



Social Services Agency

August 2019 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 393,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

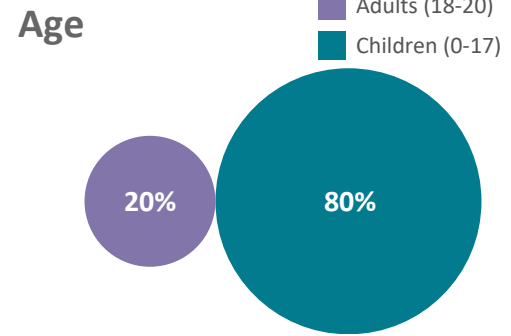
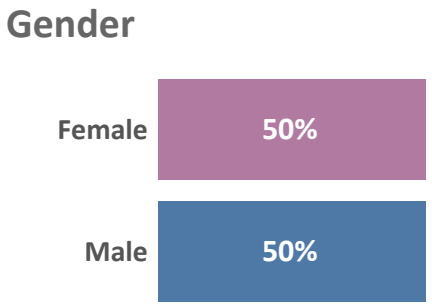
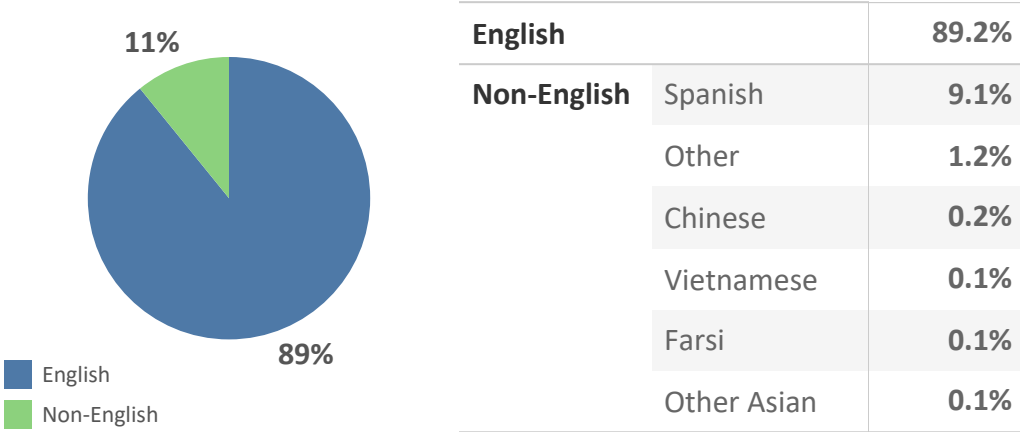
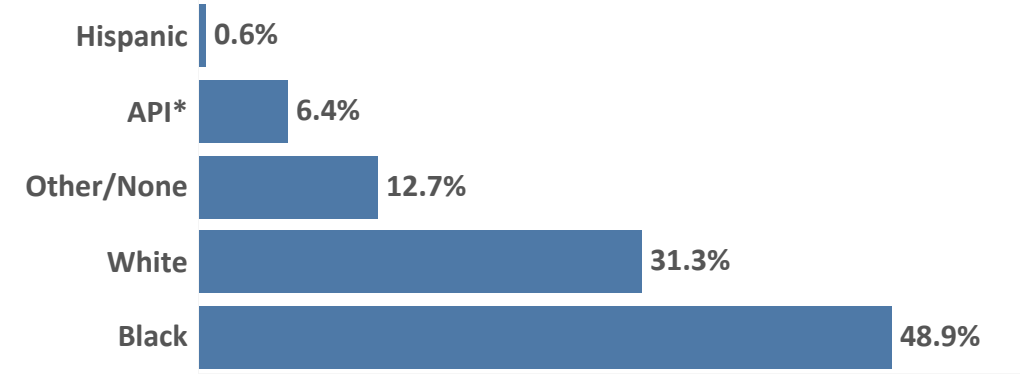


Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in July 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

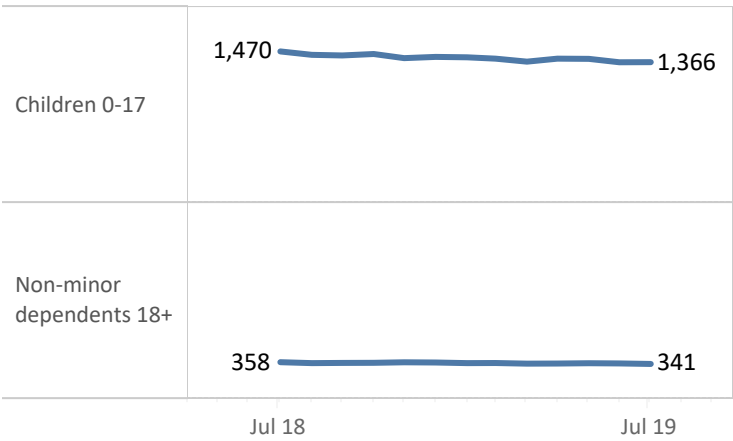
Child Welfare Caseload			% Difference
2018	July	1.8K	-6.6%
2019	July	1.7K	

Ethnicity and Language

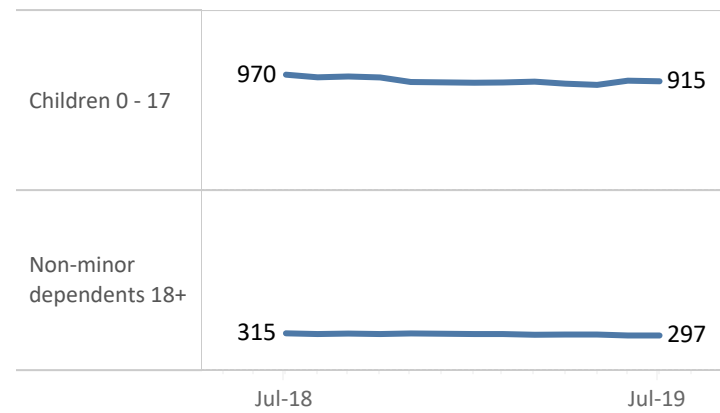


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

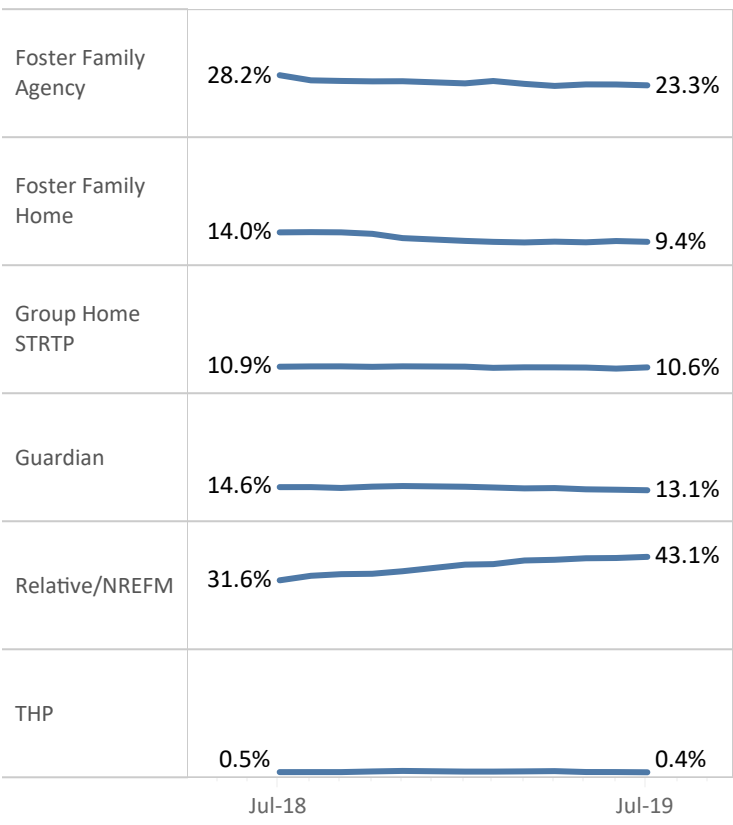
Child Welfare Children and Non-Minor Dependent Youth in Cases



