

# Social Services Agency

February 2022 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 474,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



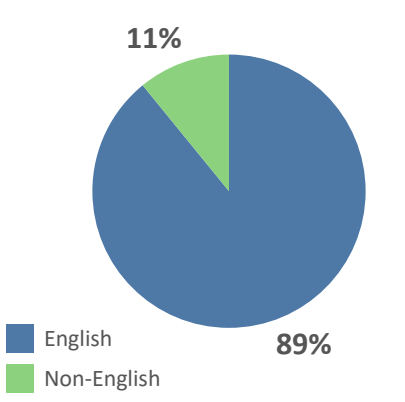
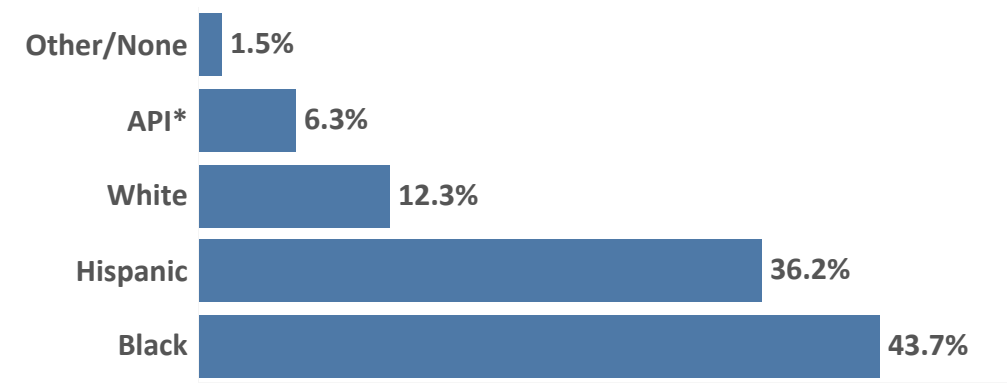
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in January 2022 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2021	January	1,744	
2022	January	1,649	-5.4%

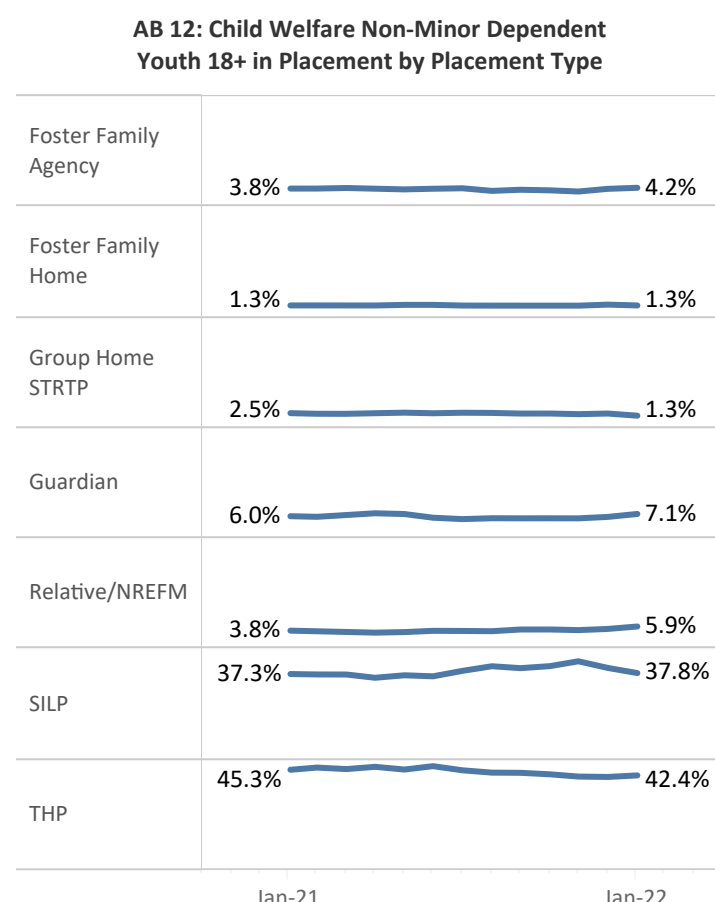
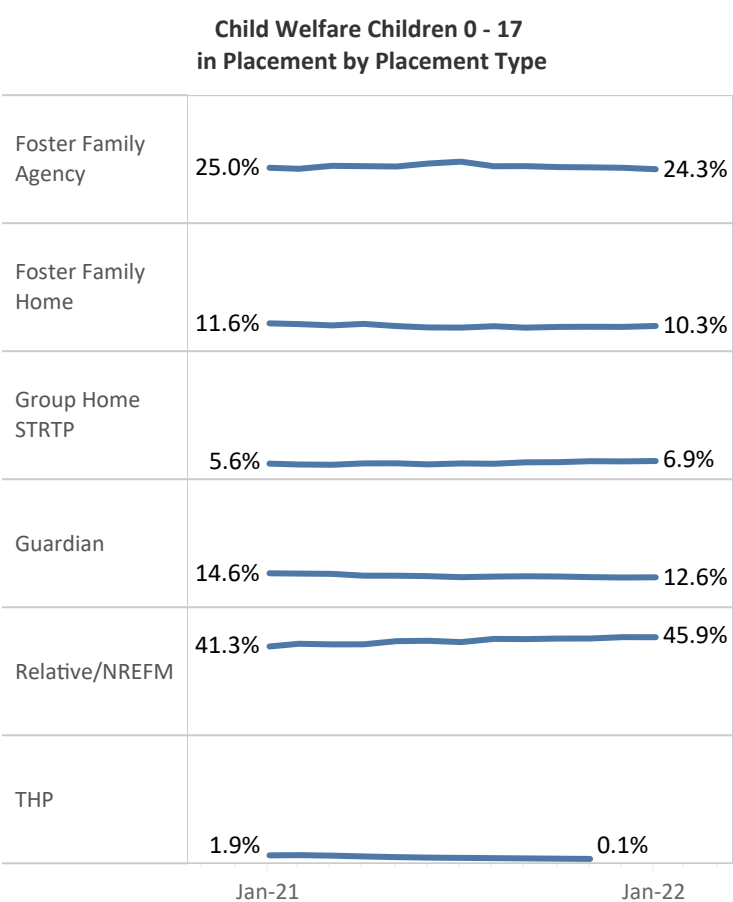
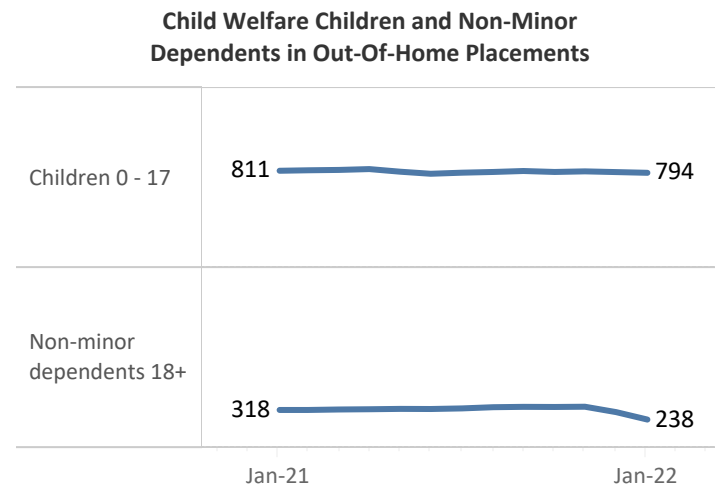
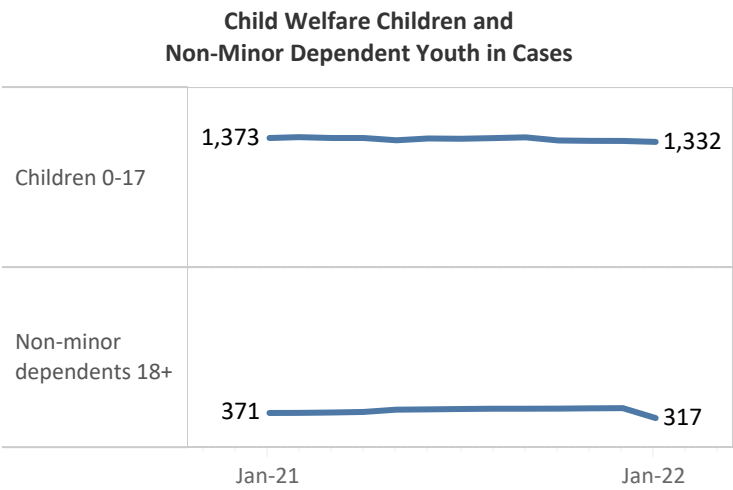
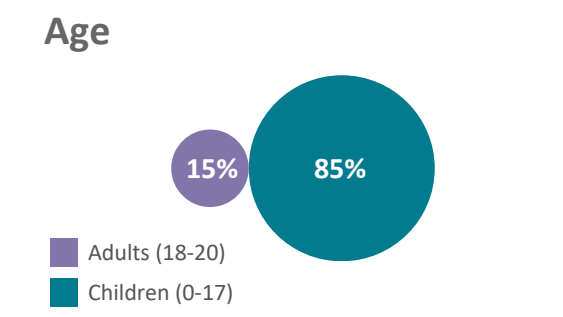
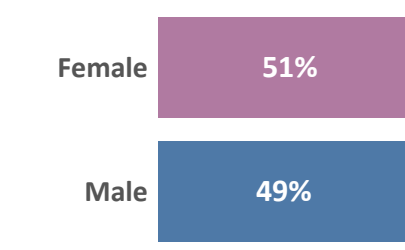
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

## Ethnicity and Language



English		88.1%
Non-English		
Spanish		10.2%
Other		1.1%
Chinese		0.4%
Farsi		0.1%
Other Asian		0.1%
Vietnamese		0.1%

