

Social Services Agency

May 2022 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 481,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



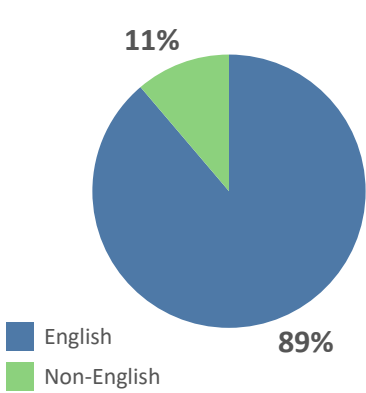
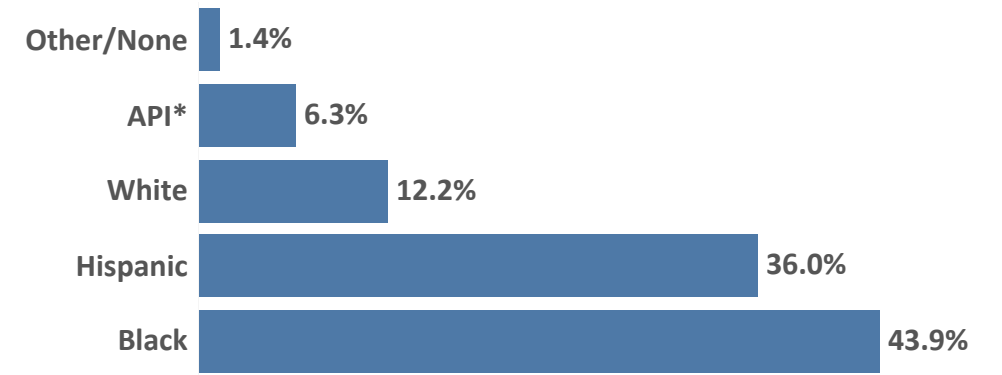
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in April 2022 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2021	April	1,755	
2022	April	1,545	-12.0%

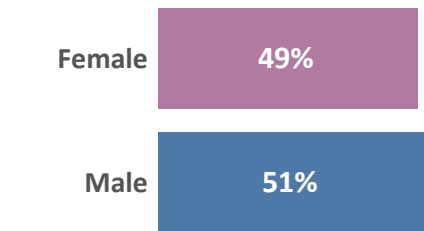
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language

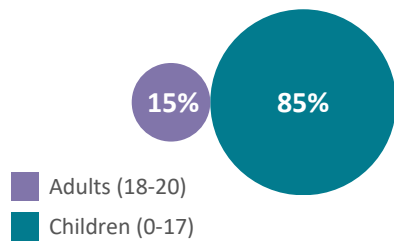


English		88.7%
Non-English	Spanish	9.4%
	Other	1.2%
	Farsi	0.3%
	Chinese	0.2%
	Vietnamese	0.1%

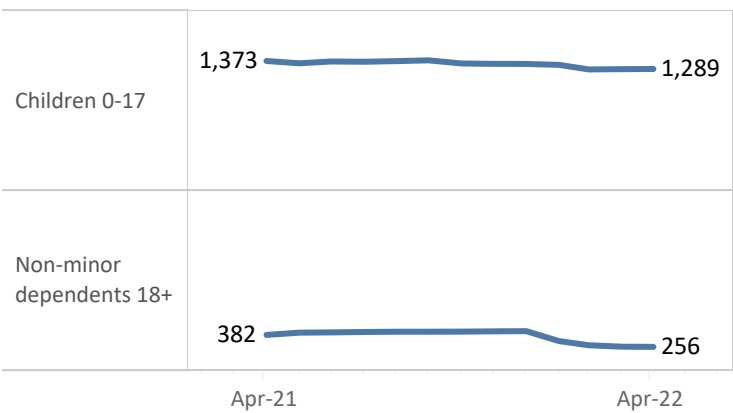
Gender



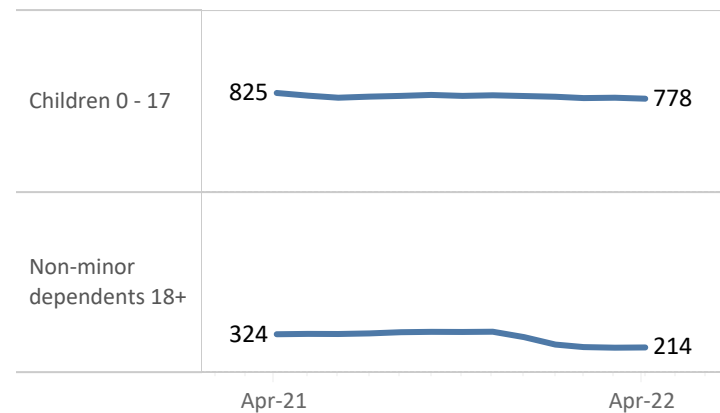
Age



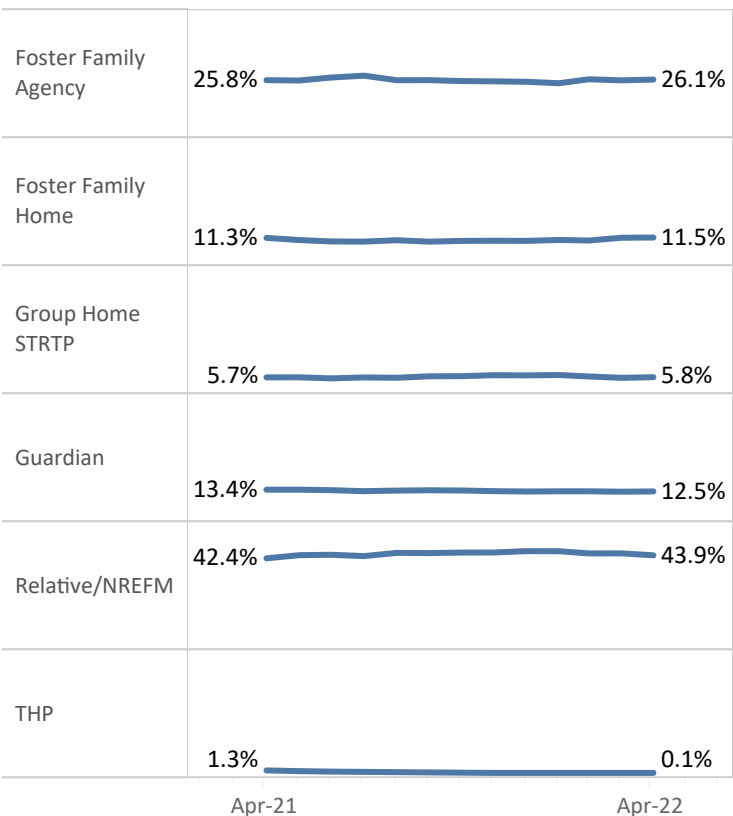
Child Welfare Children and Non-Minor Dependent Youth in Cases



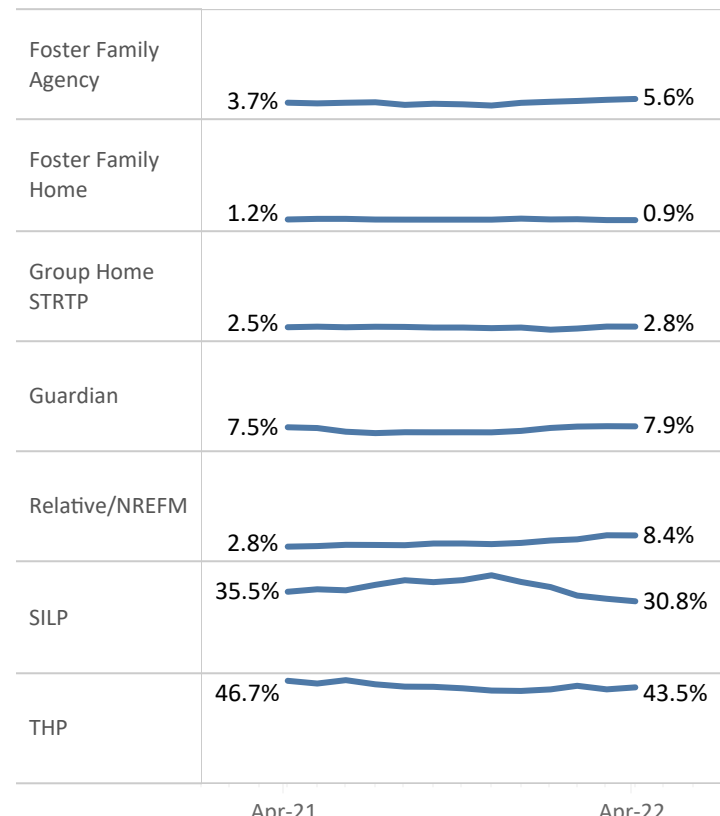
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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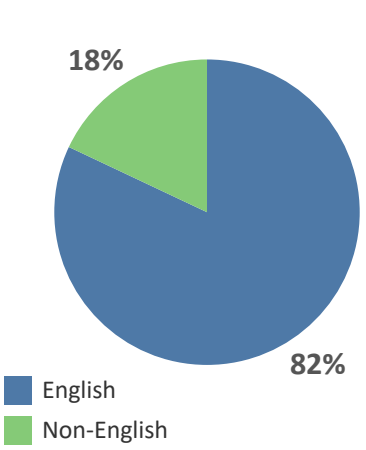
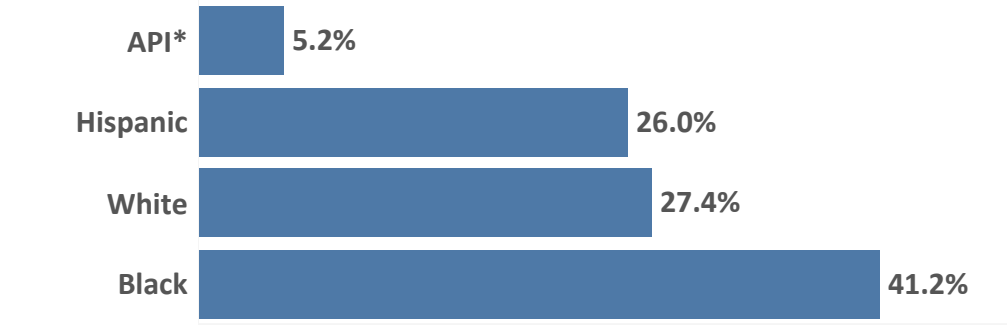
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

