

Social Services Agency

April 2022 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 479,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



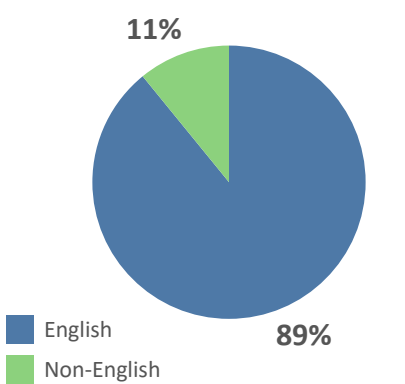
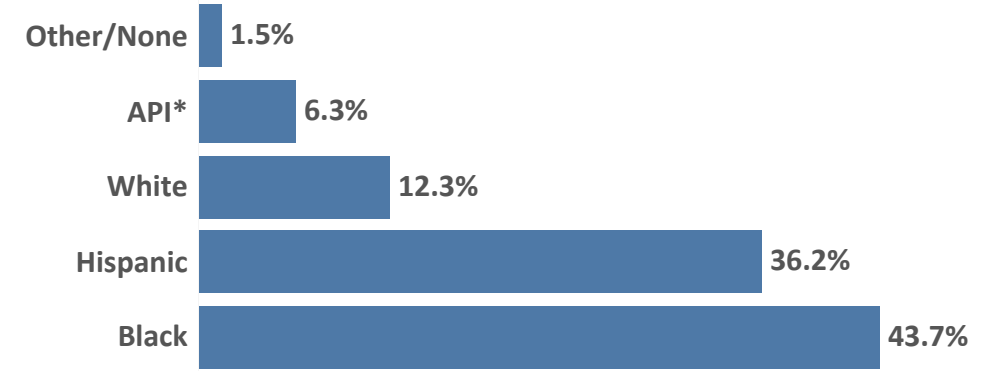
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in March 2022 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2021	March	1,749	
2022	March	1,545	-11.7%

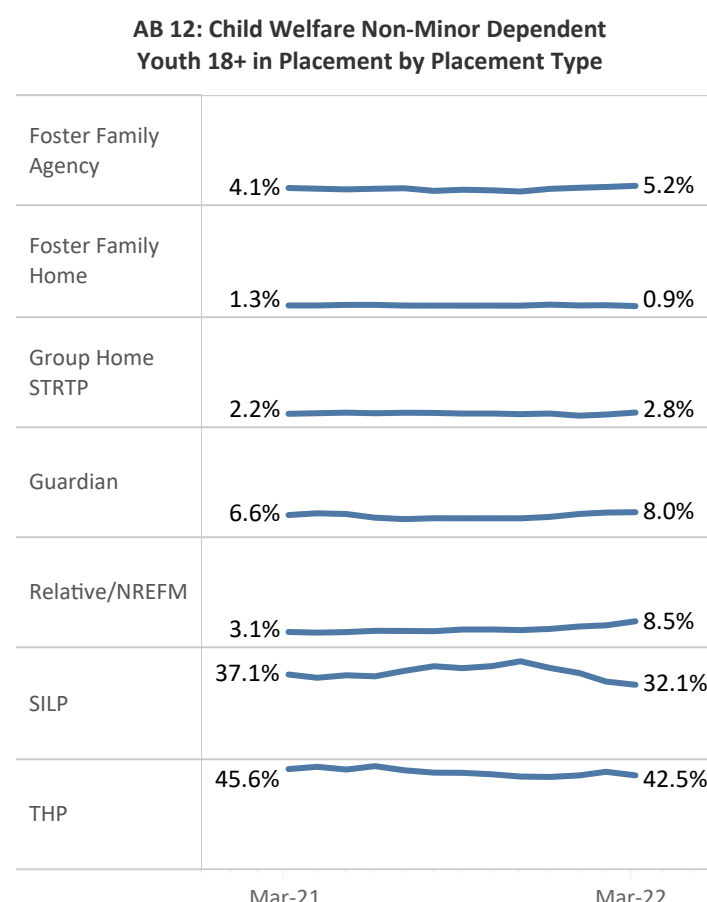
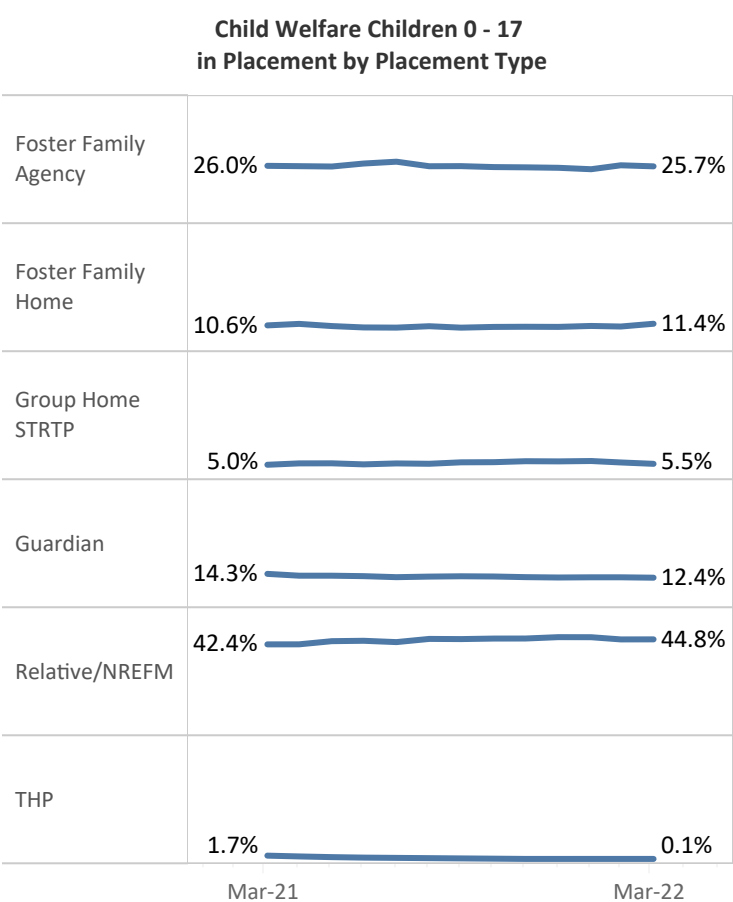
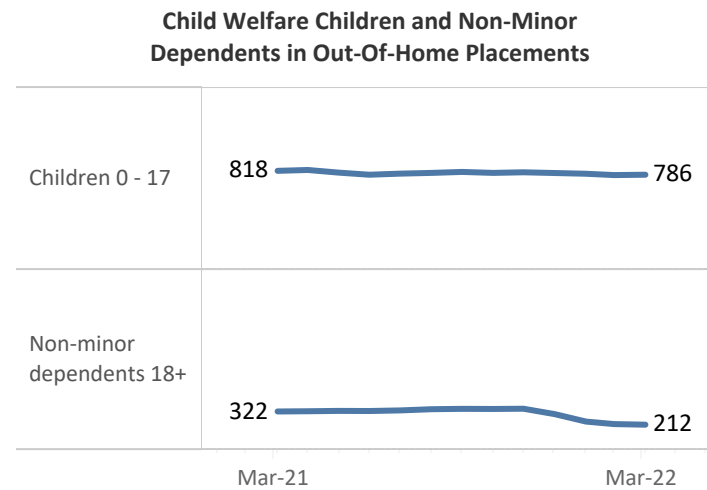
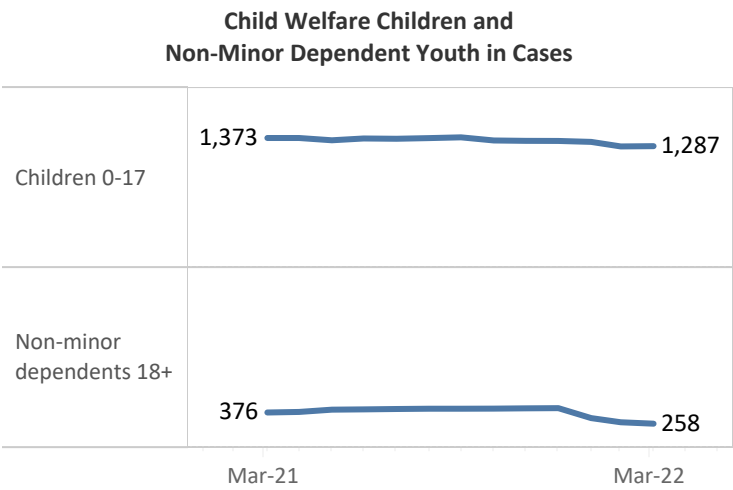
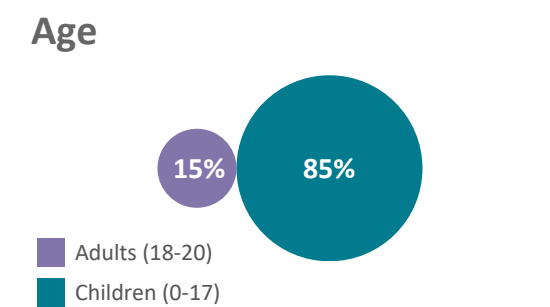
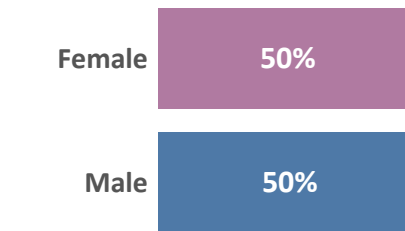
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



English		89.1%
Non-English	Spanish	9.3%
	Other	1.0%
	Farsi	0.3%
	Chinese	0.2%
	Vietnamese	0.1%