## Gender



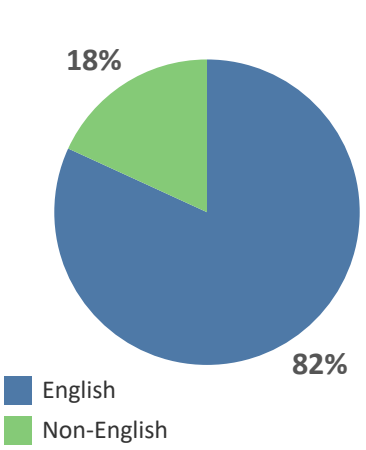
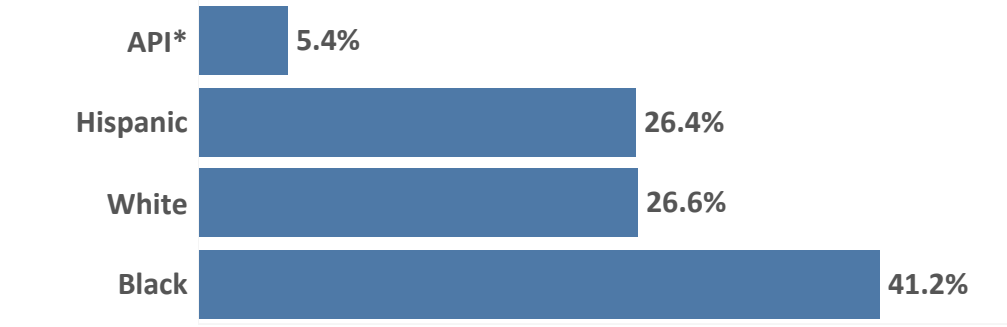
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### CalWORKs Caseload

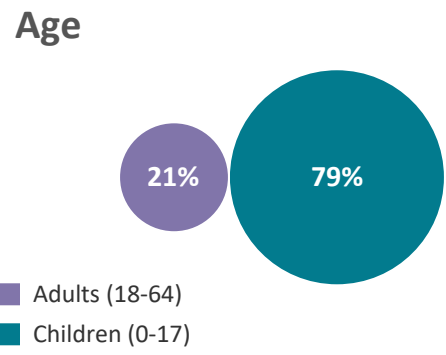
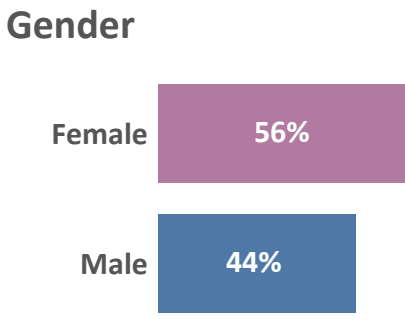
CalWORKs Caseload		% Difference
2021	January	7,358
2022	January	7,419
		0.8%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

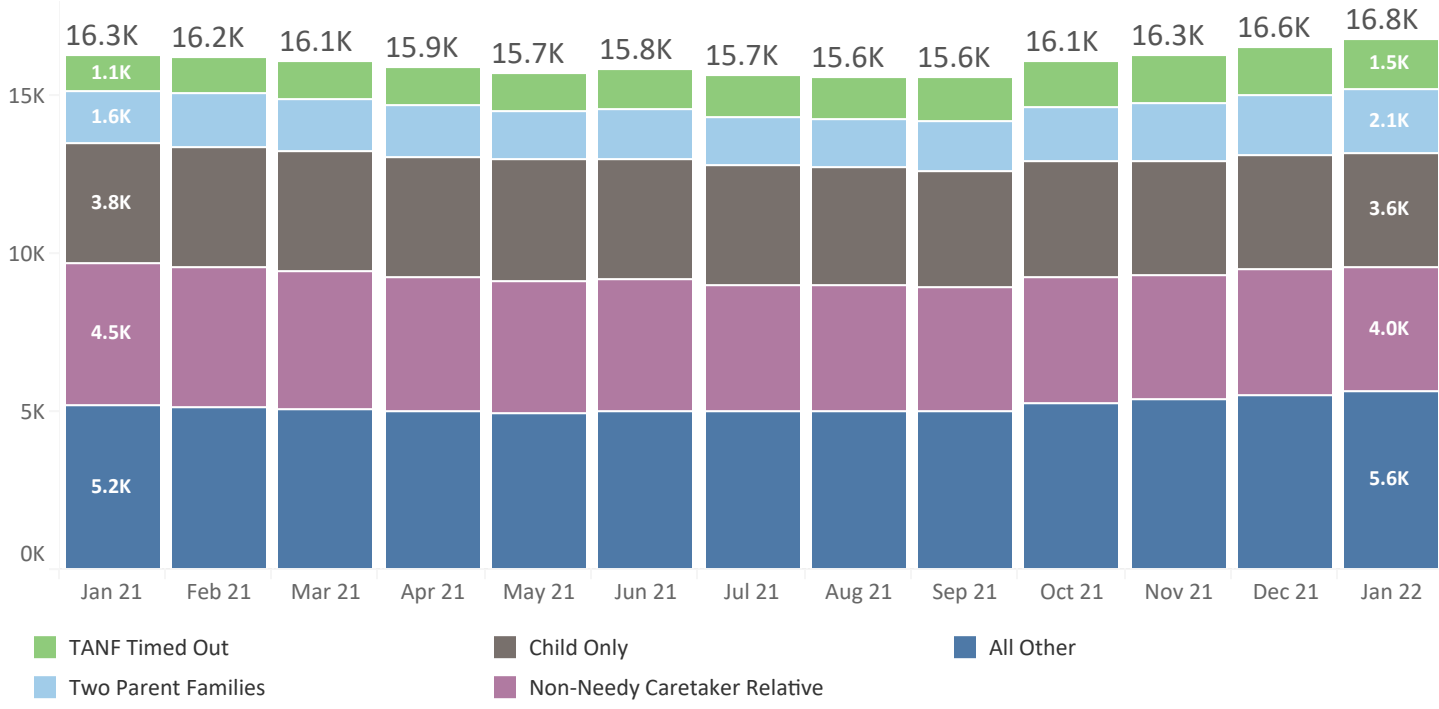
### Ethnicity and Language



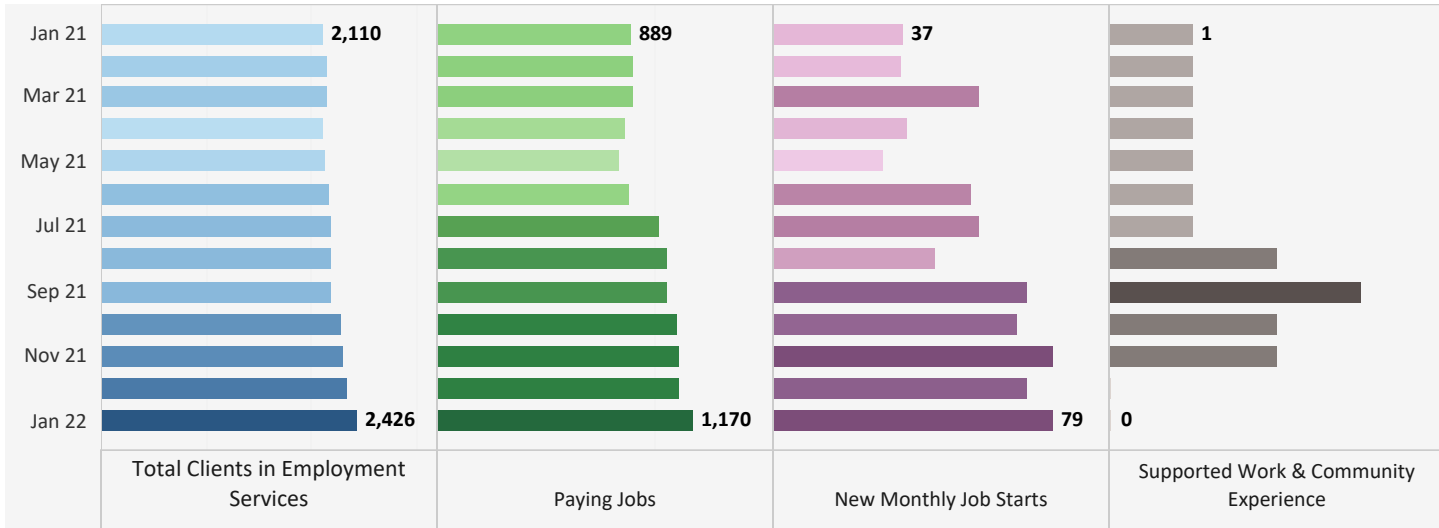
English		81.8%
Non-English	Spanish	12.7%
	Other	3.0%
	Farsi	1.8%
	Chinese	0.3%
	Other Asian	0.2%
	Vietnamese	0.2%
	Cambodian	0.1%



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

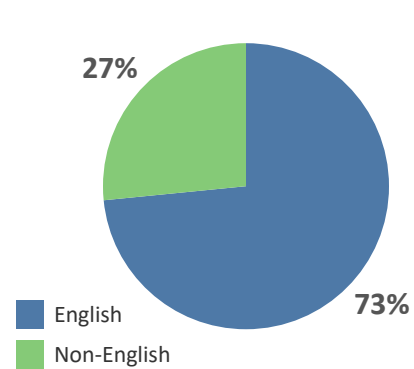
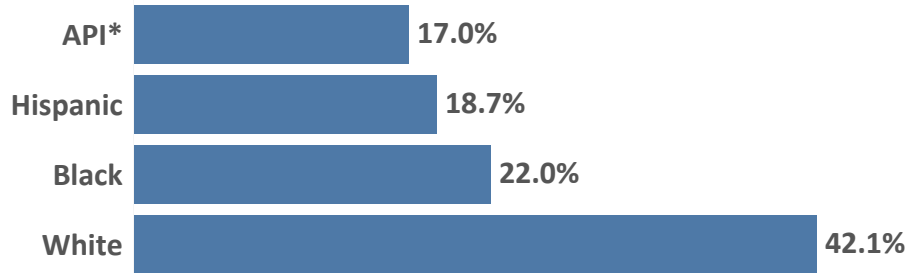
### CalFresh Caseload