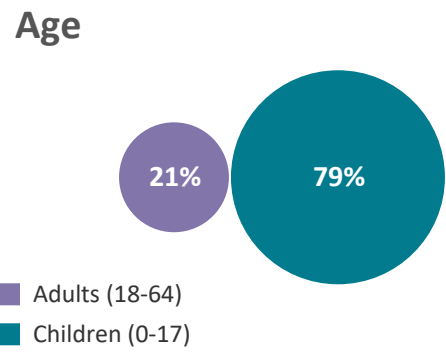
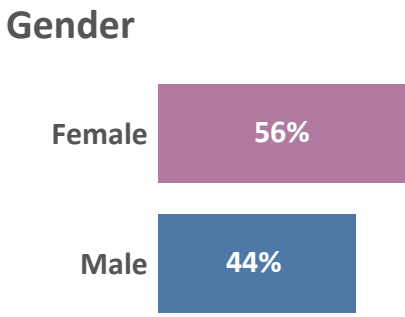
CalWORKs Caseload			% Difference
2021	April	7,130	
2022	April	7,604	6.6%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

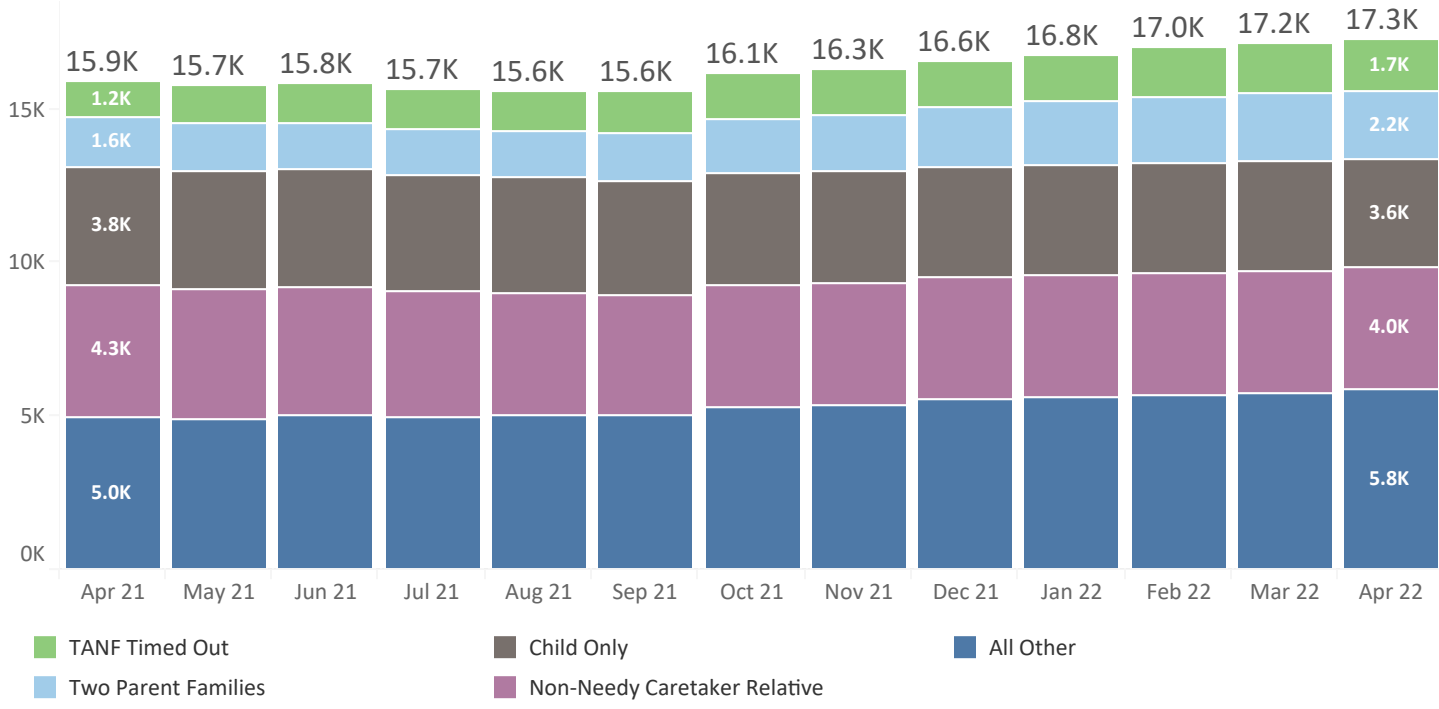
Ethnicity and Language



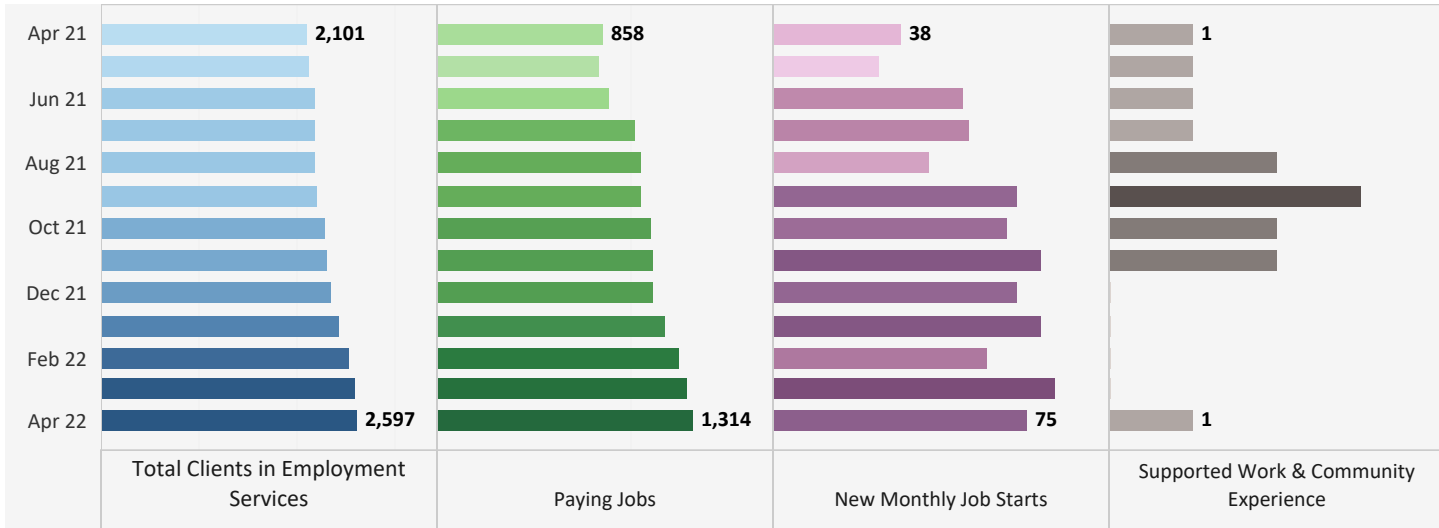
English			82.0%
Non-English	Spanish	12.3%	
	Other	3.1%	
	Farsi	1.9%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Vietnamese	0.1%	
	Cambodian	0.1%	



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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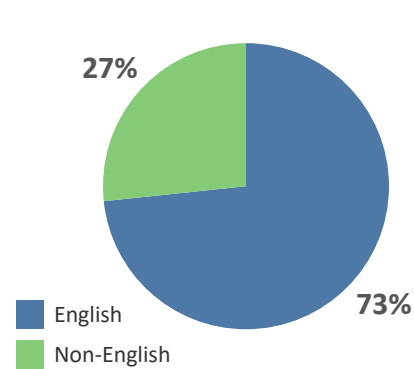
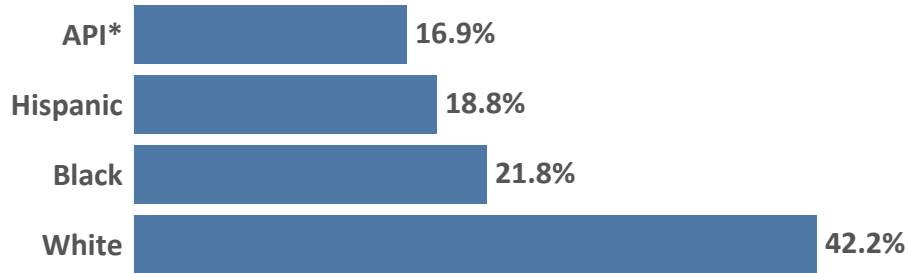
CalFresh Caseload

Year	Month	Caseload	% Difference
2021	April	79.5K	
2022	April	88.0K	+10.7%

NA CalFresh Caseload

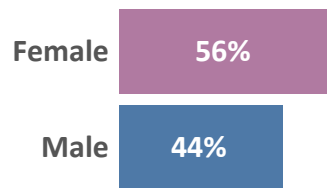
Year	Month	Caseload	% Difference
2021	April	75.8K	
2022	April	84.1K	+11.0%

Ethnicity and Language

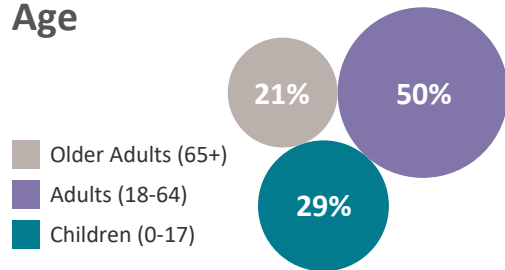


Language	Percentage
English	73.3%
Non-English	
Spanish	11.0%
Chinese	7.3%
Vietnamese	2.4%
Other Asian	2.5%
Other	2.3%
Farsi	0.9%
Cambodian	0.3%