Gender



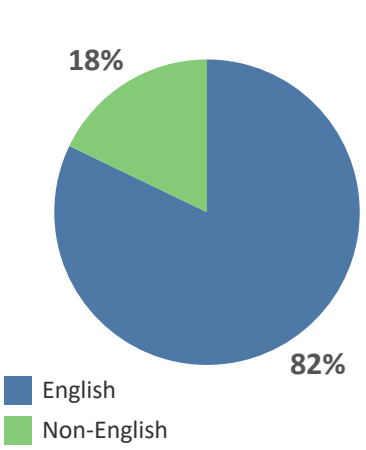
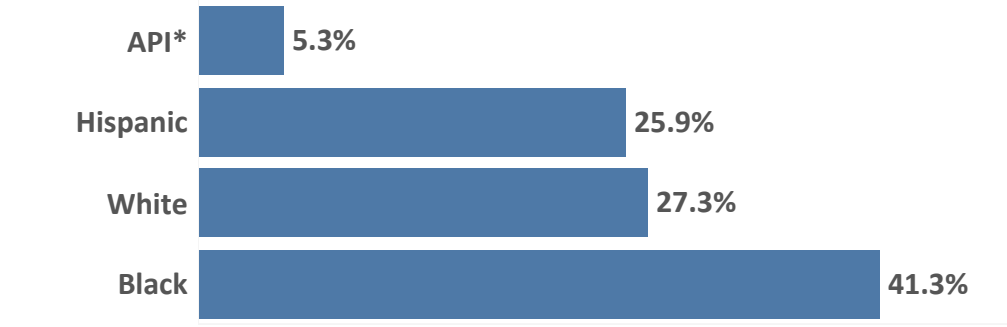
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CalWORKs Caseload

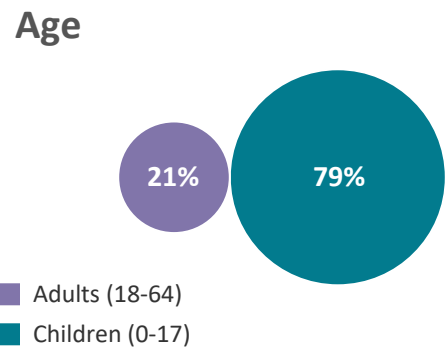
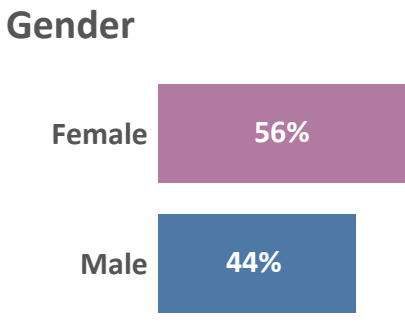
CalWORKs Caseload			% Difference
2021	March	7,248	
2022	March	7,549	4.2%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

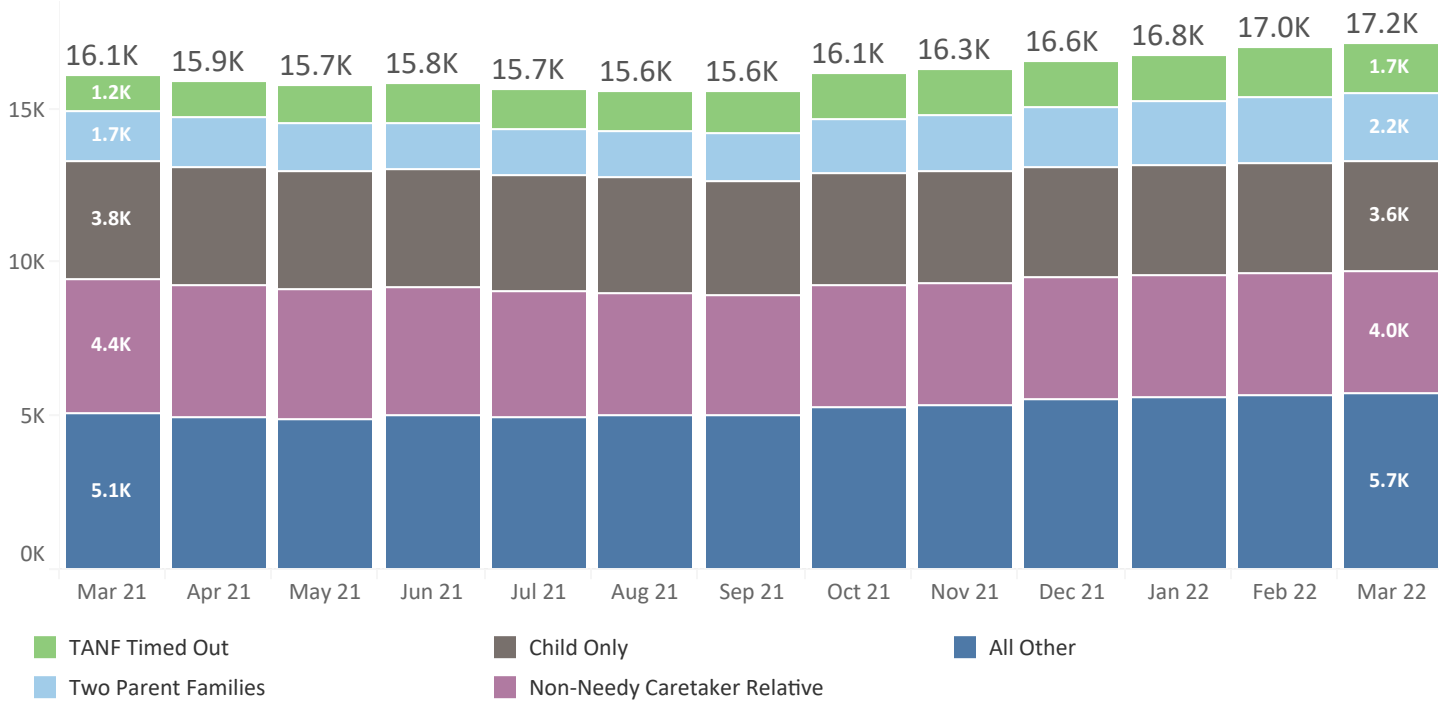
Ethnicity and Language



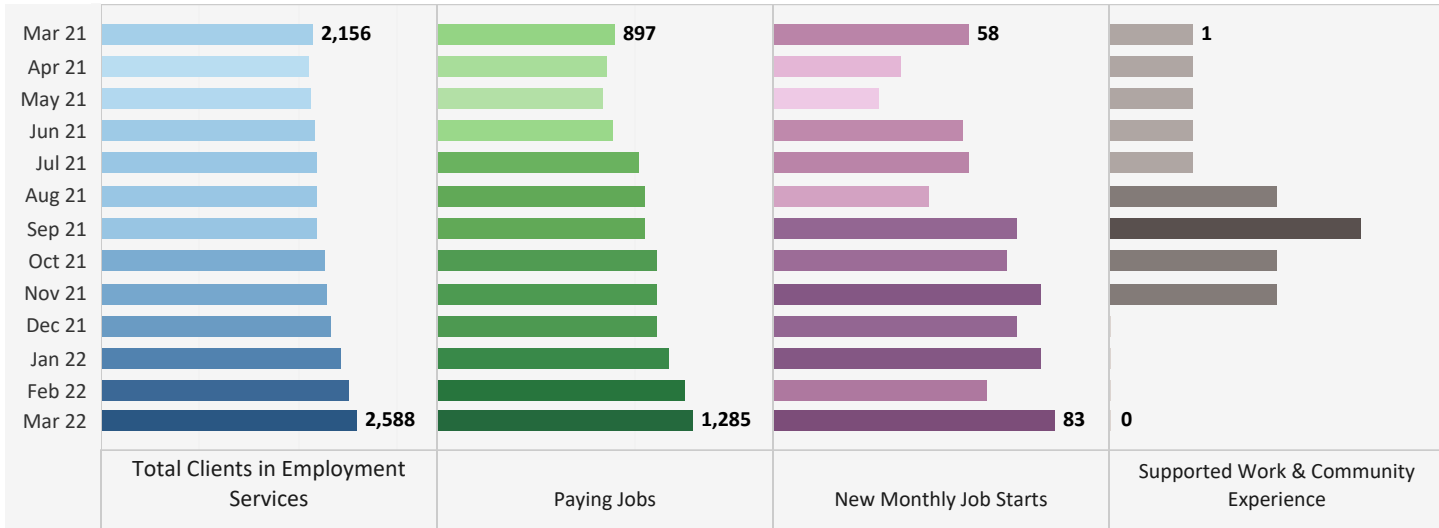
English			82.1%
Non-English	Spanish		12.3%
	Other		3.0%
	Farsi		1.8%
	Chinese		0.2%
	Other Asian		0.2%
	Vietnamese		0.2%
	Cambodian		0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

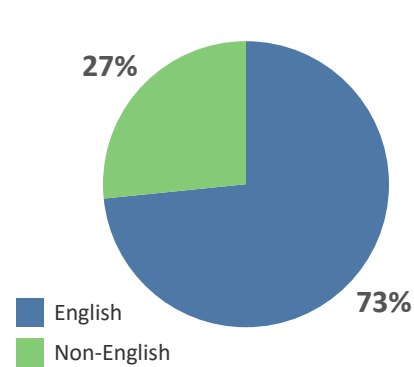
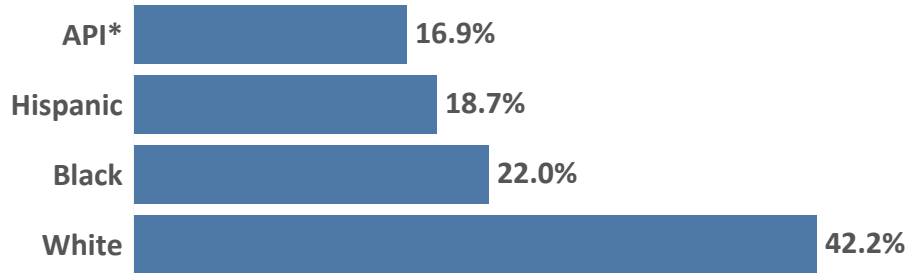
CalFresh Caseload

Year	Month	Caseload	% Difference
2021	March	79.6K	
2022	March	87.4K	+9.8%

NA CalFresh Caseload

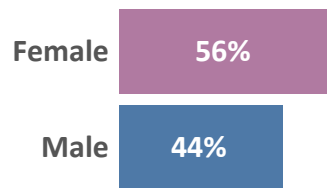
Year	Month	Caseload	% Difference
2021	March	75.8K	
2022	March	83.5K	+10.2%

