

# Social Services Agency

January 2020 MONTHLY REPORT



### Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 380,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

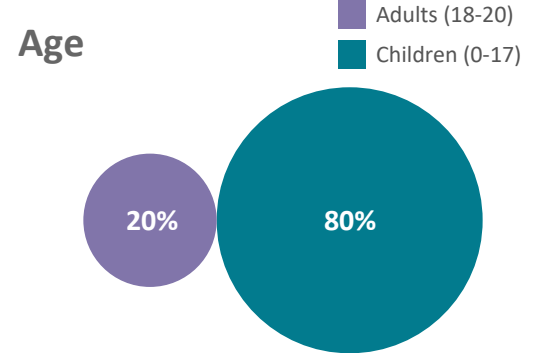
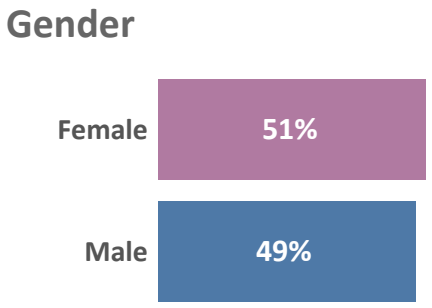
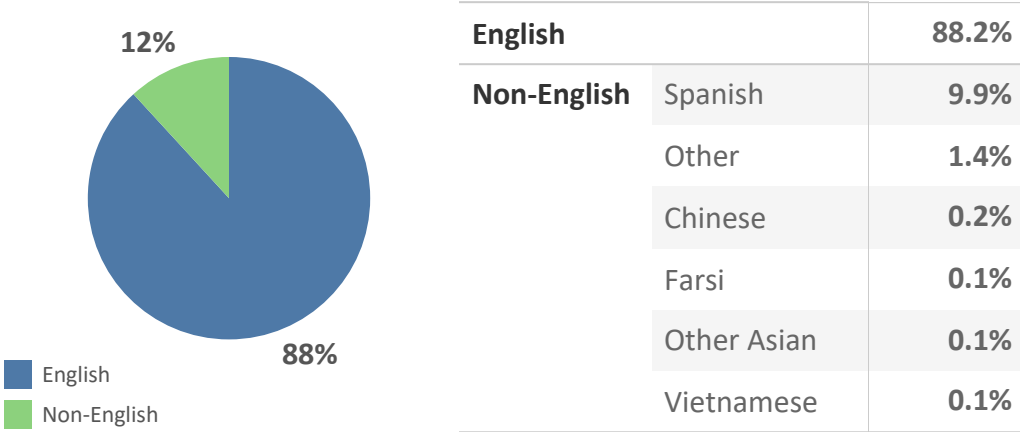
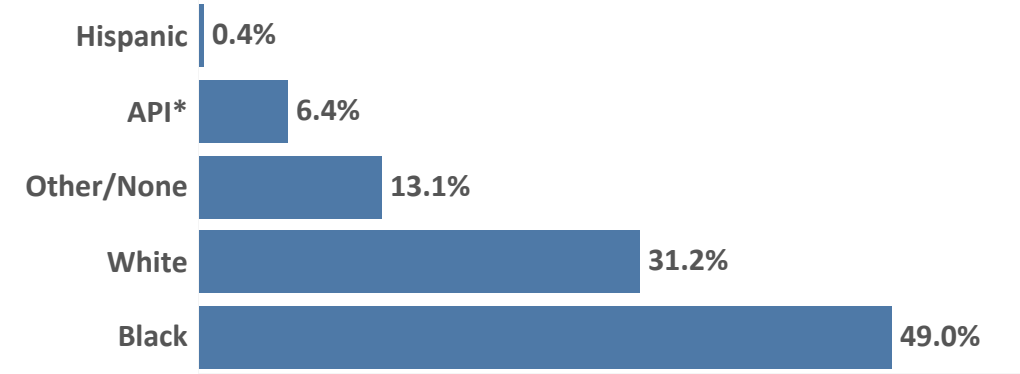


Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in December 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

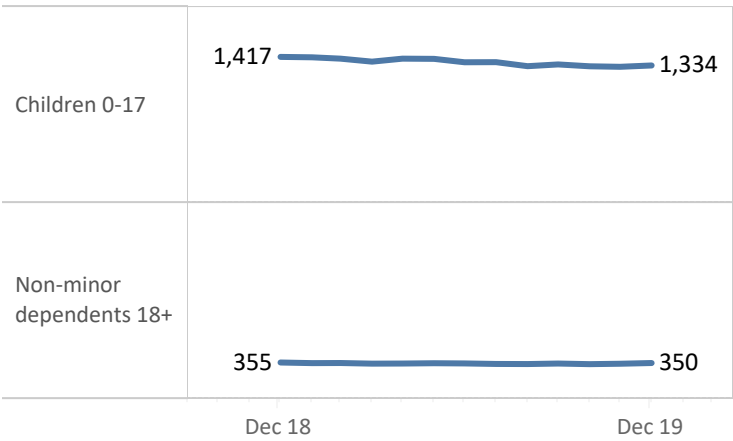
Child Welfare Caseload			% Difference
2018	December	1.8K	-5.0%
2019	December	1.7K	

### Ethnicity and Language

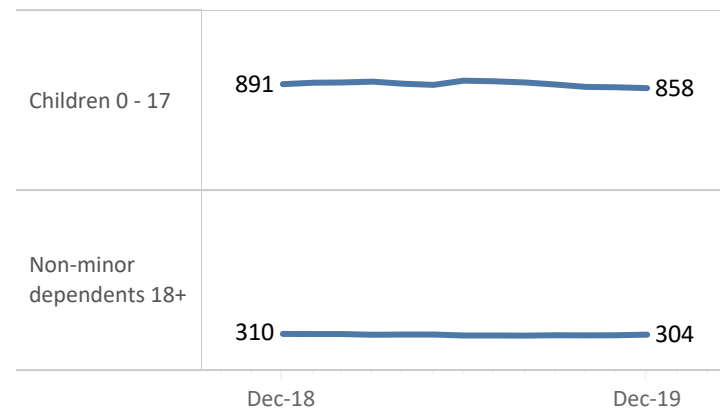


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

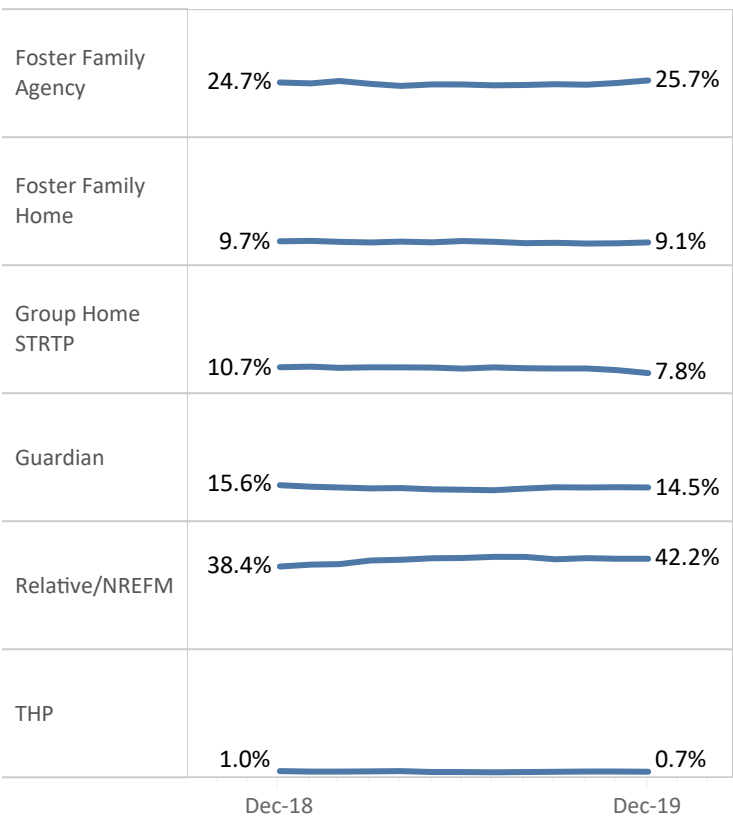
### Child Welfare Children and Non-Minor Dependent Youth in Cases