Gender

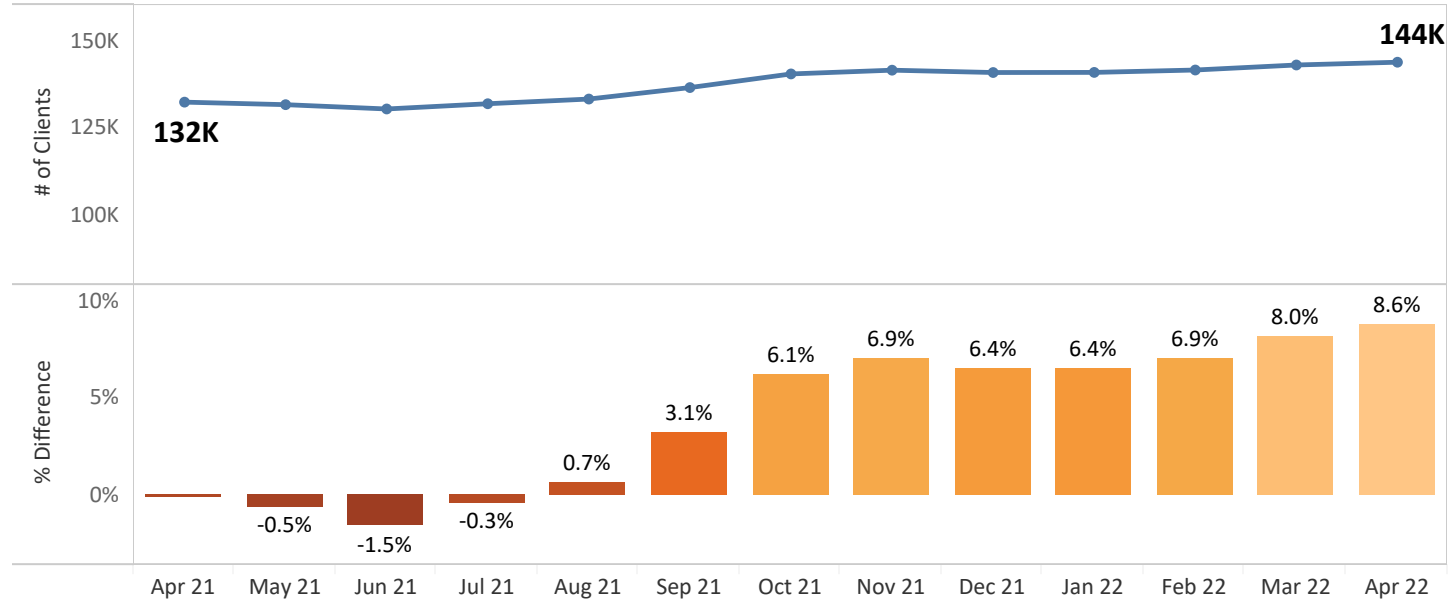


Age

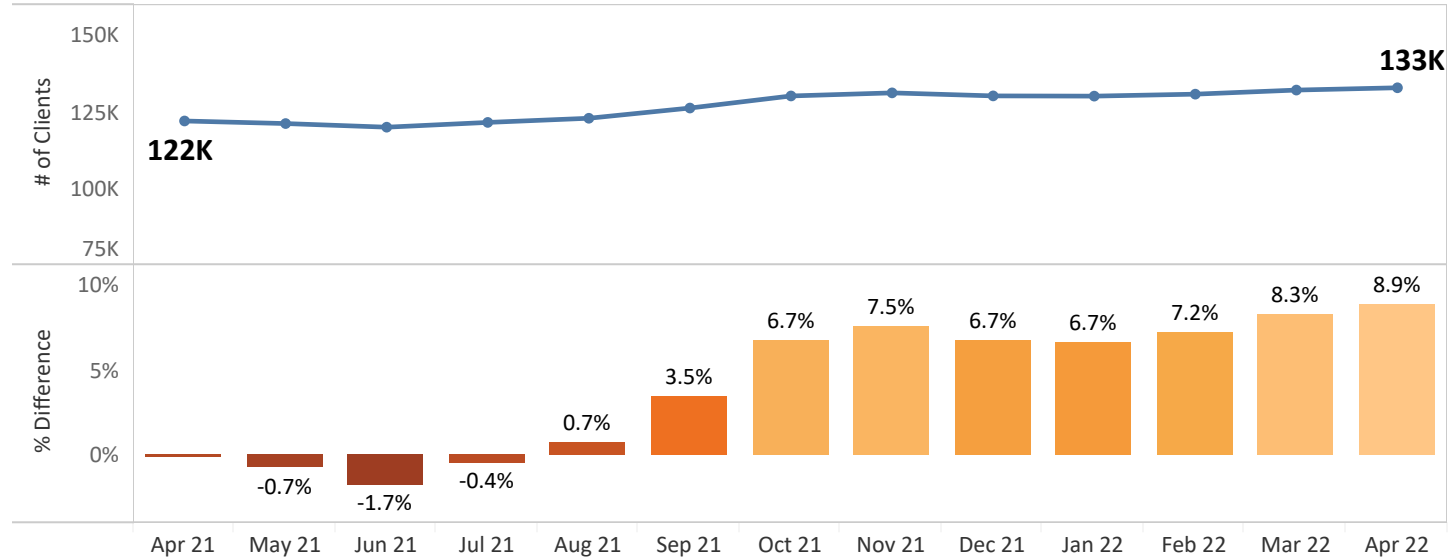


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



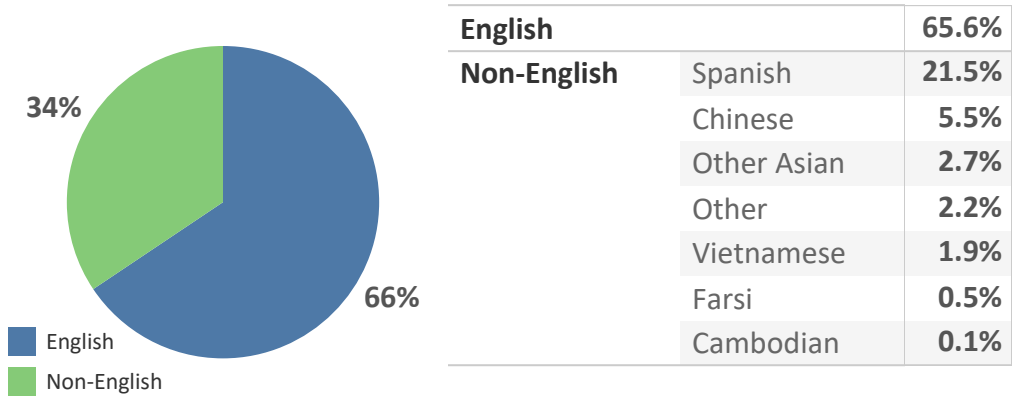
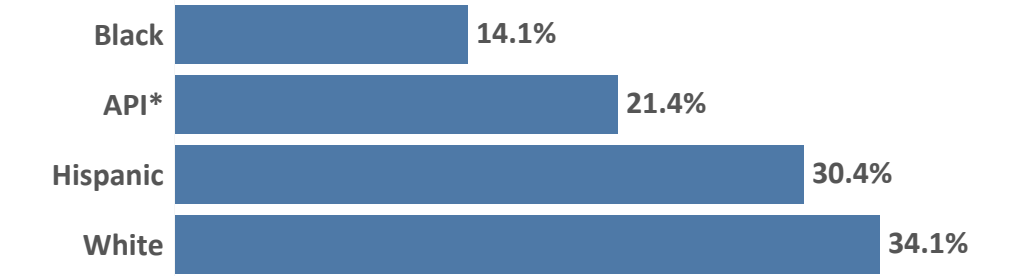
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

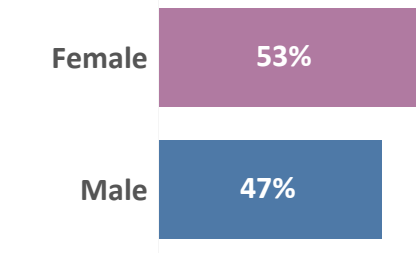
Medi-Cal Caseload		% Difference
2021	April	233.2K
2022	April	251.5K
		7.8%

Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, older adults, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

