#### **ALAMEDA COUNTY**

# **Social Services Agency**





#### **Our Mission**

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 468,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.

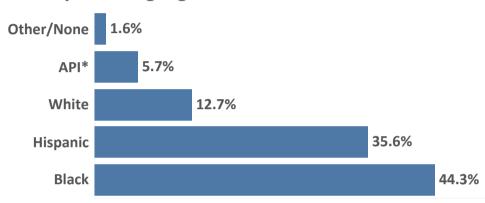




Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in November 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.







87.7%

10.7%

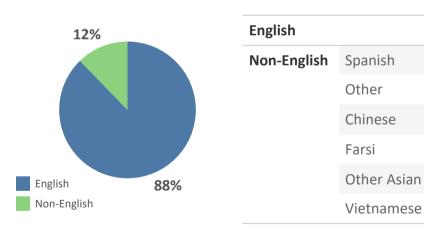
1.0%

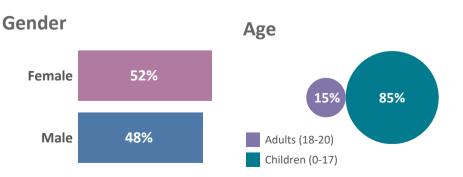
0.3%

0.1%

0.1%

0.1%

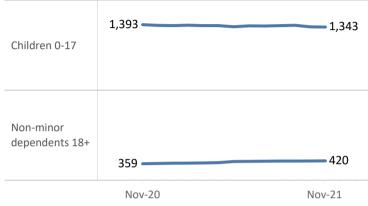




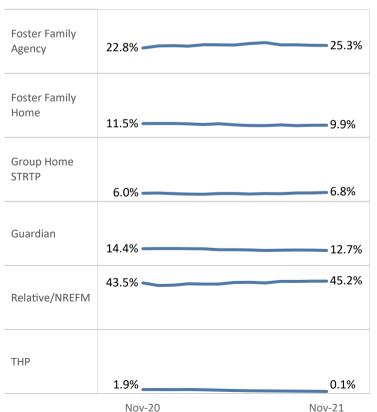
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Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

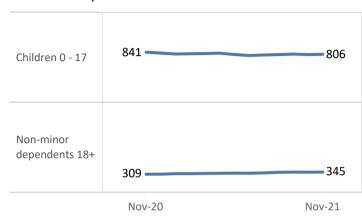
# Child Welfare Children and Non-Minor Dependent Youth in Cases



Child Welfare Children 0 - 17 in Placement by Placement Type



#### Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

Foster Family Agency	4.2%	2.3%
Foster Family Home	1.3%	1.2%
Group Home STRTP	2.3%	2.0%
Guardian	5.8%	4.9%
Relative/NREFM	3.6%	4.1%
SILP	35.1%	
THP	47.7%	41.9%
	Nov-20	Nov-21