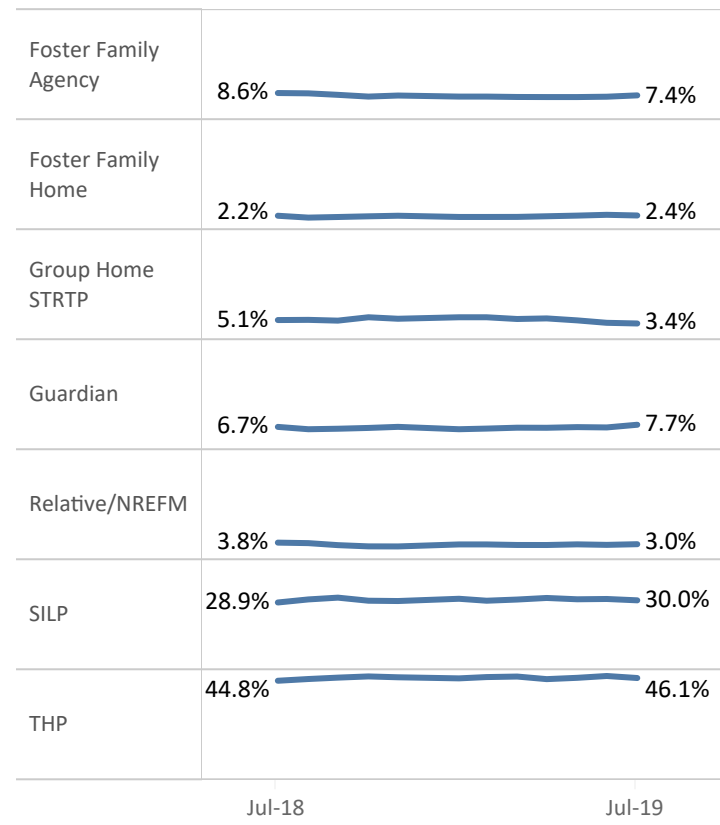
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



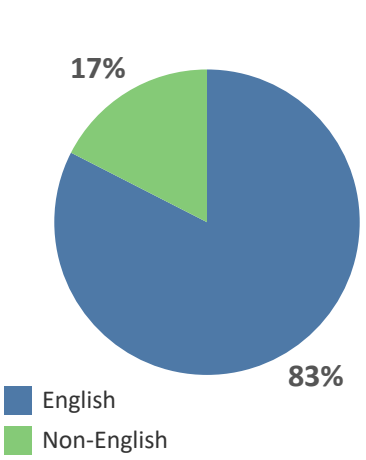
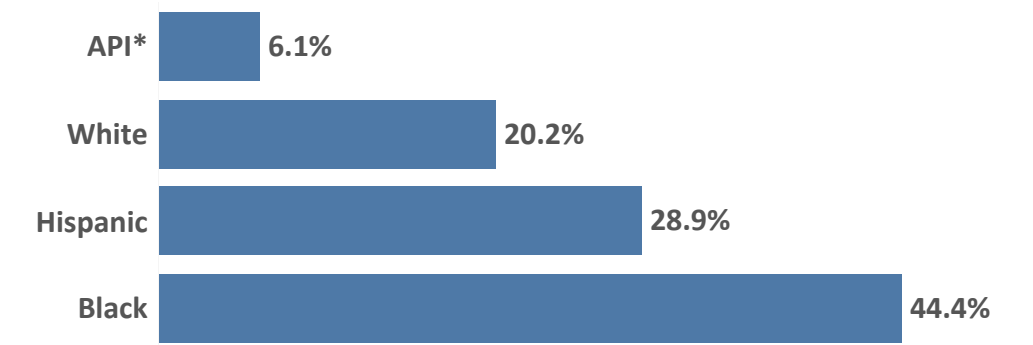
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Definitions of terms appear on the last page
*Asian/Pacific Islander

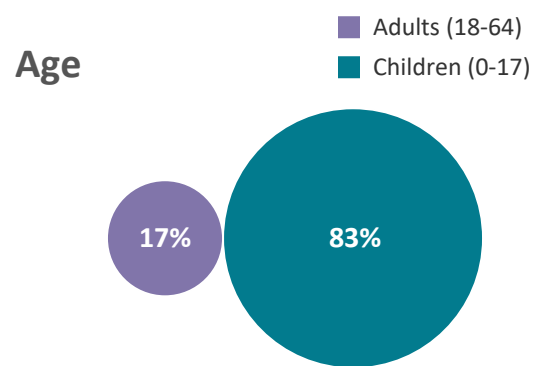
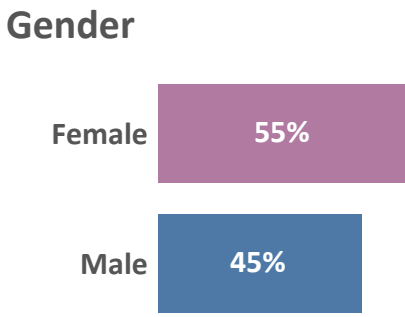
CalWORKs Caseload			% Difference
2018	July	10.4K	-12.6%
2019	July	9.1K	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

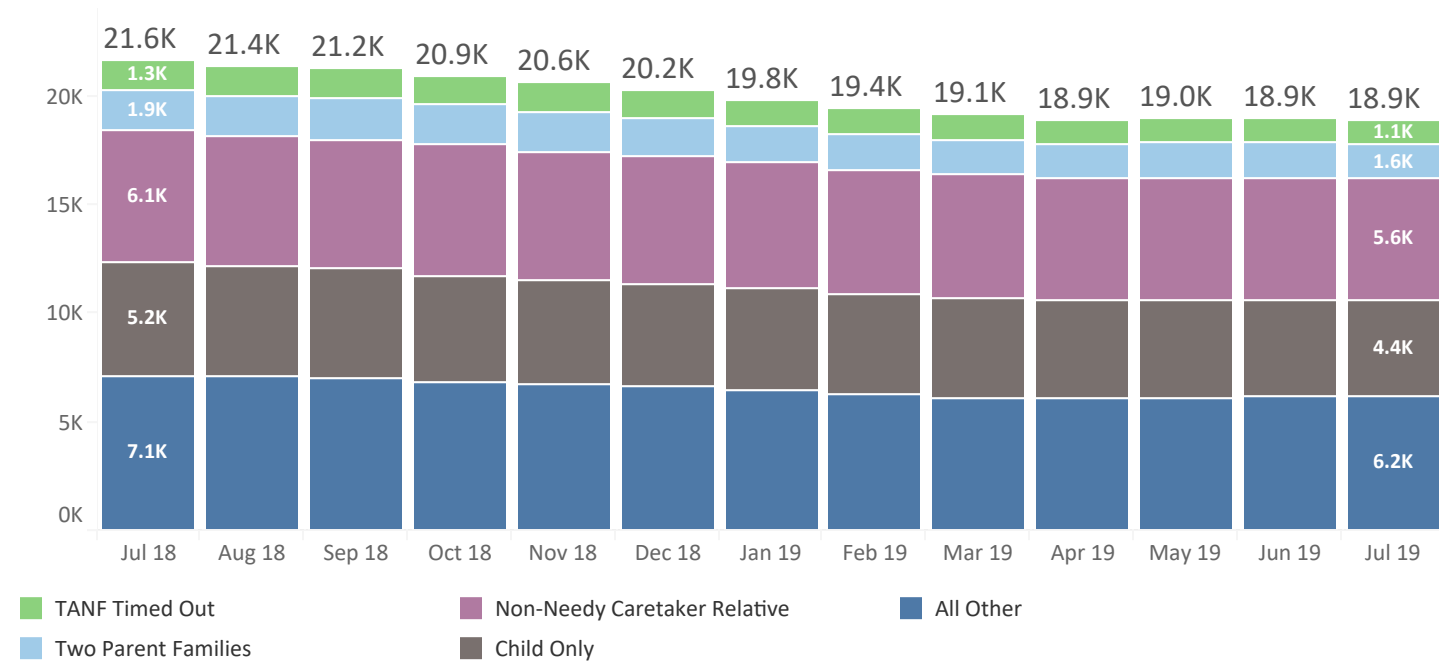
Ethnicity and Language



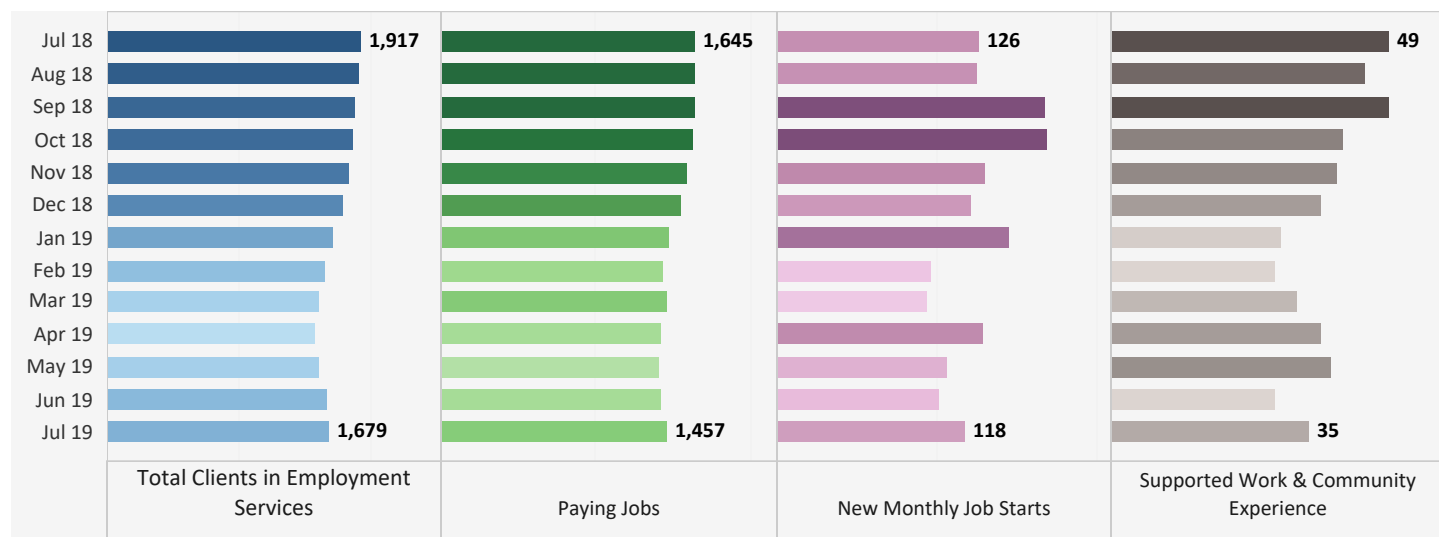
English		82.5%
Non-English	Spanish	13.3%
	Other	2.5%
	Farsi	0.6%
	Vietnamese	0.4%
	Chinese	0.3%
	Other Asian	0.2%
	Cambodian	0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



