

Social Services Agency

December 2019 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 382,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



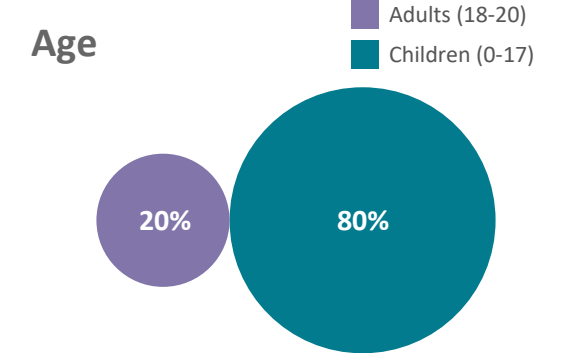
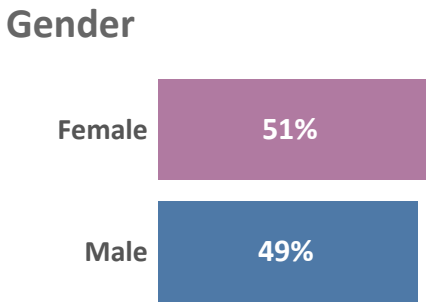
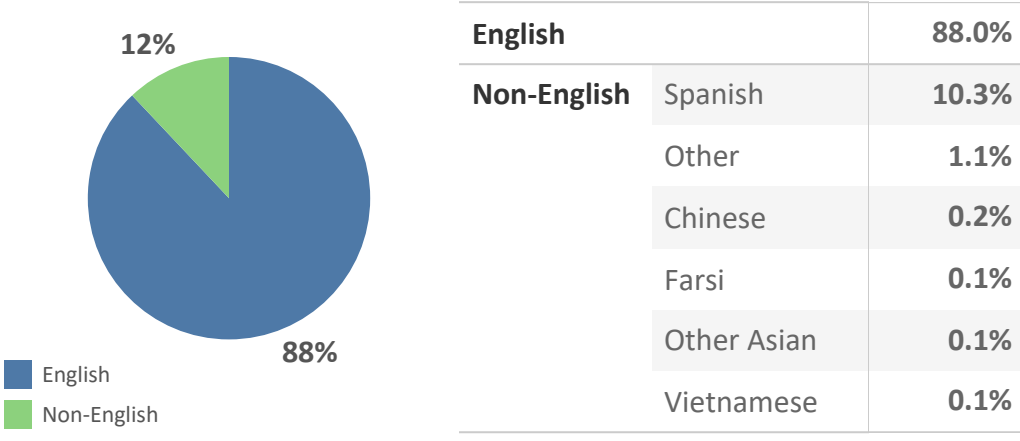
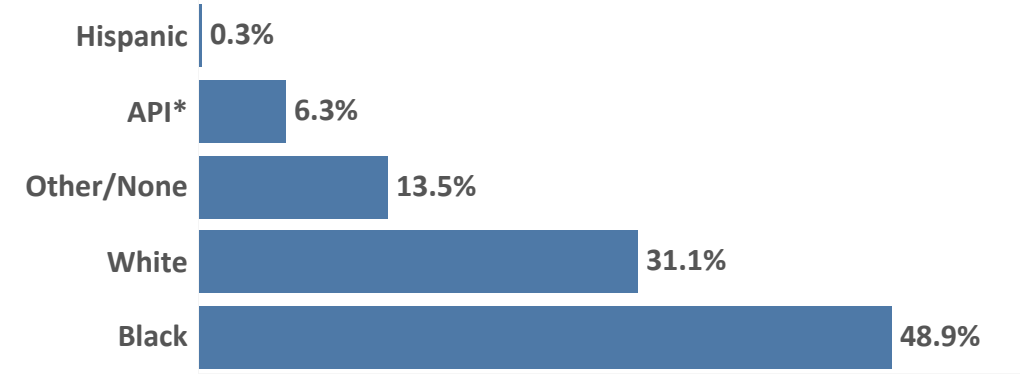
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in November 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

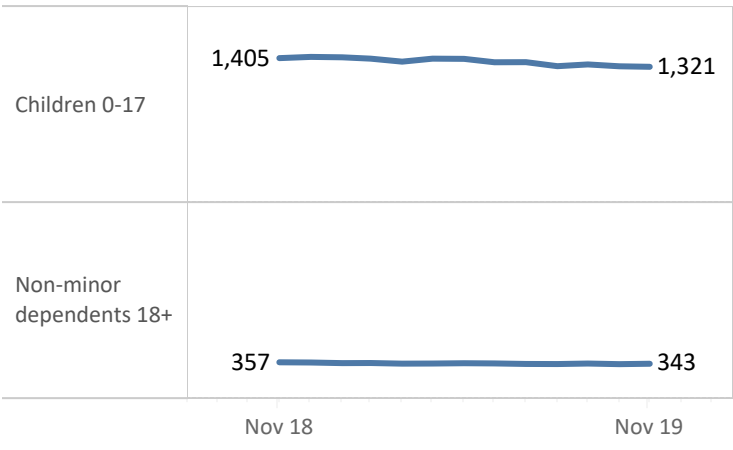
Child Welfare Caseload			% Difference
2018	November	1.8K	-5.6%
2019	November	1.7K	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

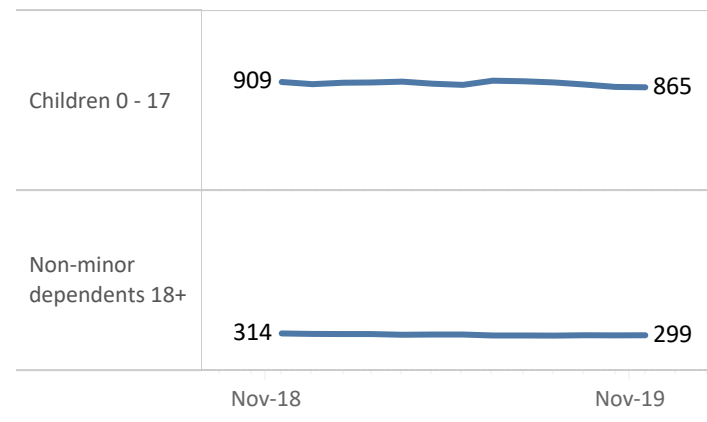
Ethnicity and Language



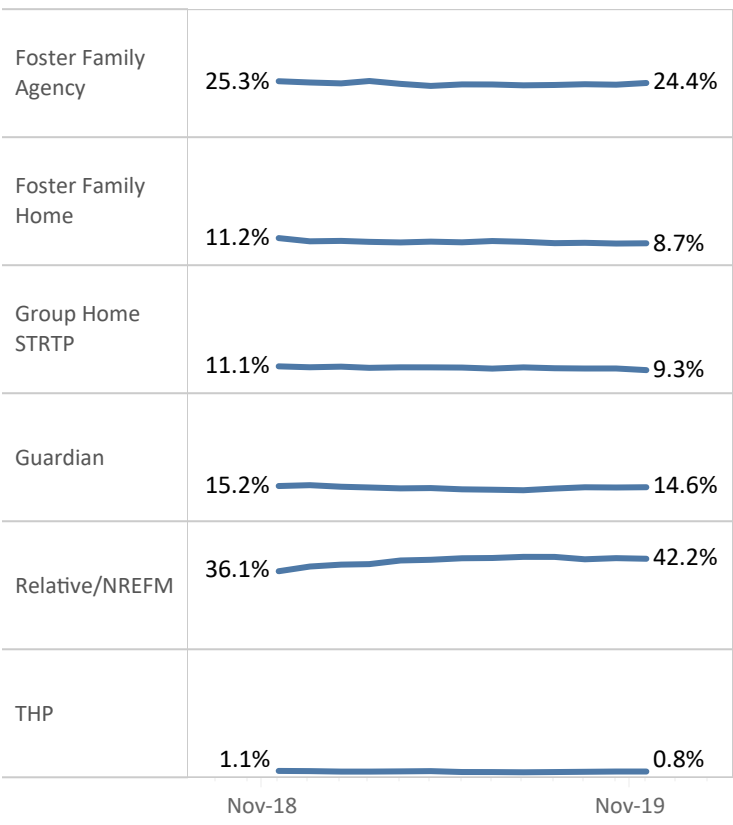
Child Welfare Children and Non-Minor Dependent Youth in Cases