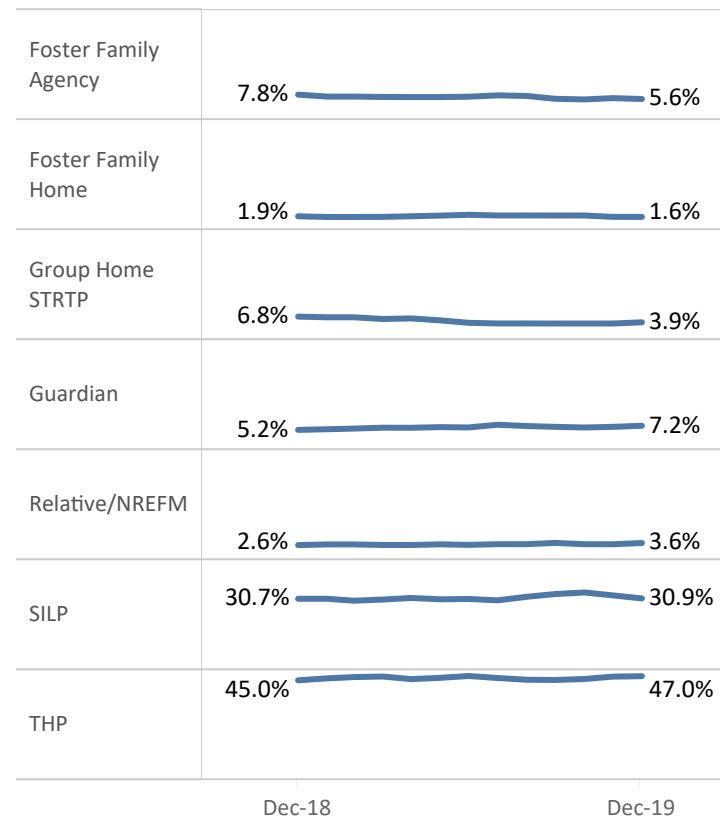
### Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



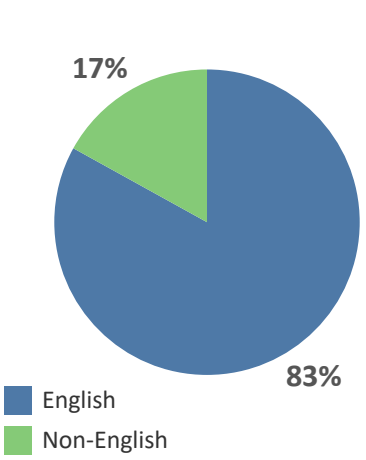
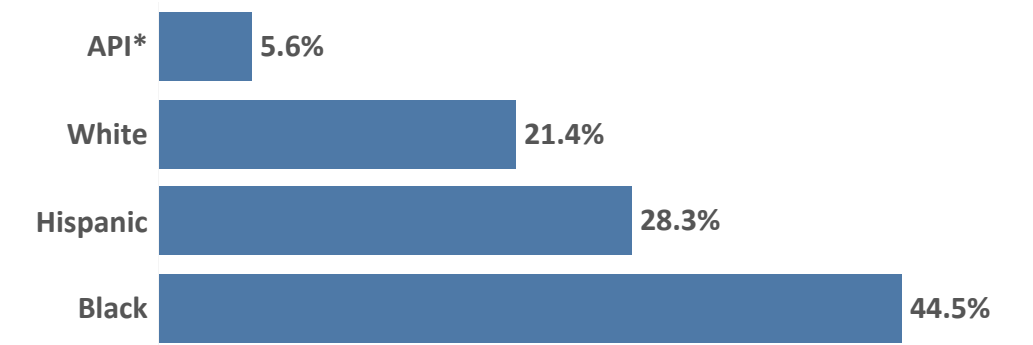
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

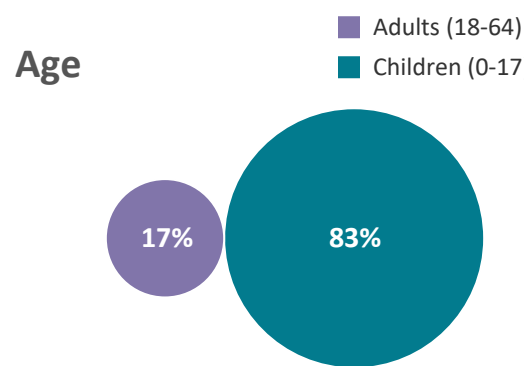
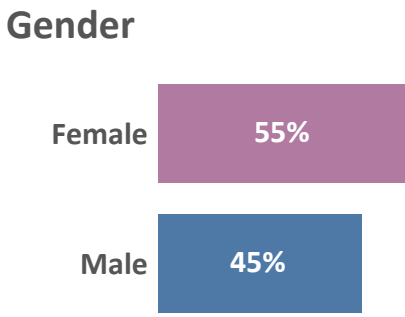
CalWORKs Caseload			% Difference
2018	December	9.7K	-7.9%
2019	December	9.0K	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