Year	Month	Caseload	% Difference
2021	January	77.1K	
2022	January	86.3K	+11.9%

### NA CalFresh Caseload

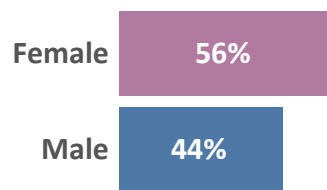
Year	Month	Caseload	% Difference
2021	January	73.3K	
2022	January	82.5K	+12.5%

### Ethnicity and Language

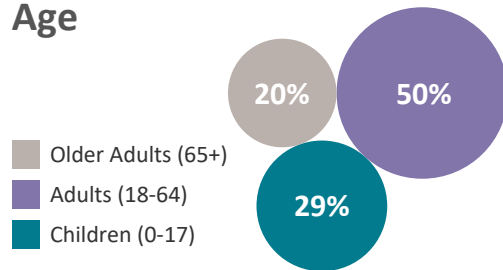


Language	Percentage
English	73.5%
Non-English	
Spanish	10.9%
Chinese	7.3%
Vietnamese	2.4%
Other Asian	2.4%
Other	2.3%
Farsi	0.9%
Cambodian	0.3%

### Gender

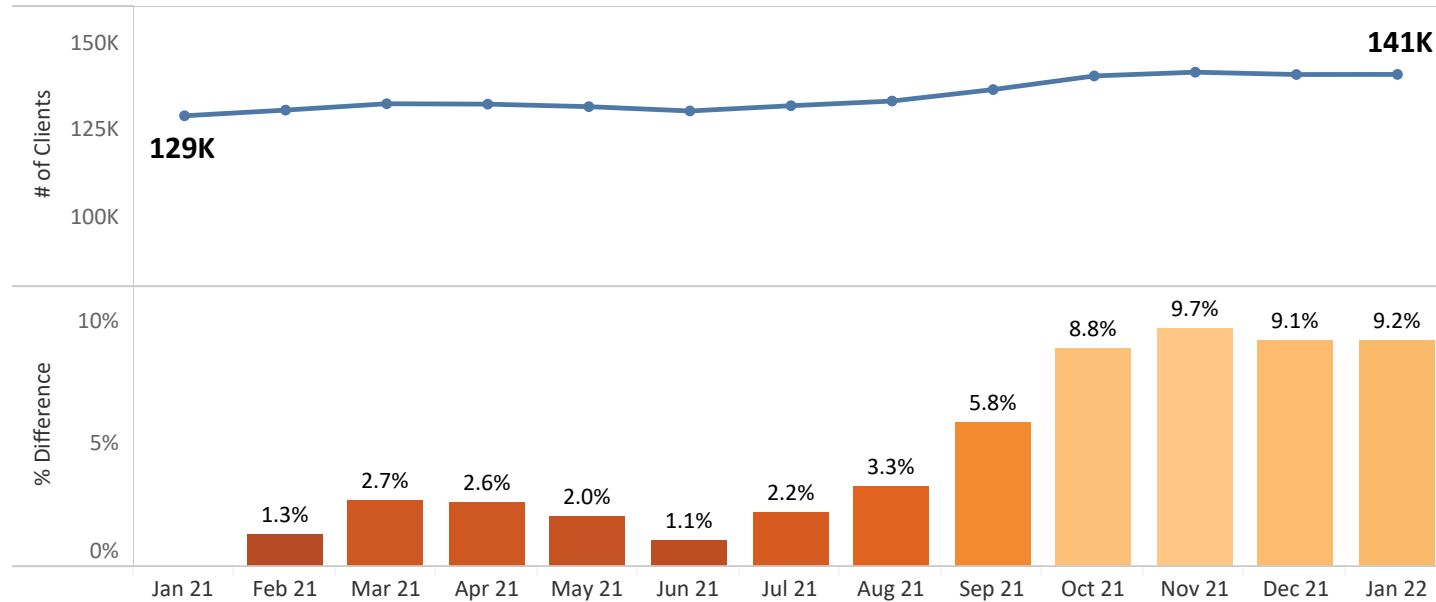


### Age

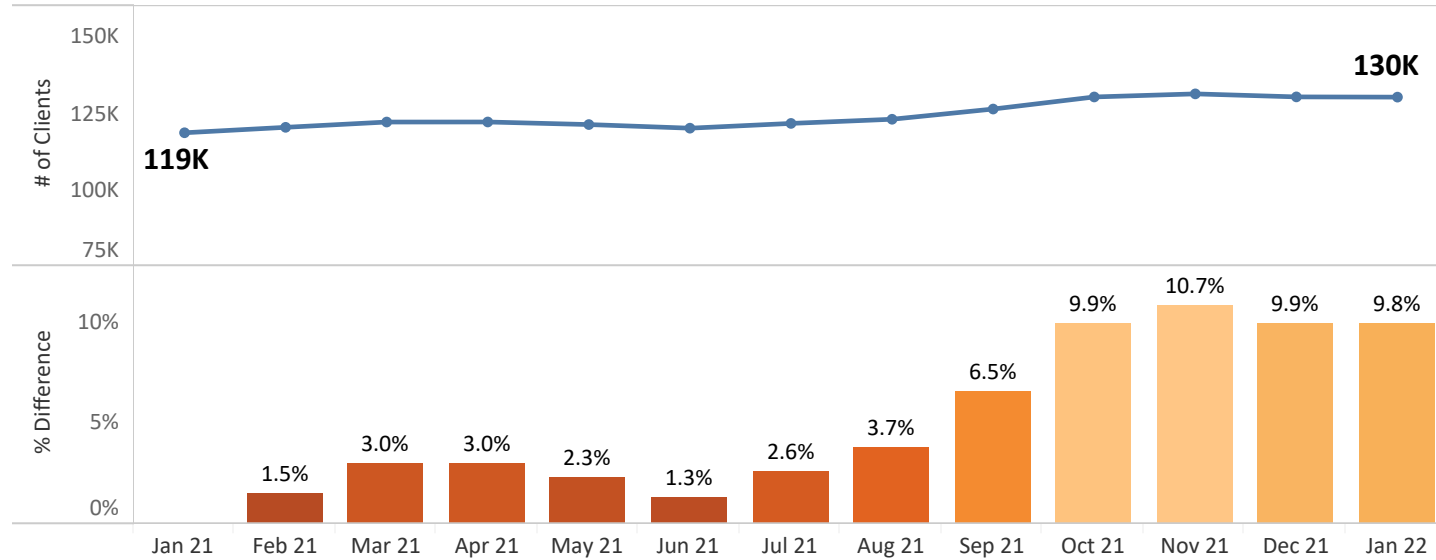


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



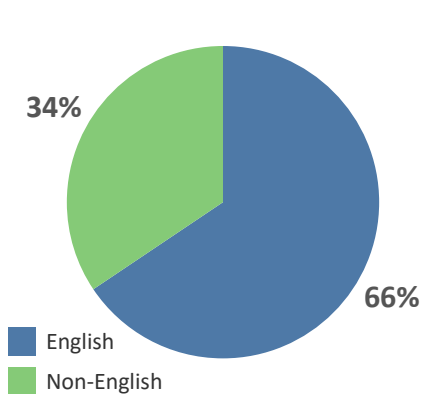
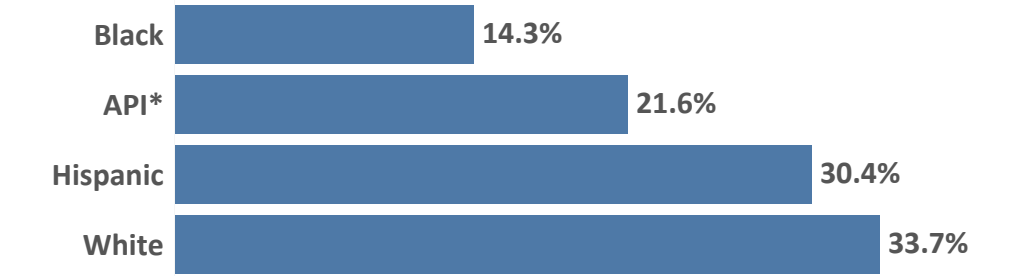
% change/difference is calculated relative to the first month in the observed year.

