

Social Services Agency

September 2021 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 456,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



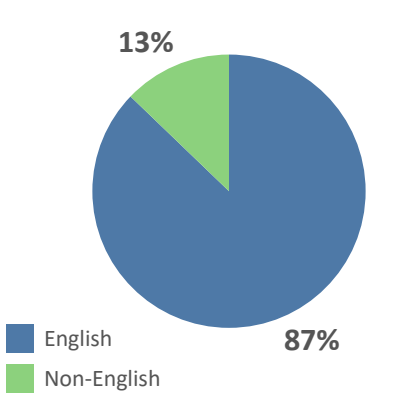
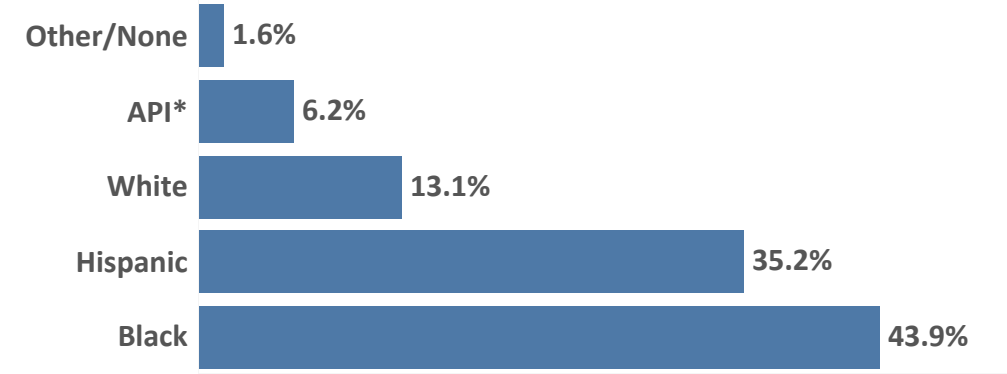
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in August 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2020	August	1,742	
2021	August	1,788	2.6%

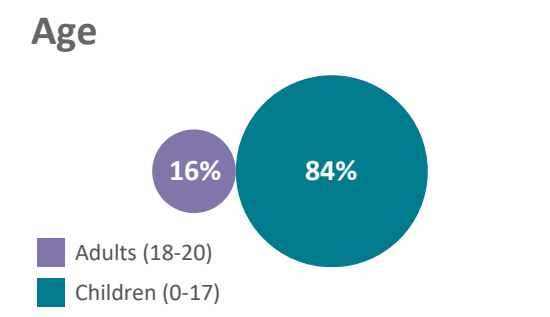
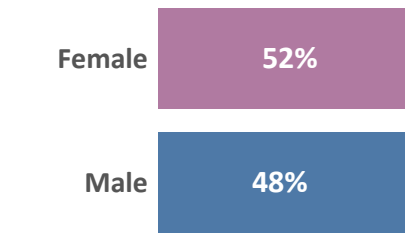
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language

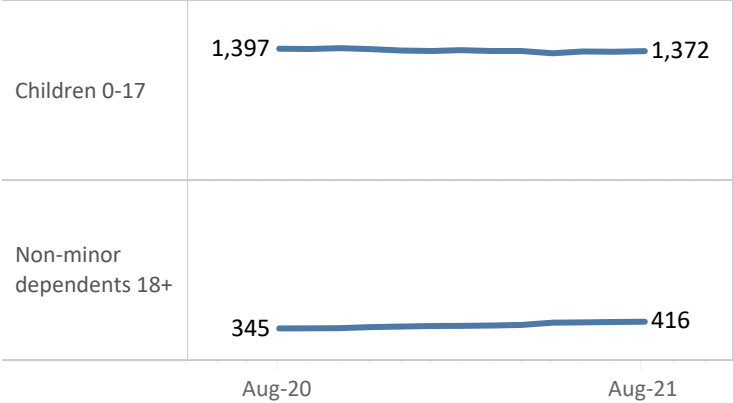


English		87.2%
Non-English		
Spanish		11.1%
Other		1.1%
Chinese		0.4%
Farsi		0.1%
Vietnamese		0.1%
Other Asian		0.1%

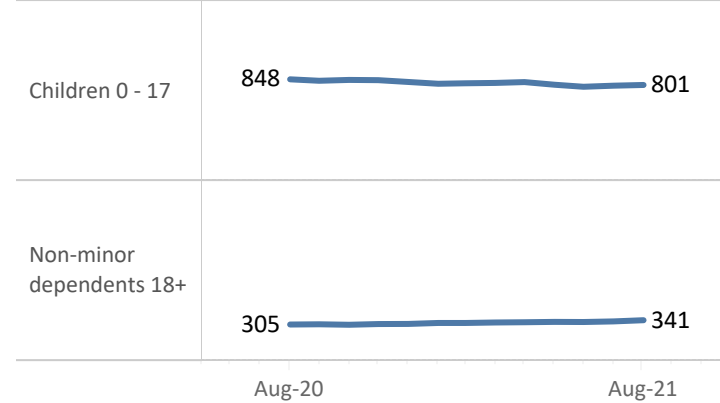
Gender



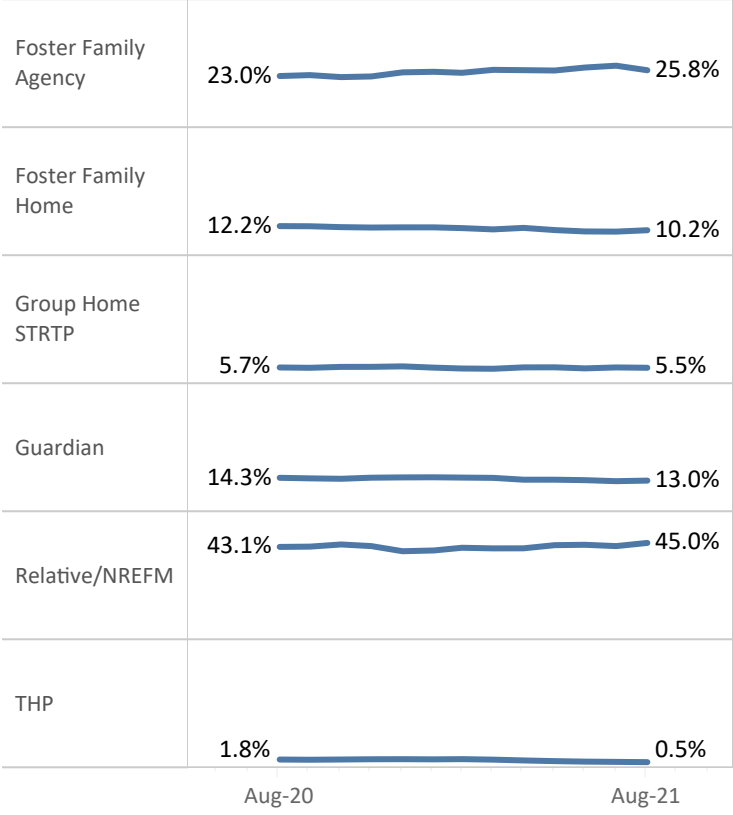
Child Welfare Children and Non-Minor Dependent Youth in Cases



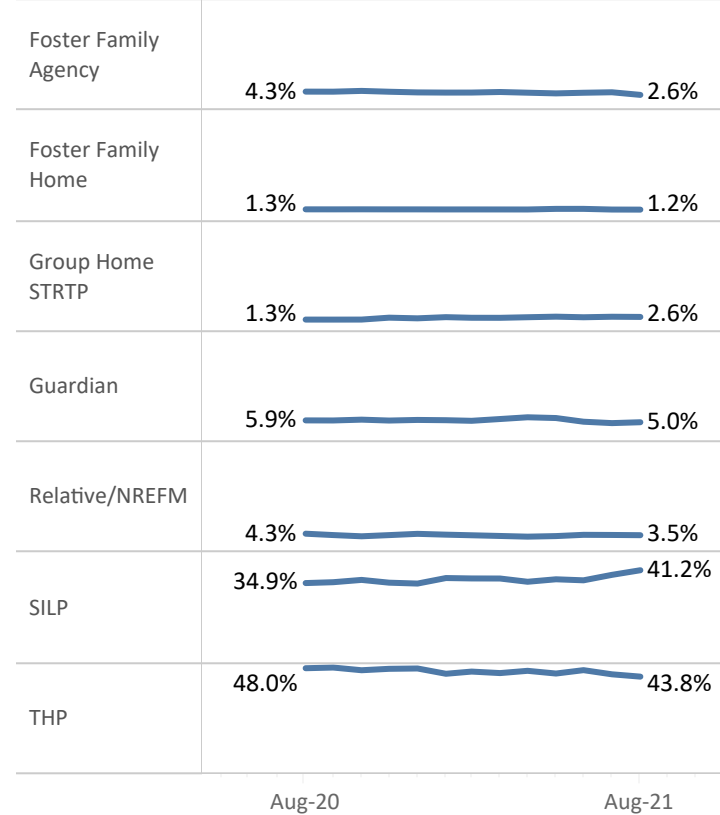
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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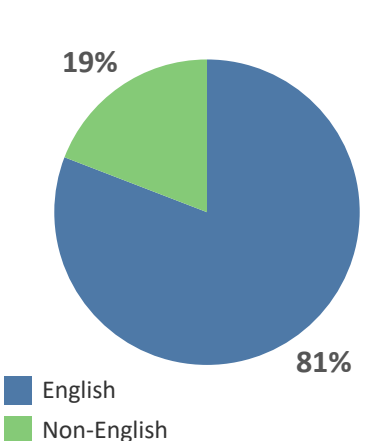
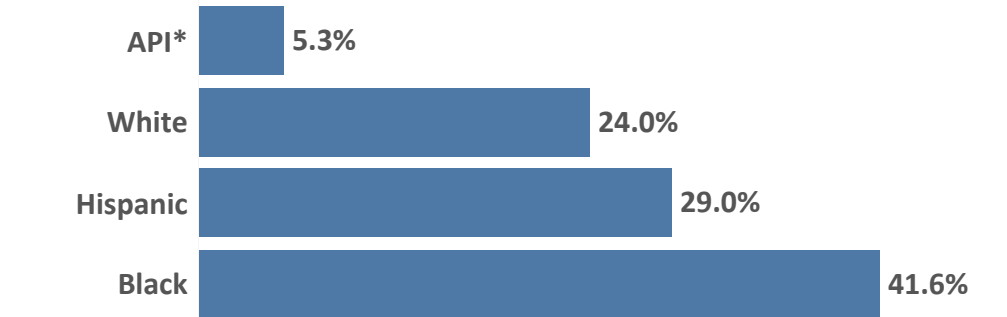
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

