

# Social Services Agency

March 2022 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 476,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



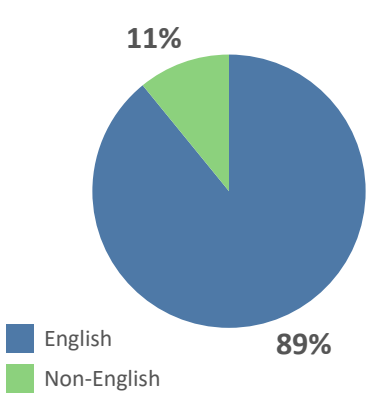
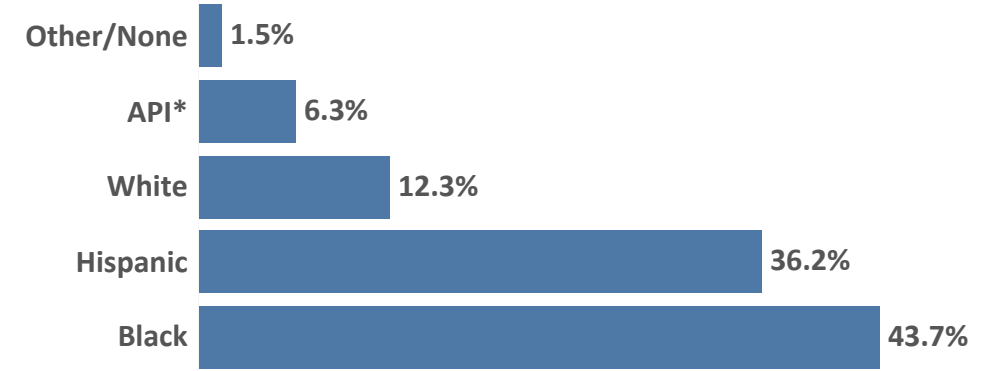
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in February 2022 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2021	February	1,754	
2022	February	1,557	-11.2%

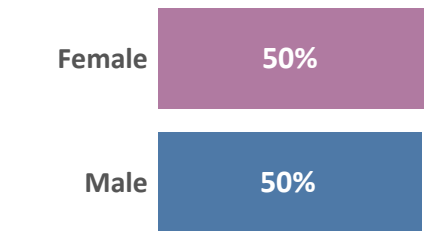
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

## Ethnicity and Language

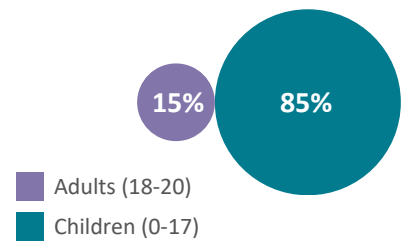


<b>English</b>		<b>88.4%</b>
<b>Non-English</b>	Spanish	10.3%
	Other	0.9%
	Chinese	0.2%
	Farsi	0.1%
	Vietnamese	0.1%

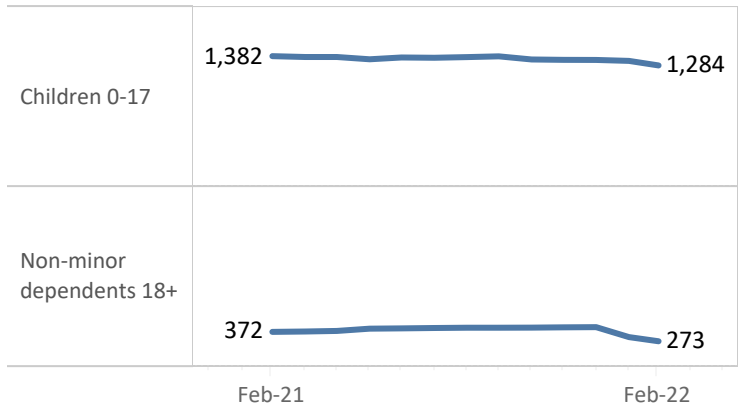
## Gender



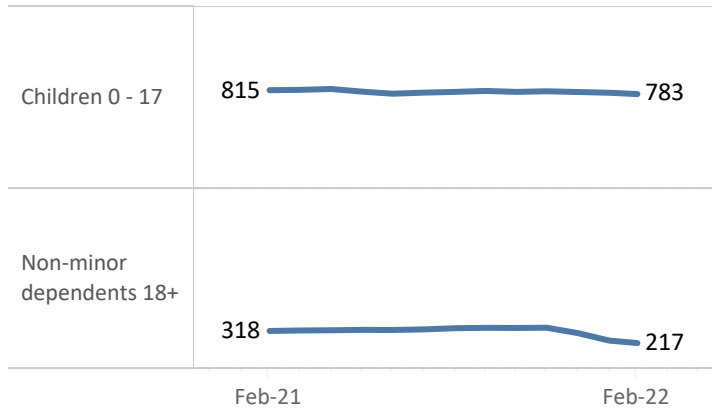
## Age



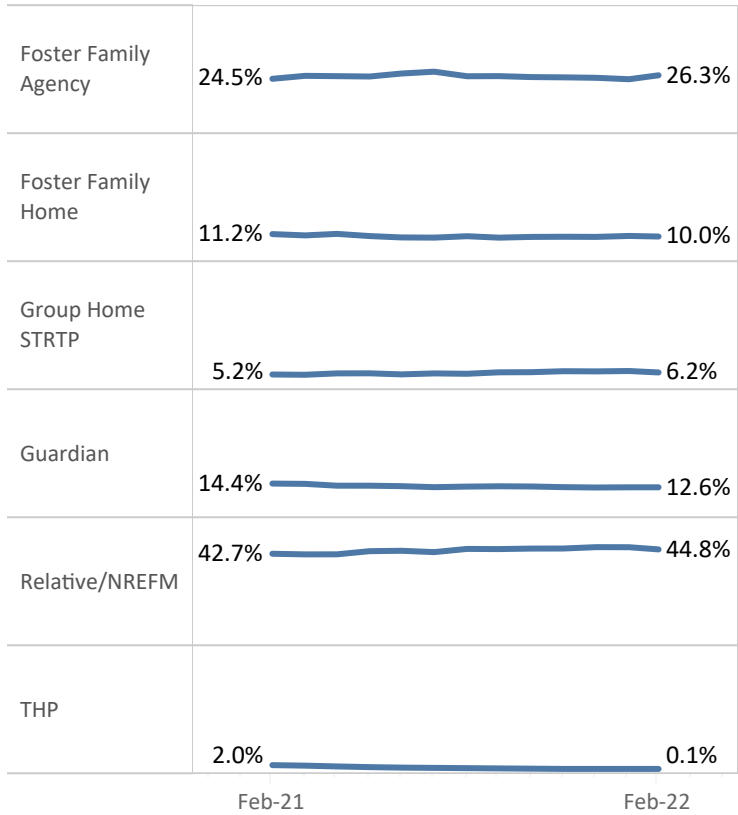
Child Welfare Children and Non-Minor Dependent Youth in Cases



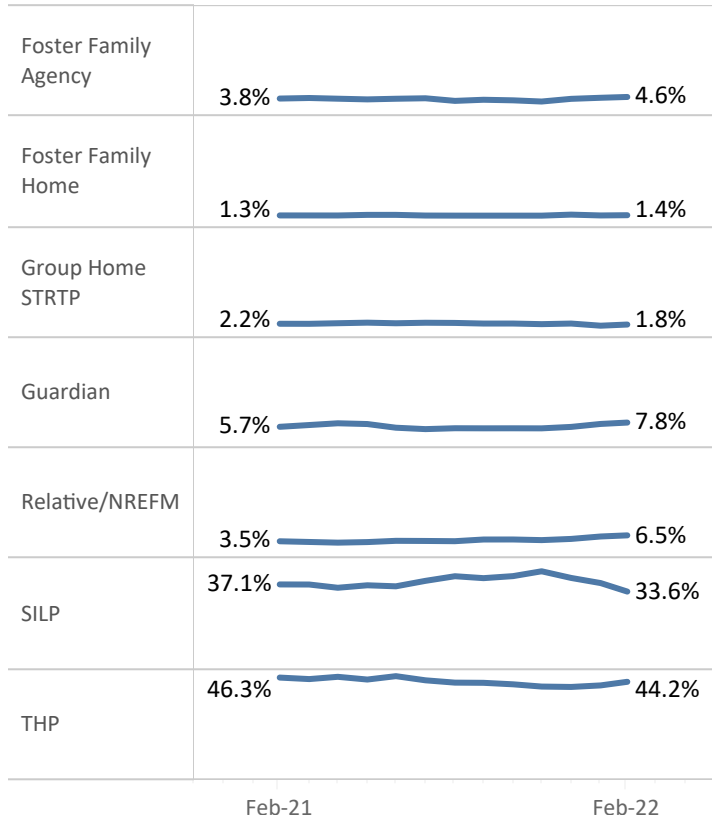
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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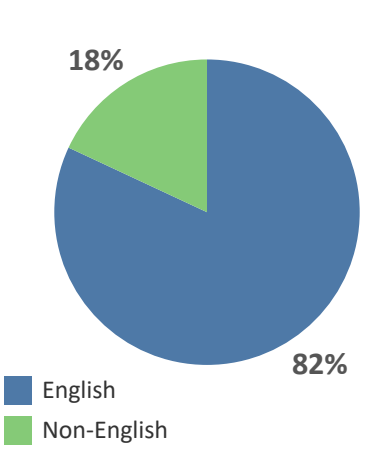
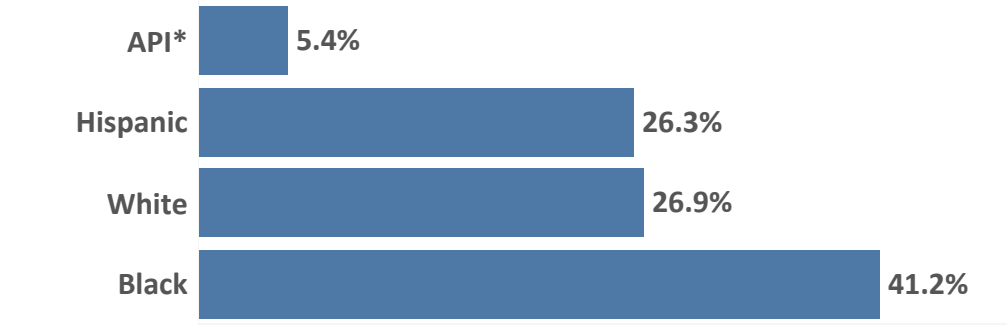
Definitions of terms appear on the last page  
\*Asian/Pacific Islander