### Medi-Cal Caseload

		% Difference
2021	January	225.2K
2022	January	247.2K
		9.8%

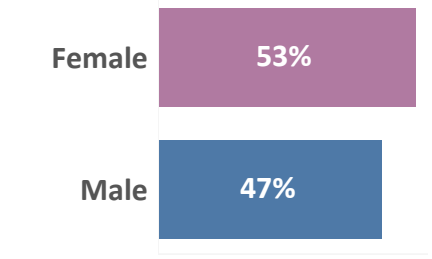
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

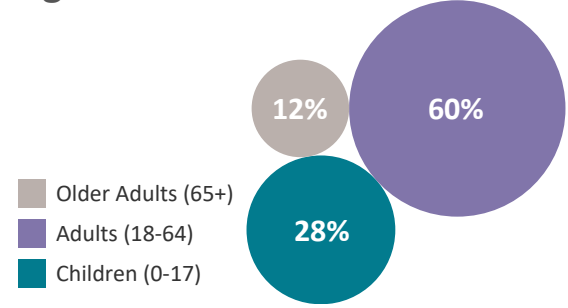


English		65.6%
Non-English	Spanish	21.4%
	Chinese	5.5%
	Other Asian	2.8%
	Other	2.2%
	Vietnamese	2.0%
	Farsi	0.5%
	Cambodian	0.1%

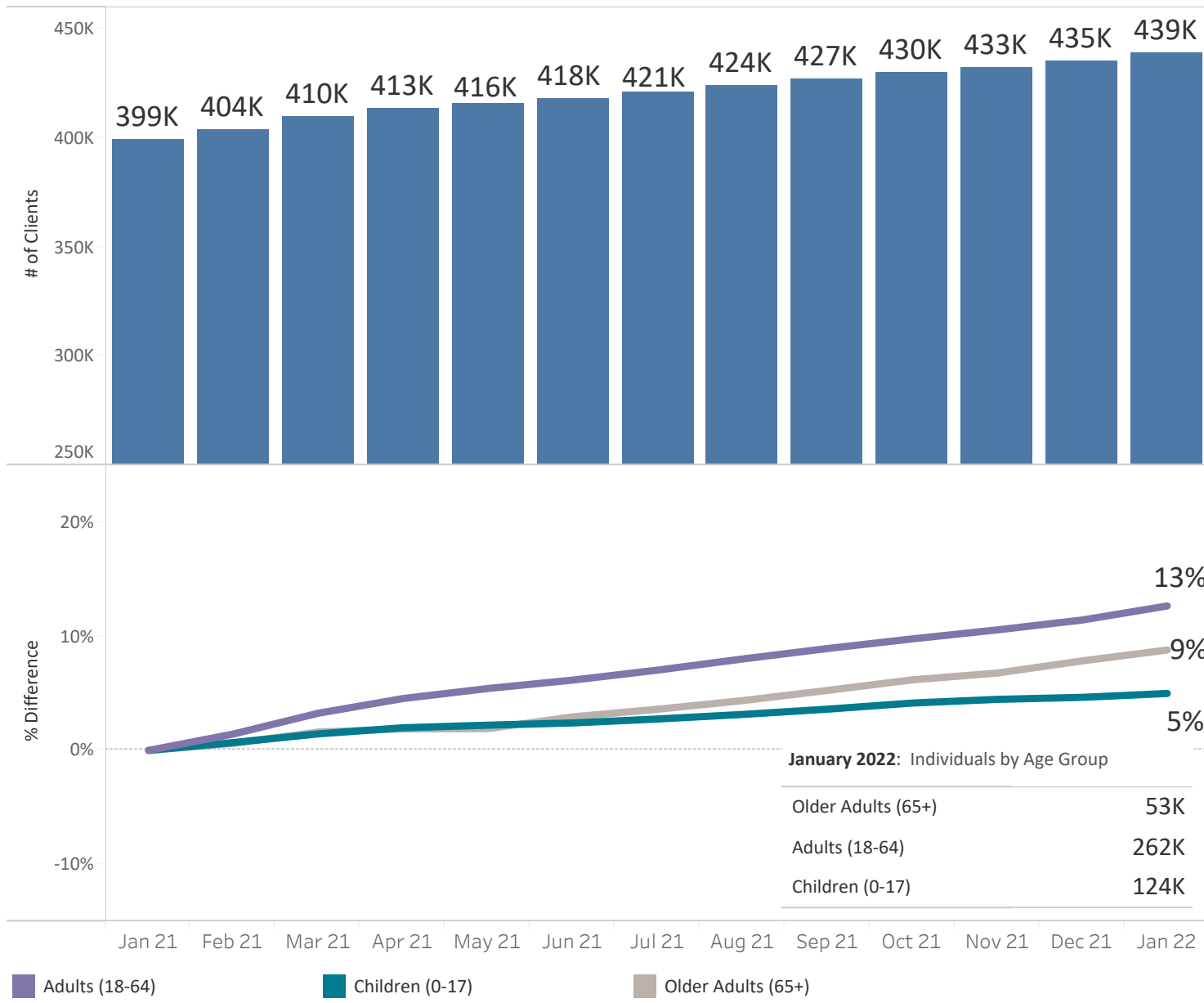
### Gender



### Age



### Medi-Cal Individuals



January 2022: Individuals by Age Group

Older Adults (65+)	53K
Adults (18-64)	262K
Children (0-17)	124K

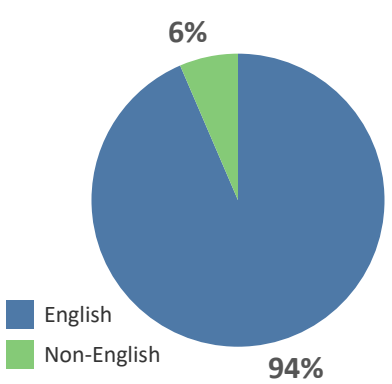
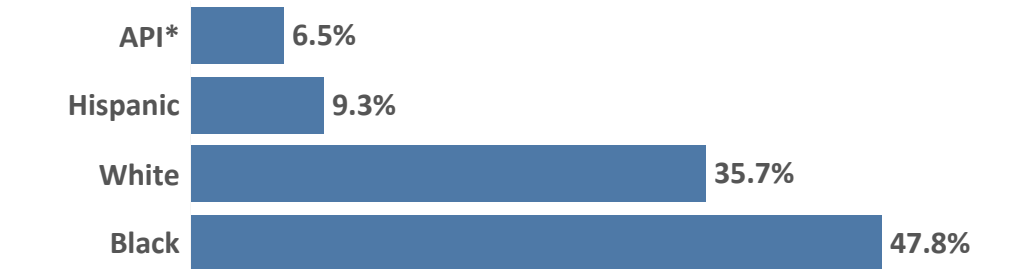
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

% change/difference is calculated relative to the first month in the observed year.

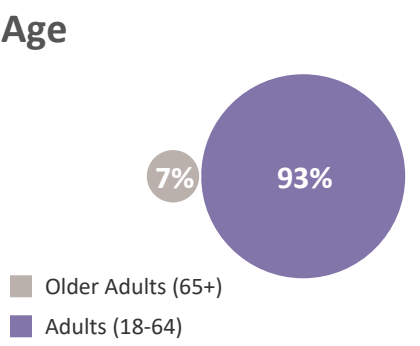
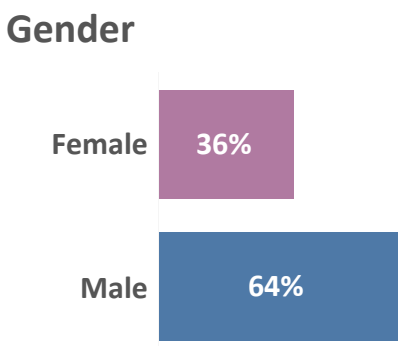
GA Caseload		% Difference
2021	January	5,342
2022	January	6,059
		13.4%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

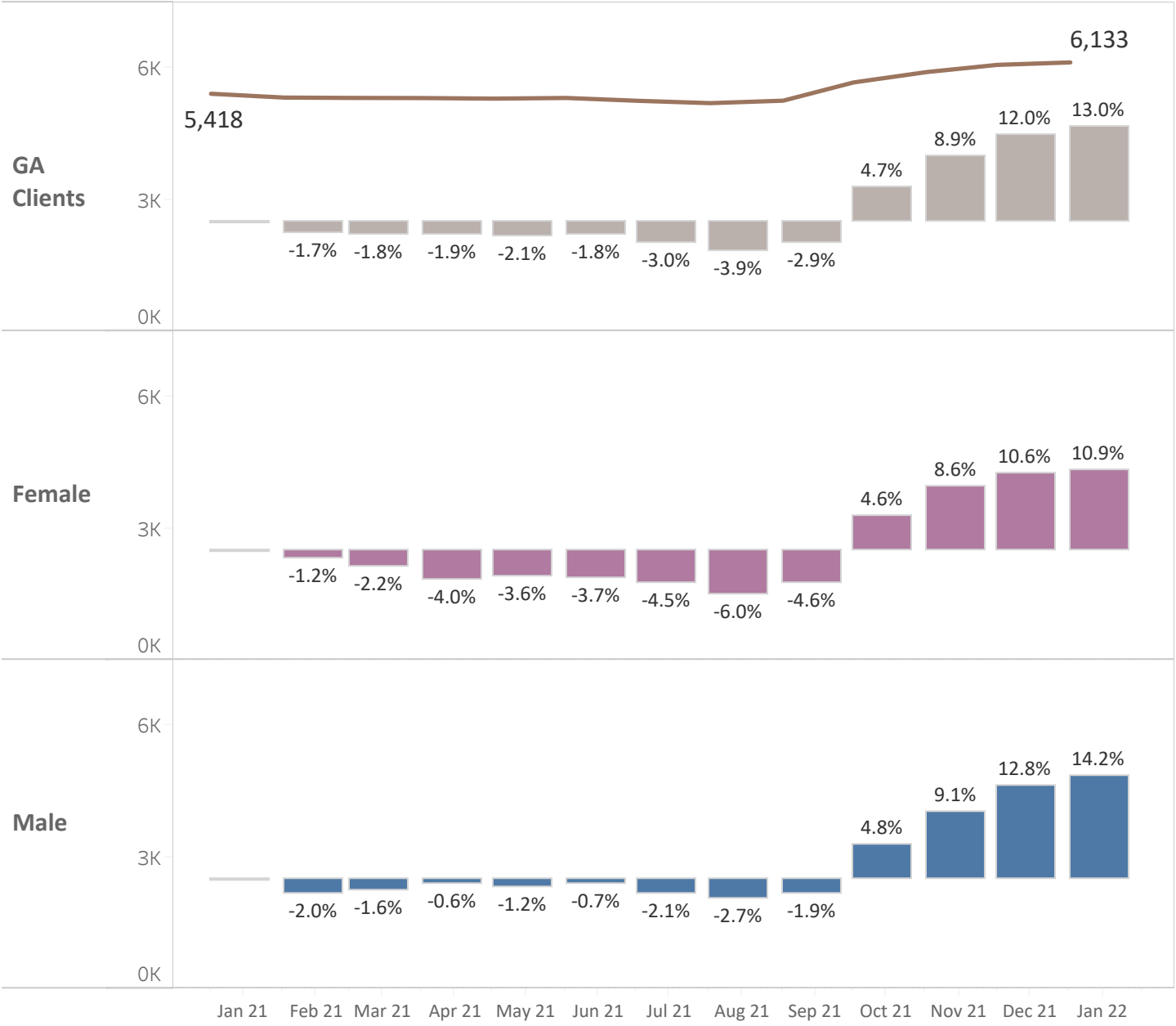
### Ethnicity and Language



English		93.5%
Non-English		
Spanish	2.0%	
Other Asian	1.6%	
Other	1.4%	
Vietnamese	0.8%	
Chinese	0.5%	
Farsi	0.2%	
Cambodian	0.1%	