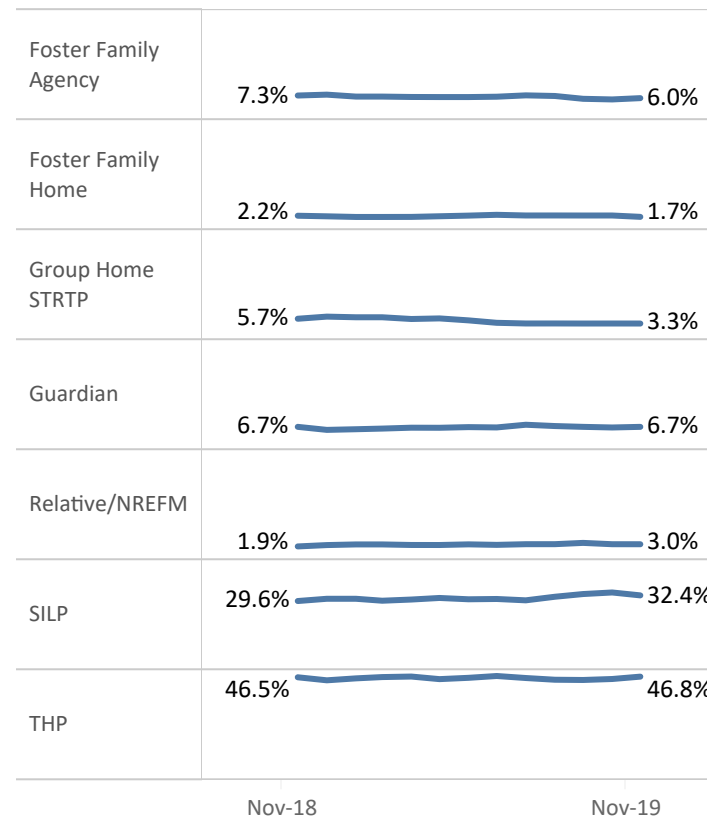
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



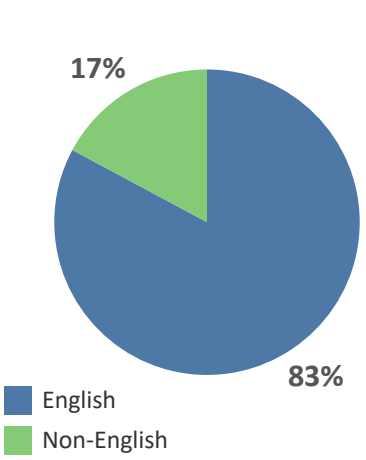
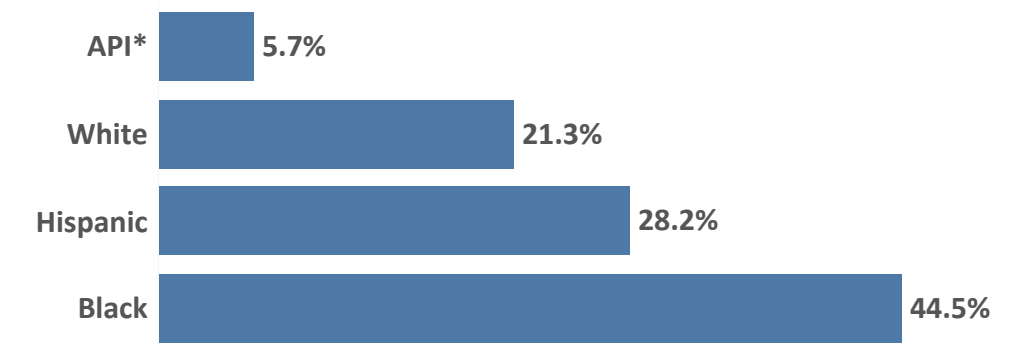
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Definitions of terms appear on the last page
*Asian/Pacific Islander

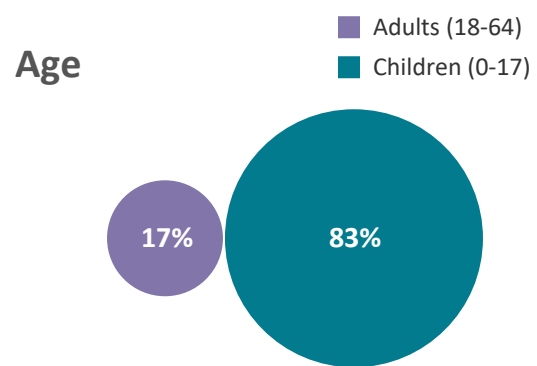
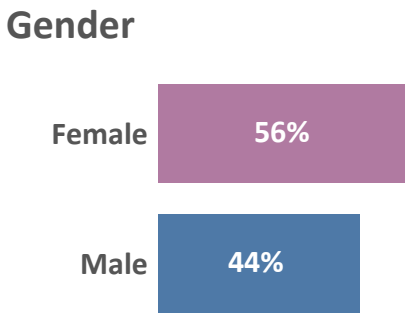
CalWORKs Caseload			% Difference
2018	November	9.9K	-8.9%
2019	November	9.0K	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

