

Social Services Agency

February 2020 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 377,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



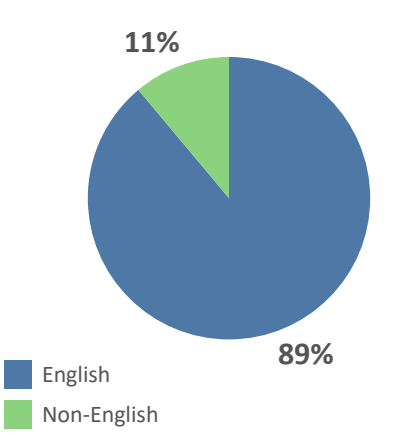
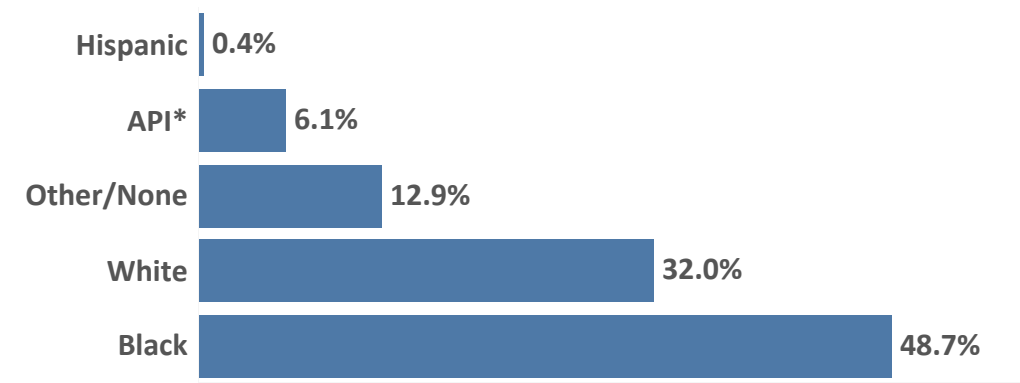
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in January 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

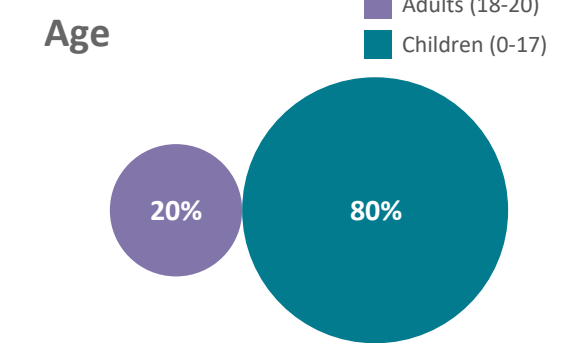
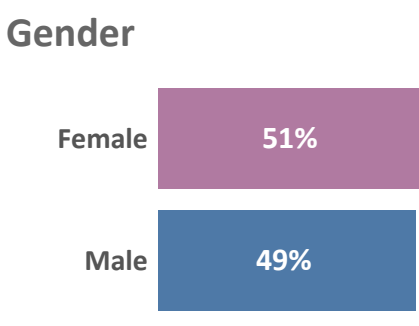
Child Welfare Caseload			% Difference
2019	January	1.8K	-6.8%
2020	January	1.6K	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

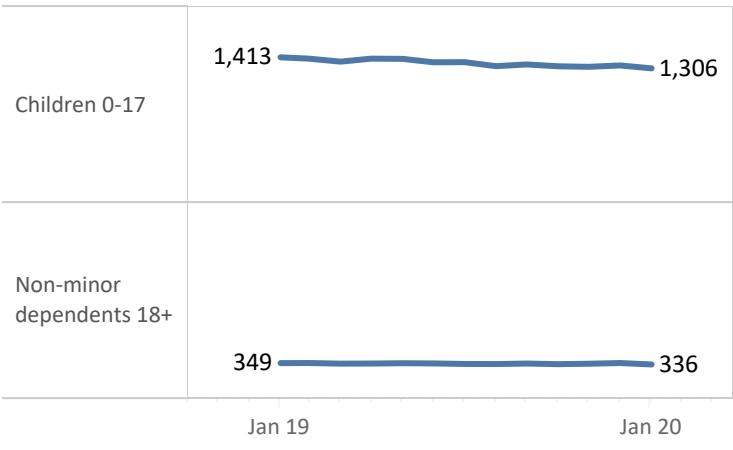
Ethnicity and Language



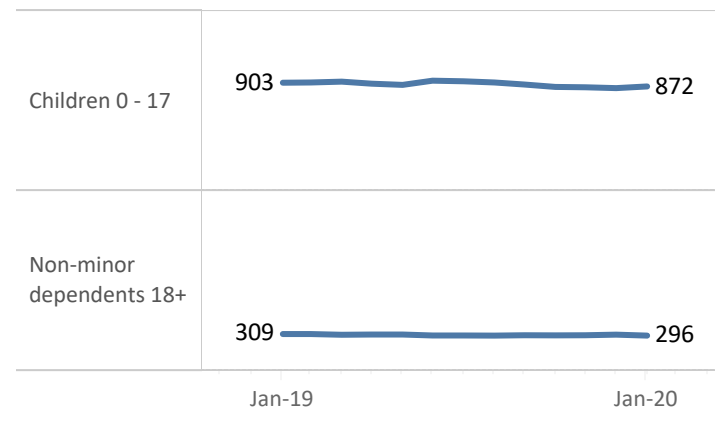
English		88.9%
Non-English	Spanish	9.6%
	Other	1.0%
	Chinese	0.2%
	Farsi	0.1%
	Other Asian	0.1%
	Vietnamese	0.1%



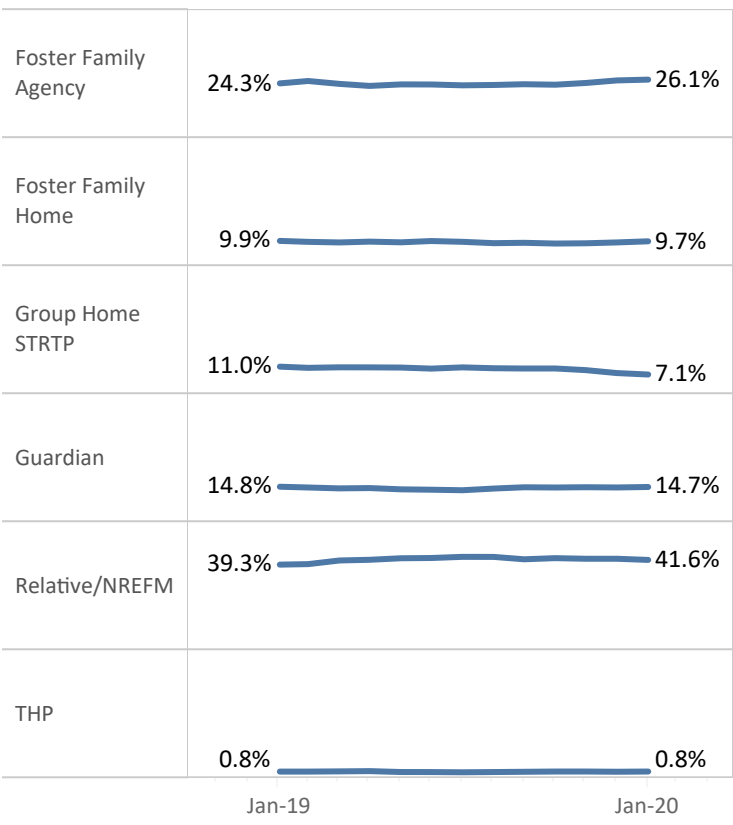
Child Welfare Children and Non-Minor Dependent Youth in Cases