### CalWORKs Caseload

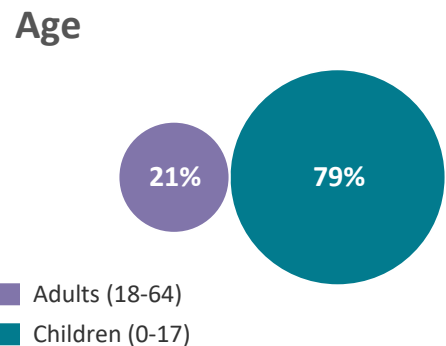
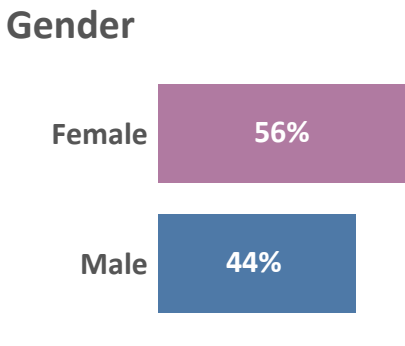
CalWORKs Caseload			% Difference
2021	February	7,314	
2022	February	7,507	2.6%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

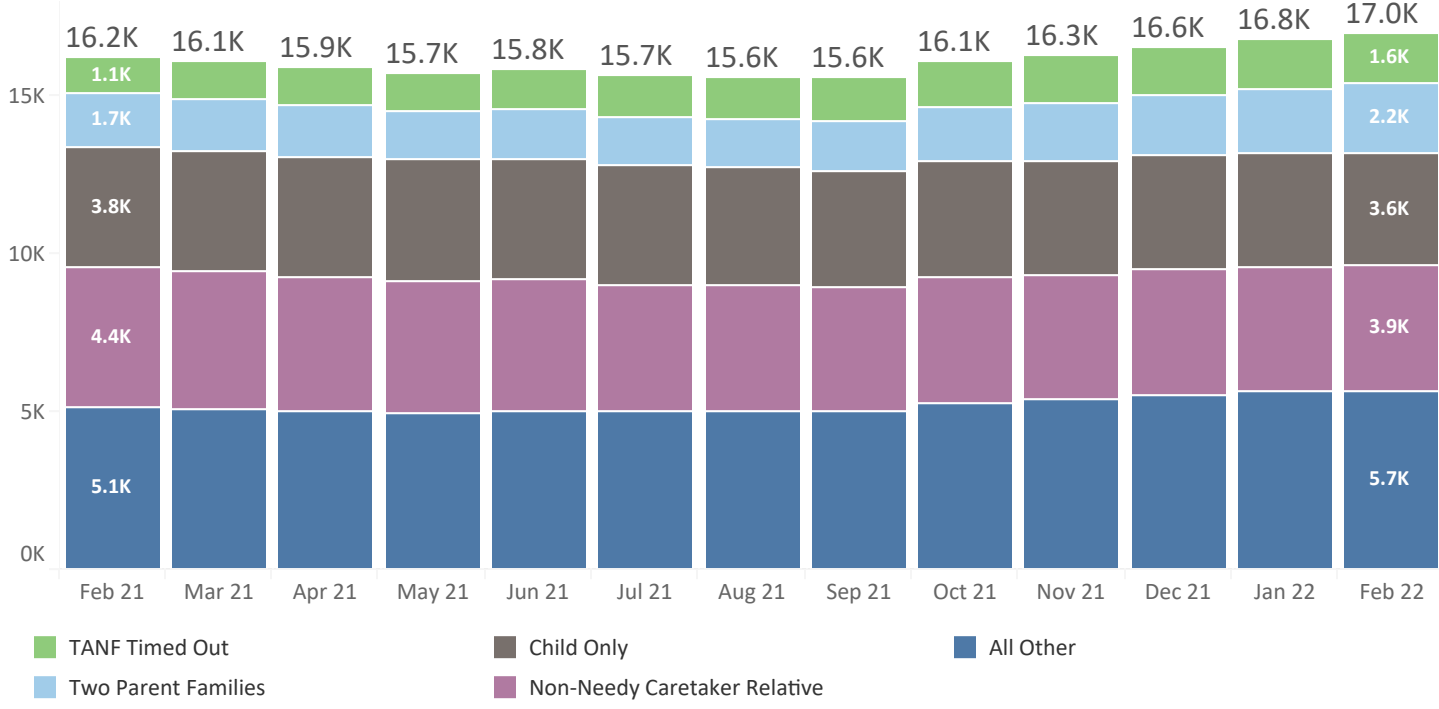
### Ethnicity and Language



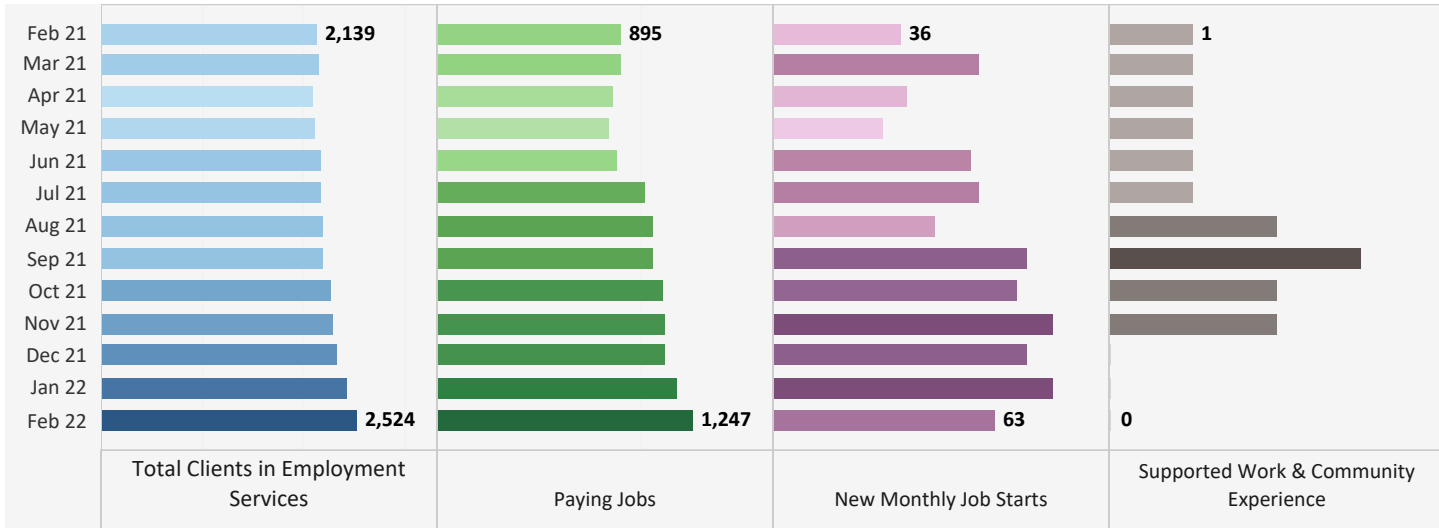
English			82.0%
Non-English	Spanish	12.5%	
	Other	3.0%	
	Farsi	1.8%	
	Chinese	0.2%	
	Other Asian	0.2%	
	Vietnamese	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



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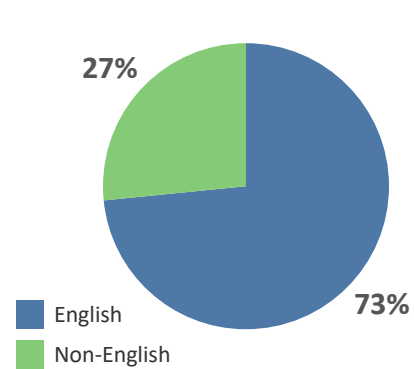
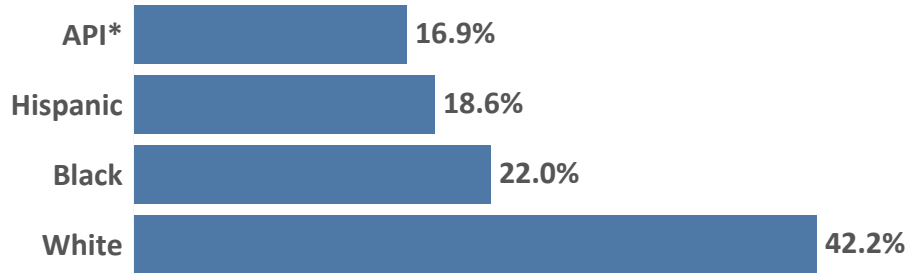
### CalFresh Caseload

Year	Month	Caseload	% Difference
2021	February	78.3K	
2022	February	86.6K	+10.6%

### NA CalFresh Caseload

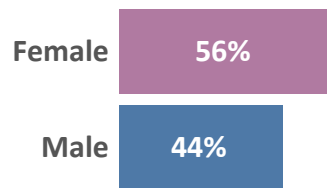
Year	Month	Caseload	% Difference
2021	February	74.6K	
2022	February	82.8K	+11.0%

### Ethnicity and Language

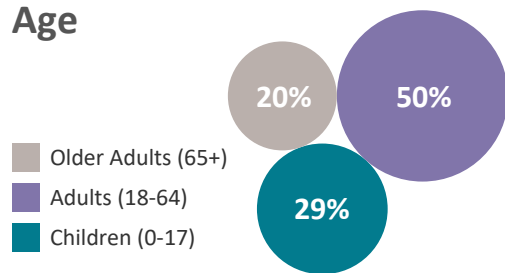


Language	Percentage
English	73.4%
Non-English	
Spanish	11.0%
Chinese	7.3%
Vietnamese	2.4%
Other Asian	2.4%
Other	2.3%
Farsi	0.9%
Cambodian	0.3%