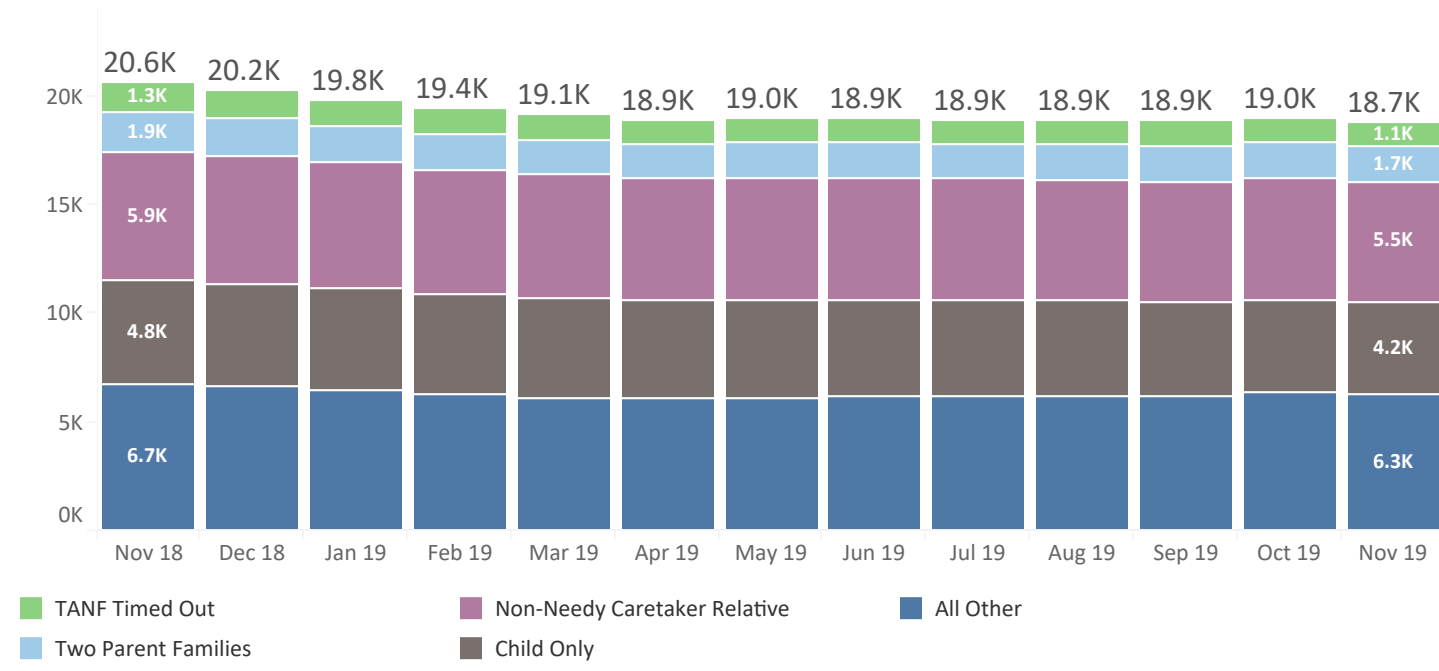
Ethnicity and Language



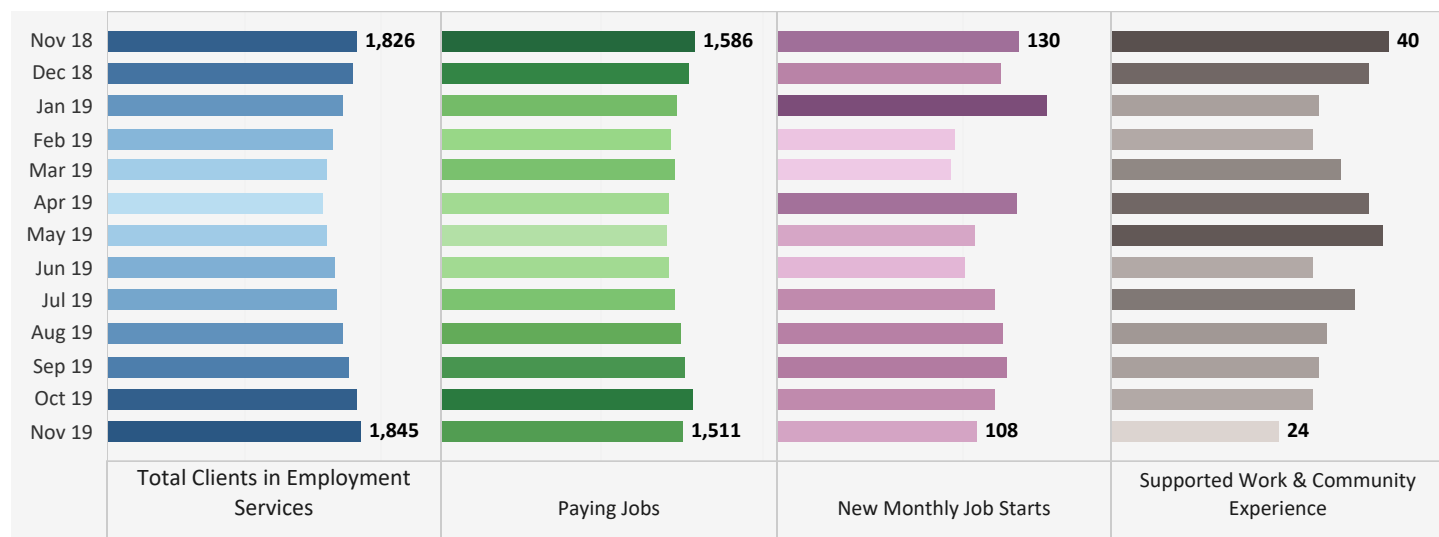
English		82.8%
Non-English	Spanish	13.0%
	Other	2.6%
	Farsi	0.6%
	Vietnamese	0.3%
	Chinese	0.3%
	Other Asian	0.2%
	Cambodian	0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



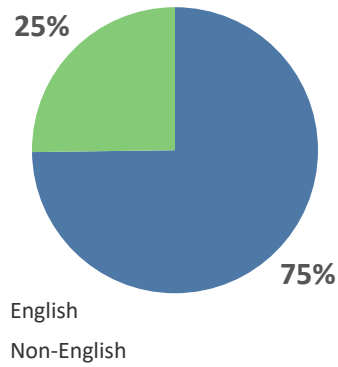
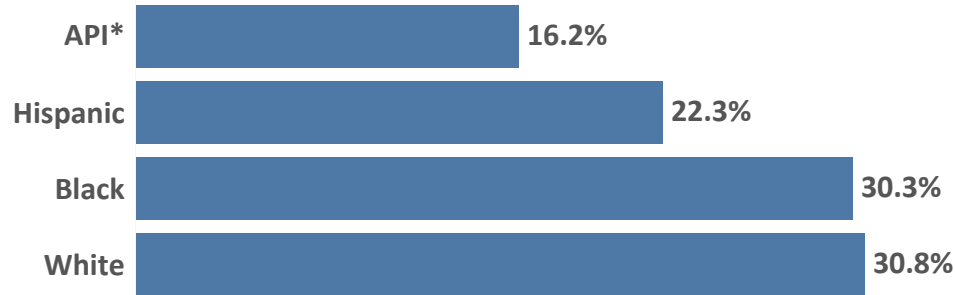
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CalFresh Caseload			% Difference
2018	November	54.3K	+20.7%
2019	November	65.5K	

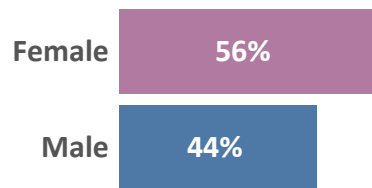
NA CalFresh Caseload			% Difference
2018	November	49.0K	+24.4%
2019	November	60.9K	

Ethnicity and Language

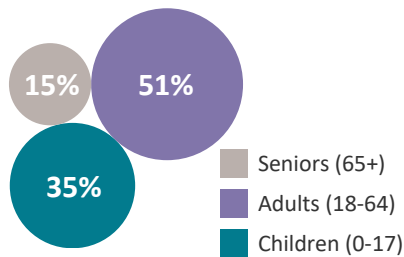


English		74.8%
Non-English	Spanish	11.8%
	Chinese	5.7%
	Other	2.5%
	Vietnamese	2.2%
	Other Asian	2.0%
	Farsi	0.7%
	Cambodian	0.3%