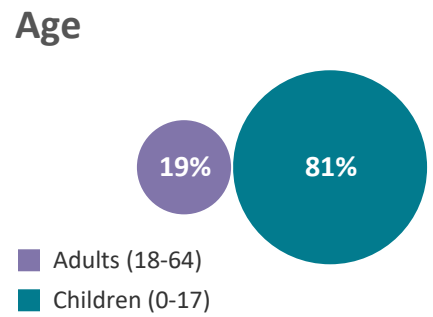
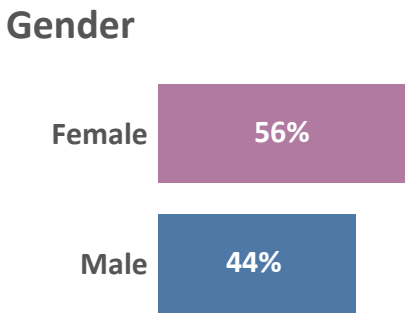
CalWORKs Caseload		% Difference
2020	August	8,708
2021	August	6,950
		-20.2%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

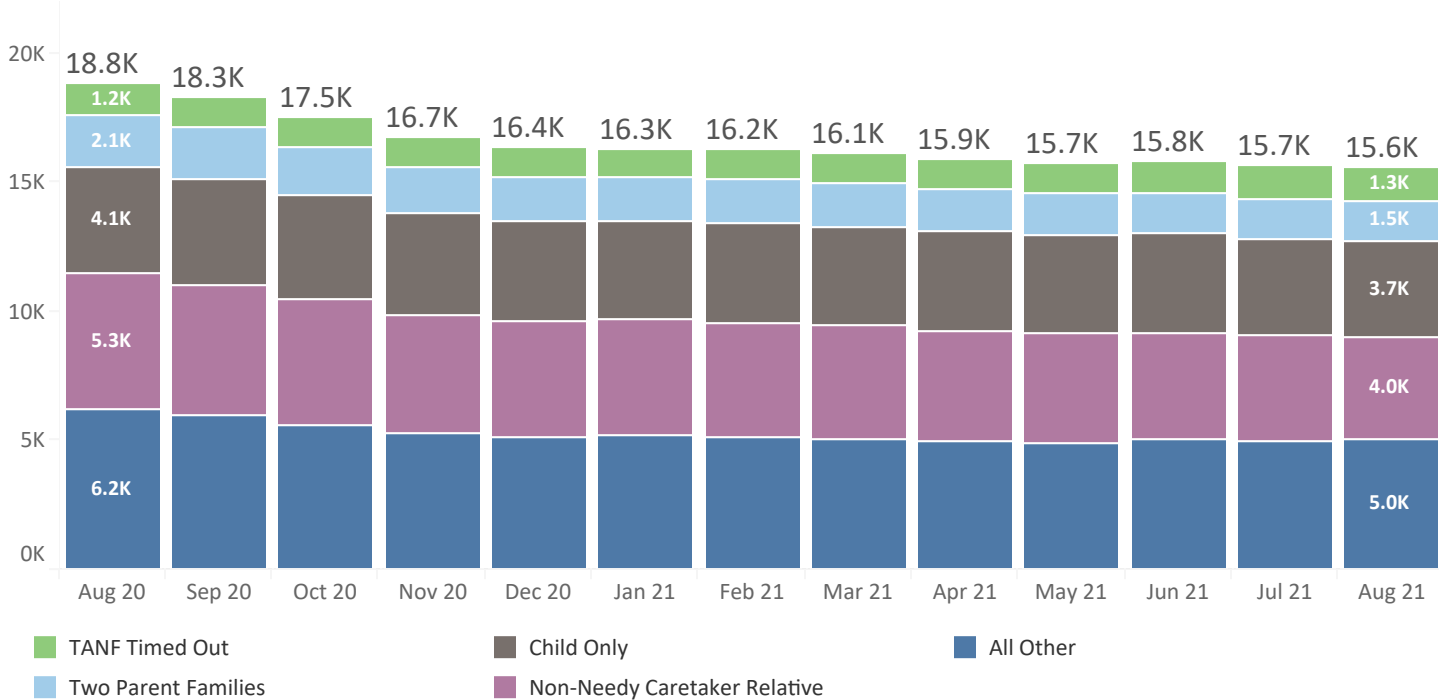
Ethnicity and Language



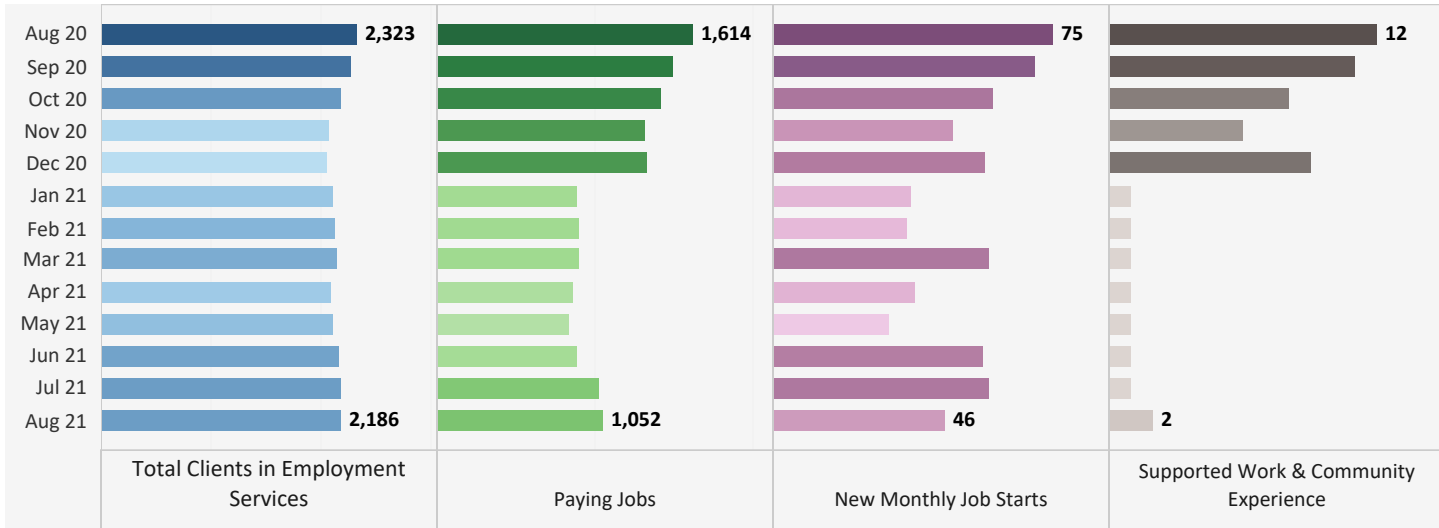
English		80.9%
Non-English	Spanish	14.6%
	Other	2.8%
	Farsi	1.0%
	Vietnamese	0.2%
	Chinese	0.2%
	Other Asian	0.2%
	Cambodian	0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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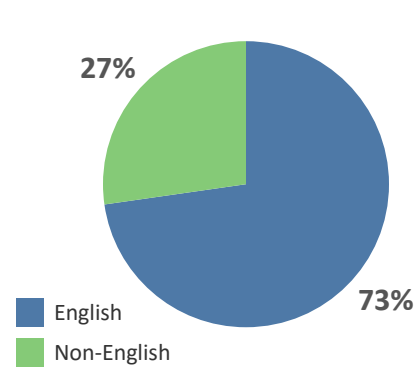
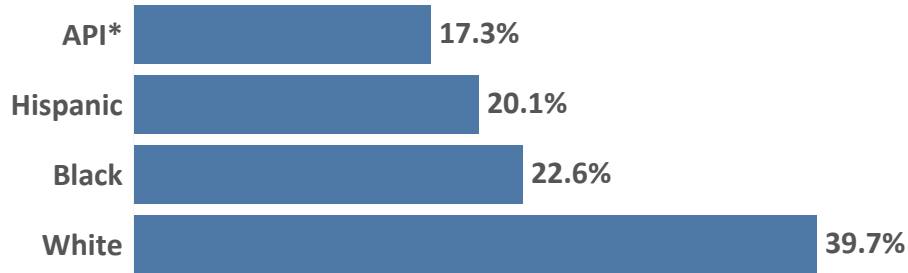
CalFresh Caseload