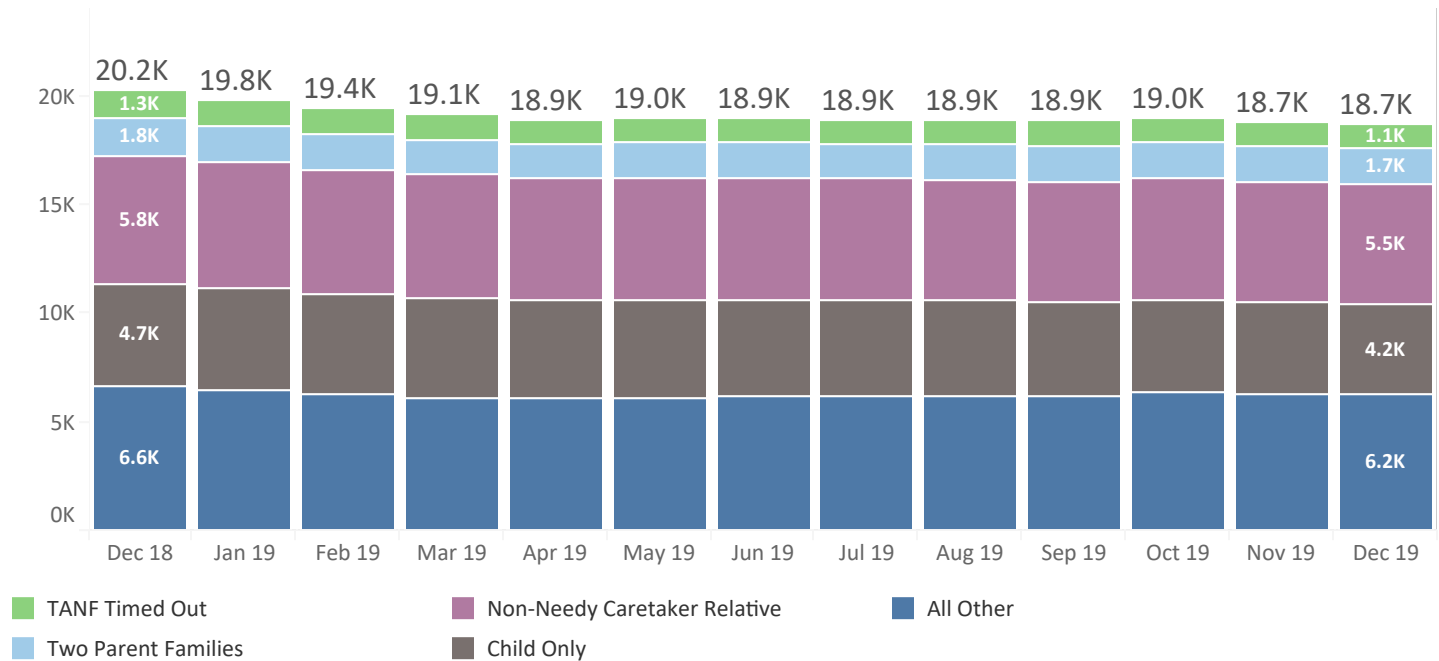
### Ethnicity and Language



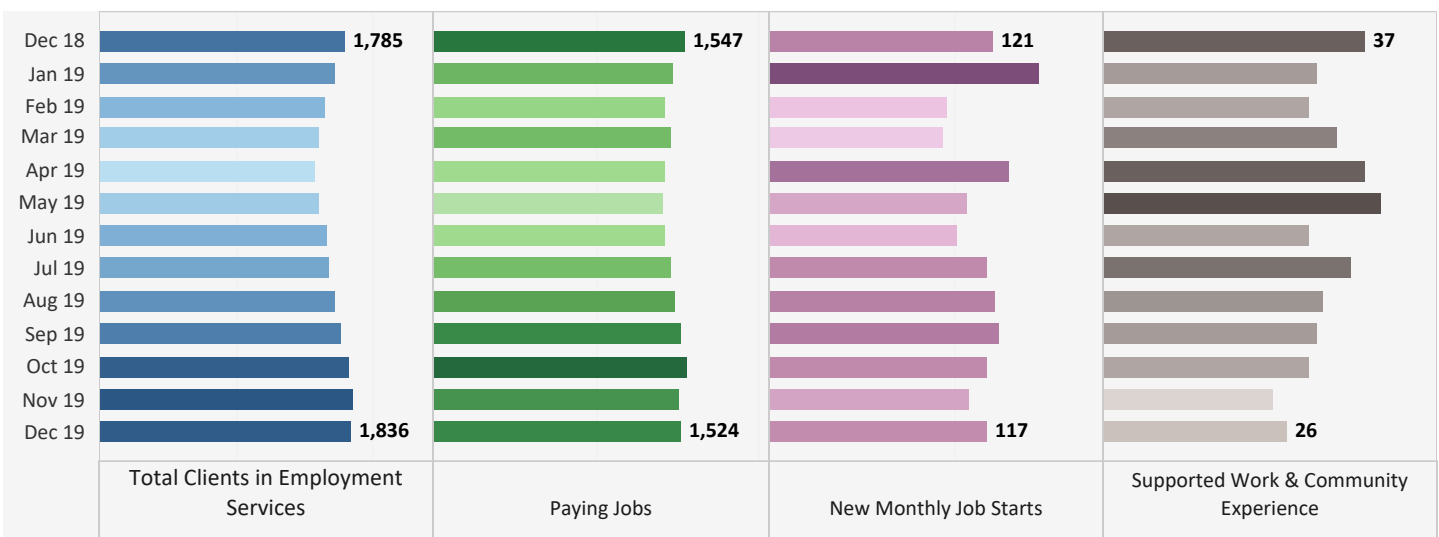
English		83.0%
Non-English	Spanish	13.0%
	Other	2.6%
	Farsi	0.5%
	Vietnamese	0.3%
	Chinese	0.3%
	Other Asian	0.2%
	Cambodian	0.1%



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



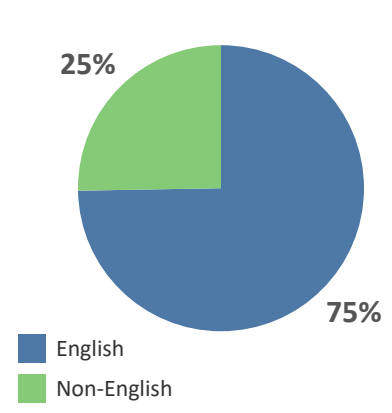
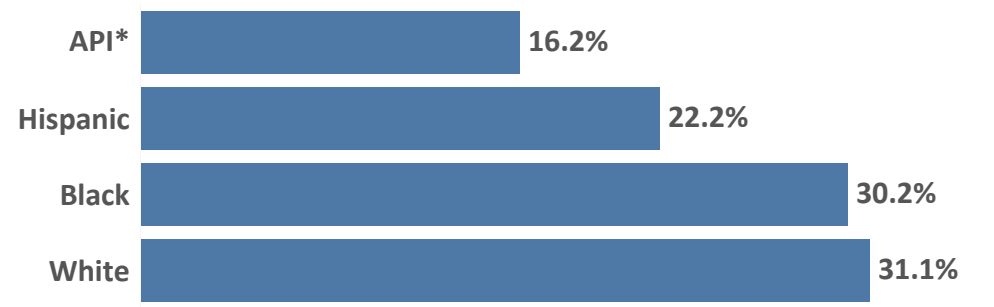
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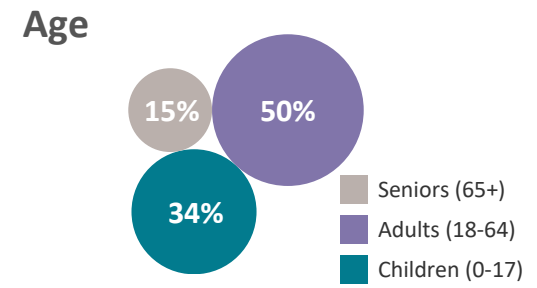
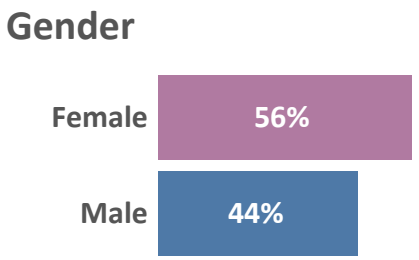
CalFresh Caseload			% Difference
2018	December	53.6K	+22.4%
2019	December	65.6K	

NA CalFresh Caseload			% Difference
2018	December	48.4K	+26.3%
2019	December	61.1K	

### Ethnicity and Language

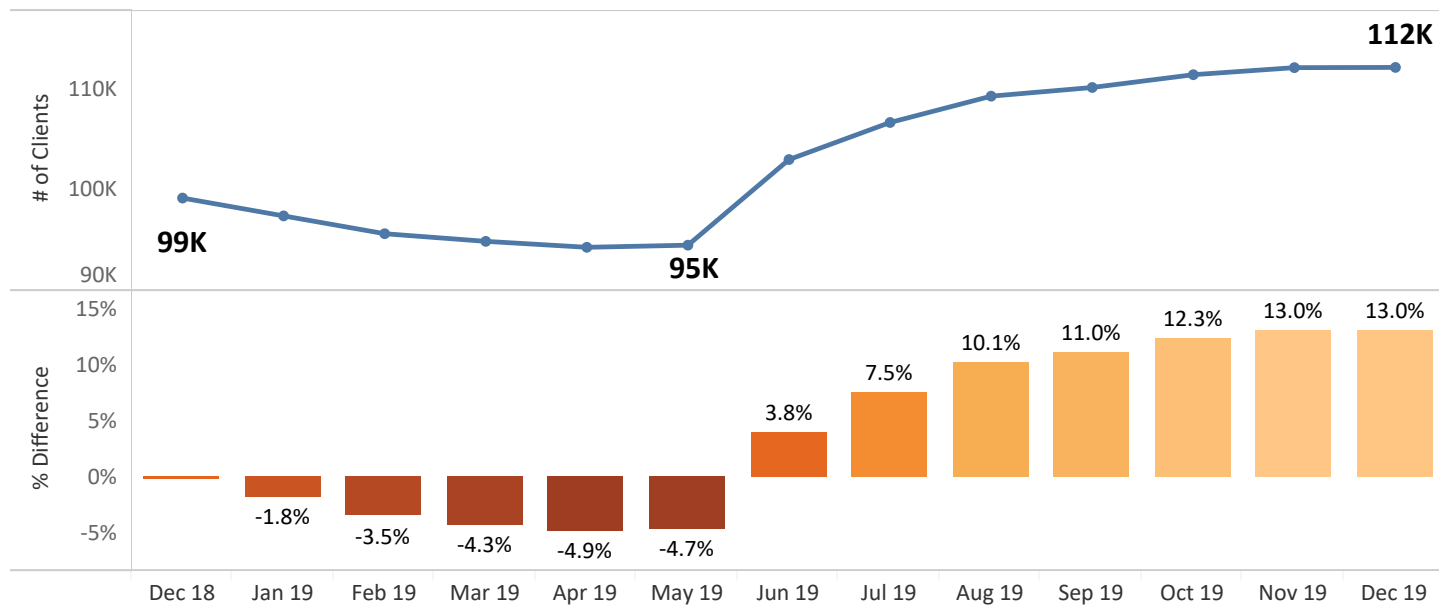


English		74.7%
Non-English	Spanish	11.8%
	Chinese	5.8%
	Other	2.5%
	Vietnamese	2.2%
	Other Asian	2.0%
	Farsi	0.7%
	Cambodian	0.3%