Gender

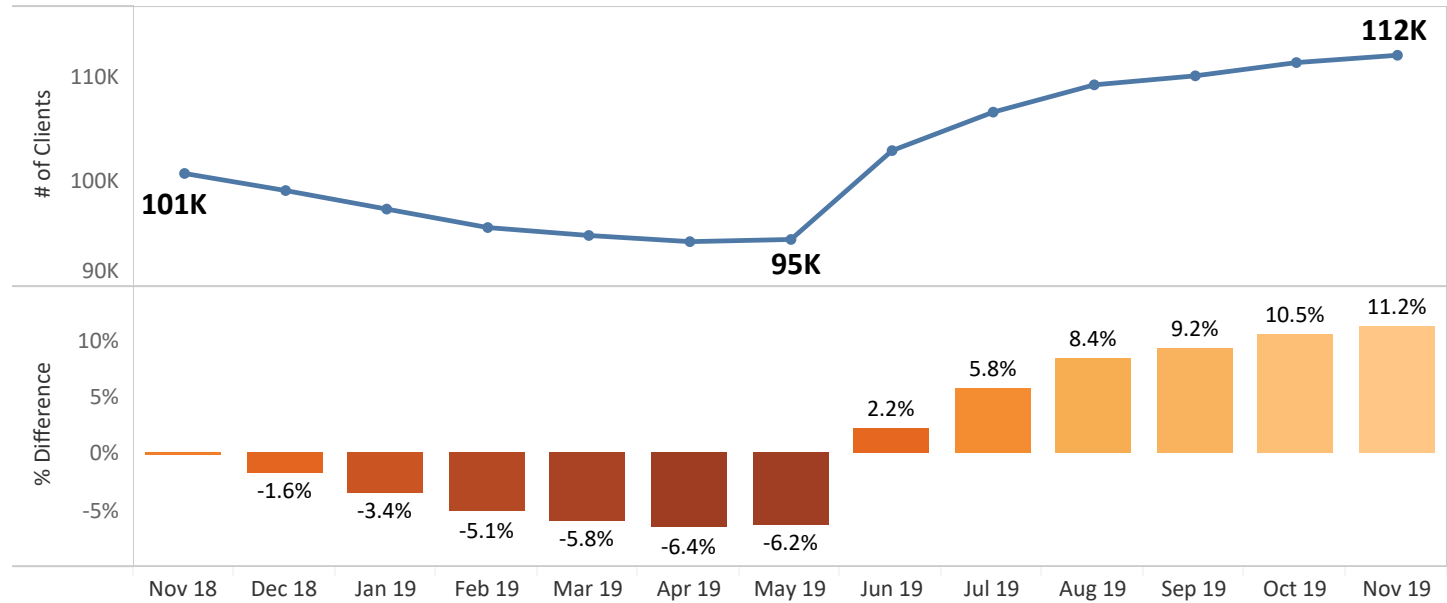


Age

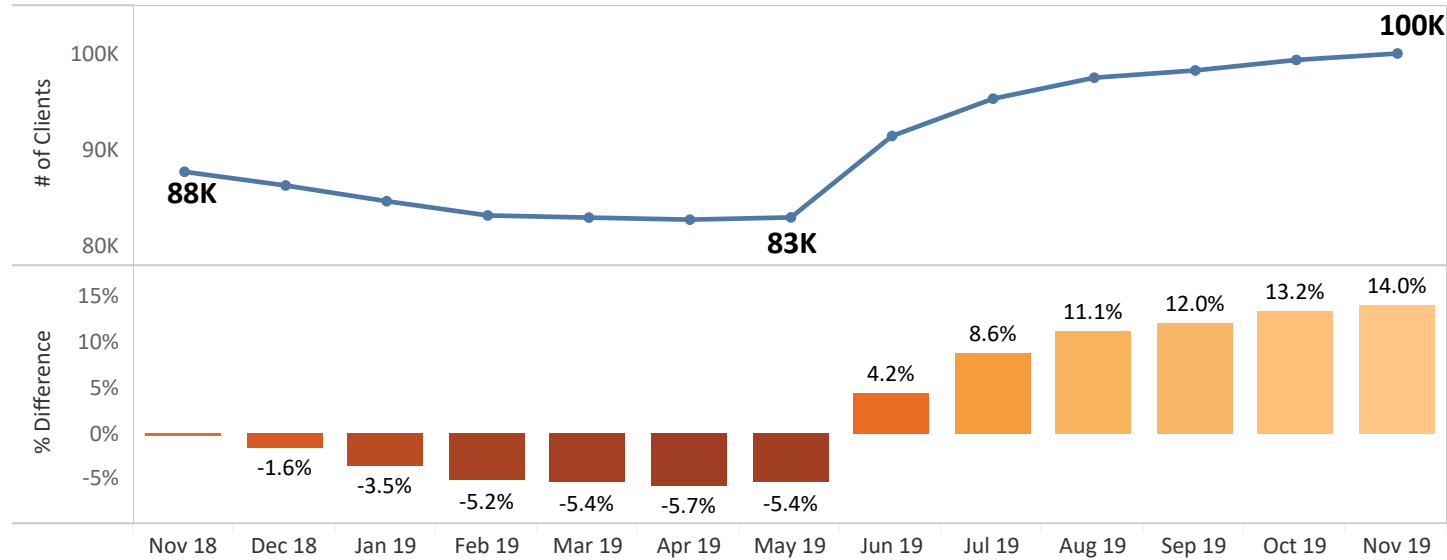


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



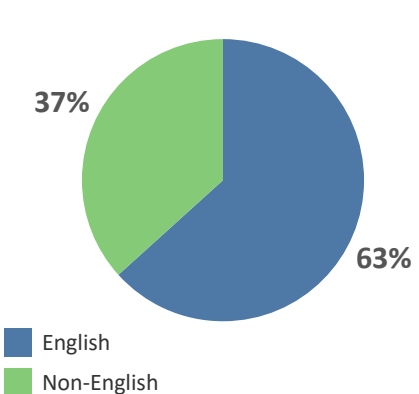
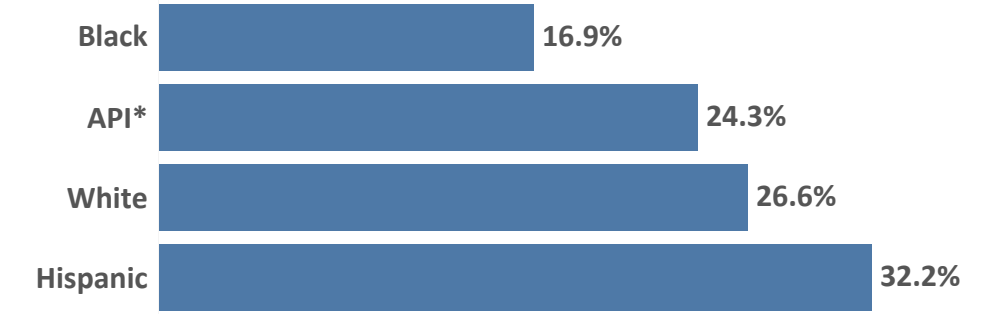
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2018	November	203.9K	-1.8%
2019	November	200.2K	

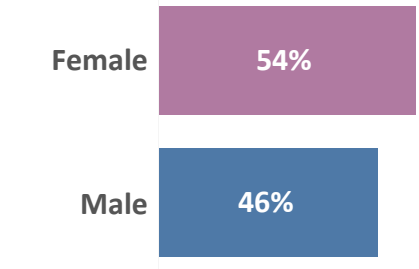
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

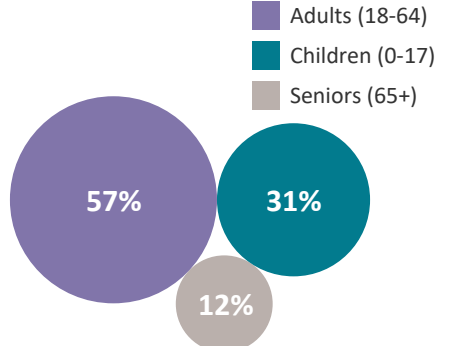


English			63.3%
Non-English	Spanish	21.8%	
	Chinese	6.3%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.1%	