### Gender

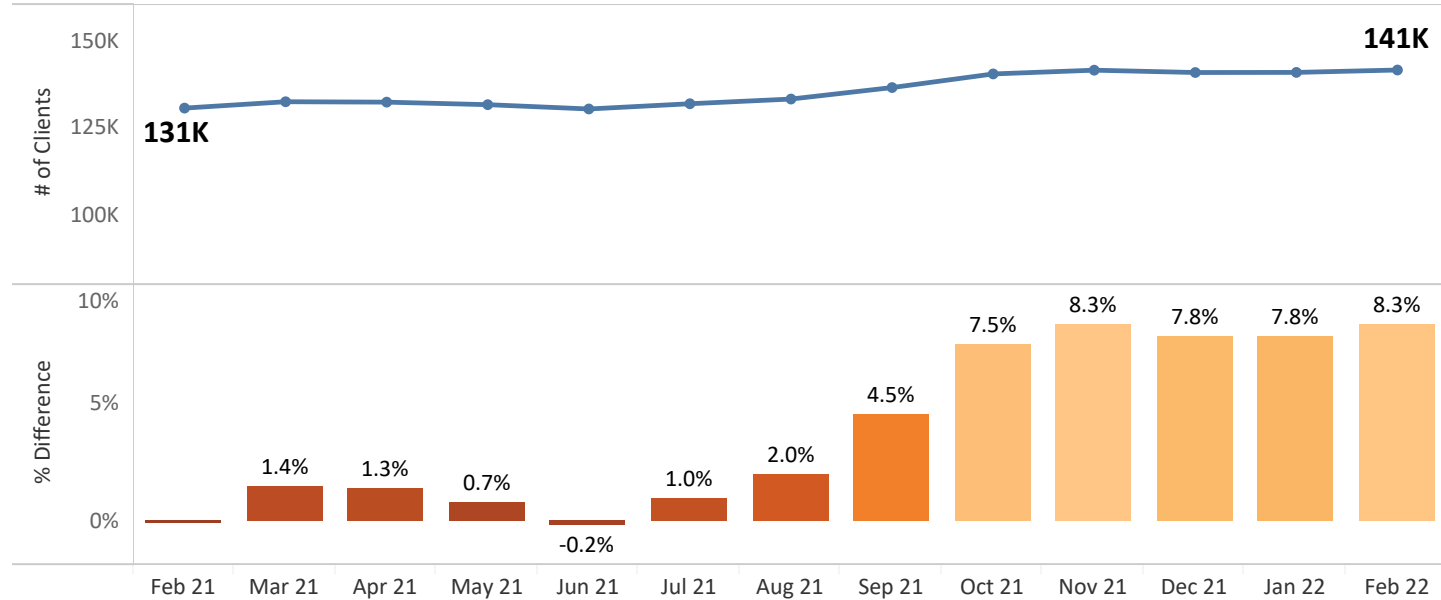


### Age

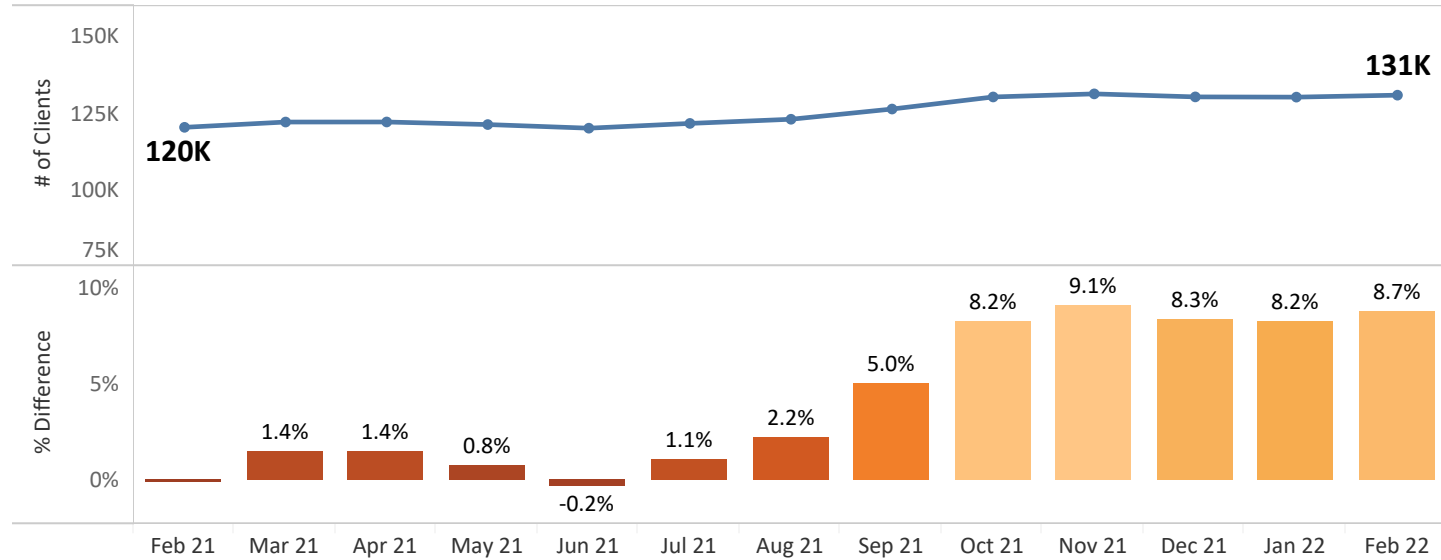


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



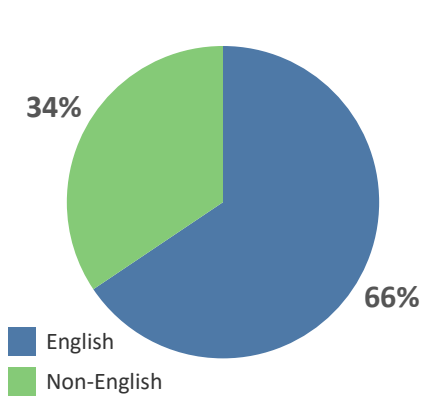
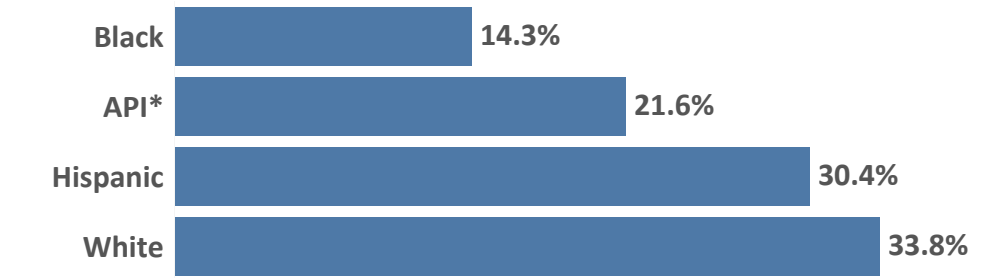
% change/difference is calculated relative to the first month in the observed year.

### Medi-Cal Caseload

Medi-Cal Caseload		% Difference
2021	February	227.8K
2022	February	248.1K
		8.9%

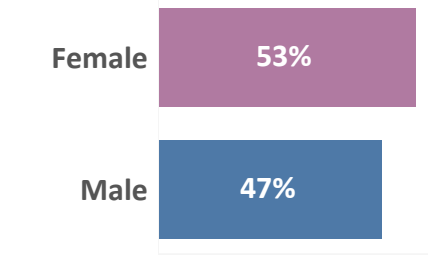
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

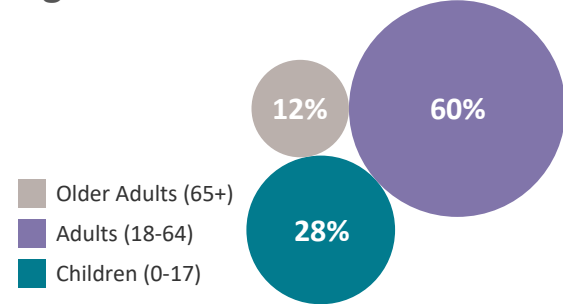


English		65.6%
Non-English	Spanish	21.4%
	Chinese	5.5%
	Other Asian	2.8%
	Other	2.2%
	Vietnamese	2.0%
	Farsi	0.5%
	Cambodian	0.1%