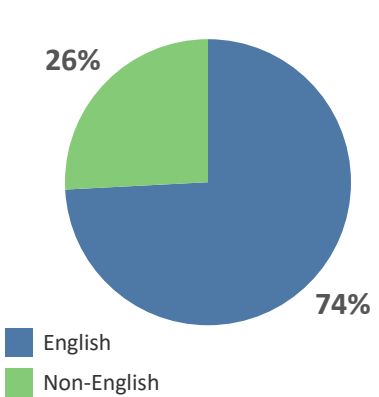
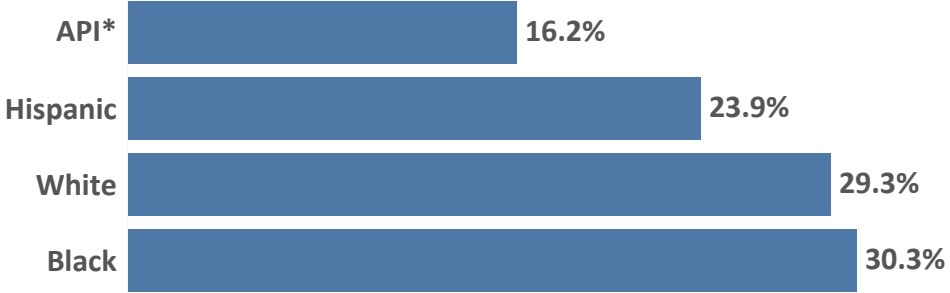
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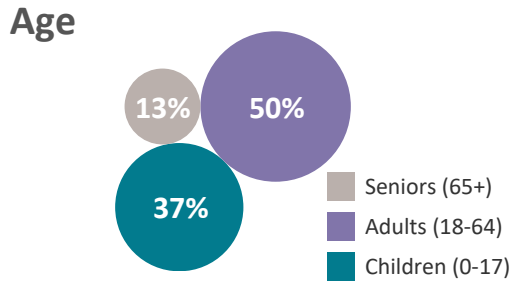
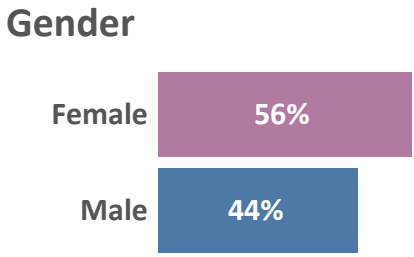
CalFresh Caseload		% Difference
2018	July	54.9K
2019	July	61.6K
		+12.2%

NA CalFresh Caseload		% Difference
2018	July	49.5K
2019	July	57.0K
		+15.1%

Ethnicity and Language

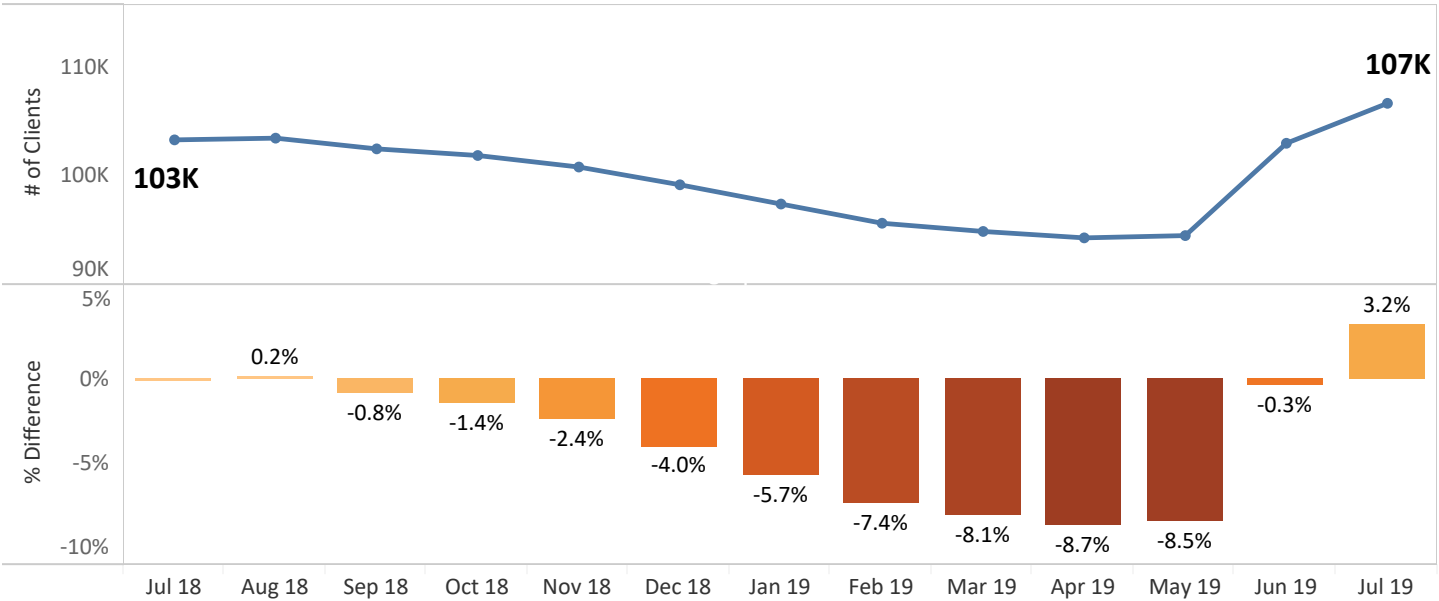


English		74.2%
Non-English		
Spanish	12.8%	
Chinese	5.4%	
Other	2.6%	
Vietnamese	2.3%	
Other Asian	1.8%	
Farsi	0.7%	
Cambodian	0.2%	