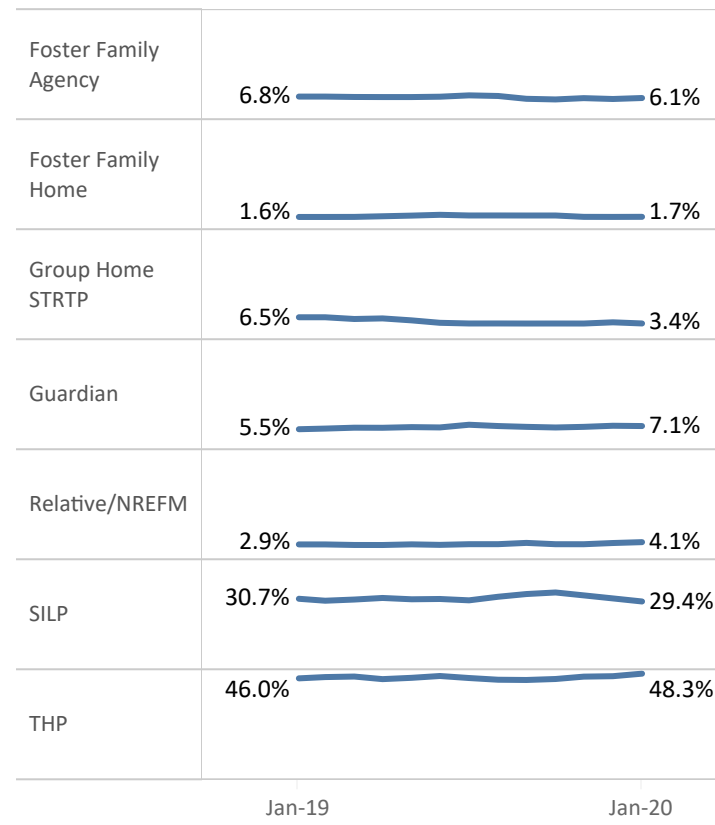
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



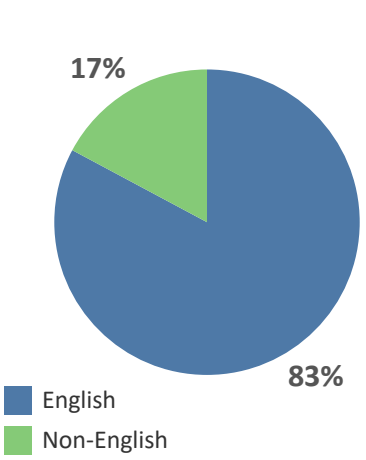
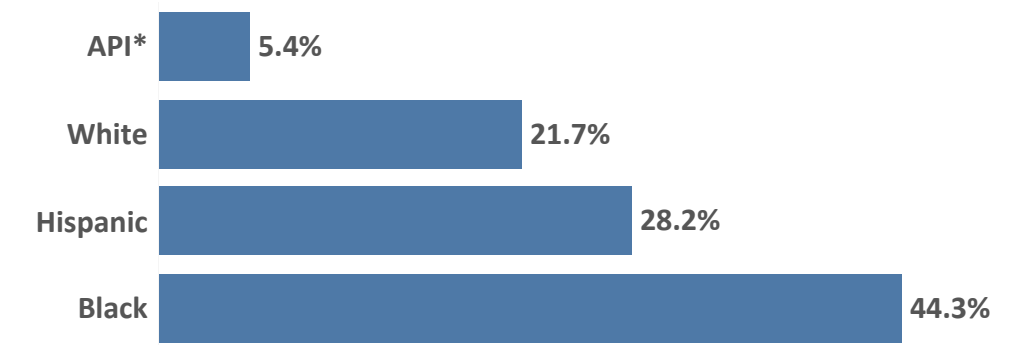
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Definitions of terms appear on the last page
*Asian/Pacific Islander

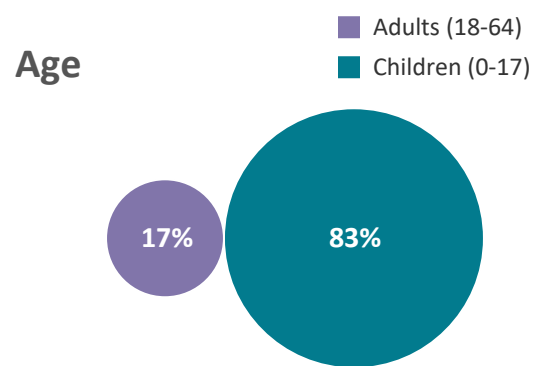
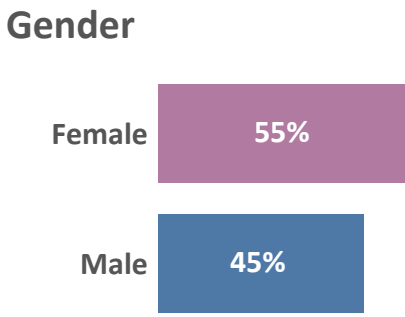
CalWORKs Caseload			% Difference
2019	January	9.5K	-6.7%
2020	January	8.9K	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