Definitions of terms appear on the last page \*Asian/Pacific Islander

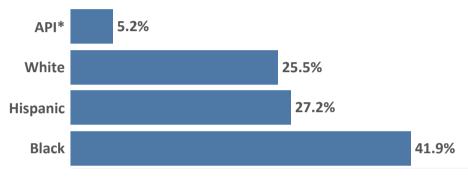
Page 1

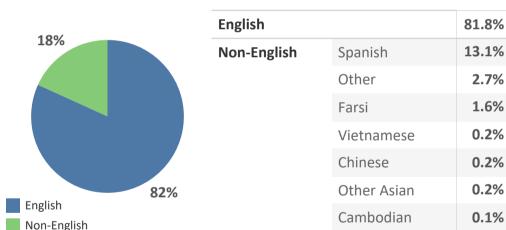
CalWORKs Caseload % Difference

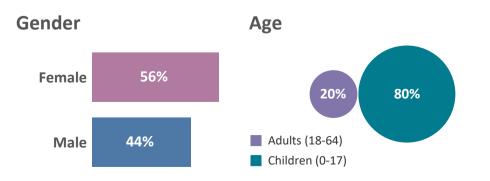
2020 November 7,624

2021 November 7,264 -4.7%

## **Ethnicity and Language**

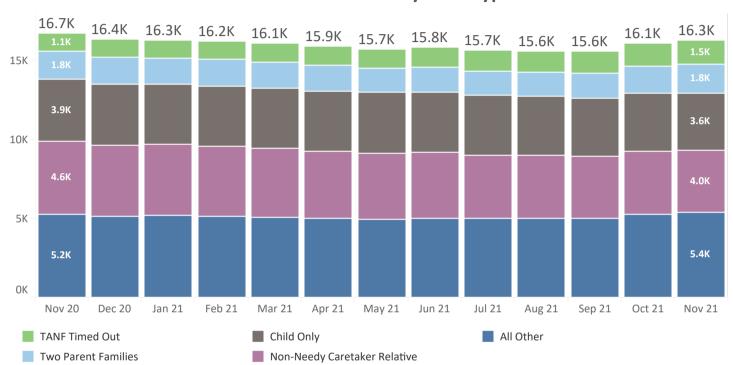




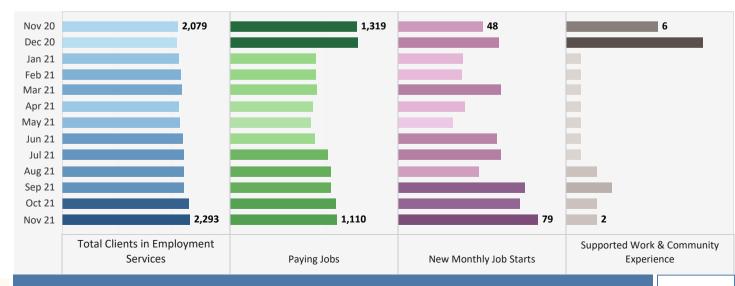


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

## **CalWORKs Individuals by Case Type**



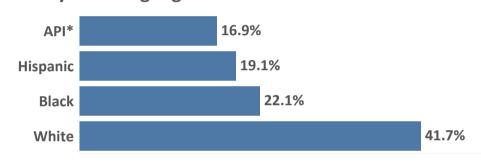
## **Welfare to Work Individuals**

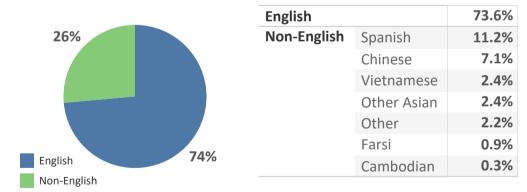


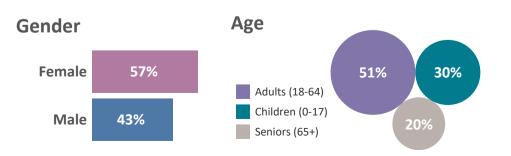
Definitions of terms appear on the last page \*Asian/Pacific Islander

**CalFresh Caseload** % Difference 75.2K 2020 November **November** 86.4K +14.9% 2021 **NA CalFresh Caseload** % Difference 71.2K 2020 **November November** 82.7K +16.2% 2021