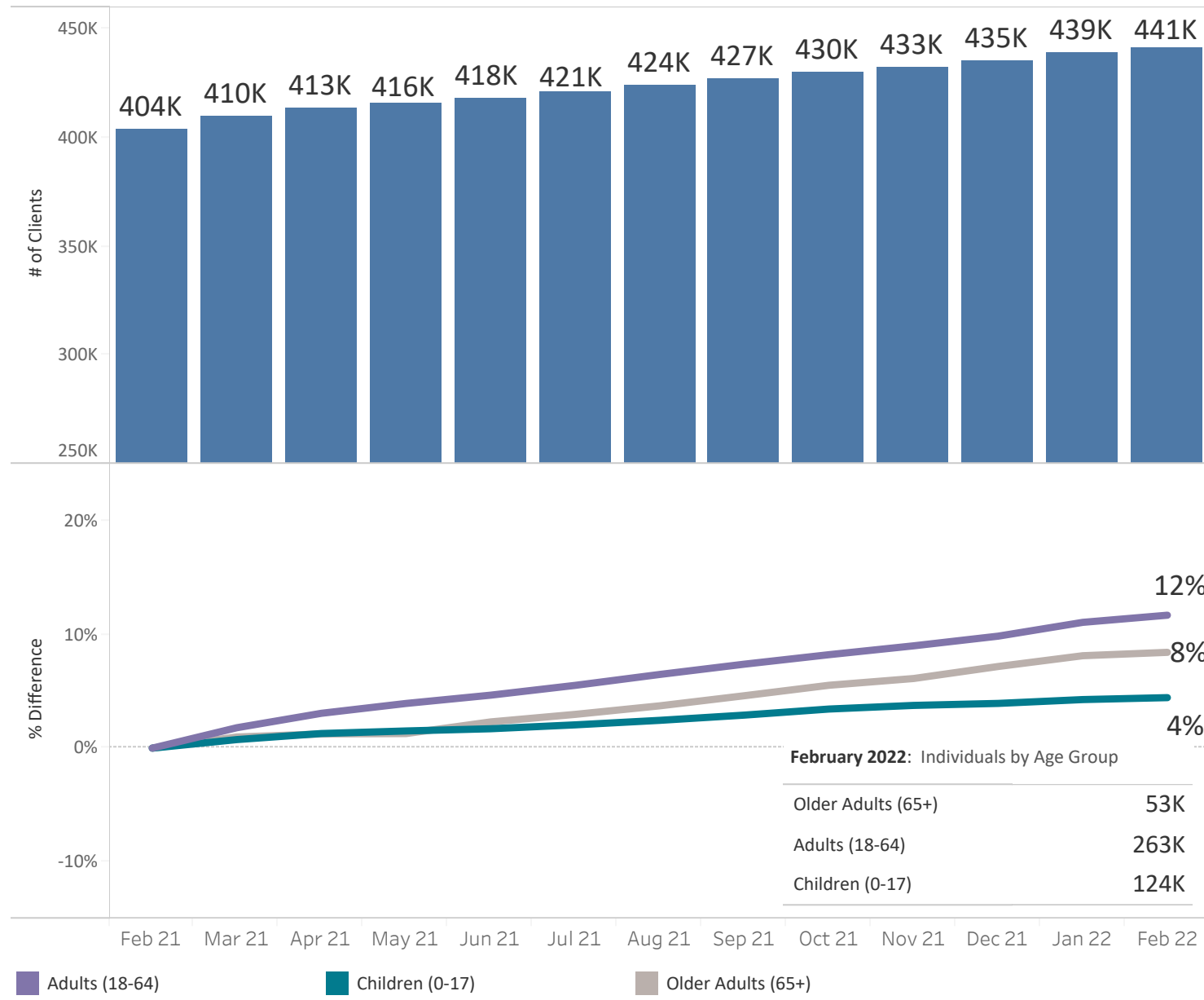
### Gender



### Age



### Medi-Cal Individuals



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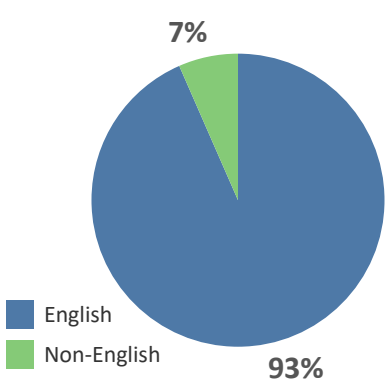
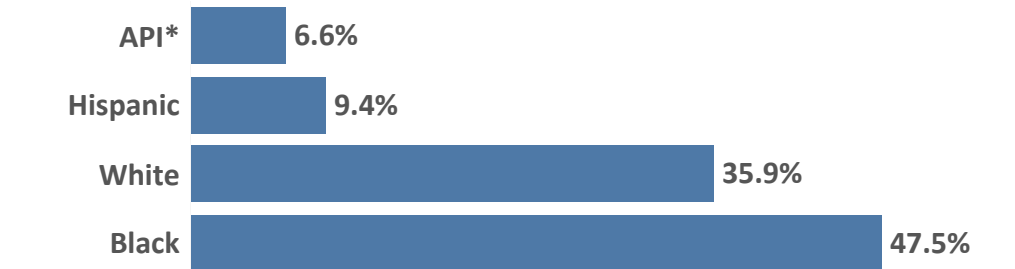
% change/difference is calculated relative to the first month in the observed year.

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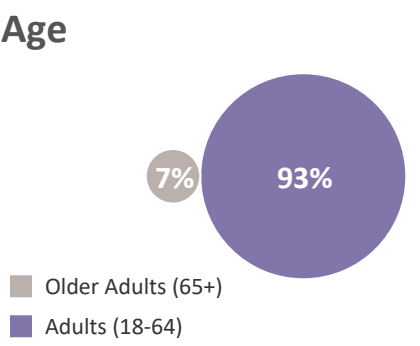
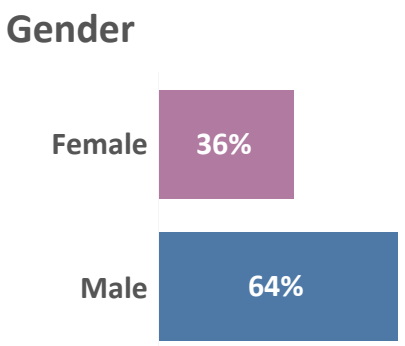
GA Caseload		% Difference
2021	February	5,260
2022	February	5,990
		13.9%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

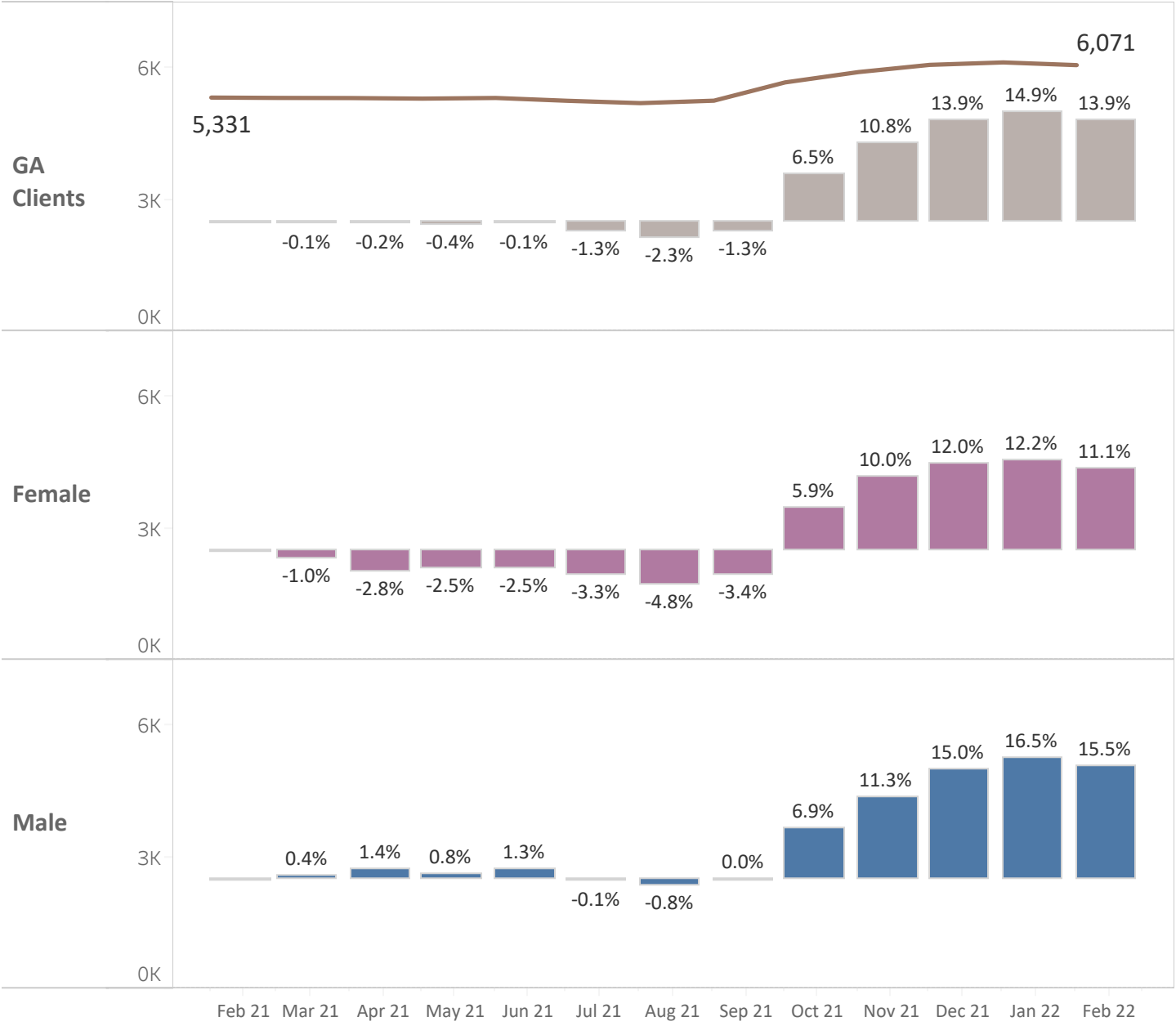
### Ethnicity and Language



English		93.4%
Non-English		
Spanish		2.0%
Other Asian		1.7%
Other		1.4%
Vietnamese		0.8%
Chinese		0.6%
Farsi		0.1%
Cambodian		0.1%