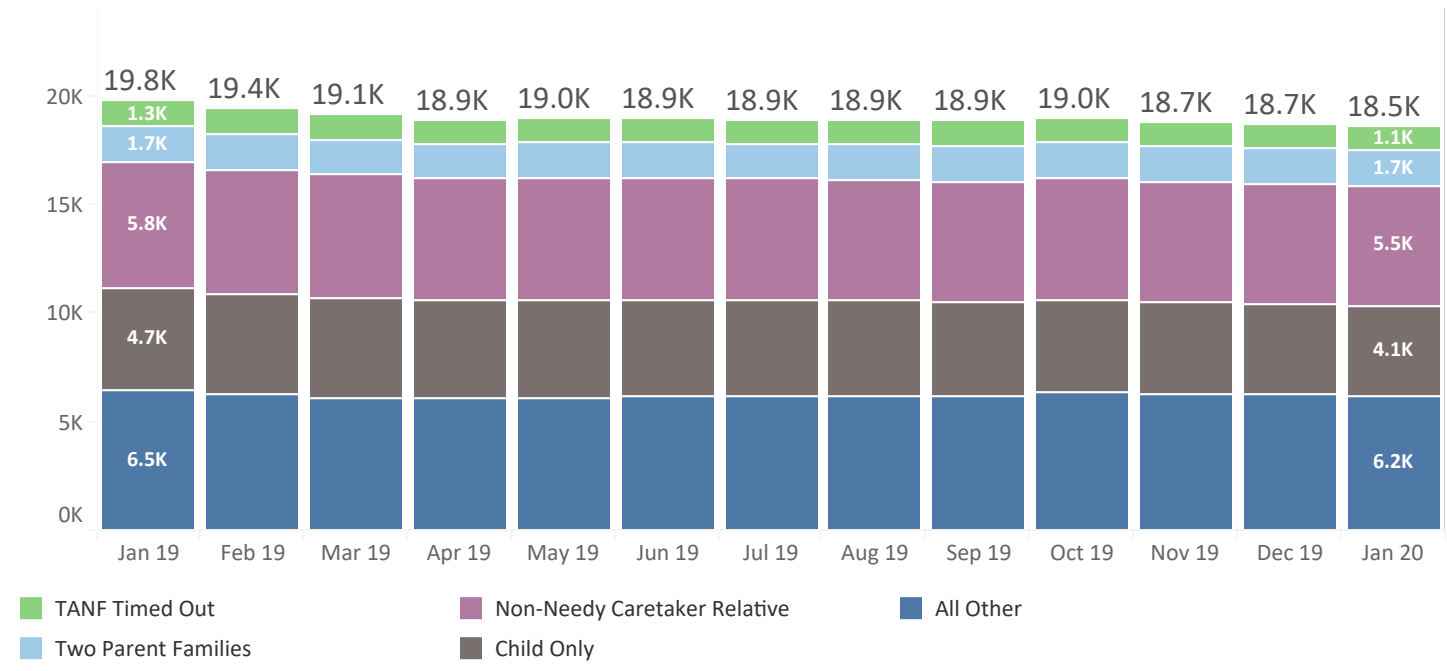
Ethnicity and Language



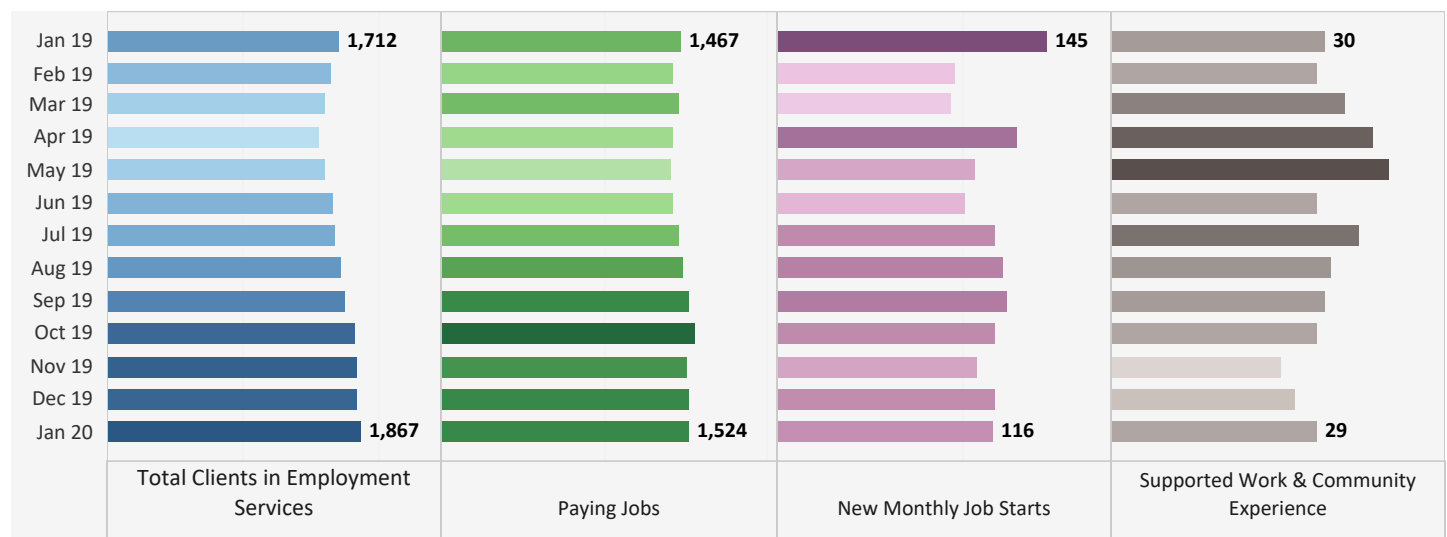
English			82.8%
Non-English	Spanish		13.0%
	Other		2.7%
	Farsi		0.6%
	Vietnamese		0.3%
	Chinese		0.3%
	Other Asian		0.2%
	Cambodian		0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



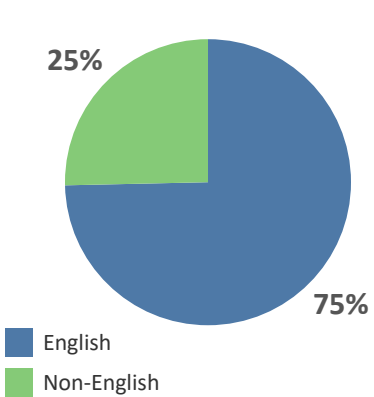
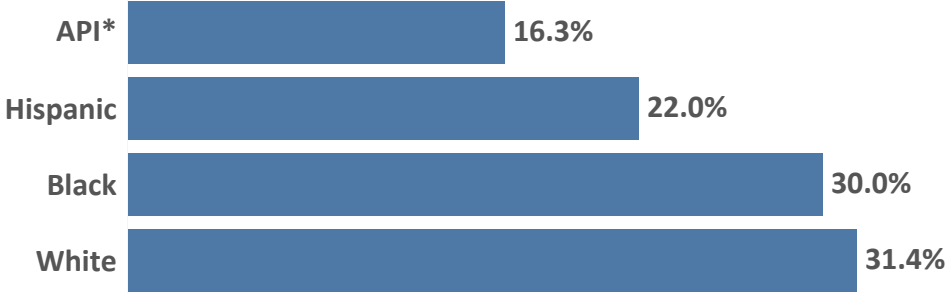
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CalFresh Caseload			% Difference
2019	January	52.9K	+24.2%
2020	January	65.7K	

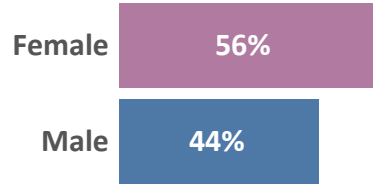
NA CalFresh Caseload			% Difference
2019	January	47.7K	+28.2%
2020	January	61.2K	

Ethnicity and Language

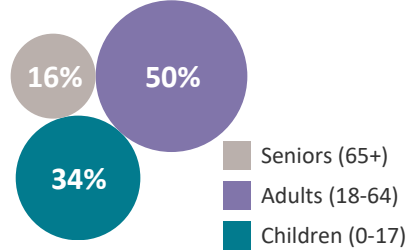


English		74.7%
Non-English	Spanish	11.7%
	Chinese	5.8%
	Other	2.5%
	Vietnamese	2.3%
	Other Asian	2.0%
	Farsi	0.7%
	Cambodian	0.3%

