-English	Spanish	14.4%
	Other	2.7%
	Chinese	3.7%
	Vietnamese	2.1%
	Other Asian	1.4%
	Farsi	0.6%
	Cambodian	0.1%

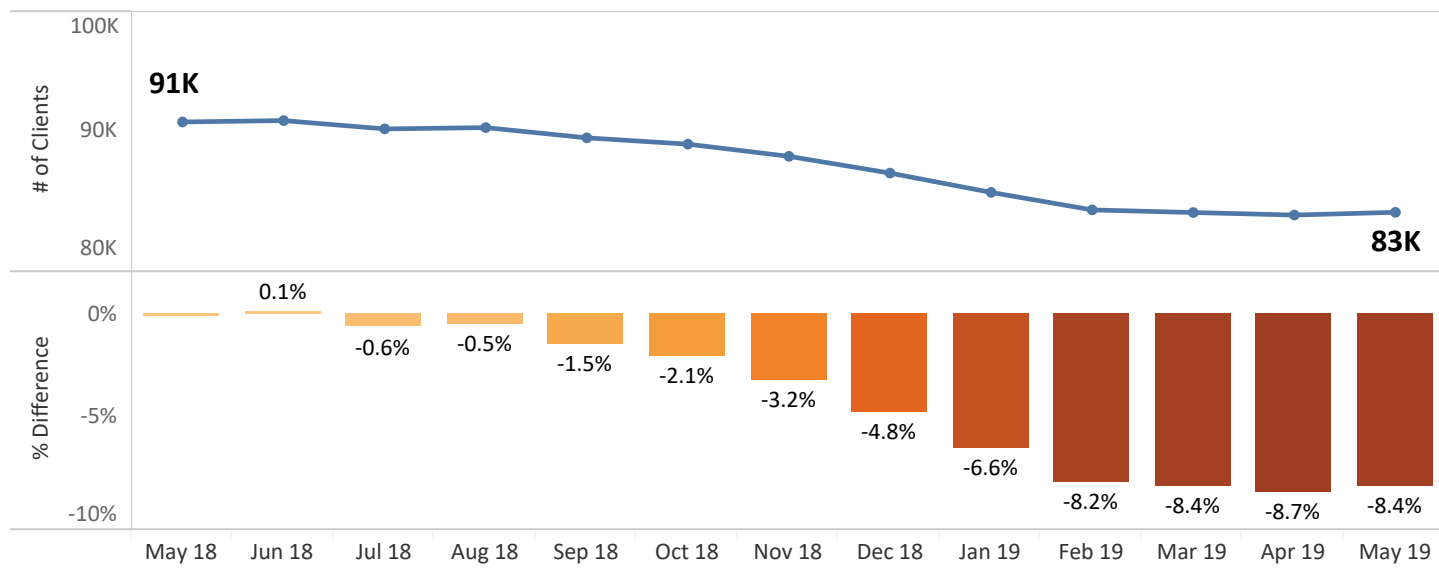


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

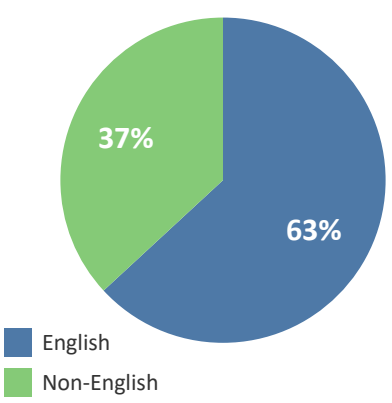
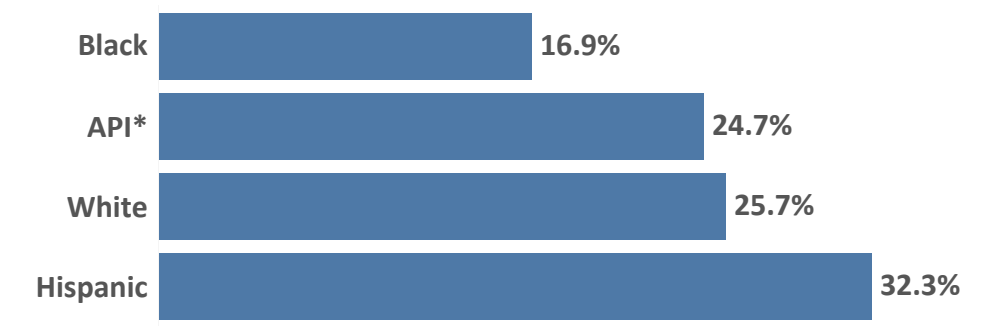
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Medi-Cal Caseload			% Difference
2018	May	204.5K	-1.6%
2019	May	201.2K	

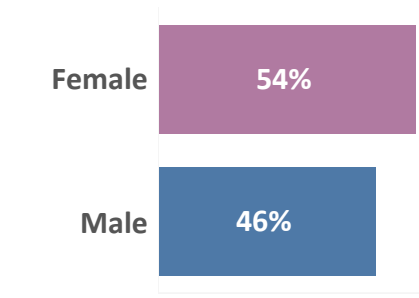
Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Ethnicity and Language

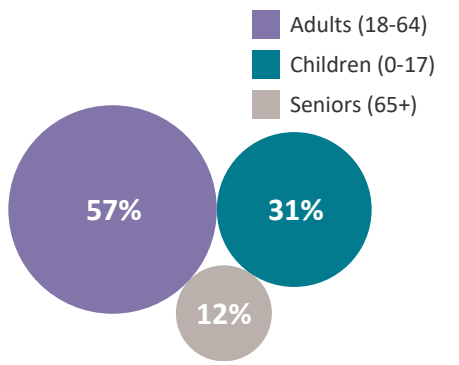


English			63.1%
Non-English			
Spanish			21.9%
Chinese			6.3%
Other Asian			3.0%
Other			2.7%
Vietnamese			2.4%
Farsi			0.5%
Cambodian			0.2%