### General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

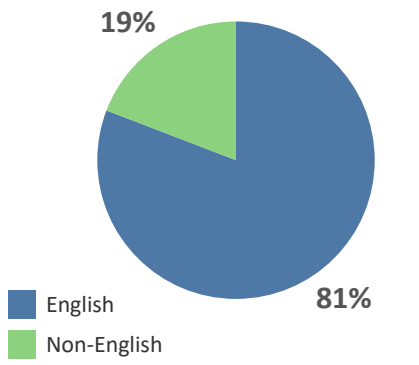
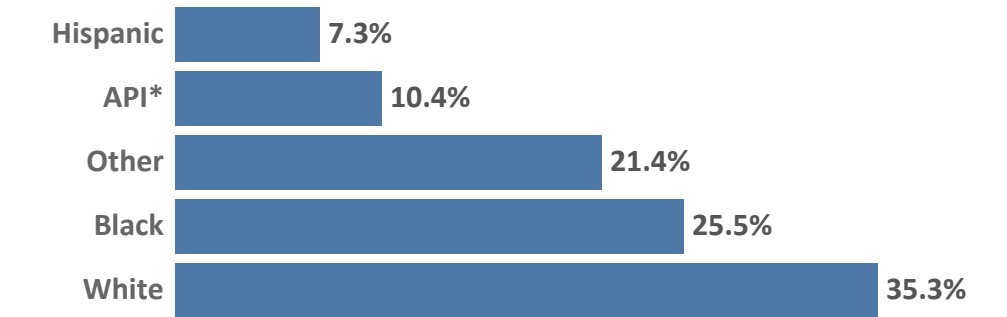
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### APS Caseload

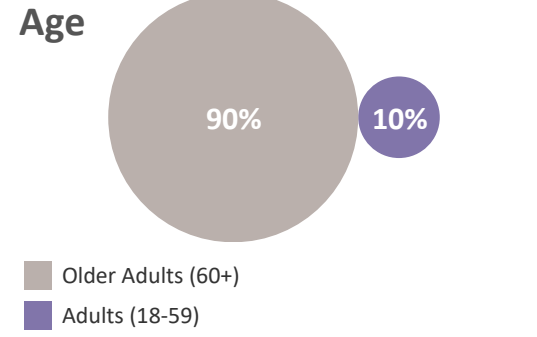
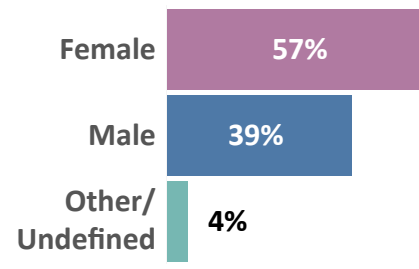
APS Caseload		% Difference
2021	February	1,391
2022	February	1,320
		-5.1%

### Ethnicity and Language



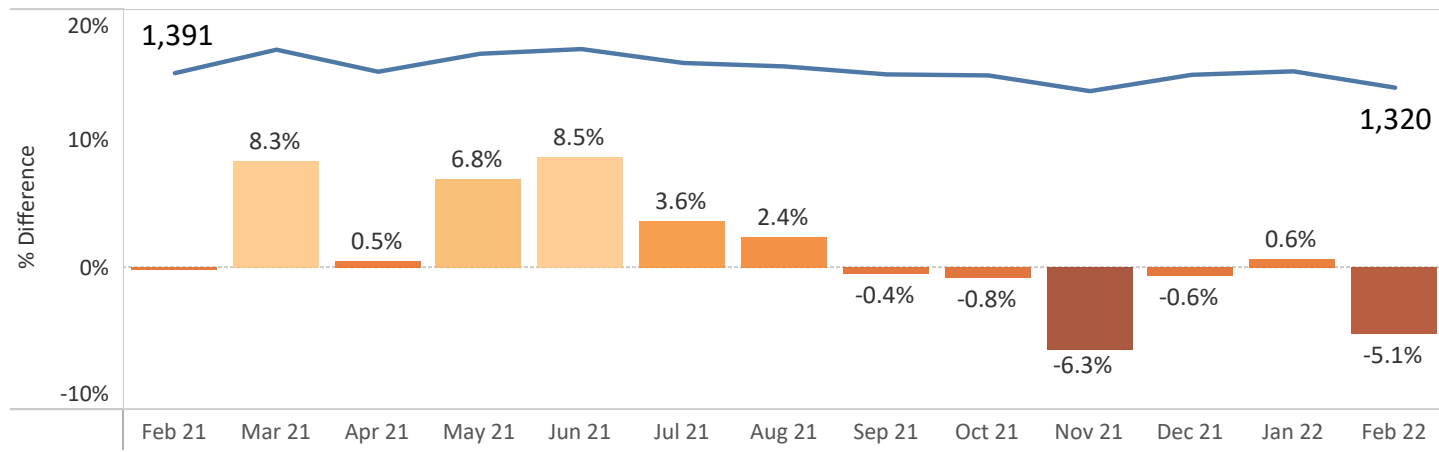
Language		Percentage
English		80.8%
Non-English	Other	11.4%
	Spanish	3.1%
	Chinese	2.7%
	Other Asian	1.1%
	Vietnamese	0.8%
	Farsi	0.2%

### Gender

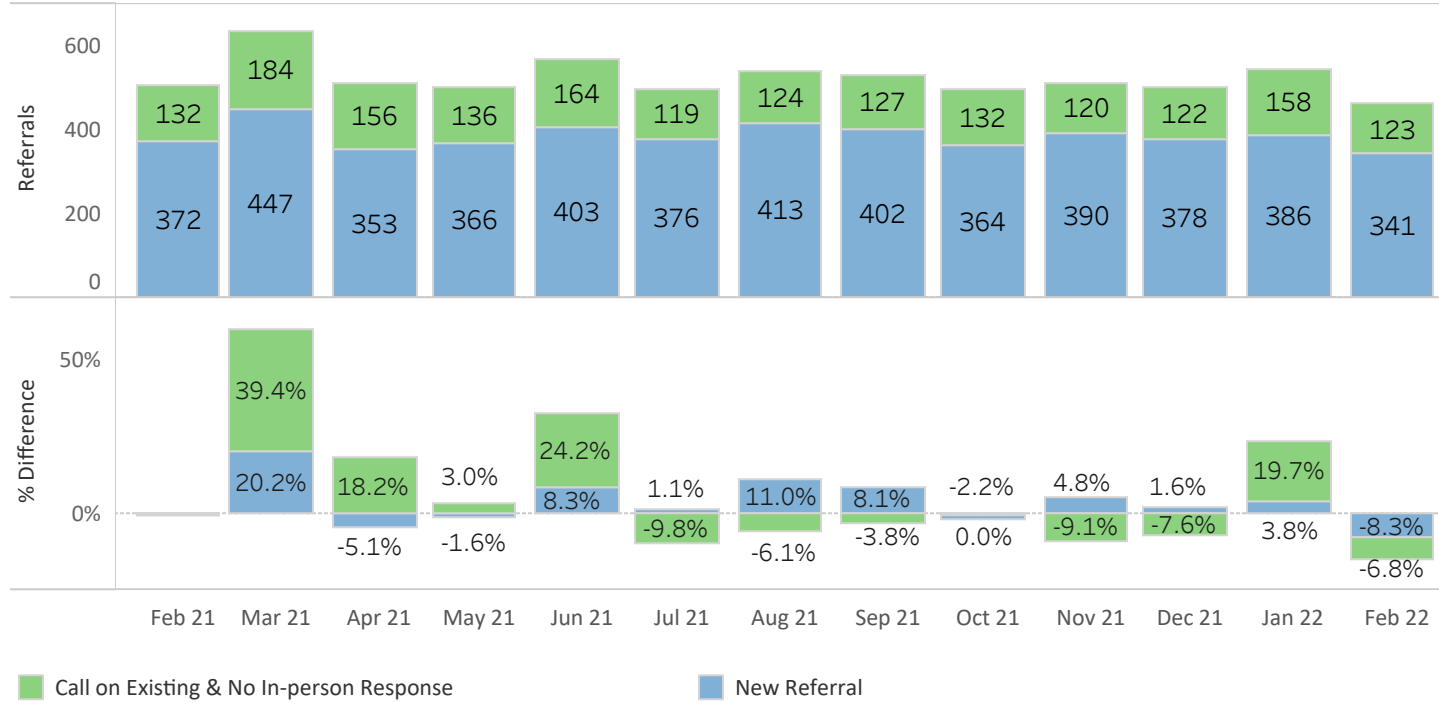


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

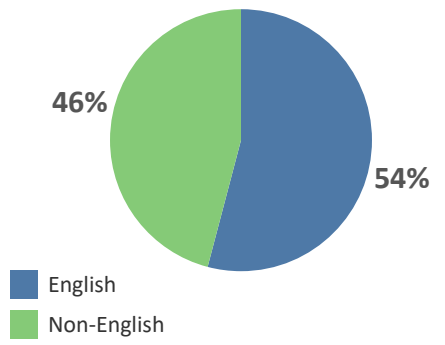
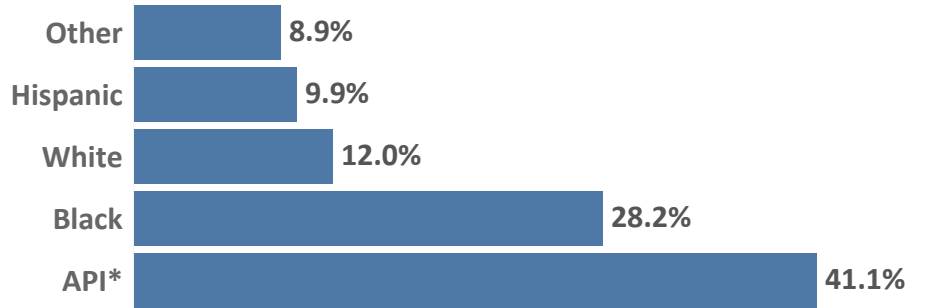
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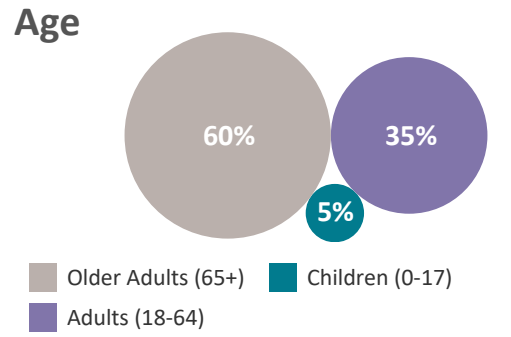
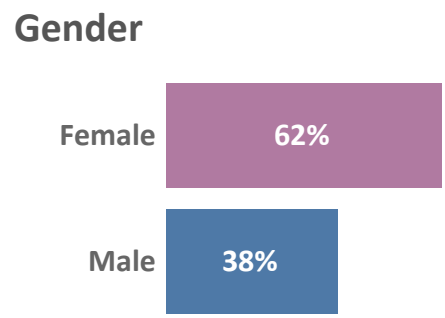
IHSS Caseload			% Difference
2021	February	25.3K	
2022	February	26.2K	3.6%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

