

# Social Services Agency

June 2020 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 400,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



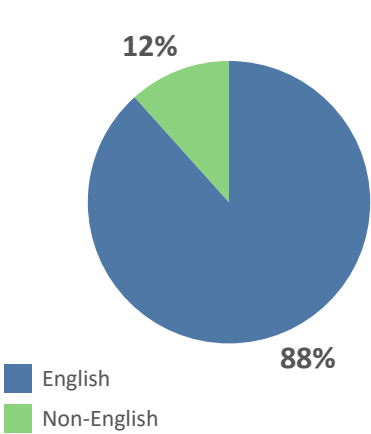
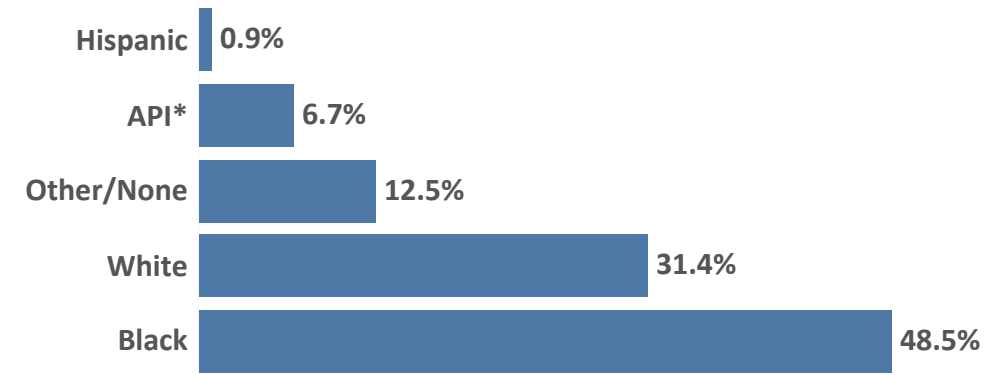
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in May 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

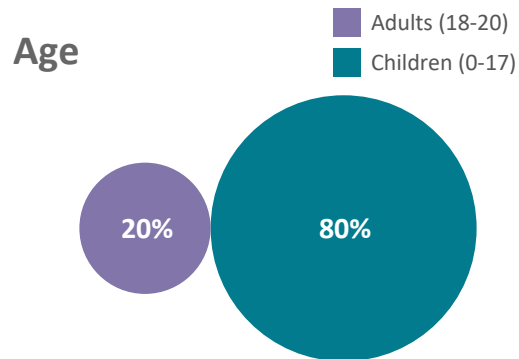
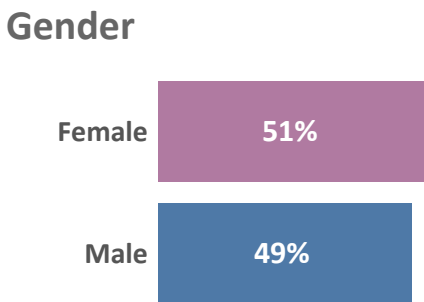
Child Welfare Caseload			% Difference
2019	May	1,746	-4.1%
2020	May	1,674	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

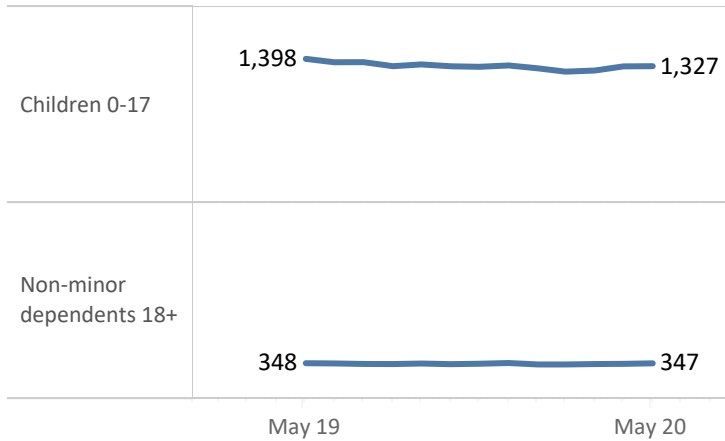
## Ethnicity and Language



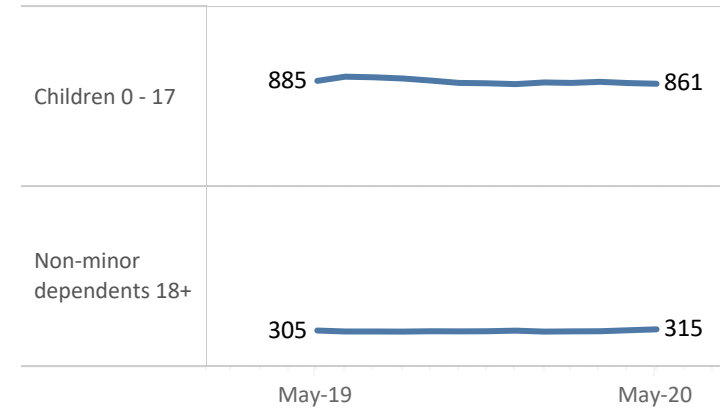
English		88.4%
Non-English		
Spanish		9.9%
Other		1.4%
Chinese		0.2%
Farsi		0.1%
Other Asian		0.1%
Vietnamese		0.1%



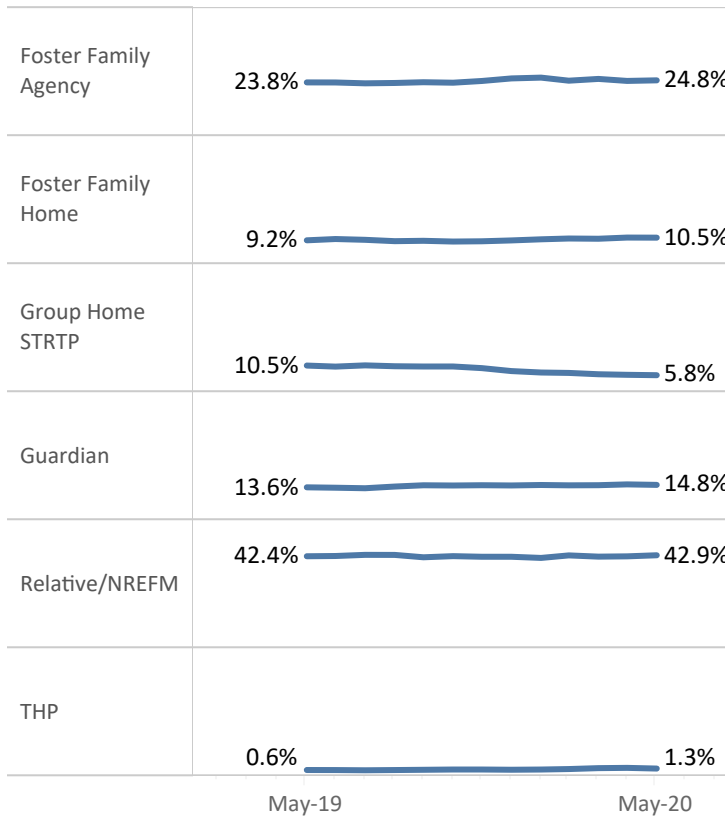
## Child Welfare Children and Non-Minor Dependent Youth in Cases



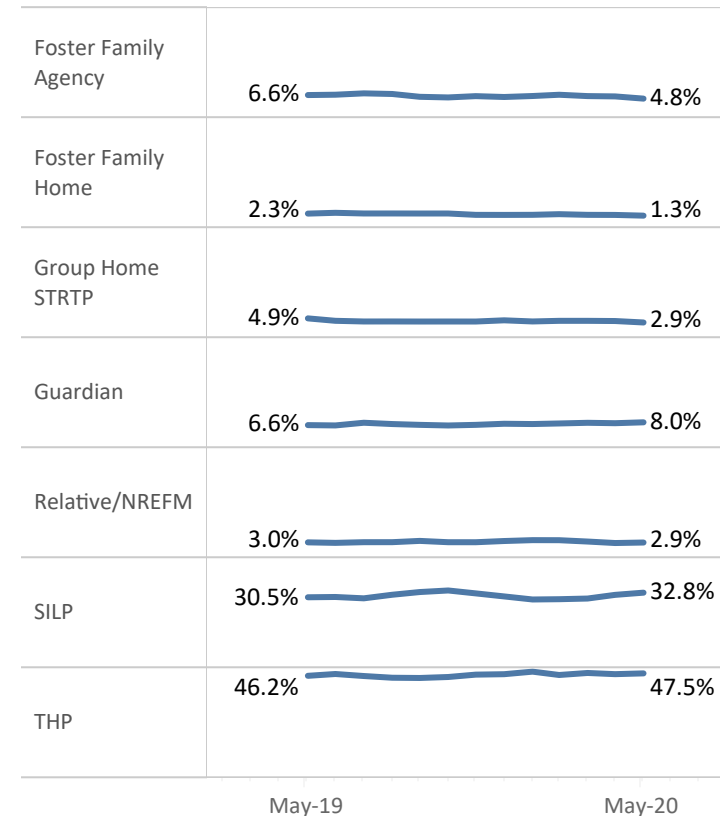
## Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