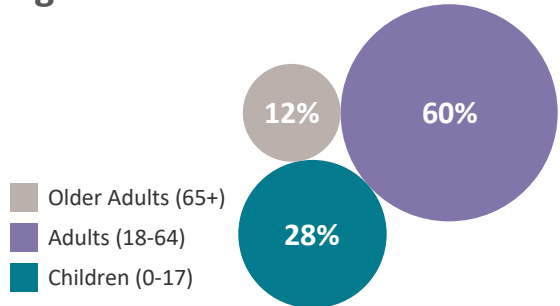
Ethnicity and Language



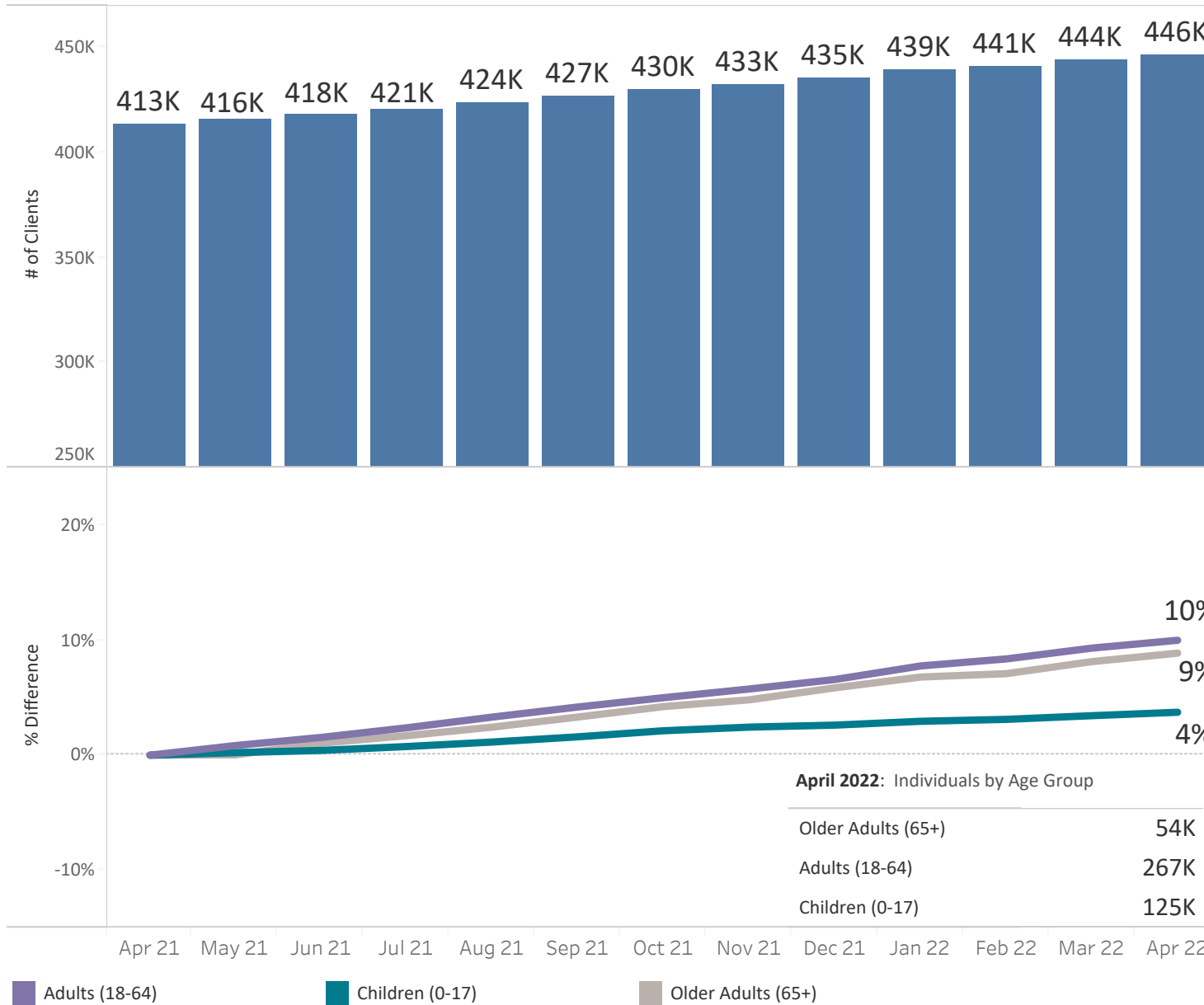
Gender



Age



Medi-Cal Individuals



April 2022: Individuals by Age Group

Older Adults (65+)	54K
Adults (18-64)	267K
Children (0-17)	125K

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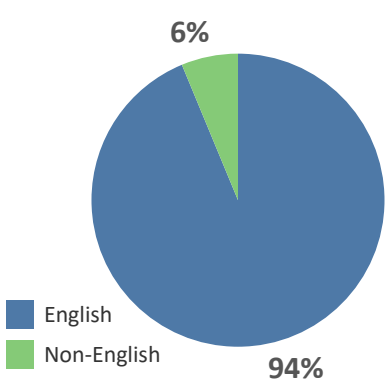
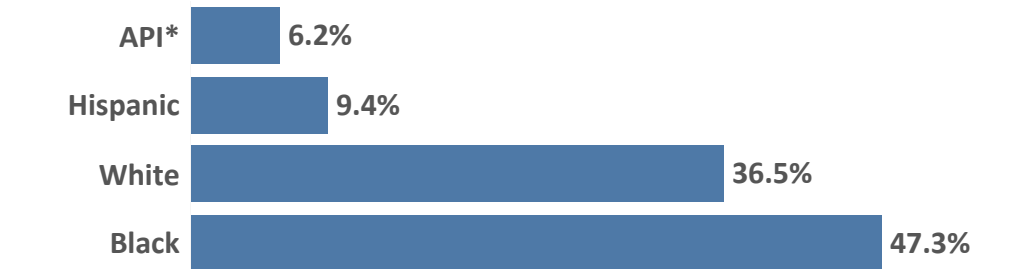
% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page
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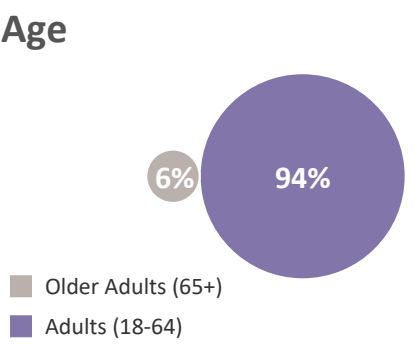
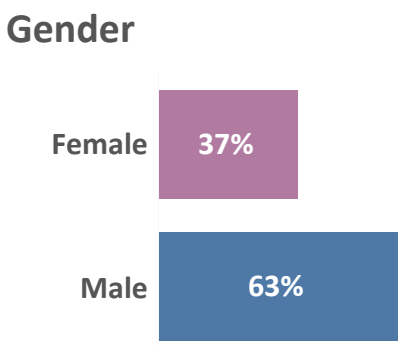
GA Caseload		% Difference
2021	April	5,249
2022	April	6,138
		16.9%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

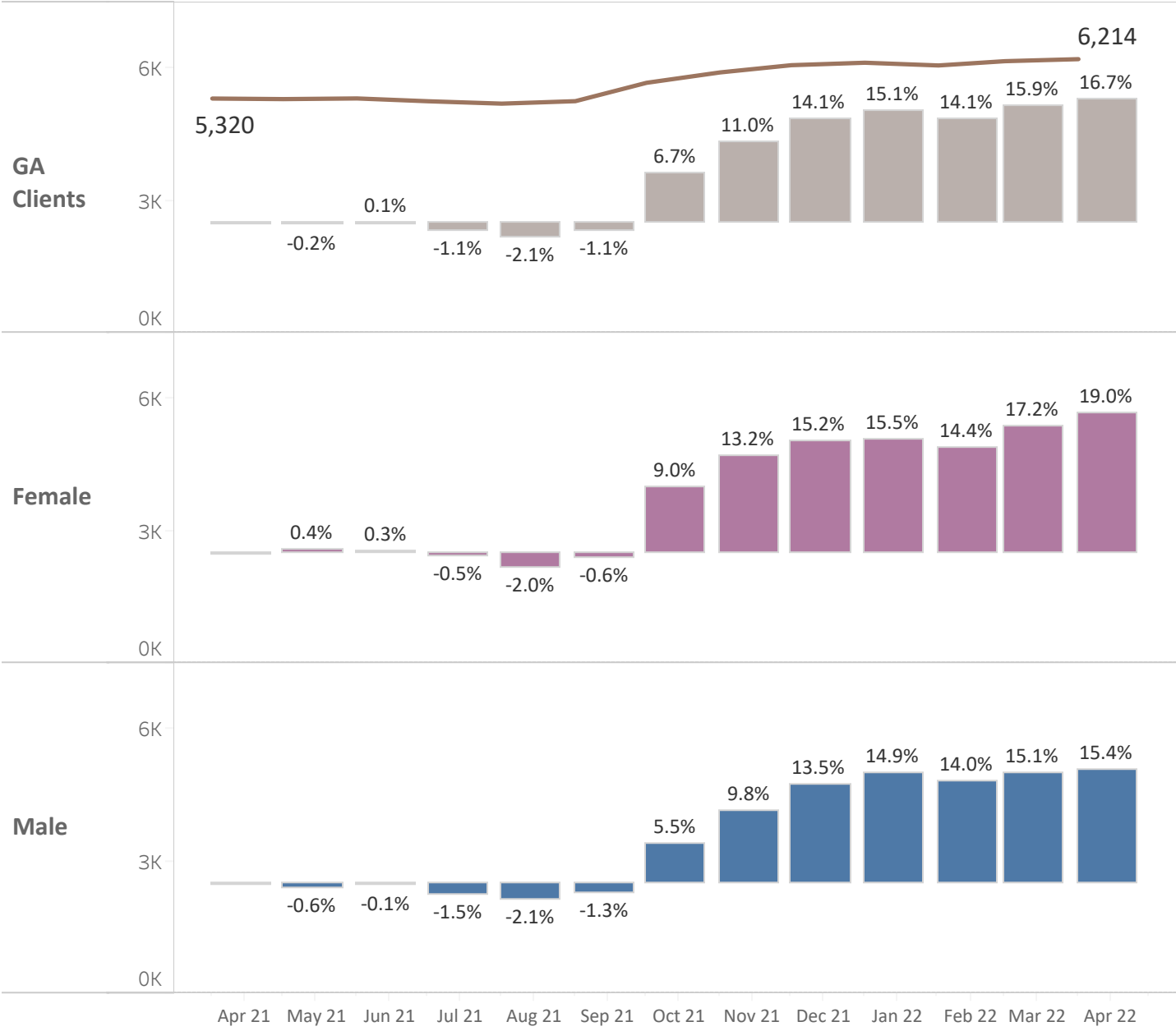
Ethnicity and Language



English		93.8%
Non-English		
Spanish		1.9%
Other Asian		1.6%
Other		1.4%
Vietnamese		0.7%
Chinese		0.5%
Farsi		0.1%
Cambodian		0.1%



