

Social Services Agency

October 2021 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 460,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



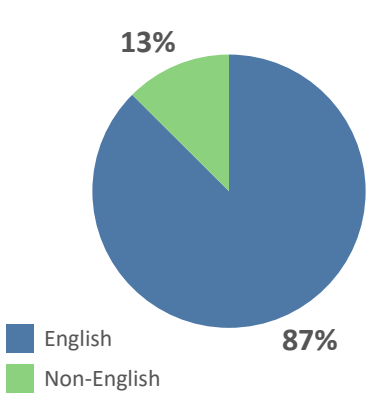
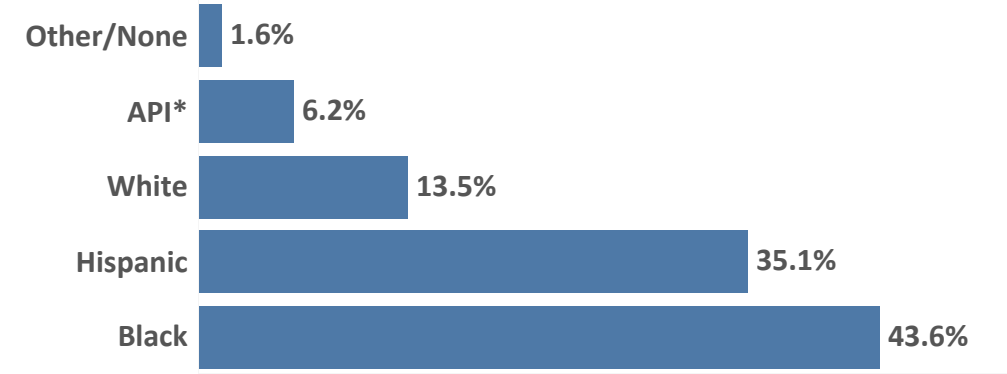
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in September 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2020	September	1,740	
2021	September	1,796	3.2%

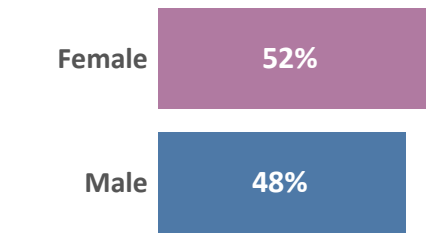
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language

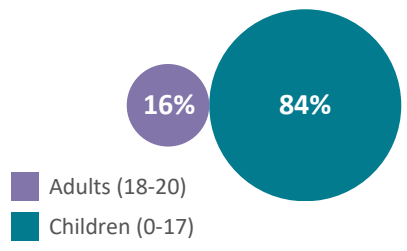


English		87.5%
Non-English	Spanish	10.7%
	Other	1.2%
	Chinese	0.4%
	Farsi	0.1%
	Vietnamese	0.1%
	Other Asian	0.1%

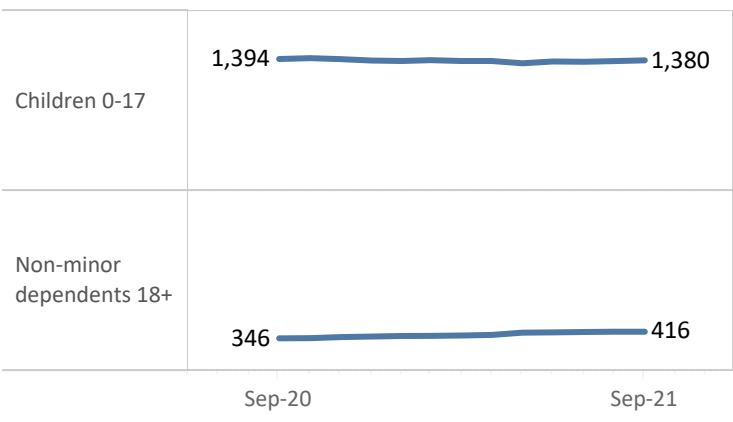
Gender



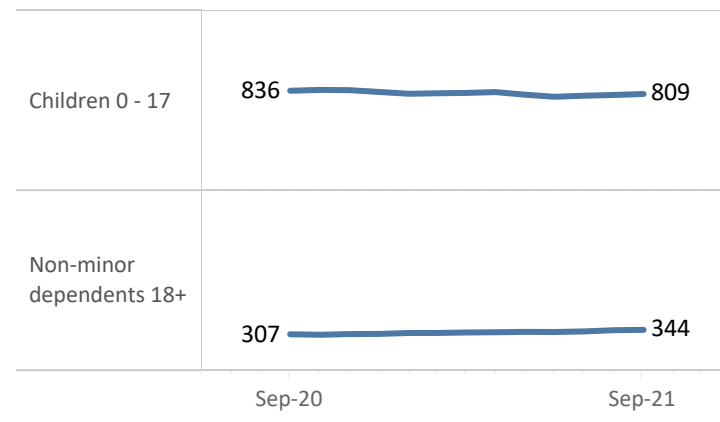
Age



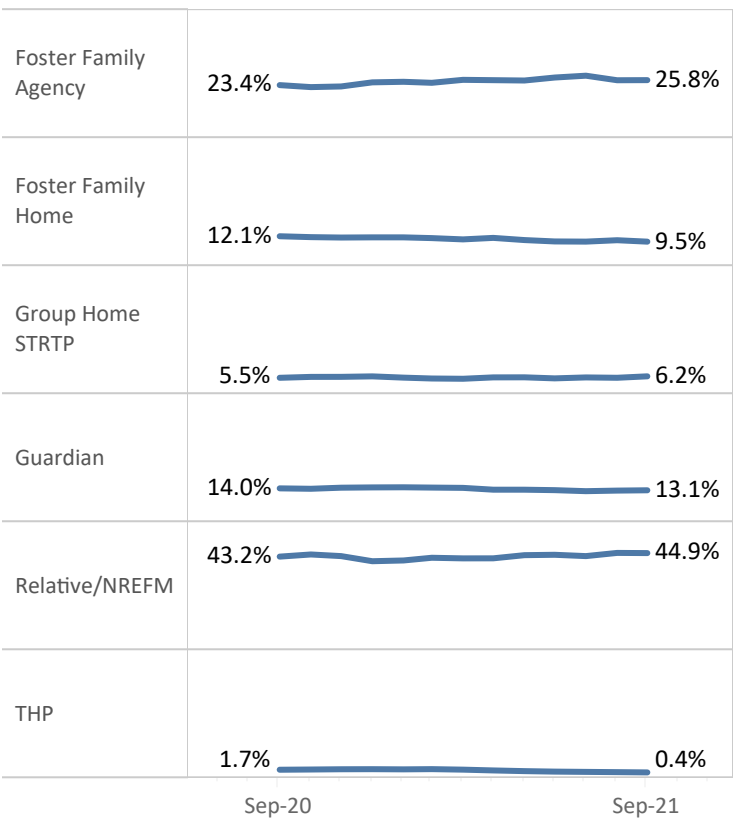
Child Welfare Children and Non-Minor Dependent Youth in Cases



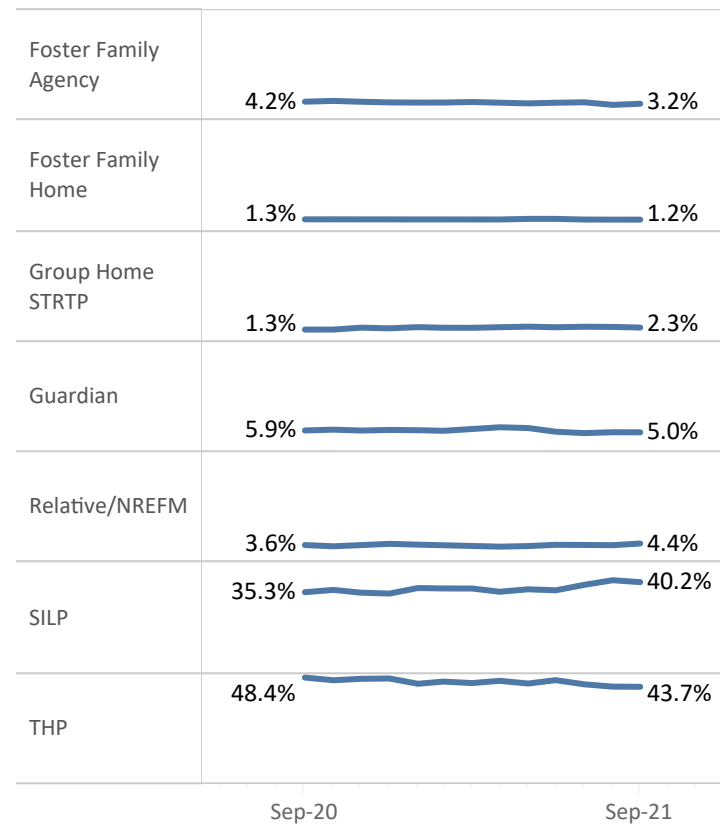
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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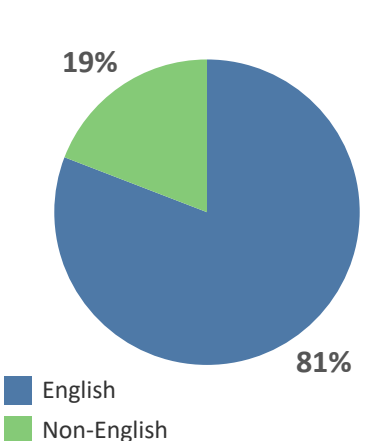
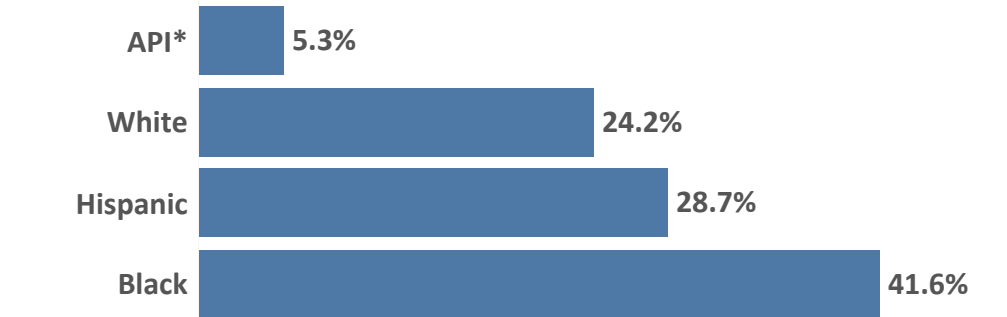
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