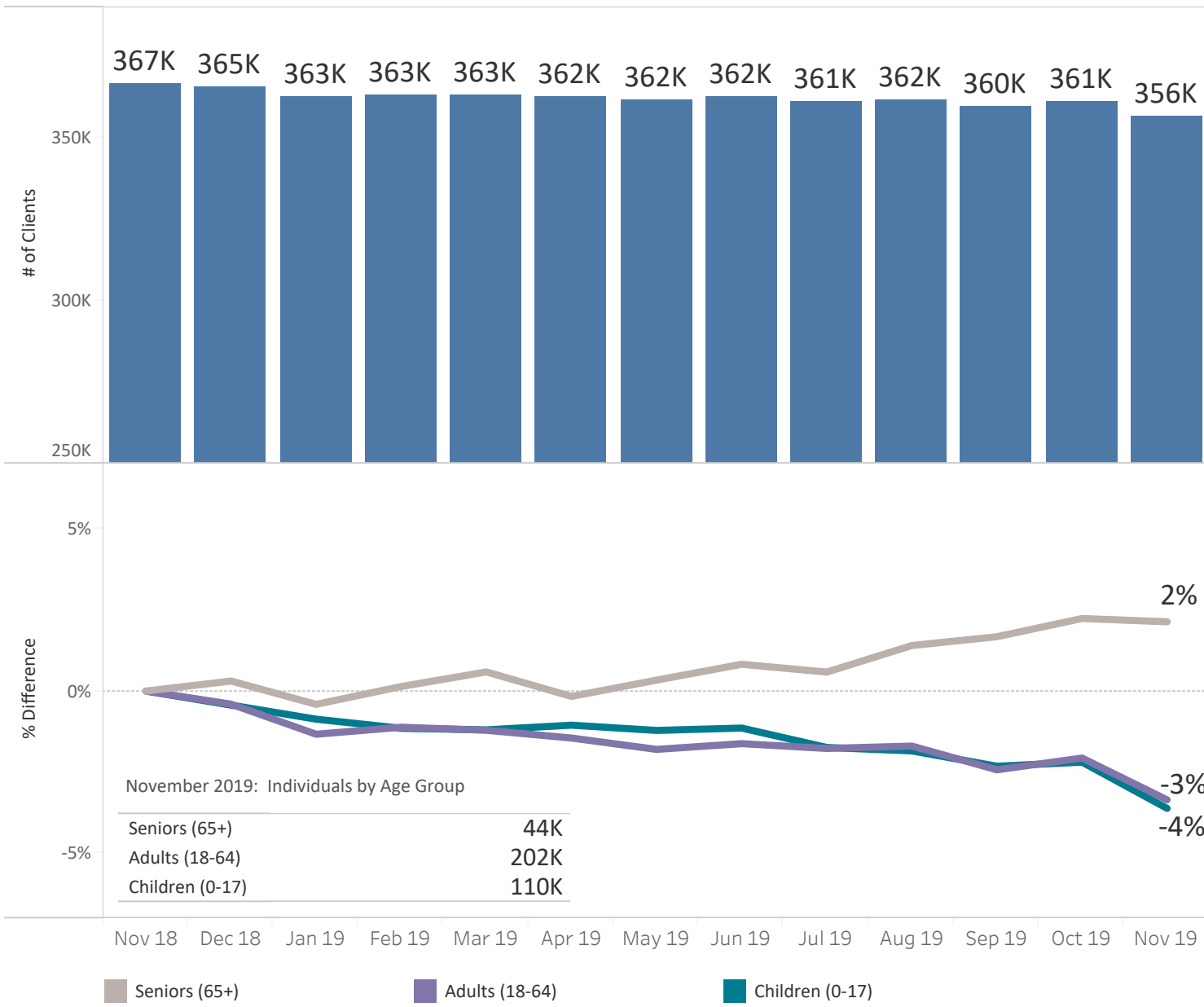
Gender



Age



Medi-Cal Individuals



November 2019: Individuals by Age Group

Seniors (65+)	44K
Adults (18-64)	202K
Children (0-17)	110K

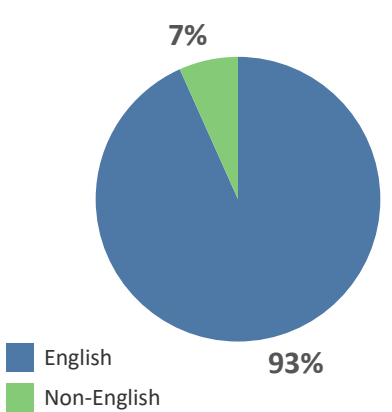
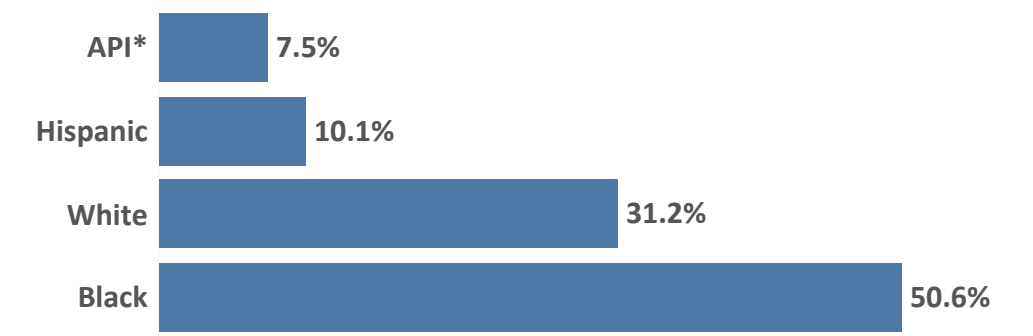
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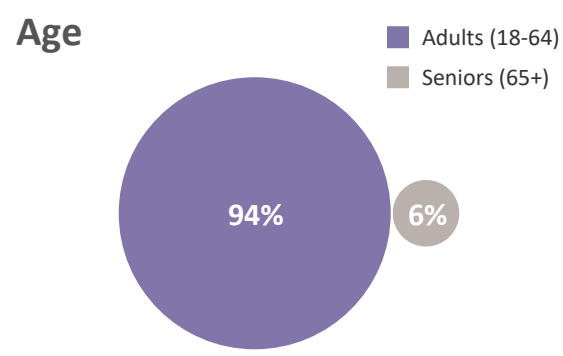
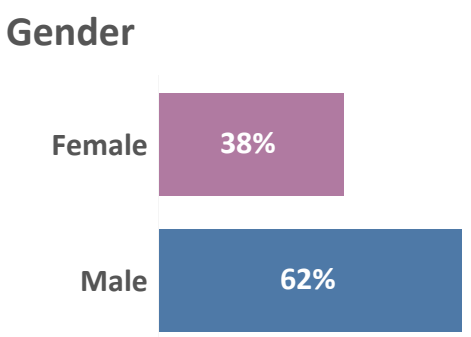
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GA Caseload			% Difference
2018	November	9.0K	-0.3%
2019	November	9.0K	

Ethnicity and Language

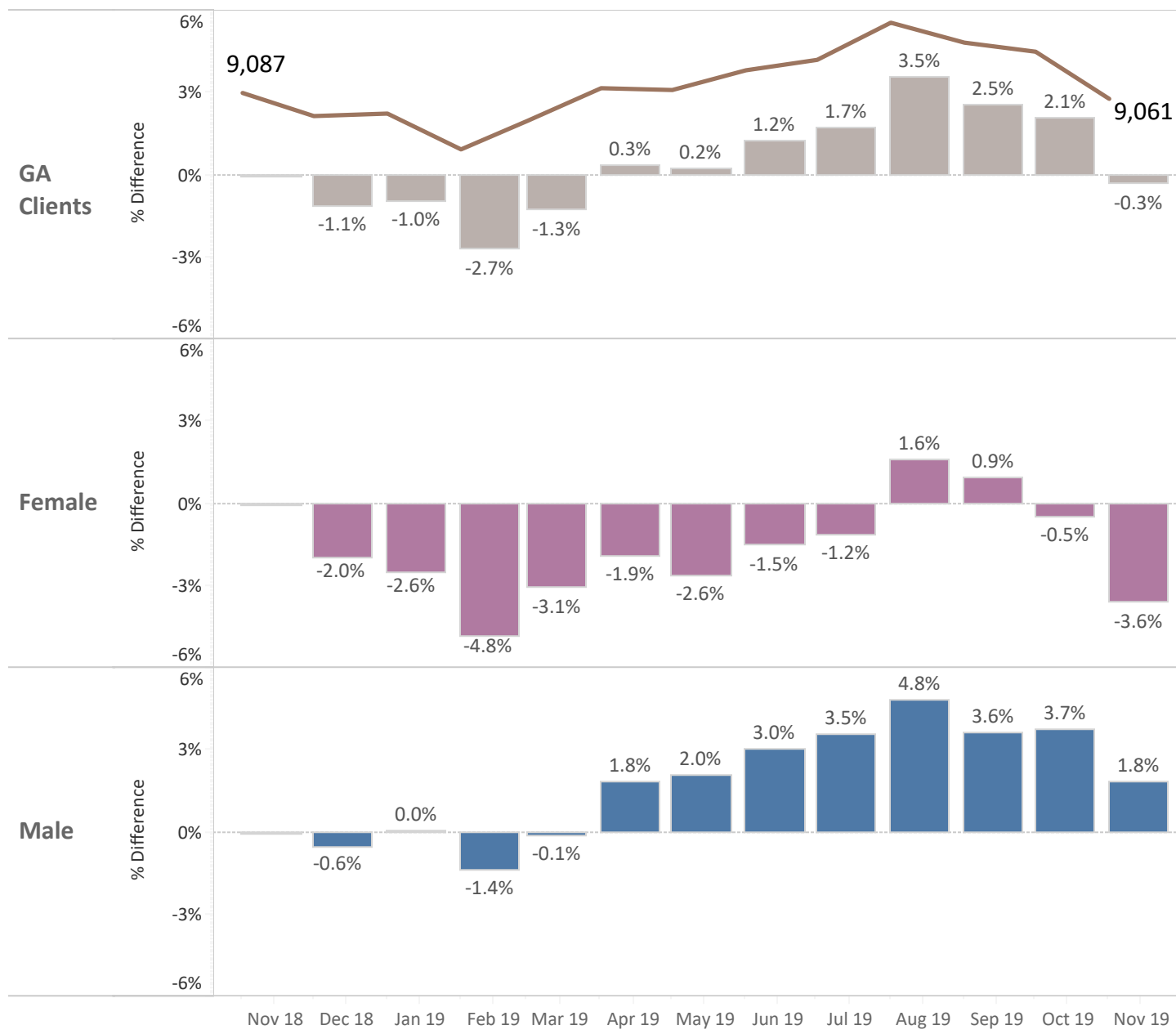


English		93.3%
Non-English	Other Asian	1.6%
	Other	1.5%
	Spanish	1.7%
	Chinese	0.8%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

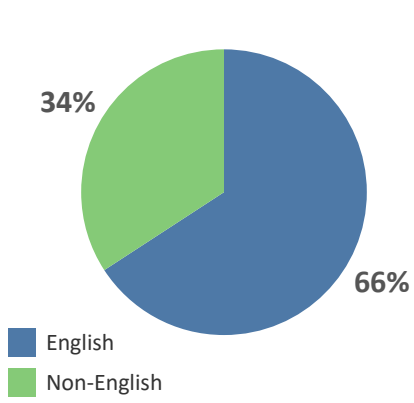
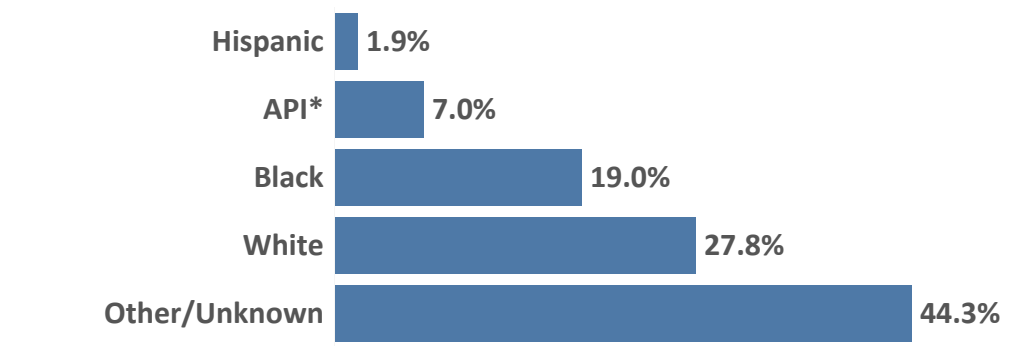
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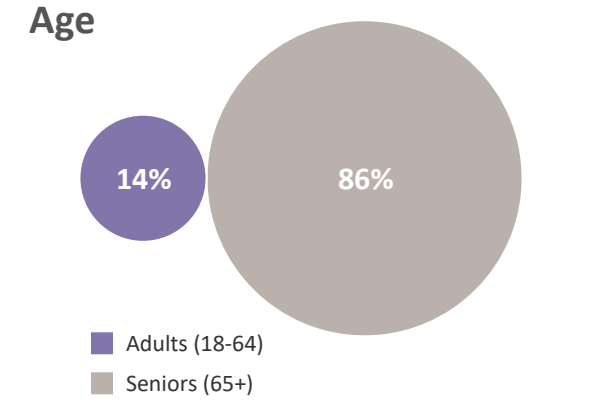
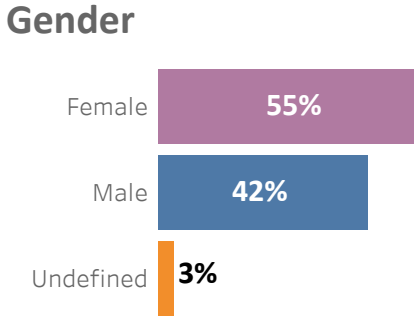
APS Caseload			% Difference
2018	November	1,018	+18.8%
2019	November	1,209	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