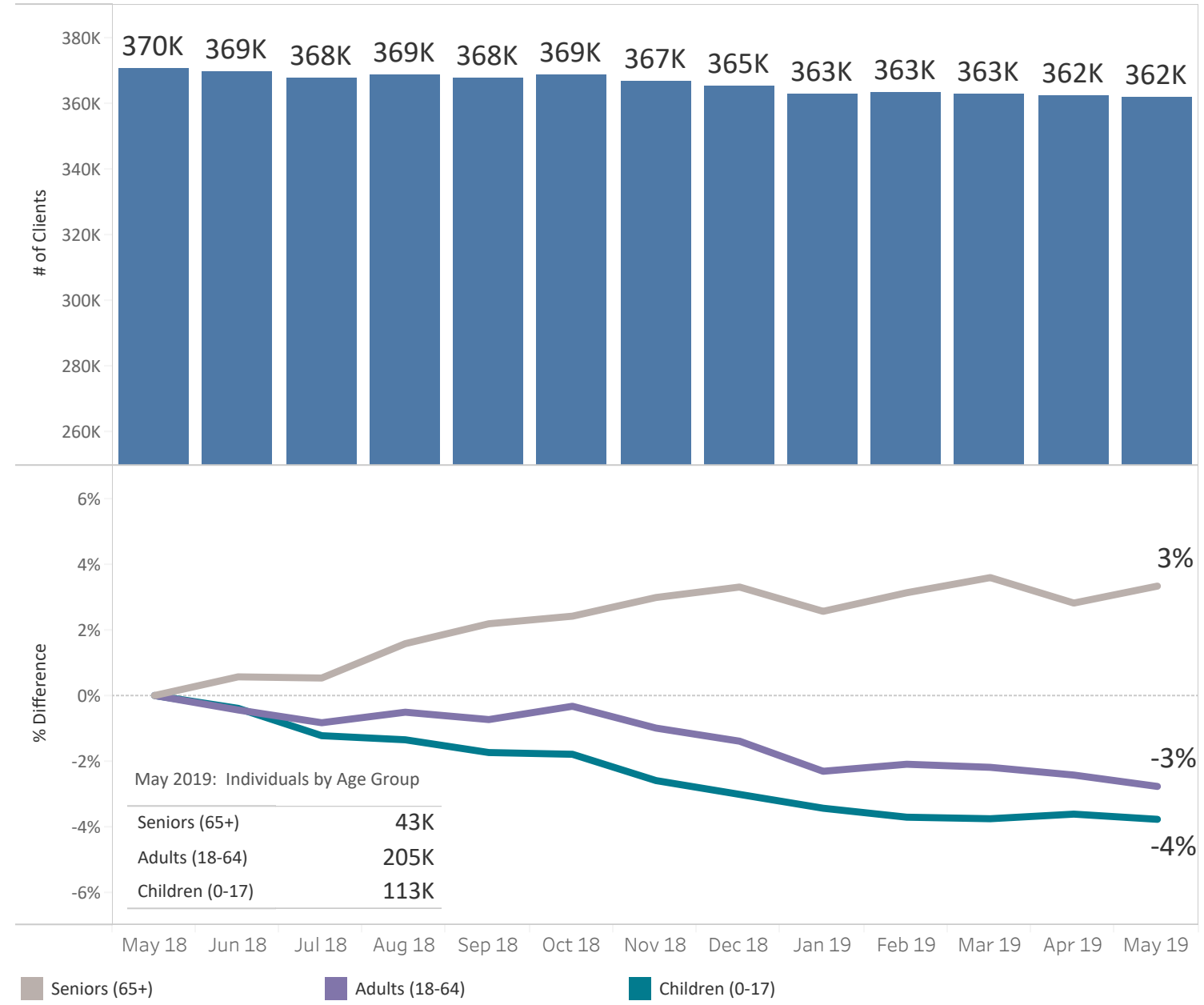
Gender



Age



Medi-Cal Individuals



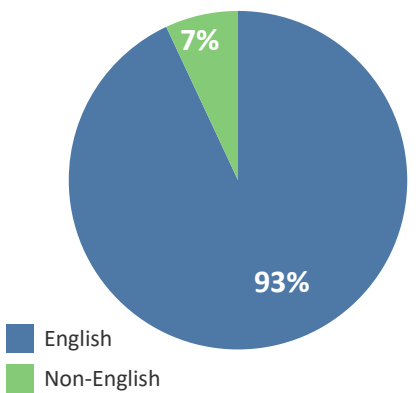
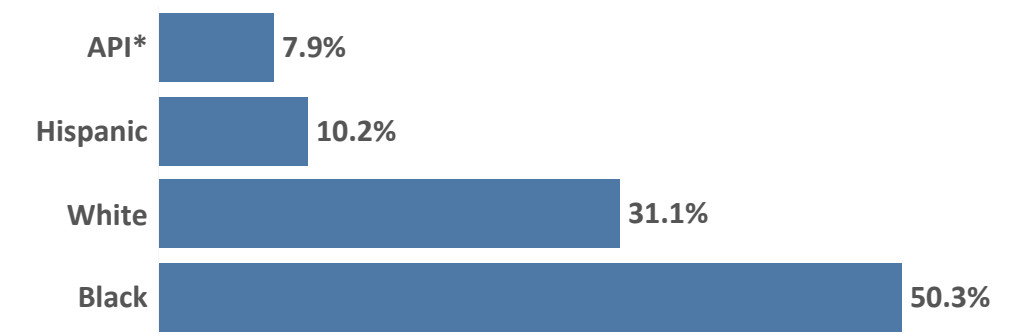
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GA Caseload			% Difference
2018	May	9.2K	-2.3%
2019	May	9.0K	