		% Difference
2020	September	8,406
2021	September	6,932
		-17.5%

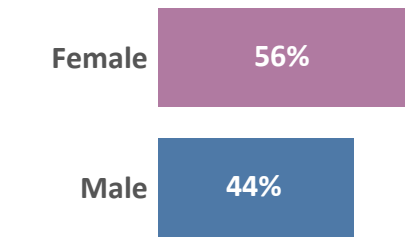
The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

Ethnicity and Language

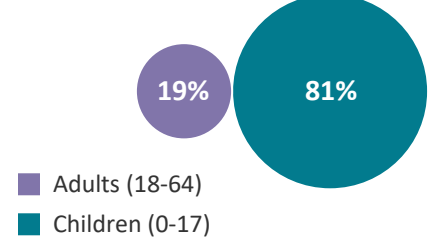


English		80.9%
Non-English	Spanish	14.4%
	Other	2.8%
	Farsi	1.2%
	Vietnamese	0.2%
	Chinese	0.2%
	Other Asian	0.2%
	Cambodian	0.1%

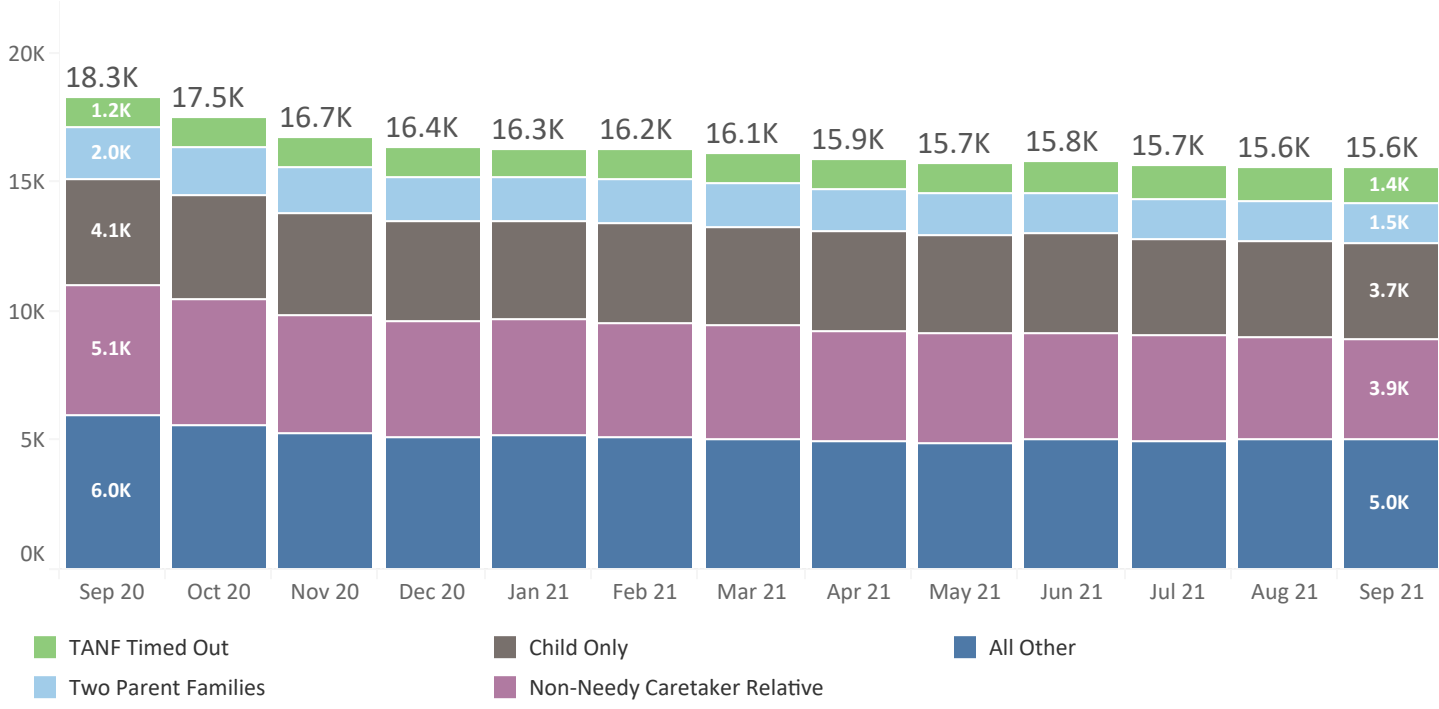
Gender



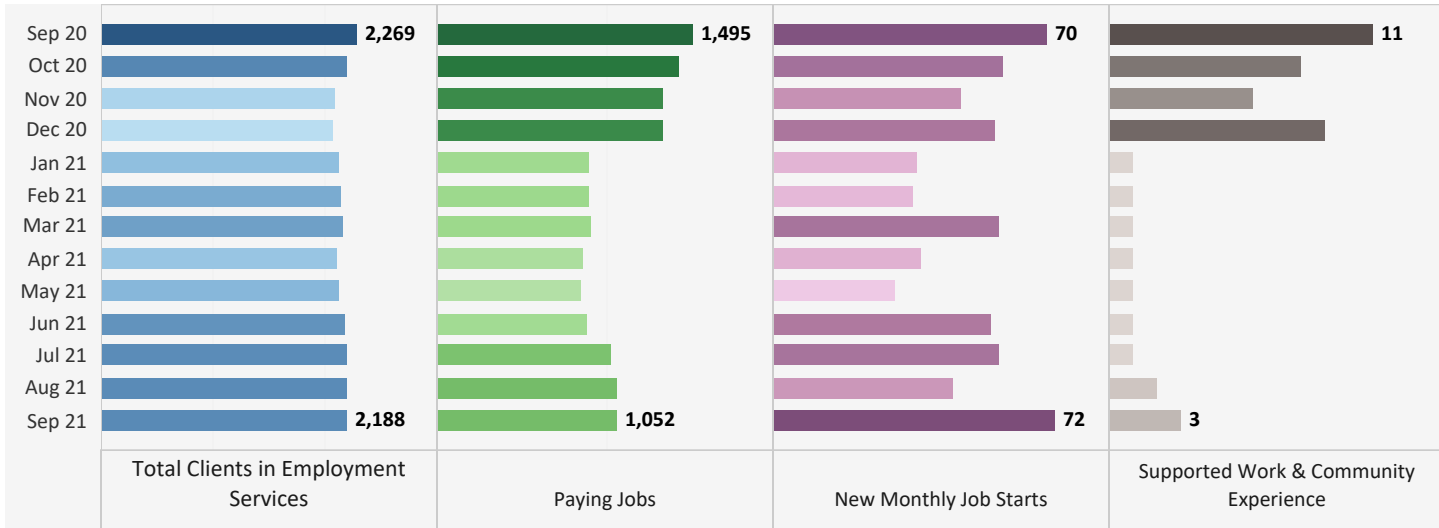
Age



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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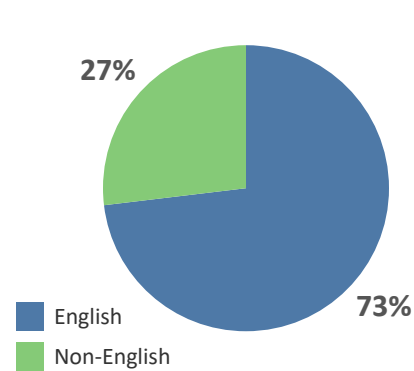
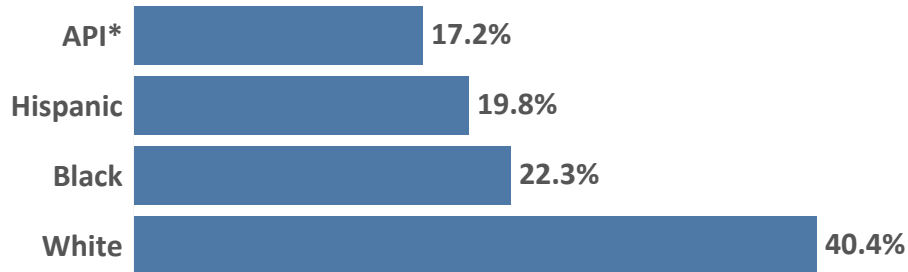
CalFresh Caseload