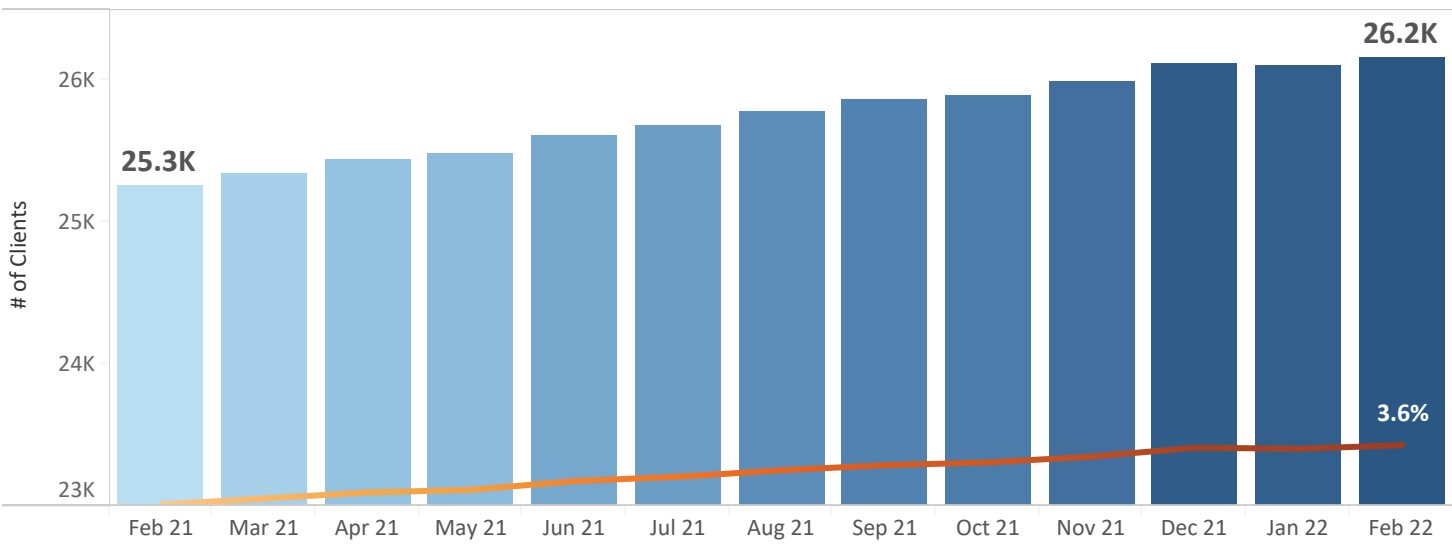
### Ethnicity and Language



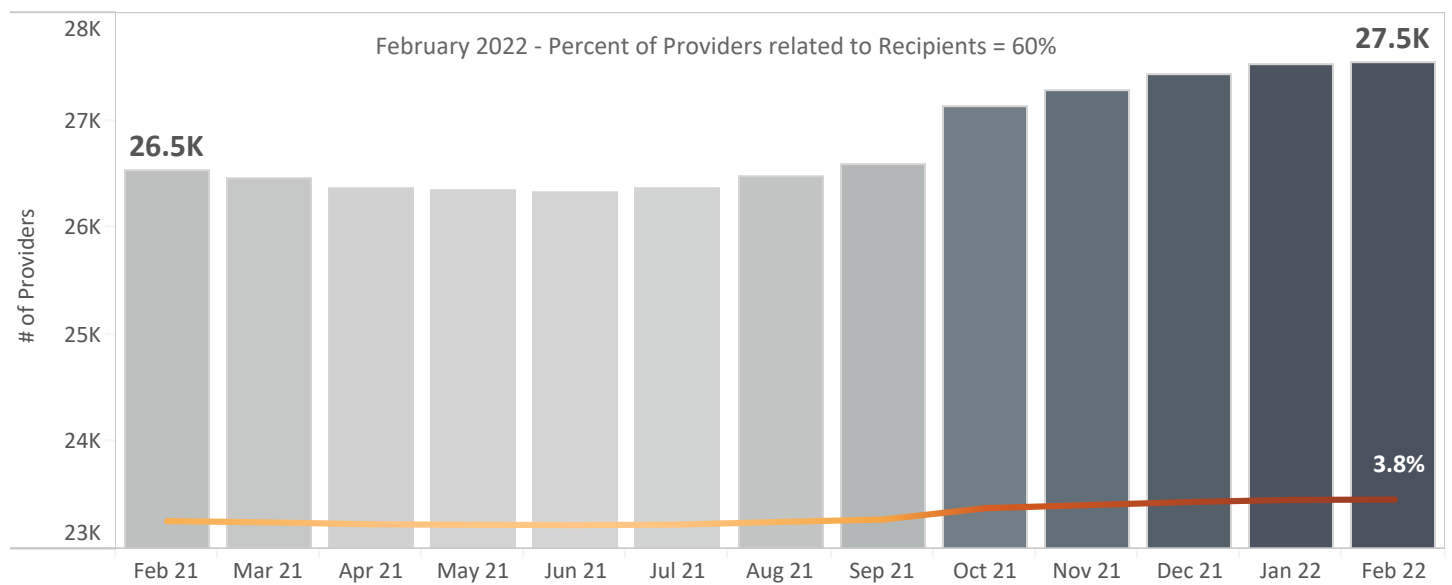
English		54.1%
Non-English	Chinese	20.7%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.1%
	Vietnamese	4.1%
	Farsi	3.4%
	Cambodian	1.0%



### IHSS Recipients



### IHSS Providers

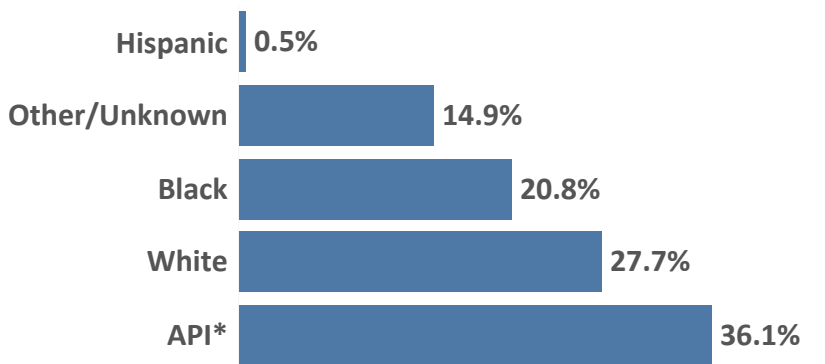


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### Ethnicity - Congregate Meals

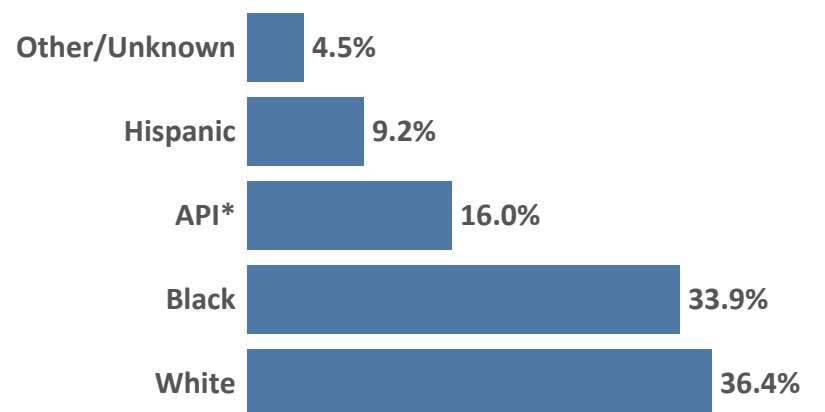


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

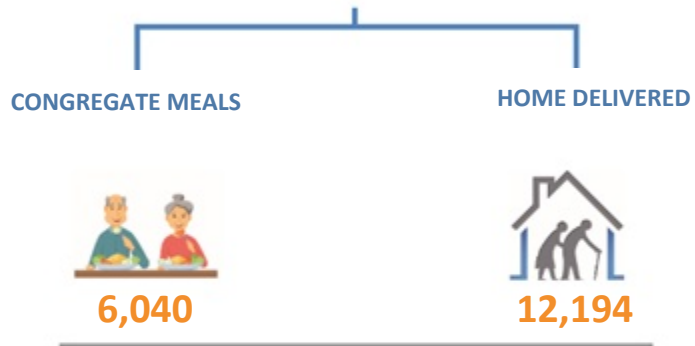
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