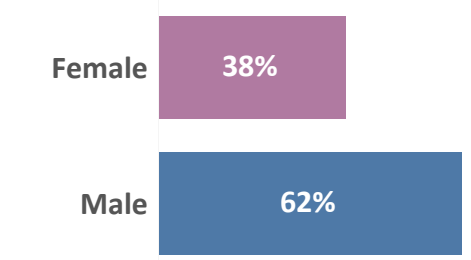
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language

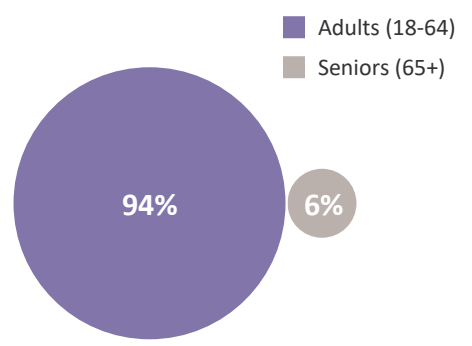


English		93.1%
Non-English	Other Asian	1.8%
	Other	1.5%
	Spanish	1.7%
	Chinese	0.9%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%

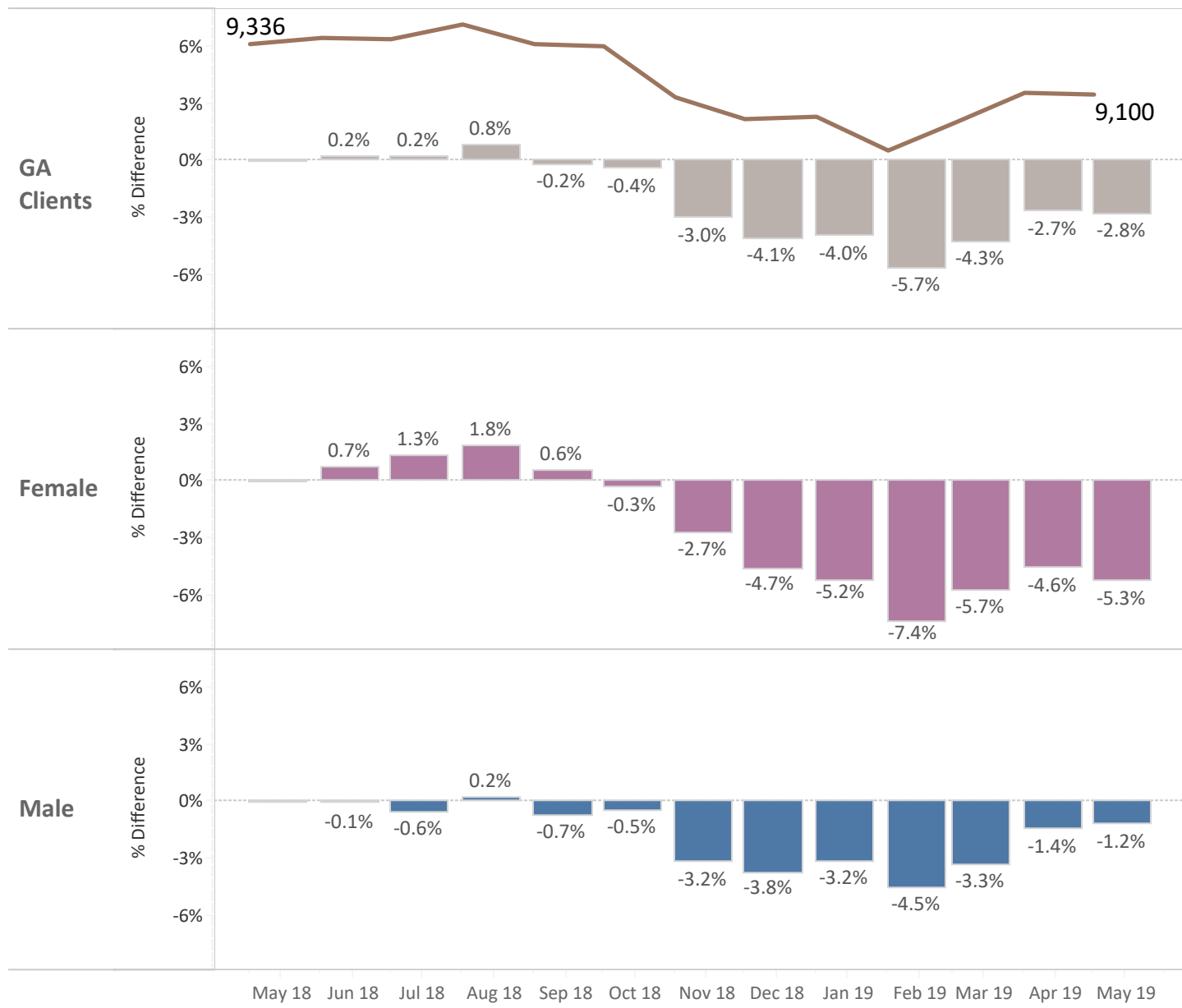
Gender



Age