### **Ethnicity and Language**

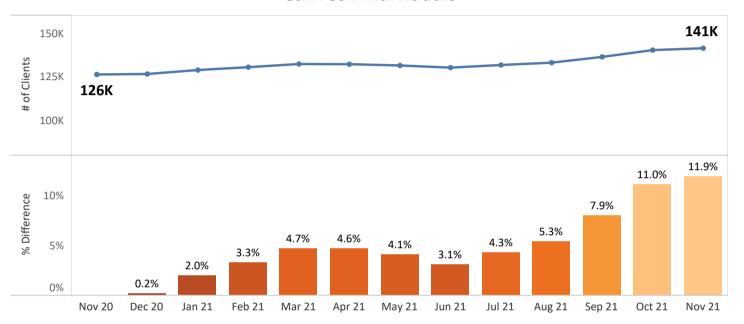




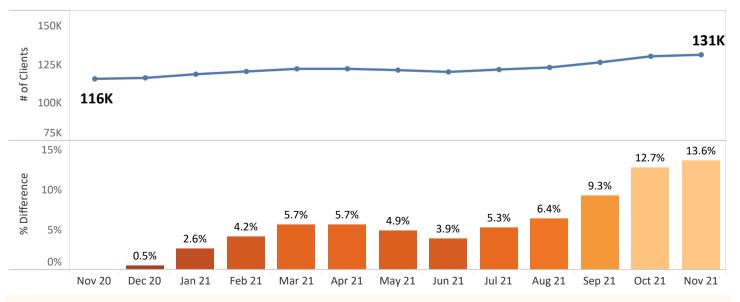


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

#### **CalFresh Individuals**

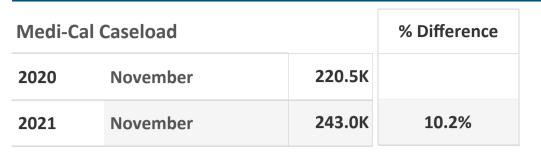


## Non-Assistance (NA) CalFresh Individuals



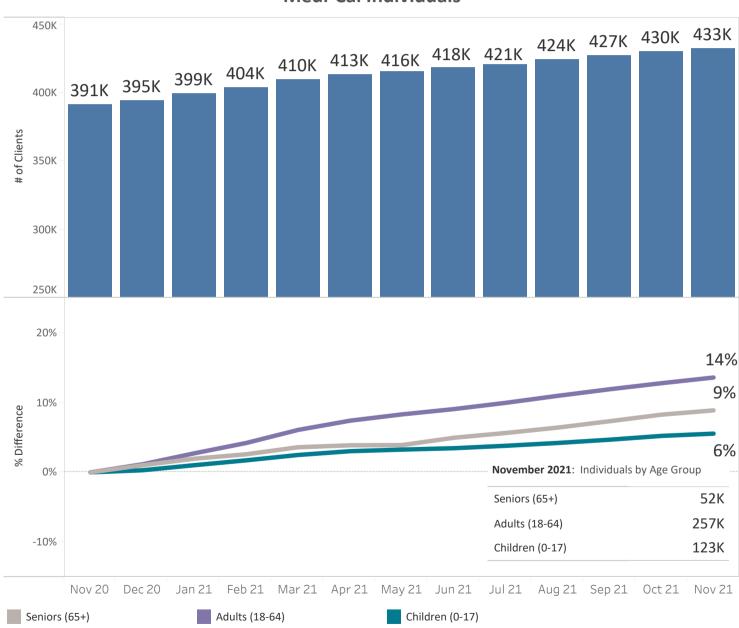
% change/difference is calculated relative to the first month in the observed year.

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

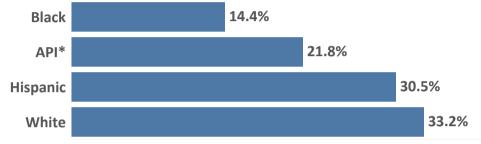


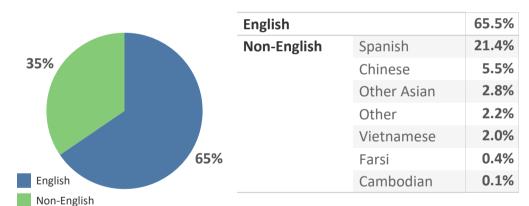
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

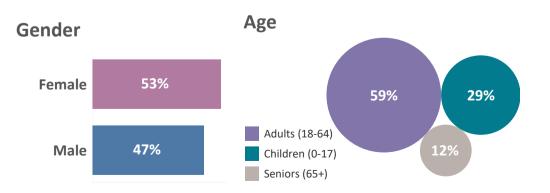
## Medi-Cal Individuals











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Definitions of terms appear on the last page \*Asian/Pacific Islander

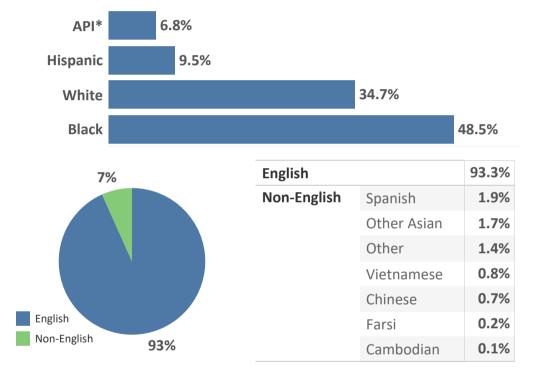
% change/difference is calculated relative to the first month in the observed year.