Ethnicity and Language

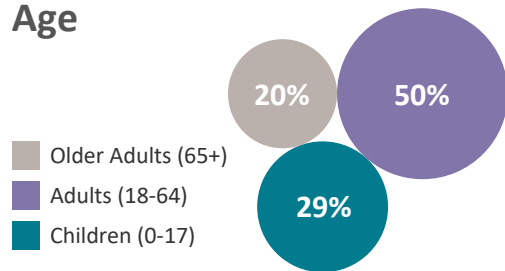


Language	Percentage
English	73.4%
Non-English	
Spanish	11.0%
Chinese	7.3%
Vietnamese	2.4%
Other Asian	2.4%
Other	2.3%
Farsi	0.9%
Cambodian	0.3%

Gender

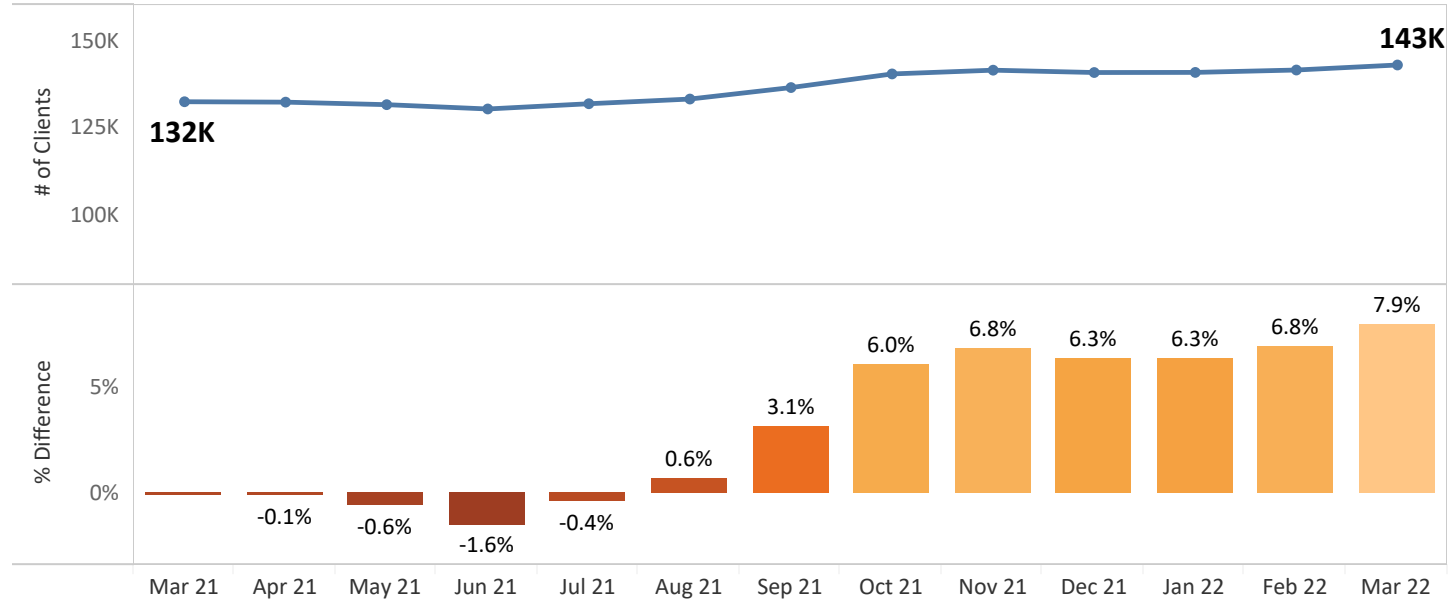


Age

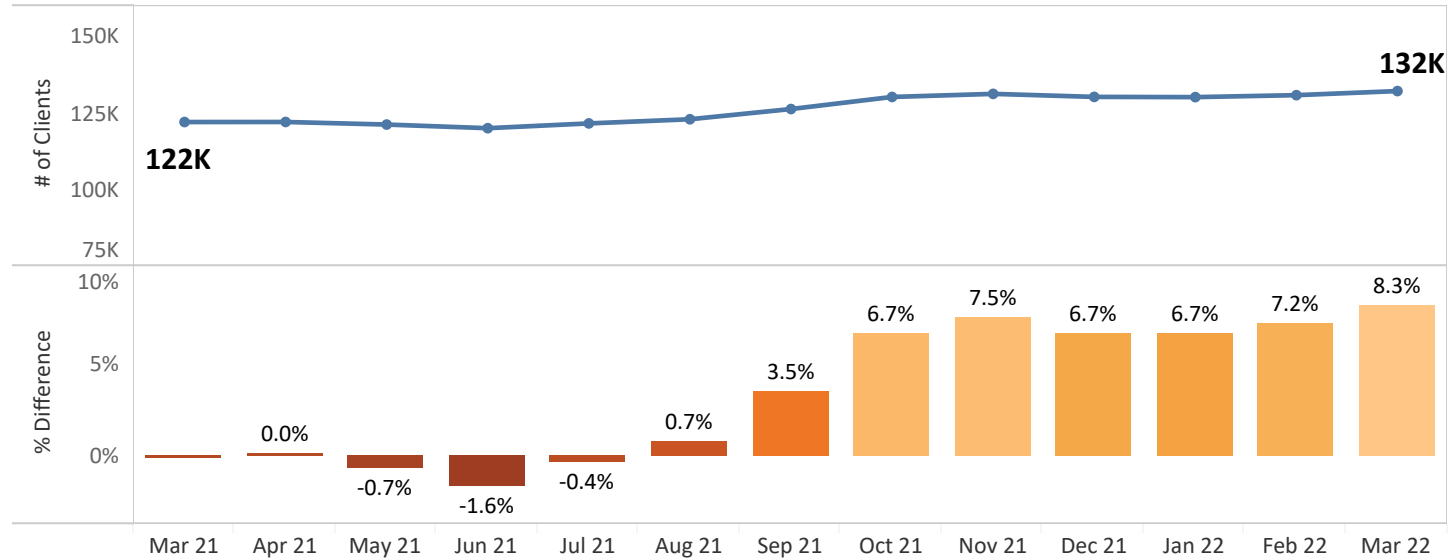


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



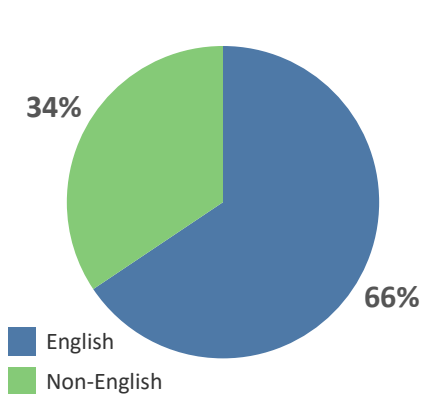
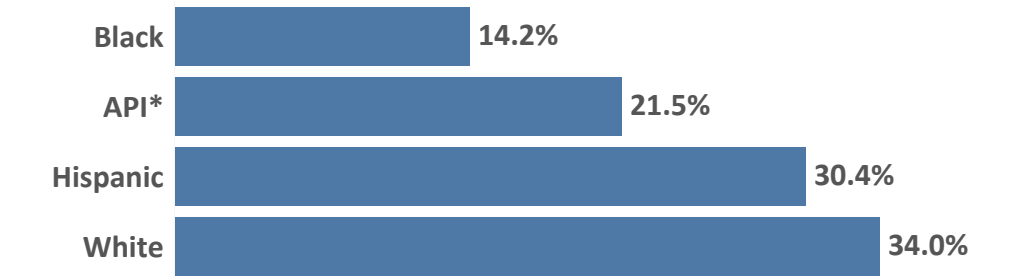
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

		% Difference
2021	March	231.2K
2022	March	250.2K
		8.2%

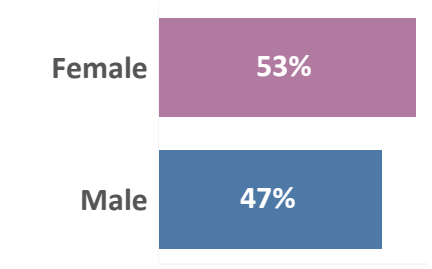
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

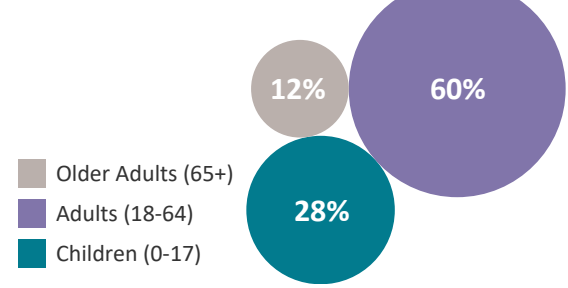


English		65.6%
Non-English	Spanish	21.4%
	Chinese	5.5%
	Other Asian	2.7%
	Other	2.2%
	Vietnamese	1.9%
	Farsi	0.5%
	Cambodian	0.1%