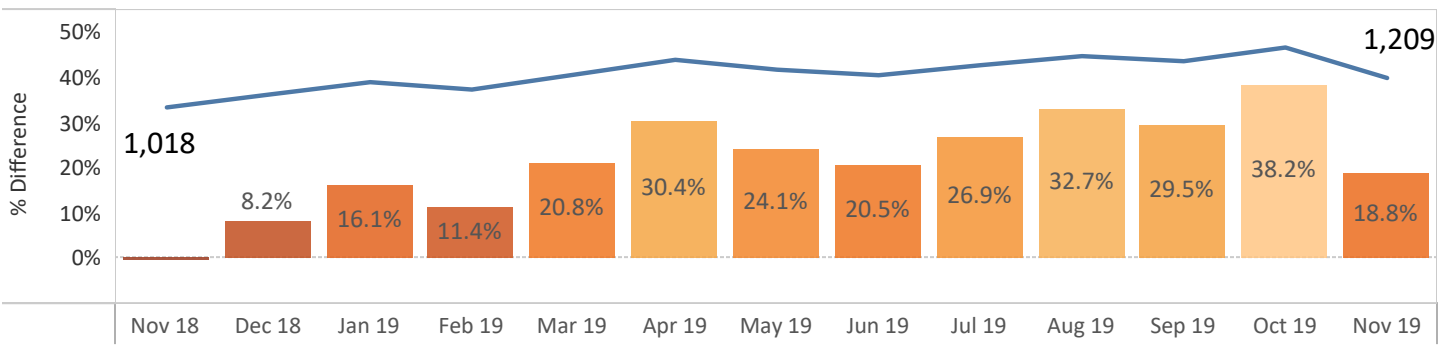
Ethnicity and Language



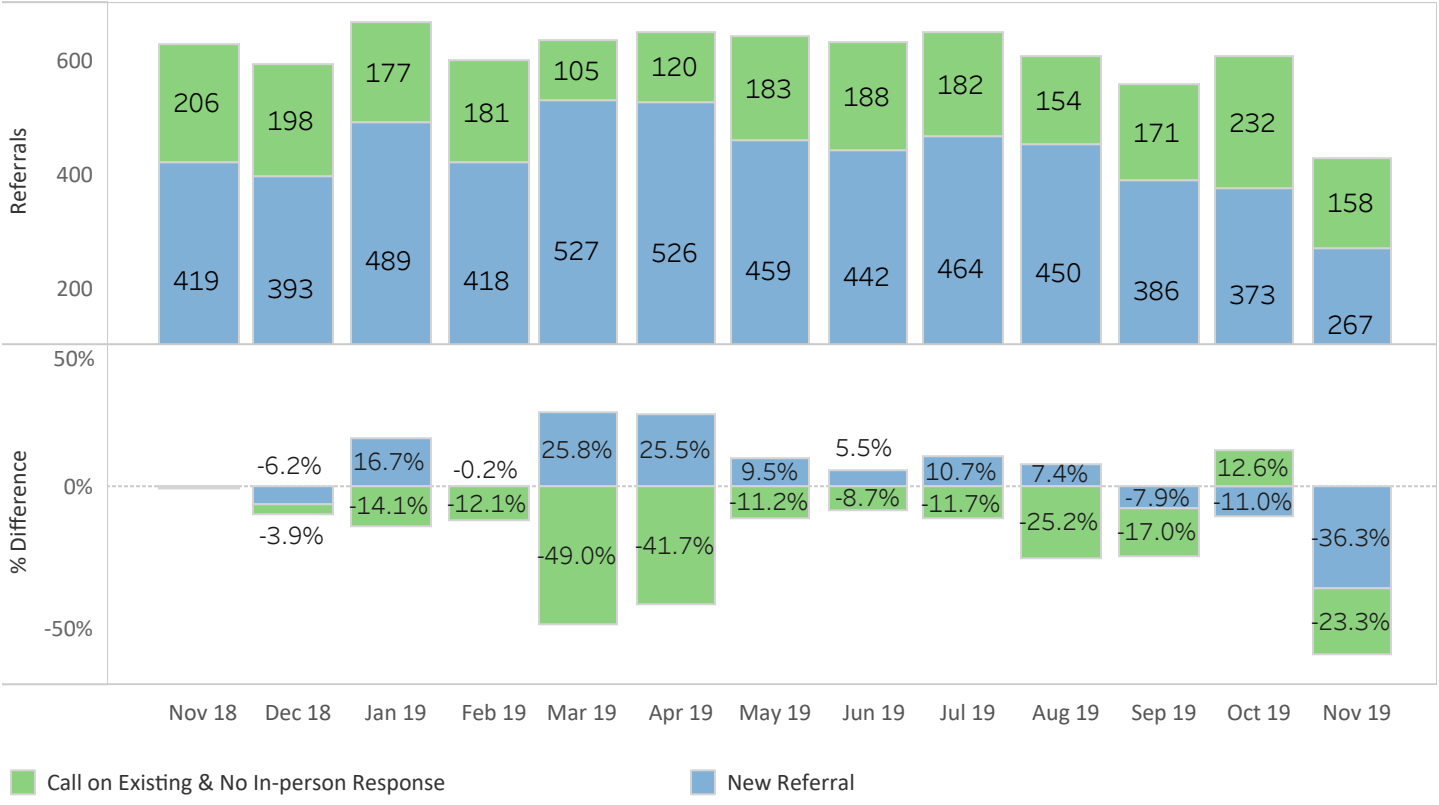
English		65.8%
Non-English	Other	24.7%
	Other Asian	3.8%
	Chinese	2.5%
	Spanish	1.9%
	Armenian	0.6%
	Italian	0.6%



APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

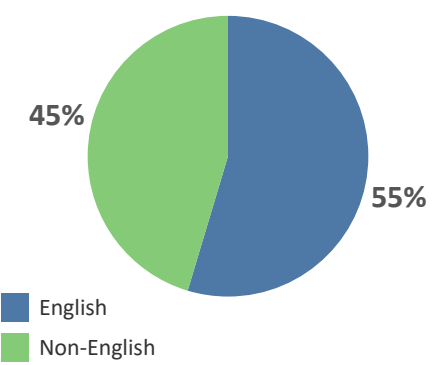
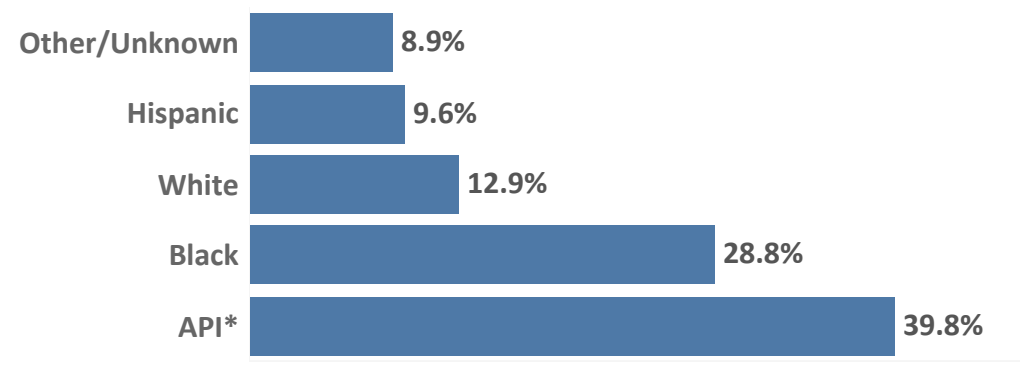
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IHSS Caseload			% Difference
2018	November	24.4K	+1.9%
2019	November	24.9K	