Year	Month	Caseload	% Difference
2020	August	83.7K	
2021	August	79.7K	-4.7%

NA CalFresh Caseload

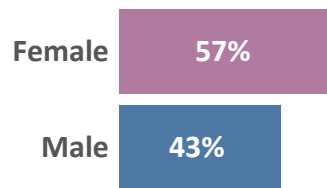
Year	Month	Caseload	% Difference
2020	August	79.4K	
2021	August	76.1K	-4.2%

Ethnicity and Language

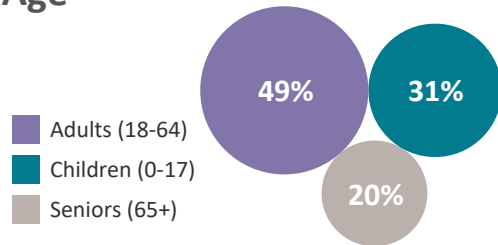


Language	Percentage
English	72.8%
Non-English	
Spanish	11.8%
Chinese	7.2%
Vietnamese	2.5%
Other	2.3%
Other Asian	2.4%
Farsi	0.8%
Cambodian	0.3%

Gender

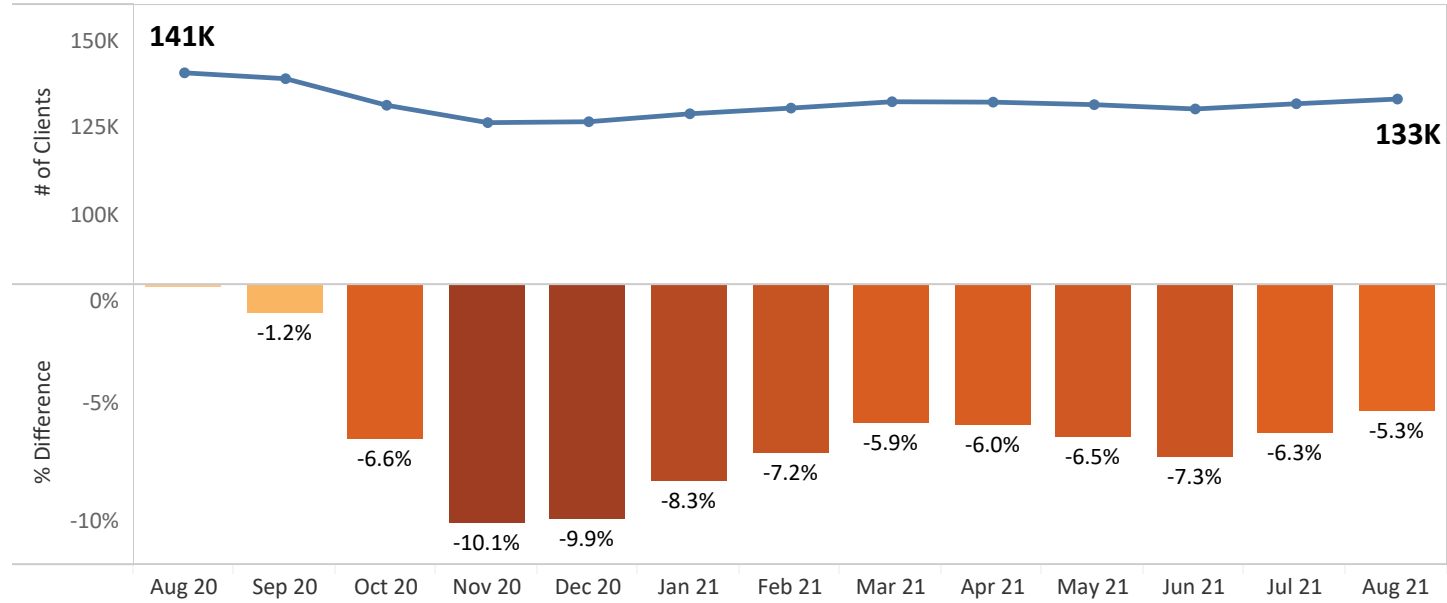


Age

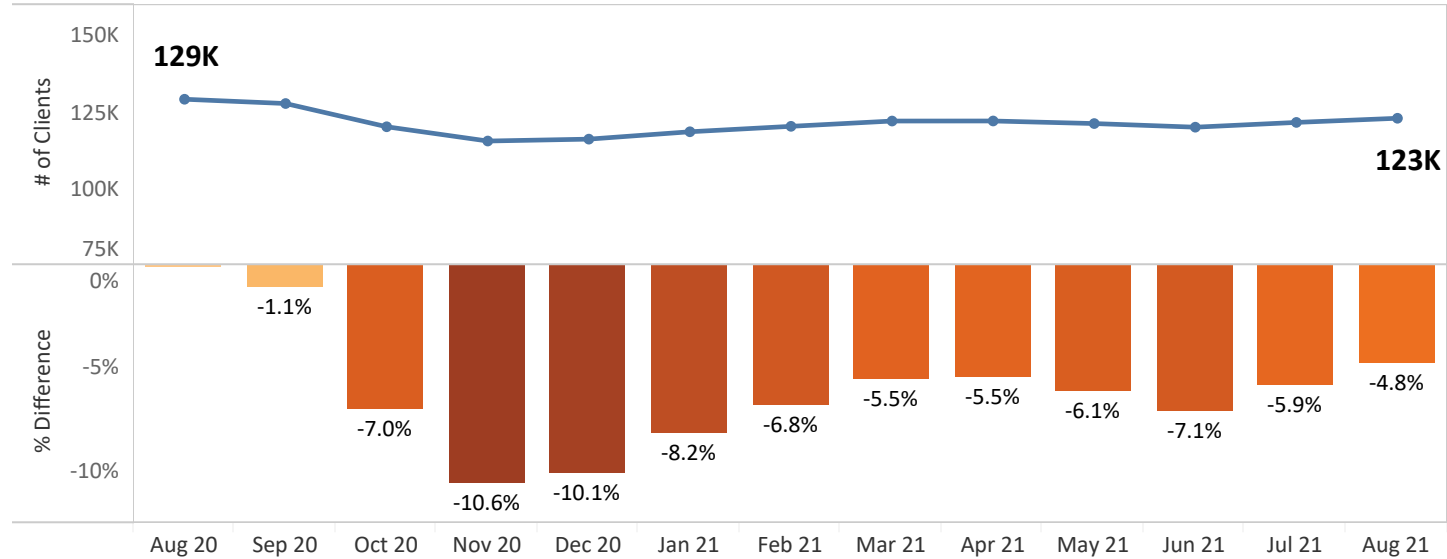


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



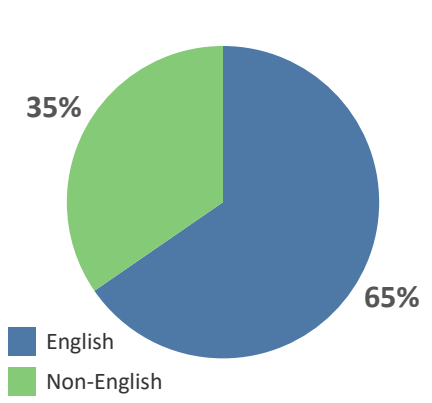
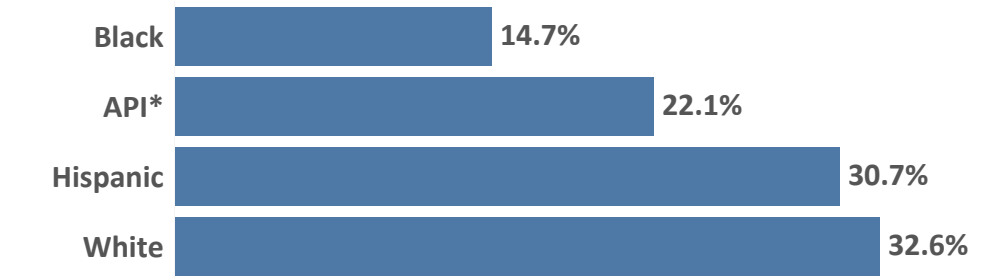
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2020	August	213.8K	
2021	August	238.4K	11.5%

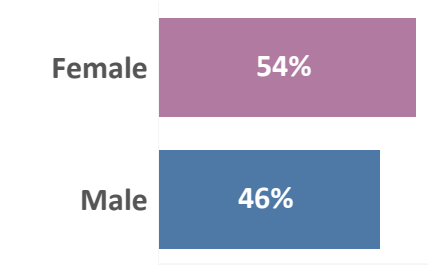
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

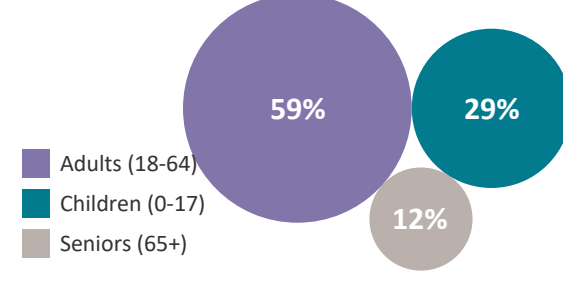


English			65.4%
Non-English	Spanish	21.4%	
	Chinese	5.6%	
	Other Asian	2.8%	
	Other	2.2%	
	Vietnamese	2.0%	
	Farsi	0.4%	
	Cambodian	0.1%	