## Child Welfare Children 0 - 17 in Placement by Placement Type



## AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



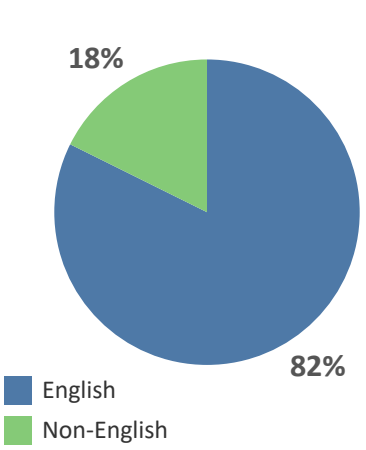
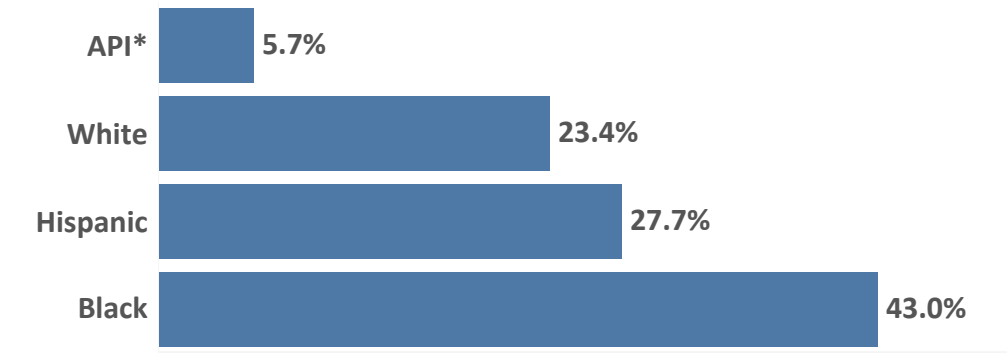
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

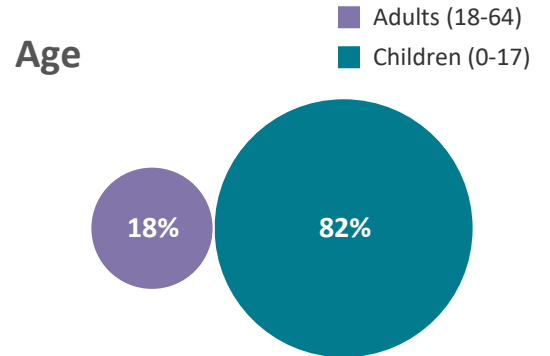
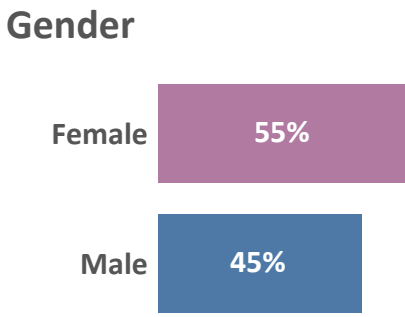
CalWORKs Caseload			% Difference
2019	May	9,166	0.5%
2020	May	9,210	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

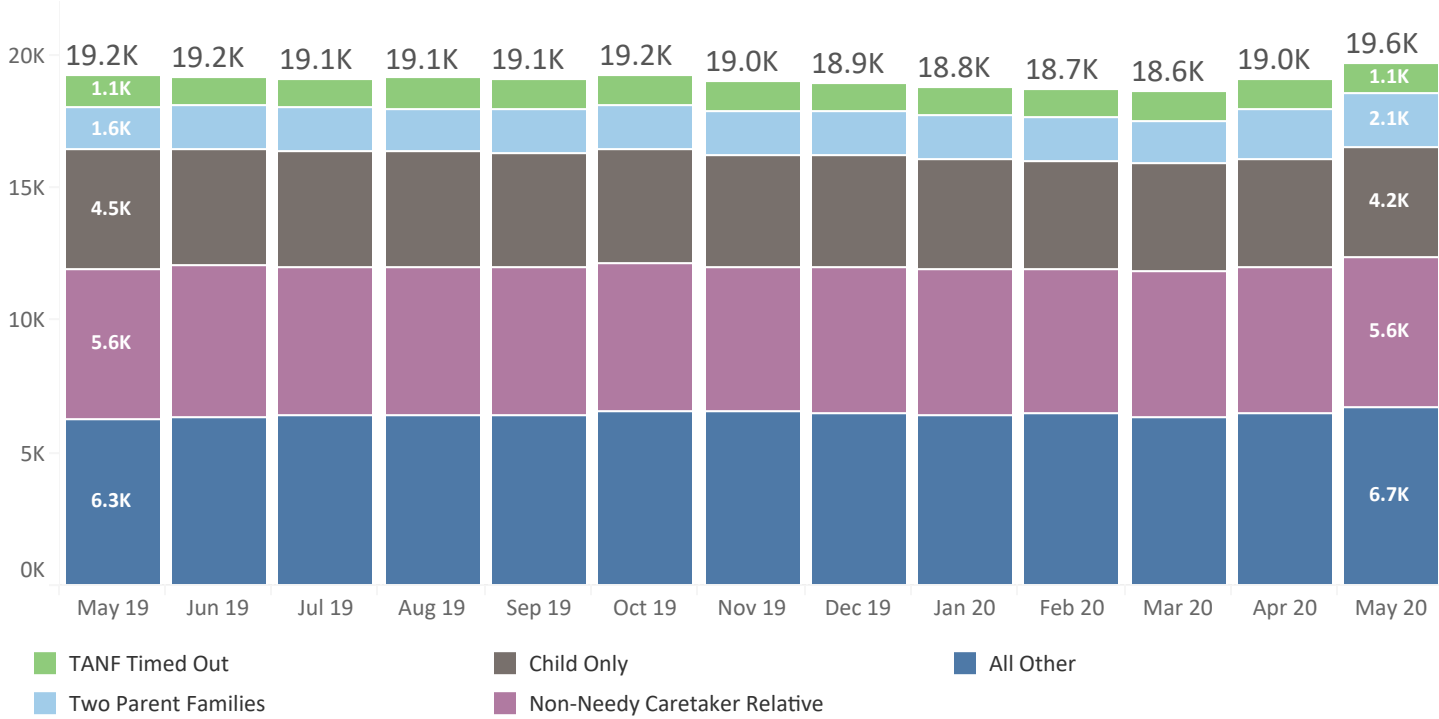
### Ethnicity and Language



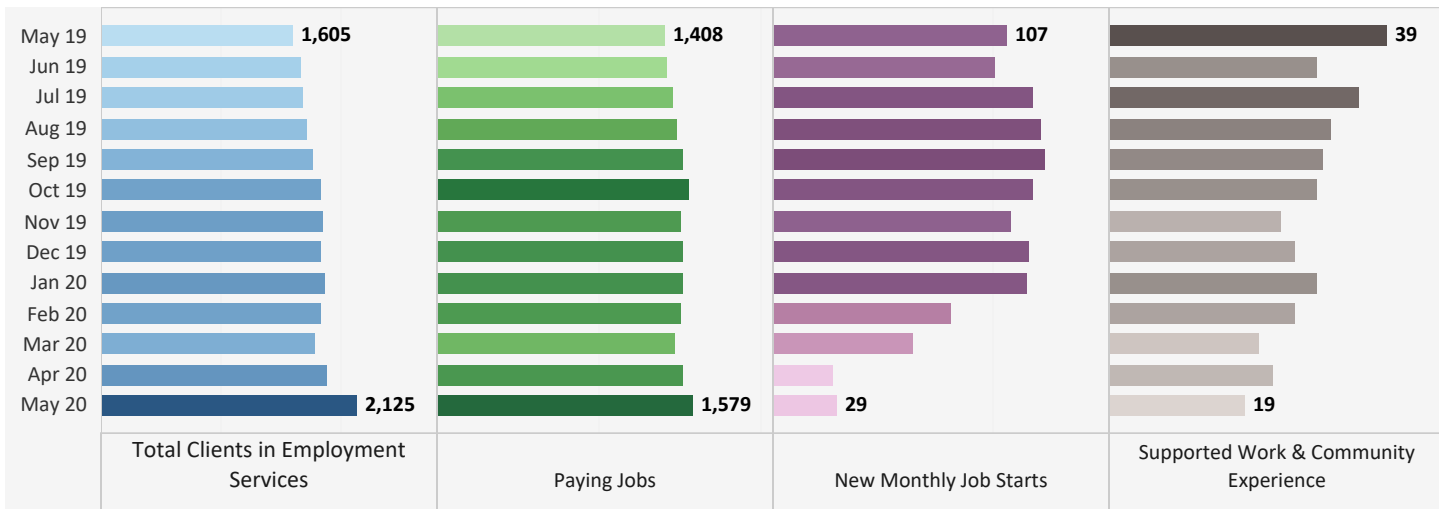
English			82.3%
Non-English	Spanish	13.0%	
	Other	3.0%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