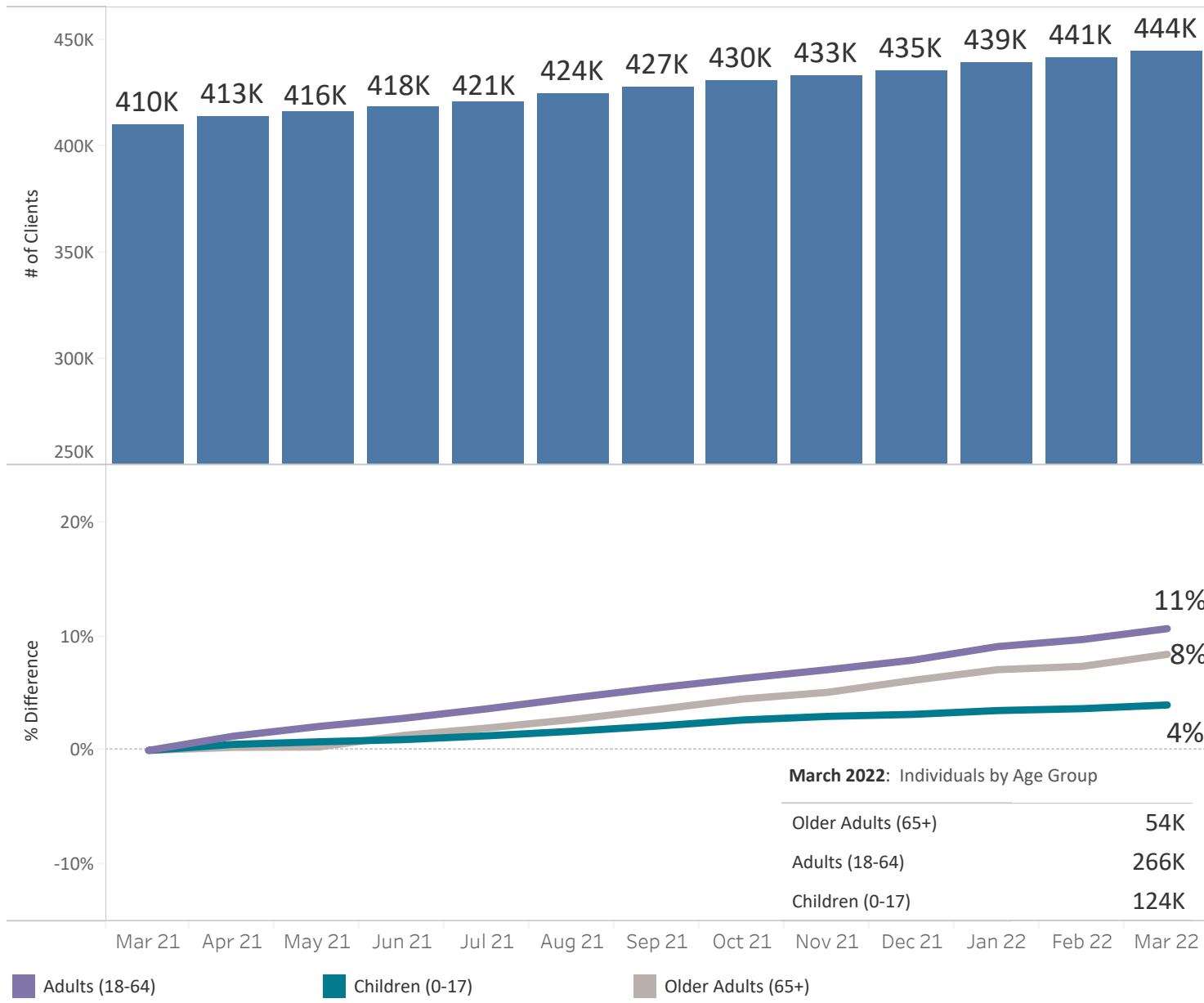
Gender



Age



Medi-Cal Individuals



March 2022: Individuals by Age Group

Older Adults (65+)	54K
Adults (18-64)	266K
Children (0-17)	124K

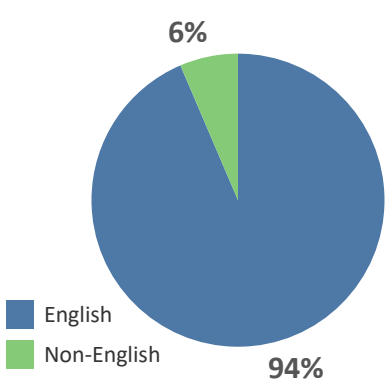
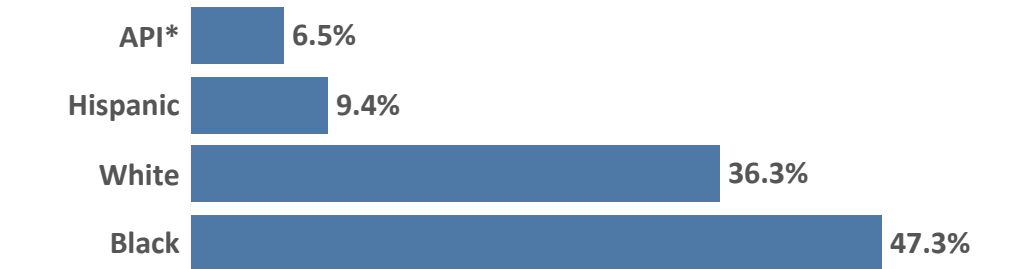
Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports. Reported numbers and percents shown here correspond to Medi-Cal clients enrolled by SSA.

% change/difference is calculated relative to the first month in the observed year.

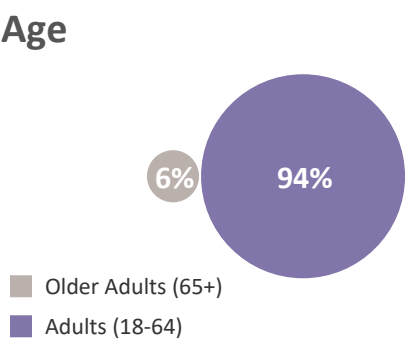
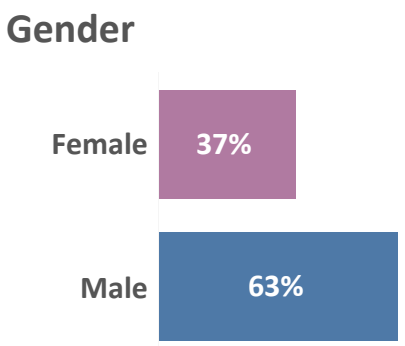
GA Caseload		% Difference
2021	March	5,252
2022	March	6,090
		16.0%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

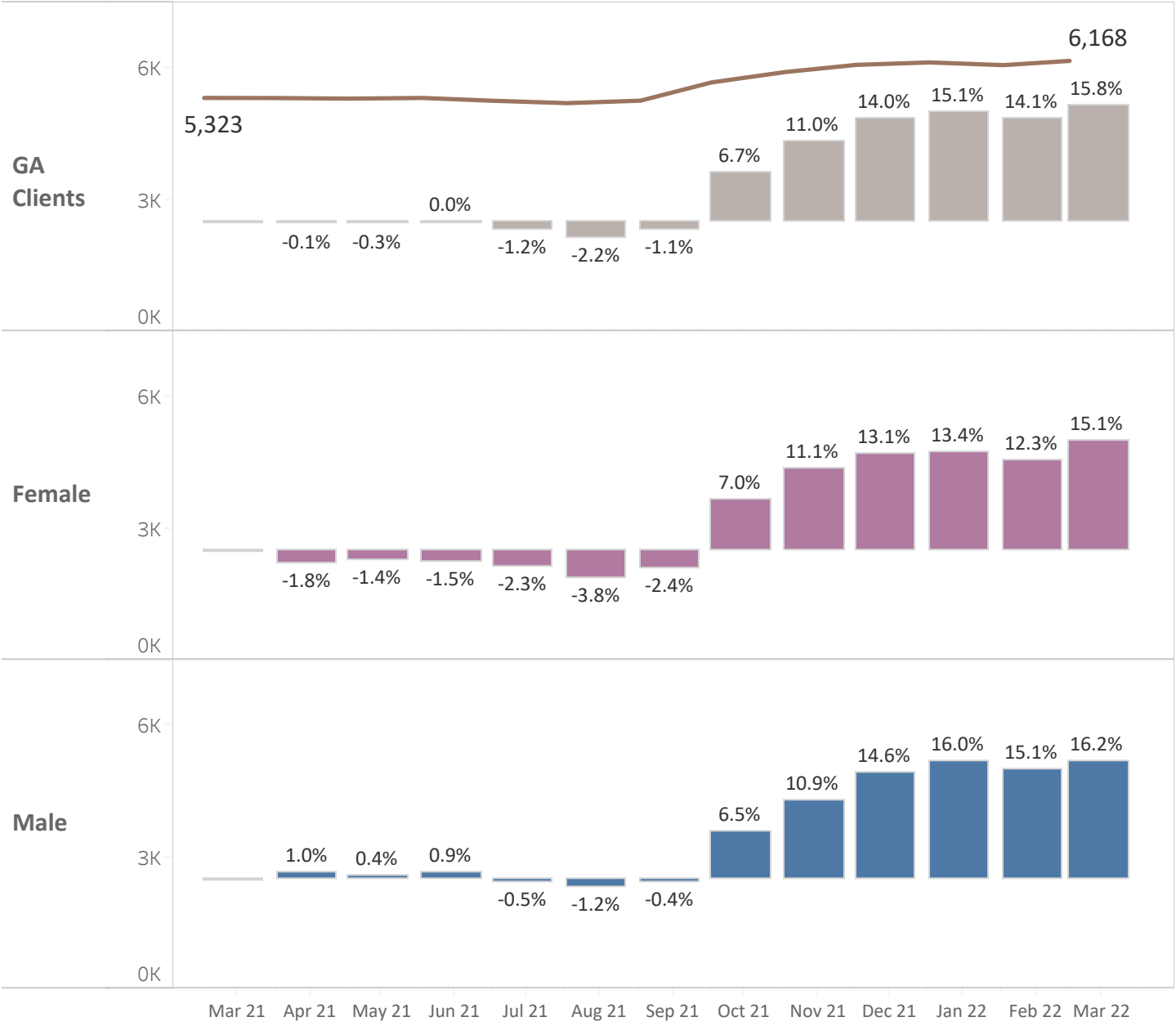
Ethnicity and Language



English		93.6%
Non-English		
Spanish		1.9%
Other Asian		1.7%
Other		1.3%
Vietnamese		0.7%
Chinese		0.6%
Farsi		0.1%
Cambodian		0.1%



General Assistance Individuals



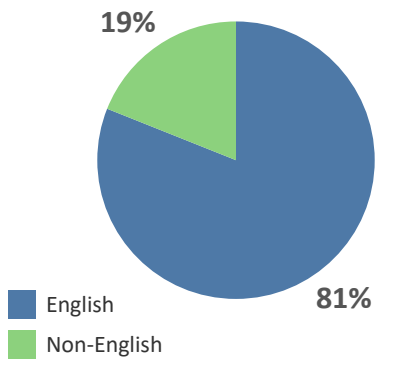
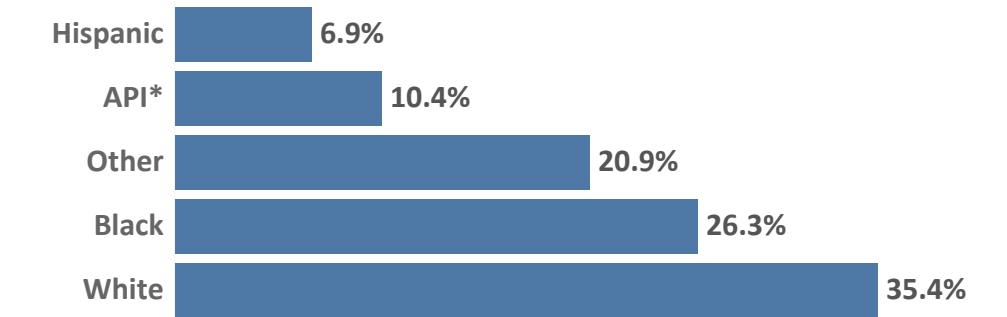
% change/difference is calculated relative to the first month in the observed year.