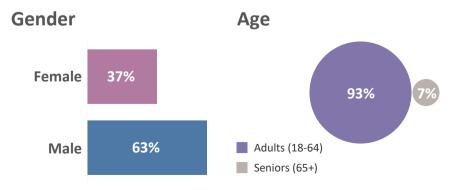
 GA Caseload
 % Difference

 2020
 November
 5,825

 2021
 November
 5,841
 0.3%

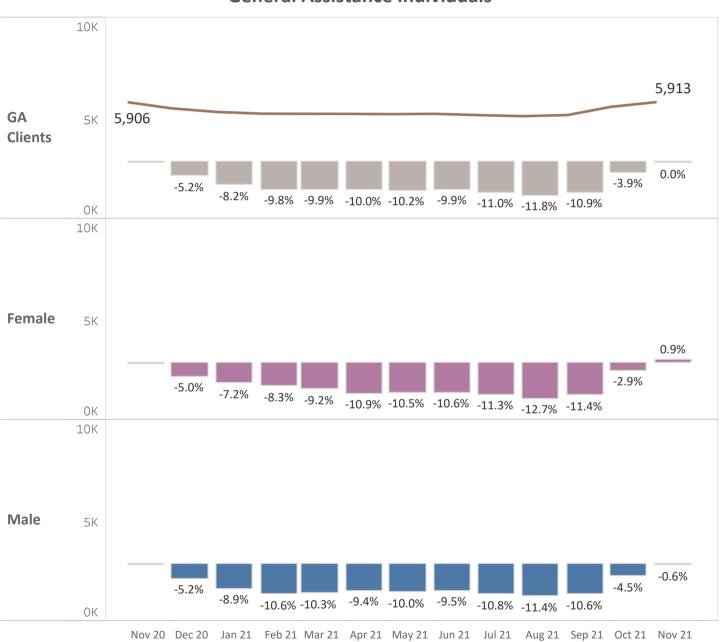
# **Ethnicity and Language**





General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

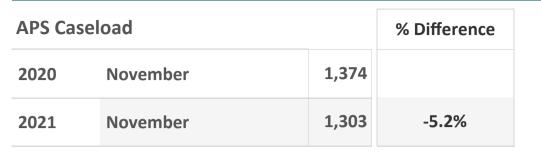
#### **General Assistance Individuals**



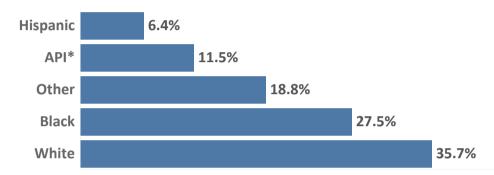
% change/difference is calculated relative to the first month in the observed year.

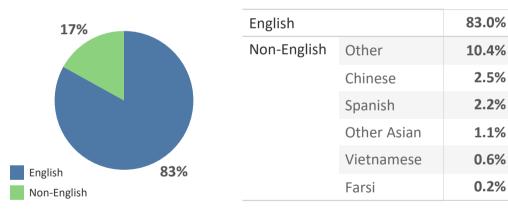
Definitions of terms appear on the last page \*Asian/Pacific Islander

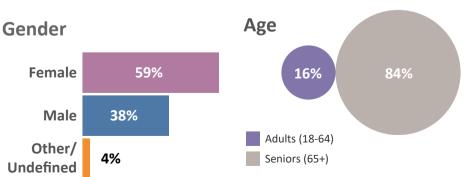
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.