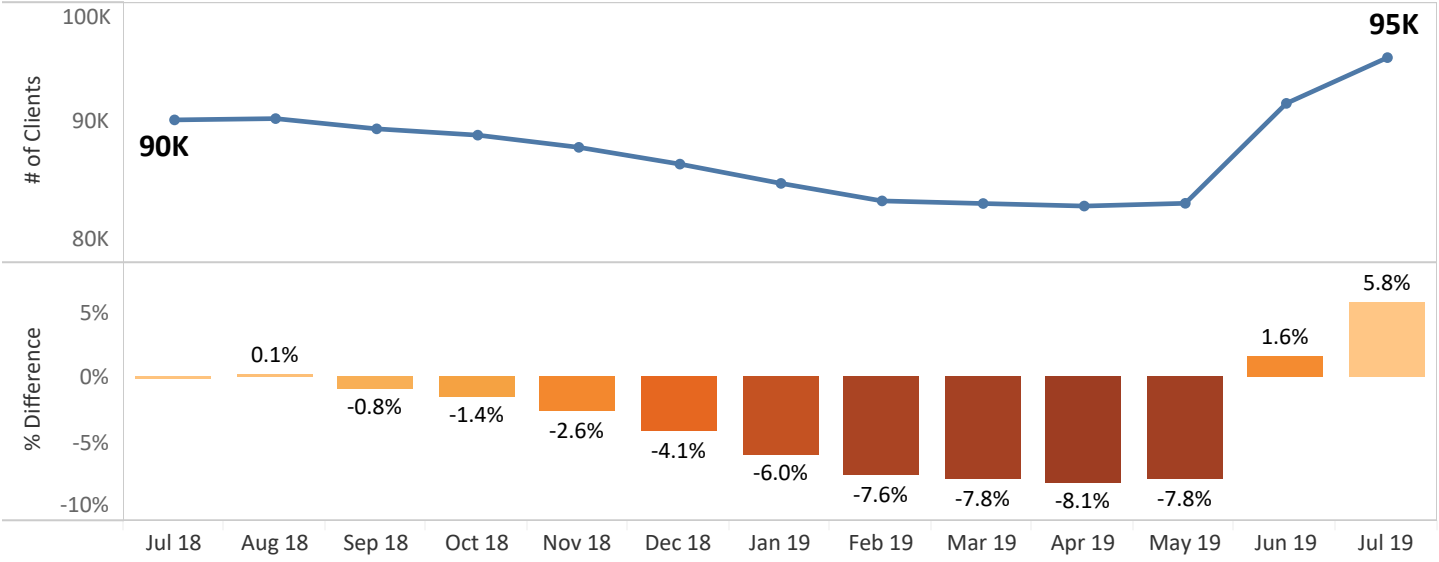


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

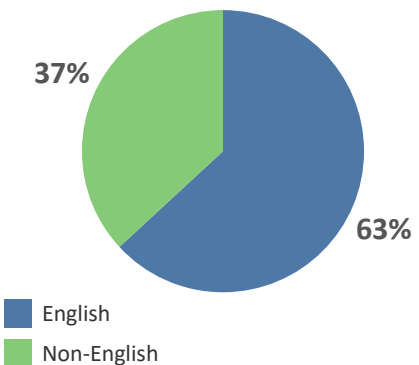
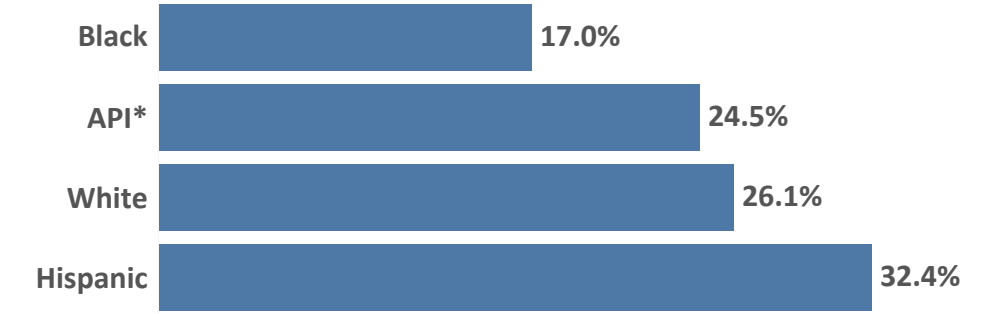
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Medi-Cal Caseload

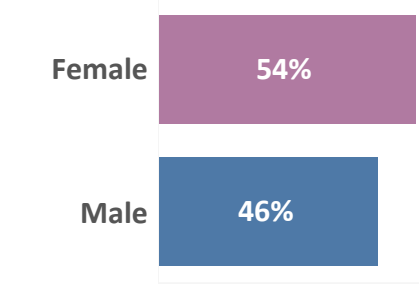
Medi-Cal Caseload			% Difference
2018	July	203.0K	-0.7%
2019	July	201.6K	

Ethnicity and Language

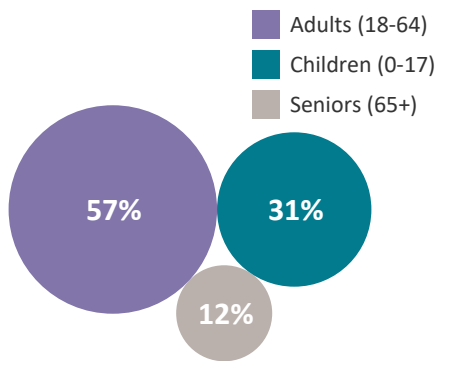


English			63.1%
Non-English	Spanish	21.9%	
	Chinese	6.3%	
	Other Asian	3.0%	
	Other	2.7%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.2%	

Gender

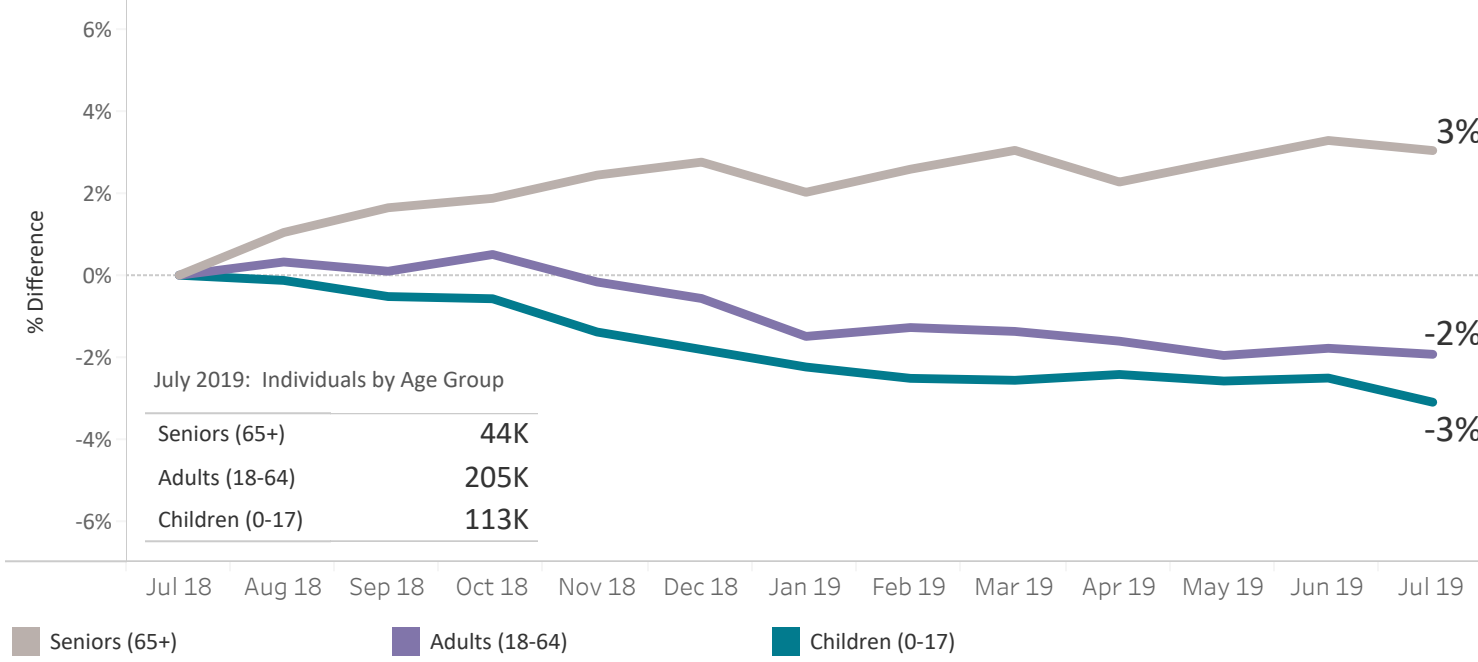
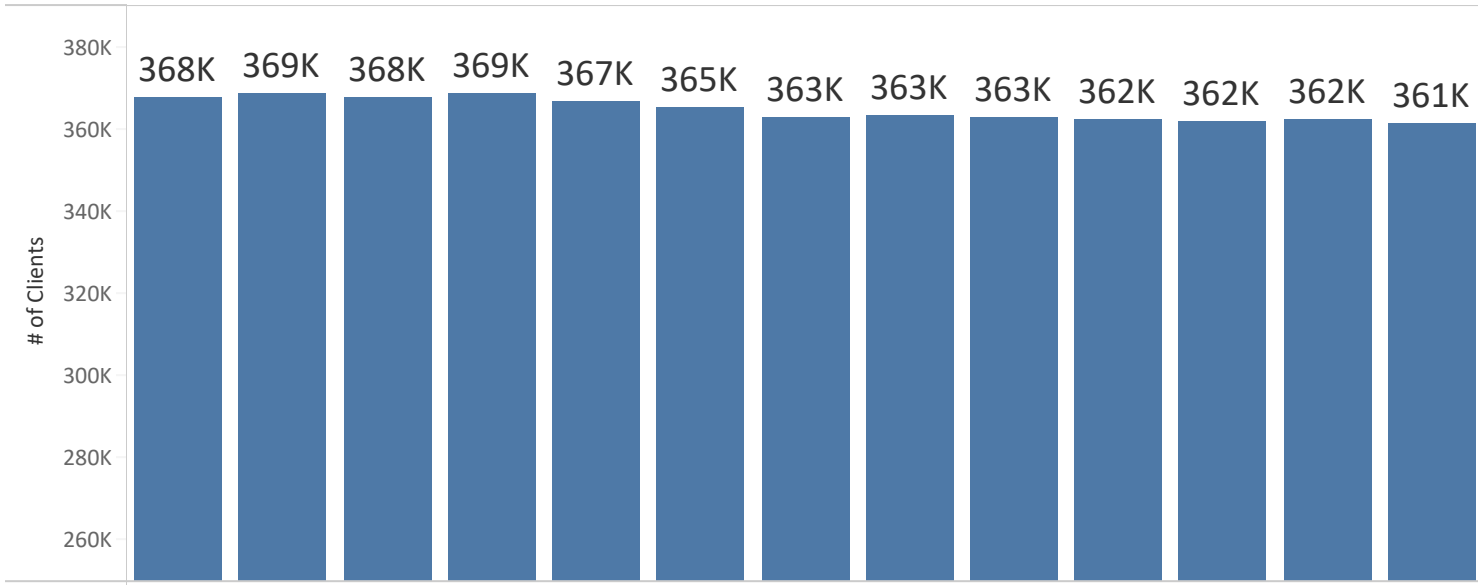