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APS Caseload

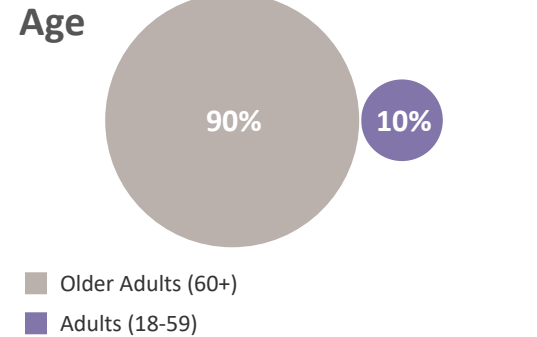
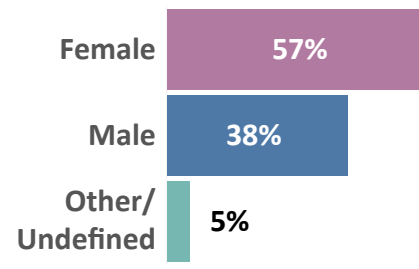
APS Caseload		% Difference
2021	March	1,506
2022	March	1,504
		-0.1%

Ethnicity and Language



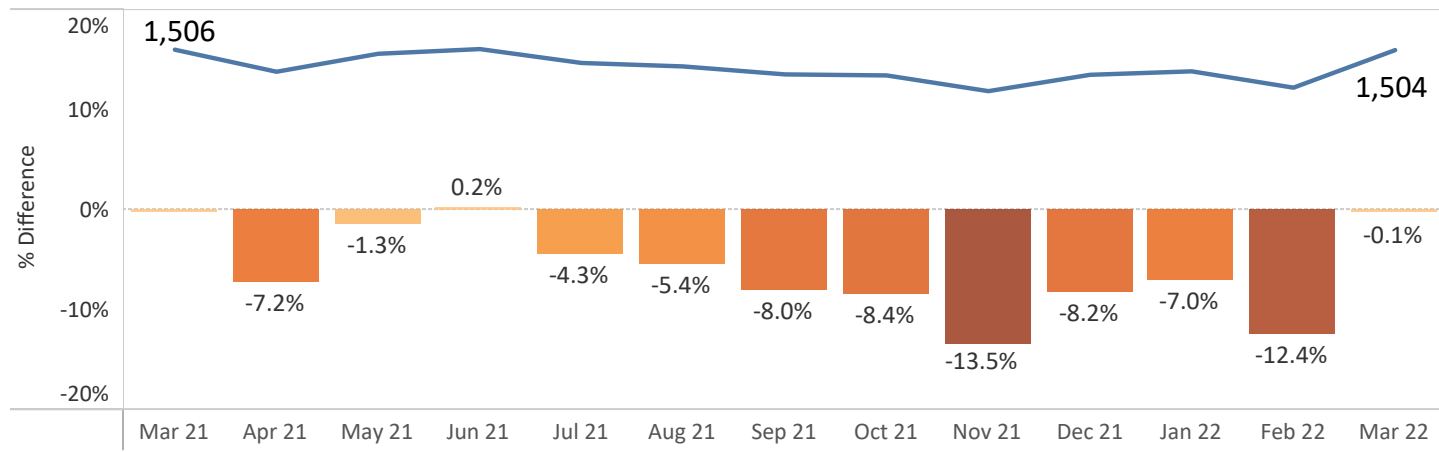
Language	Percentage
English	81.1%
Non-English	
Other	11.3%
Spanish	3.3%
Chinese	2.7%
Other Asian	1.0%
Vietnamese	0.6%
Farsi	0.1%

Gender

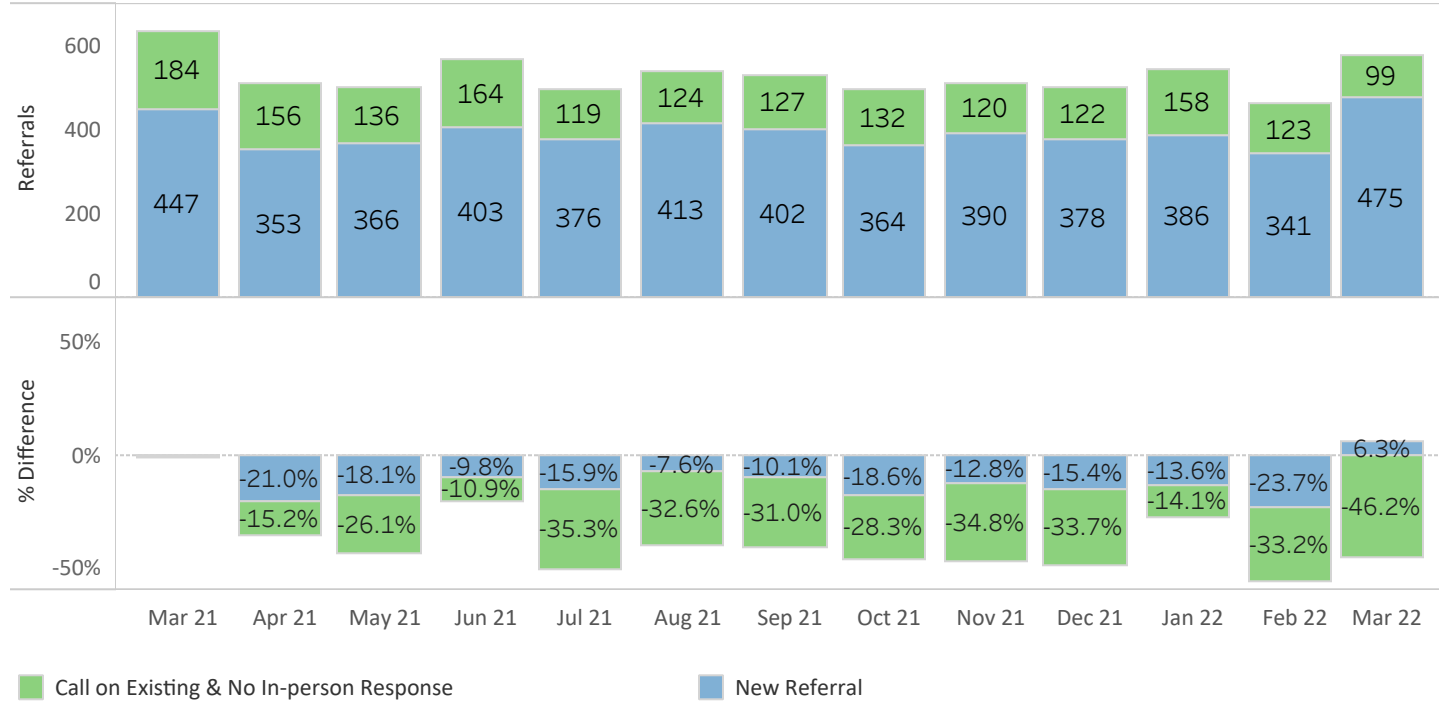


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

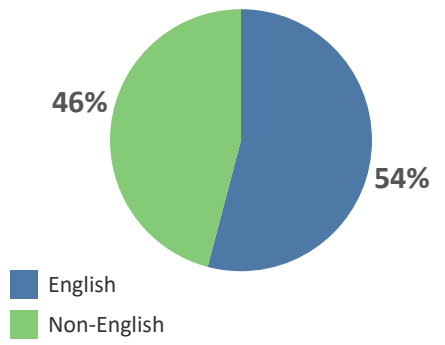
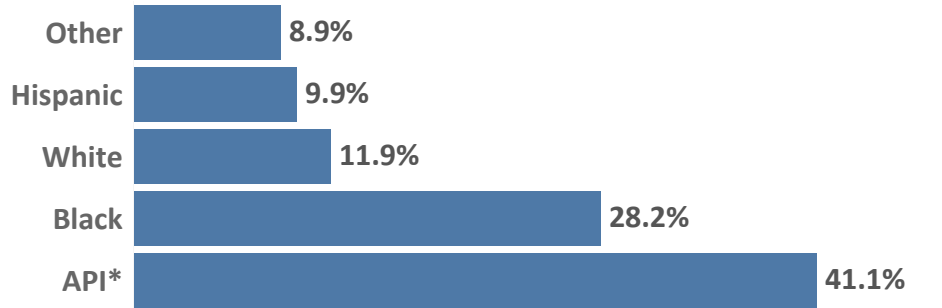
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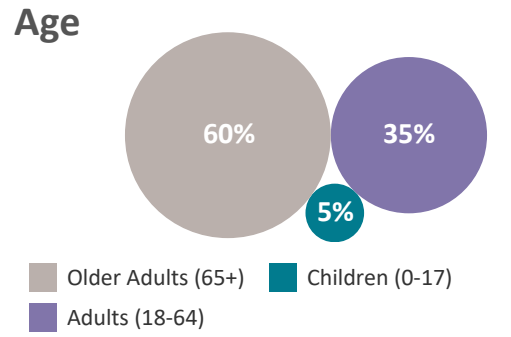
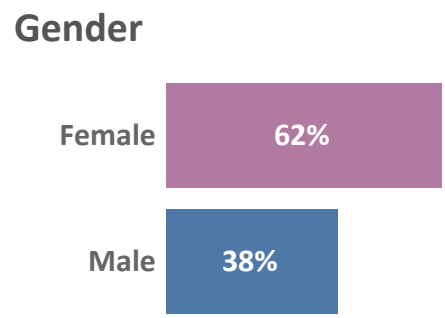
IHSS Caseload			% Difference
2021	March	25.3K	
2022	March	26.3K	3.6%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