General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

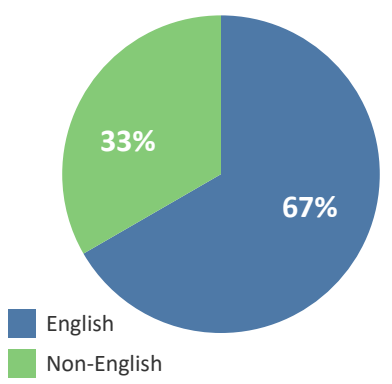
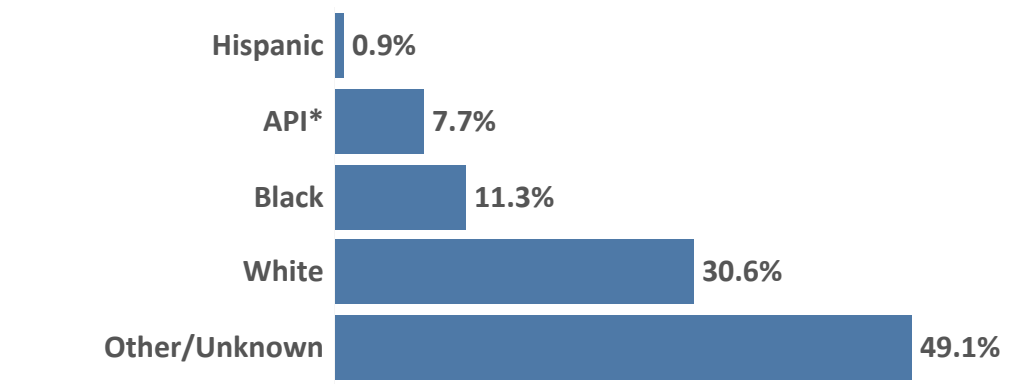
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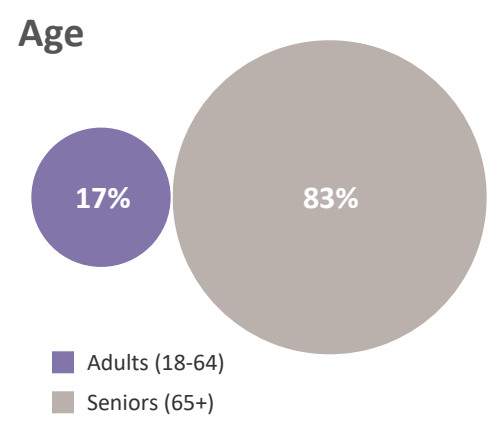
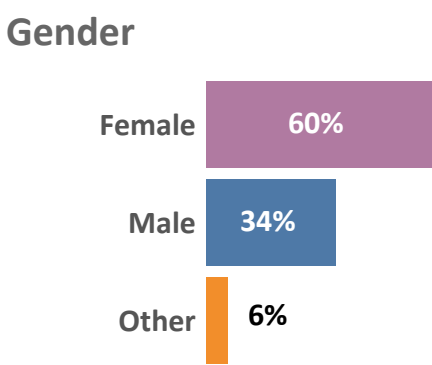
APS Caseload			% Difference
2018	May	961	+31.4%
2019	May	1,263	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