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



July 2019: Individuals by Age Group

Seniors (65+)	44K
Adults (18-64)	205K
Children (0-17)	113K

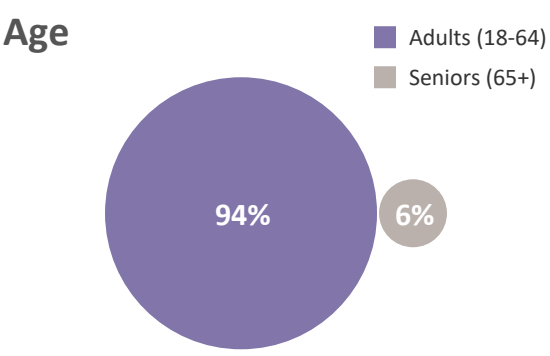
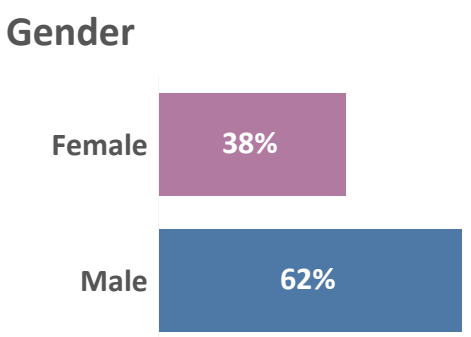
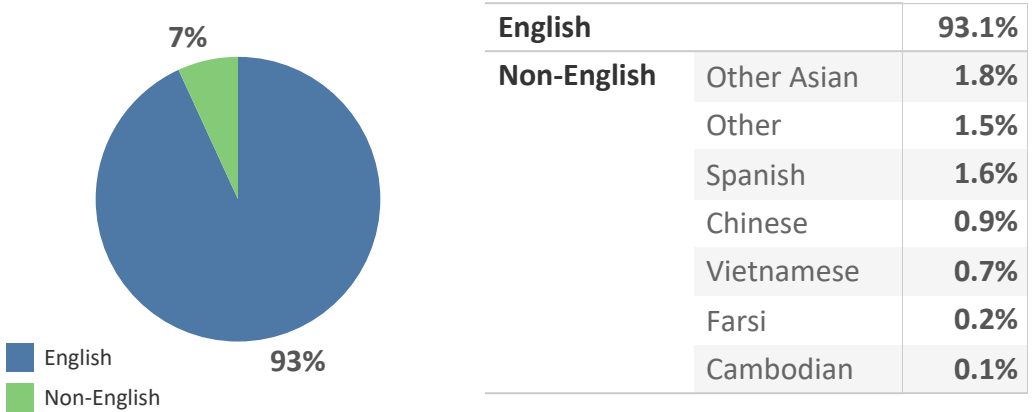
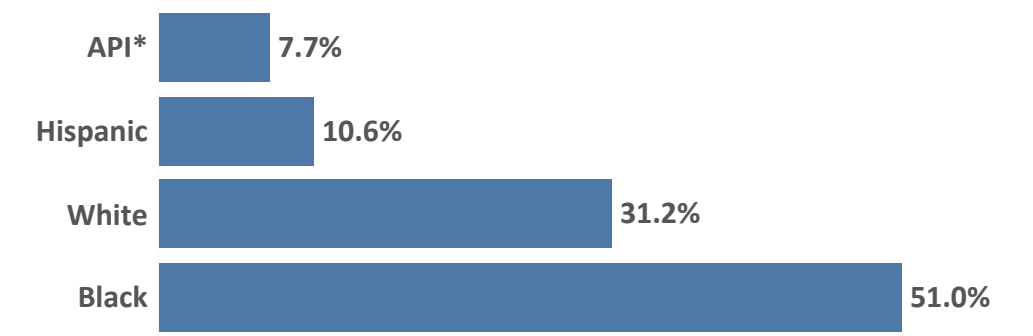
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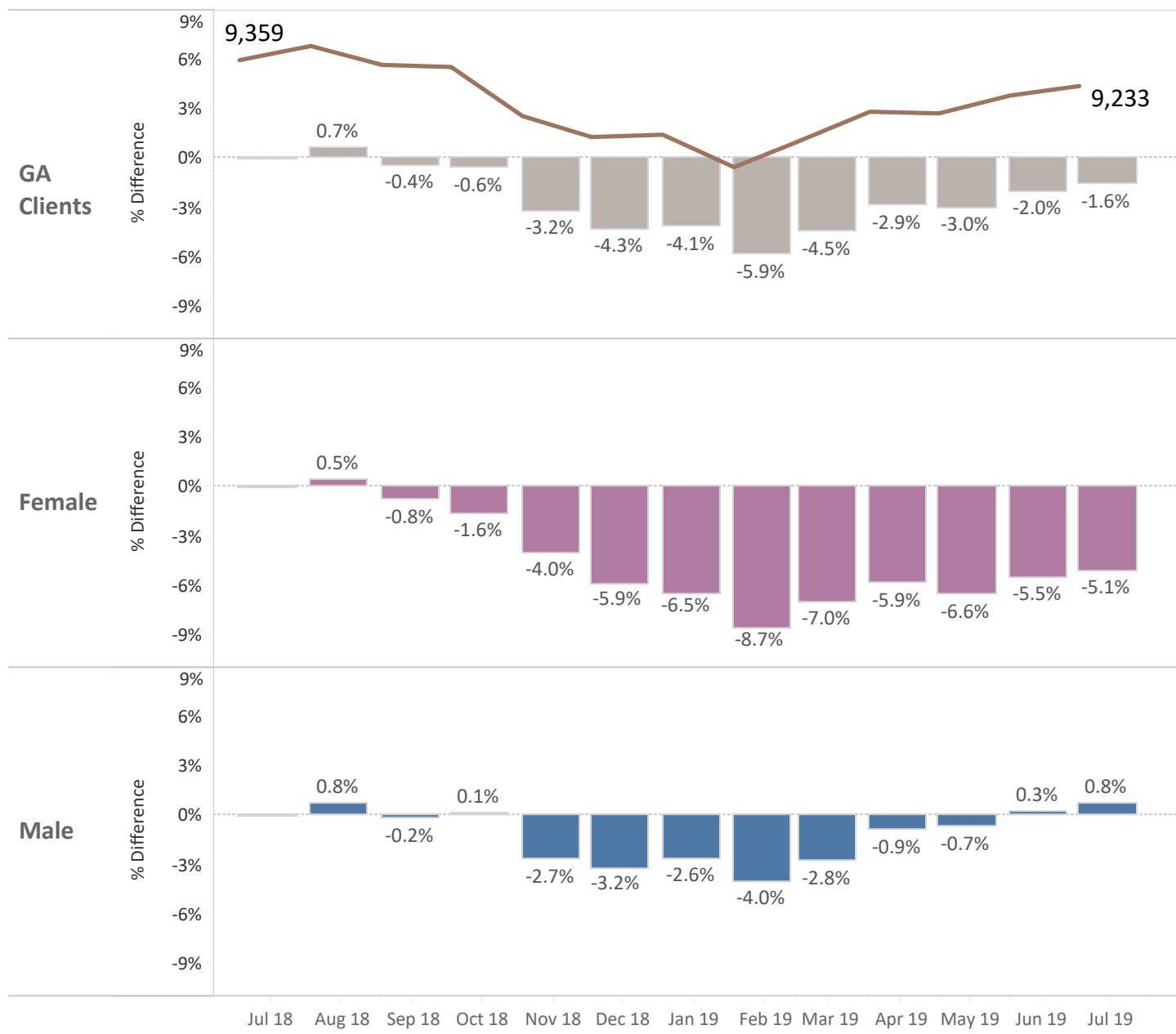
GA Caseload			% Difference
2018	July	9.2K	-1.2%
2019	July	9.1K	