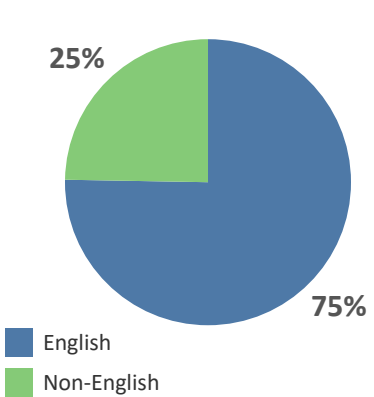
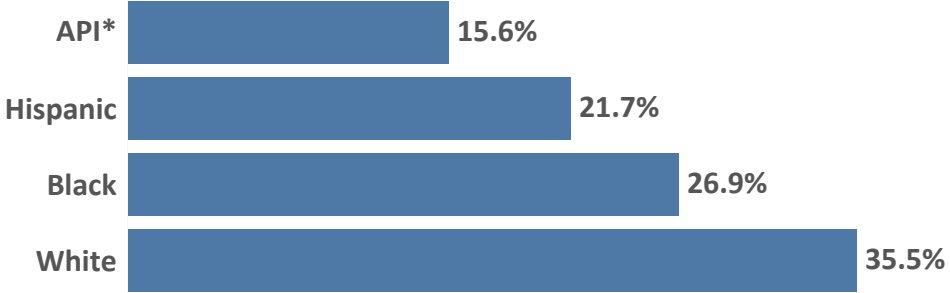
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CalFresh Caseload			% Difference
2019	May	51.7K	+57.7%
2020	May	81.6K	

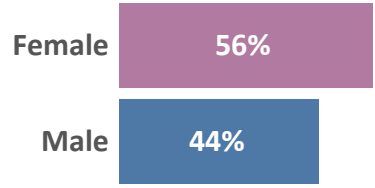
NA CalFresh Caseload			% Difference
2019	May	47.0K	+64.1%
2020	May	77.1K	

### Ethnicity and Language

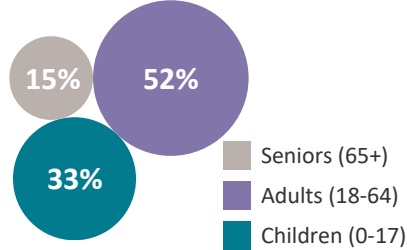


English		75.3%
Non-English	Spanish	11.8%
	Chinese	5.5%
	Other	2.4%
	Vietnamese	2.2%
	Other Asian	1.9%
	Farsi	0.7%
	Cambodian	0.2%