General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

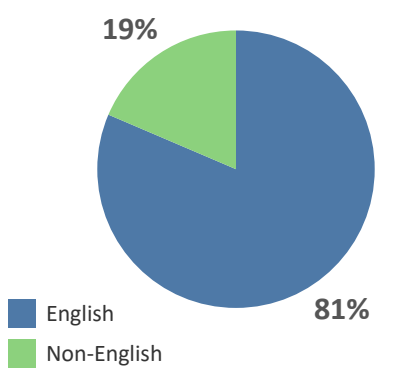
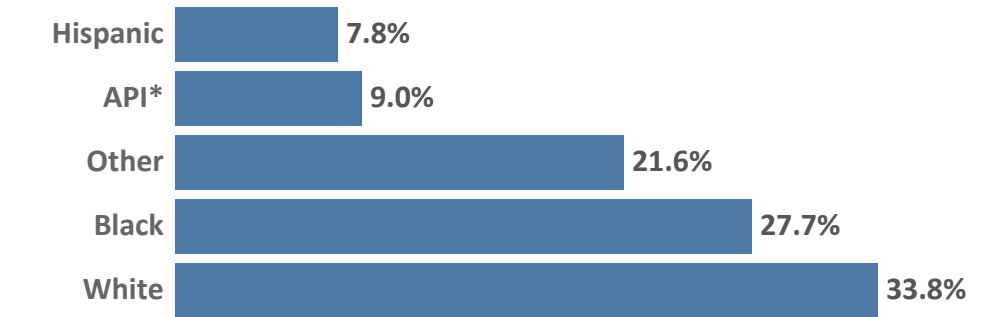
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APS Caseload

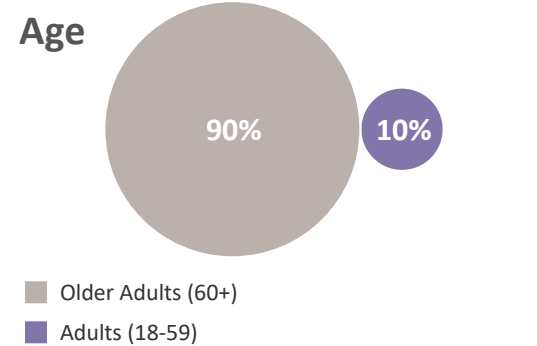
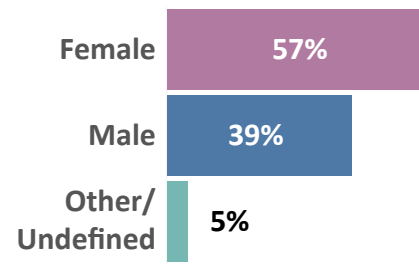
APS Caseload		% Difference
2021	April	1,398
2022	April	1,443
		3.2%

Ethnicity and Language



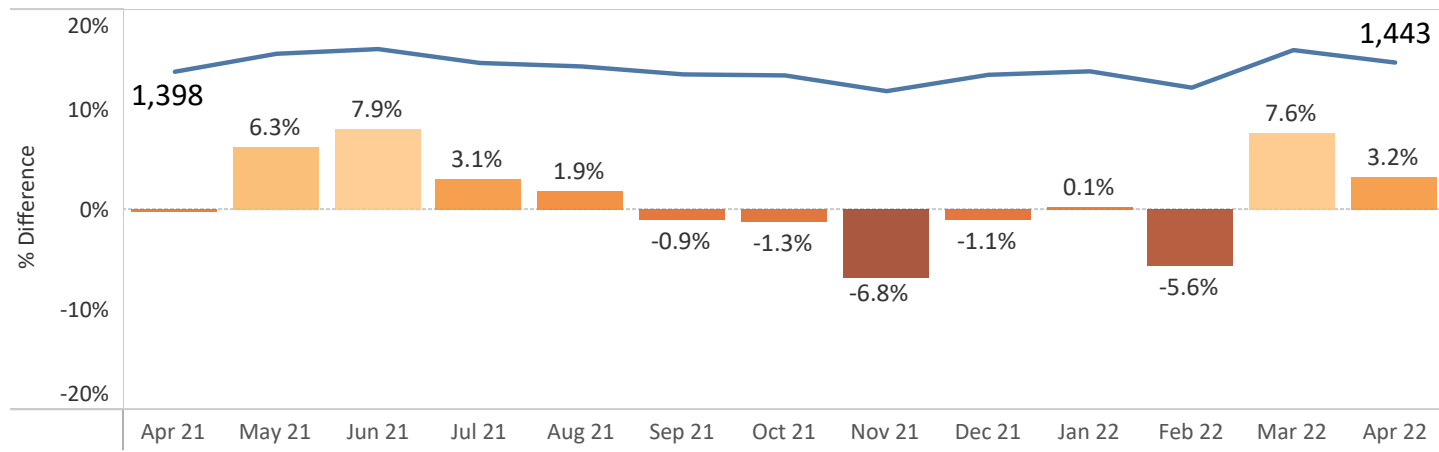
Language	Percentage
English	81.4%
Non-English	
Other	12.1%
Spanish	3.1%
Chinese	2.1%
Other Asian	0.6%
Vietnamese	0.3%
Farsi	0.3%

Gender

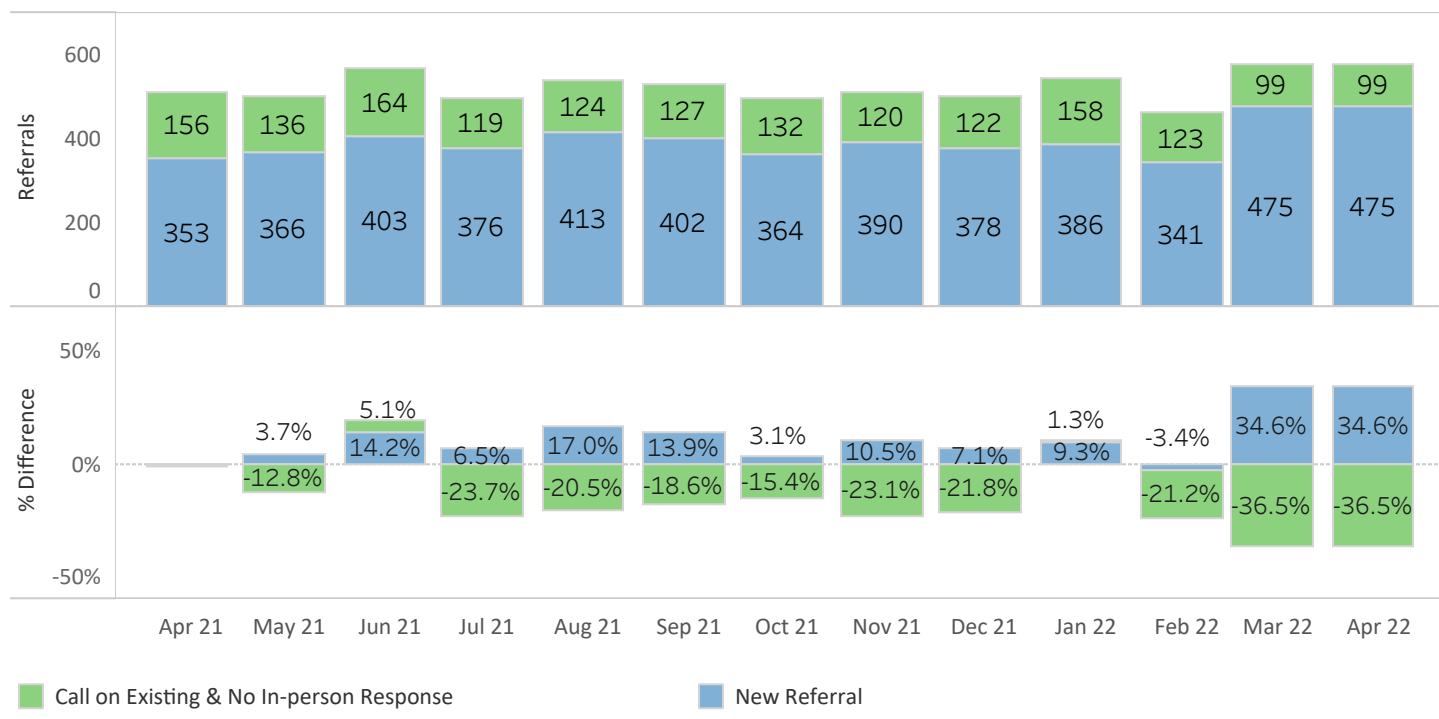


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

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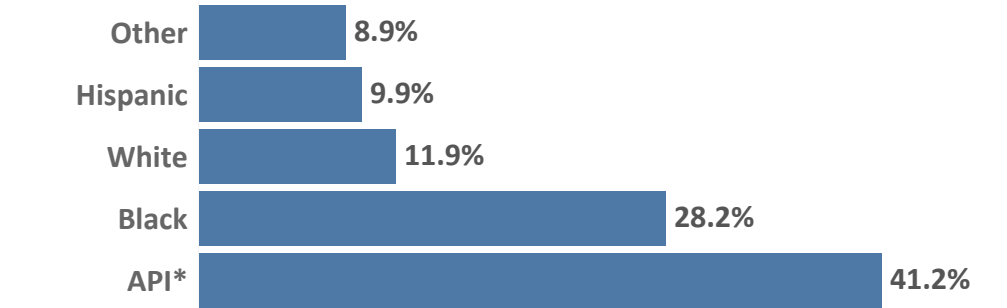
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IHSS Caseload