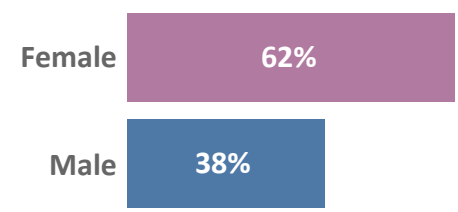
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

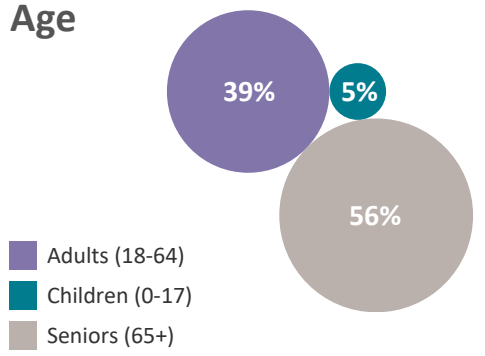


English		54.7%
Non-English		
Chinese	19.8%	
Other	6.5%	
Spanish	6.2%	
Other Asian	4.0%	
Farsi	3.9%	
Vietnamese	3.9%	
Cambodian	1.0%	

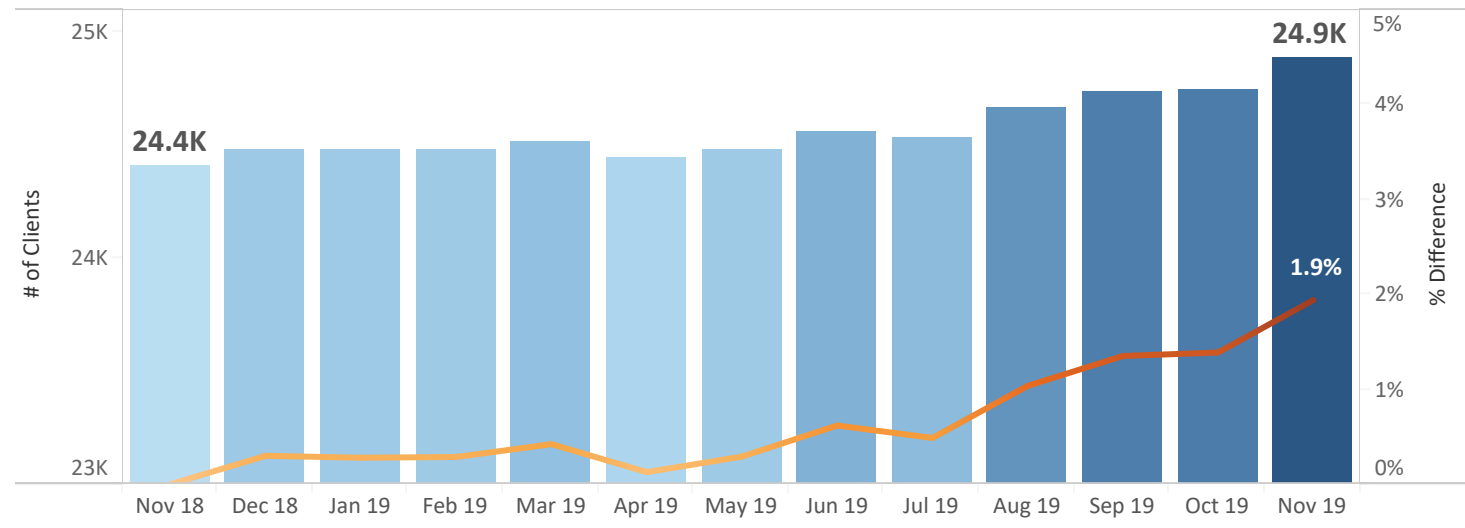
Gender



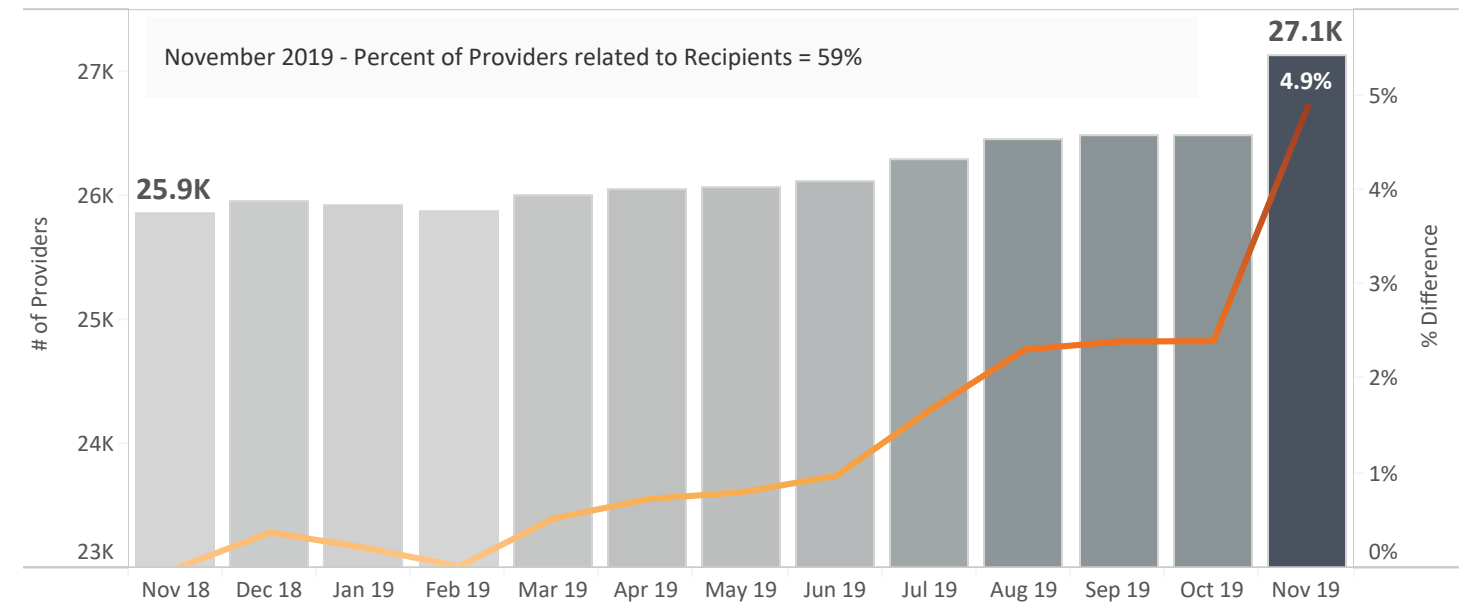
Age



IHSS Recipients



IHSS Providers

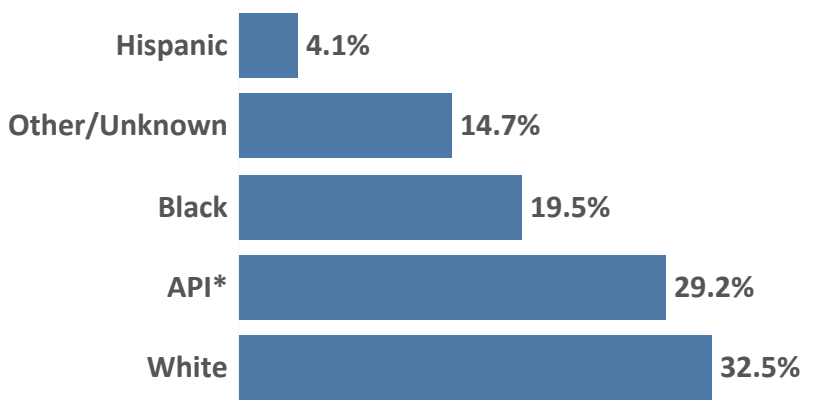


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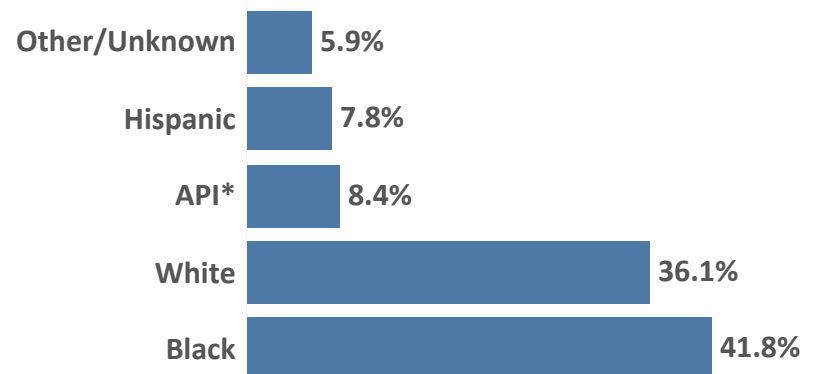
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Ethnicity - Congregate Meals