### Gender

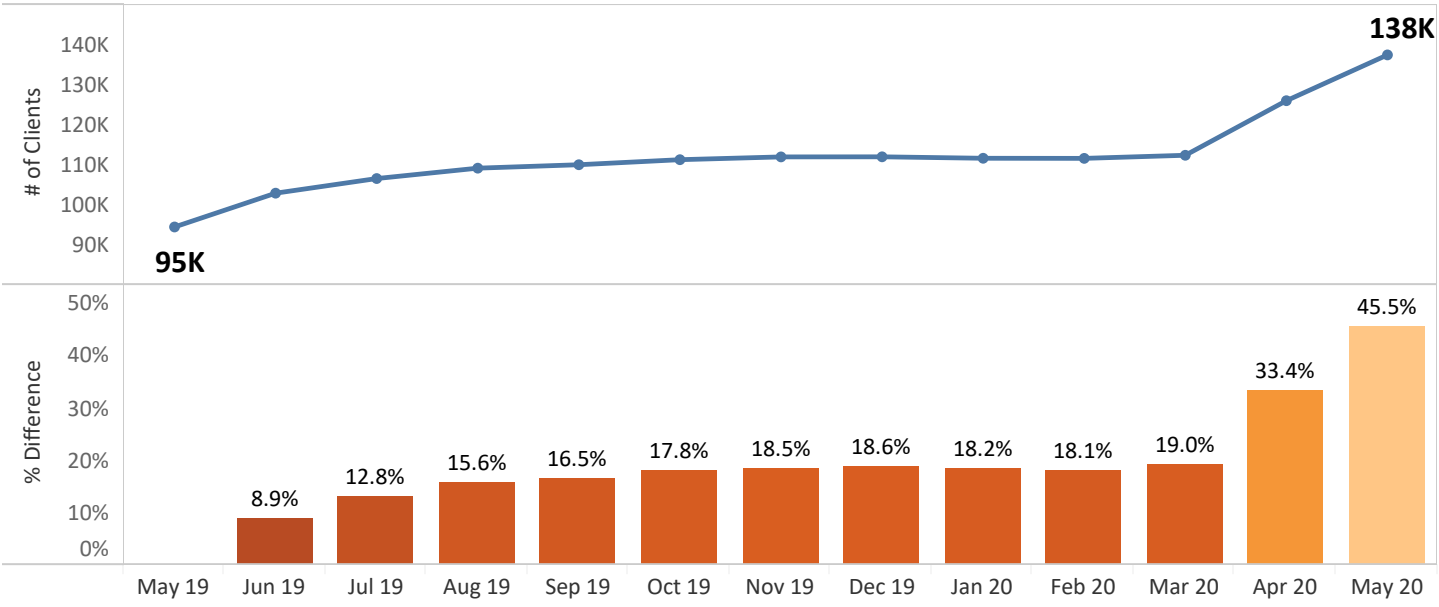


### Age

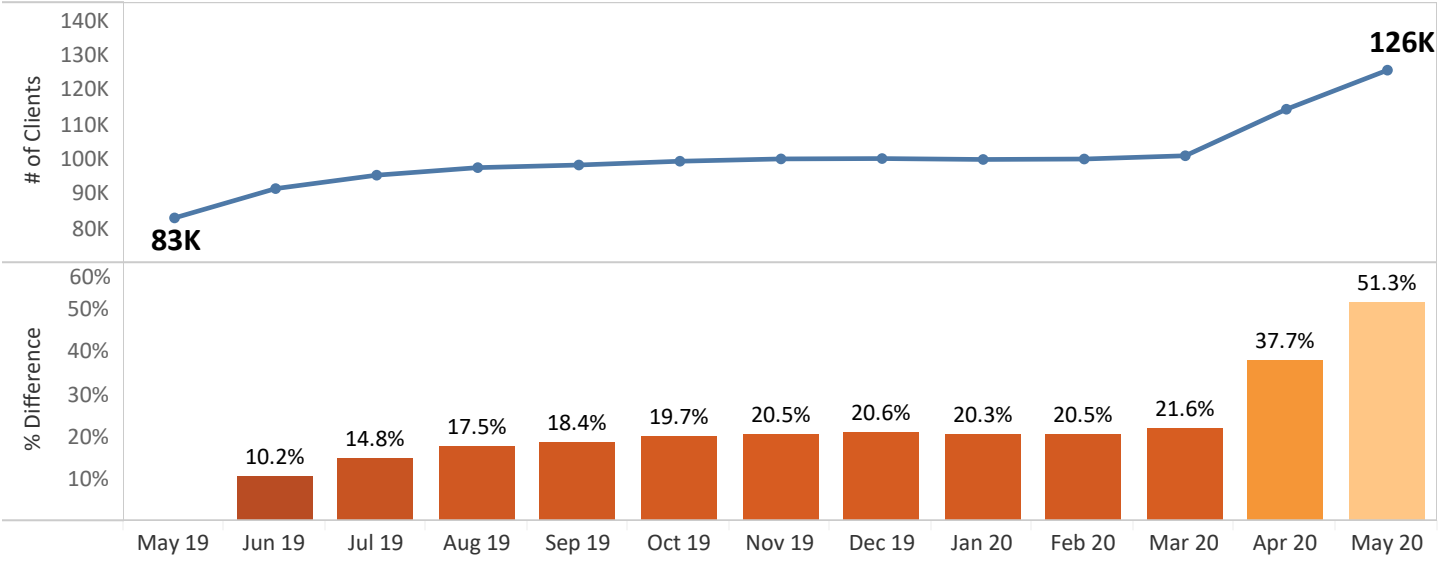


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



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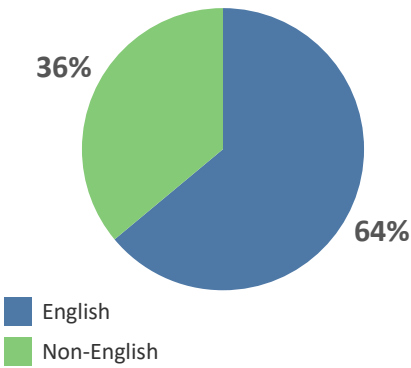
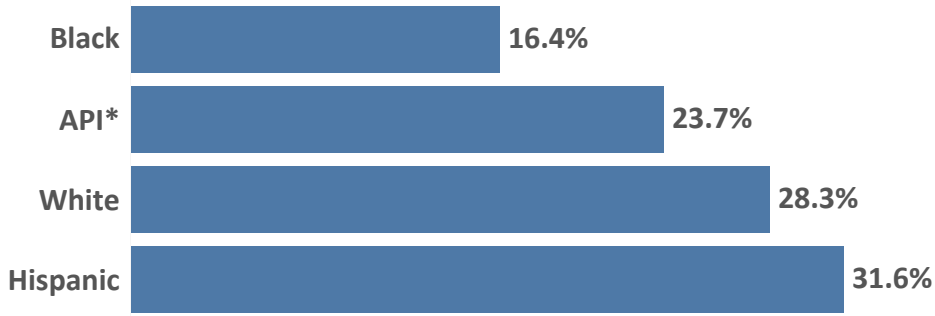
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## Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	May	201.2K	1.7%
2020	May	204.5K	

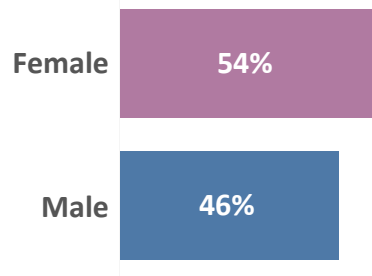
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

## Ethnicity and Language

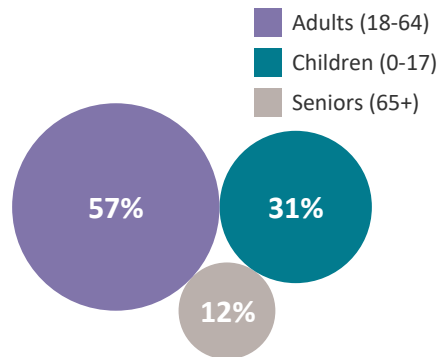


English			64.0%
Non-English	Spanish	21.5%	
	Chinese	6.2%	
	Other Asian	2.9%	
	Other	2.5%	
	Vietnamese	2.3%	
	Farsi	0.4%	
	Cambodian	0.1%	