## **Ethnicity and Language**



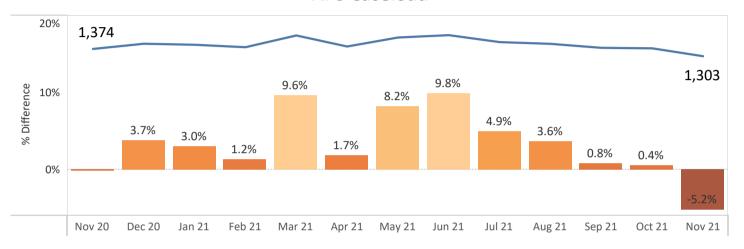




Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

#### **APS Caseload**



### **APS Referrals**



% change/difference is calculated relative to the first month in the observed year.

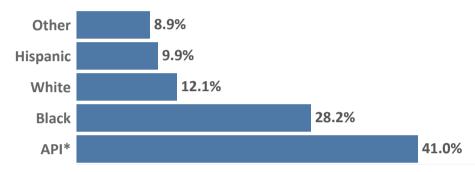
Definitions of terms appear on the last page

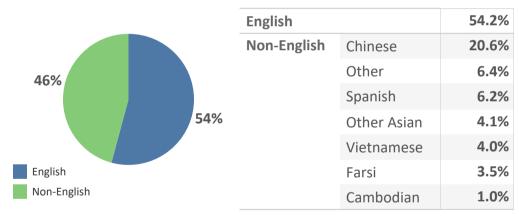
\*Asian/Pacific Islander

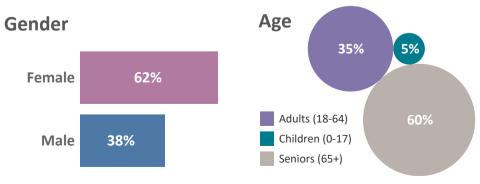
# **In-Home Supportive Services**

IHSS Caselo	% Difference		
2020	November	25.1K	
2021	November	26.0K	3.4%

# **Ethnicity and Language**



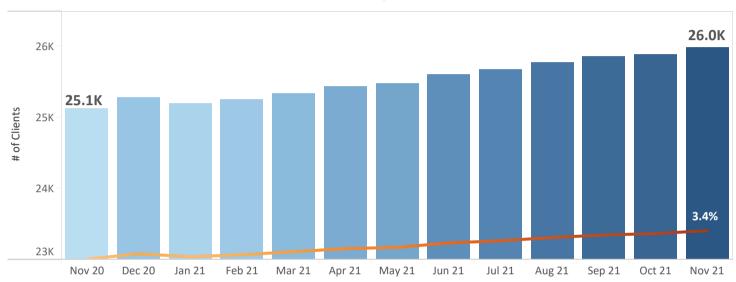




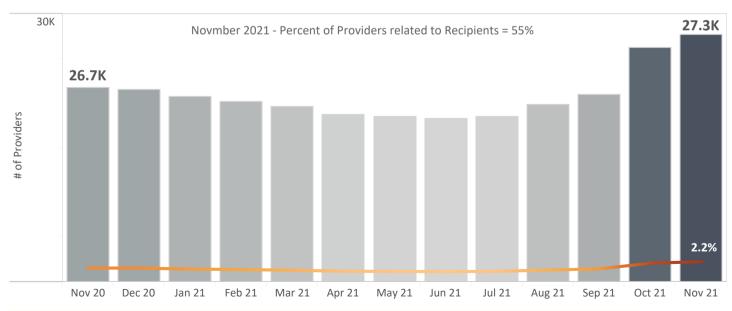
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## **IHSS Recipients**



## **IHSS Providers**

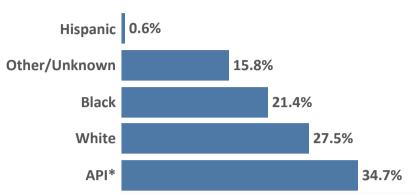


% change/difference is calculated relative to the first month in the observed year.