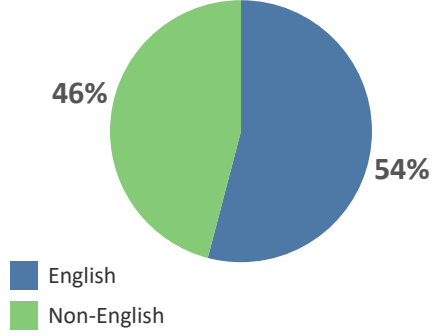
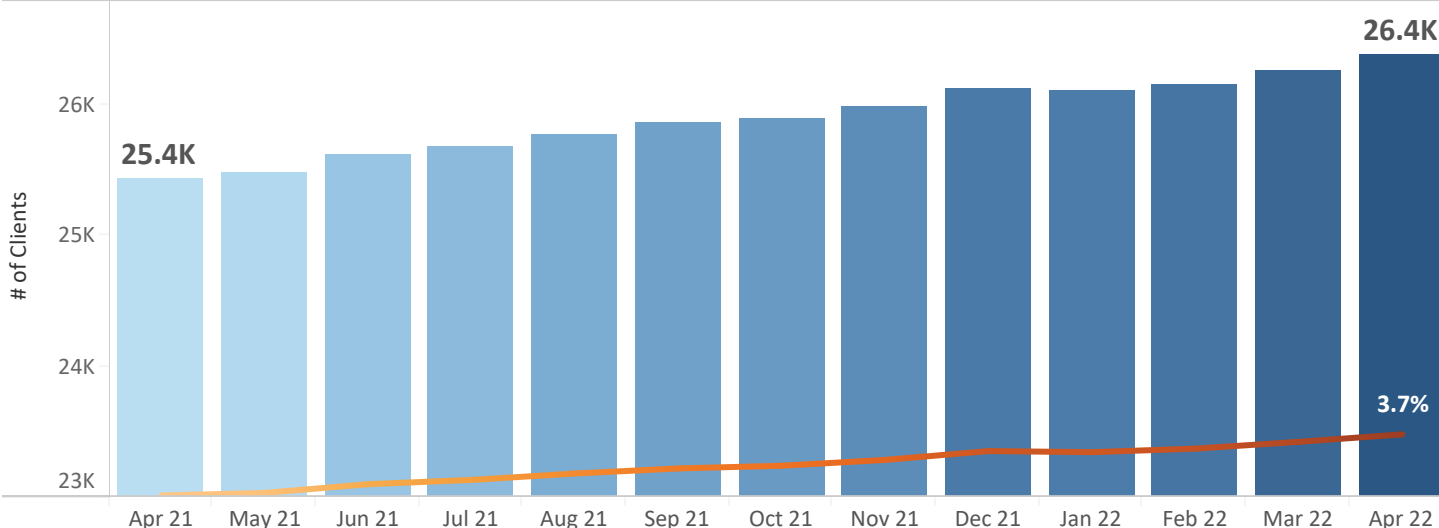
IHSS Caseload			% Difference
2021	April	25.4K	
2022	April	26.4K	3.7%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

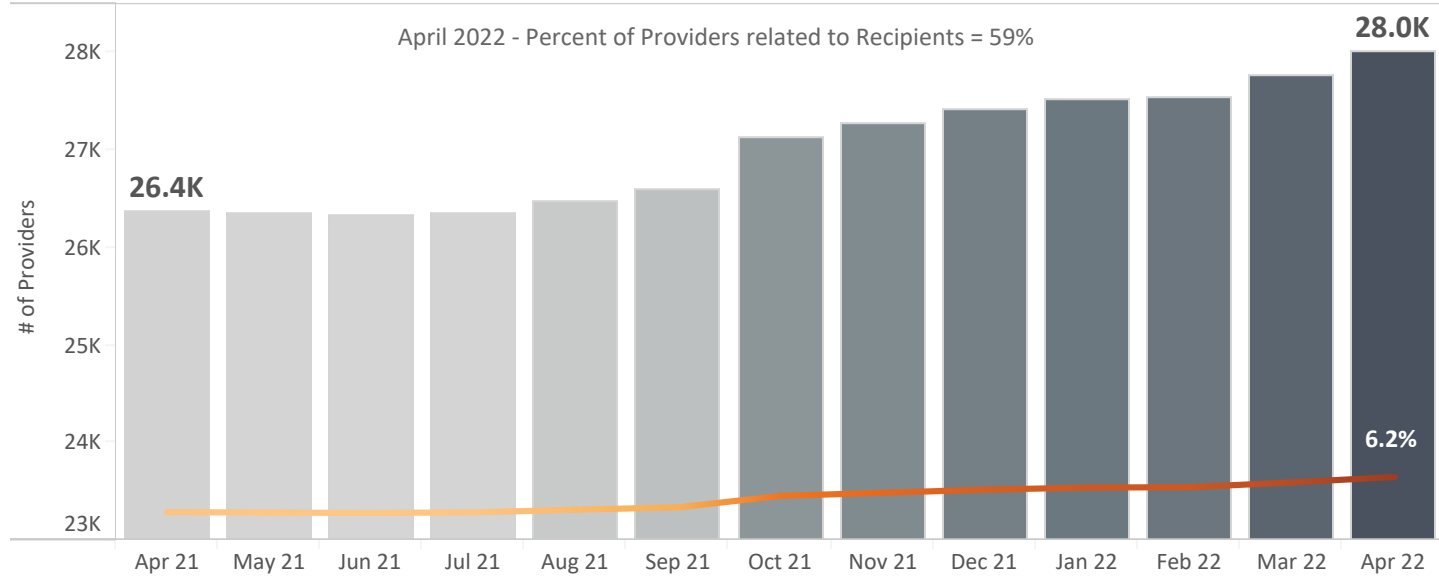


IHSS Recipients

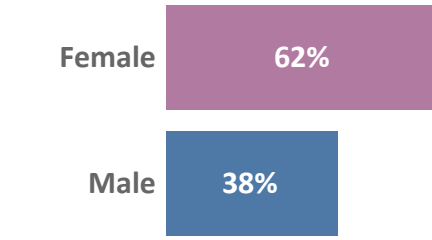


English		54.1%
Non-English	Chinese	20.7%
	Other	6.5%
	Spanish	6.2%
	Other Asian	4.0%
	Vietnamese	4.1%
	Farsi	3.3%
	Cambodian	1.0%

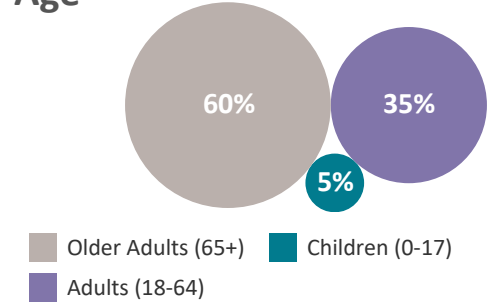
IHSS Providers



Gender



Age

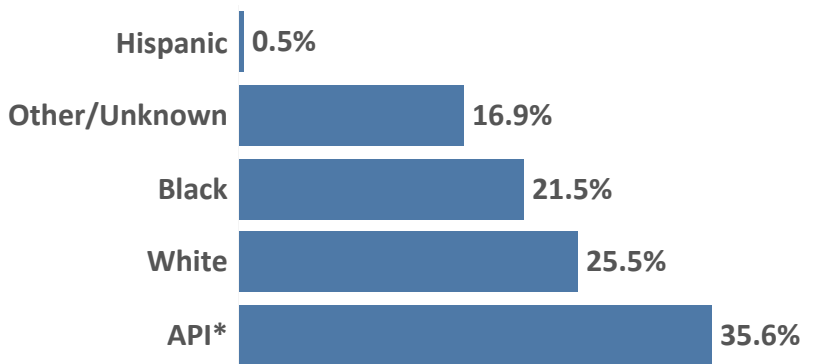


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Ethnicity - Congregate Meals

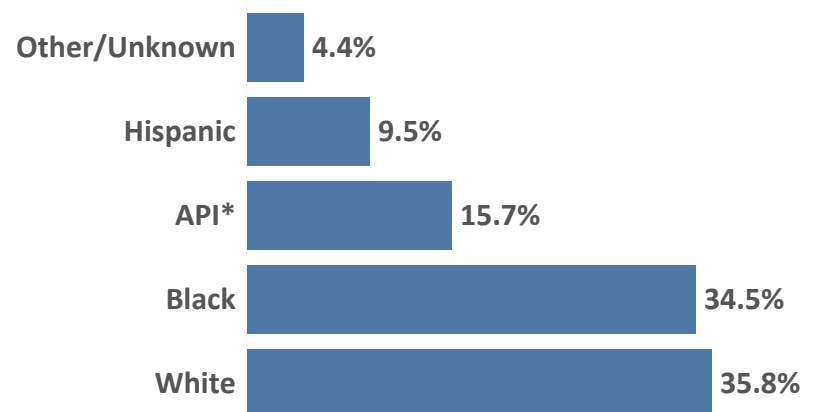


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for older adults. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to older adults' needs and flexible in design.

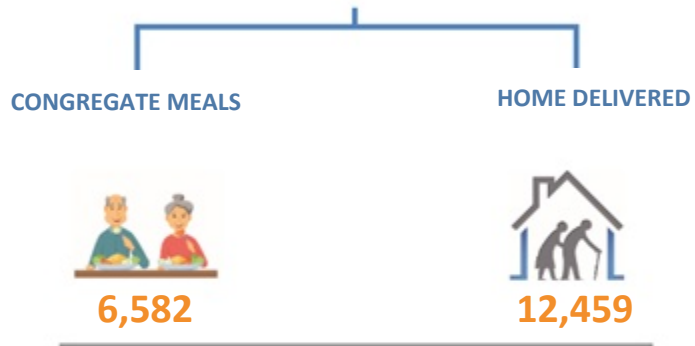
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County older adults who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