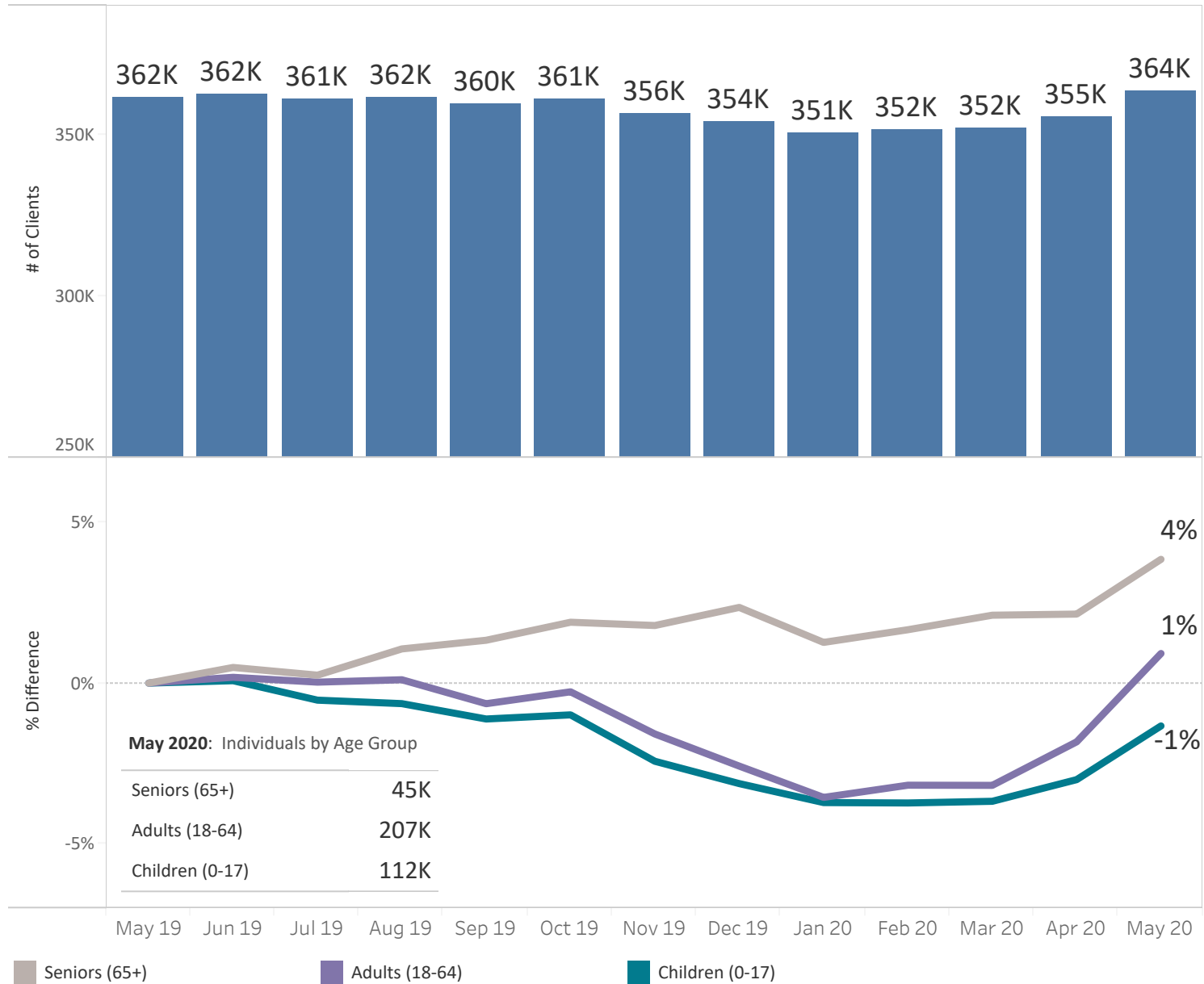
## Gender



## Age



## Medi-Cal Individuals



May 2020: Individuals by Age Group

Seniors (65+)	45K
Adults (18-64)	207K
Children (0-17)	112K

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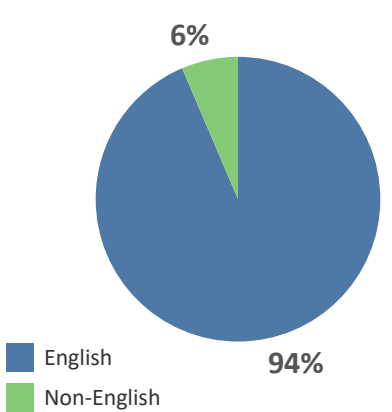
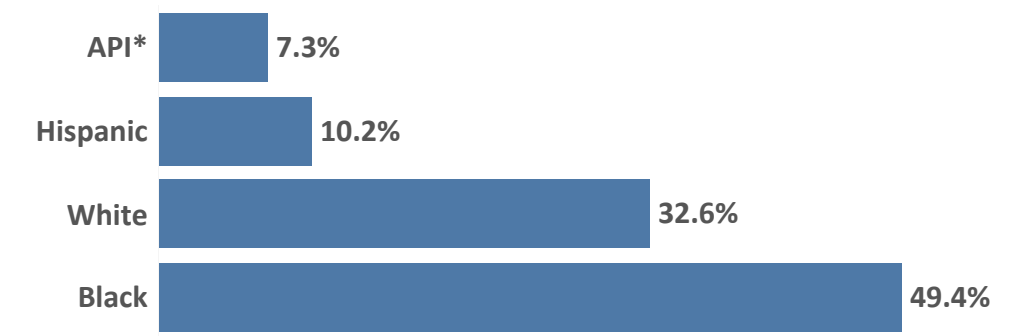
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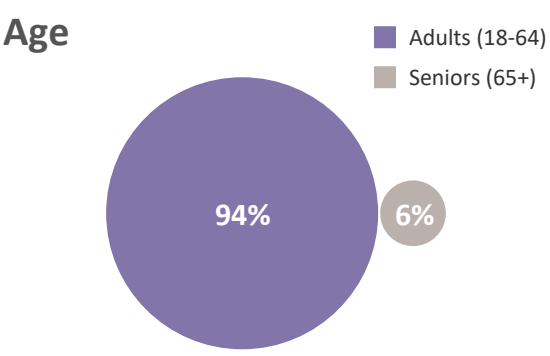
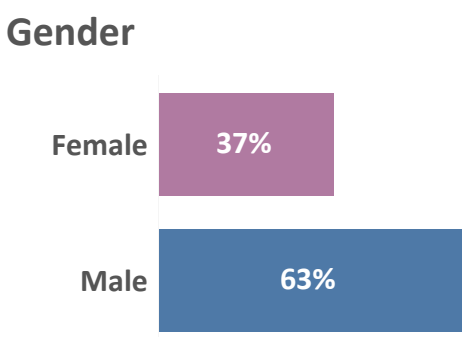
GA Caseload			% Difference
2019	May	8,983	-1.1%
2020	May	8,882	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

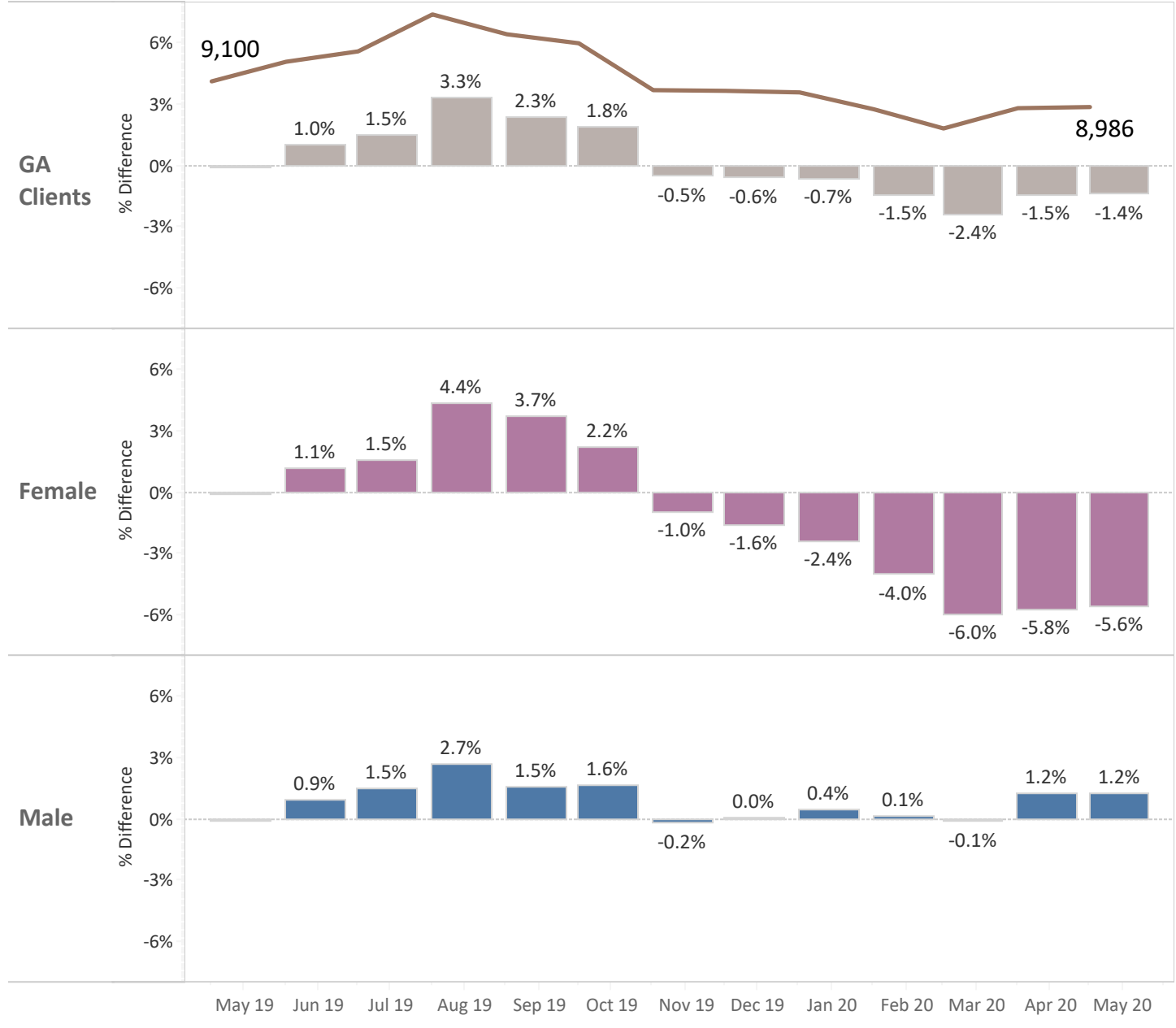
## Ethnicity and Language



English		93.6%
Non-English	Other Asian	1.5%
	Other	1.6%
	Spanish	1.7%
	Chinese	0.7%
	Vietnamese	0.6%
	Farsi	0.2%
	Cambodian	0.1%



## General Assistance Individuals



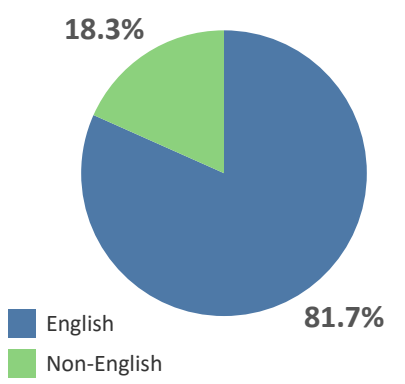
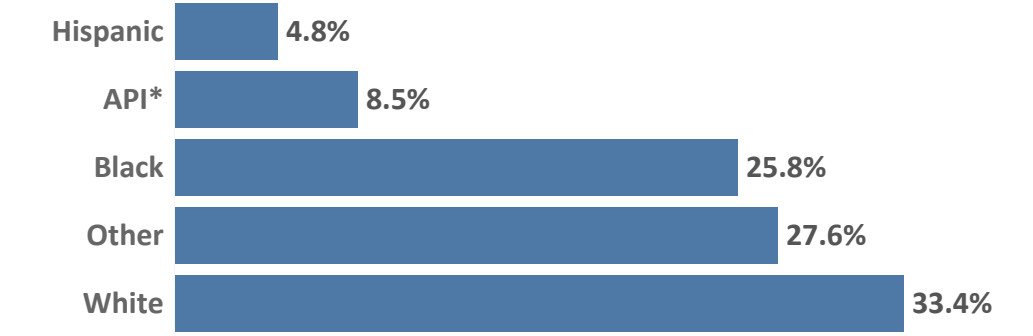
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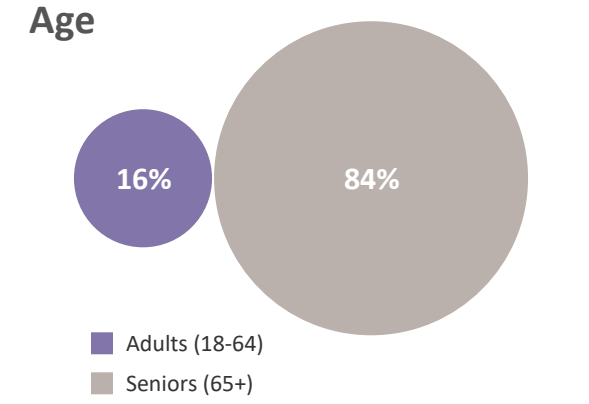
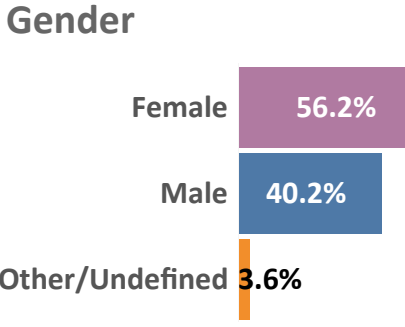
APS Caseload			% Difference
2019	May	1,263	-16.2%
2020	May	1,059	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