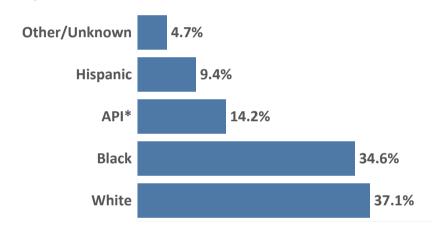
Definitions of terms appear on the last page \*Asian/Pacific Islander

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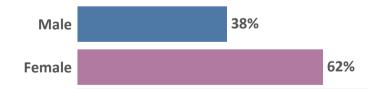
## **Ethnicity - Congregate Meals**



## **Ethnicity - Home Delivered Meals**



## **Gender - Congregate Meals**



### **Gender - Home Delivered Meals**

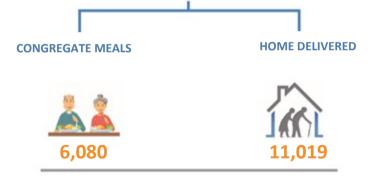


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

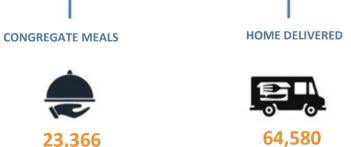
#### **Access to Nutritious Food**

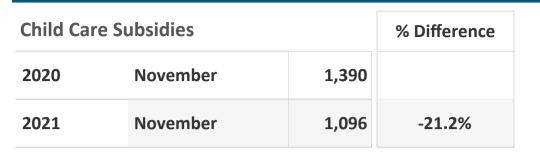
Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

# Total Individuals Served: 17,099



## Total Meals Served: 87,946





Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

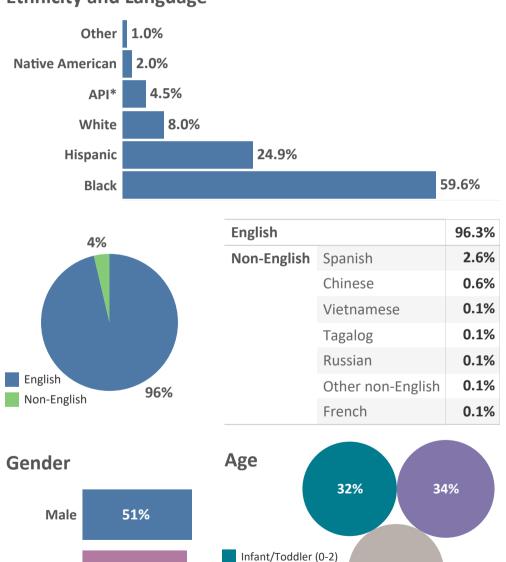
1,077
Children November 2021

83%
CalWORKs Stage 1

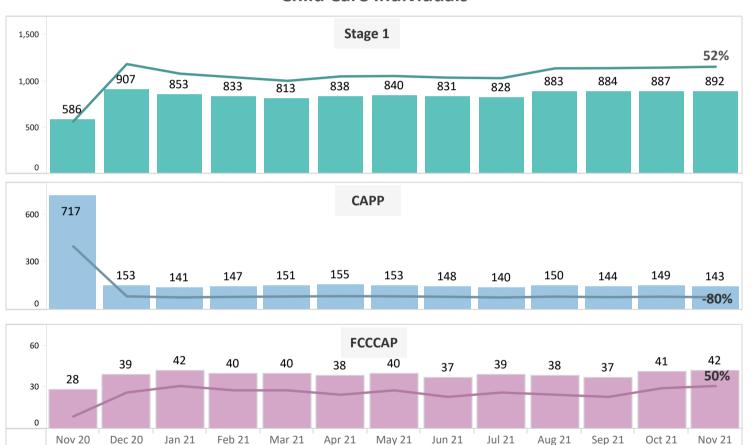
13%
California Alternative
Payment Program (CAPP)

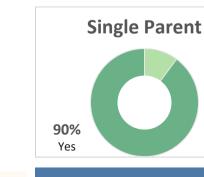
4%
Foster Care Child Care
Allowance Program (FCCCAP)

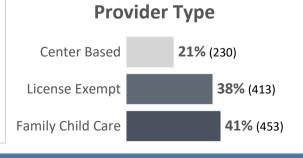
## **Ethnicity and Language**



### **Child Care Individuals**









Preschool (3-5)

School Age (5-12)