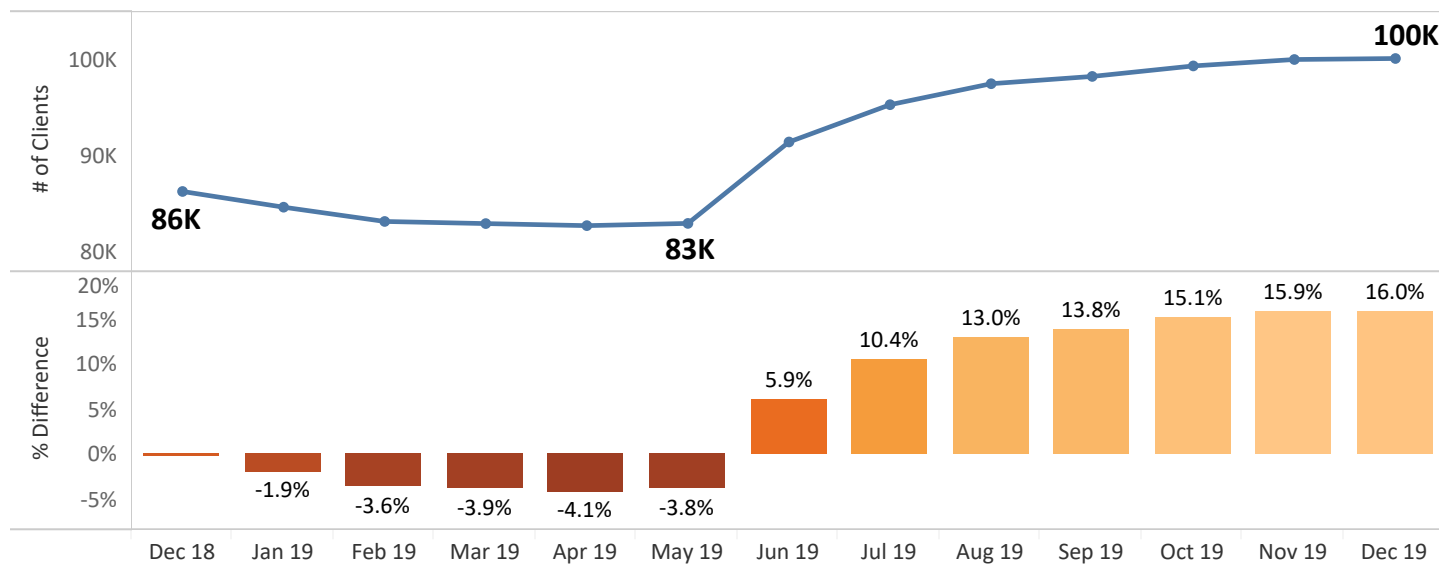


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



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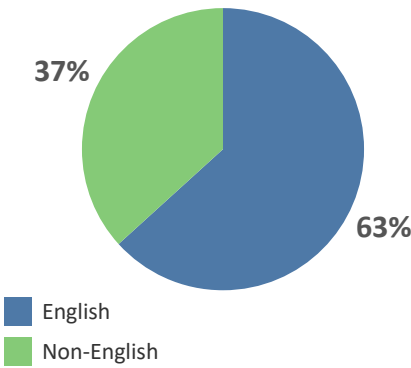
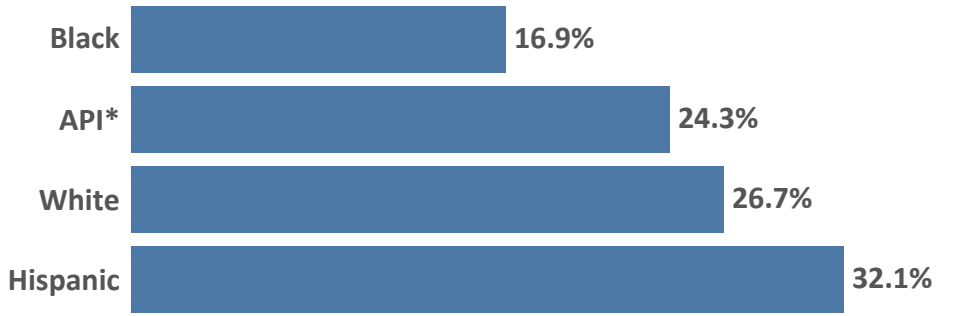
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### Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2018	December	203.2K	-2.2%
2019	December	198.8K	

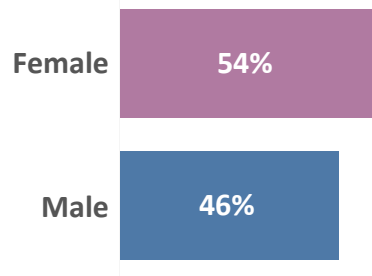
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

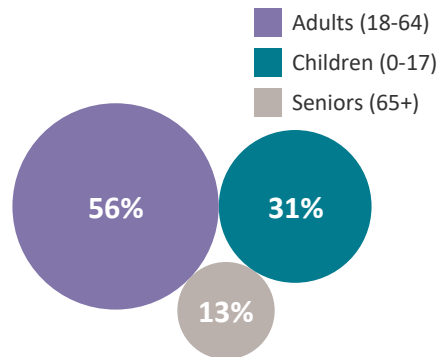


English			63.3%
Non-English	Spanish	21.8%	
	Chinese	6.4%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.1%	