Year	Month	Caseload	% Difference
2020	September	82.7K	
2021	September	82.3K	-0.4%

NA CalFresh Caseload

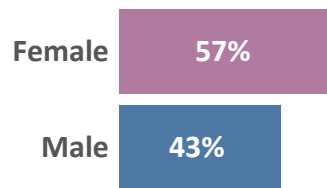
Year	Month	Caseload	% Difference
2020	September	78.5K	
2021	September	78.7K	+0.2%

Ethnicity and Language

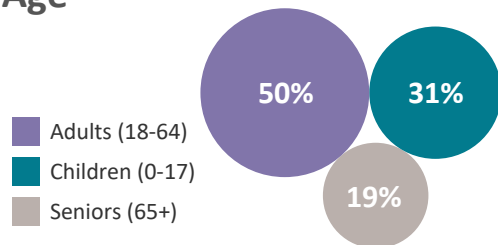


Language	Percentage
English	73.1%
Non-English	
Spanish	11.6%
Chinese	7.2%
Vietnamese	2.4%
Other Asian	2.4%
Other	2.2%
Farsi	0.8%
Cambodian	0.3%

Gender

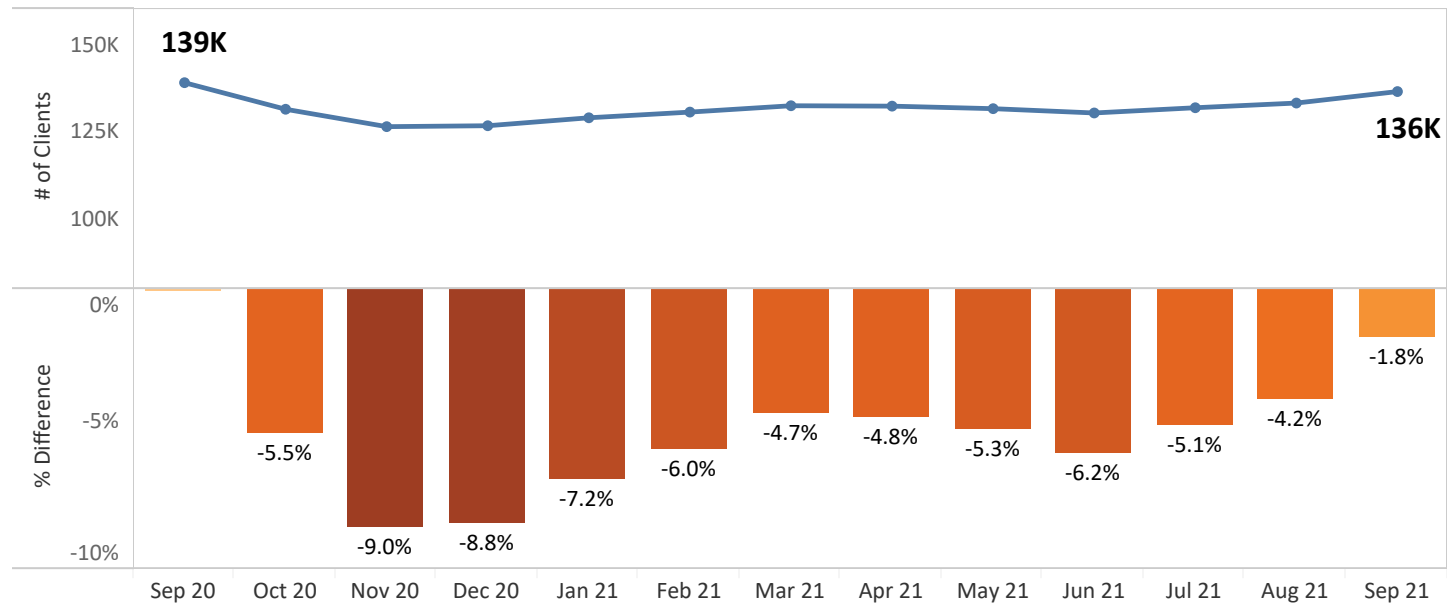


Age

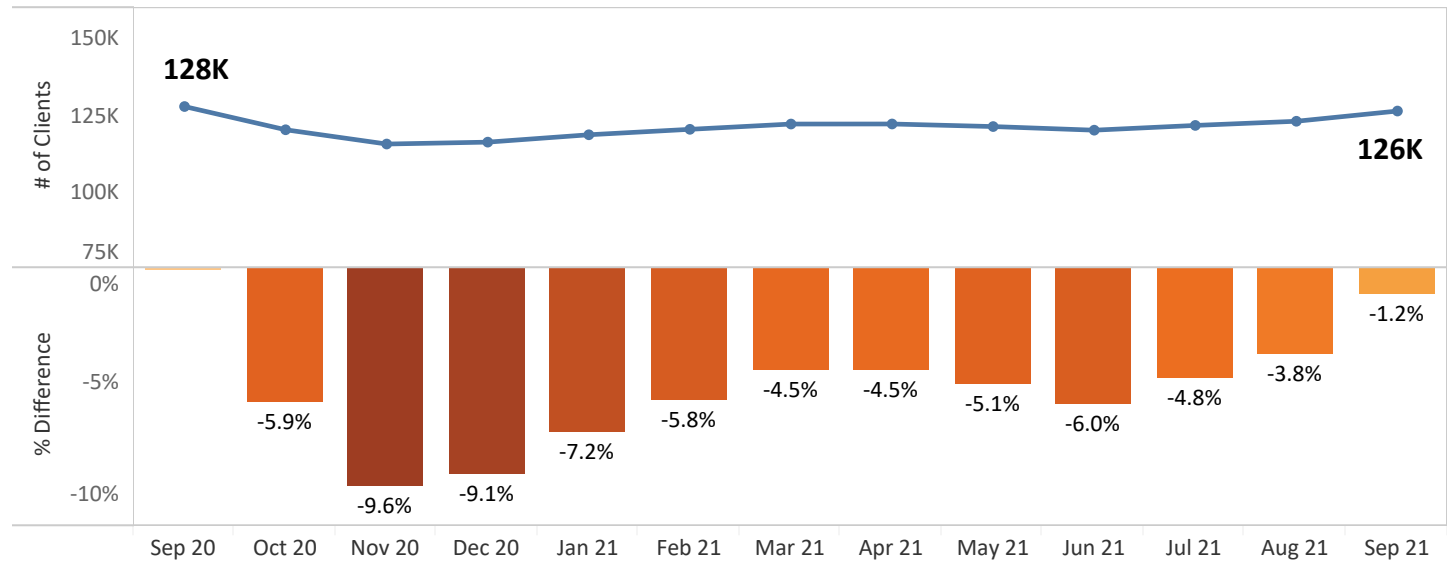


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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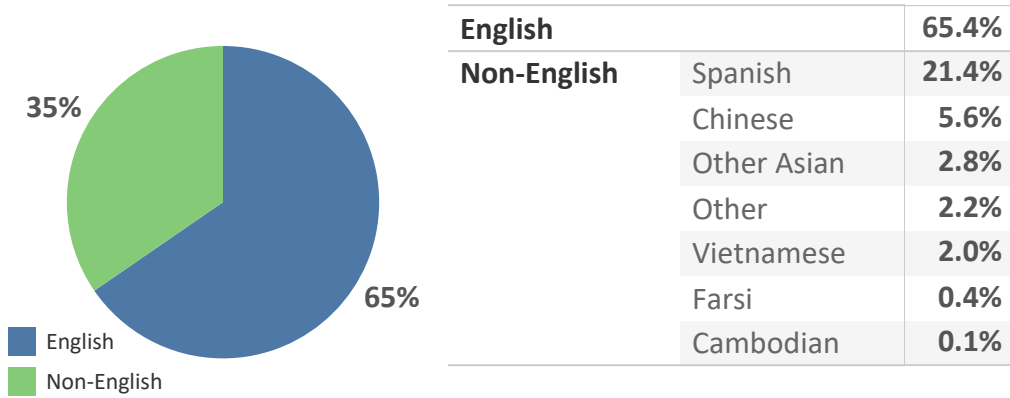
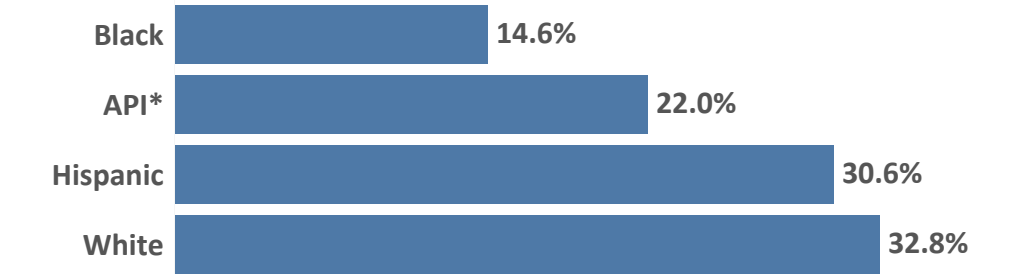
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Medi-Cal Caseload

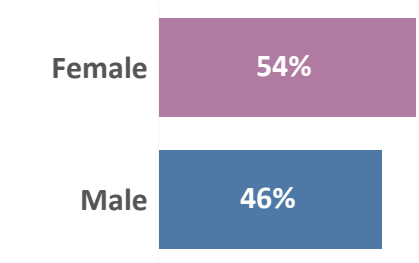
Medi-Cal Caseload			% Difference
2020	September	216.6K	
2021	September	240.1K	10.9%

Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

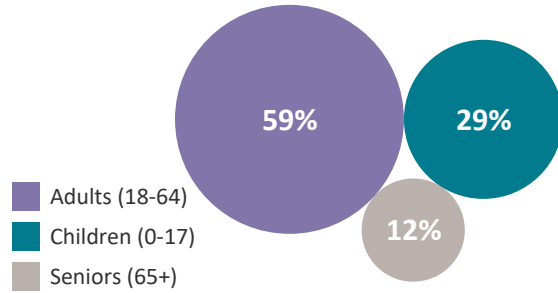
Ethnicity and Language



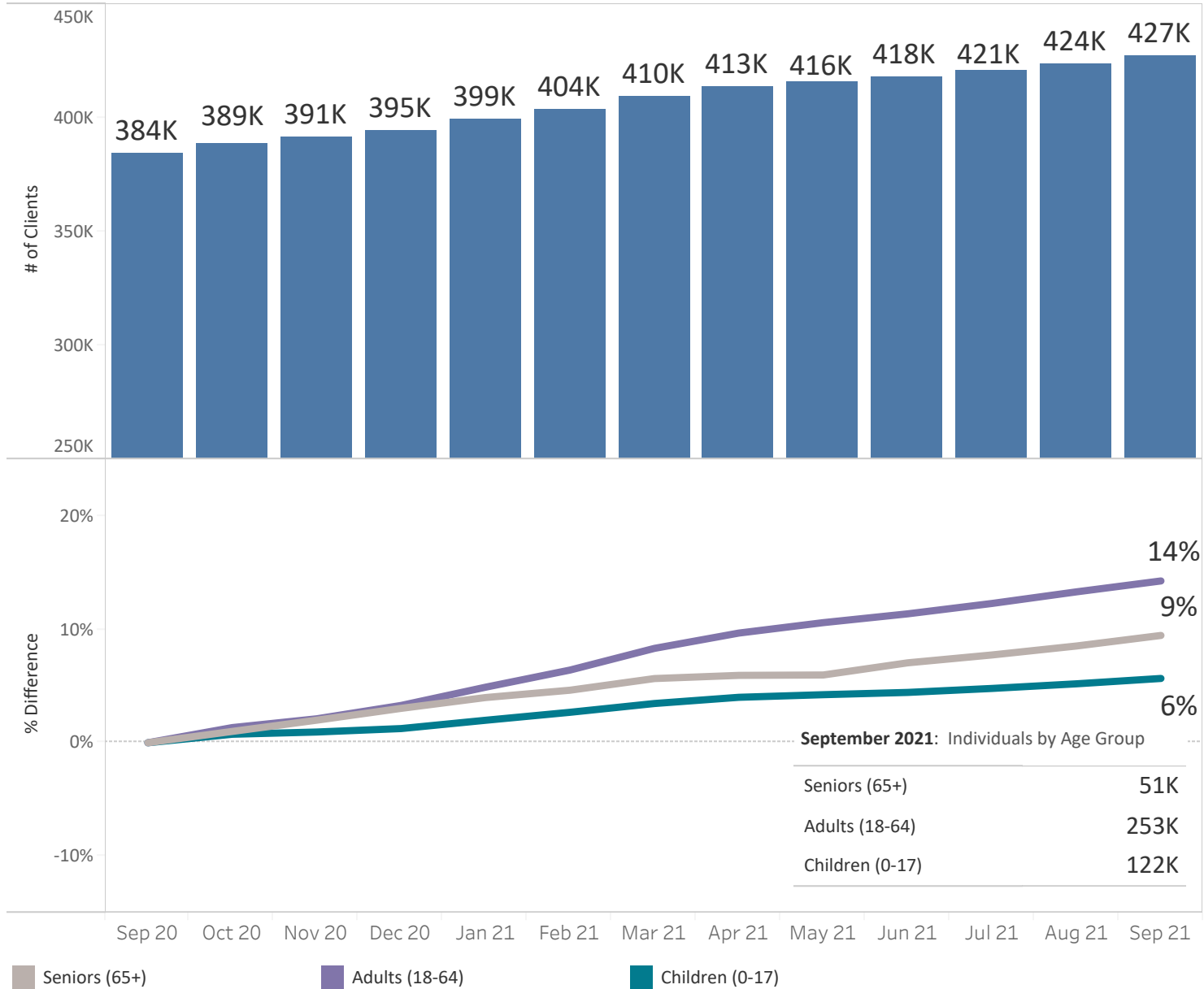
Gender



Age



Medi-Cal Individuals



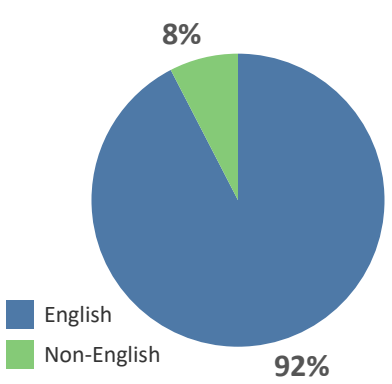
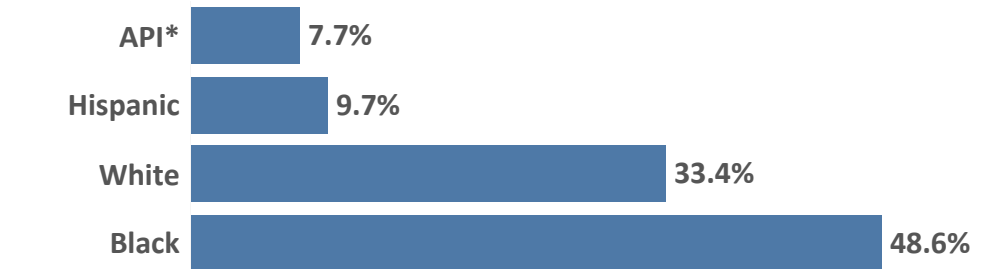
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

% change/difference is calculated relative to the first month in the observed year.

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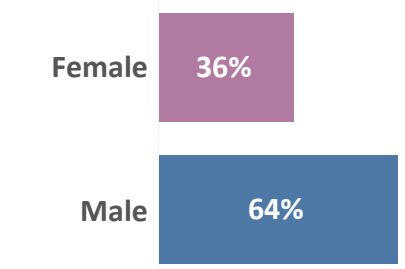
GA Caseload			% Difference
2020	September	7,084	
2021	September	5,186	-26.8%

Ethnicity and Language

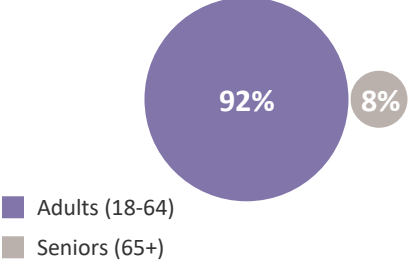


English			92.4%
Non-English			
Spanish			2.1%
Other Asian			2.1%
Other			1.5%
Chinese			0.8%
Vietnamese			0.9%
Farsi			0.2%
Cambodian			0.1%