49%

Female

10%

No

		Madi	edi-Cal CalFresh CalWORKs General Assistance IHSS		· c	APS			Child Wolford		Child Care						
		ivieai	-Cai	Cairr	esn	Calw	UKKS	General Assistance		IHSS		AP5		Child Welfare		Cilia Care	
Total Persons		432,601	100.0%	141,401	100.0%	16,294	100.0%	5,913	100.0%	25,990	100.0%	1,303	100.0%	1,763	100.0%	1,077	100.0%
Seniors (65+) Child Care (5-12)	Female	30,657	7.1%	16,758	11.9%	2	0.0%	254	4.3%	9,473	36.4%	663	50.9%	0	0.0%	171	15.9%
	Male	21,530	5.0%	10,992	7.8%	5	0.0%	152	2.6%	4,315	16.6%	388	29.8%	0	0.0%	189	17.5%
	Undefined	5	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	60	4.6%	0	0.0%	0	0.0%
	Female	140,157	32.4%	42,277	29.9%	2,542	15.6%	1,927	32.6%	6,093	23.4%	99	7.6%	252	14.3%	181	16.8%
Adults (18-64) Child Care (3-5)	Male	116,942	27.0%	29,218	20.7%	688	4.2%	3,579	60.5%	4,519	17.4%	87	6.7%	168	9.5%	190	17.6%
	Undefined	15	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	6	0.5%	0	0.0%	0	0.0%
	Female	60,539	14.0%	20,877	14.8%	6,583	40.4%	1	0.0%	515	2.0%	0	0.0%	661	37.5%	169	15.7%
Children (0-17) Child Care (0-2)	Male	62,754	14.5%	21,272	15.0%	6,473	39.7%	0	0.0%	1,075	4.1%	0	0.0%	680	38.6%	177	16.4%
,	Undefined	2	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%
Ethnicity		432,601	100.0%	141,401	100.0%	16,294	100.0%	5,913	100.0%	25,990	100.0%	1,303	100.0%	1,763	100.0%	1,077	100.0%
API*		94,050	21.7%	23,835	16.9%	853	5.2%	401	6.8%	10,654	41.0%	143	11.0%	100	5.7%	60	5.6%
Black		62,314	14.4%	31,187	22.1%	6,821	41.9%	2,865	48.5%	7,328	28.2%	349	26.8%	779	44.2%	634	58.9%
Hispanic		131,769	30.5%	27,051	19.1%	4,431	27.2%	559	9.5%	2,562	9.9%	82	6.3%	626	35.5%	260	24.1%
Native American		942	0.2%	316	0.2%	36	0.2%	36	0.6%	68	0.3%	4	0.3%	13	0.7%	29	2.7%
White		143,366	33.1%	59,003	41.7%	4,153	25.5%	2,051	34.7%	3,133	12.1%	450	34.5%	224	12.7%	83	7.7%
		143,300			0.0%		0.0%	2,031	0.0%		8.6%		21.1%				
Other		100	0.0%	9	0.0%	0	0.0%	- 1	0.0%	2,245	8.0%	275	21.1%	21	1.2%	11	1.0%
Language		432,601	100.0%	141,401	100.0%	16,294	100.0%	5,913	100.0%	25,990	100.0%	1,303	100.0%	1,763	100.0%	1,077	100.0%
English		283,327	65.5%	104,045	73.6%	13,328	81.8%	5,517	93.3%	14,084	54.2%	1,051	80.7%	1,547	87.7%	1,036	96.2%
Cambodian		541	0.1%	410	0.3%	13	0.1%	5	0.1%	259	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese		32,063	7.4%	12,278	8.7%	61	0.4%	111	1.9%	5,362	20.6%	39	3.0%	6	0.3%	6	0.6%
Farsi		1,934	0.4%	1,206	0.9%	266	1.6%	10	0.2%	902	3.5%	3	0.2%	2	0.1%	0	0.0%
Other		9,477	2.2%	3,143	2.2%	443	2.7%	81	1.4%	1,662	6.4%	158	12.1%	18	1.0%	15	1.4%
Other Asian		3,907	0.9%	1,170	0.8%	11	0.1%	28	0.5%	1,061	4.1%	18	1.4%	1	0.1%	0	0.0%
Spanish		92,696	21.4%	15,793	11.2%	2,142	13.1%	115	1.9%	1,616	6.2%	26	2.0%	188	10.7%	19	1.8%
Vietnamese		8,656	2.0%	3,356	2.4%	30	0.2%	46	0.8%	1,044	4.0%	7	0.5%	1	0.1%	1	0.1%