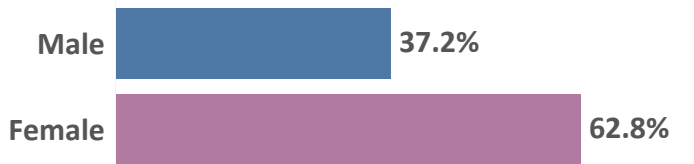
Ethnicity - Home Delivered Meals



Total Individuals Served: 19,041



Gender - Congregate Meals



Total Meals Served: 97,858



Gender - Home Delivered Meals



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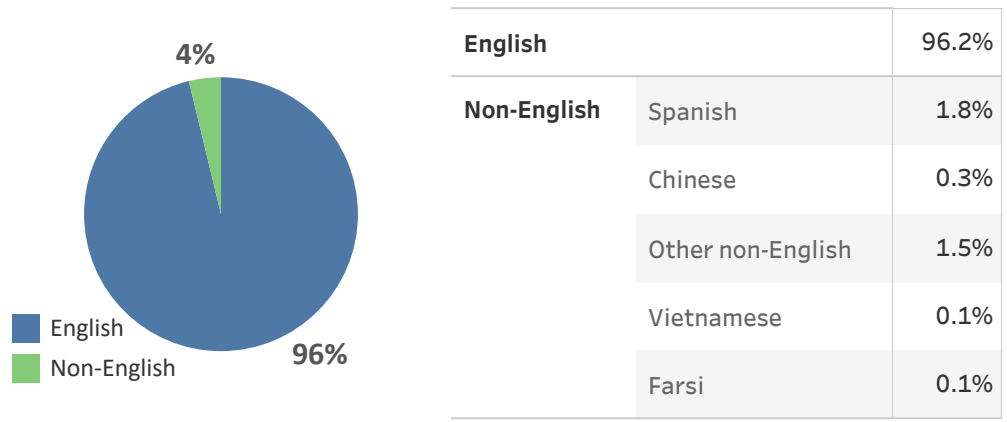
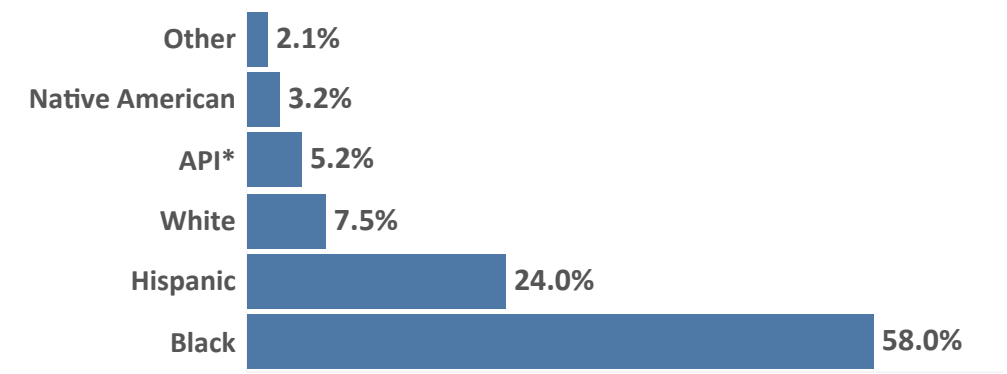
Definitions of terms appear on the last page
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Child Care Subsidies			% Difference
2021	April	1,031	
2022	April	1,253	21.5%

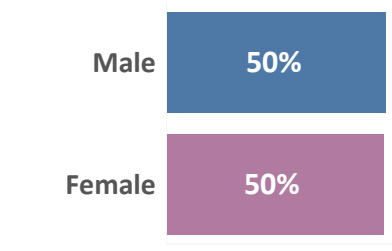
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

1,253 <small>Children April 2022</small>	80% <small>CalWORKs Stage 1</small>	15% <small>California Alternative Payment Program (CAPP)</small>	5% <small>Foster Care Child Care Allowance Program (FCCCAP)</small>
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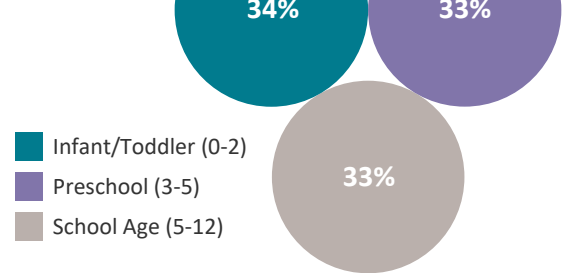
Ethnicity and Language



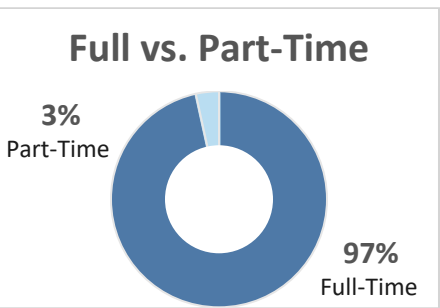
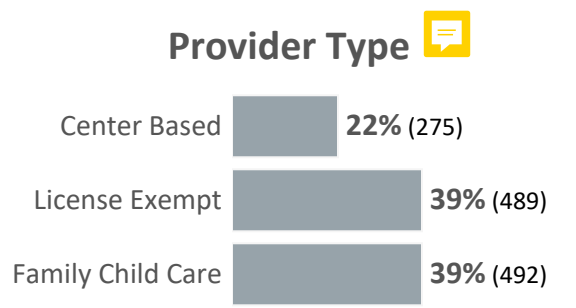
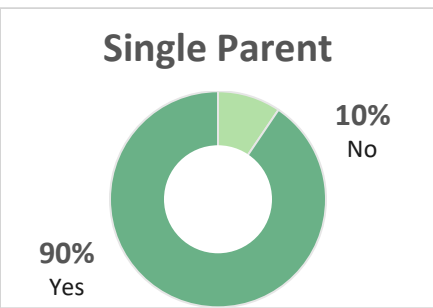
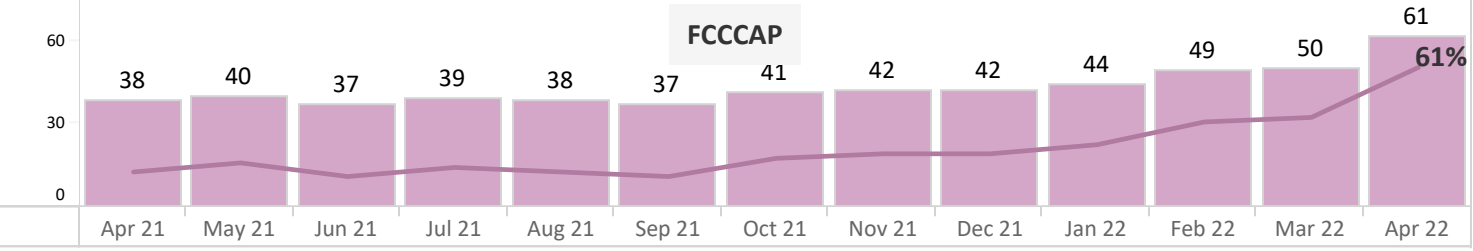
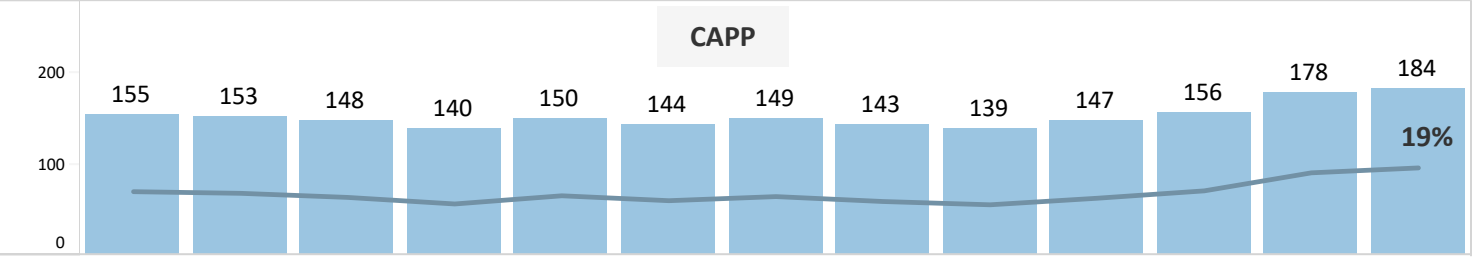
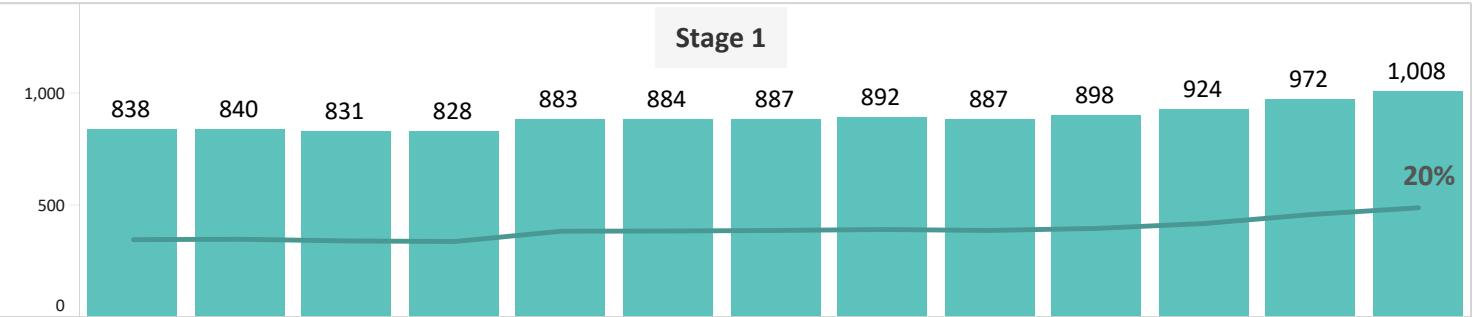
Gender



Age



Child Care Individuals



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Demographics by Program - Individuals