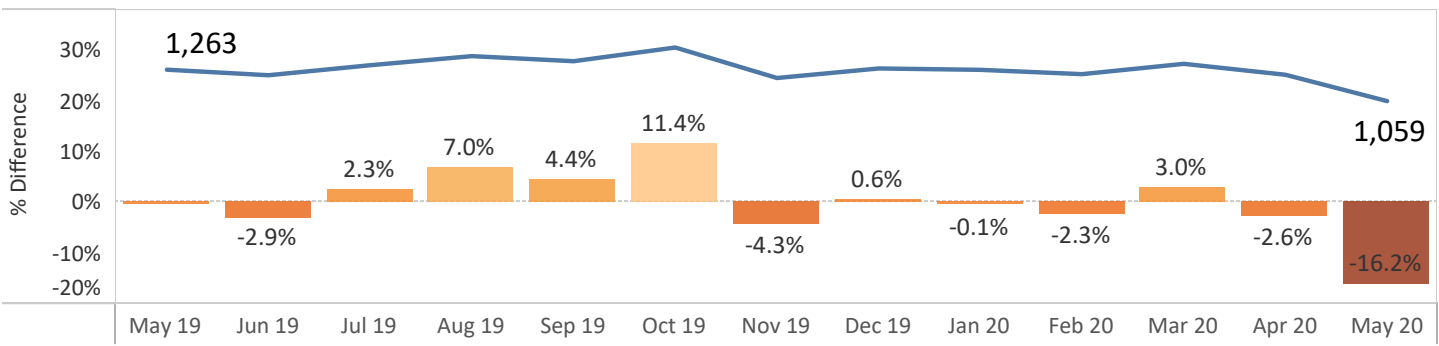
### Ethnicity and Language



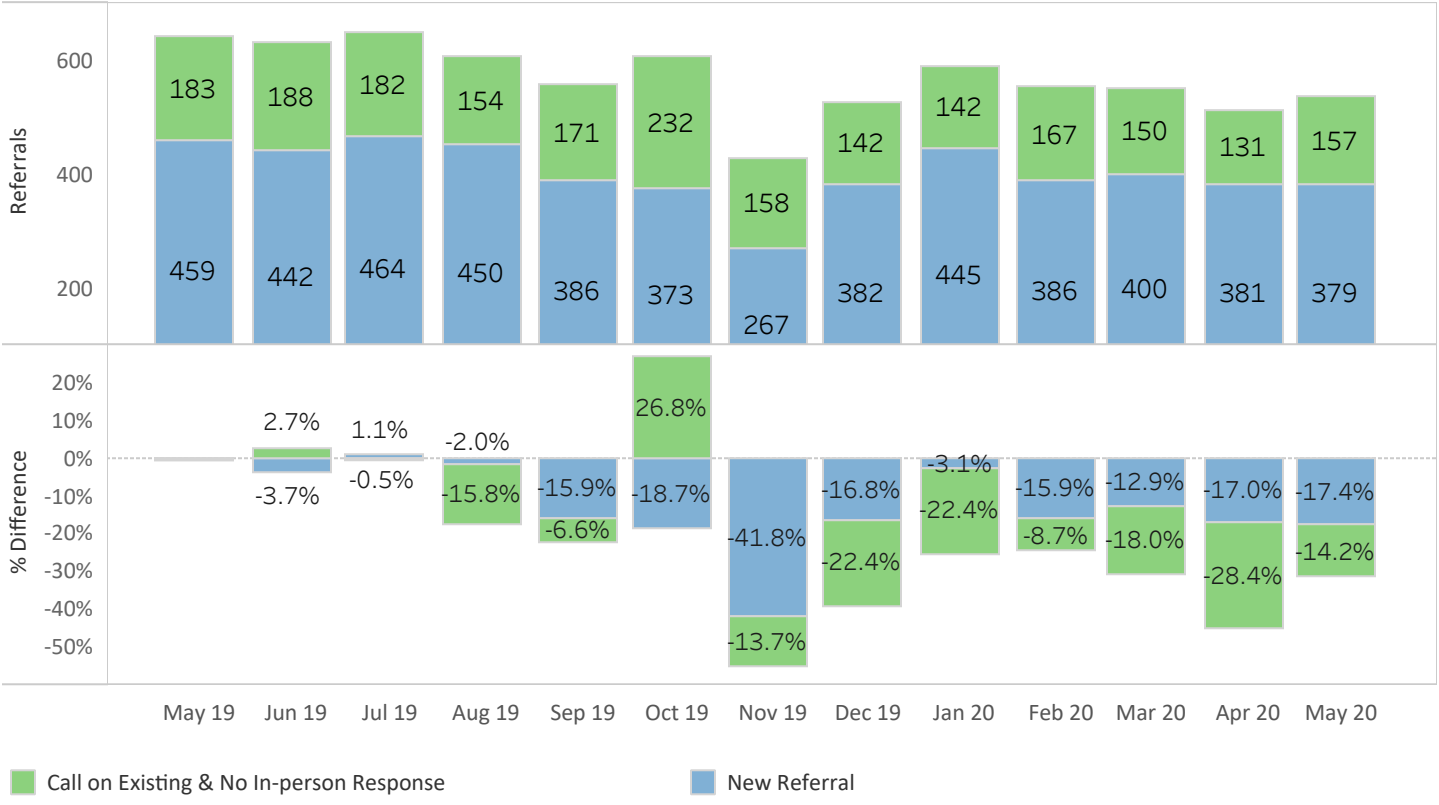
Language	Percentage
English	81.7%
Non-Engli.. Spanish	2.8%
Chinese	1.0%
Other Asian	1.5%
Other	12.4%
Farsi	0.2%
Vietnamese	0.4%



### APS Caseload



### APS Referrals



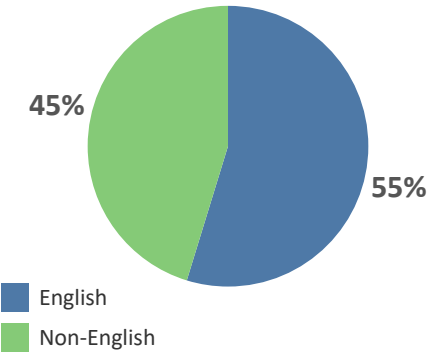
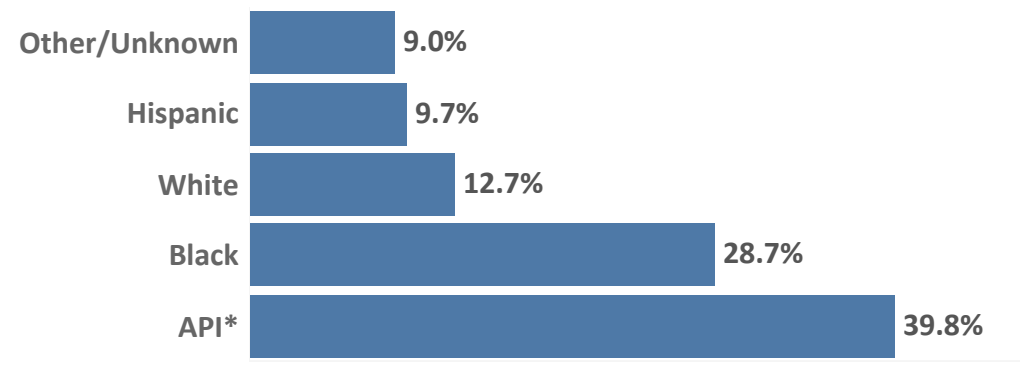
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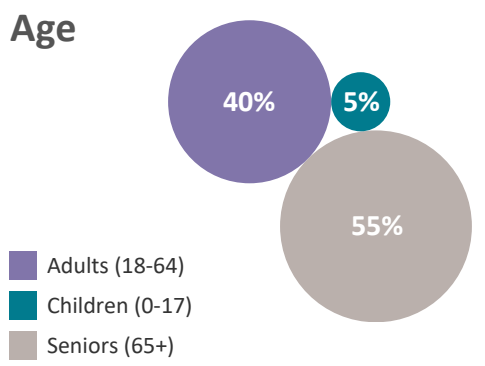
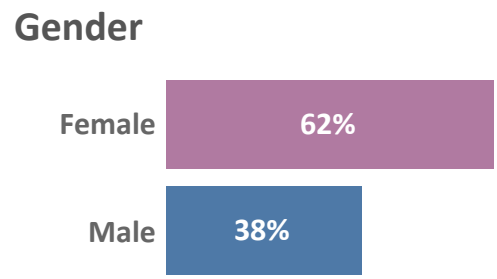
IHSS Caseload			% Difference
2019	May	24.5K	+1.8%
2020	May	24.9K	