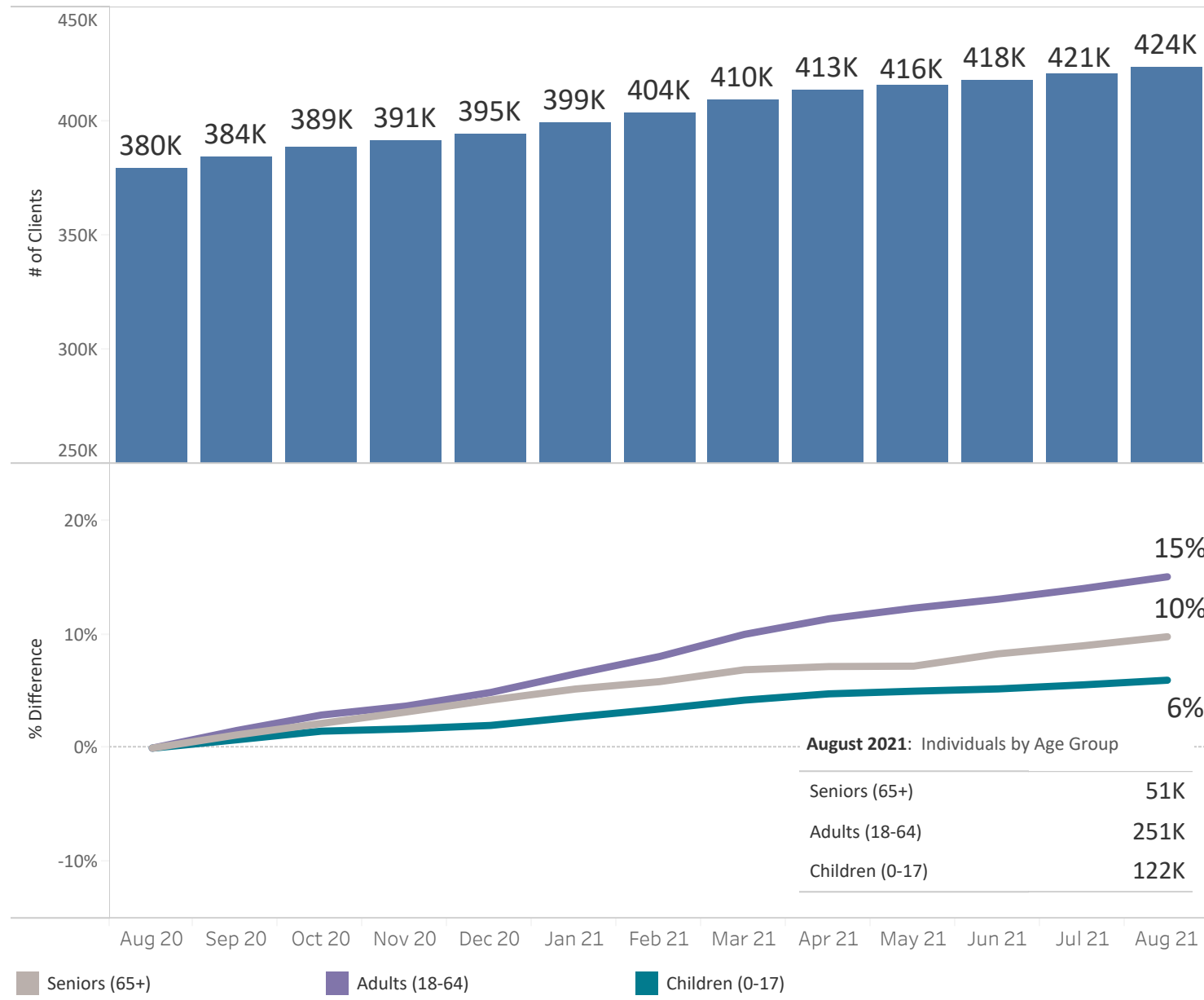
Gender



Age



Medi-Cal Individuals



August 2021: Individuals by Age Group

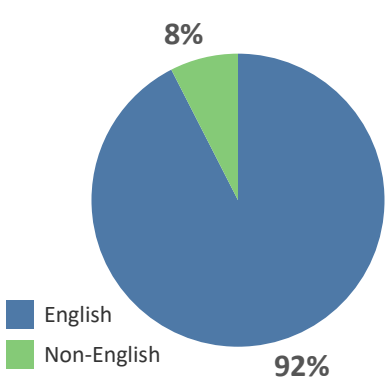
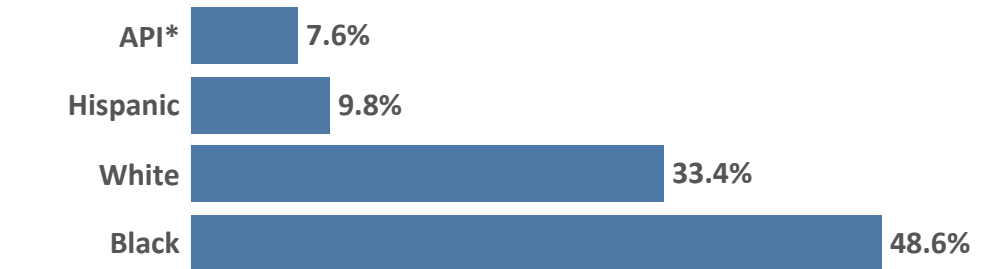
Seniors (65+)	51K
Adults (18-64)	251K
Children (0-17)	122K

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% change/difference is calculated relative to the first month in the observed year.

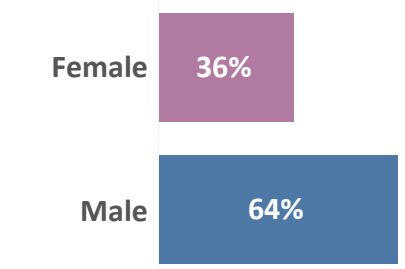
GA Caseload			% Difference
2020	August	7,451	
2021	August	5,130	-31.2%

Ethnicity and Language

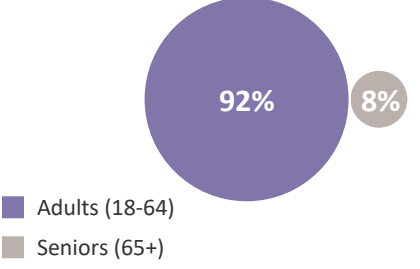


English			92.5%
Non-English			
Spanish			2.1%
Other Asian			2.0%
Other			1.5%
Chinese			0.8%
Vietnamese			0.8%
Farsi			0.2%
Cambodian			0.1%