Gender

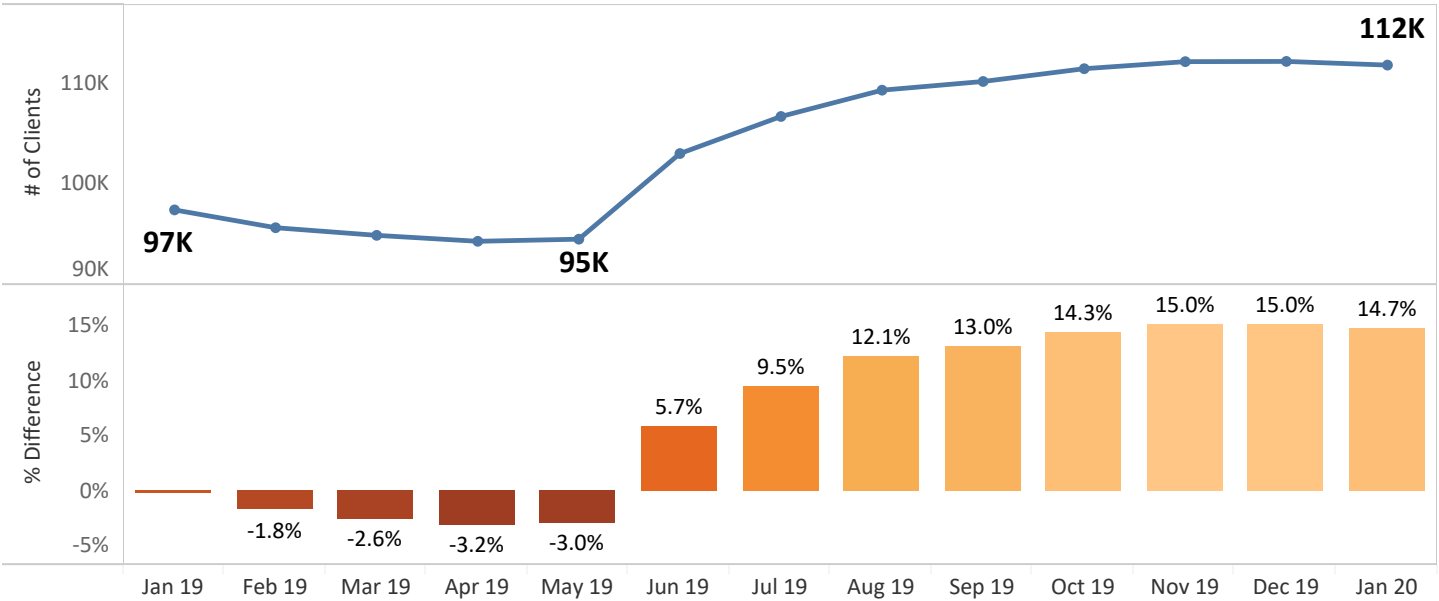


Age

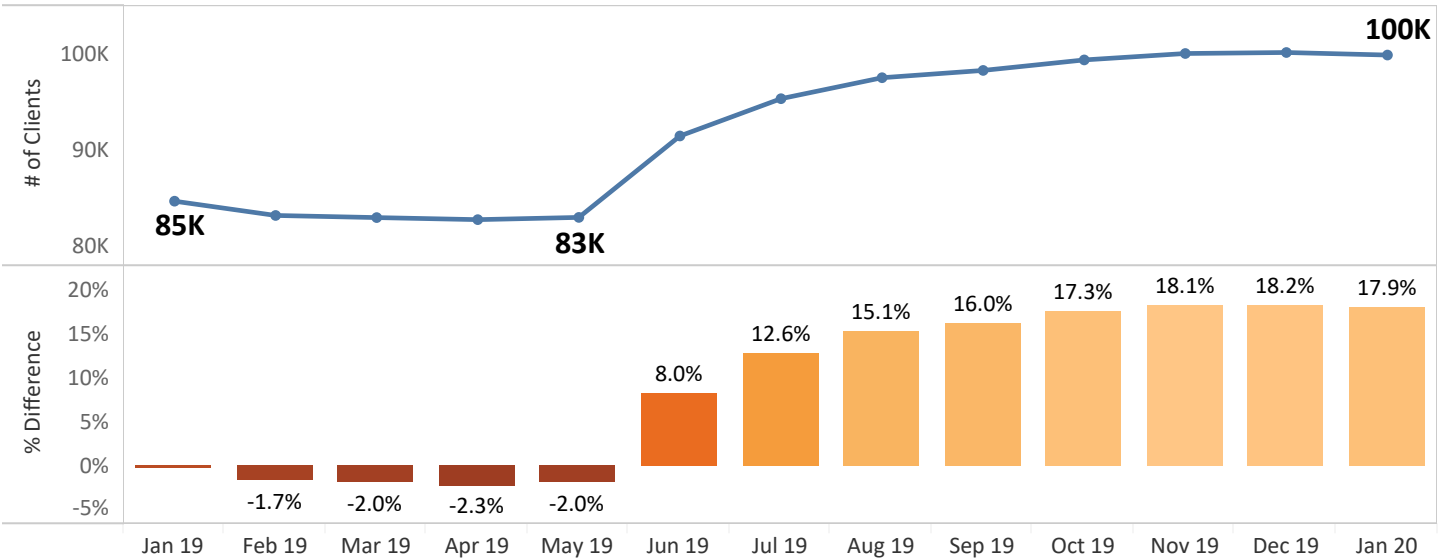


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



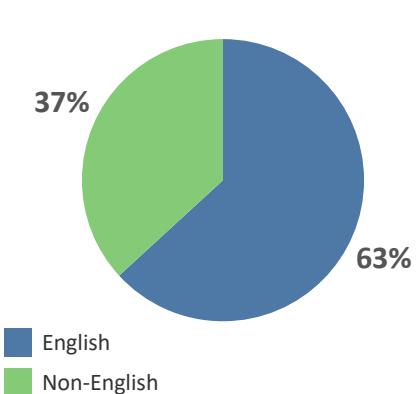
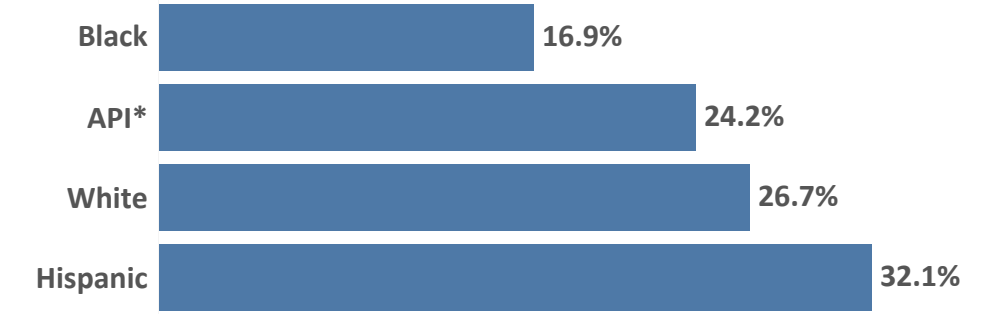
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	January	201.1K	-2.3%
2020	January	196.6K	

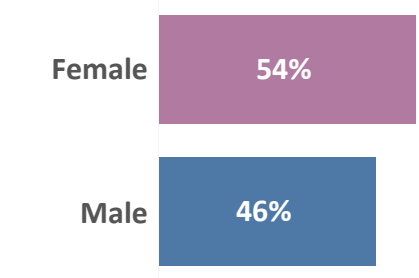
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

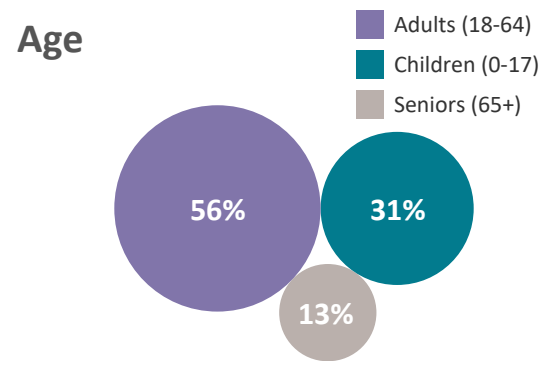


English			63.2%
Non-English	Spanish	21.8%	
	Chinese	6.4%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.2%	