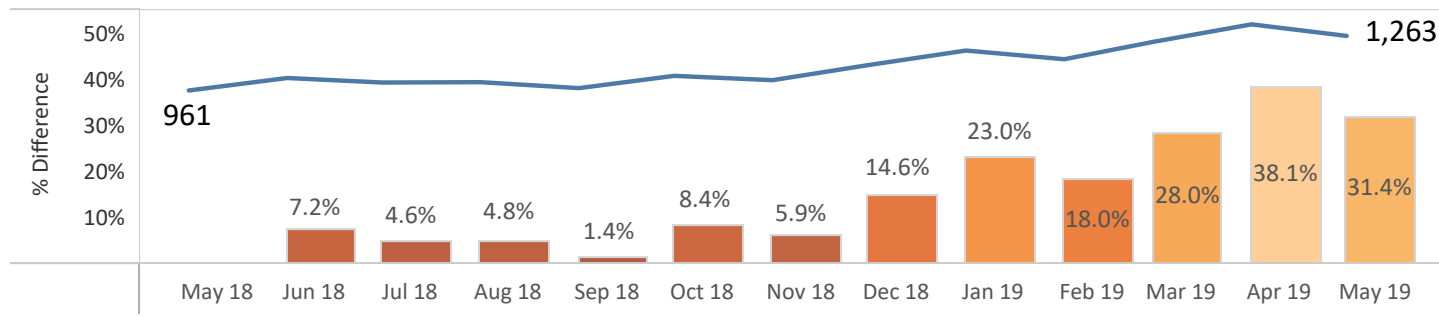
Ethnicity and Language



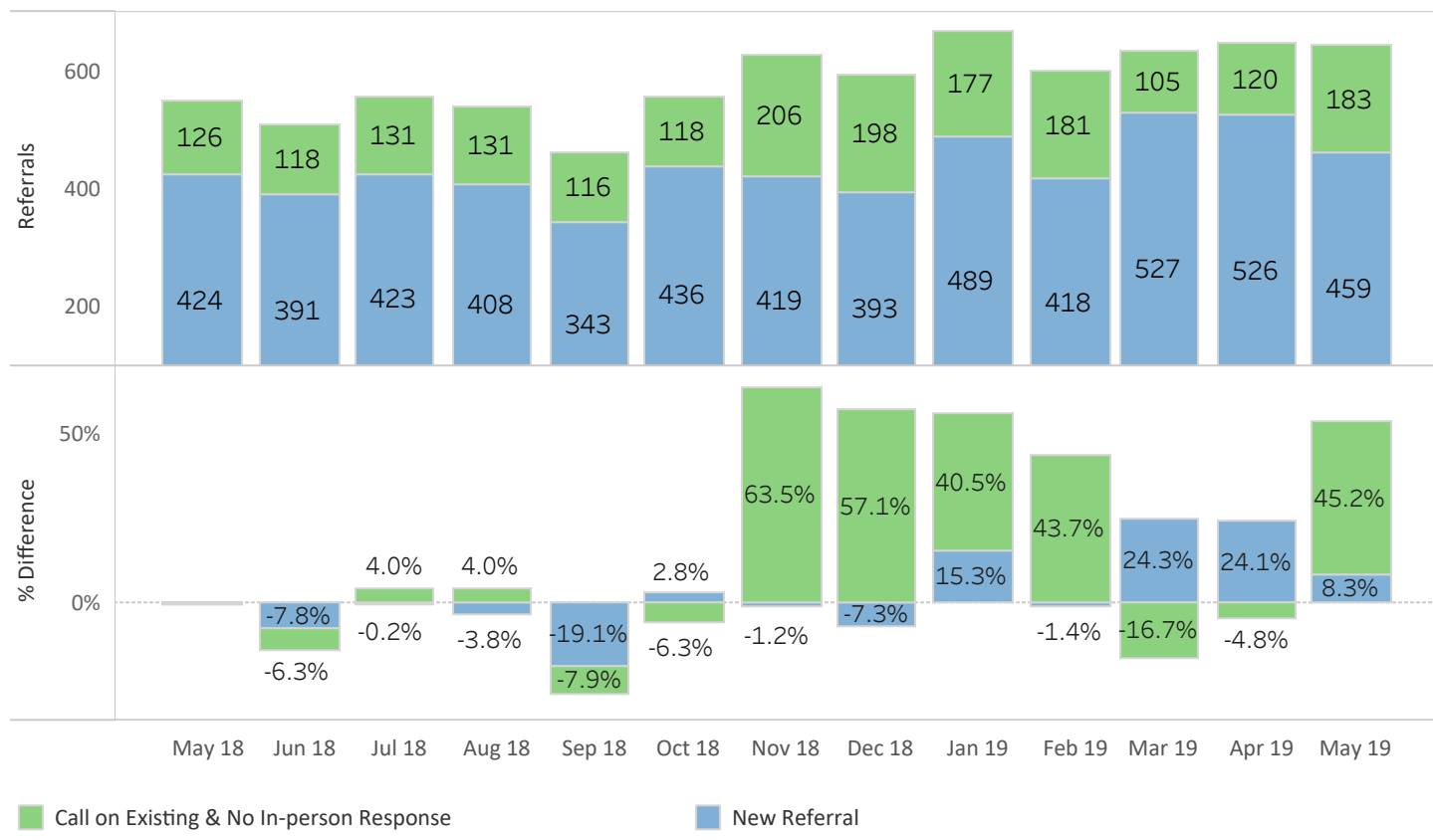
Language		
English		66.7%
Non-English	Undefined	25.2%
	Spanish	4.5%
	Other	1.8%
	Chinese	0.9%
	Other Asian	0.9%



APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

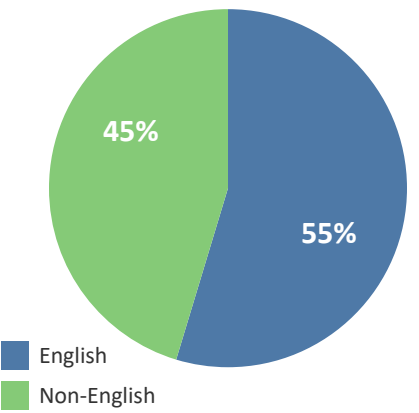
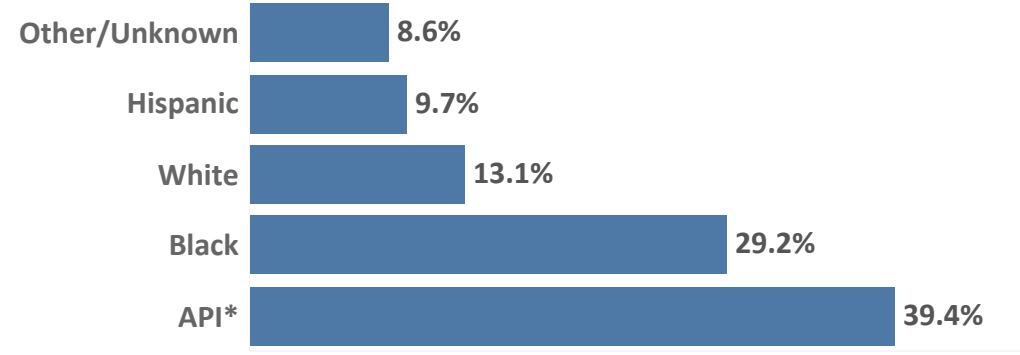
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IHSS Caseload			% Difference
2018	May	24.1K	
2019	May	24.5K	+1.5%

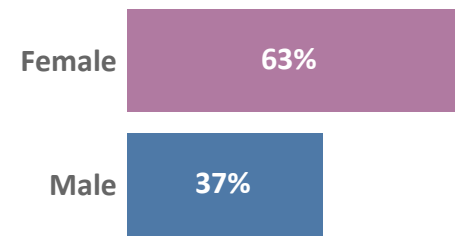
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