# Individuals by Program and City of Residence

Medi-Cal		i-Cal	CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Care		
Total Persons		432,601	100.0%	141,401	100.0%	16,294	100.0%	5,913	100.0%	25,990	100.0%	1,303	100.0%	1,077	100.0%
North County	Alameda	15,177	3.5%	5,063	3.6%	469	2.9%	126	2.1%	1,027	4.0%	55	4.2%	17	1.6%
	Albany	3,151	0.7%	674	0.5%	93	0.6%	12	0.2%	75	0.3%	10	0.8%	4	0.4%
	Berkeley	16,572	3.8%	8,819	6.2%	432	2.7%	345	5.8%	1,239	4.8%	123	9.4%	25	2.3%
	Emeryville	3,010	0.7%	1,159	0.8%	138	0.8%	64	1.1%	219	0.8%	14	1.1%	15	1.4%
	Oakland	162,465	37.6%	64,813	45.8%	8,764	53.8%	3,604	61.0%	11,228	43.2%	512	39.3%	525	48.7%
	Piedmont	620	0.1%	128	0.1%	1	0.0%	5	0.1%	33	0.1%	4	0.3%	0	0.0%
Tri-City	Fremont	37,930	8.8%	9,668	6.8%	945	5.8%	264	4.5%	2,553	9.8%	85	6.5%	65	6.0%
	Newark	10,175	2.4%	2,401	1.7%	209	1.3%	55	0.9%	658	2.5%	24	1.8%	15	1.4%
	Union City	17,491	4.0%	4,703	3.3%	420	2.6%	91	1.5%	1,281	4.9%	51	3.9%	45	4.2%
Central	Castro Valley	10,967	2.5%	2,672	1.9%	215	1.3%	65	1.1%	553	2.1%	41	3.1%	14	1.3%
County	Hayward	67,129	15.5%	17,935	12.7%	2,142	13.1%	664	11.2%	3,090	11.9%	157	12.0%	185	17.2%
	San Leandro	38,004	8.8%	11,921	8.4%	1,184	7.3%	291	4.9%	2,045	7.9%	101	7.8%	62	5.8%
	San Lorenzo	8,768	2.0%	2,371	1.7%	180	1.1%	69	1.2%	464	1.8%	24	1.8%	19	1.8%
Tri-Valley	Dublin	7,693	1.8%	2,001	1.4%	179	1.1%	33	0.6%	543	2.1%	21	1.6%	23	2.1%
	Livermore	13,867	3.2%	3,246	2.3%	401	2.5%	111	1.9%	498	1.9%	38	2.9%	43	4.0%
	Pleasanton	7,676	1.8%	1,680	1.2%	141	0.9%	32	0.5%	420	1.6%	38	2.9%	3	0.3%
Other	Other	11,906	2.8%	2,147	1.5%	381	2.3%	82	1.4%	64	0.2%	5	0.4%	17	1.6%

# **Definition of Terms**

#### **CalWORKs**

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

#### **CalFresh**

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

#### **Child Welfare**

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP**: Short Term Residential Therapeutic Program.

#### **Child Care**

**CalWORKs Stage One:** Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

**California Alternative Payment Program (CAPP):** Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

**Foster Care Child Care Allowance Program (FCCCAP):** Provides a time limited "bridge" to longer term child care solutions used at the time of placement to stabilize children in the best possible setting.

**Single Parent**: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

**Licensed Family Child Care (FCC):** A business which provides child care in an individual's private home. FCCs vary widely and can care for a few children to a large family child care home that cares for up to 14 children.

**Center-Based Program:** (also known as "Child Care Center" or "Day Care Center") Any child care facility of any capacity, other than a family child care home as defined in Education Code - Section 102352f.(1).

**License-Exempt:** Child care providers who can operate legally without a license.