Gender

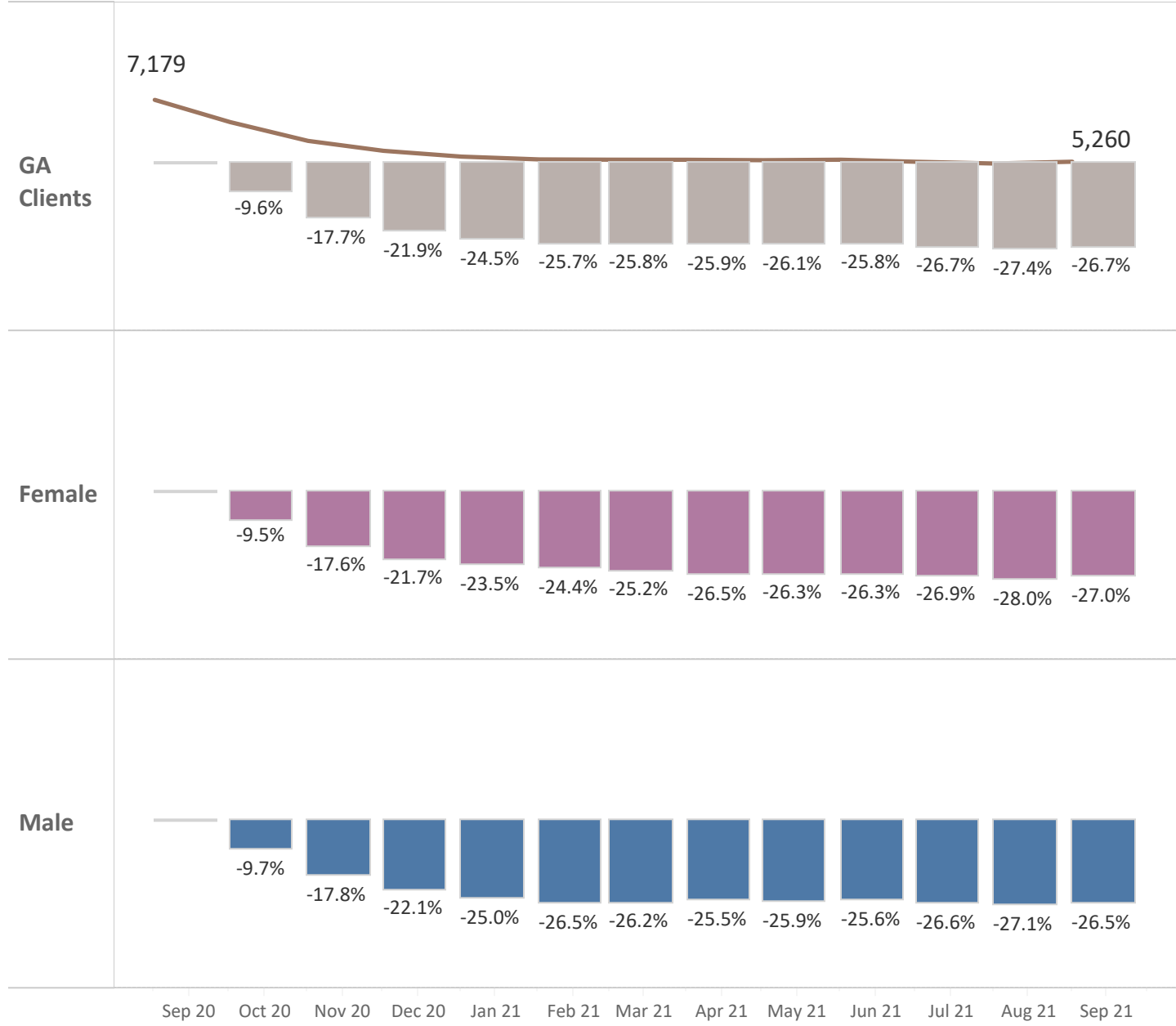


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



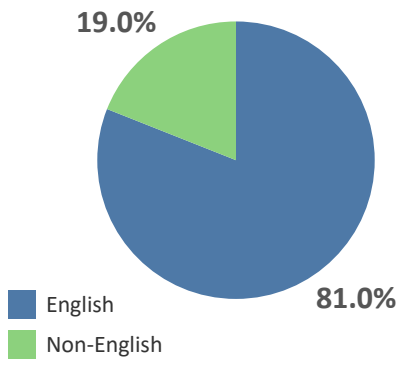
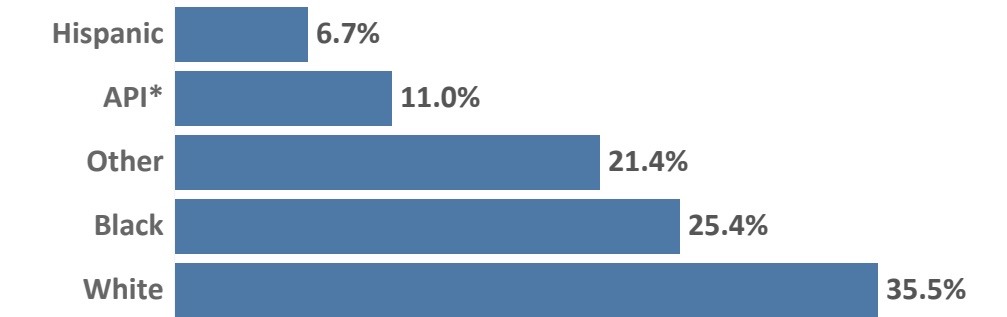
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APS Caseload

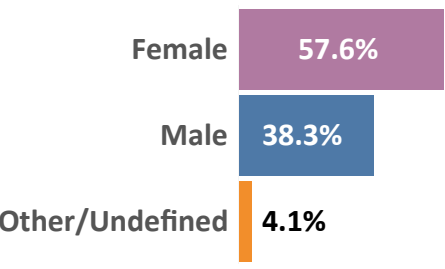
2020		September	1,371	% Difference
2021	September	1,385	1.0%	

Ethnicity and Language

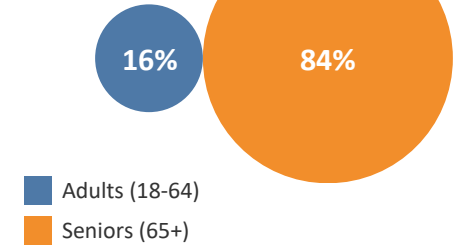


English	81.0%	
Non-English	Other	11.6%
	Chinese	2.9%
	Spanish	2.7%
	Other Asian	1.2%
	Farsi	0.4%
	Vietnamese	0.3%