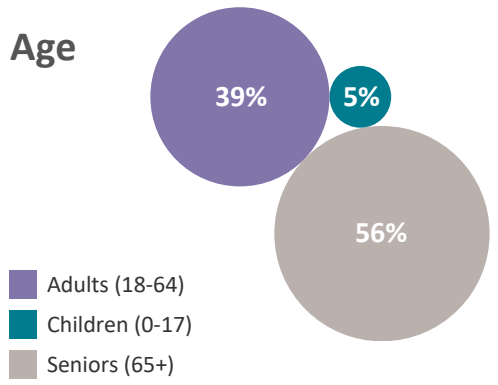


English		54.7%
Non-English		
Chinese	19.4%	
Other	6.6%	
Spanish	6.2%	
Other Asian	4.2%	
Farsi	4.0%	
Vietnamese	3.9%	
Cambodian	1.0%	

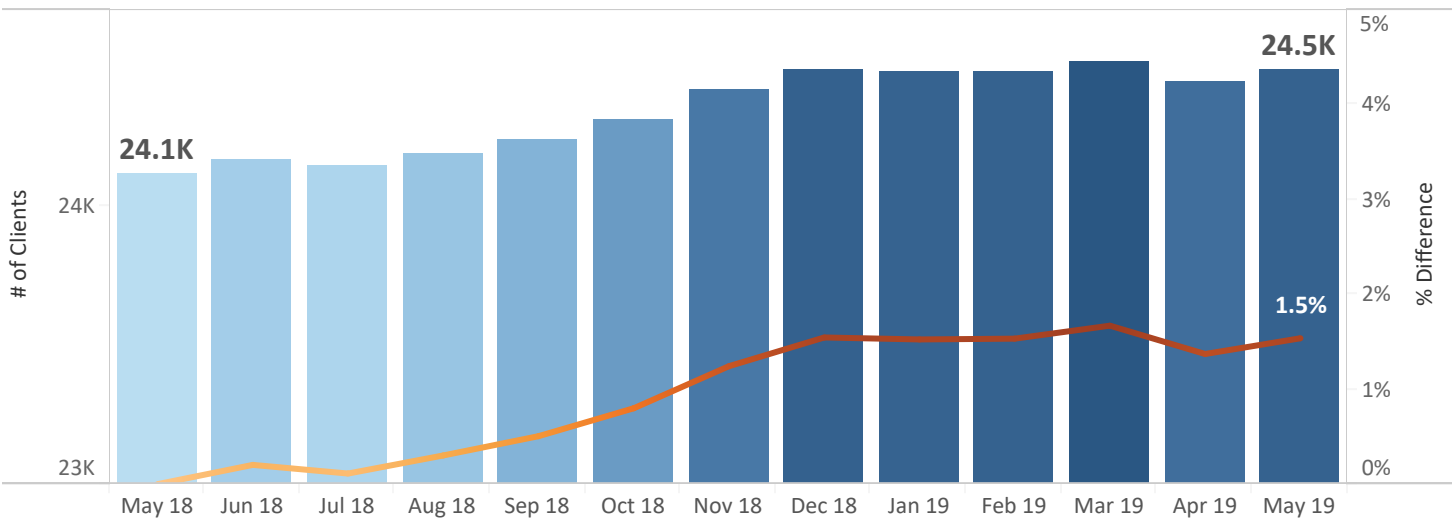
Gender



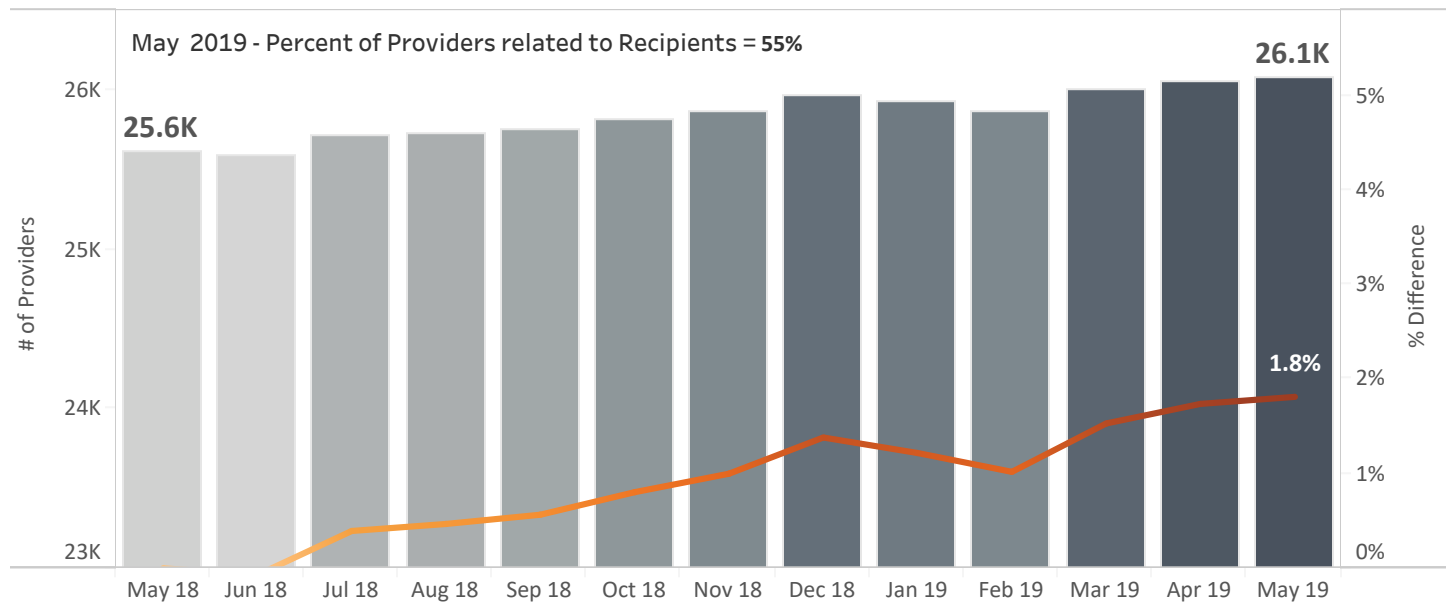
Age



IHSS Recipients



IHSS Providers

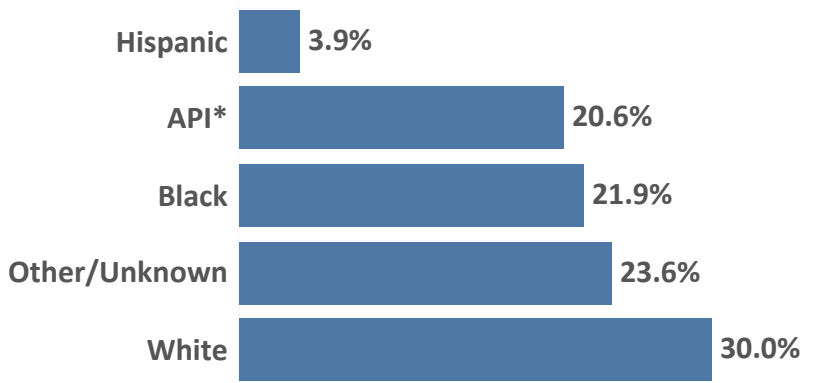


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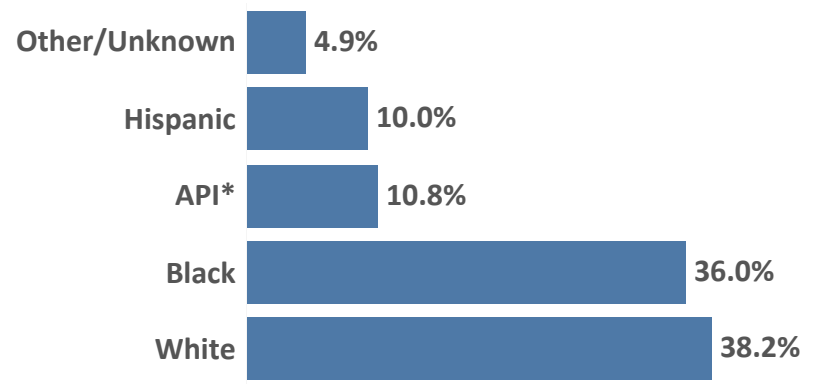
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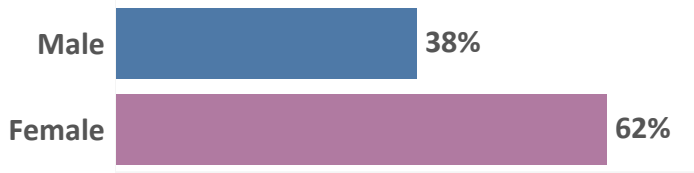
Ethnicity - Congregate Meals



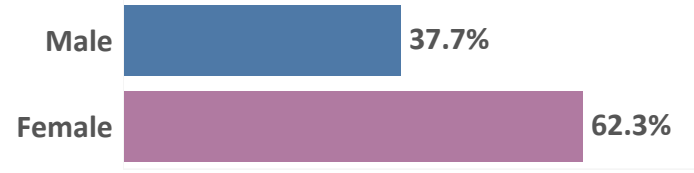
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

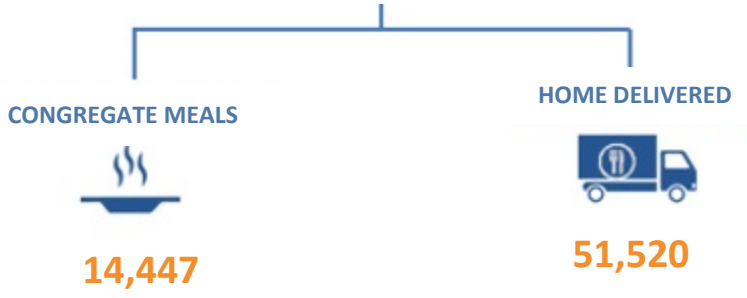
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,143



Total Meals Served: 65,967



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Demographics by Program - Individuals