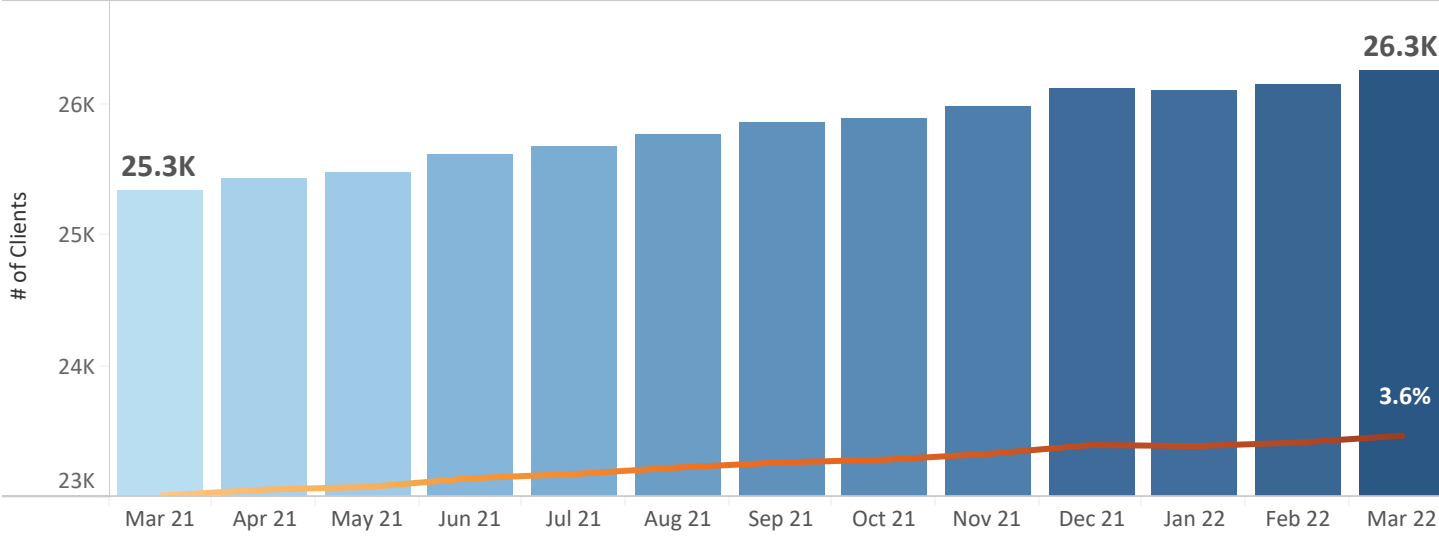
Ethnicity and Language



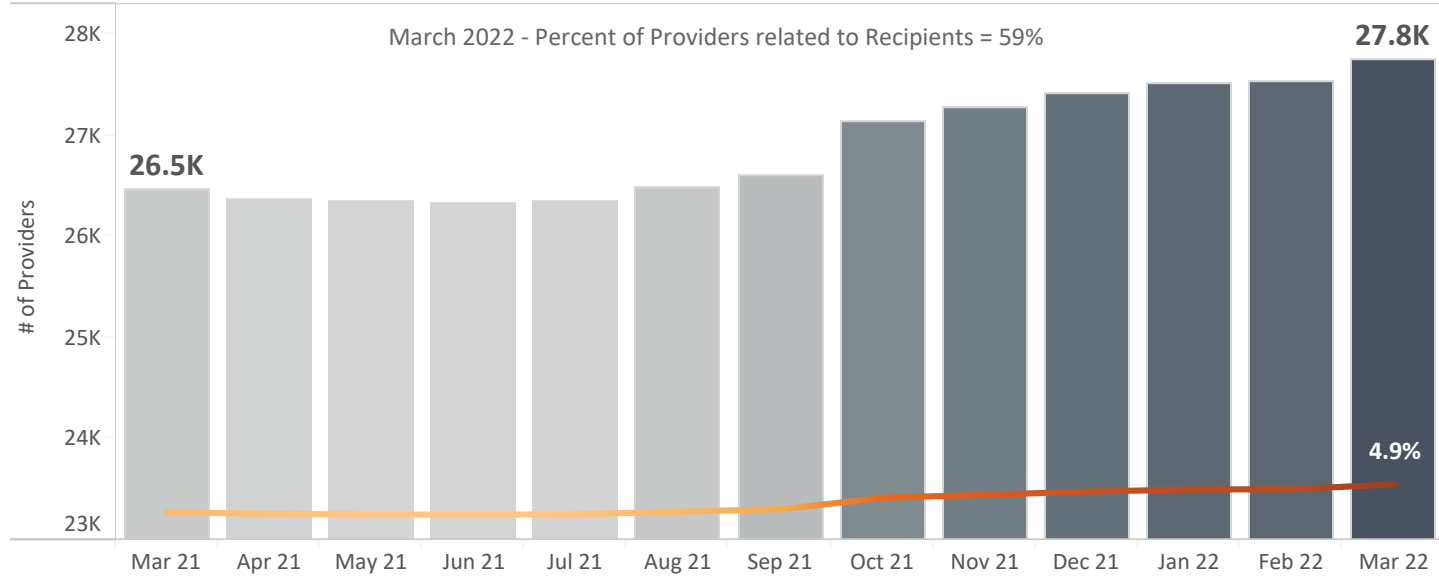
English		54.1%
Non-English	Chinese	20.8%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.0%
	Vietnamese	4.1%
	Farsi	3.4%
	Cambodian	1.0%



IHSS Recipients



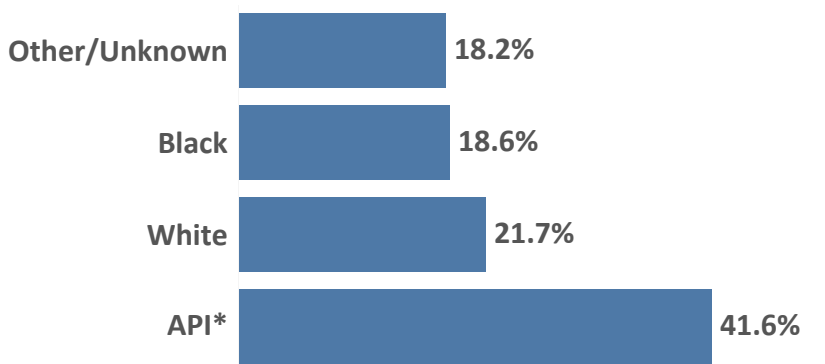
IHSS Providers



% change/difference is calculated relative to the first month in the observed year.

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Ethnicity - Congregate Meals

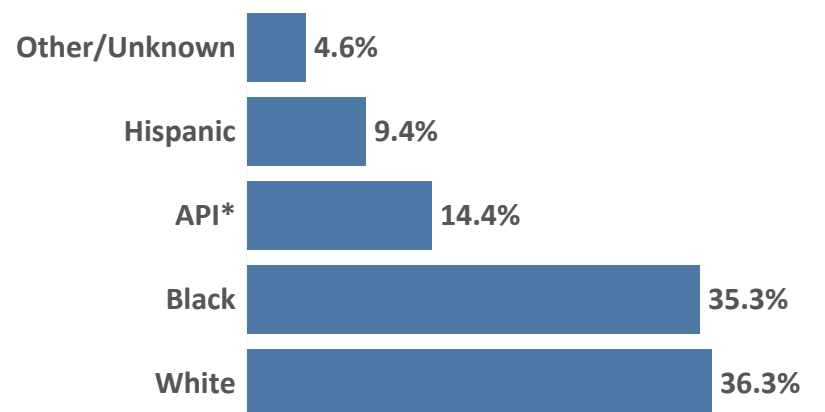


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

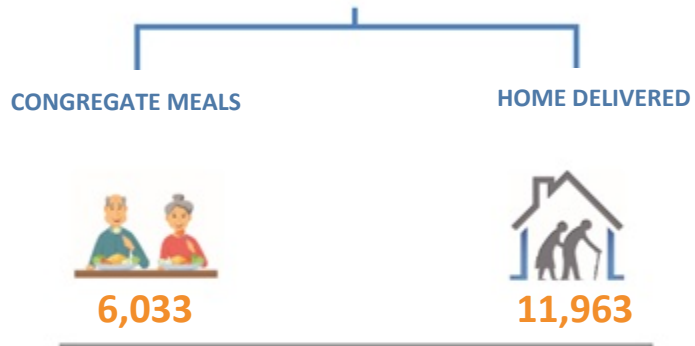
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