Gender

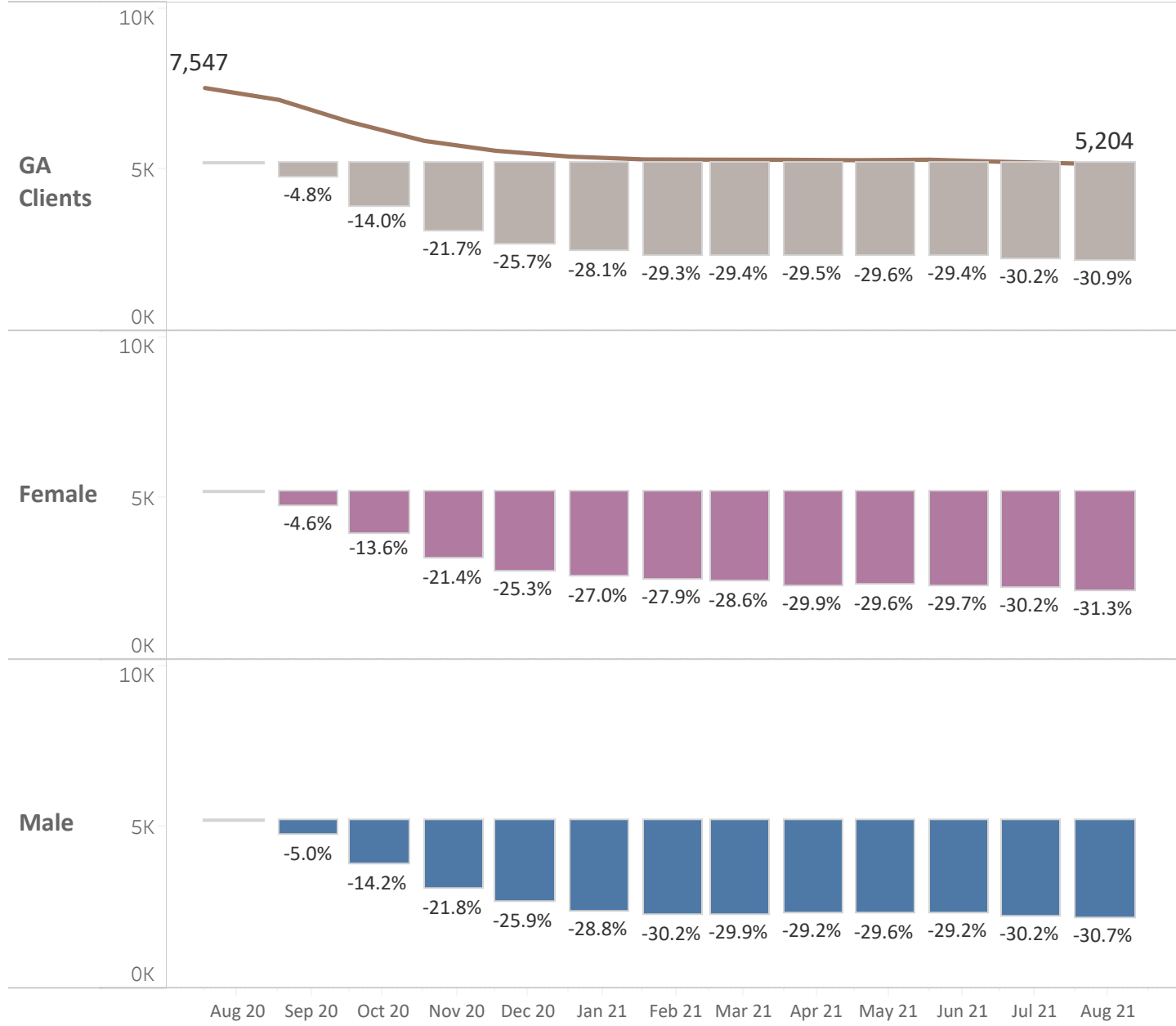


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

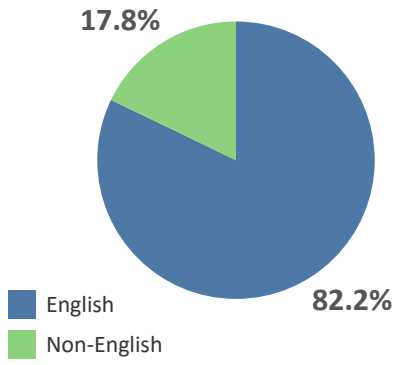
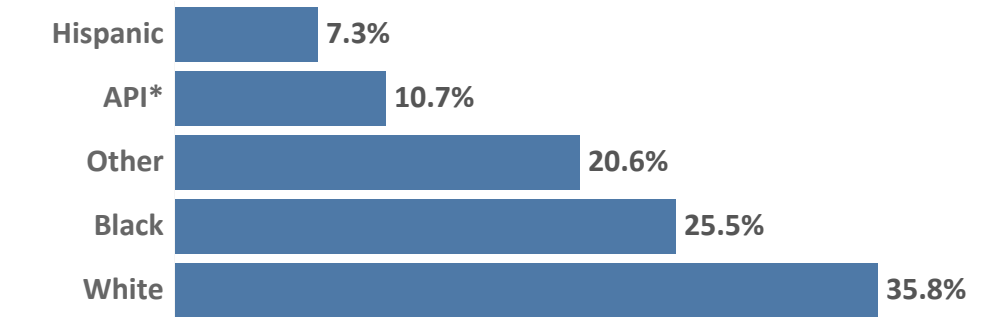
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APS Caseload

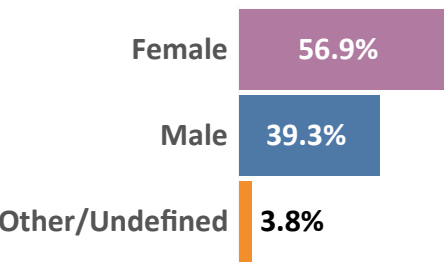
APS Caseload		% Difference
2020	August	1,288
2021	August	1,424
		10.6%

Ethnicity and Language

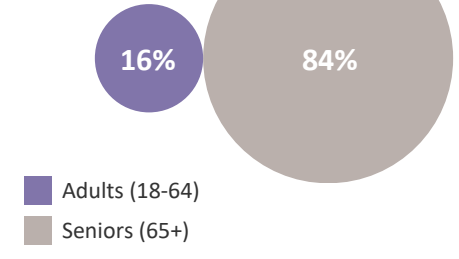


Language		Percentage
English		82.2%
Non-English	Other	10.7%
	Spanish	3.0%
	Chinese	2.1%
	Other Asian	1.0%
	Vietnamese	0.6%
	Farsi	0.5%