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

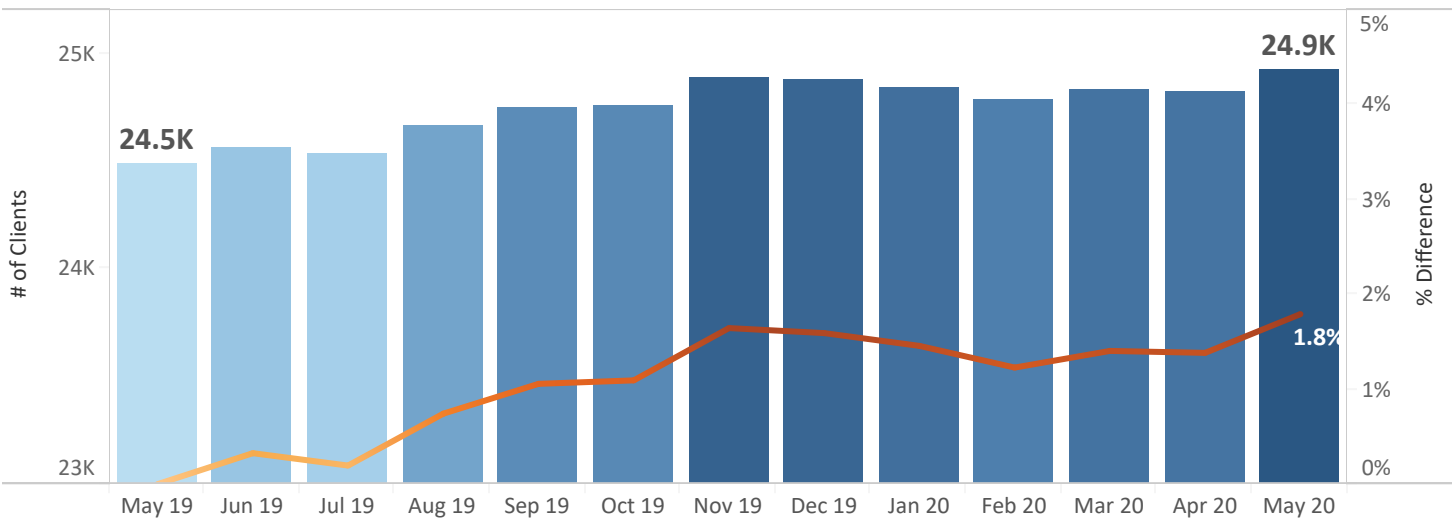
### Ethnicity and Language



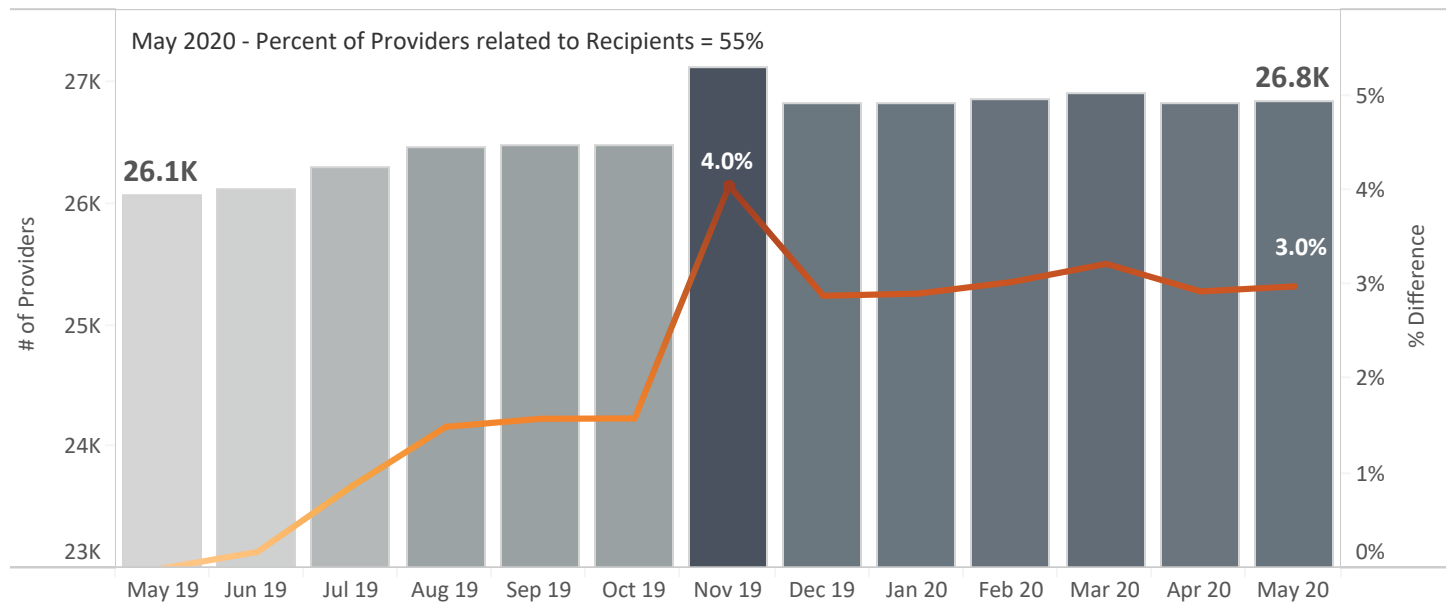
English		54.7%
Non-English		
Chinese	19.9%	
Other	6.4%	
Spanish	6.3%	
Vietnamese	4.0%	
Other Asian	3.9%	
Farsi	3.8%	
Cambodian	1.0%	



### IHSS Recipients



### IHSS Providers

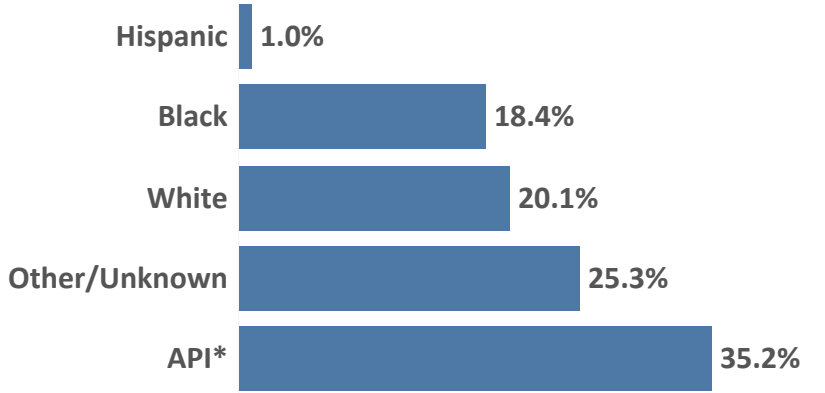


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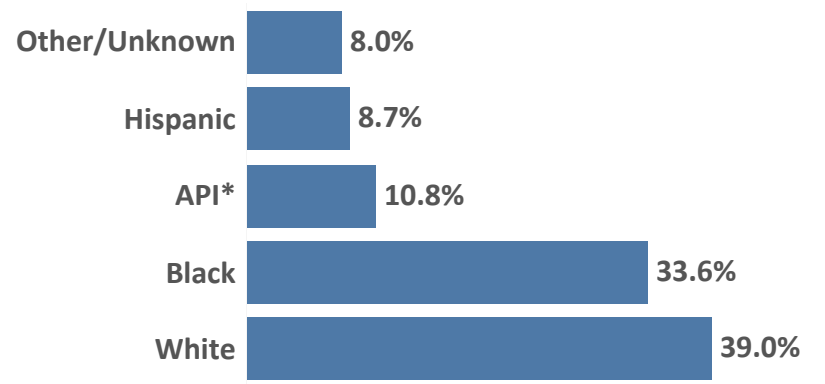
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## Ethnicity - Congregate Meals