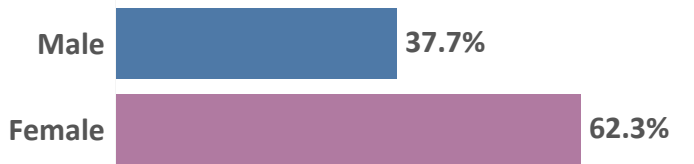
### Ethnicity - Home Delivered Meals



### Total Individuals Served: 18,234



### Gender - Congregate Meals



### Total Meals Served: 96,250



### Gender - Home Delivered Meals



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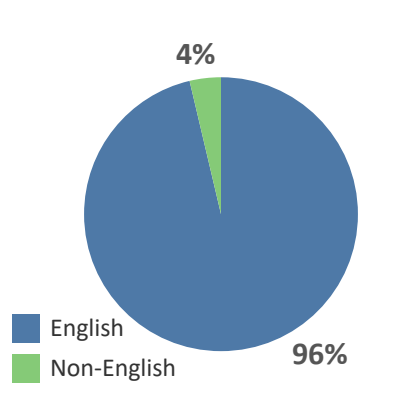
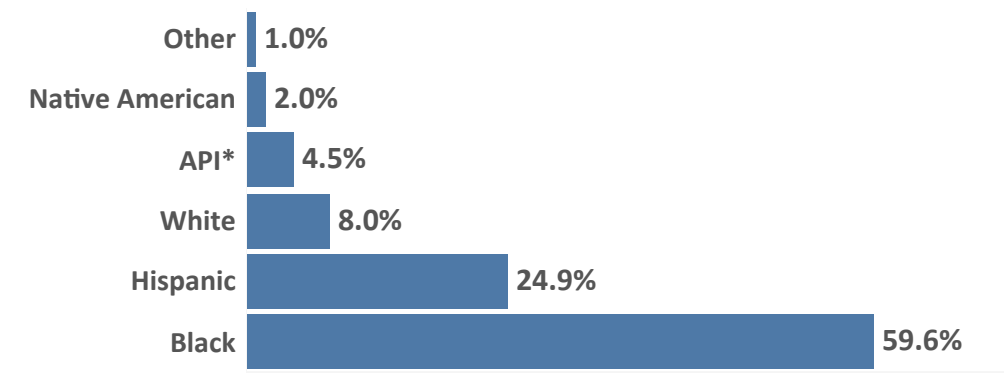
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Child Care Subsidies			% Difference
2021	February	1,020	
2022	February	1,129	9.6%

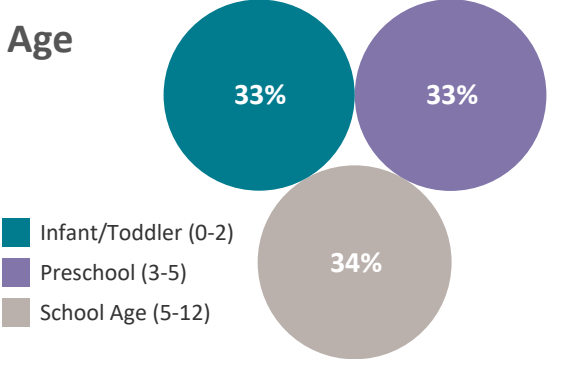
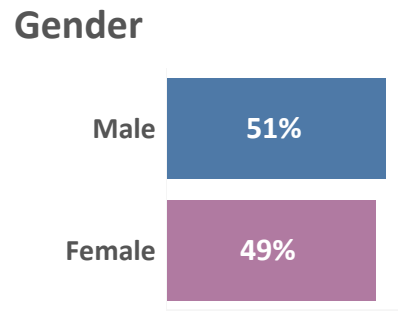
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

<b>1,129</b> <small>Children February 2022</small>	<b>82%</b> <small>CalWORKs Stage 1</small>	<b>14%</b> <small>California Alternative Payment Program (CAPP)</small>	<b>4%</b> <small>Foster Care Child Care Allowance Program (FCCCAP)</small>
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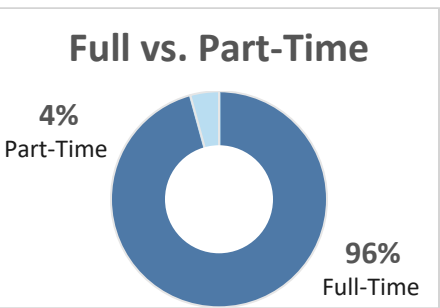
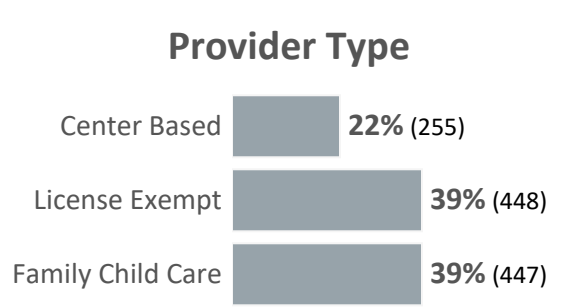
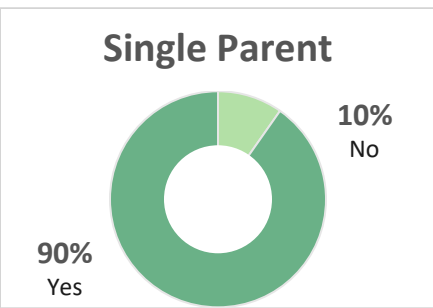
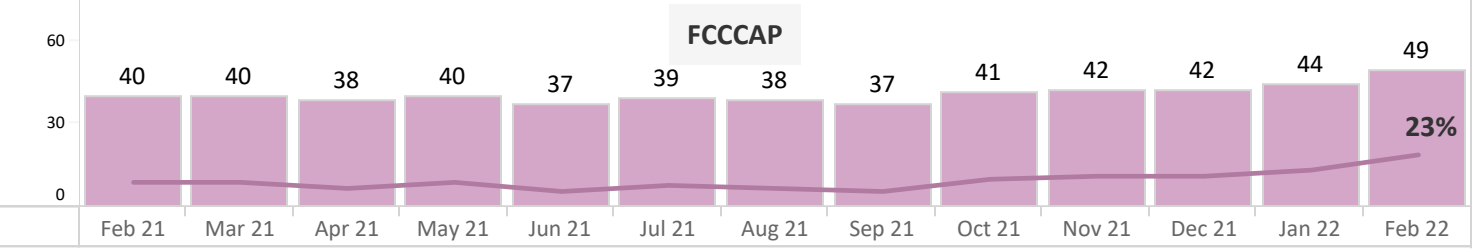
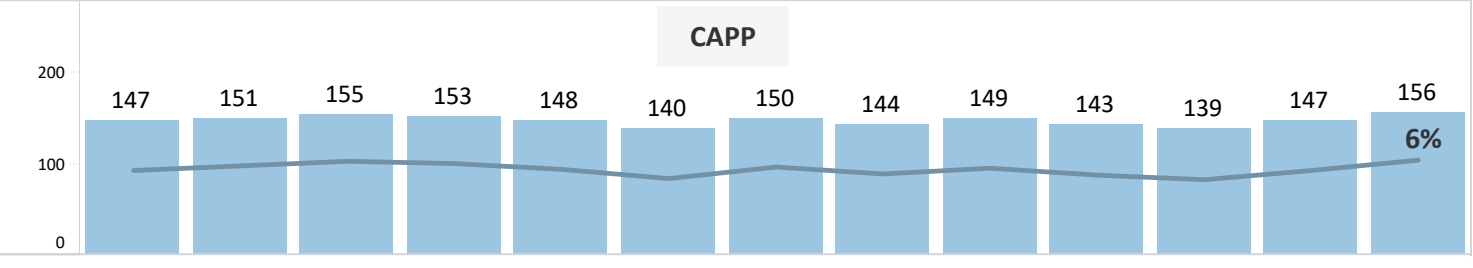
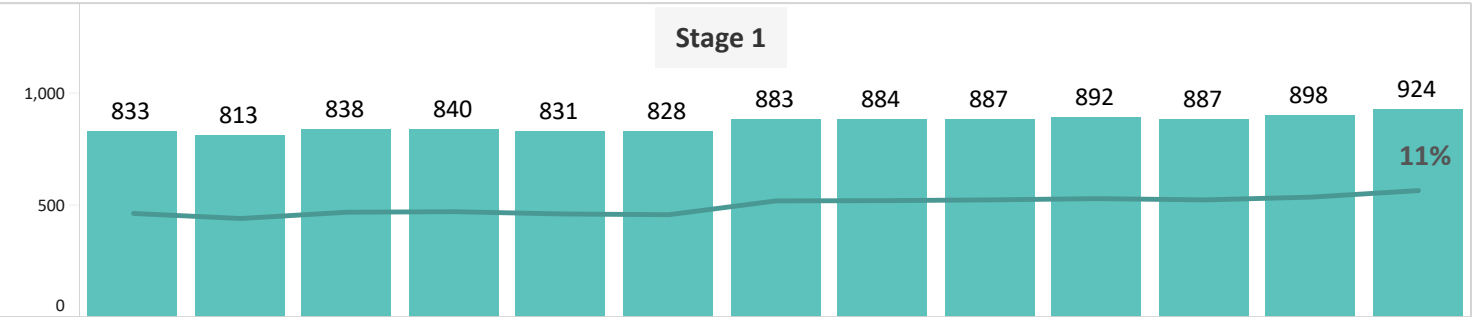
### Ethnicity and Language



English	96.3%
Non-English	
Spanish	2.6%
Chinese	0.6%
Vietnamese	0.1%
Tagalog	0.1%
Other non-English	0.3%



### Child Care Individuals



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# Demographics by Program - Individuals

March 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
<b>Total Persons</b>		440,899	100.0%	141,448	100.0%	16,979	100.0%	6,071	100.0%	26,164	100.0%	1,320	100.0%	1,557	100.0%	1,129	100.0%
<b>Older Adults (65+) Child Care (5-12)</b>	Female	31,302	7.1%	17,364	12.3%	2	0.0%	248	4.1%	9,430	36.0%	695	52.7%	0	0.0%	182	16.1%
	Male	22,017	5.0%	11,440	8.1%	7	0.0%	150	2.5%	4,330	16.5%	443	33.6%	0	0.0%	201	17.8%
	Undefined	5	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	55	4.2%	0	0.0%	0	0.0%
<b>Adults (18-64) Child Care (3-5)</b>	Female	143,360	32.5%	41,879	29.6%	2,738	16.1%	1,953	32.2%	6,189	23.7%	57	4.3%	149	9.6%	189	16.7%
	Male	120,096	27.2%	29,294	20.7%	814	4.8%	3,720	61.3%	4,573	17.5%	66	5.0%	124	8.0%	184	16.3%
	Undefined	12	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.3%	0	0.0%	0	0.0%
<b>Children (0-17) Child Care (0-2)</b>	Female	60,903	13.8%	20,444	14.5%	6,775	39.9%	0	0.0%	526	2.0%	0	0.0%	636	40.8%	183	16.2%
	Male	63,202	14.3%	21,019	14.9%	6,642	39.1%	0	0.0%	1,116	4.3%	0	0.0%	646	41.5%	190	16.8%
	Undefined	2	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%