### General Assistance Individuals



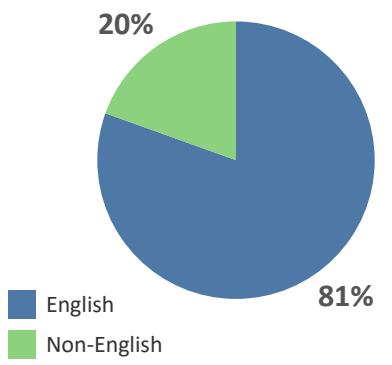
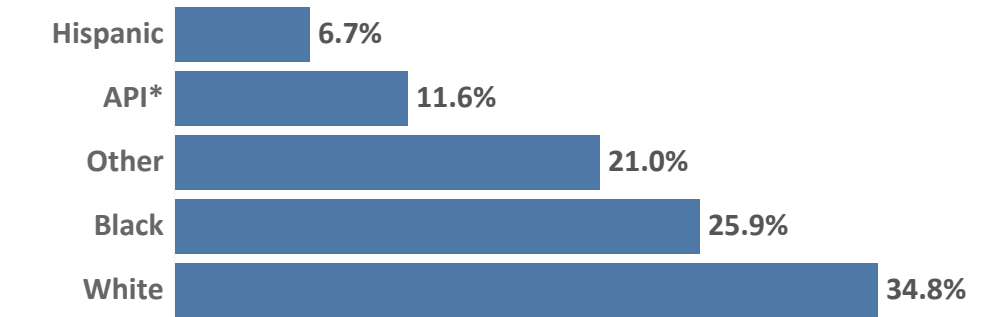
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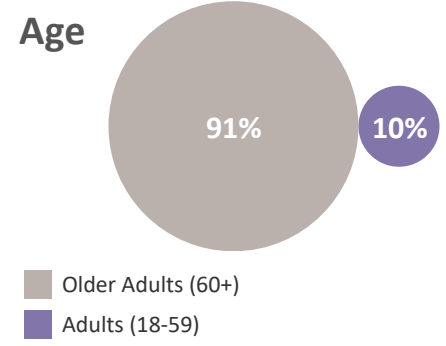
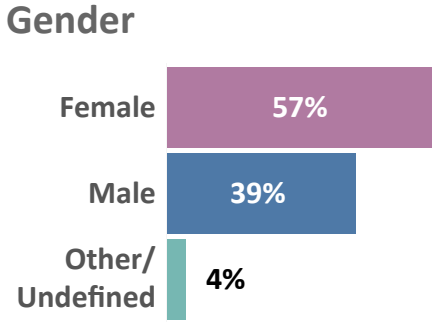
### APS Caseload

APS Caseload		% Difference
2021	January	1,415
2022	January	1,400
		-1.1%

### Ethnicity and Language

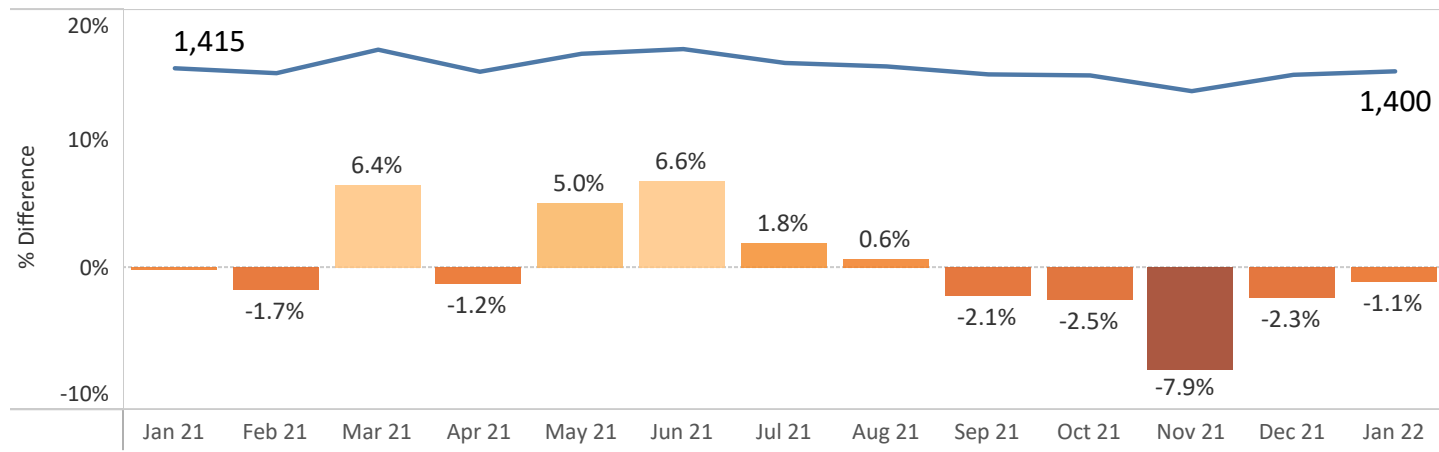


English		80.5%
Non-English	Other	11.8%
	Chinese	2.8%
	Spanish	2.4%
	Other Asian	1.6%
	Vietnamese	0.5%
	Farsi	0.4%