Ethnicity and Language



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



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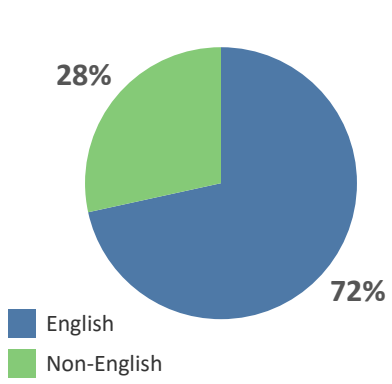
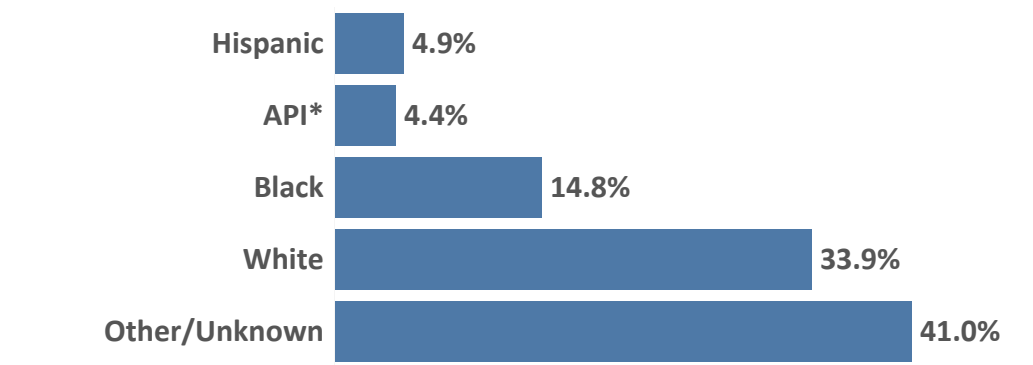
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APS Caseload			% Difference
2018	July	1,005	+28.6%
2019	July	1,292	

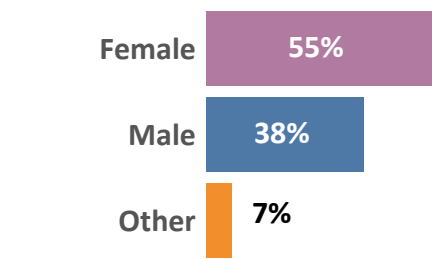
Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language

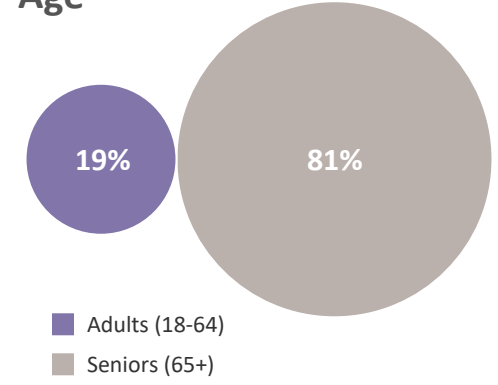


English			71.6%
Non-English	Undefined	21.9%	
	Spanish	2.2%	
	Chinese	1.6%	
	Other	1.6%	
	Other Asian	0.5%	
	Vietnamese	0.5%	

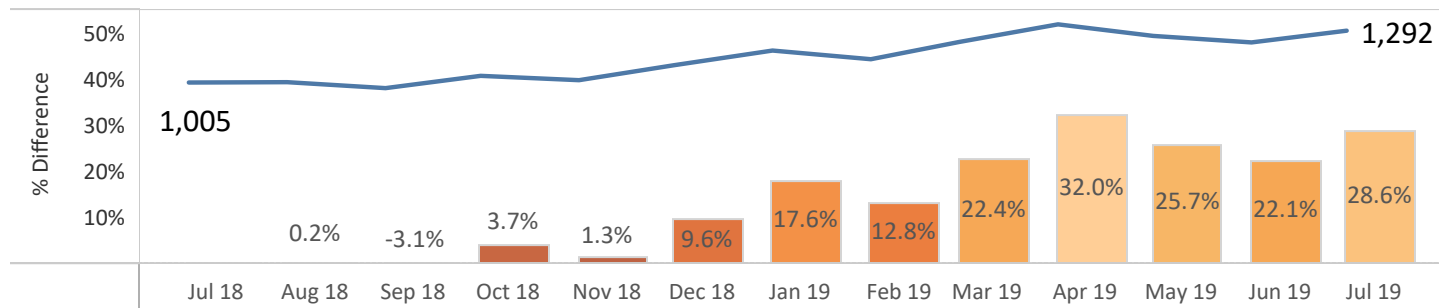
Gender



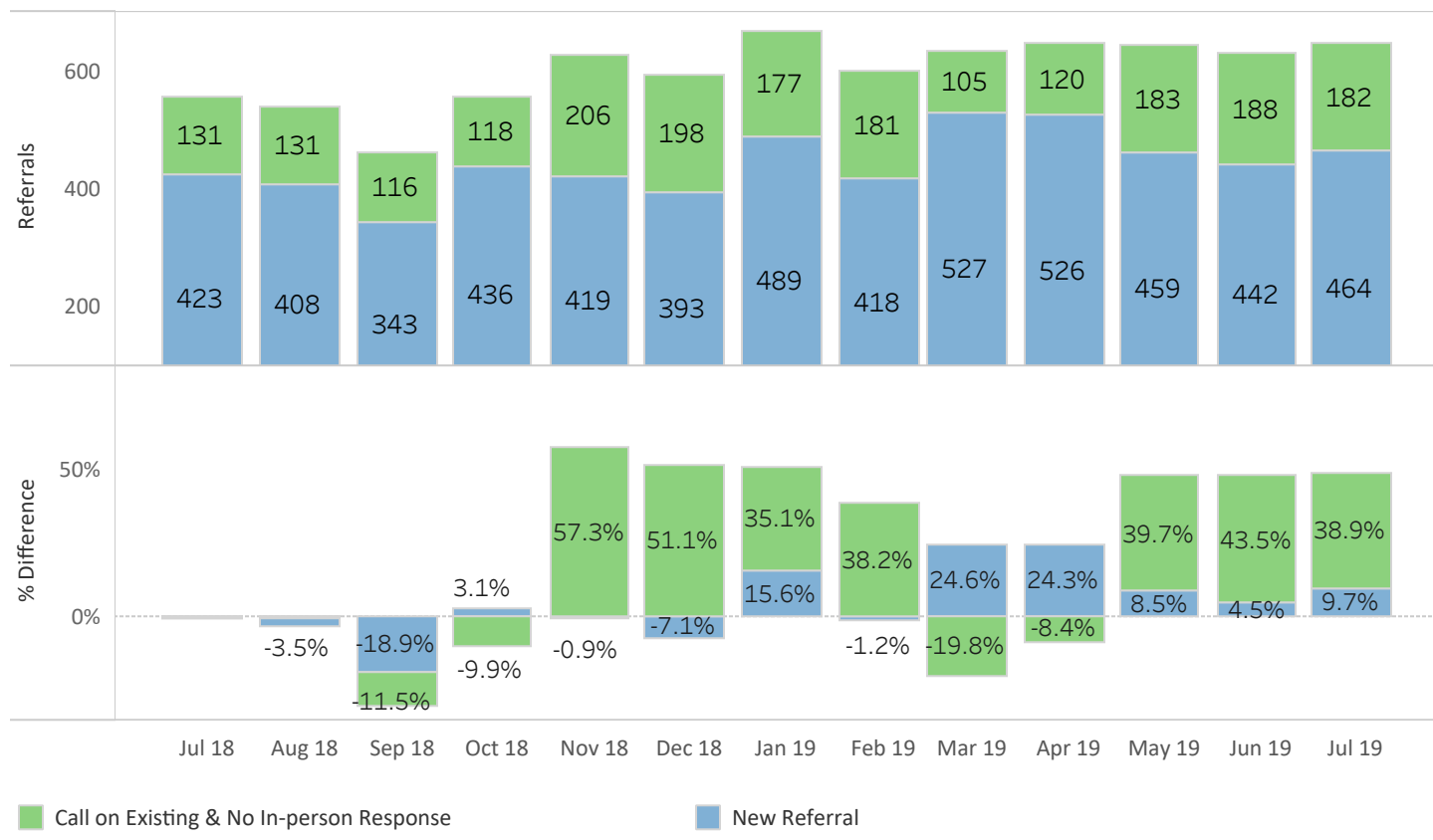
Age



APS Caseload



APS Referrals



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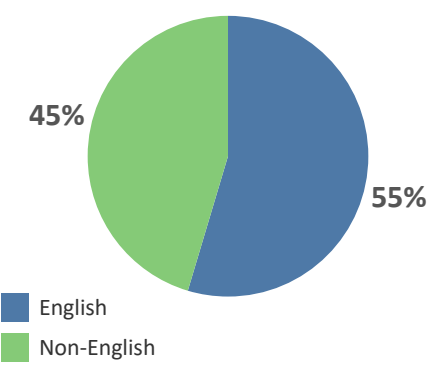
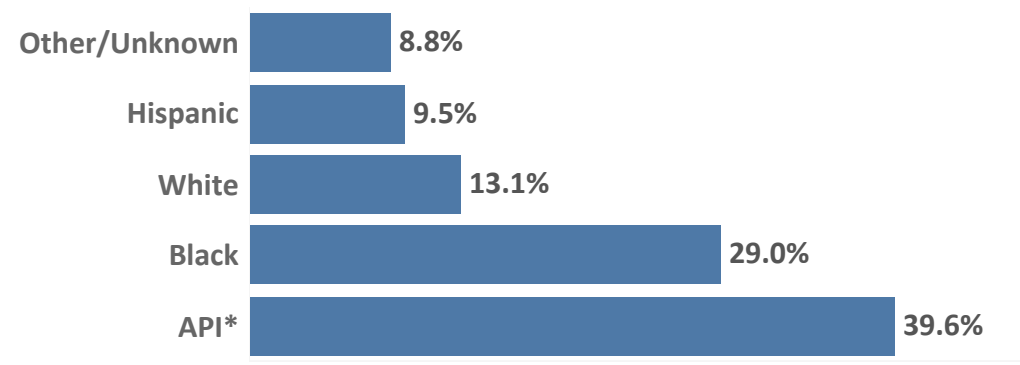
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IHSS Caseload			% Difference
2018	July	24.1K	+1.6%
2019	July	24.5K	