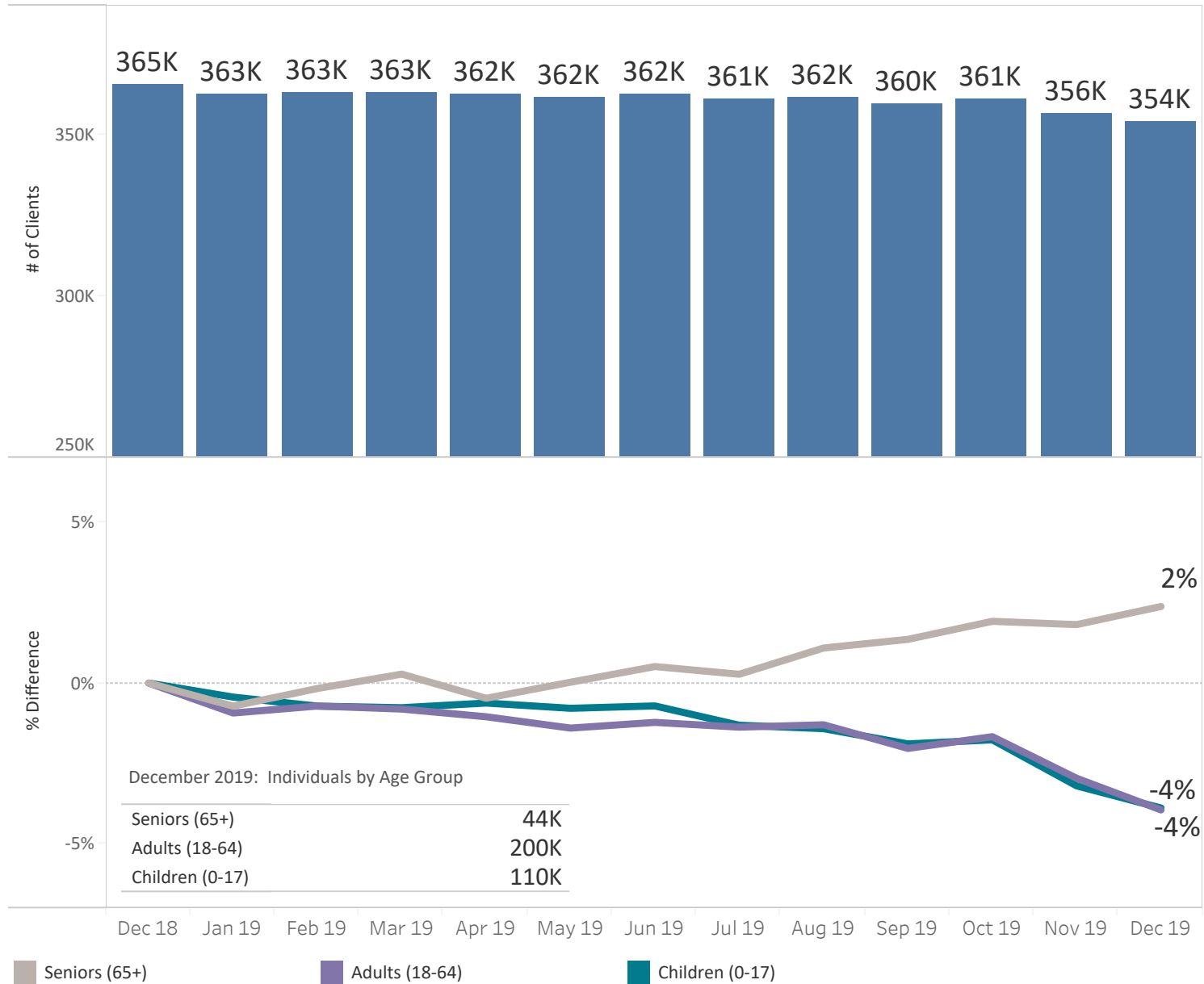
### Gender



### Age



### Medi-Cal Individuals



December 2019: Individuals by Age Group

Seniors (65+)	44K
Adults (18-64)	200K
Children (0-17)	110K

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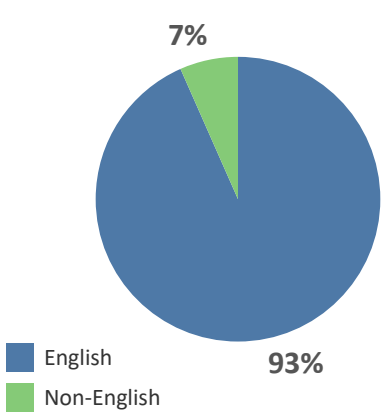
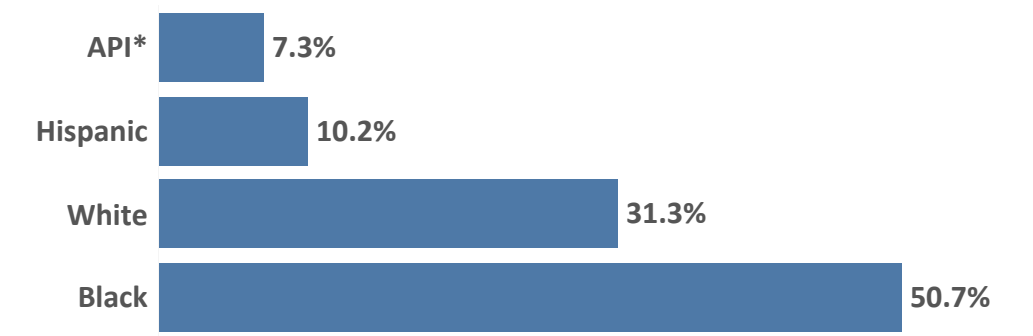
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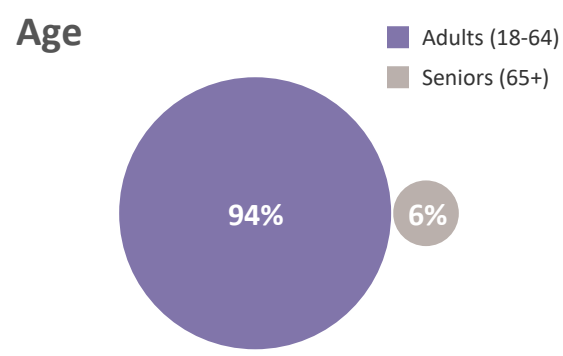
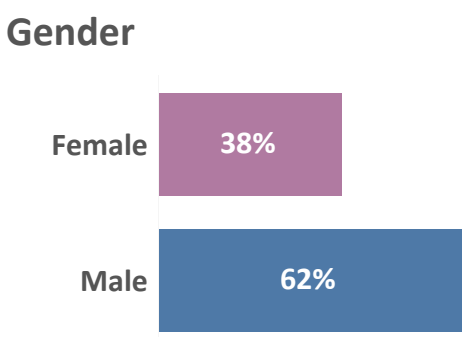
GA Caseload			% Difference
2018	December	8.9K	0.9%
2019	December	9.0K	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

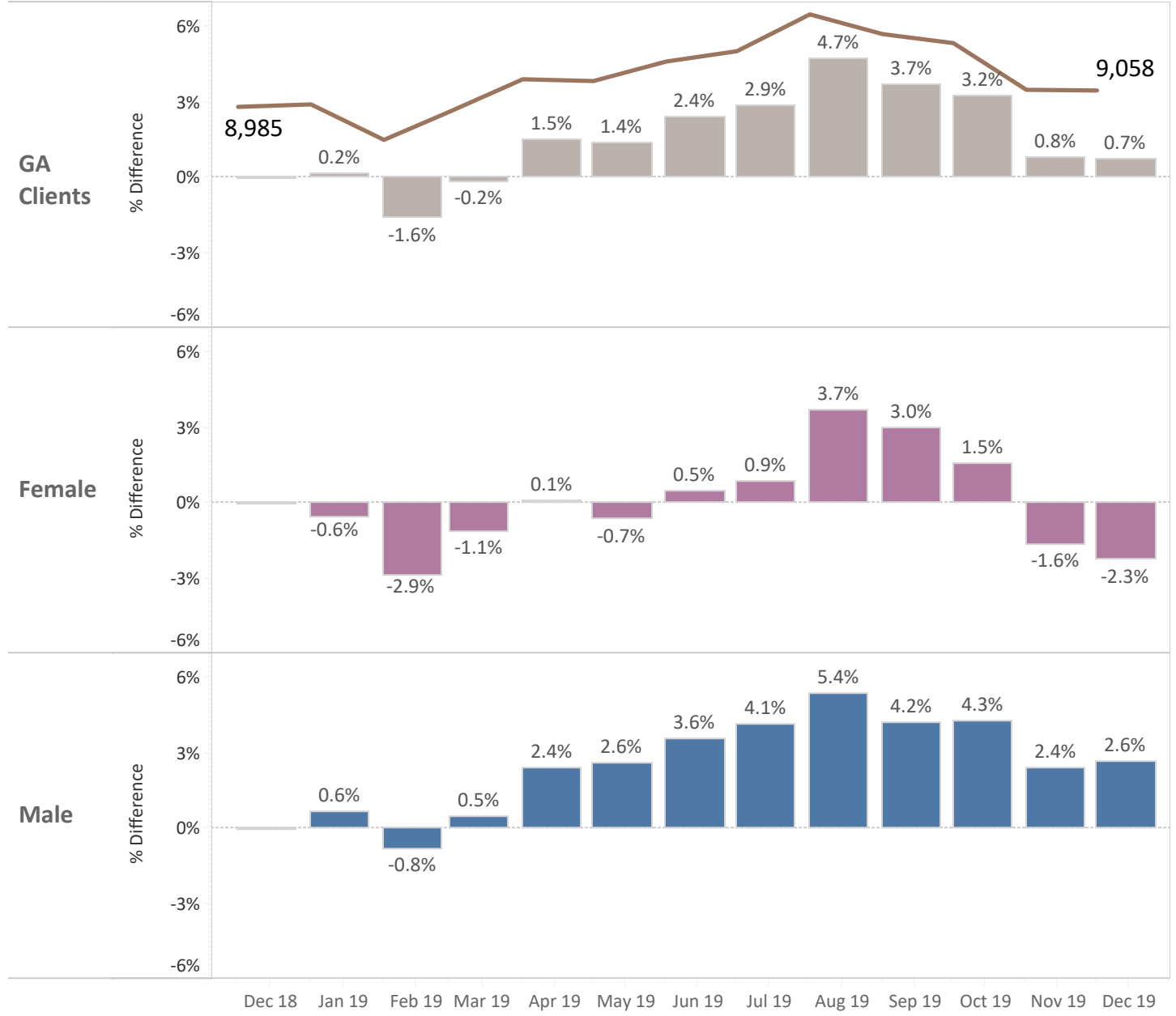
### Ethnicity and Language



English		93.4%
Non-English	Other Asian	1.5%
	Other	1.6%
	Spanish	1.8%
	Chinese	0.8%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%



### General Assistance Individuals



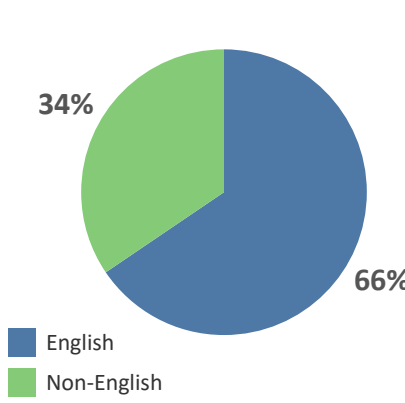
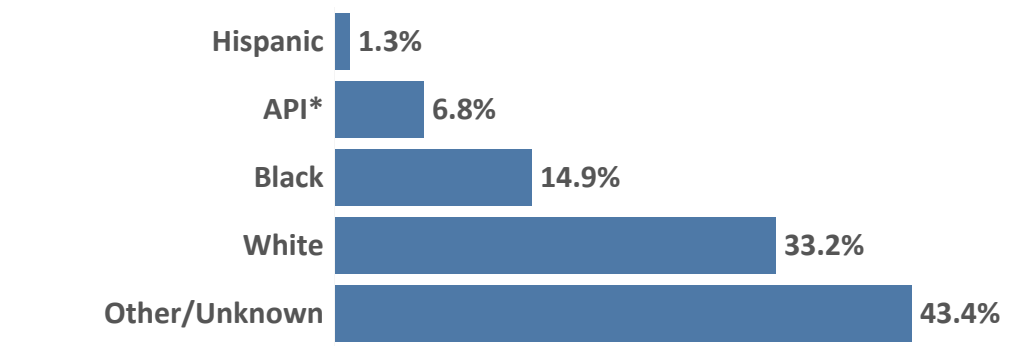
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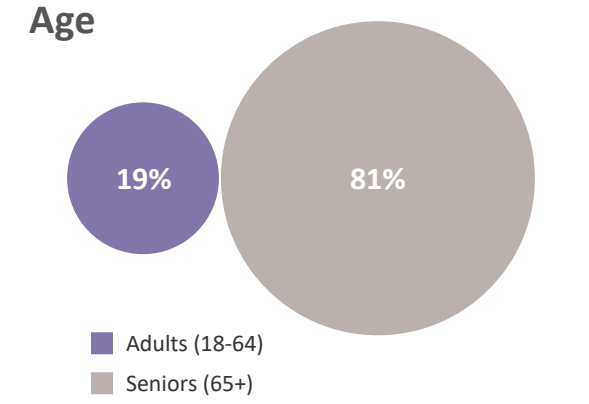
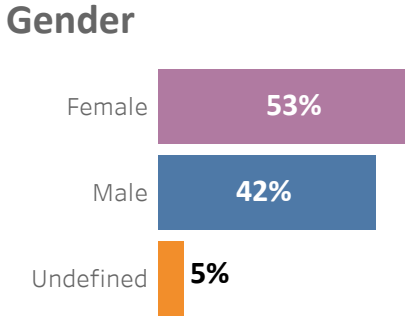
APS Caseload			% Difference
2018	December	1,101	+15.4%
2019	December	1,271	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