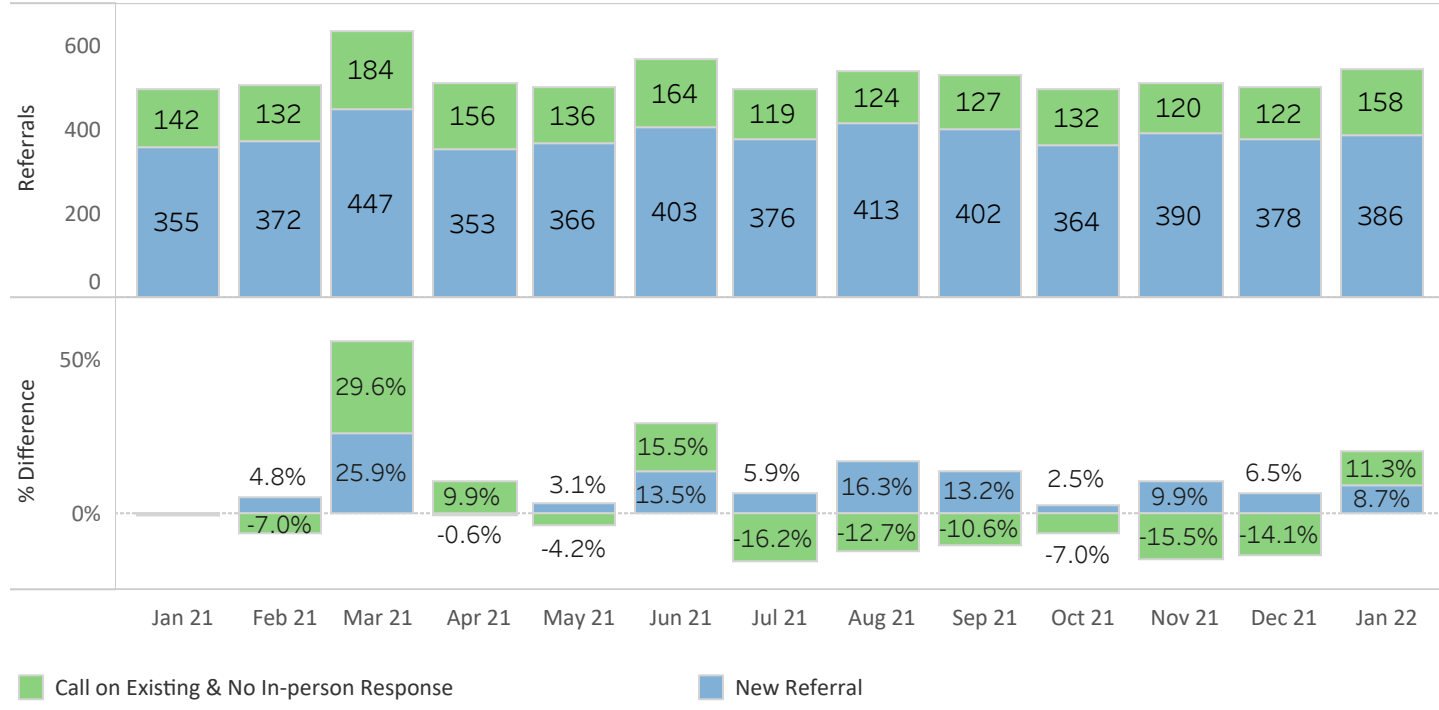


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

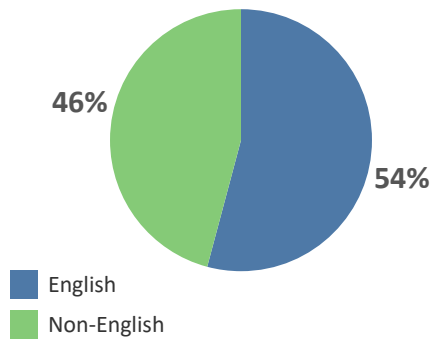
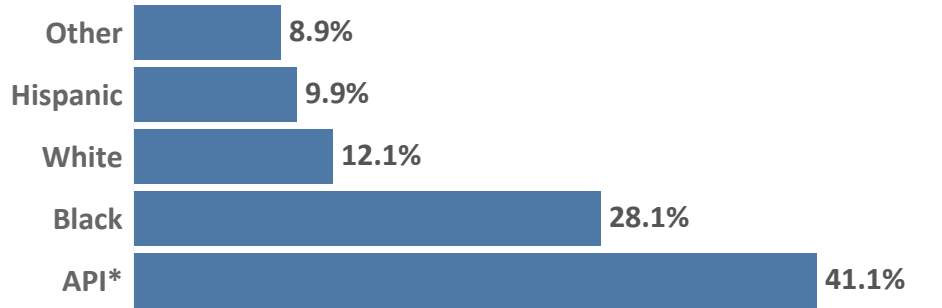
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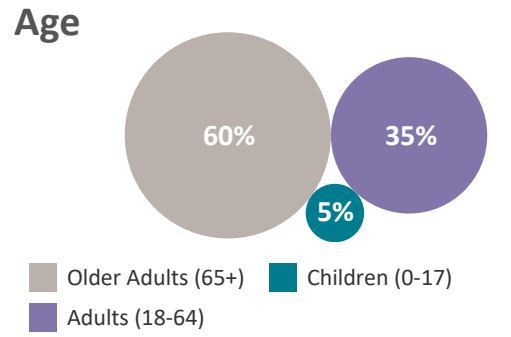
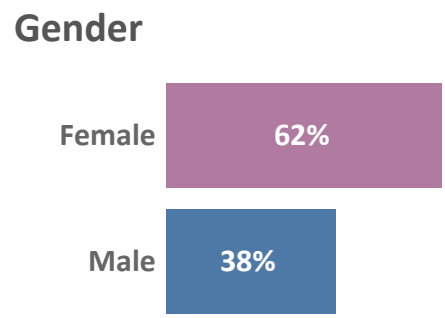
IHSS Caseload			% Difference
2021	January	25.2K	
2022	January	26.1K	3.6%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

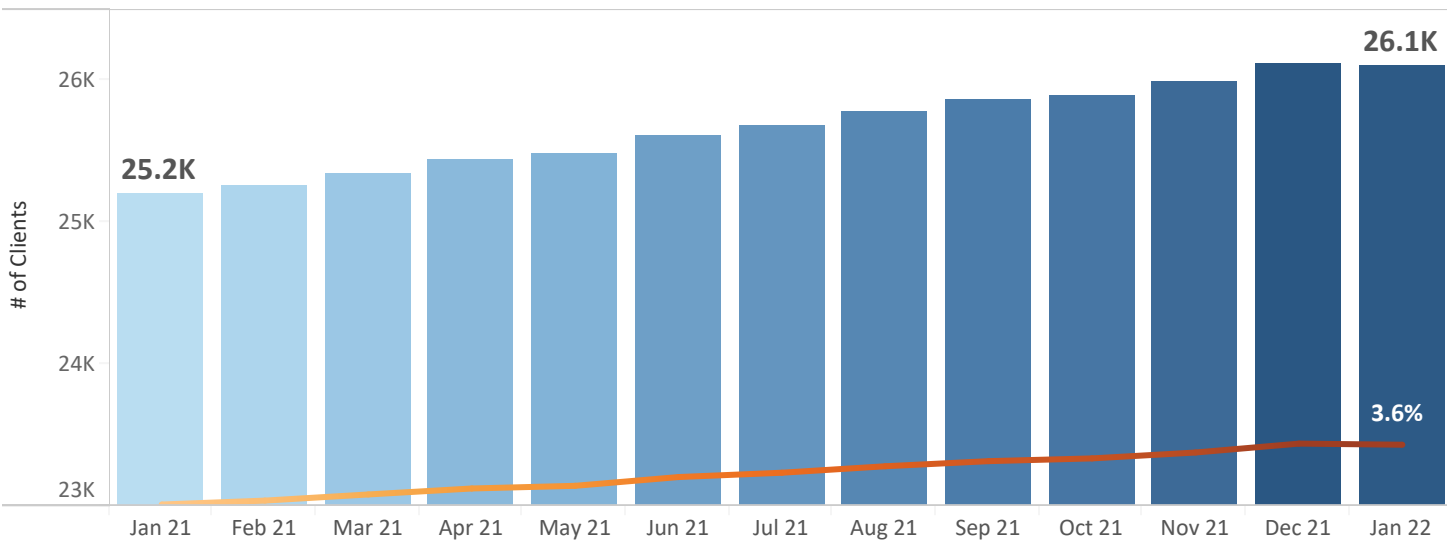
### Ethnicity and Language



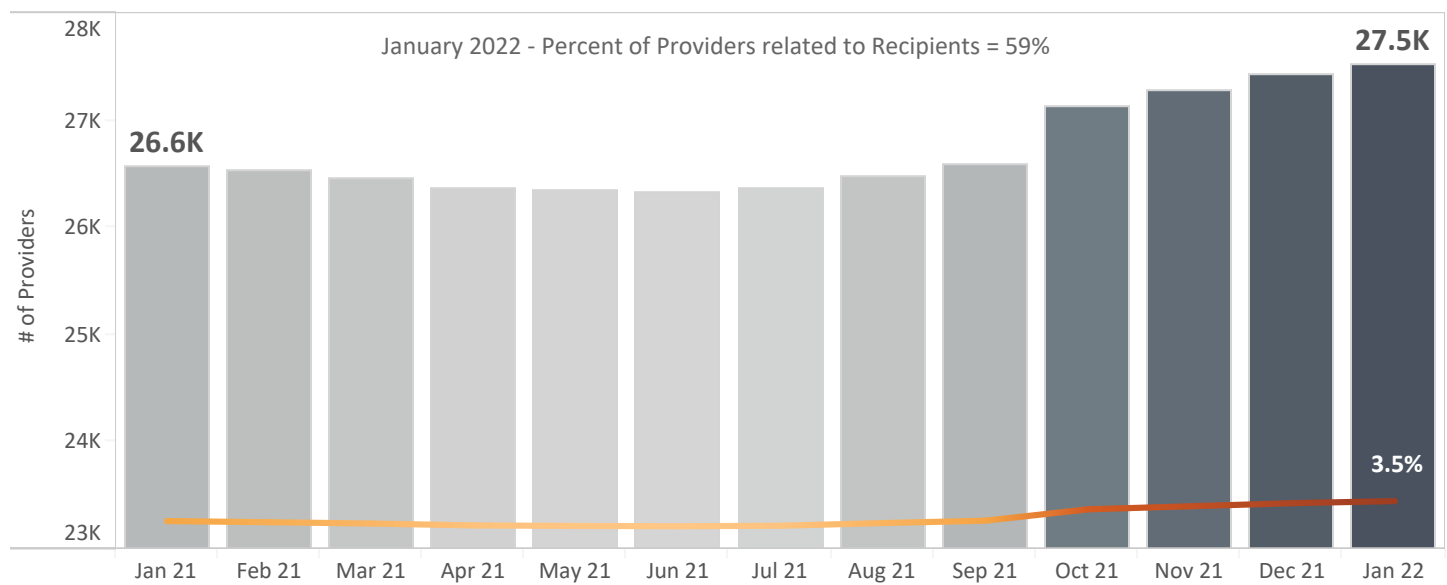
English		54.1%
Non-English	Chinese	20.7%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.1%
	Vietnamese	4.1%
	Farsi	3.4%
	Cambodian	1.0%



### IHSS Recipients



### IHSS Providers

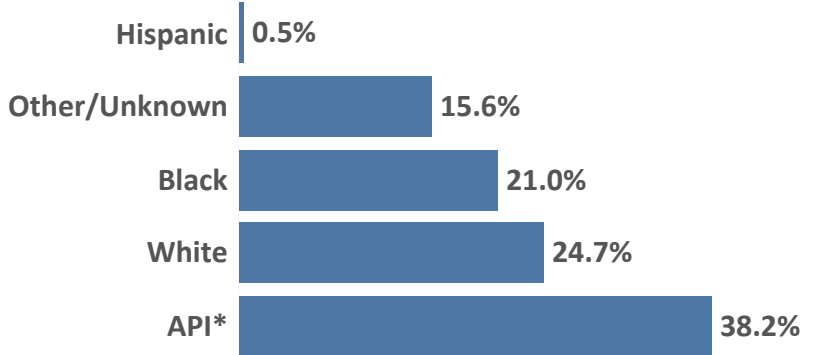


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### Ethnicity - Congregate Meals