Gender

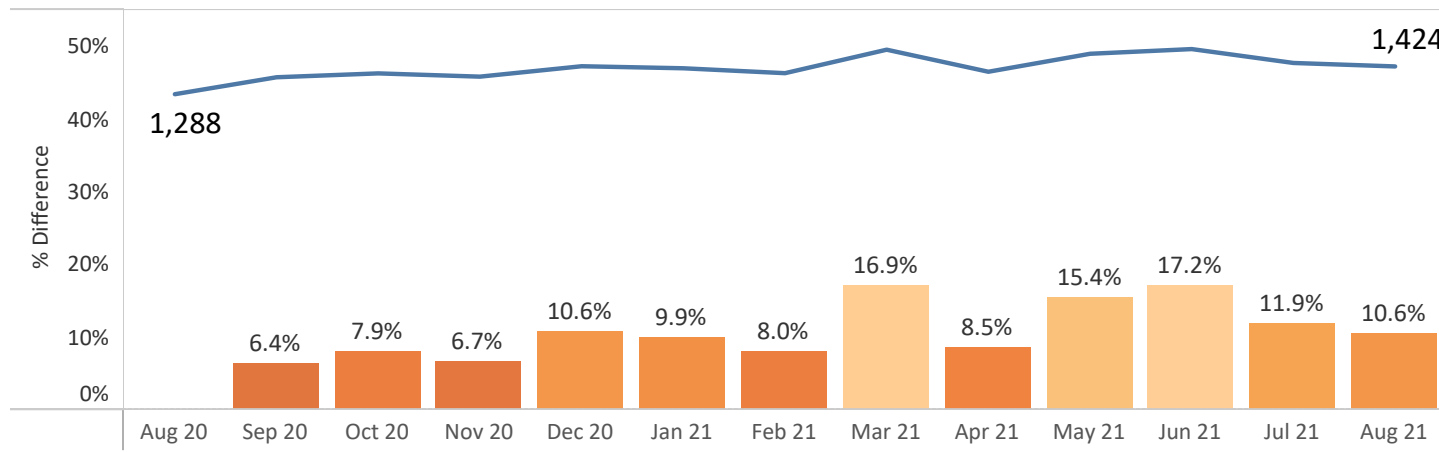


Age

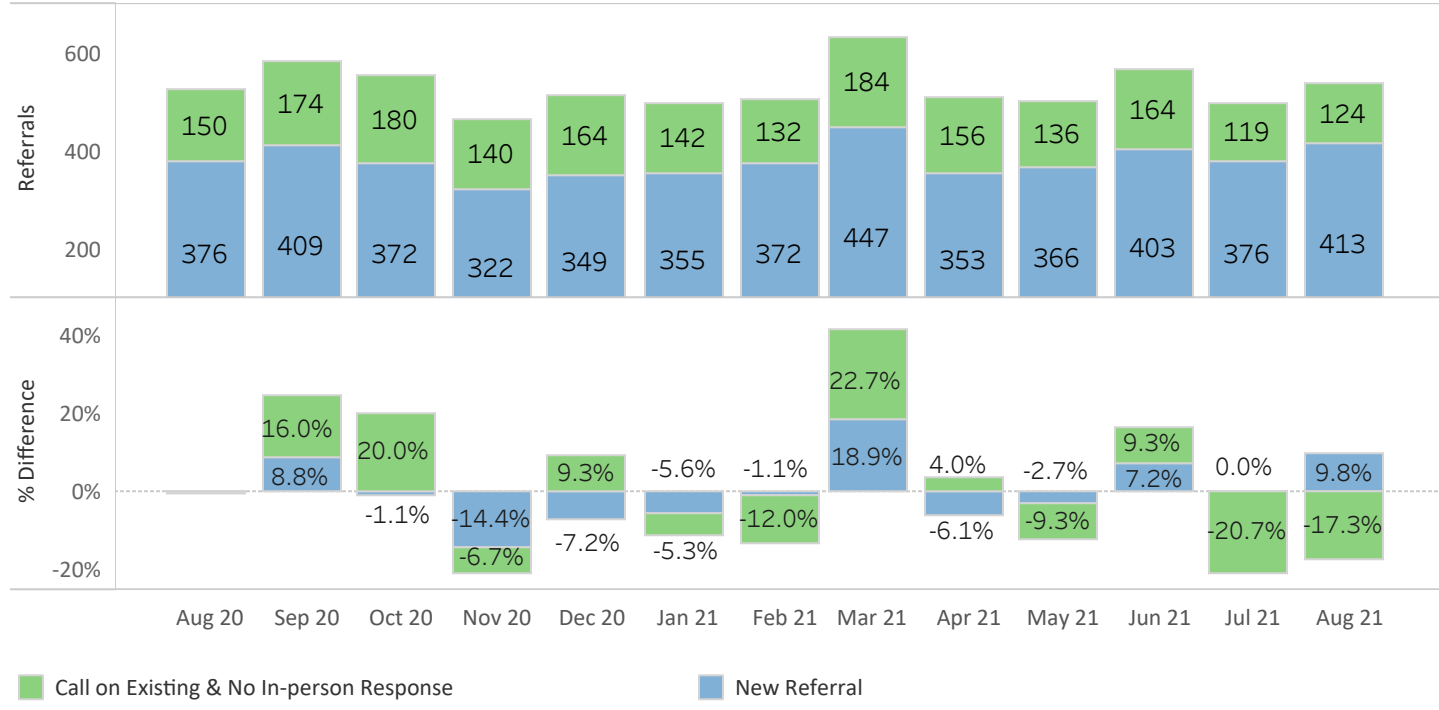


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

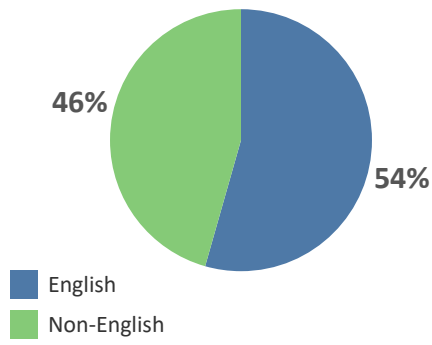
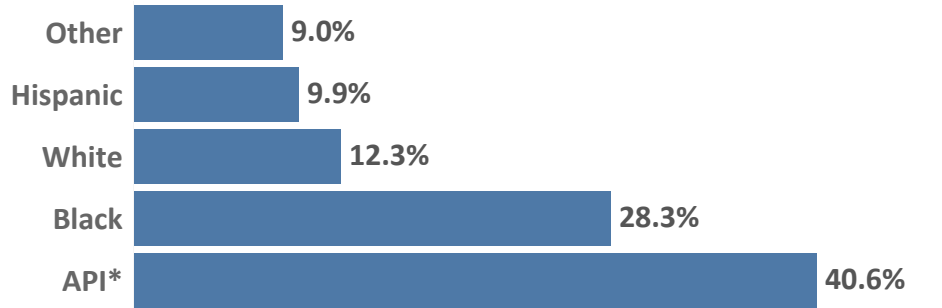
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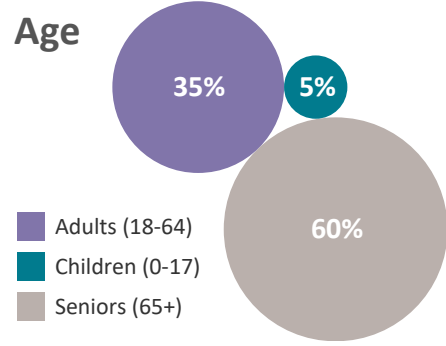
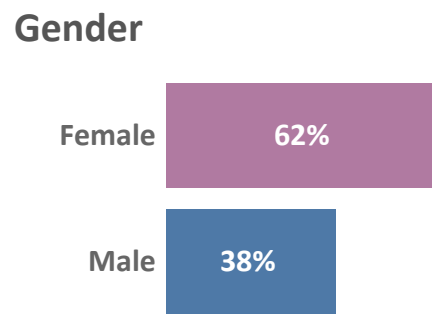
IHSS Caseload

IHSS Caseload			% Difference
2020	August	25.0K	
2021	August	25.8K	3.2%

Ethnicity and Language

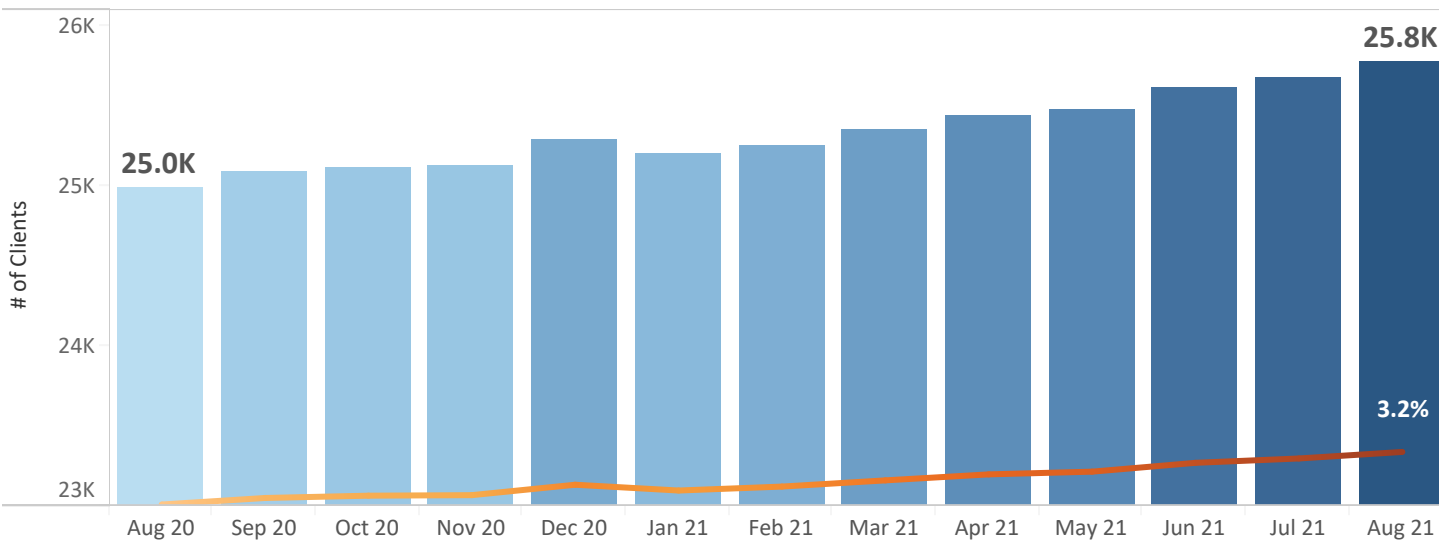


English		54.4%
Non-English	Chinese	20.3%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.1%
	Vietnamese	4.1%
	Farsi	3.6%
	Cambodian	1.0%

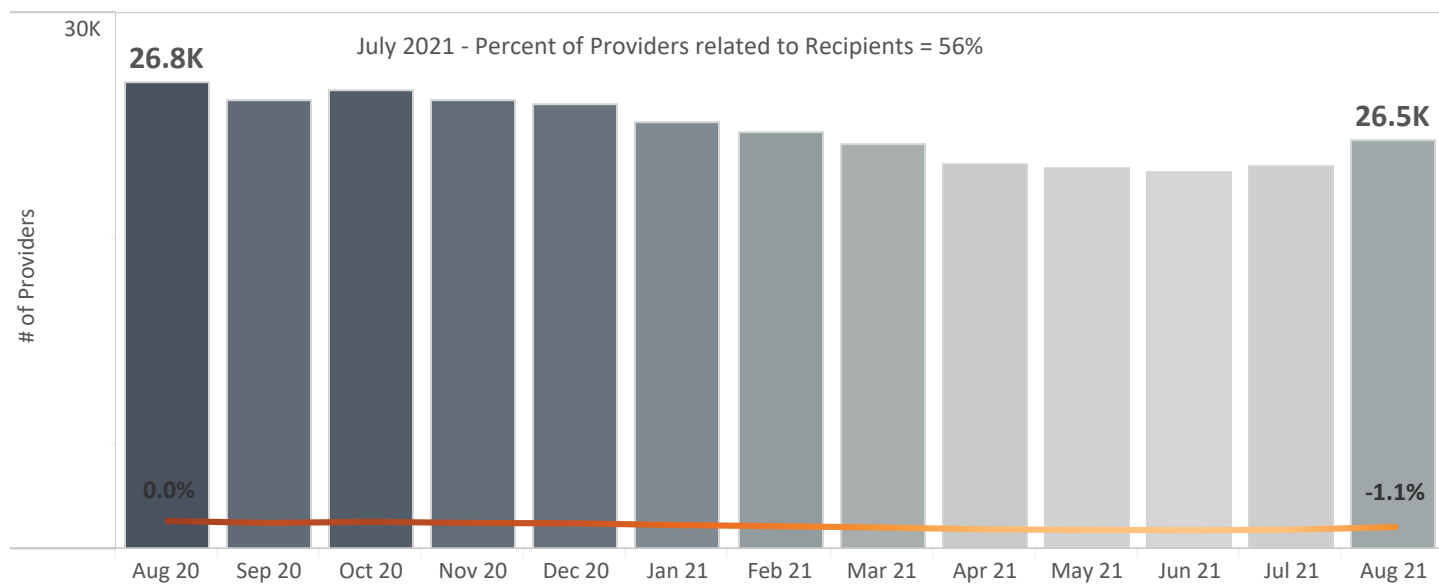


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



IHSS Providers

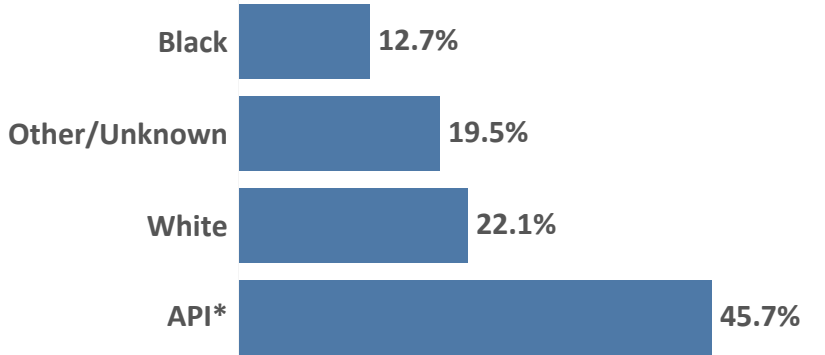


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Ethnicity - Congregate Meals