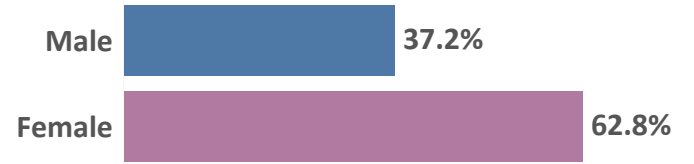
## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

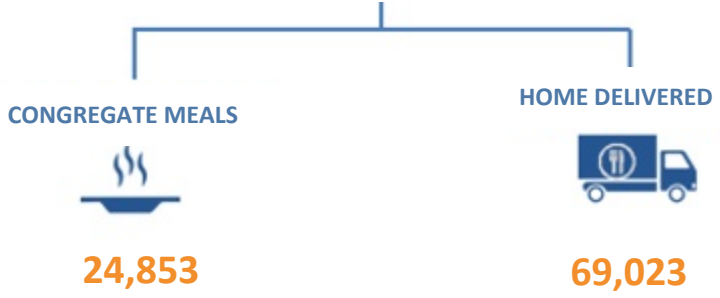
## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

## Total Individuals Served: 17,116



## Total Meals Served: 93,876



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# Demographics by Program - Individuals

June 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		363,668	100.0%	137,543	100.0%	19,641	100.0%	8,986	100.0%	24,921	100.0%	1,064	100.0%	1,174	100.0%	1,674	100.0%
<b>Seniors (65+)</b>	Female	26,896	7.4%	12,520	9.1%	1	0.0%	326	3.6%	9,478	38.0%	513	48.2%	0	0.0%	0	0.0%
	Male	18,191	5.0%	8,242	6.0%	7	0.0%	191	2.1%	4,237	17.0%	338	31.8%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	37	3.5%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	114,413	31.5%	41,994	30.5%	2,789	14.2%	2,954	32.9%	5,667	22.7%	85	8.0%	192	16.4%	209	12.5%
	Male	92,555	25.5%	29,856	21.7%	812	4.1%	5,515	61.4%	4,236	17.0%	90	8.5%	123	10.5%	138	8.2%
	Undefined	6	0.0%	6	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	54,912	15.1%	22,240	16.2%	8,089	41.2%	0	0.0%	421	1.7%	0	0.0%	393	33.5%	651	38.9%
	Male	56,690	15.6%	22,684	16.5%	7,943	40.4%	0	0.0%	882	3.5%	0	0.0%	466	39.7%	674	40.3%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	363,668	100.0%	137,543	100.0%	19,641	100.0%	8,986	100.0%	24,921	100.0%	1,064	100.0%	1,174	100.0%	1,674	100.0%
<b>API*</b>	85,908	23.6%	21,522	15.6%	1,128	5.7%	654	7.3%	9,917	39.8%	90	8.5%	73	6.2%	110	6.6%
<b>Black</b>	59,301	16.3%	36,949	26.9%	8,445	43.0%	4,438	49.4%	7,159	28.7%	274	25.8%	590	50.3%	797	47.6%
<b>Hispanic</b>	114,720	31.5%	29,795	21.7%	5,432	27.7%	916	10.2%	2,429	9.7%	51	4.8%	5	0.4%	15	0.9%
<b>Native American</b>	867	0.2%	391	0.3%	46	0.2%	48	0.5%	66	0.3%	3	0.3%	15	1.3%	16	1.0%
<b>White</b>	102,707	28.2%	48,874	35.5%	4,589	23.4%	2,928	32.6%	3,161	12.7%	355	33.4%	347	29.6%	517	30.9%
<b>Other</b>	165	0.0%	12	0.0%	1	0.0%	2	0.0%	2,189	8.8%	291	27.3%	144	12.3%	219	13.1%

<b>Language</b>	363,668	100.0%	137,543	100.0%	19,641	100.0%	8,986	100.0%	24,921	100.0%	1,064	100.0%	1,174	100.0%	1,674	100.0%
<b>English</b>	232,610	64.0%	103,549	75.3%	16,173	82.3%	8,409	93.6%	13,644	54.7%	869	81.7%	1,042	88.8%	1,479	88.4%
<b>Cambodian</b>	503	0.1%	337	0.2%	13	0.1%	8	0.1%	246	1.0%	1	0.1%	0	0.0%	0	0.0%
<b>Chinese</b>	29,456	8.1%	9,203	6.7%	80	0.4%	165	1.8%	4,949	19.9%	11	1.0%	3	0.3%	3	0.2%
<b>Farsi</b>	1,595	0.4%	945	0.7%	148	0.8%	14	0.2%	958	3.8%	2	0.2%	2	0.2%	2	0.1%
<b>Other</b>	9,160	2.5%	3,319	2.4%	591	3.0%	144	1.6%	1,595	6.4%	132	12.4%	15	1.3%	22	1.3%
<b>Other Asian</b>	3,625	1.0%	1,015	0.7%	20	0.1%	34	0.4%	972	3.9%	15	1.4%	2	0.2%	2	0.1%
<b>Spanish</b>	78,359	21.5%	16,209	11.8%	2,548	13.0%	155	1.7%	1,563	6.3%	30	2.8%	109	9.3%	165	9.9%
<b>Vietnamese</b>	8,360	2.3%	2,966	2.2%	68	0.3%	57	0.6%	994	4.0%	4	0.4%	1	0.1%	1	0.1%

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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

# Individuals by Program and City of Residence

June 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare		APS	
<b>Total Persons</b>		363,668	100.0%	137,543	100.0%	19,641	100.0%	8,986	100.0%	24,921	100.0%	1,678	100.0%	1,064	100.0%
<b>North County</b>	Alameda	12,903	3.5%	4,602	3.3%	488	2.5%	164	1.8%	924	3.7%	40	2.4%	43	4.0%
	Albany	2,603	0.7%	697	0.5%	100	0.5%	15	0.2%	68	0.3%	6	0.4%	11	1.0%
	Berkeley	13,536	3.7%	7,317	5.3%	529	2.7%	446	5.0%	1,255	5.0%	31	1.8%	96	9.0%
	Emeryville	2,338	0.6%	1,047	0.8%	129	0.7%	69	0.8%	210	0.8%	5	0.3%	7	0.7%
	Oakland	142,156	39.1%	67,200	48.9%	10,600	54.0%	5,588	62.2%	11,012	44.2%	428	25.5%	396	37.2%
	Piedmont	454	0.1%	98	0.1%	2	0.0%	4	0.0%	35	0.1%	3	0.2%	6	0.6%
<b>Tri-City</b>	Fremont	30,961	8.5%	8,593	6.2%	1,035	5.3%	443	4.9%	2,460	9.9%	64	3.8%	64	6.0%
	Newark	8,446	2.3%	2,385	1.7%	345	1.8%	79	0.9%	607	2.4%	22	1.3%	21	2.0%
	Union City	14,955	4.1%	4,108	3.0%	560	2.9%	137	1.5%	1,243	5.0%	28	1.7%	43	4.0%
<b>Central County</b>	Castro Valley	8,851	2.4%	2,467	1.8%	278	1.4%	116	1.3%	512	2.1%	36	2.1%	32	3.0%
	Hayward	56,335	15.5%	18,079	13.1%	2,760	14.1%	1,152	12.8%	2,937	11.8%	176	10.5%	136	12.8%
	San Leandro	31,159	8.6%	10,740	7.8%	1,418	7.2%	359	4.0%	1,865	7.5%	104	6.2%	84	7.9%
	San Lorenzo	7,161	2.0%	2,152	1.6%	263	1.3%	74	0.8%	425	1.7%	34	2.0%	23	2.2%
<b>Tri-Valley</b>	Dublin	5,930	1.6%	1,711	1.2%	218	1.1%	44	0.5%	471	1.9%	21	1.3%	9	0.8%
	Livermore	11,254	3.1%	3,237	2.4%	461	2.3%	170	1.9%	464	1.9%	34	2.0%	48	4.5%
	Pleasanton	5,990	1.6%	1,446	1.1%	156	0.8%	41	0.5%	383	1.5%	14	0.8%	29	2.7%
<b>Other</b>	Other	8,636	2.4%	1,664	1.2%	299	1.5%	85	0.9%	50	0.2%	632	37.7%	16	1.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Treatment Program.