Gender

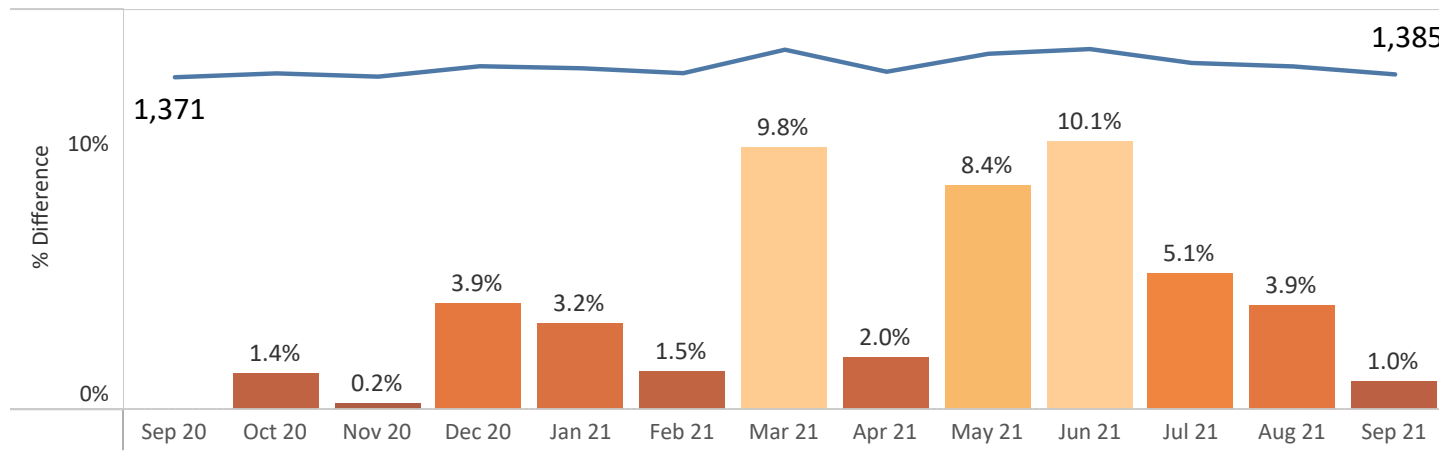


Age

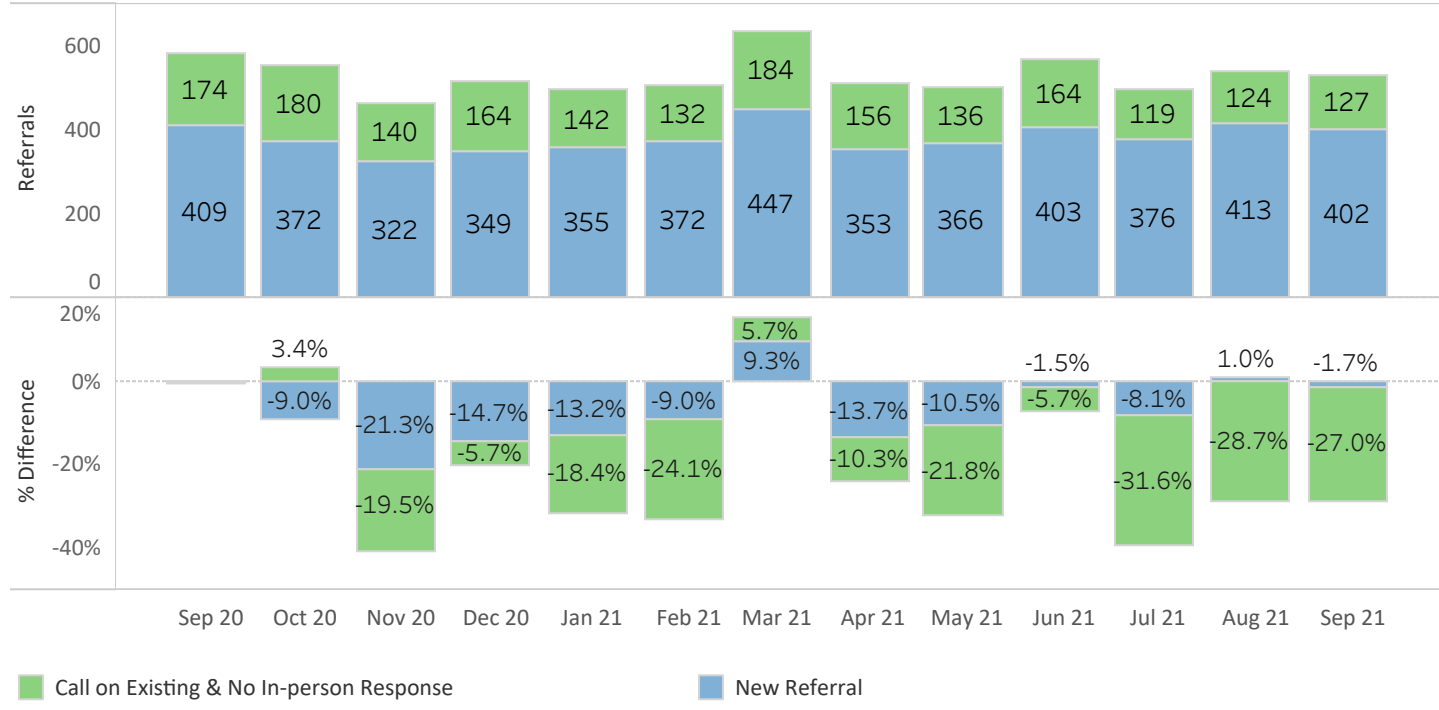


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

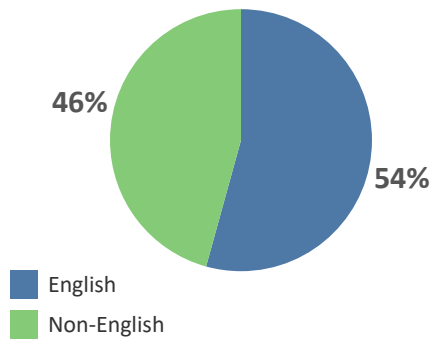
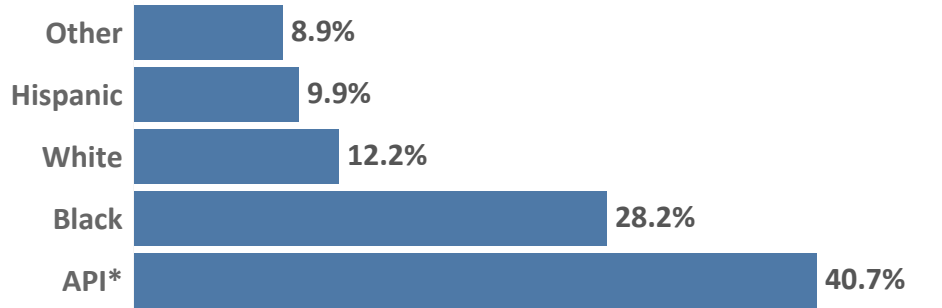
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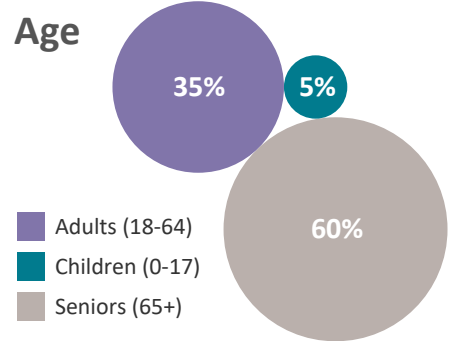
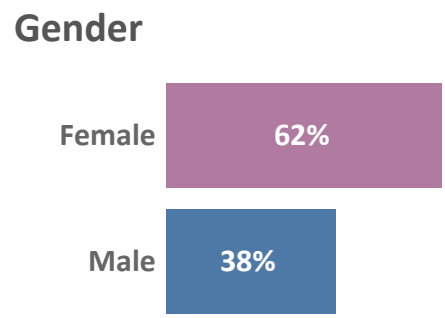
IHSS Caseload			% Difference
2020	September	25.1K	
2021	September	25.9K	3.1%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

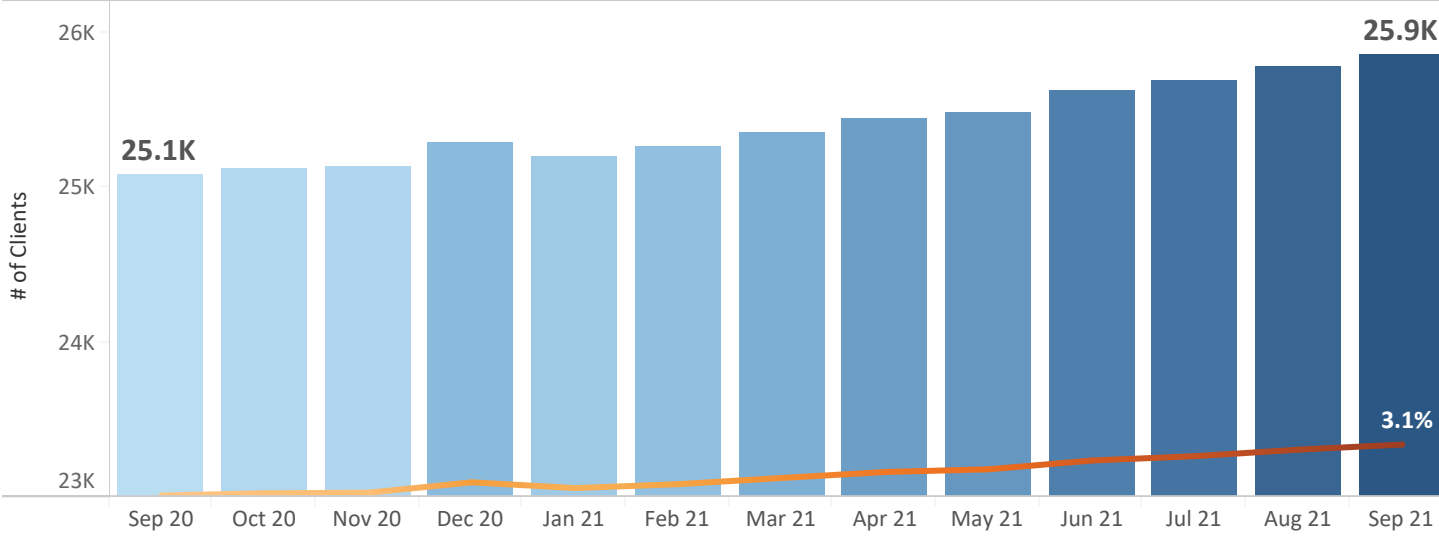
Ethnicity and Language



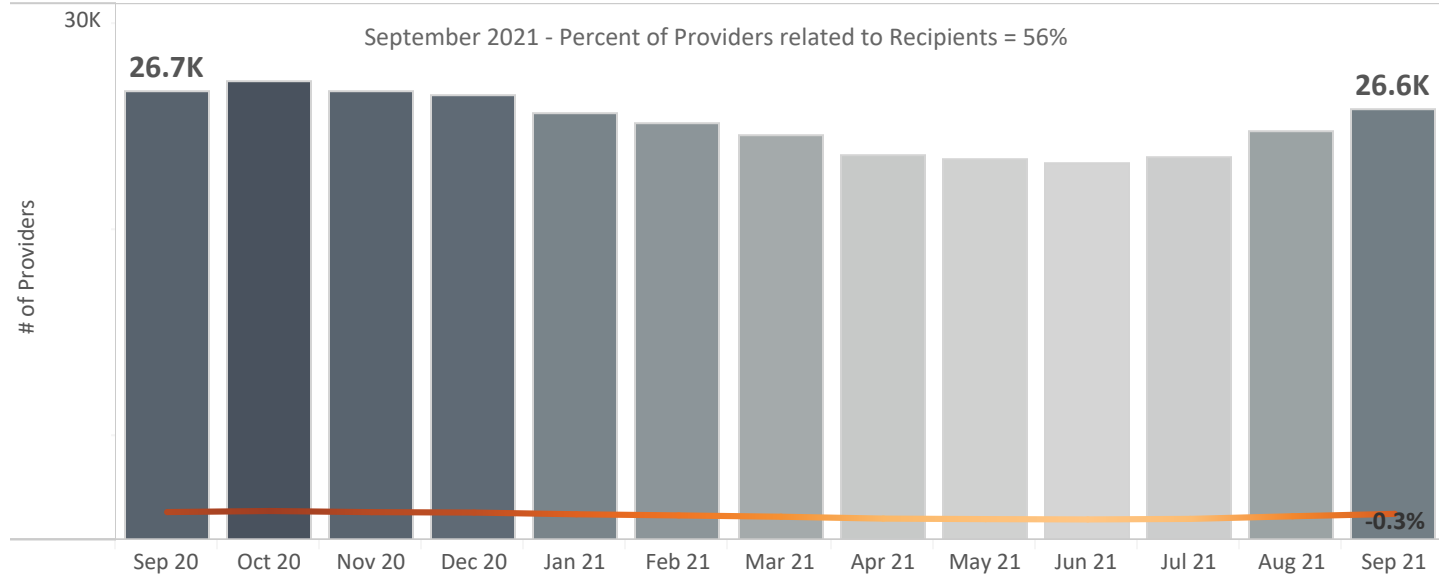
English		54.3%
Non-English	Chinese	20.4%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.1%
	Vietnamese	4.1%
	Farsi	3.5%
	Cambodian	1.0%



IHSS Recipients



IHSS Providers

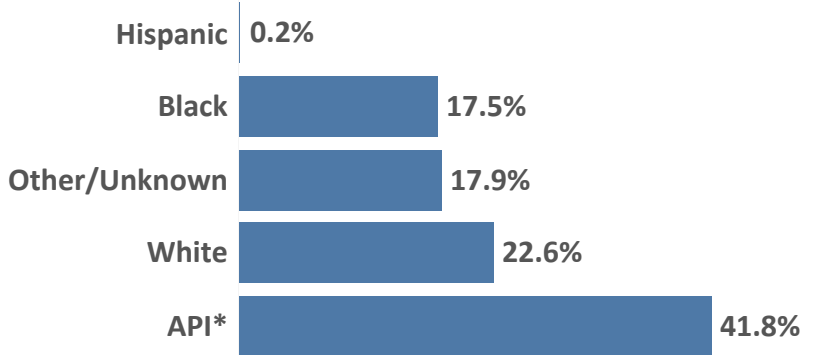


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Ethnicity - Congregate Meals