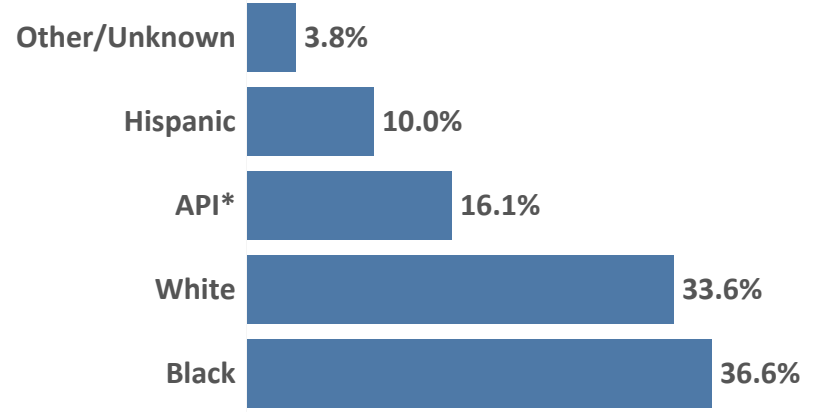


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

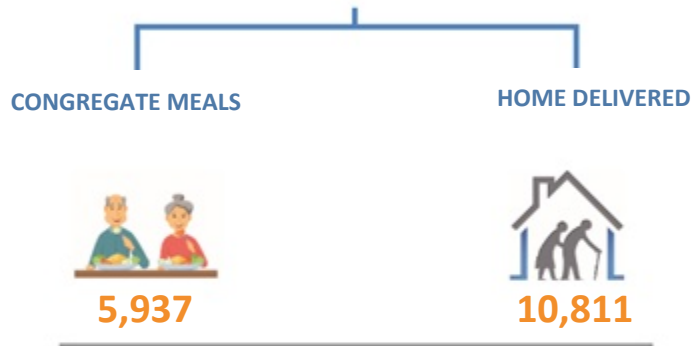
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

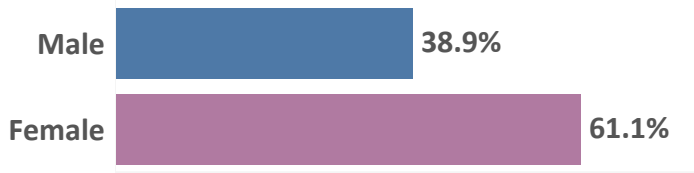
### Ethnicity - Home Delivered Meals



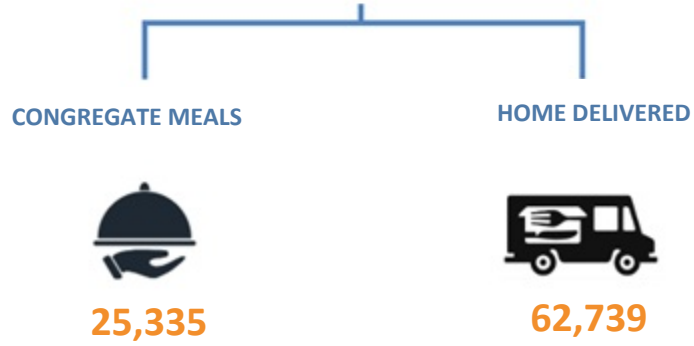
### Total Individuals Served: 16,748



### Gender - Congregate Meals



### Total Meals Served: 88,074



### Gender - Home Delivered Meals



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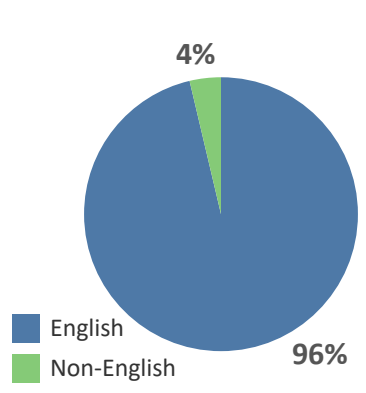
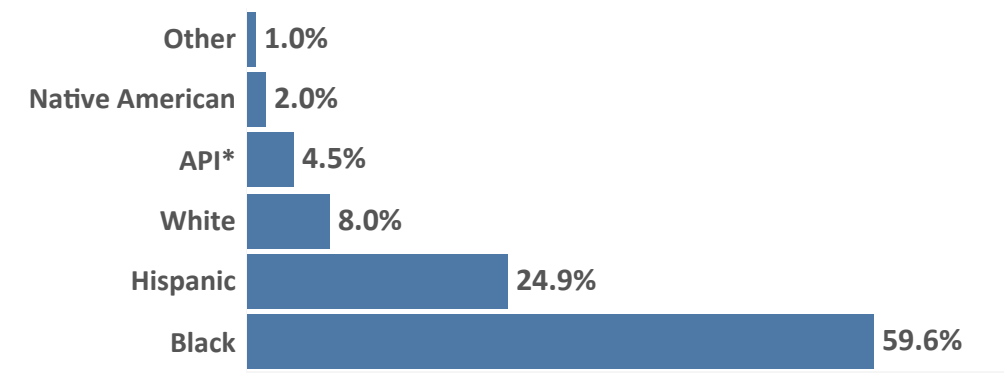
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\*Asian/Pacific Islander

Child Care Subsidies			% Difference
2021	January	1,080	
2022	January	1,106	2.4%

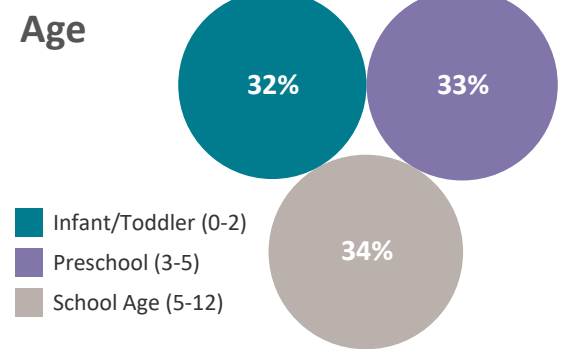
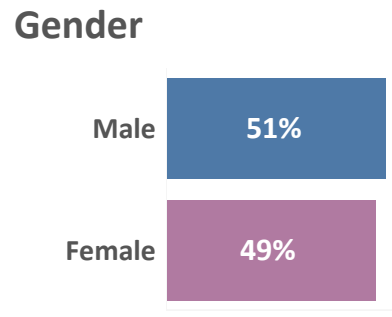
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

<b>1,089</b> Children November 2021	<b>82%</b> CalWORKs Stage 1	<b>14%</b> California Alternative Payment Program (CAPP)	<b>4%</b> Foster Care Child Care Allowance Program (FCCCAP)
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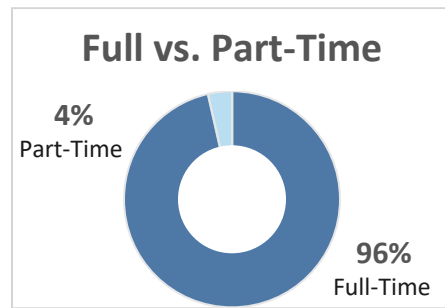
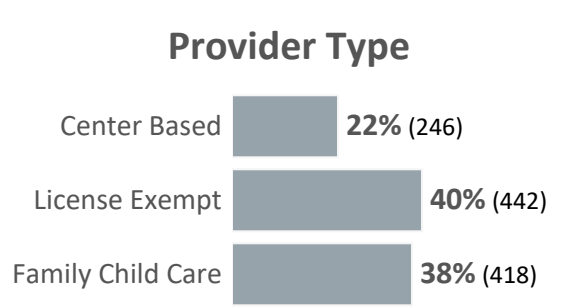
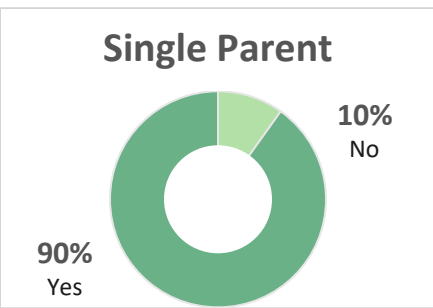
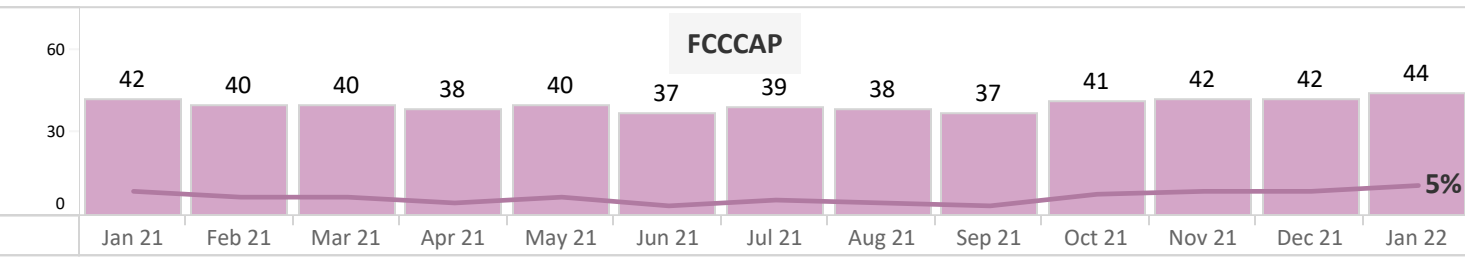
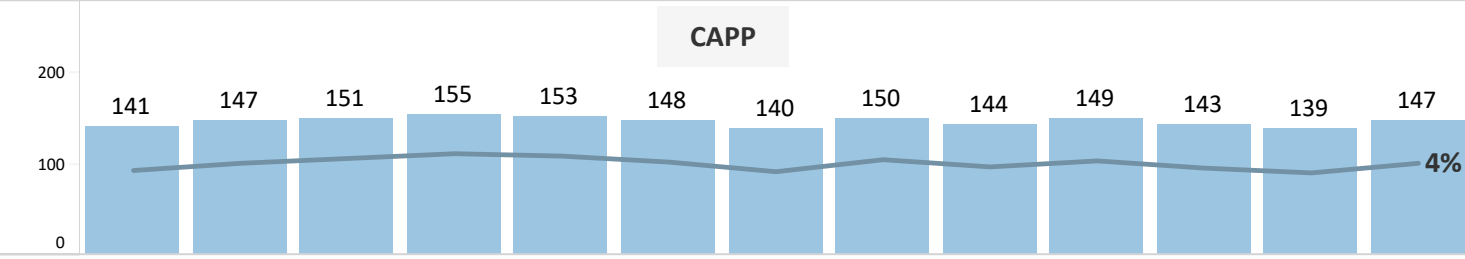
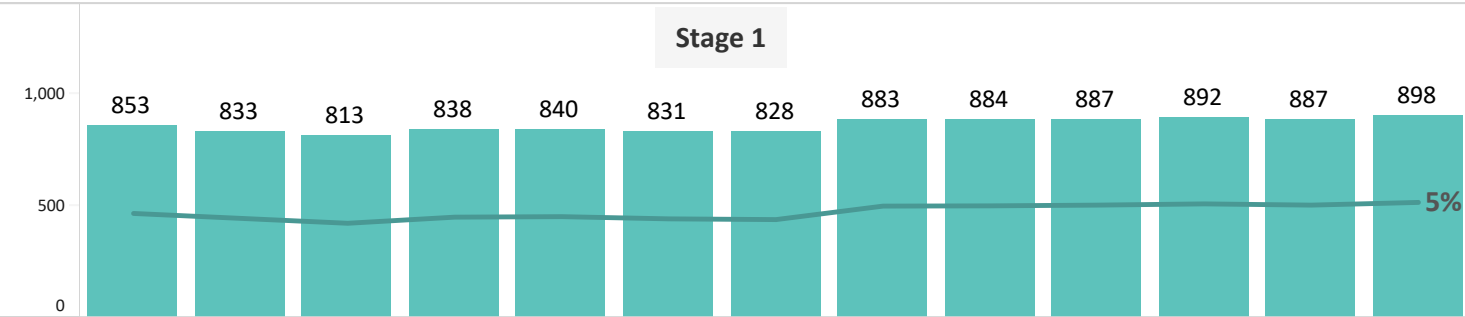
## Ethnicity and Language