June 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		361,617	100.0%	94,533	100.0%	19,180	100.0%	9,100	100.0%	24,482	100.0%	222	100.0%	1,190	100.0%	1,746	100.0%
Seniors (65+)	Female	25,911	7.2%	4,434	4.7%	2	0.0%	366	4.0%	9,523	38.9%	112	50.5%	0	0.0%	0	0.0%
	Male	17,506	4.8%	3,024	3.2%	6	0.0%	206	2.3%	4,273	17.5%	61	27.5%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	12	5.4%	0	0.0%	0	0.0%
Adults (18-64)	Female	113,818	31.5%	28,744	30.4%	2,549	13.3%	3,103	34.1%	5,419	22.1%	21	9.5%	215	18.1%	213	12.2%
	Male	91,264	25.2%	19,350	20.5%	678	3.5%	5,424	59.6%	4,134	16.9%	15	6.8%	133	11.2%	135	7.7%
	Undefined	5	0.0%	1	0.0%	0	0.0%	1	0.0%	0	0.0%	1	0.5%	0	0.0%	0	0.0%
Children (0-17)	Female	55,582	15.4%	19,511	20.6%	8,027	41.9%	0	0.0%	361	1.5%	0	0.0%	379	31.8%	666	38.1%
	Male	57,527	15.9%	19,469	20.6%	7,918	41.3%	0	0.0%	772	3.2%	0	0.0%	463	38.9%	731	41.9%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%