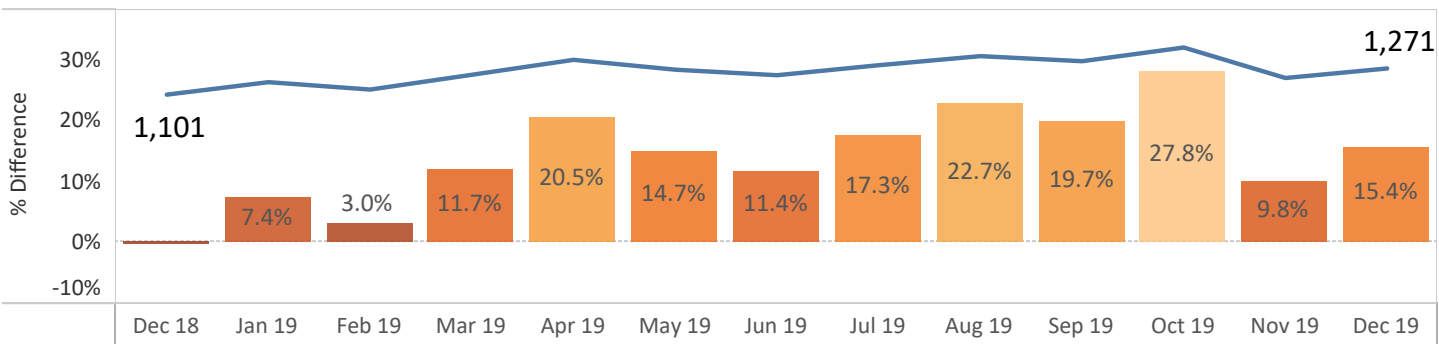
### Ethnicity and Language



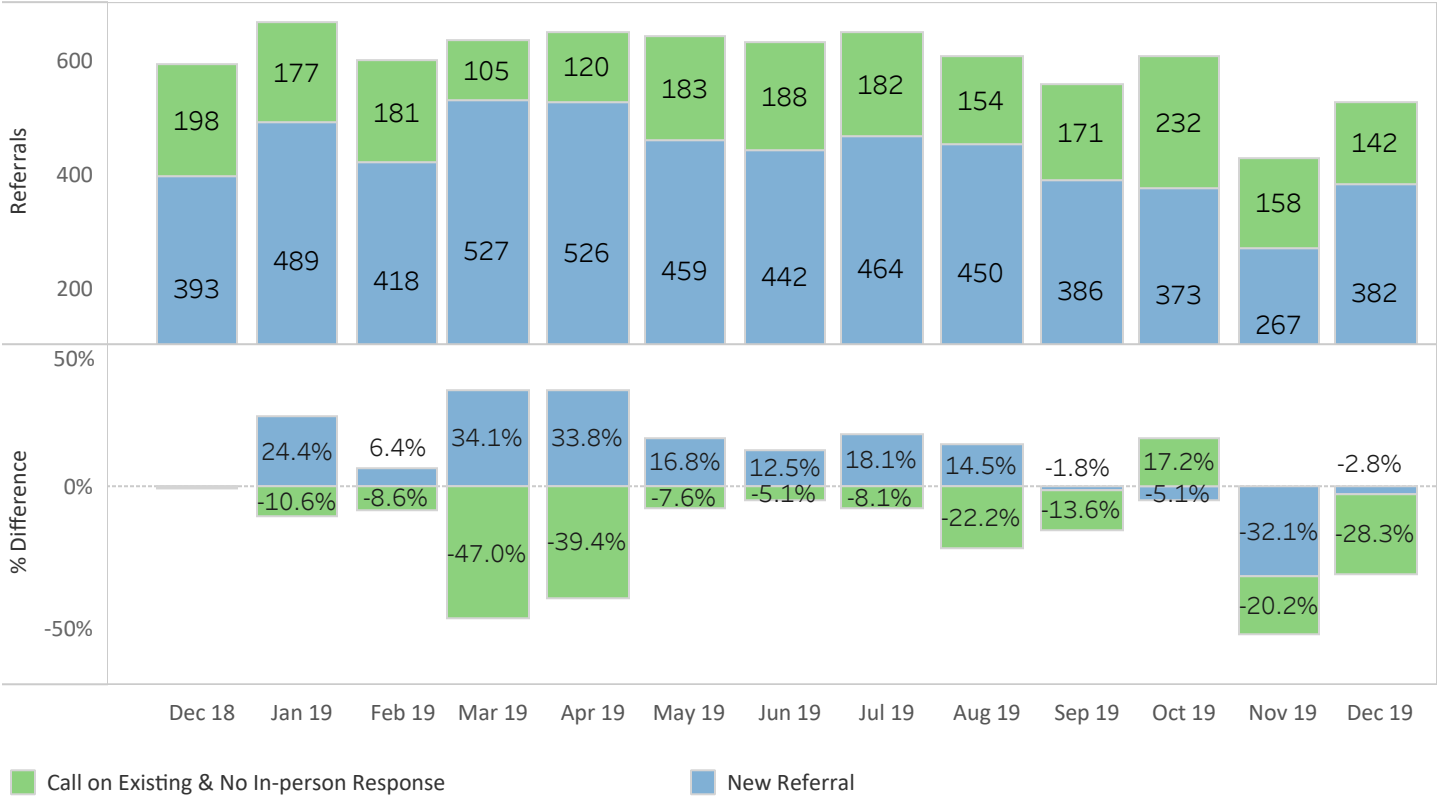
English		65.5%
Non-English	Other	27.7%
	Spanish	3.4%
	Chinese	1.7%
	Other Asian	1.7%



### APS Caseload



### APS Referrals



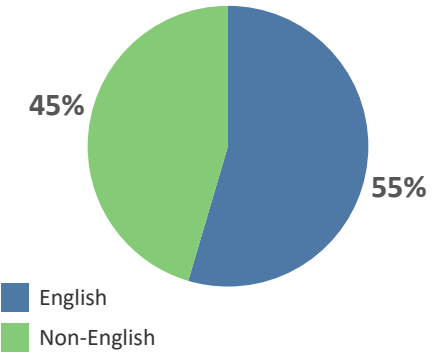
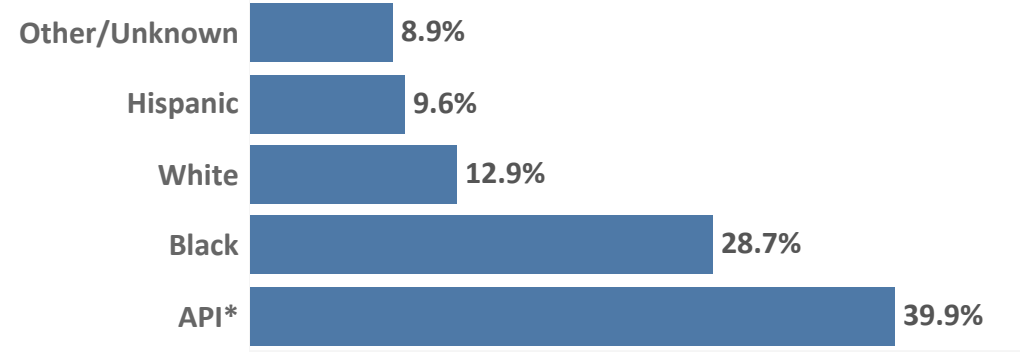
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IHSS Caseload			% Difference
2018	December	24.5K	
2019	December	24.9K	+1.6%