May 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS**		Child Welfare		Child Care	
Total Persons		446,470	100.0%	143,677	100.0%	17,293	100.0%	6,214	100.0%	26,384	100.0%	1,443	100.0%	1,545	100.0%	1,253	100.0%
Older Adults (65+) Child Care (5-12)	Female	31,765	7.1%	17,888	12.5%	1	0.0%	243	3.9%	9,438	35.8%	756	52.4%	0	0.0%	197	15.7%
	Male	22,442	5.0%	11,844	8.2%	7	0.0%	147	2.4%	4,331	16.4%	489	33.9%	0	0.0%	219	17.5%
	Undefined	5	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	60	4.2%	0	0.0%	0	0.0%
Adults (18-64) Child Care (3-5)	Female	145,275	32.5%	42,178	29.4%	2,810	16.2%	2,049	33.0%	6,269	23.8%	64	4.4%	133	8.6%	210	16.8%
	Male	122,118	27.4%	29,540	20.6%	847	4.9%	3,775	60.7%	4,645	17.6%	68	4.7%	123	8.0%	208	16.6%
	Undefined	15	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	6	0.4%	0	0.0%	0	0.0%
Children (0-17) Child Care (0-2)	Female	61,199	13.7%	20,901	14.5%	6,882	39.8%	0	0.0%	543	2.1%	0	0.0%	627	40.6%	216	17.2%
	Male	63,649	14.3%	21,317	14.8%	6,745	39.0%	0	0.0%	1,158	4.4%	0	0.0%	660	42.7%	203	16.2%
	Undefined	2	0.0%	2	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%	0	0.0%
Ethnicity		446,470	100.0%	143,677	100.0%	17,293	100.0%	6,214	100.0%	26,384	100.0%	1,443	100.0%	1,545	100.0%	1,253	100.0%
API*		95,288	21.3%	24,298	16.9%	894	5.2%	384	6.2%	10,860	41.2%	130	9.0%	97	6.3%	67	5.3%
Black		62,992	14.1%	31,334	21.8%	7,121	41.2%	2,937	47.3%	7,430	28.2%	400	27.7%	674	43.6%	727	58.0%
Hispanic		135,291	30.3%	27,011	18.8%	4,494	26.0%	584	9.4%	2,617	9.9%	113	7.8%	553	35.8%	299	23.9%
Native American		982	0.2%	341	0.2%	38	0.2%	40	0.6%	74	0.3%	8	0.6%	14	0.9%	40	3.2%
White		151,767	34.0%	60,683	42.2%	4,746	27.4%	2,269	36.5%	3,141	11.9%	488	33.8%	187	12.1%	94	7.5%
Other		150	0.0%	10	0.0%	0	0.0%	0	0.0%	2,262	8.6%	304	21.1%	20	1.3%	26	2.1%
Language		446,470	100.0%	143,677	100.0%	17,293	100.0%	6,214	100.0%	26,384	100.0%	1,443	100.0%	1,545	100.0%	1,253	100.0%
English		292,971	65.6%	105,386	73.3%	14,184	82.0%	5,826	93.8%	14,271	54.1%	1,175	81.4%	1,371	88.7%	1,206	96.2%
Cambodian		528	0.1%	412	0.3%	14	0.1%	4	0.1%	265	1.0%	1	0.1%	0	0.0%		
Chinese		32,746	7.3%	12,745	8.9%	66	0.4%	102	1.6%	5,468	20.7%	31	2.1%	3	0.2%	4	0.3%
Farsi		2,101	0.5%	1,345	0.9%	326	1.9%	8	0.1%	882	3.3%	5	0.3%	5	0.3%	1	0.1%
Other		9,659	2.2%	3,269	2.3%	535	3.1%	84	1.4%	1,709	6.5%	174	12.1%	18	1.2%	19	1.5%
Other Asian		3,953	0.9%	1,254	0.9%	13	0.1%	29	0.5%	1,068	4.0%	7	0.5%	1	0.1%		
Spanish		95,891	21.5%	15,846	11.0%	2,130	12.3%	116	1.9%	1,645	6.2%	45	3.1%	146	9.4%	22	1.8%
Vietnamese		8,621	1.9%	3,420	2.4%	25	0.1%	45	0.7%	1,076	4.1%	5	0.3%	1	0.1%	1	0.1%

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Definitions of terms appear on the last page
 *Asian/Pacific Islander
 ** as of January 2022, APS Age Groups are Adults (18-59) and Older Adults (60+)

Individuals by Program and City of Residence

May 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		446,470	100.0%	143,677	100.0%	17,293	100.0%	6,214	100.0%	26,384	100.0%	1,443	100.0%	1,545	100.0%	1,253	100.0%
North County	Alameda	15,595	3.5%	5,176	3.6%	513	3.0%	136	2.2%	1,043	4.0%	69	4.8%	44	2.8%	22	1.8%
	Albany	3,276	0.7%	717	0.5%	79	0.5%	12	0.2%	73	0.3%	15	1.0%	7	0.5%	7	0.6%
	Berkeley	17,159	3.8%	8,766	6.1%	460	2.7%	385	6.2%	1,262	4.8%	142	9.8%	33	2.1%	32	2.6%
	Emeryville	3,139	0.7%	1,191	0.8%	140	0.8%	62	1.0%	233	0.9%	21	1.5%	6	0.4%	21	1.7%
	Oakland	166,745	37.3%	64,910	45.2%	9,137	52.8%	3,723	59.9%	11,393	43.2%	563	39.0%	471	30.5%	577	46.0%
	Piedmont	613	0.1%	122	0.1%	1	0.0%	4	0.1%	32	0.1%	6	0.4%	2	0.1%	0	0.0%
Tri-City	Fremont	39,529	8.9%	10,236	7.1%	1,129	6.5%	300	4.8%	2,606	9.9%	84	5.8%	57	3.7%	81	6.5%
	Newark	10,381	2.3%	2,408	1.7%	234	1.4%	56	0.9%	649	2.5%	23	1.6%	20	1.3%	14	1.1%
	Union City	17,964	4.0%	4,786	3.3%	497	2.9%	100	1.6%	1,282	4.9%	44	3.0%	27	1.7%	53	4.2%
Central County	Castro Valley	11,269	2.5%	2,760	1.9%	225	1.3%	75	1.2%	561	2.1%	38	2.6%	37	2.4%	19	1.5%
	Hayward	69,076	15.5%	18,470	12.9%	2,317	13.4%	695	11.2%	3,110	11.8%	162	11.2%	148	9.6%	206	16.4%
	San Leandro	39,342	8.8%	12,360	8.6%	1,279	7.4%	298	4.8%	2,101	8.0%	97	6.7%	79	5.1%	114	9.1%
	San Lorenzo	9,038	2.0%	2,404	1.7%	193	1.1%	69	1.1%	469	1.8%	26	1.8%	24	1.6%	14	1.1%
Tri-Valley	Dublin	8,115	1.8%	2,118	1.5%	173	1.0%	39	0.6%	559	2.1%	31	2.1%	15	1.0%	21	1.7%
	Livermore	14,466	3.2%	3,396	2.4%	396	2.3%	128	2.1%	506	1.9%	52	3.6%	47	3.0%	41	3.3%
	Pleasanton	8,043	1.8%	1,742	1.2%	157	0.9%	27	0.4%	439	1.7%	50	3.5%	13	0.8%	6	0.5%
Other	Other	12,720	2.8%	2,115	1.5%	363	2.1%	105	1.7%	66	0.3%	20	1.4%	515	33.3%	25	2.0%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

Cases by Program and City of Residence

May 2022

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Cases		251,479	100.0%	87,961	100.0%	7,604	100.0%	6,138	100.0%	26,384	100.0%	1,443	100.0%	1,545	100.0%	1,253	100.0%
North County	Alameda	8,983	3.6%	3,085	3.5%	219	2.9%	131	2.1%	1,043	4.0%	69	4.8%	44	2.8%	22	1.8%
	Albany	1,789	0.7%	423	0.5%	29	0.4%	12	0.2%	73	0.3%	15	1.0%	7	0.5%	7	0.6%
	Berkeley	12,371	4.9%	7,348	8.4%	213	2.8%	385	6.3%	1,262	4.8%	142	9.8%	33	2.1%	32	2.6%
	Emeryville	2,086	0.8%	812	0.9%	58	0.8%	62	1.0%	233	0.9%	21	1.5%	6	0.4%	21	1.7%
	Oakland	93,908	37.3%	39,935	45.4%	4,190	55.1%	3,706	60.4%	11,393	43.2%	563	39.0%	471	30.5%	577	46.0%
	Piedmont	448	0.2%	98	0.1%	1	0.0%	4	0.1%	32	0.1%	6	0.4%	2	0.1%	0	0.0%
Tri-City	Fremont	22,014	8.8%	5,799	6.6%	426	5.6%	286	4.7%	2,606	9.9%	84	5.8%	57	3.7%	81	6.5%
	Newark	5,572	2.2%	1,447	1.6%	102	1.3%	54	0.9%	649	2.5%	23	1.6%	20	1.3%	14	1.1%
	Union City	9,865	3.9%	2,692	3.1%	194	2.6%	97	1.6%	1,282	4.9%	44	3.0%	27	1.7%	53	4.2%
Central County	Castro Valley	6,276	2.5%	1,652	1.9%	107	1.4%	73	1.2%	561	2.1%	38	2.6%	37	2.4%	19	1.5%
	Hayward	36,119	14.4%	10,611	12.1%	959	12.6%	682	11.1%	3,110	11.8%	162	11.2%	148	9.6%	206	16.4%
	San Leandro	20,924	8.3%	7,047	8.0%	583	7.7%	296	4.8%	2,101	8.0%	97	6.7%	79	5.1%	114	9.1%
	San Lorenzo	4,813	1.9%	1,420	1.6%	90	1.2%	65	1.1%	469	1.8%	26	1.8%	24	1.6%	14	1.1%
Tri-Valley	Dublin	4,518	1.8%	1,157	1.3%	60	0.8%	35	0.6%	559	2.1%	31	2.1%	15	1.0%	21	1.7%
	Livermore	7,875	3.1%	1,929	2.2%	168	2.2%	119	1.9%	506	1.9%	52	3.6%	47	3.0%	41	3.3%
	Pleasanton	4,726	1.9%	1,071	1.2%	64	0.8%	26	0.4%	439	1.7%	50	3.5%	13	0.8%	6	0.5%
Other	Other	9,192	3.7%	1,435	1.6%	141	1.9%	105	1.7%	66	0.3%	20	1.4%	515	33.3%	25	2.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Total cases in Medi-Cal, CalFresh, CalWORKs, and General Assistance programs represent the total number of families aided while total cases in IHSS, APS, Child Welfare, and Child Care represent total number of individuals aided as a case in these programs account for an individual.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions. The program is used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely from a home that can care for a few children up to a large family child care home that cares for up to 14 children.

Center-Based Program (also known as "Child Care Center" or "Day Care Center"): Any child care facility of any capacity, other than a family child care home as defined in Education Code Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.