English		96.3%
Non-English	Spanish	2.6%
	Chinese	0.6%
	Vietnamese	0.1%
	Tagalog	0.1%
	Russian	0.1%
	Other non-English	0.1%
	French	0.1%



## Child Care Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page  
\*Asian/Pacific Islander

# Demographics by Program - Individuals

February 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
<b>Total Persons</b>		439,069	100.0%	140,765	100.0%	16,769	100.0%	6,133	100.0%	26,109	100.0%	1,400	100.0%	1,649	100.0%	1,089	100.0%
<b>Older Adults (65+) Child Care (5-12)</b>	Female	31,216	7.1%	17,179	12.2%	2	0.0%	250	4.1%	9,451	36.2%	733	52.4%	0	0.0%	180	16.5%
	Male	21,957	5.0%	11,290	8.0%	8	0.0%	150	2.4%	4,324	16.6%	479	34.2%	0	0.0%	194	17.8%
	Undefined	5	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	55	3.9%	0	0.0%	0	0.0%
<b>Adults (18-64) Child Care (3-5)</b>	Female	142,628	32.5%	41,894	29.8%	2,671	15.9%	1,977	32.2%	6,155	23.6%	59	4.2%	180	10.9%	178	16.3%
	Male	119,344	27.2%	29,107	20.7%	774	4.6%	3,756	61.2%	4,547	17.4%	72	5.1%	137	8.3%	184	16.9%
	Undefined	14	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%	0	0.0%
<b>Children (0-17) Child Care (0-2)</b>	Female	60,794	13.8%	20,368	14.5%	6,722	40.1%	0	0.0%	523	2.0%	0	0.0%	664	40.3%	182	16.7%
	Male	63,109	14.4%	20,919	14.9%	6,591	39.3%	0	0.0%	1,109	4.2%	0	0.0%	666	40.4%	171	15.7%
	Undefined	2	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%
<b>Ethnicity</b>		439,069	100.0%	140,765	100.0%	16,769	100.0%	6,133	100.0%	26,109	100.0%	1,400	100.0%	1,649	100.0%	1,089	100.0%
API*		94,702	21.6%	23,869	17.0%	911	5.4%	397	6.5%	10,720	41.1%	162	11.6%	105	6.4%	57	5.2%
Black		62,708	14.3%	31,005	22.0%	6,917	41.2%	2,934	47.8%	7,348	28.1%	363	25.9%	728	44.1%	629	57.8%
Hispanic		133,074	30.3%	26,361	18.7%	4,435	26.4%	571	9.3%	2,572	9.9%	94	6.7%	580	35.2%	263	24.2%
Native American		951	0.2%	327	0.2%	39	0.2%	39	0.6%	69	0.3%	3	0.2%	16	1.0%	40	3.7%
White		147,472	33.6%	59,193	42.1%	4,467	26.6%	2,191	35.7%	3,151	12.1%	487	34.8%	195	11.8%	91	8.4%
Other		162	0.0%	10	0.0%	0	0.0%	1	0.0%	2,249	8.6%	291	20.8%	25	1.5%	9	0.8%
<b>Language</b>		439,069	100.0%	140,765	100.0%	16,769	100.0%	6,133	100.0%	26,109	100.0%	1,400	100.0%	1,649	100.0%	1,089	100.0%
English		288,050	65.6%	103,398	73.5%	13,725	81.8%	5,737	93.5%	14,138	54.1%	1,127	80.5%	1,453	88.1%	1,059	97.2%
Cambodian		526	0.1%	410	0.3%	14	0.1%	4	0.1%	259	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese		32,403	7.4%	12,469	8.9%	64	0.4%	98	1.6%	5,401	20.7%	39	2.8%	6	0.4%	4	0.4%
Farsi		2,033	0.5%	1,314	0.9%	298	1.8%	10	0.2%	893	3.4%	5	0.4%	2	0.1%	0	0.0%
Other		9,623	2.2%	3,183	2.3%	501	3.0%	84	1.4%	1,674	6.4%	165	11.8%	17	1.0%	5	0.5%
Other Asian		3,943	0.9%	1,199	0.9%	9	0.1%	31	0.5%	1,065	4.1%	23	1.6%	2	0.1%	0	0.0%
Spanish		93,851	21.4%	15,411	10.9%	2,128	12.7%	123	2.0%	1,618	6.2%	34	2.4%	168	10.2%	20	1.8%
Vietnamese		8,640	2.0%	3,381	2.4%	30	0.2%	46	0.8%	1,061	4.1%	7	0.5%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page  
 \*Asian/Pacific Islander  
 \*\* as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

# Individuals by Program and City of Residence

February 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
<b>Total Persons</b>		439,069	100.0%	140,765	100.0%	16,769	100.0%	6,133	100.0%	26,109	100.0%	1,400	100.0%	1,649	100.0%	1,089	100.0%
<b>North County</b>	Alameda	15,422	3.5%	5,092	3.6%	517	3.1%	130	2.1%	1,027	3.9%	81	5.8%	42	2.5%	19	1.7%
	Albany	3,182	0.7%	680	0.5%	88	0.5%	11	0.2%	73	0.3%	9	0.6%	5	0.3%	3	0.3%
	Berkeley	16,858	3.8%	8,852	6.3%	456	2.7%	362	5.9%	1,249	4.8%	149	10.6%	34	2.1%	25	2.3%
	Emeryville	3,048	0.7%	1,154	0.8%	126	0.8%	63	1.0%	220	0.8%	12	0.9%	9	0.5%	18	1.7%
	Oakland	164,183	37.4%	64,231	45.6%	8,933	53.3%	3,742	61.0%	11,274	43.2%	523	37.4%	503	30.5%	520	47.8%
	Piedmont	614	0.1%	130	0.1%	1	0.0%	5	0.1%	32	0.1%	9	0.6%	1	0.1%	0	0.0%
<b>Tri-City</b>	Fremont	38,542	8.8%	9,797	7.0%	1,047	6.2%	275	4.5%	2,578	9.9%	77	5.5%	69	4.2%	60	5.5%
	Newark	10,238	2.3%	2,355	1.7%	226	1.3%	53	0.9%	656	2.5%	27	1.9%	20	1.2%	12	1.1%
	Union City	17,654	4.0%	4,594	3.3%	439	2.6%	87	1.4%	1,297	5.0%	55	3.9%	28	1.7%	41	3.8%
<b>Central County</b>	Castro Valley	11,110	2.5%	2,678	1.9%	217	1.3%	80	1.3%	555	2.1%	53	3.8%	29	1.8%	13	1.2%
	Hayward	67,818	15.4%	17,745	12.6%	2,228	13.3%	685	11.2%	3,080	11.8%	159	11.4%	161	9.8%	189	17.4%
	San Leandro	38,477	8.8%	11,926	8.5%	1,227	7.3%	287	4.7%	2,065	7.9%	103	7.4%	91	5.5%	79	7.3%
	San Lorenzo	8,894	2.0%	2,387	1.7%	183	1.1%	76	1.2%	460	1.8%	26	1.9%	24	1.5%	13	1.2%
<b>Tri-Valley</b>	Dublin	7,879	1.8%	1,965	1.4%	169	1.0%	36	0.6%	547	2.1%	22	1.6%	20	1.2%	26	2.4%
	Livermore	14,119	3.2%	3,262	2.3%	414	2.5%	118	1.9%	505	1.9%	44	3.1%	38	2.3%	49	4.5%
	Pleasanton	7,851	1.8%	1,705	1.2%	168	1.0%	33	0.5%	427	1.6%	36	2.6%	16	1.0%	5	0.5%
<b>Other</b>	Other	13,180	3.0%	2,212	1.6%	330	2.0%	90	1.5%	64	0.2%	15	1.1%	559	33.9%	17	1.6%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Therapeutic Program.

## Child Care

**CalWORKs Stage One:** Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

**California Alternative Payment Program (CAPP):** Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

**Foster Care Child Care Allowance Program (FCCCAP):** Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

**Single Parent:** Sole parent/caretaker who lives with and is legally/financially responsible for the child.

**Licensed Family Child Care (FCC):** A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

**Center-Based Program (also known as "Child Care Center" or "Day Care Center"):** Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

**License-Exempt:** Child care providers who can operate legally without a license.