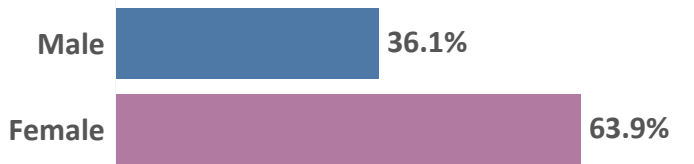
Ethnicity - Home Delivered Meals



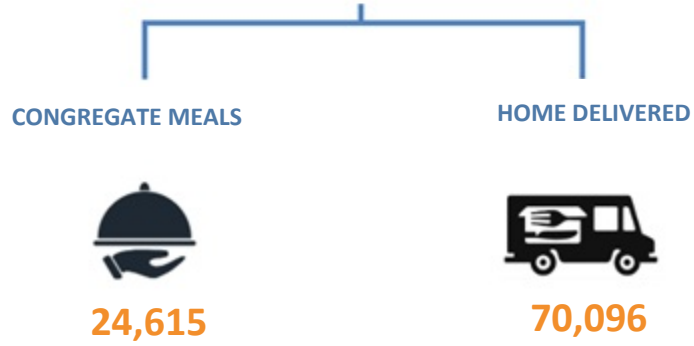
Total Individuals Served: 17,996



Gender - Congregate Meals



Total Meals Served: 94,711



Gender - Home Delivered Meals



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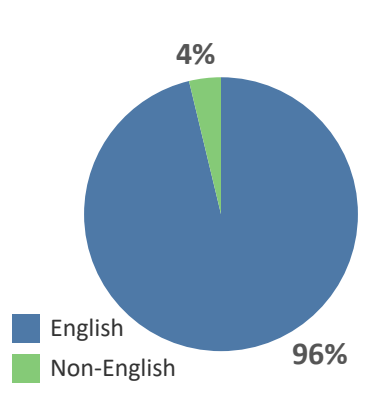
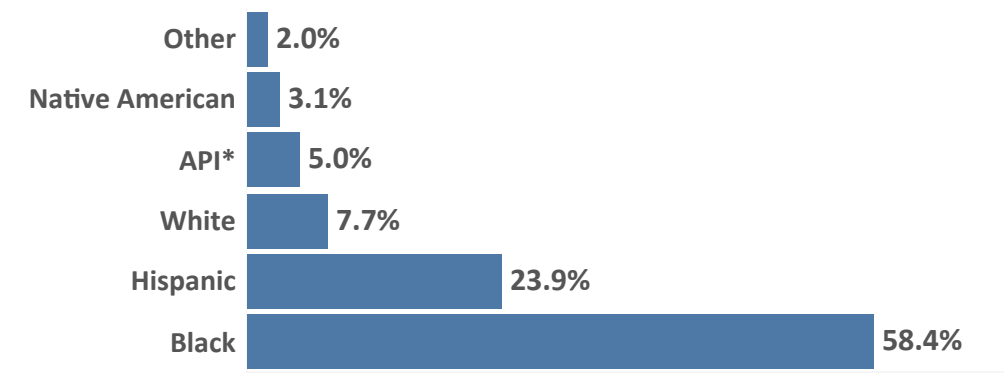
Definitions of terms appear on the last page
*Asian/Pacific Islander

Child Care Subsidies			% Difference
2021	March	1,004	
2022	March	1,200	16.4%

Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

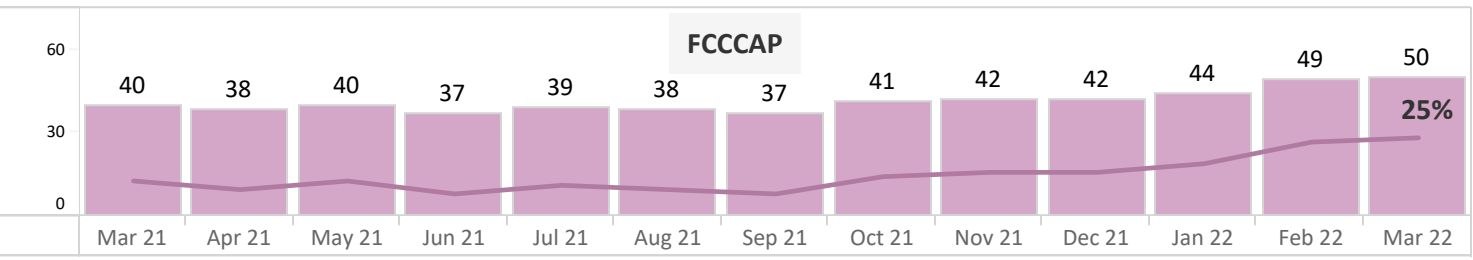
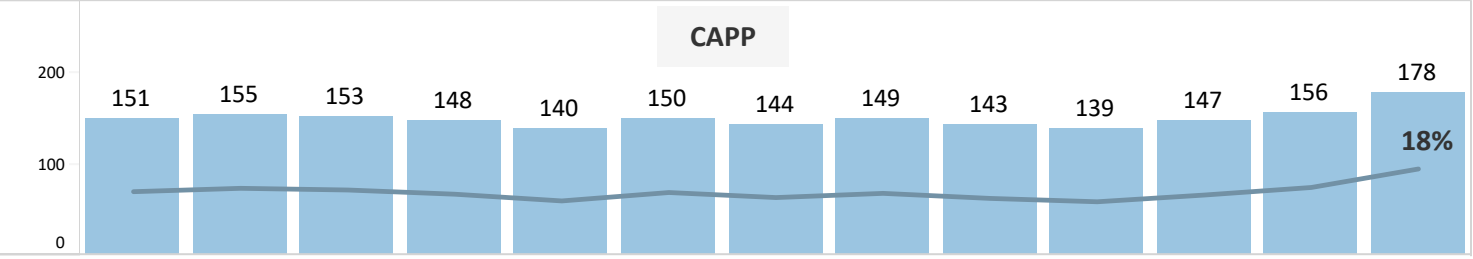
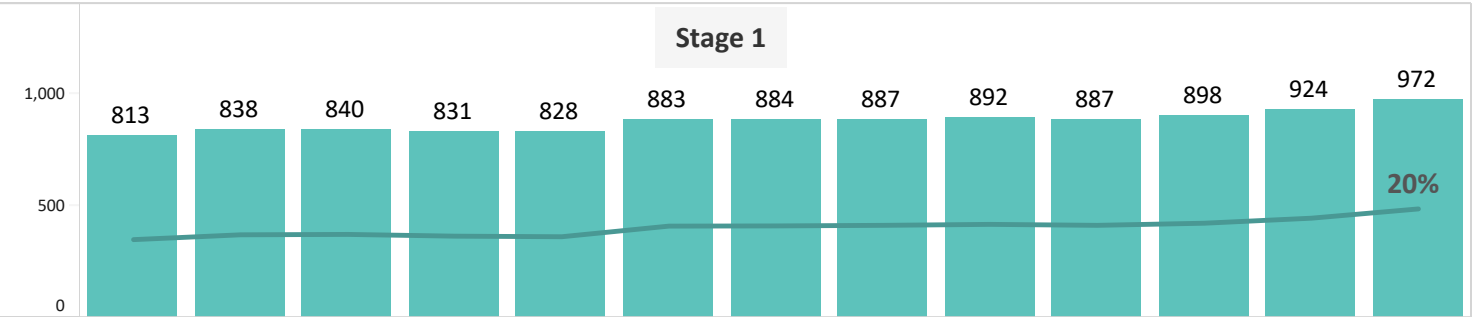
1,200 <small>Children March 2022</small>	81% <small>CalWORKs Stage 1</small>	15% <small>California Alternative Payment Program (CAPP)</small>	4% <small>Foster Care Child Care Allowance Program (FCCCAP)</small>
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Ethnicity and Language

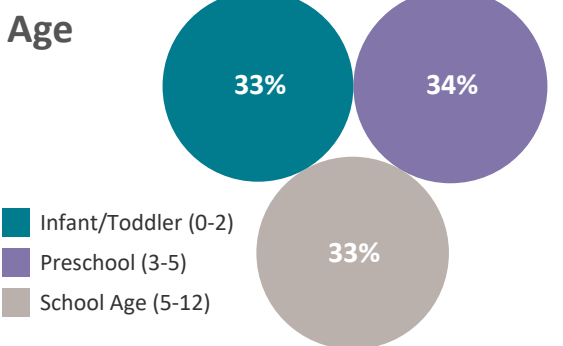
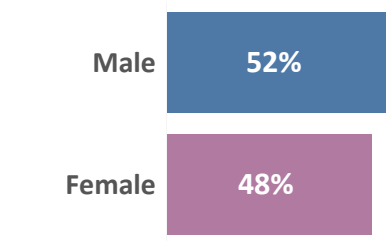


English		96.3%
Non-English	Spanish	1.8%
	Chinese	0.3%
	Other non-English	1.5%
	Vietnamese	0.1%
	Farsi	0.1%