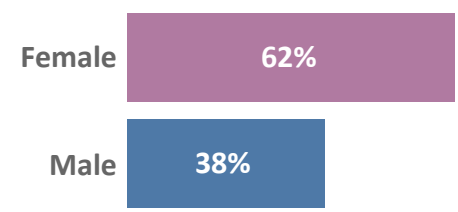
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

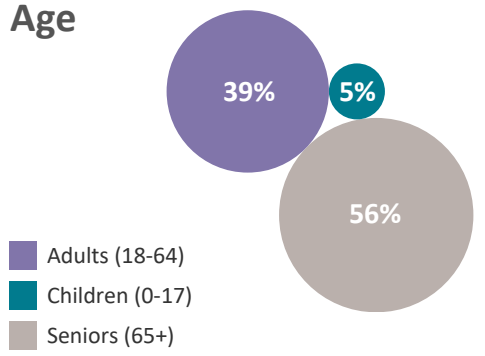


English		54.6%
Non-English		
Chinese	19.6%	
Other	6.6%	
Spanish	6.1%	
Other Asian	4.1%	
Farsi	3.9%	
Vietnamese	3.9%	
Cambodian	1.0%	

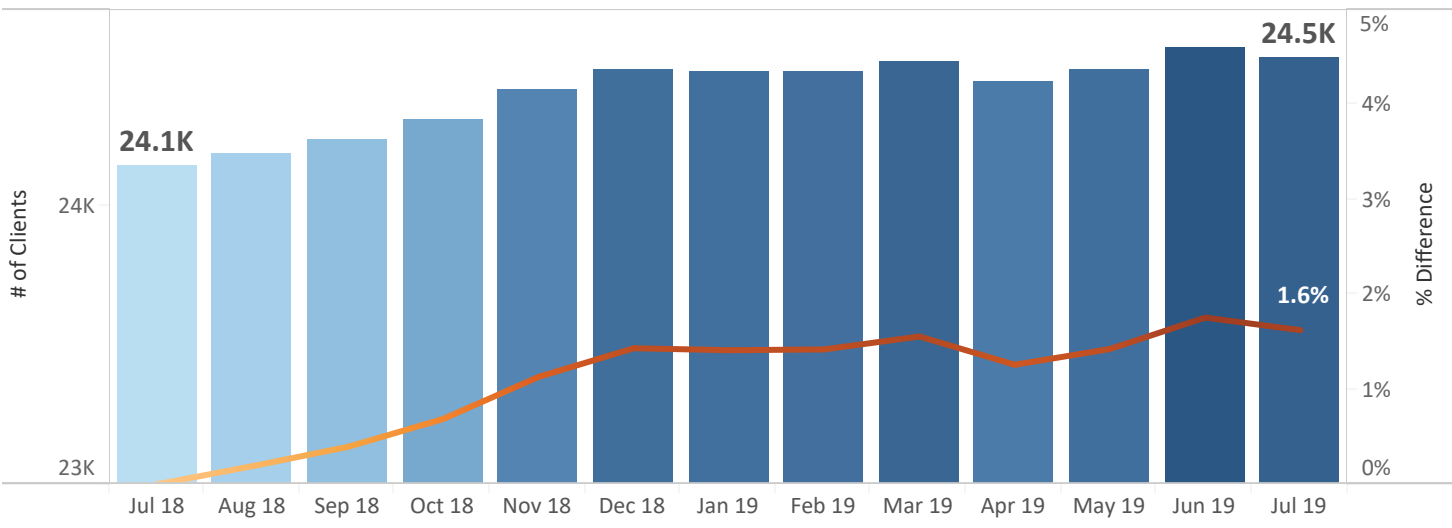
Gender



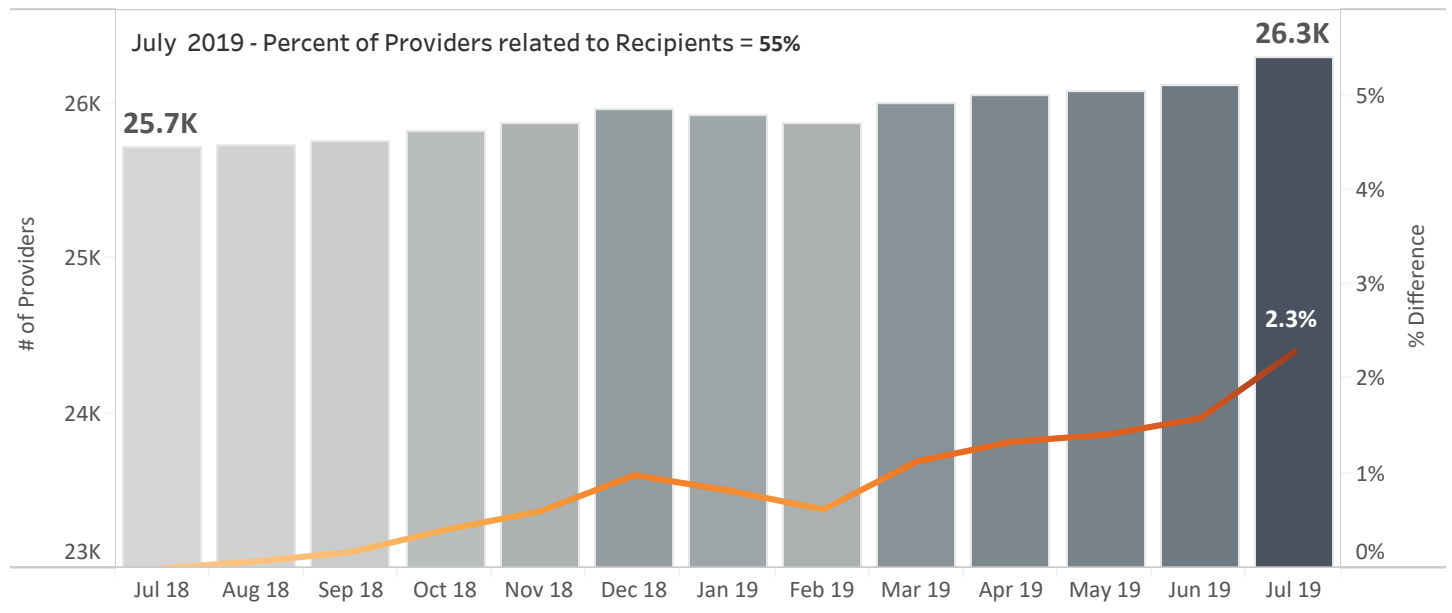
Age



IHSS Recipients



IHSS Providers

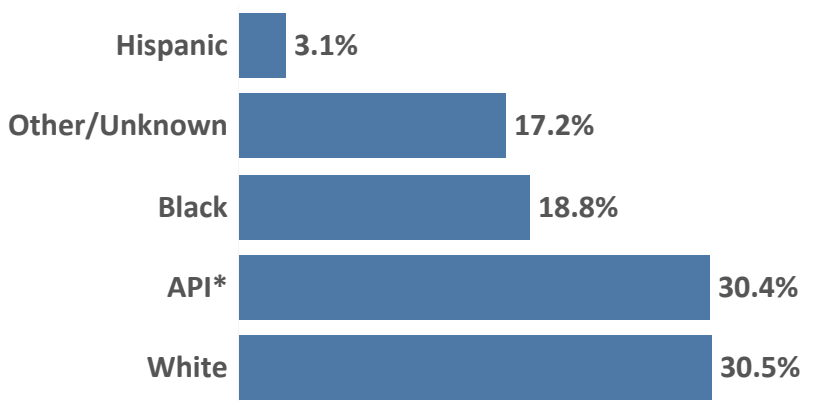


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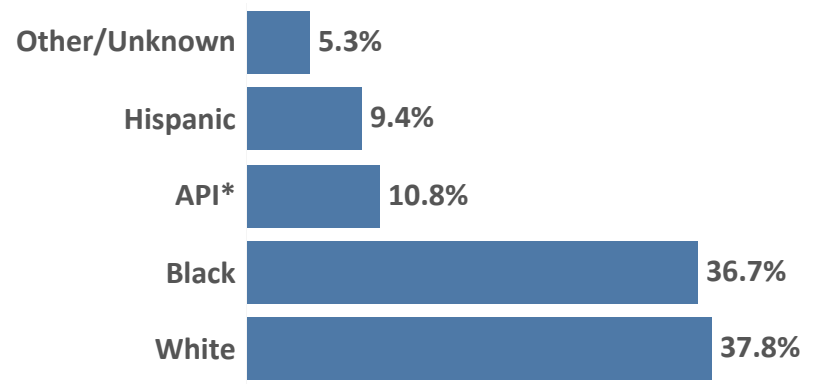
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Ethnicity - Congregate Meals