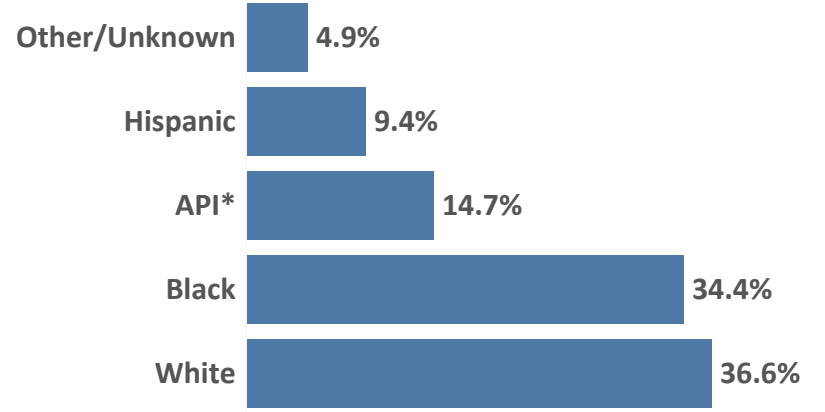


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

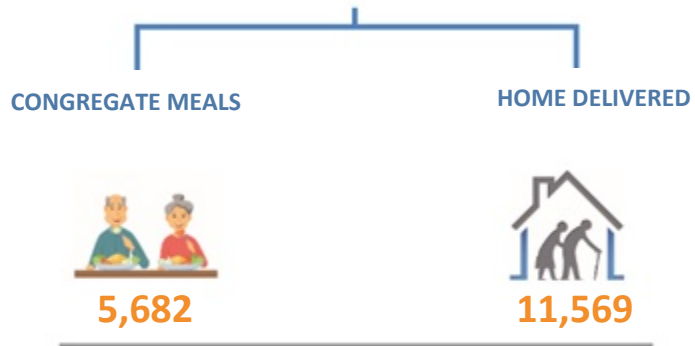
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Ethnicity - Home Delivered Meals



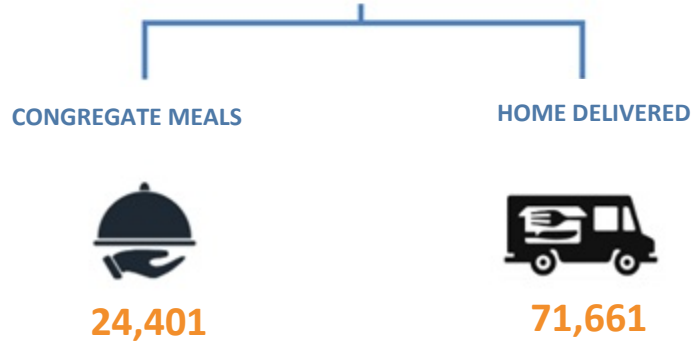
Total Individuals Served: 17,251



Gender - Congregate Meals



Total Meals Served: 96,062



Gender - Home Delivered Meals



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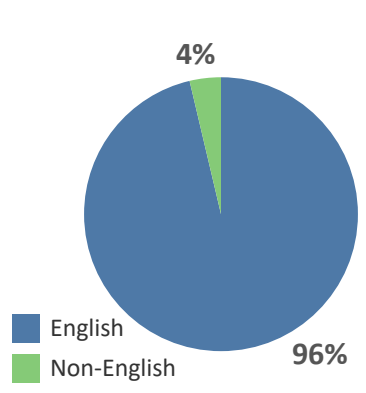
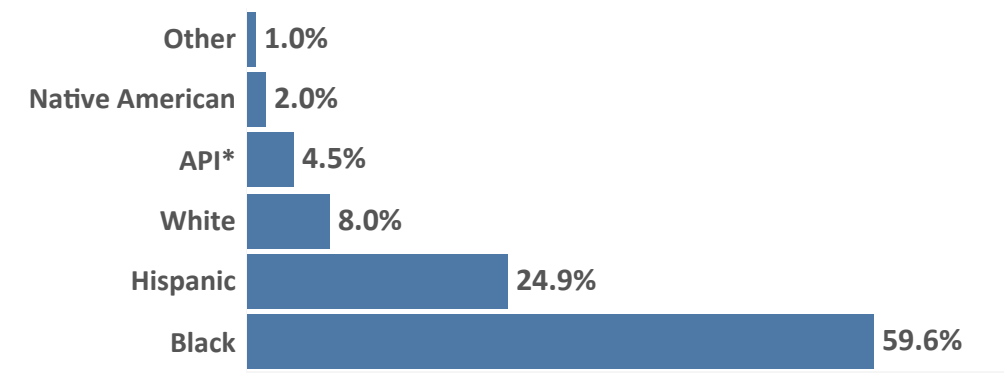
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Child Care Subsidies			% Difference
2020	August	1,325	
2021	August	1,113	-16.0%

Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

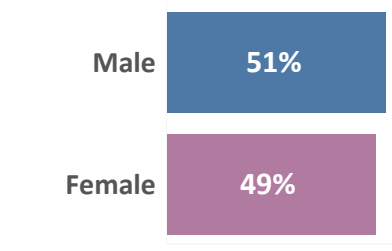
<h2>1,071</h2> <p>Children August 2021</p>	<h2>82%</h2> <p>CalWORKs Stage 1</p>	<h2>14%</h2> <p>California Alternative Payment Program (CAPP)</p>	<h2>4%</h2> <p>Foster Care Child Care Allowance Program (FCCCAP)</p>
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Ethnicity and Language

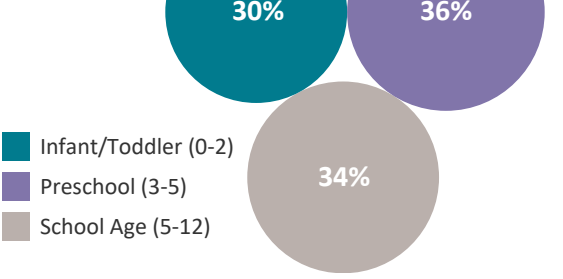


English		96.3%
Non-English	Spanish	2.6%
	Chinese	0.6%
	Vietnamese	0.1%
	Tagalog	0.1%
	Russian	0.1%
	Other non-English	0.1%
	French	0.1%

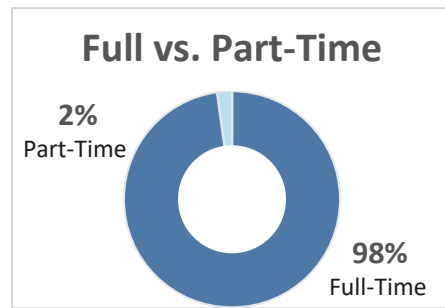
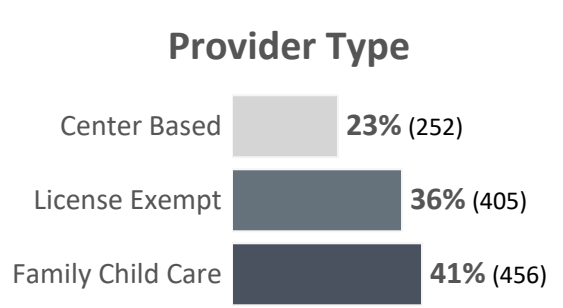
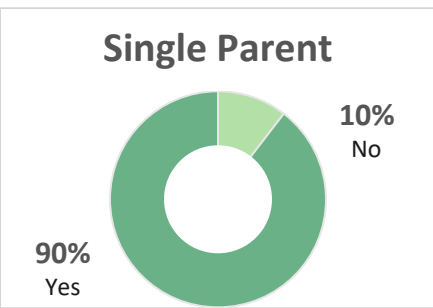
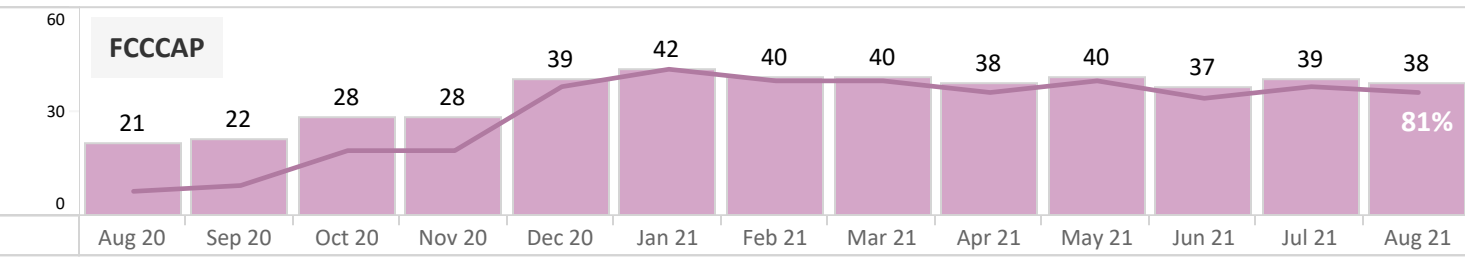
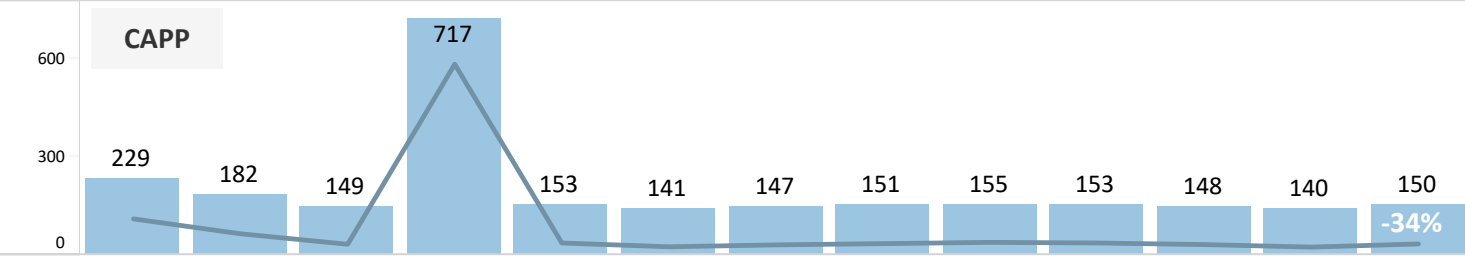
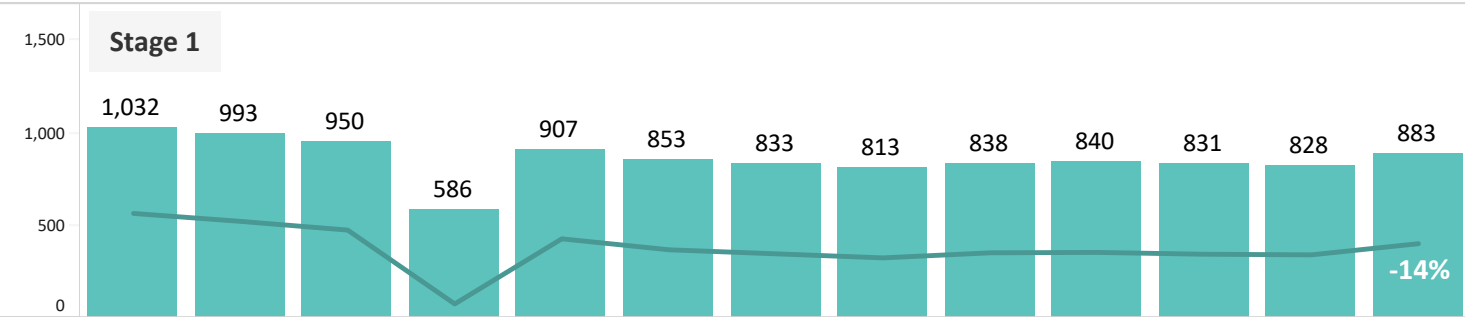
Gender