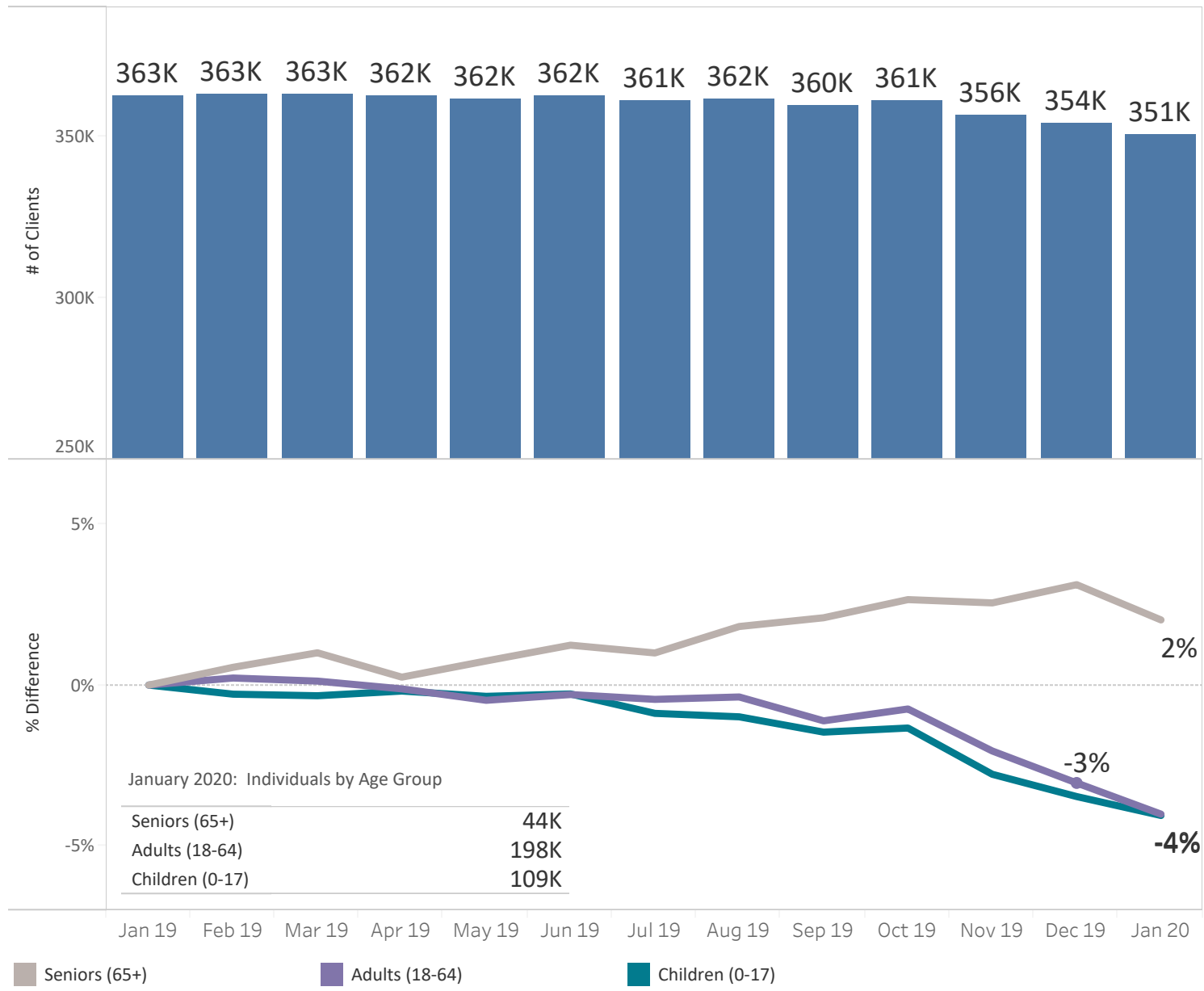
Gender



Age



Medi-Cal Individuals



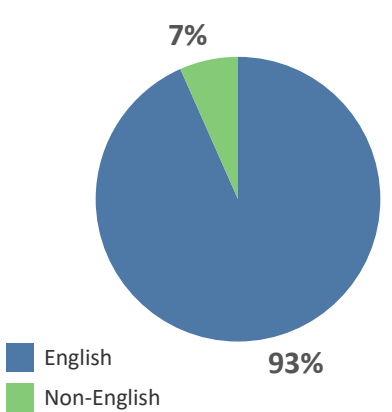
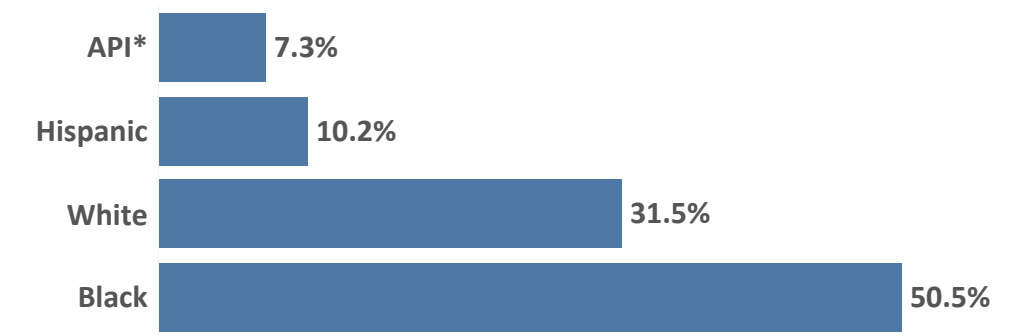
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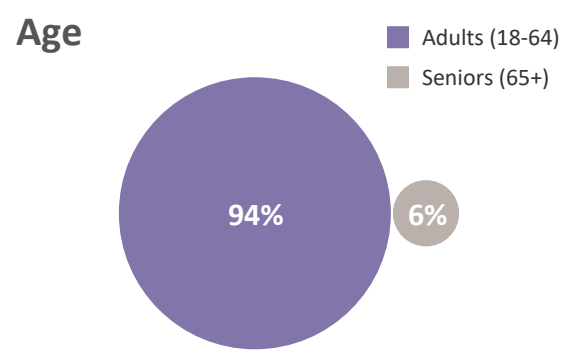
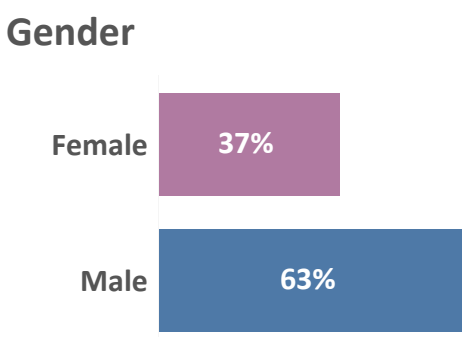
GA Caseload			% Difference
2019	January	8.9K	+0.6%
2020	January	8.9K	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

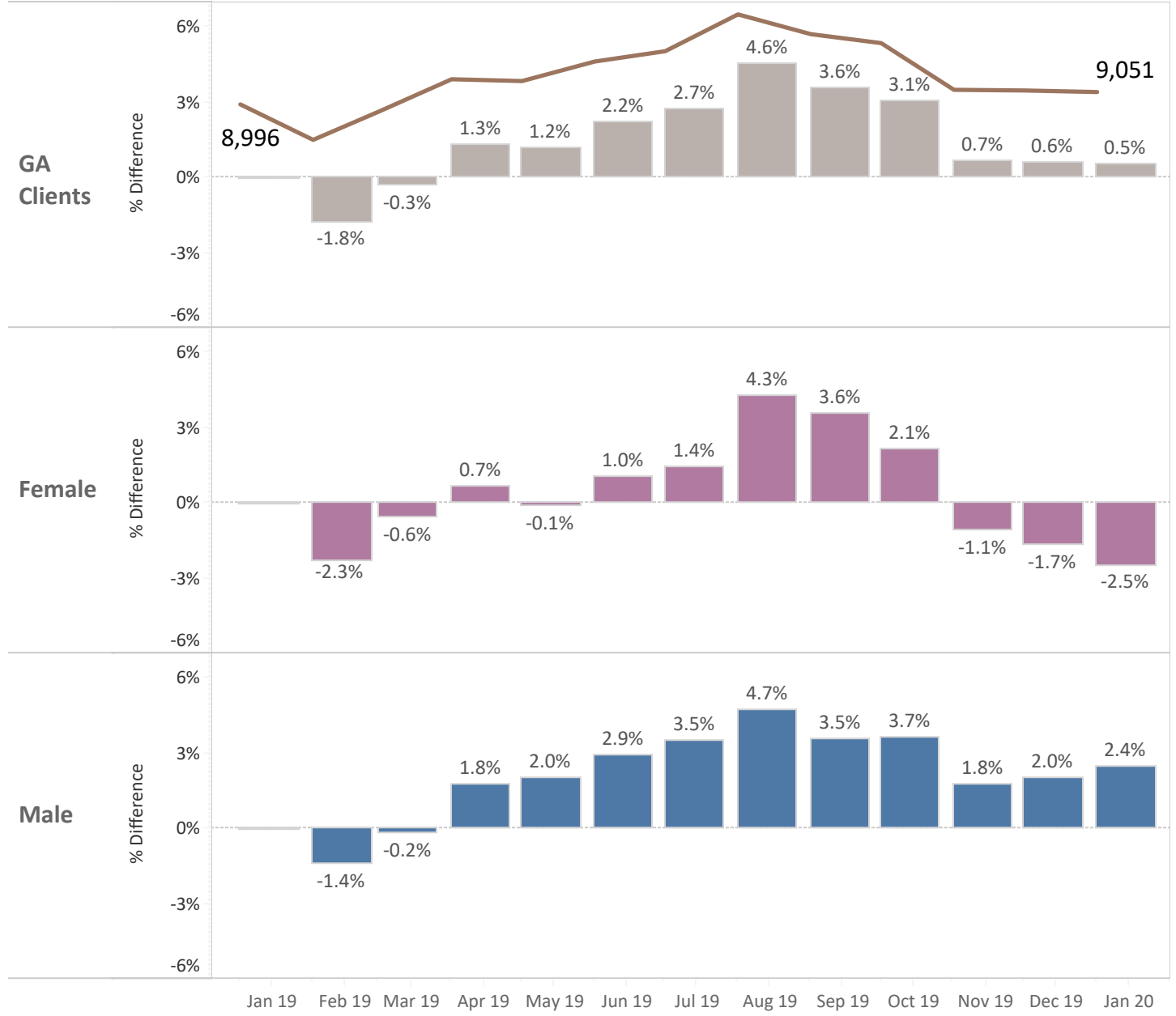
Ethnicity and Language



English		93.4%
Non-English	Other Asian	1.6%
	Other	1.6%
	Spanish	1.8%
	Chinese	0.7%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%



General Assistance Individuals



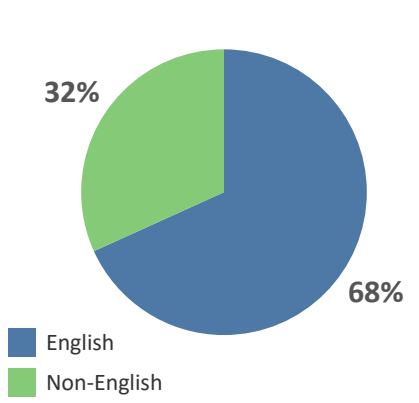
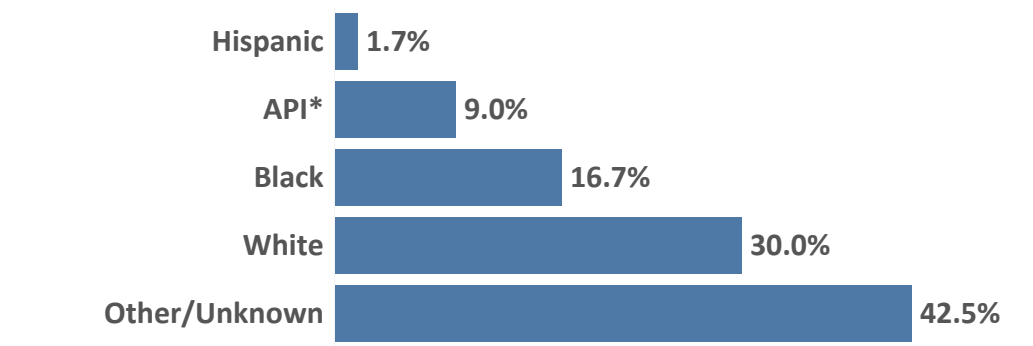
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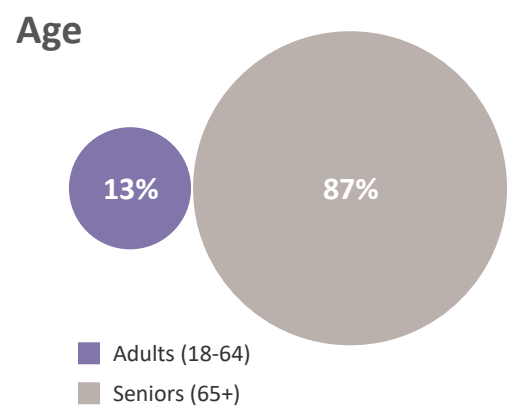
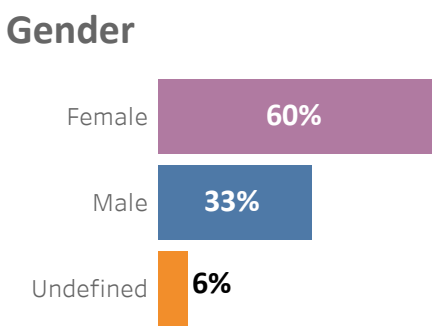
APS Caseload			% Difference
2019	January	1,182	+6.8%
2020	January	1,262	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