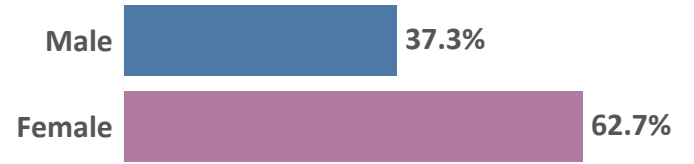
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

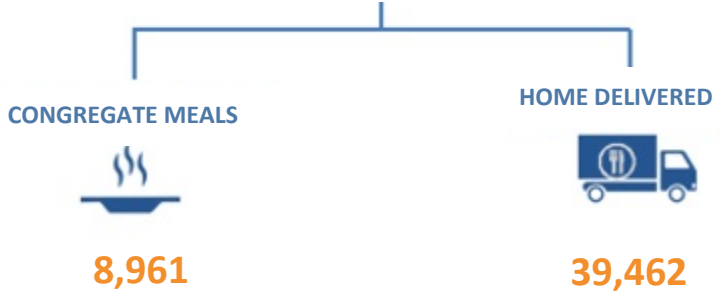
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 3,169



Total Meals Served: 48,423



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Demographics by Program - Individuals

December 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		356,402	100.0%	112,049	100.0%	18,993	100.0%	9,061	100.0%	24,885	100.0%	158	100.0%	1,164	100.0%	1,664	100.0%
Seniors (65+)	Female	26,364	7.4%	10,019	8.9%	0	0.0%	339	3.7%	9,586	38.5%	79	50.0%	0	0.0%	0	0.0%
	Male	17,830	5.0%	6,597	5.9%	3	0.0%	195	2.2%	4,327	17.4%	54	34.2%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	1.9%	0	0.0%	0	0.0%
Adults (18-64)	Female	111,668	31.3%	33,622	30.0%	2,602	13.7%	3,101	34.2%	5,563	22.4%	8	5.1%	190	16.3%	211	12.7%
	Male	90,169	25.3%	23,128	20.6%	638	3.4%	5,426	59.9%	4,219	17.0%	12	7.6%	116	10.0%	132	7.9%
	Undefined	6	0.0%	3	0.0%	0	0.0%	0	0.0%	0	0.0%	2	1.3%	0	0.0%	0	0.0%
Children (0-17)	Female	54,207	15.2%	19,135	17.1%	7,945	41.8%	0	0.0%	384	1.5%	0	0.0%	392	33.7%	635	38.2%
	Male	56,154	15.8%	19,545	17.4%	7,805	41.1%	0	0.0%	806	3.2%	0	0.0%	466	40.0%	684	41.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	356,402	100.0%	112,049	100.0%	18,993	100.0%	9,061	100.0%	24,885	100.0%	158	100.0%	1,164	100.0%	1,664	100.0%
API*	86,386	24.2%	18,198	16.2%	1,081	5.7%	681	7.5%	9,906	39.8%	11	7.0%	71	6.1%	103	6.2%
Black	60,107	16.9%	33,980	30.3%	8,460	44.5%	4,585	50.6%	7,158	28.8%	30	19.0%	600	51.5%	803	48.3%
Hispanic	114,369	32.1%	25,001	22.3%	5,353	28.2%	915	10.1%	2,390	9.6%	3	1.9%	3	0.3%	5	0.3%
Native American	876	0.2%	329	0.3%	54	0.3%	48	0.5%	60	0.2%	0	0.0%	11	0.9%	19	1.1%
White	94,480	26.5%	34,534	30.8%	4,045	21.3%	2,830	31.2%	3,213	12.9%	44	27.8%	349	30.0%	510	30.6%
Other	184	0.1%	7	0.0%	0	0.0%	2	0.0%	2,158	8.7%	70	44.3%	130	11.2%	224	13.5%

Language	356,402	100.0%	112,049	100.0%	18,993	100.0%	9,061	100.0%	24,885	100.0%	158	100.0%	1,164	100.0%	1,664	100.0%
English	225,650	63.3%	83,809	74.8%	15,734	82.8%	8,455	93.3%	13,600	54.7%	104	65.8%	1,046	89.9%	1,464	88.0%
Cambodian	524	0.1%	301	0.3%	20	0.1%	9	0.1%	252	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,427	8.3%	7,742	6.9%	66	0.3%	180	2.0%	4,918	19.8%	4	2.5%	1	0.1%	4	0.2%
Farsi	1,664	0.5%	799	0.7%	112	0.6%	18	0.2%	980	3.9%	0	0.0%	2	0.2%	2	0.1%
Other	9,189	2.6%	2,799	2.5%	497	2.6%	137	1.5%	1,609	6.5%	41	25.9%	12	1.0%	18	1.1%
Other Asian	3,682	1.0%	846	0.8%	26	0.1%	38	0.4%	1,007	4.0%	6	3.8%	1	0.1%	3	0.2%
Spanish	77,744	21.8%	13,253	11.8%	2,477	13.0%	158	1.7%	1,548	6.2%	3	1.9%	101	8.7%	172	10.3%
Vietnamese	8,522	2.4%	2,500	2.2%	61	0.3%	66	0.7%	971	3.9%	0	0.0%	1	0.1%	1	0.1%

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Individuals by Program and City of Residence

December 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
Total Persons		356,402	100.0%	112,049	100.0%	18,993	100.0%	9,061	100.0%	24,885	100.0%	1,671	100.0%
North County	Alameda	12,728	3.6%	3,484	3.1%	478	2.5%	164	1.8%	938	3.8%	36	2.2%
	Albany	2,589	0.7%	554	0.5%	106	0.6%	11	0.1%	67	0.3%	5	0.3%
	Berkeley	13,353	3.7%	6,156	5.5%	507	2.7%	448	4.9%	1,265	5.1%	28	1.7%
	Emeryville	2,155	0.6%	727	0.6%	72	0.4%	58	0.6%	195	0.8%	8	0.5%
	Oakland	140,557	39.4%	55,885	49.9%	10,424	54.9%	5,620	62.0%	10,973	44.1%	420	25.1%
	Piedmont	419	0.1%	48	0.0%	0	0.0%	4	0.0%	39	0.2%	4	0.2%
Tri-Cities	Fremont	30,230	8.5%	6,703	6.0%	899	4.7%	444	4.9%	2,480	10.0%	62	3.7%
	Newark	8,269	2.3%	1,911	1.7%	327	1.7%	80	0.9%	598	2.4%	20	1.2%
	Union City	14,807	4.2%	3,426	3.1%	557	2.9%	146	1.6%	1,236	5.0%	32	1.9%
Central County	Castro Valley	8,509	2.4%	1,867	1.7%	259	1.4%	110	1.2%	503	2.0%	35	2.1%
	Hayward	54,848	15.4%	14,811	13.2%	2,680	14.1%	1,163	12.8%	2,953	11.9%	169	10.1%
	San Leandro	30,546	8.6%	8,433	7.5%	1,336	7.0%	378	4.2%	1,855	7.5%	106	6.3%
	San Lorenzo	6,899	1.9%	1,708	1.5%	237	1.2%	82	0.9%	417	1.7%	33	2.0%
Tri-Valley	Dublin	5,615	1.6%	1,321	1.2%	184	1.0%	37	0.4%	451	1.8%	14	0.8%
	Livermore	10,710	3.0%	2,495	2.2%	417	2.2%	180	2.0%	465	1.9%	32	1.9%
	Pleasanton	5,697	1.6%	1,022	0.9%	142	0.7%	47	0.5%	371	1.5%	13	0.8%
Other	Other	8,471	2.4%	1,498	1.3%	368	1.9%	89	1.0%	79	0.3%	654	39.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.