<b>Ethnicity</b>	440,899	100.0%	141,448	100.0%	16,979	100.0%	6,071	100.0%	26,164	100.0%	1,320	100.0%	1,557	100.0%	1,129	100.0%
API*	94,923	21.5%	23,940	16.9%	918	5.4%	403	6.6%	10,746	41.1%	137	10.4%	93	6.0%	54	4.8%
Black	62,702	14.2%	31,182	22.0%	6,989	41.2%	2,881	47.5%	7,372	28.2%	337	25.5%	680	43.7%	670	59.3%
Hispanic	133,620	30.3%	26,360	18.6%	4,465	26.3%	569	9.4%	2,582	9.9%	97	7.3%	559	35.9%	264	23.4%
Native American	967	0.2%	324	0.2%	37	0.2%	38	0.6%	70	0.3%	6	0.5%	15	1.0%	37	3.3%
White	148,527	33.7%	59,631	42.2%	4,570	26.9%	2,180	35.9%	3,145	12.0%	466	35.3%	191	12.3%	91	8.1%
Other	160	0.0%	11	0.0%	0	0.0%	0	0.0%	2,249	8.6%	277	21.0%	19	1.2%	13	1.2%

<b>Language</b>	440,899	100.0%	141,448	100.0%	16,979	100.0%	6,071	100.0%	26,164	100.0%	1,320	100.0%	1,557	100.0%	1,129	100.0%
English	289,228	65.6%	103,860	73.4%	13,916	82.0%	5,673	93.4%	14,155	54.1%	1,067	80.8%	1,377	88.4%	1,092	96.7%
Cambodian	528	0.1%	406	0.3%	14	0.1%	4	0.1%	263	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	32,524	7.4%	12,554	8.9%	61	0.4%	105	1.7%	5,423	20.7%	35	2.7%	3	0.2%	4	0.4%
Farsi	2,048	0.5%	1,317	0.9%	300	1.8%	9	0.1%	889	3.4%	2	0.2%	2	0.1%	0	0.0%
Other	9,614	2.2%	3,233	2.3%	517	3.0%	83	1.4%	1,685	6.4%	150	11.4%	13	0.8%	17	1.5%
Other Asian	3,942	0.9%	1,218	0.9%	13	0.1%	32	0.5%	1,063	4.1%	14	1.1%	1	0.1%	0	0.0%
Spanish	94,377	21.4%	15,495	11.0%	2,129	12.5%	119	2.0%	1,621	6.2%	41	3.1%	160	10.3%	15	1.3%
Vietnamese	8,638	2.0%	3,365	2.4%	29	0.2%	46	0.8%	1,065	4.1%	10	0.8%	1	0.1%	1	0.1%

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Definitions of terms appear on the last page  
 \*Asian/Pacific Islander  
 \*\* as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

# Individuals by Program and City of Residence

March 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
<b>Total Persons</b>		440,899	100.0%	141,448	100.0%	16,979	100.0%	6,071	100.0%	26,164	100.0%	1,320	100.0%	1,557	100.0%	1,129	100.0%
<b>North County</b>	Alameda	15,465	3.5%	5,097	3.6%	520	3.1%	124	2.0%	1,028	3.9%	69	5.2%	40	2.6%	17	1.5%
	Albany	3,228	0.7%	700	0.5%	96	0.6%	9	0.1%	74	0.3%	14	1.1%	6	0.4%	3	0.3%
	Berkeley	16,939	3.8%	8,707	6.2%	468	2.8%	363	6.0%	1,244	4.8%	140	10.6%	33	2.1%	28	2.5%
	Emeryville	3,081	0.7%	1,153	0.8%	134	0.8%	63	1.0%	228	0.9%	14	1.1%	7	0.4%	18	1.6%
	Oakland	165,013	37.4%	64,436	45.6%	9,033	53.2%	3,719	61.3%	11,300	43.2%	508	38.5%	477	30.6%	541	47.9%
	Piedmont	611	0.1%	130	0.1%	1	0.0%	5	0.1%	31	0.1%	8	0.6%	2	0.1%	0	0.0%
<b>Tri-City</b>	Fremont	38,807	8.8%	9,956	7.0%	1,084	6.4%	272	4.5%	2,585	9.9%	81	6.1%	61	3.9%	67	5.9%
	Newark	10,306	2.3%	2,367	1.7%	212	1.2%	55	0.9%	655	2.5%	22	1.7%	19	1.2%	12	1.1%
	Union City	17,748	4.0%	4,652	3.3%	451	2.7%	95	1.6%	1,286	4.9%	48	3.6%	25	1.6%	42	3.7%
<b>Central County</b>	Castro Valley	11,116	2.5%	2,677	1.9%	219	1.3%	75	1.2%	558	2.1%	45	3.4%	29	1.9%	16	1.4%
	Hayward	68,089	15.4%	17,958	12.7%	2,232	13.1%	660	10.9%	3,080	11.8%	144	10.9%	163	10.5%	197	17.4%
	San Leandro	38,761	8.8%	12,089	8.5%	1,264	7.4%	288	4.7%	2,077	7.9%	98	7.4%	84	5.4%	89	7.9%
	San Lorenzo	8,957	2.0%	2,367	1.7%	186	1.1%	77	1.3%	462	1.8%	20	1.5%	26	1.7%	10	0.9%
<b>Tri-Valley</b>	Dublin	7,929	1.8%	2,032	1.4%	178	1.0%	38	0.6%	553	2.1%	18	1.4%	21	1.3%	23	2.0%
	Livermore	14,190	3.2%	3,293	2.3%	395	2.3%	125	2.1%	507	1.9%	42	3.2%	39	2.5%	41	3.6%
	Pleasanton	7,899	1.8%	1,723	1.2%	174	1.0%	31	0.5%	430	1.6%	35	2.7%	15	1.0%	5	0.4%
<b>Other</b>	Other	12,760	2.9%	2,111	1.5%	332	2.0%	72	1.2%	66	0.3%	14	1.1%	510	32.8%	20	1.8%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

# Cases by Program and City of Residence

March 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
<b>Total Cases</b>		248,124	100.0%	86,587	100.0%	7,507	100.0%	5,990	100.0%	26,164	100.0%	1,320	100.0%	1,557	100.0%	1,129	100.0%
<b>North County</b>	Alameda	8,896	3.6%	3,029	3.5%	215	2.9%	122	2.0%	1,028	3.9%	69	5.2%	40	2.6%	17	1.5%
	Albany	1,757	0.7%	407	0.5%	32	0.4%	9	0.2%	74	0.3%	14	1.1%	6	0.4%	3	0.3%
	Berkeley	12,196	4.9%	7,233	8.4%	219	2.9%	363	6.1%	1,244	4.8%	140	10.6%	33	2.1%	28	2.5%
	Emeryville	2,050	0.8%	794	0.9%	56	0.7%	62	1.0%	228	0.9%	14	1.1%	7	0.4%	18	1.6%
	Oakland	92,878	37.4%	39,685	45.8%	4,175	55.6%	3,701	61.8%	11,300	43.2%	508	38.5%	477	30.6%	541	47.9%
	Piedmont	445	0.2%	105	0.1%	1	0.0%	5	0.1%	31	0.1%	8	0.6%	2	0.1%	0	0.0%
<b>Tri-City</b>	Fremont	21,602	8.7%	5,679	6.6%	416	5.5%	257	4.3%	2,585	9.9%	81	6.1%	61	3.9%	67	5.9%
	Newark	5,535	2.2%	1,397	1.6%	92	1.2%	53	0.9%	655	2.5%	22	1.7%	19	1.2%	12	1.1%
	Union City	9,753	3.9%	2,634	3.0%	181	2.4%	90	1.5%	1,286	4.9%	48	3.6%	25	1.6%	42	3.7%
<b>Central County</b>	Castro Valley	6,177	2.5%	1,589	1.8%	101	1.3%	73	1.2%	558	2.1%	45	3.4%	29	1.9%	16	1.4%
	Hayward	35,594	14.3%	10,283	11.9%	926	12.3%	647	10.8%	3,080	11.8%	144	10.9%	163	10.5%	197	17.4%
	San Leandro	20,607	8.3%	6,901	8.0%	582	7.8%	286	4.8%	2,077	7.9%	98	7.4%	84	5.4%	89	7.9%
	San Lorenzo	4,757	1.9%	1,395	1.6%	86	1.1%	72	1.2%	462	1.8%	20	1.5%	26	1.7%	10	0.9%
<b>Tri-Valley</b>	Dublin	4,429	1.8%	1,119	1.3%	63	0.8%	34	0.6%	553	2.1%	18	1.4%	21	1.3%	23	2.0%
	Livermore	7,706	3.1%	1,884	2.2%	169	2.3%	115	1.9%	507	1.9%	42	3.2%	39	2.5%	41	3.6%
	Pleasanton	4,626	1.9%	1,041	1.2%	66	0.9%	29	0.5%	430	1.6%	35	2.7%	15	1.0%	5	0.4%
<b>Other</b>	Other	9,116	3.7%	1,412	1.6%	127	1.7%	72	1.2%	66	0.3%	14	1.1%	510	32.8%	20	1.8%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Total cases in Medi-Cal, CalFresh, CalWORKs, and General Assistance programs represent the total number of families aided while total cases in IHSS, APS, Child Welfare, and Child Care represent total number of individuals aided as a case in these programs account for an individual.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Therapeutic Program.

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

## Child Care

**CalWORKs Stage One:** Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

**California Alternative Payment Program (CAPP):** Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

**Foster Care Child Care Allowance Program (FCCCAP):** Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

**Single Parent:** Sole parent/caretaker who lives with and is legally/financially responsible for the child.

**Licensed Family Child Care (FCC):** A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

**Center-Based Program (also known as "Child Care Center" or "Day Care Center"):** Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

**License-Exempt:** Child care providers who can operate legally without a license.