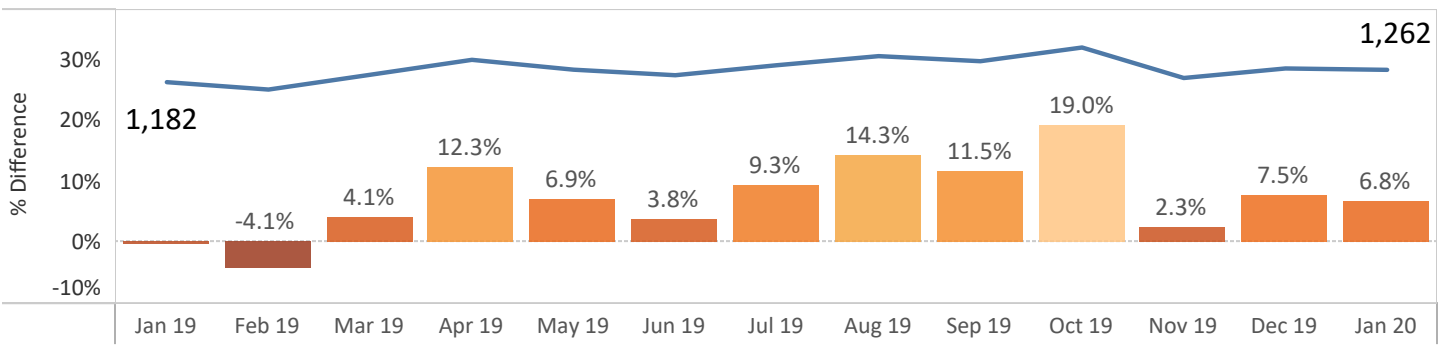
Ethnicity and Language



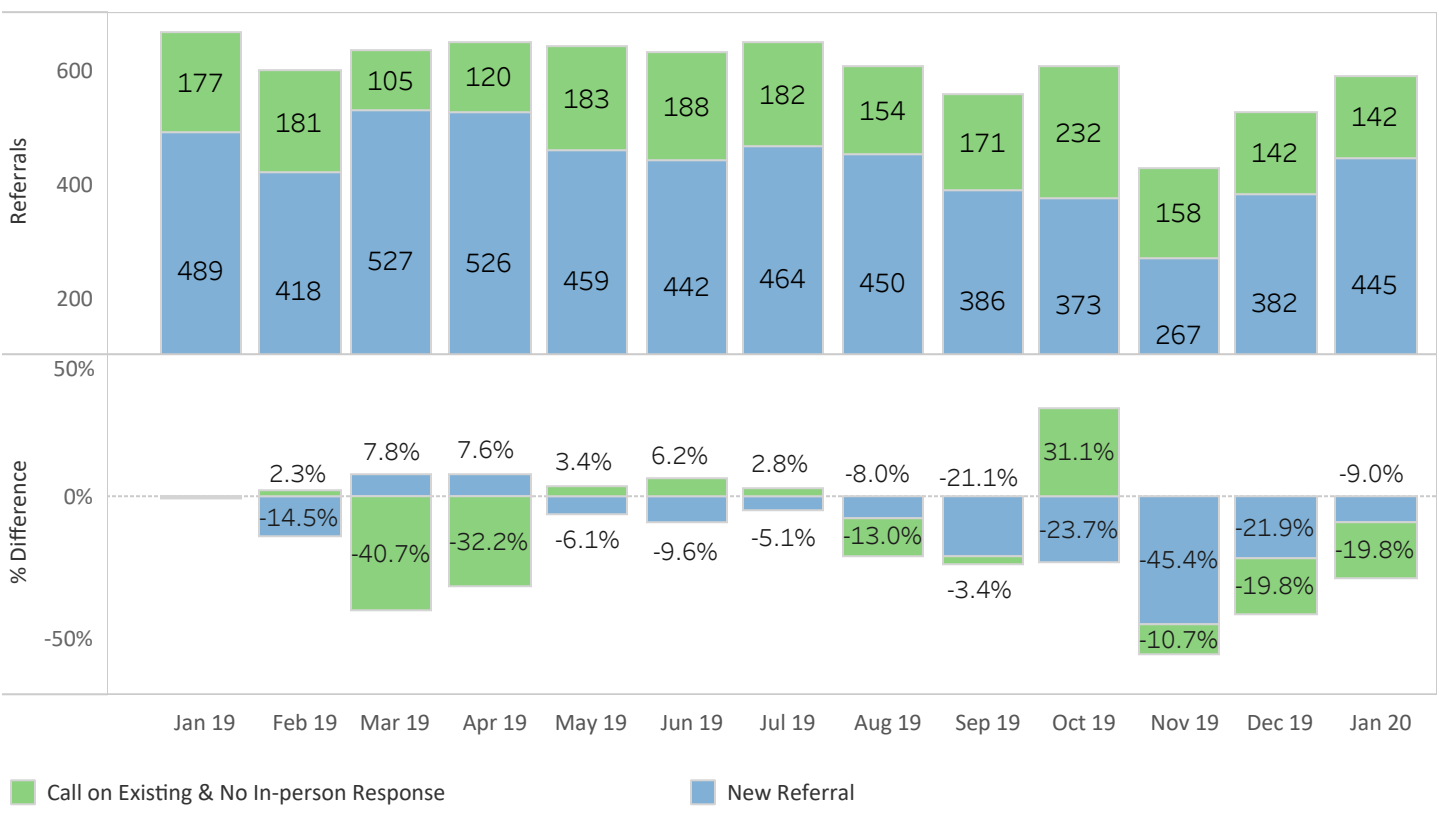
English			68.2%
Non-English	Other	23.6%	
	Chinese	3.9%	
	Other Asian	1.7%	
	Spanish	1.7%	
	Farsi	0.4%	
	Vietnamese	0.4%	



APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

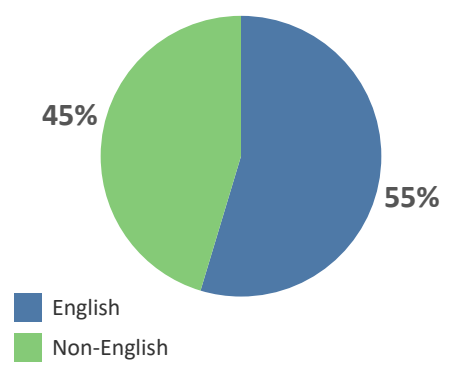
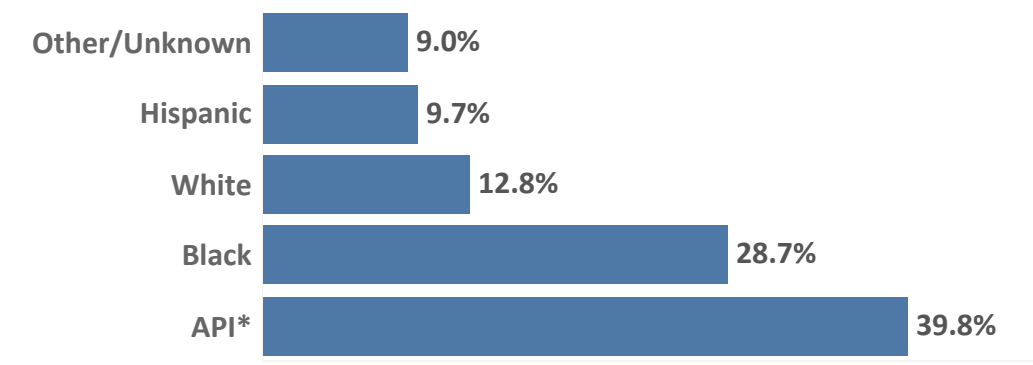
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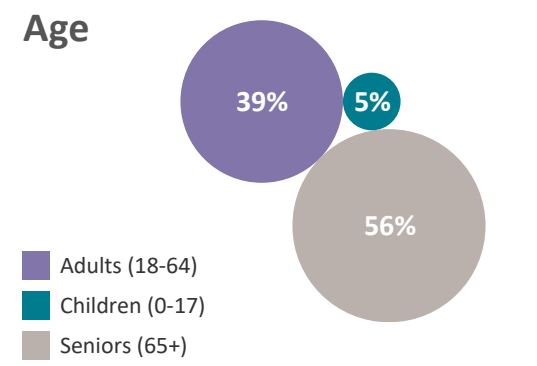
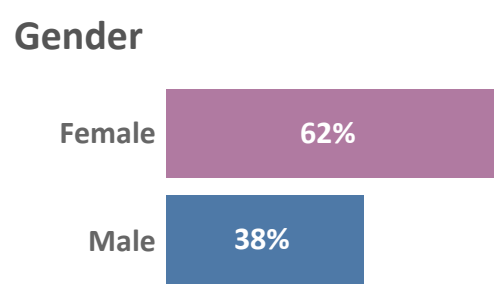
IHSS Caseload			% Difference
2019	January	24.5K	+1.5%
2020	January	24.8K	