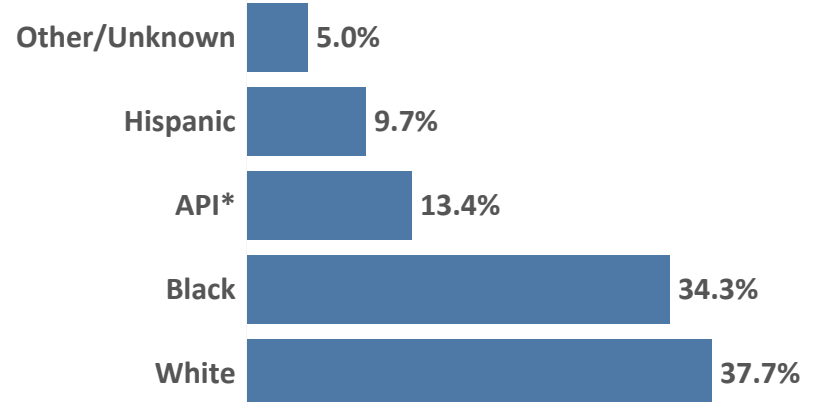


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

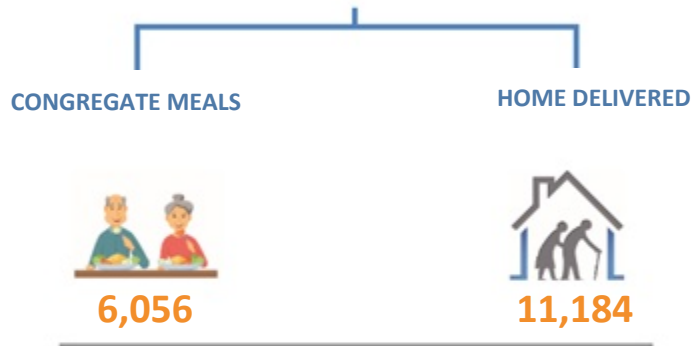
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Ethnicity - Home Delivered Meals



Total Individuals Served: 17,240



Gender - Congregate Meals



Total Meals Served: 92,962



Gender - Home Delivered Meals



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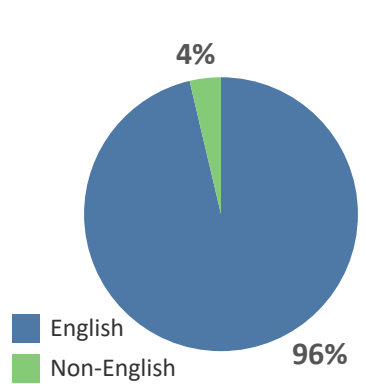
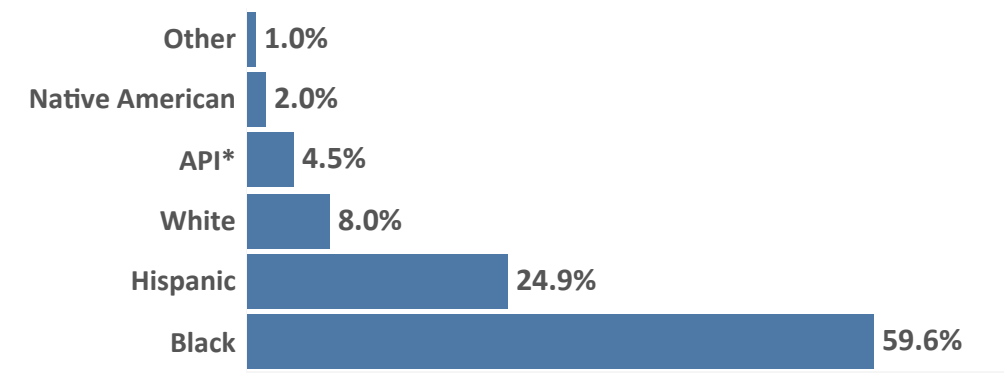
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Child Care Subsidies			% Difference
2020	September	1,233	
2021	September	1,085	-12.0%

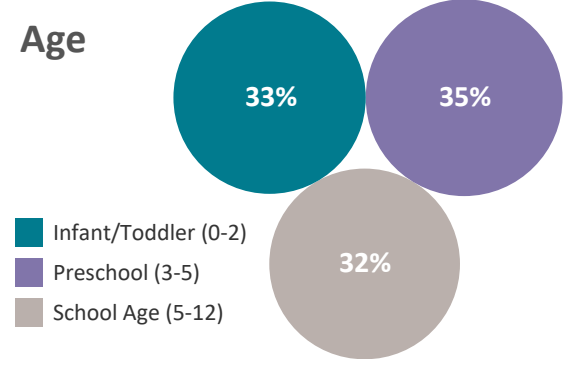
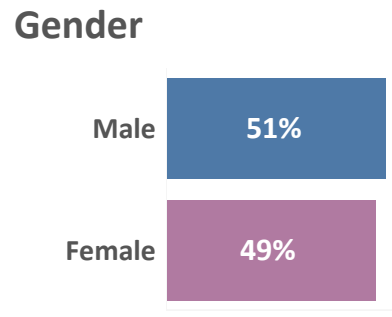
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

<h3>1,065</h3> <p>Children September 2021</p>	<h3>83%</h3> <p>CalWORKs Stage 1</p>	<h3>14%</h3> <p>California Alternative Payment Program (CAPP)</p>	<h3>3%</h3> <p>Foster Care Child Care Allowance Program (FCCCAP)</p>
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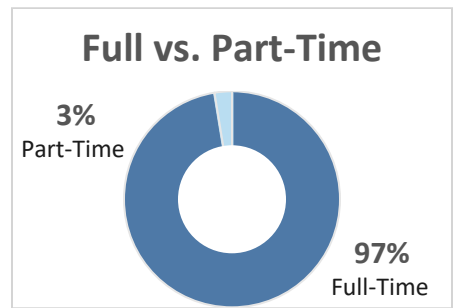
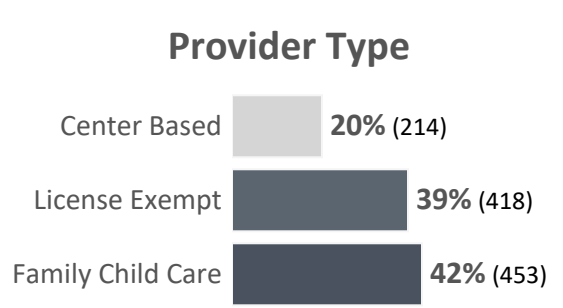
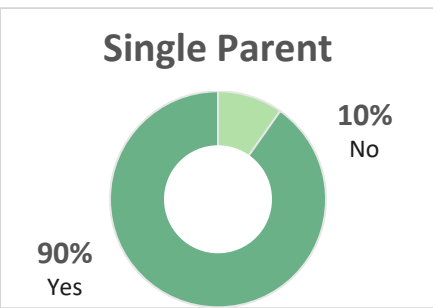
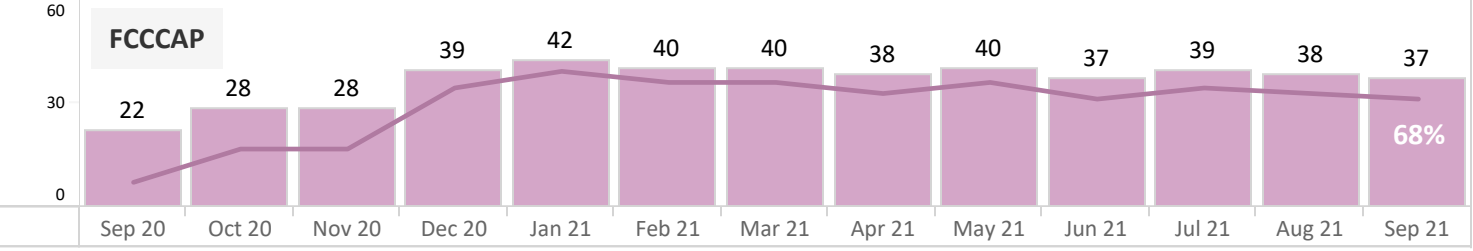
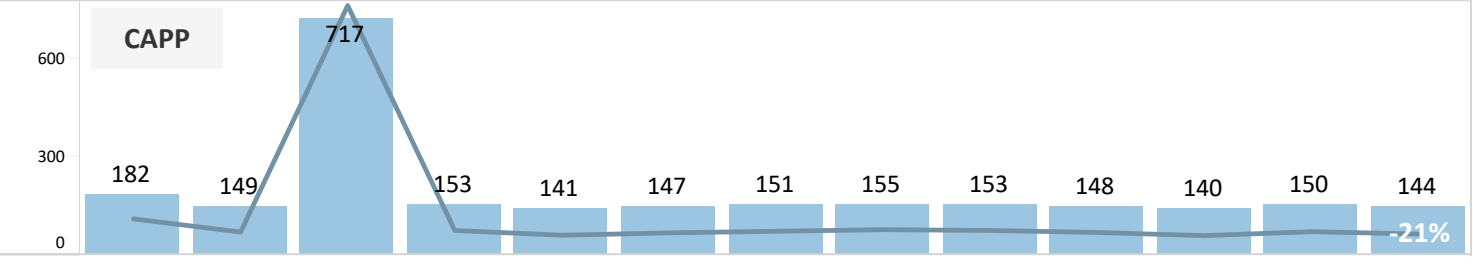
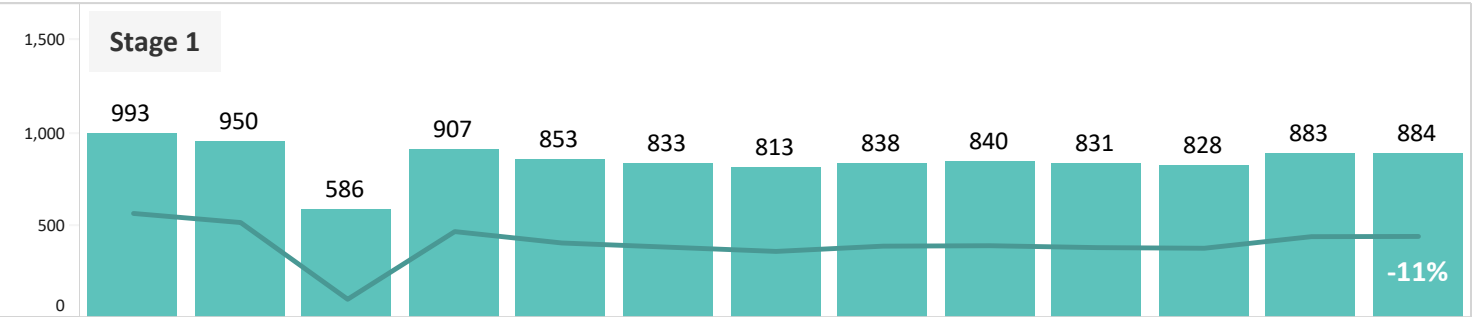
Ethnicity and Language