Ethnicity	361,617	100.0%	94,533	100.0%	19,180	100.0%	9,100	100.0%	24,482	100.0%	222	100.0%	1,190	100.0%	1,746	100.0%
API*	89,385	24.7%	14,043	14.9%	1,170	6.1%	716	7.9%	9,658	39.4%	17	7.7%	64	5.4%	106	6.1%
Black	61,292	16.9%	29,124	30.8%	8,427	43.9%	4,576	50.3%	7,137	29.2%	25	11.3%	601	50.5%	823	47.1%
Hispanic	116,955	32.3%	25,139	26.6%	5,592	29.2%	925	10.2%	2,364	9.7%	2	0.9%	13	1.1%	30	1.7%
Native American	924	0.3%	348	0.4%	64	0.3%	47	0.5%	64	0.3%	1	0.5%	14	1.2%	23	1.3%
White	92,855	25.7%	25,872	27.4%	3,927	20.5%	2,834	31.1%	3,218	13.1%	68	30.6%	353	29.7%	541	31.0%
Other	206	0.1%	7	0.0%			2	0.0%	2,041	8.3%	109	49.1%	145	12.2%	223	12.8%

Language	361,617	100.0%	94,533	100.0%	19,180	100.0%	9,100	100.0%	24,482	100.0%	222	100.0%	1,190	100.0%	1,746	100.0%
English	228,322	63.1%	70,838	74.9%	15,755	82.1%	8,468	93.1%	13,388	54.7%	148	66.7%	1,070	89.9%	1,553	88.9%
Cambodian	545	0.2%	132	0.1%	23	0.1%	10	0.1%	255	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,819	8.2%	4,231	4.5%	86	0.4%	205	2.3%	4,760	19.4%	2	0.9%	0	0.0%	2	0.1%
Farsi	1,693	0.5%	589	0.6%	128	0.7%	17	0.2%	971	4.0%	0	0.0%	2	0.2%	4	0.2%
Other	9,636	2.7%	2,580	2.7%	503	2.6%	140	1.5%	1,605	6.6%	61	27.5%	15	1.3%	21	1.2%
Other Asian	3,898	1.1%	569	0.6%	20	0.1%	42	0.5%	1,022	4.2%	1	0.5%	2	0.2%	2	0.1%
Spanish	79,068	21.9%	13,603	14.4%	2,571	13.4%	151	1.7%	1,520	6.2%	10	4.5%	99	8.3%	160	9.2%
Vietnamese	8,636	2.4%	1,991	2.1%	94	0.5%	67	0.7%	961	3.9%	0	0.0%	2	0.2%	4	0.2%

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Individuals by Program and City of Residence

June 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		361,617	100.0%	94,533	100.0%	19,180	100.0%	9,100	100.0%	24,482	100.0%	1,733	100.0%
North County	Alameda	12,993	3.6%	2,971	3.1%	520	2.7%	157	1.7%	919	3.8%	42	2.4%
	Albany	2,682	0.7%	511	0.5%	96	0.5%	13	0.1%	64	0.3%	3	0.2%
	Berkeley	13,778	3.8%	4,557	4.8%	536	2.8%	455	5.0%	1,257	5.1%	32	1.8%
	Emeryville	2,264	0.6%	573	0.6%	85	0.4%	56	0.6%	187	0.8%	6	0.3%
	Oakland	142,419	39.4%	46,482	49.2%	10,397	54.2%	5,703	62.7%	10,865	44.4%	436	25.2%
	Piedmont	448	0.1%	44	0.0%	2	0.0%	7	0.1%	38	0.2%	4	0.2%
Tri-City	Fremont	30,868	8.5%	5,777	6.1%	909	4.7%	457	5.0%	2,459	10.0%	79	4.6%
	Newark	8,482	2.3%	1,604	1.7%	305	1.6%	90	1.0%	585	2.4%	16	0.9%
	Union City	15,148	4.2%	2,920	3.1%	566	3.0%	145	1.6%	1,212	5.0%	31	1.8%
Central County	Castro Valley	8,544	2.4%	1,691	1.8%	319	1.7%	101	1.1%	497	2.0%	43	2.5%
	Hayward	55,457	15.3%	13,235	14.0%	2,712	14.1%	1,132	12.4%	2,930	12.0%	161	9.3%
	San Leandro	30,905	8.5%	7,130	7.5%	1,356	7.1%	356	3.9%	1,787	7.3%	101	5.8%
	San Lorenzo	6,812	1.9%	1,405	1.5%	236	1.2%	75	0.8%	405	1.7%	30	1.7%
Tri-Valley	Dublin	5,656	1.6%	1,053	1.1%	178	0.9%	38	0.4%	435	1.8%	12	0.7%
	Livermore	10,982	3.0%	2,357	2.5%	440	2.3%	175	1.9%	440	1.8%	41	2.4%
	Pleasanton	5,776	1.6%	814	0.9%	148	0.8%	54	0.6%	356	1.5%	10	0.6%
Other	Other	8,403	2.3%	1,409	1.5%	375	2.0%	86	0.9%	46	0.2%	686	39.6%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and does not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.