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

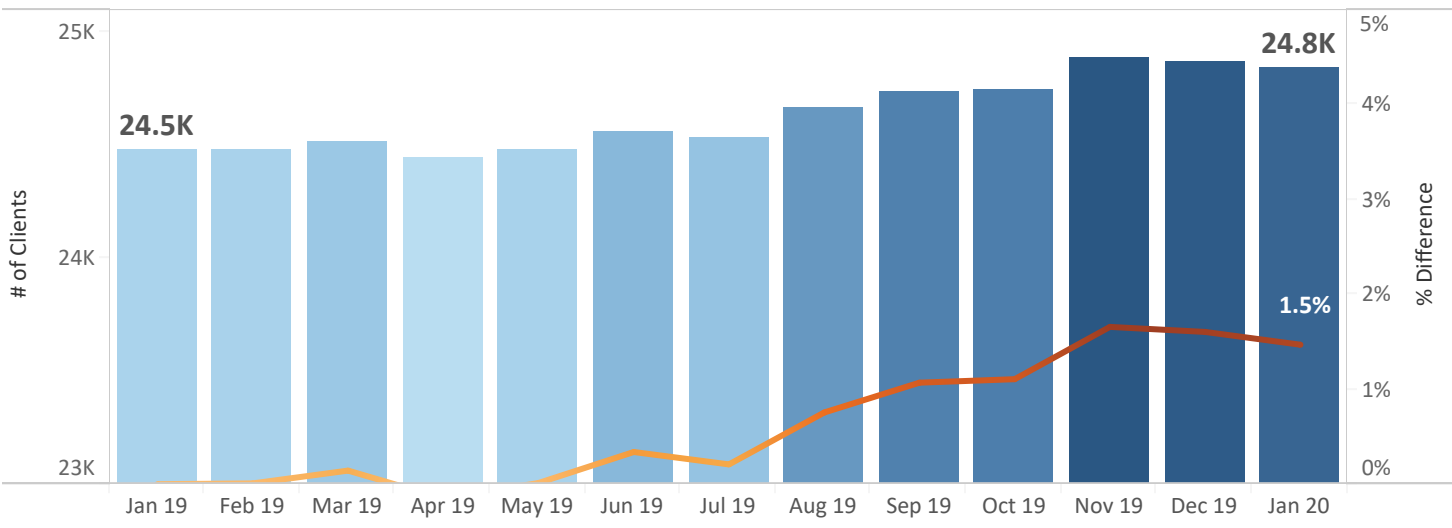
Ethnicity and Language



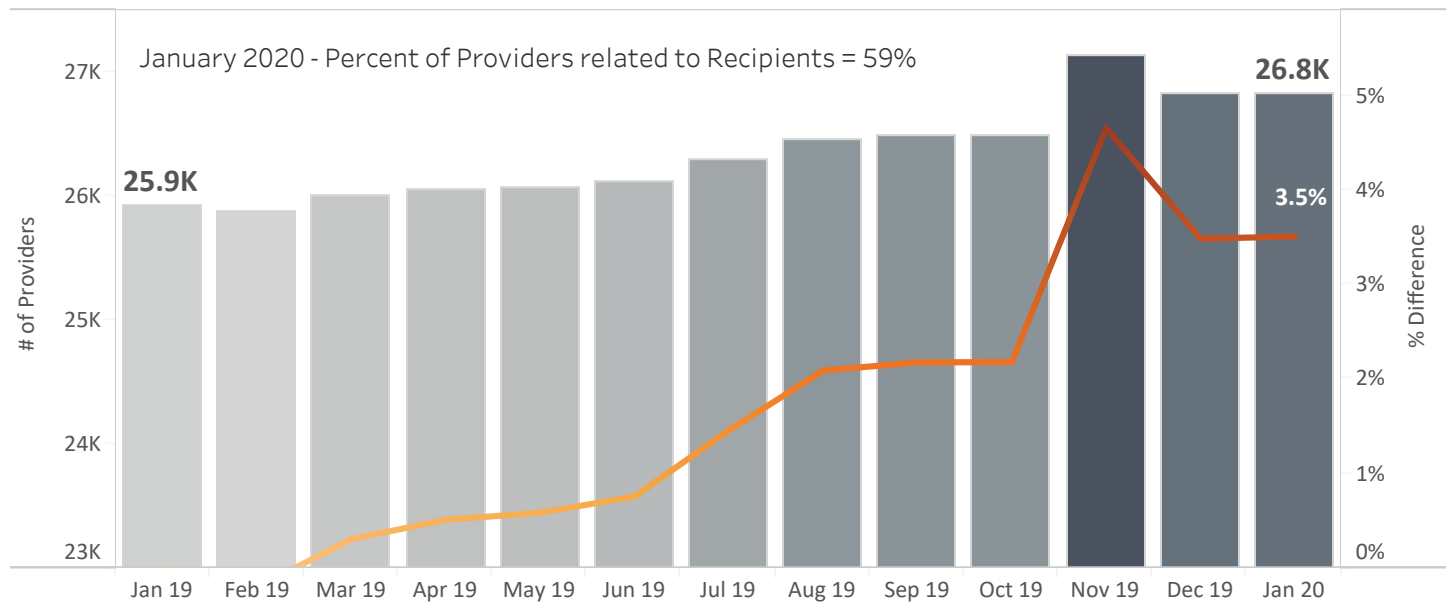
English		54.7%
Non-English		
Chinese		19.9%
Other		6.3%
Spanish		6.3%
Other Asian		4.0%
Farsi		3.9%
Vietnamese		4.0%
Cambodian		1.0%



IHSS Recipients



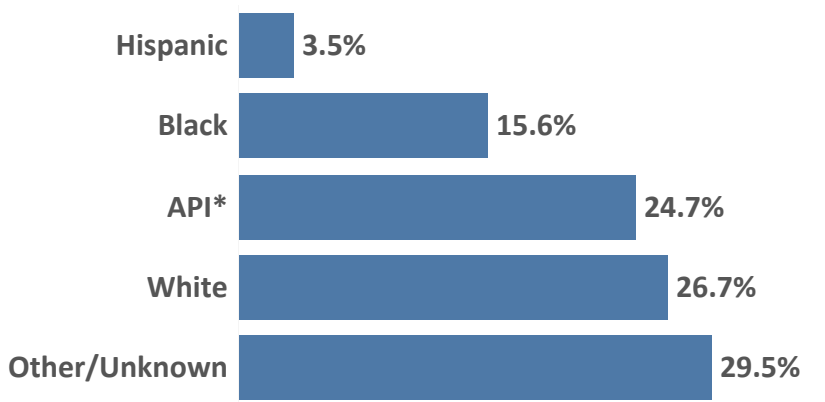
IHSS Providers



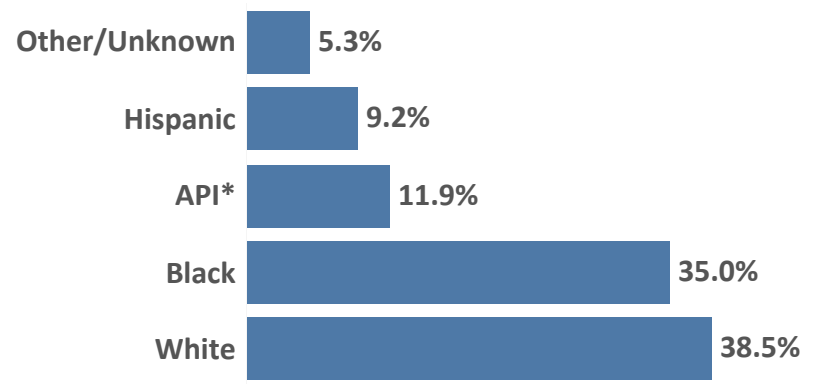
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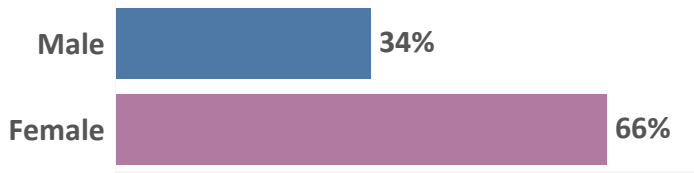
Ethnicity - Congregate Meals