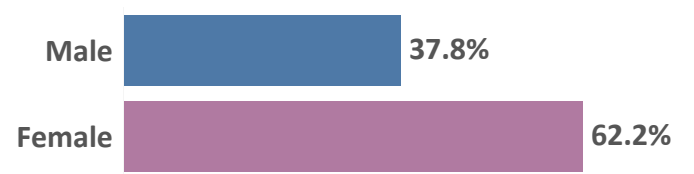
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

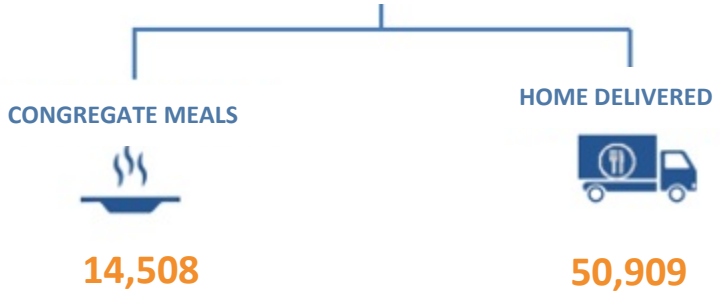
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,338



Total Meals Served: 65,417



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Demographics by Program - Individuals

August 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		361,184	100.0%	106,639	100.0%	19,093	100.0%	9,233	100.0%	24,530	100.0%	183	100.0%	1,211	100.0%	1,707	100.0%
Seniors (65+)	Female	25,962	7.2%	8,261	7.7%	2	0.0%	362	3.9%	9,495	38.7%	85	46.4%	0	0.0%	0	0.0%
	Male	17,562	4.9%	5,424	5.1%	5	0.0%	203	2.2%	4,280	17.4%	54	29.5%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	10	5.5%	0	0.0%	0	0.0%
Adults (18-64)	Female	113,622	31.5%	31,891	29.9%	2,552	13.4%	3,159	34.2%	5,447	22.2%	16	8.7%	203	16.8%	206	12.1%
	Male	91,519	25.3%	21,938	20.6%	619	3.2%	5,508	59.7%	4,164	17.0%	16	8.7%	126	10.4%	135	7.9%
	Undefined	6	0.0%	3	0.0%	1	0.0%	1	0.0%	0	0.0%	2	1.1%	0	0.0%	0	0.0%
Children (0-17)	Female	55,349	15.3%	19,478	18.3%	8,024	42.0%	0	0.0%	367	1.5%	0	0.0%	401	33.1%	645	37.8%
	Male	57,160	15.8%	19,644	18.4%	7,890	41.3%	0	0.0%	777	3.2%	0	0.0%	481	39.7%	720	42.2%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%

Ethnicity	361,184	100.0%	106,639	100.0%	19,093	100.0%	9,233	100.0%	24,530	100.0%	183	100.0%	1,212	100.0%	1,707	100.0%
API*	88,367	24.5%	17,257	16.2%	1,163	6.1%	735	8.0%	9,720	39.6%	8	4.4%	68	5.6%	107	6.3%
Black	61,074	16.9%	32,361	30.3%	8,485	44.4%	4,667	50.5%	7,117	29.0%	27	14.8%	611	50.4%	817	47.9%
Hispanic	116,652	32.3%	25,438	23.9%	5,525	28.9%	940	10.2%	2,340	9.5%	9	4.9%	10	0.8%	10	0.6%
Native American	877	0.2%	327	0.3%	59	0.3%	46	0.5%	59	0.2%	6	3.3%	14	1.2%	25	1.5%
White	94,003	26.0%	31,248	29.3%	3,861	20.2%	2,843	30.8%	3,205	13.1%	62	33.9%	365	30.1%	523	30.6%
Other	211	0.1%	8	0.0%	0	0.0%	2	0.0%	2,089	8.5%	71	38.8%	144	11.9%	225	13.2%

Language	361,184	100.0%	106,639	100.0%	19,093	100.0%	9,233	100.0%	24,530	100.0%	183	100.0%	1,212	100.0%	1,707	100.0%
English	228,052	63.1%	79,114	74.2%	15,757	82.5%	8,600	93.1%	13,401	54.6%	131	71.6%	1,091	90.0%	1,522	89.2%
Cambodian	543	0.2%	256	0.2%	20	0.1%	10	0.1%	255	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,716	8.2%	6,992	6.6%	77	0.4%	207	2.2%	4,808	19.6%	3	1.6%	0	0.0%	4	0.2%
Farsi	1,692	0.5%	709	0.7%	124	0.6%	19	0.2%	967	3.9%	0	0.0%	2	0.2%	2	0.1%
Other	9,620	2.7%	2,774	2.6%	474	2.5%	140	1.5%	1,618	6.6%	43	23.5%	13	1.1%	20	1.2%
Other Asian	3,840	1.1%	713	0.7%	25	0.1%	40	0.4%	1,017	4.1%	1	0.5%	2	0.2%	2	0.1%
Spanish	79,107	21.9%	13,606	12.8%	2,538	13.3%	152	1.6%	1,498	6.1%	4	2.2%	103	8.5%	155	9.1%
Vietnamese	8,614	2.4%	2,475	2.3%	78	0.4%	65	0.7%	966	3.9%	1	0.5%	1	0.1%	2	0.1%

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Individuals by Program and City of Residence

August 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		361,184	100.0%	106,639	100.0%	19,093	100.0%	9,233	100.0%	24,530	100.0%	1,697	100.0%
North County	Alameda	12,877	3.6%	3,290	3.1%	479	2.5%	149	1.6%	915	3.7%	25	1.5%
	Albany	2,646	0.7%	527	0.5%	84	0.4%	13	0.1%	62	0.3%	3	0.2%
	Berkeley	13,648	3.8%	5,269	4.9%	532	2.8%	446	4.8%	1,246	5.1%	25	1.5%
	Emeryville	2,274	0.6%	682	0.6%	82	0.4%	56	0.6%	192	0.8%	8	0.5%
	Oakland	142,387	39.4%	53,726	50.4%	10,431	54.6%	5,761	62.4%	10,867	44.3%	423	24.9%
	Piedmont	445	0.1%	53	0.0%	2	0.0%	6	0.1%	38	0.2%	4	0.2%
Tri-City	Fremont	30,707	8.5%	6,391	6.0%	901	4.7%	480	5.2%	2,443	10.0%	79	4.7%
	Newark	8,443	2.3%	1,755	1.6%	306	1.6%	98	1.1%	590	2.4%	21	1.2%
	Union City	15,039	4.2%	3,195	3.0%	538	2.8%	155	1.7%	1,222	5.0%	27	1.6%
Central County	Castro Valley	8,539	2.4%	1,849	1.7%	313	1.6%	102	1.1%	502	2.0%	42	2.5%
	Hayward	55,556	15.4%	14,333	13.4%	2,717	14.2%	1,161	12.6%	2,924	11.9%	157	9.3%
	San Leandro	30,776	8.5%	7,864	7.4%	1,355	7.1%	369	4.0%	1,802	7.3%	107	6.3%
	San Lorenzo	6,858	1.9%	1,588	1.5%	234	1.2%	75	0.8%	409	1.7%	37	2.2%
Tri-Valley	Dublin	5,633	1.6%	1,207	1.1%	181	0.9%	47	0.5%	442	1.8%	9	0.5%
	Livermore	10,890	3.0%	2,414	2.3%	423	2.2%	184	2.0%	441	1.8%	29	1.7%
	Pleasanton	5,763	1.6%	1,001	0.9%	160	0.8%	46	0.5%	367	1.5%	11	0.6%
Other	Other	8,703	2.4%	1,495	1.4%	355	1.9%	85	0.9%	68	0.3%	690	40.7%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and does not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.