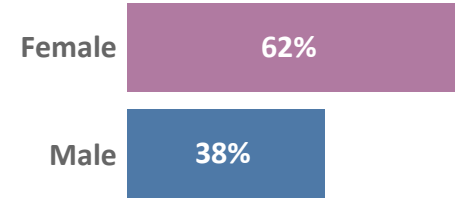
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

### Ethnicity and Language

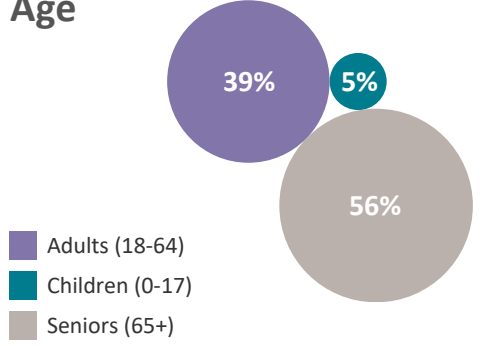


English		54.6%
Non-English		
Chinese	19.9%	
Other	6.4%	
Spanish	6.3%	
Other Asian	4.0%	
Farsi	4.0%	
Vietnamese	3.9%	
Cambodian	1.0%	

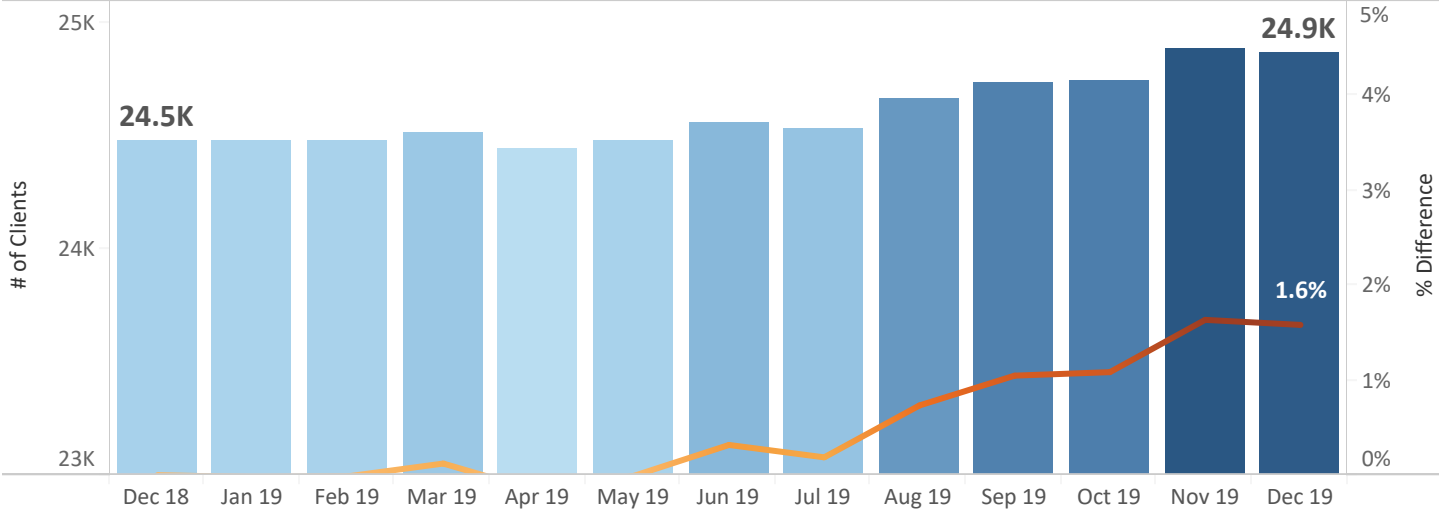
### Gender



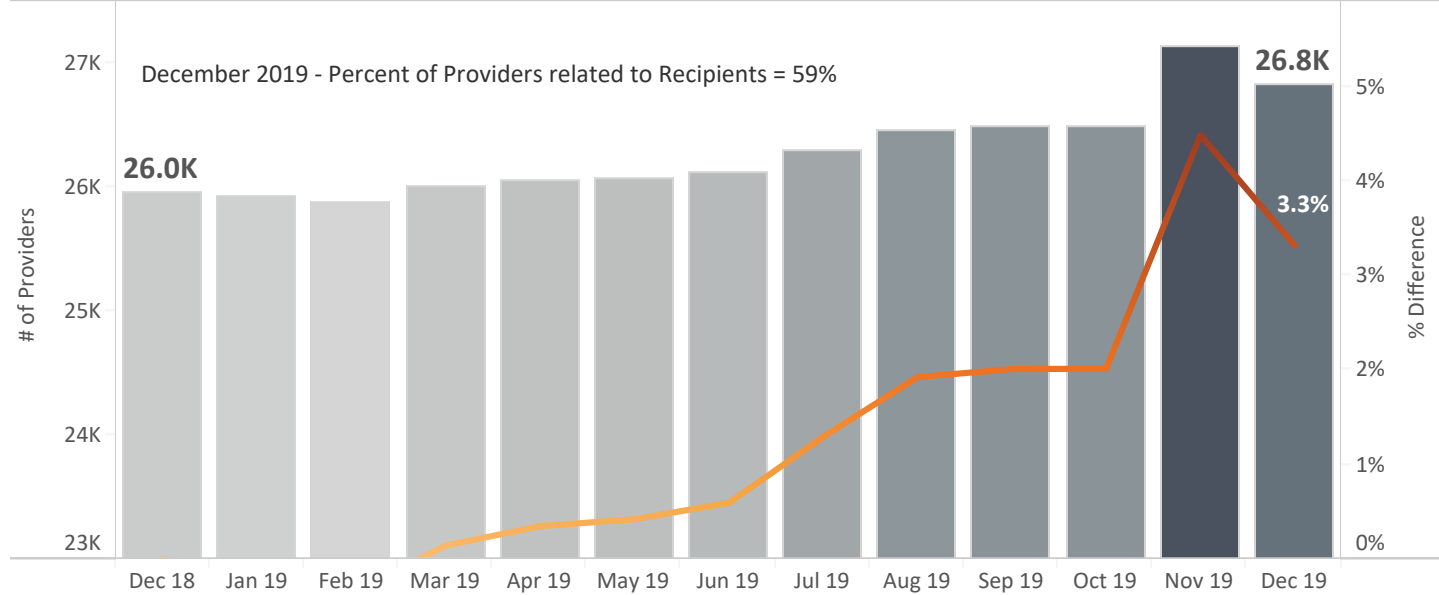
### Age



### IHSS Recipients



### IHSS Providers

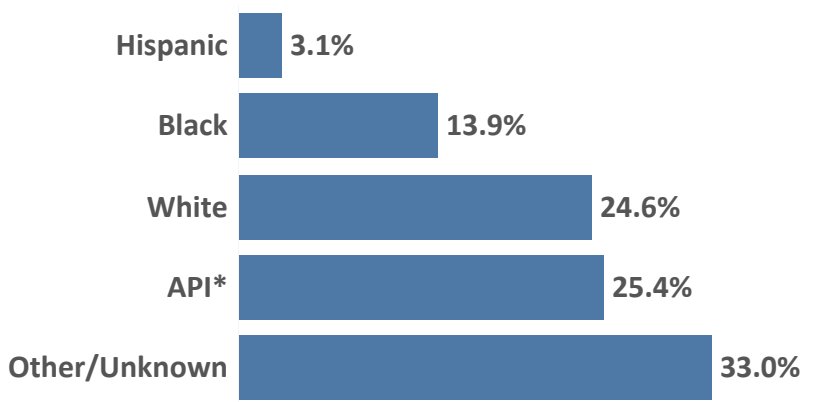


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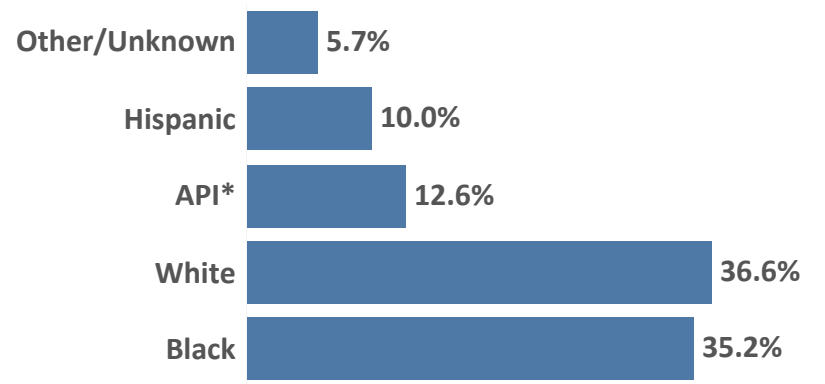
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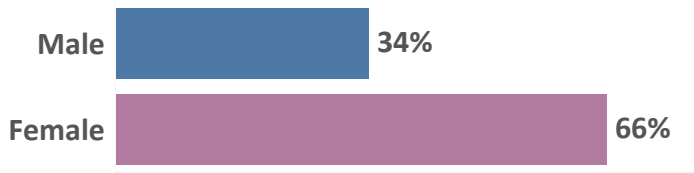
### Ethnicity - Congregate Meals