English		96.3%
Non-English	Spanish	2.6%
	Chinese	0.6%
	Vietnamese	0.1%
	Tagalog	0.1%
	Russian	0.1%
	Other non-English	0.1%
	French	0.1%



Child Care Individuals



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Demographics by Program - Individuals

October 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		427,042	100.0%	136,435	100.0%	15,575	100.0%	5,260	100.0%	25,858	100.0%	1,385	100.0%	1,796	100.0%	1,065	100.0%
Seniors (65+) Child Care (5-12)	Female	30,277	7.1%	16,097	11.8%	2	0.0%	246	4.7%	9,458	36.6%	699	50.5%	0	0.0%	163	15.3%
	Male	21,168	5.0%	10,494	7.7%	4	0.0%	153	2.9%	4,294	16.6%	424	30.6%	0	0.0%	182	17.1%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	45	3.2%	0	0.0%	0	0.0%
Adults (18-64) Child Care (3-5)	Female	138,208	32.4%	40,435	29.6%	2,396	15.4%	1,664	31.6%	6,049	23.4%	104	7.5%	251	14.0%	167	15.7%
	Male	115,090	27.0%	27,612	20.2%	627	4.0%	3,196	60.8%	4,488	17.4%	106	7.7%	165	9.2%	199	18.7%
	Undefined	14	0.0%	6	0.0%	0	0.0%	0	0.0%	0	0.0%	7	0.5%	0	0.0%	0	0.0%
Children (0-17) Child Care (0-2)	Female	60,112	14.1%	20,782	15.2%	6,367	40.9%	1	0.0%	509	2.0%	0	0.0%	684	38.1%	179	16.8%
	Male	62,169	14.6%	21,008	15.4%	6,179	39.7%	0	0.0%	1,060	4.1%	0	0.0%	695	38.7%	175	16.4%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	427,042	100.0%	136,435	100.0%	15,575	100.0%	5,260	100.0%	25,858	100.0%	1,385	100.0%	1,796	100.0%	1,065	100.0%
API*	93,654	21.9%	23,434	17.2%	824	5.3%	406	7.7%	10,531	40.7%	152	11.0%	110	6.1%	50	4.7%
Black	62,087	14.5%	30,449	22.3%	6,485	41.6%	2,556	48.6%	7,289	28.2%	352	25.4%	779	43.4%	630	59.2%
Hispanic	130,479	30.6%	27,076	19.8%	4,472	28.7%	509	9.7%	2,571	9.9%	93	6.7%	628	35.0%	252	23.7%
Native American	940	0.2%	294	0.2%	32	0.2%	29	0.6%	68	0.3%	9	0.6%	14	0.8%	29	2.7%
White	139,724	32.7%	55,172	40.4%	3,762	24.2%	1,758	33.4%	3,159	12.2%	491	35.5%	241	13.4%	94	8.8%
Other	158	0.0%	10	0.0%	0	0.0%	2	0.0%	2,240	8.7%	288	20.8%	24	1.3%	10	0.9%

Language	427,042	100.0%	136,435	100.0%	15,575	100.0%	5,260	100.0%	25,858	100.0%	1,385	100.0%	1,796	100.0%	1,065	100.0%
English	279,397	65.4%	99,756	73.1%	12,594	80.9%	4,861	92.4%	14,038	54.3%	1,122	81.0%	1,571	87.5%	1,027	96.4%
Cambodian	538	0.1%	397	0.3%	12	0.1%	4	0.1%	257	1.0%	2	0.1%	0	0.0%	0	0.0%
Chinese	31,897	7.5%	11,854	8.7%	57	0.4%	117	2.2%	5,268	20.4%	40	2.9%	7	0.4%	4	0.4%
Farsi	1,797	0.4%	1,062	0.8%	193	1.2%	10	0.2%	916	3.5%	5	0.4%	2	0.1%	0	0.0%
Other	9,430	2.2%	3,059	2.2%	432	2.8%	79	1.5%	1,657	6.4%	160	11.6%	22	1.2%	15	1.4%
Other Asian	3,886	0.9%	1,163	0.9%	10	0.1%	33	0.6%	1,057	4.1%	14	1.0%	1	0.1%	0	0.0%
Spanish	91,445	21.4%	15,841	11.6%	2,240	14.4%	111	2.1%	1,615	6.2%	38	2.7%	192	10.7%	18	1.7%
Vietnamese	8,652	2.0%	3,303	2.4%	37	0.2%	45	0.9%	1,050	4.1%	4	0.3%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

October 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		427,042	100.0%	136,435	100.0%	15,575	100.0%	5,260	100.0%	25,858	100.0%	1,385	100.0%	1,777	100.0%	1,065	100.0%
North County	Alameda	14,957	3.5%	4,946	3.6%	440	2.8%	111	2.1%	1,022	4.0%	58	4.2%	49	2.8%	14	1.3%
	Albany	3,095	0.7%	630	0.5%	85	0.5%	8	0.2%	75	0.3%	6	0.4%	2	0.1%	2	0.2%
	Berkeley	16,326	3.8%	8,012	5.9%	437	2.8%	314	6.0%	1,240	4.8%	135	9.7%	40	2.3%	26	2.4%
	Emeryville	2,920	0.7%	1,131	0.8%	122	0.8%	58	1.1%	218	0.8%	16	1.2%	11	0.6%	13	1.2%
	Oakland	160,828	37.7%	63,304	46.4%	8,474	54.4%	3,236	61.5%	11,177	43.2%	515	37.2%	512	28.8%	524	49.2%
	Piedmont	588	0.1%	123	0.1%	0	0.0%	5	0.1%	33	0.1%	6	0.4%	1	0.1%	0	0.0%
Tri-City	Fremont	37,291	8.7%	9,223	6.8%	817	5.2%	246	4.7%	2,531	9.8%	106	7.7%	75	4.2%	66	6.2%
	Newark	9,963	2.3%	2,282	1.7%	191	1.2%	42	0.8%	650	2.5%	24	1.7%	33	1.9%	15	1.4%
	Union City	17,355	4.1%	4,577	3.4%	402	2.6%	83	1.6%	1,268	4.9%	35	2.5%	26	1.5%	36	3.4%
Central County	Castro Valley	10,795	2.5%	2,536	1.9%	203	1.3%	63	1.2%	548	2.1%	42	3.0%	31	1.7%	12	1.1%
	Hayward	66,337	15.5%	17,131	12.6%	2,075	13.3%	589	11.2%	3,084	11.9%	186	13.4%	192	10.8%	186	17.5%
	San Leandro	37,429	8.8%	11,467	8.4%	1,153	7.4%	227	4.3%	2,026	7.8%	109	7.9%	92	5.2%	62	5.8%
	San Lorenzo	8,677	2.0%	2,335	1.7%	180	1.2%	58	1.1%	455	1.8%	34	2.5%	22	1.2%	20	1.9%
Tri-Valley	Dublin	7,542	1.8%	1,905	1.4%	163	1.0%	27	0.5%	532	2.1%	19	1.4%	19	1.1%	24	2.3%
	Livermore	13,780	3.2%	3,273	2.4%	393	2.5%	97	1.8%	491	1.9%	43	3.1%	28	1.6%	46	4.3%
	Pleasanton	7,545	1.8%	1,600	1.2%	131	0.8%	27	0.5%	426	1.6%	40	2.9%	15	0.8%	5	0.5%
Other	Other	11,614	2.7%	1,960	1.4%	309	2.0%	69	1.3%	82	0.3%	11	0.8%	629	35.4%	14	1.3%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely and can care for a few children to a large family child care home that cares for up to 14 children.

Center-Based Program: (also known as "Child Care Center" or "Day Care Center") Any child care facility of any capacity, other than a family child care home as defined in Education Code - Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.