Age



Child Care Individuals



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Demographics by Program - Individuals

September 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		423,926	100.0%	133,155	100.0%	15,579	100.0%	5,204	100.0%	25,780	100.0%	1,424	100.0%	1,788	100.0%	1,071	100.0%
Seniors (65+) Child Care (5-12)	Female	30,057	7.1%	15,749	11.8%	2	0.0%	244	4.7%	9,458	36.7%	699	49.1%	0	0.0%	174	16.2%
	Male	20,951	4.9%	10,258	7.7%	3	0.0%	148	2.8%	4,292	16.6%	453	31.8%	0	0.0%	188	17.6%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	47	3.3%	0	0.0%	0	0.0%
Adults (18-64) Child Care (3-5)	Female	137,160	32.4%	39,053	29.3%	2,398	15.4%	1,639	31.5%	6,001	23.3%	111	7.8%	250	14.0%	174	16.2%
	Male	114,008	26.9%	26,709	20.1%	625	4.0%	3,173	61.0%	4,475	17.4%	107	7.5%	166	9.3%	208	19.4%
	Undefined	12	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	7	0.5%	0	0.0%	0	0.0%
Children (0-17) Child Care (0-2)	Female	59,836	14.1%	20,555	15.4%	6,354	40.8%	0	0.0%	505	2.0%	0	0.0%	676	37.8%	168	15.7%
	Male	61,898	14.6%	20,823	15.6%	6,197	39.8%	0	0.0%	1,049	4.1%	0	0.0%	695	38.9%	159	14.8%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	423,926	100.0%	133,155	100.0%	15,579	100.0%	5,204	100.0%	25,780	100.0%	1,424	100.0%	1,788	100.0%	1,071	100.0%
API*	93,614	22.1%	23,074	17.3%	826	5.3%	397	7.6%	10,460	40.6%	153	10.7%	110	6.2%	54	5.0%
Black	61,954	14.6%	30,136	22.6%	6,479	41.6%	2,529	48.6%	7,299	28.3%	363	25.5%	782	43.7%	617	57.6%
Hispanic	129,612	30.6%	26,767	20.1%	4,511	29.0%	510	9.8%	2,541	9.9%	104	7.3%	627	35.1%	280	26.1%
Native American	927	0.2%	304	0.2%	30	0.2%	29	0.6%	67	0.3%	9	0.6%	14	0.8%	25	2.3%
White	137,666	32.5%	52,866	39.7%	3,733	24.0%	1,737	33.4%	3,171	12.3%	510	35.8%	233	13.0%	84	7.8%
Other	153	0.0%	8	0.0%	0	0.0%	2	0.0%	2,242	8.7%	285	20.0%	22	1.2%	11	1.0%

Language	423,926	100.0%	133,155	100.0%	15,579	100.0%	5,204	100.0%	25,780	100.0%	1,424	100.0%	1,788	100.0%	1,071	100.0%
English	277,277	65.4%	96,876	72.8%	12,596	80.9%	4,813	92.5%	14,028	54.4%	1,170	82.2%	1,559	87.2%	1,040	97.1%
Cambodian	536	0.1%	387	0.3%	12	0.1%	3	0.1%	257	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	31,801	7.5%	11,681	8.8%	57	0.4%	116	2.2%	5,226	20.3%	30	2.1%	7	0.4%	6	0.6%
Farsi	1,750	0.4%	1,010	0.8%	162	1.0%	11	0.2%	919	3.6%	7	0.5%	2	0.1%	0	0.0%
Other	9,427	2.2%	3,055	2.3%	431	2.8%	80	1.5%	1,646	6.4%	152	10.7%	20	1.1%	4	0.4%
Other Asian	3,867	0.9%	1,131	0.8%	10	0.1%	29	0.6%	1,059	4.1%	14	1.0%	1	0.1%	0	0.0%
Spanish	90,604	21.4%	15,737	11.8%	2,274	14.6%	110	2.1%	1,600	6.2%	43	3.0%	198	11.1%	20	1.9%
Vietnamese	8,664	2.0%	3,278	2.5%	37	0.2%	42	0.8%	1,045	4.1%	8	0.6%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

September 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		423,926	100.0%	133,155	100.0%	15,579	100.0%	5,204	100.0%	25,780	100.0%	1,424	100.0%	1,788	100.0%	1,071	100.0%
North County	Alameda	14,826	3.5%	4,792	3.6%	430	2.8%	108	2.1%	1,011	3.9%	68	4.8%	46	2.6%	13	1.2%
	Albany	3,075	0.7%	622	0.5%	94	0.6%	9	0.2%	77	0.3%	15	1.1%	4	0.2%	2	0.2%
	Berkeley	16,151	3.8%	6,982	5.2%	446	2.9%	315	6.1%	1,248	4.8%	126	8.8%	44	2.5%	24	2.2%
	Emeryville	2,890	0.7%	1,107	0.8%	123	0.8%	55	1.1%	219	0.8%	14	1.0%	10	0.6%	10	0.9%
	Oakland	159,789	37.7%	62,343	46.8%	8,549	54.9%	3,222	61.9%	11,154	43.3%	543	38.1%	673	37.6%	513	47.9%
	Piedmont	584	0.1%	112	0.1%			5	0.1%	34	0.1%	8	0.6%	1	0.1%		
Tri-City	Fremont	36,970	8.7%	9,019	6.8%	765	4.9%	230	4.4%	2,522	9.8%	94	6.6%	92	5.1%	66	6.2%
	Newark	9,905	2.3%	2,254	1.7%	196	1.3%	43	0.8%	642	2.5%	26	1.8%	31	1.7%	17	1.6%
	Union City	17,321	4.1%	4,490	3.4%	397	2.5%	82	1.6%	1,267	4.9%	39	2.7%	34	1.9%	38	3.5%
Central County	Castro Valley	10,723	2.5%	2,505	1.9%	208	1.3%	60	1.2%	546	2.1%	41	2.9%	26	1.5%	12	1.1%
	Hayward	65,810	15.5%	16,860	12.7%	2,075	13.3%	571	11.0%	3,059	11.9%	193	13.6%	179	10.0%	188	17.6%
	San Leandro	37,188	8.8%	11,220	8.4%	1,167	7.5%	225	4.3%	2,014	7.8%	106	7.4%	102	5.7%	64	6.0%
	San Lorenzo	8,617	2.0%	2,303	1.7%	196	1.3%	59	1.1%	460	1.8%	31	2.2%	13	0.7%	22	2.1%
Tri-Valley	Dublin	7,486	1.8%	1,900	1.4%	151	1.0%	24	0.5%	530	2.1%	19	1.3%	16	0.9%	31	2.9%
	Livermore	13,660	3.2%	3,185	2.4%	372	2.4%	97	1.9%	490	1.9%	39	2.7%	29	1.6%	51	4.8%
	Pleasanton	7,466	1.8%	1,543	1.2%	129	0.8%	27	0.5%	425	1.6%	43	3.0%	20	1.1%	5	0.5%
Other	Other	11,465	2.7%	1,918	1.4%	281	1.8%	72	1.4%	82	0.3%	19	1.3%	468	26.2%	15	1.4%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely and can care for a few children to a large family child care home that cares for up to 14 children.

Center-Based Program: (also known as "Child Care Center" or "Day Care Center") Any child care facility of any capacity, other than a family child care home as defined in Education Code - Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.