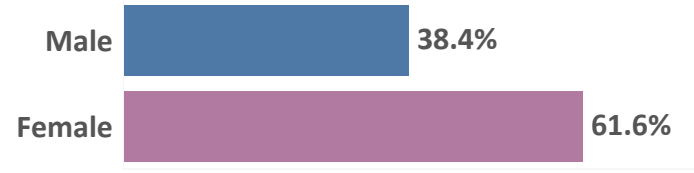
### Ethnicity - Home Delivered Meals



### Gender - Congregate Meals



### Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

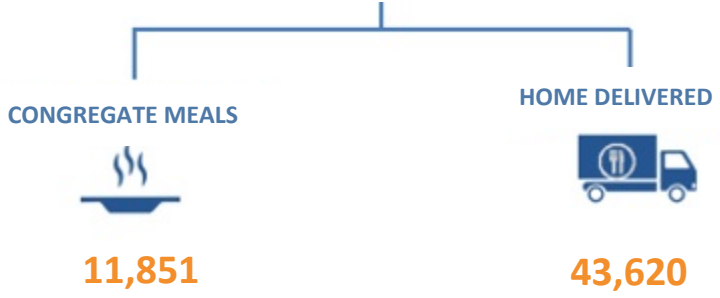
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

### Total Individuals Served: 3,931



### Total Meals Served: 55,471



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# Demographics by Program - Individuals

January 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		353,815	100.0%	112,071	100.0%	18,938	100.0%	9,058	100.0%	24,872	100.0%	235	100.0%	1,162	100.0%	1,684	100.0%
<b>Seniors (65+)</b>	Female	26,521	7.5%	10,390	9.3%	0	0.0%	331	3.7%	9,555	38.4%	103	43.8%	0	0.0%	0	0.0%
	Male	17,917	5.1%	6,834	6.1%	3	0.0%	190	2.1%	4,325	17.4%	73	31.1%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	14	6.0%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	110,527	31.2%	33,391	29.8%	2,600	13.7%	3,089	34.1%	5,579	22.4%	21	8.9%	189	16.3%	213	12.6%
	Male	89,265	25.2%	23,074	20.6%	649	3.4%	5,448	60.1%	4,207	16.9%	24	10.2%	113	9.7%	137	8.1%
	Undefined	5	0.0%	3	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	53,847	15.2%	18,977	16.9%	7,906	41.7%	0	0.0%	392	1.6%	0	0.0%	392	33.7%	645	38.3%
	Male	55,729	15.8%	19,402	17.3%	7,780	41.1%	0	0.0%	814	3.3%	0	0.0%	468	40.3%	687	40.8%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	353,815	100.0%	112,071	100.0%	18,938	100.0%	9,058	100.0%	24,872	100.0%	235	100.0%	1,162	100.0%	1,684	100.0%
API*	85,588	24.2%	18,198	16.2%	1,052	5.6%	657	7.3%	9,917	39.9%	16	6.8%	69	5.9%	106	6.3%
Black	59,728	16.9%	33,803	30.2%	8,419	44.5%	4,595	50.7%	7,138	28.7%	35	14.9%	602	51.8%	814	48.3%
Hispanic	113,351	32.0%	24,878	22.2%	5,362	28.3%	920	10.2%	2,386	9.6%	3	1.3%	5	0.4%	6	0.4%
Native American	866	0.2%	333	0.3%	51	0.3%	47	0.5%	60	0.2%	1	0.4%	11	0.9%	18	1.1%
White	94,111	26.6%	34,852	31.1%	4,054	21.4%	2,837	31.3%	3,208	12.9%	78	33.2%	345	29.7%	519	30.8%
Other	171	0.0%	7	0.0%	0	0.0%	2	0.0%	2,163	8.7%	102	43.4%	130	11.2%	221	13.1%

<b>Language</b>	353,815	100.0%	112,071	100.0%	18,938	100.0%	9,058	100.0%	24,872	100.0%	235	100.0%	1,162	100.0%	1,684	100.0%
English	223,881	63.3%	83,750	74.7%	15,726	83.0%	8,460	93.4%	13,573	54.6%	154	65.5%	1,047	90.1%	1,485	88.2%
Cambodian	527	0.1%	294	0.3%	16	0.1%	8	0.1%	250	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,333	8.3%	7,833	7.0%	66	0.3%	172	1.9%	4,949	19.9%	4	1.7%	1	0.1%	4	0.2%
Farsi	1,666	0.5%	796	0.7%	103	0.5%	18	0.2%	983	4.0%	0	0.0%	2	0.2%	2	0.1%
Other	9,111	2.6%	2,827	2.5%	486	2.6%	142	1.6%	1,588	6.4%	65	27.7%	15	1.3%	22	1.3%
Other Asian	3,649	1.0%	852	0.8%	24	0.1%	36	0.4%	992	4.0%	4	1.7%	1	0.1%	3	0.2%
Spanish	77,185	21.8%	13,220	11.8%	2,459	13.0%	160	1.8%	1,558	6.3%	8	3.4%	95	8.2%	167	9.9%
Vietnamese	8,463	2.4%	2,499	2.2%	58	0.3%	62	0.7%	979	3.9%	0	0.0%	1	0.1%	1	0.1%

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# Individuals by Program and City of Residence

January 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
<b>Total Persons</b>		353,815	100.0%	112,071	100.0%	18,938	100.0%	9,058	100.0%	24,872	100.0%	1,669	100.0%
<b>North County</b>	Alameda	12,610	3.6%	3,525	3.1%	485	2.6%	161	1.8%	931	3.7%	36	2.2%
	Albany	2,530	0.7%	574	0.5%	103	0.5%	10	0.1%	68	0.3%	5	0.3%
	Berkeley	13,145	3.7%	6,205	5.5%	516	2.7%	454	5.0%	1,257	5.1%	30	1.8%
	Emeryville	2,145	0.6%	734	0.7%	74	0.4%	62	0.7%	195	0.8%	7	0.4%
	Oakland	139,464	39.4%	55,775	49.8%	10,347	54.6%	5,653	62.4%	10,986	44.2%	412	24.7%
	Piedmont	419	0.1%	52	0.0%	2	0.0%	4	0.0%	39	0.2%	3	0.2%
<b>Tri-City</b>	Fremont	30,019	8.5%	6,731	6.0%	888	4.7%	437	4.8%	2,473	9.9%	63	3.8%
	Newark	8,218	2.3%	1,947	1.7%	322	1.7%	80	0.9%	592	2.4%	20	1.2%
	Union City	14,612	4.1%	3,425	3.1%	556	2.9%	136	1.5%	1,229	4.9%	29	1.7%
<b>Central County</b>	Castro Valley	8,471	2.4%	1,861	1.7%	260	1.4%	117	1.3%	503	2.0%	33	2.0%
	Hayward	54,536	15.4%	14,665	13.1%	2,691	14.2%	1,140	12.6%	2,943	11.8%	161	9.6%
	San Leandro	30,468	8.6%	8,522	7.6%	1,354	7.1%	371	4.1%	1,856	7.5%	105	6.3%
	San Lorenzo	6,845	1.9%	1,741	1.6%	236	1.2%	79	0.9%	424	1.7%	31	1.9%
<b>Tri-Valley</b>	Dublin	5,545	1.6%	1,311	1.2%	183	1.0%	41	0.5%	452	1.8%	12	0.7%
	Livermore	10,699	3.0%	2,524	2.3%	433	2.3%	178	2.0%	467	1.9%	39	2.3%
	Pleasanton	5,652	1.6%	1,058	0.9%	143	0.8%	46	0.5%	373	1.5%	16	1.0%
<b>Other</b>	Other	8,437	2.4%	1,421	1.3%	345	1.8%	89	1.0%	84	0.3%	667	40.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Treatment Program.