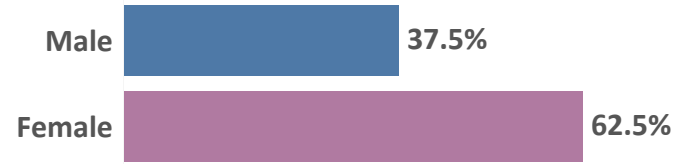
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals

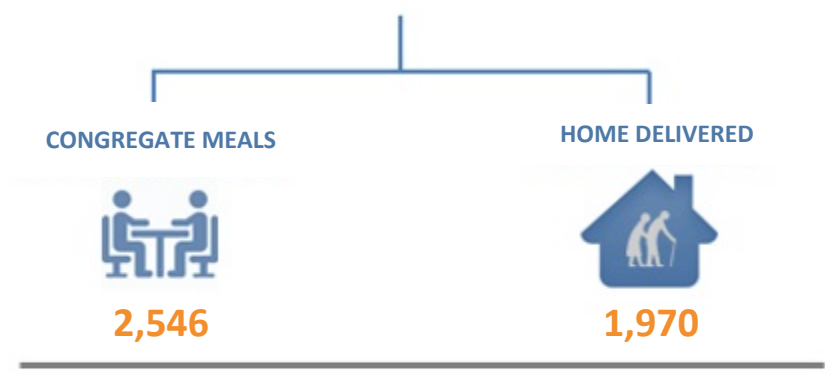


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,516



Total Meals Served: 62,613



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Demographics by Program - Individuals

February 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		350,680	100.0%	111,709	100.0%	18,786	100.0%	9,051	100.0%	24,839	100.0%	233	100.0%	1,166	100.0%	1,642	100.0%
Seniors (65+)	Female	26,284	7.5%	10,605	9.5%	0	0.0%	337	3.7%	9,526	38.4%	118	50.6%	0	0.0%	0	0.0%
	Male	17,682	5.0%	7,011	6.3%	4	0.0%	192	2.1%	4,295	17.3%	69	29.6%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	15	6.4%	0	0.0%	0	0.0%
Adults (18-64)	Female	109,611	31.3%	33,149	29.7%	2,566	13.7%	3,054	33.7%	5,576	22.4%	22	9.4%	216	18.5%	207	12.6%
	Male	88,186	25.1%	23,028	20.6%	638	3.4%	5,468	60.4%	4,212	17.0%	9	3.9%	145	12.4%	129	7.9%
	Undefined	4	0.0%	3	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Children (0-17)	Female	53,580	15.3%	18,760	16.8%	7,814	41.6%	0	0.0%	400	1.6%	0	0.0%	365	31.3%	628	38.2%
	Male	55,329	15.8%	19,153	17.1%	7,764	41.3%	0	0.0%	830	3.3%	0	0.0%	440	37.7%	676	41.2%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	350,680	100.0%	111,709	100.0%	18,786	100.0%	9,051	100.0%	24,839	100.0%	233	100.0%	1,166	100.0%	1,642	100.0%
API*	84,781	24.2%	18,158	16.3%	1,022	5.4%	661	7.3%	9,891	39.8%	21	9.0%	68	5.8%	100	6.1%
Black	59,214	16.9%	33,515	30.0%	8,331	44.3%	4,573	50.5%	7,136	28.7%	39	16.7%	600	51.5%	794	48.4%
Hispanic	112,416	32.1%	24,610	22.0%	5,304	28.2%	920	10.2%	2,403	9.7%	4	1.7%	4	0.3%	6	0.4%
Native American	845	0.2%	333	0.3%	47	0.3%	45	0.5%	61	0.2%	0	0.0%	9	0.8%	17	1.0%
White	93,259	26.6%	35,086	31.4%	4,082	21.7%	2,850	31.5%	3,179	12.8%	70	30.0%	356	30.5%	522	31.8%
Other	165	0.0%	7	0.0%	0	0.0%	2	0.0%	2,169	8.7%	99	42.5%	129	11.1%	203	12.4%

Language	350,680	100.0%	111,709	100.0%	18,786	100.0%	9,051	100.0%	24,839	100.0%	233	100.0%	1,166	100.0%	1,642	100.0%
English	221,570	63.2%	83,412	74.7%	15,558	82.8%	8,452	93.4%	13,576	54.7%	159	68.2%	1,049	90.0%	1,460	88.9%
Cambodian	528	0.2%	290	0.3%	13	0.1%	8	0.1%	246	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,226	8.3%	7,884	7.1%	65	0.3%	172	1.9%	4,949	19.9%	9	3.9%	1	0.1%	3	0.2%
Farsi	1,646	0.5%	809	0.7%	116	0.6%	21	0.2%	977	3.9%	1	0.4%	2	0.2%	2	0.1%
Other	9,111	2.6%	2,834	2.5%	513	2.7%	144	1.6%	1,562	6.3%	55	23.6%	11	0.9%	16	1.0%
Other Asian	3,586	1.0%	858	0.8%	24	0.1%	36	0.4%	985	4.0%	4	1.7%	1	0.1%	2	0.1%
Spanish	76,582	21.8%	13,106	11.7%	2,440	13.0%	159	1.8%	1,560	6.3%	4	1.7%	101	8.7%	158	9.6%
Vietnamese	8,431	2.4%	2,516	2.3%	57	0.3%	59	0.7%	984	4.0%	1	0.4%	1	0.1%	1	0.1%

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Individuals by Program and City of Residence

February 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
Total Persons		350,680	100.0%	111,709	100.0%	18,786	100.0%	9,051	100.0%	24,839	100.0%	1,623	100.0%
North County	Alameda	12,538	3.6%	3,501	3.1%	472	2.5%	160	1.8%	933	3.8%	33	2.0%
	Albany	2,515	0.7%	569	0.5%	105	0.6%	9	0.1%	67	0.3%	5	0.3%
	Berkeley	13,001	3.7%	6,269	5.6%	522	2.8%	453	5.0%	1,254	5.0%	33	2.0%
	Emeryville	2,140	0.6%	734	0.7%	77	0.4%	61	0.7%	192	0.8%	5	0.3%
	Oakland	138,342	39.4%	55,538	49.7%	10,229	54.5%	5,646	62.4%	10,981	44.2%	406	25.0%
	Piedmont	416	0.1%	53	0.0%	2	0.0%	4	0.0%	38	0.2%	3	0.2%
Tri-City	Fremont	29,677	8.5%	6,753	6.0%	904	4.8%	451	5.0%	2,466	9.9%	58	3.6%
	Newark	8,068	2.3%	1,943	1.7%	323	1.7%	84	0.9%	605	2.4%	17	1.0%
	Union City	14,390	4.1%	3,388	3.0%	539	2.9%	136	1.5%	1,224	4.9%	30	1.8%
Central County	Castro Valley	8,317	2.4%	1,872	1.7%	256	1.4%	113	1.2%	504	2.0%	31	1.9%
	Hayward	54,131	15.4%	14,596	13.1%	2,671	14.2%	1,142	12.6%	2,954	11.9%	156	9.6%
	San Leandro	30,276	8.6%	8,477	7.6%	1,342	7.1%	360	4.0%	1,853	7.5%	108	6.7%
	San Lorenzo	6,902	2.0%	1,707	1.5%	235	1.3%	79	0.9%	428	1.7%	34	2.1%
Tri-Valley	Dublin	5,538	1.6%	1,315	1.2%	188	1.0%	40	0.4%	452	1.8%	13	0.8%
	Livermore	10,577	3.0%	2,465	2.2%	420	2.2%	171	1.9%	451	1.8%	37	2.3%
	Pleasanton	5,565	1.6%	1,071	1.0%	141	0.8%	41	0.5%	373	1.5%	15	0.9%
Other	Other	8,287	2.4%	1,458	1.3%	360	1.9%	101	1.1%	64	0.3%	639	39.4%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.