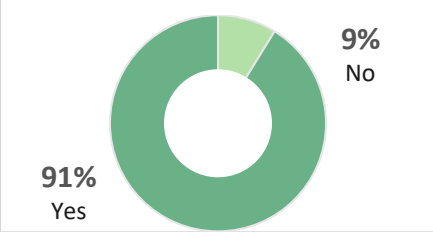
Child Care Individuals



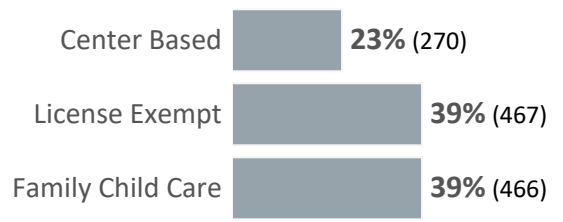
Gender



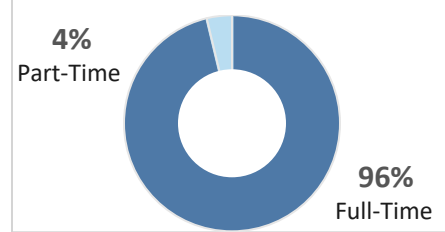
Single Parent



Provider Type



Full vs. Part-Time



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

April 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
Total Persons		444,092	100.0%	142,884	100.0%	17,153	100.0%	6,168	100.0%	26,269	100.0%	1,504	100.0%	1,545	100.0%	1,200	100.0%
Older Adults (65+) Child Care (5-12)	Female	31,565	7.1%	17,575	12.3%	1	0.0%	247	4.0%	9,432	35.9%	793	52.7%	0	0.0%	188	15.7%
	Male	22,277	5.0%	11,605	8.1%	6	0.0%	151	2.4%	4,319	16.4%	500	33.2%	0	0.0%	214	17.8%
	Undefined	4	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	66	4.4%	0	0.0%	0	0.0%
Adults (18-64) Child Care (3-5)	Female	144,452	32.5%	42,182	29.5%	2,778	16.2%	2,010	32.6%	6,224	23.7%	68	4.5%	137	8.9%	203	16.9%
	Male	121,288	27.3%	29,476	20.6%	834	4.9%	3,760	61.0%	4,618	17.6%	70	4.7%	121	7.8%	202	16.8%
	Undefined	15	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	7	0.5%	0	0.0%	0	0.0%
Children (0-17) Child Care (0-2)	Female	61,056	13.7%	20,761	14.5%	6,845	39.9%	0	0.0%	536	2.0%	0	0.0%	632	40.9%	187	15.6%
	Male	63,432	14.3%	21,277	14.9%	6,688	39.0%	0	0.0%	1,140	4.3%	0	0.0%	653	42.3%	206	17.2%
	Undefined	3	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%
Ethnicity		444,092	100.0%	142,884	100.0%	17,153	100.0%	6,168	100.0%	26,269	100.0%	1,504	100.0%	1,545	100.0%	1,200	100.0%
API*		95,191	21.4%	24,096	16.9%	901	5.3%	398	6.5%	10,801	41.1%	157	10.4%	96	6.2%	60	5.0%
Black		62,844	14.2%	31,391	22.0%	7,091	41.3%	2,916	47.3%	7,397	28.2%	396	26.3%	671	43.4%	703	58.6%
Hispanic		134,496	30.3%	26,738	18.7%	4,444	25.9%	580	9.4%	2,604	9.9%	104	6.9%	555	35.9%	284	23.7%
Native American		978	0.2%	334	0.2%	37	0.2%	38	0.6%	71	0.3%	5	0.3%	12	0.8%	38	3.2%
White		150,429	33.9%	60,315	42.2%	4,680	27.3%	2,236	36.3%	3,130	11.9%	533	35.4%	189	12.2%	92	7.7%
Other		154	0.0%	10	0.0%	0	0.0%	0	0.0%	2,266	8.6%	309	20.5%	22	1.4%	23	1.9%
Language		444,092	100.0%	142,884	100.0%	17,153	100.0%	6,168	100.0%	26,269	100.0%	1,504	100.0%	1,545	100.0%	1,200	100.0%
English		291,376	65.6%	104,890	73.4%	14,090	82.1%	5,772	93.6%	14,212	54.1%	1,219	81.1%	1,377	89.1%	1,155	96.3%
Cambodian		525	0.1%	409	0.3%	14	0.1%	4	0.1%	263	1.0%	3	0.2%	0	0.0%	0	0.0%
Chinese		32,674	7.4%	12,635	8.8%	56	0.3%	105	1.7%	5,451	20.8%	40	2.7%	3	0.2%	4	0.3%
Farsi		2,061	0.5%	1,334	0.9%	316	1.8%	9	0.1%	887	3.4%	2	0.1%	5	0.3%	1	0.1%
Other		9,665	2.2%	3,320	2.3%	516	3.0%	83	1.3%	1,689	6.4%	170	11.3%	15	1.0%	18	1.5%
Other Asian		3,953	0.9%	1,237	0.9%	13	0.1%	32	0.5%	1,060	4.0%	12	0.8%	1	0.1%	0	0.0%
Spanish		95,211	21.4%	15,685	11.0%	2,117	12.3%	118	1.9%	1,634	6.2%	49	3.3%	143	9.3%	21	1.8%
Vietnamese		8,627	1.9%	3,374	2.4%	31	0.2%	45	0.7%	1,073	4.1%	9	0.6%	1	0.1%	1	0.1%

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Definitions of terms appear on the last page
 *Asian/Pacific Islander
 ** as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

Individuals by Program and City of Residence

April 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		444,092	100.0%	142,884	100.0%	17,153	100.0%	6,168	100.0%	26,269	100.0%	1,504	100.0%	1,545	100.0%	1,200	100.0%
North County	Alameda	15,569	3.5%	5,170	3.6%	534	3.1%	128	2.1%	1,037	3.9%	74	4.9%	40	2.6%	16	1.3%
	Albany	3,264	0.7%	699	0.5%	85	0.5%	9	0.1%	73	0.3%	19	1.3%	7	0.5%	3	0.3%
	Berkeley	17,034	3.8%	8,717	6.1%	472	2.8%	373	6.0%	1,257	4.8%	147	9.8%	34	2.2%	31	2.6%
	Emeryville	3,100	0.7%	1,171	0.8%	143	0.8%	63	1.0%	232	0.9%	13	0.9%	7	0.5%	18	1.5%
	Oakland	165,931	37.4%	64,925	45.4%	9,081	52.9%	3,742	60.7%	11,361	43.2%	575	38.2%	463	30.0%	565	47.1%
	Piedmont	614	0.1%	128	0.1%	1	0.0%	4	0.1%	31	0.1%	7	0.5%	2	0.1%	0	0.0%
Tri-City	Fremont	39,169	8.8%	10,110	7.1%	1,103	6.4%	286	4.6%	2,588	9.9%	100	6.6%	64	4.1%	78	6.5%
	Newark	10,333	2.3%	2,368	1.7%	219	1.3%	54	0.9%	653	2.5%	25	1.7%	18	1.2%	13	1.1%
	Union City	17,891	4.0%	4,690	3.3%	480	2.8%	94	1.5%	1,284	4.9%	51	3.4%	27	1.7%	49	4.1%
Central County	Castro Valley	11,203	2.5%	2,735	1.9%	217	1.3%	79	1.3%	557	2.1%	49	3.3%	37	2.4%	21	1.8%
	Hayward	68,679	15.5%	18,304	12.8%	2,295	13.4%	680	11.0%	3,093	11.8%	177	11.8%	157	10.2%	191	15.9%
	San Leandro	39,084	8.8%	12,228	8.6%	1,248	7.3%	300	4.9%	2,077	7.9%	98	6.5%	83	5.4%	110	9.2%
	San Lorenzo	9,016	2.0%	2,360	1.7%	189	1.1%	72	1.2%	465	1.8%	31	2.1%	24	1.6%	13	1.1%
Tri-Valley	Dublin	8,033	1.8%	2,052	1.4%	170	1.0%	39	0.6%	557	2.1%	30	2.0%	17	1.1%	22	1.8%
	Livermore	14,340	3.2%	3,362	2.4%	389	2.3%	128	2.1%	508	1.9%	48	3.2%	47	3.0%	41	3.4%
	Pleasanton	7,996	1.8%	1,761	1.2%	192	1.1%	29	0.5%	429	1.6%	42	2.8%	14	0.9%	8	0.7%
Other	Other	12,836	2.9%	2,104	1.5%	335	2.0%	88	1.4%	67	0.3%	18	1.2%	504	32.6%	21	1.8%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

Cases by Program and City of Residence

April 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Cases		250,162	100.0%	87,352	100.0%	7,549	100.0%	6,090	100.0%	26,269	100.0%	1,504	100.0%	1,545	100.0%	1,200	100.0%
North County	Alameda	8,965	3.6%	3,064	3.5%	224	3.0%	125	2.1%	1,037	3.9%	74	4.9%	40	2.6%	16	1.3%
	Albany	1,781	0.7%	411	0.5%	30	0.4%	9	0.1%	73	0.3%	19	1.3%	7	0.5%	3	0.3%
	Berkeley	12,273	4.9%	7,281	8.3%	217	2.9%	373	6.1%	1,257	4.8%	147	9.8%	34	2.2%	31	2.6%
	Emeryville	2,062	0.8%	797	0.9%	59	0.8%	62	1.0%	232	0.9%	13	0.9%	7	0.5%	18	1.5%
	Oakland	93,479	37.4%	39,910	45.7%	4,176	55.3%	3,725	61.2%	11,361	43.2%	575	38.2%	463	30.0%	565	47.1%
	Piedmont	449	0.2%	102	0.1%	1	0.0%	4	0.1%	31	0.1%	7	0.5%	2	0.1%	0	0.0%
Tri-City	Fremont	21,851	8.7%	5,736	6.6%	417	5.5%	271	4.4%	2,588	9.9%	100	6.6%	64	4.1%	78	6.5%
	Newark	5,557	2.2%	1,423	1.6%	94	1.2%	52	0.9%	653	2.5%	25	1.7%	18	1.2%	13	1.1%
	Union City	9,831	3.9%	2,654	3.0%	188	2.5%	91	1.5%	1,284	4.9%	51	3.4%	27	1.7%	49	4.1%
Central County	Castro Valley	6,248	2.5%	1,633	1.9%	104	1.4%	76	1.2%	557	2.1%	49	3.3%	37	2.4%	21	1.8%
	Hayward	35,899	14.4%	10,466	12.0%	943	12.5%	667	11.0%	3,093	11.8%	177	11.8%	157	10.2%	191	15.9%
	San Leandro	20,787	8.3%	6,981	8.0%	576	7.6%	298	4.9%	2,077	7.9%	98	6.5%	83	5.4%	110	9.2%
	San Lorenzo	4,784	1.9%	1,394	1.6%	88	1.2%	67	1.1%	465	1.8%	31	2.1%	24	1.6%	13	1.1%
Tri-Valley	Dublin	4,475	1.8%	1,131	1.3%	59	0.8%	35	0.6%	557	2.1%	30	2.0%	17	1.1%	22	1.8%
	Livermore	7,803	3.1%	1,904	2.2%	166	2.2%	119	2.0%	508	1.9%	48	3.2%	47	3.0%	41	3.4%
	Pleasanton	4,691	1.9%	1,069	1.2%	73	1.0%	28	0.5%	429	1.6%	42	2.8%	14	0.9%	8	0.7%
Other	Other	9,227	3.7%	1,396	1.6%	134	1.8%	88	1.4%	67	0.3%	18	1.2%	504	32.6%	21	1.8%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Total cases in Medi-Cal, CalFresh, CalWORKs, and General Assistance programs represent the total number of families aided while total cases in IHSS, APS, Child Welfare, and Child Care represent total number of individuals aided as a case in these programs account for an individual.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

Center-Based Program (also known as "Child Care Center" or "Day Care Center"): Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.